

P3 Monthly Statistics

Web Log Analysis Monthly Report June 2008

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Table of Contents

Overview Dashboard	,]
Marketing Dashboard	
Referrers Dashboard	
Activity by Referring Site	
Activity by Referring Domain	
Activity by Referring Page	1 1
Search Engines Dashboard	13
Activity by Search Engine	15
Activity by Search Phrase	27
Activity by Search Keyword	31
Visitors Dashboard	37
Top Visitors	41
New vs. Return Visits	45
Visitors by Number of Visits	47
Visitors Trend	49
Visits Trend	53
Top Organizations	55
Top Authenticated Usernames	57
Top Domain Names	59
Top-Level Domain Types	61
Pages Dashboard	63
Top Pages	65
Top Content Groups	69
Top Directories.	71
Files Dashboard	73
Most Downloaded Files	75

Table of Contents

Most Accessed File Types	77
Most Uploaded Files	79
Navigation Dashboard	81
Top Entry Pages	83
Top Entry Files	87
Top Exit Pages	89
Single Access Pages	93
Top Paths Through Site	97
Referrers Dashboard	101
Activity by Referring Site	103
Activity by Referring Domain	105
Activity by Referring Page	107
Search Engines Dashboard	109
Activity by Search Engine	111
Activity by Search Phrase	123
Activity by Search Keyword	127
Technical Dashboard	133
Page Views Trend	135
Hits Trend	137
Bandwidth: Kbytes Transferred Trend	139
Average Time to Serve Pages	141
Errors Dashboard	143
Client Errors	145
File Not Found Errors	147
Server Errors	149
Activity Dashboard	151

Table of Contents

Visits by Number of Pages Viewed	
Visits by Day of the Week	155
Hits by Day of the Week	157
Visits by Hour of the Day	159
Hits by Hour of the Day	161
Visit Duration by Visits	163
Visit Duration by Page Views	165
Browsers and Platforms Dashboard	167
Top Browsers	169
Top Browsers by Version	171
Top Spiders	177
Top Platforms	179
Glossary	181

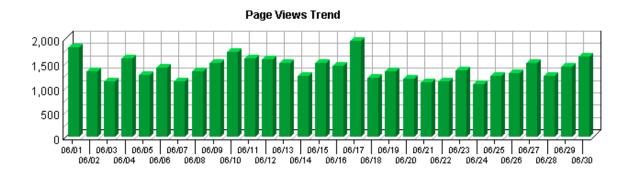
Overview Dashboard

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



Visit Summary

Visits	12,707
Average per Day	423
Average Visit Length	00:29:44
Median Visit Length	00:04:07
International Visits	8.22%
Visits of Unknown Origin	15.92%
Visits from Your Country: United States (US)	75.86%



Page View Summary

Page Views	41,525
Average per Day	1,384
Average Page Views per Visit	3.27

Overview Dashboard 1



Visitor Summary

Unique Visitors	4,716
Visitors Who Visited Once	3,886
Visitors Who Visited More Than Once	830
Average Visits per Visitor	2.69



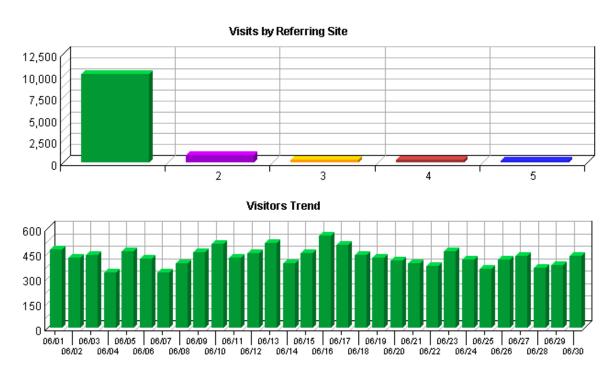
Hit Summary

Successful Hits for Entire Site	47,163
Average Hits per Day	1,572
Home Page Hits	4,230

2 Overview Dashboard

Marketing Dashboard

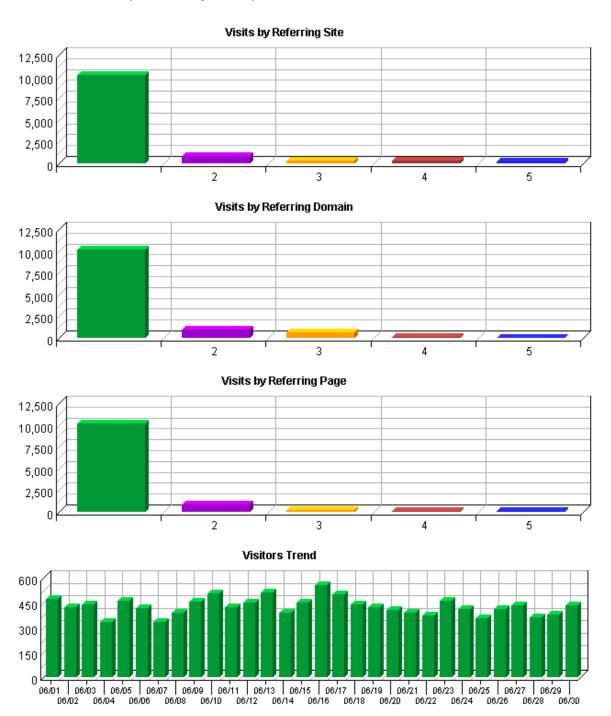
This dashboard summarizes important information related to online marketing activity.



Marketing Dashboard 3

Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

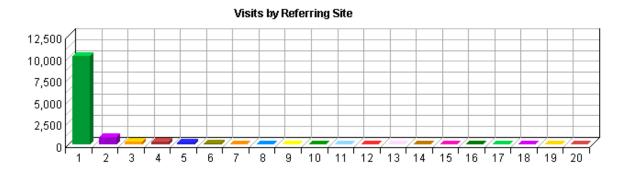


Referrers Dashboard 5

6 Referrers Dashboard

Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Site

	Site	Visits	%
1.	No Referrer	10,189	80.18%
2.	http://www.google.com/	840	6.61%
3.	http://es.epa.gov/	273	2.15%
4.	http://www.epa.gov/	267	2.10%
5.	http://images.google.com/	163	1.28%
6.	http://search.yahoo.com/	53	0.42%
7.	http://nlquery.epa.gov/	46	0.36%
8.	http://www.google.co.in/	41	0.32%
9.	http://www.ansi.org/	27	0.21%
10.	http://www.google.co.uk/	25	0.20%
11.	http://yosemite.epa.gov/	24	0.19%
12.	http://earth2.epa.gov/	24	0.19%
13.	http://www.google.ca/	23	0.18%
14.	http://search.live.com/	21	0.17%
15.	http://images.search.yahoo.com/	18	0.14%
16.	http://ddoe.in.dc.gov/	18	0.14%
17.	http://www.google.com.au/	17	0.13%
18.	http://cfpub.epa.gov/	17	0.13%
19.	http://earth911.org/	16	0.13%
20.	http://epa.gov/	14	0.11%
	Subtotal	12,116	95.35%
	Other	591	4.65%
	Total	12,707	100.00%

Activity by Referring Site - Help Card

Referring Sites – A web site which refers a visitor to your site by linking to it.

Site – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

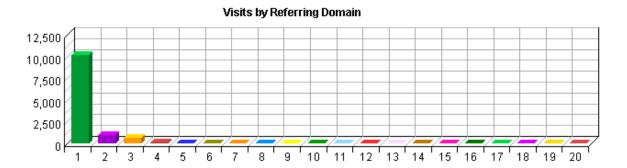
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

B

You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	10,189	80.18%
2.	google.com	1,006	7.92%
3.	epa.gov	665	5.23%
4.	yahoo.com	87	0.68%
5.	google.co.in	46	0.36%
6.	ansi.org	30	0.24%
7.	google.co.uk	28	0.22%
8.	dc.gov	26	0.20%
9.	google.ca	26	0.20%
10.	live.com	25	0.20%
11.	aol.com	20	0.16%
12.	google.com.au	20	0.16%
13.	earth911.org	16	0.13%
14.	ieee.org	14	0.11%
15.	google.de	14	0.11%
16.	duke.edu	13	0.10%
17.	umich.edu	12	0.09%
18.	paenvironmentdigest.com	12	0.09%
19.	oberlin.edu	12	0.09%
20.	altavista.com	12	0.09%
	Subtotal	12,273	96.58%
	Other	434	3.42%
	Total	12,707	100.00%

Activity by Referring Domain - Help Card

Referring Domain – A web site which refers a visitor to your site by linking to it.

Domain – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

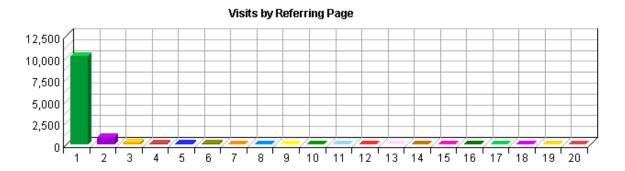
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

B

You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	10,189	80.18%
2.	http://www.google.com/search	820	6.45%
3.	http://images.google.com/ imgres	163	1.28%
4.	http://www.epa.gov/cgi-bin/ epalink	77	0.61%
5.	http://es.epa.gov/ncer/p3/	74	0.58%
6.	http://www.epa.gov/espanol/	60	0.47%
7.	http://nlquery.epa.gov/ epasearch/epasearch	46	0.36%
8.	http://www.google.co.in/ search	41	0.32%
9.	http://www.epa.gov/ Sustainability/	33	0.26%
10.	http://search.yahoo.com/ search	30	0.24%
11.	http://es.epa.gov/ncer/p3/ forum/aaas.html	28	0.22%
12.	http://www.ansi.org/ education_trainings/p3/overview.aspx	27	0.21%
13.	http://es.epa.gov/ncer/	26	0.20%
14.	http://www.google.co.uk/ search	25	0.20%
15.	http://earth2.epa.gov/ncer/p3/ forum/	24	0.19%
16.	http://www.google.ca/search	23	0.18%
17.	http://search.live.com/ results.aspx	21	0.17%
18.	http://www.epa.gov/P3/	18	0.14%
19.	http://images.search.yahoo. com/images/view	18	0.14%
20.	http://www.google.com.au/ search	16	0.13%
	Subtotal	11,759	92.54%
	Other	948	7.46%
	Total	12,707	100.00%

Activity by Referring Page - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

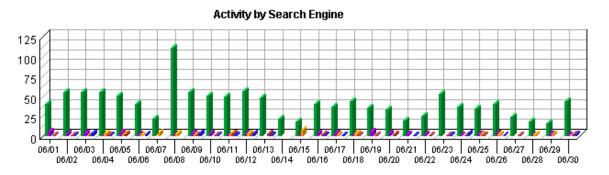
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

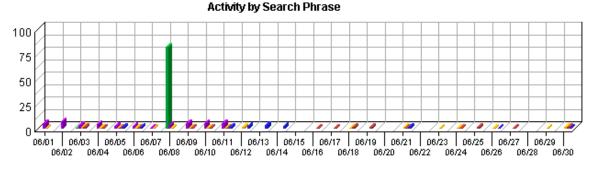
You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

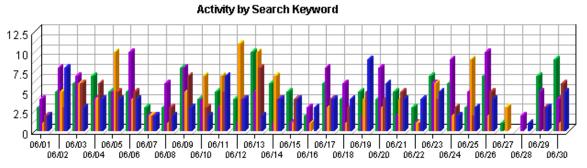
Search Engines Dashboard

This dashboard summarizes important information related to specific search engines.







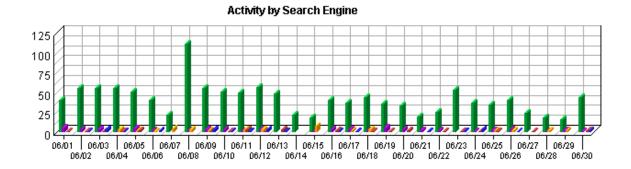


Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



Activity by Search Engine

	Engines	Referrals	%
1.	google	1,238	83.37%
2.	yahoo	67	4.51%
3.	yahoo spain	48	3.23%
4.	google uk	28	1.89%
5.	google canada	26	1.75%
6.	google australia	19	1.28%
7.	google germany	15	1.01%
8.	aol netfind	15	1.01%
9.	msn	8	0.54%
10.	google france	4	0.27%
11.	netscape	3	0.20%
12.	google italy	3	0.20%
13.	yahoo germany	2	0.13%
14.	yahoo uk &ireland	2	0.13%
15.	yahoo australia &nz	1	0.07%
16.	dogpile	1	0.07%
17.	yahoo taiwan	1	0.07%
18.	google japan	1	0.07%
19.	yahoo canada	1	0.07%
20.	altavista	1	0.07%
	Subtotal	1,484	99.93%
	Total	1,485	100.00%

Activity by Search Engines with Search Phrases Detail

Engines	Phrases	Referrals	%
1. google	photovoltaic cell scholar filetype:pdf	83	5.59%
	microsoft powerpoint	50	3.37%
	national mall map	22	1.48%
	hold harmless agreement	19	1.28%
	epa p3	18	1.21%
	carnegie mellon logo	15	1.01%
	methane car	15	1.01%
	biogas car	12	0.81%
	dc mall map	9	0.61%
	national mall	8	0.54%
	carnegie mellon university logo	8	0.54%
	p3	7	0.47%
	sustainability programs	7	0.47%
	p3 epa	6	0.40%
	sustainable practices in water treatment	5	0.34%
	map of national mall	5	0.34%
	solar greenhouse	5	0.34%
	map of dc mall	5	0.34%
	sustainability expo	5	0.34%
	biogas cars	5	0.34%
2. yahoo	p3	7	0.47%
	award ceremory photo	2	0.13%
	tire recycling in engineering chico university	2	0.13%
	p-3	2	0.13%
	award ceremony agenda	2	0.13%
	epa p3	2	0.13%
	low cost solar led lantern	1	0.07%
	dulles discovery phase ii	1	0.07%
	nick mathews florida	1	0.07%
	paper dome project	1	0.07%
	mini-baja southern illinois university edwardsville	1	0.07%
	useable charts and graphs	1	0.07%
	2008 university of georgia mba scholarship recipients texas	1	0.07%
	national mall food court street	1	0.07%
	taddonio epa	1	0.07%
	panama sustainability challenges	1	0.07%
	epa p3 student sustainability competition	1	0.07%

	national sustainability expo	1	0.07%
	student design competition 2008	1	0.07%
3. yahoo spain	candid	16	1.08%
	garden design	9	0.61%
	lowell high school	4	0.27%
	sink drawing	2	0.13%
	ucb.jpg	2	0.13%
	sweet tomatoes	2	0.13%
	ferro cement	2	0.13%
	candid pictures	2	0.13%
	high school film	2	0.13%
	candid photos	2	0.13%
	candid photo	2	0.13%
	multimeter	2	0.13%
	vertical wind turbines	1	0.07%
4. google uk	biogas powered car	2	0.13%
	environmentally friendly exercise equipment energy generation	1	0.07%
	what are biogas cars	1	0.07%
	where can develop things that have designed and get money for it	1	0.07%
	environmentally friendly technology research	1	0.07%
	tribal village water solutions	1	0.07%
	food topic p3	1	0.07%
	photos of ecological drainage systems	1	0.07%
	chemistry book awards ceremony	1	0.07%
	wastewater treatment in kigali	1	0.07%
	national mall, washington	1	0.07%
	p3 2005 model	1	0.07%
	converting an engine methane biogas	1	0.07%
	biodiesel production designs	1	0.07%
	methane car	1	0.07%
	solar efficiency 1970s	1	0.07%
	methane barge	1	0.07%
	prizes of car	1	0.07%
	gym equipment electricity producing	1	0.07%
	candid college pic	1	0.07%
5. google canada	environmental jeopardy	2	0.13%
	sam gorton biodiesel	1	0.07%
	design release form filetype:pdf	1	0.07%
	naoufal souitat	1	0.07%
	characteristics of project report	1	0.07%

	personal belongings waiver forms	1	0.07%
	washington dc the mall map	1	0.07%
	criteria for an ecozone	1	0.07%
	center ecological technology solar greenhouse	1	0.07%
	hold harmless agreement	1	0.07%
	ord challende	1	0.07%
	national mall washington dc	1	0.07%
	biogas car	1	0.07%
	biomethane global warming	1	0.07%
	establish data reporting criteria table or form	1	0.07%
	water tank supplies ontario	1	0.07%
	energy producing exercise equipment	1	0.07%
	environmental quizzes	1	0.07%
	awards ceremony agendas	1	0.07%
	rainwater harvesting in ontario	1	0.07%
6. google australia	carnegie mellon university logo	2	0.13%
	all about epa rainfall	1	0.07%
	sustainables quizzes	1	0.07%
	sustainability designs	1	0.07%
	pictures of waste and litter	1	0.07%
	how you will evaluate the team's achievements	1	0.07%
	buy p3 kite	1	0.07%
	converting engine to methane natural gas	1	0.07%
	loreto stambuk	1	0.07%
	competitor of the epa	1	0.07%
	jeopardy quizzes	1	0.07%
	engine car methane	1	0.07%
	landscape poster template	1	0.07%
	albedo values	1	0.07%
	biogas car		0.07%
	rope and washer pump plans	1	0.07%
	powerpoint poster template environmental engineering	1	0.07%
	epa report card 07	1	0.07%
7. google germany	expo-archive	3	0.20%
	washington d.c. national mall	2	0.13%
	floorplan science georgetown	1	0.07%
	national mall washington d.c.	1	0.07%
	washington national mall	1	0.07%
	washington dc mall map	1	0.07%
	sustainability in water treatment industry	1	0.07%
	rosemarie szostak	1	0.07%
	on-site wastewater facilities dominica	1	0.07%

	epa panamÃ;	1 0.0	7%
	sustainable design	1 0.0	7%
	microsoft powerpoint	1 0.0	7%
8. aol netfind	map of national mall	2 0.1	3%
	biodiesel closed loop systems in the us	1 0.0	7%
	lehigh university student photos	1 0.0	7%
	restaurants 14th and constitution avenue nw washington dc	1 0.0	7%
	national indian museum parking	1 0.0	7%
	the national mall map	1 0.0	7%
	methane gas cars convert	1 0.0	7%
	epa and mtv think campaign	1 0.0	7%
	dc solar expo 2008	1 0.0	7%
	shuttle from baltimore airport to phoenix park hotel	1 0.0	7%
	national mall	1 0.0	7%
	expo agenda	1 0.0	7%
	hold harmless agreement	1 0.0	7%
	how to do project design review	1 0.0	7%
9. msn	p3	2 0.1	3%
	convert car to natural gas	1 0.0	7%
	eateries in nw dc	1 0.0	7%
	alum recovery of water plant sludge	1 0.0	7%
	converting car to natural gas	1 0.0	7%
	agenda for award ceremony	1 0.0	7%
	p3 projects	1 0.0	7%
10. google france	how to solar greenhouse	2 0.1	3%
	philippe jamet –danse	1 0.0	7%
	to develop and test innovative models of the sustainable use and growth	1 0.0	7%
11. netscape	candid shots	1 0.0	7%
	telling college students about saving energy	1 0.0	7%
	how to convert car to methane	1 0.0	7%
12. google italy	p3 flyer	1 0.0	7%
	connection between iternational and national airport in waschington	1 0.0	7%
	photo gallery of students 2007 illinois university	1 0.0	7%
13. yahoo germany	mp3 download site:.gov	2 0.1	
14. yahoo uk &ireland	p3 website	2 0.1	3%
15. yahoo australia &nz	invitation designs for award ceremony	1 0.0	7%
16. dogpile	%25f1%25f7%25f1	1 0.0	7%
17. yahoo taiwan	ecocommunity case study	1 0.0	
18. google japan	national design contest	1 0.0	7%

19. yahoo canada	uv water mexico	1	0.07%
20. altavista	rain water harvesting project proposal	1	0.07%

Activity by Search Engines with Keywords Detail

Engines	Keywords	Referrals	%
1. google	mall	135	9.09%
	of	123	8.28%
	dc	106	7.14%
	map	105	7.07%
	p3	93	6.26%
	epa	89	5.99%
	cell	86	5.79%
	scholar	83	5.59%
	photovoltaic	83	5.59%
	filetype:pdf	83	5.59%
	national	80	5.39%
	washington	71	4.78%
	design	61	4.11%
	microsoft	57	3.84%
	car	56	3.77%
	powerpoint	55	3.70%
	water	55	3.70%
	in	55	3.70%
	sustainable	52	3.50%
	the	51	3.43%
2. yahoo	p3	18	1.21%
	epa	10	0.67%
	of	7	0.47%
	university	7	0.47%
	design	7	0.47%
	award	6	0.40%
	project	6	0.40%
	engineering	3	0.20%
	ceremony	3	0.20%
	sustainability	3	0.20%
	competition	3	0.20%
	photo	3	0.20%
	treatment	3	0.20%
	in	3	0.20%
	agenda	2	0.13%
	student	2	0.13%

	hotel	2	0.13%
	phase	2	0.13%
	how	2	0.13%
	biogas	2	0.13%
3. yahoo spain	candid	22	1.48%
	garden	9	0.61%
	design	9	0.61%
	high	6	0.40%
	school	6	0.40%
	lowell	4	0.27%
	pictures	2	0.13%
	tomatoes	2	0.13%
	sink	2	0.13%
	multimeter	2	0.13%
	sweet	2	0.13%
	film	2	0.13%
	ferro	2	0.13%
	photo	2	0.13%
	drawing	2	0.13%
	cement	2	0.13%
	photos	2	0.13%
	ucb.jpg	2	0.13%
	turbines	1	0.07%
	wind	1	0.07%
4. google uk	biogas	4	0.27%
	car	4	0.27%
	methane	3	0.20%
	awards	2	0.13%
	national	2	0.13%
	for	2	0.13%
	powered	2	0.13%
	p3	2	0.13%
	environmentally	2	0.13%
	equipment	2	0.13%
	mall,	2	0.13%
	friendly	2	0.13%
	of	2	0.13%
	that	1	0.07%
	systems	1	0.07%
	ecological	1	0.07%
	can	1	0.07%
	biodiesel	1	0.07%

	get	1	0.07%
	have	1	0.07%
5. google canada	environmental	3	0.20%
	ontario	3	0.20%
	mall	3	0.20%
	water	3	0.20%
	in	3	0.20%
	washington	3	0.20%
	harvesting	2	0.13%
	criteria	2	0.13%
	dc	2	0.13%
	form	2	0.13%
	jeopardy	2	0.13%
	map	2	0.13%
	the	2	0.13%
	for	1	0.07%
	biogas	1	0.07%
	report	1	0.07%
	technology	1	0.07%
	greenhouse	1	0.07%
	challende	1	0.07%
	establish	1	0.07%
6. google australia	epa	3	0.20%
	university	2	0.13%
	of	2	0.13%
	carnegie	2	0.13%
	car	2	0.13%
	engine	2	0.13%
	mellon	2	0.13%
	logo	2	0.13%
	the	2	0.13%
	methane	2	0.13%
	poster	2	0.13%
	template	2	0.13%
	quizzes	2	0.13%
	about	1	0.07%
	landscape	1	0.07%
	buy	1	0.07%
	will	1	0.07%
	washer	1	0.07%
	values	1	0.07%
	natural	1	0.07%

22

7. google germany	washington	5	0.34%
	mall	5	0.34%
	national	4	0.27%
	d.c.	3	0.20%
	expo-archive	3	0.20%
	szostak	1	0.07%
	sustainable	1	0.07%
	dominica	1	0.07%
	water	1	0.07%
	wastewater	1	0.07%
	treatment	1	0.07%
	facilities	1	0.07%
	dc	1	0.07%
	rosemarie	1	0.07%
	floorplan	1	0.07%
	epa	1	0.07%
	map	1	0.07%
	sustainability	1	0.07%
	georgetown	1	0.07%
	in	1	0.07%
8. aol netfind	national	5	0.34%
	mall	4	0.27%
	map	3	0.20%
	dc	2	0.13%
	the	2	0.13%
	expo	2	0.13%
	of	2	0.13%
	to	2	0.13%
	photos	1	0.07%
	washington	1	0.07%
	closed	1	0.07%
	epa	1	0.07%
	nw	1	0.07%
	agenda	1	0.07%
	project	1	0.07%
	from	1	0.07%
	methane	1	0.07%
	biodiesel	1	0.07%
	in	1	0.07%
	convert	1	0.07%
9. msn	p3	3	0.20%
	gas	2	0.13%

	natural	2	0.13%
	car	2	0.13%
	to	2	0.13%
	of	1	0.07%
	plant	1	0.07%
	eateries	1	0.07%
	converting	1	0.07%
	award	1	0.07%
	sludge	1	0.07%
	projects	1	0.07%
	convert	1	0.07%
	ceremony	1	0.07%
	dc	1	0.07%
	alum	1	0.07%
	water	1	0.07%
	nw	1	0.07%
	for	1	0.07%
	agenda	1	0.07%
10. google france	to	3	0.20%
	greenhouse	2	0.13%
	how	2	0.13%
	solar	2	0.13%
	of	1	0.07%
	use	1	0.07%
	models	1	0.07%
	sustainable	1	0.07%
	the	1	0.07%
	growth	1	0.07%
	-danse	1	0.07%
	philippe	1	0.07%
	jamet	1	0.07%
	innovative	1	0.07%
	test	1	0.07%
	develop	1	0.07%
11. netscape	to	2	0.13%
	telling	1	0.07%
	car	1	0.07%
	methane	1	0.07%
	college	1	0.07%
	about	1	0.07%
	convert	1	0.07%
	energy	1	0.07%

	candid	1	0.07%
	shots	1	0.07%
	students	1	0.07%
	saving	1	0.07%
	how	1	0.07%
12. google italy	p3	1	0.07%
	connection	1	0.07%
	students	1	0.07%
	gallery	1	0.07%
	flyer	1	0.07%
	illinois	1	0.07%
	2007	1	0.07%
	between	1	0.07%
	in	1	0.07%
	airport	1	0.07%
	waschington	1	0.07%
	of	1	0.07%
	national	1	0.07%
	university	1	0.07%
	iternational	1	0.07%
	photo	1	0.07%
13. yahoo germany	site:.gov	2	0.13%
	download	2	0.13%
	mp3	2	0.13%
14. yahoo uk &ireland	website	2	0.13%
	p3	2	0.13%
15. yahoo australia &nz	award	1	0.07%
	designs	1	0.07%
	ceremony	1	0.07%
	for	1	0.07%
	invitation	1	0.07%
16. dogpile	%25f1%25f7%25f1	1	0.07%
17. yahoo taiwan	study	1	0.07%
	case	1	0.07%
	ecocommunity	1	0.07%
18. google japan	contest	1	0.07%
	design	1	0.07%
	national	1	0.07%
19. yahoo canada	mexico	1	0.07%
	water	1	0.07%
	uv	1	0.07%
20. altavista	project	1	0.07%

water	1	0.07%
proposal	1	0.07%
harvestin	ng 1	0.07%
rain	1	0.07%

Activity by Search Engine – Help Card

? Top Search Engines Table

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

Top Search Engines with Search Phrases Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrases – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

Referrers – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

Top Search Engines with Keywords Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

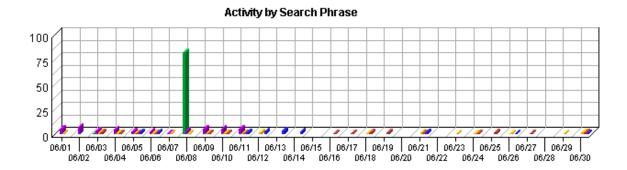
% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

This information can give you an idea how your meta tags are performing with each search engine.

Activity by Search Phrase

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



Activity by Search Phrase

filetype:pdf 2. microsoft powerpoint 51	5.60% 3.44% 1.48% 1.42% 1.35% 1.15%
	1.48% 1.42% 1.35%
3 national mall man 22	1.42% 1.35%
5. Autorial map	1.35%
4. hold harmless agreement 21	
5. epa p3 20	1 150/
6. candid 17	1.13%
7. p3	1.08%
8. methane car 16	1.08%
9. carnegie mellon logo 15	1.01%
10. biogas car 14	0.94%
11. carnegie mellon university 10 logo	0.67%
12. dc mall map 9	0.61%
13. garden design 9	0.61%
14. national mall 9	0.61%
15. map of national mall 7	0.47%
16. sustainability programs 7	0.47%
17. p3 epa 6	0.40%
18. solar greenhouse 5	0.34%
19. sustainable practices in water 5 treatment	0.34%
20. biogas cars 5	0.34%
Subtotal 347 2.	3.41%
Total 1,482 100	0.00%

Activity by Search Phrase with Engines Detail

Phrases	Engines	Referrals	%
1. photovoltaic cell scholar filetype:pdf	google	83	5.60%
2. microsoft powerpoint	google	50	3.37%
	google germany	1	0.07%
3. national mall map	google	22	1.48%
4. hold harmless agreement	google	19	1.28%
	google canada	1	0.07%
	aol netfind	1	0.07%
5. epa p3	google	18	1.21%
	yahoo	2	0.13%
6. candid	yahoo spain	16	1.08%
	google	1	0.07%
7. p3	yahoo	7	0.47%
	google	7	0.47%
	msn	2	0.13%
8. methane car	google	15	1.01%
	google uk	1	0.07%
9. carnegie mellon logo	google	15	1.01%
10. biogas car	google	12	0.81%
	google canada	1	0.07%
	google australia	1	0.07%
11. carnegie mellon university logo	google	8	0.54%
	google australia	2	0.13%
12. dc mall map	google	9	0.61%
13. garden design	yahoo spain	9	0.61%
14. national mall	google	8	0.54%
	aol netfind	1	0.07%
15. map of national mall	google	5	0.34%
	aol netfind	2	0.13%
16. sustainability programs	google	7	0.47%
17. p3 epa	google	6	0.40%
18. solar greenhouse	google	5	0.34%
19. sustainable practices in water treatment	google	5	0.34%
20. biogas cars	google	5	0.34%

Activity by Search Phrase - Help Card

? Top Search Phrases Table

Phrases – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

Referrals – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

Top Search Phrases with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

Referrals– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

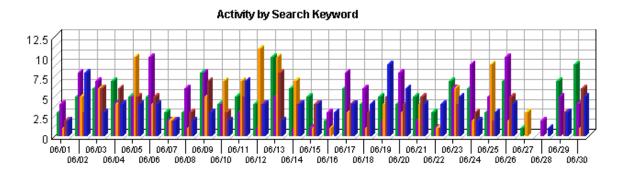
Q

How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



Activity by Search Keyword

	Keywords	Referrals	%
1.	mall	148	2.71%
2.	of	140	2.56%
3.	p3	121	2.22%
4.	map	112	2.05%
5.	dc	112	2.05%
6.	epa	104	1.90%
7.	national	96	1.76%
8.	cell	86	1.57%
9.	filetype:pdf	84	1.54%
10.	photovoltaic	83	1.52%
11.	scholar	83	1.52%
12.	design	82	1.50%
13.	washington	82	1.50%
14.	car	67	1.23%
15.	in	66	1.21%
16.	water	65	1.19%
17.	to	63	1.15%
18.	university	61	1.12%
19.	the	60	1.10%
20.	microsoft	58	1.06%
	Subtotal	1,773	32.46%
	Total	5,462	100.00%

Activity by Search Keyword with Engines Detail

Keywords	Engines	Referrals	%
1. mall	google	135	2.47%
	google germany	5	0.09%
	aol netfind	4	0.07%
	google canada	3	0.05%
	yahoo	1	0.02%
2. of	google	123	2.25%
	yahoo	7	0.13%
	aol netfind	2	0.04%
	google uk	2	0.04%
	google australia	2	0.04%
	google canada	1	0.02%
	google italy	1	0.02%
	google france	1	0.02%
	msn	1	0.02%
3. p3	google	93	1.70%
	yahoo	18	0.33%
	msn	3	0.05%
	yahoo uk &ireland	2	0.04%
	google uk	2	0.04%
	google italy	1	0.02%
	google canada	1	0.02%
	google australia	1	0.02%
4. map	google	105	1.92%
	aol netfind	3	0.05%
	google canada	2	0.04%
	google uk	1	0.02%
	google germany	1	0.02%
5. dc	google	106	1.94%
	aol netfind	2	0.04%
	google canada	2	0.04%
	google germany	1	0.02%
	msn	1	0.02%
6. epa	google	89	1.63%
	yahoo	10	0.18%
	google australia	3	0.05%
	aol netfind	1	0.02%
	google germany	1	0.02%
7. national	google	80	1.46%
	aol netfind	5	0.09%

	google germany	4	0.07%
	yahoo	2	0.04%
	google uk	2	0.04%
	google canada	1	0.02%
	google japan	1	0.02%
	google italy	1	0.02%
8. cell	google	86	1.57%
9. filetype:pdf	google	83	1.52%
	google canada	1	0.02%
10. photovoltaic	google	83	1.52%
11. scholar	google	83	1.52%
12. design	google	61	1.12%
	yahoo spain	9	0.16%
	yahoo	7	0.13%
	google canada	1	0.02%
	google germany	1	0.02%
	google japan	1	0.02%
	google uk	1	0.02%
	aol netfind	1	0.02%
13. washington	google	71	1.30%
13. Washington	google germany	5	0.09%
	google canada	3	0.05%
	yahoo	1	0.02%
	google uk	1	0.02%
	aol netfind	1	0.02%
14. car	google	56	1.03%
14. Cai	google uk	4	0.07%
		_	0.07%
	google australia	2 2	
	msn		0.04%
	google canada	1	0.02%
	yahoo	1	0.02%
15.	netscape	1	0.02%
15. in	google	55	1.01%
	google canada	3	0.05%
	yahoo	3	0.05%
	google italy	1	0.02%
	aol netfind	1	0.02%
	google uk	1	0.02%
	google germany	1	0.02%
	msn	1	0.02%
16. water	google	55	1.01%
	google canada	3	0.05%

	yahoo	2	0.04%
	msn	1	0.02%
	google uk	1	0.02%
	google germany	1	0.02%
	yahoo canada	1	0.02%
	altavista	1	0.02%
17. to	google	51	0.93%
	google france	3	0.05%
	msn	2	0.04%
	netscape	2	0.04%
	aol netfind	2	0.04%
	yahoo	1	0.02%
	google canada	1	0.02%
	google australia	1	0.02%
18. university	google	49	0.90%
	yahoo	7	0.13%
	google australia	2	0.04%
	aol netfind	1	0.02%
	google italy	1	0.02%
	all the web	1	0.02%
19. the	google	51	0.93%
	aol netfind	2	0.04%
	yahoo	2	0.04%
	google canada	2	0.04%
	google australia	2	0.04%
	google france	1	0.02%
20. microsoft	google	57	1.04%
	google germany	1	0.02%

Activity by Search Keyword – Help Card

? Top Search Keywords Table

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Top Search Keywords Table with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% Percentage of visitors referred from search engines who used the specified search engine and keyword.

Ø.

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

Visitors Dashboard

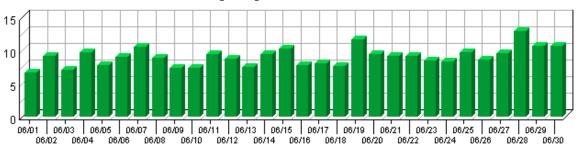
This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.



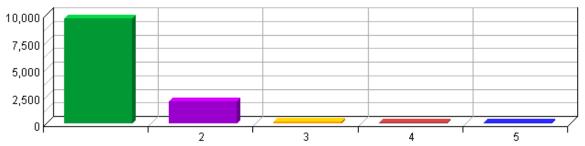
Visit Summary

Visits	12,707
Average per Day	423
Average Visit Length	00:29:44
Median Visit Length	00:04:07
International Visits	8.22%
Visits of Unknown Origin	15.92%
Visits from Your Country: United States (US)	75.86%

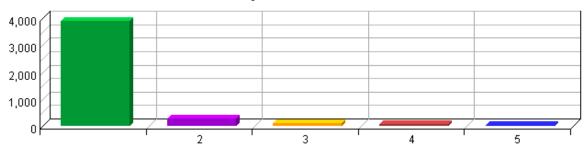
Average Length of Visit Trend



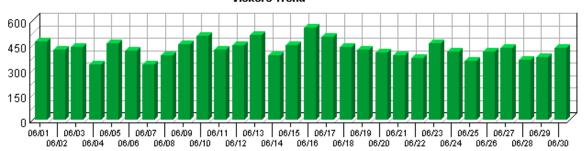
Top Countries by Visits







Visitors Trend



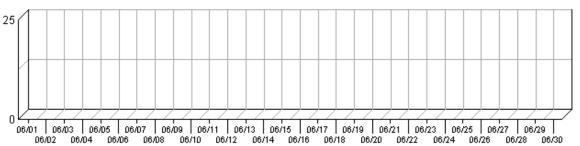
Visitor Summary

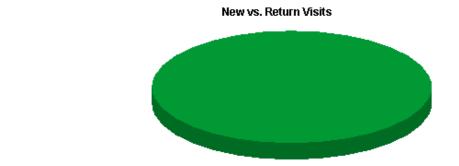
Unique Visitors	4,716
Visitors Who Visited Once	3,886
Visitors Who Visited More Than Once	830
Average Visits per Visitor	2.69

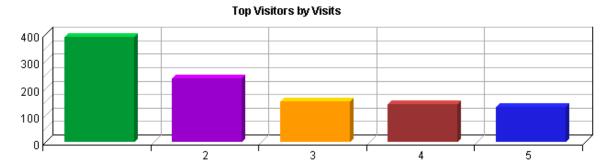
Visitor Minutes Trend



First Time Visitors Trend



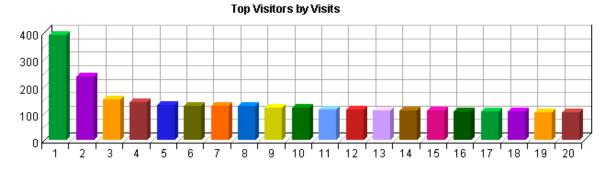




Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.





Top Visitors

	Visitor	Visits	%	Hits
1.	llf320063.crawl.yahoo. net_Mozilla/5.0 (compatible; Yahoo! Slurp/3.0; http://help.yahoo. com/help/us/ysearch/slurp)	389	3.06%	1,228
2.	crawler4013.ask.com_Mozilla/5. 0 (compatible; Ask Jeeves/ Teoma; +http://about.ask.com/en/ docs/about/webmasters.shtml)	237	1.87%	808
3.	msnbot-65-55-105-232.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	151	1.19%	201
4.	msnbot-65-55-105-237.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	139	1.09%	203
5.	msnbot-65-55-105-240.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	129	1.02%	196
6.	msnbot-65-55-105-235.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	128	1.01%	202

7.	msnbot-65-55-105-245.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	127	1.00%	253
8.	msnbot-65-55-105-238.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	126	0.99%	187
9.	msnbot-65-55-105-242.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	118	0.93%	185
10.	msnbot-65-55-105-230.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	118	0.93%	187
11.	66.231.188.52_Gigabot/3.0 (http://www.gigablast.com/spider. html)	114	0.90%	357
12.	llf320021.crawl.yahoo. net_Mozilla/5.0 (compatible; Yahoo! Slurp/3.0; http://help.yahoo. com/help/us/ysearch/slurp)	112	0.88%	459
13.	msnbot-65-55-105-243.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	111	0.87%	188
14.	msnbot-65-55-105-239.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	110	0.87%	171
15.	msnbot-65-55-105-236.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	108	0.85%	170
16.	msnbot-65-55-105-234.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	107	0.84%	189
17.	msnbot-65-55-105-241.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	106	0.83%	155
18.	msnbot-65-55-105-244.search. msn.com_msnbot/1.1 (+http://search.msn.com/msnbot.htm)	105	0.83%	166
19.	65.55.232.34_msnbot/1.1 (+ http://search.msn.com/msnbot.htm)	102	0.80%	401
20.	crawl-66-249-66-43.googlebot. com_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www. google.com/bot.html)	102	0.80%	2,687
	Subtotal	2,739	21.57%	8,593
	Other	9,957	78.43%	38,508
	Total	12,696	100.00%	47,101

Top Visitors - Help Card



Hits – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – The IP address, domain name, or cookie of the visitor.

Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits made by the specified visitor.



Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

Note: If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.







New vs. Return Visits

	Visitor Type	Visits	%
1.	Returning Visitors	12,696	100.00%
	Total	12,696	100.00%

New vs. Return Visits - Help Card

? New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

Visitors Not Accepting Cookies – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

Visits – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who fit into the specified visitor category.

New vs. Return Visits 45

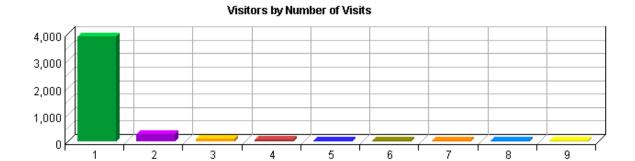
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By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

46 New vs. Return Visits

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.



Visitors by Number of Visits

Number of Visits	Unique Visitors	0/0
1 visit	3,886	82.40%
2 visits	271	5.75%
3 visits	100	2.12%
4 visits	81	1.72%
5 visits	51	1.08%
6 visits	35	0.74%
7 visits	47	1.00%
8 visits	22	0.47%
9 visits	27	0.57%
Subtotal	4,520	95.84%
Other	196	4.16%
Total	4,716	100.00%

Visitors by Number of Visits - Help Card

Number of Visits – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

Unique Visitors– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

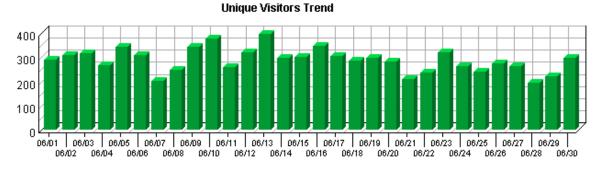
% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.









Visitor Minutes Trend 6,000 4,500 3,000 1,500

Visitors Trend

06/01 06/03 06/05 06/07 06/09 06/11 06/13 06/15 06/17 06/19 06/21 06/23 06/25 06/27 06/29 06/02 06/04 06/06 06/08 06/10 06/12 06/14 06/16 06/18 06/20 06/22 06/24 06/26 06/28 06/2

Time Interval	Visits Uniqu	ue Visitors	First Time Visitors	Avg Visit Length	itor Minutes
06/01	473	288	0	00:06:38	3,139.22
06/02	420	308	0	00:09:06	3,822.13
06/03	439	315	0	00:07:05	3,115.68
06/04	334	266	0	00:09:44	3,254.15
06/05	461	341	0	00:07:47	3,589.67
06/06	414	307	0	00:08:59	3,724.40
06/07	332	201	0	00:10:36	3,521.65
06/08	389	249	0	00:08:52	3,454.70
06/09	454	343	0	00:07:24	3,362.05
06/10	508	378	0	00:07:26	3,784.22
06/11	420	260	0	00:09:27	3,975.28
06/12	451	321	0	00:08:45	3,948.47
06/13	510	395	0	00:07:27	3,804.88
06/14	390	299	0	00:09:29	3,700.27
06/15	452	301	0	00:10:15	4,638.63
06/16	555	348	0	00:07:45	4,307.25
06/17	500	303	0	00:08:00	4,008.12
06/18	440	287	0	00:07:37	3,353.68
06/19	424	296	0	00:11:37	4,931.98
06/20	405	283	0	00:09:30	3,850.72
06/21	391	208	0	00:09:13	3,608.52
06/22	373	235	0	00:09:14	3,444.18
06/23	460	319	0	00:08:25	3,874.73
06/24	409	264	0	00:08:23	3,434.68
06/25	355	240	0	00:09:46	3,471.48
06/26	411	274	0	00:08:33	3,516.10
06/27	434	262	0	00:09:39	4,190.67
06/28	359	196	0	00:12:52	4,620.58
06/29	379	221	0	00:10:41	4,050.67
06/30	433	297	0	00:10:38	4,608.78

Average	425	286	0	N/A	3,803.59
Total	12,775	8,605	0	N/A	114,107.55

Visitors Trend - Help Card

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Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero–length visits. A zero–length visit occurs when all hits for that visit are logged with the exact same time stamp.

Unique Visitors – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.

First Time Visitors – Number of visitors who had never visited your web site before.

Avg Visit Length – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.

Visitor Minutes – Number of minutes your web site was viewed, regardless of who was viewing it.

Average – This row gives the average for each column.

Total – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.



Use this page to determine which times your web site is busiest.

Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

Visits Trend

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Visits Trend

Time Interval	Visits	%
06/01	473	3.72%
06/02	417	3.28%
06/03	436	3.43%
06/04	331	2.60%
06/05	459	3.61%
06/06	410	3.23%
06/07	330	2.60%
06/08	387	3.05%
06/09	452	3.56%
06/10	505	3.97%
06/11	417	3.28%
06/12	449	3.53%
06/13	508	4.00%
06/14	388	3.05%
06/15	451	3.55%
06/16	552	4.34%
06/17	498	3.92%
06/18	440	3.46%
06/19	421	3.31%
06/20	403	3.17%
06/21	390	3.07%
06/22	371	2.92%
06/23	457	3.60%
06/24	406	3.20%
06/25	354	2.79%

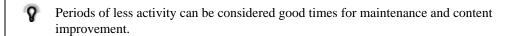
06/26	410	3.23%
06/27	429	3.38%
06/28	355	2.79%
06/29	377	2.97%
06/30	431	3.39%
Total	12,707	100.00%

Visits Trend – Help Card

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.



Top Organizations

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Top Organizations - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Organization – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Unknown – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

Visits – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.

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8

Top Organizations 55

Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

56 Top Organizations

Top Authenticated Usernames

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

Top Authenticated Usernames – Help Card

Authenticated Username – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

Hits – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – Authenticated name of the user being analyzed.

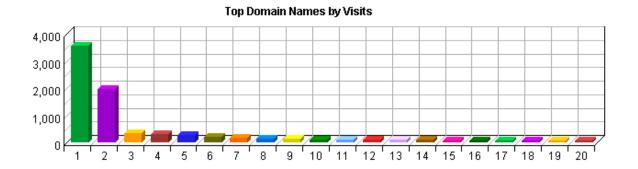
Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

You may use this information for your marketing efforts, such as special promotions or newsletters.

Top Domain Names

This report lists the domain name that generates the most activity to your web site.



Top Domain Names

	Domain Name	Visits	%	Hits
1.	yahoo.net	3,546	27.91%	13,515
2.	msn.com	1,969	15.50%	3,434
3.	comcast.net	337	2.65%	788
4.	googlebot.com	302	2.38%	7,291
5.	ask.com	272	2.14%	850
6.	verizon.net	187	1.47%	989
7.	rr.com	182	1.43%	498
8.	amazonaws.com	151	1.19%	183
9.	riverglassinc.com	135	1.06%	537
10.	66.231.188.52	115	0.91%	364
11.	searchme.com	114	0.90%	172
12.	65.55.232.34	102	0.80%	401
13.	become.com	95	0.75%	211
14.	sbcglobal.net	93	0.73%	363
15.	cuill.com	82	0.65%	234
16.	aol.com	82	0.65%	144
17.	cox.net	78	0.61%	162
18.	65.55.25.153	66	0.52%	168
19.	dsl.tele.dk	64	0.50%	189
20.	charter.com	59	0.46%	136
	Subtotal	8,031	63.20%	30,629
	Other	4,676	36.80%	16,534
	Total	12,707	100.00%	47,163

Top Domain Names 59

Top Domain Names - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Hits – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visits – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of the total activity that was from this domain name or IP address.

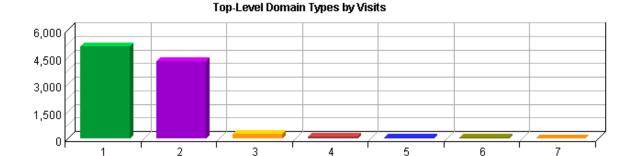
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Use this information when you are interested in high-level domain names of visitors generating the most activity to your web site.

60 Top Domain Names

Top-Level Domain Types

This report provides a breakdown of top-level domain types.



Top-Level Domain Types

	Top–Level Domain Types	Visits	%	Hits
1.	Network	5,086	52.02%	17,988
2.	Commercial	4,262	43.59%	15,869
3.	Education	262	2.68%	2,371
4.	Government	82	0.84%	164
5.	Organization	53	0.54%	175
6.	Military	26	0.27%	52
7.	ARPANET	6	0.06%	9
	Total	9,777	100.00%	36,628

Top-Level Domain Types - Help Card

Top-Level Domain – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Hits – Number of hits to your site from the specified top–level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total visits or hits where there was sufficient information to identify the top–level domain. This number may be less than the total activity overall.

Visits – Number of visits to your site from the specified top–level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits from sites in the specified top–level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.

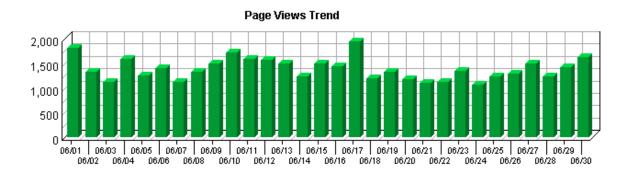
Q

Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

Note: This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

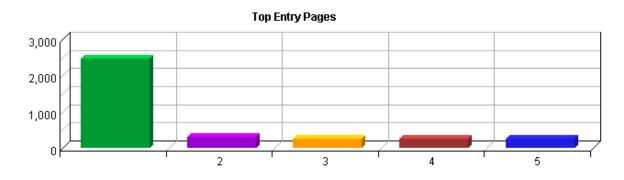
Pages Dashboard

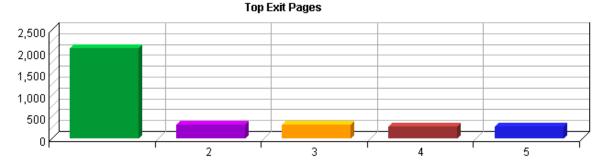
This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.



Page View Summary

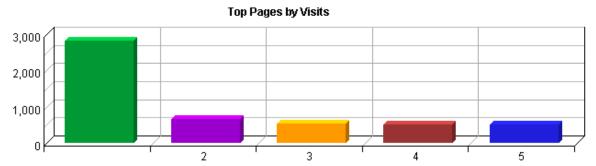
Page Views	41,525
Average per Day	1,384
Average Page Views per Visit	3.27

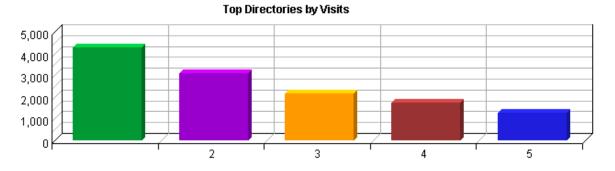




Pages Dashboard 63



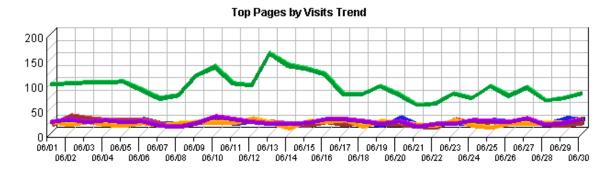


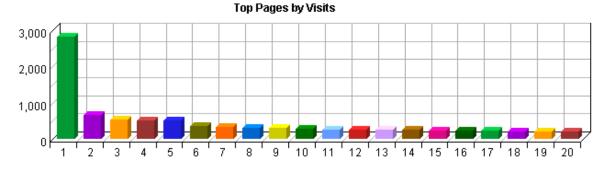


Pages Dashboard

Top Pages

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.





Top Pages

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	2,819	7.45%	4,230	00:02:09	0
2.	Basic Information P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	652	1.72%	695	00:03:05	0
3.	National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/	530	1.40%	597	00:03:20	0
4.	2008 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EP http://es.epa.gov/ncer/p3/project_websites/ 2008/2008awardwinners.html	513	1.36%	543	00:03:38	0
5.	2007/ 2008 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/current/	508	1.34%	564	00:03:16	0
6.	P3 Award Winners P3 NCER ORD	349	0.92%	390	00:02:53	0

Top Pages 65

	US EPA http://es.epa.gov/ncer/p3/success/					
7.	How to Apply Phase I - Project Development P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/apply/	342	0.90%	385	00:03:27	0
8.	Info for Co–Sponsors Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/cosponsors.html	309	0.82%	320	00:04:01	0
9.	Information for P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/teams/	304	0.80%	327	00:04:19	0
10.	P3 and Other Awards Ceremony P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ceremony/	289	0.76%	320	00:02:51	0
11.	Past P3 Projects P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/past/	260	0.69%	288	00:03:15	0
12.	Newsroom P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/news.html	258	0.68%	274	00:05:07	0
13.	Photo Gallery P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/photo.html	249	0.66%	271	00:04:41	0
14.	Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/	242	0.64%	260	00:04:16	0
15.	Car Fueled With Biogas From Cow Manure: WWU Students Convert Methane Into Natura http://es.epa.gov/ncer/p3/press/ 04_22_07.html	230	0.61%	250	00:02:40	0
16.	2008 Event Date and Location P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/event_2008/ 08_date_loc.html	229	0.61%	245	00:03:53	0
17.	Media Info For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/ media.html	218	0.58%	227	00:03:36	0
18.	Info for Exhibitors Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/become_exhibitor.html	209	0.55%	220	00:03:23	0
19.	Information for Partners Info For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/ partners.html	204	0.54%	215	00:03:39	0
20.	Grant Recipients P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	199	0.53%	207	00:03:53	0

66 Top Pages

grantrecip.html	
Subtotal	8,913 23.55% 10,828 00:03:03
Other	28,935 76.45% 30,697 00:03:39
Total	37,848 100.00% 41,525 00:03:32

Top Pages - Help Card



Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Views – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

Average Time Viewed – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.



Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

Top Pages 67

68 Top Pages

Top Content Groups

This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

Top Content Groups - Help Card

? Content Group – A defined group of web pages with specific things in common, such as the same types of products, services, or information.

Group Name – Name of the content group being analyzed.

Total – The sum of the visit counts for the content groups. During a single visit, the visitor may view pages in zero, one, or multiple content groups, causing some visits to be omitted from this total and some visits to be counted more than once.

Visits – Number of visits where the visitor viewed at least one page in the specified content group. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

V

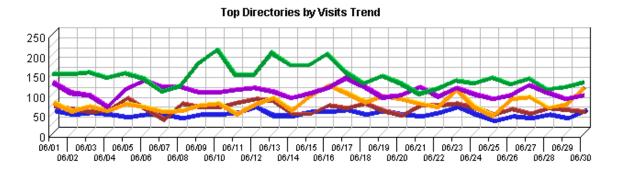
The information on this page can show you which content groups were most popular. This will reveal the reasons people visit your web site, and what is most interesting and least interesting to them.

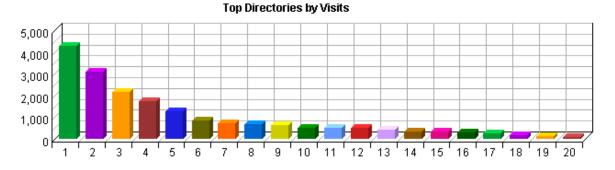
Top Content Groups 69

70 Top Content Groups

Top Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.





Top Directories

	Path To Directory	Visits	%	Hits	K bytes Transferred
1.	http://es.epa.gov/ncer/p3/	4,299	22.25%	9,387	127,090
2.	http://es.epa.gov/ncer/p3/ project_websites	3,106	16.07%	10,068	116,584
3.	http://es.epa.gov/ncer/p3/ event_2008	2,173	11.25%	6,151	50,809
4.	http://es.epa.gov/ncer/p3/ press	1,730	8.95%	3,976	316,092
5.	http://es.epa.gov/ncer/p3/ expo	1,251	6.47%	2,098	184,665
6.	http://es.epa.gov/ncer/p3/ info	860	4.45%	1,259	14,507
7.	http://es.epa.gov/ncer/p3/ forum	710	3.67%	1,101	189,068
8.	http://es.epa.gov/ncer/p3/ project_photos	659	3.41%	2,545	11,707
9.	http://es.epa.gov/ncer/p3/ success	637	3.30%	2,123	123,659
10.	http://es.epa.gov/ncer/p3/ event_2006	525	2.72%	1,859	10,907
11.	http://es.epa.gov/ncer/p3/ current	519	2.69%	577	26,037
12.	http://es.epa.gov/ncer/p3/ event_2007	499	2.58%	1,976	10,645
13.	http://es.epa.gov/ncer/p3/ event_2005	403	2.09%	1,774	8,763
14.	http://es.epa.gov/ncer/p3/ apply	342	1.77%	385	4,269
15.	http://es.epa.gov/ncer/p3/ teams	327	1.69%	354	6,803
16.	http://es.epa.gov/ncer/p3/ ceremony	289	1.50%	320	3,937

Top Directories 71

17.	http://es.epa.gov/ncer/p3/ past	260	1.35%	288	2,529
18.	http://es.epa.gov/ncer/P3/ forms	186	0.96%	321	5,195
19.	http://es.epa.gov/ncer/p3/ partners	140	0.72%	155	1,676
20.	http://es.epa.gov/ncer/p3/ other	100	0.52%	103	2,307
	Subtotal	19,015	98.41%	46,820	1,217,240
	Other	307	1.59%	343	6,325
	Total	19,322	100.00%	47,163	1,223,565

Top Directories - Help Card

? Path to Directory – The full URL path to the directory being analyzed.

Visits – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Kbytes Transferred – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

72 Top Directories

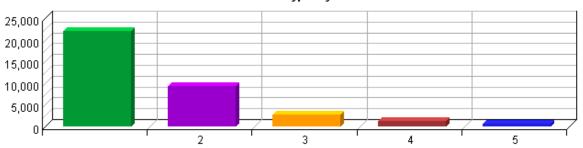
Files Dashboard

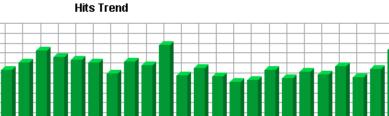
This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

Hit Summary

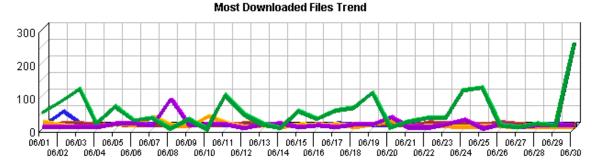
Successful Hits for Entire Site	47,163
Average Hits per Day	1,572
Home Page Hits	4,230

Most Accessed File Types by Files









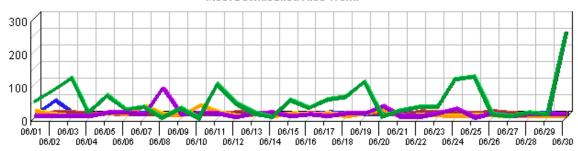
Files Dashboard 73

74 Files Dashboard

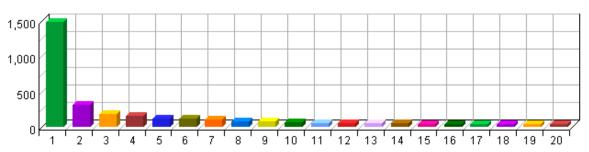
Most Downloaded Files

This report identifies the most popular files downloaded from your site.

Most Downloaded Files Trend



Most Downloaded Files



Most Downloaded Files

	Downloaded Files	Downloads	%	Visits
1.	http://es.epa.gov/ncer/p3/ success/michigan.pdf	1,481	44.62%	111
2.	http://es.epa.gov/ncer/p3/ expo/2008_P3_expo_programguide. pdf	309	9.31%	65
3.	http://es.epa.gov/ncer/p3/ expo/p3publicbook041607.pdf	186	5.60%	67
4.	http://es.epa.gov/ncer/p3/ expo/eateriesparking.pdf	155	4.67%	141
5.	http://es.epa.gov/ncer/p3/ press/highcountypress.pdf	115	3.46%	73
6.	http://es.epa.gov/ncer/p3/ p3_factsheet.pdf	113	3.40%	60
7.	http://es.epa.gov/ncer/p3/ forum/forms/nsde_waiver010408.pdf	108	3.25%	97
8.	http://es.epa.gov/ncer/p3/ forum/forms/ 2008_final_instructions.pdf	79	2.38%	77
9.	http://es.epa.gov/ncer/p3/ forum/forms/ 2008_final_instructions.doc	73	2.20%	73
10.	http://es.epa.gov/ncer/p3/ flyer2.pdf	59	1.78%	58
11.	http://es.epa.gov/ncer/p3/ event_2008/08_program_tc.pdf	56	1.69%	56

Most Downloaded Files 75

12.	http://es.epa.gov/ncer/p3/ forms/2005p3forms.pdf	56	1.69%	17
13.	http://es.epa.gov/ncer/p3/ expo/judgingschedule.pdf	51	1.54%	51
14.	http://es.epa.gov/ncer/p3/ flyer1.pdf	47	1.42%	46
15.	http://es.epa.gov/ncer/p3/ p3_comp_draft_schedule_2005.pdf	39	1.18%	38
16.	http://es.epa.gov/ncer/p3/ forum/forms/media_release010408. pdf	38	1.14%	37
17.	http://es.epa.gov/ncer/p3/ expo/agenda.pdf	37	1.11%	36
18.	http://es.epa.gov/ncer/p3/ forum/forms/poster_instructions. pdf	35	1.05%	33
19.	http://es.epa.gov/ncer/p3/ forum/forms/nsde_waiver010408.doc	35	1.05%	35
20.	http://es.epa.gov/ncer/p3/ expo/arrivalprocedures.pdf	33	0.99%	33
	Subtotal	3,105	93.55%	1,204
	Other	214	6.45%	212
	Total	3,319	100.00%	1,416

Most Downloaded Files - Help Card

Downloads – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

Files – The path and filename of the file being analyzed.

Visits – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

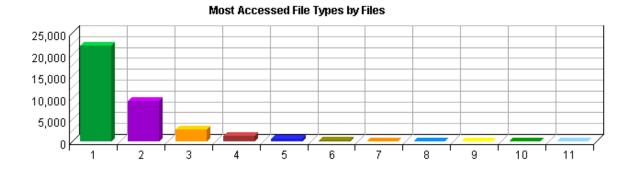
% – Percentage of times the specified file was downloaded compared to all downloaded files.

This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

76 Most Downloaded Files

Most Accessed File Types

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



Most Accessed File Types

	File Type	Files	%	Kbytes Transferred
1.	html	21,971	60.48%	365,989
2.	htm	9,303	25.61%	57,936
3.	pdf	2,794	7.69%	596,441
4.	js	1,368	3.77%	4,483
5.	scc	546	1.50%	241
6.	ppt	223	0.61%	184,427
7.	doc	92	0.25%	4,557
8.	db	16	0.04%	2,422
9.	swf	13	0.04%	4,540
10.	psd	3	0.01%	1,872
11.	mp3	1	0.00%	661
	Total	36,330	100.00%	1,223,565

Most Accessed File Types - Help Card

File Type – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

Files – Number of files of the specified type accessed by visitors to your site.

Kbytes Transferred – Number of kilobytes of data transferred for all files of the specified type.

 $\mbox{\%}$ – Percentage of all kilobytes of data transferred for the specified file type.

Q

This report provides general statistics for the type of data that visitors access on your site.

Most Uploaded Files

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

No data for this section in the log data analyzed.

Most Uploaded Files - Help Card

3

Files – The path and filename of the uploaded file being analyzed.

Top Uploads – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.

Visits – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times the specified file was uploaded compared with all uploaded files.



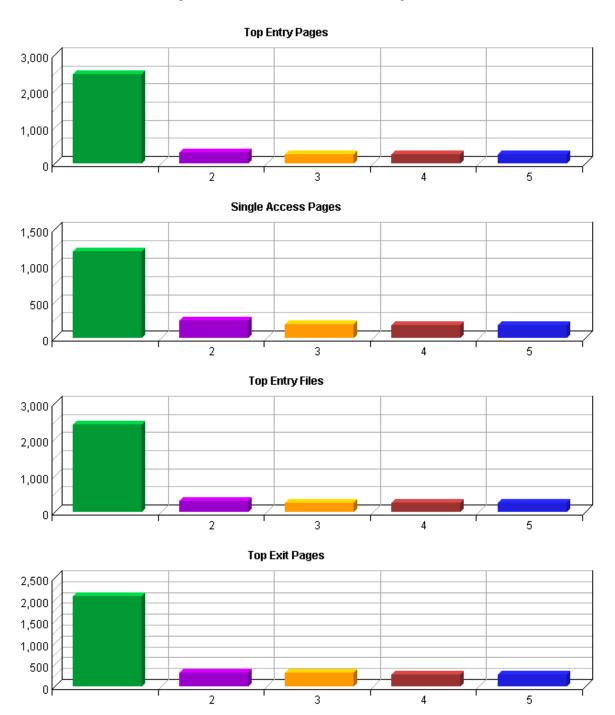
You may want to run virus scans on uploaded files.

Most Uploaded Files 79

80 Most Uploaded Files

Navigation Dashboard

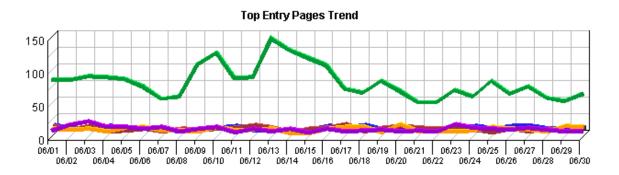
This dashboard summarizes important information related to online navigation.

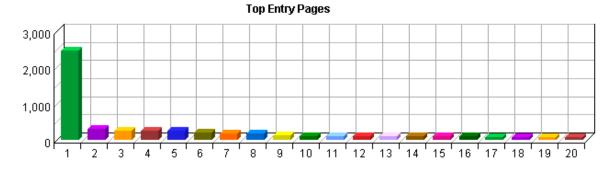


Navigation Dashboard 81

Top Entry Pages

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.





Top Entry Pages

	Pages	Visits	%
1.	P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	2,464	20.71%
2.	2008 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EP http://es.epa.gov/ncer/p3/project_websites/2008/2008awardwinners.html	304	2.55%
3.	2007/ 2008 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/current/	255	2.14%
4.	National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/	254	2.13%
5.	Basic Information P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/fact_sheet.html	245	2.06%
6.	Car Fueled With Biogas From Cow Manure: WWU Students Convert	203	1.71%

	Methane Into Natura http://es.epa.gov/ncer/p3/press/ 04_22_07.html		
7.	2008 Event Date and Location P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/event_2008/ 08_date_loc.html	176	1.48%
8.	Info for Co-Sponsors Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/cosponsors.html	168	1.41%
9.	2008 Judging Panel Information for P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/event_2008/judges/bios. html	118	0.99%
10.	2006 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ 2006awardwinners.html	113	0.95%
11.	Newsroom P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/news.html	112	0.94%
12.	How to Apply Phase I - Project Development P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/apply/	110	0.92%
13.	Forum P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/forum/	105	0.88%
14.	Information for P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/teams/	102	0.86%
15.	Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/	96	0.81%
16.	P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/success/	95	0.80%
17.	Photo Gallery P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/photo.html	87	0.73%
18.	P3 and Other Awards Ceremony P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ceremony/	83	0.70%
19.	2007 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EP http://es.epa.gov/ncer/p3/project_websites/2007/2007awardwinners.html	77	0.65%
20.		75	0.63%

Frequent Questions National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/faq.html		
Subtotal	5,242	44.05%
Other	6,658	55.95%
Total	11,900	100.00%

Top Entry Pages - Help Card

Entry Page – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

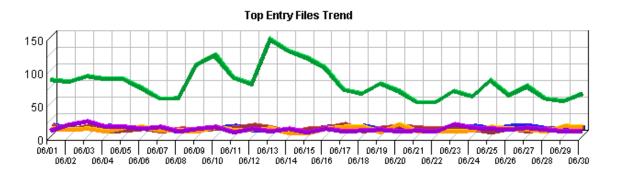
% – Percentage of times this page was the entry page compared with other entry pages.

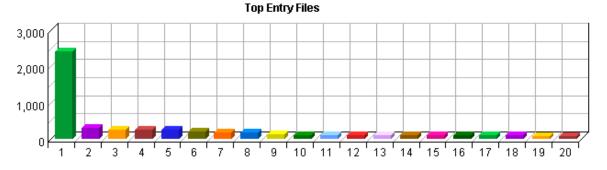


This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.

Top Entry Files

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.





Top Entry Files

	Files	Visits	%
1.	http://es.epa.gov/ncer/p3/	2,423	19.07%
2.	http://es.epa.gov/ncer/p3/ project_websites/2008/ 2008awardwinners.html	304	2.39%
3.	http://es.epa.gov/ncer/p3/ current/	254	2.00%
4.	http://es.epa.gov/ncer/p3/ expo/	253	1.99%
5.	http://es.epa.gov/ncer/p3/ fact_sheet.html	243	1.91%
6.	http://es.epa.gov/ncer/p3/ press/04_22_07.html	203	1.60%
7.	http://es.epa.gov/ncer/p3/ event_2008/08_date_loc.html	175	1.38%
8.	http://es.epa.gov/ncer/p3/ info/cosponsors.html	168	1.32%
9.	http://es.epa.gov/ncer/p3/ event_2008/judges/bios.html	116	0.91%
10.	http://es.epa.gov/ncer/p3/ news.html	112	0.88%
11.	http://es.epa.gov/ncer/p3/ project_websites/2006/ 2006awardwinners.html	111	0.87%

Top Entry Files 87

12.	http://es.epa.gov/ncer/p3/ expo/eateriesparking.pdf	110	0.87%
13.	http://es.epa.gov/ncer/p3/ apply/	110	0.87%
14.	http://es.epa.gov/ncer/p3/ forum/	105	0.83%
15.	http://es.epa.gov/ncer/p3/ teams/	99	0.78%
16.	http://es.epa.gov/ncer/p3/ info/	94	0.74%
17.	http://es.epa.gov/ncer/p3/ success/	93	0.73%
18.	http://es.epa.gov/ncer/p3/ success/michigan.pdf	90	0.71%
19.	http://es.epa.gov/ncer/p3/ photo.html	83	0.65%
20.	http://es.epa.gov/ncer/p3/ ceremony/	83	0.65%
	Subtotal	5,229	41.15%
	Other	7,478	58.85%
	Total	12,707	100.00%

Top Entry Files – Help Card



Files – Refers to the first file loaded to a visitor's browser. Contrast this with the first page loaded to a visitor's browser. The entry page for some visitors is not a formally defined page, so the information in this table and graph include all first hits regardless if the hit was on a formal page or not.

Visits – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Refers to the total numbers of visits.

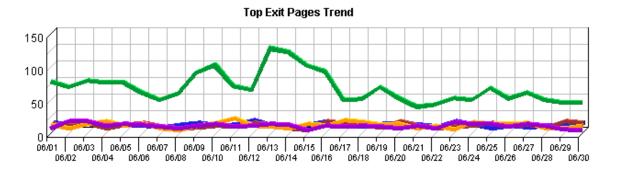


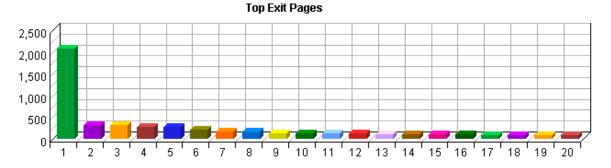
Consider what catches the attention of visitors most quickly and effectively.

88 Top Entry Files

Top Exit Pages

This report identifies the last page visitors viewed before they left your site.





Top Exit Pages

	Pages	Visits	%
1.	P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	2,071	17.42%
2.	2008 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EP http://es.epa.gov/ncer/p3/project_websites/ 2008/2008awardwinners.html	311	2.62%
3.	Basic Information P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	309	2.60%
4.	2007/ 2008 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/current/	270	2.27%
5.	National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/	268	2.25%
6.	Car Fueled With Biogas From Cow Manure: WWU Students Convert Methane Into Natura http://es.epa.gov/ncer/p3/press/	203	1.71%

	04_22_07.html		
7.	2008 Event Date and Location P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/event_2008/ 08_date_loc.html	174	1.46%
8.	Info for Co-Sponsors Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/cosponsors.html	165	1.39%
9.	Newsroom P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/news.html	120	1.01%
10.	2008 Judging Panel Information for P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/event_2008/ judges/bios. html	118	0.99%
11.	2006 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/project_websites/ 2006/2006awardwinners.html	118	0.99%
12.	How to Apply Phase I – Project Development P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/apply/	117	0.98%
13.	Information for P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/teams/	108	0.91%
14.	P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/success/	103	0.87%
15.	Forum P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/forum/	100	0.84%
16.	Photo Gallery P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/photo.html	100	0.84%
17.	P3 and Other Awards Ceremony P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ceremony/	95	0.80%
18.	Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/	92	0.77%
19.	Forms P3 NCER ORD US EPA http://es.epa.gov/ncer/P3/forms/	90	0.76%
20.	2007 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EP http://es.epa.gov/ncer/p3/project_websites/ 2007/2007awardwinners.html	83	0.70%
	Subtotal	5,015	42.18%

 Other
 6,874
 57.82%

 Total
 11,889
 100.00%

Top Exit Pages - Help Card

Exit Page – The last page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

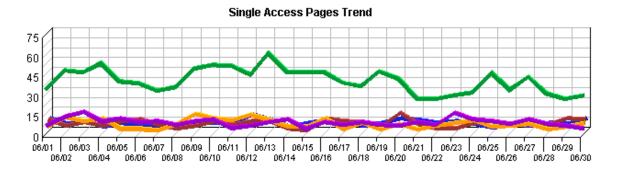
Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

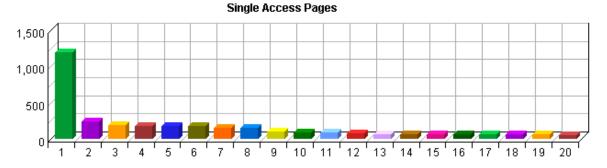
% – Percentage of times this page was the exit page compared with other exit pages.

You can use this information to determine your visitors' satisfaction with their visits. Visitors may have left this page because they found what they were looking for, lost interest, determined the content didn't apply to them, or for many other reasons. If your top exit page is your home page, this may be an indication that you are alienating a lot of first time visitors.

Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.





Single Access Pages

	Pages	Visits	%
1.	P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	1,195	15.12%
2.	2008 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EP http://es.epa.gov/ncer/p3/project_websites/ 2008/2008awardwinners.html	237	3.00%
3.	Car Fueled With Biogas From Cow Manure: WWU Students Convert Methane Into Natura http://es.epa.gov/ncer/p3/press/ 04_22_07.html	188	2.38%
4.	2007/ 2008 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/current/	182	2.30%
5.	National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/	180	2.28%
6.	Basic Information P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	175	2.21%

Single Access Pages 93

	fact_sheet.html		
7.	Info for Co-Sponsors Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/cosponsors.html	154	1.95%
8.	2008 Event Date and Location P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/event_2008/ 08_date_loc.html	152	1.92%
9.	2008 Judging Panel Information for P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/event_2008/ judges/bios. html	104	1.32%
10.	2006 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/project_websites/ 2006/2006awardwinners.html	90	1.14%
11.	Newsroom P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/news.html	86	1.09%
12.	Information for P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/teams/	74	0.94%
13.	How to Apply Phase I – Project Development P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/apply/	69	0.87%
14.	Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/	68	0.86%
15.	P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/success/	64	0.81%
16.	Frequent Questions National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/faq.html	61	0.77%
17.	Photo Gallery P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/photo.html	61	0.77%
18.	P3 and Other Awards Ceremony P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ceremony/	60	0.76%
19.	2007 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EP http://es.epa.gov/ncer/p3/project_websites/ 2007/2007awardwinners.html	59	0.75%
20.		55	0.70%

94 Single Access Pages

Info for Exhibitors Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ become_exhibitor.html		
Subtotal	3,314	41.92%
Other	4,591	58.08%
Total	7,905	100.00%

Single Access Pages - Help Card

Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non-document type file, and will not be counted in the percentage calculations.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.



This information can be helpful when considering the design of the site with respect to the kind of visitors you attract. Consider how well these pages convey your message. Do they need improvement to extend visits, or is it possible that are you attracting the wrong visitors?

Single Access Pages 95

Top Paths Through Site

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Top Paths Through Site

Ctouting Dag	Potha from Stout	V /:~:4~	0/
Starting Page	Paths from Start	Visits	15.00%
All Entry Pages	1. P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	1,890	15.90%
	1. 2008 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EP http://es.epa.gov/ncer/p3/ project_websites/2008/ 2008awardwinners.html	242	2.04%
	1. Car Fueled With Biogas From Cow Manure: WWU Students Convert Methane Into Natura http://es.epa.gov/ncer/p3/ press/04_22_07.html	201	1.69%
	1. 2007/2008 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/current/	198	1.67%
	1. National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ expo/	193	1.62%
	1. Basic Information P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/fact_sheet.html	181	1.52%
	1. 2008 Event Date and Location P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ event_2008/08_date_loc.html	165	1.39%

1. Info for Co-Sponsors Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ info/cosponsors.html	154	1.30%
1. 2008 Judging Panel Information for P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	113	0.95%
event_2008/judges/bios.html 1. 2006 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	96	0.81%
project_websites/2006/ 2006awardwinners.html 1. Forum P3 NCER ORD US EPA	90	0.76%
http://es.epa.gov/ncer/p3/ forum/ 1. Newsroom P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	86	0.72%
news.html 1. P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	80	0.67%
2. Basic Information P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	75	0.63%
1. Information for P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ teams/	,5	0.0370
1. How to Apply Phase I – Project Development P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	74	0.62%
apply/ 1. Information For P3 NCER ORD US EPA	71	0.60%

http://es.epa.gov/ncer/p3/ info/ 68 0.57% 1. P3 Award Winners | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ success/ 67 0.56% 1. Frequent Questions | **National Sustainable** Design Expo | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ expo/faq.html 64 0.54% 1. P3 and Other Awards Ceremony | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ ceremony/ 62 0.52% 1. Photo Gallery | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ photo.html

Top Paths Through Site – Help Card

Path Through Site – The sequence of pages a visitor views, from the entry page to the exit page.

Paths From Start – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

Visits – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

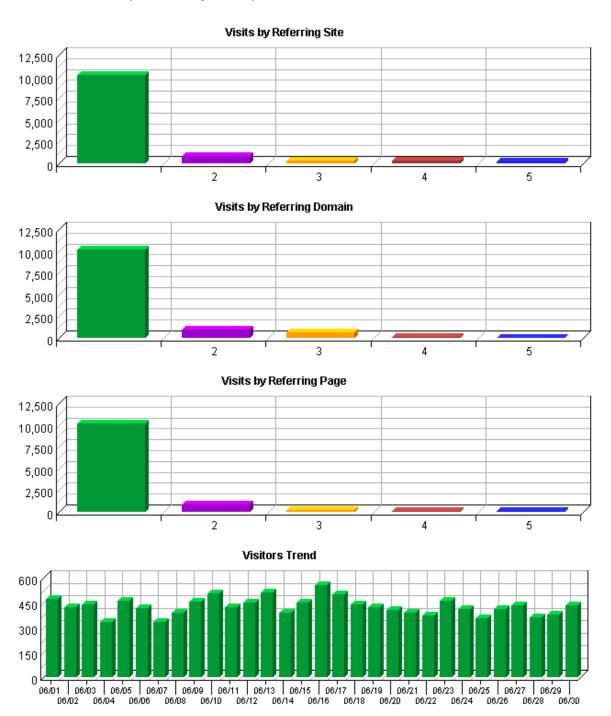
% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

We this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for

pages that should be more accessible?

Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

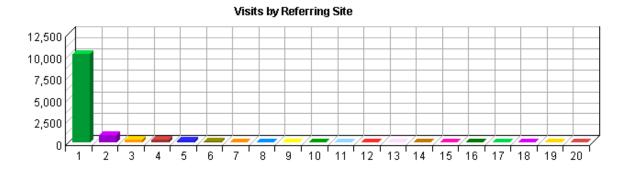


Referrers Dashboard 101

102 Referrers Dashboard

Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Site

	Site	Visits	%
1.	No Referrer	10,189	80.18%
2.	http://www.google.com/	840	6.61%
3.	http://es.epa.gov/	273	2.15%
4.	http://www.epa.gov/	267	2.10%
5.	http://images.google.com/	163	1.28%
6.	http://search.yahoo.com/	53	0.42%
7.	http://nlquery.epa.gov/	46	0.36%
8.	http://www.google.co.in/	41	0.32%
9.	http://www.ansi.org/	27	0.21%
10.	http://www.google.co.uk/	25	0.20%
11.	http://yosemite.epa.gov/	24	0.19%
12.	http://earth2.epa.gov/	24	0.19%
13.	http://www.google.ca/	23	0.18%
14.	http://search.live.com/	21	0.17%
15.	http://images.search.yahoo.com/	18	0.14%
16.	http://ddoe.in.dc.gov/	18	0.14%
17.	http://www.google.com.au/	17	0.13%
18.	http://cfpub.epa.gov/	17	0.13%
19.	http://earth911.org/	16	0.13%
20.	http://epa.gov/	14	0.11%
	Subtotal	12,116	95.35%
	Other	591	4.65%
	Total	12,707	100.00%

Activity by Referring Site - Help Card

Referring Sites – A web site which refers a visitor to your site by linking to it.

Site – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

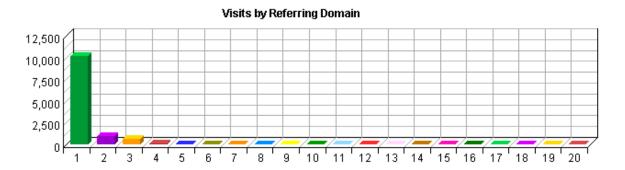
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

B

You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	10,189	80.18%
2.	google.com	1,006	7.92%
3.	epa.gov	665	5.23%
4.	yahoo.com	87	0.68%
5.	google.co.in	46	0.36%
6.	ansi.org	30	0.24%
7.	google.co.uk	28	0.22%
8.	dc.gov	26	0.20%
9.	google.ca	26	0.20%
10.	live.com	25	0.20%
11.	aol.com	20	0.16%
12.	google.com.au	20	0.16%
13.	earth911.org	16	0.13%
14.	ieee.org	14	0.11%
15.	google.de	14	0.11%
16.	duke.edu	13	0.10%
17.	umich.edu	12	0.09%
18.	paenvironmentdigest.com	12	0.09%
19.	oberlin.edu	12	0.09%
20.	altavista.com	12	0.09%
	Subtotal	12,273	96.58%
	Other	434	3.42%
	Total	12,707	100.00%

Activity by Referring Domain - Help Card

Referring Domain – A web site which refers a visitor to your site by linking to it.

Domain – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

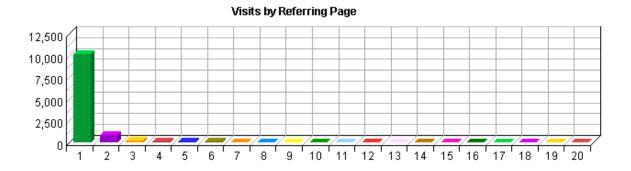
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

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You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	10,189	80.18%
2.	http://www.google.com/search	820	6.45%
3.	http://images.google.com/ imgres	163	1.28%
4.	http://www.epa.gov/cgi-bin/ epalink	77	0.61%
5.	http://es.epa.gov/ncer/p3/	74	0.58%
6.	http://www.epa.gov/espanol/	60	0.47%
7.	http://nlquery.epa.gov/ epasearch/epasearch	46	0.36%
8.	http://www.google.co.in/ search	41	0.32%
9.	http://www.epa.gov/ Sustainability/	33	0.26%
10.	http://search.yahoo.com/ search	30	0.24%
11.	http://es.epa.gov/ncer/p3/ forum/aaas.html	28	0.22%
12.	http://www.ansi.org/ education_trainings/p3/overview.aspx	27	0.21%
13.	http://es.epa.gov/ncer/	26	0.20%
14.	http://www.google.co.uk/ search	25	0.20%
15.	http://earth2.epa.gov/ncer/p3/ forum/	24	0.19%
16.	http://www.google.ca/search	23	0.18%
17.	http://search.live.com/ results.aspx	21	0.17%
18.	http://www.epa.gov/P3/	18	0.14%
19.	http://images.search.yahoo. com/images/view	18	0.14%
20.	http://www.google.com.au/ search	16	0.13%
	Subtotal	11,759	92.54%
	Other	948	7.46%
	Total	12,707	100.00%

Activity by Referring Page - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

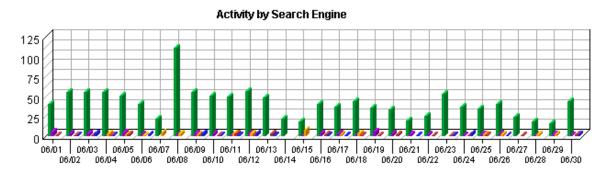
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

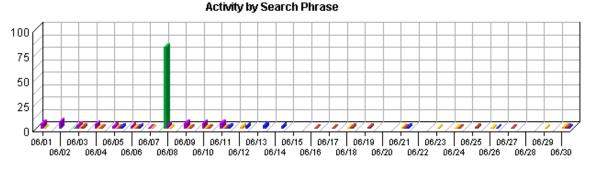
You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

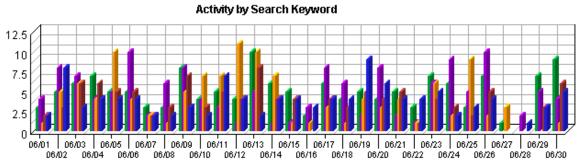
Search Engines Dashboard

This dashboard summarizes important information related to specific search engines.







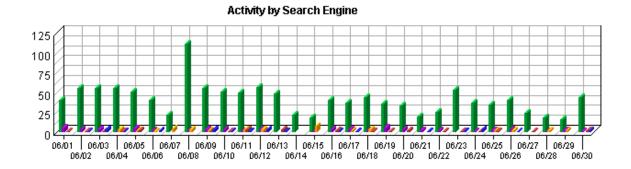


Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



Activity by Search Engine

	Engines	Referrals	%
1.	google	1,238	83.37%
2.	yahoo	67	4.51%
3.	yahoo spain	48	3.23%
4.	google uk	28	1.89%
5.	google canada	26	1.75%
6.	google australia	19	1.28%
7.	google germany	15	1.01%
8.	aol netfind	15	1.01%
9.	msn	8	0.54%
10.	google france	4	0.27%
11.	netscape	3	0.20%
12.	google italy	3	0.20%
13.	yahoo germany	2	0.13%
14.	yahoo uk &ireland	2	0.13%
15.	yahoo australia &nz	1	0.07%
16.	dogpile	1	0.07%
17.	yahoo taiwan	1	0.07%
18.	google japan	1	0.07%
19.	yahoo canada	1	0.07%
20.	altavista	1	0.07%
	Subtotal	1,484	99.93%
	Total	1,485	100.00%

Activity by Search Engines with Search Phrases Detail

Engines	Phrases	Referrals	%
1. google	photovoltaic cell scholar filetype:pdf	83	5.59%
	microsoft powerpoint	50	3.37%
	national mall map	22	1.48%
	hold harmless agreement	19	1.28%
	epa p3	18	1.21%
	carnegie mellon logo	15	1.01%
	methane car	15	1.01%
	biogas car	12	0.81%
	dc mall map	9	0.61%
	national mall	8	0.54%
	carnegie mellon university logo	8	0.54%
	p3	7	0.47%
	sustainability programs	7	0.47%
	p3 epa	6	0.40%
	sustainable practices in water treatment	5	0.34%
	map of national mall	5	0.34%
	solar greenhouse	5	0.34%
	map of dc mall	5	0.34%
	sustainability expo	5	0.34%
	biogas cars	5	0.34%
2. yahoo	p3	7	0.47%
	award ceremory photo	2	0.13%
	tire recycling in engineering chico university	2	0.13%
	p-3	2	0.13%
	award ceremony agenda	2	0.13%
	epa p3	2	0.13%
	low cost solar led lantern	1	0.07%
	dulles discovery phase ii	1	0.07%
	nick mathews florida	1	0.07%
	paper dome project	1	0.07%
	mini-baja southern illinois university edwardsville	1	0.07%
	useable charts and graphs	1	0.07%
	2008 university of georgia mba scholarship recipients texas	1	0.07%
	national mall food court street	1	0.07%
	taddonio epa	1	0.07%
	panama sustainability challenges	1	0.07%
	epa p3 student sustainability competition	1	

	national sustainability expo	1	0.07%
	student design competition 2008	1	0.07%
3. yahoo spain	candid	16	1.08%
	garden design	9	0.61%
	lowell high school	4	0.27%
	sink drawing	2	0.13%
	ucb.jpg	2	0.13%
	sweet tomatoes	2	0.13%
	ferro cement	2	0.13%
	candid pictures	2	0.13%
	high school film	2	0.13%
	candid photos	2	0.13%
	candid photo	2	0.13%
	multimeter	2	0.13%
	vertical wind turbines	1	0.07%
4. google uk	biogas powered car	2	0.13%
	environmentally friendly exercise equipment energy generation	1	0.07%
	what are biogas cars	1	0.07%
	where can develop things that have designed and get money for it	1	0.07%
	environmentally friendly technology research	1	0.07%
	tribal village water solutions	1	0.07%
	food topic p3	1	0.07%
	photos of ecological drainage systems	1	0.07%
	chemistry book awards ceremony	1	0.07%
	wastewater treatment in kigali	1	0.07%
	national mall, washington	1	0.07%
	p3 2005 model	1	0.07%
	converting an engine methane biogas	1	0.07%
	biodiesel production designs	1	0.07%
	methane car	1	0.07%
	solar efficiency 1970s	1	0.07%
	methane barge	1	0.07%
	prizes of car	1	0.07%
	gym equipment electricity producing	1	0.07%
	candid college pic	1	0.07%
5. google canada	environmental jeopardy	2	0.13%
	sam gorton biodiesel	1	0.07%
	design release form filetype:pdf	1	0.07%
	naoufal souitat	1	0.07%
	characteristics of project report	1	0.07%

	personal belongings waiver forms	1	0.07%
	washington dc the mall map	1	0.07%
	criteria for an ecozone	1	0.07%
	center ecological technology solar greenhouse	1	0.07%
	hold harmless agreement	1	0.07%
	ord challende	1	0.07%
	national mall washington dc	1	0.07%
	biogas car	1	0.07%
	biomethane global warming	1	0.07%
	establish data reporting criteria table or form	1	0.07%
	water tank supplies ontario	1	0.07%
	energy producing exercise equipment	1	0.07%
	environmental quizzes	1	0.07%
	awards ceremony agendas	1	0.07%
	rainwater harvesting in ontario	1	0.07%
6. google australia	carnegie mellon university logo	2	0.13%
	all about epa rainfall	1	0.07%
	sustainables quizzes	1	0.07%
	sustainability designs	1	0.07%
	pictures of waste and litter	1	0.07%
	how you will evaluate the team's achievements	1	0.07%
	buy p3 kite	1	0.07%
	converting engine to methane natural gas	1	0.07%
	loreto stambuk	1	0.07%
	competitor of the epa	1	0.07%
	jeopardy quizzes	1	0.07%
	engine car methane	1	0.07%
	landscape poster template	1	0.07%
	albedo values	1	0.07%
	biogas car		0.07%
	rope and washer pump plans	1	0.07%
	powerpoint poster template environmental engineering	1	0.07%
	epa report card 07	1	0.07%
7. google germany	expo-archive	3	0.20%
	washington d.c. national mall	2	0.13%
	floorplan science georgetown	1	0.07%
	national mall washington d.c.	1	0.07%
	washington national mall	1	0.07%
	washington dc mall map	1	0.07%
	sustainability in water treatment industry	1	0.07%
	rosemarie szostak	1	0.07%
	on-site wastewater facilities dominica	1	0.07%

	epa panamÃ;	1 0.0	7%
	sustainable design	1 0.0	7%
	microsoft powerpoint	1 0.0	7%
8. aol netfind	map of national mall	2 0.1	3%
	biodiesel closed loop systems in the us	1 0.0	7%
	lehigh university student photos	1 0.0	7%
	restaurants 14th and constitution avenue nw washington dc	1 0.0	7%
	national indian museum parking	1 0.0	7%
	the national mall map	1 0.0	7%
	methane gas cars convert	1 0.0	7%
	epa and mtv think campaign	1 0.0	7%
	dc solar expo 2008	1 0.0	7%
	shuttle from baltimore airport to phoenix park hotel	1 0.0	7%
	national mall	1 0.0	7%
	expo agenda	1 0.0	7%
	hold harmless agreement	1 0.0	7%
	how to do project design review	1 0.0	7%
9. msn	p3	2 0.1	3%
	convert car to natural gas	1 0.0	7%
	eateries in nw dc	1 0.0	7%
	alum recovery of water plant sludge	1 0.0	7%
	converting car to natural gas	1 0.0	7%
	agenda for award ceremony	1 0.0	7%
	p3 projects	1 0.0	7%
10. google france	how to solar greenhouse	2 0.1	3%
	philippe jamet –danse	1 0.0	7%
	to develop and test innovative models of the sustainable use and growth	1 0.0	7%
11. netscape	candid shots	1 0.0	7%
	telling college students about saving energy	1 0.0	7%
	how to convert car to methane	1 0.0	7%
12. google italy	p3 flyer	1 0.0	7%
	connection between iternational and national airport in waschington	1 0.0	7%
	photo gallery of students 2007 illinois university	1 0.0	7%
13. yahoo germany	mp3 download site:.gov	2 0.1	
14. yahoo uk &ireland	p3 website	2 0.1	3%
15. yahoo australia &nz	invitation designs for award ceremony	1 0.0	7%
16. dogpile	%25f1%25f7%25f1	1 0.0	7%
17. yahoo taiwan	ecocommunity case study	1 0.0	
18. google japan	national design contest	1 0.0	7%

19. yahoo ca	nada uv water mexico	1 0.07%
20. altavista	rain water harvesting project proposal	1 0.07%

Activity by Search Engines with Keywords Detail

Engines	Keywords	Referrals	%
1. google	mall	135	9.09%
	of	123	8.28%
	dc	106	7.14%
	map	105	7.07%
	p3	93	6.26%
	epa	89	5.99%
	cell	86	5.79%
	scholar	83	5.59%
	photovoltaic	83	5.59%
	filetype:pdf	83	5.59%
	national	80	5.39%
	washington	71	4.78%
	design	61	4.11%
	microsoft	57	3.84%
	car	56	3.77%
	powerpoint	55	3.70%
	water	55	3.70%
	in	55	3.70%
	sustainable	52	3.50%
	the	51	3.43%
2. yahoo	p3	18	1.21%
	epa	10	0.67%
	of	7	0.47%
	university	7	0.47%
	design	7	0.47%
	award	6	0.40%
	project	6	0.40%
	engineering	3	0.20%
	ceremony	3	0.20%
	sustainability	3	0.20%
	competition	3	0.20%
	photo	3	0.20%
	treatment	3	0.20%
	in	3	0.20%
	agenda	2	0.13%
	student	2	0.13%

	hotel	2	0.13%
	phase	2	0.13%
	how	2	0.13%
	biogas	2	0.13%
3. yahoo spain	candid	22	1.48%
	garden	9	0.61%
	design	9	0.61%
	high	6	0.40%
	school	6	0.40%
	lowell	4	0.27%
	pictures	2	0.13%
	tomatoes	2	0.13%
	sink	2	0.13%
	multimeter	2	0.13%
	sweet	2	0.13%
	film	2	0.13%
	ferro	2	0.13%
	photo	2	0.13%
	drawing	2	0.13%
	cement	2	0.13%
	photos	2	0.13%
	ucb.jpg	2	0.13%
	turbines	1	0.07%
	wind	1	0.07%
4. google uk	biogas	4	0.27%
	car	4	0.27%
	methane	3	0.20%
	awards	2	0.13%
	national	2	0.13%
	for	2	0.13%
	powered	2	0.13%
	p3	2	0.13%
	environmentally	2	0.13%
	equipment	2	0.13%
	mall,	2	0.13%
	friendly	2	0.13%
	of	2	0.13%
	that	1	0.07%
	systems	1	0.07%
	ecological	1	0.07%
	can	1	0.07%
	biodiesel	1	0.07%

	get	1	0.07%
	have	1	0.07%
5. google canada	environmental	3	0.20%
	ontario	3	0.20%
	mall	3	0.20%
	water	3	0.20%
	in	3	0.20%
	washington	3	0.20%
	harvesting	2	0.13%
	criteria	2	0.13%
	dc	2	0.13%
	form	2	0.13%
	jeopardy	2	0.13%
	map	2	0.13%
	the	2	0.13%
	for	1	0.07%
	biogas	1	0.07%
	report	1	0.07%
	technology	1	0.07%
	greenhouse	1	0.07%
	challende	1	0.07%
	establish	1	0.07%
6. google australia	epa	3	0.20%
	university	2	0.13%
	of	2	0.13%
	carnegie	2	0.13%
	car	2	0.13%
	engine	2	0.13%
	mellon	2	0.13%
	logo	2	0.13%
	the	2	0.13%
	methane	2	0.13%
	poster	2	0.13%
	template	2	0.13%
	quizzes	2	0.13%
	about	1	0.07%
	landscape	1	0.07%
	buy	1	0.07%
	will	1	0.07%
	washer	1	0.07%
	values	1	0.07%
	natural	1	0.07%

7.	google germany	washington	5	0.34%
		mall	5	0.34%
		national	4	0.27%
		d.c.	3	0.20%
		expo-archive	3	0.20%
		szostak	1	0.07%
		sustainable	1	0.07%
		dominica	1	0.07%
		water	1	0.07%
		wastewater	1	0.07%
		treatment	1	0.07%
		facilities	1	0.07%
		dc	1	0.07%
		rosemarie	1	0.07%
		floorplan	1	0.07%
		epa	1	0.07%
		map	1	0.07%
		sustainability	1	0.07%
		georgetown	1	0.07%
		in	1	0.07%
8.	aol netfind	national	5	0.34%
		mall	4	0.27%
		map	3	0.20%
		dc	2	0.13%
		the	2	0.13%
		expo	2	0.13%
		of	2	0.13%
		to	2	0.13%
		photos	1	0.07%
		washington	1	0.07%
		closed	1	0.07%
		epa	1	0.07%
		nw	1	0.07%
		agenda	1	0.07%
		project	1	0.07%
		from	1	0.07%
		methane	1	0.07%
		biodiesel	1	0.07%
		in	1	0.07%
		convert	1	0.07%
9.	msn	p3	3	0.20%
		gas	2	0.13%

	natural	2	0.13%
	car	2	0.13%
	to	2	0.13%
	of	1	0.07%
	plant	1	0.07%
	eateries	1	0.07%
	converting	1	0.07%
	award	1	0.07%
	sludge	1	0.07%
	projects	1	0.07%
	convert	1	0.07%
	ceremony	1	0.07%
	dc	1	0.07%
	alum	1	0.07%
	water	1	0.07%
	nw	1	0.07%
	for	1	0.07%
	agenda	1	0.07%
10. google france	to	3	0.20%
	greenhouse	2	0.13%
	how	2	0.13%
	solar	2	0.13%
	of	1	0.07%
	use	1	0.07%
	models	1	0.07%
	sustainable	1	0.07%
	the	1	0.07%
	growth	1	0.07%
	-danse	1	0.07%
	philippe	1	0.07%
	jamet	1	0.07%
	innovative	1	0.07%
	test	1	0.07%
	develop	1	0.07%
11. netscape	to	2	0.13%
	telling	1	0.07%
	car	1	0.07%
	methane	1	0.07%
	college	1	0.07%
	about	1	0.07%
	convert	1	0.07%
	energy	1	0.07%

	candid	1	0.07%
	shots	1	0.07%
	students	1	0.07%
	saving	1	0.07%
	how	1	0.07%
12. google italy	p3	1	0.07%
	connection	1	0.07%
	students	1	0.07%
	gallery	1	0.07%
	flyer	1	0.07%
	illinois	1	0.07%
	2007	1	0.07%
	between	1	0.07%
	in	1	0.07%
	airport	1	0.07%
	waschington	1	0.07%
	of	1	0.07%
	national	1	0.07%
	university	1	0.07%
	iternational	1	0.07%
	photo	1	0.07%
13. yahoo germany	site:.gov	2	0.13%
	download	2	0.13%
	mp3	2	0.13%
14. yahoo uk &ireland	website	2	0.13%
	p3	2	0.13%
15. yahoo australia &nz	award	1	0.07%
	designs	1	0.07%
	ceremony	1	0.07%
	for	1	0.07%
	invitation	1	0.07%
16. dogpile	%25f1%25f7%25f1	1	0.07%
17. yahoo taiwan	study	1	0.07%
	case	1	0.07%
	ecocommunity	1	0.07%
18. google japan	contest	1	0.07%
	design	1	0.07%
	national	1	0.07%
19. yahoo canada	mexico	1	0.07%
	water	1	0.07%
	uv	1	0.07%
20. altavista	project	1	0.07%

water	1	0.07%
proposal	1	0.07%
harvesting	1	0.07%
rain	1	0.07%

Activity by Search Engine – Help Card

? Top Search Engines Table

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

Top Search Engines with Search Phrases Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrases – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

Referrers – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

Top Search Engines with Keywords Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

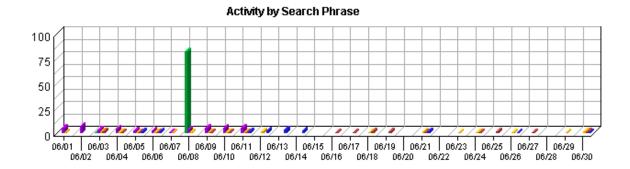
O

This information can give you an idea how your meta tags are performing with each search engine.

Activity by Search Phrase

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



Activity by Search Phrase

filetype:pdf 2. microsoft powerpoint 51	5.60% 3.44% 1.48% 1.42% 1.35% 1.15%
	1.48% 1.42% 1.35%
3 national mall man 22	1.42% 1.35%
5. Autorial map	1.35%
4. hold harmless agreement 21	
5. epa p3 20	1 150/
6. candid 17	1.13%
7. p3	1.08%
8. methane car 16	1.08%
9. carnegie mellon logo 15	1.01%
10. biogas car 14	0.94%
11. carnegie mellon university 10 logo	0.67%
12. dc mall map 9	0.61%
13. garden design 9	0.61%
14. national mall 9	0.61%
15. map of national mall 7	0.47%
16. sustainability programs 7	0.47%
17. p3 epa 6	0.40%
18. solar greenhouse 5	0.34%
19. sustainable practices in water 5 treatment	0.34%
20. biogas cars 5	0.34%
Subtotal 347 2.	3.41%
Total 1,482 100	0.00%

Activity by Search Phrase with Engines Detail

Phrases	Engines	Referrals	%
1. photovoltaic cell scholar filetype:pdf	google	83	5.60%
2. microsoft powerpoint	google	50	3.37%
	google germany	1	0.07%
3. national mall map	google	22	1.48%
4. hold harmless agreement	google	19	1.28%
	google canada	1	0.07%
	aol netfind	1	0.07%
5. epa p3	google	18	1.21%
	yahoo	2	0.13%
6. candid	yahoo spain	16	1.08%
	google	1	0.07%
7. p3	yahoo	7	0.47%
	google	7	0.47%
	msn	2	0.13%
8. methane car	google	15	1.01%
	google uk	1	0.07%
9. carnegie mellon logo	google	15	1.01%
10. biogas car	google	12	0.81%
	google canada	1	0.07%
	google australia	1	0.07%
11. carnegie mellon university logo	google	8	0.54%
	google australia	2	0.13%
12. dc mall map	google	9	0.61%
13. garden design	yahoo spain	9	0.61%
14. national mall	google	8	0.54%
	aol netfind	1	0.07%
15. map of national mall	google	5	0.34%
	aol netfind	2	0.13%
16. sustainability programs	google	7	0.47%
17. p3 epa	google	6	0.40%
18. solar greenhouse	google	5	0.34%
19. sustainable practices in water treatment	google	5	0.34%
20. biogas cars	google	5	0.34%

Activity by Search Phrase - Help Card

? Top Search Phrases Table

Phrases – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

Referrals – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

Top Search Phrases with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

Referrals– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

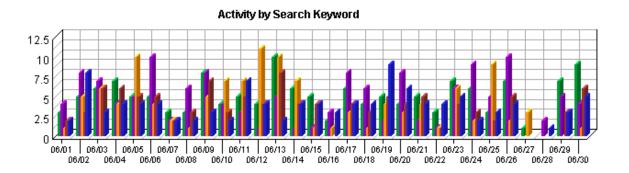
Q

How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



Activity by Search Keyword

1. mall 148 2.71% 2. of 140 2.56% 3. p3 121 2.22% 4. map 112 2.05% 5. dc 112 2.05% 6. epa 104 1.90% 7. national 96 1.76% 8. cell 86 1.57% 9. filetype:pdf 84 1.54% 10. photovoltaic 83 1.52% 11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.4		Keywords	Referrals	0/0
3. p3 121 2.22% 4. map 112 2.05% 5. dc 112 2.05% 6. epa 104 1.90% 7. national 96 1.76% 8. cell 86 1.57% 9. filetype:pdf 84 1.54% 10. photovoltaic 83 1.52% 11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	1.	mall	148	2.71%
4. map 112 2.05% 5. dc 112 2.05% 6. epa 104 1.90% 7. national 96 1.76% 8. cell 86 1.57% 9. filetype:pdf 84 1.54% 10. photovoltaic 83 1.52% 11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	2.	of	140	2.56%
5. dc 112 2.05% 6. epa 104 1.90% 7. national 96 1.76% 8. cell 86 1.57% 9. filetype:pdf 84 1.54% 10. photovoltaic 83 1.52% 11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	3.	p3	121	2.22%
6. epa 104 1.90% 7. national 96 1.76% 8. cell 86 1.57% 9. filetype:pdf 84 1.54% 10. photovoltaic 83 1.52% 11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	4.	map	112	2.05%
7. national 96 1.76% 8. cell 86 1.57% 9. filetype:pdf 84 1.54% 10. photovoltaic 83 1.52% 11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	5.	dc	112	2.05%
8. cell 86 1.57% 9. filetype:pdf 84 1.54% 10. photovoltaic 83 1.52% 11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	6.	epa	104	1.90%
9. filetype:pdf 84 1.54% 10. photovoltaic 83 1.52% 11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	7.	national	96	1.76%
10. photovoltaic 83 1.52% 11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	8.	cell	86	1.57%
11. scholar 83 1.52% 12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	9.	filetype:pdf	84	1.54%
12. design 82 1.50% 13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	10.	photovoltaic	83	1.52%
13. washington 82 1.50% 14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	11.	scholar	83	1.52%
14. car 67 1.23% 15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	12.	design	82	1.50%
15. in 66 1.21% 16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	13.	washington	82	1.50%
16. water 65 1.19% 17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	14.	car	67	1.23%
17. to 63 1.15% 18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	15.	in	66	1.21%
18. university 61 1.12% 19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	16.	water	65	1.19%
19. the 60 1.10% 20. microsoft 58 1.06% Subtotal 1,773 32.46%	17.	to	63	1.15%
20. microsoft 58 1.06% Subtotal 1,773 32.46%	18.	university	61	1.12%
Subtotal 1,773 32.46%	19.	the	60	1.10%
· · · · · · · · · · · · · · · · · · ·	20.	microsoft	58	1.06%
Total 5,462 100.00%		Subtotal	1,773	32.46%
		Total	5,462	100.00%

Activity by Search Keyword with Engines Detail

Keywords	Engines	Referrals	%
1. mall	google	135	2.47%
	google germany	5	0.09%
	aol netfind	4	0.07%
	google canada	3	0.05%
	yahoo	1	0.02%
2. of	google	123	2.25%
	yahoo	7	0.13%
	aol netfind	2	0.04%
	google uk	2	0.04%
	google australia	2	0.04%
	google canada	1	0.02%
	google italy	1	0.02%
	google france	1	0.02%
	msn	1	0.02%
3. p3	google	93	1.70%
	yahoo	18	0.33%
	msn	3	0.05%
	yahoo uk &ireland	2	0.04%
	google uk	2	0.04%
	google italy	1	0.02%
	google canada	1	0.02%
	google australia	1	0.02%
4. map	google	105	1.92%
	aol netfind	3	0.05%
	google canada	2	0.04%
	google uk	1	0.02%
	google germany	1	0.02%
5. dc	google	106	1.94%
	aol netfind	2	0.04%
	google canada	2	0.04%
	google germany	1	0.02%
	msn	1	0.02%
6. epa	google	89	1.63%
	yahoo	10	0.18%
	google australia	3	0.05%
	aol netfind	1	0.02%
	google germany	1	0.02%
7. national	google	80	1.46%
	aol netfind	5	0.09%

	google germany	4	0.07%
	yahoo	2	0.04%
	google uk	2	0.04%
	google canada	1	0.02%
	google japan	1	0.02%
	google italy	1	0.02%
8. cell	google	86	1.57%
9. filetype:pdf	google	83	1.52%
	google canada	1	0.02%
10. photovoltaic	google	83	1.52%
11. scholar	google	83	1.52%
12. design	google	61	1.12%
	yahoo spain	9	0.16%
	yahoo	7	0.13%
	google canada	1	0.02%
	google germany	1	0.02%
	google japan	1	0.02%
	google uk	1	0.02%
	aol netfind	1	0.02%
13. washington	google	71	1.30%
13. Washington	google germany	5	0.09%
	google canada	3	0.05%
	yahoo	1	0.02%
	google uk	1	0.02%
	aol netfind	1	0.02%
14. car	google	56	1.03%
14. Cai	google uk	4	0.07%
		_	0.07%
	google australia	2 2	
	msn		0.04%
	google canada	1	0.02%
	yahoo	1	0.02%
15.	netscape	1	0.02%
15. in	google	55	1.01%
	google canada	3	0.05%
	yahoo	3	0.05%
	google italy	1	0.02%
	aol netfind	1	0.02%
	google uk	1	0.02%
	google germany	1	0.02%
	msn	1	0.02%
16. water	google	55	1.01%
	google canada	3	0.05%

	yahoo	2	0.04%
	msn	1	0.02%
	google uk	1	0.02%
	google germany	1	0.02%
	yahoo canada	1	0.02%
	altavista	1	0.02%
17. to	google	51	0.93%
	google france	3	0.05%
	msn	2	0.04%
	netscape	2	0.04%
	aol netfind	2	0.04%
	yahoo	1	0.02%
	google canada	1	0.02%
	google australia	1	0.02%
18. university	google	49	0.90%
	yahoo	7	0.13%
	google australia	2	0.04%
	aol netfind	1	0.02%
	google italy	1	0.02%
	all the web	1	0.02%
19. the	google	51	0.93%
	aol netfind	2	0.04%
	yahoo	2	0.04%
	google canada	2	0.04%
	google australia	2	0.04%
	google france	1	0.02%
20. microsoft	google	57	1.04%
	google germany	1	0.02%

Activity by Search Keyword - Help Card

? Top Search Keywords Table

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Top Search Keywords Table with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

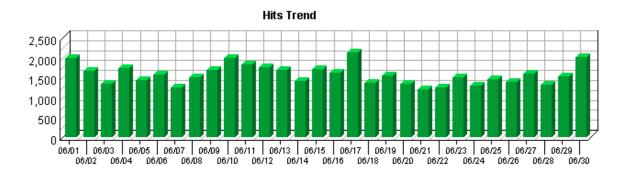
% Percentage of visitors referred from search engines who used the specified search engine and keyword.

Ø.

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

Technical Dashboard

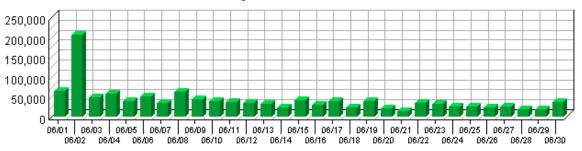
This dashboard summarizes important information related to online technical activity.



Hit Summary

Successful Hits for Entire Site	47,163
Average Hits per Day	1,572
Home Page Hits	4,230

Bandwidth: Kbytes Transferred Trend



Technical Statistics

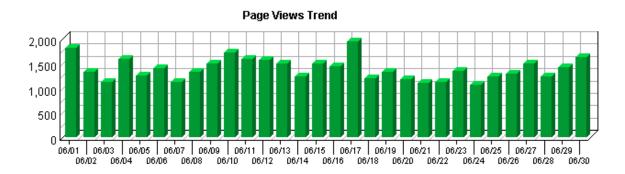
Total Hits	48,890	100%
Successful Hits	47,163	96.47%
Failed Hits	1,727	3.53%
Cached Hits	10,833	22.16%

Technical Dashboard 133

134 Technical Dashboard

Page Views Trend

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



Page Views Trend

Time Interval	Page Views	%
06/01	1,804	4.34%
06/02	1,328	3.20%
06/03	1,115	2.69%
06/04	1,580	3.80%
06/05	1,243	2.99%
06/06	1,410	3.40%
06/07	1,123	2.70%
06/08	1,336	3.22%
06/09	1,489	3.59%
06/10	1,713	4.13%
06/11	1,581	3.81%
06/12	1,570	3.78%
06/13	1,489	3.59%
06/14	1,236	2.98%
06/15	1,496	3.60%
06/16	1,440	3.47%
06/17	1,936	4.66%
06/18	1,190	2.87%
06/19	1,332	3.21%
06/20	1,185	2.85%
06/21	1,094	2.63%
06/22	1,118	2.69%
06/23	1,350	3.25%
06/24	1,071	2.58%
06/25	1,239	2.98%

Page Views Trend 135

06/26	1,282	3.09%
06/27	1,499	3.61%
06/28	1,229	2.96%
06/29	1,412	3.40%
06/30	1,635	3.94%
Total	41,525	100.00%

Page Views Trend - Help Card



Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Page View – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

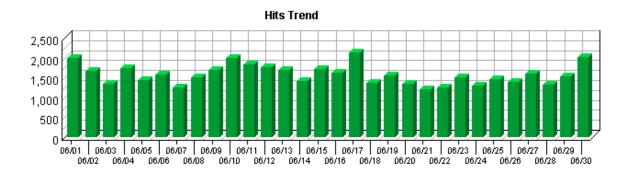


Periods of less activity can be considered good times for maintenance and content improvement.

136 Page Views Trend

Hits Trend

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



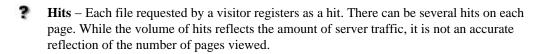
Hits Trend

Time Interval	Hits	%
06/01	2,001	4.24%
06/02	1,658	3.52%
06/03	1,347	2.86%
06/04	1,735	3.68%
06/05	1,434	3.04%
06/06	1,572	3.33%
06/07	1,248	2.65%
06/08	1,504	3.19%
06/09	1,694	3.59%
06/10	1,988	4.22%
06/11	1,823	3.87%
06/12	1,754	3.72%
06/13	1,699	3.60%
06/14	1,413	3.00%
06/15	1,702	3.61%
06/16	1,627	3.45%
06/17	2,126	4.51%
06/18	1,361	2.89%
06/19	1,553	3.29%
06/20	1,343	2.85%
06/21	1,195	2.53%
06/22	1,244	2.64%
06/23	1,502	3.18%
06/24	1,306	2.77%
06/25	1,460	3.10%

Hits Trend 137

06/26	1,399	2.97%
06/27	1,596	3.38%
06/28	1,324	2.81%
06/29	1,532	3.25%
06/30	2,023	4.29%
Total	47,163	100.00%

Hits Trend – Help Card



Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

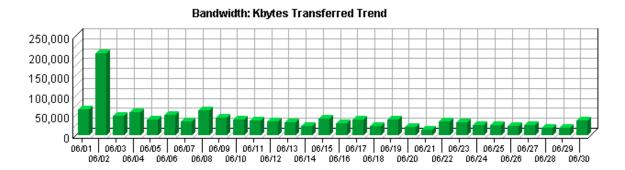
% – Percentage of hits that occurred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

138 Hits Trend

Bandwidth: Kbytes Transferred Trend

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.



Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
06/01	65,585	5.36%
06/02	205,347	16.78%
06/03	49,483	4.04%
06/04	58,354	4.77%
06/05	39,484	3.23%
06/06	50,860	4.16%
06/07	34,791	2.84%
06/08	63,319	5.17%
06/09	42,910	3.51%
06/10	39,744	3.25%
06/11	37,894	3.10%
06/12	35,049	2.86%
06/13	33,454	2.73%
06/14	22,474	1.84%
06/15	41,034	3.35%
06/16	31,037	2.54%
06/17	39,360	3.22%
06/18	23,954	1.96%
06/19	38,783	3.17%
06/20	20,927	1.71%
06/21	13,361	1.09%
06/22	34,407	2.81%
06/23	32,978	2.70%
06/24	24,399	1.99%
06/25	24,488	2.00%

06/26	23,840	1.95%
06/27	24,579	2.01%
06/28	17,504	1.43%
06/29	17,578	1.44%
06/30	36,602	2.99%
Total	1,223,565	100.00%

Bandwidth: Kbytes Transferred Trend - Help Card

Kbytes Transferred – Number of kilobytes of data transferred during the specified time interval.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.

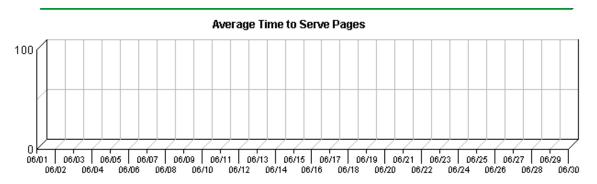


Periods of less activity can be considered good times for maintenance and content improvement.

Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages.

Note: Not all web servers log the information necessary to create this report.



Average Time to Serve Pages

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
06/01	0	1,804	0
06/02	0	1,328	0
06/03	0	1,115	0
06/04	0	1,580	0
06/05	0	1,243	0
06/06	0	1,410	0
06/07	0	1,123	0
06/08	0	1,336	0
06/09	0	1,489	0
06/10	0	1,713	0
06/11	0	1,581	0
06/12	0	1,570	0
06/13	0	1,489	0
06/14	0	1,236	0
06/15	0	1,496	0
06/16	0	1,440	0
06/17	0	1,936	0
06/18	0	1,190	0
06/19	0	1,332	0
06/20	0	1,185	0
06/21	0	1,094	0
06/22	0	1,118	0
06/23	0	1,350	0
06/24	0	1,071	0
06/25	0	1,239	0

06/26	0	1,282	0
06/27	0	1,499	0
06/28	0	1,229	0
06/29	0	1,412	0
06/30	0	1,635	0
Total	0	41,525	0.0

Average Time to Serve Pages - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Total Time to Serve – The total amount of time the server spent serving documents during the specified time interval.

Pages Served – Number of pages served to visitors during the specified time interval.

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

Errors Dashboard

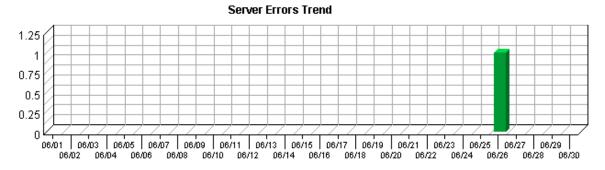
This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

Technical Statistics

Total Hits	48,890	100%
Successful Hits	47,163	96.47%
Failed Hits	1,727	3.53%
Cached Hits	10,833	22.16%





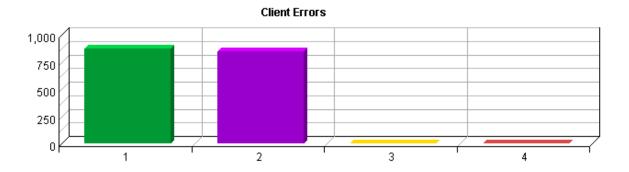


Errors Dashboard 143

144 Errors Dashboard

Client Errors

This report identifies the error codes from the browsers accessing your server.



Client Errors

	HTTP Status Codes	Hits	%
1.	403 Forbidden	873	50.58%
2.	404 Not Found	850	49.25%
3.	400 Bad Request	2	0.12%
4.	000 Incomplete / Undefined	1	0.06%
	Total	1,726	100.00%

Client Errors – Help Card

? Client Errors – An error caused by a problem on your visitor's end of the web site connection. The server is not responsible for client errors.

Hits – Number of failed hits that returned this status code.

HTTP Status Codes – The status code for the specific error that occurred.

 $\mbox{\%}$ – Percentage of total failed hits that returned this status code.

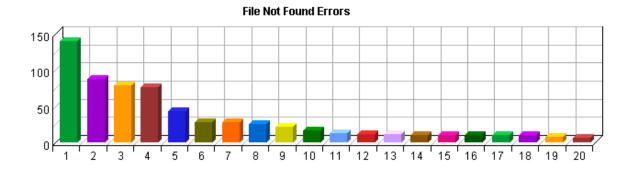
We this page to determine what maintenance is necessary.

Client Errors 145

146 Client Errors

File Not Found Errors

This report identifies files that returned "404 - Not Found" or "410 - Gone" errors from your server.



File Not Found Errors

	Files Not Found and Referring URL	Hits	%
1.	/ncer/p3/ designs_sustain_rfp_2005.html (no referrer)	140	16.47%
2.	/ncer/p3/designs_sustain_rfp. html (no referrer)	88	10.35%
3.	/ncer/p3/event_2008/ event_photos/teams/su833523/su833523. html (no referrer)	79	9.29%
4.	/ncer/p3/event_2008/ event_photos/teams/su833547/su833547. html (no referrer)	76	8.94%
5.	/ncer/p3/event_2008/ event_photos/teams/su833560/su8335602. html (no referrer)	43	5.06%
6.	/ncer/p3/event_2008/ event_photos/teams/su833555/su833555. html (no referrer)	28	3.29%
7.	/ncer/p3/event_2008/ event_photos/teams/su833559/su833559. html (no referrer)	28	3.29%
8.	/ncer/p3/apply/apply/ (no referrer)	26	3.06%
9.	/ncer/p3/forum/ncer/p3/teams/ http://es.epa.gov/ncer/p3/ teams/index.html	22	2.59%
10.	/ncer/p3/forum/new_password. cfm?confId=86 (no referrer)	17	2.00%
11.	/ncer/p3/ / (no referrer)	13	1.53%
12.	/ncer/p3/project_websites/ teams/ (no referrer)	11	1.29%
13.	/ncer/p3/current/index.html_ (no referrer)	11	1.29%

File Not Found Errors 147

14.	/ncer/p3/ designs_sustain_rfp_2005.html# http://web.dcp.ufl.edu/ ckibert/BCN6586/ SyllabusBCN6586ConstructionEcologySpring2005.htm	10	1.18%
15.	/ncer/p3/p3_grants_comp.html (no referrer)	10	1.18%
16.	/ncer/p3/expo/exp_archive. html (no referrer)	10	1.18%
17.	/ncer/p3/event_2008/ event_photos/teams/su833526su833526. html (no referrer)	10	1.18%
18.	/ncer/p3/ designs_sustain_rfp_2005.html http://web.dcp.ufl.edu/ ckibert/BCN6586/ SyllabusBCN6586ConstructionEcologySpring2005.htm	10	1.18%
19.	/ncer/p3/apply/apply/ http://es.epa.gov/ncer/p3/ apply/index.html	8	0.94%
20.	/ncer/p3/expo/ 2008_p3_expo_programguide.pdf www.brandimensions.com	6	0.71%
	Subtotal	646	76.00%
	Other	204	24.00%
	Total	850	100.00%

File Not Found Errors – Help Card

ş

Hits – Number of times a request for this file returned a "404 – Not Found" error or a "410 – Gone" error from your server.

Files – This column lists the file that could not be found and the URL of the referrer (if known).

% – Percentage of the total 404 and 410 errors that were for this file.

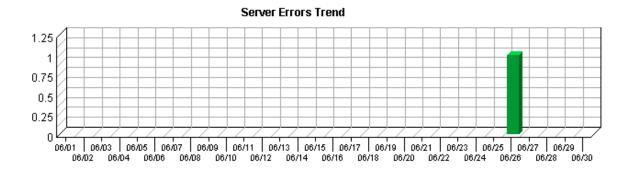


Check the links to all pages and files listed in this table. The files were either moved or they no longer exist, and the links are no longer successful.

148 File Not Found Errors

Server Errors

This report lists the errors which occurred on the server.



Server Errors

	HTTP Status Codes	Hits	%
1.	500 Internal Error	1	100.00%
	Total	1	100.00%

Server Errors - Help Card



Hits – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of failed hits that were of the specified type.



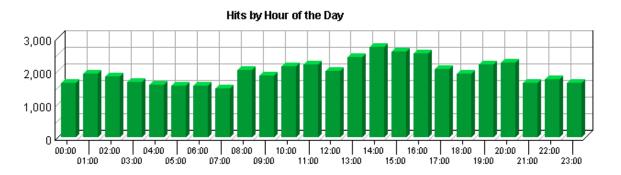
Use this page to determine what maintenance is necessary.

Server Errors 149

150 Server Errors

Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

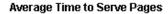


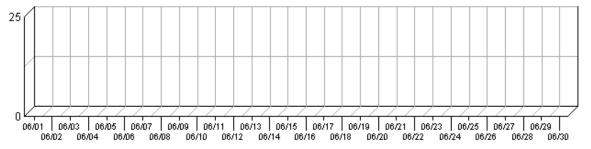
Most Active Summary

Most Active Date	June 17, 2008
Number of Hits on Most Active Date	2,126
Most Active Day of the Week	Mon
Most Active Hour of the Day	14:00-14:59

Activity on Weekdays Summary

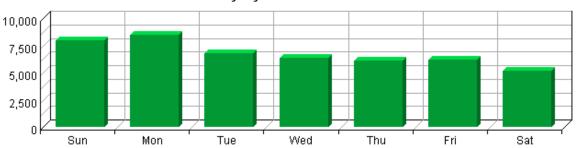
Total Hits Weekdays	34,000
Total Visits Weekdays	9,185
Average Number of Visits per day on Weekdays	437
Average Number of Hits per day on Weekdays	1,619





Activity Dashboard 151

Hits by Day of the Week



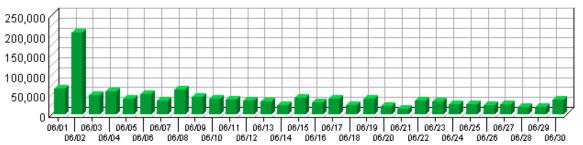
Least Active Summary

Least Active Date	June 21, 2008
Number of Hits on Least Active Date	1,195
Least Active Day of the Week	Sat
Least Active Hour of the Day	07:00-07:59

Activity on Weekends Summary

Total Hits Weekend	13,163
Total Visits Weekend	3,522
Average Number of Visits per Weekend	704
Average Number of Hits per Weekend	2,632

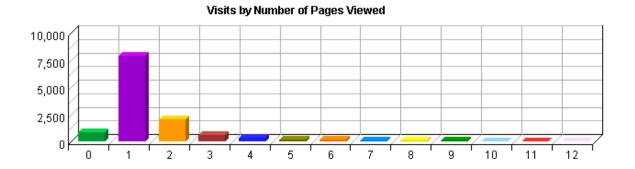
Bandwidth: Kbytes Transferred Trend



152 Activity Dashboard

Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

Number of Pages Viewed	Visits	%
0	807	6.36%
1	7,905	62.26%
2	2,075	16.34%
3	574	4.52%
4	317	2.50%
5	201	1.58%
6	139	1.09%
7	78	0.61%
8	58	0.46%
9	46	0.36%
10	39	0.31%
11	27	0.21%
12	27	0.21%
Subtotal	12,293	96.83%
Other	403	3.17%
Total	12,696	100.00%

Visits by Number of Pages Viewed - Help Card

Number of Pages Viewed – The number of pages viewed during a visit. If the visitor viewed only non–page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

Visits – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

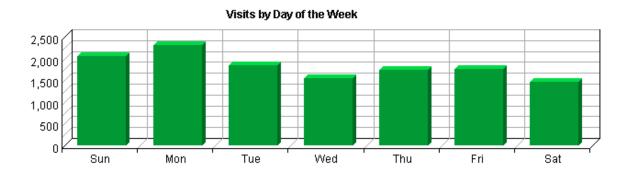
% – Percentage of total visits by people who viewed the specified number of pages.



You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Visits by Day of the Week

Day	Visits	%
Sun	2,059	16.20%
Mon	2,309	18.17%
Tue	1,845	14.52%
Wed	1,542	12.14%
Thu	1,739	13.69%
Fri	1,750	13.77%
Sat	1,463	11.51%
Total Weekend	3,522	27.72%
Total Weekdays	9,185	72.28%
Total	12,707	100.00%

Visits by Day of the Week - Help Card

3

Day – Specified day of the week being tracked.

Visits – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that occurred on the specified day of the week.

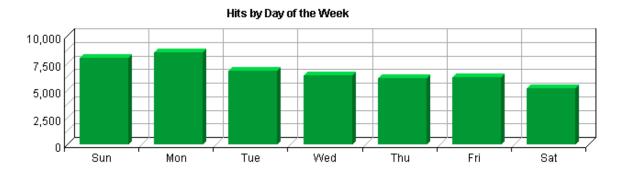
B

Number of visits on the specified day of the week. If the report period is longer than one

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Hits by Day of the Week

Day	Hits	%
Sun	7,983	16.93%
Mon	8,504	18.03%
Tue	6,767	14.35%
Wed	6,379	13.53%
Thu	6,140	13.02%
Fri	6,210	13.17%
Sat	5,180	10.98%
Total Weekend	13,163	27.91%
Total Weekdays	34,000	72.09%
Total	47,163	100.00%

Hits by Day of the Week - Help Card

3

Day – Specified day of the week being tracked.

Hits – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of total hits that occurred on the specified day of the week.

Ø

Days of less activity should be considered good days for maintenance and content improvement.

Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

Hour	Visits	%
00:00	442	3.48%
01:00	483	3.80%
02:00	477	3.75%
03:00	463	3.64%
04:00	429	3.38%
05:00	456	3.59%
06:00	472	3.71%
07:00	473	3.72%
08:00	538	4.23%
09:00	593	4.67%
10:00	612	4.82%
11:00	645	5.08%
12:00	598	4.71%
13:00	643	5.06%
14:00	638	5.02%
15:00	620	4.88%
16:00	583	4.59%
17:00	549	4.32%
18:00	525	4.13%
19:00	485	3.82%
20:00	559	4.40%
21:00	502	3.95%
22:00	477	3.75%
23:00	445	3.50%
Total Visits during Work Hours (8:00am-5:00pm)	5,470	43.05%

Total Visits during After Hours (5:01pm-7:59am)	7,237	56.95%
Total	12,707	100.00%

Summary of Visits by Hour of the Day

Most Active Hour of the Day	11:00-11:59
Least Active Hour of the Day	04:00-04:59

Visits by Hour of the Day - Help Card

Hour – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of visits

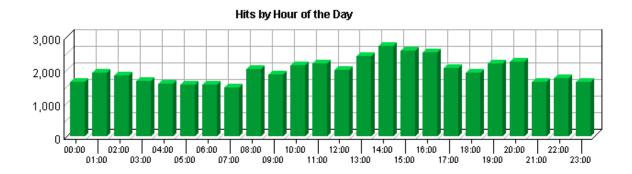
Visits – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

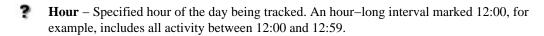
Hour	Hits	%
00:00	1,642	3.48%
01:00	1,907	4.04%
02:00	1,836	3.89%
03:00	1,654	3.51%
04:00	1,587	3.36%
05:00	1,564	3.32%
06:00	1,555	3.30%
07:00	1,473	3.12%
08:00	2,031	4.31%
09:00	1,870	3.96%
10:00	2,145	4.55%
11:00	2,202	4.67%
12:00	2,013	4.27%
13:00	2,415	5.12%
14:00	2,719	5.77%
15:00	2,590	5.49%
16:00	2,514	5.33%
17:00	2,051	4.35%
18:00	1,908	4.05%
19:00	2,199	4.66%
20:00	2,254	4.78%
21:00	1,642	3.48%
22:00	1,749	3.71%
23:00	1,643	3.48%

Total Hits during Work Hours (8:00am-5:00pm)	20,499	43.46%
Total Hits during After Hours (5:01pm-7:59am)	26,664	56.54%
Total	47,163	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	14:00–14:59
Least Active Hour of the Day	07:00-07:59

Hits by Hour of the Day - Help Card



Hits – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of hits.

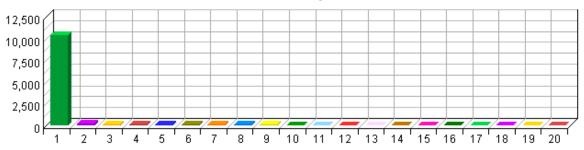
% – Percentage of hits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Visit Duration by Visits

This report shows the number and percentages of visits over selected visit lengths.





Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0–1	10,376	81.73%
1–2	259	2.04%
2–3	154	1.21%
3–4	107	0.84%
4–5	79	0.62%
5–6	74	0.58%
6–7	72	0.57%
7–8	83	0.65%
8–9	55	0.43%
9–10	49	0.39%
10–11	44	0.35%
11–12	40	0.32%
12–13	48	0.38%
13–14	45	0.35%
14–15	40	0.32%
15–16	41	0.32%
16–17	37	0.29%
17–18	48	0.38%
18–19	39	0.31%
19–20	37	0.29%
Subtotal	11,727	92.37%
Other	969	7.63%
Total	12,696	100.00%

Visit Duration by Visits 163

Visit Duration by Visits - Help Card

? Visit Duration (minutes) – The number of minutes your web site was viewed.

Visits – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

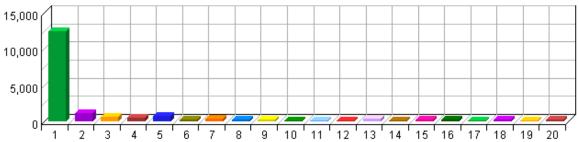
% – Percentage of visitors who viewed your page for the specified duration of time.

This information tells you how many visitors view your site for specific intervals of time.

Visit Duration by Page Views

This report shows the number and percentages of pages views over selected visit lengths.





Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0–1	12,462	30.05%
1–2	1,177	2.84%
2–3	592	1.43%
3–4	510	1.23%
4–5	787	1.90%
5–6	292	0.70%
6–7	333	0.80%
7–8	255	0.61%
8–9	204	0.49%
9–10	181	0.44%
10–11	156	0.38%
11–12	158	0.38%
12–13	373	0.90%
13–14	183	0.44%
14–15	217	0.52%
15–16	250	0.60%
16–17	186	0.45%
17–18	287	0.69%
18–19	165	0.40%
19–20	246	0.59%
Subtotal	19,014	45.85%
Other	22,454	54.15%
Total	41,468	100.00%

Visit Duration by Page Views - Help Card

?

Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

Views – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

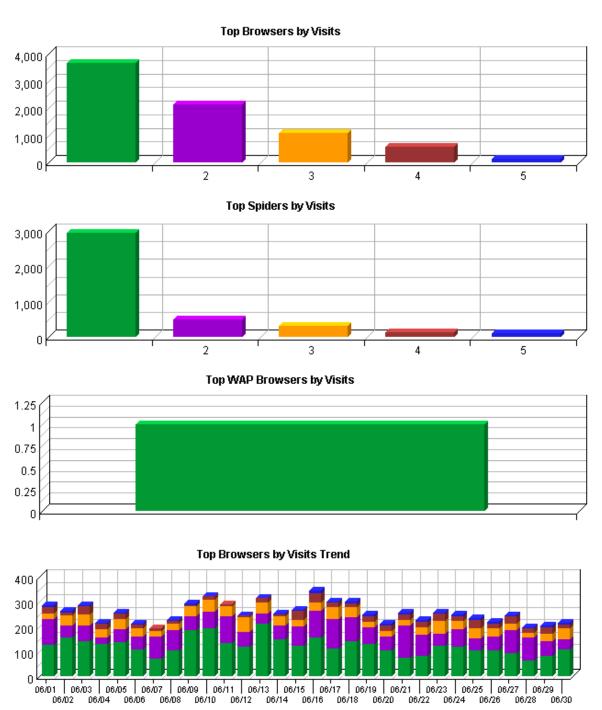
% – Percentage of visitors who viewed your page for the specified duration of time.



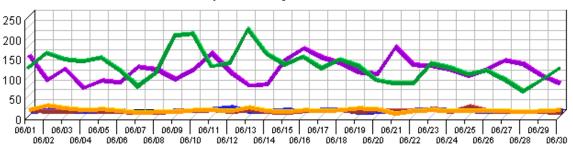
This information tells you how many visitors view your site for specific intervals of time.

Browsers and Platforms Dashboard

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.

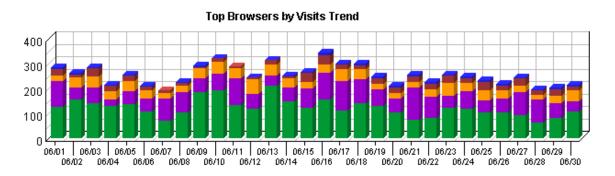


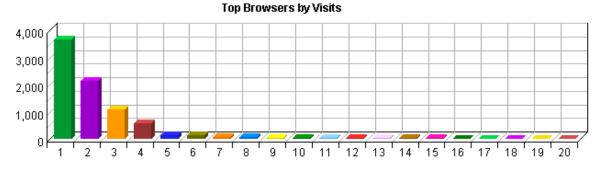
Top Platforms by Visits Trend



Top Browsers

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.





Top Browsers

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	3,672	44.34%	9,562
2.	msnbot/1.1 (http://search.msn.com/msnbot.htm)	2,136	25.79%	4,002
3.	Mozilla	1,069	12.91%	3,205
4.	Other Netscape Compatible	588	7.10%	2,242
5.	Others	148	1.79%	216
6.	Jakarta Commons-HttpClient/3.0.1	141	1.70%	543
7.	NLESE USEPA	62	0.75%	940
8.	psbot/0.1 (http://www.picsearch.com/bot.html)	53	0.64%	129
9.	PEAR HTTP_Request class (http://pear.php.net/)	45	0.54%	60
10.	msnbot-media/1.1 (http://search.msn.com/msnbot.htm)	32	0.39%	64
11.	Yandex/1.01.001 (compatible; Win16; I)	26	0.31%	895
12.	Opera	25	0.30%	68
13.	Netscape	24	0.29%	32
14.	NutchCVS/0.7.2 (Nutch; http://lucene.apache.org/nutch/bot.html; nutch-agent@lucene.apache.org)	22	0.27%	378
15.	WebVac (webmaster@pita.stanford.edu WebVac.org)	20	0.24%	1,598

Top Browsers 169

16.	msnbot-media/1.0 (http://search.msn.com/msnbot.htm)	16	0.19%	183
17.	Safari	16	0.19%	23
18.	bot/1.0 (bot; http://; bot@bot.bot)	12	0.14%	31
19.	LinkWalker/2.0	12	0.14%	23
20.	libwww-perl/5.805	12	0.14%	12
	Subtotal	8,131	98.18%	24,206
	Other	151	1.82%	554
	Total	8,282 1	100.00%	24,760

Top Browsers - Help Card

Prowser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Hits – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

Visits – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total for the sort column (hits or visits) by those using the specified browser.

Prowser data can help you determine how to configure your site for optimal viewing.

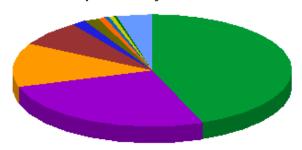
Note: Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

170 Top Browsers

Top Browsers by Version

This report lists the browser versions most common among your visitors.





Top Browsers by Version

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	2,288	27.63%	6,031
		7.0	1,274	15.38%	3,351
		5.5	49	0.59%	64
		5.0	25	0.30%	51
		5.01	16	0.19%	41
		mutant	10	0.12%	11
		4.0	3	0.04%	3
		2.0d	2	0.02%	4
		1.	1	0.01%	2
		8.0	1	0.01%	1
		5.14	1	0.01%	1
		7.0b	1	0.01%	1
		4.01	1	0.01%	1
		Other	0	0.00%	0
2.	msnbot/1.1 (http://search.msn.com/msnbot.htm)	Version Unknown	2,136	25.79%	4,002
		Other	0	0.00%	0
3.	Mozilla	20080404	568	6.86%	1,585
		Version Unknown	136	1.64%	251
		20070515	51	0.62%	506
		2008052906	51	0.62%	110
		20071127	22	0.27%	46
		20070308	21	0.25%	33
		20061010	19	0.23%	209
		2008061004	17	0.21%	31

	13	0.16%	13
20070725	13	0.16%	37
200/0/23	11	0.13%	29
20070508	9	0.13 %	13
20070308	8	0.11 %	10
20080109	7	0.10%	7
20070713	5	0.06%	9
20070309	5	0.06%	9
2008061013	5	0.06%	8
	5 4		
20060111	-	0.05%	15
20050915	4	0.05%	6
20080530	4	0.05%	12
20031016	4	0.05%	8
20060508	3	0.04%	22
20061204	3	0.04%	15
2008051206	3	0.04%	3
20050716	3	0.04%	4
20080311	3	0.04%	5
20071008	3	0.04%	5
20060728	2	0.02%	5
20080418	2	0.02%	8
20041107	2	0.02%	3
20060414	2	0.02%	2
20070914	2	0.02%	2
20071010	2	0.02%	4
20080416	2	0.02%	2
20060612	2	0.02%	4
20040707	2	0.02%	3
20070219	2	0.02%	3
20080219	2	0.02%	31
20061025	2	0.02%	7
20021126	2	0.02%	4
20050511	2	0.02%	6
20050224	2	0.02%	3
20060426	1	0.01%	3
20070208	1	0.01%	1
20061201	1	0.01%	1
2008052912	1	0.01%	1
2008060309	1	0.01%	1
2008050509	1	0.01%	8
20050414	1	0.01%	1
20011128	1	0.01%	1
20011120	4	0.01/0	1

		20040614	1	0.01%	2
		2008051202	1	0.01%	2
		20080514	1	0.01%	1
		20050317	1	0.01%	1
		20051130	1	0.01%	2
		2008053008	1	0.01%	1
		2008053103	1	0.01%	6
		20020910	1	0.01%	2
		20050319	1	0.01%	1
		20060909	1	0.01%	1
		20041002	1	0.01%	1
		20041122	1	0.01%	2
		20071206	1	0.01%	1
		20080129	1	0.01%	1
		20071025	1	0.01%	1
		20071128	1	0.01%	2
		20030703	1	0.01%	2
		20080208	1	0.01%	1
		20031007	1	0.01%	2
		20070625	1	0.01%	1
		20051106	1	0.01%	2
		Other	0	0.00%	0
4.	Other Netscape Compatible	Version Unknown	588	7.10%	2,242
		Other	0	0.00%	0
5.	Others	Version Unknown	148	1.79%	216
		Other	0	0.00%	0
6.	Jakarta Commons-HttpClient/3.0.1	Version Unknown	141	1.70%	543
		Other	0	0.00%	0
				0 ==0 /	0.40
7.	NLESE USEPA	Version Unknown	62	0.75%	940
7.	NLESE USEPA		62 0	0.75%	940 0
7.8.	NLESE USEPA psbot/0.1 (http://www.picsearch.com/bot.html)	Unknown			
		Unknown Other Version	0	0.00%	0
		Unknown Other Version Unknown	0 53	0.00% 0.64%	0 129
8. 9.	psbot/0.1 (http://www.picsearch.com/bot.html) PEAR HTTP_Request class (Unknown Other Version Unknown Other Version Unknown Other	0 53 0	0.00% 0.64% 0.00% 0.54%	0 129 0
8.	psbot/0.1 (http://www.picsearch.com/bot.html) PEAR HTTP_Request class (Unknown Other Version Unknown Other Version Unknown	0 53 0 45	0.00% 0.64% 0.00% 0.54%	0 129 0 60

11.	Yandex/1.01.001 (compatible; Win16; I)	Version Unknown	26	0.31%	895
		Other	0	0.00%	0
12.	Opera	9.50	6	0.07%	18
		9.24	3	0.04%	4
		9.00	2	0.02%	6
		6.0	2	0.02%	4
		9.27	2	0.02%	20
		9.23	2	0.02%	3
		7.11	2	0.02%	4
		8.00	1	0.01%	2
		9.26	1	0.01%	1
		9.22	1	0.01%	1
		6.05	1	0.01%	1
		7.54	1	0.01%	2
		8.50	1	0.01%	2
		Other	0	0.00%	0
13.	Netscape	7.2	5	0.06%	6
13.		Version Unknown	4	0.05%	6
		4.5	4	0.05%	5
		4.61	3	0.04%	3
		4.0	2	0.02%	2
		2.02	1	0.01%	2
		8.1	1	0.01%	2
		0.91	1	0.01%	2
		8.0	1	0.01%	2
		0.6	1	0.01%	1
		6.2.1	1	0.01%	1
		Other	0	0.00%	0
14.	NutchCVS/0.7.2 (Nutch; http://lucene.apache.org/nutch/bot.html;	Version Unknown	22	0.27%	378
	nutch-agent@lucene.apache.org)	Other	0	0.00%	0
15.	WebVac (webmaster@pita.stanford.edu WebVac.org)	Version Unknown	20	0.24%	1,598
		Other	0	0.00%	0
16.	msnbot-media/1.0 (http://search.msn.com/msnbot.htm)	Version Unknown	16	0.19%	183
		Other	0	0.00%	0
17.	Safari	419.3	8	0.10%	11
		YY/ADOBE	4	0.05%	4
		312.6	2	0.02%	3
		125.12	1	0.01%	1

		523.12	1	0.01%	4
		Other	0	0.00%	0
18.	bot/1.0 (bot; http://; bot@bot.bot)	Version Unknown	12	0.14%	31
		Other	0	0.00%	0
19.	LinkWalker/2.0	Version Unknown	12	0.14%	23
		Other	0	0.00%	0
20.	libwww-perl/5.805	Version Unknown	12	0.14%	12
		Other	0	0.00%	0
	Subtotal		8,131	98.18%	24,206
	Other		151	1.82%	554
	Total		8,282	100.00%	24,760

Top Browsers by Version - Help Card

Prowser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

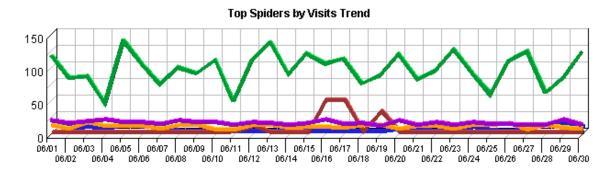
% – Percentage of the total visits in which the visitor viewed this page at least once.

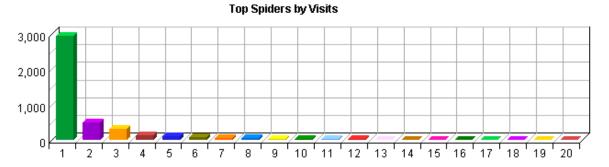
Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

Top Spiders

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.





Top Spiders

	Spider	Visits %	Hits
1.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	2,953 66.73%	11,678
2.	Mozilla/5.0 (compatible; Yahoo! Slurp/3.0; http://help.yahoo.com/help/us/ysearch/slurp)	501 11.32%	1,687
3.	Mozilla/5.0 (compatible; Googlebot/2.1; http://www.google.com/bot.html)	306 6.92%	7,303
4.	MSNBOT_Mobile MSMOBOT Mozilla	137 3.10%	181
5.	Gigabot	115 2.60%	364
6.	Mozilla/5.0 (Twiceler–0.9 http://www.cuill.com/twiceler/robot.html) One–time, weeklong image crawl	73 1.65%	185
7.	Mozilla/5.0 (compatible; Yahoo! DE Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	59 1.33%	118
8.	Mozilla/5.0 (compatible; Yahoo! Slurp China; http://misc.yahoo.com.cn/help.html)	51 1.15%	51
9.	Mozilla/5.0 (compatible; Exabot/3.0; http://www.exabot.com/go/robot)	37 0.84%	38
10.	Yeti	34 0.77%	35
11.	WebAlta Crawler	25 0.56%	242

Top Spiders 177

12.	Speedy Spider (http:	19	0.43%	22
13.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT 5.1; maxamine.com-robot)	12	0.27%	33
14.	Mozilla/5.0 (compatible; YodaoBot/1.0; http://www.yodao.com/help/webmaster/spider/;)	11	0.25%	12
15.	Mozilla/5.0 (compatible; woriobot http://worio.com)	11	0.25%	31
16.	Baiduspider (http:	10	0.23%	13
17.	Mozilla/5.0 (Twiceler–0.9 http://www.cuill.com/twiceler/robot.html)	9	0.20%	49
18.	Balihoo	7	0.16%	28
19.	Mozilla/5.0 (Windows; U; Windows NT 5.1; en–US; rv:1.8.1; maxamine.com–robot) Gecko/20061010 Firefo	6	0.14%	24
20.	Mozilla/5.0 (compatible; woriobot support [at] worio [dot] com http://worio.com)	6	0.14%	35
	Subtotal	4,382	99.03%	22,129
	Other	43	0.97%	274
	Total	4,425	100.00%	22,403

Top Spiders - Help Card

Hits – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Spider – An automated program which searches the Internet.

Visits – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

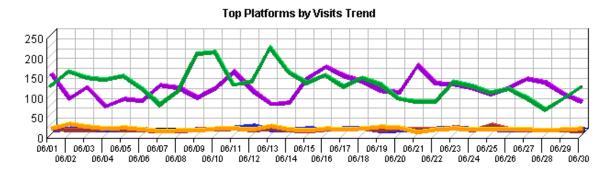
% – Percentage of total spider visits or hits by the specified spider.

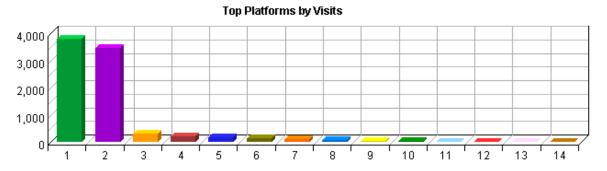
This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

178 Top Spiders

Top Platforms

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.





Top Platforms

	Platform	Visits	%	Views
1.	Windows XP	3,790	45.76%	10,191
2.	Others	3,442	41.56%	10,780
3.	Windows 2000	316	3.82%	801
4.	Windows NT	208	2.51%	596
5.	Macintosh	163	1.97%	288
6.	Linux	129	1.56%	803
7.	Macintosh PowerPC	100	1.21%	220
8.	Windows 98	57	0.69%	98
9.	Windows 3.x	26	0.31%	895
10.	Windows 2003	24	0.29%	54
11.	Windows ME	10	0.12%	14
12.	Windows Win32s	9	0.11%	10
13.	Windows 95	4	0.05%	5
14.	SunOS	4	0.05%	5
	Total	8,282	100.00%	24,760

Top Platforms 179

Top Platforms - Help Card

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Hits – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Platform – The specified platform being analyzed. The operating system used by the visitor to your site.

Total – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

Visits – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.



This information is useful when determining what content to include on your web site.

180 Top Platforms

Glossary

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
Client Errors	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400–range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
Destination Page	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
Entry File	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User-defined category shown for the first campaign for a visitor. Examples include online banner ads, e-marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
НТТР	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

overview and links to the rest of the site. It often contains or links to a Table of Contents.

	Contents.
Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one—to three—digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Camapaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
Order Count	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable-length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four-step purchase process.
Purchase Count	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

Referrer	URL of a web page that refers visitors to your site.
Report Period	The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.
Returning Visitors	Visitors who already had a cookie from your site before they visited.
Scenario Analysis Step	The name of the step in the defined scenario. The step marks progress on the path that is being monitored.
Script	A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.
Search Keywords	A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".
Search Phrase	The search phrase a visitor used to find your site.
Server	A computer that hosts information available to anyone accessing the Internet or an internal intranet.
Server Error	An error occurring on the server. Web server errors have codes in the 500 range.
Single Access Page	A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.
Spider	An automated program which searches the internet.
Status Code	The HTTP status code of a file request specifies whether the transfer was successful or not, and why. These codes are defined in RFC 2616, section 6.1.1.

"Success" codes:

100 = Success: Continue

101 = Success: Switching Protocols
200 = Success: OK
201 = Success: Created
202 = Success: Accepted
203 = Success: Non-Authoritative Information
204 = Success: No Content
205 = Success: Reset Content
206 = Success: Partial Content
300 = Success: Multiple Choices
301 = Success: Moved Permanently
302 = Success: Found
303 = Success: See Other
304 = Success: Not Modified
305 = Success: Use Proxy

"Failed" codes:

400 = Failed: Bad Request
401 = Failed: Unauthorized
402 = Failed: Payment Required
403 = Failed: Forbidden

307 = **Success** : Temporary Redirect

404 = **Failed**: Not Found **405** = **Failed**: Method Not Allowed **406** = **Failed**: Not Acceptable **407** = **Failed**: Proxy Authentication Required **408** = **Failed**: Request Time-out **409** = **Failed**: Conflict 410 = Failed: Gone 411 = Failed: Length Required 412 = Failed: Precondition Failed 413 = Failed: Request Entity Too Large **414 = Failed**: Request–URI Too Large **415** = **Failed**: Unsupported Media Type **416** = **Failed**: Requested range not satisfiable **417** = **Failed**: Expectation Failed **500** = **Failed**: Internal Server Error **501** = **Failed**: Not Implemented **502** = **Failed**: Bad Gateway **503** = **Failed**: Service Unavailable **504** = **Failed**: Gateway Time–out **505** = **Failed**: HTTP Version Not Supported Subtotal In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal." Suffix (Domain See "Top-Level Domain." Name) Time Interval A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59. Time before The number of days between a new buyer's first visit and first purchase. Order Time between The number of days between a visitor's previous purchase and most recent purchase in Purchases this report period. Top-Level The suffix of a domain name. A top-level domain can be based on the type of **Domain** organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains: ARPANET: .arpa Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz **Education**: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn **International**: .int .int.co .int.ve .intl.tn Government: .gov .gov.[country code] .gove.[country code] .go.[country code] Military: .mil .mil.[country code]

Glossary 185

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the /html/info/ directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
Visitor Minutes	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.