ETOP Monthly Report

Monthly View: February 2006

February 1, 2006 12:00:00 AM – February 28, 2006 11:52:49 PM

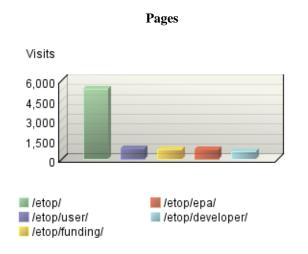
Table of Contents

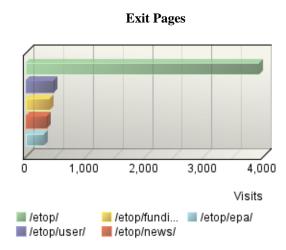
Overview Dashboard	. 1
Marketing Dashboard	. 3
Referrers Dashboard	. 4
Referring Site	. 5
Referring Domain	. 7
Referring Page	. 9
Search Phrases	11
Search Keywords	14
Visitors Dashboard	19
Top Visitors	21
Visitors by Number of Visits	24
Visitors Trend	26
Visits Trend	32
Domain Names	34
Top-Level Domain Types	37
Geography Dashboard	40
Regions	41
Countries	43
Pages Dashboard	45
Pages	47
Directories	52
Files Dashboard	54
Downloaded Files	55
Activity Dashboard	58
Browsers and Platforms Dashboard	60
Technical Dashboard	61
Navigation Dashboard	63

Errors Dashboard	. 64
Top-Level Domain Types	. 65

Overview Dashboard

This displays key graphs and tables that provide an overview of the entire report. When viewing through the on-demand interface, you can click on the title of a graph or table to navigate to the corresponding page.





Referring Site



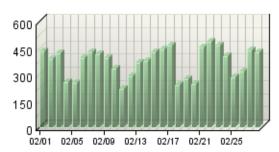
Visit Summary

Visits	10,321
Average per Day	368
Average Visit Duration	00:15:10
Median Visit Duration	00:01:29
International Visits	9.45%
Visits of Unknown Origin	20.51%
Visits from Your Country: United States (US)	70.04%

Overview Dashboard 1

New vs. Returning Visitors Trend

Visits



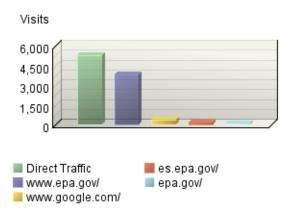
Visitors Not Accepting Cookies

2 Overview Dashboard

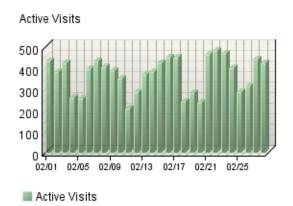
Marketing Dashboard

This dashboard summarizes important information related to online marketing activity.

Referring Site



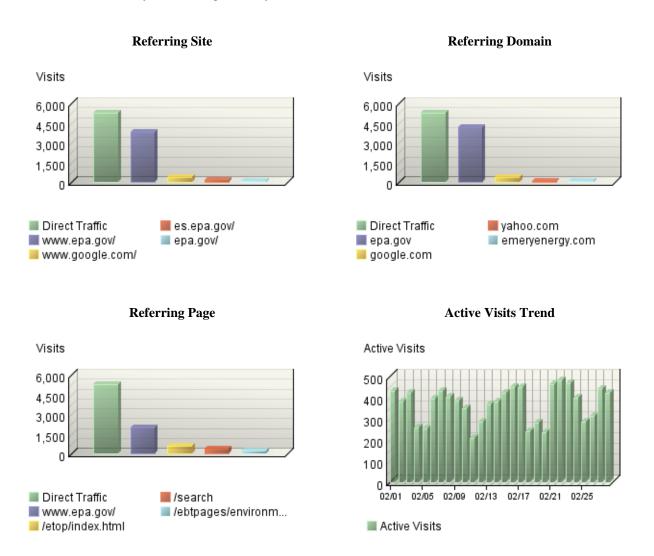
Active Visits Trend



Marketing Dashboard 3

Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

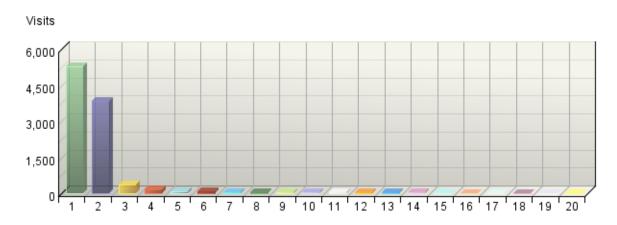


4 Referrers Dashboard

Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.

Referring Site



Referring Site

	Site	Visits	% Visits
1.	Direct Traffic	5,277	51.13%
2 .	http://www.epa.gov/	3,839	37.20%
3 .	http://www.google.com/	378	3.66%
4.	http://es.epa.gov/	174	1.69%
5 .	http://epa.gov/	64	0.62%
6.	http://search.yahoo.com/	63	0.61%
7.	http://www.emeryenergy.com/	58	0.56%
8 .	http://www.google.co.in/	46	0.45%
9 .	http://oaspub.epa.gov/	33	0.32%
1 0.	http://64.233.179.104/	29	0.28%
1 1.	http://search.epa.gov/	26	0.25%
1 2.	http://www.google.ca/	25	0.24%
13.	http://search.msn.com/	22	0.21%
14.	http://www.superpages.com/	21	0.20%
15.	http://72.14.207.104/	19	0.18%
1 6.	http://www.google.co.uk/	17	0.16%
17 .	http://nlquery.epa.gov/	11	0.11%
1 8.	http://images.google.com/	8	0.08%

Referring Site 5

	Site	Visits	% Visits
19.	http://aolsearch.aol.com/	8	0.08%
2 0.	http://www.google.fr/	6	0.06%
	Subtotal for rows: 1 - 20	10,124	98.09%
	Other	197	1.91%
	Total	10,321	100.00%

items 1-20 of 131

Referring Site - Help Card



Column Definitions

Referring Sites

A web site that refers a visitor to your site by linking to it.

Site

The specific referring site being analyzed.

Visits

Number of times the specified site referred visitors to your site.

%

Percentage of referrals that came from the specified site.

Direct Traffic

Represents traffic to the web site with no referrer as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, 3) the visitor clicked on an email, shortcut, or other direct link, 4) Firewalls and/or proxies stripped out the referrer and replaced it with a dash "-".

Note: If "Direct Traffic" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

Hidden-Referrer

A value indicating that Internet security software such as Zone Alarm Pro, Symantec's Norton Internet Security, or a proxy server modified a web request to mask the referring URL.



Report Descriptions

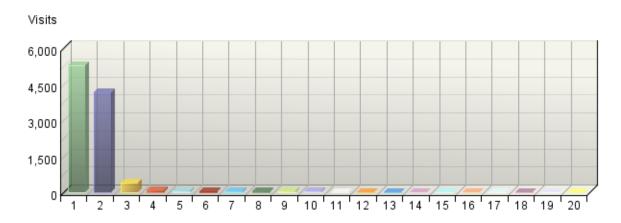
You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

6 Referring Site

Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.

Referring Domain



Referring Domain

	Domain	Visits	% Visits
1.	Direct Traffic	5,277	51.13%
2 .	epa.gov	4,149	40.20%
3.	google.com	388	3.76%
4.	yahoo.com	67	0.65%
5 .	emeryenergy.com	58	0.56%
6.	google.co.in	46	0.45%
7 .	64.233.179.104	29	0.28%
8 .	google.ca	25	0.24%
9 .	msn.com	22	0.21%
1 0.	superpages.com	21	0.20%
11.	72.14.207.104	19	0.18%
12.	google.co.uk	17	0.16%
13.	altavista.com	11	0.11%
14.	aol.com	8	0.08%
15.	google.pl	6	0.06%
1 6.	google.it	6	0.06%
17 .	google.fr	6	0.06%
1 8.	google.be	6	0.06%

Referring Domain 7

	Domain	Visits	% Visits
19.	202.43.196.230	5	0.05%
2 0.	google.com.my	5	0.05%
	Subtotal for rows: 1 - 20	10,171	98.55%
	Other	150	1.45%
	Total	10,321	100.00%

items 1-20 of 115

Referring Domain - Help Card



Column Definitions

Referring Domain

A web site that refers a visitor to your site by linking to it.

Domain

Top-level domains to which belong the web sites which refer visitors to your site by linking to it

Visits

Number of times the specified domain referred visitors to your site.

%

Percentage of referrals that came from the specified domain.

Direct Traffic

Represents traffic to the web site with no referrer as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, 3) the visitor clicked on an email, shortcut, or other direct link, 4) Firewalls and/or proxies stripped out the referrer and replaced it with a dash "-".

Note: If "Direct Traffic" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

Hidden-Referrer

A value indicating that Internet security software such as Zone Alarm Pro, Symantec's Norton Internet Security, or a proxy server modified a web request to mask the referring URL.



Report Descriptions

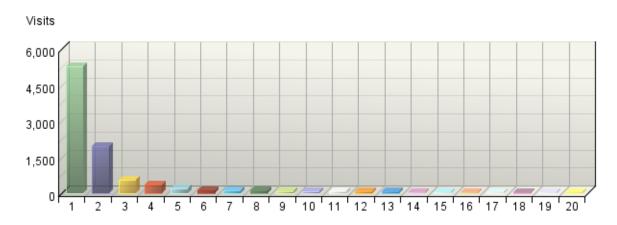
You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

8 Referring Domain

Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.

Referring Page



Referring Page

	Page	Visits	% Visits
1.	Direct Traffic	5,277	51.13%
2 .	http://www.epa.gov/	1,942	18.82%
3.	http://www.epa.gov/etop/index.html	557	5.40%
4.	http://www.google.com/search	375	3.63%
5 .	http://www.epa.gov/ebtpages/environmentaltechnology. html	207	2.01%
6.	http://www.epa.gov	117	1.13%
7.	http://www.epa.gov/etv/	104	1.01%
8 .	http://www.epa.gov/epahome/quickfinder.htm	102	0.99%
9.	http://www.epa.gov/cgi-bin/epalink	97	0.94%
10.	http://www.epa.gov/etop/user/	96	0.93%
11.	http://www.epa.gov/etop/	85	0.82%
1 2.	http://www.epa.gov/etop/epa/index.html	64	0.62%
13.	http://search.yahoo.com/search	61	0.59%
14.	http://www.emeryenergy.com/gasification.html	58	0.56%
15.	http://epa.gov/	57	0.55%
1 6.	http://es.epa.gov/ncer/sbir/	57	0.55%
17 .	http://es.epa.gov/ncer/other/	56	0.54%
1 8.	http://www.epa.gov/etop/funding/	55	0.53%

Referring Page 9

	Page	Visits	% Visits
19.	http://www.google.co.in/search	46	0.45%
20.	http://www.epa.gov/etop/developer/marketing.html	43	0.42%
	Subtotal for rows: 1 - 20	9,456	91.62%
	Other	865	8.38%
	Total	10,321	100.00%

items 1-20 of 290

Referring Page - Help Card



Column Definitions

Pages

Any displayed page. You can specify for each profile the types of files that qualify as a page. These settings can be changed by the WebTrends administrator.

Visits

Number of visitors referred from the specified URL.



Percentage of referred visitors who came from the specified site.

Direct Traffic

Represents traffic to the web site with no referrer as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, 3) the visitor clicked on an email, shortcut, or other direct link, 4) Firewalls and/or proxies stripped out the referrer and replaced it with a dash "-".

Note: If "Direct Traffic" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

Hidden-Referrer

A value indicating that Internet security software such as Zone Alarm Pro, Symantec's Norton Internet Security, or a proxy server modified a web request to mask the referring URL.



Report Descriptions

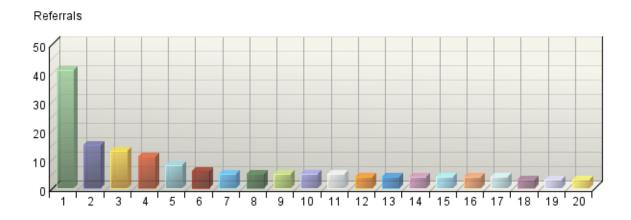
You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

10 Referring Page

Search Phrases

This report identifies search phrases that led the most visitors to your site, and for each phrase, which search engines led visitors to the site.

Search Phrases



Search Phrases

Phrases Engines	Referrals	% Referrals
■ 1. etop	41	4.90%
Google India	24	2.87%
Google	11	1.31%
MSN	2	0.24%
Google Poland	1	0.12%
Google Turkey	1	0.12%
2. environmental technology council	15	1.79%
Google	7	0.84%
Yahoo	7	0.84%
MSN	1	0.12%
3. map us	13	1.55%
Google	13	1.55%
4. arsenic mcl	11	1.31%
Google	11	1.31%
■ 5. environmental technology	8	0.96%
Google	3	0.36%
MSN	2	0.24%
Yahoo	2	0.24%

Search Phrases 11

	Phrases Engines	Referrals	% Referrals
	Google Hong Kong	1	0.12%
6.	environmental technologies	6	0.72%
	Google	4	0.48%
	Google Poland	1	0.12%
	Google UK	1	0.12%
7.	scientific ways remediation water pollution	5	0.60%
	Yahoo	5	0.60%
8 .	waste, an environmental challenge	5	0.60%
	Google	5	0.60%
9.	crada	5	0.60%
	Google	3	0.36%
	MSN	2	0.24%
10.	environmental technology commercialization center	5	0.60%
	Google Canada	3	0.36%
	Google UK	1	0.12%
	Google	1	0.12%
11.	etop analysis	5	0.60%
	Google India	5	0.60%
12.	application of microarray	4	0.48%
	Google India	3	0.36%
	Google	1	0.12%
1 3.	http://www.fedgrants.gov/applicants/usda/nrcs/postdate_ 1.html	4	0.48%
	Yahoo	4	0.48%
1 4.	eap.gov	4	0.48%
	Yahoo	4	0.48%
15.	epa sttr	4	0.48%
	Google	4	0.48%
1 6.	artificial intelligence applications in environmental impact evaluation, pdf	4	0.48%
	Yahoo	4	0.48%
17.	waste to energy technologies	4	0.48%
	Google	2	0.24%
	Google Spain	1	0.12%
	Google Canada	1	0.12%
1 8.	epa etop	3	0.36%
	Yahoo	2	0.24%
	Google	1	0.12%
1 9.	irtc epa	3	0.36%
	Google	3	0.36%
20.	group discussion topics	3	0.36%

12 Search Phrases

Phrases Engines	Referrals	% Referrals
Google India	2	0.24%
Google Canada	1	0.12%
Subtotal for rows: 1 - 20	152	18.16%
Other	685	81.84%
Total	837	100.00%

items 1-20 of 200

Search Phrases - Help Card



Column Definitions

Phrase

The search phrase a visitor used to find your site.

Engines

The specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Referrals

The number of visits to your site from visitors, who were referred by using the specified search engine and search phrases.

%

Percentage of visitors referred from search engines who used the specified search engine and phrase.



Report Descriptions

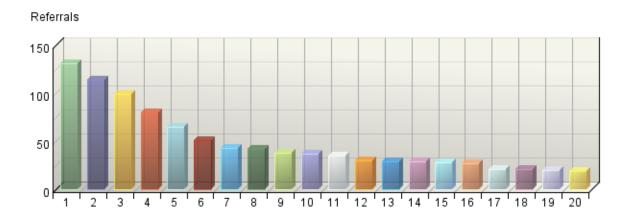
How are people getting to your site? Use this report to find out if your visitors are using the search phrases you expect. Do you need to use different phrases in page titles to make it easier for people to find your site with search engines?

Search Phrases 13

Search Keywords

This report identifies keywords that led the most visitors to the site and, for each keyword, which search engines led visitors to the site.

Search Keywords



Search Keywords

	Keywords Engines	Referrals	% Referrals
1.	environmental	131	4.05%
	Google	72	2.23%
	Yahoo	24	0.74%
	MSN	10	0.31%
	Google Canada	9	0.28%
	Google UK	7	0.22%
2 .	technology	114	3.52%
	Google	58	1.79%
	Yahoo	29	0.90%
	MSN	9	0.28%
	Google Canada	5	0.15%
	Google India	5	0.15%
3.	epa	99	3.06%
	Google	79	2.44%
	Yahoo	11	0.34%
	MSN	6	0.19%
	Google Ireland	1	0.03%
	Google Germany	1	0.03%

	Keywords Engines	Referrals	% Referrals
4 .	etop	80	2.47%
	Google India	46	1.42%
	Google	15	0.46%
	Yahoo	3	0.09%
	MSN	2	0.06%
	Yahoo Hong Kong	2	0.06%
5 .	of	65	2.01%
	Google	40	1.24%
	Google India	13	0.40%
	Yahoo	6	0.19%
	Google Italy	3	0.09%
	AOL NetFind	2	0.06%
6 .	for	51	1.58%
	Google	32	0.99%
	Yahoo	5	0.15%
	Google India	4	0.12%
	Google Canada	4	0.12%
	MSN	2	0.06%
7.	in	43	1.33%
	Google	27	0.83%
	Yahoo	6	0.19%
	Google India	5	0.15%
	Google New Zealand	1	0.03%
	Google Italy	1	0.03%
8 .	funding	42	1.30%
	Google	21	0.65%
	Yahoo	11	0.34%
	MSN	4	0.12%
	Google Canada	2	0.06%
	Google India	1	0.03%
9 .	water	38	1.17%
	Google	24	0.74%
	Yahoo	10	0.31%
	Google India	3	0.09%
	Google Poland	1	0.03%
1 0.	technologies	37	1.14%
	Google	27	0.83%
	Google UK	2	0.06%
	Google Poland	1	0.03%
	Google Australia	1	0.03%

	Keywords Engines	Referrals	% Referrals
	Google France	1	0.03%
11.	2006	35	1.08%
	Google	23	0.71%
	Yahoo	5	0.15%
	MSN	2	0.06%
	Google Japan	1	0.03%
	Google Belgium	1	0.03%
1 2.	waste	30	0.93%
	Google	20	0.62%
	Google Canada	4	0.12%
	Google UK	2	0.06%
	Google Poland	1	0.03%
	Google Thailand	1	0.03%
13.	to	29	0.90%
	Google	20	0.62%
	Google Canada	4	0.12%
	MSN	2	0.06%
	Google Spain	1	0.03%
	Google Thailand	1	0.03%
1 4.	problem	29	0.90%
	Google	17	0.53%
	MSN	3	0.09%
	AOL NetFind	2	0.06%
	Yahoo	2	0.06%
	Google Canada	1	0.03%
15.	the	28	0.87%
	Google	19	0.59%
	Google Poland	2	0.06%
	Yahoo	2	0.06%
	Ask Jeeves	1	0.03%
	Google Thailand	1	0.03%
1 6.	marketing	27	0.83%
	Google	13	0.40%
	Google India	4	0.12%
	Yahoo	4	0.12%
	Google Germany	1	0.03%
	Google Russia	1	0.03%
17 .	opportunities	21	0.65%
	Yahoo	9	0.28%
	Google	8	0.25%

	Keywords Engines	Referrals	% Referrals
	MSN	2	0.06%
	Google Italy	1	0.03%
	Google India	1	0.03%
1 8.	pollution	21	0.65%
	Yahoo	11	0.34%
	Google	7	0.22%
	Google India	1	0.03%
	Google Italy	1	0.03%
	Google Canada	1	0.03%
19.	energy	20	0.62%
	Google	15	0.46%
	MSN	2	0.06%
	Google Canada	2	0.06%
	Google Spain	1	0.03%
20.	arsenic	19	0.59%
	Google	18	0.56%
	Ask Jeeves	1	0.03%
	Subtotal for rows: 1 - 20	959	29.64%
	Other	2,276	70.36%
	Total	3,235	100.00%

items 1-20 of 200

Search Keywords - Help Card



Column Definitions

Keywords

The specific keywords being analyzed. To see the entire search strings entered by visitors, see the Search Phrases page.

Engines

The specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Referrals

The number of hits from visitors referred to your site with the specified keywords.

% Percentage of referred visitors who used the specified search engine and keyword.



Report Descriptions

At the most basic level, this section tells you which search keywords are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

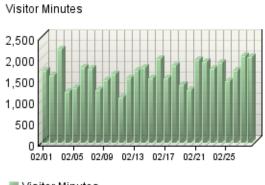
Visitors Dashboard

This displays key graphs and tables that provide an overview of the Visitors chapter. When viewing through the on-demand interface, you can click on the title of a graph or table to navigate to the corresponding page.

Active Visits Trend



Visitor Minutes Trend



Visitor Minutes

Visitor Summary

Visitors	5,741
Visitors Who Visited Once	4,870
Visitors Who Visited More Than Once	871
Average Visits per Visitor	1.8

Average Length of Visit Trend



Average Visit Duration

Visit Summary

Visits	10,321
Average per Day	368
Average Visit Duration	00:15:10
Median Visit Duration	00:01:29
International Visits	9.45%
Visits of Unknown Origin	20.51%
Visits from Your Country: United States (US)	70.04%

Visitors Dashboard 19

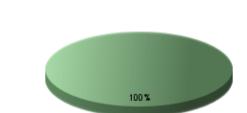
New Visitors Trend

New Visitors 0 02/01 02/05 02/09 02/13 02/17 02/21 02/25 New Visitors

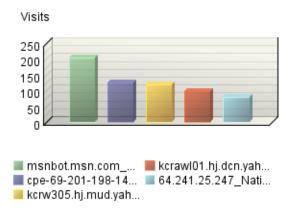
Visitors by Number of Visits



New vs. Returning Visitors



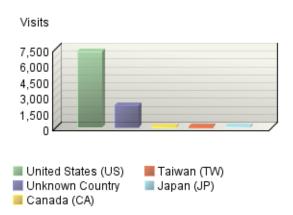
Top Visitors



■ Visitors Not Accepting Cookies

Visits

Countries

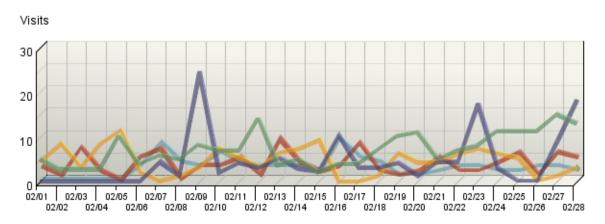


20 Visitors Dashboard

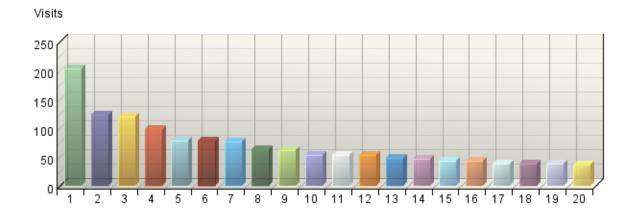
Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's activity level on the site. If you use cookies to track visits, WebTrends can differentiate between hits from different visitors with the same IP address.

Top Visitors Trend



Top Visitors



Top Visitors

	Visitor	Visits	% Visits	Hits
1.	msnbot.msn.com_msnbot/1.0	203	1.97%	555
	(+http://search.msn.com/msnbot.htm)			

Top Visitors 21

	Visitor	Visits	% Visits	Hits
2.	cpe-69-201-198-149.hvc.res.rr.com_Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322; .NET CLR 2.0.50727; MSIECrawler)	124	1.20%	1,375
3.	kcrw305.hj.mud.yahoo.com_YahooSeeker/CafeKelsa (compatible; Konqueror/3.2; FreeBSD; http://help.yahoo.com/help/hotjobs/webmaster) (KHTML, like Gecko)	120	1.16%	308
4.	kcrawl01.hj.dcn.yahoo.com_YahooSeeker/CafeKelsa (compatible; Konqueror/3.2; FreeBSD; http://help.yahoo.com/help/hotjobs/webmaster) (KHTML, like Gecko)	99	0.96%	772
5.	64.241.25.247_National Park Service Dan Buan (301) 213-4549	79	0.77%	472
6.	crawl-66-249-65-4.googlebot.com_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www.google.com/bot.html)	79	0.77%	353
7.	209.241.144.34_Mozilla/4.0 (compatible; MSIE 6.0; Windows NT; MS Search 4.0 Robot)	76	0.74%	8,464
8.	207.68.146.68_msnbot/1.0 (+http://search.msn.com/msnbot.htm)	63	0.61%	99
9.	msnbot.msn.com_msnbot/0.9 (+http://search.msn.com/msnbot.htm)	62	0.60%	105
10.	wfp1a.almaden.ibm.com_http://www.almaden.ibm.com [172.30.228.60]	/cs/craw fe r	0.51%	54
11.	66.232.97.243_Opera/9.0 (Windows NT 5.1; U; en)	53	0.51%	65
12.	crawl-66-249-72-10.googlebot.com_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www.google.com/bot.html)	53	0.51%	176
13.	connemara.epa.gov_NLESE USEPA	49	0.48%	2,115
14.	soloman.epa.gov.tw_wwwrobot	47	0.46%	568
15.	crawl-66-249-72-112.googlebot.com_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www.google.com/bot.html)	44	0.43%	154
16.	crawl-66-249-65-211.googlebot.com_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www.google.com/bot.html)	43	0.42%	181
17.	crawl-66-249-64-54.googlebot.com_Googlebot/2.1 (+http://www.google.com/bot.html)	38	0.37%	47
18.	fellpony.epa.gov_NLESE USEPA	38	0.37%	58
19.	crawl-66-249-64-50.googlebot.com_Googlebot/2.1 (+http://www.google.com/bot.html)	38	0.37%	51
20.	c-68-61-52-198.hsd1.mi.comcast.net_Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; FunWebProducts; .NET CLR 1.1.4322; MSIECrawler)	36	0.35%	1,362

22 Top Visitors

Visitor	Visits	% Visits	Hits
Subtotal for rows: 1 - 20	1,397	13.54%	17,334
Other	8,917	86.46%	81,318
Total	10,314	100.00%	98,652

items 1-20 of 5000

Top Visitors - Help Card



Column Definitions

Visitor

The IP address, domain name, or cookie of the visitor.

Visits

Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits

Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.



Report Descriptions

Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

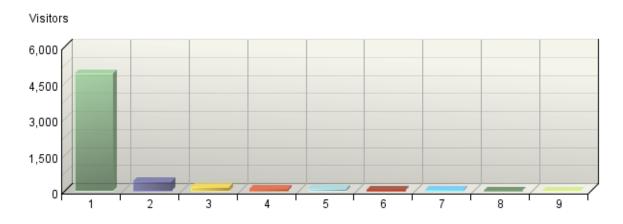
Note: If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

Top Visitors 23

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.

Visitors by Number of Visits



Visitors by Number of Visits

Number of Visits	Visitors	% Visitors
1 visit	4,870	84.83%
2 visits	390	6.79%
3 visits	155	2.70%
4 visits	75	1.31%
5 visits	60	1.05%
6 visits	29	0.51%
7 visits	24	0.42%
8 visits	17	0.30%
9 visits	8	0.14%
Other	113	1.97%
Total	5,741	100.00%

items 1-9 of 9

Visitors by Number of Visits - Help Card



Column Definitions

Number of Visits

The number of visits by each visitor during the period of the report.

Visitors

Number of individuals who came to your site the amount of times specified in the Number of Visits column.

%

Percentage of visitors who came to your site the amount of times specified in the Number of Visits column.



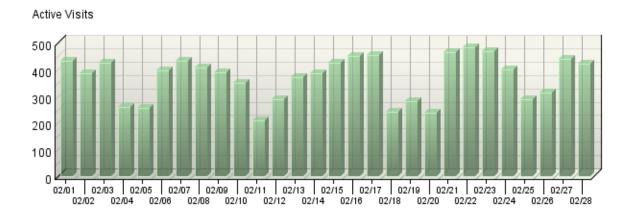
Report Descriptions

This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

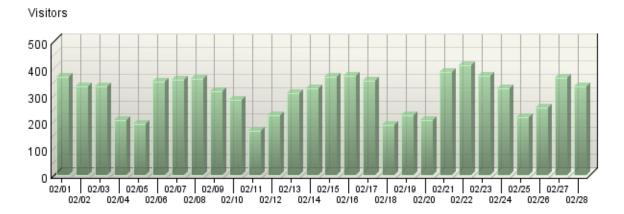
Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Some visits may span more than one time interval, and will be counted in each interval where they appear. The sum of visits for all intervals may therefore exceed the total visits shown in the Overview Dashboard page.

Active Visits Trend



Visitors Trend



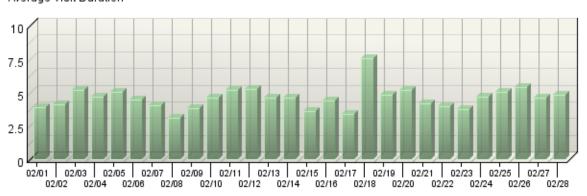
New Visitors Trend

New Visitors



Average Length of Visit Trend

Average Visit Duration



Visitor Minutes Trend

Visitor Minutes



Visitors Trend

Day	Active Visits	Visitors	New Visitors
02/01	432	366	0
02/02	384	332	0
02/03	424	330	0
02/04	258	204	0
02/05	256	190	0
02/06	397	350	0
02/07	431	357	0
02/08	406	361	0
02/09	387	312	0
02/10	348	279	0
02/11	207	166	0
02/12	286	223	0
02/13	369	307	0
02/14	384	322	0
02/15	424	366	0
02/16	451	371	0
02/17	452	353	0
02/18	240	187	0
02/19	281	223	0
02/20	238	206	0
02/21	465	386	0
02/22	481	410	0
02/23	466	370	0
02/24	400	325	0

Day	Active Visits	Visitors	New Visitors
02/25	286	216	0
02/26	314	251	0
02/27	440	362	0
02/28	421	330	0
Average	368	301	0
Total	-	-	0

items 1-20 of 28

Visitors Trend

Day	Average Visit Duration	Visitor Minutes
02/01	00:03:55	1,694.17
02/02	00:04:07	1,583.6
02/03	00:05:12	2,208.32
02/04	00:04:40	1,204.3
02/05	00:05:04	1,298.35
02/06	00:04:26	1,763.6
02/07	00:04:02	1,739.3
02/08	00:03:05	1,256.22
02/09	00:03:50	1,483.65
02/10	00:04:37	1,609.43
02/11	00:05:10	1,069.75
02/12	00:05:17	1,514.95
02/13	00:04:38	1,712.67
02/14	00:04:36	1,768.23
02/15	00:03:37	1,533.72
02/16	00:04:23	1,978.78
02/17	00:03:21	1,514.35
02/18	00:07:33	1,812.62
02/19	00:04:51	1,365.95
02/20	00:05:12	1,238.72
02/21	00:04:11	1,951.08
02/22	00:03:58	1,913.82
02/23	00:03:44	1,746.05
02/24	00:04:42	1,886.05
02/25	00:05:04	1,450.73
02/26	00:05:25	1,703.75
02/27	00:04:38	2,045.2
02/28	00:04:49	2,033.37
Average	-	1,645.74

Day Average Visit Duration Visitor Minutes

Total - 46,080.72

items 1-20 of 28

Visitors Trend - Help Card



Column Definitions

Time Interval (hour, day, etc.)

A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Active Visits

Number of active visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero-length visits. A zero-length visit occurs when all hits for that visit are logged with the exact same time stamp.

Visitors

Number of individuals who visited your site during the report interval. For a daily report, if someone visits more than once, that person is counted only the first time he or she visits. Values of "-" indicate that the detailed data required is not available. This situation occurs when the Top Visitors report has reached its configured limit or when reports for the corresponding period are turned off. For non-daily reports, the visitor measure total is "-" since the same visitor can be counted in multiple intervals.

New Visitors

Number of visitors who had never visited your web site before.

Average Visit Duration

The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit duration is calculated by dividing the value from the Visitor Minutes column by the value from the Active Visits column.

Visitor Minutes

Number of minutes your web site was viewed, regardless of who was viewing it.



Report Descriptions

Use this page to determine which times your web site is busiest.

Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

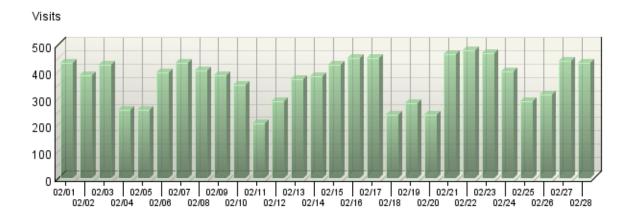
Total - The total for the column. Visits may span more than one time interval and are counted for each hour in this report. We therefore do not provide a total, which would be misleading.

Average - This row gives the average for each column.

Visits Trend

This report shows how the number of visits to your site changes over the course of the report period.

Visits Trend



Visits Trend

Day	Visits	% Visits
02/01	432	4.19%
02/02	384	3.72%
02/03	424	4.11%
02/04	257	2.49%
02/05	256	2.48%
02/06	396	3.84%
02/07	430	4.17%
02/08	404	3.91%
02/09	386	3.74%
02/10	348	3.37%
02/11	204	1.98%
02/12	286	2.77%
02/13	369	3.58%
02/14	383	3.71%
02/15	423	4.10%
02/16	451	4.37%
02/17	451	4.37%
02/18	239	2.32%
02/19	281	2.72%

Day	Visits	% Visits
02/20	238	2.31%
02/21	465	4.51%
02/22	479	4.64%
02/23	466	4.52%
02/24	399	3.87%
02/25	286	2.77%
02/26	313	3.03%
02/27	440	4.26%
02/28	431	4.18%
Total	10,321	100.00%

items 1-20 of 28

Visits Trend - Help Card



Column Definitions

Time Interval (hour, day, etc.)

A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits

Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.



Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.



Report Descriptions

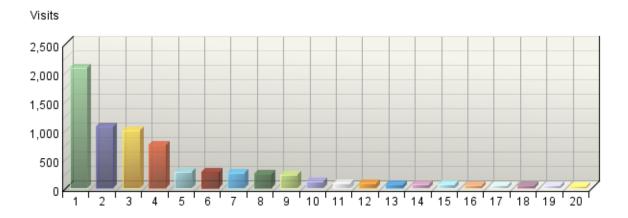
Periods of less activity can be considered good times for maintenance and content improvement.

Visits Trend 33

Domain Names

This report lists the domain name that generates the most activity to your web site. The data for this report is obtained from DNS lookups, which is not available with Express Analysis. Therefore, the data presented in this report can differ from the data presented in the Organizations report, which is based on GeoTrends and DNS lookup.

Domain Names



Domain Names

	Domain Name	Visits	% Visits	Hits
1.	Unresolved IP Address	2,088	20.23%	30,571
2 .	googlebot.com	1,067	10.34%	2,225
3.	inktomisearch.com	1,005	9.74%	1,299
4 .	aol.com	753	7.30%	1,149
5 .	epa.gov	287	2.78%	5,832
6 .	msn.com	282	2.73%	719
7.	rr.com	265	2.57%	3,261
8 .	comcast.net	246	2.38%	4,310
9.	yahoo.com	228	2.21%	1,174
10.	verizon.net	116	1.12%	1,812
11.	cox.net	91	0.88%	1,099
12.	ibm.com	75	0.73%	144
13.	ask.com	67	0.65%	129
1 4.	pacbell.net	67	0.65%	860
15.	adelphia.net	66	0.64%	966
1 6.	unl.edu	56	0.54%	107
1 7.	teragrid.org	49	0.47%	52
1 8.	epa.gov.tw	47	0.46%	568

34 Domain Names

	Domain Name	Visits	% Visits	Hits
19.	swbell.net	46	0.45%	700
20.	attens.net	38	0.37%	45
	Subtotal for rows: 1 - 20	6,939	67.23%	57,022
	Other	3,382	32.77%	41,734
	Total	10,321	100.00%	98,756

items 1-20 of 1378

Domain Names - Help Card



Column Definitions

Domain Name

The text name (for example, webtrends.com) corresponding to the visitor's IP address. The domain name can be determined from any of the following methods:

- The domain was logged by the web server.
- The IP address matched an Intranet Domain configuration within the Admin Console.
- · DNS resolution.

IP addresses that do not resolve to a domain by these methods are categorized as follows:

- Reserved IP Address The IP address falls within a block of reserved addresses. For example, 192.168.x.x and 10.x.x.x addresses are reserved for private networks.
- Unresolved IP Address Category for IP addresses that did not resolve to a domain (perhaps because DNS resolution was disabled).

The domain name shown is the second-level domain name, such as webtrends.com. For example, all visitors from sales.webtrends.com, us.sales.webtrends.com, and service.webtrends.com are combined in the statistics for webtrends.com. If the top-level domain name is a country code, then the third-level domain name is shown also (for example, anycompany.com.au).

Visits

Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits

Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Domain Names 35



Report Descriptions

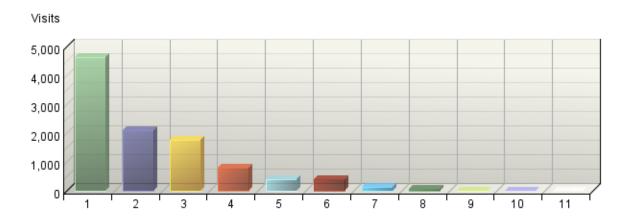
Use this information when you are interested in high-level domain names of visitors generating the most activity to your web site.

36 Domain Names

Top-Level Domain Types

This report provides a breakdown of top-level domain types.

Top-Level Domain Types



Top-Level Domain Types

Top-Level Domain Types	Visits	% Visits	Hits
■ Commercial	4,646	45.02%	20,083
Unresolved IP Address	2,088	20.23%	30,571
Network	1,756	17.01%	23,887
Unknown	816	7.91%	10,464
Education	407	3.94%	4,837
Government	402	3.89%	6,841
Organization	120	1.16%	916
■ Military	72	0.70%	1,013
Informational	8	0.08%	40
Reserved IP Address	5	0.05%	84
International	1	0.01%	20
Total	10,321	100.00%	98,756

items 1-11 of 11

Top-Level Domain Types - Help Card



Column Definitions

Reserved IP Address

The IP address falls within a block of reserved addresses. For example, 192.168.x.x and 10.x.x.x addresses are reserved for private networks.

Unresolved IP Address

Category for IP addresses that did not resolve to a domain (perhaps because DNS resolution was disabled).

Unknown

The domain suffix did not match any of the top-level domain categories.

Top-Level Domain

The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

- ARPANET: .arpa
- Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info biz
- Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn
- International: .int .int.co .int.ve .intl.tn
- Government: .gov .gov.[country code] .gove.[country code] .go.[country code]
- Military: .mil .mil.[country code]
- Network: .net .ad.jp .ne.kr .net.[country code]
- Organization: .org .or .org.[country code] .or.[country code]
- · Personal: .name

Visits

Number of visits to your site from the specified top-level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits

Number of hits to your site from the specified top-level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.



Report Descriptions

Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

Note: This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

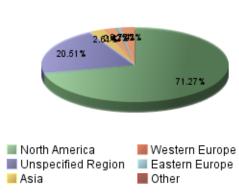
Total - This represents the total visits or hits where there was sufficient information to identify the top-level domain. This number may be less than the total activity overall.

Geography Dashboard

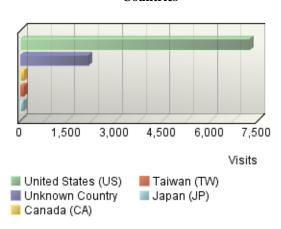
This page contains key graphs and tables that provide an overview of this chapter. When viewing through the on-demand interface, you can click on the title of a graph or table to navigate to the corresponding page.



Visits



Countries



North American States and Provinces

No data is available for this graph.

Cities

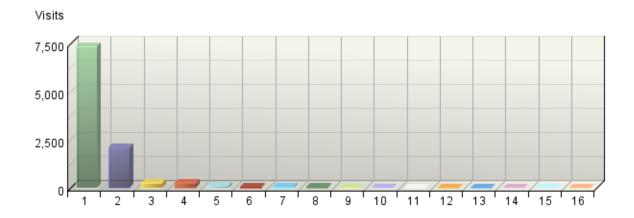
No data is available for this graph.

40 Geography Dashboard

Regions

This report identifies the top geographic regions of the visitors to your site.

Regions



Regions

	Regions	Visits	% Visits
1.	North America	7,356	71.27%
2 .	Unspecified Region	2,117	20.51%
3.	Asia	269	2.61%
4 .	Western Europe	250	2.42%
5 .	Eastern Europe	79	0.77%
6.	South America	72	0.70%
7.	Middle East	58	0.56%
8 .	Northern Europe	45	0.44%
9.	Australia	18	0.17%
10.	Southern Africa	13	0.13%
11.	Western Africa	12	0.12%
1 2.	Caribbean Islands	12	0.12%
1 3.	Northern Africa	10	0.10%
1 4.	Pacific Islands	7	0.07%
15.	Eastern Africa	2	0.02%
1 6.	Central America	1	0.01%
	Total	10,321	100.00%

items 1-16 of 16

Regions 41

Regions - Help Card



Column Definitions

Regions

The geographic part of the world where visitors to your web site are located. "Unspecified Region" represents visitors whose geographic region could not be determined. "Unknown Region" represents visitors whose country has been determined but not identified with a specific region. If the WebTrends GeoTrends Database is turned on for this profile, the region is determined by looking up the visitor's IP address in this database. If GeoTrends is not enabled, the region will be determined from the domain name.

Visits

Number of visits from this geographic region. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

%

Percentage of total visits that were from this geographic region.



Report Descriptions

This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

Values for "Unspecified Region" represent visitors whose geographic region cannot be determined. Values for "Unknown Region" represent visitors whose country can be determined but whose country is not associated with a specific region. Values for "Unknown States" or "Unknown Cities" represent hits for which the IP address does not match an entry in GeoTrends database. This is the case for countries that do not have states or simply entries for which this information was not provided in the GeoTrends database.

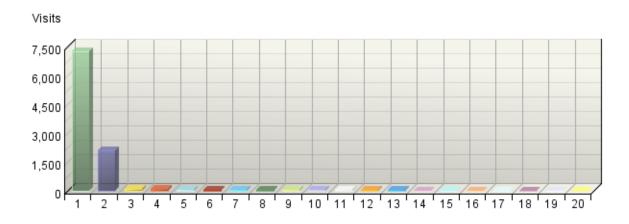
Note: Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

42 Regions

Countries

This report identifies the top countries of the visitors to your site.

Countries



Countries

	Countries	Visits	% Visits
1.	United States (US)	7,229	70.04%
2 .	Unknown Country	2,117	20.51%
3.	Canada (CA)	97	0.94%
4.	Taiwan (TW)	76	0.74%
5 .	Japan (JP)	65	0.63%
6.	Italy (IT)	60	0.58%
7.	United Kingdom (UK)	51	0.49%
8 .	Brazil (BR)	36	0.35%
9 .	Saudi Arabia (SA)	33	0.32%
10.	Netherlands (NL)	31	0.30%
11.	Mexico (MX)	30	0.29%
1 2.	Poland (PL)	26	0.25%
13.	Sweden (SE)	25	0.24%
1 4.	India (IN)	24	0.23%
15.	Malaysia (MY)	23	0.22%
1 6.	Singapore (SG)	22	0.21%
17.	Germany (DE)	20	0.19%
1 8.	France (FR)	20	0.19%
1 9.	Argentina (AR)	18	0.17%

Countries 43

	Countries	Visits	% Visits
20.	Australia (AU)	18	0.17%
	Subtotal for rows: 1 - 20	10,021	97.09%
	Other	300	2.91%
	Total	10,321	100.00%

items 1-20 of 68

Countries - Help Card



Column Definitions

Countries

If the WebTrends GeoTrends Database is turned on for this profile, the country is determined by looking up the visitor's IP address in this database. If GeoTrends is not enabled, the country will be determined from the domain name.

Visits

Number of visits from the specified country. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

%

Percentage of total visits from the specified country.

Unknown Country

The country associated with the visitor's domain name could not be determined.



Report Descriptions

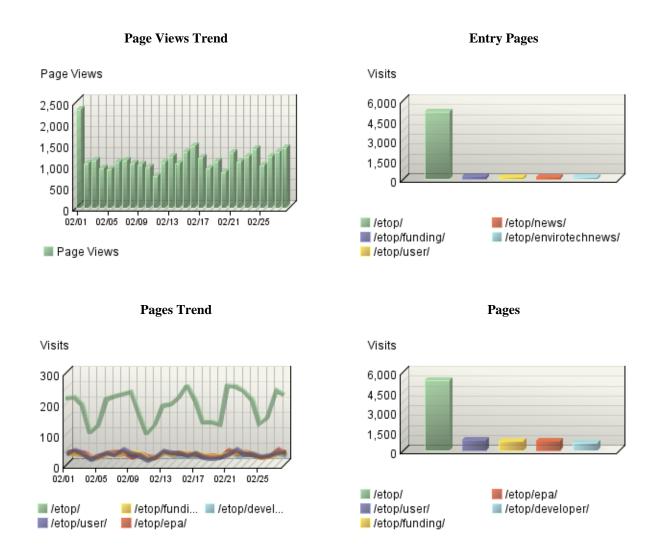
This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

Note: Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

44 Countries

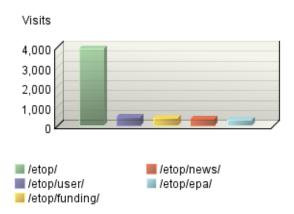
Pages Dashboard

This displays key graphs and tables that provide an overview of the Pages chapter. When viewing through the on-demand interface, you can click on the title of a graph or table to navigate to the corresponding page.

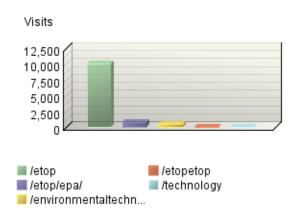


Pages Dashboard 45

Exit Pages



Directories

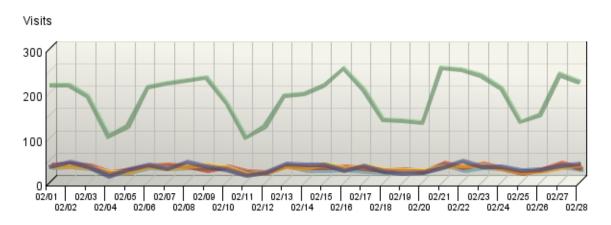


46 Pages Dashboard

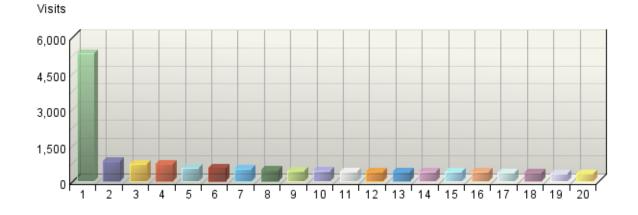
Pages

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.

Pages Trend



Pages



Pages

	Pages	Visits	Views	Average Time Viewed
1.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	5,319	6,546	00:02:02

	Pages	Visits	Views	Average Time Viewed
2.	EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	820	989	00:02:31
3.	EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/funding/	731	1,086	00:01:48
4 .	EPA: ETOP: EPA Programs http://www.epa.gov/etop/epa/	718	990	00:01:34
5 .	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	567	855	00:01:11
6.	EPA: ETOP: News http://www.epa.gov/etop/news/	543	694	00:02:08
1 7.	EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/	531	584	00:01:25
8.	EPA: ETOP: Financial Support/Development Funding http://www.epa.gov/etop/developer/financial. html	477	519	00:02:03
9.	EPA: ETOP: Environmental Technology Council http://www.epa.gov/etop/forum/	440	547	00:01:54
1 0.	EPA: ETOP: Marketing http://www.epa.gov/etop/developer/marketing. html	428	483	00:01:07
1 1.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/	418	517	00:01:15
1 2.	EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/etop/developer/demo.html	411	447	00:01:30
1 3.	EPA: ETOP: Subscribe to EnvirotechNews http://www.epa.gov/etop/envirotechnews/	408	456	00:02:39
1 4.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/nacept/	396	491	00:02:02
15.	EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/developer/advocacy.html	382	400	00:02:04
1 6.	EPA: ETOP: Integrated Database Search http://www.epa.gov/etop/search/	381	421	00:01:07
1 7.	EPA: ETOP: If you're saying "If only I had a technology that could solve http://www.epa.gov/etop/techconnection/techconnection.html	377	408	00:01:54
1 8.	EPA: ETOP: Where You Live http://www.epa.gov/etop/whereyoulive/	357	418	00:02:13
1 9.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/contact/	319	387	00:00:58

	Pages	Visits	Views	Average Time Viewed
20.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/qa/	310	373	00:01:15
	Subtotal for rows: 1 - 20	-	17,611	-
	Other	-	14,756	-
	Total	-	32,367	-

items 1-20 of 607

Pages

	Pages	Average Time to Serve (ms)
1.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	0
2 .	EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	0
3 .	EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/funding/	0
4.	EPA: ETOP: EPA Programs http://www.epa.gov/etop/epa/	0
5.	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	0
6.	EPA: ETOP: News http://www.epa.gov/etop/news/	0
7 .	EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/	0
8.	EPA: ETOP: Financial Support/Development Funding http://www.epa.gov/etop/developer/financial. html	0
9.	EPA: ETOP: Environmental Technology Council http://www.epa.gov/etop/forum/	0
1 0.	EPA: ETOP: Marketing http://www.epa.gov/etop/developer/marketing. html	0
1 1.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/	0
1 2.	EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/etop/developer/demo.html	0
1 3.	EPA: ETOP: Subscribe to EnvirotechNews http://www.epa.gov/etop/envirotechnews/	0

	Pages	Average Time to Serve (ms)
1 4.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/nacept/	0
1 5.	EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/developer/advocacy. html	0
1 6.	EPA: ETOP: Integrated Database Search http://www.epa.gov/etop/search/	0
1 7.	EPA: ETOP: If you're saying "If only I had a technology that could solve http://www.epa.gov/etop/techconnection/techconnection.html	0
1 8.	EPA: ETOP: Where You Live http://www.epa.gov/etop/whereyoulive/	0
1 9.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/contact/	0
20.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/qa/	0
	Subtotal for rows: 1 - 20 Other Total	-

items 1-20 of 607

Pages - Help Card



Column Definitions

Pages

Any displayed page. You can specify for each profile the types of files that qualify as a page. These settings can be changed by the WebTrends administrator.

Visits

Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Views

Number of times this page was viewed by visitors.

Average Time Viewed

Average length of time the specified page was viewed. (The format is hh:mm:ss -hours:minutes:seconds.)

Average Time to Serve

Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.



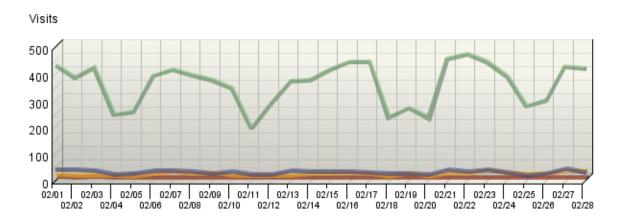
Report Descriptions

Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

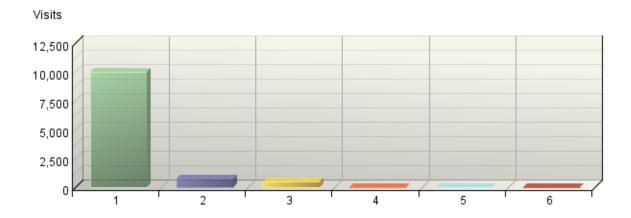
Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.

Directories Trend



Directories



Directories

Path To Directory	Visits	Hits	Kbytes Transferred
1. http://www.epa.gov/etop	10,005	92,132	889,722
■ 2. http://www.epa.gov/etop/epa/	718	990	32,133
■ 3. http://www.epa.gov/environmentaltechnology	472	5,161	78,797
4. http://www.epa.gov/etopetop	15	410	9,976

52 Directories

Path To Directory	Visits	Hits	Kbytes Transferred
■ 5. http://www.epa.gov/technology	9	31	503
■ 6. http://www.epa.gov/etop/epa/	1	32	773
Total	-	98,756	1,011,902

items 1-6 of 6

Directories - Help Card



Column Definitions

Path to Directory

The full URL path to the directory being analyzed.

Visits

Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits

Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Kbytes Transferred

Number of kilobytes of data transferred by the server from the specified directory to your visitors.



Report Descriptions

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

Directories 53

Files Dashboard

This displays key graphs and tables that provide an overview of the Files chapter. When viewing through the on-demand interface, you can click on the title of a graph or table to navigate to the corresponding page.

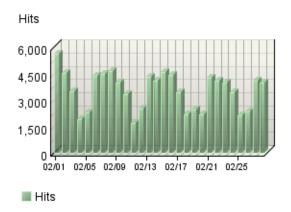
Accessed File Types by Files

10.83 \(\text{10.83 \(\text{10.85 \(\text{14.55 \(\text{14.55

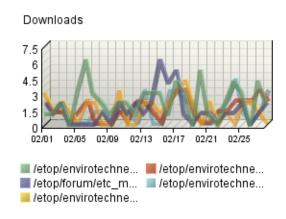
Uploaded Files

No data is available for this graph.

Hits Trend



Downloaded Files Trend



Hit Summary

Successful Hits for Entire Site	98,756
Average Hits per Day	3,527
Home Page Hits	455

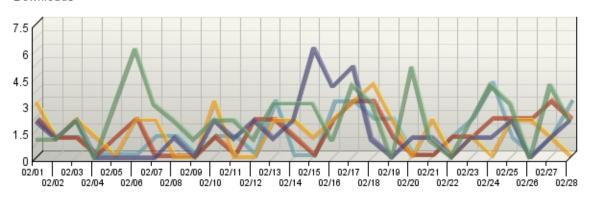
54 Files Dashboard

Downloaded Files

This report identifies the most popular files downloaded from your site.

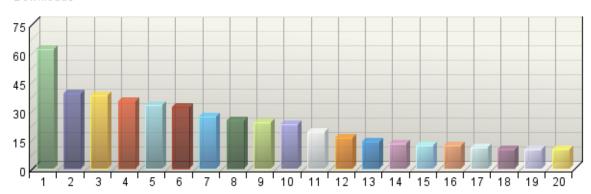
Downloaded Files Trend

Downloads



Downloaded Files

Downloads



Downloaded Files

	Downloaded Files	Downloads	% Downloads	Visits
1.	http://www.epa.gov/etop/envirotechnews/envirotechnews_1_06.pdf	62	10.26%	54
2 .	http://www.epa.gov/etop/forum/etc_memo.pdf	39	6.46%	33
3.	http://www.epa.gov/etop/envirotechnews/envirotechnews_8_05.pdf	38	6.29%	36

Downloaded Files 55

4. http://www.epa.gov/etop/envirotechnews/ envirotechnews_11_05.pdf 33 5.46% 32 5.5 5.79% 31 5. http://www.epa.gov/etop/envirotechnews/ 32 5.30% 32 5.46% 32 6. http://www.epa.gov/etop/envirotechnews/ 32 5.30% 32 6. http://www.epa.gov/etop/forum/etc_charter_2- 27 4.47% 24 5-04.pdf 25 4.14% 25 25 6. http://www.epa.gov/etop/envirotechnews/ 25 4.14% 25 6. http://www.epa.gov/etop/envirotechnews/ 24 3.97% 20 6. http://www.epa.gov/etop/envirotechnews/ 23 3.81% 16 6. http://www.epa.gov/etop/envirotechnews/ 27 3.15% 16 6. http://www.epa.gov/etop/envirotechnews/ 16 2.65% 14 6. http://www.epa.gov/etop/envirotechnews/ 16 2.65% 17 6. http://www.epa.gov/etop/envirotechnews/ 18 2.15% 18 6. http://www.epa.gov/environmentaltechnology/ 12 1.99% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 10 1.66% 10 10 10 10 10 10 10 1		Downloaded Files	Downloads	% Downloads	Visits
envirotechnews_10_05.pdf 6.	4 .		35	5.79%	31
envirotechnews_9_05.pdf 7. http://www.epa.gov/etop/forum/etc_charter_2-5-04.pdf 8. http://www.epa.gov/etop/envirotechnews/envirotechnews_12_05.pdf 9. http://www.epa.gov/etop/etc_memo.pdf 24 3.97% 20 10. http://www.epa.gov/etop/etc_memo.pdf 21. http://www.epa.gov/etop/etc_charter_2-5-04.pdf 11. http://www.epa.gov/etop/etc_charter_2-5-04.pdf 12. http://www.epa.gov/etop/etc/etc_charter_2-5-04.pdf 13. http://www.epa.gov/etop/envirotechnews/envirotechnews_5_05.pdf 14. http://www.epa.gov/etop/envirotechnews/envirotechnews_5_05.pdf 15. http://www.epa.gov/etop/envirotechnews/envirotechnews_2_06.pdf 16. http://www.epa.gov/etop/envirotechnews/envirotechnews_2_06.pdf 17. http://www.epa.gov/etop/envirotechnews/envirotechnews_2_06.pdf 18. http://www.epa.gov/etop/etc/etc_memo.pdf 19. http://www.epa.gov/environmentaltechnology/envirotechnews_2_06.pdf 11. http://www.epa.gov/environmentaltechnology/envirotechnews_1_06.pdf 11. http://www.epa.gov/envirotechnews/envirotechnews_1_06.pdf 11. http://www.epa.gov/etop/envirotechnews/envirotechnews_3_05.pdf 12. http://www.epa.gov/etop/envirotechnews/envirotechnews_3_05.pdf 13. http://www.epa.gov/etop/envirotechnews/envirotechnews_3_05.pdf 14. http://www.epa.gov/etop/envirotechnews/envirotechnews_3_05.pdf 15. http://www.epa.gov/etop/envirotechnews/envirotechnews_3_05.pdf 16. http://www.epa.gov/etop/envirotechnews/envirotechnews_3_05.pdf 17. http://www.epa.gov/etop/envirotechnews/envirotechnews_3_05.pdf 18. http://www.epa.gov/etop/envirotechnews/envirotechnews_4_05.pdf 20. http://www.epa.gov/etop/envirotechnews/envirotechnews_4_05.pdf Subtotal for rows: 1 - 20	5 .		33	5.46%	32
8. http://www.epa.gov/etop/envirotechnews/ envirotechnews_12_05.pdf 24 3.97% 20 9. http://www.epa.gov/etop/tc/etc_memo.pdf 24 3.97% 20 10. http://www.epa.gov/etop/envirotechnews/ envirotechnews_7_05.pdf 23 3.81% 16 11. http://www.epa.gov/etop/tc/etc_charter_2-5-04. 19 3.15% 16 12. http://www.epa.gov/etop/etc/etc_charter_2-5-04. 19 3.15% 14 04.pdf 13. http://www.epa.gov/etop/envirotechnews/ envirotechnews_5_05.pdf 14 2.32% 14 14. http://www.epa.gov/etop/envirotechnews/ envirotechnews_2_06.pdf 13 2.15% 13 15. http://www.epa.gov/etop/envirotechnews/ envirotechnews_2_06.pdf 12 1.99% 12 16. http://www.epa.gov/etop/envirotechnews_1_06.pdf 12 1.99% 10 17. http://www.epa.gov/etop/envirotechnews_1_06.pdf 11 1.82% 11 18. http://www.epa.gov/etop/envirotechnews_1_06.pdf 10 1.66% 10 19. http://www.epa.gov/etop/envirotechnews/ envirotechnews_3_05.pdf 10 1.66% 10 20. http://www.epa.gov/etop/envirotechnews/ envirotechnews_4_05.pdf 576.99% 423 Other 139 23.01% 136	6.		32	5.30%	32
envirotechnews_12_05.pdf 9. http://www.epa.gov/etop/tc/etc_memo.pdf 24 3.97% 20 10. http://www.epa.gov/etop/envirotechnews/ 23 3.81% 16 envirotechnews_7_05.pdf 19 3.15% 16 11. http://www.epa.gov/etop/tc/etc_charter_2-5-04. 19 3.15% 16 pdf 12. http://www.epa.gov/etop/etc/etc_charter_2-5- 16 2.65% 14 04.pdf 13. http://www.epa.gov/etop/envirotechnews/ 14 2.32% 14 envirotechnews_5_05.pdf 14. http://www.epa.gov/etop/envirotechnews/ 13 2.15% 13 envirotechnews_2_06.pdf 15. http://www.epa.gov/etop/envirotechnews/ 12 1.99% 12 news/archive/2004/wanted_flyer_05.pdf 16. http://www.epa.gov/etop/environmentaltechnology/ 12 1.99% 10 17. http://www.epa.gov/etop/etc/etc_memo.pdf 12 1.99% 10 18. http://www.epa.gov/etop/etc/etc_memo.pdf 11 1.82% 11 envirotechnews_3_05.pdf 19. http://www.epa.gov/etop/envirotechnews/ 10 1.66% 10 envirotechnews_3_05.pdf 19. http://www.epa.gov/etop/news/archive/2004/ 10 1.66% 10 envirotechnews_4_05.pdf Subtotal for rows: 1 - 20 465 76.99% 423 Other 139 23.01% 136	7.		27	4.47%	24
■ 10. http://www.epa.gov/etop/envirotechnews/ envirotechnews_7_05.pdf 23 3.81% 16 ■ 11. http://www.epa.gov/etop/tc/etc_charter_2-5-04. pdf 19 3.15% 16 ■ 12. http://www.epa.gov/etop/etc/etc_charter_2-5-04.pdf 16 2.65% 14 ■ 13. http://www.epa.gov/etop/envirotechnews/ envirotechnews_5_05.pdf 14 2.32% 14 ■ 14. http://www.epa.gov/etop/envirotechnews/ envirotechnews_2_06.pdf 13 2.15% 13 ■ 15. http://www.epa.gov/environmentaltechnology/ news/archive/2004/wanted_flyer_05.pdf 12 1.99% 12 ■ 16. http://www.epa.gov/etop/etc/etc_memo.pdf 12 1.99% 10 ■ 17. http://www.epa.gov/etop/envirotechnews_1_06.pdf 11 1.82% 11 ■ 18. http://www.epa.gov/etop/envirotechnews/envirotechnews/envirotechnews_3_05.pdf 10 1.66% 10 ■ 19. http://www.epa.gov/etop/news/archive/2004/ ord_product_expo_flyer.pdf 10 1.66% 10 ■ 20. http://www.epa.gov/etop/envirotechnews/envirotechnews/4_05.pdf 10 1.66% 10 ■ 20. http://www.epa.gov/etop/envirotechnews/envirotechnews/4_05.pdf 10 1.66% 10 ■ 20. http://www.epa.gov/etop/envirotechnews/envirotechnews/envirotechnews/envirotechnews/envirotechnews/enviro	8.		25	4.14%	25
envirotechnews_7_05.pdf ■ 11. http://www.epa.gov/etop/tc/etc_charter_2-5-04. 19 3.15% 16 pdf ■ 12. http://www.epa.gov/etop/etc/etc_charter_2-5- 16 2.65% 14 04.pdf ■ 13. http://www.epa.gov/etop/envirotechnews/ envirotechnews_5_05.pdf ■ 14. http://www.epa.gov/etop/envirotechnews/ 13 2.15% 13 envirotechnews_2_06.pdf ■ 15. http://www.epa.gov/etop/envirotechnews/ 12 1.99% 12 news/archive/2004/wanted_flyer_05.pdf ■ 16. http://www.epa.gov/etop/etc/etc_memo.pdf 12 1.99% 10 17. http://www.epa.gov/etop/etc/etc_memo.pdf 11 1.82% 11 envirotechnews/envirotechnews_1_06.pdf ■ 18. http://www.epa.gov/etop/envirotechnews/ 10 1.66% 10 envirotechnews_3_05.pdf ■ 19. http://www.epa.gov/etop/news/archive/2004/ 10 1.66% 10 envirotechnews_1_05.pdf ■ 20. http://www.epa.gov/etop/envirotechnews/ 10 1.66% 10 envirotechnews_4_05.pdf Subtotal for rows: 1 - 20 465 76.99% 423 Other	9 .	http://www.epa.gov/etop/tc/etc_memo.pdf	24	3.97%	20
12. http://www.epa.gov/etop/etc/etc_charter_2-5-	1 0.		23	3.81%	16
04.pdf ■ 13. http://www.epa.gov/etop/envirotechnews/ envirotechnews_5_05.pdf 14 2.32% 14 ■ 14. http://www.epa.gov/etop/envirotechnews/ envirotechnews_2_06.pdf 13 2.15% 13 ■ 15. http://www.epa.gov/environmentaltechnology/ news/archive/2004/wanted_flyer_05.pdf 12 1.99% 12 ■ 16. http://www.epa.gov/etop/etc/etc_memo.pdf 12 1.99% 10 ■ 17. http://www.epa.gov/etop/etc/etc_memo.pdf 12 1.99% 10 ■ 18. http://www.epa.gov/etop/envirotechnews_1_06.pdf 11 1.82% 11 ■ 18. http://www.epa.gov/etop/envirotechnews/ envirotechnews_3_05.pdf 10 1.66% 10 ■ 19. http://www.epa.gov/etop/news/archive/2004/ ord_product_expo_flyer.pdf 10 1.66% 10 ■ 20. http://www.epa.gov/etop/envirotechnews/ envirotechnews_4_05.pdf 10 1.66% 10 Subtotal for rows: 1 - 20 465 76.99% 423 Other 139 23.01% 136	1 1.		19	3.15%	16
envirotechnews_5_05.pdf 14. http://www.epa.gov/etop/envirotechnews/ envirotechnews_2_06.pdf 15. http://www.epa.gov/environmentaltechnology/ news/archive/2004/wanted_flyer_05.pdf 16. http://www.epa.gov/etop/etc/etc_memo.pdf 17. http://www.epa.gov/environmentaltechnology/ envirotechnews_1_06.pdf 18. http://www.epa.gov/etop/envirotechnews/ envirotechnews_3_05.pdf 19. http://www.epa.gov/etop/envirotechnews/ archive/2004/ ord_product_expo_flyer.pdf 20. http://www.epa.gov/etop/envirotechnews/ envirotechnews_4_05.pdf Subtotal for rows: 1 - 20 Other 13. 2.15% 13. 2.15% 14. 1.99% 12. 1.99% 10. 1.99% 10. 1.82% 11. 1.82% 11. 1.82% 11. 1.82% 11. 1.82% 10. 1.66%	1 2.		16	2.65%	14
envirotechnews_2_06.pdf 15. http://www.epa.gov/environmentaltechnology/ news/archive/2004/wanted_flyer_05.pdf 16. http://www.epa.gov/etop/etc/etc_memo.pdf 17. http://www.epa.gov/environmentaltechnology/ envirotechnews/envirotechnews_1_06.pdf 18. http://www.epa.gov/etop/envirotechnews/ envirotechnews_3_05.pdf 19. http://www.epa.gov/etop/news/archive/2004/ ord_product_expo_flyer.pdf 20. http://www.epa.gov/etop/envirotechnews/ envirotechnews_4_05.pdf Subtotal for rows: 1 - 20 Other 139 23.01% 12 1.99% 10 1.99% 10 1.82% 11 1.82% 11 1.82% 11 1.82% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 1.66% 10 10 1.66% 10 10 1.66% 10 10 10 1.66% 10 10 10 1.66% 10 10 10 10 10 10 10 10 10 1	1 3.		14	2.32%	14
news/archive/2004/wanted_flyer_05.pdf ■ 16. http://www.epa.gov/etop/etc/etc_memo.pdf 12 1.99% 10 ■ 17. http://www.epa.gov/environmentaltechnology/envirotechnews_1_06.pdf 11 1.82% 11 ■ 18. http://www.epa.gov/etop/envirotechnews/envirotechnews/envirotechnews_3_05.pdf 10 1.66% 10 ■ 19. http://www.epa.gov/etop/news/archive/2004/ord_product_expo_flyer.pdf 10 1.66% 10 ■ 20. http://www.epa.gov/etop/envirotechnews/envirotechnews_4_05.pdf 10 1.66% 10 Subtotal for rows: 1 - 20 465 76.99% 423 Other 139 23.01% 136	1 4.		13	2.15%	13
■ 17. http://www.epa.gov/environmentaltechnology/envirotechnews_1_06.pdf 11 1.82% 11 ■ 18. http://www.epa.gov/etop/envirotechnews/envirotechnews_3_05.pdf 10 1.66% 10 ■ 19. http://www.epa.gov/etop/news/archive/2004/ord_product_expo_flyer.pdf 10 1.66% 10 ■ 20. http://www.epa.gov/etop/envirotechnews/envirotechnews_4_05.pdf 10 1.66% 10 Subtotal for rows: 1 - 20 465 76.99% 423 Other 139 23.01% 136	1 5.	http://www.epa.gov/environmentaltechnology/ news/archive/2004/wanted_flyer_05.pdf	12	1.99%	12
envirotechnews/envirotechnews_1_06.pdf ■ 18. http://www.epa.gov/etop/envirotechnews/ envirotechnews_3_05.pdf ■ 19. http://www.epa.gov/etop/news/archive/2004/ ord_product_expo_flyer.pdf ■ 20. http://www.epa.gov/etop/envirotechnews/ envirotechnews_4_05.pdf Subtotal for rows: 1 - 20 Other 10. 1.66% 10.	1 6.	http://www.epa.gov/etop/etc/etc_memo.pdf	12	1.99%	10
envirotechnews_3_05.pdf 19. http://www.epa.gov/etop/news/archive/2004/ 10 1.66% 10 ord_product_expo_flyer.pdf 20. http://www.epa.gov/etop/envirotechnews/ 10 1.66% 10 envirotechnews_4_05.pdf Subtotal for rows: 1 - 20 465 76.99% 423 Other 139 23.01% 136	1 7.		11	1.82%	11
ord_product_expo_flyer.pdf ■ 20. http://www.epa.gov/etop/envirotechnews/ 10 1.66% 10 envirotechnews_4_05.pdf Subtotal for rows: 1 - 20 465 76.99% 423 Other 139 23.01% 136	1 8.		10	1.66%	10
envirotechnews_4_05.pdf Subtotal for rows: 1 - 20	1 9.		10	1.66%	10
Other 139 23.01% 136	20.		10	1.66%	10
		Subtotal for rows: 1 - 20	465	76.99%	423
Total 604 100.00% 559		Other	139		136
		Total	604	100.00%	559

items 1-20 of 47

56 Downloaded Files

Downloaded Files - Help Card



Column Definitions

Files

The path and filename of the file being analyzed.

Downloads

Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted. Note that downloaded PDF files may cause an inflated count.

Visits

Number of visits that accessed the specified files. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.



Report Descriptions

If you are using an SDC data source, then this report is not applicable.

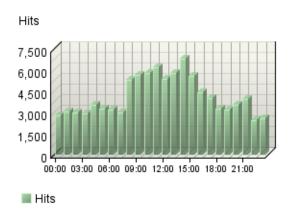
This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

Downloaded Files 57

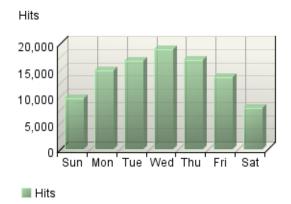
Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. When viewing through the on-demand interface, you can click on the title of a graph or table to navigate to the corresponding page.

Hits by Hour of the Day



Hits by Day of the Week



Most Active Summary

Most Active Date	2/1/06
Number of Hits on Most Active Date	5,615
Most Active Day of the Week	Wednesday
Most Active Hour of the Day	14:00-14:59

Least Active Summary

Least Active Date	2/11/06
Number of Hits on Least Active Date	1,706
Least Active Day of the Week	Saturday
Least Active Hour of the Day	22:00-22:59

Activity on Weekdays Summary

Total Hits Weekdays	81,294
Total Visits Weekdays	8,199
Average Number of Visits per day on Weekdays	409
Average Number of Hits per day on Weekdays	4,064

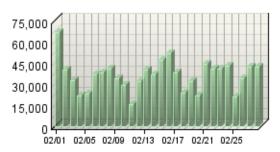
Activity on Weekends Summary

Total Hits Weekend	17,462
Total Visits Weekend	2,122
Average Number of Visits per Weekend	530
Average Number of Hits per Weekend	4,365

58 Activity Dashboard

Bandwidth: Kbytes Transferred Trend

Kbytes Transferred

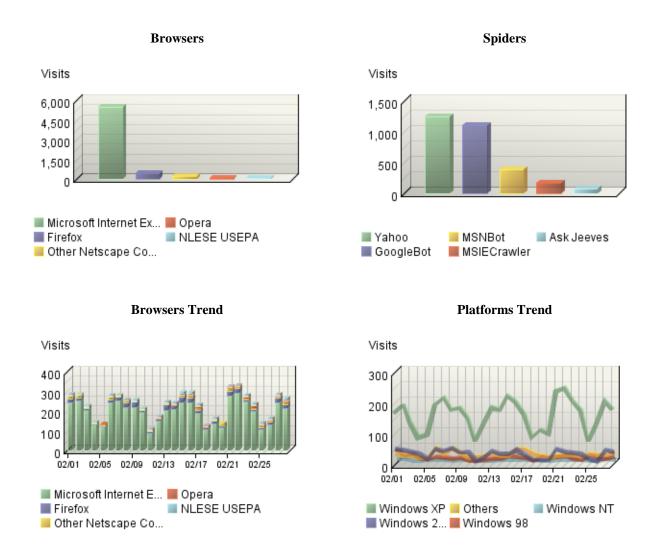


Kbytes Transferred

Activity Dashboard 59

Browsers and Platforms Dashboard

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. When viewing through the on-demand interface, you can click on the title of a graph or table to navigate to the corresponding page.

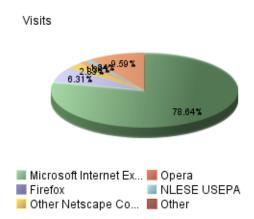


Technical Dashboard

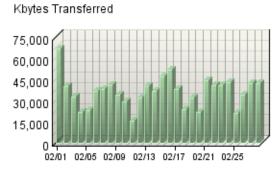
This dashboard summarizes important information related to online technical activity.

Average Time to Serve Pages

Browsers by Version



Bandwidth: Kbytes Transferred Trend



Technical Summary

Total Hits	101,127
Successful Hits	98,756
Successful Hits (as Percent)	97.66%
Failed Hits	2,371
Failed Hits (as Percent)	2.34%
Cached Hits	20,713
Cached Hits (as Percent)	20.48%

Kbytes Transferred

Technical Dashboard 61

Browsing Hours

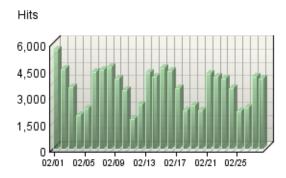
Visits

12,500
10,000
7,500
5,000
2,500

Unknown browsing hour

0

Hits Trend

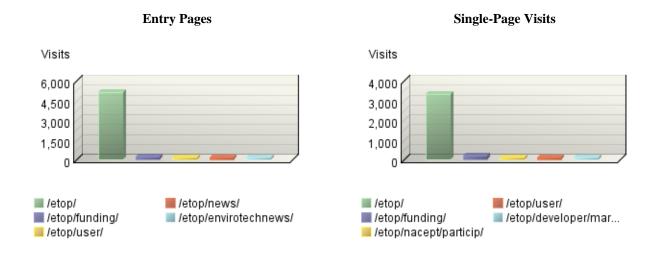


Hits

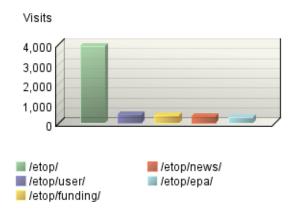
62 Technical Dashboard

Navigation Dashboard

This dashboard summarizes important information related to online navigation.



Exit Pages



Navigation Dashboard 63

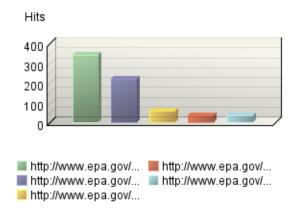
Errors Dashboard

This displays key graphs and tables that provide an overview of the Errors chapter. When viewing through the on-demand interface, you can click on the title of a graph or table to navigate to the corresponding page. Note that if you are using an SDC data source, then this dashboard is not applicable.

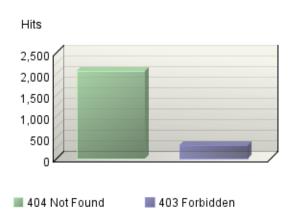
Technical Summary

Total Hits	101,127
Successful Hits	98,756
Successful Hits (as Percent)	97.66%
Failed Hits	2,371
Failed Hits (as Percent)	2.34%
Cached Hits	20,713
Cached Hits (as Percent)	20.48%

File Not Found Errors



Client Errors



Server Errors Trend

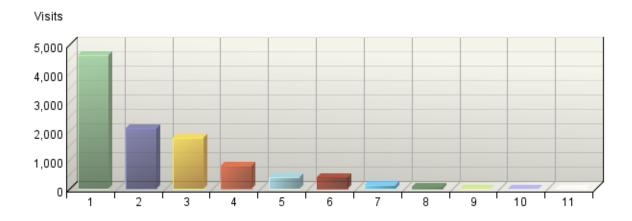
No data is available for this graph.

64 Errors Dashboard

Top-Level Domain Types

This report provides a breakdown of top-level domain types.

Top-Level Domain Types



Top-Level Domain Types

Top-Level Domain Types	Visits	% Visits	Hits
Commercial	4,646	45.02%	20,083
Unresolved IP Address	2,088	20.23%	30,571
Network	1,756	17.01%	23,887
Unknown	816	7.91%	10,464
Education	407	3.94%	4,837
Government	402	3.89%	6,841
Organization	120	1.16%	916
■ Military	72	0.70%	1,013
Informational	8	0.08%	40
Reserved IP Address	5	0.05%	84
International	1	0.01%	20
Total	10,321	100.00%	98,756

items 1-11 of 11

Top-Level Domain Types - Help Card



Column Definitions

Reserved IP Address

The IP address falls within a block of reserved addresses. For example, 192.168.x.x and 10.x.x.x addresses are reserved for private networks.

Unresolved IP Address

Category for IP addresses that did not resolve to a domain (perhaps because DNS resolution was disabled).

Unknown

The domain suffix did not match any of the top-level domain categories.

Top-Level Domain

The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

- ARPANET: .arpa
- Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info
- Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn
- International: .int .int.co .int.ve .intl.tn
- Government: .gov .gov.[country code] .gove.[country code] .go.[country code]
- Military: .mil .mil.[country code]
- Network: .net .ad.jp .ne.kr .net.[country code]
- Organization: .org .or .org.[country code] .or.[country code]
- · Personal: .name

Visits

Number of visits to your site from the specified top-level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits

Number of hits to your site from the specified top-level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.



Report Descriptions

Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

Note: This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

Total - This represents the total visits or hits where there was sufficient information to identify the top-level domain. This number may be less than the total activity overall.