



Office of the Chief Information Officer (OCIO)
Enterprise Resource Management (ERM)

Software & Hardware Agreements

Symantec Upgrade Notification

Volume 1, Issue 3, 05/25/07

Symantec is pleased to offer you a new release of **Ghost Solutions Suite 2.0**. As a customer with current maintenance/subscription, you are entitled to this new release free of charge!

This release is our International English version only. Please refer to the Localized Product Release Schedule at the link referenced below should you wish to obtain localized product.

<http://pub-sup.ges.symantec.com/VUProductReleaseSchdule>

Please note that the sending of this product release notification is based on an active Maintenance Agreement with Symantec, and is **not linked with a renewal of Maintenance**. To obtain your version upgrade, please visit the Symantec Licensing Portal at:

<http://licensing.symantec.com>

If you do not yet have an account, you will need to create one, using the information provided in this notification. After logging into your account, select the Symantec Version Upgrade Center. Upon registering your Notification ID number and Customer number (listed above), you will be able to download your version upgrade. Depending on your location or your tax status, you may also have the option to request that a media kit be mailed to you at no additional charge.

Some Symantec products require a serial number or license key for activation. License owners can obtain required activation keys through the License Management Center within the Symantec Licensing Portal at: <http://licensing.symantec.com>

If you have any questions, please contact you Bureau Symantec Representative

The IT HAT Working Group will be hosting a Conference from June 12-14, 2007 at the USGS Reston Virginia location. If you are interested in attending, please contact Al Vega at (202) 513-0787 or Kym Burns at (703) 648-5609.

Newsletter Spotlight

- Symantec New Release
- Microsoft Home Use Program
- IT HAT Working Group Conference

Microsoft Home Use Program

Software Assurance Administrator

BIA	James Wattnem
BLM	John Young
NPS	Jim Wolf
MMS	Ralph Murphy
OSM	Linda Swinton
USGS	Paul Exter
BOR	Don Serina
FWS	Lee Sutta
SOL	Craig Littlejohn
OIG	Jay Ulrich
OST	Tom Newell
NBC	Mary Darden

For Help Contact Your Representative

As part of the Department of Interior (DOI) Microsoft Enterprise Agreement, bureaus are eligible to participate in the Home Use Program (HUP). This program enables DOI employee's to get a licensed copy of most Microsoft Office desktop applications to install and use on your home computer.

For each product eligible for the Home Use Program for which you are a licensed user with active Software Assurance coverage, you may order a single copy of that product to install and use on a home computer. You may continue using this HUP software while you are under the DOI employment and as long as the software you use at work has active Software Assurance (SA) coverage.

Not all Bureau have activated or participating in this SA Benefit program, so for bureau clarification and additional information please contact your bureau Software Assurance Administrator.