

## Working Bibliography of Best Practices, Resource Guides and/or Standards for Practice of Environmental Conflict Resolution \*

***Note*** – Documents in bold are excellent overview guides.

### Overviews and Comprehensive References

---

Bingham, G. (1986). *Resolving environmental disputes: A decade of experience*. Washington, DC: The Conservation Foundation.

Carpenter, S. L., & Kennedy, W.J.D. (1988). *Managing public disputes*. San Francisco: Jossey-Bass.

**Society of Professionals in Dispute Resolution. (1997, January). *Best practices for government agencies: Guidelines for using collaborative agreement seeking processes (Report and recommendations of the SPIDR Environment and Public Policy Sector Critical Issues Committee)*. Washington, DC: Author.**

Stone-Molloy, M., & Rubenstein, W. (2000). *Principles of alternative environmental dispute resolution: Abstracted, restated, and annotated*. Gainesville, FL: University of Florida, Levin College of Law, Conservation Clinic.

**Susskind, L., McKernan, S., & Thomas-Larmer, J. (Eds.). (1999). *The consensus building handbook*. Thousand Oaks, CA: Sage Publications.**

Susskind, L., Amundsen, O., Matsuura, M., Kaplan, M., & Lampe, D. (1999). *Using assisted negotiation to settle land use dispute: A guidebook for public officials*. Cambridge, MA: Lincoln Institute of Land Policy.

U.S. Environmental Protection Agency, Office of Pollution Prevention and Toxics. (1999, May). *Constructive engagement resource guide: Practical advice for dialogue among facilities, workers, communities, and regulators (EPA 745-B-99-008)*. Washington, DC: Author.

Yarn, D. H. (2002). Transnational conflict resolution practice: A brief introduction to the context, issues, and search for best practice in exporting conflict resolution. *Conflict Resolution Quarterly*, 19(3), 303-319.

### Mediation

---

Blackburn, J. W., & Bruce, W. M. (1996). *Mediating environmental conflicts: Theory and practice*. Westport, CT: Quorum Books.

Moore, C. W. (1996). *The mediation process* (2<sup>nd</sup> ed.). San Francisco: Jossey-Bass.

---

\* This bibliography is intended to be a working document. Additional citations will be added as recommended and reviewed.

## Working Bibliography of Best Practice Documents

Taylor, M., Field, P., Susskind, L., & Tilleman, W. (1999). *Using mediation in Canadian environmental tribunals: Opportunities and best practices*. Cambridge, MA: Consensus Building Institute.

Tonkin, E. (2001, May). *ADR training notes based on a debriefing of Region I case experiences*. Unpublished, U.S. Environmental Protection Agency, Region I. Boston, MA.

United States Postal Service. (n.d.) *Standards of practice for postal service mediations*. Retrieved February 27, 2002, from <http://www.usps.com/cpim/ftp/pubs/pub102.html>

### Negotiation

---

Baugh, V. (n.d). *Interest based processes for labor/management negotiation*. Unpublished manuscript, U.S. Internal Revenue Service.

Godschalk, D. R. (1992). Negotiating intergovernmental development policy conflicts practice-based guidelines. *Journal of the American Planning Association*, 58(3): 368-378.

Lobel, I. B. (2000). Lessons to be learned in regulatory negotiations. *Alternatives*, 18, 9.

Pritzker, D. M. & Dalton, D. S. (1995). *Negotiated rulemaking sourcebook*. Washington, DC: Office of the Chairman Administrative Conference of the United States.

Raiffa, H. (1982). *The art and science of negotiation*. Cambridge, MA: The Belknap Press of Harvard University Press.

Susskind, L. (2000). *Negotiating environmental agreements*. Washington, DC: Island Press.

### Consensus Building

---

Adler, P. S., & Birkhoff, J. E. (2002). *Building trust: When knowledge from "here" meets knowledge from "away"*. Portland, OR: Portland State University, Mark O. Hatfield School of Government, The National Policy Consensus Center.

**Arthur, J., Carlson, C., & Moore, L. (1999). *A practical guide to consensus*. Santa Fe, NM: Policy Consensus Initiative.**

Godschalk, D. R., Parham, D.W., Porter, D.R., Potapchuk, W.R., & Schukraft, S.W. (1994). *Pulling together: A planning and development consensus-building manual*. Washington, DC: Urban Land Institute.

## Working Bibliography of Best Practice Documents

Innes, J. E., & Booher, D. E. (1999). Consensus building and complex adaptive systems. *American Planning Association (APA) Journal*, 65(4): 412-423.

Montana Consensus Council. (1999, February). *Responding to growth: Building consensus on land-use issues*. Helena, MT: Author.

National Round Table on the Environment and the Economy, Ottawa Canada. (1993). *Building consensus for a sustainable future: Putting principles into practice*. Retrieved July 18, 2002, from the Mediate.com web site: <http://www.mediate.com/articles/consen.cfm>

### **Collaboration**

---

Belden Russonellow & Stewart Research and Communications. (2001, July). *Collaborative processes: Better outcomes for all of us* (Communications, recommendations and analysis of 54 interviews with decision makers on environmental issues in the western U.S for the Emily Hall Tremaine Foundation and partners). Retrieved August 14, 2002, from the Meridian Institute web site: [http://www.merid.org/PDF/BRS\\_Report.pfd](http://www.merid.org/PDF/BRS_Report.pfd)

Brunson, M. W. (2000). Observing vs. doing: A researcher learns about collaboration. *Chronicle of Community*, 4(2): 47-52.

CDR Associates. (1998). *The Boulder principles for effective collaborative processes on sustainable development and environmental policy: A work-in-progress*. Boulder, CO: Author.

**Dukes, E. F., & Firehock, K. (2001). *Collaboration: A guide for environmental advocates*. Charlottesville, VA: University of Virginia, The Wilderness Society, & National Audubon Society.**

Florida Conflict Resolution Consortium. (n.d.). *User's guide to collaborative dispute resolution*. Retrieved November 4, 2002, from [http://consensus.fsu.edu/mediation/UG2/FCRC\\_Users\\_Guide.pdf](http://consensus.fsu.edu/mediation/UG2/FCRC_Users_Guide.pdf)

Giffen, R. A., & Eickenberg, K. (1996, February). *A framework for collaborative processes in hydropower licensing: Building on the history*. Hallowell, ME: Land & Water Associates.

Lange, J. I. (2000). Exploring paradox in environmental collaborations. In P. Brick, D. Snow & S. Van De Wetering (Eds.) *Across the great divide: Explorations in collaborative conservation and the American west* (pp. 200-209). Washington, DC: Island Press.

Oregon Dispute Resolution Commission. (2000, August). *Collaborative approaches: A handbook for public policy decision-making and conflict resolution*. Retrieved November 4, 2002, from [www.ordc.state.or.us/ppdrp.htm](http://www.ordc.state.or.us/ppdrp.htm)

## Working Bibliography of Best Practice Documents

U.S. Bureau of Land Management & The Sonoran Institute. (2000). *A desktop reference guide to collaborative community-based planning*. Missoula, MT: Sonoran Institute.

U.S. Institute for Environmental Conflict Resolution. (2002, September). *Comments on federal and inter-governmental collaboration* (In response to the Council on Environmental Quality NEPA Task Force request for comments Federal Register/Vol. 67, No. 131/July 9, 2002/Notices). Tucson, AZ: Author.

U.S. Environmental Protection Agency. (2001, August). *Improved science-based environmental stakeholder processes: A commentary by the EPA Science Advisory Board* (EPA-SAB-EC-COM-01-006). Washington, DC: Author.

U.S. Environmental Protection Agency, Indigenous Peoples Subcommittee of the National Environmental Advisory Council. (2000, November). *Guide on consultation and collaboration with Indian tribal governments and the public participation of indigenous groups and tribal members in the environmental decision making*. Retrieved April 18, 2002, from [http://www.epa.gov/Compliance/resources/publications/ej/ips\\_consultation\\_guide.pdf](http://www.epa.gov/Compliance/resources/publications/ej/ips_consultation_guide.pdf)

Weiland, C. (2002, February). *Getting together in Idaho: A survey of six collaborative efforts on public lands*. Boise, ID: Boise State University, Andrus Center for Public Policy.

Western Consensus Council, The. (2001). *Collaborative problem solving: Strategies for western legislators*. Helena, MT: Author

Wondolleck, J. M., & Yaffee, S. L. (2000). *Making collaboration work: Lessons from innovation in natural resource management*. Washington, DC: Island Press.

### **Public Involvement and Participation**

---

International Association for Public Participation. (n.d.). *IAP2 core values of public participation*. Retrieved November 4, 2002, from <http://www.iap2.org/corevalues/index.html>

U.S. Environmental Protection Agency, Common Sense Initiative Council. (1998, June). *Report of the EPA common sense initiative council's stakeholder involvement work group*. Washington, DC: Author.

U.S. Environmental Protection Agency, Office of Environmental Justice, National Environmental Justice Advisory Council, Public Participation and Accountability Subcommittee. (1996, November). *The model plan for public participation*. Washington, DC: Author.

U.S. Environmental Protection Agency, Office of Policy Economics and Innovation. (2001, January). *Stakeholder involvement & public participation at the U.S. EPA: Lessons learned, barriers, & innovative approaches* (EPA 100-R-00-040). Washington, DC: Author.

## Working Bibliography of Best Practice Documents

U.S. Environmental Protection Agency, Office of Solid Waste and Emergency Response. (2000, April) *Social aspects of siting RCRA hazardous waste facilities* (EPA 530-K-00-005). Washington, DC: Author.

U.S. Environmental Protection Agency, Office of Solid Waste. *RCRA public participation manual*. Retrieved April 18, 2002, from <http://www.epa.gov/epaoswer/hazwaste/permit/pubpart/manual.htm>

### Conflict Assessment and Process Design

---

Eng, M. (2002, August). *Improving policy and practice*. In M. Eng (Moderator), *Assessing assessments*. Panel presentation at the meeting of the Association for Conflict Resolution, San Diego, CA.

Hoben, M. (2002). Is a consensus building process feasible? How we decide. *CBI Reports*, 7(1): 2-3.

Kaner, S. (1996). *Facilitator's guide to participatory decision-making*. Gabriola Islands, BC: New Society Publishers.

Kartez, J. D., & Bowman, P. (1993). Quick deals and raw deals: A perspective on abuses of public ADR principles in Texas resource conflicts. *Environmental Impact Assessment and Review*, 13, 319-330.

Kinlaw, D. (1996). *The ASTD trainer's sourcebook: Facilitation skills*. New York: McGraw-Hill.

McCreary, S., Harty, J.M., Raiffa, H., Sobel, G., & Tonkin, E. (2002, May 16). *Analyzing conflicts for diagnostic consultation and conflict assessment*. Panel presentation at the conference Environmental Conflict Resolution: The State of the Field and Its Contribution To Environmental Decision-Making. Tucson, AZ: U.S. Institute for Environmental Conflict Resolution.

McKinsey & Company, Inc. (1996). *Interpersonal and interactive skills*. Durango, CO: Self-Management Institute, Inc.

Sander, F. E. A., & Goldberg, S. B. (1994). Fitting the forum to the fuss: A user-friendly guide to selecting an ADR procedure. *Negotiation Journal*, 10(1): 49-67.

Schwarz, R. M. (1994). *The skilled facilitator: Practical wisdom for developing effective groups*. San Francisco: Jossey-Bass.

## Working Bibliography of Best Practice Documents

### Neutral Skills and Selection

---

Montana Consensus Council. (1998, September). *A consumer guide to selecting a facilitator or mediator*. Helena, MT: Author.

Society of Professionals in Dispute Resolution. (1992, January). *Competencies for mediators of complex public disputes* (An overview developed by the Environmental/Public Disputes Sector). Washington, DC: Author.

Society of Professionals in Dispute Resolution. (1995, April). *Ensuring competence and quality in dispute resolution practice* (Report No. 2 of the SPIDR Commission on Qualifications). Washington, DC: Author

U.S. Environmental Protection Agency, Conflict Prevention and Resolution Center. (2000, May). *Resource guide: Resolving environmental conflicts in communities* (EPA 260-F-00-001). Washington, DC: Author.

U.S. Institute for Environmental Conflict Resolution, National Roster of Environmental Dispute Resolution and Consensus Building Professionals. (2002, October). *Choosing an appropriate neutral*. Retrieved November 5, 2002, from: <http://www.ecr.gov/roster/search/neutral.htm>

### Neutral Ethics

---

CPR-Georgetown Commission on Ethics and Standards of Practice in ADR. (2002, May). *Principles for ADR provider organizations*. Retrieved November 1, 2002, from <http://www.cpradr.org/finalProvider.pdf>

International Association of Facilitators. (May 22, 2002). *Draft statement of values & code of ethics for group facilitators*. Retrieved September 29, 2002, from <http://www.iaf-world.org/iafethics.htm>

Johnson, J. L. (2002). Environmental justice for all: Principles and practices for conflict resolvers. *ACRESOLUTION*, 1(4): 24-27.

Society of Professionals in Dispute Resolution. (1986). *Ethical standards of professional responsibility*. Retrieved November 1, 2002, from <http://www.acresolution.org/research.nsf/articles/6CC4296D791D451485256C1C00657E59>