

NCER Abstracts Statistics

Web Log Analysis Monthly Report September 2007

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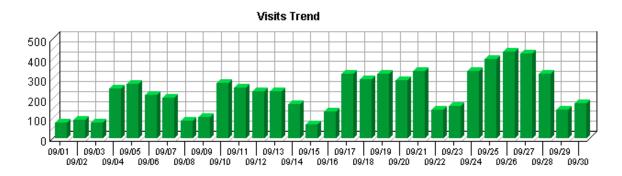
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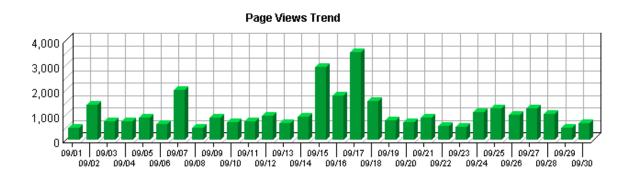
Overview Dashboard

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



Visit Summary

Visits	6,890
Average per Day	229
Average Visit Length	00:45:09
Median Visit Length	00:02:54
International Visits	3.12%
Visits of Unknown Origin	78.87%
Visits from Your Country: United States (US)	18.01%



Page View Summary

Page Views	32,163
Average per Day	1,072
Average Page Views per Visit	4.67

Overview Dashboard 1



Visitor Summary

Unique Visitors	5,066
Visitors Who Visited Once	4,412
Visitors Who Visited More Than Once	654
Average Visits per Visitor	1.36

12,500 10,000 7,500 5,000 2,500



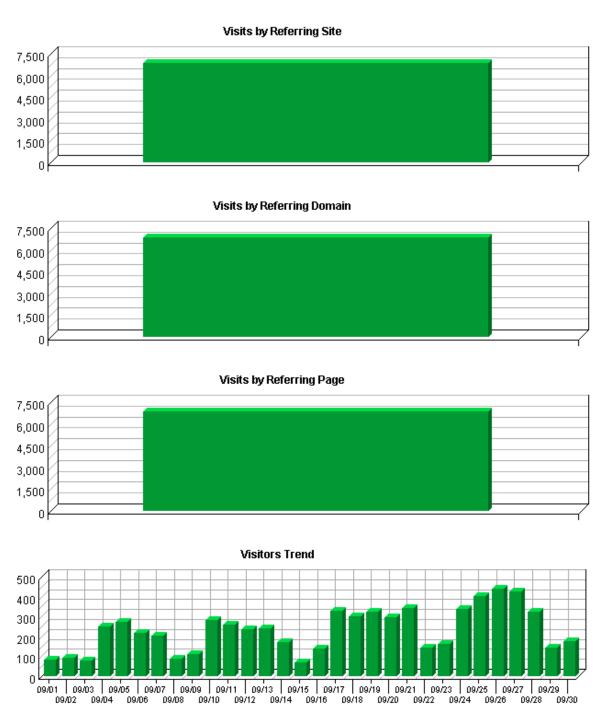
Hit Summary

Successful Hits for Entire Site	84,720
Average Hits per Day	2,824
Home Page Hits	N/A

2 Overview Dashboard

Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

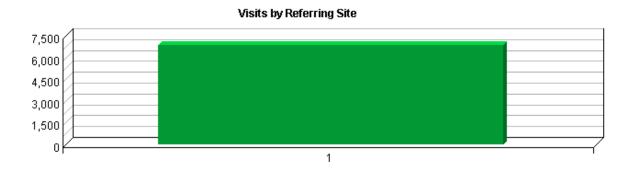


Referrers Dashboard 3

4 Referrers Dashboard

Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Site

	Site	Visits	%
1.	No Referrer	6,890	100.00%
	Total	6,890	100.00%

Activity by Referring Site - Help Card

5

Referring Sites – A web site which refers a visitor to your site by linking to it.

Site – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

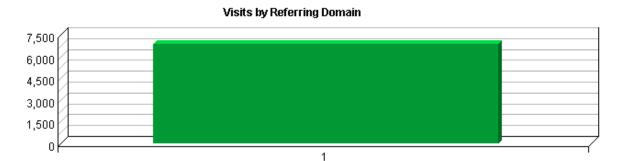
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.



You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	6,890	100.00%
	Total	6,890	100.00%

Activity by Referring Domain - Help Card

? Referring Domain – A web site which refers a visitor to your site by linking to it.

Domain – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

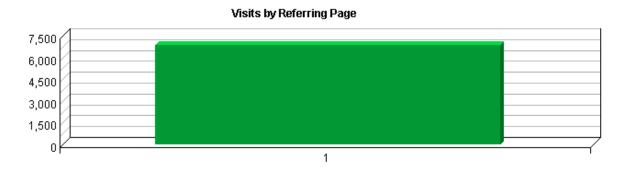
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	6,890	100.00%
	Total	6,890	100.00%

Activity by Referring Page - Help Card



Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

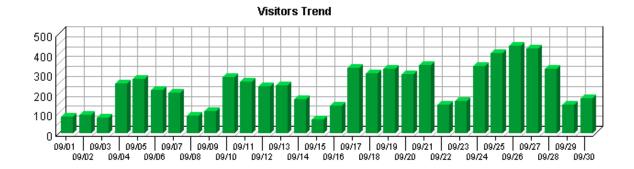
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.



You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

Search Engines Dashboard

This dashboard summarizes important information related to specific search engines.



Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Activity by Search Engine – Help Card

? Top Search Engines Table

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

Top Search Engines with Search Phrases Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrases – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

Referrers – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

Top Search Engines with Keywords Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Q

This information can give you an idea how your meta tags are performing with each search engine.

Activity by Search Phrase

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Activity by Search Phrase – Help Card

? Top Search Phrases Table

Phrases – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

Referrals – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

Top Search Phrases with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

Referrals– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

ď

How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Activity by Search Keyword - Help Card

? Top Search Keywords Table

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Top Search Keywords Table with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% Percentage of visitors referred from search engines who used the specified search engine and keyword.

V

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

Visitors Dashboard

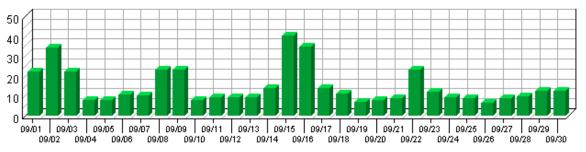
This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.



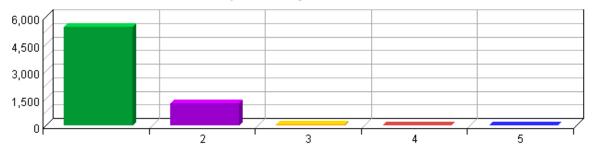
Visit Summary

Visits	6,890
Average per Day	229
Average Visit Length	00:45:09
Median Visit Length	00:02:54
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Visits of Unknown Origin	78.87%
Visits from Your Country: United States (US)	18.01%

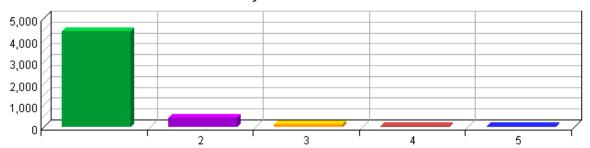




Top Countries by Visits







Visitors Trend



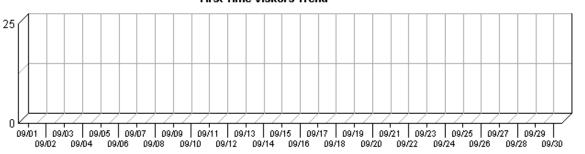
Visitor Summary

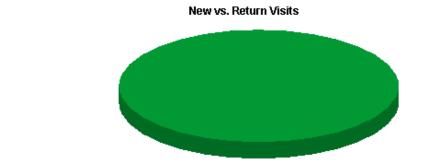
Unique Visitors	5,066
Visitors Who Visited Once	4,412
Visitors Who Visited More Than Once	654
Average Visits per Visitor	1.36

Visitor Minutes Trend



First Time Visitors Trend

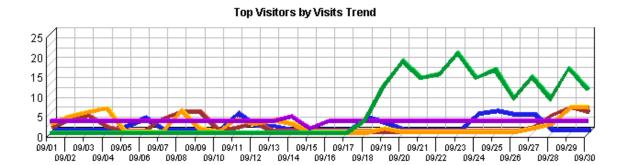


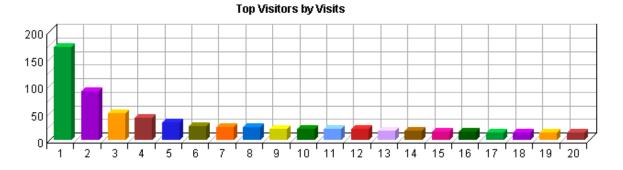


Top Visitors by Visits 200 150 100 50

Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.





Top Visitors

	Visitor	Visits	%	Hits
1.	134.67.99.14_Verity-URL-Gateway/2.4	171	2.48%	14,624
2.	zanshin.gsfc.nasa.gov_WWW-Mechanize/1.18	89	1.29%	10,327
3.	$natcrawlbloc03.net.m1.fti.net_Mozilla/5.0 \ (Windows; U;$	49	0.71%	54
4.	$natcrawlbloc01.net.m1.fti.net_Mozilla/5.0 \ (Windows; \ U;$	41	0.60%	53
5.	161.80.46.135_Mozilla/4.0 (compatible; MSIE 6.0; Window	32	0.46%	167
6.	207.218.14.19_Mozilla/4.0 (compatible; MSIE 6.0; Window	26	0.38%	343
7.	210.165.9.96_PEAR HTTP_Request class (http://pear.php	23	0.33%	24
8.	66.239.149.211_Jakarta Commons-HttpClient/3.0-rc3	23	0.33%	7,487
9.	66.93.165.206_Mozilla/4.0 (compatible; MSIE 6.0; Window	21	0.30%	82
10.	193.252.149.15_Mozilla/5.0 (Windows; U; Windows NT 5.1;	21	0.30%	22
11.		20	0.29%	43

Top Visitors 23

	bas4-toronto01-1177728390.dsl.bell.ca_Mozilla/4.0 (comp			
12.	listserv.arb.ca.gov_Mozilla/4.08 [en] (Win98; U;Nav)	20	0.29%	20
13.	134.67.99.200_lwp-trivial/1.35	17	0.25%	21
14.	134.67.99.205_lwp-trivial/1.35	17	0.25%	27
15.	161.80.171.151_Mozilla/4.0 (compatible; MSIE 6.0; Windo	16	0.23%	83
16.	161.80.46.247_Mozilla/4.0 (compatible; MSIE 6.0; Window	15	0.22%	130
17.	134.67.99.199_lwp-trivial/1.35	14	0.20%	18
18.	74.53.2.197_Mozilla/4.0 (compatible; MSIE 6.0; Windows	14	0.20%	78
19.	161.80.46.248_Mozilla/4.0 (compatible; MSIE 6.0; Window	13	0.19%	71
20.	134.67.2.137_Mozilla/4.0 (compatible; MSIE 7.0; Windows	13	0.19%	61
	Subtotal	655	9.51%	33,735
	Other	6,234	90.49%	51,002
	Total	6,889	100.00%	84,737

Top Visitors - Help Card

Hits – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – The IP address, domain name, or cookie of the visitor.

Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits made by the specified visitor.

Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

Note: If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

24 Top Visitors

New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.





New vs. Return Visits

	Visitor Type	Visits	0/0
1.	Visitors Not Accepting Cookies	6,889	100.00%
	Total	6,889	100.00%

New vs. Return Visits - Help Card

? New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

Visitors Not Accepting Cookies – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

Visits – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who fit into the specified visitor category.

New vs. Return Visits 25

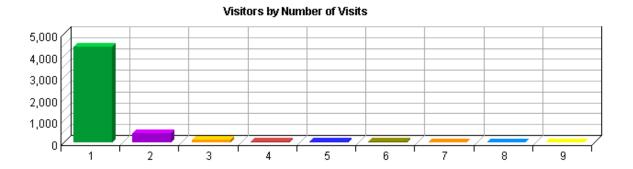
S.

By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

26 New vs. Return Visits

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.



Visitors by Number of Visits

Number of Visits	Unique Visitors	%
1 visit	4,412	87.09%
2 visits	403	7.95%
3 visits	106	2.09%
4 visits	50	0.99%
5 visits	27	0.53%
6 visits	22	0.43%
7 visits	5	0.10%
8 visits	10	0.20%
9 visits	2	0.04%
Subtotal	5,037	99.43%
Other	29	0.57%
Total	5,066	100.00%

Visitors by Number of Visits - Help Card

Number of Visits – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

Unique Visitors– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

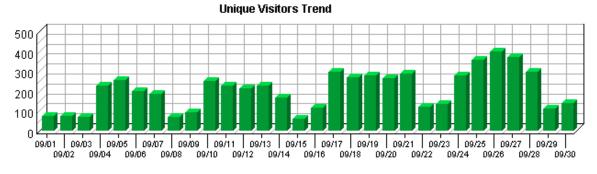
% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

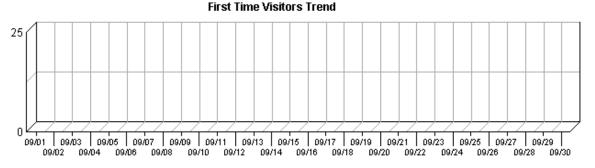
This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.



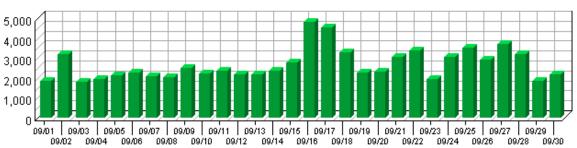






Visitors Trend 29

Visitor Minutes Trend



Visitors Trend

Time Interval	Visits Uni	que Visitors	First Time Visitors	Avg Visit Length	sitor Minutes
09/01	83	76	0	00:22:14	1,845.40
09/02	93	72	0	00:34:25	3,201.75
09/03	81	70	0	00:22:04	1,788.32
09/04	249	225	0	00:07:48	1,943.90
09/05	273	256	0	00:07:52	2,150.63
09/06	218	200	0	00:10:28	2,283.02
09/07	204	185	0	00:10:17	2,099.12
09/08	88	71	0	00:23:14	2,045.45
09/09	109	92	0	00:23:06	2,519.17
09/10	281	251	0	00:07:58	2,241.80
09/11	257	229	0	00:09:08	2,348.28
09/12	235	213	0	00:09:15	2,174.23
09/13	239	225	0	00:09:02	2,161.23
09/14	172	165	0	00:13:44	2,362.65
09/15	69	61	0	00:40:07	2,769.02
09/16	139	118	0	00:34:38	4,815.97
09/17	329	294	0	00:13:45	4,525.58
09/18	300	268	0	00:10:53	3,265.82
09/19	325	277	0	00:06:55	2,249.12
09/20	295	262	0	00:07:49	2,307.62
09/21	342	289	0	00:08:57	3,062.02
09/22	145	121	0	00:23:10	3,361.23
09/23	162	133	0	00:12:06	1,960.88
09/24	338	279	0	00:09:02	3,053.33
09/25	403	356	0	00:08:42	3,506.68
09/26	439	397	0	00:06:41	2,937.62
09/27	428	371	0	00:08:38	3,698.62
09/28	326	296	0	00:09:51	3,212.18
09/29	145	112	0	00:12:43	1,845.18
09/30	176	138	0	00:12:26	2,189.42

30 Visitors Trend

Average	231	203	0	N/A	2,664.17
Total	6,943	6,102	0	N/A	79,925.23

Visitors Trend - Help Card



Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero–length visits. A zero–length visit occurs when all hits for that visit are logged with the exact same time stamp.

Unique Visitors – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.

First Time Visitors – Number of visitors who had never visited your web site before.

Avg Visit Length – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.

Visitor Minutes – Number of minutes your web site was viewed, regardless of who was viewing it.

Average – This row gives the average for each column.

Total – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.



Use this page to determine which times your web site is busiest.

Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

Visitors Trend 31

32 Visitors Trend

Visits Trend

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Visits Trend

Time Interval	Visits	%
09/01	81	1.18%
09/02	92	1.34%
09/03	79	1.15%
09/04	248	3.60%
09/05	272	3.95%
09/06	216	3.13%
09/07	202	2.93%
09/08	87	1.26%
09/09	108	1.57%
09/10	279	4.05%
09/11	255	3.70%
09/12	234	3.40%
09/13	238	3.45%
09/14	171	2.48%
09/15	69	1.00%
09/16	136	1.97%
09/17	325	4.72%
09/18	296	4.30%
09/19	324	4.70%
09/20	293	4.25%
09/21	340	4.93%
09/22	143	2.08%
09/23	161	2.34%
09/24	337	4.89%
09/25	400	5.81%

Visits Trend 33

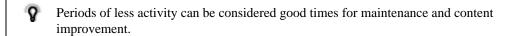
09/26	437	6.34%
09/27	425	6.17%
09/28	323	4.69%
09/29	144	2.09%
09/30	175	2.54%
Total	6,890	100.00%

Visits Trend – Help Card

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.



34 Visits Trend

Top Organizations

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Top Organizations - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Organization – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Unknown – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

Visits – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.

8

Top Organizations 35

Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

36 Top Organizations

Top Authenticated Usernames

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

Top Authenticated Usernames - Help Card

Authenticated Username – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

Hits – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – Authenticated name of the user being analyzed.

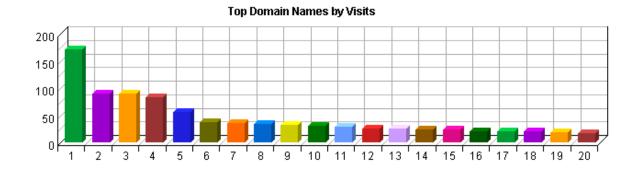
Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

You may use this information for your marketing efforts, such as special promotions or newsletters.

Top Domain Names

This report lists the domain name that generates the most activity to your web site.



Top Domain Names

	Domain Name	Visits	%	Hits
1.	134.67.99.14	171	2.48%	14,624
2.	fti.net	90	1.31%	107
3.	nasa.gov	89	1.29%	10,309
4.	aol.com	83	1.20%	95
5.	comcast.net	56	0.81%	308
6.	charter.com	38	0.55%	228
7.	verizon.net	35	0.51%	156
8.	rr.com	34	0.49%	201
9.	161.80.46.135	32	0.46%	167
10.	134.67.2.137	31	0.45%	142
11.	cox.net	28	0.41%	81
12.	207.218.14.19	26	0.38%	343
13.	dsl.bell.ca	25	0.36%	63
14.	66.239.149.211	23	0.33%	7,487
15.	210.165.9.96	23	0.33%	24
16.	193.252.149.15	21	0.30%	22
17.	66.93.165.206	21	0.30%	82
18.	ca.gov	21	0.30%	53
19.	umich.edu	19	0.28%	161
20.	134.67.99.200	17	0.25%	21
	Subtotal	883	12.82%	34,674
	Other	6,007	87.18%	50,046
	Total	6,890	100.00%	84,720

Top Domain Names 39

Top Domain Names - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Hits – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visits – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

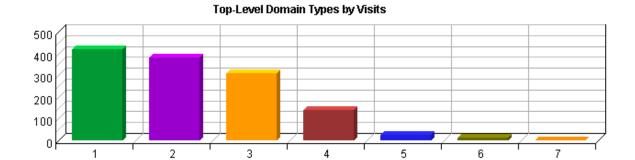
% – Percentage of the total activity that was from this domain name or IP address.

Use this information when you are interested in high–level domain names of visitors generating the most activity to your web site.

40 Top Domain Names

Top-Level Domain Types

This report provides a breakdown of top-level domain types.



Top-Level Domain Types

	Top-Level Domain Types	Visits	%	Hits
1.	Network	419	32.56%	1,584
2.	Education	382	29.68%	2,665
3.	Commercial	308	23.93%	951
4.	Government	139	10.80%	10,438
5.	Organization	27	2.10%	9,071
6.	Military	11	0.85%	14
7.	ARPANET	1	0.08%	1
	Total	1,287	100.00%	24,724

Top-Level Domain Types - Help Card

Top-Level Domain – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Hits – Number of hits to your site from the specified top–level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total visits or hits where there was sufficient information to identify the top–level domain. This number may be less than the total activity overall.

Visits – Number of visits to your site from the specified top–level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits from sites in the specified top–level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.

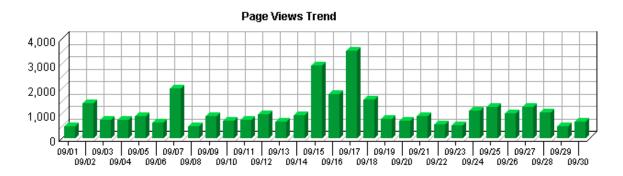
Q

Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

Note: This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

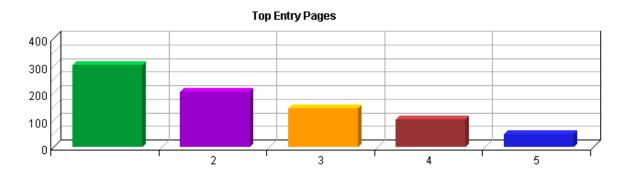
Pages Dashboard

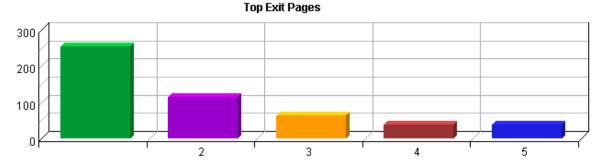
This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.



Page View Summary

Page Views	32,163
Average per Day	1,072
Average Page Views per Visit	4.67

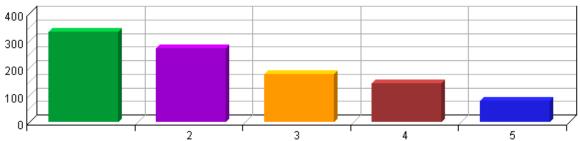




Pages Dashboard 43

Top Pages by Visits Trend 125 100 75 50 25 09/01 09/03 09/05 09/07 09/09 09/11 09/13 09/15 09/17 09/19 09/21 09/23 09/25 09/27 09/29 09/02 09/04 09/06 09/08 09/10 09/12 09/14 09/16 09/18 09/20 09/22 09/24 09/26 09/28 09/30

Top Pages by Visits



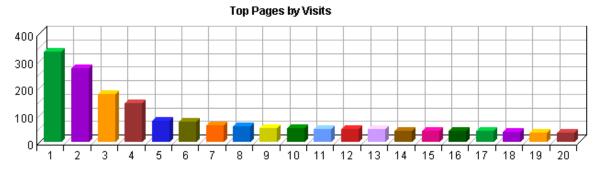
Top Directories by Visits



44 Pages Dashboard

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.





Top Pages

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	Research Project Database NCER ORD US EPA http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	333	1.70%	390	00:02:40	0
2.	Award Recipients By Year Award Recipients – 2006 http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	270	1.38%	312	00:00:51	0
3.	Research	175	0.89%	10,396	00:04:01	0

US El http:// cfpub.	pase R ORD PA / .epa.gov/ abstracts/ .cfm/					
	/ .epa.gov/ abstracts/ .cfm/	144	0.73%	157	00:01:12	0
	/ .epa.gov/ abstracts/ .cfm/	77	0.39%	83	00:01:13	0
Year Recip 2005 http://cfpub.	ients By Award ients – / .epa.gov/ abstracts/ .cfm/	73	0.37%	81	00:00:23	0
SBII http:// cfpub.	/ .epa.gov/ abstracts/ .cfm/	62	0.32%	73	00:02:04	0
US El http:// cfpub.	ct pase R ORD PA / .epa.gov/ abstracts/ cfm/	59	0.30%	65	00:01:22	0
9. Healt Instit	h Effects ute	52	0.26%	54	00:00:25	0

	Research Centers http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse					
10.	Research Project Database NCER ORD US EPA http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	51	0.26%	64	00:00:33	0
11.	Research Project Database NCER ORD US EPA http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	47	0.24%	51	00:01:45	0
12.	Research Project Database NCER ORD US EPA http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	46	0.23%	61	00:02:11	0
13.	Research Project Database NCER ORD US EPA http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	46	0.23%	51	00:02:13	0
14.	Research Project Database NCER ORD US EPA http:// cfpub.epa.gov/	42	0.21%	45	00:02:30	0

Project Database NCER ORD US EPA http:// cfpub.epa.gov/ neer_abstracts/ index.cfm/ fuse		index.cfm/					
Project Database NCER ORD US EPA http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse 17. Award Recipients By Year Award Recipients - 2004 http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse 18. http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse 19. Airborne Airborne Particulate Airborne Airborne	15.	Project Database NCER ORD US EPA http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/	41	0.21%	49	00:00:49	0
Recipients By Year Award Recipients - 2004 http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse 37	16.	Project Database NCER ORD US EPA http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/	40	0.20%	42	00:01:32	0
Cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse 19. Airborne 35 0.18% 37 00:01:29 0 Particulate Matter Research Centers - New (2005) Research Centers http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse 20. San Joaquin 34 0.17% 40 00:01:22 0	17.	Recipients By Year Award Recipients – 2004 http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/	39	0.20%	49	00:00:25	0
Particulate Matter Research Centers – New (2005) Research Centers http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse 20. San Joaquin Valley Aerosol 34 0.17% 40 00:01:22 0	18.	cfpub.epa.gov/ ncer_abstracts/ index.cfm/	37	0.19%	38	00:00:32	0
Valley Aerosol	19.	Particulate Matter Research Centers – New (2005) Research Centers http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/	35	0.18%	37	00:01:29	0
	20.	Valley Aerosol	34	0.17%	40	00:01:22	0

Research Center (SAHERC) Research http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse					
Subtotal	1,703	8.68%	12,138	00:03:44	
Other	17,920	91.32%	20,025	00:01:15	
Total	19,623	100.00%	32,163	00:02:12	

Top Pages – Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Views – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

Average Time Viewed – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.



Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

Top Content Groups

This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

Top Content Groups - Help Card

Content Group – A defined group of web pages with specific things in common, such as the same types of products, services, or information.

Group Name – Name of the content group being analyzed.

Total – The sum of the visit counts for the content groups. During a single visit, the visitor may view pages in zero, one, or multiple content groups, causing some visits to be omitted from this total and some visits to be counted more than once.

Visits – Number of visits where the visitor viewed at least one page in the specified content group. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

8

The information on this page can show you which content groups were most popular. This will reveal the reasons people visit your web site, and what is most interesting and least interesting to them.

Top Content Groups 51

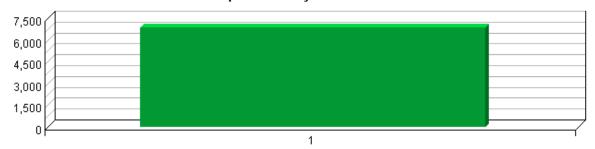
52 Top Content Groups

Top Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.



Top Directories by Visits



Top Directories

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm	6,890	100.00%	84,720	0
	Total	6,890	100.00%	84,720	0

Top Directories – Help Card

? Path to Directory – The full URL path to the directory being analyzed.

Visits – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Kbytes Transferred – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

Top Directories 53

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

Top Directories 54

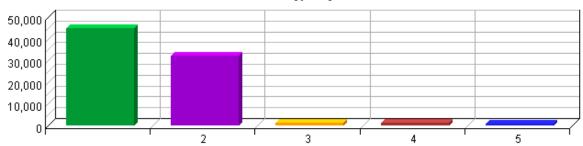
Files Dashboard

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

Hit Summary

Successful Hits for Entire Site	84,720
Average Hits per Day	2,824
Home Page Hits	N/A

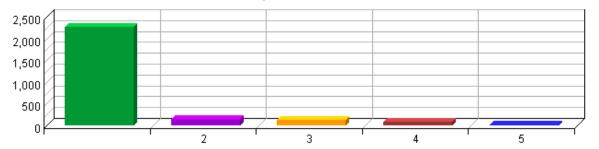
Most Accessed File Types by Files



Hits Trend



Most Uploaded Files



Files Dashboard 55

56 Files Dashboard

Most Downloaded Files

This report identifies the most popular files downloaded from your site.

No data for this section in the log data analyzed.

Most Downloaded Files - Help Card

Pownloads – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

Files – The path and filename of the file being analyzed.

Visits – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

% – Percentage of times the specified file was downloaded compared to all downloaded files.

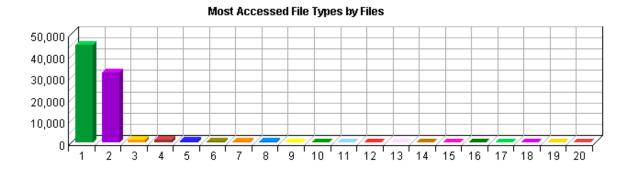
This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

Most Downloaded Files 57

58 Most Downloaded Files

Most Accessed File Types

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



Most Accessed File Types

	File Type	Files	%	Kbytes Transferred
1.	abstractDetail	44,839	54.71%	0
2.	cfm	32,112	39.18%	0
3.	showError	1,346	1.64%	0
4.	welcome	1,304	1.59%	0
5.	alertUser	985	1.20%	0
6.	centers	338	0.41%	0
7.	main	330	0.40%	0
8.	sbir	220	0.27%	0
9.	empty	106	0.13%	0
10.	rfa	67	0.08%	0
11.	forward	53	0.06%	0
12.	state	50	0.06%	0
13.	aboutInfo	49	0.06%	0
14.	search	25	0.03%	0
15.	sort	25	0.03%	0
16.	generate	20	0.02%	0
17.	region	18	0.02%	0
18.	help	14	0.02%	0
19.	showRFAList	12	0.01%	0
20.	abstractDet	11	0.01%	0
	Subtotal	81,924	99.96%	0
	Other	36	0.04%	0
	Total	81,960	100.00%	0

Most Accessed File Types - Help Card

File Type – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

Files – Number of files of the specified type accessed by visitors to your site.

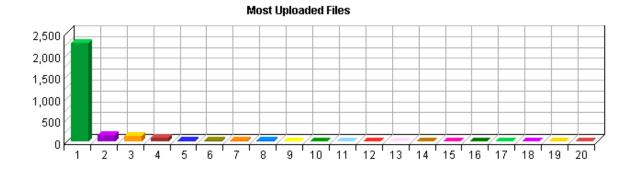
Kbytes Transferred – Number of kilobytes of data transferred for all files of the specified type.

% – Percentage of all kilobytes of data transferred for the specified file type.

This report provides general statistics for the type of data that visitors access on your site.

Most Uploaded Files

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.



Most Uploaded Files

	Uploaded Files	Visits	Uploads	%
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	1,033	2,275	82.43%
2.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	93	140	5.07%
3.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	71	117	4.24%
4.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	41	76	2.75%
5.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	19	22	0.80%
6.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	8	18	0.65%
7.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	14	17	0.62%
8.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	8	12	0.43%
9.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	9	0.33%
10.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	9	0.33%
11.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	7	8	0.29%
12.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	2	4	0.14%
13.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	3	3	0.11%
14.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	3	3	0.11%
15.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	2	3	0.11%
16.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	2	3	0.11%
17.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	2	3	0.11%
18.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	1	2	0.07%
19.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	2	2	0.07%
20.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	2	2	0.07%
	Subtotal	1,325	2,728	98.84%
	Other	28	32	1.16%
	Total	1,353	2,760	100.00%

Most Uploaded Files 61

Most Uploaded Files – Help Card

Files – The path and filename of the uploaded file being analyzed.

Top Uploads – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.

Visits – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

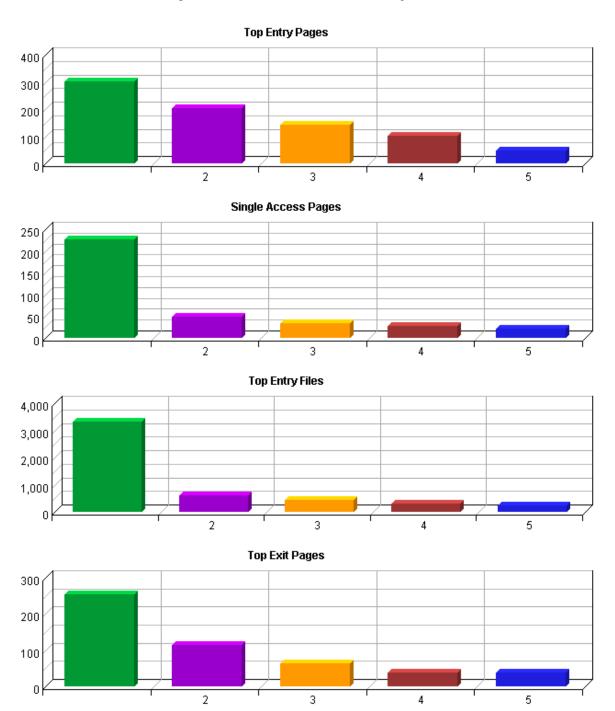
% – Percentage of times the specified file was uploaded compared with all uploaded files.

You may want to run virus scans on uploaded files.

62 Most Uploaded Files

Navigation Dashboard

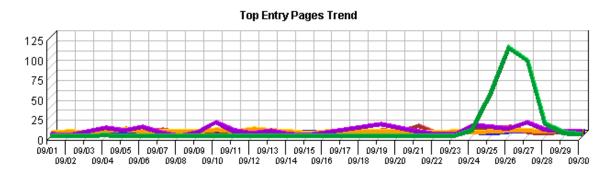
This dashboard summarizes important information related to online navigation.

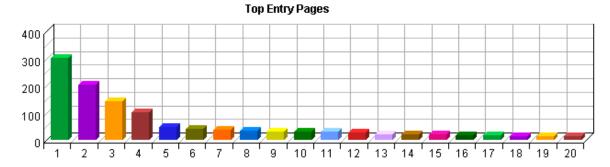


Navigation Dashboard 63

Top Entry Pages

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.





Top Entry Pages

	Pages	Visits	%
1.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	301	10.00%
2.	Award Recipients By Year Award Recipients – 2006 http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	205	6.81%
3.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	144	4.78%
4.	Award Recipients List http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	102	3.39%
5.	List of Awards SBIR http://cfpub.epa.gov/	46	1.53%

Top Entry Pages 65

ncer_abstracts/ index.cfm/
fuse...

	ruse		
6.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	42	1.39%
7.	Health Effects Institute Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	37	1.23%
8.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	34	1.13%
9.	Award Recipients List http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	29	0.96%
10.	The Mechanisms and Effects of Endocrine Disruption on Infertility in the Bonne http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuse	29	0.96%
11.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	29	0.96%
12.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	27	0.90%
13.	Airborne Particulate Matter Research Centers – New (2005) Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	22	0.73%
14.	San Joaquin Valley Aerosol Health Effects Research Center (SAHERC) Research http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	21	0.70%
15.	Research Project Database NCER ORD US EPA	20	0.66%

Top Entry Pages

http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse...

	fuse		
16.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	18	0.60%
17.	View Recipients SBIR http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	17	0.56%
18.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	15	0.50%
19.	Pollution Prevention/ Sustainable Development Research Category http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	14	0.46%
20.	Harvard Particle Center	13	0.420/
20.	Research Centers http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	15	0.43%
20.	Research Centers http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/	1,165	38.69%
20.	Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse		
20.	Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse Subtotal	1,165	38.69%

Top Entry Pages - Help Card

Entry Page – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was the entry page compared with other entry pages.

Top Entry Pages 67

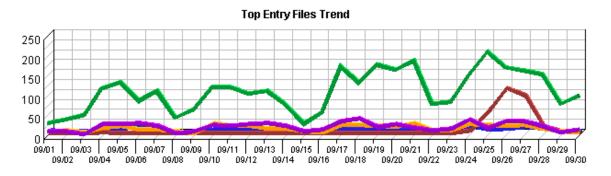
Q

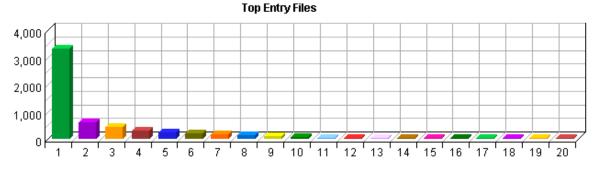
This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.

68 Top Entry Pages

Top Entry Files

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.





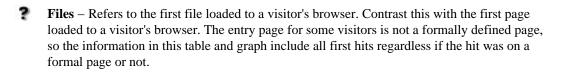
Top Entry Files

	Files	Visits	%
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	3,322	48.21%
2.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	616	8.94%
3.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	438	6.36%
4.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	299	4.34%
5.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	225	3.27%
6.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	187	2.71%
7.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	168	2.44%
8.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	141	2.05%
9.	$http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio$	91	1.32%
10.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	58	0.84%
11.	$http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio$	47	0.68%
12.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	30	0.44%
13.	$http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio$	30	0.44%
14.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	30	0.44%
15.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	29	0.42%
16.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	27	0.39%
17.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	25	0.36%

Top Entry Files 69

	Total	6,890	100.00%
	Other	1,057	15.34%
	Subtotal	5,833	84.66%
20.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	21	0.30%
19.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	24	0.35%
18.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	25	0.36%

Top Entry Files - Help Card



Visits – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Refers to the total numbers of visits.

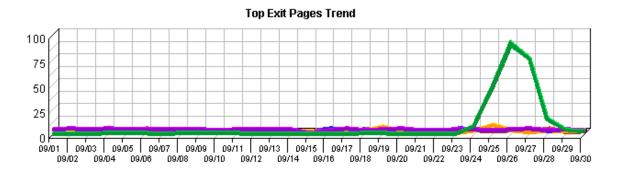
_

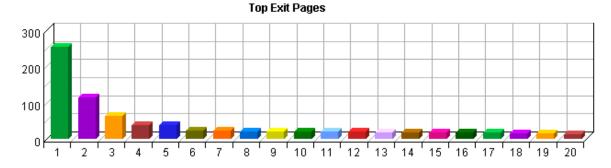
Consider what catches the attention of visitors most quickly and effectively.

70 Top Entry Files

Top Exit Pages

This report identifies the last page visitors viewed before they left your site.





Top Exit Pages

	Pages	Visits	%
1.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	255	8.47%
2.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	114	3.79%
3.	Award Recipients By Year Award Recipients – 2006 http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	64	2.13%
4.	List of Awards SBIR http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	39	1.30%
5.	Health Effects Institute Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/	37	1.23%

0					
٠	п	C	Δ		

	ruse		
6.	The Mechanisms and Effects of Endocrine Disruption on Infertility in the Bonne http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuse	24	0.80%
7.	San Joaquin Valley Aerosol Health Effects Research Center (SAHERC) Research http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	22	0.73%
8.	Airborne Particulate Matter Research Centers – New (2005) Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	21	0.70%
9.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	21	0.70%
10.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	21	0.70%
11.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	20	0.66%
12.	Award Recipients List http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	20	0.66%
13.	Search Results http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	19	0.63%
14.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	18	0.60%
15.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/	18	0.60%

fuse...

	Tusc		
16.	Pollution Prevention/ Sustainable Development Research Category http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	17	0.56%
17.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	17	0.56%
18.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	16	0.53%
19.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	15	0.50%
20.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	13	0.43%
	Subtotal	791	26.27%
	Other	2,220	73.73%
	Total	3,011	100.00%

Top Exit Pages - Help Card

Exit Page – The last page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

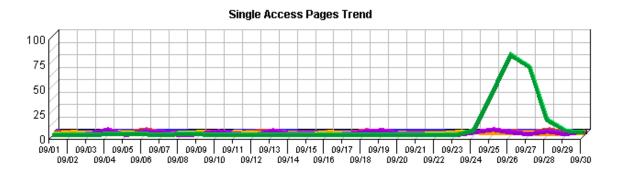
Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

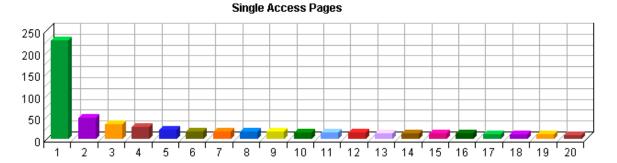
% – Percentage of times this page was the exit page compared with other exit pages.

You can use this information to determine your visitors' satisfaction with their visits. Visitors may have left this page because they found what they were looking for, lost interest, determined the content didn't apply to them, or for many other reasons. If your top exit page is your home page, this may be an indication that you are alienating a lot of first time visitors.

Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.





Single Access Pages

	Pages	Visits	%
1.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	226	14.65%
2.	Award Recipients By Year Award Recipients – 2006 http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	49	3.18%
3.	Health Effects Institute Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	34	2.20%
4.	List of Awards SBIR http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	28	1.81%
5.	San Joaquin Valley Aerosol Health Effects Research Center (SAHERC) Research	21	1.36%

Single Access Pages 75

	ncer_abstracts/ index.cfm/ fuse		
6.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	18	1.17%
7.	The Mechanisms and Effects of Endocrine Disruption on Infertility in the Bonne http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	18	1.17%
8.	Airborne Particulate Matter Research Centers – New (2005) Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	18	1.17%
9.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	18	1.17%
10.	Award Recipients List http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	14	0.91%
11.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	14	0.91%
12.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	14	0.91%
13.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	13	0.84%
14.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	13	0.84%
15.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/	12	0.78%

http://cfpub.epa.gov/

76 Single Access Pages

ncer_abstracts/ index.cfm/
fuse...

	ruse		
16.	Annual Report http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	12	0.78%
17.	Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	11	0.71%
18.	View Recipients SBIR http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	11	0.71%
19.	Pollution Prevention/ Sustainable Development Research Category http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	10	0.65%
20.	EERC – National Center for Clean Industrial and Treatment Technologies (CenCIT http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.58%
	Subtotal	563	36.49%
	Other	980	63.51%
	Total	1,543	100.00%

Single Access Pages - Help Card

Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit

Single Access Pages 77

is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.

This information can be helpful when considering the design of the site with respect to the kind of visitors you attract. Consider how well these pages convey your message. Do they need improvement to extend visits, or is it possible that are you attracting the wrong visitors?

Top Paths Through Site

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Top Paths Through Site

Starting	Paths from Start	Visits	%
Page		242	0.040/
All Entry Pages	1. Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	242	8.04%
	1. Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	103	3.42%
		51	1.69%
	1. Award Recipients By Year Award Recipients – 2006 http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	31	1.07/0
		34	1.13%
	1. Health Effects Institute Research Centers http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
		30	1.00%
	1. List of Awards SBIR		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	1. The Mechanisms and Effects of Endocrine Disruption on Infertility in the Bonne	23	0.76%
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	21	0.70%
	1. San Joaquin Valley Aerosol Health Effects Research Center (SAHERC) Research		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	1. Research Project Database NCER ORD US EPA	18	0.60%
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	1. Airborne Particulate Matter Research Centers – New (2005)	18	0.60%
	Research Centers		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	10	0.600/
	1. Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	18	0.60%
		16	0.53%
	1. Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
		14	0.46%
	 Research Project Database NCER ORD US EPA http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio 		

1. Award Recipients List	14	0.46%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	13	0.43%
1. Research Project Database NCER ORD US EPA		0.1070
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
2. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	12	0.420/
1 D I D I AD AL INCEDIODD HIGEDA	13	0.43%
1. Research Project Database NCER ORD US EPA		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	12	0.40%
1. Research Project Database NCER ORD US EPA		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	12	0.40%
1. Annual Report	12	0.4070
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
http://crpuo.epa.gov/hcer_aostracts/htdex.crm/ruseactio		
	12	0.40%
1. Research Project Database NCER ORD US EPA		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	11	0.37%
1. Pollution Prevention/Sustainable Development Research		
Category		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	1.1	0.270/
1 77' D ' ' 4 CDTD	11	0.37%
1. View Recipients SBIR		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		

Top Paths Through Site – Help Card

Path Through Site – The sequence of pages a visitor views, from the entry page to the exit page.

Paths From Start – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

Visits – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

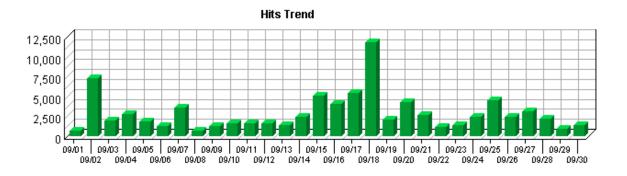
% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

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Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

Technical Dashboard

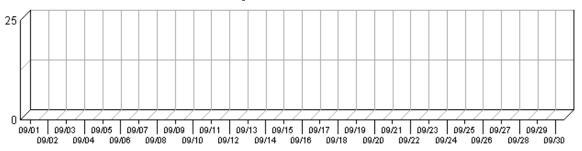
This dashboard summarizes important information related to online technical activity.



Hit Summary

Successful Hits for Entire Site	84,720
Average Hits per Day	2,824
Home Page Hits	N/A

Bandwidth: Kbytes Transferred Trend



Technical Statistics

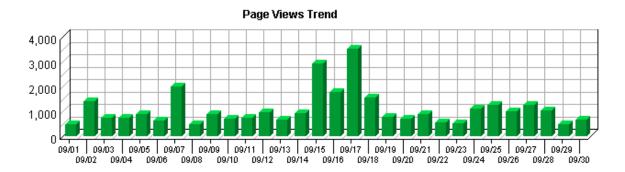
Total Hits	84,720	100%
Successful Hits	84,720	100.00%
Failed Hits	0	0.00%
Cached Hits	0	0.00%

Technical Dashboard 83

84 Technical Dashboard

Page Views Trend

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



Page Views Trend

Time Interval	Page Views	%
09/01	474	1.47%
09/02	1,392	4.33%
09/03	732	2.28%
09/04	723	2.25%
09/05	895	2.78%
09/06	638	1.98%
09/07	2,014	6.26%
09/08	468	1.46%
09/09	891	2.77%
09/10	711	2.21%
09/11	757	2.35%
09/12	946	2.94%
09/13	651	2.02%
09/14	929	2.89%
09/15	2,919	9.08%
09/16	1,780	5.53%
09/17	3,524	10.96%
09/18	1,539	4.79%
09/19	782	2.43%
09/20	704	2.19%
09/21	879	2.73%
09/22	547	1.70%
09/23	522	1.62%
09/24	1,097	3.41%
09/25	1,253	3.90%

Page Views Trend 85

09/26	986	3.07%
09/27	1,259	3.91%
09/28	1,028	3.20%
09/29	464	1.44%
09/30	659	2.05%
Total	32,163	100.00%

Page Views Trend - Help Card



Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Page View – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

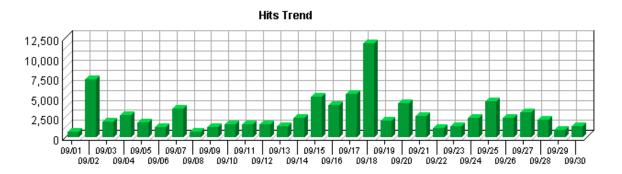


Periods of less activity can be considered good times for maintenance and content improvement.

86 Page Views Trend

Hits Trend

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



Hits Trend

Time Interval	Hits	%
09/01	656	0.77%
09/02	7,261	8.57%
09/03	1,970	2.33%
09/04	2,745	3.24%
09/05	1,832	2.16%
09/06	1,325	1.56%
09/07	3,539	4.18%
09/08	651	0.77%
09/09	1,257	1.48%
09/10	1,597	1.89%
09/11	1,607	1.90%
09/12	1,657	1.96%
09/13	1,334	1.57%
09/14	2,433	2.87%
09/15	5,091	6.01%
09/16	4,008	4.73%
09/17	5,408	6.38%
09/18	11,837	13.97%
09/19	2,048	2.42%
09/20	4,303	5.08%
09/21	2,625	3.10%
09/22	1,178	1.39%
09/23	1,370	1.62%
09/24	2,389	2.82%
09/25	4,523	5.34%

Hits Trend 87

09/26	2,374	2.80%
09/27	3,069	3.62%
09/28	2,250	2.66%
09/29	958	1.13%
09/30	1,425	1.68%
Total	84,720	100.00%

Hits Trend – Help Card

? Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of hits that occurred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

88 Hits Trend

Bandwidth: Kbytes Transferred Trend

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.



Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
09/01	0	0.00%
09/02	0	0.00%
09/03	0	0.00%
09/04	0	0.00%
09/05	0	0.00%
09/06	0	0.00%
09/07	0	0.00%
09/08	0	0.00%
09/09	0	0.00%
09/10	0	0.00%
09/11	0	0.00%
09/12	0	0.00%
09/13	0	0.00%
09/14	0	0.00%
09/15	0	0.00%
09/16	0	0.00%
09/17	0	0.00%
09/18	0	0.00%
09/19	0	0.00%
09/20	0	0.00%
09/21	0	0.00%
09/22	0	0.00%
09/23	0	0.00%
09/24	0	0.00%
09/25	0	0.00%

09/26	0	0.00%
09/27	0	0.00%
09/28	0	0.00%
09/29	0	0.00%
09/30	0	0.00%
Total	0	0.00%

Bandwidth: Kbytes Transferred Trend - Help Card

Reserved – Number of kilobytes of data transferred during the specified time interval.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

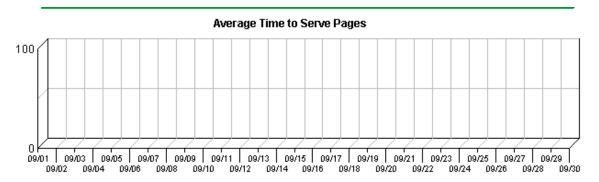
% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages.

Note: Not all web servers log the information necessary to create this report.



Average Time to Serve Pages

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
09/01	0	474	0
09/02	0	1,392	0
09/03	0	732	0
09/04	0	723	0
09/05	0	895	0
09/06	0	638	0
09/07	0	2,014	0
09/08	0	468	0
09/09	0	891	0
09/10	0	711	0
09/11	0	757	0
09/12	0	946	0
09/13	0	651	0
09/14	0	929	0
09/15	0	2,919	0
09/16	0	1,780	0
09/17	0	3,524	0
09/18	0	1,539	0
09/19	0	782	0
09/20	0	704	0
09/21	0	879	0
09/22	0	547	0
09/23	0	522	0
09/24	0	1,097	0
09/25	0	1,253	0

09/26	0	986	0
09/27	0	1,259	0
09/28	0	1,028	0
09/29	0	464	0
09/30	0	659	0
Total	0	32,163	0.0

Average Time to Serve Pages - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Total Time to Serve – The total amount of time the server spent serving documents during the specified time interval.

Pages Served – Number of pages served to visitors during the specified time interval.

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

Errors Dashboard

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

Technical Statistics

Total Hits	84,720	100%
Successful Hits	84,720	100.00%
Failed Hits	0	0.00%
Cached Hits	0	0.00%

Errors Dashboard 93

94 Errors Dashboard

Client Errors

This report identifies the error codes from the browsers accessing your server.

These errors did not occur in the log data during the requested reporting period.

Client Errors - Help Card

Client Errors – An error caused by a problem on your visitor's end of the web site connection. The server is not responsible for client errors.

Hits – Number of failed hits that returned this status code.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of total failed hits that returned this status code.

Y Use this page to determine what maintenance is necessary.

Client Errors 95

96 Client Errors

File Not Found Errors

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.

These errors did not occur in the log data during the requested reporting period.

File Not Found Errors - Help Card

Hits – Number of times a request for this file returned a "404 – Not Found" error or a "410 – Gone" error from your server.

Files – This column lists the file that could not be found and the URL of the referrer (if known).

% – Percentage of the total 404 and 410 errors that were for this file.

Check the links to all pages and files listed in this table. The files were either moved or they no longer exist, and the links are no longer successful.

File Not Found Errors 97

98 File Not Found Errors

Server Errors

This report lists the errors which occurred on the server.

These errors did not occur in the log data during the requested reporting period.

Server Errors - Help Card

5

Hits – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of failed hits that were of the specified type.



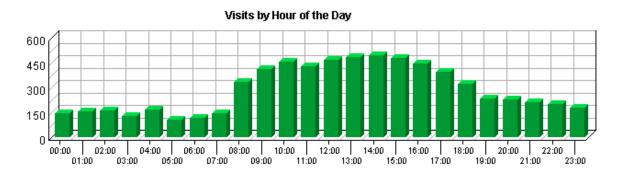
Use this page to determine what maintenance is necessary.

Server Errors 99

100 Server Errors

Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

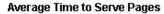


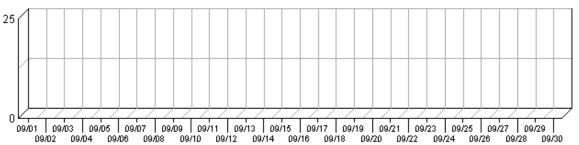
Most Active Summary

Most Active Date	September 18, 2007
Number of Hits on Most Active Date	11,837
Most Active Day of the Week	Tue
Most Active Hour of the Day	19:00-19:59

Activity on Weekdays Summary

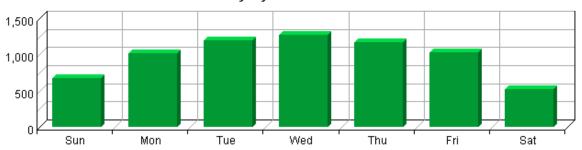
Total Hits Weekdays	60,865
Total Visits Weekdays	5,694
Average Number of Visits per day on Weekdays	284
Average Number of Hits per day on Weekdays	3,043





Activity Dashboard 101

Visits by Day of the Week



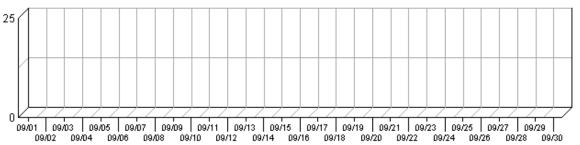
Least Active Summary

Least Active Date	September 08, 2007
Number of Hits on Least Active Date	651
Least Active Day of the Week	Wed
Least Active Hour of the Day	07:00-07:59

Activity on Weekends Summary

Total Hits Weekend	23,855
Total Visits Weekend	1,196
Average Number of Visits per Weekend	239
Average Number of Hits per Weekend	4,771

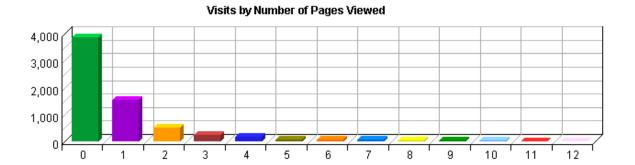
Bandwidth: Kbytes Transferred Trend



102 Activity Dashboard

Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

Number of Pages Viewed	Visits	%
0	3,878	56.29%
1	1,543	22.40%
2	509	7.39%
3	251	3.64%
4	167	2.42%
5	85	1.23%
6	76	1.10%
7	54	0.78%
8	27	0.39%
9	36	0.52%
10	25	0.36%
11	17	0.25%
12	10	0.15%
Subtotal	6,678	96.94%
Other	211	3.06%
Total	6,889	100.00%

Visits by Number of Pages Viewed - Help Card

Number of Pages Viewed – The number of pages viewed during a visit. If the visitor viewed only non–page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

Visits – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

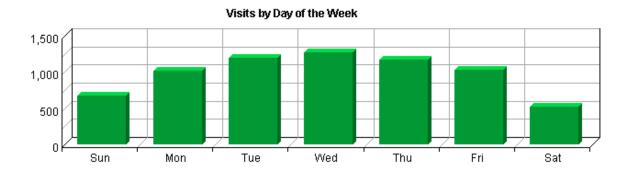
% – Percentage of total visits by people who viewed the specified number of pages.



You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Visits by Day of the Week

Day	Visits	%
Sun	672	9.75%
Mon	1,020	14.80%
Tue	1,199	17.40%
Wed	1,267	18.39%
Thu	1,172	17.01%
Fri	1,036	15.04%
Sat	524	7.61%
Total Weekend	1,196	17.36%
Total Weekdays	5,694	82.64%
Total	6,890	100.00%

Visits by Day of the Week - Help Card

3

Day – Specified day of the week being tracked.

Visits – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that occurred on the specified day of the week.

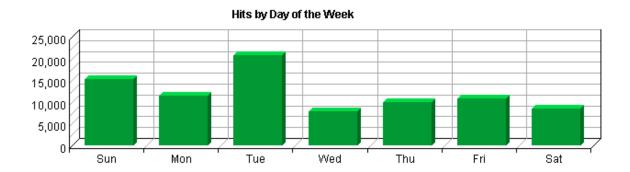
8

Number of visits on the specified day of the week. If the report period is longer than one

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Hits by Day of the Week

Day	Hits	%
Sun	15,321	18.08%
Mon	11,364	13.41%
Tue	20,712	24.45%
Wed	7,911	9.34%
Thu	10,031	11.84%
Fri	10,847	12.80%
Sat	8,534	10.07%
Total Weekend	23,855	28.16%
Total Weekdays	60,865	71.84%
Total	84,720	100.00%

Hits by Day of the Week - Help Card

3

Day – Specified day of the week being tracked.

Hits – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

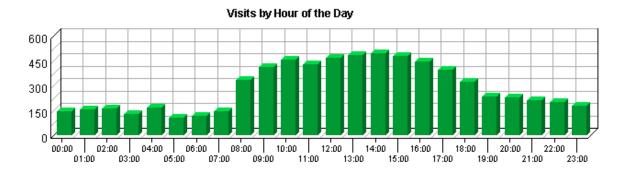
 $\mbox{\%}$ – Percentage of total hits that occurred on the specified day of the week.

Q

Days of less activity should be considered good days for maintenance and content improvement.

Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

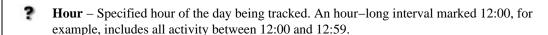
Hour	Visits	%
00:00	142	2.06%
01:00	157	2.28%
02:00	160	2.32%
03:00	130	1.89%
04:00	168	2.44%
05:00	108	1.57%
06:00	119	1.73%
07:00	146	2.12%
08:00	332	4.82%
09:00	410	5.95%
10:00	453	6.57%
11:00	429	6.23%
12:00	468	6.79%
13:00	485	7.04%
14:00	497	7.21%
15:00	476	6.91%
16:00	444	6.44%
17:00	394	5.72%
18:00	324	4.70%
19:00	233	3.38%
20:00	226	3.28%
21:00	211	3.06%
22:00	201	2.92%
23:00	177	2.57%
Total Visits during Work Hours (8:00am-5:00pm)	3,994	57.97%

Total Visits during After Hours (5:01pm-7:59am)	2,896	42.03%
Total	6,890	100.00%

Summary of Visits by Hour of the Day

Most Active Hour of the Day	14:00-14:59
Least Active Hour of the Day	05:00-05:59

Visits by Hour of the Day - Help Card



Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of visits

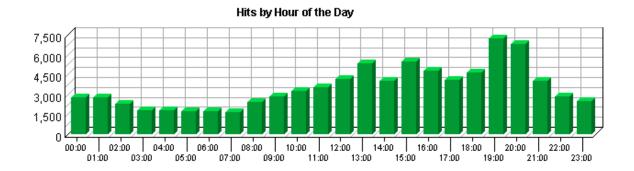
Visits – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

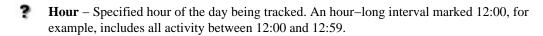
Hour	Hits	%
00:00	2,772	3.27%
01:00	2,795	3.30%
02:00	2,283	2.69%
03:00	1,771	2.09%
04:00	1,811	2.14%
05:00	1,740	2.05%
06:00	1,717	2.03%
07:00	1,686	1.99%
08:00	2,432	2.87%
09:00	2,868	3.39%
10:00	3,246	3.83%
11:00	3,559	4.20%
12:00	4,183	4.94%
13:00	5,344	6.31%
14:00	4,035	4.76%
15:00	5,473	6.46%
16:00	4,812	5.68%
17:00	4,090	4.83%
18:00	4,652	5.49%
19:00	7,238	8.54%
20:00	6,802	8.03%
21:00	4,057	4.79%
22:00	2,876	3.39%
23:00	2,478	2.92%

Total Hits during Work Hours (8:00am-5:00pm)	35,952	42.44%
Total Hits during After Hours (5:01pm-7:59am)	48,768	57.56%
Total	84,720	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	19:00-19:59
Least Active Hour of the Day	07:00-07:59

Hits by Hour of the Day - Help Card



Hits – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of hits.

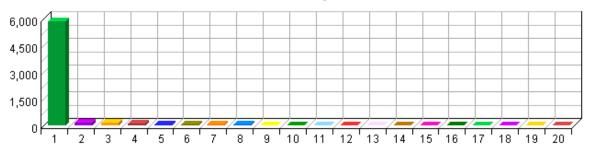
% – Percentage of hits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Visit Duration by Visits

This report shows the number and percentages of visits over selected visit lengths.





Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0–1	5,862	85.09%
1–2	179	2.60%
2–3	132	1.92%
3–4	82	1.19%
4–5	57	0.83%
5–6	76	1.10%
6–7	44	0.64%
7–8	31	0.45%
8–9	20	0.29%
9–10	21	0.30%
10–11	20	0.29%
11–12	13	0.19%
12–13	11	0.16%
13–14	9	0.13%
14–15	14	0.20%
15–16	11	0.16%
16–17	4	0.06%
17–18	10	0.15%
18–19	10	0.15%
19–20	11	0.16%
Subtotal	6,617	96.05%
Other	272	3.95%
Total	6,889	100.00%

Visit Duration by Visits 113

Visit Duration by Visits - Help Card

? Visit Duration (minutes) – The number of minutes your web site was viewed.

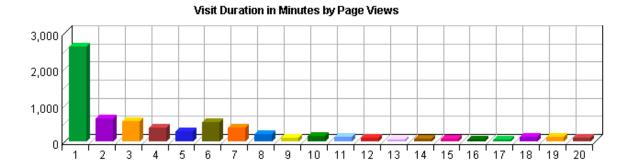
Visits – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who viewed your page for the specified duration of time.

 $\mathbf{\hat{V}}$ This information tells you how many visitors view your site for specific intervals of time.

Visit Duration by Page Views

This report shows the number and percentages of pages views over selected visit lengths.



Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0–1	2,619	8.14%
1–2	647	2.01%
2–3	548	1.70%
3–4	384	1.19%
4–5	281	0.87%
5–6	545	1.69%
6–7	373	1.16%
7–8	195	0.61%
8–9	93	0.29%
9–10	165	0.51%
10–11	115	0.36%
11–12	112	0.35%
12–13	50	0.16%
13–14	64	0.20%
14–15	68	0.21%
15–16	46	0.14%
16–17	42	0.13%
17–18	126	0.39%
18–19	117	0.36%
19–20	108	0.34%
Subtotal	6,698	20.81%
Other	25,484	79.19%
Total	32,182	100.00%

Visit Duration by Page Views - Help Card

5

Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

Views – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

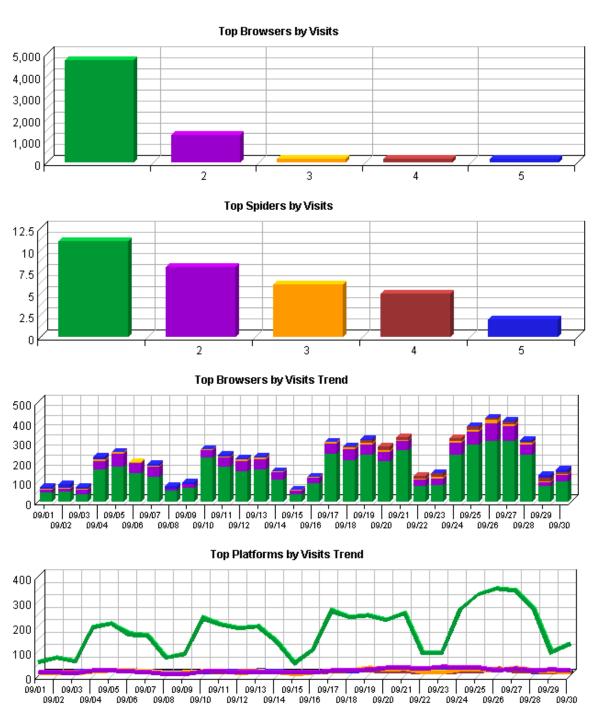
% – Percentage of visitors who viewed your page for the specified duration of time.



This information tells you how many visitors view your site for specific intervals of time.

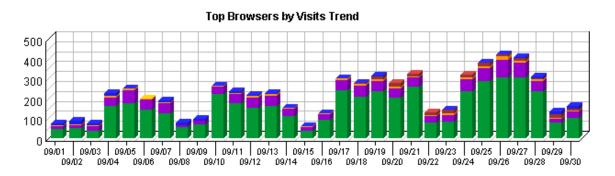
Browsers and Platforms Dashboard

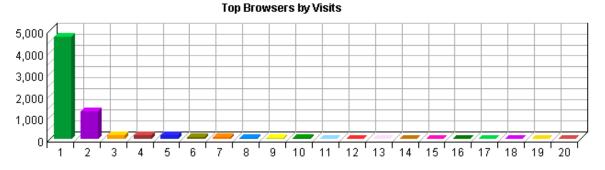
This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.



Top Browsers

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.





Top Browsers

	Browser	Visits %	Hits
1.	Microsoft Internet Explorer	4,684 68.35%	22,107
2.	Mozilla	1,274 18.59%	6,157
3.	Safari	187 2.73%	769
4.	Verity-URL-Gateway/2.4	171 2.50%	14,624
5.	Other Netscape Compatible	152 2.22%	17,861
6.	WWW-Mechanize/1.18	89 1.30%	10,309
7.	Netscape	74 1.08%	148
8.	lwp-trivial/1.35	48 0.70%	66
9.	Jakarta Commons-HttpClient/3.0-rc3	24 0.35%	7,496
10.	PEAR HTTP_Request class (http://pear.php.net/)	23 0.34%	24
11.	Opera	21 0.31%	59
12.	ColdFusion	19 0.28%	51
13.	Xenu Link Sleuth 1.2i	11 0.16%	71
14.	Others	8 0.12%	25
15.	larbin_2.6.3 larbin2.6.3@unspecified.mail	7 0.10%	17
16.	Konqueror	6 0.09%	6
17.	LinkChecker (http://www.transgen.de/)	4 0.06%	4

Top Browsers 119

18.	Xenu Link Sleuth 1.2j (beta)	4	0.06%	4
19.	NLESE USEPA	3	0.04%	2,277
20.	WebCopier v4.4	3	0.04%	19
	Subtotal	6,812	99.40%	82,094
	Other	41	0.60%	74
	Total	6,853	100.00%	82,168

Top Browsers - Help Card

Prowser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Hits – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

Visits – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total for the sort column (hits or visits) by those using the specified browser.

Prowser data can help you determine how to configure your site for optimal viewing.

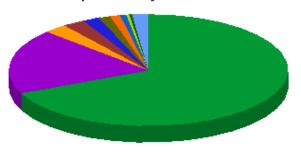
Note: Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

120 Top Browsers

Top Browsers by Version

This report lists the browser versions most common among your visitors.





Top Browsers by Version

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	3,183	46.45%	15,213
		7.0	1,452	21.19%	6,458
		5.5	13	0.19%	44
		5.01	12	0.18%	18
		5.0	10	0.15%	345
		4.0	4	0.06%	4
		5.23	3	0.04%	5
		1.	2	0.03%	8
		5.17	2	0.03%	3
		5.14	2	0.03%	2
		6.1	1	0.01%	7
		Other	0	0.00%	0
2.	Mozilla	20070725	582	8.49%	2,654
		20070914	412	6.01%	1,919
		20070508	45	0.66%	219
		20070515	23	0.34%	93
		20061204	20	0.29%	156
		20070309	20	0.29%	63
		Version Unknown	18	0.26%	45
		20050915	16	0.23%	200
		20061010	13	0.19%	18
		20070713	11	0.16%	37
		20060414	7	0.10%	189
		20060909	7	0.10%	56
		20060728	7	0.10%	55

20050414	6	0.09%	34
20050716	6	0.09%	15
20060111	5	0.07%	7
20070728	5	0.07%	5
20041107	5	0.07%	9
20050511	5	0.07%	11
20070809	4	0.06%	32
20070717	4	0.06%	10
20070216	3	0.04%	26
20050919	3	0.04%	11
20070606	2	0.03%	11
20060601	2	0.03%	9
20060613	2	0.03%	3
20060308	2	0.03%	5
20031007	2	0.03%	36
20070219	2	0.03%	43
20050225	2	0.03%	15
20070803	2	0.03%	23
20040910	2	0.03%	58
20041210	1	0.01%	3
20070222	1	0.01%	1
20060410	1	0.01%	1
20070827	1	0.01%	1
20060802	1	0.01%	4
20060719	1	0.01%	2
20061001	1	0.01%	10
20051111	1	0.01%	2
20021216	1	0.01%	4
2007080405	1	0.01%	1
20070509	1	0.01%	1
20070815	1	0.01%	1
20060911	1	0.01%	1
20060512	1	0.01%	4
20070802	1	0.01%	1
20070312	1	0.01%	2
20070111	1	0.01%	7
20070718	1	0.01%	10
20041108	1	0.01%	1
20070723	1	0.01%	2
20050711	1	0.01%	2
20061201	1	0.01%	3
20050717	1	0.01%	1

		20021112	1	0.01%	1
		20060501	1	0.01%	6
		20060426	1	0.01%	3
		20060508	1	0.01%	6
		20061025	1	0.01%	8
		20070720	1	0.01%	1
		Other	0	0.00%	0
3.	Safari	419.3	157	2.29%	706
		312.6	24	0.35%	55
		85.8.1	2	0.03%	3
		412.5	1	0.01%	2
		417.8	1	0.01%	1
		125.8	1	0.01%	1
		416.13	1	0.01%	1
		Other	0	0.00%	0
4.	Verity-URL-Gateway/2.4	Version Unknown	171	2.50%	14,624
		Other	0	0.00%	0
5.	Other Netscape Compatible	Version Unknown	152	2.22%	17,861
		Other	0	0.00%	0
6.	WWW-Mechanize/1.18	Version Unknown	89	1.30%	10,309
		Other	0	0.00%	0
7.	Netscape	4.08	20	0.29%	20
		7.2	18	0.26%	68
		4.5	16	0.23%	16
		7.1	7	0.10%	10
		8.1.3	5	0.07%	13
		7.0	2	0.03%	2
		8.1.2	2	0.03%	3
		8.1	1	0.01%	2
		4.76	1	0.01%	1
		7.02	1	0.01%	11
		7.01	1	0.01%	2
		Other	0	0.00%	0
8.	lwp-trivial/1.35	Version Unknown	48	0.70%	66
		Other	0	0.00%	0
9.	Jakarta Commons-HttpClient/3.0-rc3	Version Unknown	24	0.35%	7,496
		Other	0	0.00%	0
10.			23	0.34%	24

	PEAR HTTP_Request class (http://pear.php.net/)	Version Unknown			
		Other	0	0.00%	0
11.	Opera	9.23	12	0.18%	36
		9.00	3	0.04%	4
		9.22	2	0.03%	4
		9.10	1	0.01%	7
		8.01	1	0.01%	2
		7.54	1	0.01%	2
		9.20	1	0.01%	4
		Other	0	0.00%	0
12.	ColdFusion	Version Unknown	19	0.28%	51
		Other	0	0.00%	0
13.	Xenu Link Sleuth 1.2i	Version Unknown	11	0.16%	71
		Other	0	0.00%	0
14.	Others	Version Unknown	8	0.12%	25
		Other	0	0.00%	0
15.	larbin_2.6.3 larbin2.6.3@unspecified.mail	Version Unknown	7	0.10%	17
		Other	0	0.00%	0
16.	Konqueror	3.0-RC5	2	0.03%	2
		3.0-RC6	1	0.01%	1
		3.1	1	0.01%	1
		3.1-RC6	1	0.01%	1
		3.1-RC2	1	0.01%	1
		Other	0	0.00%	0
17.	LinkChecker (http://www.transgen.de/)	Version Unknown	4	0.06%	4
		Other	0	0.00%	0
18.	Xenu Link Sleuth 1.2j (beta)	Version Unknown	4	0.06%	4
		Other	0	0.00%	0
19.	NLESE USEPA	Version Unknown	3	0.04%	2,277
		Other	0	0.00%	0
20.	WebCopier v4.4	Version Unknown	3	0.04%	19
		Other	0	0.00%	0
	Subtotal		6,812	99.40%	82,094
	Other		41	0.60%	74
	Total		6,853	100.00%	82,168

Top Browsers by Version – Help Card

Prowser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of the total visits in which the visitor viewed this page at least once.

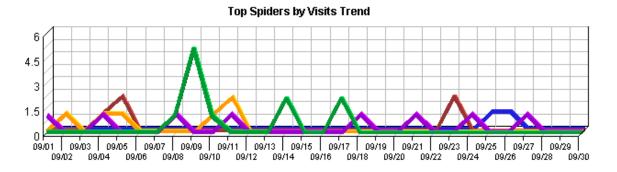
Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

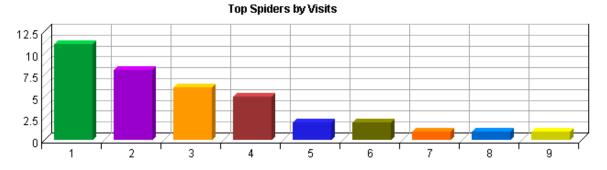
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This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

Top Spiders

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.





Top Spiders

	Spider	Visits	%	Hits
1.	Mozilla/5.0 (compatible; heritrix/1.12.0 http://www.accelobot.com)	11 29.	.73%	1,740
2.	Mozilla/4.0 (compatible; BOTW Spider; http://botw.org)	8 21.	.62%	8
3.	Mozilla/5.0 (compatible;heritrix/1.11.x http://crawler.archive.org)	6 16.	.22%	781
4.	Mozilla/4.0 (compatible; MSIE 4.01; Windows NT; MS Search 5.0 Robot)	5 13.	.51%	14
5.	Gaisbot	2 5.	.41%	3
6.	VSynCrawler	2 5.	.41%	2
7.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; SV1; MSIECrawler)	1 2.	.70%	2
8.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT; MS Search 4.0 Robot)	1 2.	.70%	1
9.	Mozilla/5.0 (compatible; Googlebot/2.1; http://www.google.com/bot.html)	1 2.	.70%	1
	Total	37 100.	.00%	2,552

Top Spiders 127

Top Spiders - Help Card

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Hits – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Spider – An automated program which searches the Internet.

Visits – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total spider visits or hits by the specified spider.

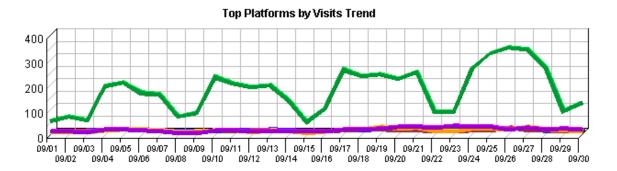


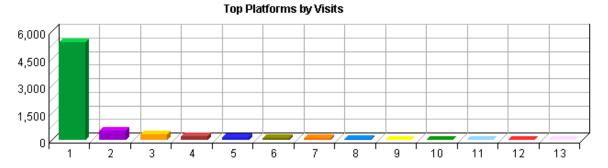
This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

128 Top Spiders

Top Platforms

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.





Top Platforms

	Platform	Visits	%	Views
1.	Windows XP	5,366	78.30%	24,645
2.	Others	494	7.21%	52,804
3.	Windows 2000	329	4.80%	1,451
4.	Macintosh PowerPC	189	2.76%	1,010
5.	Macintosh	167	2.44%	829
6.	Windows 98	117	1.71%	585
7.	Windows NT	110	1.61%	386
8.	Windows 2003	36	0.53%	339
9.	Linux	25	0.36%	79
10.	Windows ME	12	0.18%	26
11.	Windows Win32s	6	0.09%	6
12.	SunOS	1	0.01%	5
13.	Windows 95	1	0.01%	3
	Total	6,853	100.00%	82,168

Top Platforms 129

Top Platforms - Help Card

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Hits – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Platform – The specified platform being analyzed. The operating system used by the visitor to your site.

Total – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

Visits – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.

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This information is useful when determining what content to include on your web site.

130 Top Platforms