

NCER Abstracts Monthly Statistics

Web Log Analysis Monthly Report April 2008

 $Report\ Range: 04/01/2008\ 00: 00: 00 - 04/30/2008\ 23: 59: 59$



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Overview Dashboard

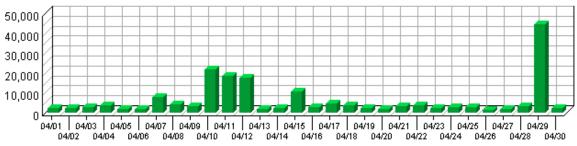
This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



Visit Summary

Visits	13,138
Average per Day	437
Average Visit Length	00:23:57
Median Visit Length	00:02:20
International Visits	10.28%
Visits of Unknown Origin	31.25%
Visits from Your Country: United States (US)	58.48%





Page View Summary

Page Views	186,240
Average per Day	6,208
Average Page Views per Visit	14.18

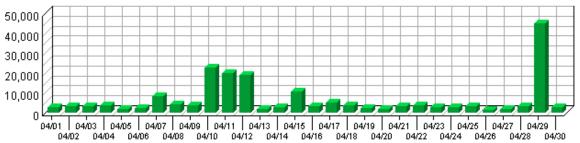
Overview Dashboard 1



Visitor Summary

Unique Visitors	10,457
Visitors Who Visited Once	9,417
Visitors Who Visited More Than Once	1,040
Average Visits per Visitor	1.26





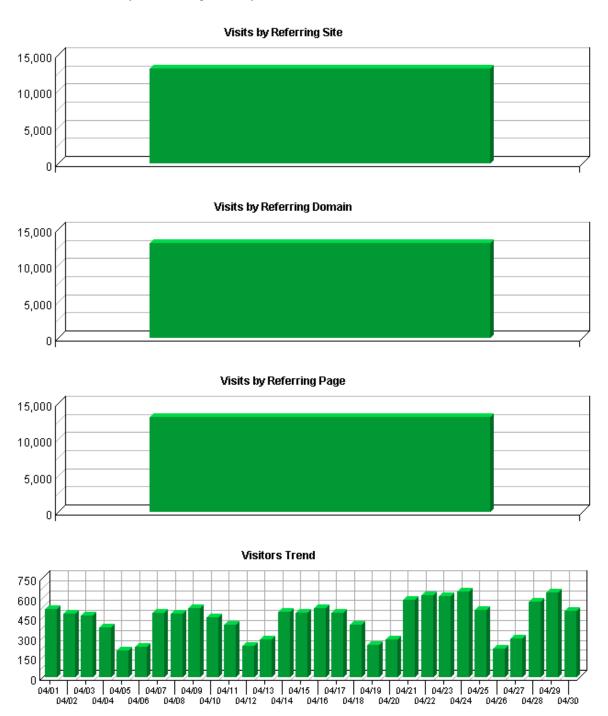
Hit Summary

Successful Hits for Entire Site	196,419
Average Hits per Day	6,547
Home Page Hits	N/A

2 Overview Dashboard

Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

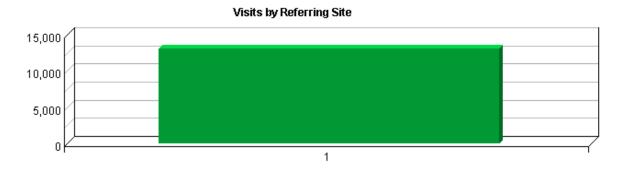


Referrers Dashboard 3

4 Referrers Dashboard

Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Site

	Site	Visits	%
1.	No Referrer	13,138	100.00%
	Total	13,138	100.00%

Activity by Referring Site - Help Card

5

Referring Sites – A web site which refers a visitor to your site by linking to it.

Site – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

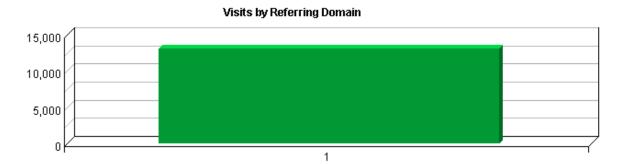
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.



You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	13,138	100.00%
	Total	13,138	100.00%

Activity by Referring Domain - Help Card

? Referring Domain – A web site which refers a visitor to your site by linking to it.

Domain – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

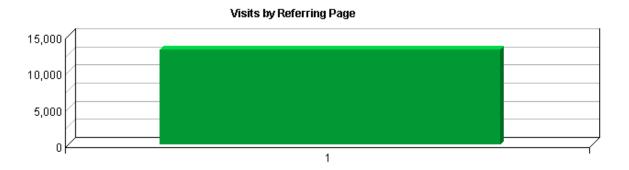
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

Q

You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	13,138	100.00%
	Total	13,138	100.00%

Activity by Referring Page - Help Card



Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.



You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

Search Engines Dashboard

This dashboard summarizes important information related to specific search engines.



Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Activity by Search Engine – Help Card

? Top Search Engines Table

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

Top Search Engines with Search Phrases Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrases – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

Referrers – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

Top Search Engines with Keywords Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Q

This information can give you an idea how your meta tags are performing with each search engine.

Activity by Search Phrase

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Activity by Search Phrase – Help Card

? Top Search Phrases Table

Phrases – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

Referrals – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

Top Search Phrases with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

Referrals– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

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How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Activity by Search Keyword - Help Card

? Top Search Keywords Table

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Top Search Keywords Table with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% Percentage of visitors referred from search engines who used the specified search engine and keyword.

V

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

Visitors Dashboard

This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.



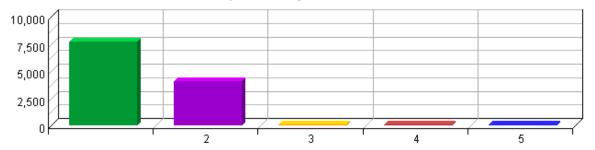
Visit Summary

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Average Visit Length	00:23:57
Median Visit Length	00:02:20
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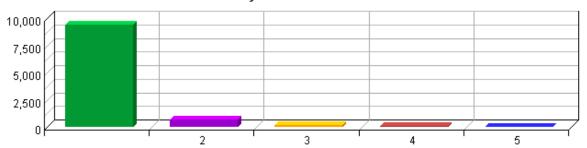
Average Length of Visit Trend



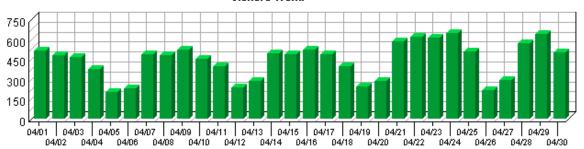
Top Countries by Visits







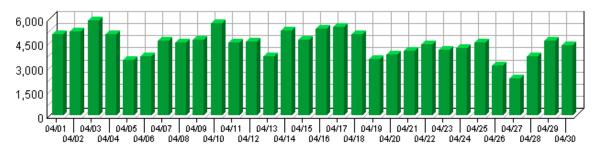
Visitors Trend



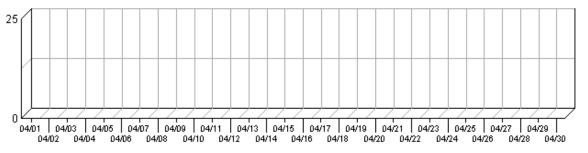
Visitor Summary

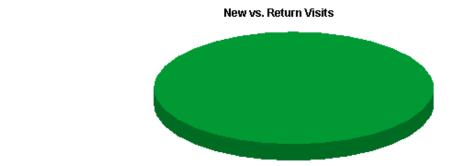
Unique Visitors	10,457
Visitors Who Visited Once	9,417
Visitors Who Visited More Than Once	1,040
Average Visits per Visitor	1.26

Visitor Minutes Trend



First Time Visitors Trend



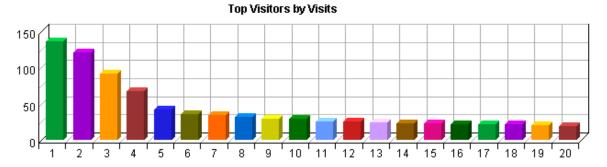


Top Visitors by Visits 150 100 50

Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.





Top Visitors

	Visitor	Visits	%	Hits
1.	rg35.riverglassinc.com_Jakarta Commons-HttpClient/3.0.1	136	1.04%	11,200
2.	rg34.riverglassinc.com_Jakarta Commons-HttpClient/3.0.1	121	0.92%	9,743
3.	zanshin.gsfc.nasa.gov_WWW-Mechanize/1.18	91	0.69%	20,234
4.	161.80.46.135_Mozilla/4.0 (compatible; MSIE 7.0; Window	67	0.51%	328
5.	131.107.151.157_MSR-ISRCCrawler	42	0.32%	3,463
6.	natcrawlbloc01.net.m1.fti.net_Mozilla/5.0 (Windows; U;	35	0.27%	38
7.	natcrawlbloc01.net.m1.fti.net_Mozilla/5.0 (Windows; U;	34	0.26%	42
8.	natcrawlbloc03.net.m1.fti.net_Mozilla/5.0 (Windows; U;	32	0.24%	34
9.	74.205.94.196_No Agent	29	0.22%	37,463
10.	202.28.27.4_Mozilla/4.0 (compatible; MSIE 6.0; Windows	29	0.22%	52
11.	natcrawlbloc03.net.m1.fti.net_Mozilla/5.0 (Windows; U;	26	0.20%	32

Top Visitors 23

12.	161.80.46.184_Mozilla/4.0 (compatible; MSIE 6.0; Window	25	0.19%	73
13.	ftp.easysw.com_Jakarta Commons-HttpClient/3.0.1	24	0.18%	29
14.	natcrawlbloc02.net.s1.fti.net_Mozilla/5.0 (Windows; U;	23	0.18%	27
15.	natcrawlbloc02.net.s1.fti.net_Mozilla/5.0 (Windows; U;	23	0.18%	26
16.	natcrawlbloc04.net.s1.fti.net_Mozilla/5.0 (Windows; U;	22	0.17%	28
17.	161.80.46.39_Mozilla/4.0 (compatible; MSIE 7.0; Windows	22	0.17%	65
18.	dsl093–165–206.chi1.dsl.speakeasy.net_Mozilla/4.0 (comp	21	0.16%	86
19.	natcrawlbloc04.net.s1.fti.net_Mozilla/5.0 (Windows; U;	20	0.15%	24
20.	60–240–249–209.tpgi.com.au_Mozilla/5.0 (X11; U; Linux i	19	0.14%	337
	Subtotal	841	6.40%	83,324
	Other	12,299	93.60%	113,211
	Total	13,140	100.00%	196,535

Top Visitors – Help Card

3 H

Hits – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – The IP address, domain name, or cookie of the visitor.

Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits made by the specified visitor.



Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

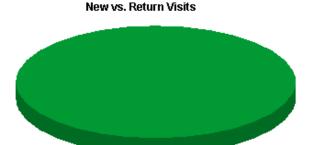
Note: If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

24 Top Visitors

New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.





New vs. Return Visits

	Visitor Type	Visits	0/0
1.	Visitors Not Accepting Cookies	13,140	100.00%
	Total	13,140	100.00%

New vs. Return Visits - Help Card

? New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

Visitors Not Accepting Cookies – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

Visits – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who fit into the specified visitor category.

New vs. Return Visits 25

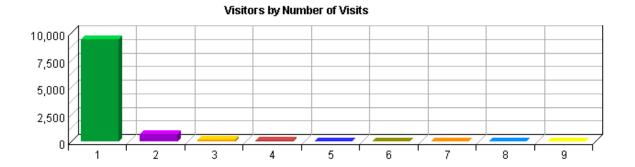
S.

By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

26 New vs. Return Visits

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.



Visitors by Number of Visits

Number of Visits	Unique Visitors	%
1 visit	9,417	90.05%
2 visits	703	6.72%
3 visits	153	1.46%
4 visits	65	0.62%
5 visits	33	0.32%
6 visits	20	0.19%
7 visits	13	0.12%
8 visits	8	0.08%
9 visits	4	0.04%
Subtotal	10,416	99.61%
Other	41	0.39%
Total	10,457	100.00%

Visitors by Number of Visits - Help Card

Number of Visits – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

Unique Visitors– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.









Visitors Trend 29

Visitor Minutes Trend



Visitors Trend

Time Interval	Visits Uniqu	ue Visitors	First Time Visitors	Avg Visit Length Vis	itor Minutes
04/01	512	476	0	00:09:50	5,040.80
04/02	480	434	0	00:10:49	5,199.72
04/03	467	419	0	00:12:38	5,902.22
04/04	372	344	0	00:13:29	5,021.92
04/05	202	184	0	00:16:56	3,421.90
04/06	229	203	0	00:15:57	3,654.55
04/07	489	446	0	00:09:25	4,608.13
04/08	478	429	0	00:09:29	4,535.40
04/09	519	471	0	00:09:04	4,706.53
04/10	452	406	0	00:12:37	5,706.18
04/11	397	348	0	00:11:19	4,493.68
04/12	234	213	0	00:19:25	4,546.40
04/13	283	257	0	00:12:56	3,661.43
04/14	495	440	0	00:10:40	5,281.42
04/15	486	434	0	00:09:41	4,708.78
04/16	521	482	0	00:10:19	5,379.50
04/17	486	452	0	00:11:20	5,510.10
04/18	399	364	0	00:12:35	5,024.15
04/19	245	218	0	00:14:13	3,484.13
04/20	285	264	0	00:13:14	3,774.45
04/21	586	544	0	00:06:52	4,026.18
04/22	620	552	0	00:07:04	4,382.58
04/23	609	560	0	00:06:37	4,036.25
04/24	645	575	0	00:06:26	4,157.10
04/25	510	468	0	00:08:51	4,521.10
04/26	217	197	0	00:14:07	3,065.30
04/27	290	261	0	00:07:48	2,263.65
04/28	566	535	0	00:06:27	3,658.72
04/29	642	575	0	00:07:10	4,604.83
04/30	502	480	0	00:08:41	4,365.92

30 Visitors Trend

Average	440	401	0	N/A	4,424.77
Total	13,218	12,031	0	N/A	132,743.03

Visitors Trend - Help Card



Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero–length visits. A zero–length visit occurs when all hits for that visit are logged with the exact same time stamp.

Unique Visitors – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.

First Time Visitors – Number of visitors who had never visited your web site before.

Avg Visit Length – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.

Visitor Minutes – Number of minutes your web site was viewed, regardless of who was viewing it.

Average – This row gives the average for each column.

Total – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.



Use this page to determine which times your web site is busiest.

Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

Visitors Trend 31

32 Visitors Trend

Visits Trend

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Visits Trend

Time Interval	Visits	%
04/01	509	3.87%
04/02	476	3.62%
04/03	464	3.53%
04/04	369	2.81%
04/05	200	1.52%
04/06	227	1.73%
04/07	487	3.71%
04/08	474	3.61%
04/09	518	3.94%
04/10	449	3.42%
04/11	394	3.00%
04/12	231	1.76%
04/13	281	2.14%
04/14	491	3.74%
04/15	484	3.68%
04/16	517	3.94%
04/17	484	3.68%
04/18	396	3.01%
04/19	242	1.84%
04/20	282	2.15%
04/21	582	4.43%
04/22	618	4.70%
04/23	606	4.61%
04/24	642	4.89%
04/25	507	3.86%

Visits Trend 33

04/26	215	1.64%
04/27	289	2.20%
04/28	565	4.30%
04/29	639	4.86%
04/30	500	3.81%
Total	13,138	100.00%

Visits Trend – Help Card

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.

Periods of less activity can be considered good times for maintenance and content improvement.

34 Visits Trend

Top Organizations

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Top Organizations - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Organization – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Unknown – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

Visits – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.

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8

Top Organizations 35

Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

36 Top Organizations

Top Authenticated Usernames

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

Top Authenticated Usernames - Help Card

Authenticated Username – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

Hits – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – Authenticated name of the user being analyzed.

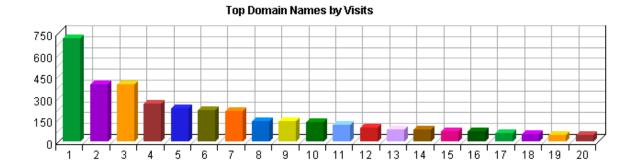
Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

You may use this information for your marketing efforts, such as special promotions or newsletters.

Top Domain Names

This report lists the domain name that generates the most activity to your web site.



Top Domain Names

	Domain Name	Visits	%	Hits
1.	comcast.net	712	5.42%	2,563
2.	verizon.net	392	2.98%	1,075
3.	rr.com	391	2.98%	1,000
4.	riverglassinc.com	258	1.96%	21,111
5.	sbcglobal.net	228	1.74%	572
6.	fti.net	215	1.64%	251
7.	cox.net	207	1.58%	548
8.	aol.com	137	1.04%	166
9.	bellsouth.net	137	1.04%	293
10.	charter.com	136	1.04%	299
11.	qwest.net	114	0.87%	286
12.	nasa.gov	96	0.73%	20,330
13.	pacbell.net	83	0.63%	235
14.	optonline.net	83	0.63%	183
15.	tpgi.com.au	68	0.52%	1,141
16.	161.80.46.135	67	0.51%	328
17.	mindspring.com	60	0.46%	138
18.	swbell.net	48	0.37%	124
19.	covad.net	46	0.35%	164
20.	ameritech.net	45	0.34%	132
	Subtotal	3,523	26.82%	50,939
	Other	9,615	73.18%	145,480
	Total	13,138	100.00%	196,419

Top Domain Names 39

Top Domain Names - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Hits – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visits – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

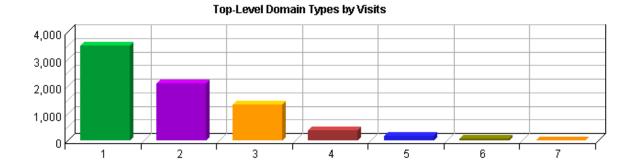
% – Percentage of the total activity that was from this domain name or IP address.

Use this information when you are interested in high–level domain names of visitors generating the most activity to your web site.

40 Top Domain Names

Top-Level Domain Types

This report provides a breakdown of top-level domain types.



Top-Level Domain Types

	Top-Level Domain Types	Visits	%	Hits
1.	Network	3,493	46.33%	10,110
2.	Commercial	2,101	27.87%	30,689
3.	Education	1,320	17.51%	3,898
4.	Government	388	5.15%	21,237
5.	Organization	163	2.16%	1,375
6.	Military	68	0.90%	200
7.	ARPANET	6	0.08%	21
	Total	7,539	100.00%	67,530

Top-Level Domain Types - Help Card

Top-Level Domain – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Hits – Number of hits to your site from the specified top–level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total visits or hits where there was sufficient information to identify the top–level domain. This number may be less than the total activity overall.

Visits – Number of visits to your site from the specified top–level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits from sites in the specified top–level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.

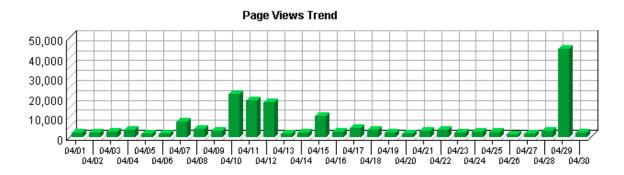
Q

Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

Note: This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

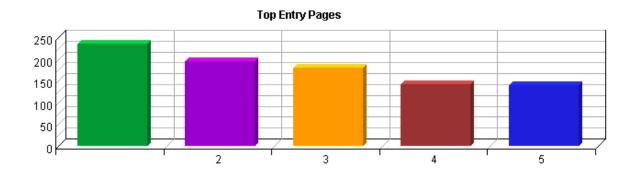
Pages Dashboard

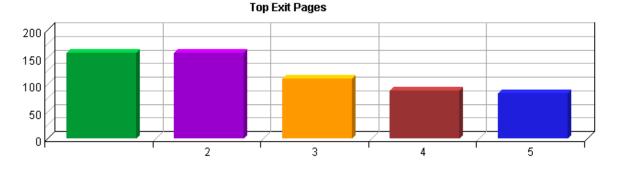
This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.



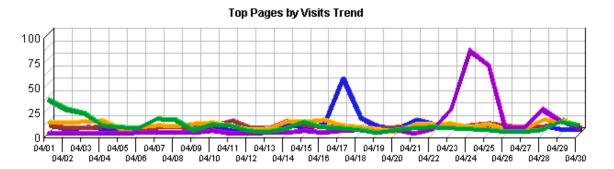
Page View Summary

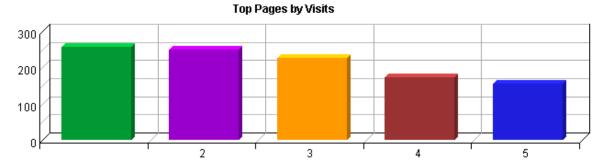
Page Views	186,240
Average per Day	6,208
Average Page Views per Visit	14.18

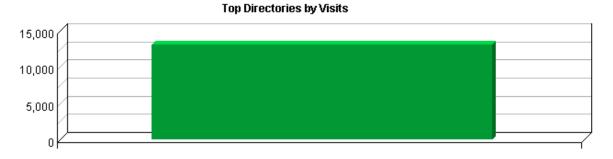




Pages Dashboard 43





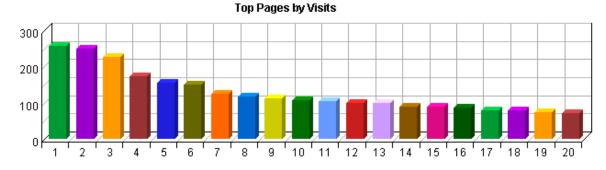


44 Pages Dashboard

Top Pages

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.





Top Pages

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	256	0.22%	300	00:01:46	0
2.	Production of Natural Plastics in Wastewater Treatment http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	249	0.22%	355	00:01:38	0
3.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	225	0.19%	282	00:00:23	0
4.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	172	0.15%	20,423	00:02:06	0
5.		155	0.13%	179	00:01:11	0

	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse					
6.	Electrochemical Arsenic Remediation in Rural Bangladesh http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	149	0.13%	169	00:01:16	0
7.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	124	0.11%	161	00:01:26	0
8.	Design and Testing of a Point of Use Electrolytic Chlorine Generator for Drink http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	116	0.10%	137	00:01:38	0
9.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	113	0.10%	142	00:01:26	0
10.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	107	0.09%	114	00:00:49	0
11.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	105	0.09%	123	00:03:42	0
12.	Sustainable Water Development Program for Rural Nigeria http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	99	0.09%	121	00:00:52	0
13.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	98	0.08%	134	00:00:44	0

14.	http:// cfpub.epa.gov/	89	0.08%	106	00:01:47	0
15.	ncer_abstracts/ index.cfm/ fuse http://	88	0.08%	97	00:01:36	0
13.	cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	00	0.08%	91	00.01.30	Ü
16.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	87	0.08%	111	00:01:55	0
17.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	79	0.07%	87	00:00:16	0
18.	The Boone Bicycle Initiative: A Community Based Project to Promote Bicycles as http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	79	0.07%	88	00:00:45	0
19.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	73	0.06%	88	00:01:20	0
20.	http:// cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	70	0.06%	80	00:01:16	0
	Subtotal	2,533	2.19%	23,297	00:02:01	
	Other	112,937	97.81%	162,943	00:00:26	
	Total	115,470	100.00%	186,240	00:00:37	

Top Pages – Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can

be changed by the system administrator.

Views – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

Average Time Viewed – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.



Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

Top Content Groups

This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

Top Content Groups - Help Card

? Content Group – A defined group of web pages with specific things in common, such as the same types of products, services, or information.

Group Name – Name of the content group being analyzed.

Total – The sum of the visit counts for the content groups. During a single visit, the visitor may view pages in zero, one, or multiple content groups, causing some visits to be omitted from this total and some visits to be counted more than once.

Visits – Number of visits where the visitor viewed at least one page in the specified content group. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

8

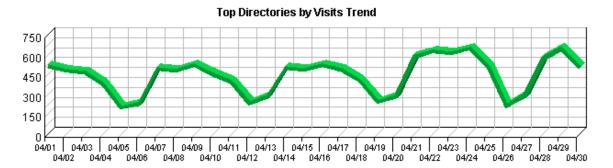
The information on this page can show you which content groups were most popular. This will reveal the reasons people visit your web site, and what is most interesting and least interesting to them.

Top Content Groups 49

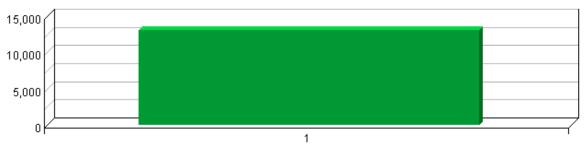
50 Top Content Groups

Top Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.



Top Directories by Visits



Top Directories

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm	13,138	100.00%	196,419	0
	Total	13,138	100.00%	196,419	0

Top Directories – Help Card

? Path to Directory – The full URL path to the directory being analyzed.

Visits – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Kbytes Transferred – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

Top Directories 51

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.

This was a set in the second section of

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

52 Top Directories

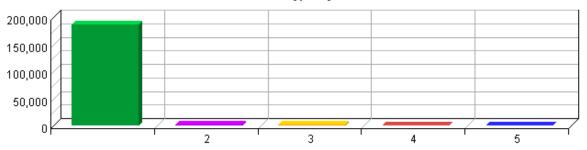
Files Dashboard

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

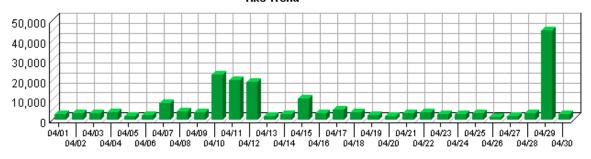
Hit Summary

Successful Hits for Entire Site	196,419
Average Hits per Day	6,547
Home Page Hits	N/A

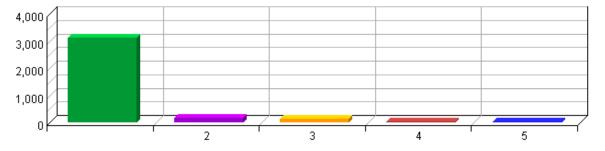
Most Accessed File Types by Files



Hits Trend



Most Uploaded Files



Files Dashboard 53

54 Files Dashboard

Most Downloaded Files

This report identifies the most popular files downloaded from your site.

No data for this section in the log data analyzed.

Most Downloaded Files - Help Card

Downloads – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

Files – The path and filename of the file being analyzed.

Visits – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

% – Percentage of times the specified file was downloaded compared to all downloaded files.

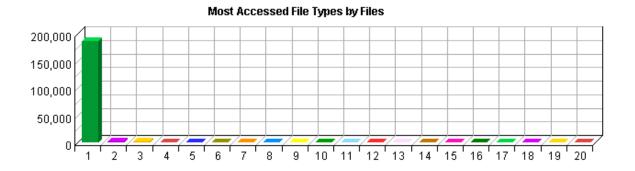
This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

Most Downloaded Files 55

56 Most Downloaded Files

Most Accessed File Types

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



Most Accessed File Types

1. cfm 186,154 96.56% 0 2. showError 2,537 1.32% 0 3. welcome 2,078 1.08% 0 4. alertUser 696 0.36% 0 5. centers 373 0.19% 0 6. main 349 0.18% 0 7. sbir 246 0.13% 0 8. empty 98 0.05% 0 9. state 57 0.03% 0 10. aboutInfo 44 0.02% 0 11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow <t< th=""><th></th><th>File Type</th><th>Files</th><th>%</th><th>Kbytes Transferred</th></t<>		File Type	Files	%	Kbytes Transferred
3. welcome 2,078 1.08% 0 4. alertUser 696 0.36% 0 5. centers 373 0.19% 0 6. main 349 0.18% 0 7. sbir 246 0.13% 0 8. empty 98 0.05% 0 9. state 57 0.03% 0 10. aboutInfo 44 0.02% 0 11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3	1.	cfm	186,154	96.56%	0
4. alertUser 696 0.36% 0 5. centers 373 0.19% 0 6. main 349 0.18% 0 7. sbir 246 0.13% 0 8. empty 98 0.05% 0 9. state 57 0.03% 0 10. aboutInfo 44 0.02% 0 11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00%<	2.	showError	2,537	1.32%	0
5. centers 373 0.19% 0 6. main 349 0.18% 0 7. sbir 246 0.13% 0 8. empty 98 0.05% 0 9. state 57 0.03% 0 10. aboutInfo 44 0.02% 0 11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	3.	welcome	2,078	1.08%	0
6. main 349 0.18% 0 7. sbir 246 0.13% 0 8. empty 98 0.05% 0 9. state 57 0.03% 0 10. aboutInfo 44 0.02% 0 11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	4.	alertUser	696	0.36%	0
7. sbir 246 0.13% 0 8. empty 98 0.05% 0 9. state 57 0.03% 0 10. aboutInfo 44 0.02% 0 11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	5.	centers	373	0.19%	0
8. empty 98 0.05% 0 9. state 57 0.03% 0 10. aboutInfo 44 0.02% 0 11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	6.	main	349	0.18%	0
9. state 57 0.03% 0 10. aboutInfo 44 0.02% 0 11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	7.	sbir	246	0.13%	0
10. aboutInfo 44 0.02% 0 11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	8.	empty	98	0.05%	0
11. forward 31 0.02% 0 12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	9.	state	57	0.03%	0
12. region 30 0.02% 0 13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	10.	aboutInfo	44	0.02%	0
13. rfa 27 0.01% 0 14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	11.	forward	31	0.02%	0
14. district 16 0.01% 0 15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	12.	region	30	0.02%	0
15. generate 14 0.01% 0 16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	13.	rfa	27	0.01%	0
16. txt 9 0.00% 0 17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	14.	district	16	0.01%	0
17. help 5 0.00% 0 18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	15.	generate	14	0.01%	0
18. fellow 5 0.00% 0 19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	16.	txt	9	0.00%	0
19. css 4 0.00% 0 20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	17.	help	5	0.00%	0
20. search 3 0.00% 0 Subtotal 192,776 100.00% 0	18.	fellow	5	0.00%	0
Subtotal 192,776 100.00% 0	19.	css	4	0.00%	0
, and the second	20.	search	3	0.00%	0
Other 9 0.00% 0		Subtotal	192,776	100.00%	0
		Other	9	0.00%	0
Total 192,785 100.00% 0		Total	192,785	100.00%	0

Most Accessed File Types - Help Card

File Type – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

Files – Number of files of the specified type accessed by visitors to your site.

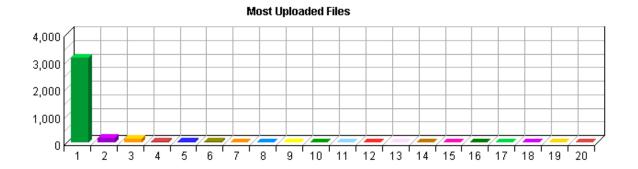
Kbytes Transferred – Number of kilobytes of data transferred for all files of the specified type.

% – Percentage of all kilobytes of data transferred for the specified file type.

 $\mathbf{\hat{q}}$ This report provides general statistics for the type of data that visitors access on your site.

Most Uploaded Files

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.



Most Uploaded Files

	Uploaded Files	Visits	Uploads	%
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	1,669	3,107	85.50%
2.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	101	165	4.54%
3.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	83	120	3.30%
4.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	32	46	1.27%
5.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	27	38	1.05%
6.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	15	28	0.77%
7.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	12	14	0.39%
8.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	8	13	0.36%
9.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	6	10	0.28%
10.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	3	7	0.19%
11.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	3	6	0.17%
12.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	3	6	0.17%
13.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	3	5	0.14%
14.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	1	4	0.11%
15.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	2	4	0.11%
16.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	2	4	0.11%
17.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	3	3	0.08%
18.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	3	3	0.08%
19.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	1	3	0.08%
20.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	1	3	0.08%
	Subtotal	1,978	3,589	98.76%
	Other	41	45	1.24%
	Total	2,019	3,634	100.00%

Most Uploaded Files 59

Most Uploaded Files – Help Card

? Files – The path and filename of the uploaded file being analyzed.

Top Uploads – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.

Visits – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

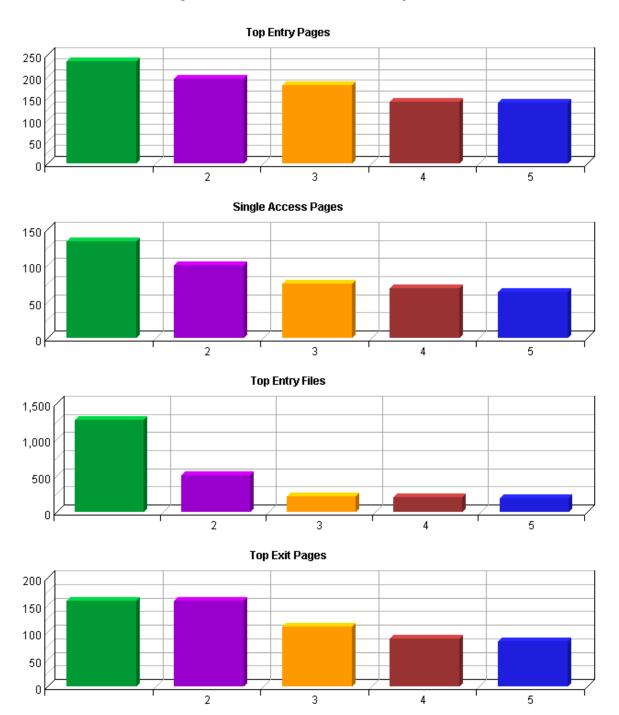
% – Percentage of times the specified file was uploaded compared with all uploaded files.

You may want to run virus scans on uploaded files.

60 Most Uploaded Files

Navigation Dashboard

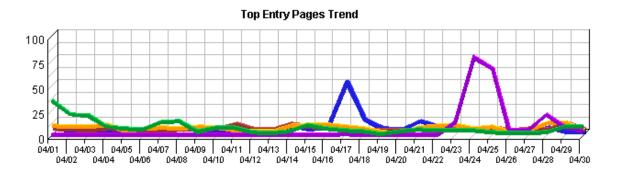
This dashboard summarizes important information related to online navigation.

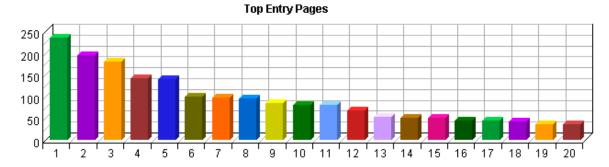


Navigation Dashboard 61

Top Entry Pages

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.





Top Entry Pages

	Pages	Visits	%
1.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	235	2.08%
2.	Production of Natural Plastics in Wastewater Treatment http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	194	1.72%
3.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	181	1.60%
4.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	141	1.25%
5.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	139	1.23%
6.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/	100	0.89%

	fuse		
7.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	98	0.87%
8.	Electrochemical Arsenic Remediation in Rural Bangladesh http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	96	0.85%
9.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	85	0.75%
10.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	80	0.71%
11.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	80	0.71%
12.	Design and Testing of a Point of Use Electrolytic Chlorine Generator for Drink http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	68	0.60%
13.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	53	0.47%
14.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	50	0.44%
15.	The Boone Bicycle Initiative: A Community Based Project to Promote Bicycles as http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	50	0.44%
16.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	45	0.40%
17.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	44	0.39%
18.	Sustainable Water Development Program for Rural Nigeria http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	42	0.37%
19.	http://cfpub.epa.gov/	37	0.33%

ncer_abstracts/ index.cfm/
fuse...

20.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	36	0.32%
	Subtotal	1,854	16.41%
	Other	9,443	83.59%
	Total	11,297	100.00%

Top Entry Pages - Help Card

Entry Page – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

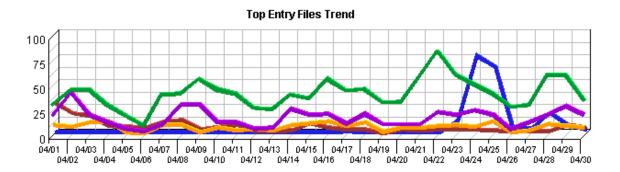
% – Percentage of times this page was the entry page compared with other entry pages.

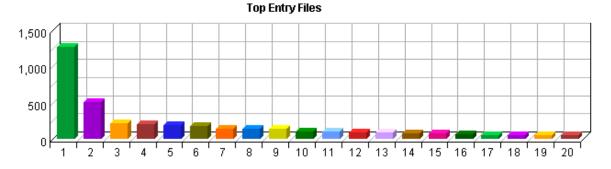


This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.

Top Entry Files

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.





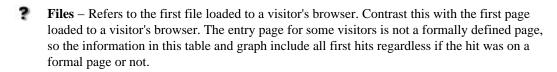
Top Entry Files

	Files	Visits	%
1.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	1,265	9.63%
2.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	514	3.91%
3.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	218	1.66%
4.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	207	1.58%
5.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	193	1.47%
6.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	172	1.31%
7.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	146	1.11%
8.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	137	1.04%
9.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	134	1.02%
10.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	100	0.76%
11.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	98	0.75%
12.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	95	0.72%
13.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	85	0.65%
14.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	75	0.57%
15.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	75	0.57%
16.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	67	0.51%
17.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	52	0.40%

Top Entry Files 67

18.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	50	0.38%
19.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	49	0.37%
20.	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio	46	0.35%
	Subtotal	3,778	28.76%
	Other	9,360	71.24%
	Total	13,138	100.00%

Top Entry Files – Help Card



Visits – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Refers to the total numbers of visits.

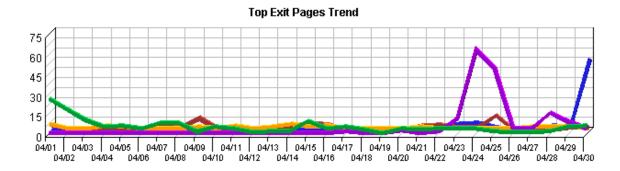
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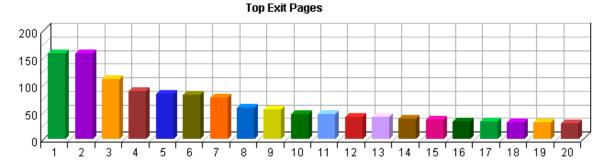
Consider what catches the attention of visitors most quickly and effectively.

68 Top Entry Files

Top Exit Pages

This report identifies the last page visitors viewed before they left your site.





Top Exit Pages

	Pages	Visits	%
1.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	158	1.40%
2.	Production of Natural Plastics in Wastewater Treatment http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	157	1.39%
3.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	111	0.98%
4.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	88	0.78%
5.	Electrochemical Arsenic Remediation in Rural Bangladesh http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	83	0.73%
6.	http://cfpub.epa.gov/	82	0.73%

	ncer_abstracts/ index.cfm/ fuse			
7.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	7	77	0.68%
8.	Design and Testing of a Point of Use Electrolytic Chlorine Generator for Drink http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	5	58	0.51%
9.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	5	54	0.48%
10.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	4	46	0.41%
11.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	4	15	0.40%
12.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	4	¥1	0.36%
13.	Sustainable Water Development Program for Rural Nigeria http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	4	1 1	0.36%
14.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	3	38	0.34%
15.	The Boone Bicycle Initiative: A Community Based Project to Promote Bicycles as http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	3	36	0.32%
16.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	3	33	0.29%
17.	Center for Advancing Microbial Risk Assessment Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	3	32	0.28%
18.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	3	31	0.27%

19.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	31	0.27%
20.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	29	0.26%
	Subtotal	1,271	11.25%
	Other	10,029	88.75%
	Total	11,300	100.00%

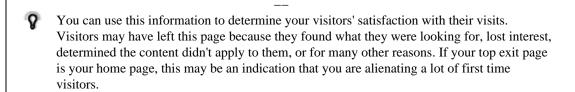
Top Exit Pages - Help Card

Exit Page – The last page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

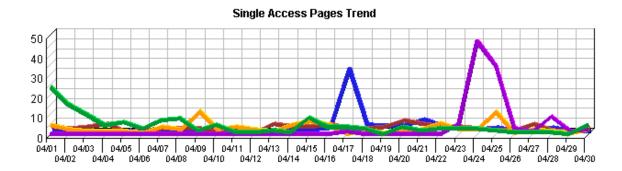
Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was the exit page compared with other exit pages.



Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.





Single Access Pages

	Pages	Visits	%
1.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	134	2.28%
2.	Production of Natural Plastics in Wastewater Treatment http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	101	1.72%
3.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	75	1.27%
4.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	69	1.17%
5.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	64	1.09%
6.	Electrochemical Arsenic Remediation in Rural Bangladesh http://cfpub.epa.gov/	63	1.07%

Single Access Pages 73

	ncer_abstracts/ index.cfm/ fuse		
7.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	35	0.59%
8.	Design and Testing of a Point of Use Electrolytic Chlorine Generator for Drink http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	35	0.59%
9.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	33	0.56%
10.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	32	0.54%
11.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	32	0.54%
12.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	29	0.49%
13.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	29	0.49%
14.	The Boone Bicycle Initiative: A Community Based Project to Promote Bicycles as http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	23	0.39%
15.	View Recipients SBIR http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	22	0.37%
16.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	22	0.37%
17.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	21	0.36%
18.	http://cfpub.epa.gov/ ncer_abstracts/ index.cfm/ fuse	21	0.36%
19.	Center for Advancing Microbial Risk Assessment Research Centers http://cfpub.epa.gov/ ncer_abstracts/index.cfm/	20	0.34%

74 Single Access Pages

fuse...

20.	http://cfpub.epa.gov/ ncer_abstracts/index.cfm/ fuse	20	0.34%
	Subtotal	880	14.95%
	Other	5,005	85.05%
	Total	5,885	100.00%

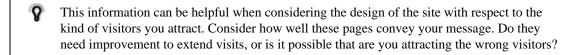
Single Access Pages - Help Card

Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.



Single Access Pages 75

Top Paths Through Site

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Top Paths Through Site

Starting Page	Paths from Start	Visits	%
All Entry Pages		146	1.29%
im Emily 1 ages	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactions/		1.25 / 0
		136	1.20%
	1. Production of Natural Plastics in Wastewater Treatment		
	http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction	0	
	11 // 6.1 / 1 / 6.1 6./6	106	0.94%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction		
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction	86	0.76%
	1. http://cipuo.cpa.gov/neer_abstracts/maex.cmi/ruseaetr	82	0.73%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction		0.7370
		71	0.63%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction		
		43	0.38%
	1. Design and Testing of a Point of Use Electrolytic		
	Chlorine Generator for Drink http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction	n	
	http://orpub.opungov/neor_ubstructs/nubstructs/	42	0.37%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactions/		0.5770
		40	0.35%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction	D	
		34	0.30%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction		
	1 http://efecult.com/secult.com/secult/index-efec/fecult.com/	34	0.30%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction		0.270/
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction	30	0.27%
	ttt8	29	0.26%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactions/		0.2070
		27	0.24%
	1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseaction	0	
		26	0.23%
	1. The Boone Bicycle Initiative: A Community		
	Based Project to Promote Bicycles as http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactions/	O	
		25	0.22%
	1. Center for Advancing Microbial Risk Assessment Research Centers	25	0.2270

http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio...

24 0.21%

1. View Recipients | SBIR|
http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio...

24 0.21%

1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio...

23 0.20%

1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio...

23 0.20%

Top Paths Through Site - Help Card

1. http://cfpub.epa.gov/ncer_abstracts/index.cfm/fuseactio...

Path Through Site – The sequence of pages a visitor views, from the entry page to the exit page.

Paths From Start – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

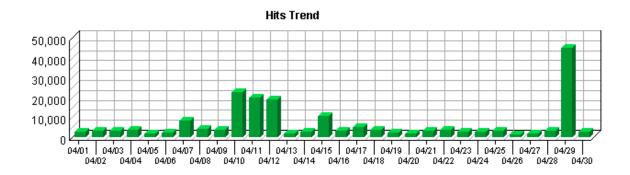
Visits – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

Technical Dashboard

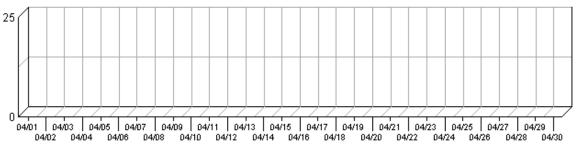
This dashboard summarizes important information related to online technical activity.



Hit Summary

Successful Hits for Entire Site	196,419
Average Hits per Day	6,547
Home Page Hits	N/A





Technical Statistics

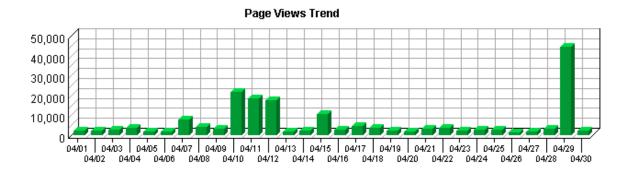
Total Hits	196,419	100%
Successful Hits	196,419	100.00%
Failed Hits	0	0.00%
Cached Hits	0	0.00%

Technical Dashboard 79

80 Technical Dashboard

Page Views Trend

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



Page Views Trend

Time Interval	Page Views	%
04/01	2,371	1.27%
04/02	2,494	1.34%
04/03	2,756	1.48%
04/04	3,581	1.92%
04/05	1,967	1.06%
04/06	2,050	1.10%
04/07	7,931	4.26%
04/08	4,085	2.19%
04/09	3,173	1.70%
04/10	21,847	11.73%
04/11	18,418	9.89%
04/12	17,645	9.47%
04/13	1,740	0.93%
04/14	2,539	1.36%
04/15	10,550	5.66%
04/16	2,794	1.50%
04/17	4,812	2.58%
04/18	3,523	1.89%
04/19	2,324	1.25%
04/20	1,961	1.05%
04/21	3,261	1.75%
04/22	3,579	1.92%
04/23	2,312	1.24%
04/24	2,696	1.45%
04/25	2,762	1.48%

Page Views Trend 81

04/26	1,501	0.81%
04/27	1,765	0.95%
04/28	3,040	1.63%
04/29	44,502	23.89%
04/30	2,261	1.21%
Total	186,240	100.00%

Page Views Trend - Help Card



Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Page View – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

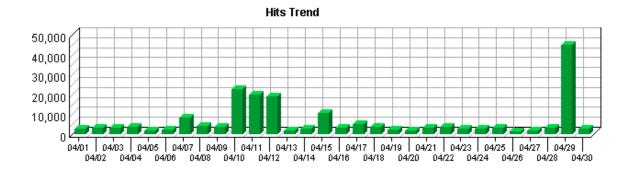


Periods of less activity can be considered good times for maintenance and content improvement.

82 Page Views Trend

Hits Trend

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



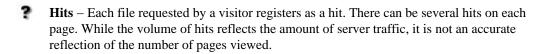
Hits Trend

Time Interval	Hits	%
04/01	2,568	1.31%
04/02	3,085	1.57%
04/03	3,030	1.54%
04/04	3,783	1.93%
04/05	2,034	1.04%
04/06	2,086	1.06%
04/07	8,113	4.13%
04/08	4,352	2.22%
04/09	3,564	1.81%
04/10	22,770	11.59%
04/11	19,791	10.08%
04/12	19,013	9.68%
04/13	1,829	0.93%
04/14	2,754	1.40%
04/15	10,758	5.48%
04/16	3,031	1.54%
04/17	4,994	2.54%
04/18	3,750	1.91%
04/19	2,450	1.25%
04/20	2,083	1.06%
04/21	3,434	1.75%
04/22	3,856	1.96%
04/23	2,562	1.30%
04/24	2,961	1.51%
04/25	3,273	1.67%

Hits Trend 83

04/26	1,578	0.80%
04/27	1,912	0.97%
04/28	3,271	1.67%
04/29	45,106	22.96%
04/30	2,628	1.34%
Total	196,419	100.00%

Hits Trend – Help Card



Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

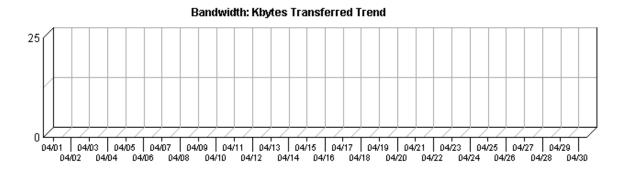
% – Percentage of hits that occurred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

84 Hits Trend

Bandwidth: Kbytes Transferred Trend

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.



Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
04/01	0	0.00%
04/02	0	0.00%
04/03	0	0.00%
04/04	0	0.00%
04/05	0	0.00%
04/06	0	0.00%
04/07	0	0.00%
04/08	0	0.00%
04/09	0	0.00%
04/10	0	0.00%
04/11	0	0.00%
04/12	0	0.00%
04/13	0	0.00%
04/14	0	0.00%
04/15	0	0.00%
04/16	0	0.00%
04/17	0	0.00%
04/18	0	0.00%
04/19	0	0.00%
04/20	0	0.00%
04/21	0	0.00%
04/22	0	0.00%
04/23	0	0.00%
04/24	0	0.00%
04/25	0	0.00%

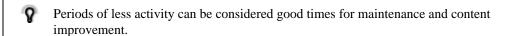
04/26	0	0.00%
04/27	0	0.00%
04/28	0	0.00%
04/29	0	0.00%
04/30	0	0.00%
Total	0	0.00%

Bandwidth: Kbytes Transferred Trend - Help Card

Kbytes Transferred – Number of kilobytes of data transferred during the specified time interval.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

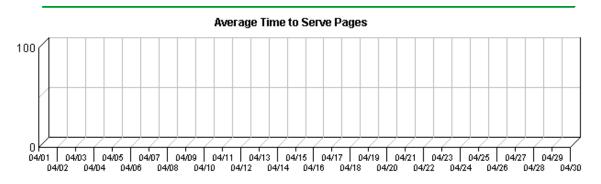
% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.



Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages.

Note: Not all web servers log the information necessary to create this report.



Average Time to Serve Pages

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
04/01	0	2,371	0
04/02	0	2,494	0
04/03	0	2,756	0
04/04	0	3,581	0
04/05	0	1,967	0
04/06	0	2,050	0
04/07	0	7,931	0
04/08	0	4,085	0
04/09	0	3,173	0
04/10	0	21,847	0
04/11	0	18,418	0
04/12	0	17,645	0
04/13	0	1,740	0
04/14	0	2,539	0
04/15	0	10,550	0
04/16	0	2,794	0
04/17	0	4,812	0
04/18	0	3,523	0
04/19	0	2,324	0
04/20	0	1,961	0
04/21	0	3,261	0
04/22	0	3,579	0
04/23	0	2,312	0
04/24	0	2,696	0
04/25	0	2,762	0

04/26	0	1,501	0
04/27	0	1,765	0
04/28	0	3,040	0
04/29	0	44,502	0
04/30	0	2,261	0
Total	0	186,240	0.0

Average Time to Serve Pages - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Total Time to Serve – The total amount of time the server spent serving documents during the specified time interval.

Pages Served – Number of pages served to visitors during the specified time interval.

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

Errors Dashboard

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

Technical Statistics

Total Hits	196,419	100%
Successful Hits	196,419	100.00%
Failed Hits	0	0.00%
Cached Hits	0	0.00%

Errors Dashboard 89

90 Errors Dashboard

Client Errors

This report identifies the error codes from the browsers accessing your server.

These errors did not occur in the log data during the requested reporting period.

Client Errors - Help Card

Client Errors – An error caused by a problem on your visitor's end of the web site connection. The server is not responsible for client errors.

Hits – Number of failed hits that returned this status code.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of total failed hits that returned this status code.

We this page to determine what maintenance is necessary.

Client Errors 91

92 Client Errors

File Not Found Errors

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.

These errors did not occur in the log data during the requested reporting period.

File Not Found Errors - Help Card

Hits – Number of times a request for this file returned a "404 – Not Found" error or a "410 – Gone" error from your server.

Files – This column lists the file that could not be found and the URL of the referrer (if known).

% – Percentage of the total 404 and 410 errors that were for this file.

Check the links to all pages and files listed in this table. The files were either moved or they no longer exist, and the links are no longer successful.

File Not Found Errors 93

94 File Not Found Errors

Server Errors

This report lists the errors which occurred on the server.

These errors did not occur in the log data during the requested reporting period.

Server Errors - Help Card

5

Hits – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of failed hits that were of the specified type.



Use this page to determine what maintenance is necessary.

Server Errors 95

96 Server Errors

Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

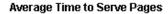


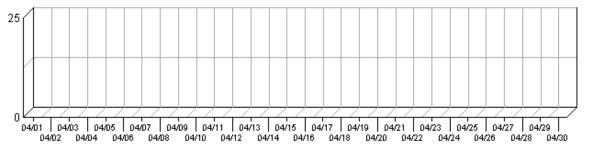
Most Active Summary

Most Active Date	April 29, 2008
Number of Hits on Most Active Date	45,106
Most Active Day of the Week	Tue
Most Active Hour of the Day	11:00-11:59

Activity on Weekdays Summary

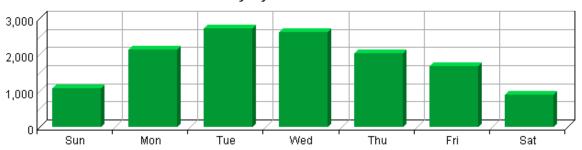
Total Hits Weekdays	163,434
Total Visits Weekdays	11,171
Average Number of Visits per day on Weekdays	507
Average Number of Hits per day on Weekdays	7,428





Activity Dashboard 97

Visits by Day of the Week



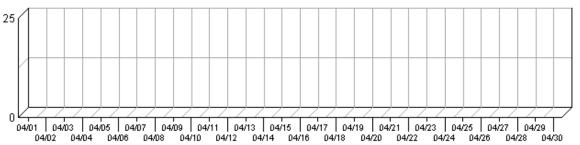
Least Active Summary

Least Active Date	April 26, 2008
Number of Hits on Least Active Date	1,578
Least Active Day of the Week	Sun
Least Active Hour of the Day	04:00-04:59

Activity on Weekends Summary

Total Hits Weekend	32,985
Total Visits Weekend	1,967
Average Number of Visits per Weekend	491
Average Number of Hits per Weekend	8,246

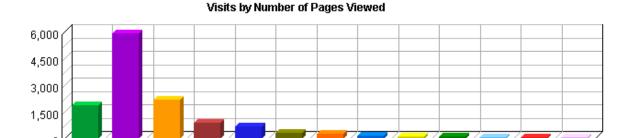
Bandwidth: Kbytes Transferred Trend



98 Activity Dashboard

Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

Number of Pages Viewed	Visits	%
0	1,840	14.00%
1	5,885	44.79%
2	2,197	16.72%
3	904	6.88%
4	664	5.05%
5	300	2.28%
6	264	2.01%
7	132	1.00%
8	129	0.98%
9	78	0.59%
10	76	0.58%
11	52	0.40%
12	49	0.37%
Subtotal	12,570	95.66%
Other	570	4.34%
Total	13,140	100.00%

Visits by Number of Pages Viewed - Help Card

Number of Pages Viewed – The number of pages viewed during a visit. If the visitor viewed only non–page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

Visits – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

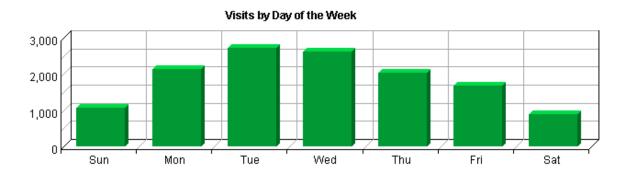
% – Percentage of total visits by people who viewed the specified number of pages.



You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Visits by Day of the Week

Day	Visits	0/0
Sun	1,079	8.21%
Mon	2,125	16.17%
Tue	2,724	20.73%
Wed	2,617	19.92%
Thu	2,039	15.52%
Fri	1,666	12.68%
Sat	888	6.76%
Total Weekend	1,967	14.97%
Total Weekdays	11,171	85.03%
Total	13,138	100.00%

Visits by Day of the Week - Help Card

3

 $\boldsymbol{Day}-\boldsymbol{Specified}$ day of the week being tracked.

Visits – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that occurred on the specified day of the week.

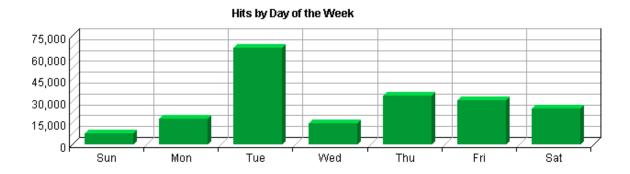
B

Number of visits on the specified day of the week. If the report period is longer than one

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Hits by Day of the Week

Day	Hits	%
Sun	7,910	4.03%
Mon	17,572	8.95%
Tue	66,640	33.93%
Wed	14,870	7.57%
Thu	33,755	17.19%
Fri	30,597	15.58%
Sat	25,075	12.77%
Total Weekend	32,985	16.79%
Total Weekdays	163,434	83.21%
Total	196,419	100.00%

Hits by Day of the Week - Help Card

3

 $\boldsymbol{Day}-\boldsymbol{Specified}$ day of the week being tracked.

Hits – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

 $\mbox{\%}$ – Percentage of total hits that occurred on the specified day of the week.

S

Days of less activity should be considered good days for maintenance and content improvement.

Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

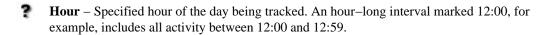
Hour	Visits	%
00:00	335	2.55%
01:00	297	2.26%
02:00	244	1.86%
03:00	272	2.07%
04:00	261	1.99%
05:00	278	2.12%
06:00	231	1.76%
07:00	316	2.41%
08:00	474	3.61%
09:00	654	4.98%
10:00	844	6.42%
11:00	839	6.39%
12:00	885	6.74%
13:00	896	6.82%
14:00	980	7.46%
15:00	908	6.91%
16:00	783	5.96%
17:00	664	5.05%
18:00	562	4.28%
19:00	510	3.88%
20:00	497	3.78%
21:00	475	3.62%
22:00	480	3.65%
23:00	453	3.45%
Total Visits during Work Hours (8:00am-5:00pm)	7,263	55.28%

Total Visits during After Hours (5:01pm-7:59am)	5,875	44.72%
Total	13,138	100.00%

Summary of Visits by Hour of the Day

Most Active Hour of the Day	14:00-14:59
Least Active Hour of the Day	06:00-06:59

Visits by Hour of the Day - Help Card



Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of visits

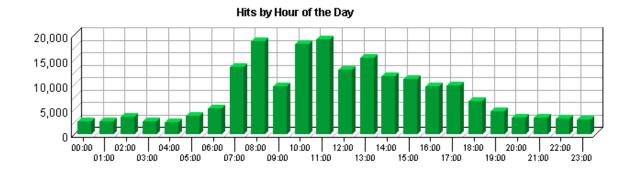
Visits – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

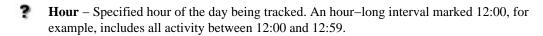
00:00 2,681 1.36% 01:00 2,638 1.34% 02:00 3,524 1.79% 03:00 2,525 1.29% 04:00 2,490 1.27% 05:00 3,642 1.85% 06:00 5,140 2.62% 07:00 13,518 6.88% 08:00 18,677 9.51% 09:00 9,647 4.91% 10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3,40% 19:00 4,683 2,38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65% 23:00 2,887 1.47%	Hour	Hits	%
02:00 3,524 1.79% 03:00 2,525 1.29% 04:00 2,490 1.27% 05:00 3,642 1.85% 06:00 5,140 2.62% 07:00 13,518 6.88% 08:00 18,677 9.51% 09:00 9,647 4.91% 10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	00:00	2,681	1.36%
03:00 2,525 1.29% 04:00 2,490 1.27% 05:00 3,642 1.85% 06:00 5,140 2.62% 07:00 13,518 6.88% 08:00 18,677 9.51% 09:00 9,647 4.91% 10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	01:00	2,638	1.34%
04:00 2,490 1.27% 05:00 3,642 1.85% 06:00 5,140 2.62% 07:00 13,518 6.88% 08:00 18,677 9.51% 09:00 9,647 4,91% 10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	02:00	3,524	1.79%
05:00 3,642 1.85% 06:00 5,140 2.62% 07:00 13,518 6.88% 08:00 18,677 9.51% 09:00 9,647 4.91% 10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	03:00	2,525	1.29%
06:00 5,140 2.62% 07:00 13,518 6.88% 08:00 18,677 9.51% 09:00 9,647 4.91% 10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	04:00	2,490	1.27%
07:00 13,518 6.88% 08:00 18,677 9.51% 09:00 9,647 4.91% 10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	05:00	3,642	1.85%
08:00 18,677 9.51% 09:00 9,647 4.91% 10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	06:00	5,140	2.62%
09:00 9,647 4.91% 10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	07:00	13,518	6.88%
10:00 18,106 9.22% 11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	08:00	18,677	9.51%
11:00 19,018 9.68% 12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	09:00	9,647	4.91%
12:00 13,030 6.63% 13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	10:00	18,106	9.22%
13:00 15,434 7.86% 14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	11:00	19,018	9.68%
14:00 11,717 5.97% 15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	12:00	13,030	6.63%
15:00 11,024 5.61% 16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	13:00	15,434	7.86%
16:00 9,671 4.92% 17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	14:00	11,717	5.97%
17:00 9,863 5.02% 18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	15:00	11,024	5.61%
18:00 6,677 3.40% 19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	16:00	9,671	4.92%
19:00 4,683 2.38% 20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	17:00	9,863	5.02%
20:00 3,292 1.68% 21:00 3,303 1.68% 22:00 3,232 1.65%	18:00	6,677	3.40%
21:00 3,303 1.68% 22:00 3,232 1.65%	19:00	4,683	2.38%
22:00 3,232 1.65%	20:00	3,292	1.68%
	21:00	3,303	1.68%
23:00 2,887 1.47%	22:00	3,232	1.65%
	23:00	2,887	1.47%

Total Hits during Work Hours (8:00am-5:00pm)	126,324	64.31%
Total Hits during After Hours (5:01pm-7:59am)	70,095	35.69%
Total	196,419	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	11:00-11:59
Least Active Hour of the Day	04:00-04:59

Hits by Hour of the Day - Help Card



Hits – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of hits.

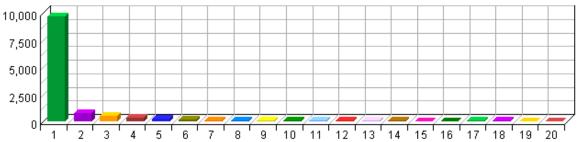
% – Percentage of hits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Visit Duration by Visits

This report shows the number and percentages of visits over selected visit lengths.





Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0-1	9,644	73.39%
1–2	768	5.84%
2–3	474	3.61%
3–4	303	2.31%
4–5	214	1.63%
5–6	198	1.51%
6–7	124	0.94%
7–8	106	0.81%
8–9	93	0.71%
9–10	96	0.73%
10–11	69	0.53%
11–12	56	0.43%
12–13	48	0.37%
13–14	49	0.37%
14–15	39	0.30%
15–16	38	0.29%
16–17	43	0.33%
17–18	43	0.33%
18–19	28	0.21%
19–20	41	0.31%
Subtotal	12,474	94.93%
Other	666	5.07%
Total	13,140	100.00%

Visit Duration by Visits 109

Visit Duration by Visits - Help Card

? Visit Duration (minutes) – The number of minutes your web site was viewed.

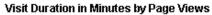
Visits – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

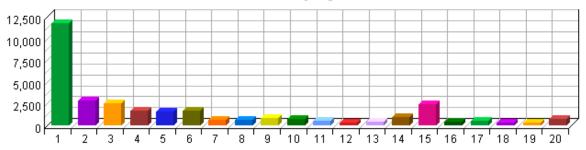
% – Percentage of visitors who viewed your page for the specified duration of time.

 $\mathbf{\hat{V}}$ This information tells you how many visitors view your site for specific intervals of time.

Visit Duration by Page Views

This report shows the number and percentages of pages views over selected visit lengths.





Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0–1	11,768	6.31%
1–2	2,878	1.54%
2–3	2,520	1.35%
3–4	1,655	0.89%
4–5	1,604	0.86%
5–6	1,668	0.90%
6–7	647	0.35%
7–8	604	0.32%
8–9	796	0.43%
9–10	730	0.39%
10–11	512	0.27%
11–12	348	0.19%
12–13	375	0.20%
13–14	957	0.51%
14–15	2,489	1.34%
15–16	456	0.24%
16–17	540	0.29%
17–18	292	0.16%
18–19	285	0.15%
19–20	689	0.37%
Subtotal	31,813	17.07%
Other	154,546	82.93%
Total	186,359	100.00%

Visit Duration by Page Views - Help Card

5

Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

Views – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

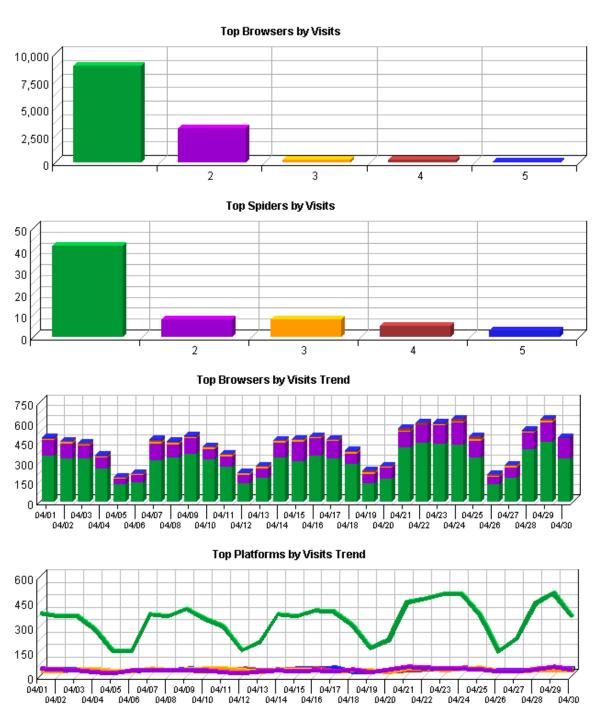
% – Percentage of visitors who viewed your page for the specified duration of time.



This information tells you how many visitors view your site for specific intervals of time.

Browsers and Platforms Dashboard

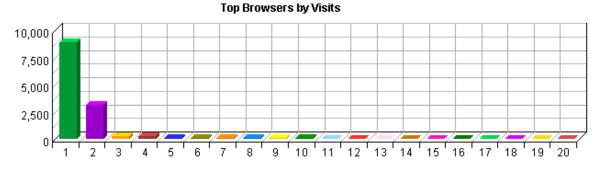
This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.



Top Browsers

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.





Top Browsers

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	8,889 68	.03%	27,435
2.	Mozilla	3,109 23	.79%	9,842
3.	Other Netscape Compatible	291 2	.23%	5,677
4.	Jakarta Commons-HttpClient/3.0.1	286 2	.19%	21,183
5.	WWW-Mechanize/1.18	91 0	.70%	20,320
6.	Safari	78 0	.60%	237
7.	Others	60 0.	.46%	37,533
8.	Netscape	55 0.	.42%	122
9.	Opera	46 0.	.35%	110
10.	ColdFusion	43 0.	.33%	315
11.	larbin_2.6.3 larbin2.6.3@unspecified.mail	18 0.	.14%	505
12.	OECD.org Verify Broken Links Service	18 0.	.14%	1,045
13.	Xenu Link Sleuth 1.2i	11 0	.08%	208
14.	Xenu Link Sleuth 1.2j	10 0.	.08%	44
15.	msnbot-media/1.0 (http://search.msn.com/msnbot.htm)	6 0.	.05%	443
16.	VB Project	5 0.	.04%	7
17.	LinkChecker (http://www.transgen.de/)	4 0	.03%	4

Top Browsers 115

18.	GurujiBot/1.0 (http://www.guruji.com/en/WebmasterFAQ.html)	3	0.02%	3
19.	Python–urllib/1.16	3	0.02%	28
20.	Konqueror	2	0.02%	2
	Subtotal	13,028	99.71%	125,063
	Other	38	0.29%	123
	Total	13,066	100.00%	125,186

Top Browsers - Help Card

Prowser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Hits – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

Visits – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total for the sort column (hits or visits) by those using the specified browser.

Prowser data can help you determine how to configure your site for optimal viewing.

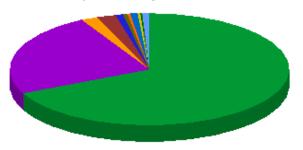
Note: Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

116 Top Browsers

Top Browsers by Version

This report lists the browser versions most common among your visitors.

Top Browsers by Version



Top Browsers by Version

1 3K CT T 1	Version	Visits	%	Hits
1. Microsoft Internet Explorer	6.0	4,474	34.24%	13,336
	7.0	4,333	33.16%	13,778
	5.01	35	0.27%	67
	5.5	16	0.12%	60
	5.0	6	0.05%	146
	Version Unknown	6	0.05%	7
	4.01	4	0.03%	9
	5.14	4	0.03%	11
	6.0b	3	0.02%	9
	3.02	2	0.02%	5
	3.0B	1	0.01%	1
	5.00	1	0.01%	1
	5.22	1	0.01%	1
	3.0	1	0.01%	1
	4.5	1	0.01%	1
	8.0	1	0.01%	2
	Other	0	0.00%	0
2. Mozilla	20080311	1,080	8.27%	3,205
	20080404	931	7.13%	2,783
	Version Unknown	410	3.14%	1,066
	20080201	90	0.69%	218
	20070515	88	0.67%	1,177
	20071127	75	0.57%	185
	20070725	61	0.47%	198
	20070508	37	0.28%	98

20071025	28	0.21%	79
20061010	27	0.21%	127
20050915	21	0.16%	51
20070309	20	0.15%	49
20071008	16	0.12%	46
20061204	15	0.11%	28
2008032620	15	0.11%	22
20070914	13	0.10%	45
20080109	11	0.08%	22
20080325	10	0.08%	25
20071115	10	0.08%	25
20060728	10	0.08%	40
20070713	9	0.07%	25
20041107	8	0.06%	25
20050511	8	0.06%	12
20050319	7	0.05%	33
20080206	7	0.05%	16
20070219	6	0.05%	22
20080219	6	0.05%	12
20060909	5	0.04%	15
20070509	4	0.03%	4
20080414	4	0.03%	8
20050716	4	0.03%	10
20060426	4	0.03%	17
2008032619	3	0.02%	7
	3	0.02%	4
20060508	3	0.02%	4
20050414	3	0.02%	9
20021112	3	0.02%	4
20080313	3	0.02%	12
20060414	3	0.02%	6
20050919	3	0.02%	6
20060111	2	0.02%	10
20070216	2	0.02%	4
20060723	2	0.02%	8
20071205	2	0.02%	2
20070312	2	0.02%	3
20071204	2	0.02%	2
20061206	2	0.02%	2
20050728	2	0.02%	2
2008030714	1	0.01%	1
20071128	1	0.01%	6

		20040919	1	0.01%	2
		20040206	1	0.01%	1
		20040910	1	0.01%	1
		20080208	1	0.01%	3
		20040616	1	0.01%	3
		20071004	1	0.01%	1
		20080409	1	0.01%	1
		20071122	1	0.01%	2
		20061201	1	0.01%	1
		20080418	1	0.01%	1
		20071015	1	0.01%	1
		20051106	1	0.01%	1
		20060308	1	0.01%	1
		20040803	1	0.01%	3
		20041118	1	0.01%	3
		20070411	1	0.01%	10
		20040913	1	0.01%	3
		20040707	1	0.01%	1
		20070208	1	0.01%	1
		20080326	1	0.01%	1
		2008031317	1	0.01%	1
		20041103	1	0.01%	2
		20080330	1	0.01%	1
		20070723	1	0.01%	5
		20050317	1	0.01%	1
		2008032805	1	0.01%	10
		20050225	1	0.01%	1
		Other	0	0.00%	0
3.	Other Netscape Compatible	Version Unknown	291	2.23%	5,677
		Other	0	0.00%	0
4.	Jakarta Commons–HttpClient/3.0.1	Version Unknown	286	2.19%	21,183
		Other	0	0.00%	0
5.	WWW-Mechanize/1.18	Version Unknown	91	0.70%	20,320
		Other	0	0.00%	0
6.	Safari	419.3	42	0.32%	139
		312.6	22	0.17%	58
		417.9.2	5	0.04%	14
		312	3	0.02%	12
		51	2	0.02%	2

1 0.01%

2

20040919

		417.9.3	1	0.01%	1
		312.5	1	0.01%	1
		85.8.1	1	0.01%	2
		125.9	1	0.01%	8
		Other	0	0.00%	0
7.	Others	Version Unknown	60	0.46%	37,533
		Other	0	0.00%	0
8.	Netscape	7.2	18	0.14%	50
		4.08	11	0.08%	11
		4.04	7	0.05%	9
		3.0	3	0.02%	6
		7.1	3	0.02%	7
		8.1.2	3	0.02%	4
		8.1.3	3	0.02%	18
		8.0.3.4	2	0.02%	8
		8.0.3.3	1	0.01%	1
		3.01Gold	1	0.01%	1
		8.0.4	1	0.01%	4
		6.2.3	1	0.01%	1
		8.1	1	0.01%	2
		Other	0	0.00%	0
9.	Opera	9.26	13	0.10%	43
	•	9.50	8	0.06%	12
		9.27	5	0.04%	13
		9.24	5	0.04%	13
		9.25	5	0.04%	8
		9.21	3	0.02%	7
		8.54	1	0.01%	2
		8.50	1	0.01%	1
		9.02	1	0.01%	2
		9.10	1	0.01%	1
		9.23	1	0.01%	6
		9.20	1	0.01%	1
		7.54	1	0.01%	1
		Other	0	0.00%	0
10.	ColdFusion	Version Unknown	43	0.33%	315
		Other	0	0.00%	0
11.	larbin_2.6.3 larbin2.6.3@unspecified.mail	Version Unknown	18	0.14%	505
		Other	0	0.00%	0

10	OEOD WIG DI TIL G	***	10	0.140/	1.045
12.	OECD.org Verify Broken Links Service	Version Unknown	18	0.14%	1,045
		Other	0	0.00%	0
13.	Xenu Link Sleuth 1.2i	Version Unknown	11	0.08%	208
		Other	0	0.00%	0
14.	Xenu Link Sleuth 1.2j	Version Unknown	10	0.08%	44
		Other	0	0.00%	0
15.	msnbot-media/1.0 (http://search.msn.com/msnbot.htm)	Version Unknown	6	0.05%	443
		Other	0	0.00%	0
16.	VB Project	Version Unknown	5	0.04%	7
		Other	0	0.00%	0
17.	LinkChecker (http://www.transgen.de/)	Version Unknown	4	0.03%	4
		Other	0	0.00%	0
18.	GurujiBot/1.0 (http://www.guruji.com/en/WebmasterFAQ.html)	Version Unknown	3	0.02%	3
		Other	0	0.00%	0
19.	Python-urllib/1.16	Version Unknown	3	0.02%	28
		Other	0	0.00%	0
20.	Konqueror	3.5	1	0.01%	1
		3.0-RC6	1	0.01%	1
		Other	0	0.00%	0
	Subtotal		13,028	99.71%	125,063
	Other		38	0.29%	123
	Total		13,066	100.00%	125,186

Top Browsers by Version – Help Card

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Browser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of the total visits in which the visitor viewed this page at least once.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate

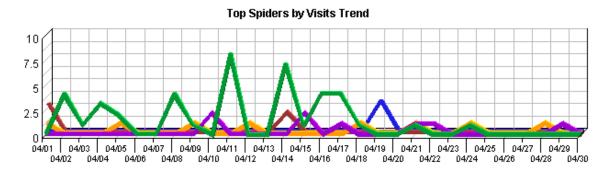
reflection of the number of pages viewed.

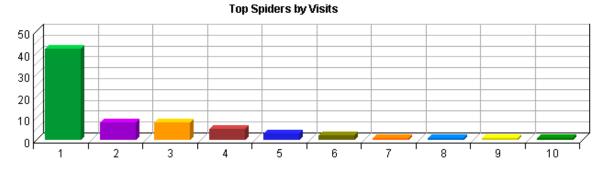


This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

Top Spiders

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.





Top Spiders

	Spider	Visits	%	Hits
1.	MSR-ISRCCrawler	42 58.3	33%	3,463
2.	WebTrends	8 11.1	11%	67,734
3.	Mozilla/4.0 (compatible; BOTW Spider; http://botw.org)	8 11,1	11%	8
4.	Mozilla/5.0 (compatible; Googlebot/2.1; http://www.google.com/bot.html)	5 6.9	94%	11
5.	Mozilla/5.0 (compatible; discobot/1.0; http://discoveryengine.com/discobot.html)	3 4.1	17%	11
6.	Mozilla/4.74 [en] (Windows NT 5.0; U; maxamine.com—robot)	2 2.5	78%	2
7.	Mozilla/4.0 (compatible; BorderManager 3.0)	1 1.3	39%	1
8.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; QihooBot 1.0 qihoobot@qihoo.net)	1 1,3	39%	1
9.	HTTPFetch Spider, contact spider@company.com for details	1 1,3	39%	1
10.	Mozilla/4.0 (compatible; MSIE 4.01; Windows NT; MS Search 5.0 Robot)	1 1,3	39%	1
	Total	72 100.0	00%	71,233

Top Spiders 123

Top Spiders - Help Card

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Hits – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Spider – An automated program which searches the Internet.

Visits – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total spider visits or hits by the specified spider.

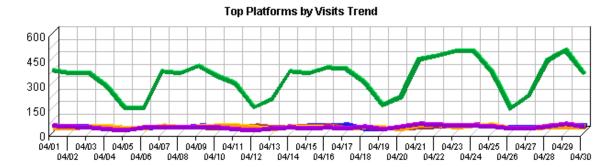


This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

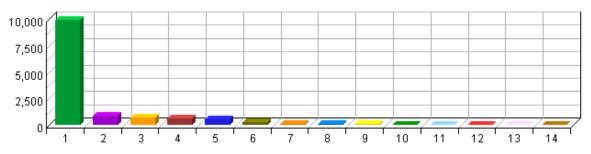
124 Top Spiders

Top Platforms

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.



Top Platforms by Visits



Top Platforms

	Platform	Visits	%	Views
1.	Windows XP	9,871	75.55%	29,717
2.	Windows 2000	832	6.37%	2,305
3.	Others	697	5.33%	87,926
4.	Windows NT	580	4.44%	1,375
5.	Macintosh	498	3.81%	1,398
6.	Macintosh PowerPC	285	2.18%	665
7.	Windows 98	111	0.85%	366
8.	Linux	111	0.85%	1,237
9.	Windows 2003	61	0.47%	168
10.	Windows ME	9	0.07%	12
11.	Windows 95	4	0.03%	8
12.	Windows Win32s	4	0.03%	5
13.	SunOS	2	0.02%	3
14.	Windows 3.x	1	0.01%	1
	Total	13,066	100.00%	125,186

Top Platforms 125

Top Platforms - Help Card

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Hits – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Platform – The specified platform being analyzed. The operating system used by the visitor to your site.

Total – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

Visits – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.

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This information is useful when determining what content to include on your web site.

126 Top Platforms