



2007 Visitor Guide to Accessible Features in Yellowstone National Park

Welcome to the first national park in the world. We hope you will enjoy visiting the world's highest concentration of geysers and other hydrothermal features, enjoy viewing the world-class scenery, and enjoy watching the abundant wildlife.

Many park facilities are more than a century old and accessibility is not always ideal. However, we are improving as quickly as possible within funding limitations.

This guide describes most facilities judged to be negotiable by wheelchair users without assistance. It also indicates those facilities that may require assistance for some wheelchair users. Please note that facilities described as accessible do not necessarily comply fully with federal standards, and some accessible facilities are not marked with the international symbol.

Your comments on this guide and the park's accessibility are appreciated and should be directed to the Accessibility Coordinator, P.O. Box 168, Yellowstone National Park, Wyoming, 82190. Phone: 307-344-2017.

Access Pass

A new entrance pass program replaces the Golden Eagle, Golden Age, and Golden Access Passports and the National Parks Pass. The "America the Beautiful—the National Parks and Federal Recreational Lands Pass" program includes the Access Pass, which is free for citizens or permanent residents of the U.S. who have been determined to be blind or permanently disabled, and present such documentation. If you already have a Golden Access Passport, you can continue to use it. Obtain the new Access Pass

at one of Yellowstone's entrance stations or <http://store.usgs.gov/pass>.

Discounts are also given on federal use fees for NPS-operated campgrounds, boat launching, etc. It does not cover fees charged by park concessioners; in Yellowstone, that includes five out of twelve campgrounds.

Restrooms

Accessible restrooms with sinks and flush toilets are located at all developed areas except West Thumb. Accessible vault toilets are found at West Thumb, Norris, most scenic areas, and picnic areas.

Accommodations

Accessible accommodations are found at all major areas in the park. Lodging registration personnel are prepared to assist you in obtaining accessible accommodations. Contact the concessioner, Xanterra, for lodging information and reservations: call toll-free 866-Geyserland (866-439-7375), or 307-344-7311 or www.TravelYellowstone.com.

Camping

All campgrounds in the park have accessible vault toilets. Seven campgrounds have accessible campsites:

- Fishing Bridge RV Park (hard sided units only) provides full hookup sites and accessible flush toilets.
- Madison, Canyon, Bridge Bay, Grant, Lewis Lake, and Slough Creek have accessible campsites and restrooms.

You can reserve campsites at Fishing Bridge, Madison, Canyon, Bridge Bay, and Grant through Xanterra, 307-344-7311. Lewis Lake and Slough Creek campgrounds are operated by the National Park Service and are first-come, first-served.

Showers

Accessible public showers are available at Grant Village Camper Services Building and may be available at the Old Faithful Lodge (inquire locally).

Programs

The park newspaper, *Yellowstone Today*, lists accessible ranger-led programs and activities. Most occur late May to early September; some may occur in the fall and winter. There are many accessible roadside interpretive exhibits throughout the park.

Wheelchairs

You can rent wheelchairs at medical clinics in Mammoth, Lake, and Old Faithful. (Only Mammoth is open year-round.) You pay a \$300 deposit and \$10 per day. Your deposit is refunded when the wheelchair is returned. Xanterra provides wheelchairs for use in their lodging facilities; Old Faithful Visitor Center has one wheelchair for borrowing while in the Old Faithful area.

Accessible Fishing Site

An accessible fishing ramp and platform can be found on the Madison River at the Mt. Haynes Overlook. This site is approximately 3.5 miles west (downstream) of Madison Junction, or 10 miles east of the West Entrance Station.

Backcountry Camping

An accessible backcountry campsite is located at Ice Lake, about one-half mile from the trailhead on an accessible backcountry trail. The trailhead is approximately 3 miles east of Norris Junction or 10 miles west of Canyon. This site is reserved for those with disabilities, parents with children under 6 years of age, and adults over 62 years of age. Call the NPS Backcountry Office at 307-344-2160 for information and reservations for this site.

Service Animals

Some types of service animals are allowed in the backcountry, but they require permits. Call the NPS Backcountry Office at 307-344-2160 for information.

ACCESSIBLE FACILITIES

BRIDGE BAY

Stores Yellowstone General Store at the marina: accessible from the boat ramp area.

Restrooms Campground (Loop A) and at picnic area on marina entrance road.

Parking At restrooms only.

Amphitheater Access with assistance via paved path from the north side. Park next to the restroom in Loop D.

CANYON

Lodging Cascade Lodge: Two accessible lodging units; Dunraven Lodge: 5 accessible lodging units.

Food Service Canyon Lodge: dining room, lounge, Snack Shop, and cafeteria; Yellowstone General Store: fountain service.

Stores Yellowstone General Store, Outdoor Store, Canyon Gift Shop.

Restrooms Outdoor Store, Canyon Lounge, Canyon Lodge Cafeteria, Service Station, Campground (westernmost restroom, Loop L), and Canyon Visitor Education Center.

Parking In front of Canyon Lodge, Yellowstone General Store, and Canyon Visitor Education Center.

Laundry Camper Services Building at entrance to campground. Access is from the rear of the building.

Amphitheater Best access is via paved path from the north side of the road between the gas station and campground. Park on the shoulder.

Canyon Visitor Education Center Accessible.

Scenic areas near Canyon Village

South Rim Drive Uncle Tom's Overlook offers a view of the Upper Falls. Artist Point, which offers a view of the Lower Falls, is closed for restoration after July 9, 2007.

North Rim Drive No curbs have been cut on the North Rim Loop Drive. With assistance, views of the canyon can be enjoyed from the Grand View overlook and from the parking area at Inspiration Point (the overlook is not accessible).

These two roads and some viewpoints are being improved and will be more accessible in the future.

FISHING BRIDGE

Camping Fishing Bridge RV Park (hard-sided units only) with full hookups.

Food Service Yellowstone General Store: fountain service.

Store Yellowstone General Store.

Restrooms Yellowstone General Store and on the east side of the Fishing Bridge Visitor Center (museum) parking lot with assistance.

Parking On the east side of visitor center parking lot.

Visitor Center (museum) Center portion is accessible.

Amphitheater Located at visitor center; accessible.

Laundry In Camper Services Building at entrance to RV park. No curb is cut at this facility, so assistance will be needed. No accessible restrooms are available in this building.

Scenic areas between Fishing Bridge and Canyon

LeHardys Rapids The trail from the north parking lot is accessible and marked. No parking is designated.

Mud Volcano The Lower Loop is accessible, including a spur to Dragons Mouth. Start at the north end of the parking lot. At the boardwalk junction beyond the Mud Volcano, turn left and return to the parking lot. Lower restrooms are accessible.

GRANT VILLAGE

Lodging Twelve specially designed accessible lodging units. The lodging registration building is accessible.

Food Service Grant Restaurant (full service); Lake House at Grant (fast food and pizza); Yellowstone General Store, fast-food restaurant.

Stores Yellowstone General Store, gift shop in lodging registration building.

Restrooms Yellowstone General Store, Grant Restaurant, visitor center (with assistance), campground (Loops A & B), picnic area, Camper Services Building.

Parking In front of lodging registration building, Grant Restaurant, accessible lodging facilities, Camper Services Building, visitor center, post office, and Yellowstone General Stores.

Visitor Center Accessible.

Amphitheater Best access is from the visitor center.

Showers Accessible showers at the Camper Services Building.

Laundry In Camper Services Building

Post Office Accessible.

Scenic areas near Grant Village

West Thumb Geyser Basin Information station and upper loop are accessible. Lower Loop has grades up to 10 percent, but no steps. Accessible restrooms are near the center of the parking lot.

LAKE VILLAGE

Lodging Lake Hotel Annex: Five accessible lodging units; Lake Hotel: Five accessible cabins. A wheelchair is available at Lake Hotel.

Food Service Lake Hotel Dining Room and Lounge, and Lake Lodge Cafeteria.

Stores Yellowstone General Store, gift shops in Lake Hotel and Lake Lodge.

Restrooms Outside Yellowstone General Store, in Lake Hotel and Lake Lodge.

Parking In front of Lake Hotel Annex.

Medical Clinic No restrooms are accessible for wheelchair users.

Post Office Accessible.

MADISON

Amphitheater At Madison Information Station and picnic area with assistance.

Restrooms Accessible.

Information Station Accessible with assistance.

Scenic areas near Madison

Terrace Springs (just north of Madison Junction) All features are accessible. A steep grade exists in the middle of the loop that may require assistance.

MAMMOTH

Lodging Mammoth Hot Springs Hotel: Two accessible rooms available. A wheelchair is available for assistance.

Food Service Terrace Grill (fast food) and Mammoth Hotel Dining Room (accessible through the Terrace Grill entrance). No accessible restrooms in the dining room, but available in the Terrace Grill.

Stores Gift shop in Mammoth Hotel

Restrooms Available in a building to the left of the service station; in the Terrace Grill and Mammoth Hotel lobby. Accessible restrooms available in the Albright Visitor Center on the third floor; access via elevator at rear of building.

Parking Two designated parking spaces in front of the Mammoth Hotel and two at the rear of the hotel, plus west side of the visitor center and in the rear.

Visitor Center Access in the rear with assistance. Press the call button marked at the top of the ramp if you need assistance.

Medical Clinic Accessible in the rear; no accessible restrooms.

Scenic areas at Mammoth

Mammoth Hot Springs Terraces A great deal of this area can be seen from your vehicle as you drive the main road and Upper Terrace Drive. Obtain an area guide at the Albright Visitor Center. As you drive up to Upper Terrace Drive from the bottom, you can park in a pullout to get a good view of Canary Springs. Parking available at the start of Upper Terrace Drive across from an accessible boardwalk that leads to an overlook of Main Terrace.

NORRIS

Restrooms Accessible toilets in the parking area.

Parking Closest space to the paved walk leading to the Information.

Information Station (Museum) West half of the museum is accessible.

Amphitheater At Norris Campground, with assistance.

Scenic areas at Norris Geyser Basin

Norris Geyser Basin Portions of Porcelain Basin and Back Basin are accessible with some assistance required because of steep grades, uneven ground, and side slopes. Consult the area brochure or ask rangers for route selection.

OLD FAITHFUL

Lodging Old Faithful Inn: Eight specially designed accessible lodging units available . The Inn is accessible from both the front and the rear. Old Faithful Snow Lodge: Five fully accessible rooms and one accessible cabin.

Food Service Old Faithful Inn Dining Room and Lounge; Old Faithful Lodge Cafeteria, Lounge, and Snack Bar; Old Faithful Snow Lodge Dining Room and Geyser Grill (fast food).

Stores Upper and Lower Yellowstone General Stores; gifts shops in the Old Faithful Inn and Old Faithful Snow Lodge.

Restrooms Old Faithful Inn (one unisex unit), Old Faithful Lodge (two unisex units), and Old Faithful Snow Lodge.

Parking Designated parking at the front and rear of the Old faithful Inn; in front of the Old faithful Lodge, Old Faithful Snow Lodge, and the Yellowstone General Stores.

Visitor Center Accessible.

Ranger Station Accessible.

Medical Clinic Accessible.

Shower An accessible public shower is in one of the unisex bathrooms at the Old Faithful Lodge. It may be unavailable in 2007; ask locally.

Scenic Areas at Old Faithful

Upper Geyser Basin Old Faithful Geyser is accessible from the visitor center, Old Faithful Inn, and Old Faithful Lodge. An accessible bike/pedestrian path leads from the visitor center 1.5 miles to Morning Glory Pool (3 miles round trip). This path is also accessible from the Lower Yellowstone General Stores downhill from the Old Faithful Inn. Castle Geyser and Crested Pool are only 0.2 miles from this point. This access also reduces the round-trip distance to Morning Glory Pool to 2.4 miles.

Biscuit Basin (north of Old Faithful) No curb cut, but no steps on the boardwalk.

Black Sand Basin (just north of Old faithful) No curb cut, but no steps on the boardwalk.

Firehole Lake Drive (between Old Faithful and Madison) All thermal features are accessible.

Fountain Paint Pots (between Old Faithful and Madison) One set of stairs and one steep slope; otherwise accessible with assistance. Designated parking and accessible restrooms.

Midway Geyser Basin (between Old Faithful and Madison) Fully accessible boardwalk, designated parking, and accessible restrooms.

TOWER–ROOSEVELT

Lodging Roosevelt Lodge: Two accessible cabins.

Food Service Roosevelt Lodge; snacks at Yellowstone General Stores at Roosevelt and Tower Fall.

Stores Yellowstone General Stores at Roosevelt and Tower Fall.

Restrooms Roosevelt Lodge, Tower Junction Service Station, and adjacent to Yellowstone General Store at Tower Fall.

Parking In front of Tower Fall Store and Roosevelt Lodge.