

# **NCER Final Report Monthly Statistics**

Web Log Analysis Monthly Report February 2008

Report Range:02/01/2008 00:00:00 - 02/29/2008 23:59:59

www.netiq.com



This report was generated by WebTrends(R) Tuesday May 20, 2008 – 15:33:40 Final report conversion by WebTrends Document Utility, Version 6.1a (build 423)

(c) 1996–2004 NetIQ Corporation. All rights reserved.

# **Table of Contents**

Overview Dashboard	
Referrers Dashboard	
Activity by Referring Site	5
Activity by Referring Domain	7
Activity by Referring Page	9
Search Engines Dashboard	
Activity by Search Engine	
Activity by Search Phrase	
Activity by Search Keyword	
Visitors Dashboard	
Top Visitors	
New vs. Return Visits	
Visitors by Number of Visits	
Visitors Trend	
Visits Trend	
Top Organizations	
Top Authenticated Usernames	
Top Domain Names	
Top-Level Domain Types	
Pages Dashboard	
Top Pages	
Top Content Groups	51
Top Directories	
Files Dashboard	
Most Downloaded Files	
Most Accessed File Types	

# **Table of Contents**

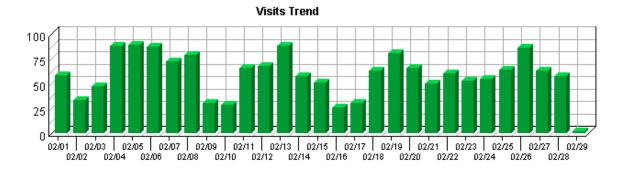
Most Uploaded Files	61
Navigation Dashboard	
Top Entry Pages	
Top Entry Files	
Top Exit Pages	71
Single Access Pages	
Top Paths Through Site	
Technical Dashboard	
Page Views Trend	
Hits Trend	
Bandwidth: Kbytes Transferred Trend	
Average Time to Serve Pages	91
Errors Dashboard	
Client Errors	
File Not Found Errors	97
Server Errors	
Activity Dashboard	
Visits by Number of Pages Viewed	
Visits by Day of the Week	
Hits by Day of the Week	
Visits by Hour of the Day	
Hits by Hour of the Day	
Visit Duration by Visits	
Visit Duration by Page Views	
Browsers and Platforms Dashboard	
Top Browsers	

# **Table of Contents**

Top Browsers by Version	
Top Spiders	
Top Platforms	

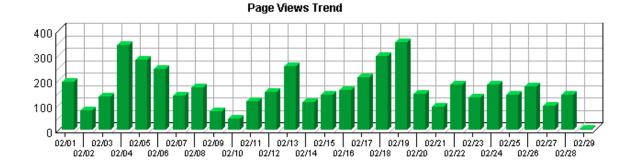
# **Overview Dashboard**

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



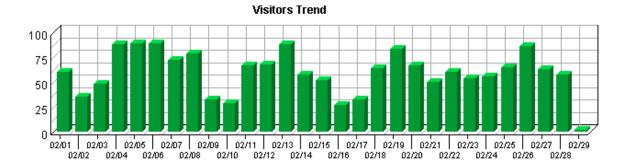
#### Visit Summary

Visits	1,700
Average per Day	58
Average Visit Length	00:33:08
Median Visit Length	00:09:56
International Visits	7.76%
Visits of Unknown Origin	59.00%
Visits from Your Country: United States (US)	33.24%



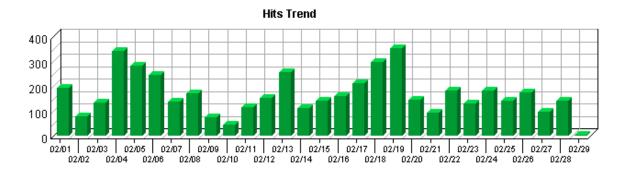
#### **Page View Summary**

Page Views	4,767
Average per Day	164
Average Page Views per Visit	2.80



**Visitor Summary** 

Unique Visitors	1,084
Visitors Who Visited Once	997
Visitors Who Visited More Than Once	87
Average Visits per Visitor	1.57

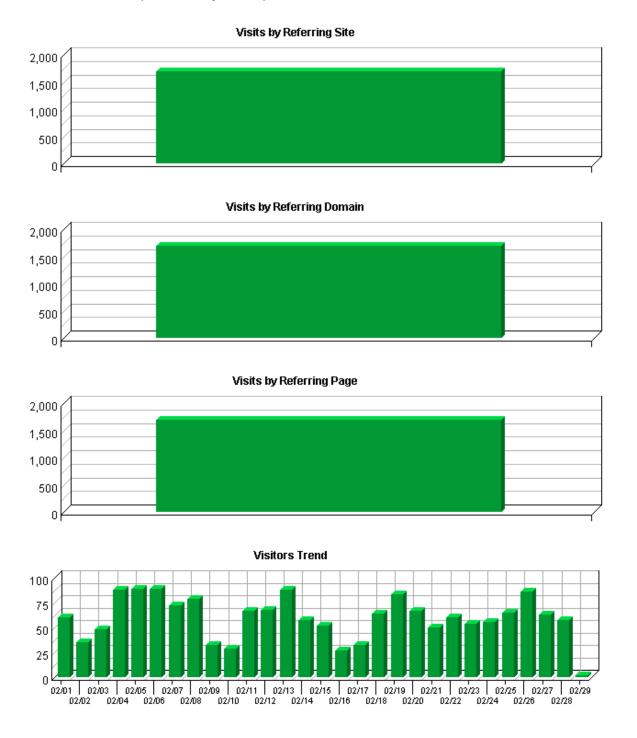


### Hit Summary

Successful Hits for Entire Site	4,767
Average Hits per Day	164
Home Page Hits	N/A

# **Referrers Dashboard**

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

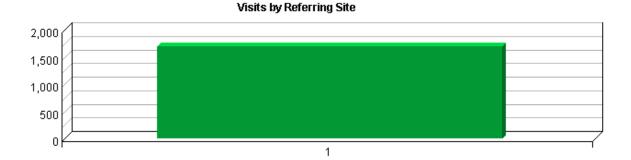


#### Referrers Dashboard

3

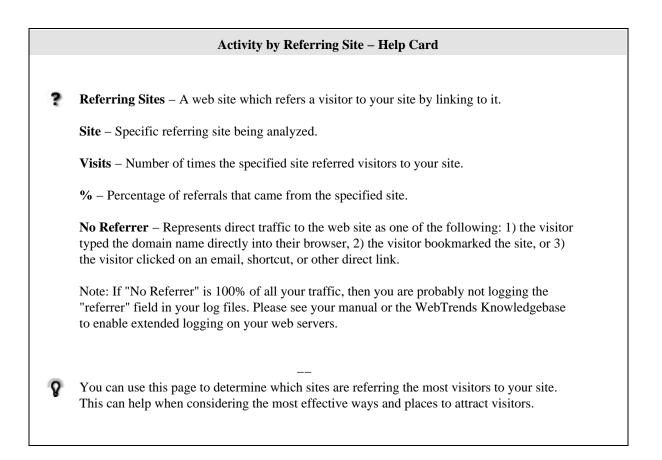
# Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



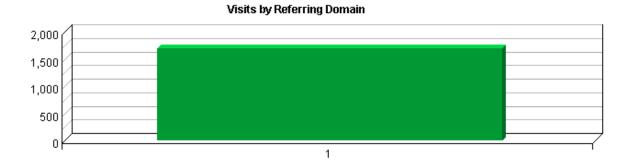
Activity by Referring Site

	Site	Visits	%
1.	No Referrer	1,700	100.00%
	Total	1,700	100.00%



# Activity by Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



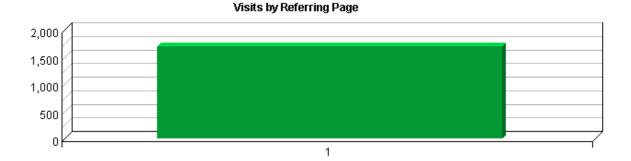
Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	1,700	100.00%
	Total	1,700	100.00%

	Activity by Referring Domain – Help Card
?	<b>Referring Domain</b> – A web site which refers a visitor to your site by linking to it.
	<b>Domain</b> – Specific referring domain being analyzed.
	Visits – Number of times the specified domain referred visitors to your site.
	% – Percentage of referrals that came from the specified domain.
	<b>No Referrer</b> – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.
	Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.
8	You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

# Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	1,700	100.00%
	Total	1,700	100.00%

Activity by Referring Page – Help (	Card
-------------------------------------	------

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

# **Search Engines Dashboard**

This dashboard summarizes important information related to specific search engines.



Search Engines Dashboard

# **Activity by Search Engine**

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

#### Activity by Search Engine – Help Card

### **?** <u>Top Search Engines Table</u>

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

#### **Top Search Engines with Search Phrases Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

**Phrases** – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

**Referrers** – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

#### **Top Search Engines with Keywords Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

**Keywords** – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

This information can give you an idea how your meta tags are performing with each search engine.

0

# **Activity by Search Phrase**

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.

### No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

# Activity by Search Phrase – Help Card

### ? Top Search Phrases Table

**Phrases** – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

**Referrals** – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

### **Top Search Phrases with Engines Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

**Referrals**– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

# Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

#### Activity by Search Keyword – Help Card

## ? Top Search Keywords Table

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

### Top Search Keywords Table with Engines Detail Table

**Engines** – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% Percentage of visitors referred from search engines who used the specified search engine and keyword.

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

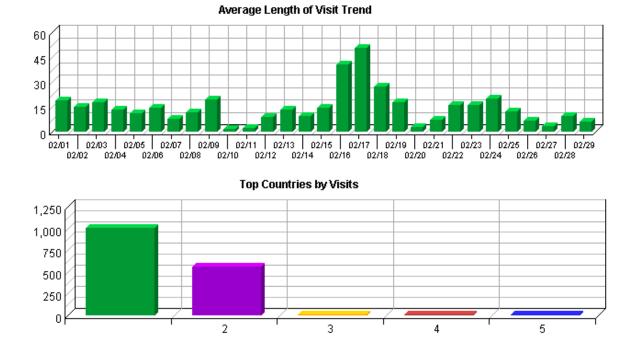
# **Visitors Dashboard**

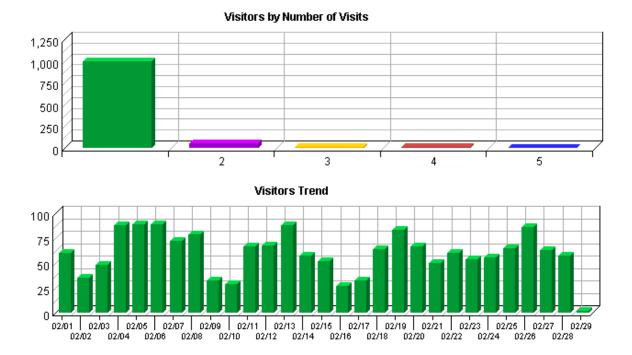
This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.



#### Visit Summary

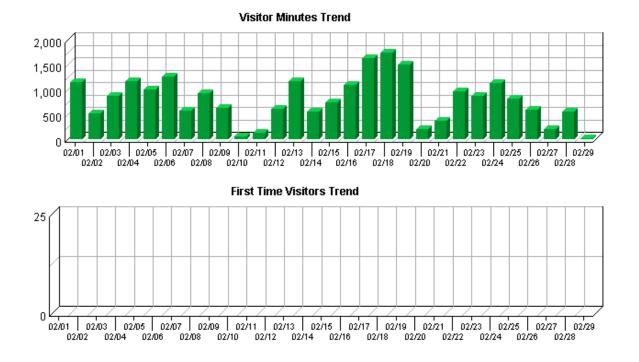
Visits	1,700
Average per Day	58
Average Visit Length	00:33:08
Median Visit Length	00:09:56
International Visits	7.76%
Visits of Unknown Origin	59.00%
Visits from Your Country: United States (US)	33.24%





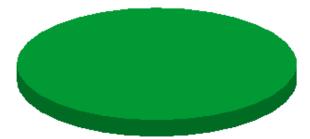
### **Visitor Summary**

Unique Visitors	1,084
Visitors Who Visited Once	997
Visitors Who Visited More Than Once	87
Average Visits per Visitor	1.57

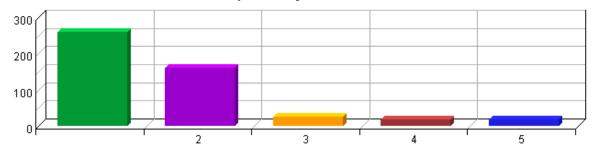


20



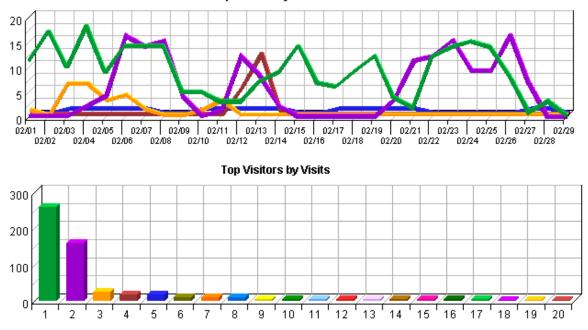


Top Visitors by Visits



# **Top Visitors**

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.



#### Top Visitors by Visits Trend

	Visitor	Visits	%	Hits
1.	72.36.94.70_Jakarta Commons-HttpClient/3.0.1	260	15.29%	1,533
2.	rg34.riverglassinc.com_Jakarta Commons-HttpClient/3.0.1	160	9.41%	936
3.	134.67.221.239_NLESE USEPA	25	1.47%	183
4.	97-82-84-58.static.kgpt.tn.charter.com_Mozilla/5.0 (Win	18	1.06%	58
5.	dsl093-165-206.chi1.dsl.speakeasy.net_Mozilla/4.0 (comp	17	1.00%	34
6.	161.80.46.152_Mozilla/5.0 (Windows; U; Windows NT 5.1;	11	0.65%	12
7.	207.67.117.171_larbin_2.6.3 larbin2.6.3@unspecified.mail	11	0.65%	39
8.	64.208.182.23_genieBot genieBot@genieknows.com	9	0.53%	185
9.	161.80.46.135_Mozilla/4.0 (compatible; MSIE 7.0; Window	6	0.35%	8
10.	arpa-jxq-ct-bj.sohu.com_sogou develop spider	5	0.29%	6
11.	natcrawlbloc01.net.m1.fti.net_Mozilla/5.0 (Windows; U;	4	0.24%	4
12.	ip70-179-168-188.fv.ks.cox.net_Mozilla/4.0 (compatible;	4	0.24%	5
13.	ip70-179-168-188.fv.ks.cox.net_Mozilla/5.0 (Windows; U;	4	0.24%	6
14.	134.67.71.163_Mozilla/4.0 (compatible; MSIE 6.0; Window	4	0.24%	6
15.	s200.alpha-s1.vectant.ne.jp_Mozilla/4.0 (compatible; MS	4	0.24%	18
16.	161.80.46.251_Mozilla/4.0 (compatible; MSIE 7.0; Window	4	0.24%	8
17.	pool-71-246-253-209.washdc.fios.verizon.net_Mozilla/4.0	4	0.24%	10

### **Top Visitors**

18.	216.157.208.162_Mozilla/4.0 (compatible; MSIE 7.0; Wind	3	0.18%	3
19.	68.80.224.122_Mozilla/5.0 (Windows; U; Windows NT 5.1;	3	0.18%	7
20.	199.64.0.252_Mozilla/4.0 (compatible; MSIE 6.0; Windows	3	0.18%	7
	Subtotal	559	32.86%	3,068
	Other	1,142	67.14%	1,722
	Total	1,701	100.00%	4,790

#### **Top Visitors – Help Card**

**Hits** – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor - The IP address, domain name, or cookie of the visitor.

**Visits** – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits made by the specified visitor.

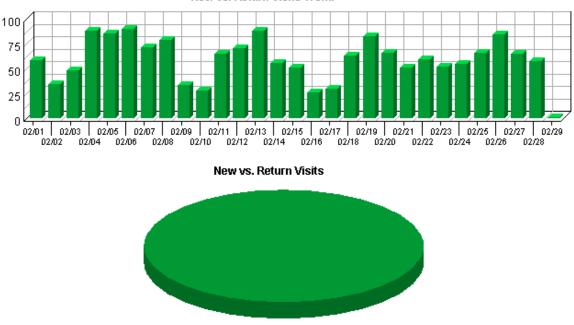
Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

**Note:** If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

Q

# New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.



New vs. Return Visits Trend

#### New vs. Return Visits

	Visitor Type	Visits	%
1.	Visitors Not Accepting Cookies	1,701	100.00%
	Total	1,701	100.00%

#### New vs. Return Visits – Help Card

New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

**Visitors Not Accepting Cookies** – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

**Visits** – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

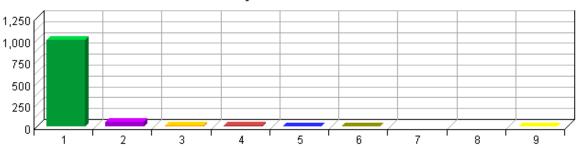
% – Percentage of visitors who fit into the specified visitor category.



By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

# **Visitors by Number of Visits**

This report shows the distribution of visitors based on how many times each visitor visited your site.



Visitors by Number of Visits

#### Visitors by Number of Visits

Number of Visits	<b>Unique Visitors</b>	%
1 visit	997	91.97%
2 visits	56	5.17%
3 visits	14	1.29%
4 visits	7	0.65%
5 visits	1	0.09%
6 visits	1	0.09%
7 visits	0	0.00%
8 visits	0	0.00%
9 visits	1	0.09%
Subtotal	1,077	99.35%
Other	7	0.65%
Total	1,084	100.00%

#### Visitors by Number of Visits - Help Card

**Number of Visits** – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

**Unique Visitors**– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

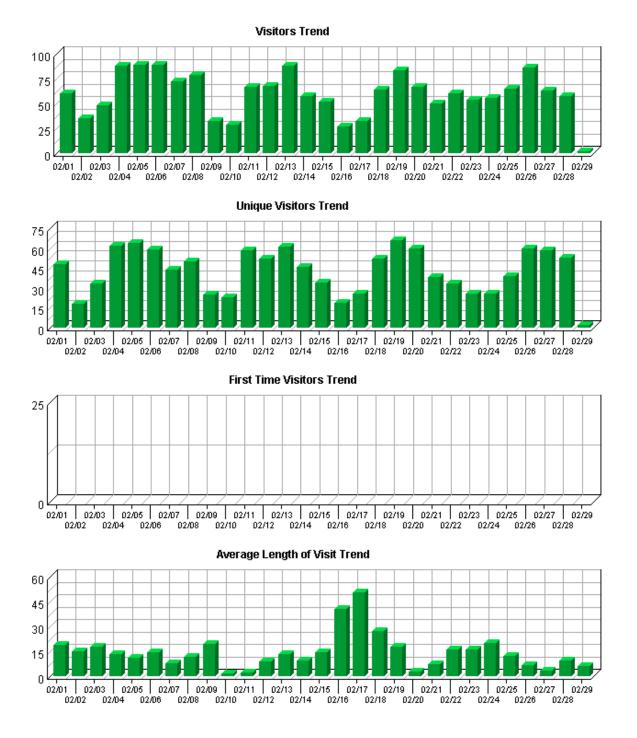
% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

Q

# **Visitors Trend**

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.





Time Interval	Visits Uniqu	ue Visitors	First Time Visitors	Avg Visit Length	sitor Minutes
02/01	60	48	0	00:18:59	1,139.22
02/02	35	18	0	00:14:44	516.15
02/03	48	33	0	00:17:56	861.27
02/04	88	62	0	00:13:16	1,168.32
02/05	89	64	0	00:11:15	1,002.40
02/06	89	59	0	00:14:12	1,264.20
02/07	72	44	0	00:07:57	573.02
02/08	79	50	0	00:11:43	925.82
02/09	32	25	0	00:19:25	621.38
02/10	29	23	0	00:01:37	47.08
02/11	67	58	0	00:01:59	132.92
02/12	68	52	0	00:08:55	606.53
02/13	88	61	0	00:13:14	1,165.53
02/14	57	46	0	00:09:35	547.08
02/15	52	34	0	00:14:17	742.87
02/16	27	19	0	00:40:33	1,095.15
02/17	32	26	0	00:50:43	1,623.07
02/18	64	52	0	00:27:10	1,739.12
02/19	83	66	0	00:18:03	1,499.30
02/20	67	60	0	00:03:02	204.00
02/21	50	38	0	00:07:29	374.92
02/22	60	33	0	00:15:58	958.03
02/23	54	26	0	00:16:05	869.18
02/24	56	26	0	00:20:04	1,123.78
02/25	65	39	0	00:12:23	805.85
02/26	86	60	0	00:06:47	584.40
02/27	63	58	0	00:03:07	196.83
02/28	57	53	0	00:09:36	547.23
02/29	2	2	0	00:06:16	12.55
Average	59	42	0	N/A	791.28

#### Visitors Trend

Visitors Trend – Help Card
<b>Time Interval</b> – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
<b>Visits</b> – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero–length visits. A zero–length visit occurs when all hits for that visit are logged with the exact same time stamp.
<b>Unique Visitors</b> – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.
First Time Visitors – Number of visitors who had never visited your web site before.
<b>Avg Visit Length</b> – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.
<b>Visitor Minutes</b> – Number of minutes your web site was viewed, regardless of who was viewing it.
Average – This row gives the average for each column.
<b>Total</b> – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.
Use this page to determine which times your web site is busiest.
Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

Total

1,719

1,235

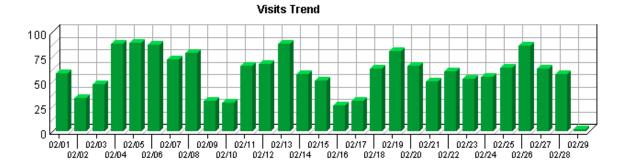
0

22,947.20

N/A

## **Visits Trend**

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Visits Trend

Time Interval	Visits	%
02/01	58	3.41%
02/02	33	1.94%
02/03	47	2.76%
02/04	88	5.18%
02/05	89	5.24%
02/06	87	5.12%
02/07	72	4.24%
02/08	79	4.65%
02/09	31	1.82%
02/10	29	1.71%
02/11	66	3.88%
02/12	68	4.00%
02/13	88	5.18%
02/14	57	3.35%
02/15	51	3.00%
02/16	26	1.53%
02/17	31	1.82%
02/18	63	3.71%
02/19	81	4.76%
02/20	66	3.88%
02/21	50	2.94%
02/22	60	3.53%
02/23	53	3.12%
02/24	55	3.24%
02/25	64	3.76%

02/26	86	5.06%
02/27	63	3.71%
02/28	57	3.35%
02/29	2	0.12%
Total	1,700	100.00%

	Visits Trend – Help Card
?	<b>Time Interval</b> – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
	<b>Visits</b> – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.
	% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.
8	Periods of less activity can be considered good times for maintenance and content improvement.

# **Top Organizations**

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

**Top Organizations - Help Card** 

**2 Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second-level domain name, such as netiq.com. If the top-level domain name is a country code, then this shows the third-level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

**Organization** – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

Total – The total for all visits or hits.

**Unknown** – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

**Visits** – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

**Hits** – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.

Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

## **Top Authenticated Usernames**

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data	for	this	section	in	the	log	data	analyzed.
1.10 00000						-~5		

#### **Top Authenticated Usernames – Help Card**

Authenticated Username – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

**Hits** – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor - Authenticated name of the user being analyzed.

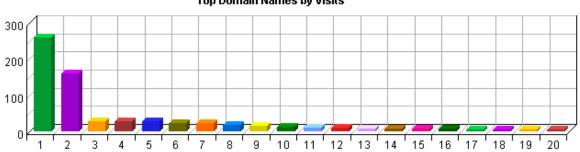
**Visits** – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

You may use this information for your marketing efforts, such as special promotions or newsletters.

## **Top Domain Names**

This report lists the domain name that generates the most activity to your web site.



#### **Top Domain Names by Visits**

**Top Domain Names** 

		Visits	%	Hits
1.	72.36.94.70	260	15.29%	1,532
2.	riverglassinc.com	160	9.41%	936
3.	rr.com	29	1.71%	41
4.	verizon.net	29	1.71%	44
5.	comcast.net	27	1.59%	35
6.	134.67.221.239	24	1.41%	161
7.	charter.com	22	1.29%	62
8.	speakeasy.net	17	1.00%	34
9.	cox.net	15	0.88%	19
10.	161.80.46.152	13	0.76%	14
11.	207.67.117.171	11	0.65%	39
12.	64.208.182.23	9	0.53%	185
13.	74.172.65.34	8	0.47%	14
14.	fti.net	7	0.41%	7
15.	sbcglobal.net	7	0.41%	8
16.	161.80.46.135	7	0.41%	11
17.	aol.com	6	0.35%	7
18.	qwest.net	5	0.29%	6
19.	optonline.net	5	0.29%	5
20.	hinet.net	5	0.29%	8
	Subtotal	666	39.18%	3,168
	Other	1,034	60.82%	1,599
	Total	1,700	100.00%	4,767

### Top Domain Names – Help Card

**2 Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second-level domain name, such as netiq.com. If the top-level domain name is a country code, then this shows the third-level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

**Hits** – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

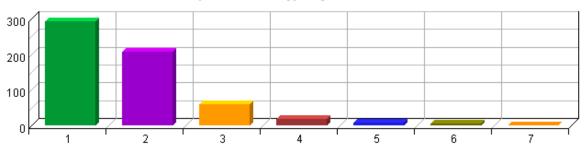
**Visits** – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% - Percentage of the total activity that was from this domain name or IP address.

Use this information when you are interested in high–level domain names of visitors generating the most activity to your web site.

## **Top-Level Domain Types**

This report provides a breakdown of top-level domain types.



Top-Level Domain Types by Visits

#### **Top-Level Domain Types**

	Top–Level Domain Types	Visits	%	Hits
1.	Commercial	293	49.66%	1,154
2.	Network	207	35.08%	292
3.	Education	59	10.00%	77
4.	Government	17	2.88%	20
5.	Organization	9	1.53%	11
6.	Military	4	0.68%	7
7.	ARPANET	1	0.17%	1
	Total	590	100.00%	1,562

### **Top-Level Domain Types - Help Card**

**Top-Level Domain** – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

**Hits** – Number of hits to your site from the specified top–level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Total** – The total visits or hits where there was sufficient information to identify the top–level domain. This number may be less than the total activity overall.

**Visits** – Number of visits to your site from the specified top–level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

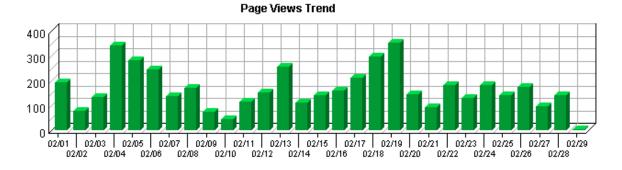
% – Percentage of total visits or hits from sites in the specified top–level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.

Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

**Note:** This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

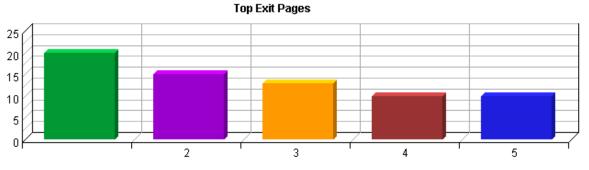
## **Pages Dashboard**

This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.

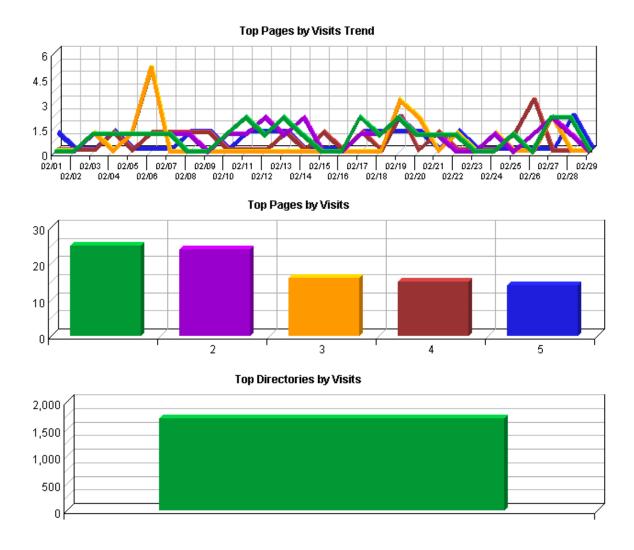


Page View Summary

Page Views	4,767
Average per Day	164
Average Page Views per Visit	2.80

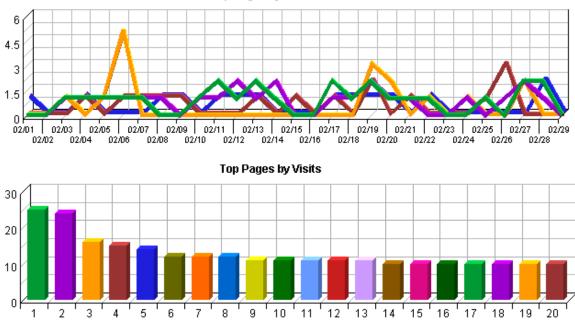


**Top Entry Pages** 



## **Top Pages**

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.



#### Top Pages by Visits Trend

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	Final Report   Chlorinated Solvent Impact and Remediation Strategies for the D http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	25	0.57%	25	00:04:03	0
2.	Final Report   Polybrominated Diphenyl Ethers (Flame Retardants) in Babies, Se http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	24	0.55%	27	00:04:31	0
3.	Final Report   The Application of Ferrate for	16	0.37%	25	00:02:02	0

	Wastewater Reuse http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse					
4.	Final Report   Reduction of Use of Petroleum Energy Resources by Conversion of http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	15	0.34%	16	00:04:01	0
5.	Final Report   Migration and Biodegradation of Pentachlorophenol in Soil Envir http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	14	0.32%	15	00:05:47	0
6.	Final Report   Bioavailability of Desorption Resistant Hydrocarbons in Sedimen http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	12	0.28%	13	00:06:26	0
7.	Final Report   Exposure Core  http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	12	0.28%	12	00:09:07	0
8.	Final Report   Research Consortium on Ozone and Fine Particle Formation in Cal http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	12	0.28%	12	00:17:09	0
9.	Final Report   NYU–EPA PM Center: Health Risks of PM Components	11	0.25%	11	00:03:46	0

	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse					
10.	Final Report   A Source-Oriented Evaluation of the Combined Effects of Fine Pa http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	11	0.25%	11	00:10:01	0
11.	Final Report   Ambient Particle Health Effects: Exposure, Susceptibility, and http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	11	0.25%	11	00:16:38	0
12.	Final Report   Ultrafine Particles: Characterization, Health Effects and Patho http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	11	0.25%	13	00:09:58	0
13.	Final Report   Statistics and Data Core  http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	11	0.25%	11	00:02:52	0
14.	Final Report   Evaluation of the Efficacy of a New Secondary Disinfectant Form http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	10	0.23%	14	00:01:30	0
15.	Final Report   Development of a Personal Cascade Impactor Sampler (PCIS)  http:// cfpub.epa.gov/	10	0.23%	10	00:05:27	0

	ncer_abstracts/ index.cfm/ fuse					
16.	Final Report   Effects of Natural Cyclic Variations on Contaminated Fate and T http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	10	0.23%	10	00:05:17	0
17.	Final Report   CECEHDPR – University of Michigan  http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	10	0.23%	10	00:11:01	0
18.	Final Report   Small–Scale Ethanol Drying  http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	10	0.23%	13	00:03:04	0
19.	Final Report   Center for Ecological Health Research  http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	10	0.23%	10	00:08:25	0
20.	Final Report   Dependence of Metal Ion Bioavailability on Biogenic Ligands and http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	10	0.23%	10	00:06:44	0
	Subtotal	255	5.86%	279	00:06:43	
	Other	4,099	94.14%	4,488	00:07:05	
	Total	4,354	100.00%	4,767	00:07:04	

### **Top Pages – Help Card**

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Views – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

**Average Time Viewed** – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

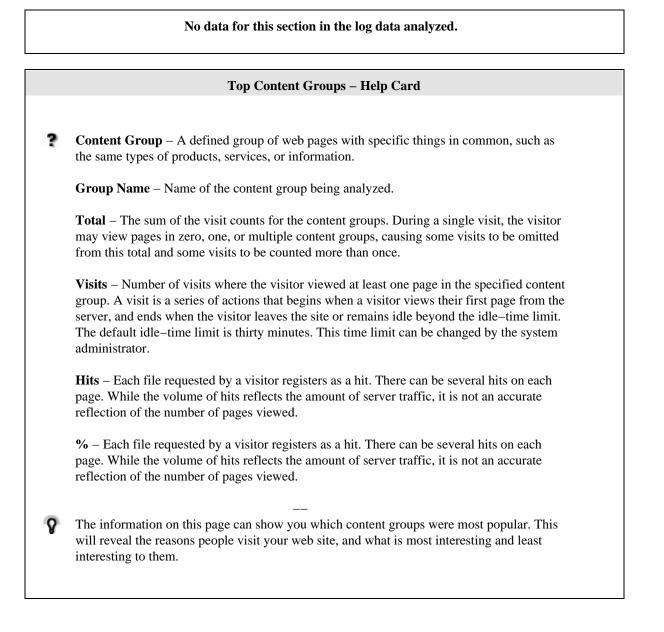
**Average Time to Serve** – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

**Note**: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

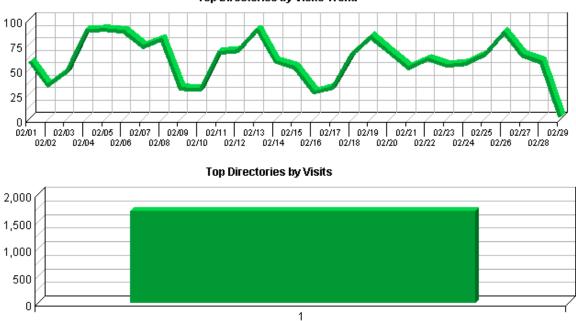
# **Top Content Groups**

This report identifies the most popular groups of web site pages and how often they were visited.



## **Top Directories**

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.



**Top Directories by Visits Trend** 

**Top Directories** 

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm	1,700	100.00%	4,767	0
	Total	1,700	100.00%	4,767	0



**Path to Directory** – The full URL path to the directory being analyzed.

**Visits** – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Kbytes Transferred** – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

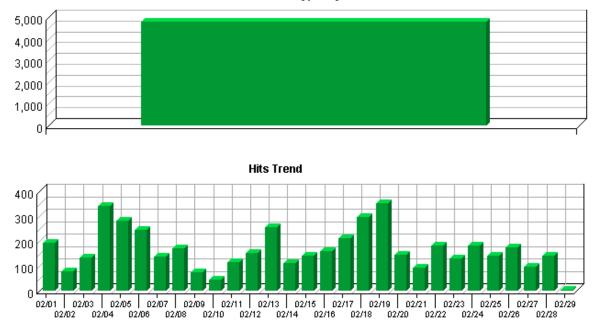
Q

## **Files Dashboard**

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

### **Hit Summary**

Successful Hits for Entire Site	4,767
Average Hits per Day	164
Home Page Hits	N/A



### Most Accessed File Types by Files

### **Most Downloaded Files**

This report identifies the most popular files downloaded from your site.

	No data for this section in the log data analyzed.
	Most Downloaded Files – Help Card
	Most Downloaded Files – Help Caru
?	<b>Downloads</b> – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.
	Files – The path and filename of the file being analyzed.
	<b>Visits</b> – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.
	% – Percentage of times the specified file was downloaded compared to all downloaded files.
۷	This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

### **Most Accessed File Types**

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



### Most Accessed File Types by Files

#### Most Accessed File Types

	File Type	Files %	Kbytes Transferred
1.	cfm	4,767 100.00%	0
	Total	4,767 100.00%	0

Most Accessed File Types – Help Card				
?	<b>File Type</b> – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."			
	Files – Number of files of the specified type accessed by visitors to your site.			
	<b>Kbytes Transferred</b> – Number of kilobytes of data transferred for all files of the specified type.			
	% – Percentage of all kilobytes of data transferred for the specified file type.			
8	This report provides general statistics for the type of data that visitors access on your site.			

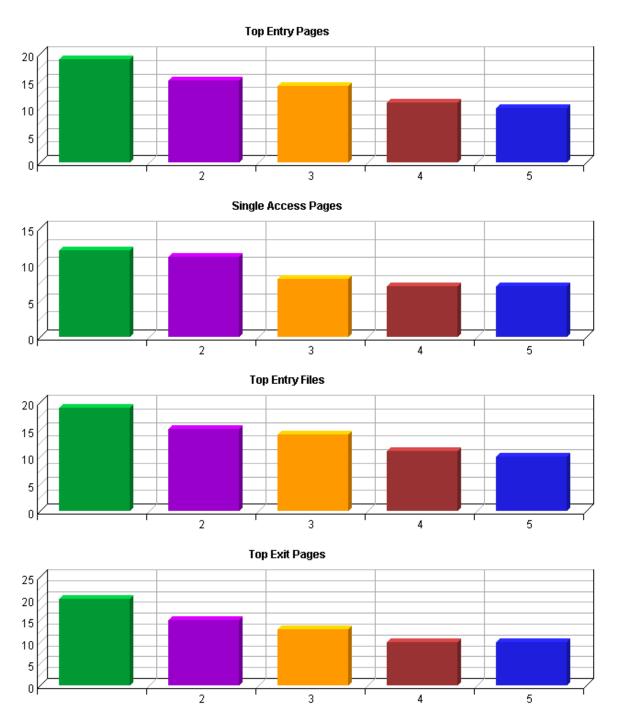
## **Most Uploaded Files**

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

	No data for this section in the log data analyzed.				
	Most Uploaded Files – Help Card				
?	Files – The path and filename of the uploaded file being analyzed.				
	<b>Top Uploads</b> – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.				
	<b>Visits</b> – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.				
	% – Percentage of times the specified file was uploaded compared with all uploaded files.				
8	 You may want to run virus scans on uploaded files.				

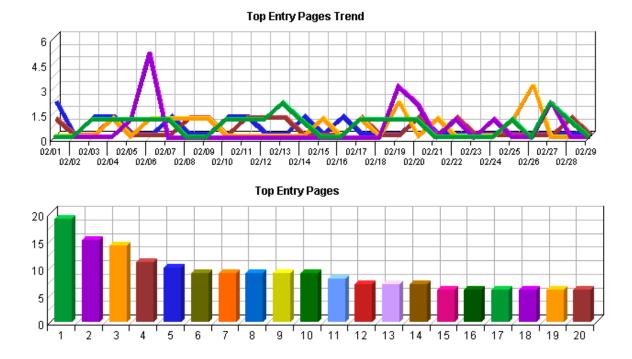
# **Navigation Dashboard**

This dashboard summarizes important information related to online navigation.



# **Top Entry Pages**

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.



### **Top Entry Pages**

	Pages	Visits	%
1.	Final Report   Chlorinated Solvent Impact and Remediation Strategies for the D http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	19	1.12%
2.	Final Report   The Application of Ferrate for Wastewater Reuse  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	15	0.88%
3.	Final Report   Reduction of Use of Petroleum Energy Resources by Conversion of http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	14	0.82%
4.	Final Report   Migration and Biodegradation of	11	0.65%

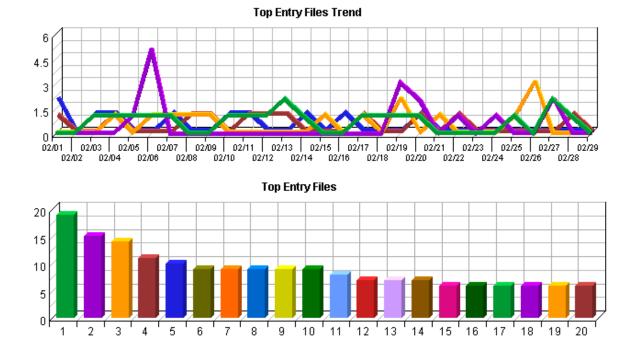
	Pentachlorophenol in Soil Envir http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse		
5.	Final Report   Evaluation of the Efficacy of a New Secondary Disinfectant Form http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	10	0.59%
6.	Final Report   Small–Scale Ethanol Drying  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.53%
7.	Final Report   Coal Combustion Wastes: New Concerns About an Old Problem  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.53%
8.	Final Report   Multi-Objective Decision-Making for Environmental Remediation  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.53%
9.	Final Report   Quiet Reliable and Compact Fuel Cell Based APU (QRCFC-APU)  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.53%
10.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.53%
11.	Final Report   Application of a Unified Aerosol-Chemistry-Climate GCM to Under http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	8	0.47%
12.	Final Report   A High Efficiency, Extremely Low Emission Internal Combustion E http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.41%

13.	Final Report   Phosphorus Recovery from Sewage  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.41%
14.	Final Report   Remote Sensing of Automobile Emissions Using Raman LIDAR  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.41%
15.	Final Report   Integrated Assessment of the Public Health Effects of Climate C http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
16.	Final Report   Handheld MEMS–Based Detector of Toxins and Toxigenic Organisms http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
17.	Final Report   Novel Antibiotic-Resistant Bacteria Formed in the Environment a http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
18.	Final Report   Anthropogenic Pollutant Effects on Aquatic Ecosystems Impacts o http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
19.	Final Report   Brominated DBP Formation and Speciation Based on the Specific U http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
20.	Final Report   Copper–Free Antifouling Coatings  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
	Subtotal	179	10.53%
	Other	1,521	89.47%

	Top Entry Pages – Help Card				
?	<b>Entry Page</b> – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.				
	<b>Pages</b> – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.				
	<b>Visits</b> – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.				
	% – Percentage of times this page was the entry page compared with other entry pages.				
8	This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.				

# **Top Entry Files**

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.



	Files	Visits	%
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	19	1.12%
2.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	15	0.88%
3.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	14	0.82%
4.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	11	0.65%
5.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	10	0.59%
6.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	9	0.53%
7.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	9	0.53%
8.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	9	0.53%
9.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	9	0.53%
10.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	9	0.53%
11.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	8	0.47%
12.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	7	0.41%
13.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	7	0.41%
14.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	7	0.41%
15.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.35%
16.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.35%
17.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.35%

http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.35%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.35%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.35%
Subtotal	179	10.53%
Other	1,521	89.47%
Total	1,700	100.00%
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio Subtotal Other	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio6http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio6Subtotal179Other1,521

## **Top Entry Files – Help Card**

**Files** – Refers to the first file loaded to a visitor's browser. Contrast this with the first page loaded to a visitor's browser. The entry page for some visitors is not a formally defined page, so the information in this table and graph include all first hits regardless if the hit was on a formal page or not.

**Visits** – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

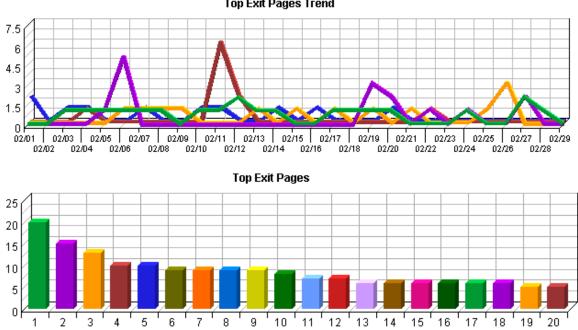
% – Refers to the total numbers of visits.

Consider what catches the attention of visitors most quickly and effectively.

Q

# **Top Exit Pages**

This report identifies the last page visitors viewed before they left your site.



Top Exit Pages Trend

**Top Exit Pages** 

	Pages	Visits	%
1.	Final Report   Polybrominated Diphenyl Ethers (Flame Retardants) in Babies, Se http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	20	1.18%
2.	Final Report   The Application of Ferrate for Wastewater Reuse  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	15	0.88%
3.	Final Report   Reduction of Use of Petroleum Energy Resources by Conversion of http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	13	0.76%
4.	Final Report   Small–Scale Ethanol Drying  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/	10	0.59%

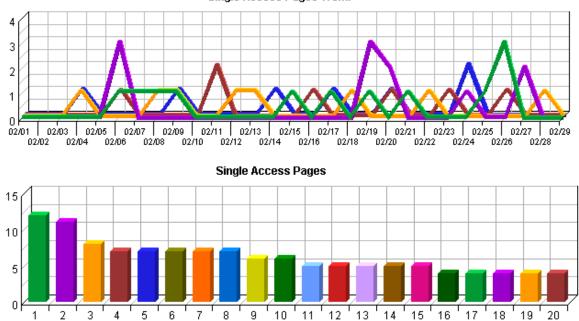
	fuse		
5.	Final Report   Evaluation of the Efficacy of a New Secondary Disinfectant Form http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	10	0.59%
6.	Final Report   Migration and Biodegradation of Pentachlorophenol in Soil Envir http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.53%
7.	Final Report   Multi-Objective Decision-Making for Environmental Remediation  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.53%
8.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.53%
9.	Final Report   Quiet Reliable and Compact Fuel Cell Based APU (QRCFC-APU)  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.53%
10.	Final Report   Phosphorus Recovery from Sewage  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	8	0.47%
11.	Final Report   Remote Sensing of Automobile Emissions Using Raman LIDAR  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.41%
12.	Final Report   Coal Combustion Wastes: New Concerns About an Old Problem  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.41%
13.	Final Report   Anthropogenic Pollutant Effects on Aquatic	6	0.35%

	Ecosystems Impacts o http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse		
14.	Final Report   Brominated DBP Formation and Speciation Based on the Specific U http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
15.	Final Report   The Effect of Environmental Conditions on Reductive Dechlorinat http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
16.	Final Report   A Bioengineering Approach to Nanoparticle based Environmental http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	6	0.35%
17.	Final Report   Environmentally Benign Polymeric Packaging from Renewable Resou http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
18.	Final Report   Research Consortium on Ozone and Fine Particle Formation in Cal http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.35%
19.	Final Report   Endocrine Disruptors and Host Resistance in Lake Apopka Alligat http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.29%
20.	Final Report   Evaluation of Chemical and Biological Assays as Indicators of T http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.29%
	Subtotal	172	10.11%
	Other	1,529	89.89%

Top Exit Pages – Help Card					
?	<b>Exit Page</b> – The last page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.				
	<b>Pages</b> – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.				
	<b>Visits</b> – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.				
	% – Percentage of times this page was the exit page compared with other exit pages.				
8	You can use this information to determine your visitors' satisfaction with their visits. Visitors may have left this page because they found what they were looking for, lost interest, determined the content didn't apply to them, or for many other reasons. If your top exit page is your home page, this may be an indication that you are alienating a lot of first time visitors.				

# Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.



Single Access Pages Trend

	Pages	Visits	%
1.	Final Report   Reduction of Use of Petroleum Energy Resources by Conversion of http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	12	1.14%
2.	Final Report   The Application of Ferrate for Wastewater Reuse  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	11	1.04%
3.	Final Report   Migration and Biodegradation of Pentachlorophenol in Soil Envir http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	8	0.76%
4.	Final Report   Remote Sensing of Automobile Emissions Using Raman LIDAR	7	0.66%

	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse		
5.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.66%
6.	Final Report   Multi–Objective Decision–Making for Environmental Remediation  http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	7	0.66%
7.	Final Report   Quiet Reliable and Compact Fuel Cell Based APU (QRCFC-APU)  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.66%
8.	Final Report   Coal Combustion Wastes: New Concerns About an Old Problem  http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	7	0.66%
9.	Final Report   Evaluation of the Efficacy of a New Secondary Disinfectant Form http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	6	0.57%
10.	Final Report   Small–Scale Ethanol Drying  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.57%
11.	Final Report   ECOHAB: Control of Harmful Algal Blooms using Clay  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.47%
12.	Final Report   Handheld MEMS–Based Detector of Toxins and Toxigenic Organisms http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.47%
13.	Final Report   Biomineralization of Heavy	5	0.47%

	Metals Within Fungal Mycelia A New T http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse		
14.	Final Report   The Wind Energy Research Program (WERP): Design and Constructio http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.47%
15.	Final Report   Use of a Genetically Modified Organism To Assess Sewer Line Int http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.47%
16.	Final Report   Factors Controlling the Dust Mite Population in the Indoor Envi http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.38%
17.	Final Report   Development and Evaluation of a Novel Sampling Method to Determ http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.38%
18.	Final Report   A Bioengineering Approach to Nanoparticle based Environmental http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.38%
19.	Final Report   Phosphorus Recovery from Sewage  http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.38%
20.	Final Report   Statistical Methods for Epidemiologic Studies of the Health Eff http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.38%
	Subtotal	123	11.68%
	Other	930	88.32%

### Single Access Pages – Help Card

Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

**Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.

This information can be helpful when considering the design of the site with respect to the kind of visitors you attract. Consider how well these pages convey your message. Do they need improvement to extend visits, or is it possible that are you attracting the wrong visitors?

## **Top Paths Through Site**

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Starting Page	Paths from Start	Visits	%
All Entry Pages		17	1.00%
	1. Final Report   Chlorinated Solvent Impact and Remediation Strategies for the D		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio 2. Final Report   Polybrominated Diphenyl Ethers		
	(Flame Retardants) in Babies, Se		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
		15	0.88%
	1. Final Report   The Application of Ferrate for Wastewater Reuse		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
		12	0.71%
	1. Final Report   Reduction of Use of Petroleum Energy Resources by Conversion of		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
		10	0.59%
	1. Final Report   Evaluation of the Efficacy of a New Secondary Disinfectant Form		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	 9	0.53%
	1. Final Report   Quiet Reliable and Compact Fuel Cell Based APU (QRCFC–APU)	,	0.0070
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
		9	0.53%
	1. Final Report   Small–Scale Ethanol Drying  http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
		9	0.53%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	 9	0.53%
	1. Final Report   Migration and Biodegradation of	9	0.35%
	Pentachlorophenol in Soil Envir		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
		9	0.53%
	1. Final Report   Multi–Objective Decision–Making for Environmental Remediation		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	· · · · -	7	0.41%
	1. Final Report   Phosphorus Recovery from Sewage	·	/*
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		

## **Top Paths Through Site**

1. Final Report   Coal Combustion Wastes: New Concerns About an Old Problem	7	0.41%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. Final Report   Remote Sensing of Automobile Emissions Using Raman LIDAR	7	0.41%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	6	0.35%
1. Final Report   Anthropogenic Pollutant Effects		
on Aquatic Ecosystems Impacts o http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
http://cipub.epa.gov/ncer_abstracts/index.cim/iuseactio		
	5	0.29%
1. Final Report   Brominated DBP Formation and Speciation Based on the Specific U		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	5	0.29%
1. Final Report   Handheld MEMS–Based Detector of Toxins and Toxigenic Organisms		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	5	0.29%
1. Final Report   Novel Antibiotic-Resistant		
Bacteria Formed in the Environment a		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	5	0.29%
1. Final Report   The Wind Energy Research		
Program (WERP): Design and Constructio		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	5	0.29%
1. Final Report   Bioavailability of Organic		
Contaminants in Estuarine Sediments		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	5	0.29%
1. Final Report   Factors Controlling the Dust Mite		
Population in the Indoor Envi		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	5	0.29%
1. Final Report   ECOHAB: Control of Harmful		
Algal Blooms using Clay		
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		

**Top Paths Through Site – Help Card** 

**Path Through Site** – The sequence of pages a visitor views, from the entry page to the exit page.

**Paths From Start** – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page

column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

**Visits** – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

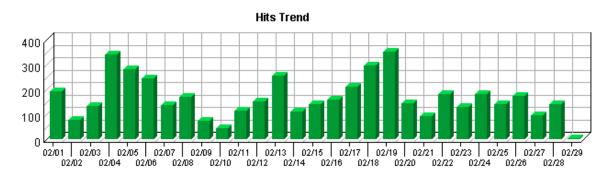
% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

ο

# **Technical Dashboard**

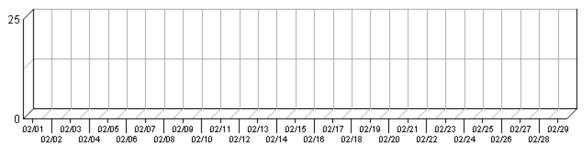
This dashboard summarizes important information related to online technical activity.



**Hit Summary** 

Successful Hits for Entire Site	4,767
Average Hits per Day	164
Home Page Hits	N/A

Bandwidth: Kbytes Transferred Trend

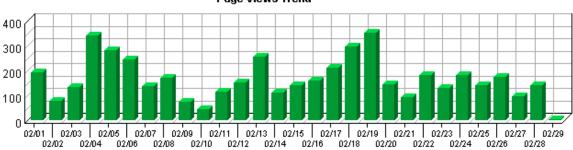


## **Technical Statistics**

Total Hits	4,767	100%
Successful Hits	4,767	100.00%
Failed Hits	0	0.00%
Cached Hits	0	0.00%

# **Page Views Trend**

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



## Page Views Trend

### **Page Views Trend**

Time Interval	Page Views	%
02/01	192	4.03%
02/02	79	1.66%
02/03	135	2.83%
02/04	339	7.11%
02/05	280	5.87%
02/06	243	5.10%
02/07	136	2.85%
02/08	171	3.59%
02/09	73	1.53%
02/10	43	0.90%
02/11	115	2.41%
02/12	153	3.21%
02/13	256	5.37%
02/14	110	2.31%
02/15	139	2.92%
02/16	160	3.36%
02/17	211	4.43%
02/18	295	6.19%
02/19	350	7.34%
02/20	143	3.00%
02/21	91	1.91%
02/22	181	3.80%
02/23	131	2.75%
02/24	183	3.84%
02/25	141	2.96%

02/26	174	3.65%
02/27	98	2.06%
02/28	142	2.98%
02/29	3	0.06%
Total	4,767	100.00%

### Page Views Trend – Help Card

Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Page View** – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

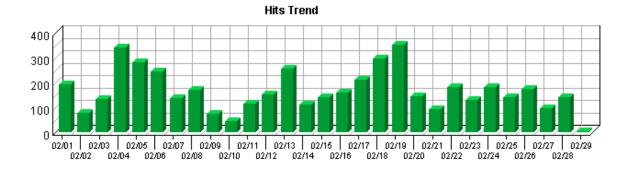
**Time Interval** – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

# **Hits Trend**

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



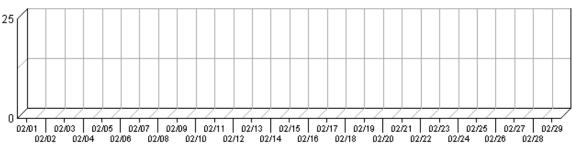
Time Interval	Hits	%
02/01	192	4.03%
02/02	79	1.66%
02/03	135	2.83%
02/04	339	7.11%
02/05	280	5.87%
02/06	243	5.10%
02/07	136	2.85%
02/08	171	3.59%
02/09	73	1.53%
02/10	43	0.90%
02/11	115	2.41%
02/12	153	3.21%
02/13	256	5.37%
02/14	110	2.31%
02/15	139	2.92%
02/16	160	3.36%
02/17	211	4.43%
02/18	295	6.19%
02/19	350	7.34%
02/20	143	3.00%
02/21	91	1.91%
02/22	181	3.80%
02/23	131	2.75%
02/24	183	3.84%
02/25	141	2.96%

02/26	174	3.65%
02/27	98	2.06%
02/28	142	2.98%
02/29	3	0.06%
Total	4,767	100.00%

	Hits Trend – Help Card
?	<b>Hits</b> – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate
	reflection of the number of pages viewed.
	<b>Time Interval</b> – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
	% – Percentage of hits that occurred during the specified time interval.
8	Periods of less activity can be considered good times for maintenance and content improvement.

## **Bandwidth: Kbytes Transferred Trend**

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.



### Bandwidth: Kbytes Transferred Trend

## **Bandwidth: Kbytes Transferred Trend**

Time Interval	Kbytes Transferred	%
02/01	0	0.00%
02/02	0	0.00%
02/03	0	0.00%
02/04	0	0.00%
02/05	0	0.00%
02/06	0	0.00%
02/07	0	0.00%
02/08	0	0.00%
02/09	0	0.00%
02/10	0	0.00%
02/11	0	0.00%
02/12	0	0.00%
02/13	0	0.00%
02/14	0	0.00%
02/15	0	0.00%
02/16	0	0.00%
02/17	0	0.00%
02/18	0	0.00%
02/19	0	0.00%
02/20	0	0.00%
02/21	0	0.00%
02/22	0	0.00%
02/23	0	0.00%
02/24	0	0.00%
02/25	0	0.00%

02/26	0	0.00%
02/27	0	0.00%
02/28	0	0.00%
02/29	0	0.00%
Total	0	0.00%

## Bandwidth: Kbytes Transferred Trend – Help Card

**Kbytes Transferred** – Number of kilobytes of data transferred during the specified time interval.

**Time Interval** – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

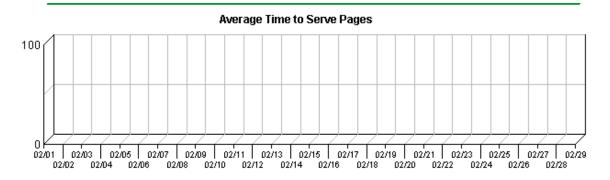
% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

0

## Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages. **Note**: Not all web servers log the information necessary to create this report.



**Average Time to Serve Pages** 

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
02/01	0	192	0
02/02	0	79	0
02/03	0	135	0
02/04	0	339	0
02/05	0	280	0
02/06	0	243	0
02/07	0	136	0
02/08	0	171	0
02/09	0	73	0
02/10	0	43	0
02/11	0	115	0
02/12	0	153	0
02/13	0	256	0
02/14	0	110	0
02/15	0	139	0
02/16	0	160	0
02/17	0	211	0
02/18	0	295	0
02/19	0	350	0
02/20	0	143	0
02/21	0	91	0
02/22	0	181	0
02/23	0	131	0
02/24	0	183	0
02/25	0	141	0

02/26	0	174	0
02/27	0	98	0
02/28	0	142	0
02/29	0	3	0
Total	0	4,767	0.0

#### Average Time to Serve Pages – Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Time Interval** – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Total Time to Serve** – The total amount of time the server spent serving documents during the specified time interval.

Pages Served – Number of pages served to visitors during the specified time interval.

**Average Time to Serve** – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

**Note**: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

# **Errors Dashboard**

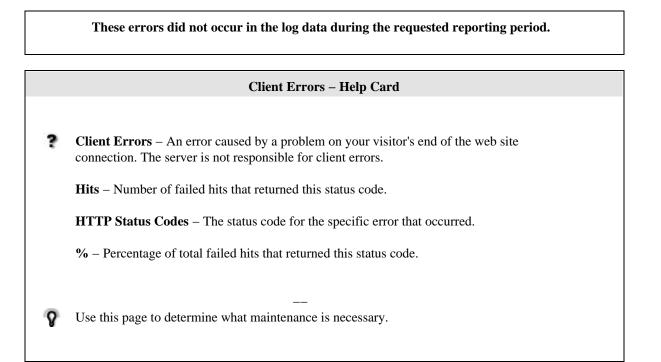
This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

## **Technical Statistics**

Total Hits	4,767	100%
Successful Hits	4,767	100.00%
Failed Hits	0	0.00%
Cached Hits	0	0.00%

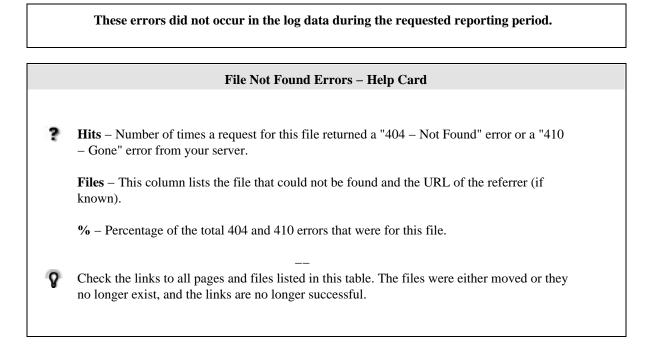
# **Client Errors**

This report identifies the error codes from the browsers accessing your server.



# **File Not Found Errors**

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.



## **Server Errors**

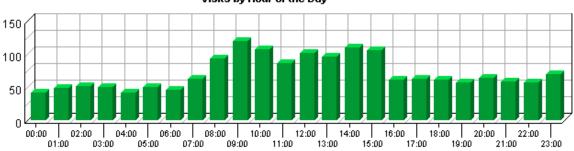
This report lists the errors which occurred on the server.

	These errors did not occur in the log data during the requested reporting period.
	Server Errors – Help Card
?	<ul> <li>Hits – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.</li> <li>HTTP Status Codes – The status code for the specific error that occurred.</li> </ul>
	% – Percentage of failed hits that were of the specified type.
8	Use this page to determine what maintenance is necessary.

1

# **Activity Dashboard**

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.



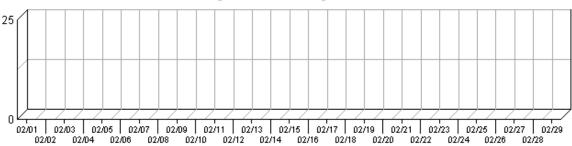
Visits by Hour of the Day

#### **Most Active Summary**

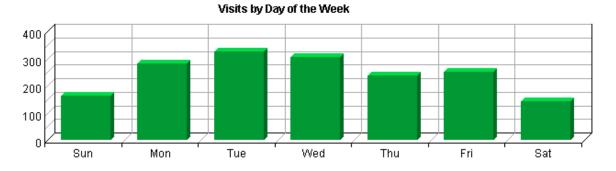
Most Active Date	February 19, 2008
Number of Hits on Most Active Date	350
Most Active Day of the Week	Tue
Most Active Hour of the Day	14:00-14:59

#### Activity on Weekdays Summary

Total Hits Weekdays	3,752
Total Visits Weekdays	1,395
Average Number of Visits per day on Weekdays	66
Average Number of <b>Hits</b> per day on Weekdays	178



#### Average Time to Serve Pages



## Least Active Summary

Least Active Date	February 29, 2008
Number of Hits on Least Active Date	3
Least Active Day of the Week	Sat
Least Active Hour of the Day	19:00-19:59

## Activity on Weekends Summary

Total Hits Weekend	1,015
Total Visits Weekend	305
Average Number of Visits per Weekend	76
Average Number of Hits per Weekend	253

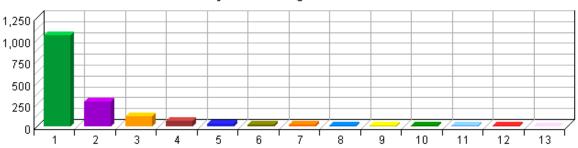
## Bandwidth: Kbytes Transferred Trend

25	1																									
ł	ł																									
ام	ļ	_	_	L		_	_	Ļ	_	_	_	_	_	<u> </u>	_	_	_	_	_	_	_	_	_	_	_	┛

02/01 02/03 02/05 02/07 02/09 02/11 02/13 02/15 02/17 02/19 02/21 02/23 02/25 02/27 02/29 02/02 02/04 02/06 02/08 02/10 02/12 02/14 02/16 02/18 02/20 02/22 02/24 02/26 02/28

### Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

Visits by Number of Pages Viewed

Number of Pages Viewed	Visits	%
1	1,053	61.90%
2	289	16.99%
3	121	7.11%
4	66	3.88%
5	28	1.65%
6	24	1.41%
7	19	1.12%
8	14	0.82%
9	8	0.47%
10	10	0.59%
11	8	0.47%
12	6	0.35%
13	4	0.24%
Subtotal	1,650	97.00%
Other	51	3.00%
Total	1,701	100.00%

#### Visits by Number of Pages Viewed - Help Card

**Number of Pages Viewed** – The number of pages viewed during a visit. If the visitor viewed only non–page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

**Visits** – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

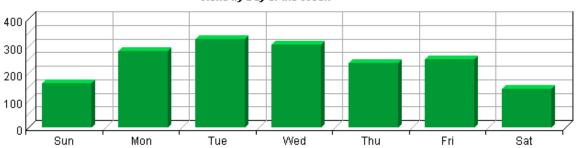
% – Percentage of total visits by people who viewed the specified number of pages.

You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

Q

### Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Visits by Day of the Week

#### Visits by Day of the Week

Day	Visits	%
Sun	162	9.53%
Mon	281	16.53%
Tue	324	19.06%
Wed	304	17.88%
Thu	236	13.88%
Fri	250	14.71%
Sat	143	8.41%
Total Weekend	305	17.94%
Total Weekdays	1,395	82.06%
Total	1,700	100.00%

#### Visits by Day of the Week – Help Card

**Pay** – Specified day of the week being tracked.

**Visits** – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that occurred on the specified day of the week.

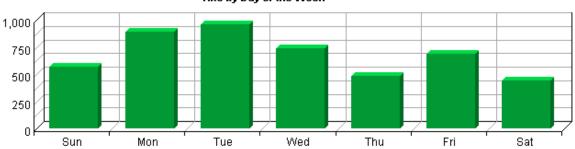
Number of visits on the specified day of the week. If the report period is longer than one

Q

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

## Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Hits by Day of the Week

#### Hits by Day of the Week

Day	Hits	%
Sun	572	12.00%
Mon	890	18.67%
Tue	957	20.08%
Wed	740	15.52%
Thu	479	10.05%
Fri	686	14.39%
Sat	443	9.29%
Total Weekend	1,015	21.29%
Total Weekdays	3,752	78.71%
Total	4,767	100.00%

### Hits by Day of the Week - Help Card

**Pay** – Specified day of the week being tracked.

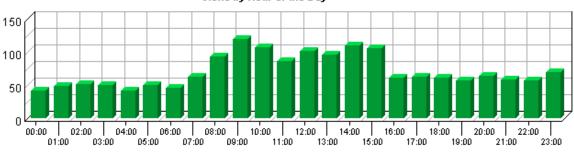
**Hits** – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

 $\boldsymbol{\%}$  – Percentage of total hits that occurred on the specified day of the week.

Days of less activity should be considered good days for maintenance and content improvement.

## Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

Visits	by	Hour	of the	e Day
--------	----	------	--------	-------

Hour	Visits	%
00:00	41	2.41%
01:00	49	2.88%
02:00	51	3.00%
03:00	50	2.94%
04:00	42	2.47%
05:00	50	2.94%
06:00	46	2.71%
07:00	63	3.71%
08:00	93	5.47%
09:00	119	7.00%
10:00	107	6.29%
11:00	86	5.06%
12:00	101	5.94%
13:00	96	5.65%
14:00	110	6.47%
15:00	106	6.24%
16:00	61	3.59%
17:00	63	3.71%
18:00	61	3.59%
19:00	57	3.35%
20:00	64	3.76%
21:00	58	3.41%
22:00	57	3.35%
23:00	69	4.06%
Total Visits during Work Hours (8:00am–5:00pm)	879	51.71%

Total Visits during After Hours (5:01pm–7:59am)	821	48.29%
Total	1,700	100.00%

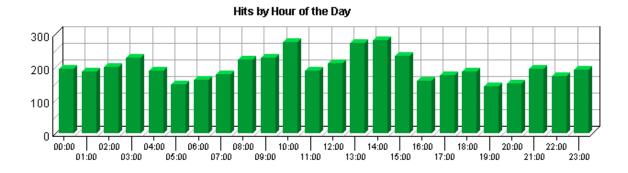
Summary of Visits by Hour of the Day

Most Active Hour of the Day	09:00-09:59
Least Active Hour of the Day	00:00-00:59

Visits by Hour of the Day – Help Card			
?	<b>Hour</b> – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.		
	<b>Least Active Hour of the Day</b> – The specific hour of the day that had the fewest number of hits.		
	<b>Most Active Hour of the Day</b> – The specific hour of the day that had the largest number of visits.		
	<b>Visits</b> – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.		
	% – Percentage of visits to your site that occurred during the specified hour.		
۶	This information can be used to determine which hour of the day is best for system maintenance.		

## Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hour	Hits	%
00:00	194	4.07%
01:00	187	3.92%
02:00	201	4.22%
03:00	229	4.80%
04:00	190	3.99%
05:00	147	3.08%
06:00	162	3.40%
07:00	178	3.73%
08:00	223	4.68%
09:00	229	4.80%
10:00	274	5.75%
11:00	188	3.94%
12:00	212	4.45%
13:00	273	5.73%
14:00	280	5.87%
15:00	234	4.91%
16:00	157	3.29%
17:00	174	3.65%
18:00	186	3.90%
19:00	142	2.98%
20:00	149	3.13%
21:00	194	4.07%
22:00	171	3.59%
23:00	193	4.05%

Hits	by	Hour	of	the	Day
	~ .		~		~~,

Total Hits during Work Hours (8:00am–5:00pm)	2,070	43.42%
Total Hits during After Hours (5:01pm–7:59am)	2,697	56.58%
Total	4,767	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	14:00-14:59
Least Active Hour of the Day	19:00-19:59

### Hits by Hour of the Day - Help Card

**Hour** – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Hits** – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Least Active Hour of the Day** – The specific hour of the day that had the fewest number of hits.

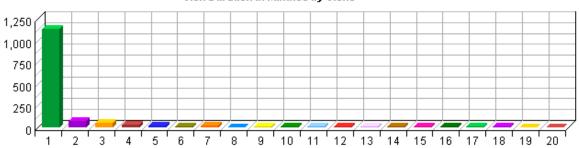
Most Active Hour of the Day – The specific hour of the day that had the largest number of hits.

% – Percentage of hits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

## **Visit Duration by Visits**

This report shows the number and percentages of visits over selected visit lengths.



Visit Duration in Minutes by Visits

### Visit Duration by Visits

0-1 1-2	1,133 70 48	66.61% 4.12%
1-2		4.12%
	48	
2–3		2.82%
3–4	36	2.12%
4–5	26	1.53%
5-6	13	0.76%
6–7	23	1.35%
7-8	5	0.29%
8–9	13	0.76%
9–10	13	0.76%
10–11	9	0.53%
11–12	13	0.76%
12–13	9	0.53%
13–14	6	0.35%
14–15	7	0.41%
15–16	7	0.41%
16–17	15	0.88%
17–18	8	0.47%
18–19	5	0.29%
19–20	3	0.18%
Subtotal	1,462	85.95%
Other	239	14.05%
Total	1,701	100.00%

### Visit Duration by Visits – Help Card

**?** Visit Duration (minutes) – The number of minutes your web site was viewed.

**Visits** – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

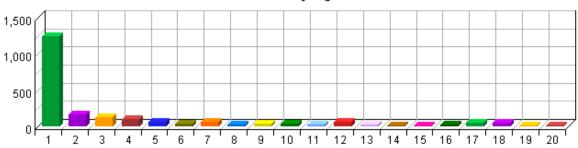
% – Percentage of visitors who viewed your page for the specified duration of time.

This information tells you how many visitors view your site for specific intervals of time.

Q

## **Visit Duration by Page Views**

This report shows the number and percentages of pages views over selected visit lengths.



Visit Duration in Minutes by Page Views

Visit Duration in Minutes	Views	%
0–1	1,241	25.91%
1–2	164	3.42%
2–3	121	2.53%
3-4	98	2.05%
4–5	69	1.44%
5-6	33	0.69%
6–7	58	1.21%
7–8	27	0.56%
8–9	34	0.71%
9–10	37	0.77%
10–11	28	0.58%
11–12	66	1.38%
12–13	29	0.61%
13–14	18	0.38%
14–15	16	0.33%
15–16	28	0.58%
16–17	49	1.02%
17–18	55	1.15%
18–19	15	0.31%
19–20	9	0.19%
Subtotal	2,195	45.82%
Other	2,595	54.18%
Total	4,790	100.00%

### Visit Duration by Page Views – Help Card

Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

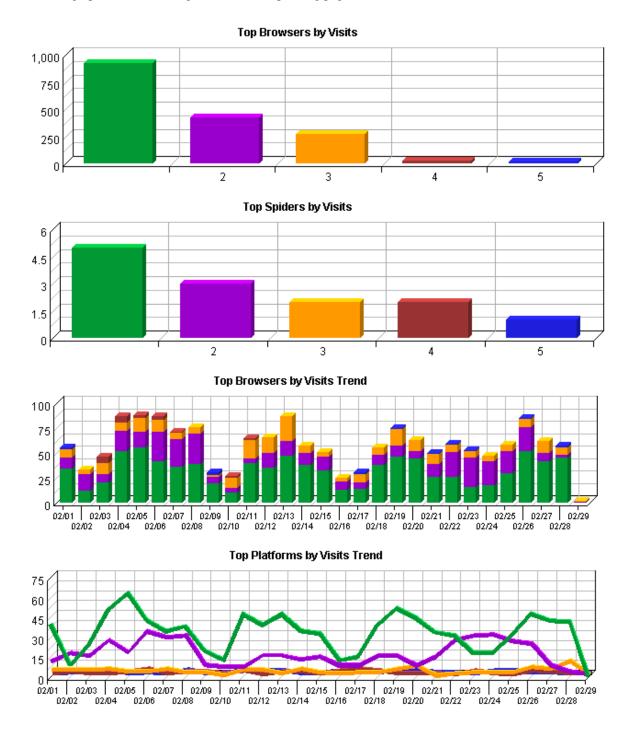
**Views** – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

% – Percentage of visitors who viewed your page for the specified duration of time.

This information tells you how many visitors view your site for specific intervals of time.

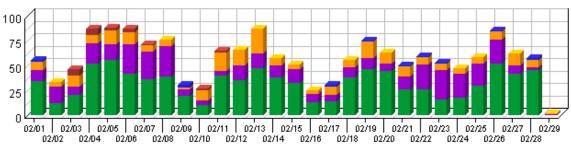
### **Browsers and Platforms Dashboard**

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.

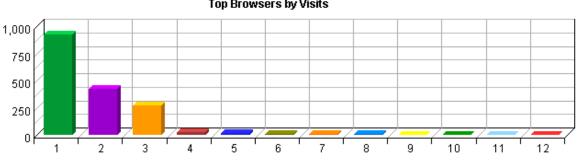


# **Top Browsers**

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.



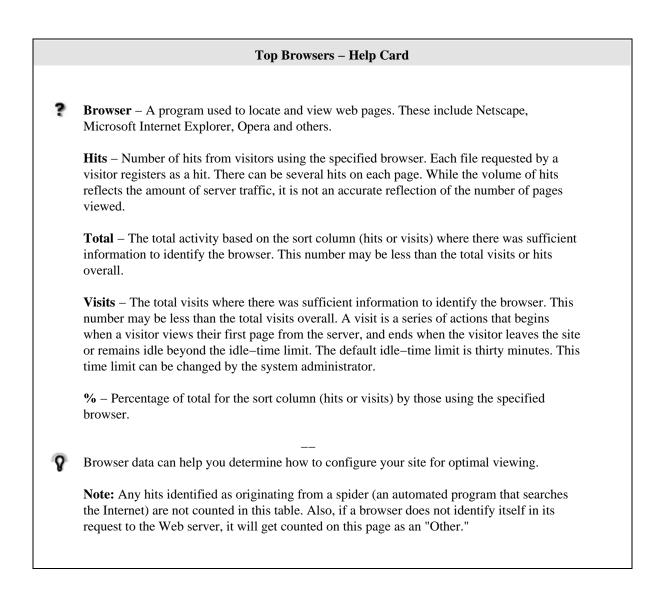
Top Browsers by Visits Trend





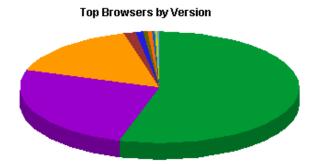
#### **Top Browsers**

	Browser	Visits %	Hits
1.	Microsoft Internet Explorer	922 54.69%	1,390
2.	Jakarta Commons-HttpClient/3.0.1	423 25.09%	2,471
3.	Mozilla	269 15.95%	401
4.	NLESE USEPA	24 1.42%	161
5.	Other Netscape Compatible	13 0.77%	13
6.	larbin_2.6.3 larbin2.6.3@unspecified.mail	11 0.65%	39
7.	genieBot genieBot@genieknows.com	9 0.53%	185
8.	Safari	7 0.42%	8
9.	Netscape	3 0.18%	12
10.	Konqueror	2 0.12%	2
11.	Opera	2 0.12%	2
12.	Xenu Link Sleuth 1.2h	1 0.06%	1
	Total	1,686 100.00%	4,685



# **Top Browsers by Version**

This report lists the browser versions most common among your visitors.



### **Top Browsers by Version**

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	475	28.17%	718
		7.0	438	25.98%	662
		5.5	3	0.18%	3
		5.14	2	0.12%	2
		5.23	2	0.12%	2
		5.0	1	0.06%	1
		5.01	1	0.06%	2
		Other	0	0.00%	0
2.	Jakarta Commons-HttpClient/3.0.1	Version Unknown	423	25.09%	2,471
		Other	0	0.00%	0
3.	Mozilla	20080201	119	7.06%	163
		20071127	63	3.74%	95
		20070725	20	1.19%	60
		Version Unknown	16	0.95%	17
		20070914	15	0.89%	16
		20061201	5	0.30%	5
		20050915	4	0.24%	7
		20070309	4	0.24%	10
		20070508	3	0.18%	4
		2007121120	2	0.12%	3
		20071008	2	0.12%	2
		20070515	2	0.12%	2
		20071206	1	0.06%	1
		20060909	1	0.06%	2
		20051111	1	0.06%	2

		20050511	1	0.06%	1
		20071213	1	0.06%	2
			1	0.06%	1
		20060508	1	0.06%	1
		20071025	1	0.06%	1
		20050414	1	0.06%	1
		20061204	1	0.06%	1
		20040910	1	0.06%	1
		20061010	1	0.06%	1
		20060414	1	0.06%	1
		20041107	1	0.06%	1
		Other	0	0.00%	0
4.	NLESE USEPA	Version	24	1.42%	161
		Unknown			
		Other	0	0.00%	0
5.	Other Netscape Compatible	Version Unknown	13	0.77%	13
		Other	0	0.00%	0
6.	larbin_2.6.3 larbin2.6.3@unspecified.mail	Version Unknown	11	0.65%	39
		Other	0	0.00%	0
7.	genieBot genieBot@genieknows.com	Version Unknown	9	0.53%	185
		Other	0	0.00%	0
8.	Safari	419.3	6	0.36%	7
		312.6	1	0.06%	1
		Other	0	0.00%	0
9.	Netscape	7.1	1	0.06%	8
	-	7.2	1	0.06%	1
		8.1.2	1	0.06%	3
		Other	0	0.00%	0
10.	Konqueror	3.0-RC3	1	0.06%	1
	-	3.0	1	0.06%	1
		Other	0	0.00%	0
11.	Opera	9.21	1	0.06%	1
		9.25	1	0.06%	1
		Other	0	0.00%	0
12.	Xenu Link Sleuth 1.2h	Version Unknown	1	0.06%	1
		Other	0	0.00%	0
	Total			100.00%	4,685
			.,		,

### **Top Browsers by Version – Help Card**

**Browser** – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

**Visits** – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

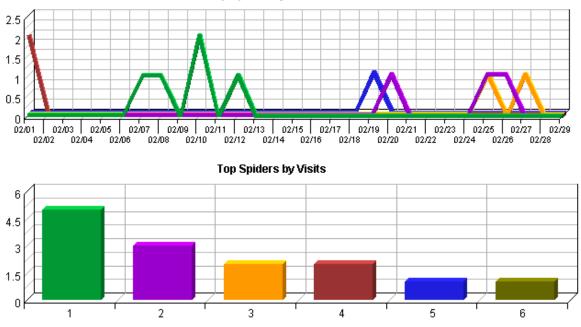
% – Percentage of the total visits in which the visitor viewed this page at least once.

**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

## **Top Spiders**

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.



Top Spiders by Visits Trend

Тор	Spiders
-----	---------

	Spider	Visits	%	Hits
1.	sogou develop spider	5	35.71%	6
2.	WebTrends	3	21.43%	62
3.	EnaBot	2	14.29%	3
4.	Mozilla/5.0 (compatible; heritrix/1.12.0 http://www.accelobot.com)	2	14.29%	9
5.	Mozilla/5.0 (compatible; Yahoo! Slurp/3.0; http://help.yahoo.com/help/us/ysearch/slurp)	1	7.14%	1
6.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	1	7.14%	1
	Total	14	100.00%	82

### **Top Spiders – Help Card**

**Hits** – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Spider – An automated program which searches the Internet.

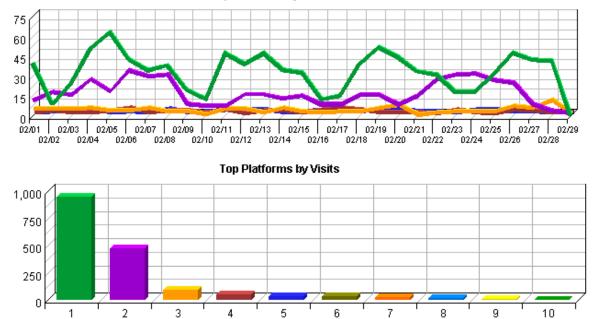
**Visits** – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total spider visits or hits by the specified spider.

This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

## **Top Platforms**

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.



Top Platforms by Visits Trend

	Platform	Visits	%	Views
1.	Windows XP	950	56.35%	1,417
2.	Others	474	28.11%	2,863
3.	Windows 2000	93	5.52%	134
4.	Windows NT	49	2.91%	69
5.	Macintosh	34	2.02%	41
6.	Windows 2003	30	1.78%	77
7.	Macintosh PowerPC	24	1.42%	31
8.	Windows 98	21	1.25%	40
9.	Linux	8	0.47%	9
10.	Windows ME	3	0.18%	4
	Total	1,686	100.00%	4,685

### **Top Platforms – Help Card**

**Hits** – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Platform** – The specified platform being analyzed. The operating system used by the visitor to your site.

**Total** – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

**Visits** – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.

This information is useful when determining what content to include on your web site.