

ETOP Web Site Statistics

Web Log Analysis Monthly Report February 2005

Report Range:02/01/2005 00:00:00 – 02/28/2005 23:59:59



This report was generated by WebTrends(R) Monday March 28, 2005 – 12:52:28
Final report conversion by WebTrends Document Utility, Version 6.1a (build 419)

(c) 1996–2003 NetIQ Corporation. All rights reserved.

Table of Contents

Overview Dashboard.....	1
Visitors Dashboard.....	3
Top Visitors.....	7
New vs. Return Visits.....	9
Visitors by Number of Visits.....	11
Visitors Trend.....	13
Visits Trend.....	17
Top Organizations.....	19
Top Authenticated Usernames.....	21
Top Domain Names.....	23
Top-Level Domain Types.....	25
Geography Dashboard.....	27
Top Regions.....	29
Top Countries.....	31
Pages Dashboard.....	33
Top Pages.....	35
Top Content Groups.....	37
Top Directories.....	39
Files Dashboard.....	41
Most Downloaded Files.....	43
Most Accessed File Types.....	45
Most Uploaded Files.....	47
URL ID Parameter Analysis by Visits.....	49
URL ID Parameter Analysis by Hits.....	51
Navigation Dashboard.....	53
Top Entry Pages.....	55

Table of Contents

Top Entry Files.....	57
Top Exit Pages.....	59
Single Access Pages.....	61
Top Paths Through Site.....	63
Technical Dashboard.....	65
Page Views Trend.....	67
Hits Trend.....	69
Bandwidth: Kbytes Transferred Trend.....	71
Server Cluster Load Balance.....	73
Average Time to Serve Pages.....	75
Errors Dashboard.....	77
Client Errors.....	79
File Not Found Errors.....	81
Server Errors.....	83
Activity Dashboard.....	85
Visits by Number of Pages Viewed.....	87
Visits by Day of the Week.....	89
Hits by Day of the Week.....	91
Visits by Hour of the Day.....	93
Hits by Hour of the Day.....	95
Visit Duration by Visits.....	97
Visit Duration by Page Views.....	99
Browsers and Platforms Dashboard.....	101
Top Browsers.....	103
Top Browsers by Version.....	105
Top Spiders.....	109

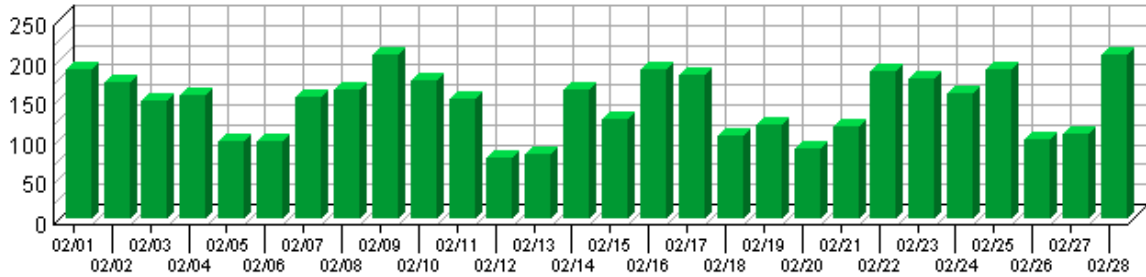
Table of Contents

Top Platforms.....	111
Glossary.....	113

Overview Dashboard

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.

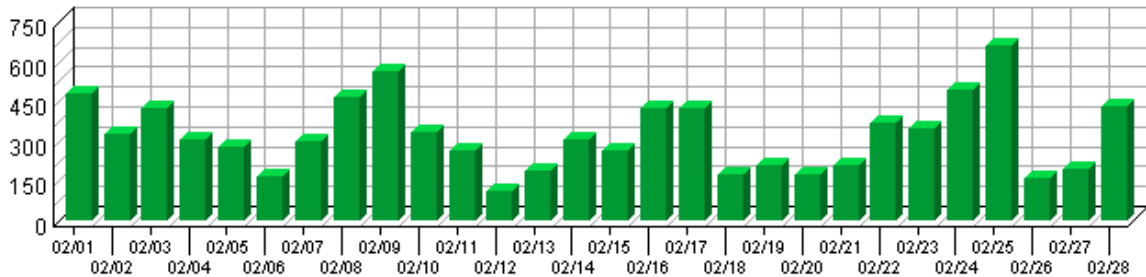
Visits Trend



Visit Summary

Visits	4,055
Average per Day	144
Average Visit Length	00:05:03
Median Visit Length	00:00:43
International Visits	10.53%
Visits of Unknown Origin	17.34%
Visits from Your Country: United States (US)	72.13%

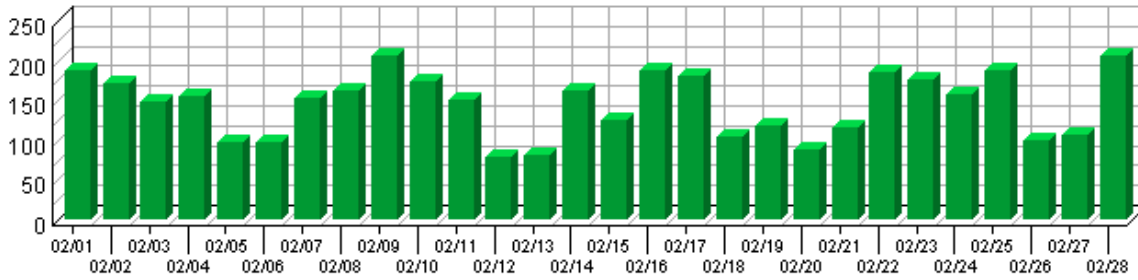
Page Views Trend



Page View Summary

Page Views	9,038
Average per Day	322
Average Page Views per Visit	2.23

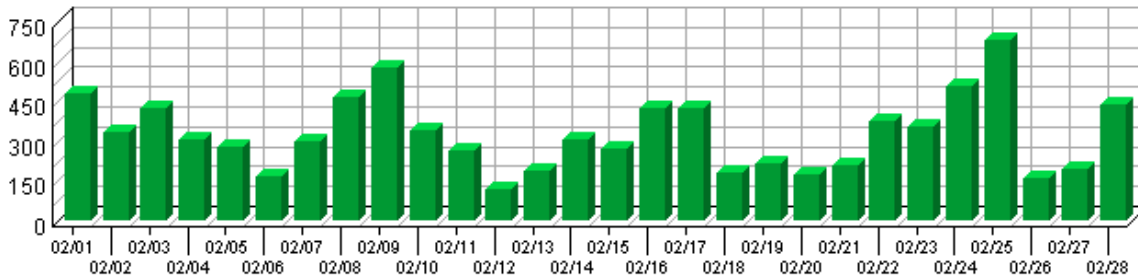
Visitors Trend



Visitor Summary

Unique Visitors	2,726
Visitors Who Visited Once	2,334
Visitors Who Visited More Than Once	392
Average Visits per Visitor	1.49

Hits Trend



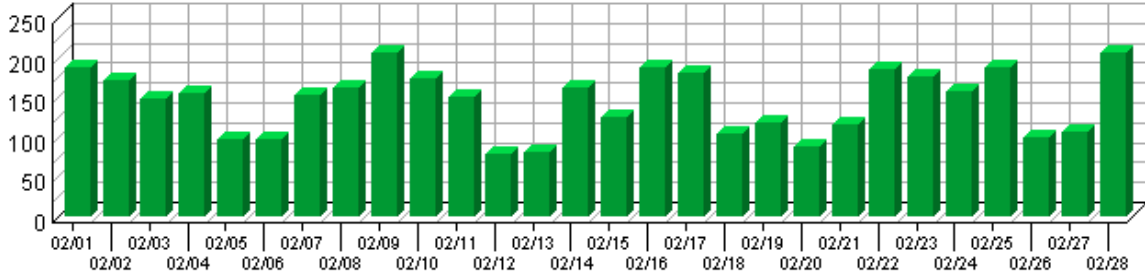
Hit Summary

Successful Hits for Entire Site	9,169
Average Hits per Day	327
Home Page Hits	N/A

Visitors Dashboard

This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.

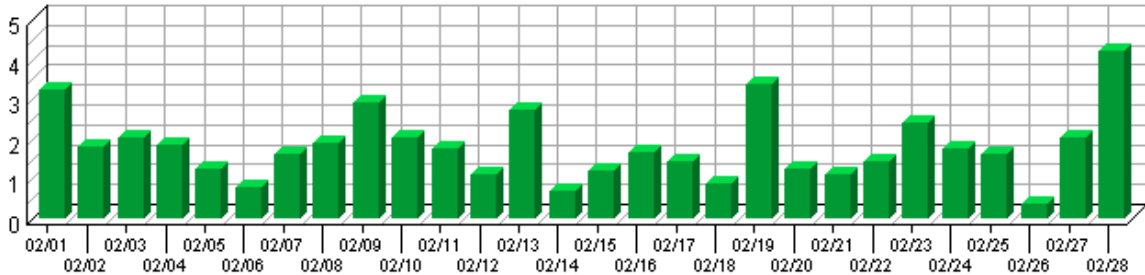
Visitors Trend



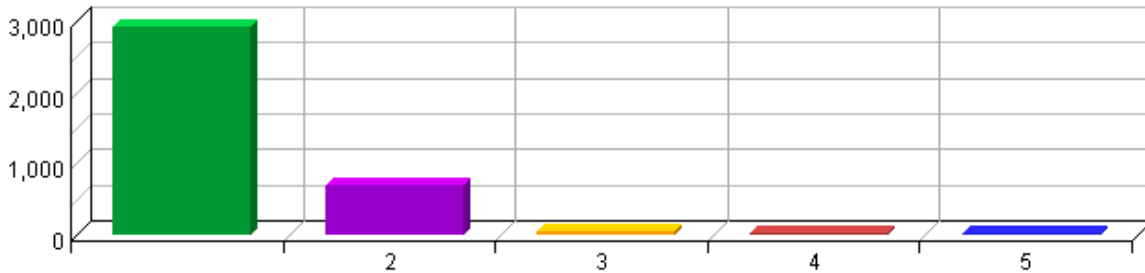
Visit Summary

Visits	4,055
Average per Day	144
Average Visit Length	00:05:03
Median Visit Length	00:00:43
International Visits	10.53%
Visits of Unknown Origin	17.34%
Visits from Your Country: United States (US)	72.13%

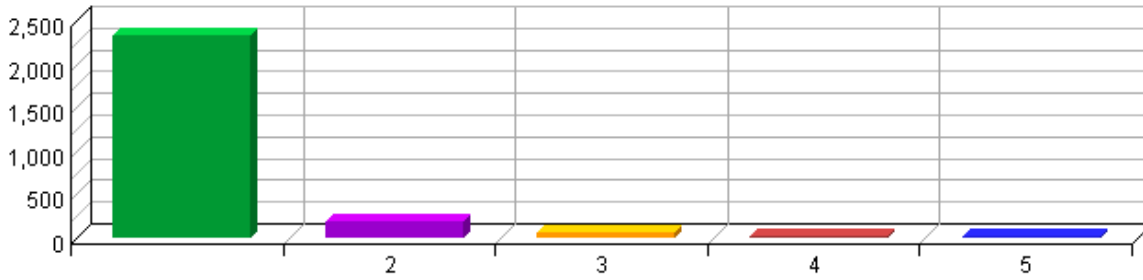
Average Length of Visit Trend



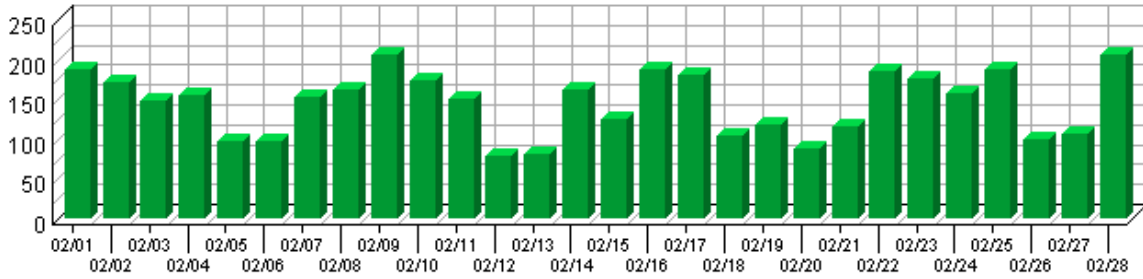
Top Countries by Visits



Visitors by Number of Visits



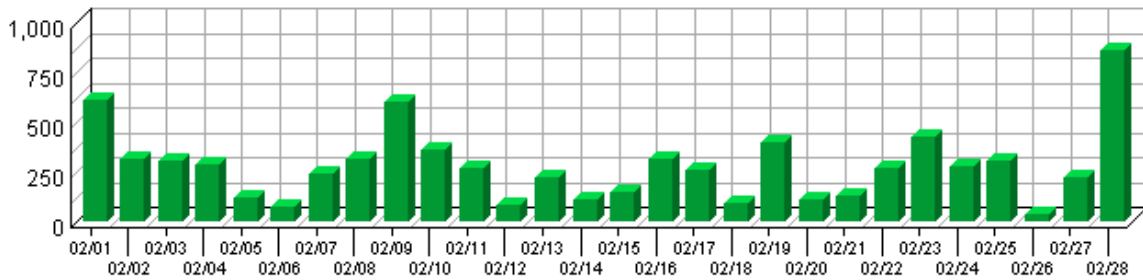
Visitors Trend



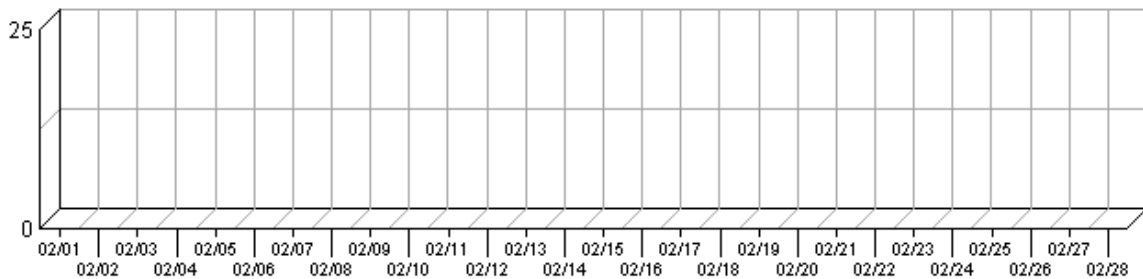
Visitor Summary

Unique Visitors	2,726
Visitors Who Visited Once	2,334
Visitors Who Visited More Than Once	392
Average Visits per Visitor	1.49

Visitor Minutes Trend



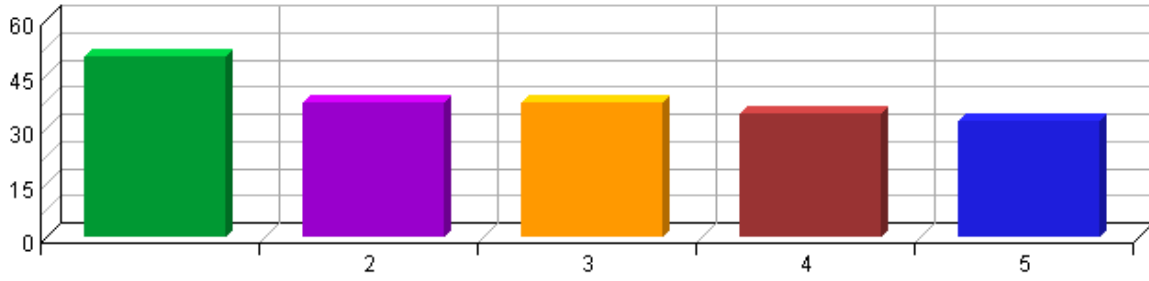
First Time Visitors Trend



New vs. Return Visits



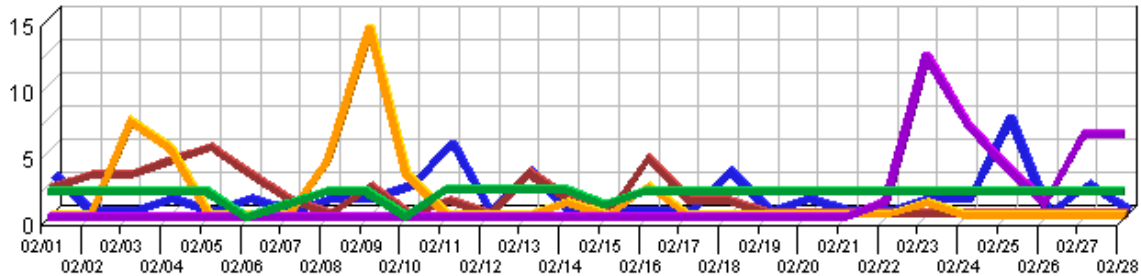
Top Visitors by Visits



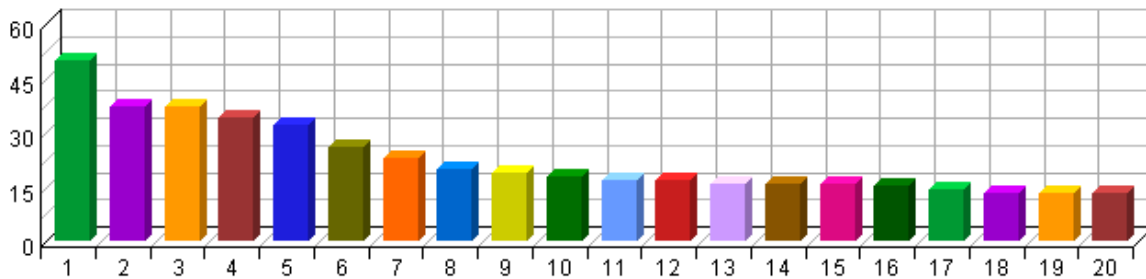
Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.

Top Visitors by Visits Trend



Top Visitors by Visits



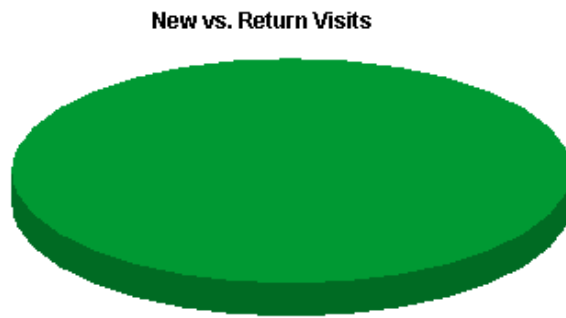
Top Visitors

	Visitor	Visits	%	Hits
1.	sp1.allresearch.com_Mozilla/4.0 (compatible; MSIE 5.5; Windows 98)	50	1.23%	52
2.	kelsa03.hj.ny1.yahoo.com_YahooSeeker/CafeKelsa-dev (compatible; Konqueror/3.2; FreeBSD ; cafekelsa-dev-webmaster@yahoo-inc.com) (KHTML, like Gecko)	37	0.91%	69
3.	urquhart.health.org_Mozilla/4.0 (compatible; MSIE 4.0; Windows NT; Site Server 3.0 Robot) Social & Health Services, Ltd.	37	0.91%	500
4.	198.102.218.66_gsa-crawler (Enterprise; GIX-01614; cchoi@osophs.dhhs.gov)	34	0.84%	72
5.	msnbot.msn.com_msnbot/1.0 (+http://search.msn.com/msnbot.htm)	32	0.79%	59
6.	fortaleza.gobierno.pr_Mozilla/4.0 (compatible; MSIE 5.5; Windows	26	0.64%	29

	NT 5.0) Fetch API Request			
7.	perainnovation.plus.com_Mozilla/3.01 (Win95; I)	23	0.57%	46
8.	egspd42455.teoma.com_Mozilla/ 2.0 (compatible; Ask Jeeves/ Teoma)	20	0.49%	93
9.	d161-080-046-167.dhcp.epa.gov_Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; .NET CLR 1.1.4322)	19	0.47%	142
10.	kelsa03.hj.ny1.yahoo.com_Fast Crawler v X(compatible; Konqueror/3.2; FreeBSD) (KHTML, like Gecko)	18	0.44%	45
11.	kelsa03.hj.ny1.yahoo.com_Fast Crawler v X(compatible; Konqueror/3.2; FreeBSD ; shivku at yahoo-inc dot com) (KHTML, like Gecko)	17	0.42%	32
12.	lma554.siteprotect.com_Mozilla/5.0 (compatible; SpurlBot/0. 2)	17	0.42%	17
13.	kelsa09.hj.ny1.yahoo.com_Fast Crawler v X(compatible; Konqueror/3.2; FreeBSD) (KHTML, like Gecko)	16	0.39%	33
14.	customer-reverse-entry.69.59.155.20_Mozilla/4.0 (compatible; MSIE 5.5; Win32)	16	0.39%	24
15.	crawl-66-249-64-49.googlebot.com_Googlebot/2.1 (+http://www.google.com/bot.html)	16	0.39%	16
16.	kelsa01.hj.ny1.yahoo.com_Fast Crawler v X(compatible; Konqueror/3.2; FreeBSD) (KHTML, like Gecko)	15	0.37%	49
17.	198.87.234.142_Mozilla/4.0 (compatible; MSIE 4.01 compatible; Plumtree 4.5; Windows NT)	14	0.35%	30
18.	rrcs-24-106-39-250.west.biz.rr.com_pipeLiner/0.10 (PipeLine Spider; http://www.pipeline-search.com/webmaster.html)	13	0.32%	19
19.	itsg.sdc-moses.com_Mozilla/4. 0 (compatible; MSIE 6.0; Windows NT 5.0)	13	0.32%	105
20.	221.148.44.82_W3CRobot/5.4.0 libwww/5.4.0	13	0.32%	14
	Subtotal	446	11.01%	1,446
	Other	3,605	88.99%	7,713
	Total	4,051	100.00%	9,159

New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.

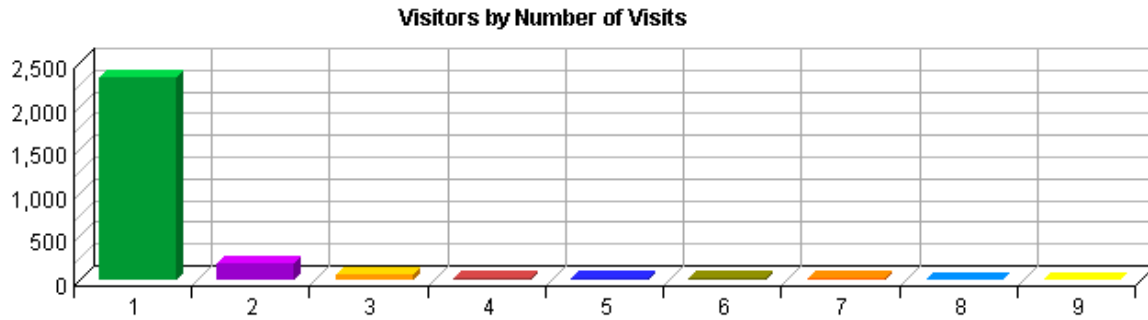


New vs. Return Visits

	Visitor Type	Visits	%
1.	Visitors Not Accepting Cookies	4,051	100.00%
	Total	4,051	100.00%

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.



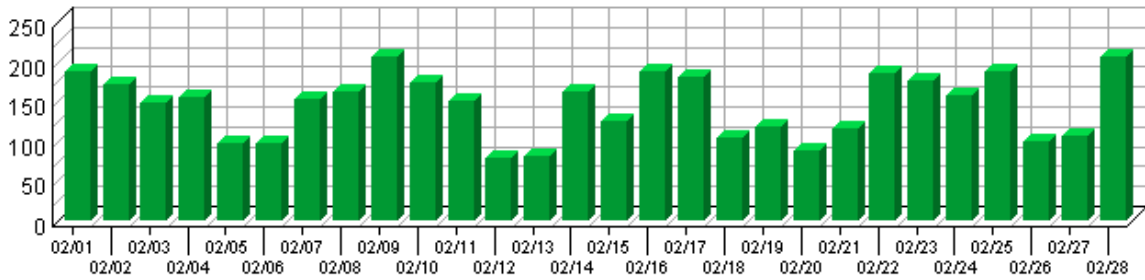
Visitors by Number of Visits

Number of Visits	Unique Visitors	%
1 visit	2,334	85.62%
2 visits	200	7.34%
3 visits	62	2.27%
4 visits	30	1.10%
5 visits	20	0.73%
6 visits	17	0.62%
7 visits	17	0.62%
8 visits	9	0.33%
9 visits	7	0.26%
Subtotal	2,696	98.90%
Other	30	1.10%
Total	2,726	100.00%

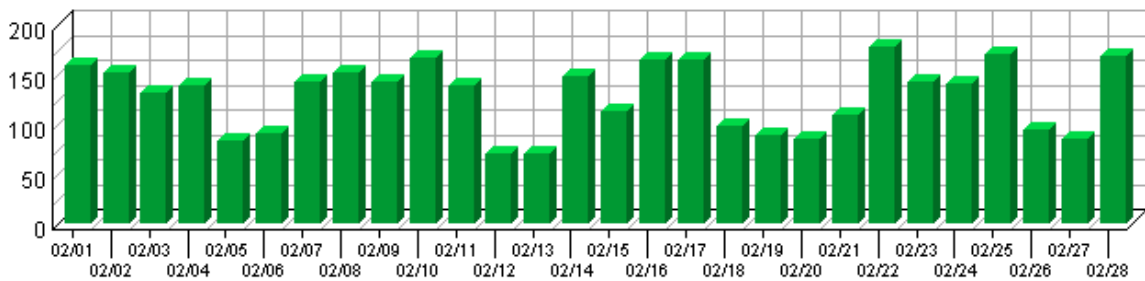
Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.

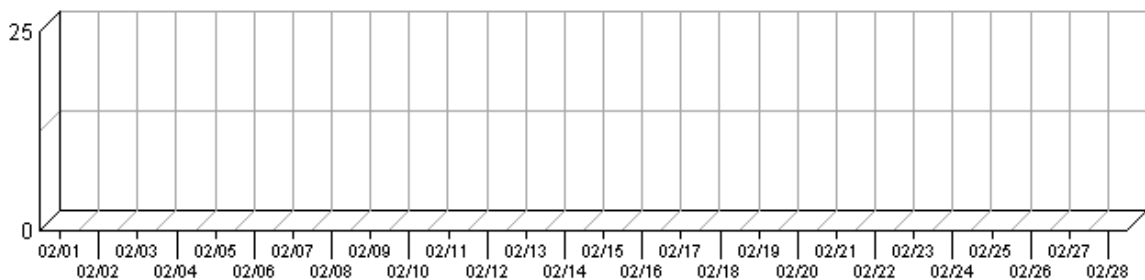
Visitors Trend



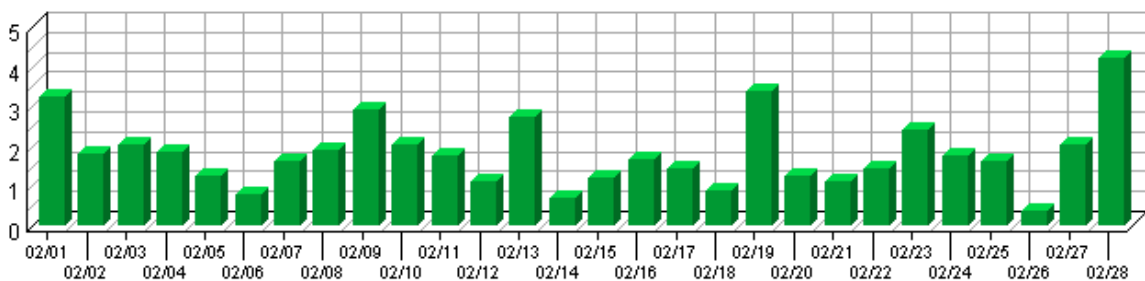
Unique Visitors Trend



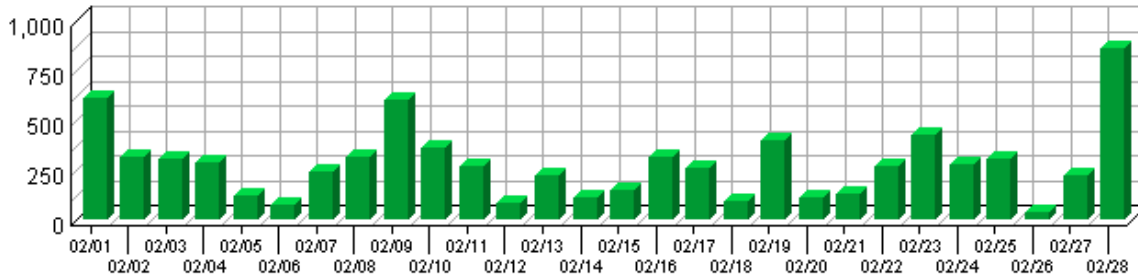
First Time Visitors Trend



Average Length of Visit Trend



Visitor Minutes Trend



Visitors Trend

Time Interval	Visits	Unique Visitors	First Time Visitors	Avg Visit Length	Visitor Minutes
02/01	188	160	0	00:03:14	610.08
02/02	171	151	0	00:01:49	313.43
02/03	149	132	0	00:02:03	307.73
02/04	154	138	0	00:01:52	289.53
02/05	97	83	0	00:01:15	121.57
02/06	97	91	0	00:00:47	76.60
02/07	152	143	0	00:01:36	244.73
02/08	162	151	0	00:01:55	310.58
02/09	206	142	0	00:02:55	602.50
02/10	174	166	0	00:02:04	362.33
02/11	151	138	0	00:01:47	269.97
02/12	78	71	0	00:01:06	86.98
02/13	80	70	0	00:02:45	220.88
02/14	162	148	0	00:00:41	111.80
02/15	125	113	0	00:01:13	152.53
02/16	188	165	0	00:01:39	310.83
02/17	181	164	0	00:01:26	259.50
02/18	104	98	0	00:00:52	91.08
02/19	117	88	0	00:03:23	397.62
02/20	88	86	0	00:01:15	110.83
02/21	115	109	0	00:01:07	129.38
02/22	186	177	0	00:01:26	269.32
02/23	175	143	0	00:02:25	425.42
02/24	157	141	0	00:01:46	277.88
02/25	188	171	0	00:01:36	303.20
02/26	99	95	0	00:00:23	38.33
02/27	107	86	0	00:02:03	220.52
02/28	205	169	0	00:04:12	864.03
Average	144	128	0	N/A	277.83
Total	4,056	3,589	0	N/A	7,779.22

Visits Trend

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Visits Trend

Time Interval	Visits	%
02/01	188	4.64%
02/02	171	4.22%
02/03	149	3.67%
02/04	154	3.80%
02/05	97	2.39%
02/06	97	2.39%
02/07	152	3.75%
02/08	162	4.00%
02/09	206	5.08%
02/10	174	4.29%
02/11	151	3.72%
02/12	77	1.90%
02/13	80	1.97%
02/14	162	4.00%
02/15	125	3.08%
02/16	188	4.64%
02/17	181	4.46%
02/18	104	2.56%
02/19	117	2.89%
02/20	88	2.17%
02/21	115	2.84%
02/22	186	4.59%
02/23	175	4.32%
02/24	157	3.87%
02/25	188	4.64%

02/26	99	2.44%
02/27	107	2.64%
02/28	205	5.06%
Total	4,055	100.00%

Top Organizations

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

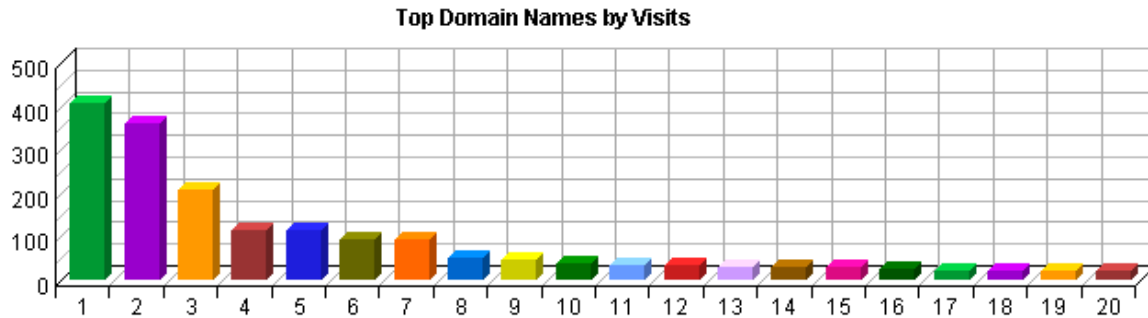
Top Authenticated Usernames

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

Top Domain Names

This report lists the domain name that generates the most activity to your web site.

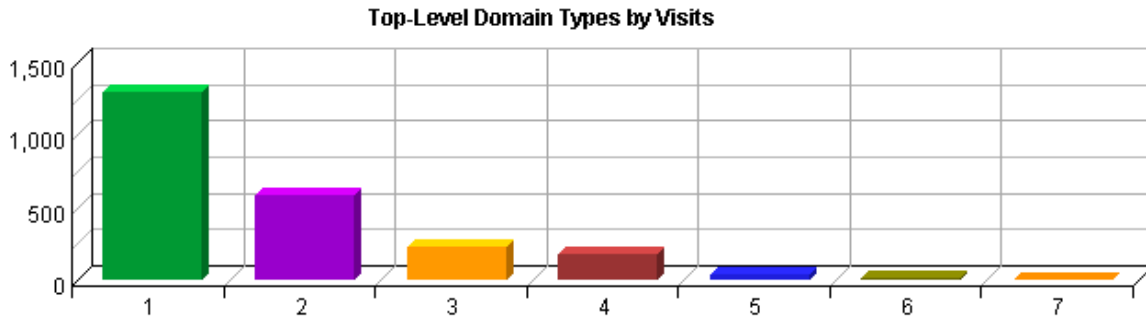


Top Domain Names

	Domain Name	Visits	%	Hits
1.	googlebot.com	406	10.01%	615
2.	inktomisearch.com	360	8.88%	526
3.	epa.gov	208	5.13%	1,336
4.	yahoo.com	116	2.86%	247
5.	aol.com	115	2.84%	130
6.	comcast.net	95	2.34%	212
7.	rr.com	92	2.27%	153
8.	allresearch.com	50	1.23%	52
9.	verizon.net	48	1.18%	112
10.	health.org	37	0.91%	500
11.	msn.com	34	0.84%	63
12.	198.102.218.66	34	0.84%	72
13.	attbi.com	30	0.74%	109
14.	gobierno.pr	28	0.69%	33
15.	cox.net	28	0.69%	48
16.	adelphia.net	25	0.62%	91
17.	pacbell.net	23	0.57%	69
18.	plus.com	23	0.57%	46
19.	Level3.net	22	0.54%	56
20.	ameritech.net	22	0.54%	37
	Subtotal	1,796	44.29%	4,507
	Other	2,259	55.71%	4,662
	Total	4,055	100.00%	9,169

Top-Level Domain Types

This report provides a breakdown of top-level domain types.



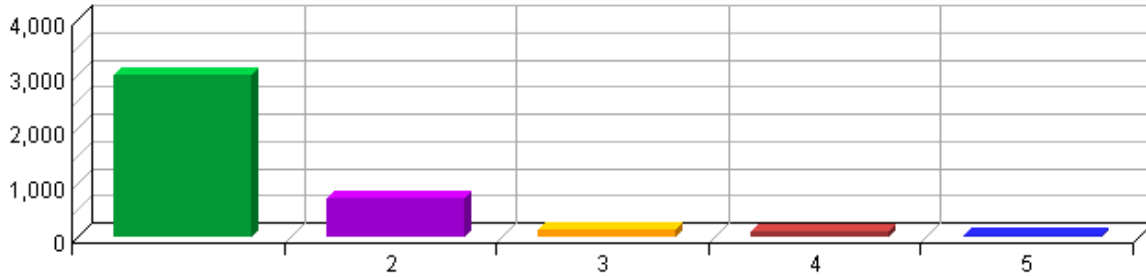
Top-Level Domain Types

	Top-Level Domain Types	Visits	%	Hits
1.	Commercial	1,291	55.27%	2,331
2.	Network	582	24.91%	1,210
3.	Government	232	9.93%	1,348
4.	Education	174	7.45%	348
5.	Organization	36	1.54%	324
6.	Military	16	0.68%	22
7.	ARPANET	5	0.21%	10
	Total	2,336	100.00%	5,593

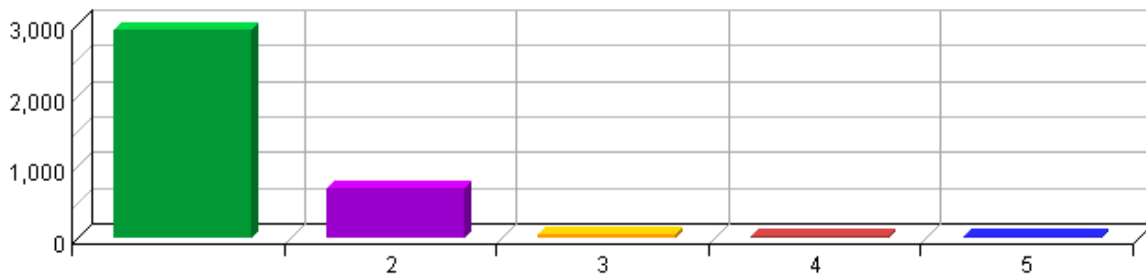
Geography Dashboard

This displays key graphs and tables that provide an overview of this chapter. Click on the title of a graph or table to navigate to the corresponding page.

Top Regions by Visits

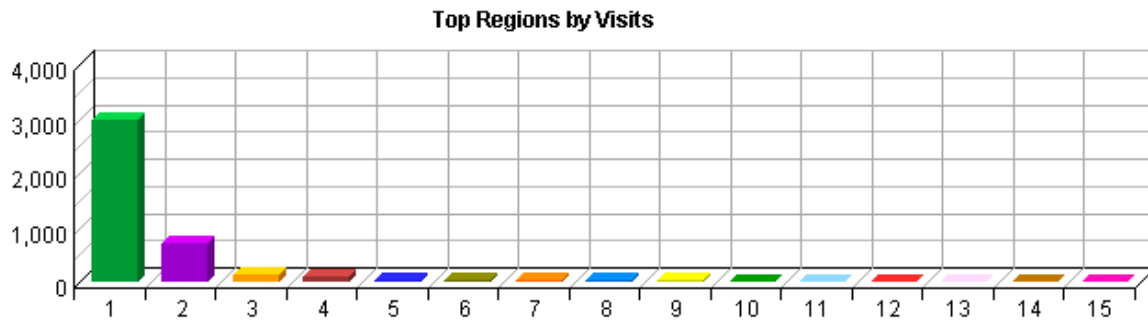


Top Countries by Visits



Top Regions

This report identifies the top geographic regions of the visitors to your site.

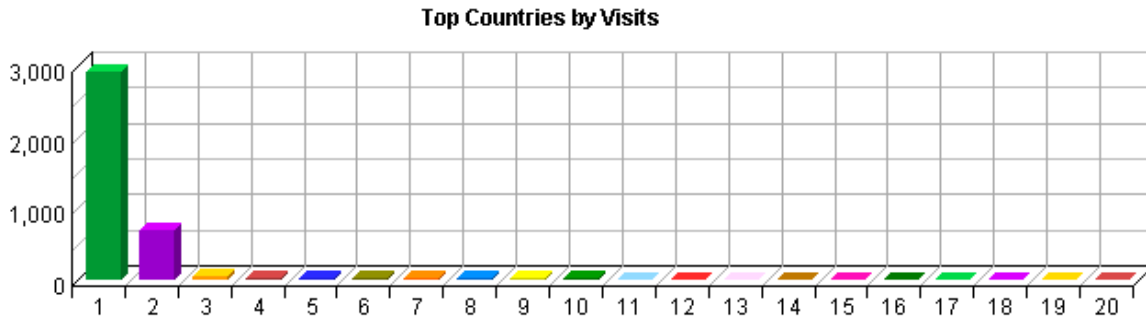


Top Regions

	Geographic Regions	Visits	%
1.	North America	2,985	73.61%
2.	Region Unspecified	703	17.34%
3.	Western Europe	132	3.26%
4.	Asia	86	2.12%
5.	Eastern Europe	50	1.23%
6.	Caribbean Islands	28	0.69%
7.	Northern Europe	19	0.47%
8.	South America	18	0.44%
9.	Middle East	18	0.44%
10.	Australia	8	0.20%
11.	Pacific Islands	4	0.10%
12.	Northern Africa	1	0.02%
13.	Southern Africa	1	0.02%
14.	Eastern Africa	1	0.02%
15.	Western Africa	1	0.02%
	Total	4,055	100.00%

Top Countries

This report identifies the top countries of the visitors to your site.



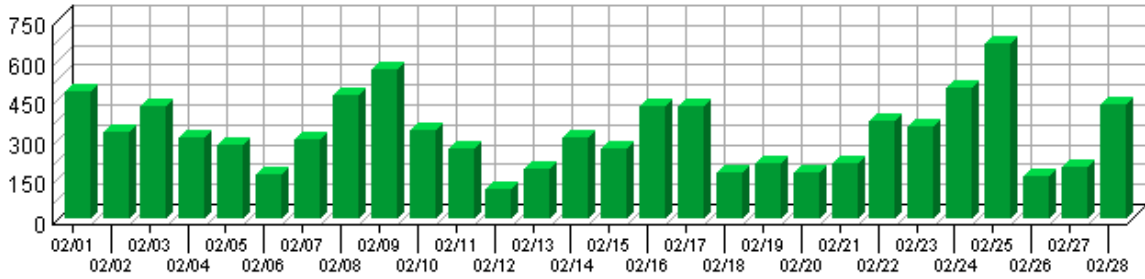
Top Countries

	Countries	Visits	%
1.	United States (US)	2,925	72.13%
2.	Unknown Origin	703	17.34%
3.	Canada (CA)	44	1.09%
4.	Italy (IT)	29	0.72%
5.	Puerto Rico (PR)	28	0.69%
6.	Netherlands (NL)	23	0.57%
7.	Japan (JP)	22	0.54%
8.	United Kingdom (UK)	21	0.52%
9.	Taiwan (TW)	20	0.49%
10.	Mexico (MX)	16	0.39%
11.	Spain (ES)	11	0.27%
12.	Greece (GR)	10	0.25%
13.	Israel (IL)	10	0.25%
14.	India (IN)	9	0.22%
15.	France (FR)	9	0.22%
16.	Germany (DE)	8	0.20%
17.	Australia (AU)	8	0.20%
18.	Poland (PL)	8	0.20%
19.	Hungary (HU)	8	0.20%
20.	Ireland (IE)	8	0.20%
	Subtotal	3,920	96.67%
	Other	135	3.33%
	Total	4,055	100.00%

Pages Dashboard

This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.

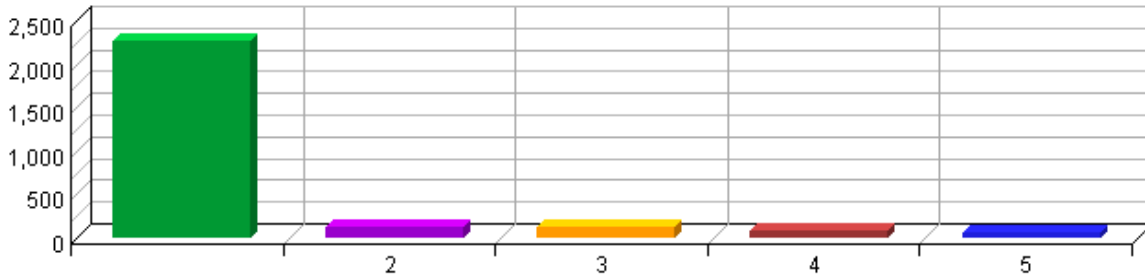
Page Views Trend



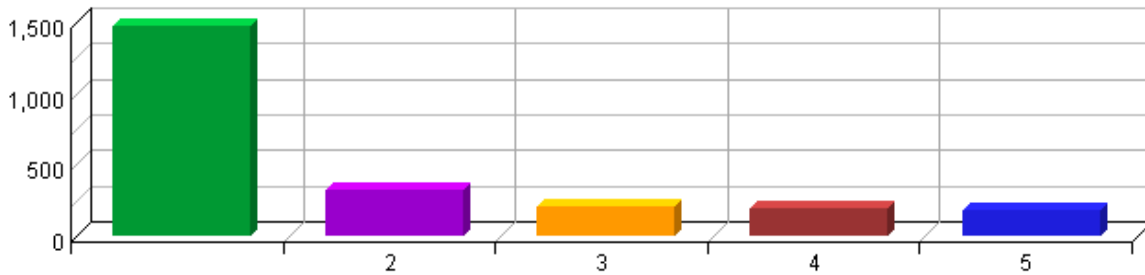
Page View Summary

Page Views	9,038
Average per Day	322
Average Page Views per Visit	2.23

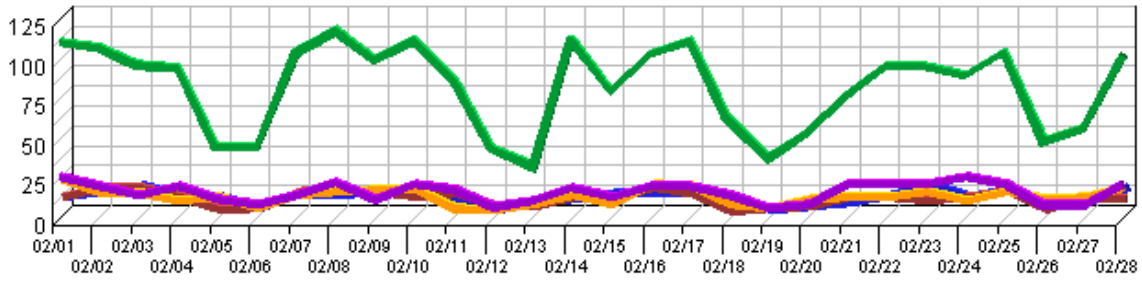
Top Entry Pages



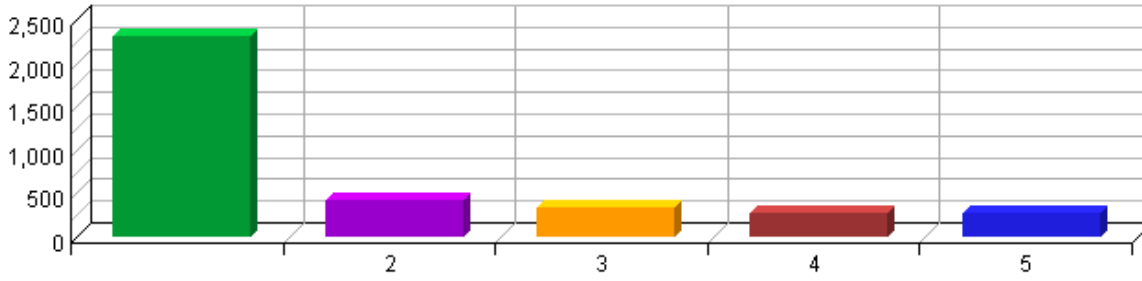
Top Exit Pages



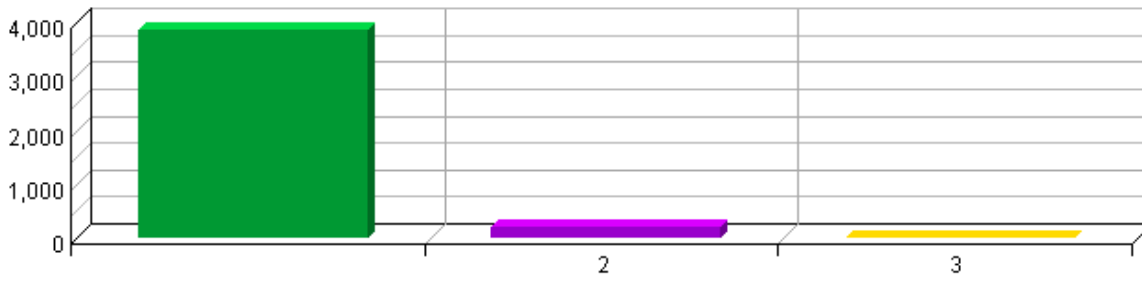
Top Pages by Visits Trend



Top Pages by Visits



Top Directories by Visits



Top Pages

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.



Top Pages

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	2,319	29.61%	2,744	00:01:18	0
2.	EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	434	5.54%	494	00:02:41	0
3.	EPA: ETOP: EPA Programs http://www.epa.gov/etop/epa/	332	4.24%	397	00:02:06	0
4.	EPA: ETOP: News http://www.epa.gov/etop/news/	272	3.47%	307	00:03:13	0
5.	EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/funding/	270	3.45%	316	00:02:32	0
6.	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	259	3.31%	316	00:00:43	0
7.	EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/	199	2.54%	221	00:01:43	0

8.	EPA: ETOP: Financial Support/ Development Funding http://www.epa.gov/etop/developer/financial.html	194	2.48%	209	00:01:47	0
9.	EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/etop/developer/demo.html	135	1.72%	142	00:02:03	0
10.	EPA: ETOP: CRADA http://www.epa.gov/etop/forum/	134	1.71%	170	00:00:22	0
11.	EPA: ETOP: Marketing http://www.epa.gov/etop/developer/marketing.html	128	1.63%	136	00:01:37	0
12.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/	120	1.53%	136	00:01:20	0
13.	Untitled Document http://www.epa.gov/etop/forum/etc_home.html	113	1.44%	122	00:01:06	0
14.	EPA: ETOP: Integrated Database Search http://www.epa.gov/etop/search/	112	1.43%	124	00:02:00	0
15.	Untitled Document http://www.epa.gov/etop/forum/left_forum2.html	108	1.38%	120	00:01:17	0
16.	EPA: ETOP: Where You Live http://www.epa.gov/etop/wherelive/	104	1.33%	112	00:02:50	0
17.	EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/developer/advocacy.html	103	1.32%	106	00:03:20	0
18.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/listserv/	83	1.06%	93	00:01:31	0
19.	EPA: ETOP: CRADA http://www.epa.gov/etop/tc/	79	1.01%	117	00:01:58	0
20.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/contact/	78	1.00%	85	00:01:45	0
	Subtotal	5,576	71.20%	6,467	00:01:36	
	Other	2,255	28.80%	2,571	00:01:23	
	Total	7,831	100.00%	9,038	00:01:32	

Top Content Groups

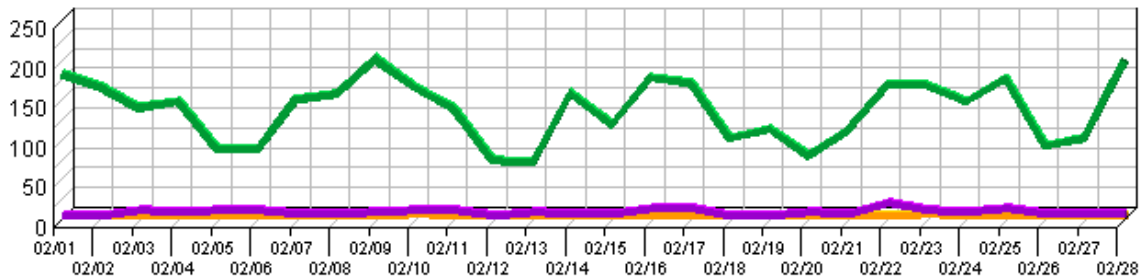
This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

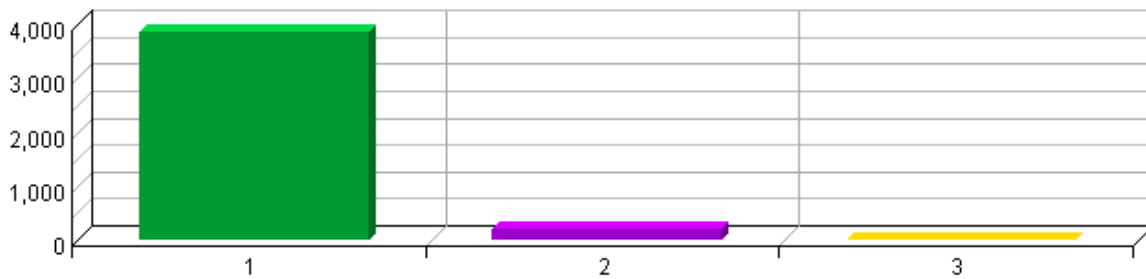
Top Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.

Top Directories by Visits Trend



Top Directories by Visits



Top Directories

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://www.epa.gov/etop	3,876	94.84%	8,804	261,144
2.	http://www.epa.gov/environmentaltechnology	208	5.09%	359	10,877
3.	http://www.epa.gov/technology	3	0.07%	6	92
	Total	4,087	100.00%	9,169	272,113

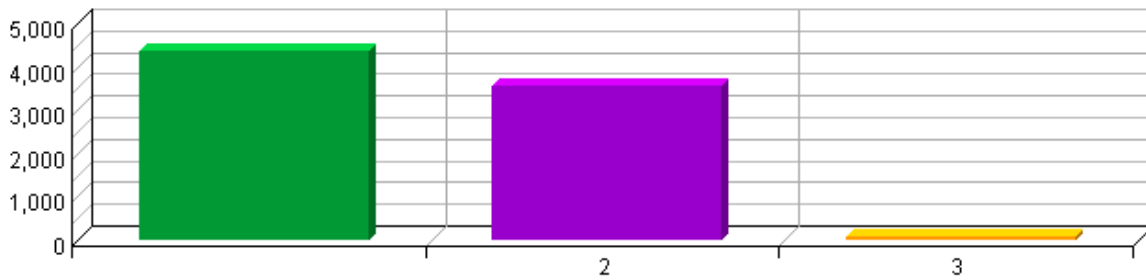
Files Dashboard

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

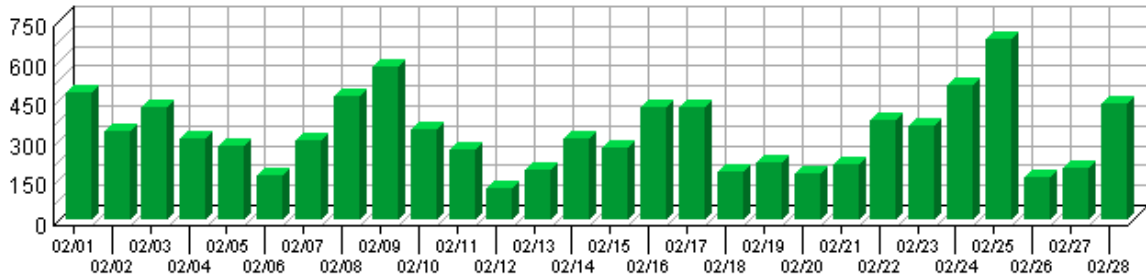
Hit Summary

Successful Hits for Entire Site	9,169
Average Hits per Day	327
Home Page Hits	N/A

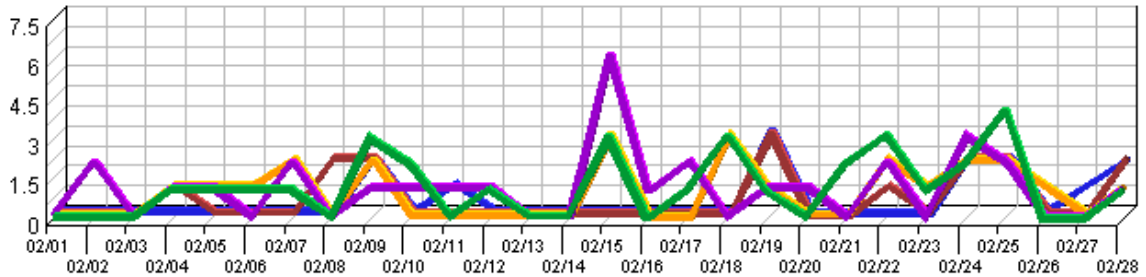
Most Accessed File Types by Files



Hits Trend

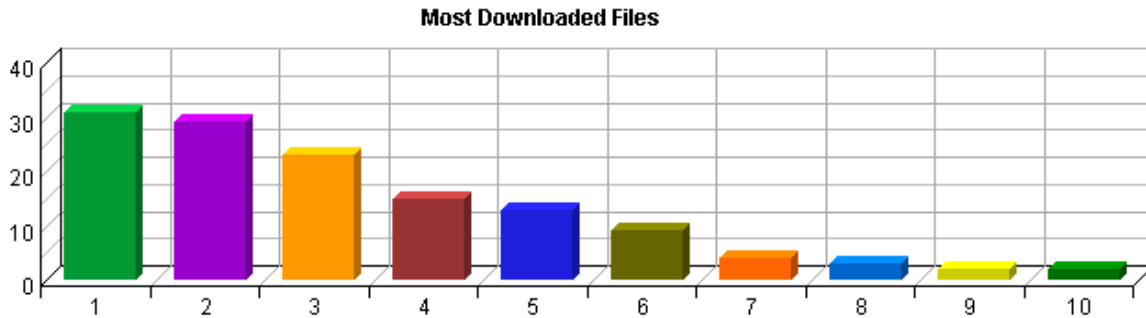
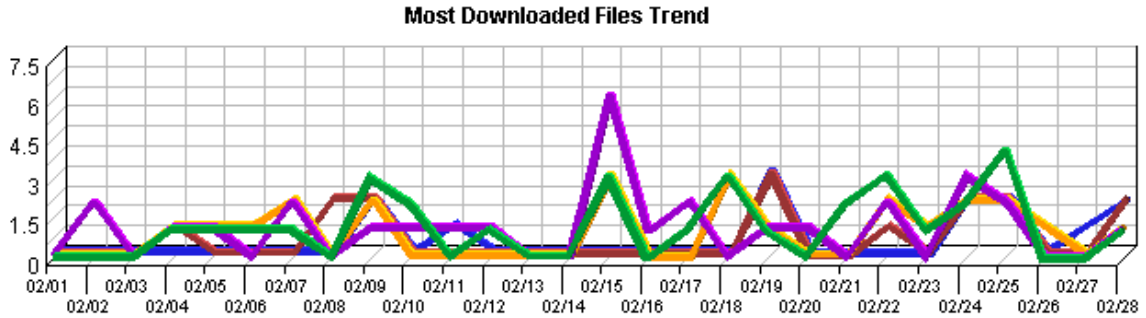


Most Downloaded Files Trend



Most Downloaded Files

This report identifies the most popular files downloaded from your site.



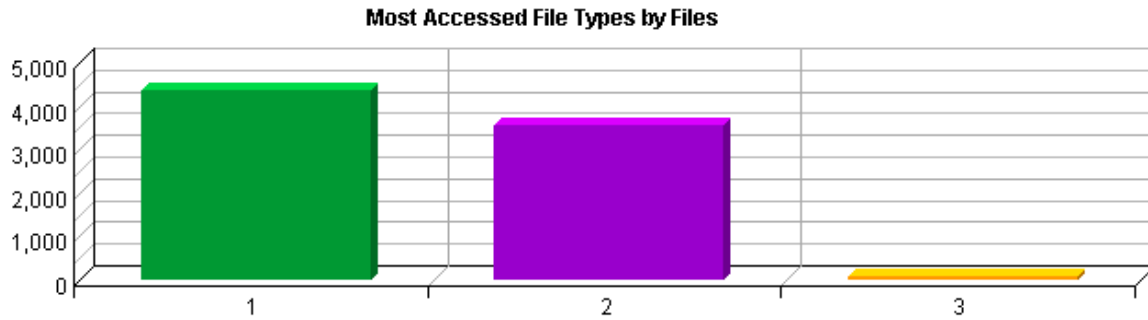
Most Downloaded Files

	Downloaded Files	Downloads	%	Visits
1.	http://www.epa.gov/etop/forum/etc_charter_2-5-04.pdf	31	23.66%	23
2.	http://www.epa.gov/etop/news/archive/2004/wanted_flyer_05.pdf	29	22.14%	22
3.	http://www.epa.gov/etop/forum/etc_memo.pdf	23	17.56%	18
4.	http://www.epa.gov/etop/tc/etc_charter_2-5-04.pdf	15	11.45%	10
5.	http://www.epa.gov/etop/tc/etc_memo.pdf	13	9.92%	9
6.	http://www.epa.gov/etop/news/archive/2004/ord_product_expo_flyer.pdf	9	6.87%	8
7.	http://www.epa.gov/etop/etc/etc_memo.pdf	4	3.05%	2
8.	http://www.epa.gov/etop/etc/etc_charter_2-5-04.pdf	3	2.29%	1
9.	http://www.epa.gov/environmentaltechnology/news/archive/2004/ord_product_expo_flyer.pdf	2	1.53%	2
10.	http://www.epa.gov/environmentaltechnology/news/archive/2004/wanted_flyer_05.pdf	2	1.53%	2

Total	131	100.00%	97
--------------	------------	----------------	-----------

Most Accessed File Types

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



Most Accessed File Types

	File Type	Files	%	Kbytes Transferred
1.	html	4,361	54.30%	148,949
2.	htm	3,571	44.46%	120,010
3.	pdf	100	1.25%	3,155
	Total	8,032	100.00%	272,113

Most Uploaded Files

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

No data for this section in the log data analyzed.

URL 1D Parameter Analysis by Visits

This report shows how often each page/parameter pair—or dynamic page—was visited.

No data for this section in the log data analyzed.

URL 1D Parameter Analysis by Hits

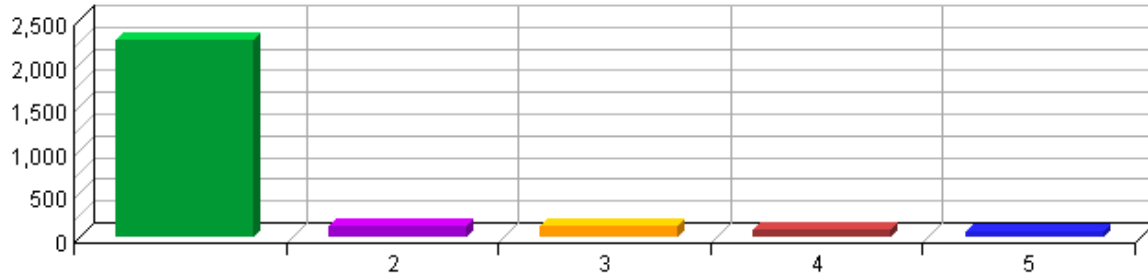
This report shows how often each page/parameter pair—or dynamic page—was visited.

No data for this section in the log data analyzed.

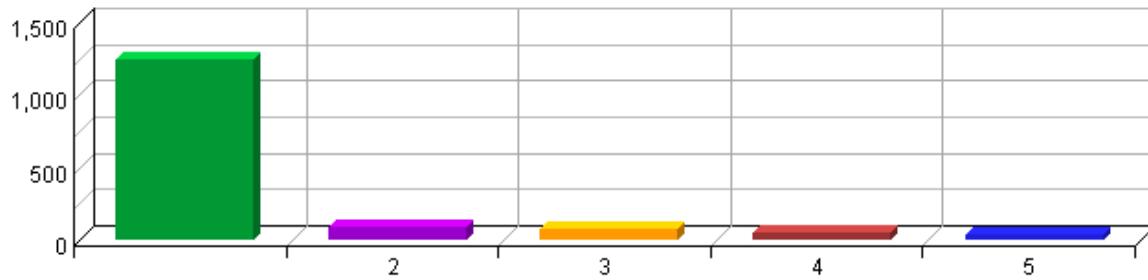
Navigation Dashboard

This dashboard summarizes important information related to online navigation.

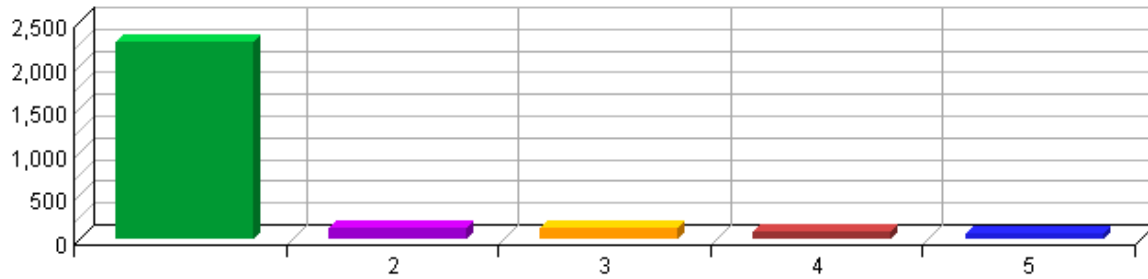
Top Entry Pages



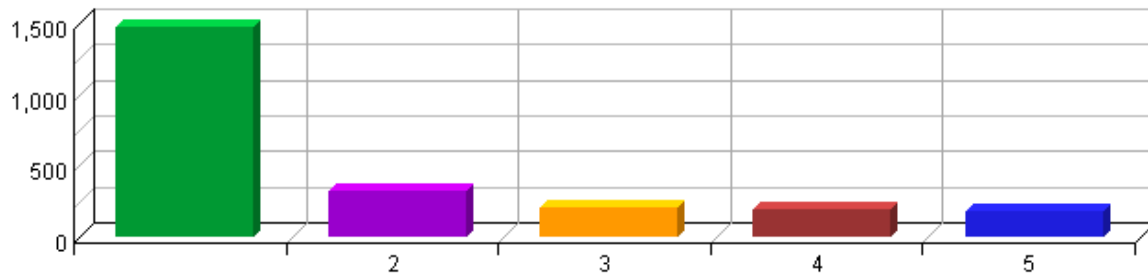
Single Access Pages



Top Entry Files

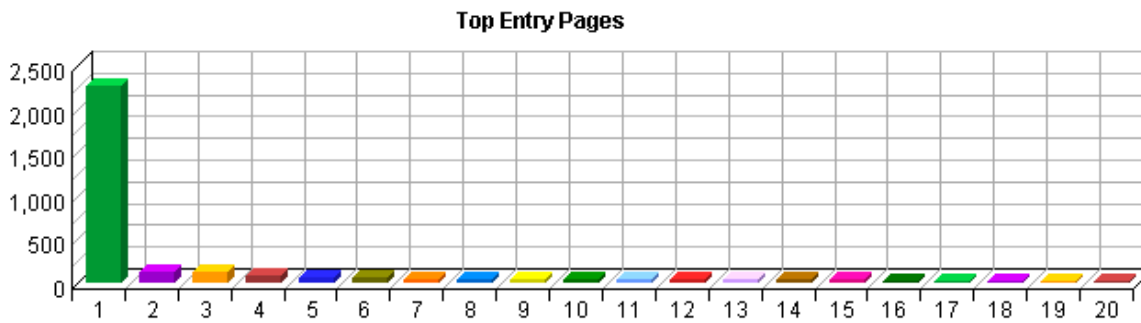
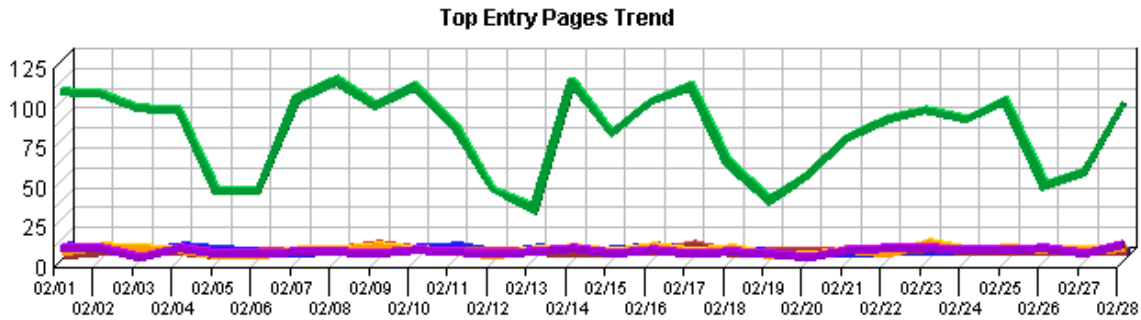


Top Exit Pages



Top Entry Pages

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.



Top Entry Pages

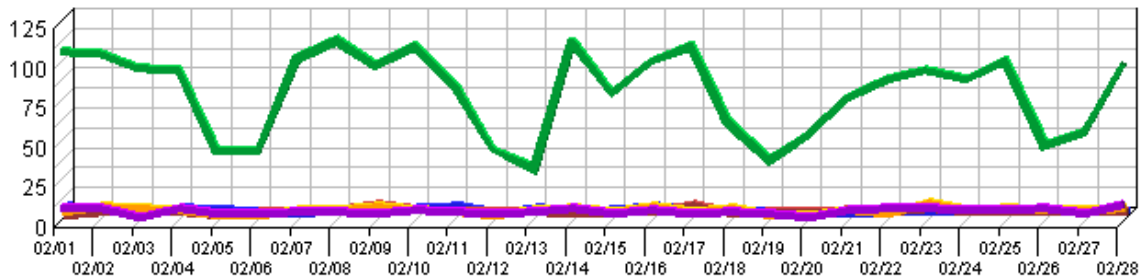
Pages	Visits	%
1. EPA: Environmental Technology Opportunities Portal (ETOP) http:// www.epa.gov/ etop/	2,273	56.43%
2. EPA: ETOP: Technology Users: Technology Description Information http:// www.epa.gov/ etop/ user/	123	3.05%
3. EPA: ETOP: Current Funding Opportunities http:// www.epa.gov/ etop/ funding/	118	2.93%
4. EPA: ETOP: News http:// www.epa.gov/ etop/ news/	78	1.94%
5. EPA: ETOP: CRADA http:// www.epa.gov/ etop/ tc/	63	1.56%
6. EPA: ETOP: EPA Programs http:// www.epa.gov/ etop/ epa/	56	1.39%
7. EPA: ETOP: Financial Support/ Development Funding http:// www.epa.gov/ etop/ developer/ financial.html	51	1.27%
8. EPA: ETOP: Environmental Technology Resources http:// www.epa.gov/ etop/ other/	46	1.14%
9. EPA: ETOP: Marketing	44	1.09%

	http://www.epa.gov/etop/developer/marketing.html		
10.	EPA: ETOP: CRADA http://www.epa.gov/etop/forum/	42	1.04%
11.	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	41	1.02%
12.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/listserv/	35	0.87%
13.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/	35	0.87%
14.	EPA: ETOP: Region 1 Environmental Technology Development, Incentive, Advocate, href="http://www.epa.gov/etop/wherelive/region1/" target="_new" > http://www.epa.gov/etop/wherelive/region1/	33	0.82%
15.	EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/developer/advocacy.html	32	0.79%
16.	EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/etop/developer/demo.html	31	0.77%
17.	EPA: ETOP: Where You Live http://www.epa.gov/etop/wherelive/	30	0.74%
18.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/nacept/particip/	27	0.67%
19.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/contact/	26	0.65%
20.	EPA: ETOP: Quality Assurance http://www.epa.gov/etop/qa/	26	0.65%
	Subtotal	3,210	79.69%
	Other	818	20.31%
	Total	4,028	100.00%

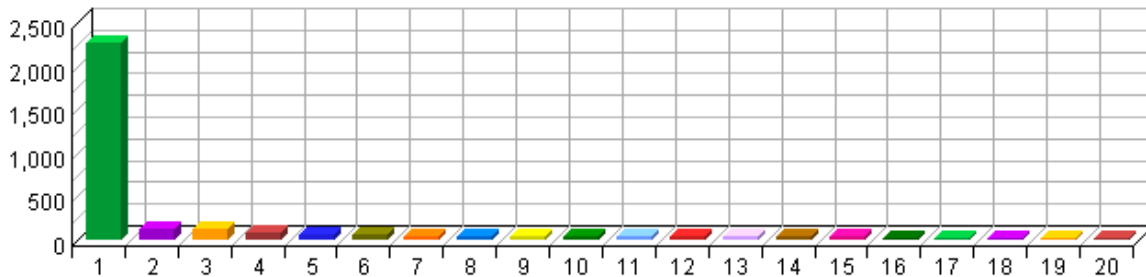
Top Entry Files

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.

Top Entry Files Trend



Top Entry Files



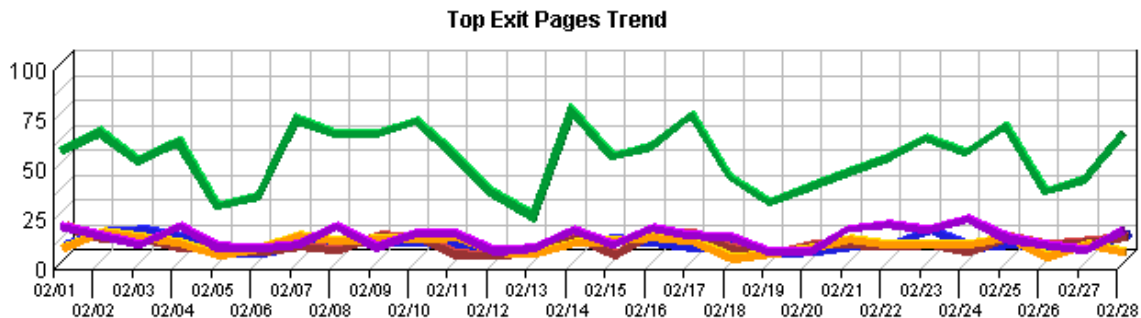
Top Entry Files

	Files	Visits	%
1.	http://www.epa.gov/etop/	2,273	56.05%
2.	http://www.epa.gov/etop/user/	123	3.03%
3.	http://www.epa.gov/etop/funding/	118	2.91%
4.	http://www.epa.gov/etop/news/	78	1.92%
5.	http://www.epa.gov/etop/tc/	62	1.53%
6.	http://www.epa.gov/etop/epa/	56	1.38%
7.	http://www.epa.gov/etop/developer/financial.html	51	1.26%
8.	http://www.epa.gov/etop/other/	46	1.13%
9.	http://www.epa.gov/etop/developer/marketing.html	44	1.09%
10.	http://www.epa.gov/etop/forum/	42	1.04%
11.	http://www.epa.gov/etop/developer/	41	1.01%
12.	http://www.epa.gov/etop/about_etop/	35	0.86%
13.	http://www.epa.gov/etop/listserv/	35	0.86%
14.	http://www.epa.gov/etop/whereyoulive/region1/	33	0.81%
15.	http://www.epa.gov/etop/	32	0.79%

	developer/advocacy.html		
16.	http://www.epa.gov/etop/developer/demo.html	31	0.76%
17.	http://www.epa.gov/etop/ whereyoulive/	30	0.74%
18.	http://www.epa.gov/etop/ nacept/particip/	27	0.67%
19.	http://www.epa.gov/etop/qa/	26	0.64%
20.	http://www.epa.gov/etop/ contact/	26	0.64%
	Subtotal	3,209	79.14%
	Other	846	20.86%
	Total	4,055	100.00%

Top Exit Pages

This report identifies the last page visitors viewed before they left your site.



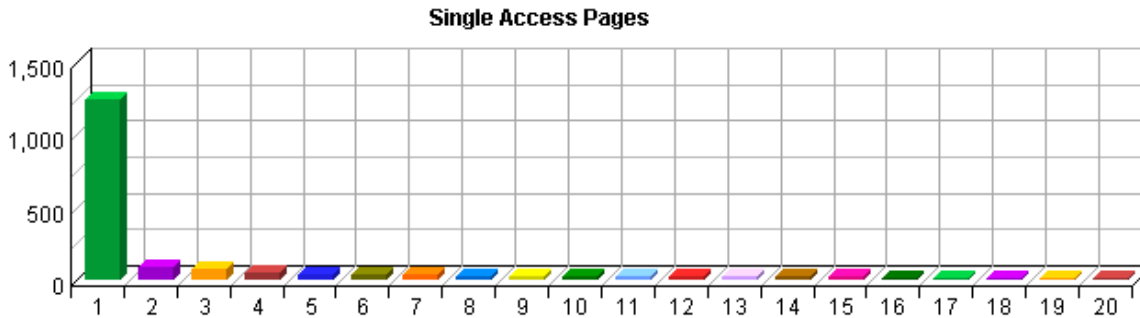
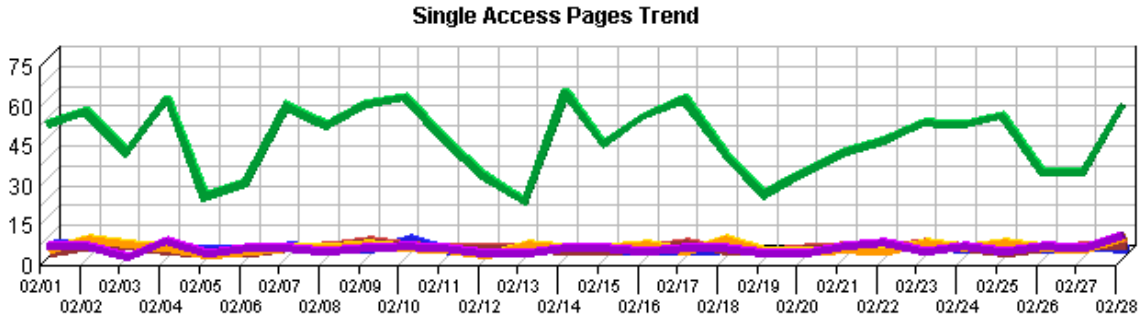
Top Exit Pages

Pages	Visits	%
1. EPA: Environmental Technology Opportunities Portal (ETOP) http:// www.epa.gov/ etop/	1,469	36.51%
2. EPA: ETOP: Technology Users: Technology Description Information http:// www.epa.gov/ etop/ user/	320	7.95%
3. EPA: ETOP: News http:// www.epa.gov/ etop/ news/	205	5.09%
4. EPA: ETOP: EPA Programs http:// www.epa.gov/ etop/ epa/	193	4.80%
5. EPA: ETOP: Current Funding Opportunities http:// www.epa.gov/ etop/ funding/	176	4.37%
6. EPA: ETOP: Environmental Technology Resources http:// www.epa.gov/ etop/ other/	109	2.71%
7. EPA: ETOP: Financial Support/ Development Funding http:// www.epa.gov/ etop/ developer/ financial.html	83	2.06%
8. EPA: ETOP: Marketing http:// www.epa.gov/ etop/ developer/ marketing.html	64	1.59%
9. EPA: ETOP: CRADA http:// www.epa.gov/ etop/ tc/	55	1.37%
10.	53	1.32%

	EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/etop/developer/demo.html		
11.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/	52	1.29%
12.	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	51	1.27%
13.	EPA: ETOP: Integrated Database Search http://www.epa.gov/etop/search/	50	1.24%
14.	EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/developer/advocacy.html	45	1.12%
15.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/listserv/	41	1.02%
16.	EPA: ETOP: Region 1 Environmental Technology Development, Incentive, Advocate, href="http://www.epa.gov/etop/whereyoulive/region1/" target="_new" >http://www.epa.gov/etop/ whereyoulive/region1/	40	0.99%
17.	EPA: ETOP: Where You Live http://www.epa.gov/etop/whereyoulive/	31	0.77%
18.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/nacept/particip/	29	0.72%
19.	EPA: ETOP: Thesaurus of Environmental Technology Terms http://www.epa.gov/etop/user/thesaurus.html	28	0.70%
20.	Untitled Document http://www.epa.gov/etop/forum/left_forum2.html	27	0.67%
	Subtotal	3,121	77.56%
	Other	903	22.44%
	Total	4,024	100.00%

Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.



Single Access Pages

	Pages	Visits	%
1.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	1,252	53.48%
2.	EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	83	3.55%
3.	EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/funding/	82	3.50%
4.	EPA: ETOP: News http://www.epa.gov/etop/news/	57	2.43%
5.	EPA: ETOP: EPA Programs http://www.epa.gov/etop/epa/	39	1.67%
6.	EPA: ETOP: Financial Support/ Development Funding http://www.epa.gov/etop/developer/financial.html	34	1.45%
7.	EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/	33	1.41%
8.	EPA: ETOP: Marketing http://www.epa.gov/etop/developer/	31	1.32%

	marketing.html		
9.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/listserv/	29	1.24%
10.	EPA: ETOP: CRADA http://www.epa.gov/etop/tc/	27	1.15%
11.	EPA: ETOP: For Technology Developers http://www.epa.gov/etop/developer/	26	1.11%
12.	EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/nacept/particip/	26	1.11%
13.	EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/developer/advocacy.html	24	1.03%
14.	EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/etop/developer/demo.html	23	0.98%
15.	EPA: ETOP: Thesaurus of Environmental Technology Terms http://www.epa.gov/etop/user/thesaurus.html	22	0.94%
16.	EPA: ETOP: About ETOP http://www.epa.gov/etop/about_etop/	19	0.81%
17.	EPA: ETOP: News Archive http://www.epa.gov/etop/news/archive/2004/01_04.html	18	0.77%
18.	EPA: ETOP: Where You Live http://www.epa.gov/etop/whereyoulive/	17	0.73%
19.	Untitled Document http://www.epa.gov/etop/forum/problem/coal_gasification.html	16	0.68%
20.	EPA: ETOP: News http://www.epa.gov/etop/news/archive/2004/04_04.htm	14	0.60%
	Subtotal	1,872	79.97%
	Other	469	20.03%
	Total	2,341	100.00%

Top Paths Through Site

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Top Paths Through Site

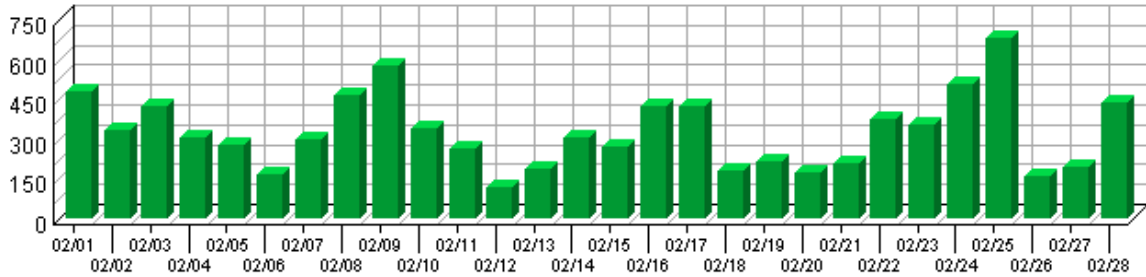
Starting Page	Paths from Start	Visits	%
All Entry Pages	1. EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	1,408	34.99%
	1. EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	169	4.20%
	2. EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	108	2.68%
	1. EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	106	2.63%
	2. EPA: ETOP: News http://www.epa.gov/etop/news/	105	2.61%
	1. EPA: ETOP: Technology Users: Technology Description Information http://www.epa.gov/etop/user/	94	2.34%
	1. EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/funding/	70	1.74%
	1. EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/	46	1.14%
	2. EPA: ETOP: EPA Programs http://www.epa.gov/etop/epa/	44	1.09%
	1. EPA: ETOP: News http://www.epa.gov/etop/news/		
1. EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/			
2. EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/			

1. EPA: ETOP: CRADA http://www.epa.gov/etop/tc/	43	1.07%
1. EPA: ETOP: EPA Programs http://www.epa.gov/etop/epa/	40	0.99%
1. EPA: ETOP: Environmental Technology Resources http://www.epa.gov/etop/other/	35	0.87%
1. EPA: ETOP: Financial Support/Development Funding http://www.epa.gov/etop/ developer/financial.html	34	0.84%
1. EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/ listserv/	32	0.80%
1. EPA: ETOP: Marketing http://www.epa.gov/etop/ developer/marketing.html	32	0.80%
1. EPA: ETOP: Region 1 Environmental Technology Development, Incentive, Advocate, HREF="http://www.epa.gov/etop/whereyoulive/region1/" TARGET=_new > http://www.epa.gov/etop/ whereyoulive/region1/	30	0.75%
1. EPA: ETOP: For Technology Developers http://www.epa.gov/etop/ developer/	26	0.65%
1. EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/ naccept/particip/	24	0.60%
1. EPA: ETOP: Demonstration and Verification Assistance http://www.epa.gov/etop/ developer/demo.html	24	0.60%
1. EPA: Environmental Technology Opportunities Portal (ETOP) http://www.epa.gov/etop/		
2. EPA: ETOP: Current Funding Opportunities http://www.epa.gov/etop/ funding/	24	0.60%
1. EPA: ETOP: Information, Partnership & Advocacy Programs http://www.epa.gov/etop/ developer/advocacy.html		

Technical Dashboard

This dashboard summarizes important information related to online technical activity.

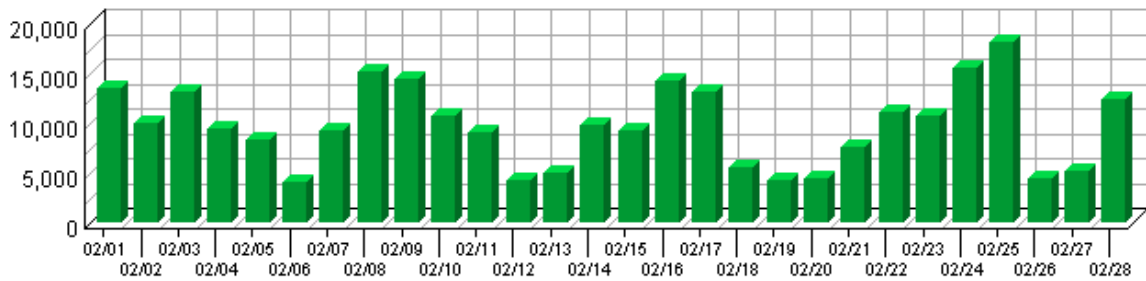
Hits Trend



Hit Summary

Successful Hits for Entire Site	9,169
Average Hits per Day	327
Home Page Hits	N/A

Bandwidth: Kbytes Transferred Trend

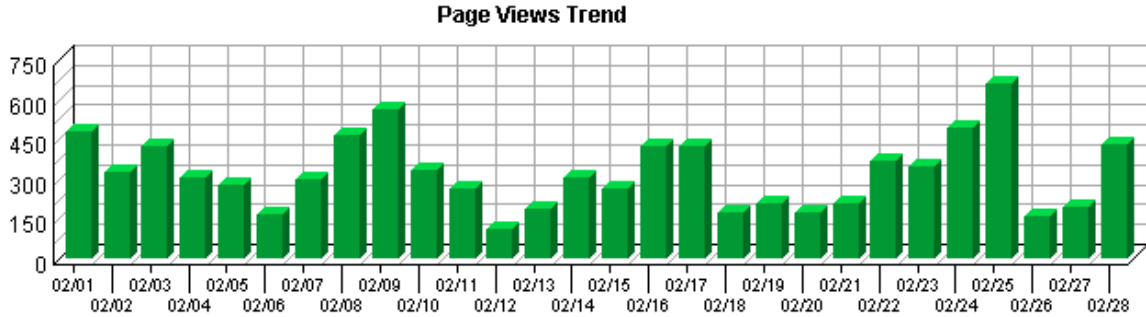


Technical Statistics

Total Hits	9,382	100%
Successful Hits	9,169	97.73%
Failed Hits	213	2.27%
Cached Hits	1,137	12.12%

Page Views Trend

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



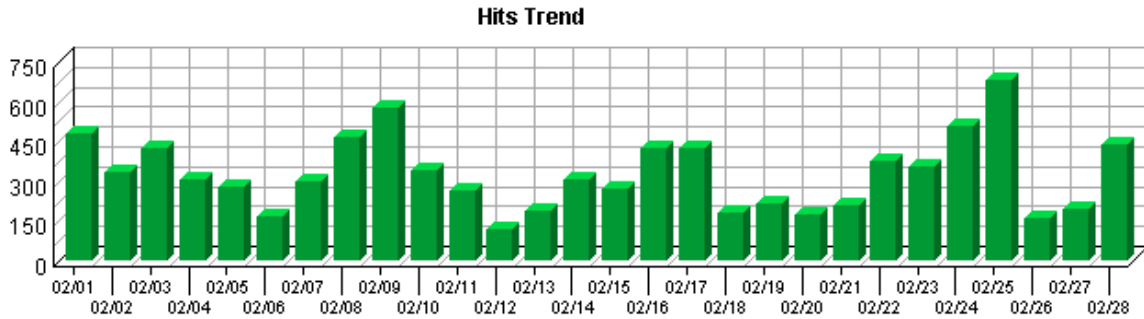
Page Views Trend

Time Interval	Page Views	%
02/01	482	5.33%
02/02	329	3.64%
02/03	424	4.69%
02/04	305	3.37%
02/05	278	3.08%
02/06	167	1.85%
02/07	296	3.28%
02/08	465	5.14%
02/09	563	6.23%
02/10	335	3.71%
02/11	264	2.92%
02/12	112	1.24%
02/13	188	2.08%
02/14	308	3.41%
02/15	262	2.90%
02/16	423	4.68%
02/17	422	4.67%
02/18	174	1.93%
02/19	205	2.27%
02/20	175	1.94%
02/21	209	2.31%
02/22	365	4.04%
02/23	348	3.85%
02/24	495	5.48%
02/25	663	7.34%

02/26	159	1.76%
02/27	192	2.12%
02/28	430	4.76%
Total	9,038	100.00%

Hits Trend

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



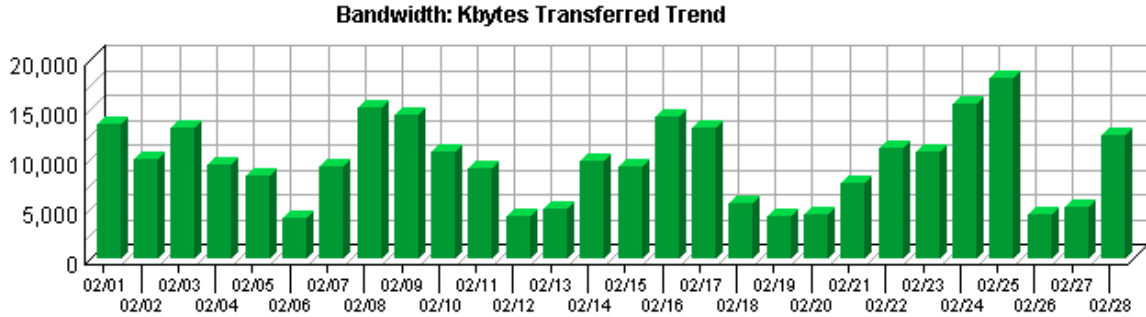
Hits Trend

Time Interval	Hits	%
02/01	482	5.26%
02/02	331	3.61%
02/03	424	4.62%
02/04	309	3.37%
02/05	281	3.06%
02/06	169	1.84%
02/07	301	3.28%
02/08	467	5.09%
02/09	573	6.25%
02/10	338	3.69%
02/11	266	2.90%
02/12	115	1.25%
02/13	189	2.06%
02/14	308	3.36%
02/15	274	2.99%
02/16	424	4.62%
02/17	425	4.64%
02/18	182	1.98%
02/19	215	2.34%
02/20	176	1.92%
02/21	211	2.30%
02/22	375	4.09%
02/23	351	3.83%
02/24	509	5.55%
02/25	682	7.44%

02/26	161	1.76%
02/27	193	2.10%
02/28	438	4.78%
Total	9,169	100.00%

Bandwidth: Kbytes Transferred Trend

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.



Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
02/01	13,481	4.95%
02/02	9,914	3.64%
02/03	13,072	4.80%
02/04	9,490	3.49%
02/05	8,269	3.04%
02/06	4,151	1.53%
02/07	9,269	3.41%
02/08	15,097	5.55%
02/09	14,435	5.30%
02/10	10,744	3.95%
02/11	9,110	3.35%
02/12	4,219	1.55%
02/13	5,012	1.84%
02/14	9,796	3.60%
02/15	9,241	3.40%
02/16	14,204	5.22%
02/17	13,215	4.86%
02/18	5,643	2.07%
02/19	4,169	1.53%
02/20	4,391	1.61%
02/21	7,547	2.77%
02/22	11,128	4.09%
02/23	10,665	3.92%
02/24	15,590	5.73%
02/25	18,169	6.68%

02/26	4,432	1.63%
02/27	5,178	1.90%
02/28	12,494	4.59%
Total	272,113	100.00%

Server Cluster Load Balance

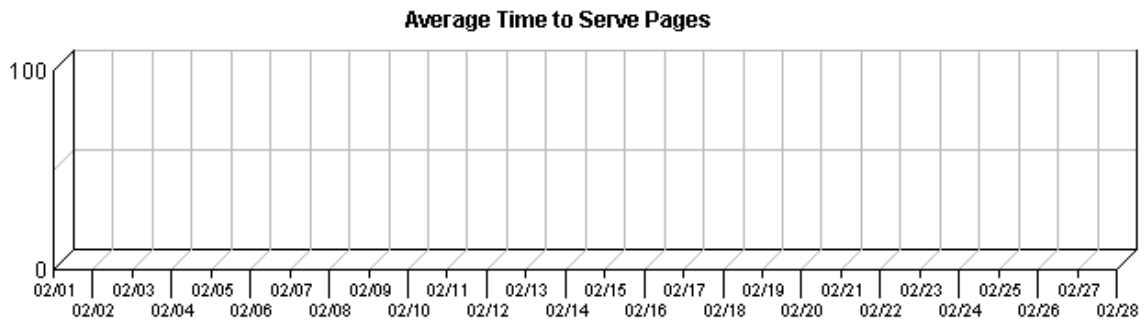
This report compares the performance of individual servers in a cluster.

No data for this section in the log data analyzed.

Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages.

Note: Not all web servers log the information necessary to create this report.



Average Time to Serve Pages

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
02/01	0	482	0
02/02	0	329	0
02/03	0	424	0
02/04	0	305	0
02/05	0	278	0
02/06	0	167	0
02/07	0	296	0
02/08	0	465	0
02/09	0	563	0
02/10	0	335	0
02/11	0	264	0
02/12	0	112	0
02/13	0	188	0
02/14	0	308	0
02/15	0	262	0
02/16	0	423	0
02/17	0	422	0
02/18	0	174	0
02/19	0	205	0
02/20	0	175	0
02/21	0	209	0
02/22	0	365	0
02/23	0	348	0
02/24	0	495	0
02/25	0	663	0

02/26	0	159	0
02/27	0	192	0
02/28	0	430	0
Total	0	9,038	0.0

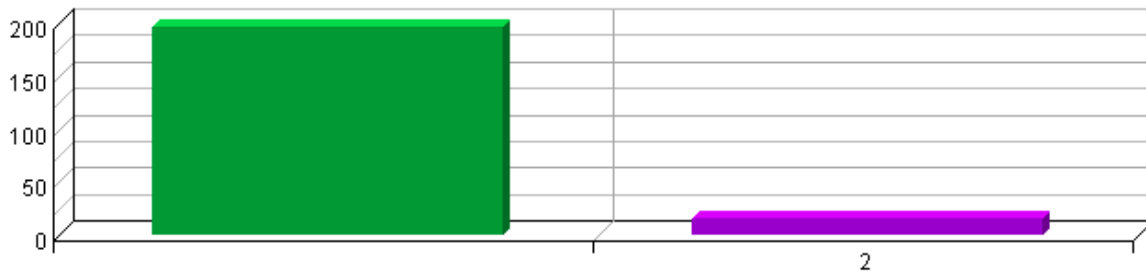
Errors Dashboard

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

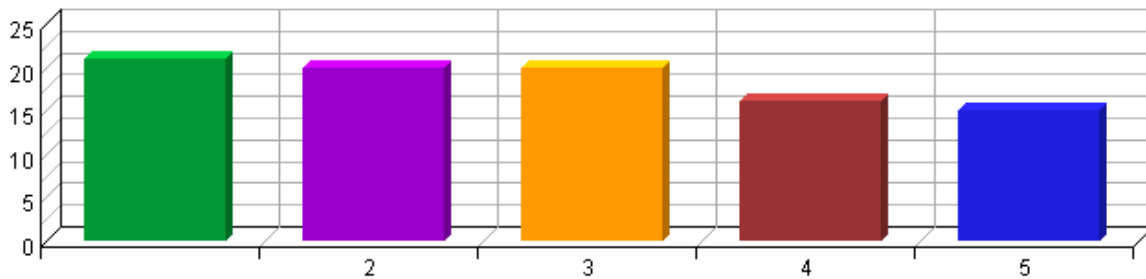
Technical Statistics

Total Hits	9,382	100%
Successful Hits	9,169	97.73%
Failed Hits	213	2.27%
Cached Hits	1,137	12.12%

Client Errors



File Not Found Errors



Client Errors

This report identifies the error codes from the browsers accessing your server.



Client Errors

	HTTP Status Codes	Hits	%
1.	404 Not Found	197	92.49%
2.	403 Forbidden Access	16	7.51%
	Total	213	100.00%

File Not Found Errors

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.



File Not Found Errors

	Files Not Found and Referring URL	Hits	%
1.	/etop/funding/rfa/2004/2004_sbir_phase1_pac-swest.html (no referrer)	21	10.66%
2.	/etop/funding/rfa/2004/2004_sbir_phase1_poll-prev.html (no referrer)	20	10.15%
3.	/etop/funding/rfa/2004/2004_sbir_phase1_haz-waste.html (no referrer)	20	10.15%
4.	/etop/funding/rfa/2004/2004_sbir_phase1.html (no referrer)	16	8.12%
5.	/etop/funding/rfa/2004/2004_sbir_phase1_poll-prev.pdf (no referrer)	15	7.61%
6.	/etop/funding/rfa/2004/2004_sbir_phase1.pdf (no referrer)	14	7.11%
7.	/etop/funding/rfa/2004/2004_sbir_phase1_pac-swest.pdf (no referrer)	14	7.11%
8.	/etop/funding/rfa/2004/2004_sbir_phase1_haz-waste.pdf (no referrer)	13	6.60%
9.	/environmentaltechnology/funding/rfa/2004/2004_sbir_phase1.html (no referrer)	5	2.54%
10.	/etop/ (no referrer)	5	2.54%
11.	/etop/forum/meetings/ (no referrer)	5	2.54%
12.	/environmentaltechnology/funding/rfa/2004/2004_sbir_phase1_poll-prev.html	4	2.03%

	(no referrer)		
13.	/environmentaltechnology/ funding/rfa/2004/2004_sbir_phase1_haz-waste.html (no referrer)	4	2.03%
14.	/environmentaltechnology/ funding/rfa/2004/2004_sbir_phase1_pac-swest.html (no referrer)	4	2.03%
15.	/etop/user/ (no referrer)	3	1.52%
16.	/technology/ (no referrer)	2	1.02%
17.	/etop/&y=02FEE3221862BB67&i=487&c=9106&q=02%5ESSHPM%5BL7opmk~s%3Fkz%7Cwqpspxf6&e=utf-8&r=8&d=wownrm-en-us&n=EB745H77KRL43V6H&s=21&t=&m=41EAAF81&x=01A81902BFC6862A/ (no referrer)	2	1.02%
18.	/etop/news/archive/2004/ wanted_flyer_05.pdf http://www.epa.gov/etop/news/ index.html	2	1.02%
19.	/environmentaltechnology/ funding/rfa/2004/2004_sbir_phase1_poll-prev.pdf (no referrer)	2	1.02%
20.	/etop/funding/archive/10_04. html (no referrer)	1	0.51%
	Subtotal	172	87.31%
	Other	25	12.69%
	Total	197	100.00%

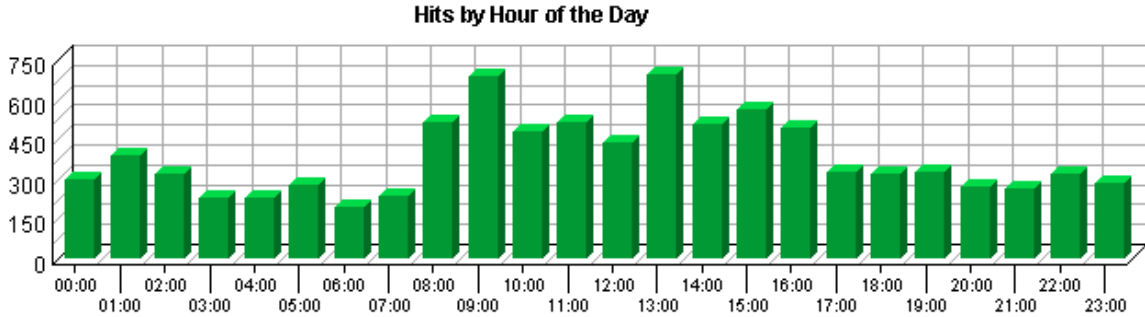
Server Errors

This report lists the errors which occurred on the server.

These errors did not occur in the log data during the requested reporting period.

Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

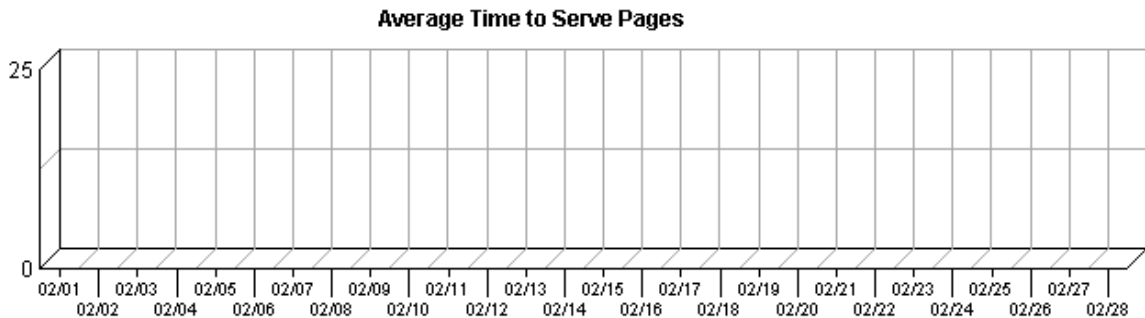


Most Active Summary

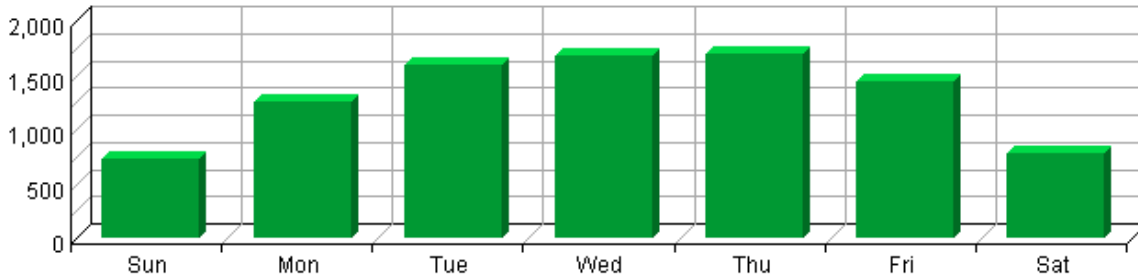
Most Active Date	February 25, 2005
Number of Hits on Most Active Date	682
Most Active Day of the Week	Thu
Most Active Hour of the Day	13:00–13:59

Activity on Weekdays Summary

Total Hits Weekdays	7,670
Total Visits Weekdays	3,293
Average Number of Visits per day on Weekdays	164
Average Number of Hits per day on Weekdays	383



Hits by Day of the Week



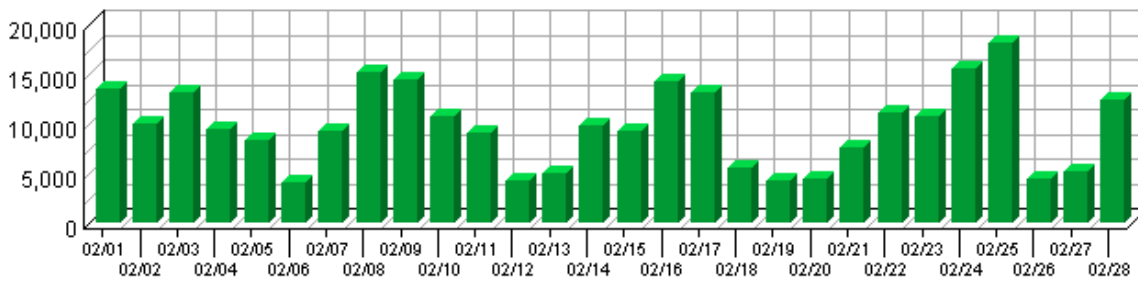
Least Active Summary

Least Active Date	February 12, 2005
Number of Hits on Least Active Date	115
Least Active Day of the Week	Sun
Least Active Hour of the Day	06:00–06:59

Activity on Weekends Summary

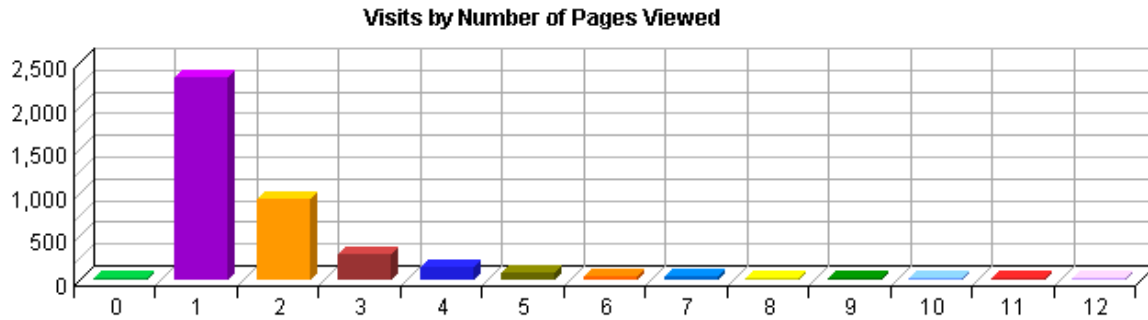
Total Hits Weekend	1,499
Total Visits Weekend	762
Average Number of Visits per Weekend	190
Average Number of Hits per Weekend	374

Bandwidth: Kbytes Transferred Trend



Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.

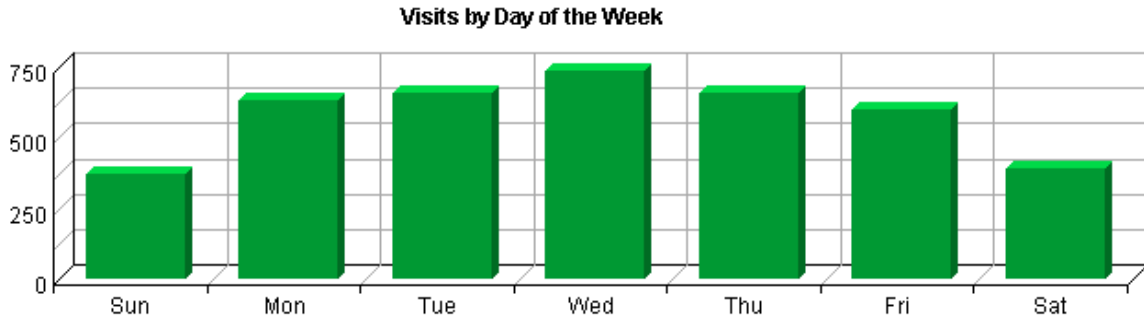


Visits by Number of Pages Viewed

	Number of Pages Viewed	Visits	%
Pages	0	27	0.67%
Pages	1	2,341	57.79%
Pages	2	937	23.13%
Pages	3	297	7.33%
Pages	4	141	3.48%
Pages	5	94	2.32%
Pages	6	52	1.28%
Pages	7	32	0.79%
Pages	8	23	0.57%
Pages	9	12	0.30%
Pages	10	13	0.32%
Pages	11	11	0.27%
Pages	12	11	0.27%
Pages	Subtotal	3,991	98.52%
Pages	Other	60	1.48%
	Total	4,051	100.00%

Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.

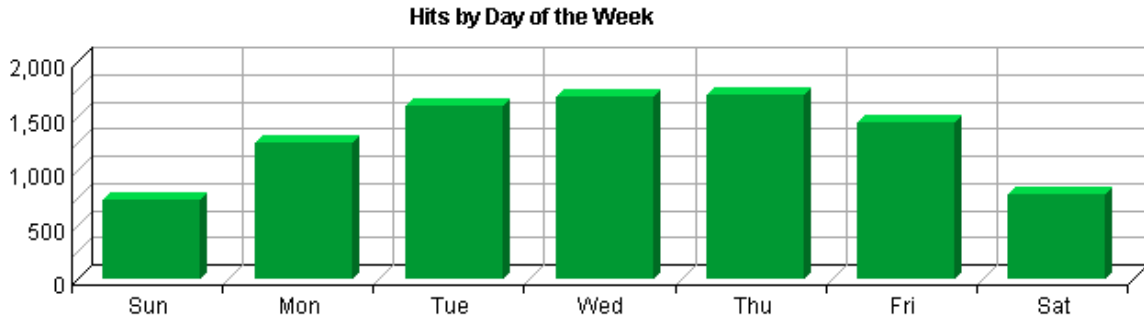


Visits by Day of the Week

Day	Visits	%
Sun	372	9.17%
Mon	634	15.64%
Tue	661	16.30%
Wed	740	18.25%
Thu	661	16.30%
Fri	597	14.72%
Sat	390	9.62%
Total Weekend	762	18.79%
Total Weekdays	3,293	81.21%
Total	4,055	100.00%

Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.

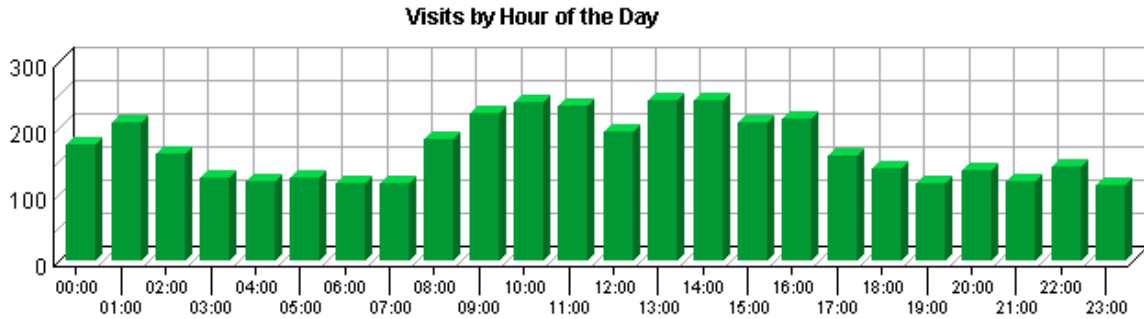


Hits by Day of the Week

Day	Hits	%
Sun	727	7.93%
Mon	1,258	13.72%
Tue	1,598	17.43%
Wed	1,679	18.31%
Thu	1,696	18.50%
Fri	1,439	15.69%
Sat	772	8.42%
Total Weekend	1,499	16.35%
Total Weekdays	7,670	83.65%
Total	9,169	100.00%

Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

Hour	Visits	%
00:00	175	4.32%
01:00	208	5.13%
02:00	160	3.95%
03:00	125	3.08%
04:00	119	2.93%
05:00	126	3.11%
06:00	118	2.91%
07:00	116	2.86%
08:00	184	4.54%
09:00	223	5.50%
10:00	239	5.89%
11:00	232	5.72%
12:00	194	4.78%
13:00	243	5.99%
14:00	241	5.94%
15:00	208	5.13%
16:00	215	5.30%
17:00	159	3.92%
18:00	140	3.45%
19:00	117	2.89%
20:00	136	3.35%
21:00	120	2.96%
22:00	142	3.50%
23:00	115	2.84%
Total Visits during Work Hours (8:00am–5:00pm)	1,979	48.80%

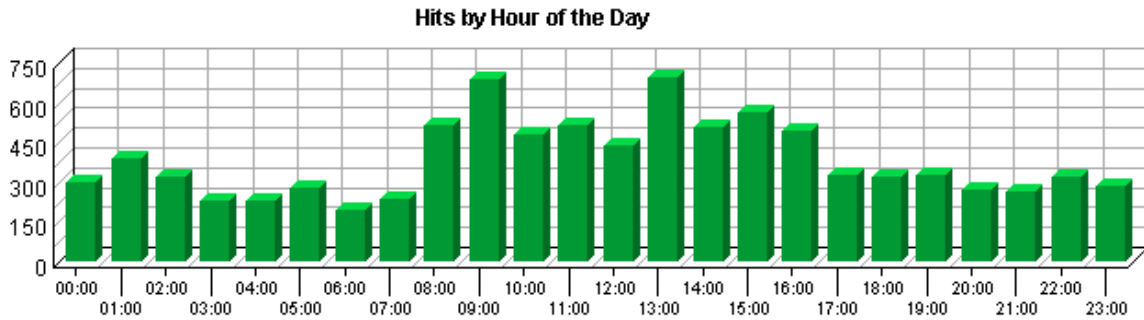
Total Visits during After Hours (5:01pm–7:59am)	2,076	51.20%
Total	4,055	100.00%

Summary of Visits by Hour of the Day

Most Active Hour of the Day	13:00–13:59
Least Active Hour of the Day	23:00–23:59

Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

Hour	Hits	%
00:00	299	3.26%
01:00	386	4.21%
02:00	318	3.47%
03:00	228	2.49%
04:00	228	2.49%
05:00	280	3.05%
06:00	192	2.09%
07:00	238	2.60%
08:00	512	5.58%
09:00	685	7.47%
10:00	478	5.21%
11:00	513	5.59%
12:00	440	4.80%
13:00	697	7.60%
14:00	505	5.51%
15:00	564	6.15%
16:00	491	5.36%
17:00	324	3.53%
18:00	319	3.48%
19:00	329	3.59%
20:00	272	2.97%
21:00	267	2.91%
22:00	321	3.50%
23:00	283	3.09%

Total Hits during Work Hours (8:00am–5:00pm)	4,885	53.28%
Total Hits during After Hours (5:01pm–7:59am)	4,284	46.72%
Total	9,169	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	13:00–13:59
Least Active Hour of the Day	06:00–06:59

Visit Duration by Visits

This report shows the number and percentages of visits over selected visit lengths.

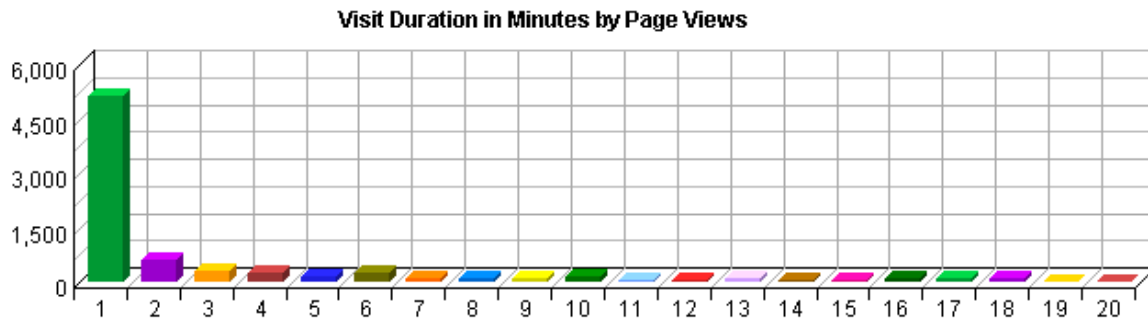


Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0-1	3,361	82.97%
1-2	162	4.00%
2-3	81	2.00%
3-4	62	1.53%
4-5	33	0.81%
5-6	24	0.59%
6-7	21	0.52%
7-8	24	0.59%
8-9	16	0.39%
9-10	25	0.62%
10-11	12	0.30%
11-12	14	0.35%
12-13	20	0.49%
13-14	6	0.15%
14-15	9	0.22%
15-16	19	0.47%
16-17	18	0.44%
17-18	12	0.30%
18-19	4	0.10%
19-20	3	0.07%
Subtotal	3,926	96.91%
Other	125	3.09%
Total	4,051	100.00%

Visit Duration by Page Views

This report shows the number and percentages of pages views over selected visit lengths.



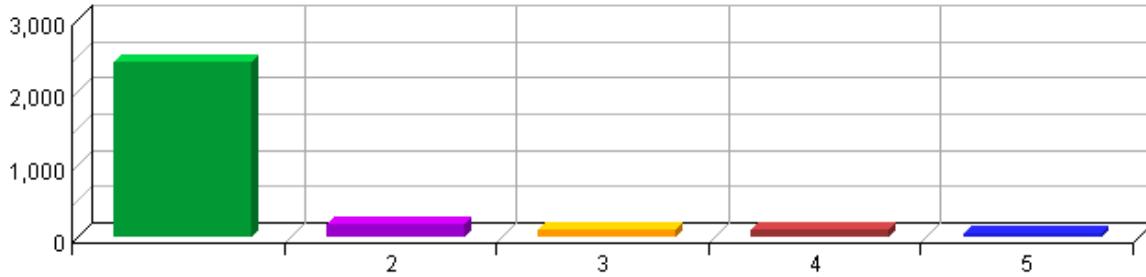
Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0-1	5,125	56.77%
1-2	608	6.73%
2-3	317	3.51%
3-4	272	3.01%
4-5	172	1.91%
5-6	247	2.74%
6-7	126	1.40%
7-8	104	1.15%
8-9	104	1.15%
9-10	145	1.61%
10-11	64	0.71%
11-12	51	0.56%
12-13	102	1.13%
13-14	39	0.43%
14-15	47	0.52%
15-16	126	1.40%
16-17	88	0.97%
17-18	86	0.95%
18-19	17	0.19%
19-20	16	0.18%
Subtotal	7,856	87.02%
Other	1,172	12.98%
Total	9,028	100.00%

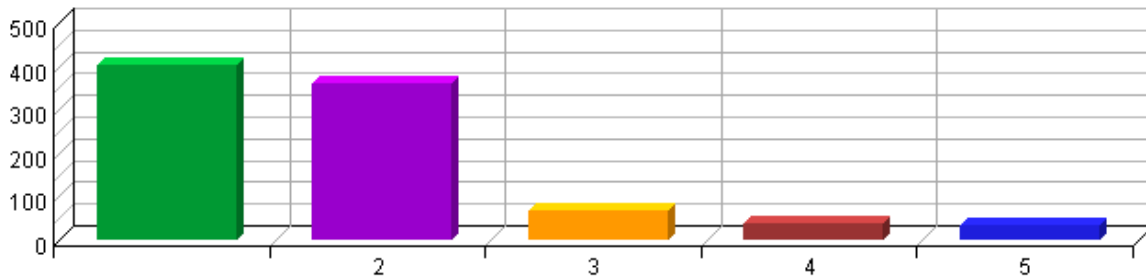
Browsers and Platforms Dashboard

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.

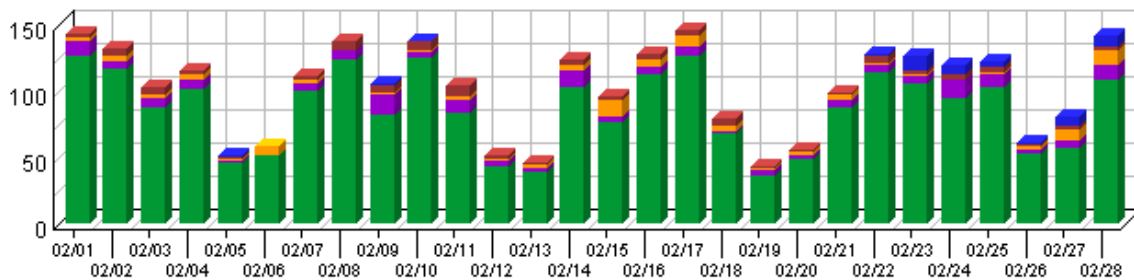
Top Browsers by Visits



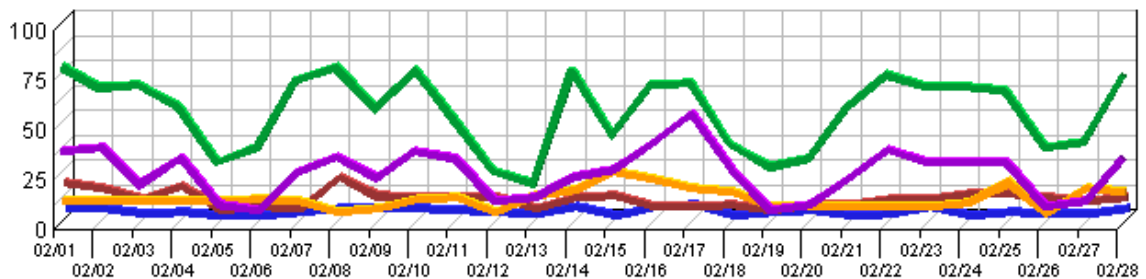
Top Spiders by Visits



Top Browsers by Visits Trend

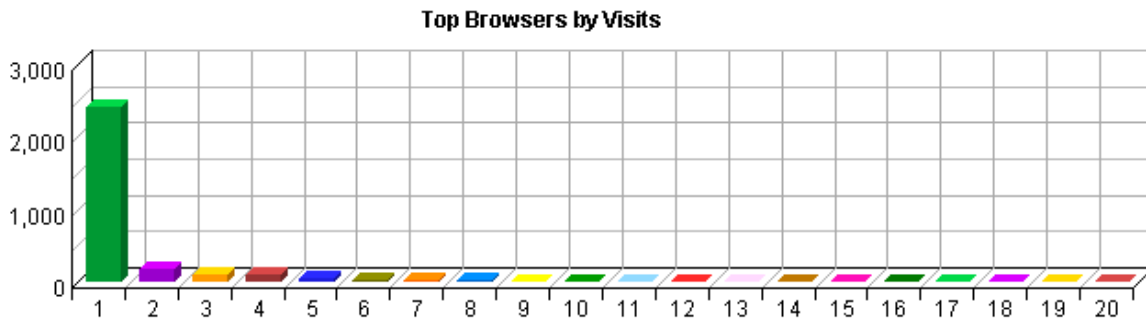
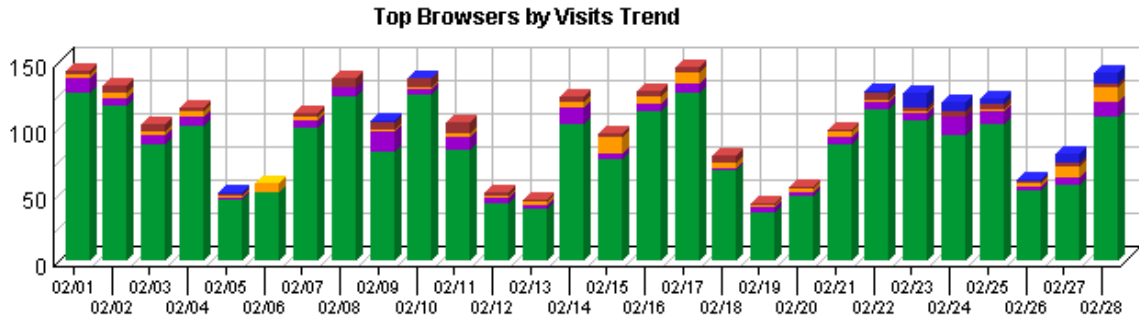


Top Platforms by Visits Trend



Top Browsers

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.



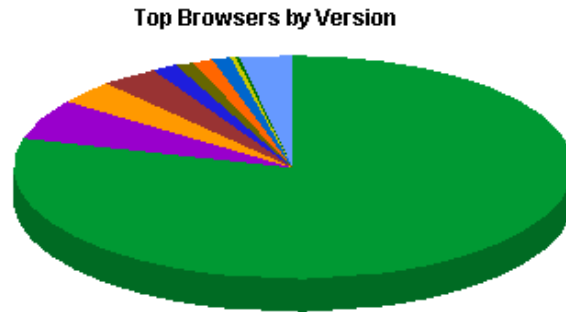
Top Browsers

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	2,421	79.22%	5,010
2.	Mozilla	175	5.73%	397
3.	Other Netscape Compatible	104	3.40%	318
4.	Netscape	98	3.21%	192
5.	Konqueror	43	1.41%	77
6.	Others	37	1.21%	190
7.	msnbot/1.0 (http://search.msn.com/msnbot.htm)	36	1.18%	63
8.	Safari	25	0.82%	50
9.	Xenu's Link Sleuth 1.0w	11	0.36%	24
10.	Xenu Link Sleuth 1.2f	11	0.36%	26
11.	psbot/0.1 (http://www.picsearch.com/bot.html)	7	0.23%	7
12.	News Search	6	0.20%	6
13.	Java/1.4.2_03	6	0.20%	28
14.	FirstGov.gov Search – POC:firstgov.webmasters@gsa.gov	6	0.20%	7
15.	Offline Explorer/2.0	5	0.16%	5
16.	sohu-search	5	0.16%	5
17.	Opera	4	0.13%	4

18.	Il trovatore–Setaccio/1.2 (It–bot; http://www.iltrovatore.it/bot.html; info@iltrovatore.it)	3	0.10%	3
19.	NutchCVS/0.06–dev (Nutch; http://www.nutch.org/docs/en/bot.html; nutch–agent@lists.sourceforge.net)	3	0.10%	4
20.	Xenu's Link Sleuth 1.1c	3	0.10%	508
	Subtotal	3,009	98.46%	6,924
	Other	47	1.54%	100
	Total	3,056	100.00%	7,024

Top Browsers by Version

This report lists the browser versions most common among your visitors.



Top Browsers by Version

	Browser	Version	Visits	%	Hits	
1.	Microsoft Internet Explorer	6.0	2,055	67.24%	4,402	
		5.5	209	6.84%	339	
		5.01	62	2.03%	97	
		5.0	45	1.47%	78	
		4.01	17	0.56%	34	
		5.23	15	0.49%	26	
		4.0	7	0.23%	8	
		5.17	4	0.13%	13	
		5.22	3	0.10%	7	
		5.14	2	0.07%	2	
		5.21	1	0.03%	1	
		5.16	1	0.03%	3	
			Other	0	0.00%	0
		2.	Mozilla	20041107	113	3.70%
20040803	8			0.26%	20	
20041001	7			0.23%	11	
20040913	6			0.20%	7	
20040707	5			0.16%	8	
20040910	4			0.13%	7	
20041217	4			0.13%	6	
20041119	3			0.10%	8	
20040113	3			0.10%	13	
20041110	3			0.10%	4	
20050223	2			0.07%	16	
20041108	2			0.07%	4	
20031007	2			0.07%	2	

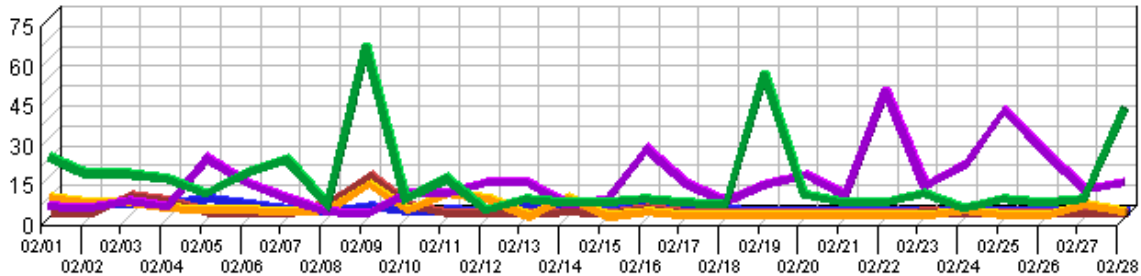
	20040614	1	0.03%	1	
	20030516	1	0.03%	1	
	20040421	1	0.03%	1	
	20040804	1	0.03%	7	
	Version Unknown	1	0.03%	1	
	20041124	1	0.03%	1	
	20041109	1	0.03%	2	
	20030925	1	0.03%	2	
	20040616	1	0.03%	1	
	20050131	1	0.03%	1	
	20041202	1	0.03%	1	
	20030624	1	0.03%	6	
	20040206	1	0.03%	1	
	Other	0	0.00%	0	
3.	Other Netscape Compatible	Version Unknown	104	3.40%	318
		Other	0	0.00%	0
4.	Netscape	7.2	28	0.92%	47
		3.01	23	0.75%	46
		7.1	22	0.72%	51
		7.02	8	0.26%	22
		4.8	3	0.10%	5
		4.79	3	0.10%	3
		4.0	2	0.07%	4
		4.51	2	0.07%	2
		7.0	2	0.07%	3
		4.7	1	0.03%	1
		4.76	1	0.03%	1
		4.73C-CCK-MCD	1	0.03%	5
		4.74	1	0.03%	1
		6.2.3	1	0.03%	1
		Other	0	0.00%	0
5.	Konqueror	3.2	43	1.41%	77
		Other	0	0.00%	0
6.	Others	Version Unknown	37	1.21%	190
		Other	0	0.00%	0
7.	msnbot/1.0 (http://search.msn.com/msnbot.htm)	Version Unknown	36	1.18%	63
		Other	0	0.00%	0
8.	Safari	125.12	15	0.49%	30
		125.9	3	0.10%	5
		85.8.1	2	0.07%	4
		YY	2	0.07%	2
		125	1	0.03%	3

		85	1	0.03%	5
		125.11	1	0.03%	1
		Other	0	0.00%	0
9.	Xenu's Link Sleuth 1.0w	Version Unknown	11	0.36%	24
		Other	0	0.00%	0
10.	Xenu Link Sleuth 1.2f	Version Unknown	11	0.36%	26
		Other	0	0.00%	0
11.	psbot/0.1 (http://www.picsearch.com/bot.html)	Version Unknown	7	0.23%	7
		Other	0	0.00%	0
12.	News Search	Version Unknown	6	0.20%	6
		Other	0	0.00%	0
13.	Java/1.4.2_03	Version Unknown	6	0.20%	28
		Other	0	0.00%	0
14.	FirstGov.gov Search – POC:firstgov.webmasters@gsa.gov	Version Unknown	6	0.20%	7
		Other	0	0.00%	0
15.	Offline Explorer/2.0	Version Unknown	5	0.16%	5
		Other	0	0.00%	0
16.	sohu-search	Version Unknown	5	0.16%	5
		Other	0	0.00%	0
17.	Opera	7.54	3	0.10%	3
		7.60	1	0.03%	1
		Other	0	0.00%	0
18.	Iltrovatore-Setaccio/1.2 (It-bot; http://www.iltrovatore.it/bot.html; info@iltrovatore.it)	Version Unknown	3	0.10%	3
		Other	0	0.00%	0
19.	NutchCVS/0.06-dev (Nutch; http://www.nutch.org/docs/en/bot.html; nutch-agent@lists.sourceforge.net)	Version Unknown	3	0.10%	4
		Other	0	0.00%	0
20.	Xenu's Link Sleuth 1.1c	Version Unknown	3	0.10%	508
		Other	0	0.00%	0
	Subtotal		3,009	98.46%	6,924
	Other		47	1.54%	100
	Total		3,056	100.00%	7,024

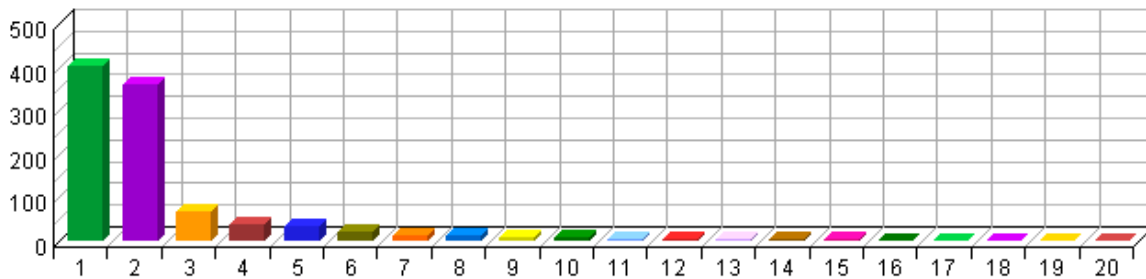
Top Spiders

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.

Top Spiders by Visits Trend



Top Spiders by Visits



Top Spiders

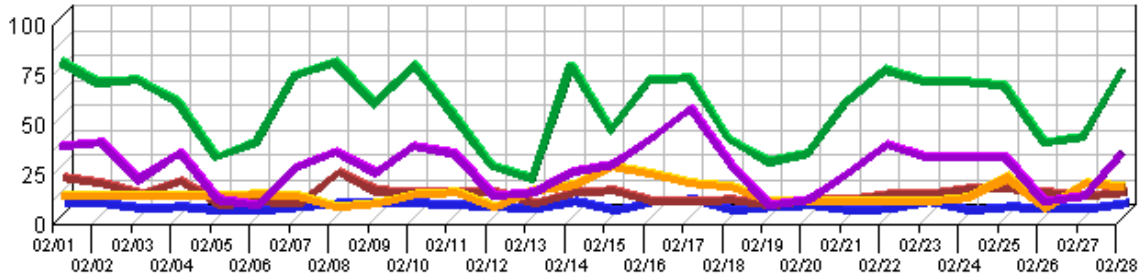
	Spider	Visits	%	Hits
1.	Googlebot	401	40.14%	608
2.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	360	36.04%	526
3.	Fast Crawler v X(compatible; Konqueror	69	6.91%	163
4.	Mozilla/4.0 (compatible; MSIE 4.0; Windows NT; Site Server 3.0 Robot) Social &Health Services, Ltd	37	3.70%	500
5.	gsa-crawler (Enterprise; GIX-01614; cchoi@osophs.dhhs.gov)	34	3.40%	72
6.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; .NET CLR 1.1.4322; MSIECrawler)	22	2.20%	32
7.	pipeLiner	14	1.40%	20
8.	W3CRobot	13	1.30%	14
9.	http:	10	1.00%	52
10.	Mozilla/5.0 (compatible; MSIE5.5; WindowsSpiderJob 98;	7	0.70%	31
11.	Mozilla/5.0 (compatible; Googlebot/2.1; http://www.google.com/bot.html)	5	0.50%	7
12.	FAST Enterprise Crawler 6 used by UMass Lowell	5	0.50%	40

	Computer Science Department (haim@cs.uml.edu)			
13.	Yahoo–VerticalCrawler–FormerWebCrawler	3	0.30%	6
14.	WebZIP	3	0.30%	21
15.	gimil (ISSpider–3.0; http:	3	0.30%	24
16.	FAST–WebCrawler	2	0.20%	2
17.	LinkLint–spider	2	0.20%	3
18.	updated	1	0.10%	1
19.	Baiduspider (http:	1	0.10%	1
20.	NuSearch Spider www.nusearch.com	1	0.10%	1
	Subtotal	993	99.40%	2,124
	Other	6	0.60%	21
	Total	999	100.00%	2,145

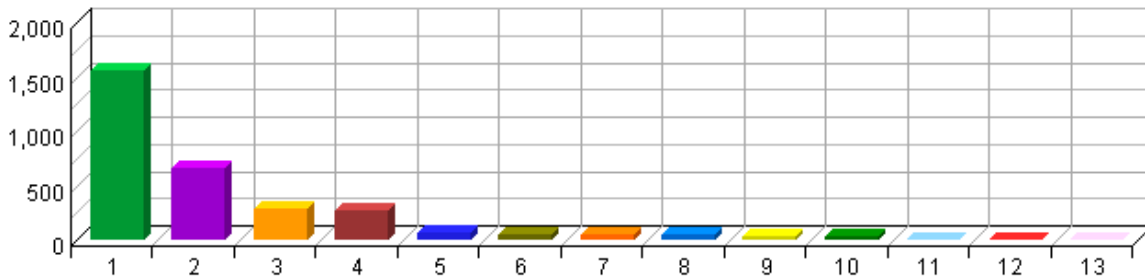
Top Platforms

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.

Top Platforms by Visits Trend



Top Platforms by Visits



Top Platforms

	Platform	Visits	%	Views
1.	Windows XP	1,557	50.95%	3,346
2.	Windows 2000	665	21.76%	1,414
3.	Others	287	9.39%	1,270
4.	Windows 98	268	8.77%	403
5.	Macintosh PowerPC	66	2.16%	147
6.	Windows NT	45	1.47%	81
7.	FreeBSD	43	1.41%	77
8.	Windows ME	43	1.41%	78
9.	Windows 95	36	1.18%	62
10.	Windows Win32s	36	1.18%	126
11.	Windows 2003	8	0.26%	11
12.	Linux	1	0.03%	7
13.	SunOS	1	0.03%	2
	Total	3,056	100.00%	7,024

Glossary

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
Client Errors	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400-range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
Destination Page	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
Entry File	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User-defined category shown for the first campaign for a visitor. Examples include online banner ads, e-marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
HTTP	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

overview and links to the rest of the site. It often contains or links to a Table of Contents.

Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one- to three-digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Campaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
Order Count	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable-length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four-step purchase process.
Purchase Count	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

Referrer	URL of a web page that refers visitors to your site.
Report Period	The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.
Returning Visitors	Visitors who already had a cookie from your site before they visited.
Scenario Analysis Step	The name of the step in the defined scenario. The step marks progress on the path that is being monitored.
Script	A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.
Search Keywords	A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".
Search Phrase	The search phrase a visitor used to find your site.
Server	A computer that hosts information available to anyone accessing the Internet or an internal intranet.
Server Error	An error occurring on the server. Web server errors have codes in the 500 range.
Single Access Page	A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non-document type file, and will not be counted in the percentage calculations.
Spider	An automated program which searches the internet.
Status Code	The HTTP status code of a file request specifies whether the transfer was successful or not, and why. These codes are defined in RFC 2616, section 6.1.1.

"Success" codes:

- 100 = Success:** Continue
- 101 = Success:** Switching Protocols
- 200 = Success:** OK
- 201 = Success:** Created
- 202 = Success:** Accepted
- 203 = Success:** Non-Authoritative Information
- 204 = Success:** No Content
- 205 = Success:** Reset Content
- 206 = Success:** Partial Content
- 300 = Success:** Multiple Choices
- 301 = Success:** Moved Permanently
- 302 = Success:** Found
- 303 = Success:** See Other
- 304 = Success:** Not Modified
- 305 = Success :** Use Proxy
- 307 = Success :** Temporary Redirect

"Failed" codes:

- 400 = Failed:** Bad Request
- 401 = Failed:** Unauthorized
- 402 = Failed:** Payment Required
- 403 = Failed:** Forbidden

- 404 = Failed:** Not Found
- 405 = Failed:** Method Not Allowed
- 406 = Failed:** Not Acceptable
- 407 = Failed:** Proxy Authentication Required
- 408 = Failed:** Request Time-out
- 409 = Failed:** Conflict
- 410 = Failed:** Gone
- 411 = Failed:** Length Required
- 412 = Failed:** Precondition Failed
- 413 = Failed:** Request Entity Too Large
- 414 = Failed:** Request-URI Too Large
- 415 = Failed:** Unsupported Media Type
- 416 = Failed:** Requested range not satisfiable
- 417 = Failed:** Expectation Failed
- 500 = Failed:** Internal Server Error
- 501 = Failed:** Not Implemented
- 502 = Failed:** Bad Gateway
- 503 = Failed:** Service Unavailable
- 504 = Failed:** Gateway Time-out
- 505 = Failed:** HTTP Version Not Supported

Subtotal	In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal."
Suffix (Domain Name)	See "Top-Level Domain."
Time Interval	A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
Time before Order	The number of days between a new buyer's first visit and first purchase.
Time between Purchases	The number of days between a visitor's previous purchase and most recent purchase in this report period.
Top-Level Domain	<p>The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:</p> <p>ARPANET: .arpa</p> <p>Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz</p> <p>Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn</p> <p>International: .int .int.co .int.ve .intl.tn</p> <p>Government: .gov .gov.[country code] .gove.[country code] .go.[country code]</p> <p>Military: .mil .mil.[country code]</p> <p>Network: .net .ad.jp .ne.kr .net.[country code]</p>

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the /html/info/ directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
Visitor Minutes	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.