

NCER Annual Report Monthly Statistics

Web Log Analysis Monthly Report May 2008

 $Report\ Range: 05/01/2008\ 00: 00: 00 - 05/31/2008\ 23: 59: 59$



This report was generated by WebTrends(R) Thursday July 31, 2008 – 09:15:06 Final report conversion by WebTrends Document Utility, Version 6.1a (build 423)

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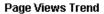
Overview Dashboard

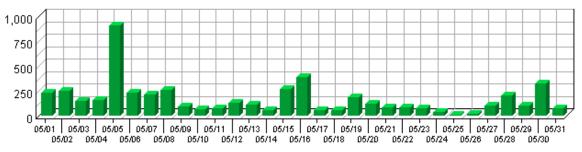
This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



Visit Summary

Visits	1,258
Average per Day	40
Average Visit Length	00:37:50
Median Visit Length	00:16:37
International Visits	7.39%
Visits of Unknown Origin	22.34%
Visits from Your Country: United States (US)	70.27%





Page View Summary

Page Views	5,109
Average per Day	164
Average Page Views per Visit	4.06

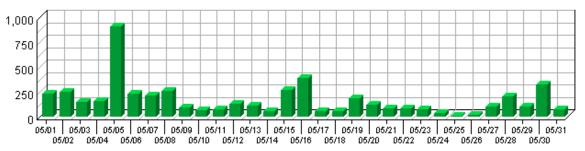
Overview Dashboard 1



Visitor Summary

Unique Visitors	637
Visitors Who Visited Once	572
Visitors Who Visited More Than Once	65
Average Visits per Visitor	1.97





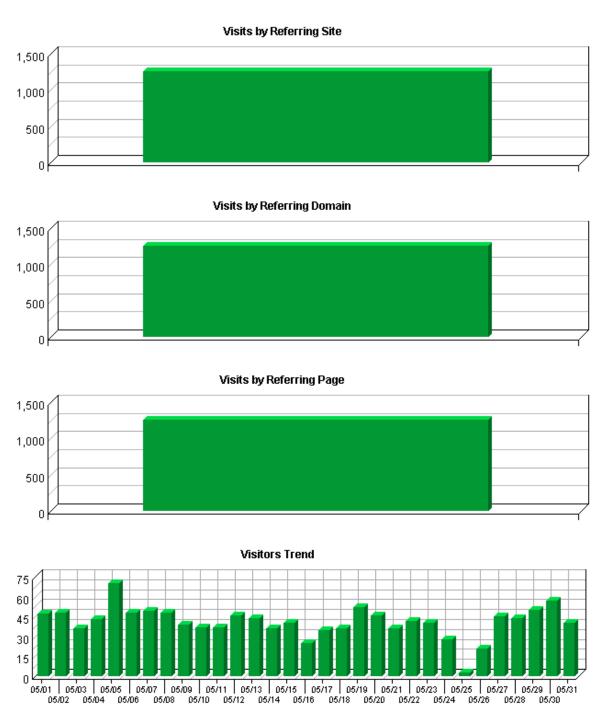
Hit Summary

Successful Hits for Entire Site	5,109
Average Hits per Day	164
Home Page Hits	N/A

2 Overview Dashboard

Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

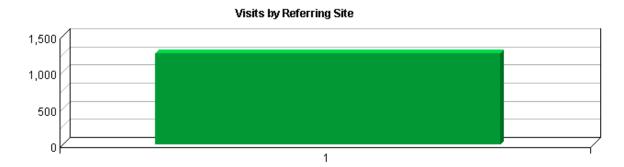


Referrers Dashboard 3

4 Referrers Dashboard

Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Site

	Site	Visits	%
1.	No Referrer	1,258	100.00%
	Total	1,258	100.00%

Activity by Referring Site - Help Card

?

Referring Sites – A web site which refers a visitor to your site by linking to it.

Site – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.



You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Domain

1,500

1,000

500

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Domain

1

	Domain	Visits	%
1.	No Referrer	1,258	100.00%
	Total	1,258	100.00%

Activity by Referring Domain - Help Card

? Referring Domain – A web site which refers a visitor to your site by linking to it.

Domain – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

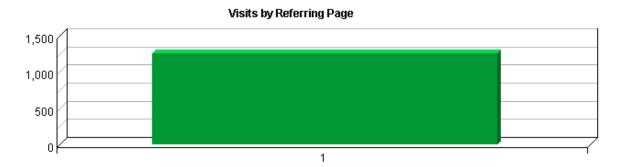
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	1,258	100.00%
	Total	1,258	100.00%

Activity by Referring Page - Help Card



Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.



You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

Search Engines Dashboard

This dashboard summarizes important information related to specific search engines.



Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Activity by Search Engine – Help Card

? Top Search Engines Table

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

Top Search Engines with Search Phrases Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrases – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

Referrers – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

Top Search Engines with Keywords Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Q

This information can give you an idea how your meta tags are performing with each search engine.

Activity by Search Phrase

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Activity by Search Phrase – Help Card

? Top Search Phrases Table

Phrases – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

Referrals – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

Top Search Phrases with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

Referrals– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

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How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Activity by Search Keyword - Help Card

? Top Search Keywords Table

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Top Search Keywords Table with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% Percentage of visitors referred from search engines who used the specified search engine and keyword.

V

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

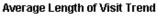
Visitors Dashboard

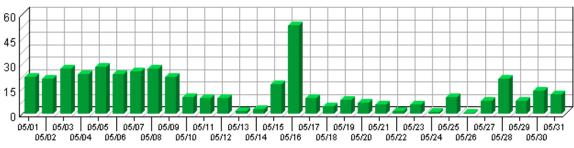
This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.



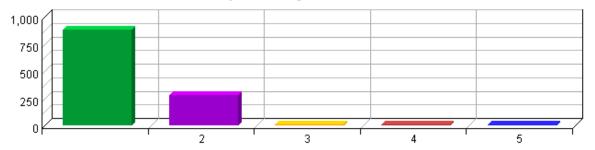
Visit Summary

Visits	1,258
Average per Day	40
Average Visit Length	00:37:50
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Visits from Your Country: United States (US)	70.27%

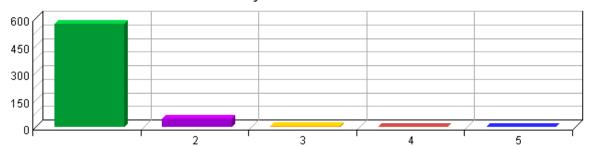




Top Countries by Visits







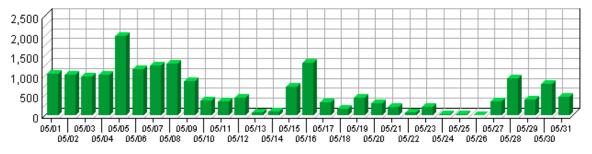
Visitors Trend



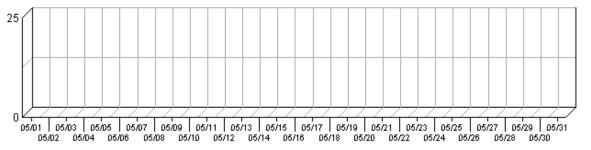
Visitor Summary

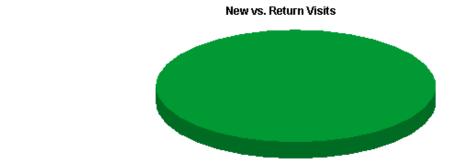
Unique Visitors	637
Visitors Who Visited Once	572
Visitors Who Visited More Than Once	65
Average Visits per Visitor	1.97

Visitor Minutes Trend



First Time Visitors Trend



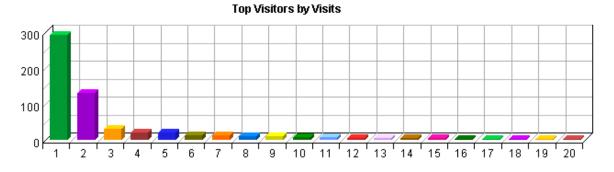


Top Visitors by Visits 300 200 100

Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.





Top Visitors

	Visitor	Visits	%	Hits
1.	rg35.riverglassinc.com_Jakarta Commons-HttpClient/3.0.1	292	23.27%	1,719
2.	rg34.riverglassinc.com_Jakarta Commons-HttpClient/3.0.1	132	10.52%	618
3.	natcrawlbloc01.net.m1.fti.net_Mozilla/5.0 (Windows; U;	32	2.55%	36
4.	natcrawlbloc04.net.s1.fti.net_Mozilla/5.0 (Windows; U;	20	1.59%	22
5.	natcrawlbloc03.net.m1.fti.net_Mozilla/5.0 (Windows; U;	20	1.59%	24
6.	dsl093-165-206.chi1.dsl.speakeasy.net_Mozilla/4.0 (comp	12	0.96%	12
7.	natcrawlbloc02.net.s1.fti.net_Mozilla/5.0 (Windows; U;	12	0.96%	14
8.	natcrawlbloc02.net.s1.fti.net_Mozilla/5.0 (Windows; U;	11	0.88%	11
9.	97-82-84-58.static.kgpt.tn.charter.com_Mozilla/5.0 (Win	11	0.88%	40
10.	crawl-19.cuill.com_Mozilla/5.0 (Twiceler-0.9 http://www	8	0.64%	24
11.	d192–24–108–84.nap.wideopenwest.com_Jakarta Commons–Htt	7	0.56%	11
12.	kyklo.com_Mozilla/4.0 (compatible; MSIE 6.0; Windows NT	6	0.48%	11
13.	161.80.46.135_Mozilla/4.0 (compatible; MSIE 7.0; Window	6	0.48%	83
14.	199.223.29.25_Mozilla/4.0 (compatible; MSIE 7.0; Window	5	0.40%	52
15.	208.250.49.153_Mozilla/4.0 (compatible; MSIE 7.0; Windo	4	0.32%	40

Top Visitors 23

16.	c-76-111-123-230.hsd1.md.comcast.net_Mozilla/4.0 (compa	3	0.24%	8
17.	161.80.46.44_Mozilla/5.0 (Windows; U; Windows NT 5.1; e	3	0.24%	5
18.	ool-44c3af70.dyn.optonline.net_Mozilla/4.0 (compatible;	3	0.24%	3
19.	$251.229.57.59. board.xm.fj. dynamic. 163 data.com.cn_Mozill$	3	0.24%	3
20.	static.88–198–117–18.clients.your–server.de_LinkChecker	3	0.24%	3
	Subtotal	593	47.25%	2,739
	Other	662	52.75%	2,363
	Total	1,255	100.00%	5,102

Top Visitors - Help Card

Hits – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – The IP address, domain name, or cookie of the visitor.

Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits made by the specified visitor.

Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

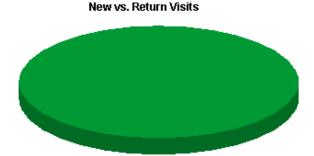
Note: If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

24 Top Visitors

New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.





New vs. Return Visits

	Visitor Type	Visits	%
1.	Visitors Not Accepting Cookies	1,255	100.00%
	Total	1,255	100.00%

New vs. Return Visits - Help Card

? New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

Visitors Not Accepting Cookies – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

Visits – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who fit into the specified visitor category.

New vs. Return Visits 25

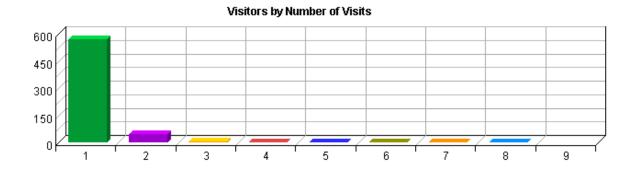
S.

By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

26 New vs. Return Visits

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.



Visitors by Number of Visits

Number of Visits	Unique Visitors	%
1 visit	572	89.80%
2 visits	45	7.06%
3 visits	5	0.78%
4 visits	1	0.16%
5 visits	1	0.16%
6 visits	2	0.31%
7 visits	1	0.16%
8 visits	1	0.16%
9 visits	0	0.00%
Subtotal	628	98.59%
Other	9	1.41%
Total	637	100.00%

Visitors by Number of Visits - Help Card

Number of Visits – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

Unique Visitors– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

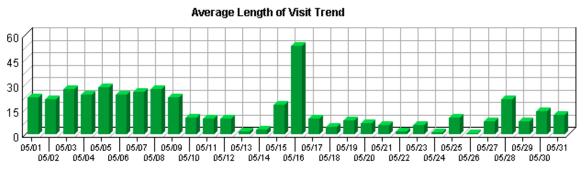
Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.









Visitors Trend 29

Visitor Minutes Trend



Visitors Trend

Time Interval	Visits Ui	nique Visitors	First Time Visitors	Avg Visit Length	Visitor Minutes
05/01	47	30	0	00:22:04	1,037.50
05/02	48	26	0	00:21:09	1,015.92
05/03	36	14	0	00:27:06	975.68
05/04	43	15	0	00:23:44	1,020.73
05/05	70	52	0	00:28:33	1,999.03
05/06	48	33	0	00:23:55	1,148.22
05/07	49	39	0	00:25:36	1,255.17
05/08	48	35	0	00:27:09	1,303.50
05/09	39	24	0	00:22:10	864.63
05/10	37	19	0	00:10:14	378.88
05/11	37	17	0	00:09:11	340.22
05/12	46	32	0	00:09:19	429.27
05/13	44	40	0	00:01:45	77.08
05/14	36	31	0	00:02:33	92.07
05/15	40	30	0	00:17:50	713.82
05/16	25	21	0	00:53:13	1,330.43
05/17	35	10	0	00:09:11	321.92
05/18	36	15	0	00:04:15	153.12
05/19	52	40	0	00:08:20	433.87
05/20	46	31	0	00:06:28	298.18
05/21	36	24	0	00:05:34	200.88
05/22	42	25	0	00:01:52	78.87
05/23	40	21	0	00:05:27	218.60
05/24	28	13	0	00:01:02	29.32
05/25	3	2	0	00:09:59	29.97
05/26	21	15	0	00:00:20	7.23
05/27	45	31	0	00:07:46	349.57
05/28	44	30	0	00:20:53	919.12
05/29	50	37	0	00:07:54	395.82
05/30	57	31	0	00:13:43	781.93

30 Visitors Trend

05/31	40	21	0	00:11:37	464.93
Average	40	25	0	N/A	602.11
Total	1,268	804	0	N/A	18,665.47

Visitors Trend - Help Card

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero–length visits. A zero–length visit occurs when all hits for that visit are logged with the exact same time stamp.

Unique Visitors – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.

First Time Visitors – Number of visitors who had never visited your web site before.

Avg Visit Length – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.

Visitor Minutes – Number of minutes your web site was viewed, regardless of who was viewing it.

Average – This row gives the average for each column.

Total – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.



Use this page to determine which times your web site is busiest.

Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

Visitors Trend 31

32 Visitors Trend

Visits Trend

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Visits Trend

Time Interval	Visits	%
05/01	47	3.74%
05/02	47	3.74%
05/03	35	2.78%
05/04	42	3.34%
05/05	70	5.56%
05/06	48	3.82%
05/07	49	3.90%
05/08	47	3.74%
05/09	38	3.02%
05/10	36	2.86%
05/11	37	2.94%
05/12	46	3.66%
05/13	44	3.50%
05/14	36	2.86%
05/15	40	3.18%
05/16	24	1.91%
05/17	34	2.70%
05/18	35	2.78%
05/19	52	4.13%
05/20	46	3.66%
05/21	36	2.86%
05/22	42	3.34%
05/23	40	3.18%
05/24	28	2.23%
05/25	3	0.24%

Visits Trend 33

05/26	21	1.67%
05/27	45	3.58%
05/28	44	3.50%
05/29	49	3.90%
05/30	57	4.53%
05/31	40	3.18%
Total	1,258	100.00%

Visits Trend – Help Card

5

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.



Periods of less activity can be considered good times for maintenance and content improvement.

34 Visits Trend

Top Organizations

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Top Organizations - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Organization – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Unknown – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

Visits – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.

8

Top Organizations 35

Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

36 Top Organizations

Top Authenticated Usernames

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

Top Authenticated Usernames - Help Card

Authenticated Username – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

Hits – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – Authenticated name of the user being analyzed.

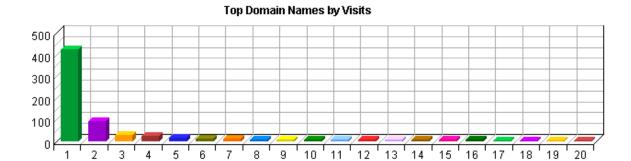
Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

You may use this information for your marketing efforts, such as special promotions or newsletters.

Top Domain Names

This report lists the domain name that generates the most activity to your web site.



Top Domain Names

	Domain Name	Visits	%	Hits
1.	riverglassinc.com	424	33.70%	2,337
2.	fti.net	95	7.55%	107
3.	comcast.net	31	2.46%	56
4.	verizon.net	24	1.91%	39
5.	rr.com	18	1.43%	18
6.	charter.com	14	1.11%	44
7.	speakeasy.net	12	0.95%	12
8.	cox.net	10	0.79%	16
9.	sbcglobal.net	9	0.72%	16
10.	cuill.com	9	0.72%	29
11.	199.223.29.25	8	0.64%	93
12.	bellsouth.net	7	0.56%	10
13.	msn.com	7	0.56%	7
14.	wideopenwest.com	7	0.56%	11
15.	tpgi.com.au	7	0.56%	496
16.	qwest.net	7	0.56%	10
17.	optonline.net	6	0.48%	6
18.	161.80.46.135	6	0.48%	83
19.	kyklo.com	6	0.48%	11
20.	163data.com.cn	5	0.40%	5
	Subtotal	712	56.60%	3,406
	Other	546	43.40%	1,703
	Total	1,258	100.00%	5,109

Top Domain Names 39

Top Domain Names - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Hits – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visits – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

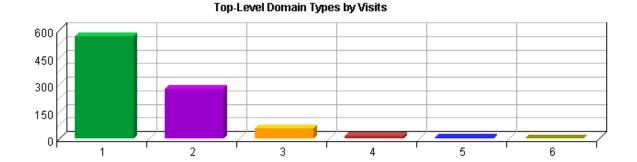
% – Percentage of the total activity that was from this domain name or IP address.

Use this information when you are interested in high–level domain names of visitors generating the most activity to your web site.

40 Top Domain Names

Top-Level Domain Types

This report provides a breakdown of top-level domain types.



Top-Level Domain Types

	Top-Level Domain Types	Visits	%	Hits
1.	Commercial	564	61.64%	3,062
2.	Network	274	29.95%	368
3.	Education	54	5.90%	96
4.	Government	15	1.64%	20
5.	Organization	6	0.66%	7
6.	Military	2	0.22%	2
	Total	915	100.00%	3,555

Top-Level Domain Types - Help Card

Top-Level Domain – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

 $Commercial: .com .co .com.[country \ code] \ .co.[country \ code] \ .firm.co \ .firm.ve \ .ltd.uk \ .info \ .biz$

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Hits – Number of hits to your site from the specified top–level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total visits or hits where there was sufficient information to identify the top–level domain. This number may be less than the total activity overall.

Visits – Number of visits to your site from the specified top–level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits from sites in the specified top–level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.

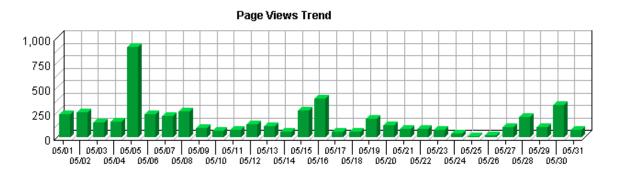
V

Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

Note: This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

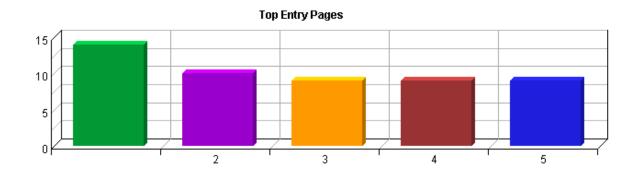
Pages Dashboard

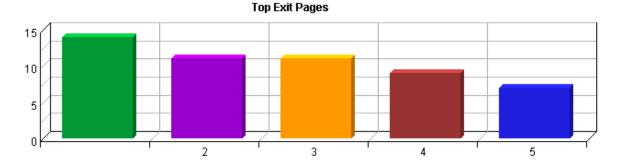
This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.



Page View Summary

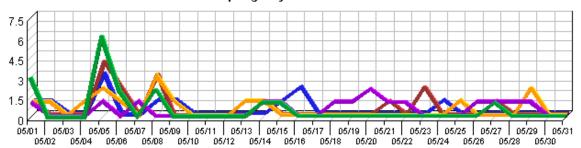
Page Views	5,109
Average per Day	164
Average Page Views per Visit	4.06



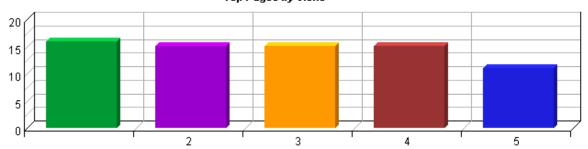


Pages Dashboard 43

Top Pages by Visits Trend



Top Pages by Visits

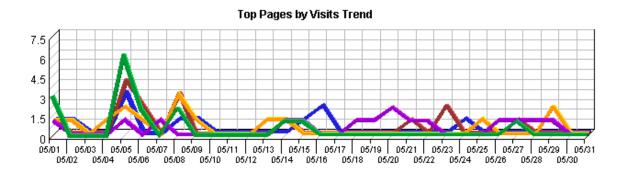


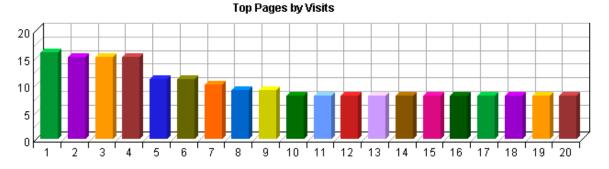
Top Directories by Visits



44 Pages Dashboard

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.





Top Pages

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	2005 Annual Report Pharmaceuticals and Antiseptics: Occurrence and Fate in D http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	16	0.34%	18	00:01:46	0
2.	2003 Annual Report Polybrominated Diphenyl Ethers (Flame Retardants) in Babi http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	15	0.32%	15	00:03:33	0
3.	2004 Annual Report Occurrence and Fate of Pharmaceuticals and Personal Care http://cfpub.epa.gov/	15	0.32%	31	00:03:16	0

	ncer_abstracts/ index.cfm/ fuse					
4.	2003 Annual Report Pharmaceuticals and Antiseptics: Occurrence and Fate in D http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	15	0.32%	19	00:03:09	0
5.	2003 Annual Report Pacific Estuarine Ecosystem Indicator Research (PEEIR) Co http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	11	0.24%	11	00:03:00	0
6.	2000 Annual Report Integrated Assessment of the Public Health Effects of Cli http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	11	0.24%	11	00:06:04	0
7.	2004 Annual Report Pacific Estuarine Ecosystem Indicator Research (PEEIR) Co http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	10	0.21%	10	00:06:32	0
8.	2006 Annual Report Assessment of Perinatal PBDE Exposure and Related Child B http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	9	0.19%	11	00:00:15	0
9.	1999 Annual Report Transformation Reactions of Nitroaromatic and Nitrogen He http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	9	0.19%	10	00:06:16	0
10.	2003 Annual Report Impact of Residual Pharmaceutical Agents and their Metabo http://cfpub.epa.gov/	8	0.17%	9	00:03:40	0

	ncer_abstracts/ index.cfm/ fuse					
11.	1999 Annual Report Integrated Assessment of the Public Health Effects of Cli http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	8	00:07:38	0
12.	1999 Annual Report Electrokinetic/ Surfactant-Enhanced Remediation of Hydroph http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	9	00:07:54	0
13.	2004 Annual Report Improved Combustion Catalysts for NOx Emission Reduction http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	11	00:01:31	0
14.	1999 Annual Report Mechanistic-Based Disinfection and Disinfection Byproduct http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	9	00:00:36	0
15.	2004 Annual Report Pollution Prevention through Functionality Tracking and P http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	9	00:06:38	0
16.	2000 Annual Report Phytoremediation and Bioremediation of Land Contaminated http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	9	00:09:43	0
17.	2005 Annual Report Relationship between Indoor, Outdoor and Personal Air (RI http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	8	00:02:25	0

18.	2005 Annual Report Examining Epidemiologic and Environmental Factors Associa http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	9	00:06:45	0
19.	2002 Annual Report Great Lakes Diatom and Water Quality Indicators http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	8	00:04:54	0
20.	2001 Annual Report Chlorinated Solvent Impact and Remediation Strategies for http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	8	0.17%	9	00:08:20	0
	Subtotal	199	4.26%	234	00:04:50	
	Other	4,476	95.74%	4,875	00:04:38	
	Total	4,675	100.00%	5,109	00:04:39	

Top Pages – Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Views – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

Average Time Viewed – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

Q

Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

Top Content Groups

This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

Top Content Groups - Help Card

Content Group – A defined group of web pages with specific things in common, such as the same types of products, services, or information.

Group Name – Name of the content group being analyzed.

Total – The sum of the visit counts for the content groups. During a single visit, the visitor may view pages in zero, one, or multiple content groups, causing some visits to be omitted from this total and some visits to be counted more than once.

Visits – Number of visits where the visitor viewed at least one page in the specified content group. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

8

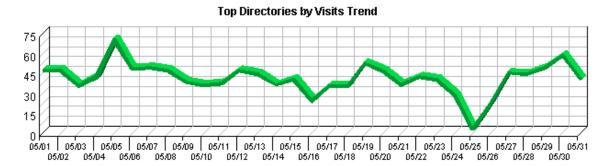
The information on this page can show you which content groups were most popular. This will reveal the reasons people visit your web site, and what is most interesting and least interesting to them.

Top Content Groups 51

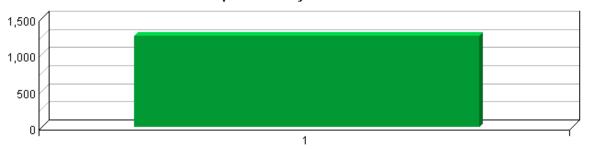
52 Top Content Groups

Top Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.



Top Directories by Visits



Top Directories

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm	1,258	100.00%	5,109	0
	Total	1,258	100.00%	5,109	0

Top Directories – Help Card

? Path to Directory – The full URL path to the directory being analyzed.

Visits – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Kbytes Transferred – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

Top Directories 53

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

Top Directories 54

Files Dashboard

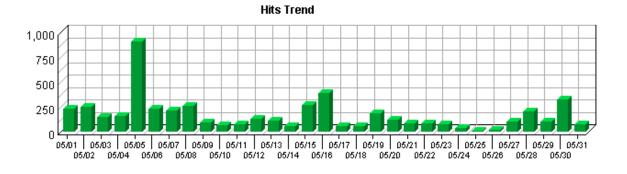
This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

Hit Summary

Successful Hits for Entire Site	5,109
Average Hits per Day	164
Home Page Hits	N/A

Most Accessed File Types by Files





Files Dashboard 55

56 Files Dashboard

Most Downloaded Files

This report identifies the most popular files downloaded from your site.

No data for this section in the log data analyzed.

Most Downloaded Files - Help Card

Pownloads – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

Files – The path and filename of the file being analyzed.

Visits – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

% – Percentage of times the specified file was downloaded compared to all downloaded files.

This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

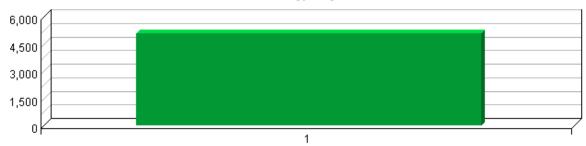
Most Downloaded Files 57

58 Most Downloaded Files

Most Accessed File Types

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.





Most Accessed File Types

	File Type	Files %	Kbytes Transferred
1.	cfm	5,109 100.00%	0
	Total	5,109 100.00%	0

Most Accessed File Types - Help Card

?

File Type – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

Files – Number of files of the specified type accessed by visitors to your site.

Kbytes Transferred – Number of kilobytes of data transferred for all files of the specified type.

 $\mbox{\%}$ – Percentage of all kilobytes of data transferred for the specified file type.

O

This report provides general statistics for the type of data that visitors access on your site.

Most Uploaded Files

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

No data for this section in the log data analyzed.

Most Uploaded Files - Help Card

3

Files – The path and filename of the uploaded file being analyzed.

Top Uploads – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.

Visits – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times the specified file was uploaded compared with all uploaded files.



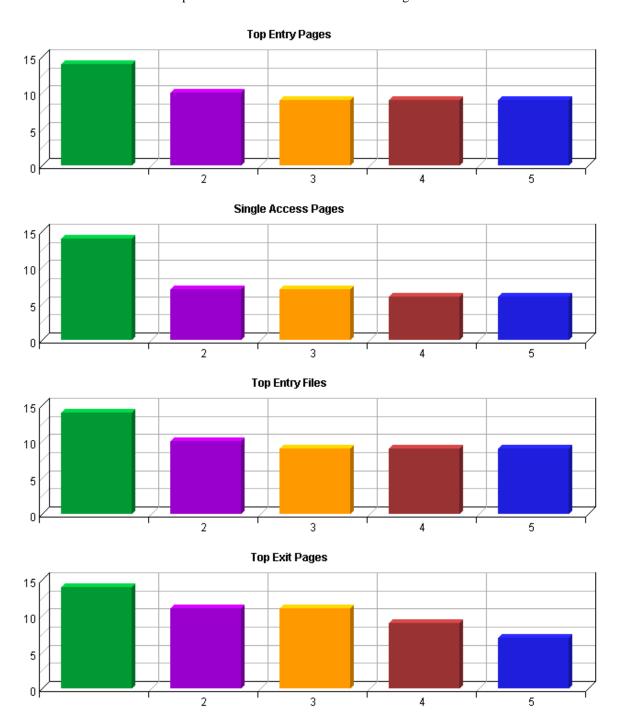
You may want to run virus scans on uploaded files.

Most Uploaded Files 61

62 Most Uploaded Files

Navigation Dashboard

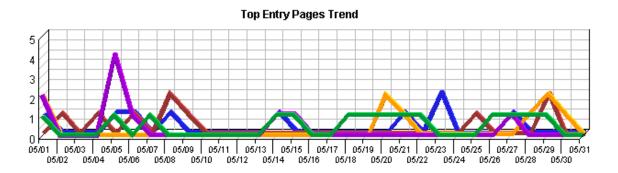
This dashboard summarizes important information related to online navigation.



Navigation Dashboard 63

Top Entry Pages

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.





Top Entry Pages

	Pages	Visits	%
1.	2003 Annual Report Polybrominated Diphenyl Ethers (Flame Retardants) in Babi http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	14	1.11%
2.	2005 Annual Report Pharmaceuticals and Antiseptics: Occurrence and Fate in D http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	10	0.79%
3.	2006 Annual Report Assessment of Perinatal PBDE Exposure and Related Child B http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	9	0.72%

Top Entry Pages 65

4.	2004 Annual Report Occurrence and Fate of Pharmaceuticals and Personal Care http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.72%
5.	2003 Annual Report Pharmaceuticals and Antiseptics: Occurrence and Fate in D http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	9	0.72%
6.	1999 Annual Report Mechanistic-Based Disinfection and Disinfection Byproduct http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.56%
7.	2005 Annual Report Short-term Chronic Toxicity of Photocatalytic Nanoparticl http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.56%
8.	2005 Annual Report Examining Epidemiologic and Environmental Factors Associa http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.48%
9.	1999 Annual Report Aqueous Processing of Biodegradable Materials from Renewa http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.48%
10.	2002 Annual Report Great Lakes Diatom and Water Quality Indicators http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.48%
11.	2000 Annual Report Toxins of Bacillus thuringiensis in Transgenic Organisms: http://cfpub.epa.gov/ ncer_abstracts/index.cfm/	5	0.40%

Top Entry Pages

	fuse		
12.	1999 Annual Report A Dose–Response and Susceptibility Investigation of Skin http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.40%
13.	2000 Annual Report Inflammatory Responses and Cardiovascular Risk Factors in http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	5	0.40%
14.	2000 Annual Report Mechanisms and Kinetics of Chloramine Loss and By-Product http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	5	0.40%
15.	1999 Annual Report Arsenicals, Glutathione Reductase and Cellular Redox Stat http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.40%
16.	2000 Annual Report Integrated Assessment of the Public Health Effects of Cli http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	5	0.40%
17.	1999 Annual Report Evaluation of the Efficacy of a New Secondary Disinfectan http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.40%
18.	2007 Annual Report The Center for Advancing Microbial Risk Assessment (CAMRA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.40%
19.	2006 Annual Report Center for the Study of Environmental Factors in	5	0.40%

Top Entry Pages 67

the Etio

http://cfpub.epa.gov/

ncer_abstracts/ index.cfm/
fuse...

20.	1999 Annual Report Kinetic-Based Models for Bromate Formation in Natural Wat http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	4	0.32%
	Subtotal	132	10.49%
	Other	1,126	89.51%
	Total	1,258	100.00%

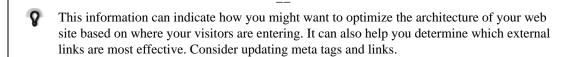
Top Entry Pages - Help Card

Entry Page – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

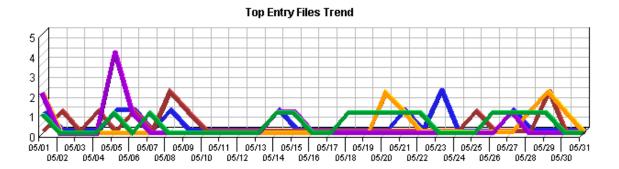
% – Percentage of times this page was the entry page compared with other entry pages.

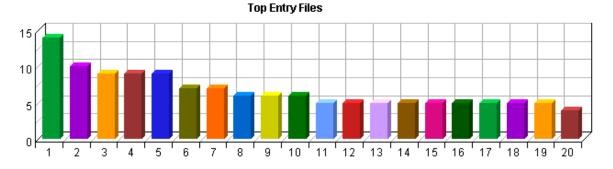


68 Top Entry Pages

Top Entry Files

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.





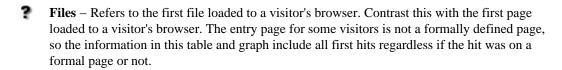
Top Entry Files

	Files	Visits	%
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	14	1.11%
2.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	10	0.79%
3.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	9	0.72%
4.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	9	0.72%
5.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	9	0.72%
6.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	7	0.56%
7.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	7	0.56%
8.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.48%
9.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.48%
10.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.48%
11.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	5	0.40%
12.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	5	0.40%
13.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	5	0.40%
14.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	5	0.40%
15.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	5	0.40%
16.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	5	0.40%
17.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	5	0.40%

Top Entry Files 69

	Other	1,126	89.51%
	Subtotal	132	10.49%
20.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	4	0.32%
19.	$http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio$	5	0.40%
18.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	5	0.40%

Top Entry Files - Help Card



Visits – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

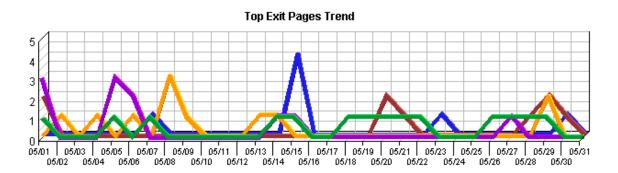
% – Refers to the total numbers of visits.

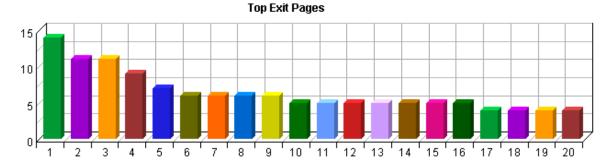
Consider what catches the attention of visitors most quickly and effectively.

70 Top Entry Files

Top Exit Pages

This report identifies the last page visitors viewed before they left your site.





Top Exit Pages

	Pages	Visits	%
1.	2003 Annual Report Polybrominated Diphenyl Ethers (Flame Retardants) in Babi http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	14	1.12%
2.	2005 Annual Report Pharmaceuticals and Antiseptics: Occurrence and Fate in D http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	11	0.88%
3.	2004 Annual Report Occurrence and Fate of Pharmaceuticals and Personal Care http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	11	0.88%
4.	2006 Annual Report Assessment of Perinatal	9	0.72%

	PBDE Exposure and Related Child B http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse		
5.	1999 Annual Report Mechanistic-Based Disinfection and Disinfection Byproduct http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.56%
6.	2002 Annual Report Great Lakes Diatom and Water Quality Indicators http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.48%
7.	1999 Annual Report Aqueous Processing of Biodegradable Materials from Renewa http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.48%
8.	1999 Annual Report Evaluation of the Efficacy of a New Secondary Disinfectan http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.48%
9.	2005 Annual Report Short-term Chronic Toxicity of Photocatalytic Nanoparticl http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.48%
10.	2005 Annual Report Relationship between Indoor, Outdoor and Personal Air (RI http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.40%
11.	2007 Annual Report The Center for Advancing Microbial Risk Assessment (CAMRA http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.40%
12.		5	0.40%

	2005 Annual Report Examining Epidemiologic and Environmental Factors Associa http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse			
13.	2003 Annual Report Pharmaceuticals and Antiseptics: Occurrence and Fate in D http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	•	5	0.40%
14.	1999 Annual Report A Dose–Response and Susceptibility Investigation of Skin http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	•	5	0.40%
15.	2000 Annual Report Toxins of Bacillus thuringiensis in Transgenic Organisms: http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuse	•	5	0.40%
16.	2006 Annual Report Environmentally Benign Lead-Free Electrically Conductive http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	<u>'</u>	5	0.40%
17.	1999 Annual Report Use of Differential Spectroscopy to Probe Reactions betwe http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	2	4	0.32%
18.	2006 Annual Report Center for the Study of Environmental Factors in the Etio http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	2	4	0.32%
19.	1999 Annual Report Detection and Occurrence of Human Caliciviruses in Drinki http://cfpub.epa.gov/ ncer_abstracts/index.cfm/	2	4	0.32%

fuse...

20.	2001 Annual Report Social Impact Assessment of Human Exposure to Mercury Rel http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuse	4	0.32%
	Subtotal	127	10.12%
	Other	1,128	89.88%
	Total	1,255	100.00%

Top Exit Pages - Help Card

Exit Page – The last page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

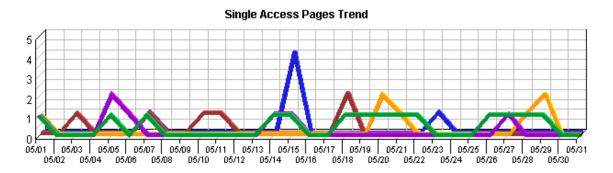
Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

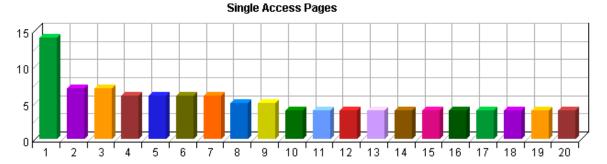
% – Percentage of times this page was the exit page compared with other exit pages.

You can use this information to determine your visitors' satisfaction with their visits. Visitors may have left this page because they found what they were looking for, lost interest, determined the content didn't apply to them, or for many other reasons. If your top exit page is your home page, this may be an indication that you are alienating a lot of first time visitors.

Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.





Single Access Pages

	Pages	Visits	%
1.	2003 Annual Report Polybrominated Diphenyl Ethers (Flame Retardants) in Babi http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	14	1.89%
2.	2005 Annual Report Pharmaceuticals and Antiseptics: Occurrence and Fate in D http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.94%
3.	2006 Annual Report Assessment of Perinatal PBDE Exposure and Related Child B http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	0.94%
4.	2002 Annual Report Great Lakes Diatom and Water	6	0.81%

Single Access Pages 75

	Quality Indicators http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse		
5.	1999 Annual Report Mechanistic-Based Disinfection and Disinfection Byproduct http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.81%
6.	1999 Annual Report Aqueous Processing of Biodegradable Materials from Renewa http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.81%
7.	2004 Annual Report Occurrence and Fate of Pharmaceuticals and Personal Care http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	6	0.81%
8.	2000 Annual Report Toxins of Bacillus thuringiensis in Transgenic Organisms: http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.67%
9.	1999 Annual Report Evaluation of the Efficacy of a New Secondary Disinfectan http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	5	0.67%
10.	2006 Annual Report Environmentally Benign Lead-Free Electrically Conductive http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.54%
11.	1999 Annual Report Development of Biomarkers for haloacetonitriles-induced c http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.54%
12.	1999 Annual Report Arsenicals, Glutathione	4	0.54%

76 Single Access Pages

	Reductase and Cellular Redox Stat http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse		
13.	2001 Annual Report Social Impact Assessment of Human Exposure to Mercury Rel http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.54%
14.	2003 Annual Report Pharmaceuticals and Antiseptics: Occurrence and Fate in D http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	4	0.54%
15.	1999 Annual Report Assessment of Human Dietary Ingestion Exposures to Water http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.54%
16.	2005 Annual Report Conducting-Polymer Nanowire Immunosensor Arrays for Micro http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.54%
17.	2000 Annual Report Mechanisms and Kinetics of Chloramine Loss and By-Product http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	0.54%
18.	1999 Annual Report Kinetic-Based Models for Bromate Formation in Natural Wat http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	4	0.54%
19.	1999 Annual Report Metabolic Fate of Halogenated Disinfection By-Products In http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/	4	0.54%

Single Access Pages 77

fuse...

20.	1999 Annual Report A Dose–Response and Susceptibility Investigation of Skin http://cfpub.epa.gov/	4	0.54%
	ncer_abstracts/ index.cfm/ fuse		
	Subtotal	106	14.29%
	Other	636	85.71%
	Total	742	100.00%

Single Access Pages - Help Card

Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.

This information can be helpful when considering the design of the site with respect to the kind of visitors you attract. Consider how well these pages convey your message. Do they need improvement to extend visits, or is it possible that are you attracting the wrong visitors?

Top Paths Through Site

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Top Paths Through Site

	Top Paths Through Site		
Starting Page	Paths from Start	Visits	%
All Entry Pages	1. 2003 Annual Report Polybrominated Diphenyl Ethers (Flame Retardants) in Babi http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	14	1.12%
	2006 Annual Report Assessment of Perinatal PBDE Exposure and Related Child B	9	0.72%
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	8	0.64%
	1. 2005 Annual Report Pharmaceuticals and Antiseptics: Occurrence and Fate in D http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	1. 2004 Annual Report Occurrence and Fate of Pharmaceuticals and Personal Care	8	0.64%
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio 1. 1999 Annual Report Mechanistic-Based Disinfection and	7	0.56%
	Disinfection Byproduct http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	0.48%
	1. 1999 Annual Report Aqueous Processing of Biodegradable Materials from Renewa http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	1. 2005 Annual Report Short-term Chronic Toxicity of Photocatalytic Nanoparticl	6	0.48%
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio 1. 2002 Annual Report Great Lakes Diatom and Water Quality	6	0.48%
	Indicators http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	5	0.40%
	1. 1999 Annual Report A Dose–Response and Susceptibility Investigation of Skin http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
	1. 2007 Annual Report The Center for Advancing Microbial Risk Assessment (CAMRA	5	0.40%
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		

1. 2000 Annual Report Toxins of Bacillus thuringiensis in Transgenic Organisms:	5	0.40%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. 1999 Annual Report Evaluation of the Efficacy of a New Secondary Disinfectan	5	0.40%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. 2000 Annual Report Formation and Stability of Ozonation By-Products in Drink	4	0.32%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. 1999 Annual Report Detection and Occurrence of Human Caliciviruses in Drinki	4	0.32%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. 2000 Annual Report Mechanisms and Kinetics of Chloramine Loss and By-Product	4	0.32%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. 2006 Annual Report Center for the Study of Environmental Factors in the Etio	4	0.32%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. 1999 Annual Report Meaningful Detection of Known and Emerging Pathogens in D	4	0.32%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. 1999 Annual Report Assessment of Human Dietary Ingestion Exposures to Water	4	0.32%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. 1999 Annual Report Arsenicals, Glutathione Reductase and Cellular Redox Stat	4	0.32%
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio		
1. 2001 Annual Report Social Impact Assessment of Human Exposure to Mercury Rel	4	0.32%

Top Paths Through Site - Help Card

http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio...

Path Through Site – The sequence of pages a visitor views, from the entry page to the exit page.

Paths From Start – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page

column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

Visits – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

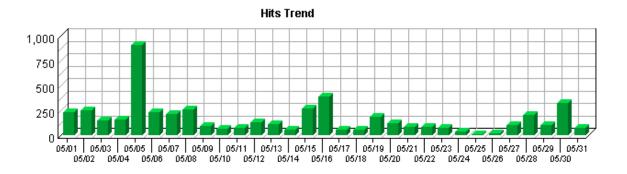
% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

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Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

Technical Dashboard

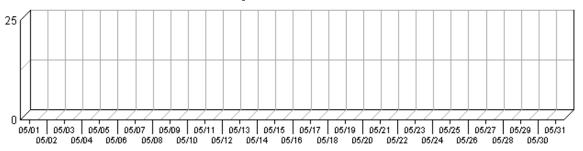
This dashboard summarizes important information related to online technical activity.



Hit Summary

Successful Hits for Entire Site	5,109
Average Hits per Day	164
Home Page Hits	N/A

Bandwidth: Kbytes Transferred Trend



Technical Statistics

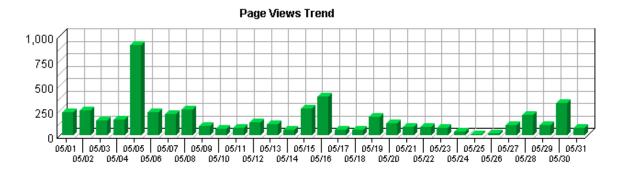
Total Hits	5,109	100%
Successful Hits	5,109	100.00%
Failed Hits	0	0.00%
Cached Hits	0	0.00%

Technical Dashboard 83

84 Technical Dashboard

Page Views Trend

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



Page Views Trend

Time Interval	Page Views	%
05/01	233	4.56%
05/02	246	4.82%
05/03	144	2.82%
05/04	153	2.99%
05/05	910	17.81%
05/06	227	4.44%
05/07	212	4.15%
05/08	260	5.09%
05/09	90	1.76%
05/10	67	1.31%
05/11	76	1.49%
05/12	130	2.54%
05/13	110	2.15%
05/14	51	1.00%
05/15	269	5.27%
05/16	386	7.56%
05/17	59	1.15%
05/18	57	1.12%
05/19	187	3.66%
05/20	122	2.39%
05/21	80	1.57%
05/22	87	1.70%
05/23	75	1.47%
05/24	35	0.69%
05/25	8	0.16%

Page Views Trend 85

05/26	23	0.45%
05/27	106	2.07%
05/28	208	4.07%
05/29	100	1.96%
05/30	320	6.26%
05/31	78	1.53%
Total	5,109	100.00%

Page Views Trend - Help Card



Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Page View – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

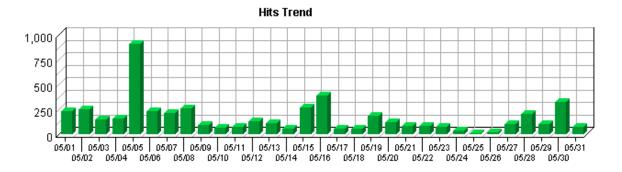


Periods of less activity can be considered good times for maintenance and content improvement.

86 Page Views Trend

Hits Trend

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



Hits Trend

Time Interval	Hits	%
05/01	233	4.56%
05/02	246	4.82%
05/03	144	2.82%
05/04	153	2.99%
05/05	910	17.81%
05/06	227	4.44%
05/07	212	4.15%
05/08	260	5.09%
05/09	90	1.76%
05/10	67	1.31%
05/11	76	1.49%
05/12	130	2.54%
05/13	110	2.15%
05/14	51	1.00%
05/15	269	5.27%
05/16	386	7.56%
05/17	59	1.15%
05/18	57	1.12%
05/19	187	3.66%
05/20	122	2.39%
05/21	80	1.57%
05/22	87	1.70%
05/23	75	1.47%
05/24	35	0.69%
05/25	8	0.16%

Hits Trend 87

05/26	23	0.45%
05/27	106	2.07%
05/28	208	4.07%
05/29	100	1.96%
05/30	320	6.26%
05/31	78	1.53%
Total	5,109	100.00%

Hits Trend - Help Card



Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of hits that occurred during the specified time interval.

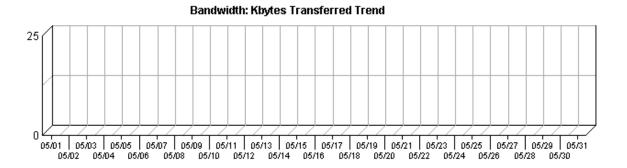


Periods of less activity can be considered good times for maintenance and content improvement.

88 Hits Trend

Bandwidth: Kbytes Transferred Trend

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.

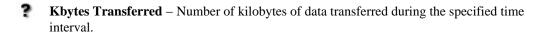


Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
05/01	0	0.00%
05/02	0	0.00%
05/03	0	0.00%
05/04	0	0.00%
05/05	0	0.00%
05/06	0	0.00%
05/07	0	0.00%
05/08	0	0.00%
05/09	0	0.00%
05/10	0	0.00%
05/11	0	0.00%
05/12	0	0.00%
05/13	0	0.00%
05/14	0	0.00%
05/15	0	0.00%
05/16	0	0.00%
05/17	0	0.00%
05/18	0	0.00%
05/19	0	0.00%
05/20	0	0.00%
05/21	0	0.00%
05/22	0	0.00%
05/23	0	0.00%
05/24	0	0.00%
05/25	0	0.00%

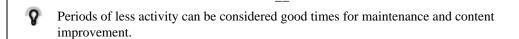
05/26	0	0.00%
05/27	0	0.00%
05/28	0	0.00%
05/29	0	0.00%
05/30	0	0.00%
05/31	0	0.00%
Total	0	0.00%

Bandwidth: Kbytes Transferred Trend - Help Card



Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

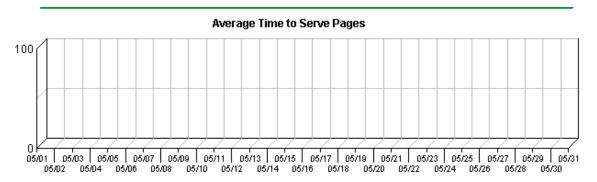
% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.



Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages.

Note: Not all web servers log the information necessary to create this report.

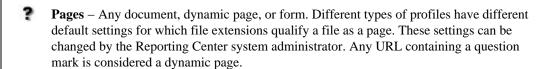


Average Time to Serve Pages

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
05/01	0	233	0
05/02	0	246	0
05/03	0	144	0
05/04	0	153	0
05/05	0	910	0
05/06	0	227	0
05/07	0	212	0
05/08	0	260	0
05/09	0	90	0
05/10	0	67	0
05/11	0	76	0
05/12	0	130	0
05/13	0	110	0
05/14	0	51	0
05/15	0	269	0
05/16	0	386	0
05/17	0	59	0
05/18	0	57	0
05/19	0	187	0
05/20	0	122	0
05/21	0	80	0
05/22	0	87	0
05/23	0	75	0
05/24	0	35	0
05/25	0	8	0

05/26	0	23	0
05/27	0	106	0
05/28	0	208	0
05/29	0	100	0
05/30	0	320	0
05/31	0	78	0
Total	0	5,109	0.0

Average Time to Serve Pages - Help Card



Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Total Time to Serve – The total amount of time the server spent serving documents during the specified time interval.

Pages Served – Number of pages served to visitors during the specified time interval.

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

8

Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

Errors Dashboard

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

Technical Statistics

Total Hits	5,109	100%
Successful Hits	5,109	100.00%
Failed Hits	0	0.00%
Cached Hits	0	0.00%

Errors Dashboard 93

94 Errors Dashboard

Client Errors

This report identifies the error codes from the browsers accessing your server.

These errors did not occur in the log data during the requested reporting period.

Client Errors - Help Card

Client Errors – An error caused by a problem on your visitor's end of the web site connection. The server is not responsible for client errors.

Hits – Number of failed hits that returned this status code.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of total failed hits that returned this status code.

Y Use this page to determine what maintenance is necessary.

Client Errors 95

96 Client Errors

File Not Found Errors

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.

These errors did not occur in the log data during the requested reporting period.

File Not Found Errors - Help Card

Hits – Number of times a request for this file returned a "404 – Not Found" error or a "410 – Gone" error from your server.

Files – This column lists the file that could not be found and the URL of the referrer (if known).

% – Percentage of the total 404 and 410 errors that were for this file.

Check the links to all pages and files listed in this table. The files were either moved or they no longer exist, and the links are no longer successful.

File Not Found Errors 97

98 File Not Found Errors

Server Errors

This report lists the errors which occurred on the server.

These errors did not occur in the log data during the requested reporting period.

Server Errors - Help Card

5

Hits – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of failed hits that were of the specified type.



Use this page to determine what maintenance is necessary.

Server Errors 99

100 Server Errors

Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

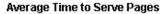


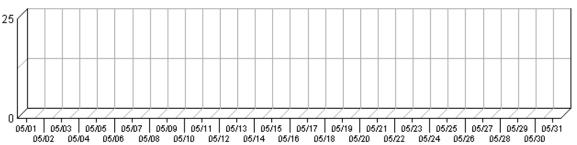
Most Active Summary

Most Active Date	May 05, 2008
Number of Hits on Most Active Date	910
Most Active Day of the Week	Mon
Most Active Hour of the Day	13:00-13:59

Activity on Weekdays Summary

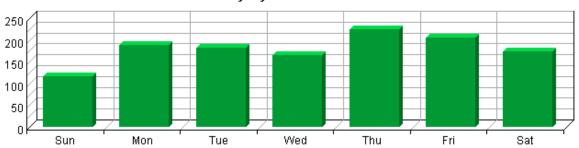
Total Hits Weekdays	4,432
Total Visits Weekdays	968
Average Number of Visits per day on Weekdays	44
Average Number of Hits per day on Weekdays	201





Activity Dashboard 101

Visits by Day of the Week



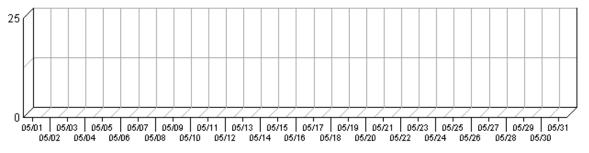
Least Active Summary

Least Active Date	May 25, 2008
Number of Hits on Least Active Date	8
Least Active Day of the Week	Sun
Least Active Hour of the Day	07:00-07:59

Activity on Weekends Summary

Total Hits Weekend	677
Total Visits Weekend	290
Average Number of Visits per Weekend	58
Average Number of Hits per Weekend	135

Bandwidth: Kbytes Transferred Trend

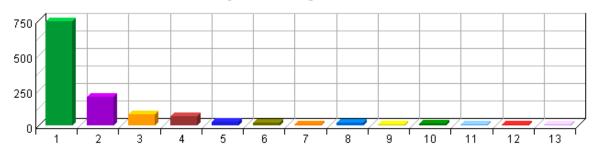


102 Activity Dashboard

Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.





Visits by Number of Pages Viewed

Number of Pages Viewed	Visits	%
1	742	59.12%
2	201	16.02%
3	77	6.14%
4	64	5.10%
5	25	1.99%
6	18	1.43%
7	5	0.40%
8	17	1.35%
9	4	0.32%
10	14	1.12%
11	5	0.40%
12	4	0.32%
13	5	0.40%
Subtotal	1,181	94.10%
Other	74	5.90%
Total	1,255	100.00%

Visits by Number of Pages Viewed - Help Card

Number of Pages Viewed – The number of pages viewed during a visit. If the visitor viewed only non–page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

Visits – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

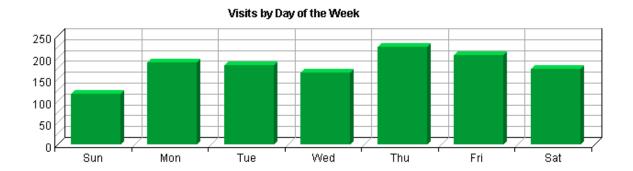
% – Percentage of total visits by people who viewed the specified number of pages.



You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Visits by Day of the Week

Day	Visits	0/0
Sun	117	9.30%
Mon	189	15.02%
Tue	183	14.55%
Wed	165	13.12%
Thu	225	17.89%
Fri	206	16.38%
Sat	173	13.75%
Total Weekend	290	23.05%
Total Weekdays	968	76.95%
Total	1,258	100.00%

Visits by Day of the Week - Help Card

3

Day – Specified day of the week being tracked.

Visits – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that occurred on the specified day of the week.

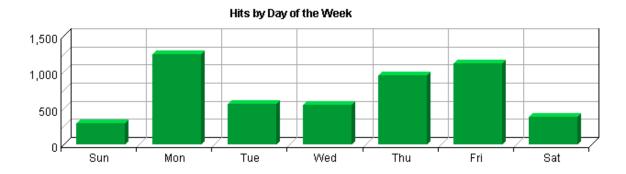
8

Number of visits on the specified day of the week. If the report period is longer than one

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Hits by Day of the Week

Day	Hits	0/0
Sun	294	5.75%
Mon	1,250	24.47%
Tue	565	11.06%
Wed	551	10.78%
Thu	949	18.58%
Fri	1,117	21.86%
Sat	383	7.50%
Total Weekend	677	13.25%
Total Weekdays	4,432	86.75%
Total	5,109	100.00%

Hits by Day of the Week - Help Card

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Day – Specified day of the week being tracked.

Hits – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

 $\mbox{\%}$ – Percentage of total hits that occurred on the specified day of the week.

Q

Days of less activity should be considered good days for maintenance and content improvement.

Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

Hour	Visits	%
00:00	53	4.21%
01:00	45	3.58%
02:00	44	3.50%
03:00	36	2.86%
04:00	29	2.31%
05:00	50	3.97%
06:00	39	3.10%
07:00	20	1.59%
08:00	46	3.66%
09:00	55	4.37%
10:00	72	5.72%
11:00	72	5.72%
12:00	57	4.53%
13:00	85	6.76%
14:00	88	7.00%
15:00	65	5.17%
16:00	69	5.48%
17:00	63	5.01%
18:00	42	3.34%
19:00	32	2.54%
20:00	44	3.50%
21:00	49	3.90%
22:00	56	4.45%
23:00	47	3.74%
Total Visits during Work Hours (8:00am-5:00pm)	609	48.41%

Total Visits during After Hours (5:01pm-7:59am)	649	51.59%
Total	1,258	100.00%

Summary of Visits by Hour of the Day

Most Active Hour of the Day	14:00–14:59
Least Active Hour of the Day	07:00-07:59

Visits by Hour of the Day - Help Card

Hour – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of visits

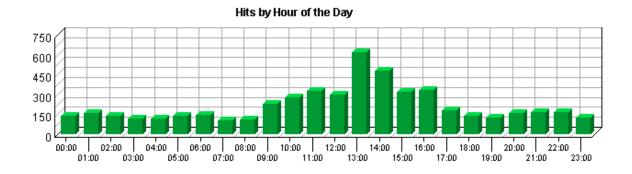
Visits – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

Hour	Hits	%
00:00	136	2.66%
01:00	162	3.17%
02:00	138	2.70%
03:00	120	2.35%
04:00	118	2.31%
05:00	140	2.74%
06:00	144	2.82%
07:00	104	2.04%
08:00	111	2.17%
09:00	226	4.42%
10:00	278	5.44%
11:00	329	6.44%
12:00	298	5.83%
13:00	616	12.06%
14:00	481	9.41%
15:00	320	6.26%
16:00	330	6.46%
17:00	178	3.48%
18:00	136	2.66%
19:00	127	2.49%
20:00	163	3.19%
21:00	165	3.23%
22:00	166	3.25%
23:00	123	2.41%

Total Hits during Work Hours (8:00am-5:00pm)	2,989	58.50%
Total Hits during After Hours (5:01pm-7:59am)	2,120	41.50%
Total	5,109	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	13:00-13:59
Least Active Hour of the Day	07:00-07:59

Hits by Hour of the Day - Help Card

Hour – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Hits – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

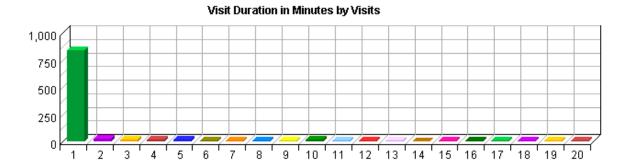
Most Active Hour of the Day – The specific hour of the day that had the largest number of hits.

% – Percentage of hits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Visit Duration by Visits

This report shows the number and percentages of visits over selected visit lengths.



Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0-1	842	67.09%
1–2	29	2.31%
2–3	19	1.51%
3–4	14	1.12%
4–5	15	1.20%
5–6	10	0.80%
6–7	5	0.40%
7–8	7	0.56%
8–9	6	0.48%
9–10	20	1.59%
10–11	10	0.80%
11–12	11	0.88%
12–13	5	0.40%
13–14	4	0.32%
14–15	8	0.64%
15–16	5	0.40%
16–17	7	0.56%
17–18	9	0.72%
18–19	7	0.56%
19–20	9	0.72%
Subtotal	1,042	83.03%
Other	213	16.97%
Total	1,255	100.00%

Visit Duration by Visits 113

Visit Duration by Visits - Help Card

? Visit Duration (minutes) – The number of minutes your web site was viewed.

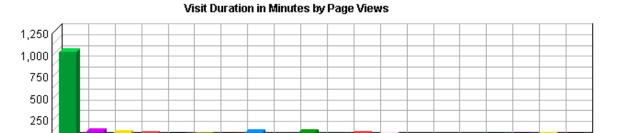
Visits – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who viewed your page for the specified duration of time.

 $\mathbf{\hat{V}}$ This information tells you how many visitors view your site for specific intervals of time.

Visit Duration by Page Views

This report shows the number and percentages of pages views over selected visit lengths.



Visit Duration by Page Views

10 11 12 13 14 15 16 17 18 19 20

Visit Duration in Minutes	Views	%
0–1	1,005	19.70%
1–2	87	1.71%
2–3	66	1.29%
3–4	51	1.00%
4–5	37	0.73%
5–6	39	0.76%
6–7	28	0.55%
7–8	72	1.41%
8–9	20	0.39%
9–10	73	1.43%
10–11	31	0.61%
11–12	54	1.06%
12–13	41	0.80%
13–14	12	0.24%
14–15	18	0.35%
15–16	11	0.22%
16–17	31	0.61%
17–18	32	0.63%
18–19	43	0.84%
19–20	27	0.53%
Subtotal	1,778	34.85%
Other	3,324	65.15%
Total	5,102	100.00%

Visit Duration by Page Views - Help Card

5

Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

Views – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

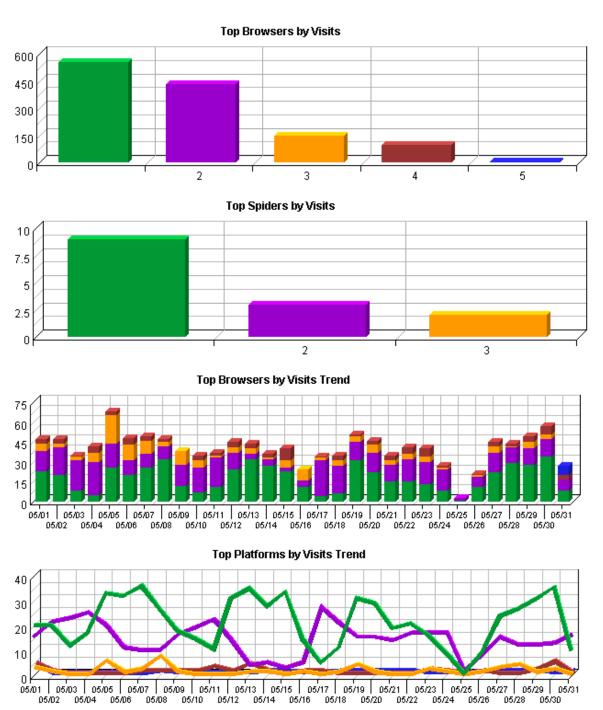
% – Percentage of visitors who viewed your page for the specified duration of time.



This information tells you how many visitors view your site for specific intervals of time.

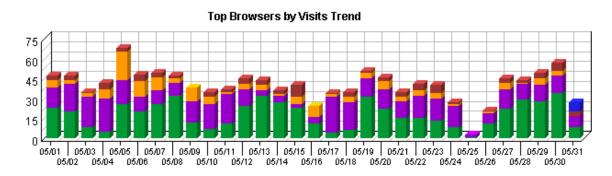
Browsers and Platforms Dashboard

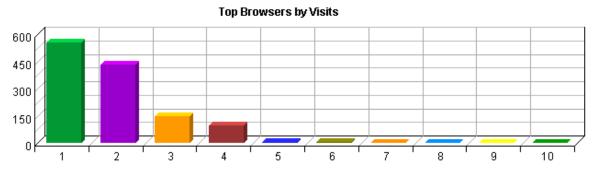
This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.



Top Browsers

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.





Top Browsers

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	554	44.53%	1,821
2.	Jakarta Commons-HttpClient/3.0.1	431	34.65%	2,348
3.	Mozilla	149	11.98%	754
4.	Other Netscape Compatible	96	7.72%	108
5.	msnbot/1.1 (http://search.msn.com/msnbot.htm)	7	0.56%	7
6.	LinkChecker (http://www.transgen.de/)	3	0.24%	3
7.	Safari	1	0.08%	1
8.	Opera	1	0.08%	1
9.	Xenu Link Sleuth 1.2j	1	0.08%	3
10.	Others	1	0.08%	1
	Total	1,244	100.00%	5,047

Top Browsers 119

Top Browsers – Help Card

Prowser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Hits – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

Visits – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total for the sort column (hits or visits) by those using the specified browser.

Prowser data can help you determine how to configure your site for optimal viewing.

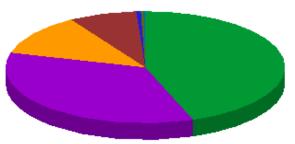
Note: Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

120 Top Browsers

Top Browsers by Version

This report lists the browser versions most common among your visitors.





Top Browsers by Version

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	278	22.35%	471
		7.0	268	21.54%	1,334
		5.01	3	0.24%	4
		5.0	2	0.16%	9
		5.5	2	0.16%	2
		5.14	1	0.08%	1
		Other	0	0.00%	0
2.	Jakarta Commons-HttpClient/3.0.1	Version Unknown	431	34.65%	2,348
		Other	0	0.00%	0
3.	Mozilla	20080404	81	6.51%	123
		Version Unknown	15	1.21%	22
		20070725	14	1.13%	44
		20070515	7	0.56%	496
		20070508	7	0.56%	31
		20071127	6	0.48%	10
		20061010	3	0.24%	3
		20070914	3	0.24%	6
		20051111	2	0.16%	3
		20080406	1	0.08%	1
		20050919	1	0.08%	1
		2008051206	1	0.08%	2
		20040913	1	0.08%	1
		20050915	1	0.08%	1
		2008041514	1	0.08%	1
		20061201	1	0.08%	1

		2008032620	1	0.08%	2
		20070822	1	0.08%	4
		2008050509	1	0.08%	1
		20060426	1	0.08%	1
		Other	0	0.00%	0
4.	Other Netscape Compatible	Version Unknown	96	7.72%	108
		Other	0	0.00%	0
5.	msnbot/1.1 (http://search.msn.com/msnbot.htm)	Version Unknown	7	0.56%	7
		Other	0	0.00%	0
6.	LinkChecker (http://www.transgen.de/)	Version Unknown	3	0.24%	3
		Other	0	0.00%	0
7.	Safari	312.6	1	0.08%	1
		Other	0	0.00%	0
8.	Opera	9.50	1	0.08%	1
		Other	0	0.00%	0
9.	Xenu Link Sleuth 1.2j	Version Unknown	1	0.08%	3
		Other	0	0.00%	0
10.	Others	Version Unknown	1	0.08%	1
		Other	0	0.00%	0
	Total		1,244	100.00%	5,047

Top Browsers by Version - Help Card

Prowser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of the total visits in which the visitor viewed this page at least once.

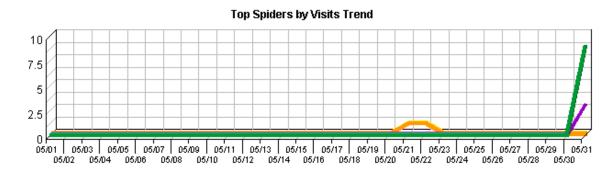
Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

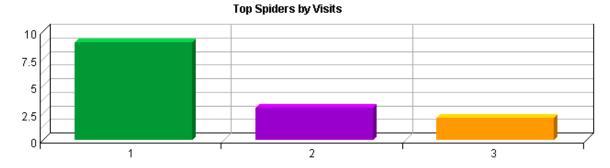
This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest

technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

Top Spiders

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.





Top Spiders

	Spider	Visits	%	Hits
1.	Mozilla/5.0 (Twiceler–0.9 http://www.cuill.com/twiceler/robot.html)	9	64.29%	29
2.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	3	21.43%	3
3.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; maxamine.com-robot)	2	14.29%	30
	Total	14	100.00%	62

Top Spiders - Help Card

? Hits – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Spider – An automated program which searches the Internet.

Visits – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor

Top Spiders 125

leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

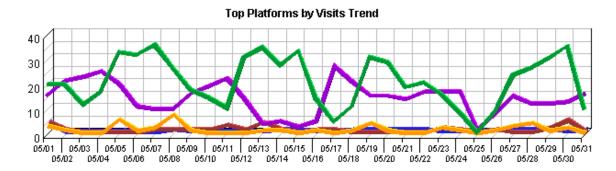
% – Percentage of total spider visits or hits by the specified spider.

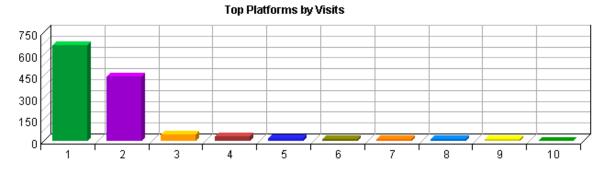
This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

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Top Platforms

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.





Top Platforms

	Platform	Visits	%	Views
1.	Windows XP	661	53.14%	1,971
2.	Others	444	35.69%	2,363
3.	Windows 2000	43	3.46%	65
4.	Windows NT	31	2.49%	56
5.	Windows 98	17	1.37%	18
6.	Macintosh	14	1.13%	18
7.	Windows 2003	12	0.96%	41
8.	Linux	10	0.80%	499
9.	Macintosh PowerPC	10	0.80%	14
10.	Windows Win32s	2	0.16%	2
	Total	1,244	100.00%	5,047

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Top Platforms - Help Card

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Hits – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Platform – The specified platform being analyzed. The operating system used by the visitor to your site.

Total – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

Visits – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.

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This information is useful when determining what content to include on your web site.

128 Top Platforms