WEBTRENDS.

### **ETOP Web Site Statistics**

Web Log Analysis Daily Report 04/01/2005

Report Range:  $04/01/2005 \ 00: 00: 00 - 04/01/2005 \ 23: 59: 59$ 

www.netiq.com



This report was generated by WebTrends(R) Thursday April 21, 2005 – 10:42:18 Final report conversion by WebTrends Document Utility, Version 6.1a (build 419)

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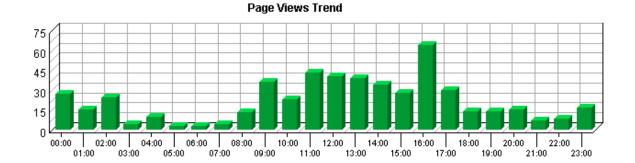
### **Overview Dashboard**

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



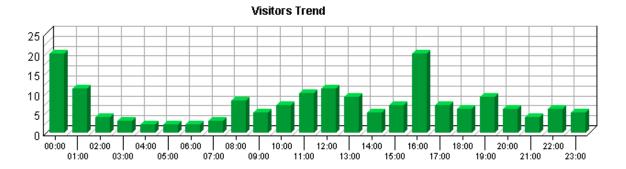
#### Visit Summary

Visits	168
Average per Day	168
Average Visit Length	00:11:22
Median Visit Length	00:00:25
International Visits	5.95%
Visits of Unknown Origin	11.31%
Visits from Your Country: United States (US)	82.74%



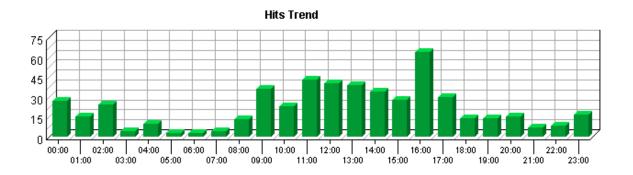
#### **Page View Summary**

Page Views	515
Average per Day	515
Average Page Views per Visit	3.07



**Visitor Summary** 

Unique Visitors	144
Visitors Who Visited Once	130
Visitors Who Visited More Than Once	14
Average Visits per Visitor	1.17



#### **Hit Summary**

Successful Hits for Entire Site	515
Average Hits per Day	515
Home Page Hits	N/A

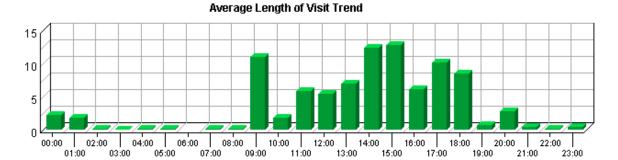
### **Visitors Dashboard**

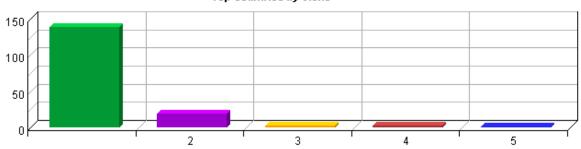
This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.



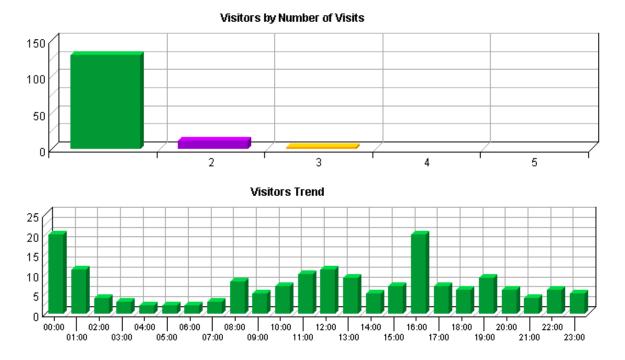
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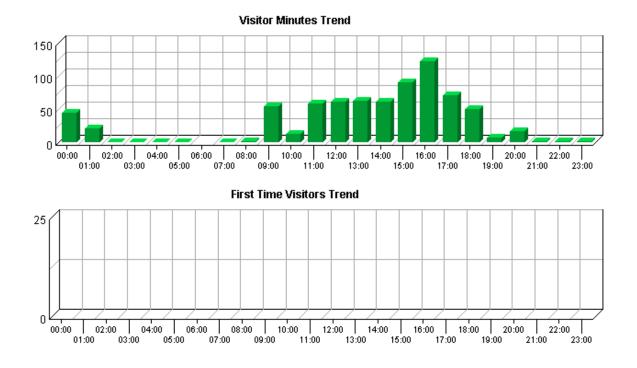


#### **Top Countries by Visits**

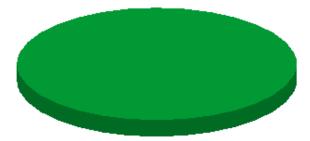


**Visitor Summary** 

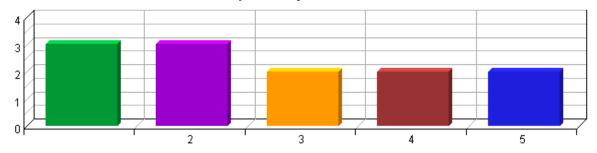
Unique Visitors	144
Visitors Who Visited Once	130
Visitors Who Visited More Than Once	14
Average Visits per Visitor	1.17





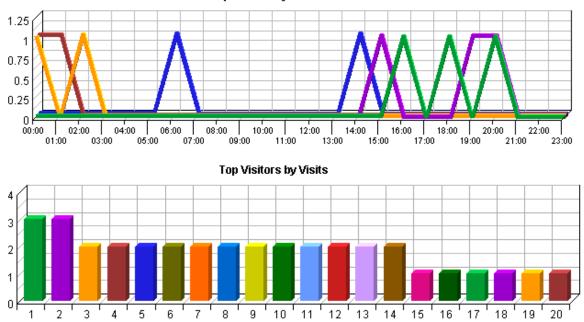


Top Visitors by Visits



### **Top Visitors**

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.



#### Top Visitors by Visits Trend

	Visitor	Visits	%	Hits
1.	adsl-70-240-48-31.dsl.okcyok. swbell.net_Mozilla/4.0 ( compatible; MSIE 6.0; Windows NT 5.1)	3	1.88%	21
2.	egspd42113.ask.com_Mozilla/2. 0 (compatible; Ask Jeeves/ Teoma)	3	1.88%	10
3.	sp1.allresearch.com_Mozilla/4. 0 (compatible; MSIE 5.5; Windows 98)	2	1.25%	2
4.	crawl-66-249-64-16.googlebot. com_Googlebot/2.1 (+http://www. google.com/bot.html)	2	1.25%	3
5.	c24.177.134.6.static.ncr. charter.com_abot/0.1 (abot; http:// www.abot.com; abot@abot.com)	2	1.25%	3
6.	crawl-66-249-71-42.googlebot. com_Googlebot/2.1 (+http://www. google.com/bot.html)	2	1.25%	2

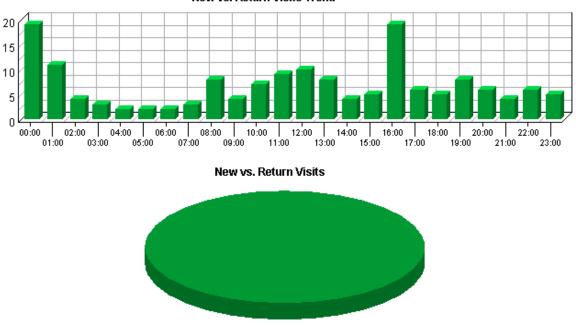
#### **Top Visitors**

7.	lj2064.inktomisearch. com_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/ help/us/ysearch/slurp)	2	1.25%	3
8.	pool-141-150-205-91.delv.east. verizon.net_Mozilla/4.0 ( compatible; MSIE 6.0; Windows NT 5. 1; SV1; .NET CLR 1.1.4322)	2	1.25%	6
9.	crawl-66-249-64-4.googlebot. com_Googlebot/2.1 (+http://www. google.com/bot.html)	2	1.25%	2
10.	crawl-66-249-64-10.googlebot. com_Googlebot/2.1 (+http://www. google.com/bot.html)	2	1.25%	2
11.	ip-69-33-89-18.atl.megapath. net_Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; .NET CLR 1.1.4322)	2	1.25%	2
12.	d134–067–034–112.dhcp.epa. gov_Mozilla/5.0 (Windows; U; Windows NT 5.0; en–US; rv:1.7.5) Gecko/20041107 Firefox/1.0	2	1.25%	200
13.	crawl-66-249-64-6.googlebot. com_Googlebot/2.1 (+http://www. google.com/bot.html)	2	1.25%	3
14.	sv-crawlfw3.looksmart. com_Mozilla/4.0 compatible ZyBorg/1.0 Dead Link Checker (wn.dlc@ looksmart.net; http://www. WISEnutbot.com)	2	1.25%	2
15.	lj2468.inktomisearch. com_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/ help/us/ysearch/slurp)	1	0.63%	1
16.	crawl-66-249-64-50.googlebot. com_Googlebot/2.1 (+http://www. google.com/bot.html)	1	0.63%	1
17.	crawl-66-249-71-7.googlebot. com_Googlebot/2.1 (+http://www. google.com/bot.html)	1	0.63%	1
18.	crawl-66-249-64-25.googlebot. com_Googlebot/2.1 (+http://www.	1	0.63%	2

	google.com/bot.html)			
19.	crawl-66-249-71-9.googlebot. com_Googlebot/2.1 (+http://www. google.com/bot.html)	1	0.63%	1
20.	crawl-66-249-64-7.googlebot. com_Googlebot/2.1 (+http://www. google.com/bot.html)	1	0.63%	1
	Subtotal	36	22.50%	268
	Other	124	77.50%	236
	Total	160	100.00%	504

### New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.



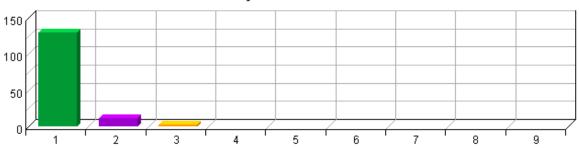
New vs. Return Visits Trend

New vs. Return Visits

	Visitor Type	Visits	%
1.	Visitors Not Accepting Cookies	160	100.00%
	Total	160	100.00%

# **Visitors by Number of Visits**

This report shows the distribution of visitors based on how many times each visitor visited your site.



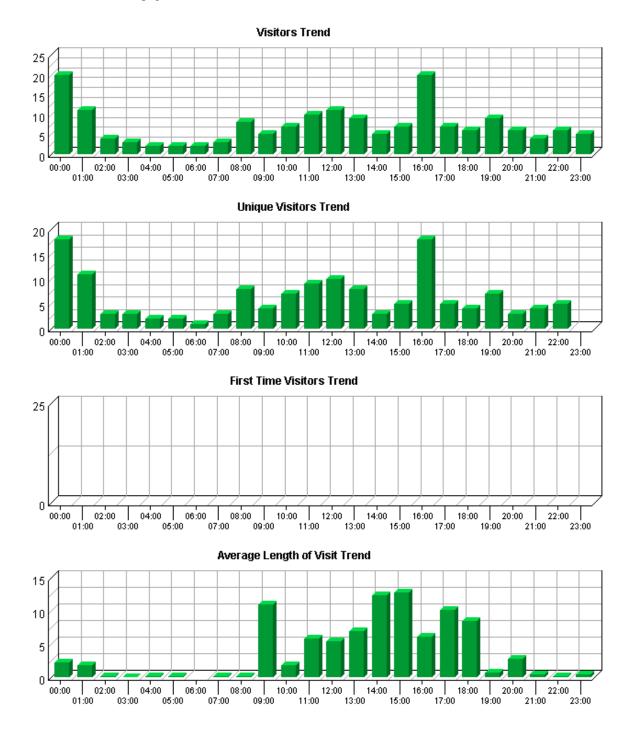
Visitors by Number of Visits

Visitors by Number of Visits

Number of Visits	<b>Unique Visitors</b>	%
1 visit	130	90.28%
2 visits	12	8.33%
3 visits	2	1.39%
4 visits	0	0.00%
5 visits	0	0.00%
6 visits	0	0.00%
7 visits	0	0.00%
8 visits	0	0.00%
9 visits	0	0.00%
Total	144	100.00%

### **Visitors Trend**

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.





Time Interval	Visits Uniq	ue Visitors	First Time Visitors	Avg Visit Length	tor Minutes
00:00	20	18	0	00:02:13	44.52
01:00	11	11	0	00:01:51	20.42
02:00	4	3	0	00:00:09	0.60
03:00	3	3	0	00:00:03	0.17
04:00	2	2	0	00:00:12	0.42
05:00	2	2	0	00:00:10	0.35
06:00	2	1	0	0	0.00
07:00	3	3	0	00:00:06	0.32
08:00	8	8	0	00:00:06	0.87
09:00	5	4	0	00:10:55	54.58
10:00	7	7	0	00:01:49	12.78
11:00	10	9	0	00:05:49	58.18
12:00	11	10	0	00:05:29	60.45
13:00	9	8	0	00:06:53	61.97
14:00	5	3	0	00:12:21	61.75
15:00	7	5	0	00:12:49	89.78
16:00	20	18	0	00:06:08	122.75
17:00	7	5	0	00:10:07	70.88
18:00	6	4	0	00:08:26	50.63
19:00	9	7	0	00:00:43	6.45
20:00	6	3	0	00:02:50	17.05
21:00	4	4	0	00:00:24	1.62
22:00	6	5	0	00:00:09	0.90
23:00	5	0	0	00:00:24	2.03
Average	7	5	0	N/A	30.81
Total	172	143	0	N/A	739.47

#### **Visitors Trend**

## **Visits Trend**

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Time Interval	Visits	%
00:00	20	11.90%
01:00	10	5.95%
02:00	4	2.38%
03:00	3	1.79%
04:00	2	1.19%
05:00	2	1.19%
06:00	2	1.19%
07:00	3	1.79%
08:00	8	4.76%
09:00	5	2.98%
10:00	6	3.57%
11:00	10	5.95%
12:00	10	5.95%
13:00	8	4.76%
14:00	4	2.38%
15:00	6	3.57%
16:00	18	10.71%
17:00	6	3.57%
18:00	5	2.98%
19:00	8	4.76%
20:00	5	2.98%
21:00	4	2.38%
22:00	б	3.57%
23:00	13	7.74%
Total	168	100.00%

# **Top Organizations**

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

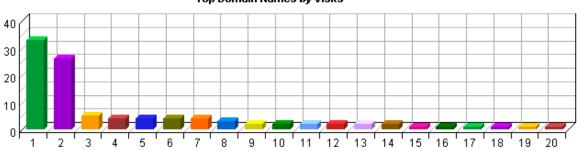
## **Top Authenticated Usernames**

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

## **Top Domain Names**

This report lists the domain name that generates the most activity to your web site.



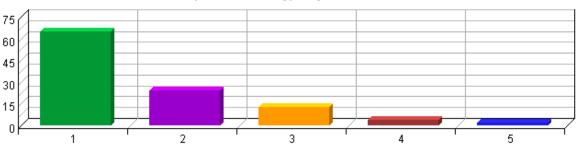
#### Top Domain Names by Visits

#### **Top Domain Names**

	Domain Name	Visits	%	Hits
1.	googlebot.com	33	19.64%	44
2.	inktomisearch.com	26	15.48%	46
3.	aol.com	5	2.98%	5
4.	ask.com	4	2.38%	11
5.	rr.com	4	2.38%	5
6.	verizon.net	4	2.38%	8
7.	epa.gov	4	2.38%	207
8.	swbell.net	3	1.79%	21
9.	comcast.net	2	1.19%	4
10.	lightship.net	2	1.19%	2
11.	looksmart.com	2	1.19%	2
12.	allresearch.com	2	1.19%	2
13.	megapath.net	2	1.19%	2
14.	charter.com	2	1.19%	3
15.	hal-pc.org	1	0.60%	1
16.	159.39.19.0	1	0.60%	3
17.	twtelecom.net	1	0.60%	2
18.	uidaho.edu	1	0.60%	2
19.	cox.net	1	0.60%	1
20.	pacbell.net	1	0.60%	5
	Subtotal	101	60.12%	376
	Other	67	39.88%	139
	Total	168	100.00%	515

# **Top-Level Domain Types**

This report provides a breakdown of top-level domain types.



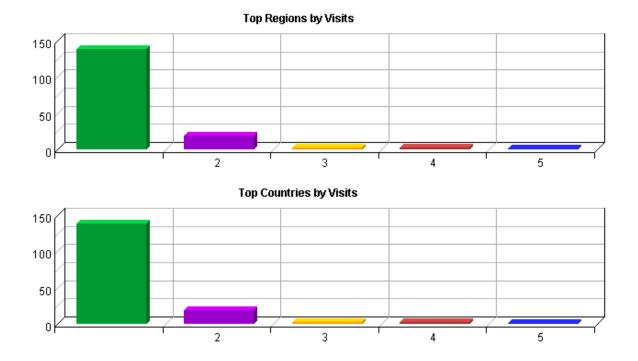
Top-Level Domain Types by Visits

#### **Top-Level Domain Types**

	Top–Level Domain Types	Visits	%	Hits
1.	Commercial	65	60.19%	111
2.	Network	24	22.22%	57
3.	Education	13	12.04%	18
4.	Government	4	3.70%	207
5.	Organization	2	1.85%	4
	Total	108	100.00%	397

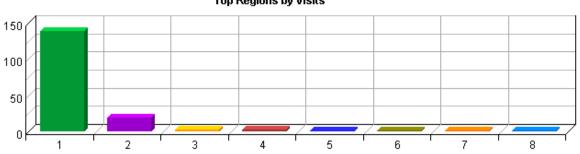
## **Geography Dashboard**

This displays key graphs and tables that provide an overview of this chapter. Click on the title of a graph or table to navigate to the corresponding page.



# **Top Regions**

This report identifies the top geographic regions of the visitors to your site.



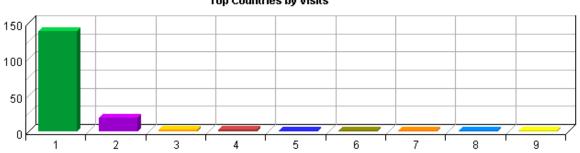
Top Regions by Visits

**Top Regions** 

	Geographic Regions	Visits	%
1.	North America	139	82.74%
2.	Region Unspecified	19	11.31%
3.	South America	3	1.79%
4.	Western Europe	3	1.79%
5.	Southern Africa	1	0.60%
6.	Australia	1	0.60%
7.	Eastern Europe	1	0.60%
8.	Asia	1	0.60%
	Total	168	100.00%

# **Top Countries**

This report identifies the top countries of the visitors to your site.



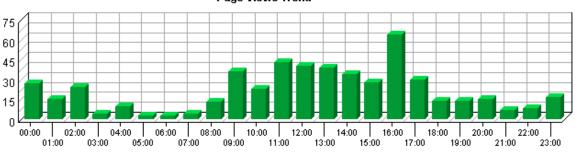
Top Countries by Visits

**Top Countries** 

	Countries	Visits	%
1.	United States (US)	139	82.74%
2.	Unknown Origin	19	11.31%
3.	Italy (IT)	3	1.79%
4.	Argentina (AR)	2	1.19%
5.	Russian Federation (RU)	1	0.60%
6.	Colombia (CO)	1	0.60%
7.	South Africa (ZA)	1	0.60%
8.	Australia (AU)	1	0.60%
9.	Japan (JP)	1	0.60%
	Total	168	100.00%

### **Pages Dashboard**

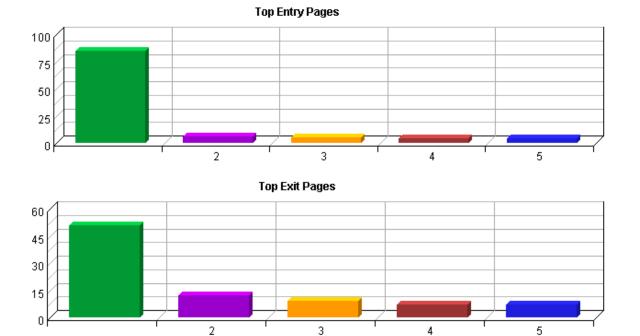
This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.

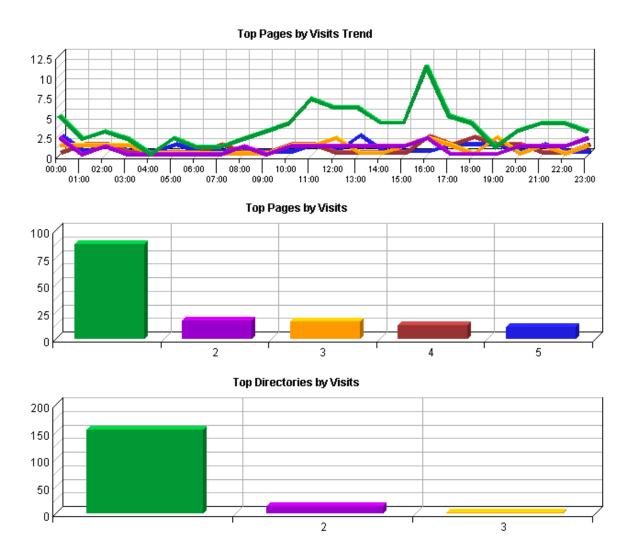


Page Views Trend

#### Page View Summary

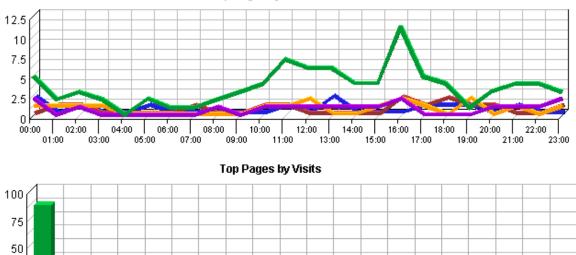
Page Views	515
Average per Day	515
Average Page Views per Visit	3.07





### **Top Pages**

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.



Top Pages by Visits Trend

Тор	Pages
-----	-------

10 11 12 13 14 15 16 17 18 19 20

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	87	31.75%	299	00:01:58	0
2.	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	17	6.20%	20	00:01:16	0
3.	<b>EPA: ETOP: Technology Users:</b> <b>Technology Description Information</b> http://www.epa.gov/etop/user/	16	5.84%	21	00:09:10	0
4.	EPA: ETOP: EPA Programs http://www.epa.gov/etop/epa/	13	4.74%	17	00:00:32	0
5.	EPA: ETOP: News http://www.epa.gov/etop/news/	11	4.01%	13	00:01:46	0
6.	EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/	10	3.65%	11	00:07:23	0
7.	EPA: ETOP: Financial Support/ Development Funding http://www.epa.gov/etop/developer/	9	3.28%	9	00:00:48	0

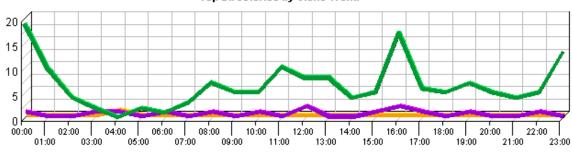
	financial.html					
8.	EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/funding/	8	2.92%	8	00:00:01	0
9.	<b>EPA: ETOP: Marketing</b> http://www.epa.gov/etop/developer/ marketing.html	8	2.92%	8	00:04:09	0
10.	EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/developer/ advocacy.html	7	2.55%	7	00:02:51	0
11.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/qa/	7	2.55%	7	00:04:52	0
12.	EPA: ETOP: Integrated Database Search http://www.epa.gov/etop/search/	6	2.19%	7	00:00:05	0
13.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/contact/	6	2.19%	7	00:03:32	0
14.	EPA: ETOP: CRADA http://www.epa.gov/etop/forum/	5	1.82%	6	00:02:40	0
15.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/	5	1.82%	6	00:02:49	0
16.	EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/etop/developer/ demo.html	5	1.82%	5	00:00:53	0
17.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/nacept/	4	1.46%	4	00:00:01	0
18.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/listserv/	4	1.46%	5	00:06:45	0
19.	EPA: ETOP: Where You Live http://www.epa.gov/etop/whereyoulive/	3	1.09%	3	00:01:01	0
20.	EPA: ETOP: CRADA http://www.epa.gov/etop/crada/	3	1.09%	4	00:00:00	0
	Subtotal	234	85.40%	467	00:02:17	
	Other	40	14.60%	48	00:00:45	
	Total	274	100.00%	515	00:02:11	

## **Top Content Groups**

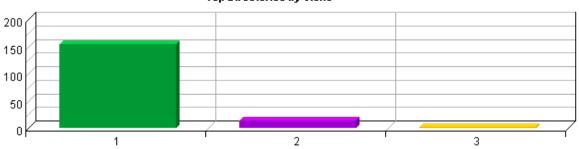
This report identifies the most popular groups of web site pages and how often they were visited.

## **Top Directories**

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.



Top Directories by Visits Trend



**Top Directories by Visits** 

**Top Directories** 

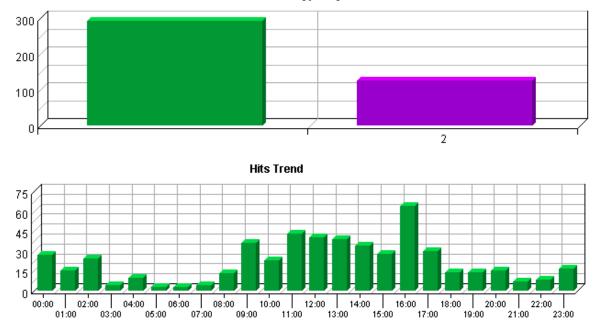
	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://www.epa.gov/etop	155	91.18%	486	9,271
2.	http://www.epa.gov/ environmentaltechnology	14	8.24%	20	684
3.	http://www.epa.gov/etopetop	1	0.59%	9	444
	Total	170	100.00%	515	10,398

### **Files Dashboard**

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

#### Hit Summary

Successful Hits for Entire Site	515
Average Hits per Day	515
Home Page Hits	N/A



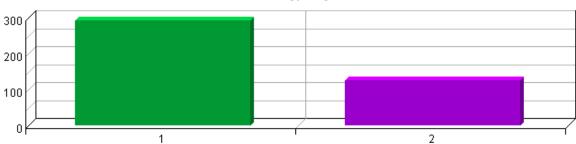
Most Accessed File Types by Files

### **Most Downloaded Files**

This report identifies the most popular files downloaded from your site.

### **Most Accessed File Types**

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



#### Most Accessed File Types by Files

Most Accessed File Types

	File Type	Files	%	Kbytes Transferred
1.	htm	292	70.02%	5,098
2.	html	125	29.98%	5,301
	Total	417	100.00%	10,398

## **Most Uploaded Files**

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

## **URL 1D Parameter Analysis by Visits**

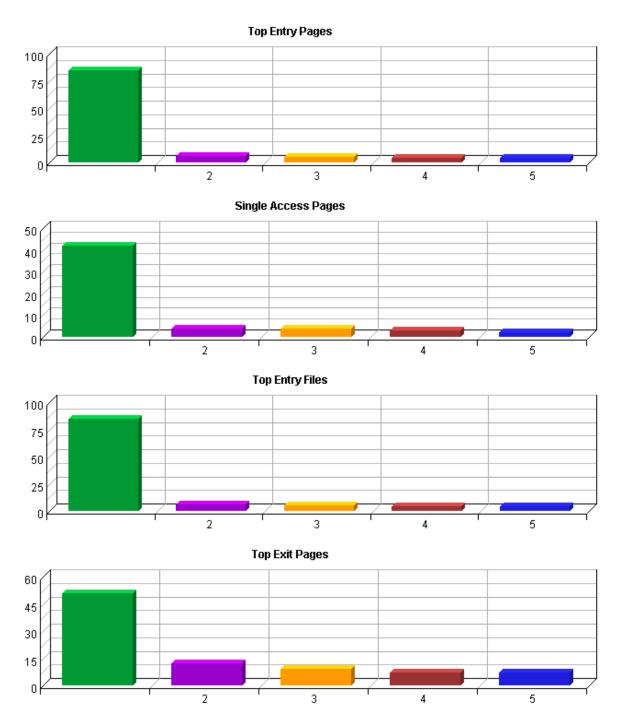
This report shows how often each page/parameter pair--or dynamic page--was visited.

## **URL 1D Parameter Analysis by Hits**

This report shows how often each page/parameter pair--or dynamic page--was visited.

## **Navigation Dashboard**

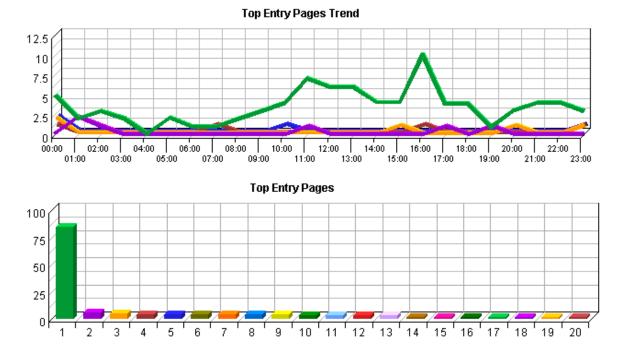
This dashboard summarizes important information related to online navigation.



Navigation Dashboard

## **Top Entry Pages**

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.



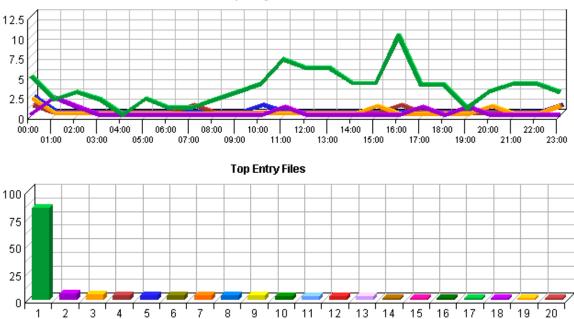
Тор	Entry	Pages
-----	-------	-------

	Pages	Visits	%
1.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	85	50.60%
2.	EPA: ETOP: Marketing http://www.epa.gov/etop/developer/ marketing.html	6	3.57%
3.	<b>EPA: ETOP: Quality Assurance</b> http://www.epa.gov/etop/qa/	5	2.98%
4.	EPA: ETOP: Financial Support/ Development Funding http://www.epa.gov/etop/developer/ financial.html	4	2.38%
5.	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	4	2.38%
6.	EPA: ETOP: CRADA http://www.epa.gov/etop/forum/	4	2.38%
7.	EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	4	2.38%

8.	EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/funding/	4	2.38%
9.	EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/	4	2.38%
10.	EPA: ETOP: EPA Programs http://www.epa.gov/etop/epa/	3	1.79%
11.	EPA: ETOP: Integrated Database Search http://www.epa.gov/etop/search/	3	1.79%
12.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/contact/	3	1.79%
13.	EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/developer/ advocacy.html	3	1.79%
14.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/ environmentaltechnology/	2	1.19%
15.	EPA: ETOP: News http://www.epa.gov/etop/news/	2	1.19%
16.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/	2	1.19%
17.	EPA: ETOP: CRADA http://www.epa.gov/etop/crada/	2	1.19%
18.	EPA: ETOP: CRADA http://www.epa.gov/ environmentaltechnology/crada/	2	1.19%
19.	Untitled Document http://www.epa.gov/etop/forum/ problem/contam_sediments.html	2	1.19%
20.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/listserv/	2	1.19%
	Subtotal	146	86.90%
	Other	22	13.10%
	Total	168	100.00%

### **Top Entry Files**

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.



Top Entry Files Trend

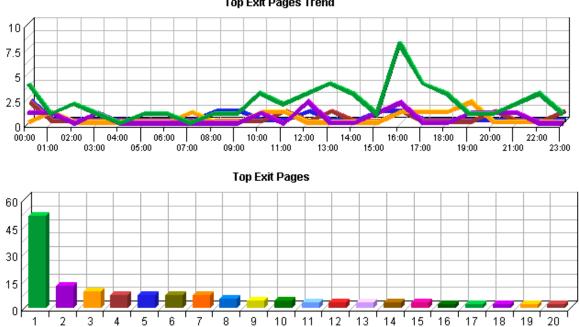
**Top Entry Files** 

	Files	Visits	%
1.	http://www.epa.gov/etop/	85	50.60%
2.	http://www.epa.gov/etop/ developer/marketing.html	6	3.57%
3.	http://www.epa.gov/etop/qa/	5	2.98%
4.	http://www.epa.gov/etop/ developer/financial.html	4	2.38%
5.	http://www.epa.gov/etop/ developer/	4	2.38%
6.	http://www.epa.gov/etop/forum/	4	2.38%
7.	http://www.epa.gov/etop/user/	4	2.38%
8.	http://www.epa.gov/etop/ funding/	4	2.38%
9.	http://www.epa.gov/etop/other/	4	2.38%
10.	http://www.epa.gov/etop/epa/	3	1.79%
11.	http://www.epa.gov/etop/ search/	3	1.79%
12.	http://www.epa.gov/etop/ contact/	3	1.79%
13.	http://www.epa.gov/etop/ developer/advocacy.html	3	1.79%
14.	http://www.epa.gov/ environmentaltechnology/	2	1.19%

15.	http://www.epa.gov/etop/news/	2	1.19%
16.	http://www.epa.gov/etop/ about_etop/	2	1.19%
17.	http://www.epa.gov/etop/crada/	2	1.19%
18.	http://www.epa.gov/ environmentaltechnology/crada/	2	1.19%
19.	http://www.epa.gov/etop/forum/ problem/contam_sediments.html	2	1.19%
20.	http://www.epa.gov/etop/ listserv/	2	1.19%
	Subtotal	146	86.90%
	Other	22	13.10%
	Total	168	100.00%

## **Top Exit Pages**

This report identifies the last page visitors viewed before they left your site.



**Top Exit Pages Trend** 

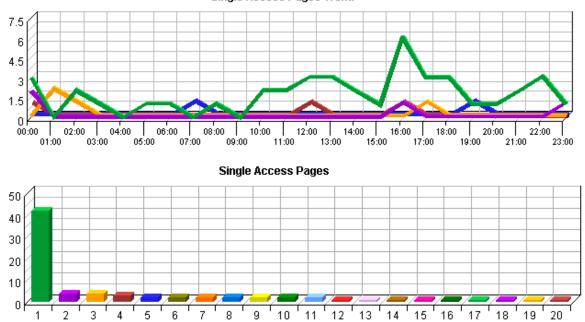
#### **Top Exit Pages**

	Pages	Visits	%
1.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	51	31.88%
2.	EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	12	7.50%
3.	EPA: ETOP: EPA Programs http://www.epa.gov/etop/epa/	9	5.63%
4.	EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/funding/	7	4.38%
5.	EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/	7	4.38%
6.	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	7	4.38%
7.	EPA: ETOP: News http://www.epa.gov/etop/news/	7	4.38%
8.	EPA: ETOP: Integrated Database Search http://www.epa.gov/etop/search/	5	3.13%

9.	EPA: ETOP: Marketing http://www.epa.gov/etop/developer/ marketing.html	4	2.50%
10.	EPA: ETOP: Financial Support/ Development Funding http://www.epa.gov/etop/developer/ financial.html	4	2.50%
11.	<b>EPA: ETOP: Information, Partnership</b> & Advocacy Programs http://www.epa.gov/etop/developer/ advocacy.html	3	1.88%
12.	EPA: ETOP: CRADA http://www.epa.gov/etop/crada/	3	1.88%
13.	EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/etop/developer/ demo.html	3	1.88%
14.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/contact/	3	1.88%
15.	EPA: ETOP: CRADA http://www.epa.gov/etop/forum/	3	1.88%
16.	Untitled Document http://www.epa.gov/etop/forum/ problem/contam_sediments.html	2	1.25%
17.	EPA: ETOP: CRADA http://www.epa.gov/etop/tc/	2	1.25%
18.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/	2	1.25%
19.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/ environmentaltechnology/	2	1.25%
20.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/nacept/	2	1.25%
	Subtotal	138	86.25%
	Other	22	13.75%
	Total	160	100.00%

### **Single Access Pages**

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.



Single Access Pages Trend

#### Single Access Pages

	Pages	Visits	%
1.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	42	49.41%
2.	EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/funding/	4	4.71%
3.	EPA: ETOP: Marketing http://www.epa.gov/etop/developer/ marketing.html	4	4.71%
4.	EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/	3	3.53%
5.	EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/developer/ advocacy.html	2	2.35%
6.	EPA: ETOP: Integrated Database Search http://www.epa.gov/etop/search/	2	2.35%
7.	EPA: ETOP: CRADA http://www.epa.gov/etop/forum/	2	2.35%
8.		2	2.35%

	EPA: ETOP: Financial Support/ Development Funding http://www.epa.gov/etop/developer/ financial.html		
9.	Untitled Document http://www.epa.gov/etop/forum/ problem/contam_sediments.html	2	2.35%
10.	EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	2	2.35%
11.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/contact/	2	2.35%
12.	EPA: ETOP: News http://www.epa.gov/etop/news/archive/ 2004/09_04.html	1	1.18%
13.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/ report.html	1	1.18%
14.	EPA: ETOP: Marketing http://www.epa.gov/ environmentaltechnology/developer/ marketing.html	1	1.18%
15.	Untitled Document http://www.epa.gov/etop/forum/ problem/teams/ remote_sensing_team.html	1	1.18%
16.	EPA: ETOP: Financial Support/ Development Funding http://www.epa.gov/ environmentaltechnology/developer/ financial.html	1	1.18%
17.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/nacept/	1	1.18%
18.	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	1	1.18%
19.	EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/ environmentaltechnology/ developer/ demo.html	1	1.18%
20.	EPA: ETOP: Funding: Clean Water Act http://www.epa.gov/ environmentaltechnology/funding/ clean_water.html	1	1.18%
	Subtotal	76	89.41%
	Other	9	10.59%
	Total	85	100.00%

#### **Top Paths Through Site**

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

#### **Top Paths Through Site**

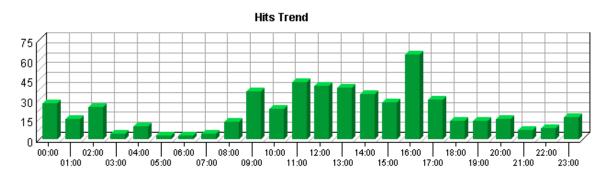
<b>Starting Page</b>	Paths from Start	Visits	%
All Entry Pages	1. EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	50	31.25%
	1. EPA: Environmental Technology Opportunities Portal (ETOP)	8	5.00%
	http://www.epa.gov/etop/ 2. EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	_	2.120/
	<ol> <li>EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/</li> <li>EPA: ETOP: EPA Programs</li> </ol>	5	3.13%
	<ol> <li>1. EPA: ETOP: Current Funding Opportunities</li> </ol>	4	2.50%
	http://www.epa.gov/etop/ funding/ 1. EPA: ETOP: Environmental Technology Resources	4	2.50%
	http://www.epa.gov/etop/other/ 1. EPA: Environmental Technology Opportunities Portal	4	2.50%
	<ul> <li>(ETOP) http://www.epa.gov/etop/</li> <li>2. EPA: ETOP: For Technology Developers http://www.epa.gov/etop/ developer/</li> </ul>		
	<ol> <li>EPA: ETOP: Marketing http://www.epa.gov/etop/ developer/marketing.html</li> </ol>	4	2.50%
	1. EPA: ETOP: CRADA http://www.epa.gov/etop/forum/	3	1.88%
	<ol> <li>EPA: ETOP: Integrated Database Search http://www.epa.gov/etop/ search/</li> </ol>	3	1.88%
	1. EPA: ETOP: Technology Users: Technology Description Information	3	1.88%

http://www.epa.gov/etop/user/

	3	1.88%
1. EPA: ETOP: Quality Assurance		
http://www.epa.gov/etop/ contact/		
	3	1.88%
1 EDA: Environmental Technology Opportunities Dertal	5	1.0070
1. EPA: Environmental Technology Opportunities Portal		
(ETOP)		
http://www.epa.gov/etop/		
2. EPA: ETOP: News		
http://www.epa.gov/etop/news/		
	2	1.25%
1. EPA: Environmental Technology Opportunities Portal		
(ETOP)		
http://www.epa.gov/etop/		
2. EPA: ETOP: Environmental Technology Resources		
http://www.epa.gov/etop/other/		
	2	1.25%
1. EPA: Environmental Technology Opportunities Portal		
(ETOP)		
http://www.epa.gov/ environmentaltechnology/		
	2	1 250/
1 II-444-1 D	2	1.25%
1. Untitled Document		
http://www.epa.gov/etop/forum/		
problem/contam_sediments.html		
	2	1.25%
1. EPA: ETOP: CRADA		
http://www.epa.gov/etop/crada/		
	-	
	2	1.25%
1. EPA: ETOP: For Technology Developers		
http://www.epa.gov/etop/ developer/		
	2	1.25%
1. EPA: ETOP: EPA Programs	-	1.20 /0
http://www.epa.gov/etop/epa/		
http://www.epa.gov/etop/epa/		
	2	1.25%
1. EPA: Environmental Technology Opportunities Portal		
(ETOP)		
http://www.epa.gov/etop/		
2. EPA: ETOP: For Technology Developers		
http://www.epa.gov/etop/ developer/		
3. EPA: ETOP: Financial Support/Development Funding		
http://www.epa.gov/etop/ developer/financial.html		
	2	1.050/
	2	1.25%
1. EPA: ETOP: Financial Support/Development Funding		
http://www.epa.gov/etop/ developer/financial.html		

# **Technical Dashboard**

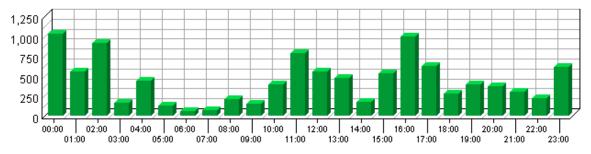
This dashboard summarizes important information related to online technical activity.



**Hit Summary** 

Successful Hits for Entire Site	515
Average Hits per Day	515
Home Page Hits	N/A

Bandwidth: Kbytes Transferred Trend

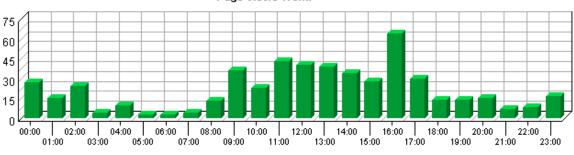


#### **Technical Statistics**

Total Hits	525	100%
Successful Hits	515	98.10%
Failed Hits	10	1.90%
Cached Hits	98	18.67%

# **Page Views Trend**

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



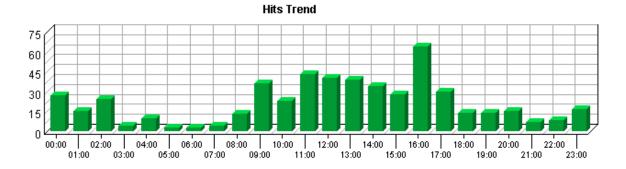
Page Views Trend

<b>Page Views Trend</b>	
-------------------------	--

Time Interval	Page Views	%
00:00	27	5.24%
01:00	15	2.91%
02:00	24	4.66%
03:00	4	0.78%
04:00	10	1.94%
05:00	3	0.58%
06:00	3	0.58%
07:00	4	0.78%
08:00	13	2.52%
09:00	36	6.99%
10:00	23	4.47%
11:00	43	8.35%
12:00	40	7.77%
13:00	39	7.57%
14:00	34	6.60%
15:00	28	5.44%
16:00	64	12.43%
17:00	30	5.83%
18:00	14	2.72%
19:00	14	2.72%
20:00	15	2.91%
21:00	7	1.36%
22:00	8	1.55%
23:00	17	3.30%
Total	515	100.00%

# **Hits Trend**

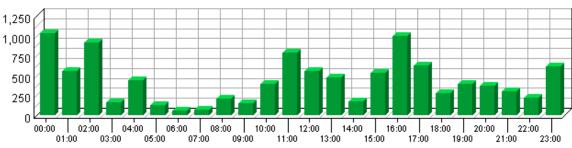
This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



Time Interval	Hits	%
00:00	27	5.24%
01:00	15	2.91%
02:00	24	4.66%
03:00	4	0.78%
04:00	10	1.94%
05:00	3	0.58%
06:00	3	0.58%
07:00	4	0.78%
08:00	13	2.52%
09:00	36	6.99%
10:00	23	4.47%
11:00	43	8.35%
12:00	40	7.77%
13:00	39	7.57%
14:00	34	6.60%
15:00	28	5.44%
16:00	64	12.43%
17:00	30	5.83%
18:00	14	2.72%
19:00	14	2.72%
20:00	15	2.91%
21:00	7	1.36%
22:00	8	1.55%
23:00	17	3.30%
Total	515	100.00%

### **Bandwidth: Kbytes Transferred Trend**

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.



#### Bandwidth: Kbytes Transferred Trend

#### **Bandwidth: Kbytes Transferred Trend**

Time Interval	Kbytes Transferred	%
00:00	1,026	9.86%
01:00	552	5.31%
02:00	919	8.83%
03:00	160	1.54%
04:00	444	4.26%
05:00	124	1.18%
06:00	53	0.50%
07:00	75	0.71%
08:00	213	2.04%
09:00	149	1.43%
10:00	393	3.77%
11:00	783	7.52%
12:00	550	5.28%
13:00	477	4.58%
14:00	169	1.62%
15:00	533	5.12%
16:00	1,000	9.61%
17:00	627	6.03%
18:00	272	2.61%
19:00	395	3.79%
20:00	367	3.52%
21:00	306	2.93%
22:00	215	2.07%
23:00	610	5.87%
Total	10,398	100.00%

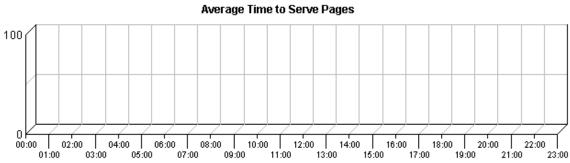
## **Server Cluster Load Balance**

This report compares the performance of individual servers in a cluster.

No data for this section in the log data analyzed.

# Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages. **Note**: Not all web servers log the information necessary to create this report.



01:00 03:00 05:0	0 07:00 09:00 11:00 13:00	15:00 17:00	19:00 21:00 23:00
Average Time to Serve Pages			
Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
00:00	0	27	0
01:00	0	15	0
02:00	0	24	0
03:00	0	4	0
04:00	0	10	0
05:00	0	3	0
06:00	0	3	0
07:00	0	4	0
08:00	0	13	0
09:00	0	36	0
10:00	0	23	0
11:00	0	43	0
12:00	0	40	0
13:00	0	39	0
14:00	0	34	0
15:00	0	28	0
16:00	0	64	0
17:00	0	30	0
18:00	0	14	0
19:00	0	14	0
20:00	0	15	0
21:00	0	7	0
22:00	0	8	0

0

0

17

515

23:00

Total

0

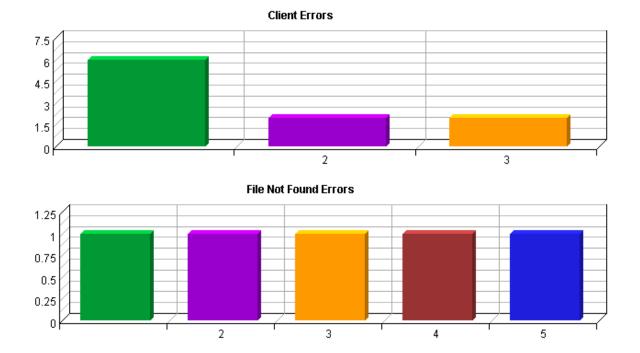
0.0

## **Errors Dashboard**

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

#### **Technical Statistics**

Total Hits	525	100%
Successful Hits	515	98.10%
Failed Hits	10	1.90%
Cached Hits	98	18.67%



# **Client Errors**

This report identifies the error codes from the browsers accessing your server.

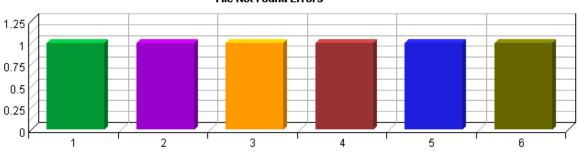


#### **Client Errors**

	HTTP Status Codes	Hits	%
1.	404 Not Found	6	60.00%
2.	413 Request Entity Too Large	2	20.00%
3.	405 Method Not Allowed	2	20.00%
	Total	10	100.00%

## **File Not Found Errors**

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.



File Not Found Errors

### **File Not Found Errors**

	Files Not Found and Referring URL	Hits	%
1.	/etop/library/ (no referrer)	1	16.67%
2.	/etop/templates/ (no referrer)	1	16.67%
3.	/etop/news/ http://www.epa.gov/etop/index. html	1	16.67%
4.	/etop/epa/ http://www.epa.gov/etop/epa/ index.html	1	16.67%
5.	/etop/template/ (no referrer)	1	16.67%
6.	/environmentaltechnology/ whereyoulive/index.cfm/fuseaction/ searchFielded.sort/sortitem/ identifier/records_per_page/ALL? RequestTimeout=180 http://www.epa.gov/ environmentaltechnology/whereyoulive/ nano_sust.html	1	16.67%
	Total	6	100.00%

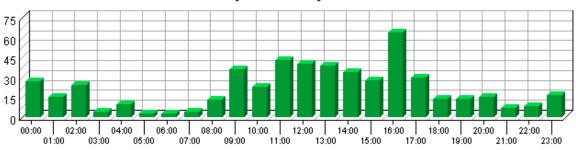
## **Server Errors**

This report lists the errors which occurred on the server.

These errors did not occur in the log data during the requested reporting period.

## **Activity Dashboard**

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.



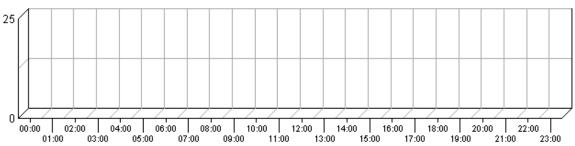
#### Hits by Hour of the Day

#### **Most Active Summary**

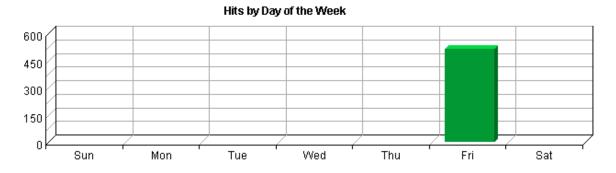
Most Active Date	N/A
Number of Hits on Most Active Date	N/A
Most Active Day of the Week	N/A
Most Active Hour of the Day	16:00-16:59

#### Activity on Weekdays Summary

Total Hits Weekdays	515
Total Visits Weekdays	168
Average Number of Visits per day on Weekdays	168
Average Number of <b>Hits</b> per day on Weekdays	515



#### Average Time to Serve Pages



#### Least Active Summary

Least Active Date	N/A
Number of Hits on Least Active Date	N/A
Least Active Day of the Week	N/A
Least Active Hour of the Day	05:00-05:59

#### Activity on Weekends Summary

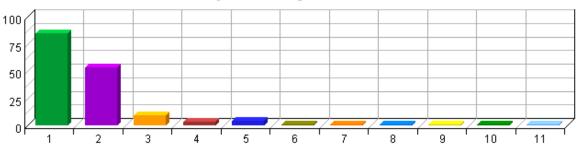
Total Hits Weekend	0
Total Visits Weekend	0
Average Number of Visits per Weekend	0
Average Number of Hits per Weekend	0



#### Bandwidth: Kbytes Transferred Trend

# Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



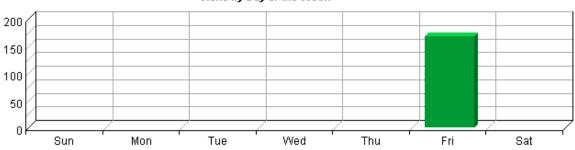
Visits by Number of Pages Viewed

Visits by Number of Pages Viewed

	Number of Pages Viewed	Visits	%
Pages	1	85	53.13%
Pages	2	53	33.13%
Pages	3	9	5.63%
Pages	4	3	1.88%
Pages	5	4	2.50%
Pages	7	1	0.63%
Pages	9	1	0.63%
Pages	17	1	0.63%
Pages	21	1	0.63%
Pages	41	1	0.63%
Pages	> 99	1	0.63%
	Total	160	100.00%

# Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



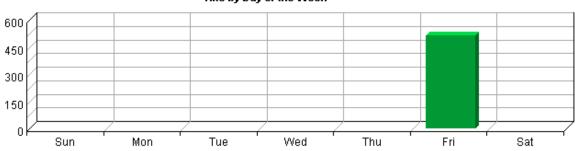
#### Visits by Day of the Week

### Visits by Day of the Week

Day	Visits	%
Sun	0	0.00%
Mon	0	0.00%
Tue	0	0.00%
Wed	0	0.00%
Thu	0	0.00%
Fri	168	100.00%
Sat	0	0.00%
Total Weekend	0	0
Total Weekdays	168	100.00%
Total	168	100.00%

# Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



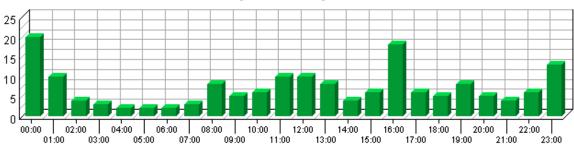
### Hits by Day of the Week

#### Hits by Day of the Week

Day	Hits	%
Sun	0	0.00%
Mon	0	0.00%
Tue	0	0.00%
Wed	0	0.00%
Thu	0	0.00%
Fri	515	100.00%
Sat	0	0.00%
Total Weekend	0	0
Total Weekdays	515	100.00%
Total	515	100.00%

# Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



#### Visits by Hour of the Day

#### Visits by Hour of the Day

Hour	Visits	%
00:00	20	11.90%
01:00	10	5.95%
02:00	4	2.38%
03:00	3	1.79%
04:00	2	1.19%
05:00	2	1.19%
06:00	2	1.19%
07:00	3	1.79%
08:00	8	4.76%
09:00	5	2.98%
10:00	6	3.57%
11:00	10	5.95%
12:00	10	5.95%
13:00	8	4.76%
14:00	4	2.38%
15:00	6	3.57%
16:00	18	10.71%
17:00	6	3.57%
18:00	5	2.98%
19:00	8	4.76%
20:00	5	2.98%
21:00	4	2.38%
22:00	6	3.57%
23:00	13	7.74%
Total Visits during Work Hours (8:00am–5:00pm)	75	44.64%

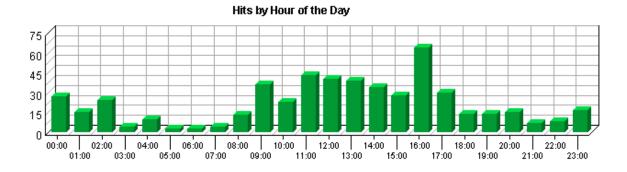
Total Visits during After Hours (5:01pm–7:59am)	93	55.36%
Total	168	100.00%

### Summary of Visits by Hour of the Day

Most Active Hour of the Day	00:00-00:59
Least Active Hour of the Day	04:00-04:59

### Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hour	Hits	%
00:00	27	5.24%
01:00	15	2.91%
02:00	24	4.66%
03:00	4	0.78%
04:00	10	1.94%
05:00	3	0.58%
06:00	3	0.58%
07:00	4	0.78%
08:00	13	2.52%
09:00	36	6.99%
10:00	23	4.47%
11:00	43	8.35%
12:00	40	7.77%
13:00	39	7.57%
14:00	34	6.60%
15:00	28	5.44%
16:00	64	12.43%
17:00	30	5.83%
18:00	14	2.72%
19:00	14	2.72%
20:00	15	2.91%
21:00	7	1.36%
22:00	8	1.55%
23:00	17	3.30%

Hits by Hour of the Day

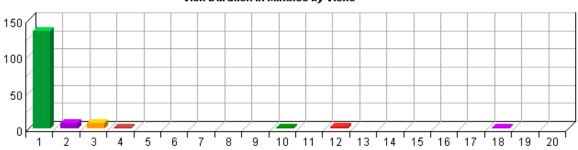
Total Hits during Work Hours (8:00am–5:00pm)	320	62.14%
Total Hits during After Hours (5:01pm–7:59am)	195	37.86%
Total	515	100.00%

### Summary of Hits by Hour of the Day

Most Active Hour of the Day	16:00-16:59
Least Active Hour of the Day	05:00-05:59

# **Visit Duration by Visits**

This report shows the number and percentages of visits over selected visit lengths.



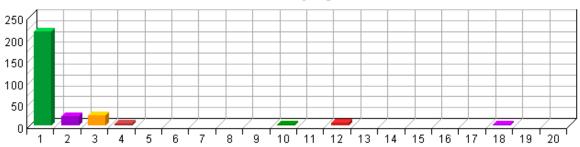
Visit Duration in Minutes by Visits

Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0–1	135	84.38%
1–2	8	5.00%
2–3	7	4.38%
3–4	1	0.63%
4–5	0	0.00%
5-6	0	0.00%
6–7	0	0.00%
7–8	0	0.00%
8–9	0	0.00%
9–10	1	0.63%
10-11	0	0.00%
11–12	2	1.25%
12–13	0	0.00%
13–14	0	0.00%
14–15	0	0.00%
15-16	0	0.00%
16–17	0	0.00%
17–18	1	0.63%
18–19	0	0.00%
19–20	0	0.00%
Subtotal	155	96.88%
Other	5	3.13%
Total	160	100.00%

# **Visit Duration by Page Views**

This report shows the number and percentages of pages views over selected visit lengths.



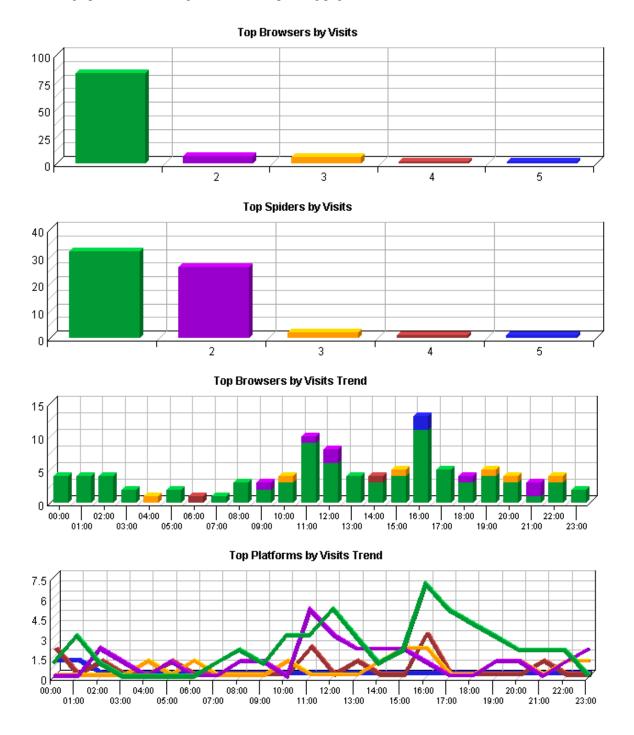
Visit Duration in Minutes by Page Views

Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0–1	217	43.06%
1–2	21	4.17%
2–3	24	4.76%
3–4	4	0.79%
4–5	0	0.00%
5-6	0	0.00%
6–7	0	0.00%
7–8	0	0.00%
8–9	0	0.00%
9–10	2	0.40%
10–11	0	0.00%
11–12	6	1.19%
12–13	0	0.00%
13–14	0	0.00%
14–15	0	0.00%
15-16	0	0.00%
16–17	0	0.00%
17–18	2	0.40%
18–19	0	0.00%
19–20	0	0.00%
Subtotal	276	54.76%
Other	228	45.24%
Total	504	100.00%

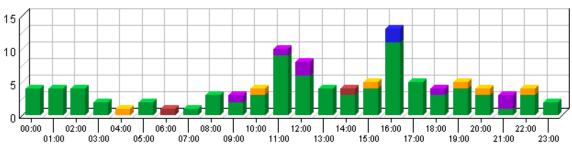
### **Browsers and Platforms Dashboard**

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.



# **Top Browsers**

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.



Top Browsers by Visits Trend

#### 

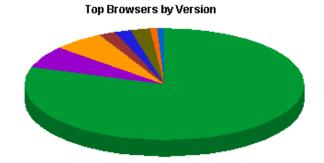
#### **Top Browsers by Visits**

#### **Top Browsers**

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	83	79.81%	172
2.	Mozilla	7	6.73%	209
3.	Other Netscape Compatible	6	5.77%	21
4.	abot/0.1 (abot; http://www.abot.com; abot@abot.com)	2	1.92%	3
5.	Others	2	1.92%	2
6.	Netscape	2	1.92%	3
7.	WebReaper [info@webreaper.net]	1	0.96%	1
8.	FirstGov.gov Search –	1	0.96%	7
	POC:firstgov.webmasters@gsa.gov			
	Total	104	100.00%	418

# **Top Browsers by Version**

This report lists the browser versions most common among your visitors.



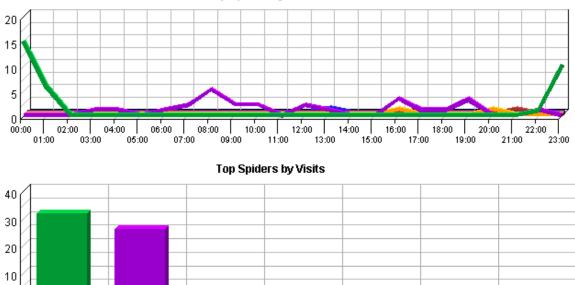
### **Top Browsers by Version**

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	69	66.35%	135
		5.5	7	6.73%	29
		5.0	4	3.85%	4
		5.16	1	0.96%	1
		5.01	1	0.96%	1
		4.01	1	0.96%	2
		Other	0	0.00%	0
2.	Mozilla	20041107	3	2.88%	201
		20050225	2	1.92%	4
		20050317	1	0.96%	3
		20041001	1	0.96%	1
		Other	0	0.00%	0
3.	Other Netscape Compatible	Version Unknown	6	5.77%	21
		Other	0	0.00%	0
4.	abot/0.1 (abot; http://www.abot.com; abot@abot.com)	Version Unknown	2	1.92%	3
		Other	0	0.00%	0
5.	Others	Version Unknown	2	1.92%	2
		Other	0	0.00%	0
6.	Netscape	7.1	1	0.96%	1
		4.74	1	0.96%	2
		Other	0	0.00%	0
7.	WebReaper [info@webreaper.net]	Version Unknown	1	0.96%	1
		Other	0	0.00%	0

8.	FirstGov.gov Search – POC:firstgov.webmasters@gsa.gov	Version Unknown	1	0.96%	7
		Other	0	0.00%	0
	Total		104	100.00%	418

## **Top Spiders**

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.



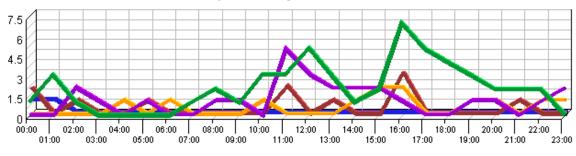
Top Spiders by Visits Trend

Тор	Spiders
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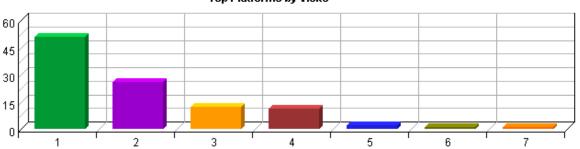
	Spider	Visits	%	Hits
1.	Googlebot	32	50.00%	43
2.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	26	40.63%	46
3.	Mozilla/4.0 compatible ZyBorg/1.0 Dead Link Checker (wn.dlc@looksmart.net; http://www.WISEnutbot.co	2	3.13%	2
4.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322; MSIECrawler)	1	1.56%	1
5.	Linkbot	1	1.56%	2
6.	Mozilla/5.0 (compatible; Googlebot/2.1; http://www.google.com/bot.html)	1	1.56%	1
7.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT; MS Search 4.0 Robot)	1	1.56%	2
	Total	64	100.00%	97

## **Top Platforms**

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.



Top Platforms by Visits Trend



Top Platforms by Visits

### **Top Platforms**

	Platform	Visits	%	Views
1.	Windows XP	51	49.04%	100
2.	Windows 2000	26	25.00%	259
3.	Others	12	11.54%	34
4.	Windows 98	11	10.58%	19
5.	Windows NT	2	1.92%	3
6.	Macintosh PowerPC	1	0.96%	1
7.	Windows ME	1	0.96%	2
	Total	104	100.00%	418

## Glossary

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

### Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
<b>Client Errors</b>	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400–range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
Destination Page	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
Entry File	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User-defined category shown for the first campaign for a visitor. Examples include online banner ads, e-marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
HTTP	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

	overview and links to the rest of the site. It often contains or links to a Table of Contents.
Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one– to three–digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Camapaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
<b>Order Count</b>	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable–length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four-step purchase process.
Purchase Count	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

URL of a web page that refers visitors to your site.
The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.
Visitors who already had a cookie from your site before they visited.
The name of the step in the defined scenario. The step marks progress on the path that is being monitored.
A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.
A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".
The search phrase a visitor used to find your site.
A computer that hosts information available to anyone accessing the Internet or an internal intranet.
An error occurring on the server. Web server errors have codes in the 500 range.
A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.
An automated program which searches the internet.
The HTTP status code of a file request specifies whether the transfer was successful or not, and why. These codes are defined in RFC 2616, section 6.1.1.
<pre>''Success'' codes: 100 = Success: Continue 101 = Success: Switching Protocols 200 = Success: OK 201 = Success: OK 202 = Success: Accepted 203 = Success: Accepted 203 = Success: Non-Authoritative Information 204 = Success: Non-Authoritative Information 205 = Success: Non-Authoritative Information 206 = Success: Reset Content 205 = Success: Reset Content 300 = Success: Partial Content 300 = Success: Partial Content 300 = Success: Multiple Choices 301 = Success: Moved Permanently 302 = Success: Found 303 = Success: Found 303 = Success: See Other 304 = Success: Not Modified 305 = Success : Use Proxy 307 = Success : Temporary Redirect ''Failed'' codes: 400 = Failed: Bad Request 401 = Failed: Unauthorized 402 = Foiled: Denverset Denverset</pre>

**402 = Failed**: Payment Required

**403 = Failed**: Forbidden

	<ul> <li>404 = Failed: Not Found</li> <li>405 = Failed: Method Not Allowed</li> <li>406 = Failed: Not Acceptable</li> <li>407 = Failed: Not Acceptable</li> <li>407 = Failed: Proxy Authentication Required</li> <li>408 = Failed: Request Time-out</li> <li>409 = Failed: Conflict</li> <li>410 = Failed: Conflict</li> <li>410 = Failed: Gone</li> <li>411 = Failed: Length Required</li> <li>412 = Failed: Precondition Failed</li> <li>413 = Failed: Request Entity Too Large</li> <li>415 = Failed: Request-URI Too Large</li> <li>416 = Failed: Request-URI Too Large</li> <li>416 = Failed: Requested range not satisfiable</li> <li>417 = Failed: Expectation Failed</li> <li>500 = Failed: Internal Server Error</li> <li>501 = Failed: Not Implemented</li> <li>502 = Failed: Bad Gateway</li> <li>503 = Failed: Service Unavailable</li> <li>504 = Failed: Gateway Time-out</li> <li>505 = Failed: HTTP Version Not Supported</li> </ul>
Subtotal	In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal."
Suffix (Domain Name)	See "Top–Level Domain."
Time Interval	A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
Time before Order	The number of days between a new buyer's first visit and first purchase.
Time between Purchases	The number of days between a visitor's previous purchase and most recent purchase in this report period.
Top–Level Domain	The suffix of a domain name. A top–level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top–level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top–level domains:
	ARPANET: .arpa
	<b>Commercial</b> : .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz
	<b>Education</b> : .edu .edu.[country–code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn
	International: .int .int.co .int.ve .intl.tn
	Government: .gov .gov.[country code] .gove.[country code] .go.[country code]
	Military: .mil .mil.[country code]
	Network: .net .ad.jp .ne.kr .net.[country code]

	Organization: .org .or .org.[country code] .or.[country code]
	Personal: .name
Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the <i>/html/info/</i> directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
Visitor Minutes	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.