



Office of the Chief Information Officer (OCIO)
Enterprise Resource Management (ERM)

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Symantec Update (4/4/07)

Dear Symantec Valued Customer:

If you are using **Microsoft Vista**, then this notification is relevant to you!

We are pleased to offer you an upgrade to Symantec Client Security.

This update is being offered free of charge as part of your Software Maintenance Agreement. All customers with a current maintenance agreement for Symantec Client Security are entitled to this upgrade.

Please note that the sending of this product release information is based on an active Maintenance Agreement at the time of product release, and is **not linked with a renewal of Maintenance**. Please renew your Maintenance contract in advance of the Maintenance end date.

IMPORTANT NOTES:

If you do not run Windows Vista and you already run Symantec Client Security 3.1.5, **you do not need to upgrade**.

Symantec Client Security will NOT install on a Windows Vista client machine. If you are running Windows Vista, please install Symantec AntiVirus Corporate Edition 10.2 .

If you are NOT running Windows Vista, please install Symantec Client Security 3.1.5 .

If you choose to install Symantec AntiVirus 10.2 on a computer that does not run Windows

Vista, Symantec AntiVirus 10.1.5 is installed. NOTE: This installation will not include Client Firewall.

What's New with this Update

NEW! Support for Symantec AntiVirus™ Client on Microsoft® Windows Vista™

Software Download

Symantec is in the process of upgrading our Serial Number, Product Activation, and License Management system. Rather than waiting for this new system to be in place, we are making this upgrade available immediately via existing Serial Numbers. **Please use your current 3.1 Serial Number (at the top of this page) to enter FileConnect at <https://fileconnect.symantec.com> to download version 10.2 of Symantec AntiVirus Corporate Edition or Symantec Client Security 3.1.5.**



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Installation Note:

As with any major changes to your computer system, we recommend that you make a backup of your current installation before installing any software from this download.

Activation Process

Neither Symantec Client Security or Symantec AntiVirus Corporate Edition requires a license file.

http://www.symantec.com/techsupp/enterprise/static/support_policy.html

The Latest Information about Symantec AntiVirus Corporate Edition 10.2 and links to related Knowledge Base documents are available for you at the following sites:

FAQs About Symantec AntiVirus Corporate Edition 10.2

<http://service1.symantec.com/SUPPORT/custserv-ent.nsf/docid/2007010215084455>

More on Symantec AntiVirus Corporate Edition 10.2:

<http://service1.symantec.com/SUPPORT/custserv-ent.nsf/docid/2007010210390655>

Technical Support Policy

Symantec AntiVirus Corporate Edition 10.2 is regarded as an inline release to version 10.1.

Symantec's Technical Support Policy for All Products is available online at:

http://www.symantec.com/enterprise/support/support_policies.jsp

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