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# A GUIDE TO ADR LINKS

ARRANGED BY

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Also available at: <http://www.adr.af.mil/general/guideadr.doc>; <http://www.lawmemo.com/arb/res/adr.htm>;  
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<http://www.adr.gov/manual/>
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<http://www.irra.uiuc.edu/Job%20Board/Position%20Announcement%20Board.htm>

PACS - Restorative Justice, Mediation and Peacebuilding Jobs Page  
<http://www.fresno.edu/pacs/rjjobs.shtml>



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<http://www.fresno.edu/pacs/bookshop.shtml>

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To receive by e-mail contact Joseph Grynbaum  
[MENDEL7@att.net](mailto:MENDEL7@att.net)

Harvard Negotiation Law Review  
Harvard Program on Negotiation  
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Industrial Relations Research Association  
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Alliance for Education in Dispute Resolution  
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American Arbitration Association  
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ABA E-Commerce and ADR Task Force  
<http://www.law.washington.edu/ABA-eADR/home.html>

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American College of Civil Trial Mediators  
<http://www.acctm.org/>

Association for Conflict Resolution (ARC) (formerly SPIDR)  
<http://acresolution.org>

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<http://www.ltombudsman.org/>  
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<http://www.colorado.edu/Ombuds/UCOA/>

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<http://123settle.com/>

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Virtual Magistrate

<http://www.vmag.org/>

WebMediate

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<http://www.usaid.gov/democracy/techpubs/adr/>

Are You a Good Negotiator? by Bobbi Paul

<http://www2.tlct.ttu.edu/Zanglein/ADR/goodnego.htm>

Benchmarks for Dispute Avoidance and Resolution – A Guide

<http://www.accc.gov.au/docs/bench/httoc.htm>

Best Practices of Private Sector Employers  
Equal Employment Opportunity Commission

<http://www.eeoc.gov/task/practice.html>

Building Agreement on Public Decisions in Wyoming:  
An Introduction to Collaboration and Consensus (1/2000)

<http://www.uwyo.edu/enr/ienr/agreesupp.htm>

Campus Mediation Training Resources (roleplays and videos)

<http://www.mtds.wayne.edu/audiovis.html>

Cardozo Online Journal of Conflict Resolution (COJCR):

<http://www.cardozo.yu.edu/cojcr/index.html>

Carnegie Commission on Preventing Deadly Conflict

On-line Reports <http://www.ccpdc.org/frpub.htm>

Collaborative Approaches: A Handbook for Public Policy Decision-Making and Conflict Resolution (August 2000)

Oregon's Public Policy Dispute Resolution Program

<http://www.odrc.state.or.us/ppdrpbk.pdf>

Columbia International Affairs Online

<http://www.ciaonet.org/>

Communication Skills Test by Queendom.com

[http://www.queendom.com/tests/relationships/communication\\_skills.html](http://www.queendom.com/tests/relationships/communication_skills.html)

Conflict Management in Higher Education Report

<http://www.culma.wayne.edu/CMHER/Newsletter.html>

Conflict Research Consortium Working Papers

<http://www.colorado.edu/conflict/workpap.htm>

Conflict Resolution Programs in Schools

Department of Education Database (ERIC)

[http://www.ed.gov/databases/ERIC\\_Digests/ed338791.html](http://www.ed.gov/databases/ERIC_Digests/ed338791.html)

Consumer Guide to Selecting a Mediator

<http://www.ajc.state.ak.us/Reports/mediatorframe.htm>

CPR Institute for Dispute Resolution

OnLine Form Book

<http://www.cpradr.org/formbook/index.html>

Cross-Cultural Issues in Community Mediation

Alan Barsky (1998)

<http://faculty.biu.ac.il/~steing/conflict/cross.htm>

Defense Logistics Agency, ADR Specialist's Training Manual

<http://www.dscc.dla.mil/downloads/doccr/adr/adrtrain.doc>

Department of Agriculture: Problems in Processing Discrimination Complaints, General Accounting Office

Testimony GAO/T-RCED-00-286

<http://www.gao.gov/archive/2000/rc00286t.pdf>

Guide to Recommended ADR Links ~ Deborah S. Laufer

Department of Energy, Albuquerque Operations Office  
Mediation Program, Mediation Booklet  
<http://www.doeal.gov/oeo/internet/fy00booklet.htm>

Department of the Interior, Bureau of Reclamation  
Conflict Management Guidebook <http://www.usbr.gov/hr/conflict/>

Devising a Complaints System—Guidance on Good Practice,  
Commission for Local Administration in England (The Local  
Government Ombudsman), 1992  
<http://www.open.gov.uk/lgo/guidance.htm>

Devising a Government Complaint System: Guide to Good  
Practice. State of Alaska Ombudsman (1998)  
<http://www.state.ak.us/local/akpages/LEGISLATURE/ombud/complsys.htm>

Dispute Avoidance and Resolution: Best Practices for the ASP  
Industry, WIPO International Conference (2000)  
<http://arbiter.wipo.int/events/conferences/2000/presentations/alishah/>

Disputing Culture: Lawyers and ADR  
by Archie Zariski (June 2000)  
Murdoch University Electronic Journal of Law  
<http://www.murdoch.edu.au/elaw/issues/v7n2/zariski72.html>

Drafting Dispute Resolution Clauses – A Practical Guide  
American Arbitration Association  
<http://www.adr.org/rules/guides/clausebook.html>

Education for Peace in the 21<sup>st</sup> Century  
[http://www.upeace.org/ny\\_report.pdf](http://www.upeace.org/ny_report.pdf)

Elgin, Suzette Haden  
Peacetalk 101 (full text of book)  
<http://www.forlovingkindness.org/>  
<http://www.adrr.com/aa/>

Evaluation of the Equal Employment Opportunity Commission  
Mediation Program  
<http://www.eeoc.gov/mediate/report/index.html>

Federal Judicial Center – Publications on ADR  
<http://www.fjc.gov/pubs.html>

Finding and Hiring Quality Neutrals: What Every  
Government Official Needs to Know (1996)  
Charles Pou & Chris Honeyman.  
<http://www.convenor.com/madison/fh.htm>

Framing and Reframing in Land Use Change Conflicts  
Sandra Kaufman & Janet Smith  
Cleveland State University, College of Urban Affairs  
<http://urban.csuohio.edu/~sanda/papers/frames98.htm>

Grievance Mediation Procedures  
American Arbitration Association  
[http://www.adr.org/rules/commercial/grievance\\_mediation\\_procedures.html](http://www.adr.org/rules/commercial/grievance_mediation_procedures.html)

Guide to Dispute Resolution Practitioners and  
Researchers by Chris Honeyman  
<http://www.crinfor.org/guide/>

Guide for Employment Arbitrators  
American Arbitration Association  
[http://www.adr.org/rules/guides/employment\\_guide.html](http://www.adr.org/rules/guides/employment_guide.html)

Guidelines for a Board of Dispute Avoidance  
Australian Commercial Disputes Centre  
[http://www.austlii.edu.au/au/other/acdc/Guidelines/Gu7\\_Guid.html](http://www.austlii.edu.au/au/other/acdc/Guidelines/Gu7_Guid.html)

Guidelines for the Design of Integrated Conflict Management  
Systems within Organizations by SPIDR's ADR in the Workplace  
Track I Committee <http://www.spidr.org/article/icmsD.html>  
<http://www.acresolution.org/research.nsf/articles/B4F078D078A4566385256A490049FD9D>

Health Care Dispute Resolution Course Materials  
<http://adrr.com/smu/health/>

Instructional Communications Centre, McGill University  
Interactive On-line Negotiation Demos  
<http://www2.mcgill.ca/icc/demoset.htm>

International Online Training Program on Intractable Conflict  
<http://www.colorado.edu/conflict/peace/>

International Trade Administration, Department of Commerce  
Primer on International Alternative Dispute Resolution  
<http://www.ita.doc.gov/legal/adr.html>

Inventory of Conflict and Environment, Case Studies  
American University  
<http://www.american.edu/projects/mandala/TED/ice/iceall.htm>

Introduction to Alternative Dispute Resolution (course)  
Center for Distance Learning  
James Madison University  
<http://www.jmu.edu/mediation/scom231.html>

Judicial Referral to ADR: Issues and Problems Faced by Judges  
by Carrie J. Menkel-Meadow  
<http://www.fjc.gov/ALTDISRES/fjcdirno7/menkelme.html>

Keirseley Temperament Sorter II  
<http://www.advisorteam.com/user/ktsintro.asp>

Melamed, James C., JD, Civil and Workplace Mediation  
<http://www.to-agree.com/table.htm>

NLRB Deferral to Arbitration: Still Alive and Kicking  
Speech by John Truesdale, Chairman, NLRB (June 2000)  
<http://www.lawmemo.com/emp/nlr/deferral.htm>

Office of Personnel Management, ADR Resource Guide  
<http://www.opm.gov/er/adrguide/adrhome.html-ssi>



Online Journal of Peace and Conflict Resolution  
Tabula Rasa Institute  
<http://www.trinstitute.org/ojpcr/>

On Optimal Cooperative Conflict Resolution for Air Traffic Management Systems by Antonio Bicchi and Lucia Pallottino (2000) <http://citeseer.nj.nec.com/bicchi00optimal.html>

Organizing Guide for Peace and Justice Groups  
<http://www.ibiblio.org/netchange/cco/>

Peace and Conflict Studies (online journal) Published by the Network of Peace and Conflict Studies, sponsored by George Mason University. <http://www.gmu.edu/academic/pcs/>

Performance Based Assessment: A Methodology, for use in selecting, training and evaluating mediators  
National Institute for Dispute Resolution (1995)  
[http://www.colorado.edu/conflict/Theory\\_to\\_Practice/Method.pdf](http://www.colorado.edu/conflict/Theory_to_Practice/Method.pdf)

Practicum in Conflict Resolution (course)  
Department of Communication Studies  
University of Texas at Austin  
<http://www.utexas.edu/courses/maxwell/teach/371/index.htm>

Program on Negotiation at Harvard Law School  
Clearinghouse, Publications Search  
<http://www.pon.org/search.cfm>

Program to Resolve Employment Disputes  
Center for Public Resources Institute for Dispute Resolution  
[http://www.cpradr.org/empdispu\\_toc.htm](http://www.cpradr.org/empdispu_toc.htm)

Recent Developments in Dispute Resolution  
(electronic distribution) Willamette Law Online  
<http://www.willamette.edu/law/wlo/dis-res/>

Resolving Employment Disputes – A Practical Guide  
American Arbitration Association  
[http://www.adr.org/rules/guides/resolving\\_employment\\_disputes.html](http://www.adr.org/rules/guides/resolving_employment_disputes.html)

Resource Guide: Resolving Environmental Conflicts in Communities, Environmental Protection Agency  
<http://www.epa.gov/adr/Resguide.pdf>

Rising Trends in EEO Complaint Caseloads in the Federal Sector, General Accounting Office Report GAO/GGD-98-157BR  
<http://www.gao.gov/archive/1998/gg98157b.pdf>

School Conflict Resolution Training: What You Need to Know to Select a Trainer (Consumer Guide) Ohio Commission on Dispute Resolution & Conflict Management  
<http://www.state.oh.us/cdr/Brochures/cgscmtrainer.htm>

South Africa: Election Systems and Conflict Management by Andrew Reynolds (1998)  
[http://www.potlatch.net/english/es/esy\\_za.htm](http://www.potlatch.net/english/es/esy_za.htm)

Teaching Conflict Management Courses in Academia  
Bill Warters, Wayne State University  
Mediating Theory and Democratic Systems Program  
[http://www.mtds.wayne.edu/Teach\\_Tools.html](http://www.mtds.wayne.edu/Teach_Tools.html)

Transformative Approaches to Conflict  
<http://www.colorado.edu/conflict/transform/index.html>

What Motivates You? Questionnaire by Pertinent Information  
<http://pertinfo.com/pertinfo/business/exercises/motivate.html>



## PROFESSIONAL RESOURCES AND REFERENCES AND CONSULTING ORGANIZATIONS

Academy of Management  
Conflict Management Division  
<http://www.aom.pace.edu/cmd/>

Access Resources (Judith Cohen)  
<http://www.mediate.com/accessresources/>

Action Evaluation Research Institute  
<http://www.ariassociates.haverford.edu/>

ADA Consultants  
<http://www.istal.com/SMOKE/>

ADR Resources (Stephen R. Marsh)  
<http://adrr.com/>

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Alternatives to Violence Project

<http://www.webcom.com/~peace/PEACTREE/avp/homepage.html>

American West Institute for Conflict Resolution  
(Barbara Ashley Phillips)

<http://www.mediate.com/baphillips/index.htm>

Atrium Society

<http://www.atrumsoc.org/>

➔ Campus Mediation Resources

<http://www.mtds.wayne.edu/campus.htm>

Carnegie Endowment for International Peace

<http://www.ceip.org/>

Carter Center

<http://www.cartercenter.org/>

CDR Associates

<http://www.mediate.org/>

Center for Analysis of Alternative Dispute Resolution Systems  
(CAADRS) <http://www.caadrs.org/>

Center for Dispute Settlement

<http://www.cdsusa.org/>

Center for Medical Ethics and Mediation

<http://www.wh.com/cmef/>

Civil Rights Mediation, Oral History Project

[http://www.colorado.edu/conflict/civil\\_rights/](http://www.colorado.edu/conflict/civil_rights/)

Conflict Management Systems

<http://netnow.micron.net/~groush/index.html>

Conflict Research Consortium

<http://www.colorado.edu/conflict/>

Conflict Resolution Center International

<http://www.conflictres.org/>

Conflict Resolution Education Network (CRENet)

<http://www.crenet.org/>

➔ Conflict Resolution Information Resource (CRInfo)

<http://www.crinfo.org/>

ConflictResolver.Com

<http://www.conflictresolver.com/>

Consensus Building Institute

<http://www.cbi-web.org/>

Consortium for Appropriate Dispute Resolution in Special  
Education, <http://www.directionservice.org/cadre/index.htm>

Cornell University Legal Information Institute

[http://www.law.cornell.edu/topics/collective\\_bargaining.html](http://www.law.cornell.edu/topics/collective_bargaining.html)

➔ Dana Mediation Institute, Inc. (GSA Award GS-10F-0328K)

<http://www.mediationworks.com/dmi/index.html>

[dan@mediationworks.com](mailto:dan@mediationworks.com)

Dialogue to Action Initiative

<http://thataway.org/dialogue/index.htm>

Dispute Resolution Q&A

[http://web.realnames.com/Virtual.asp?page=Eng\\_Corporate\\_DisputeResolution\\_FAQ](http://web.realnames.com/Virtual.asp?page=Eng_Corporate_DisputeResolution_FAQ)

Dispute Resolution Resources, John M. Livingood

<http://dwp.bigplanet.com/john1123/disputeresolutionresources>

Environmental Framing Consortium

<http://www.conflictresearch.com/framing/>

Facilitate.Com (Group ware)

<http://facilitate.com/>

Federal Dispute Resolution Center (private nonprofit)

<http://www.fdrcenter.org/>

Gestalt Institute of Cleveland

<http://www.gestaltcleveland.org/index.html>

Hieros Gamos

Guide to Alternative Dispute Resolution

<http://www.hg.org/adr.html>

Introduction to Alternative Dispute Resolution

<http://hg.org/adrintro2.html>

Honeyman, Chris; The Guide to Dispute Resolution Practitioners  
and Researchers

<http://www.crinfo.org/guide/>

Industrial Relations Research Association

<http://www.irra.ssc.wisc.edu>

Institute for Organizational and Personal Transformation

<http://www.i-opt.com/home.htm>

Institute for International Mediation and Conflict Resolution

<http://www.iimcr.org/default.asp>

Institute for Multi-Track Diplomacy

<http://www.imtd.org/>

Internet Law Center.Com by Tele-Lawyer, Inc.

Mediation Center [http://www.telelaw.com/dr/dr\\_medcenter.asp](http://www.telelaw.com/dr/dr_medcenter.asp)

JAMS/Endispute

<http://www.jamsadr.com/home.asp>

Jewish Peace Fellowship

<http://www.jewishpeacefellowship.org/>

Justice Center of Atlanta (GSA Schedule)  
<http://www.justicecenter.org/>

Key Bridge Foundation for Education and Research  
<http://www.keybridge.org/>

Lande, John: ADR Resources for Students, Academics and Practitioners <http://www.law.missouri.edu/lande/>

The Mediation Center, The Internet Mediator (Jim Melamed)  
<http://www.to-agree.com/>

➔ Mediation Information and Resource Center  
<http://www.mediate.com/>

➔ Mediation Training Institute, International (MTI)  
<http://www.mediationworks.com/mti/>

Mediation Works Incorporated (Boston)  
<http://www.mwi.org/>

National Center for Alternative Dispute Resolution  
<http://www.natlctr4adr.org/>

National Conference on Peacemaking and Conflict Resolution  
<http://www.apeace maker.net/>

National Franchise Mediation Program  
<http://www.franchisemediation.org/>

North American Institute for Conflict Resolution  
(Barbara Ashley Phillips)  
<http://www.crtraining.com/>

Partnerships Against Violence Network  
<http://www.pavnet.org/>

Peace Links (Pennsylvania)  
<http://trfn.clpgh.org/peacelinks/>

PeaceNet (formerly ConflictNet)  
<http://www.igc.org/igc/gateway/pnindex.html>

Policy Consensus Initiative  
[www.policyconsensus.org](http://www.policyconsensus.org)

Resolution Works  
<http://www.resolutionworks.org/>

RESOLVE: Center for Environmental and Public Policy Dispute Resolution  
<http://www.resolve.org/>

Ron Kelly's ADR Resource Page  
<http://www.ronkelly.com/index.html>

Society for Organizational Learning  
<http://www.solonline.org/>

State of Neutrality: A Domain Dedicated to ADR in Labor and Employment (edited by Gregory James Van Pelt)  
<http://www.neutrality.com/>

The Thomas Merton Center  
Pittsburgh's Peace and Social Justice Center  
<http://www.thomasmertoncenter.org/>

TLI Systems, Inc.  
<http://www.tlisystems.com/>

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## ROSTERS OF NEUTRALS

Academy of Family Mediators Referral Service  
(maintained by the Association for Conflict Resolution)  
<http://www.acresolution.org/research.nsf/key/medrefs>

ADRWorld - Roster of Neutrals and ADR Providers  
<http://www.adrworld.com/adrexchange.asp>

Alabama State Court Mediator Roster  
<http://www.alabar.org/Adr/roster.html>

Alberta Human Resources and Employment  
[http://www.gov.ab.ca/hre/mediationservices/mediator\\_roster.htm](http://www.gov.ab.ca/hre/mediationservices/mediator_roster.htm)

American Arbitration Association  
Roster of Neutrals - Mediators and Arbitrators  
<http://www.adr.org/>

American Arbitration Association  
Qualification Criteria for Admittance to the AAA National Roster of Arbitrators and Mediators  
<http://www.adr.org/roster/qualifications.html>

British Columbia Mediator Roster Society  
<http://www.mediator-roster.bc.ca/>  
<http://www.mediator-roster.bc.ca/mediator.html>

CPR Panels of Distinguished Neutrals  
<http://www.cpradr.org/>

Department of Defense, Roster of Neutrals (DoD employees)  
<http://www.defenselink.mil/dodgc/doha/adr/>

Federal Executive Board, Atlanta  
Alternative Dispute Resolution Shared Neutrals  
<http://r4.gsa.gov/febatlhralternativedisputes.htm>

Federal Mediation and Conciliation Service, Arbitration Office  
(Roster of Arbitrators for Labor-Management Disputes)  
<http://www.fmcs.gov/agency/abtitrat/index.htm>

Georgia Commission on Dispute Resolution  
Requirements for Qualification and Training of Neutrals  
<http://www2.state.ga.us/courts/adr/appendxb.htm>

Global Arbitration Mediation Associates, Inc.  
<http://www.gama.com/>

Honeyman, Chris; The Guide to Dispute Resolution  
Practitioners and Researchers  
<http://www.crimo.org/guide/>

Idaho State Judiciary, Child Custody Mediator Roster  
<http://www2.state.id.us/judicial/childloc.html>

Idaho Supreme Court, Roster of Civil Case Mediators  
<http://www2.state.id.us/judicial/civilros.htm>

Institute for Environmental Conflict Resolution  
National Roster of Environmental Conflict Resolution and  
Consensus Building Professionals  
<http://www.ecr.gov/roster.htm>

Interagency Shared Neutrals Program (Washington, DC Metro  
area) <http://www.os.dhhs.gov/progorg/dab/>

Mediation Information and Resource Center, Mediator Referral  
Service, <http://www.mediate.com/mediator/>

Mediation Training Institute, International (MTI)  
(GSA Schedule Contract  
Certified Trainers of Workplace Mediation  
<http://www.mediationworks.com/mti/ct/index.html>

Minnesota Statewide ADR – Rule 114 Neutrals Roster  
<http://www.courts.state.mn.us/adr/index.html>

Mosten Mediation Centers – Roster  
<http://www.mostenmediation.com/mmc/index.cfm>

National Arbitration Center, Arbitrator Directory  
<http://www.lawmemo.com/arb/>

National Roster of Environmental Conflict Resolution and  
Consensus Building Professionals  
Institute for Environmental Conflict Resolution  
<http://www.ecr.gov/roster.htm>

Nonviolent Web (The)  
<http://www.nonviolence.org/>

North Dakota Statewide ADR Neutral Roster  
<http://www.court.state.nd.us/Court/ADR/Roster.htm>

Ohio State Employment relations Board  
[http://www.serb.state.oh.us/roster\\_of\\_neutrals.htm](http://www.serb.state.oh.us/roster_of_neutrals.htm)

Oregon State Agency Mediator Roster  
<http://www.doj.state.or.us/ADR/roster.htm>

Utah United States District Court, Court Appointed Arbitrators  
<http://www.utd.uscourts.gov/documents/arbitrators.html>

Utah United States District Court, Court Appointed Mediators  
<http://www.utd.uscourts.gov/documents/mediators.html>



## STATE RESOURCES

Alabama Supreme Court, Commission on Dispute Resolution  
<http://www.alabar.org/Adr/adrstup.html>

Alabama Center for Dispute Resolution  
<http://www.alabamaadr.org/adrinfo.html>

Alaska, Courts and Judiciary  
Alternative Dispute Resolution  
<http://www.uaa.alaska.edu/just/links/courts.html#dispute>

Alaska, Office of the Ombudsman  
<http://www.state.ak.us/local/akpages/LEGISLATURE/ombud/home.htm>

Arkansas Alternative Dispute Resolution Commission  
<http://courts.state.ar.us/courts/adr.html>

California Report on ADR in Civil Cases  
[http://www.courtinfo.ca.gov/reference/3\\_courtsadmin.htm#ADR](http://www.courtinfo.ca.gov/reference/3_courtsadmin.htm#ADR)

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California Dispute Resolution Council  
<http://www.cdrc.net/>

A Primer on Alternative Dispute Resolution Methods  
(1997) CDRC and Norman Brand  
[http://www.cdrc.net/cdri/primer\\_cdri.html](http://www.cdrc.net/cdri/primer_cdri.html)

Chicago Area Chapter of SPIDR  
<http://www.spidrchicago.org/>

Cincinnati Police-Community Relations Collaborative  
<http://ariagroup.com/cinti.html>

Colorado Office of Dispute Resolution  
<http://www.gofourth.org/disp-rez.htm>

Dispute Resolution Center (Minnesota)  
<http://www.spacestar.net/users/drc/>

District of Columbia, Multi-Door Dispute Resolution Division  
Superior Court of the District of Columbia  
<http://www.dcbars.org/dcsc/resolution.html>

Florida Conflict Resolution Consortium  
<http://consensus.fsu.edu/>

Florida Dispute Resolution Center  
[www.flcourts.org/osca/divisions/adr/index.html](http://www.flcourts.org/osca/divisions/adr/index.html)

Georgia Commission on Dispute Resolution  
<http://www2.state.ga.us/Courts/adr/adrhome.htm>

➔ Georgia Commission on Dispute Resolution  
Requirements for Qualification and Training of Neutrals  
<http://www2.state.ga.us/courts/adr/appendxb.htm>

Hawaii Center for Dispute Resolution  
[www.hawaii.gov/jud](http://www.hawaii.gov/jud)

(Illinois) Center for Analysis of Alternative Dispute  
Resolution Systems (CAADRS)  
<http://www.caadrs.org/>

(Idaho) US Courts, District of Idaho  
<http://pubweb.id.uscourts.gov/adr.htm>

Iowa Peace Institute  
<http://www.iapeace.org/index.htm>

Kansas Judicial Branch Dispute Resolution  
[www.kscourts.org/adr](http://www.kscourts.org/adr)

Maryland Alternative Dispute Resolution Commission  
[www.courts.state.md.us/adr.html](http://www.courts.state.md.us/adr.html)

Massachusetts Association of Mediation Programs and  
Practitioners <http://www.mampp.org/index.html>

Massachusetts Office of Dispute Resolution  
<http://www.state.ma.us/modr>

Mediation Network of North Carolina (Chapel Hill)  
<http://www.mnnc.org/>

Michigan State Bar, Alternative Dispute Resolution Section  
<http://www.michbar.org/sections/adrs/>

Michigan Supreme Court Commission on Dispute Resolution  
<http://www.supremecourt.state.mi.us/cdrp.htm>

Minnesota State Bar, ADR Section  
<http://www2.mnbar.org/sec/conflict.htm>

New England Chapter of the Society of Professionals in Dispute  
Resolution <http://www.nespidr.org/>

New Jersey Office of Complementary Dispute Resolution  
<http://www.judiciary.state.nj.us/services/cdr.htm>

New York State ADR Office  
<http://www.courts.state.ny.us/adr>

New York State Dispute Resolution Association, Inc.  
<http://www.nysdra.org>

North Carolina Business Mediation Service  
<http://www.zerolitigation.com/>

North Carolina Dispute Resolution Commission  
<http://www.aoc.state.nc.us/www/drc/index.html>

Northern Virginia Mediation Service  
<http://www.gmu.edu/departments/nvms/>

Ohio Supreme Court Dispute Resolution Office  
[http://www.sconet.state.oh.us/dispute\\_resolution/](http://www.sconet.state.oh.us/dispute_resolution/)

Ohio Commission on Dispute Resolution  
and Conflict Management  
<http://www.state.oh.us/cdr/>

Oregon Dispute Resolution Commission  
<http://www.odrc.state.or.us>

Oregon Mediation Association  
<http://www.omediate.org/>

Oregon's Public Policy Dispute Resolution Program  
<http://www.odrc.state.or.us/ppdrp.htm>

Peninsula Conflict Resolution Center (San Mateo, CA)  
<http://www.pccrcweb.org/support.htm>

Pittsburgh Mediation Center  
<http://trfn.clpgh.org/pmc/>

South Carolina Council for Conflict Resolution  
<http://www.scmEDIATE.org/>

Tennessee ADR Commission  
[www.tsc.state.tn.us/geninfo/ADR/adrdir.htm](http://www.tsc.state.tn.us/geninfo/ADR/adrdir.htm)

Tennessee: Mediation Services of Putnam County  
<http://www.fortunecity.com/meltingpot/chile/1189/>

Southern California Mediation Association  
<http://www.scmEDIATION.org/>

State Bar of Texas  
Alternative Dispute Resolution Section  
[www.texasADR.org](http://www.texasADR.org)

Utah State Bar, ADR Section  
<http://www.utahbar.org/sites/ADR/>

Vermont Human Rights Commission  
<http://www.hrc.state.vt.us/mediation.htm>

Vermont Mediation Association  
<http://vma.freeyellow.com/index.htm>

Virginia Department of Dispute Resolution Services  
[www.courts.state.va.us/drs/main.htm](http://www.courts.state.va.us/drs/main.htm)

Virginia Department of Employment Dispute Resolution  
<http://www.edr.state.va.us>

Wisconsin Supreme Court - Court-Annexed ADR  
[www.courts.state.wi.us/WCS/sc.html](http://www.courts.state.wi.us/WCS/sc.html)

Wisconsin Special Education Mediation System  
<http://www.cesa7.k12.wi.us/sped/wsems/index.htm>

Wisconsin Director of State Courts Office, Medical Malpractice Mediation  
[www.courts.state.wi.us/WCS/dsc.html](http://www.courts.state.wi.us/WCS/dsc.html)

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## UNIVERSITY PROGRAMS

### A. UNIVERSITY COURSES OF STUDY ON ADR

American University  
International Peace and Conflict Resolution  
School of International Service  
(MA in International Peace and Conflict Resolution)  
<http://www.american.edu/academic.depts/sis/peace/>

Antioch University  
McGregor's Conflict Resolution Program  
(MA in conflict resolution)  
<http://www.mcgregor.edu/imacr.html>

Appalachian Law School (Virginia)  
<http://www.asl.edu/>

Associate Mennonite Biblical Seminary  
Master of Arts in Peace Studies  
<http://www.ambS.edu/MAPS.htm>

Ball State University (Indiana)  
Peace Studies and Conflict Resolution (major/minor)  
<http://www.bsu.edu/csh/history/program/id1.htm#Inter6>

Bethel College (Kansas)  
Major in Global Peace and Justice Studies (BA)  
<http://www.bethelks.edu/academics/globaljustice/pjcourse.html>

Boston University School of Law  
Concentration in Litigation and Dispute Resolution  
<http://www.bu.edu/LAW/jd/concentrations/litigation/courses.html>  
<http://www.bu.edu/LAW/jd/concentrations/litigation/requirement.html>

California State University, Dominguez Hills  
MS in Behavioral Science Negotiation and Conflict Management  
<http://www.csudh.edu/dominguezonline/beh.htm>

Colgate University (New York) Peace Studies (Major/Minor)  
<http://departments.colgate.edu/peacestudies/Requirements.htm#major>

Columbia University, Teachers College  
International Center for Cooperation and Conflict Resolution  
(Graduate studies and certificate program)  
<http://www.tc.columbia.edu/icccr/>

Cornell University  
Graduate Minor in Peace Studies and Peace Science  
<http://www.einaudi.cornell.edu/PeaceProgram/minor.html>

Eastern Mennonite University  
Conflict Transformation Program  
<http://www.emu.edu/ctp/>

Fresno Pacific University  
Center for Peacemaking and Conflict Studies  
<http://www.fresno.edu/pacs/>

California ADR Legislation Tracking Page  
<http://www.fresno.edu/pacs/adrlegis.shtml>

George Mason University  
Institute for Conflict Analysis and Resolution  
<http://web.gmu.edu/departments/ICAR/>

George Mason University, School of Public Policy  
Program on Social and Organizational Learning  
<http://psol.gmu.edu/>

Georgetown College, School of Foreign Service  
Program on Justice and Peace  
<http://www.georgetown.edu/departments/pjp/>

Hamline University School of Law  
Certificate and various ADR programs  
<http://www.hamline.edu/law/adr/index.html>

Harvard Mediation Program  
[http://www.law.harvard.edu/Academic\\_Affairs/Clinical\\_Program/hmp/index.html](http://www.law.harvard.edu/Academic_Affairs/Clinical_Program/hmp/index.html)

Harvard Program on Negotiation  
<http://www.pon.harvard.edu/>

Indiana State University, Conflict Resolution Programs  
<http://homeroom.indstate.edu/crp/>

Kent State University (Political Science Department)  
Center for Applied Conflict Management  
<http://dept.kent.edu/cacm/>

Careers in Conflict Management  
<http://dept.kent.edu/cacm/Career.htm>

New York University, Wagner Graduate School of Public Service  
Program on Negotiation and Conflict Resolution  
<http://www.nyu.edu/wagner/research1.html>

Nova Southeastern University  
Graduate School of Humanities and Social Studies  
Department of Conflict Analysis and Resolution  
<http://www.nova.edu/shss/DCAR/>

Nova Southeastern University  
School of Social and Systemic Studies (Dispute Resolution)  
<http://www.nova.edu/ssss/DR/>

Ohio State University College of Law  
Dispute Resolution Program  
<http://www.osu.edu/units/law/ADRbrochure.pdf>  
<http://www.osu.edu/units/law/centers.htm>

Pepperdine University  
Strauss Institute for Dispute Resolution,  
<http://law.pepperdine.edu/straus/>

Stanford Law School, Gould Center  
Negotiation & Mediation Teaching Program  
<http://www.law.stanford.edu/programs/gould/program.shtml>

Syracuse University (Maxwell School)  
Program on the Analysis and Resolution of Conflicts (PARC)  
<http://www.maxwell.syr.edu/parc/parcmain.htm>

University for Peace  
<http://www.upeace.org/>

United Nations University  
<http://www.unu.edu/>

University of British Columbia, Dispute Resolution Program  
<http://faculty.law.ubc.ca/adr/>

University of Calgary, Faculty of Continuing Education  
Conflict Resolution Training  
<http://www.ucalgary.ca/cted/courses/conflictrt.html>

University of California - Irvine  
School of Social Sciences  
Global Peace and Conflict Studies  
<http://www.socsci.uci.edu/ss:DP::PROGGPACS, PROG,HOME,GPACS>

University of Denver  
Masters of Arts Degree in Conflict Resolution  
<http://www.du.edu/con-res/>

University of Massachusetts, Boston  
Graduate Programs in Dispute Resolution  
[http://site.www.umb.edu/forum/1/Dispute\\_Resolution/res/index.htm](http://site.www.umb.edu/forum/1/Dispute_Resolution/res/index.htm)

University of Missouri-Columbia, School of Law  
LLM in Dispute Resolution  
<http://mail.law.missouri.edu/~llmdr/>

University of Notre Dame  
Joan B. Kroc Institute for International Peace Studies  
<http://www.nd.edu/~krocinst/>

University of North Carolina  
Institute of Government  
Public Dispute Resolution Program  
<http://ncinfo.iog.unc.edu/programs/dispute/index.html>

University of Phoenix, MA in Organizational Management  
<http://www.phoenix.edu/programs/MAOM/maom6.html>

University of Tennessee College of Law  
Concentration in Advocacy and Dispute Resolution  
<http://www.law.utk.edu/centers/advocacy/advconc.htm>

Westminster LLM or MA or PGDip in Dispute Prevention and Resolution (within the Law School) (London)  
<http://www.wmin.ac.uk/law/madisprs.html>

Willamette University Center for Dispute Resolution at the College of Law and with the Atkinson Graduate School of Management (MBA and Certificate in Dispute Resolution)  
<http://www.willamette.edu/law/cdr.html#Conferences>  
<http://www.willamette.edu/agsm/prospectus/profile/academic/dispute.html>

Woodbury College (Vermont)  
Mediation/Conflict Management Program  
<http://www.woodbury-college.edu/public/Academics/mcm.html>



## B. ADR INSTITUTES AND PROGRAMS LOCATED AT UNIVERSITIES

A.A. White Dispute Resolution Institute  
University of Houston, Bauer College of Business  
[http://www.uhexeced.com/pdp/aaw\\_series.html](http://www.uhexeced.com/pdp/aaw_series.html)

Caltech Ombuds Office  
California Institute of Technology  
<http://www.cco.caltech.edu/~ombuds/>

Center for Alternative Dispute Resolution  
Bowie State University  
<http://www.bowiestate.edu/academics/profess/adr.htm>

Center for Dispute Resolution, Capital University Law School  
<http://www.law.capital.edu/disputeresolution/>

Center for Dispute Resolution  
Willamette University School of Law  
<http://www.willamette.edu/wucl/cdr.html>

Center for Law, Policy & Social Science  
Ohio State University College of Law  
Dispute Resolution (Nancy Rogers)  
<http://www.osu.edu/units/law/CLPSS/DisputeResolution.htm>

Center for Information Technology and Dispute Resolution  
University of Massachusetts  
<http://aaron.sbs.umass.edu/center/Default.htm>

Center for International Development and Conflict Management,  
University of Maryland  
<http://www.bsos.umd.edu/cidcm/>

Center for Peace and Conflict Studies  
Program on Mediating Theory and Democratic Systems Wayne  
State University  
<http://www.pcs.wayne.edu/>

Center for Public Policy Dispute Resolution  
University of Texas School of Law  
<http://www.utexas.edu/law/acadprogs/cppdr/index.html>

Center for Research in Conflict and Negotiation  
Pennsylvania State University  
<http://www.smeal.psu.edu/crcn/>

Center for the Study of Dispute Resolution  
University of Missouri School of Law  
<http://www.law.missouri.edu/csdr/>

Centre for Peace Studies  
University of New England (Australia)  
<http://fehps.une.edu.au/f/d/edu/Peace%20Studies/>

City University of New York (CUNY)  
John Jay College of Criminal Justice  
Dispute Resolution Consortium  
<http://web.jjay.cuny.edu/~dispute/>

Colorado Internet Center for Environmental Problem Solving  
<http://www.colorado.edu/conflict/environment/>

Conflict Research Consortium  
University of Colorado  
<http://www.colorado.edu/conflict/index.html>

Cornell/PERC - Institute on Conflict Resolution  
<http://www.ilr.cornell.edu/depts/ICR/>

Dispute Resolution Institute  
Hamline University School of Law  
<http://www.hamline.edu/law/adr/index.html>

Consortium on Negotiation and Conflict Resolution  
Georgia State University  
<http://law.gsu.edu/CNCR/>



Guide to Recommended ADR Links ~ Deborah S. Laufer

Dispute Resolution Research Center  
Northwestern University  
Kellogg Graduate School of Management  
<http://www.kellogg.nwu.edu/drrc/>

Gould Center for Conflict Resolution  
Stanford University Law School  
<http://www.law.stanford.edu/programs/gould/#conflict>

Harvard Program on Negotiation  
<http://www.pon.harvard.edu/>

Indiana Conflict Resolution Institute  
Indiana University School of Public and Environmental Affairs  
<http://www.spea.indiana.edu/icri/>

Institute for Conflict Analysis and Resolution  
at George Mason University  
<http://www.gmu.edu/departments/ICAR/>

Institute for Dispute Resolution  
Jones School of Law, Faulkner University  
[http://www.faulkner.edu/jonesschooloflaw/dispute\\_resolution/default.cfm](http://www.faulkner.edu/jonesschooloflaw/dispute_resolution/default.cfm)

Institute for Environmental Negotiation  
University of Virginia  
<http://www.virginia.edu/~envneg/1EN.html>

Institute for Justice and Peace Building  
Eastern Mennonite University  
<http://www.emu.edu/ctp/ifp.htm>

Institute for Study of Alternative Dispute Resolution (ISADR)  
Humboldt State University  
<http://www.humboldt.edu/~isadr/>

Institute for the Study of Conflict, Ideology, and Policy  
Boston University, School of Law  
<http://www.bu.edu/iscip/>

Institute of Conflict Resolution (Cornell/PERC)  
Cornell University School of Industrial and Labor Relations  
<http://www.ilr.cornell.edu/depts/ICR/>

Institute on Global Conflict and Cooperation  
University of California (La Jolla)  
<http://www-igcc.ucsd.edu/>

The International Center for Dispute Resolution at  
Sullivan University (Kentucky)  
<http://icdr.sullivan.edu/index.htm>

Martin Institute Center for Peace Studies and Conflict  
Resolution, University of Idaho  
<http://www.martin.uidaho.edu/>

Mediation Skills Project, University of Georgia  
<http://www.cviog.uga.edu/Info/medskill/MSP.htm>

Natural Resources Leadership Institute  
North Carolina State University  
<http://www.ces.ncsu.edu/depts/agecon/PIE/nrli/>

Office of Student Conflict Resolution Services  
University of Illinois – Champaign  
<http://www.conflictresolution.uiuc.edu/>

Stanford Center on Conflict and Negotiation  
<http://www.stanford.edu/group/sccn/>

