WEBTRENDS.

## **P3 Monthly Statistics**

Web Log Analysis Monthly Report January 2008

Report Range:01/01/2008 00:00:00 - 01/31/2008 23:59:59

www.netiq.com



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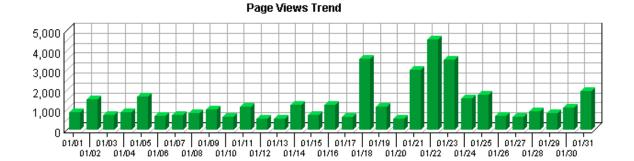
### **Overview Dashboard**

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



#### Visit Summary

Visits	12,391
Average per Day	399
Average Visit Length	00:16:49
Median Visit Length	00:03:12
International Visits	1.87%
Visits of Unknown Origin	63.53%
Visits from Your Country: United States (US)	34.60%



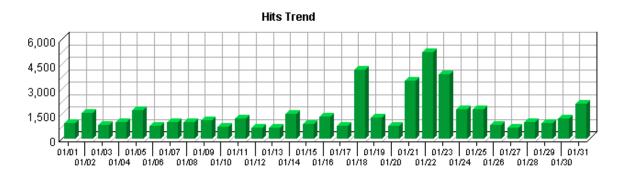
#### **Page View Summary**

Page Views	41,719
Average per Day	1,345
Average Page Views per Visit	3.37



**Visitor Summary** 

Unique Visitors	4,950
Visitors Who Visited Once	3,767
Visitors Who Visited More Than Once	1,183
Average Visits per Visitor	2.50

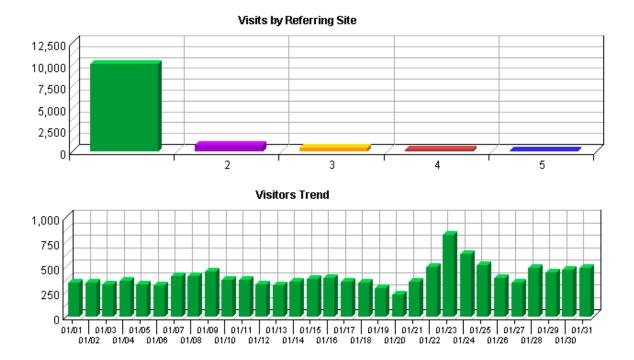


#### Hit Summary

Successful Hits for Entire Site	46,921
Average Hits per Day	1,513
Home Page Hits	3,954

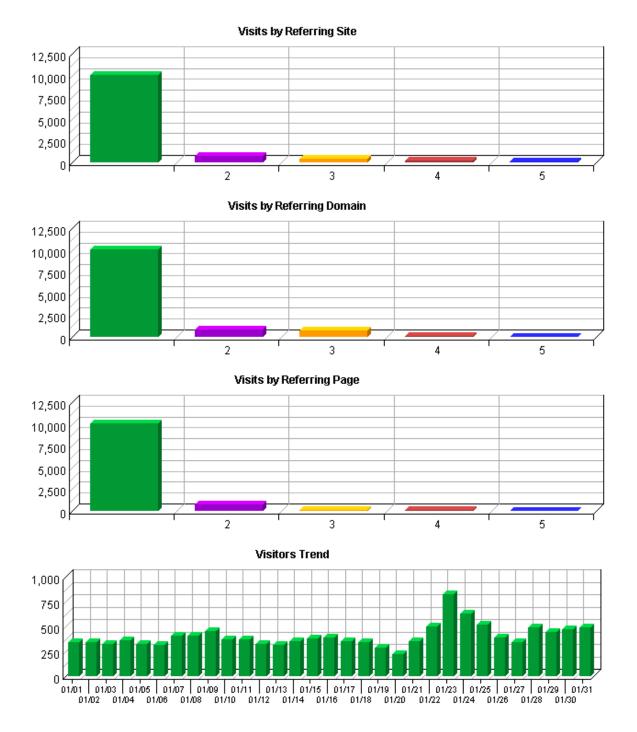
# **Marketing Dashboard**

This dashboard summarizes important information related to online marketing activity.



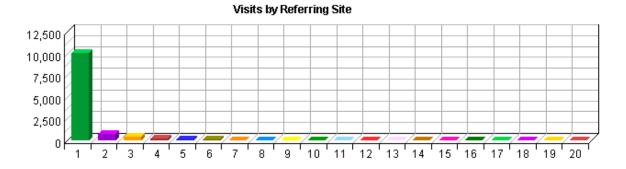
### **Referrers Dashboard**

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.



### Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



	Site	Visits	%
1.	No Referrer	10,049	81.10%
2.	http://www.google.com/	751	6.06%
3.	http://es.epa.gov/	432	3.49%
4.	http://www.epa.gov/	191	1.54%
5.	http://search.yahoo.com/	75	0.61%
6.	http://yosemite.epa.gov/	59	0.48%
7.	http://nlquery.epa.gov/	50	0.40%
8.	http://images.google.com/	42	0.34%
9.	http://www.google.ca/	38	0.31%
10.	http://earth911.org/	32	0.26%
11.	http://www.google.co.in/	28	0.23%
12.	http://images.search.yahoo. com/	24	0.19%
13.	http://www.paenvironmentdigest.com/	24	0.19%
14.	http://ws.daum.net/	21	0.17%
15.	http://www.ansi.org/	21	0.17%
16.	http://www.google.co.uk/	20	0.16%
17.	http://search.live.com/	20	0.16%
18.	http://search.msn.com/	19	0.15%
19.	http://cfpub.epa.gov/	17	0.14%
20.	http://www.ieee.org/	16	0.13%
	Subtotal	11,929	96.27%
	Other	462	3.73%
	Total	12,391	100.00%

#### Activity by Referring Site

#### Activity by Referring Site – Help Card

**Referring Sites** – A web site which refers a visitor to your site by linking to it.

Site – Specific referring site being analyzed.

Visits - Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

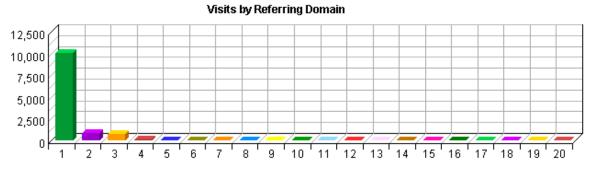
**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

## Activity by Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



# Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	10,049	81.10%
2.	google.com	806	6.50%
3.	epa.gov	757	6.11%
4.	yahoo.com	130	1.05%
5.	google.ca	40	0.32%
6.	earth911.org	32	0.26%
7.	google.co.in	28	0.23%
8.	live.com	26	0.21%
9.	paenvironmentdigest.com	24	0.19%
10.	ansi.org	23	0.19%
11.	google.co.uk	23	0.19%
12.	daum.net	21	0.17%
13.	msn.com	19	0.15%
14.	ieee.org	16	0.13%
15.	keene.edu	15	0.12%
16.	nae.edu	14	0.11%
17.	umich.edu	13	0.10%
18.	altavista.com	13	0.10%
19.	aol.com	12	0.10%
20.	occupationalhazards.com	10	0.08%
	Subtotal	12,071	97.42%
	Other	320	2.58%
	Total	12,391	100.00%

#### Activity by Referring Domain – Help Card

**Referring Domain** – A web site which refers a visitor to your site by linking to it.

**Domain** – Specific referring domain being analyzed.

Visits - Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

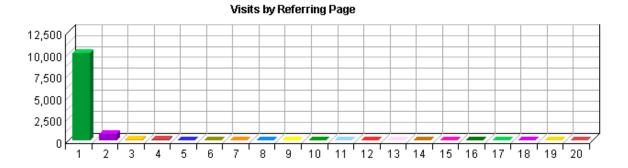
**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

## Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



	Page	Visits	%
1.	No Referrer	10,049	81.10%
2.	http://www.google.com/search	723	5.83%
3.	http://www.epa.gov/p3/	80	0.65%
4.	http://es.epa.gov/ncer/	69	0.56%
5.	http://nlquery.epa.gov/ epasearch/epasearch	50	0.40%
6.	http://search.yahoo.com/ search	48	0.39%
7.	http://images.google.com/ imgres	42	0.34%
8.	http://es.epa.gov/ncer/p3/	39	0.31%
9.	http://www.google.ca/search	38	0.31%
10.	http://www.epa.gov/	30	0.24%
11.	http://www.google.co.in/ search	28	0.23%
12.	http://yosemite.epa.gov/opa/ admpress.nsf/ d0cf6618525a9efb85257359003fb69d/ 22b0f19f8add6988852573da0066c815!OpenDocument	27	0.22%
13.	http://es.epa.gov/ncer/rfa/ 2008/2008_p3.html	26	0.21%
14.	http://images.search.yahoo. com/search/images/view	24	0.19%
15.	http://es.epa.gov/ncer/p3/ expo/index.html	24	0.19%
16.	http://www. paenvironmentdigest.com/newsletter/default.asp	24	0.19%
17.	http://earth911.org/blog/2008/ 01/24/epa-awards- sustainability-grants-to-58-student-teams/	23	0.19%
18.	http://ws.daum.net/	21	0.17%
19.	http://www.google.co.uk/ search	20	0.16%
20.	http://search.live.com/ results.aspx	19	0.15%
	Subtotal	11,404	92.03%
	Other	987	7.97%

#### Activity by Referring Page

#### Activity by Referring Page – Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

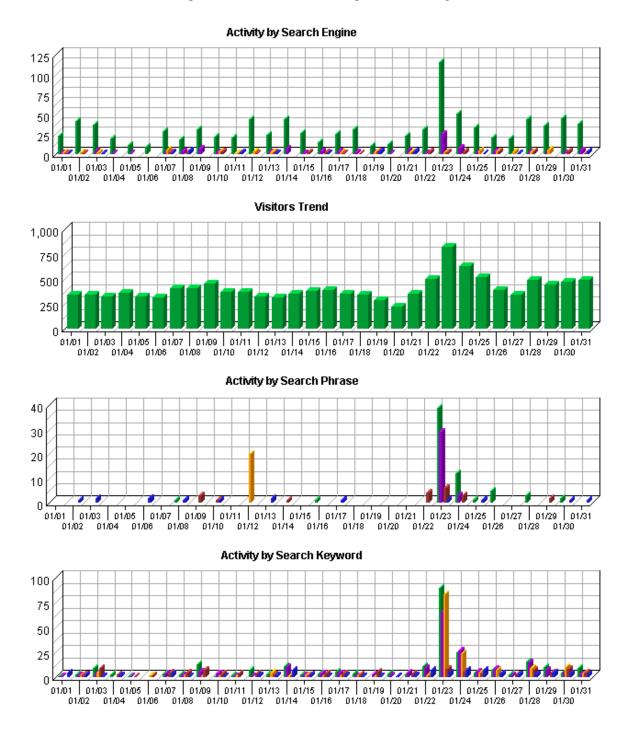
**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

### **Search Engines Dashboard**

This dashboard summarizes important information related to specific search engines.

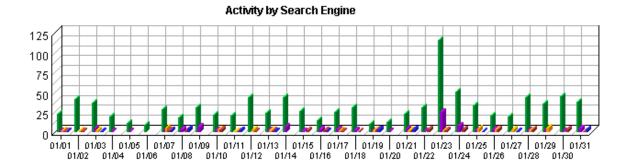


### Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



	Engines	Referrals	%
1.	google	956	77.41%
2.	yahoo	101	8.18%
3.	yahoo spain	51	4.13%
4.	google canada	44	3.56%
5.	google uk	24	1.94%
6.	msn	21	1.70%
7.	aol netfind	10	0.81%
8.	altavista	6	0.49%
9.	google australia	4	0.32%
10.	google france	3	0.24%
11.	google italy	3	0.24%
12.	picsearch	2	0.16%
13.	all the web	2	0.16%
14.	yahoo uk &ireland	2	0.16%
15.	yahoo japan	1	0.08%
16.	netscape	1	0.08%
17.	google japan	1	0.08%
18.	yahoo taiwan	1	0.08%
19.	compuserve	1	0.08%
20.	google germany	1	0.08%
	Total	1,235	100.00%

#### Activity by Search Engine

Engines	Phrases	Referrals	%
1. google	epa p3 expo	41	3.32%
	epa expo	27	2.19%
	green roof filetype:pdf	20	1.62%
	carnegie mellon university logo	14	1.13%
	epa p3	12	0.97%
	national sustainable design expo	12	0.97%
	theater building case study filetype:pdf	11	0.89%
	p3 expo	10	0.81%
	education facilities and infrastructure in us with pictures	10	0.81%
	energy producing exercise equipment	9	0.73%
	design expo	8	0.65%
	sanjay correa	7	0.57%
	sustainability programs	6	0.49%
	clean drinking water in haiti	6	0.49%
	epa p3 jeopardy	5	0.40%
	sustainable design	5	0.40%
	water purification process pictures	5	0.40%
	epa p3 expo albion college	5	0.40%
	biogas car	5	0.40%
	p3 epa	4	0.32%
2. yahoo	epa p3 expo	18	1.46%
	epa p3	8	0.65%
	epa p3 competition	6	0.49%
	p3	3	0.24%
	how to save the mother earth	2	0.16%
	people prosperity and the planet	2	0.16%
	p3 grant	2	0.16%
	epa sustainability grant	2	0.16%
	enviromental design competition	2	0.16%
	epa expo	2	0.16%
	national sustainable design expo	2	0.16%
	epa p3 2008	2	0.16%

### Activity by Search Engines with Search Phrases Detail

	us epa forms	2	0.16%
	temitope ogunyoku	1	0.08%
	awards ceremony timeline	1	0.08%
	voa, creativity	1	0.08%
	epa p3 grants	1	0.08%
	illinois student epa grant byard	1	0.08%
	epa p3 project	1	0.08%
	award presentation agenda	1	0.08%
3. yahoo spain	garden design	13	1.05%
	candid	8	0.65%
	lowell high school	6	0.49%
	lowell high	4	0.32%
	candid pictures	2	0.16%
	touchscreen	2	0.16%
	design garden	2	0.16%
	candid photos	2	0.16%
	winter photos	2	0.16%
	1827 -www.evilbrotherz.de	2	0.16%
	photo farm	2	0.16%
	sink drawing	2	0.16%
	thumb painting	2	0.16%
	vertical axis wind turbines	1	0.08%
	candid people	1	0.08%
4. google canada	bioshelter	3	0.24%
	epa p3 expo	2	0.16%
	p3 process website project development	2	0.16%
	site:es.epa.gov p3	2	0.16%
	bio methane powered car western washington university	1	0.08%
	university competition manure powered source:car	1	0.08%
	p3 partner	1	0.08%
	kwame nkrumah photos gallery	1	0.08%
	environmental jeopardy	1	0.08%
	sustainable designs	1	0.08%
	earthbag construction	1	0.08%
	award ceremony agendas	1	0.08%
	western washington university p3 video	1	0.08%

	car cow manure competition washington dc	1	0.08%
	straw ball house	1	0.08%
	school solar greenhouse	1	0.08%
	clean drinking water in mexico	1	0.08%
	career someone methane	1	0.08%
	horizontal axis wind turbines	1	0.08%
	latest solar greenhouse	1	0.08%
5. google uk	panama epa	2	0.16%
	solar greenhouse	2	0.16%
	designs for people traps school project	1	0.08%
	p3 programme office construction	1	0.08%
	small local water pumping station pictures 2007	1	0.08%
	building green future	1	0.08%
	effectiveness, benefits, challenges, innovation and sustainability of the selection criteria meaning?	1	0.08%
	project development(p3)	1	0.08%
	jeremy ferrell architect	1	0.08%
	telephone timeline	1	0.08%
	methanol fuel cell and titania photochemical	1	0.08%
	garden design drawings	1	0.08%
	gas powered car cow manure	1	0.08%
	water powered pumps university	1	0.08%
	vertical axis wind turbines	1	0.08%
	sustainable quizzes	1	0.08%
	biodiesel production wastewater	1	0.08%
	research energy consumption oberlin college	1	0.08%
	sustainable cooling system using water from the river	1	0.08%
	gregory byard	1	0.08%
6. msn	ycosst	2	0.16%
	description of project in missouri residential house	2	0.16%
	benefit of using past award winners to promote program	1	0.08%

	alisha lambeth	1	0.08%
	epa p3 expo	1	0.08%
	standford university water purification system used in africa	1	0.08%
	how to convert vehicle to natural gas	1	0.08%
	lee blaney	1	0.08%
	national security expo	1	0.08%
	water treatment plants	1	0.08%
	p3	1	0.08%
	algae used for bio diesel oriented photos	1	0.08%
	sludge water treatment plants	1	0.08%
	economical green house	1	0.08%
	epa hydrogen injection	1	0.08%
	rolla biodiesel algae	1	0.08%
	jeopardy past clues	1	0.08%
	sustainability competition washington dc	1	0.08%
	bioshelter design	1	0.08%
7. aol netfind	epa p3 expo	2	0.16%
	epa expo	2	0.16%
	justin stiles	1	0.08%
	pictures pine ridge reservation	1	0.08%
	pictures of horizontal axis windmills	1	0.08%
	pictures low cost housing project indonesia	1	0.08%
	michigan commercial cistern water collection	1	0.08%
	p-3	1	0.08%
8. altavista	biodiesel	2	0.16%
	candid	2	0.16%
	p3	1	0.08%
	convert car methane	1	0.08%
9. google australia	how biogas work on cars	1	0.08%
	how to be good barge admin	1	0.08%
	green technology expo	1	0.08%
	sustainable iron removal plant	1	0.08%
10. google france	eparep	1	0.08%
	photo cuere	1	0.08%

		allentown donnan water	1	0.08%
11.	google italy	coagulant recovery	2	0.16%
		kratovo-macedonia	1	0.08%
12.	picsearch	kratovo	1	0.08%
		gasbuggy project new mexico	1	0.08%
13.	all the web	candid	2	0.16%
14.	yahoo uk &ireland	planet competition	2	0.16%
15.	yahoo japan	student competition pdf sustainability agriculture	1	0.08%
16.	netscape	proposal to clean drinking water	1	0.08%
17.	google japan	jeopardy p3 expo	1	0.08%
18.	yahoo taiwan	p3 partner	1	0.08%
19.	compuserve	green building expo exhibitors– 2007	1	0.08%
20.	google germany	hot humid climate wind power turbine temperature	1	0.08%

### Activity by Search Engines with Keywords Detail

Engines	Keywords	Referrals	%
1. google	epa	202	16.36%
	p3	138	11.17%
	expo	138	11.17%
	design	92	7.45%
	of	77	6.23%
	water	75	6.07%
	green	73	5.91%
	sustainable	69	5.59%
	in	62	5.02%
	university	57	4.62%
	energy	48	3.89%
	sustainability	44	3.56%
	pictures	43	3.48%
	for	35	2.83%
	the	33	2.67%
	filetype:pdf	31	2.51%
	2008	28	2.27%
	competition	28	2.27%
	project	26	2.11%
	building	24	1.94%
2. yahoo	epa	52	4.21%
	p3	48	3.89%

		expo	23	1.86%
		design	10	0.81%
		competition	10	0.81%
		grant	6	0.49%
		2008	5	0.40%
		sustainable	5	0.40%
		agenda	4	0.32%
		sustainability	4	0.32%
		to	4	0.32%
		building	4	0.32%
		award	4	0.32%
		the	4	0.32%
		ceremony	3	0.24%
		barge	3	0.24%
		save	3	0.24%
		how	3	0.24%
		green	3	0.24%
		university	3	0.24%
3.	yahoo spain	garden	15	1.21%
		design	15	1.21%
		candid	13	1.05%
		lowell	10	0.81%
		high	10	0.81%
		school	6	0.49%
		photos	4	0.32%
		painting	2	0.16%
		drawing	2	0.16%
		sink	2	0.16%
		thumb	2	0.16%
		pictures	2	0.16%
		photo	2	0.16%
		touchscreen	2	0.16%
		-www.evilbrotherz.de	2	0.16%
		winter	2	0.16%
		1827	2	0.16%
		farm	2	0.16%
		turbines	1	0.08%
		wind	1	0.08%
4.	google canada	p3	13	1.05%
		expo	5	0.40%
		ера	4	0.32%
		solar	3	0.24%

	car	3	0.24%
	manure	3	0.24%
	design	3	0.24%
	sustainable	3	0.24%
	greenhouse	3	0.24%
	bioshelter	3	0.24%
	university	3	0.24%
	washington	3	0.24%
	jeopardy	2	0.16%
	report	2	0.16%
	cow	2	0.16%
	powered	2	0.16%
	green	2	0.16%
	do	2	0.16%
	site:es.epa.gov	2	0.16%
	process	2	0.16%
5. google uk	water	3	0.24%
	project	2	0.16%
	college	2	0.16%
	greenhouse	2	0.16%
	car	2	0.16%
	sustainable	2	0.16%
	epa	2	0.16%
	energy	2	0.16%
	panama	2	0.16%
	solar	2	0.16%
	the	2	0.16%
	oberlin	2	0.16%
	powered	2	0.16%
	meaning?	1	0.08%
	pumps	1	0.08%
	drawings	1	0.08%
	sustainability	1	0.08%
	methanol	1	0.08%
	construction	1	0.08%
	online	1	0.08%
6. msn	house	3	0.24%
	of	3	0.24%
	water	3	0.24%
	in	3	0.24%
	to	3	0.24%
	past	2	0.16%

	description	2	0.16%
	treatment	2	0.16%
	residential	2	0.16%
	algae	2	0.16%
	p3	2	0.16%
	epa	2	0.16%
	missouri	2	0.16%
	plants	2	0.16%
	used	2	0.16%
	project	2	0.16%
	expo	2	0.16%
	ycosst	2	0.16%
	system	1	0.08%
	diesel	1	0.08%
7. aol netfind	epa	4	0.32%
	expo	4	0.32%
	pictures	3	0.24%
	p3	2	0.16%
	commercial	1	0.08%
	windmills	1	0.08%
	stiles	1	0.08%
	low	1	0.08%
	collection	1	0.08%
	pine	1	0.08%
	michigan	1	0.08%
	project	1	0.08%
	indonesia	1	0.08%
	housing	1	0.08%
	ridge	1	0.08%
	cost	1	0.08%
	horizontal	1	0.08%
	water	1	0.08%
	justin	1	0.08%
	reservation	1	0.08%
8. altavista	candid	2	0.16%
	biodiesel	2	0.16%
	p3	1	0.08%
	methane	1	0.08%
	car	1	0.08%
	convert	1	0.08%
9. google australia	how	2	0.16%
	be	1	0.08%

	work	1	0.08%
	expo	1	0.08%
	removal	1	0.08%
	plant	1	0.08%
	to	1	0.08%
	iron	1	0.08%
	technology	1	0.08%
	barge	1	0.08%
	on	1	0.08%
	biogas	1	0.08%
	cars	1	0.08%
	admin	1	0.08%
	good	1	0.08%
	green	1	0.08%
	sustainable	1	0.08%
10. google france	cuere	1	0.08%
	eparep	1	0.08%
	photo	1	0.08%
	donnan	1	0.08%
	water	1	0.08%
	allentown	1	0.08%
11. google italy	recovery	2	0.16%
	coagulant	2	0.16%
	kratovo-macedonia	1	0.08%
12. picsearch	new	1	0.08%
	project	1	0.08%
	mexico	1	0.08%
	kratovo	1	0.08%
	gasbuggy	1	0.08%
13. all the web	candid	2	0.16%
14. yahoo uk &ireland	competition	2	0.16%
	planet	2	0.16%
15. yahoo japan	agriculture	1	0.08%
	sustainability	1	0.08%
	pdf	1	0.08%
	competition	1	0.08%
	student	1	0.08%
16. netscape	clean	1	0.08%
	water	1	0.08%
	to	1	0.08%
	drinking	1	0.08%
	proposal	1	0.08%

17. google japan	expo	1	0.08%
	p3	1	0.08%
	jeopardy	1	0.08%
18. yahoo taiwan	partner	1	0.08%
	p3	1	0.08%
19. compuserve	exhibitors-	1	0.08%
	building	1	0.08%
	2007	1	0.08%
	expo	1	0.08%
	green	1	0.08%
20. google germany	wind	1	0.08%
	humid	1	0.08%
	power	1	0.08%
	temperature	1	0.08%
	turbine	1	0.08%
	climate	1	0.08%
	hot	1	0.08%

#### Activity by Search Engine - Help Card

#### ? <u>Top Search Engines Table</u>

**Engines** – Specific search engine being analyzed.

**Referrers** – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

**Top Search Engines with Search Phrases Detail Table** 

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

**Phrases** – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

**Referrers** – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

#### **Top Search Engines with Keywords Detail Table**

Engines - Specific search engine being analyzed in conjunction with the keyword in the

adjacent column.

Q

**Keywords** – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

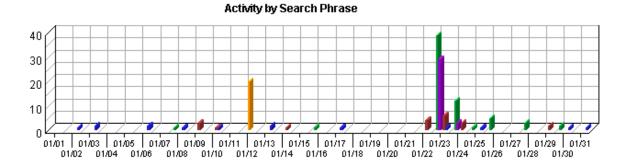
% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

This information can give you an idea how your meta tags are performing with each search engine.

## **Activity by Search Phrase**

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



	Phrases	Referrals	%
1.	epa p3 expo	64	5.18%
2.	epa expo	32	2.59%
3.	green roof filetype:pdf	20	1.62%
4.	epa p3	20	1.62%
5.	national sustainable design expo	14	1.13%
6.	carnegie mellon university logo	14	1.13%
7.	garden design	13	1.05%
8.	candid	12	0.97%
9.	theater building case study filetype:pdf	11	0.89%
10.	p3 expo	11	0.89%
11.	education facilities and infrastructure in us with pictures	10	0.81%
12.	energy producing exercise equipment	10	0.81%
13.	sanjay correa	8	0.65%
14.	design expo	8	0.65%
15.	epa p3 competition	8	0.65%
16.	clean drinking water in haiti	6	0.49%
17.	p3	6	0.49%
18.	lowell high school	6	0.49%
19.	sustainability programs	6	0.49%

#### Activity by Search Phrase

20.	biogas car	5	0.40%
	Subtotal	284	23.00%
	Total	1,235	100.00%

### Activity by Search Phrase with Engines Detail

1. epa p3 expogoogle413.32% yahoo181.46% aol netfind20.16% google canada20.16% google canada20.16% msn10.08% 0.08%2. epa expogoogle201.62% yahoo20.16% google canada10.08%3. green roof filetype:pdfgoogle201.62% yahoo20.16% google201.62%4. epa p3google201.62% yahoo20.16% yahoo20.16% yahoo20.16%5. national sustainable design expogoogle100.08% yahoo20.16% yahoo20.16%6. carnegie mellon university logogoogle141.13%1.3%1.3%7. garden designyahoo spain131.05%1.6% altavista20.16% poogle1.0%%9. theater building case study filetype:pdfgoogle100.81% google0.81% poogle0.81% poogle0.81% poogle0.81% poogle0.85%11. education facilities and infrastructure in us with picturesgoogle100.81% poogle0.81% poogle0.85%12. energy producing exercise equipmentgooglegoogle10.08%14. design expogooglegoogle10.85%15. epa p3 competitiongoogle90.73% google0.65% poogle0.45%15. epa p3 competitiongoogle10.08% poogle0.45% poogle0.45% poogle <td< th=""><th>Phrases</th><th>Engines</th><th>Referrals</th><th>%</th></td<>	Phrases	Engines	Referrals	%
$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	1. epa p3 expo	google	41	3.32%
$ \begin{array}{cccccccccccccccccccccccccccccccccccc$		yahoo	18	1.46%
nsn10.08%2. epa expogoogle272.19%aol netfind20.16%yahoo20.16%google canada10.08%3. green roof filetype:pdfgoogle201.62%4. epa p3google120.97%yahoo80.65%5. national sustainable design expogoogle120.97%yahoo20.16%6. carnegie mellon university logogoogle141.13%7. garden designyahoo spain131.05%8. candidyahoo spain131.05%9. theater building case study filetype:pdfgoogle110.89%10. p3 expogoogle100.81%11. education facilities and infrastructure in us with picturesgoogle100.81%12. energy producing exercise equipmentgoogle100.81%13. sanjay correagoogle10.08%114. design expogoogle80.65%15. epa p3 competitionyahoo60.49%16. clean drinking water in haitigoogle60.49%17. p3yahoo30.24%google10.08%msn10.08%msn10.08%msn10.08%		aol netfind	2	0.16%
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6. carnegie mellon university logogoogle141.13%7. garden designyahoo spain131.05%8. candidyahoo spain80.65%altavista20.16%9. theater building case study filetype:pdfgoogle110.89%10. p3 expogoogle100.81%11. education facilities and infrastructure in us with picturesgoogle100.81%12. energy producing exercise equipmentgoogle90.73%13. sanjay correagoogle10.08%14. design expogoogle10.08%15. epa p3 competitionyahoo60.49%16. clean drinking water in haitigoogle60.49%17. p3yahoo30.24%google10.08%10.08%msn10.08%	5. national sustainable design expo	google	12	0.97%
7. garden designyahoo spain131.05%8. candidyahoo spain80.65%altavista20.16%altavista20.16%9. theater building case study filetype:pdfgoogle110.89%10. p3 expogoogle100.81%google canada10.08%11. education facilities and infrastructure in us with picturesgoogle100.81%12. energy producing exercise equipmentgoogle canada10.08%13. sanjay correagoogle canada10.08%14. design expogoogle80.65%15. epa p3 competitionyahoo60.49%16. clean drinking water in haitigoogle60.49%17. p3yahoo30.24%google10.08%10.08%17. p3yahoo30.24%google10.08%10.08%14. 0.08%msn10.08%		yahoo	2	0.16%
8. candidyahoo spain80.65% altavista9. theater building case study filetype:pdfgoogle110.89%10. p3 expogoogle100.81% google canada10.08%11. education facilities and infrastructure in us with picturesgoogle canada10.08%12. energy producing exercise equipmentgoogle canada10.08%13. sanjay correagoogle canada10.08%14. design expogoogle80.65%15. epa p3 competitionyahoo60.49%16. clean drinking water in haitigoogle60.49%17. p3yahoo30.24%google10.08%msn10.08%	6. carnegie mellon university logo	google	14	1.13%
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		altavista	1	0.08%

18. lowell high school	yahoo spain	6 0.49%
19. sustainability programs	google	6 0.49%
20. biogas car	google	5 0.40%

#### Activity by Search Phrase - Help Card

#### **?** <u>Top Search Phrases Table</u>

**Phrases** – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

**Referrals** – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

#### **Top Search Phrases with Engines Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

**Referrals**– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

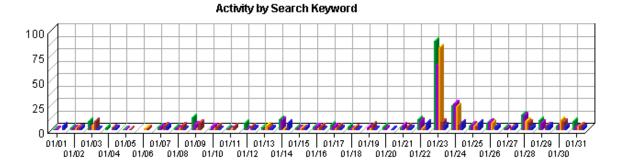
% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

# Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



	Keywords	Referrals	%
1.	epa	266	6.03%
2.	p3	207	4.69%
3.	expo	175	3.97%
4.	design	122	2.77%
5.	water	87	1.97%
6.	of	83	1.88%
7.	green	82	1.86%
8.	sustainable	80	1.81%
9.	in	68	1.54%
10.	university	65	1.47%
11.	energy	53	1.20%
12.	sustainability	52	1.18%
13.	pictures	49	1.11%
14.	competition	44	1.00%
15.	the	40	0.91%
16.	for	39	0.88%
17.	project	36	0.82%
18.	2008	34	0.77%
19.	filetype:pdf	31	0.70%
20.	building	30	0.68%
	Subtotal	1,643	37.25%
	Total	4,411	100.00%

### Activity by Search Keyword

Keywords	Engines	Referrals	%
1. epa	google	202	4.58%
	yahoo	52	1.18%
	aol netfind	4	0.09%
	google canada	4	0.09%
	msn	2	0.05%
	google uk	2	0.05%
2. p3	google	138	3.13%
	yahoo	48	1.09%
	google canada	13	0.29%
	msn	2	0.05%
	aol netfind	2	0.05%
	google uk	1	0.02%
	google japan	1	0.02%
	yahoo taiwan	1	0.02%
	altavista	1	0.02%
3. expo	google	138	3.13%
	yahoo	23	0.52%
	google canada	5	0.11%
	aol netfind	4	0.09%
	msn	2	0.05%
	google japan	1	0.02%
	google australia	1	0.02%
	compuserve	1	0.02%
4. design	google	92	2.09%
-	yahoo spain	15	0.34%
	yahoo	10	0.23%
	google canada	3	0.07%
	google uk	1	0.02%
	msn	1	0.02%
5. water	google	75	1.70%
	google uk	3	0.07%
	msn	3	0.07%
	google canada	2	0.05%
	aol netfind	- 1	0.02%
	netscape	1	0.02%
	yahoo	1	0.02%
	google france	1	0.02%
6. of	google	77	1.75%
5. 51	msn	3	0.07%
	mon	5	0.0770

### Activity by Search Keyword with Engines Detail

	google uk	1	0.02%
	aol netfind	1	0.02%
	google canada	1	0.02%
7. green	google	73	1.65%
	yahoo	3	0.07%
	google canada	2	0.05%
	google uk	1	0.02%
	msn	1	0.02%
	compuserve	1	0.02%
	google australia	1	0.02%
8. sustainable	google	69	1.56%
	yahoo	5	0.11%
	google canada	3	0.07%
	google uk	2	0.05%
	google australia	1	0.02%
9. in	google	62	1.41%
	msn	3	0.07%
	yahoo	2	0.05%
	google canada	1	0.02%
10. university	google	57	1.29%
	yahoo	3	0.07%
	google canada	3	0.07%
	msn	1	0.02%
	google uk	1	0.02%
11. energy	google	48	1.09%
	google uk	2	0.05%
	yahoo	2	0.05%
	google canada	1	0.02%
12. sustainability	google	44	1.00%
5	yahoo	4	0.09%
	msn	1	0.02%
	google canada	1	0.02%
	yahoo japan	1	0.02%
	google uk	1	0.02%
13. pictures	google	43	0.97%
- r-seeres	aol netfind	3	0.07%
	yahoo spain	2	0.05%
	google uk	1	0.02%
14. competition	google	28	0.63%
in competition	yahoo	10	0.03%
	google canada	2	0.25%
	yahoo uk &ireland	2	0.05%
	yanoo uk ametana	2	0.05%

	yahoo japan	1	0.02%
	msn	1	0.02%
15. the	google	33	0.75%
	yahoo	4	0.09%
	google uk	2	0.05%
	google canada	1	0.02%
16. for	google	35	0.79%
	msn	1	0.02%
	google canada	1	0.02%
	google uk	1	0.02%
	yahoo	1	0.02%
17. project	google	26	0.59%
	google uk	2	0.05%
	yahoo	2	0.05%
	msn	2	0.05%
	google canada	2	0.05%
	picsearch	1	0.02%
	aol netfind	1	0.02%
18. 2008	google	28	0.63%
	yahoo	5	0.11%
	google canada	1	0.02%
19. filetype:pdf	google	31	0.70%
20. building	google	24	0.54%
	yahoo	4	0.09%
	compuserve	1	0.02%
	google uk	1	0.02%

### Activity by Search Keyword – Help Card

### ? Top Search Keywords Table

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

**Referrers** – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

### **Top Search Keywords Table with Engines Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% Percentage of visitors referred from search engines who used the specified search engine and keyword.

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

Q

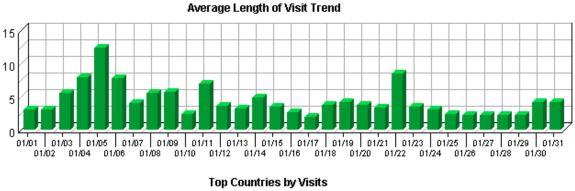
# **Visitors Dashboard**

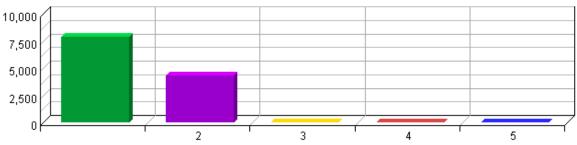
This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.

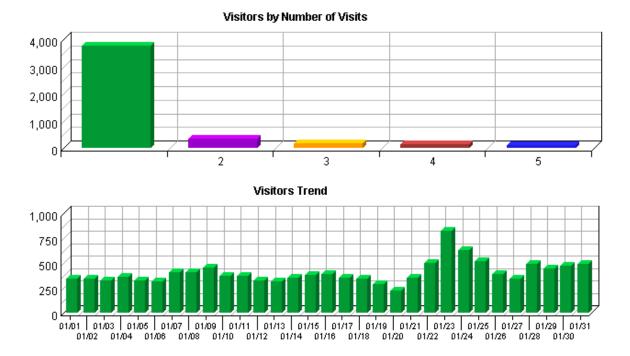


#### Visit Summary

Visits	12,391
Average per Day	399
Average Visit Length	00:16:49
Median Visit Length	00:03:12
International Visits	1.87%
Visits of Unknown Origin	63.53%
Visits from Your Country: United States (US)	34.60%

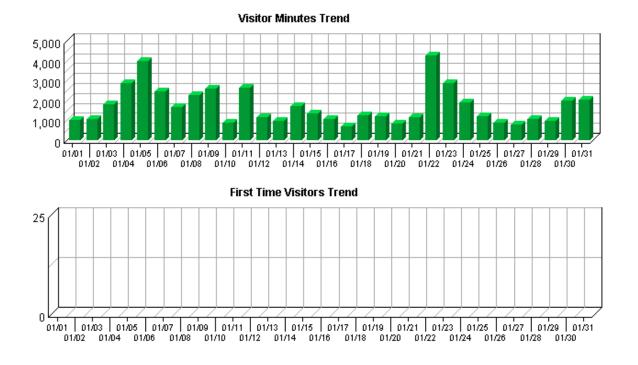






### **Visitor Summary**

Unique Visitors	4,950
Visitors Who Visited Once	3,767
Visitors Who Visited More Than Once	1,183
Average Visits per Visitor	2.50

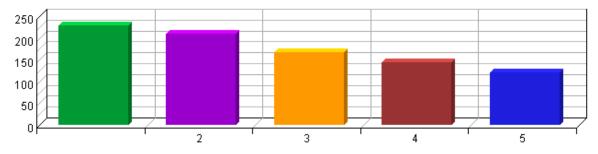


#### Visitors Dashboard

New vs. Return Visits

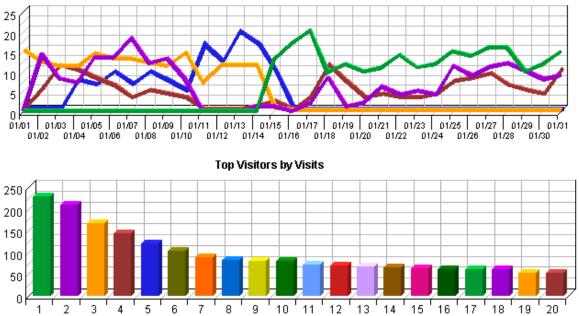






# **Top Visitors**

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.



8	9	<sup>1</sup> 10	11	12	13	14
		Тор	) Visi	tors		

	Visitor	Visits	%	Hits
1.	crawl-66-249-66-240.googlebot. com_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www. google.com/bot.html)	228	1.84%	2,335
2.	74.6.22.80_Mozilla/5.0 ( compatible; Yahoo! Slurp; http:// help.yahoo.com/help/us/ysearch/ slurp)	210	1.70%	354
3.	crawl-66-249-70-235.googlebot. com_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www. google.com/bot.html)	167	1.35%	1,246
4.	74.6.22.80_Mozilla/5.0 ( compatible; Yahoo! Slurp/3.0; http://help.yahoo.com/help/us/ ysearch/slurp)	145	1.17%	189
5.	74.6.22.149_Mozilla/5.0 ( compatible; Yahoo! Slurp; http:// help.yahoo.com/help/us/ysearch/ slurp)	121	0.98%	181

### Top Visitors by Visits Trend

6.	crawler100.ask.com_Mozilla/5. 0 (compatible; Ask Jeeves/ Teoma;	103	0.83%	150
	+http://about.ask.com/en/ docs/about/webmasters.shtml)			
7.	65.55.210.90_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	88	0.71%	141
8.	65.55.210.93_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	82	0.66%	121
9.	65.55.210.92_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	81	0.65%	147
10.	74.6.22.149_Mozilla/5.0 ( compatible; Yahoo! Slurp/3.0; http: //help.yahoo.com/help/us/ ysearch/slurp)	81	0.65%	129
11.	134.67.99.163_NLESE USEPA	72	0.58%	1,867
12.	64.1.215.162_Mozilla/5.0 ( Twiceler–0.9 http://www.cuill.com/ twiceler/robot.html)	70	0.57%	810
13.	65.55.210.91_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	68	0.55%	138
14.	66.231.188.52_Gigabot/3.0 ( http://www.gigablast.com/spider. html)	66	0.53%	161
15.	llf520039.crawl.yahoo. net_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/ help/us/ysearch/slurp)	63	0.51%	83
16.	65.55.210.96_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	62	0.50%	121
17.	65.55.210.97_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	62	0.50%	152
18.	66.232.105.200	62	0.50%	62
19.	72.22.74.175_Mozilla/4.0 ( compatible; MSIE 6.0; Windows NT 5.1; SV1)	54	0.44%	62
20.	65.55.210.95_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	53	0.43%	97
	Subtotal	1,938	15.65%	8,546
	Other	10,443	84.35%	38,358
	Total	12,381	100.00%	46,904

### Top Visitors – Help Card

**Hits** – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor - The IP address, domain name, or cookie of the visitor.

**Visits** – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

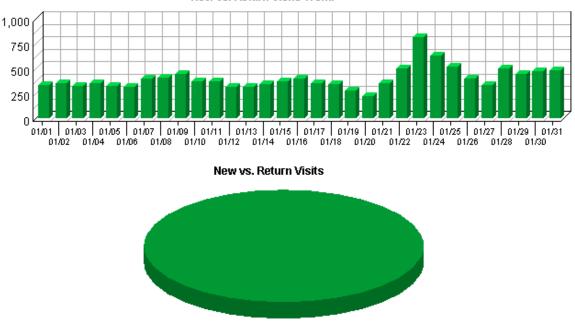
% – Percentage of total visits or hits made by the specified visitor.

Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

**Note:** If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

### New vs. Return Visits

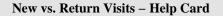
This report compares the number of visits by new and returning visitors to your site.



New vs. Return Visits Trend

New vs. Return Visits

	Visitor Type	Visits	%
1.	Returning Users	12,381	100.00%
	Total	12,381	100.00%



**New Visitors** – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

**Visitors Not Accepting Cookies** – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

**Visits** – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who fit into the specified visitor category.

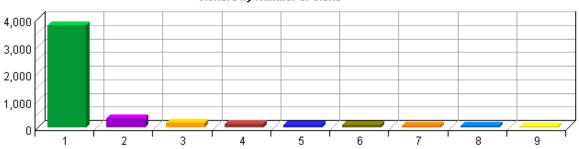


By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

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# **Visitors by Number of Visits**

This report shows the distribution of visitors based on how many times each visitor visited your site.



Visitors by Number of Visits

### Visitors by Number of Visits

Number of Visits	<b>Unique Visitors</b>	%
1 visit	3,767	76.10%
2 visits	336	6.79%
3 visits	178	3.60%
4 visits	135	2.73%
5 visits	112	2.26%
6 visits	100	2.02%
7 visits	59	1.19%
8 visits	55	1.11%
9 visits	35	0.71%
Subtotal	4,777	96.51%
Other	173	3.49%
Total	4,950	100.00%

### Visitors by Number of Visits - Help Card

**Number of Visits** – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

**Unique Visitors**– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

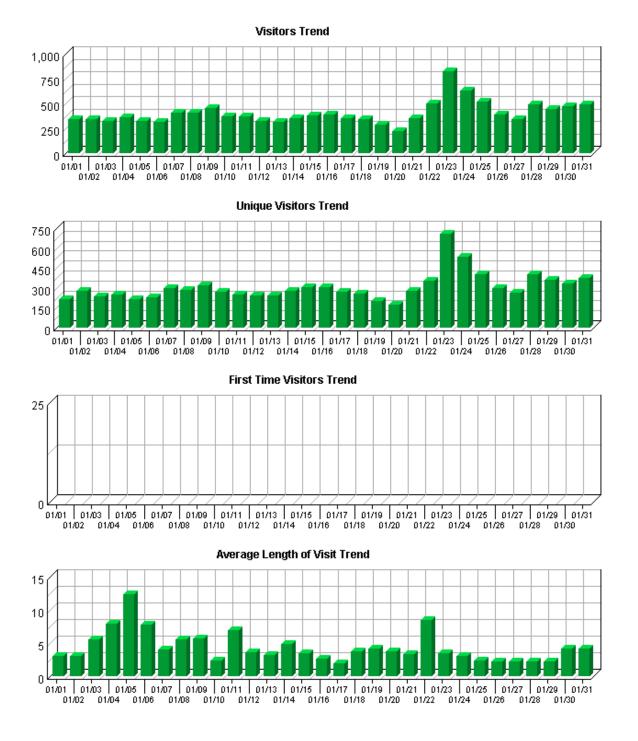
% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

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## **Visitors Trend**

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.





Time Interval	Visits Uniq	ue Visitors	First Time Visitors	Avg Visit Length	itor Minutes
01/01	340	217	0	00:03:03	1,037.48
01/02	347	280	0	00:03:06	1,076.60
01/03	325	239	0	00:05:32	1,799.15
01/04	357	250	0	00:07:59	2,853.37
01/05	324	216	0	00:12:20	3,997.43
01/06	315	229	0	00:07:50	2,467.70
01/07	411	297	0	00:04:03	1,666.67
01/08	404	287	0	00:05:37	2,271.30
01/09	452	320	0	00:05:44	2,594.70
01/10	368	274	0	00:02:23	878.50
01/11	373	247	0	00:07:01	2,618.72
01/12	322	242	0	00:03:36	1,164.02
01/13	311	246	0	00:03:09	984.58
01/14	348	279	0	00:04:51	1,692.78
01/15	378	303	0	00:03:32	1,340.00
01/16	392	303	0	00:02:41	1,057.63
01/17	352	271	0	00:01:54	674.03
01/18	339	260	0	00:03:43	1,264.78
01/19	286	199	0	00:04:13	1,208.58
01/20	219	175	0	00:03:42	812.18
01/21	350	278	0	00:03:17	1,150.80
01/22	501	356	0	00:08:29	4,251.73
01/23	820	705	0	00:03:28	2,847.63
01/24	630	532	0	00:03:02	1,913.67
01/25	514	404	0	00:02:23	1,225.22
01/26	391	301	0	00:02:14	873.93
01/27	343	264	0	00:02:15	775.32
01/28	494	402	0	00:02:11	1,082.22
01/29	449	363	0	00:02:11	983.55

335

0

00:04:14

472

#### Visitors Trend

1,999.87

01/30

01/31	491	376	0	00:04:10	2,047.93
Average	400	304	0	N/A	1,697.16
Total	12,418	9,450	0	N/A	52,612.08

	Visitors Trend – Help Card					
?	<b>Time Interval</b> – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.					
	<b>Visits</b> – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero–length visits. A zero–length visit occurs when all hits for that visit are logged with the exact same time stamp.					
	<b>Unique Visitors</b> – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.					
	First Time Visitors – Number of visitors who had never visited your web site before.					
	<b>Avg Visit Length</b> – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.					
	<b>Visitor Minutes</b> – Number of minutes your web site was viewed, regardless of who was viewing it.					
	Average – This row gives the average for each column.					
	<b>Total</b> – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.					
8	Use this page to determine which times your web site is busiest.					
	Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.					

# **Visits Trend**

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Time Interval	Visits	%
01/01	340	2.74%
01/02	347	2.80%
01/03	325	2.62%
01/04	357	2.88%
01/05	321	2.59%
01/06	314	2.53%
01/07	410	3.31%
01/08	400	3.23%
01/09	451	3.64%
01/10	368	2.97%
01/11	372	3.00%
01/12	321	2.59%
01/13	311	2.51%
01/14	346	2.79%
01/15	378	3.05%
01/16	390	3.15%
01/17	352	2.84%
01/18	338	2.73%
01/19	286	2.31%
01/20	219	1.77%
01/21	350	2.82%
01/22	501	4.04%
01/23	819	6.61%
01/24	628	5.07%
01/25	513	4.14%

Visits	Trend
--------	-------

01/26	391	3.16%
01/27	342	2.76%
01/28	493	3.98%
01/29	449	3.62%
01/30	469	3.79%
01/31	490	3.95%
Total	12,391	100.00%

### Visits Trend – Help Card

**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Visits** – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.

Periods of less activity can be considered good times for maintenance and content improvement.

# **Top Organizations**

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

**Top Organizations – Help Card** 

**Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second-level domain name, such as netiq.com. If the top-level domain name is a country code, then this shows the third-level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

**Organization** – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

Total – The total for all visits or hits.

**Unknown** – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

**Visits** – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

**Hits** – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.

Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

# **Top Authenticated Usernames**

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data	for	this	section	in	the	log	data	analyzed.
1.10 00000						-~5		

#### **Top Authenticated Usernames – Help Card**

**Authenticated Username** – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

**Hits** – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor - Authenticated name of the user being analyzed.

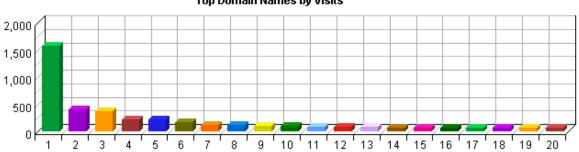
**Visits** – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

You may use this information for your marketing efforts, such as special promotions or newsletters.

# **Top Domain Names**

This report lists the domain name that generates the most activity to your web site.



Top Domain Names by Visits

**Top Domain Names** 

	Domain Name	Visits	%	Hits
1.	yahoo.net	1,570	12.67%	1,766
2.	googlebot.com	401	3.24%	3,589
3.	74.6.22.80	369	2.98%	559
4.	picsearch.com	222	1.79%	580
5.	74.6.22.149	212	1.71%	322
6.	comcast.net	162	1.31%	494
7.	ask.com	123	0.99%	176
8.	verizon.net	122	0.98%	294
9.	rr.com	110	0.89%	246
10.	74.6.22.157	104	0.84%	124
11.	65.55.210.90	89	0.72%	143
12.	65.55.210.93	82	0.66%	121
13.	65.55.210.92	81	0.65%	147
14.	134.67.99.163	72	0.58%	1,867
15.	64.1.215.162	70	0.56%	810
16.	65.55.210.91	68	0.55%	138
17.	66.231.188.52	66	0.53%	161
18.	66.232.105.200	62	0.50%	62
19.	65.55.210.96	62	0.50%	121
20.	65.55.210.97	62	0.50%	152
	Subtotal	4,109	33.16%	11,872
	Other	8,282	66.84%	35,049
	Total	12,391	100.00%	46,921

### Top Domain Names – Help Card

**2 Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second-level domain name, such as netiq.com. If the top-level domain name is a country code, then this shows the third-level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

**Hits** – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

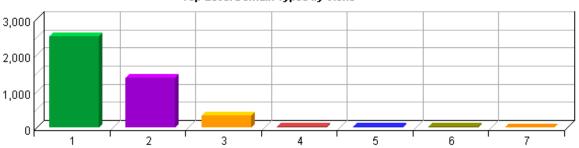
**Visits** – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% - Percentage of the total activity that was from this domain name or IP address.

Use this information when you are interested in high–level domain names of visitors generating the most activity to your web site.

# **Top-Level Domain Types**

This report provides a breakdown of top-level domain types.



Top-Level Domain Types by Visits

### **Top-Level Domain Types**

	Top–Level Domain Types	Visits	%	Hits
1.	Network	2,509	58.23%	8,344
2.	Commercial	1,379	32.00%	5,700
3.	Education	324	7.52%	1,629
4.	Organization	37	0.86%	108
5.	Government	28	0.65%	50
6.	Military	27	0.63%	47
7.	ARPANET	5	0.12%	14
	Total	4,309	100.00%	15,892

### **Top-Level Domain Types – Help Card**

**Top-Level Domain** – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

**Hits** – Number of hits to your site from the specified top–level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Total** – The total visits or hits where there was sufficient information to identify the top–level domain. This number may be less than the total activity overall.

**Visits** – Number of visits to your site from the specified top–level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

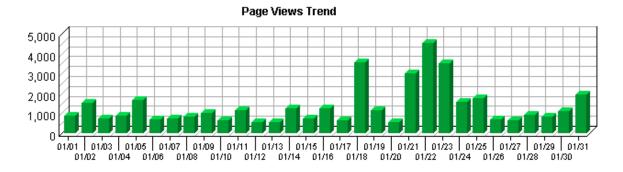
% – Percentage of total visits or hits from sites in the specified top–level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.

Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

**Note:** This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

# **Pages Dashboard**

This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.



**Page View Summary** 

Page Views	41,719
Average per Day	1,345
Average Page Views per Visit	3.37

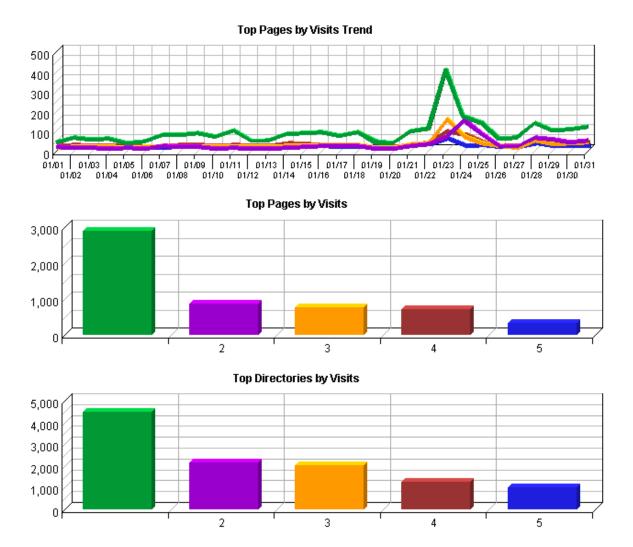
2

Top Entry Pages

3

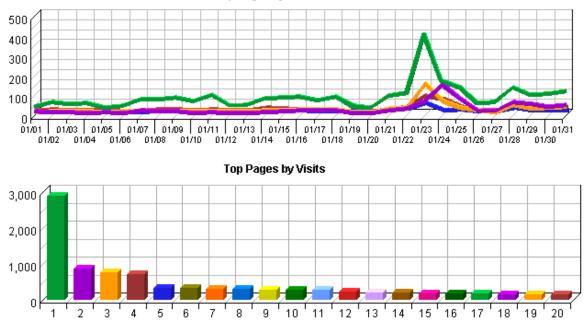
4

5



# **Top Pages**

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.



Top Pages by Visits Trend

Тор	Pages
-----	-------

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	2,908	7.51%	3,954	00:01:51	0
2.	2007/ 2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/current/	868	2.24%	933	00:03:04	0
3.	National Sustainable Design Expo   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/	764	1.97%	851	00:02:02	0
4.	Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	711	1.84%	744	00:02:39	0
5.	P3 Award Winners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/	330	0.85%	363	00:00:59	0
6.	2007 P3 Award Winners   P3 Award Winners and Successes   P3   NCER   ORD   US EP http://es.epa.gov/ncer/p3/	322	0.83%	349	00:02:55	0

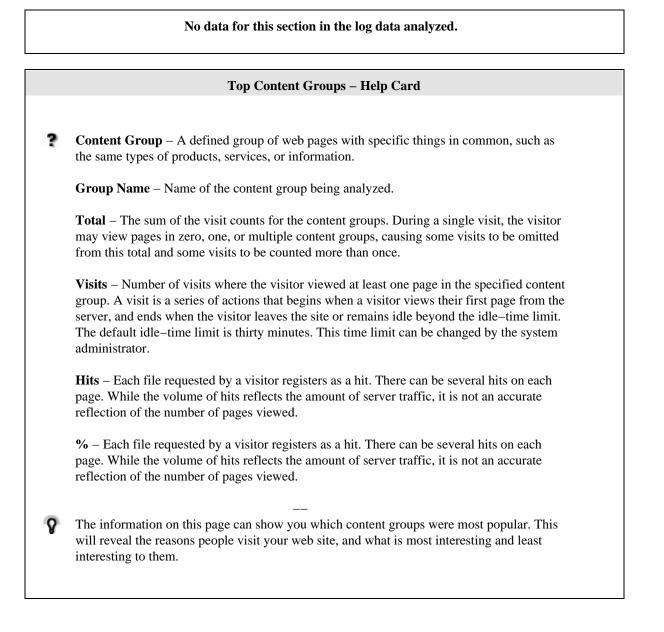
		project_websites/ 2007/ 2007awardwinners.html					
7	7.	How to Apply   Phase I – Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/apply/	316	0.82%	332	00:01:52	0
8	3.	Past P3 Projects   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/past/	304	0.78%	324	00:01:29	0
ç	Э.	Information for P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/teams/	284	0.73%	302	00:01:44	0
1	10.	Photo Gallery   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/photo.html	279	0.72%	310	00:01:12	0
1	11.	P3 and Other Awards Ceremony   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ceremony/	276	0.71%	289	00:01:54	0
1	12.	Info for Co–Sponsors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/ cosponsors.html	232	0.60%	234	00:02:06	0
1	13.	2006 P3 Award Winners  P3 Award Winners and Successes   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ 2006awardwinners.html	215	0.56%	226	00:03:27	0
1	14.	Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/press/ 05_07_07.html	199	0.51%	209	00:02:48	0
1	15.	Info for Exhibitors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ become_exhibitor.html	188	0.49%	193	00:02:57	0
1	16.	<b>Newsroom   P3   NCER   ORD   US EPA</b> http://es.epa.gov/ncer/p3/news.html	183	0.47%	187	00:01:49	0
1	17.	Forms   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/forms/	173	0.45%	298	00:03:04	0
1	18.	Current Partners   Information for Partners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/partners/	166	0.43%	199	00:03:16	0
1	19.	Information for Partners   Info For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/ partners.html	156	0.40%	157	00:01:26	0
2	20.	2006/ 2007 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	155	0.40%	199	00:02:01	0

project_websites/ 2006/					
Subtotal	9,029	23.31%	10,653	00:02:05	
Other	29,698	76.69%	31,066	00:01:32	
Total	38,727	100.00%	41,719	00:01:39	

	Top Pages – Help Card					
?	<b>Pages</b> – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.					
	<b>Visits</b> – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.					
	Views – Number of times this page was viewed by visitors.					
	% – Percentage of the total visits in which the visitor viewed this page at least once.					
	<b>Average Time Viewed</b> – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)					
	<b>Average Time to Serve</b> – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data. <b>Note:</b> Zero values in this column probably indicates that your web server is not logging					
	Time to Serve information.					
8	Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.					

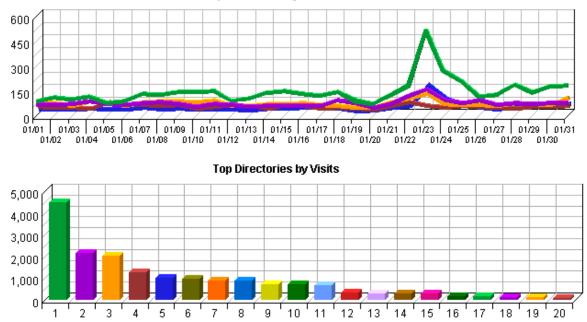
# **Top Content Groups**

This report identifies the most popular groups of web site pages and how often they were visited.



# **Top Directories**

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.



Top Directories by Visits Trend

### **Top Directories**

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://es.epa.gov/ncer/p3/	4,480	25.10%	7,857	120,603
2.	http://es.epa.gov/ncer/p3/ press	2,145	12.02%	5,465	420,546
3.	http://es.epa.gov/ncer/p3/ project_websites	2,018	11.31%	7,521	101,526
4.	http://es.epa.gov/ncer/p3/ project_photos	1,252	7.02%	4,696	30,192
5.	http://es.epa.gov/ncer/p3/ expo	999	5.60%	1,804	149,589
6.	http://es.epa.gov/ncer/p3/ event_2005	961	5.38%	4,896	23,047
7.	http://es.epa.gov/ncer/p3/ event_2006	895	5.01%	4,174	24,441
8.	http://es.epa.gov/ncer/p3/ current	883	4.95%	953	28,936
9.	http://es.epa.gov/ncer/p3/ event_2007	722	4.05%	3,591	27,274
10.	http://es.epa.gov/ncer/p3/ success	707	3.96%	2,505	266,597
11.	http://es.epa.gov/ncer/p3/ info	657	3.68%	972	10,841
12.	http://es.epa.gov/ncer/p3/ teams	342	1.92%	386	6,773
13.	http://es.epa.gov/ncer/p3/ apply	316	1.77%	332	3,948
14.	http://es.epa.gov/ncer/p3/ past	304	1.70%	324	3,054
15.	http://es.epa.gov/ncer/p3/ ceremony	276	1.55%	289	3,470
16.	http://es.epa.gov/ncer/p3/ forms	185	1.04%	338	3,655

17. http	://es.epa.gov/ncer/p3/ partners	174	0.97%	208	2,546
18. http	://es.epa.gov/ncer/p3/ other	125	0.70%	133	3,209
19. http	://es.epa.gov/ncer/p3/ projects	108	0.61%	114	1,475
20. http	://es.epa.gov/ncer/p3/ eligibility	87	0.49%	97	933
Sub	total	17,636	98.82%	46,655	1,232,645
Oth	er	211	1.18%	266	2,953
Tot	al	17,847	100.00%	46,921	1,235,597

### **Top Directories – Help Card**

## **Path to Directory** – The full URL path to the directory being analyzed.

**Visits** – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Kbytes Transferred** – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

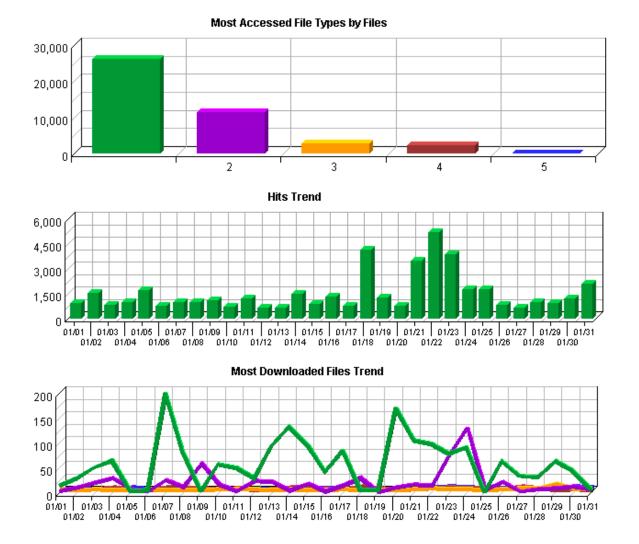
% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

## **Files Dashboard**

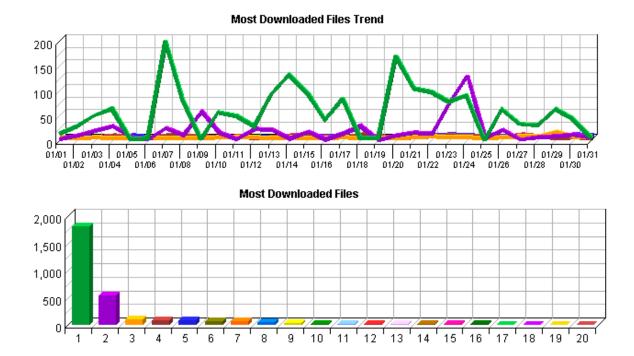
This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

# Hit SummarySuccessful Hits for Entire Site46,921Average Hits per Day1,513Home Page Hits3,954



## **Most Downloaded Files**

This report identifies the most popular files downloaded from your site.



**Most Downloaded Files** 

	Downloaded Files	Downloads	%	Visits
1.	http://es.epa.gov/ncer/p3/ success/michigan.pdf	1,815	60.48%	156
2.	http://es.epa.gov/ncer/p3/ expo/p3publicbook041607.pdf	546	18.19%	104
3.	http://es.epa.gov/ncer/p3/ p3_factsheet.pdf	99	3.30%	88
4.	http://es.epa.gov/ncer/p3/ press/highcountypress.pdf	92	3.07%	75
5.	http://es.epa.gov/ncer/p3/ teams/p3_final.pdf	78	2.60%	76
6.	http://es.epa.gov/ncer/p3/ flyer2.pdf	70	2.33%	66
7.	http://es.epa.gov/ncer/p3/ flyer1.pdf	62	2.07%	61
8.	http://es.epa.gov/ncer/p3/ p3_comp_draft_schedule_2005.pdf	45	1.50%	45
9.	http://es.epa.gov/ncer/p3/ forms/2005p3forms.pdf	40	1.33%	12
10.	http://es.epa.gov/ncer/p3/ p3_comp_transp_hotel_info_2005. pdf	21	0.70%	20
11.	http://es.epa.gov/ncer/p3/ current/instructions.pdf	20	0.67%	15
12.	http://es.epa.gov/ncer/p3/	20	0.67%	20

## 75

	p3_comp_alt_accomodations_2005. pdf			
13.	http://es.epa.gov/ncer/p3/ p3_flyer_2005.pdf	19	0.63%	19
14.	http://es.epa.gov/ncer/p3/ p3_poster.pdf	11	0.37%	11
15.	http://es.epa.gov/ncer/p3/ event_2008/08_program_tc.pdf	11	0.37%	10
16.	http://es.epa.gov/ncer/p3/ p3_final_report_instructions.pdf	9	0.30%	9
17.	http://es.epa.gov/ncer/P3/ p3_update.pdf	8	0.27%	8
18.	http://es.epa.gov/ncer/p3/ info/solardec101005.pdf	7	0.23%	7
19.	http://es.epa.gov/ncer/p3/ PosterInstructions.pdf	7	0.23%	7
20.	http://es.epa.gov/ncer/p3/ Number_Assignments.pdf	6	0.20%	6
	Subtotal	2,986	99.50%	815
	Other	15	0.50%	15
	Total	3,001	100.00%	830

## Most Downloaded Files - Help Card

**Downloads** – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

Files – The path and filename of the file being analyzed.

**Visits** – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

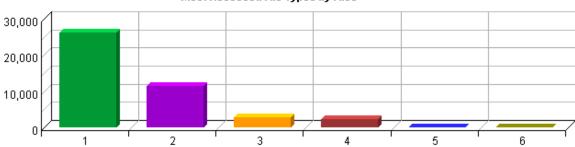
% – Percentage of times the specified file was downloaded compared to all downloaded files.

This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

Q

## **Most Accessed File Types**

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



#### Most Accessed File Types by Files

#### Most Accessed File Types

	File Type	Files	%	Kbytes Transferred
1.	html	26,197	61.48%	397,141
2.	htm	11,406	26.77%	51,033
3.	pdf	2,811	6.60%	780,795
4.	scc	2,171	5.09%	606
5.	db	24	0.06%	3,696
6.	ppt	2	0.00%	2,328
	Total	42,611	100.00%	1,235,597

## Most Accessed File Types - Help Card

**File Type** – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

Files – Number of files of the specified type accessed by visitors to your site.

**Kbytes Transferred** – Number of kilobytes of data transferred for all files of the specified type.

% – Percentage of all kilobytes of data transferred for the specified file type.

This report provides general statistics for the type of data that visitors access on your site.

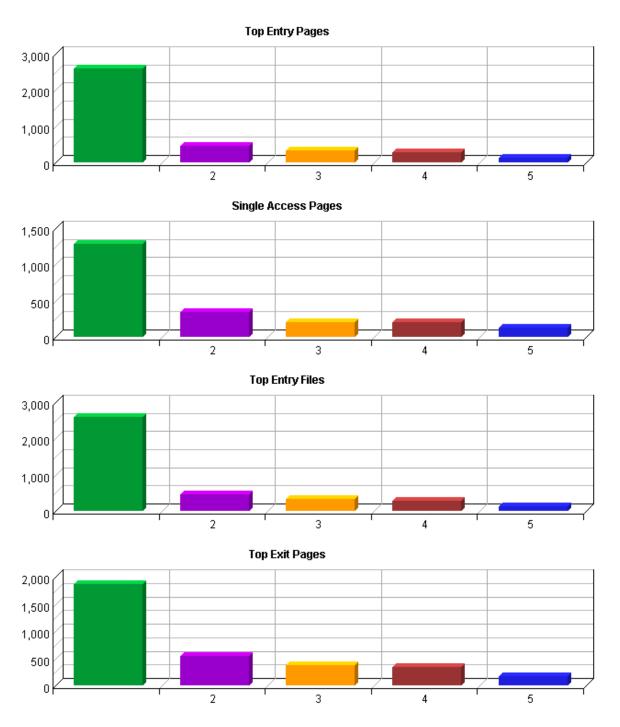
# **Most Uploaded Files**

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

	No data for this section in the log data analyzed.						
	Most Uploaded Files – Help Card						
?	<b>Files</b> – The path and filename of the uploaded file being analyzed.						
	<b>Top Uploads</b> – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.						
	<b>Visits</b> – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.						
	% – Percentage of times the specified file was uploaded compared with all uploaded files.						
8	 You may want to run virus scans on uploaded files.						

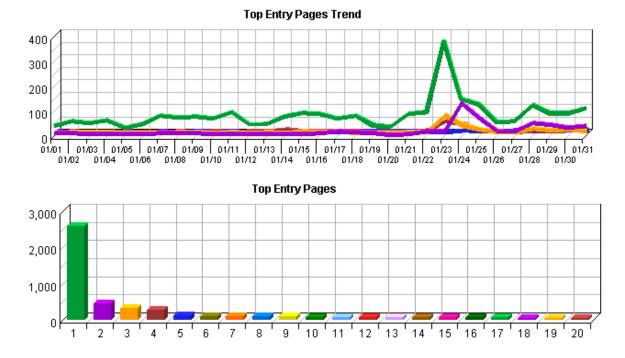
# **Navigation Dashboard**

This dashboard summarizes important information related to online navigation.



# **Top Entry Pages**

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.



	Pages	Visits	%
1.	P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	2,593	21.97%
2.	2007/ 2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/current/	466	3.95%
3.	National Sustainable Design Expo   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/	331	2.80%
4.	Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	275	2.33%
5.	Info for Co–Sponsors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/ cosponsors.html	127	1.08%
6.	2006 P3 Award Winners  P3 Award Winners and Successes   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	110	0.93%

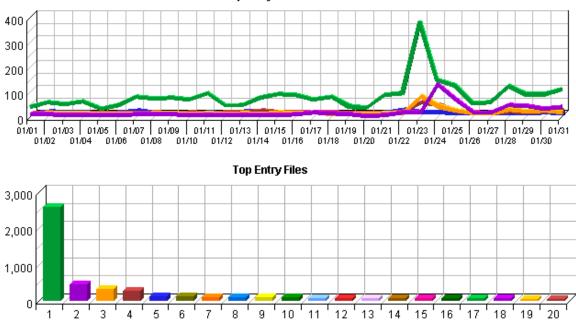
	project_websites/ 2006/ 2006awardwinners.html		
7.	2007 P3 Award Winners   P3 Award Winners and Successes   P3   NCER   ORD   US EP http://es.epa.gov/ncer/p3/ project_websites/2007/ 2007awardwinners.html	107	0.91%
8.	Forms   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/forms/	97	0.82%
9.	Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/press/ 05_07_07.html	91	0.77%
10.	2006–2007 Project Descriptions and Photos   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/2006/ project_websites.html	82	0.69%
11.	<b>Newsroom   P3   NCER   ORD   US EPA</b> http://es.epa.gov/ncer/p3/news.html	79	0.67%
12.	Past P3 Projects   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/past/	78	0.66%
13.	How to Apply   Phase I – Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/apply/	72	0.61%
14.	P3 and Other Awards Ceremony   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ceremony/	69	0.58%
15.	2005 Project Descriptions and Photos   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/2005/ 2005_phase_1_project_websites.html	69	0.58%
16.	Professors, Students Make Environmentally Sustainable House   Newsroom   P3   NC http://es.epa.gov/ncer/p3/press/ 04_26_07_ballstate. html	69	0.58%
17.	Photo Gallery   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/photo.html	66	0.56%
18.	P3 Award Winners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/	62	0.53%
19.	Current Partners   Information for Partners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/partners/	61	0.52%

20.	EPA Sustainability Programs   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/epa/	61	0.52%
	Subtotal	4,965	42.07%
	Other	6,836	57.93%
	Total	11,801	100.00%

	Top Entry Pages – Help Card		
?	<b>Entry Page</b> – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.		
	<b>Pages</b> – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.		
	<b>Visits</b> – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.		
	% – Percentage of times this page was the entry page compared with other entry pages.		
8	This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.		

# **Top Entry Files**

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.



**Top Entry Files Trend** 

### **Top Entry Files**

	Files	Visits	%
1.	http://es.epa.gov/ncer/p3/	2,590	20.90%
2.	http://es.epa.gov/ncer/p3/ current/	465	3.75%
3.	http://es.epa.gov/ncer/p3/ expo/	331	2.67%
4.	http://es.epa.gov/ncer/p3/ fact_sheet.html	274	2.21%
5.	http://es.epa.gov/ncer/p3/ success/michigan.pdf	137	1.11%
6.	http://es.epa.gov/ncer/p3/ info/cosponsors.html	127	1.02%
7.	http://es.epa.gov/ncer/p3/ project_websites/2006/ 2006awardwinners.html	109	0.88%
8.	http://es.epa.gov/ncer/p3/ project_websites/2007/ 2007awardwinners.html	107	0.86%
9.	http://es.epa.gov/ncer/p3/ forms/	96	0.77%
10.	http://es.epa.gov/ncer/p3/ press/05_07_07.html	91	0.73%
11.	http://es.epa.gov/ncer/p3/ project_websites/2006/ project_websites.html	82	0.66%

12.	http://es.epa.gov/ncer/p3/ news.html	78	0.63%
13.	http://es.epa.gov/ncer/p3/ past/	77	0.62%
14.	http://es.epa.gov/ncer/p3/ apply/	71	0.57%
15.	http://es.epa.gov/ncer/p3/ project_websites/2005/ 2005_phase_1_project_websites.html	69	0.56%
16.	http://es.epa.gov/ncer/p3/ ceremony/	69	0.56%
17.	http://es.epa.gov/ncer/p3/ press/04_26_07_ballstate.html	68	0.55%
18.	http://es.epa.gov/ncer/p3/ photo.html	65	0.52%
19.	http://es.epa.gov/ncer/p3/ teams/	61	0.49%
20.	http://es.epa.gov/ncer/p3/ partners/	61	0.49%
	Subtotal	5,028	40.58%
	Other	7,363	59.42%
	Total	12,391	100.00%

## **Top Entry Files – Help Card**

**Files** – Refers to the first file loaded to a visitor's browser. Contrast this with the first page loaded to a visitor's browser. The entry page for some visitors is not a formally defined page, so the information in this table and graph include all first hits regardless if the hit was on a formal page or not.

**Visits** – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

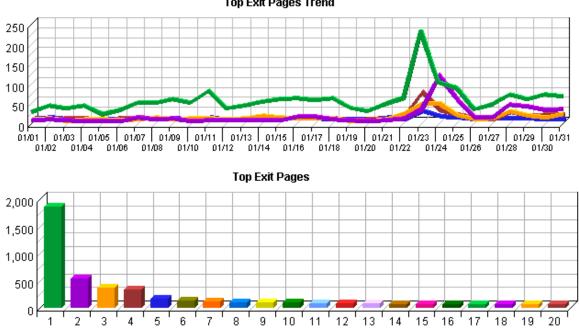
% – Refers to the total numbers of visits.

Consider what catches the attention of visitors most quickly and effectively.

Q

## **Top Exit Pages**

This report identifies the last page visitors viewed before they left your site.



Top Exit Pages Trend

**Top Exit Pages** 

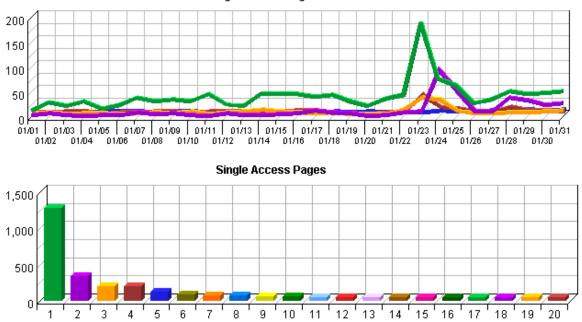
	Pages	Visits	%
1.	P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	1,859	15.76%
2.	2007/ 2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/current/	540	4.58%
3.	Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	376	3.19%
4.	National Sustainable Design Expo   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/	347	2.94%
5.	2007 P3 Award Winners   P3 Award Winners and Successes   P3   NCER   ORD   US EP http://es.epa.gov/ncer/p3/ project_websites/2007/ 2007awardwinners.html	164	1.39%
6.	Info for Co–Sponsors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/ cosponsors.html	141	1.20%

7.	Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/press/ 05_07_07.html	117	0.99%
8.	How to Apply   Phase I – Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/apply/	104	0.88%
9.	Forms   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/forms/	100	0.85%
10.	P3 and Other Awards Ceremony   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ceremony/	95	0.81%
11.	2006 P3 Award Winners  P3 Award Winners and Successes   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/2006/ 2006awardwinners.html	92	0.78%
12.	Information for P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/teams/	90	0.76%
13.	Photo Gallery   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/photo.html	79	0.67%
14.	P3 Award Winners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/	75	0.64%
15.	Current Partners   Information for Partners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/partners/	72	0.61%
16.	2006–2007 Project Descriptions and Photos   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/2006/ project_websites.html	71	0.60%
17.	Professors, Students Make Environmentally Sustainable House   Newsroom   P3   NC http://es.epa.gov/ncer/p3/press/ 04_26_07_ballstate. html	71	0.60%
18.	Past P3 Projects by Topic   Past P3 Projects   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/abtable1.html	70	0.59%
19.	Past P3 Projects   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/past/	68	0.58%
20.	Newsroom   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/news.html	65	0.55%
	Subtotal	4,596	38.98%

	Other Total	7,196 11,792	61.02% 100.00%
	Top Exit Pages – He	elp Card	
?	<b>Exit Page</b> – The last page viewed during a visit to ye hits to non–page files, that visit has no exit page. Th pages to be less than the total number of visits.		•
	<b>Pages</b> – Any document, dynamic page, or form. Different default settings for which file extensions qualify a file changed by the Reporting Center system administrate mark is considered a dynamic page.	le as a page. These settings ca	in be
	<b>Visits</b> – Number of visits where the specified page w actions that begins when a visitor views their first pa visitor leaves the site or remains idle beyond the idle is thirty minutes. This time limit can be changed by t	nge from the server, and ends e-time limit. The default idle-	when the
	% – Percentage of times this page was the exit page	compared with other exit pag	ges.
8	You can use this information to determine your visite Visitors may have left this page because they found determined the content didn't apply to them, or for m is your home page, this may be an indication that you visitors.	what they were looking for, lo any other reasons. If your top	ost interest, o exit page

## **Single Access Pages**

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.



Single Access Pages Trend

## Single Access Pages

	Pages	Visits	%
1.	P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	1,283	15.33%
2.	2007/ 2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/current/	346	4.13%
3.	Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	208	2.49%
4.	National Sustainable Design Expo   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/	202	2.41%
5.	Info for Co–Sponsors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/ cosponsors.html	121	1.45%
6.	2007 P3 Award Winners   P3 Award Winners and Successes   P3   NCER   ORD   US EP http://es.epa.gov/ncer/p3/ project_websites/2007/ 2007awardwinners.html	86	1.03%

7.	2006 P3 Award Winners  P3 Award Winners and Successes   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ 2006awardwinners.html	71	0.85%
8.	Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/press/ 05_07_07.html	70	0.84%
9.	Professors, Students Make Environmentally Sustainable House   Newsroom   P3   NC http://es.epa.gov/ncer/p3/press/ 04_26_07_ballstate. html	65	0.78%
10.	2006–2007 Project Descriptions and Photos   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ project_websites.html	62	0.74%
11.	EPA Sustainability Programs   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/epa/	57	0.68%
12.	Past P3 Projects   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/past/	54	0.65%
13.	P3 and Other Awards Ceremony   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ceremony/	53	0.63%
14.	P3 Award Winners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/	52	0.62%
15.	Photo Gallery   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/photo.html	51	0.61%
16.	Information for P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/teams/	47	0.56%
17.	2005 Project Descriptions and Photos   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2005/ 2005_phase_1_project_websites.html	47	0.56%
18.	How to Apply   Phase I – Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/apply/	46	0.55%
19.	Additional Awards   P3 Award Competition   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	45	0.54%

	addawards.html		
20.	Phase II – P3 Award Winners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ award_winners.html	45	0.54%
	Subtotal	3,011	35.98%
	Other	5,358	64.02%
	Total	8,369	100.00%

#### Single Access Pages – Help Card

Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

**Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.

This information can be helpful when considering the design of the site with respect to the kind of visitors you attract. Consider how well these pages convey your message. Do they need improvement to extend visits, or is it possible that are you attracting the wrong visitors?

## **Top Paths Through Site**

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Starting Page	Paths from Start	Visits	%
All Entry Pages	1. <b>P3   NCER   ORD   US EPA</b> http://es.epa.gov/ncer/p3/	1,647	13.97%
	1. 2007/2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ current/	360	3.05%
	1. National Sustainable Design Expo   P3   NCER   ORD   US	215	1.82%
	EPA http://es.epa.gov/ncer/p3/ expo/	212	1.80%
	1. Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	101	
	1. Info for Co–Sponsors   Information For   P3   NCER   ORD   US EPA	121	1.03%
	http://es.epa.gov/ncer/p3/ info/cosponsors.html 1. 2007 P3 Award Winners   P3 Award Winners and Successes	87	0.74%
	<b>P3</b>   <b>NCER</b>   <b>ORD</b>   <b>US EP</b> http://es.epa.gov/ncer/p3/ project_websites/2007/ 2007awardwinners.html		
	1. P3   NCER   ORD   US EPA	82	0.70%
	<ul> <li>http://es.epa.gov/ncer/p3/</li> <li>2. Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html</li> </ul>		
	1. Forms   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ forms/	80	0.68%
	1. P3   NCER   ORD   US EPA	74	0.63%
	http://es.epa.gov/ncer/p3/ 2. 2007/2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ current/		
	1. Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/ press/05_07_07.html	72	0.61%

## **Top Paths Through Site**

1. 2006 P3 Award Winners  P3 Award Winners and Successes   P3   NCER   ORD   US EPA	71	0.60%
http://es.epa.gov/ncer/p3/ project_websites/2006/		
2006awardwinners.html	71	0 < 00/
1. P3   NCER   ORD   US EPA	71	0.60%
http://es.epa.gov/ncer/p3/		
2. National Sustainable Design Expo   P3   NCER   ORD   US EPA		
http://es.epa.gov/ncer/p3/ expo/		
	65	0.55%
1. Professors, Students Make Environmentally Sustainable House   Newsroom   P3   NC		
http://es.epa.gov/ncer/p3/ press/04_26_07_ballstate.html		
	65	0.55%
1. 2006–2007 Project Descriptions and Photos   P3   NCER   ORD   US EPA	05	0.5570
http://es.epa.gov/ncer/p3/ project_websites/2006/		
project_websites.html		
	57	0.48%
1. EPA Sustainability Programs   P3   NCER   ORD   US EPA		
http://es.epa.gov/ncer/p3/epa/		
	54	0.46%
1. P3 and Other Awards Ceremony   P3   NCER   ORD   US EPA		
http://es.epa.gov/ncer/p3/ ceremony/		
	54	0.46%
1. Past P3 Projects   P3   NCER   ORD   US EPA		
http://es.epa.gov/ncer/p3/ past/		
	52	0.44%
1. Photo Gallery   P3   NCER   ORD   US EPA		
http://es.epa.gov/ncer/p3/ photo.html		
	52	0.44%
1. P3 Award Winners   P3   NCER   ORD   US EPA		
http://es.epa.gov/ncer/p3/ success/		
	49	0.42%
1. Information for P3 Teams   P3   NCER   ORD   US EPA		
http://es.epa.gov/ncer/p3/ teams/		

### **Top Paths Through Site – Help Card**

**Path Through Site** – The sequence of pages a visitor views, from the entry page to the exit page.

**Paths From Start** – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

**Visits** – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

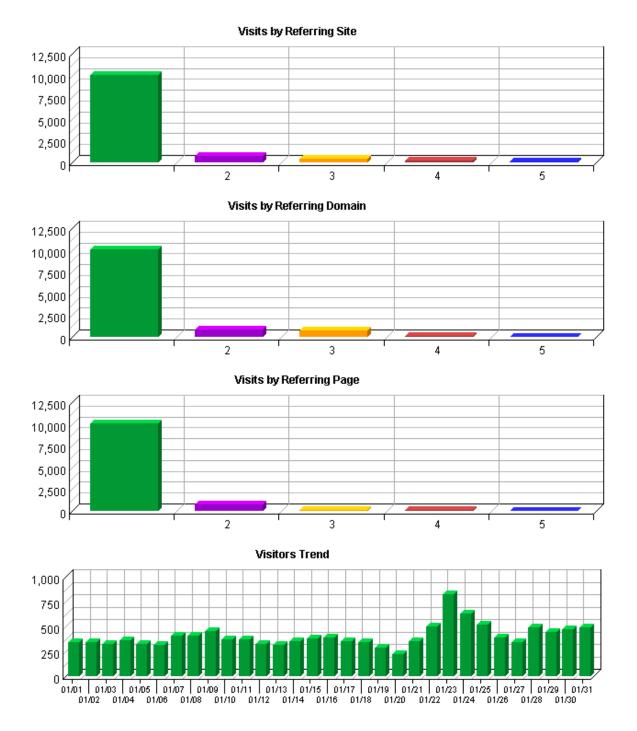
% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

Q

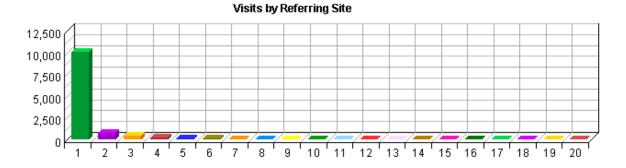
## **Referrers Dashboard**

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.



## Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



	Site	Visits	%
1.	No Referrer	10,049	81.10%
2.	http://www.google.com/	751	6.06%
3.	http://es.epa.gov/	432	3.49%
4.	http://www.epa.gov/	191	1.54%
5.	http://search.yahoo.com/	75	0.61%
6.	http://yosemite.epa.gov/	59	0.48%
7.	http://nlquery.epa.gov/	50	0.40%
8.	http://images.google.com/	42	0.34%
9.	http://www.google.ca/	38	0.31%
10.	http://earth911.org/	32	0.26%
11.	http://www.google.co.in/	28	0.23%
12.	http://images.search.yahoo. com/	24	0.19%
13.	http://www.paenvironmentdigest.com/	24	0.19%
14.	http://ws.daum.net/	21	0.17%
15.	http://www.ansi.org/	21	0.17%
16.	http://www.google.co.uk/	20	0.16%
17.	http://search.live.com/	20	0.16%
18.	http://search.msn.com/	19	0.15%
19.	http://cfpub.epa.gov/	17	0.14%
20.	http://www.ieee.org/	16	0.13%
	Subtotal	11,929	96.27%
	Other	462	3.73%
	Total	12,391	100.00%

### Activity by Referring Site

### Activity by Referring Site – Help Card

**Referring Sites** – A web site which refers a visitor to your site by linking to it.

Site – Specific referring site being analyzed.

Visits - Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

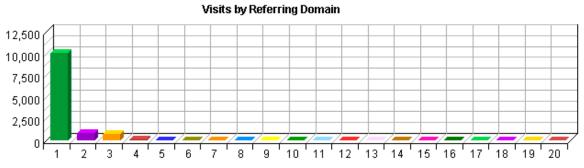
**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

## Activity by Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



# Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	10,049	81.10%
2.	google.com	806	6.50%
3.	epa.gov	757	6.11%
4.	yahoo.com	130	1.05%
5.	google.ca	40	0.32%
6.	earth911.org	32	0.26%
7.	google.co.in	28	0.23%
8.	live.com	26	0.21%
9.	paenvironmentdigest.com	24	0.19%
10.	ansi.org	23	0.19%
11.	google.co.uk	23	0.19%
12.	daum.net	21	0.17%
13.	msn.com	19	0.15%
14.	ieee.org	16	0.13%
15.	keene.edu	15	0.12%
16.	nae.edu	14	0.11%
17.	umich.edu	13	0.10%
18.	altavista.com	13	0.10%
19.	aol.com	12	0.10%
20.	occupationalhazards.com	10	0.08%
	Subtotal	12,071	97.42%
	Other	320	2.58%
	Total	12,391	100.00%

### Activity by Referring Domain – Help Card

**Referring Domain** – A web site which refers a visitor to your site by linking to it.

**Domain** – Specific referring domain being analyzed.

Visits - Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

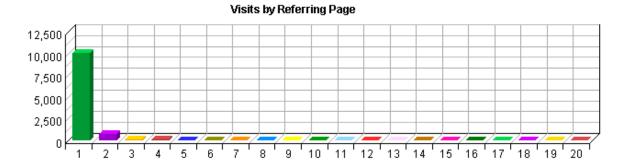
**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

## Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



	Page	Visits	%
1.	No Referrer	10,049	81.10%
2.	http://www.google.com/search	723	5.83%
3.	http://www.epa.gov/p3/	80	0.65%
4.	http://es.epa.gov/ncer/	69	0.56%
5.	http://nlquery.epa.gov/ epasearch/epasearch	50	0.40%
6.	http://search.yahoo.com/ search	48	0.39%
7.	http://images.google.com/ imgres	42	0.34%
8.	http://es.epa.gov/ncer/p3/	39	0.31%
9.	http://www.google.ca/search	38	0.31%
10.	http://www.epa.gov/	30	0.24%
11.	http://www.google.co.in/ search	28	0.23%
12.	http://yosemite.epa.gov/opa/ admpress.nsf/ d0cf6618525a9efb85257359003fb69d/ 22b0f19f8add6988852573da0066c815!OpenDocument	27	0.22%
13.	http://es.epa.gov/ncer/rfa/ 2008/2008_p3.html	26	0.21%
14.	http://images.search.yahoo. com/search/images/view	24	0.19%
15.	http://es.epa.gov/ncer/p3/ expo/index.html	24	0.19%
16.	http://www. paenvironmentdigest.com/newsletter/default.asp	24	0.19%
17.	http://earth911.org/blog/2008/01/24/epa-awards- sustainability-grants-to-58-student-teams/	23	0.19%
18.	http://ws.daum.net/	21	0.17%
19.	http://www.google.co.uk/ search	20	0.16%
20.	http://search.live.com/ results.aspx	19	0.15%
	Subtotal	11,404	92.03%
	Other	987	7.97%

## Activity by Referring Page

## Activity by Referring Page – Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

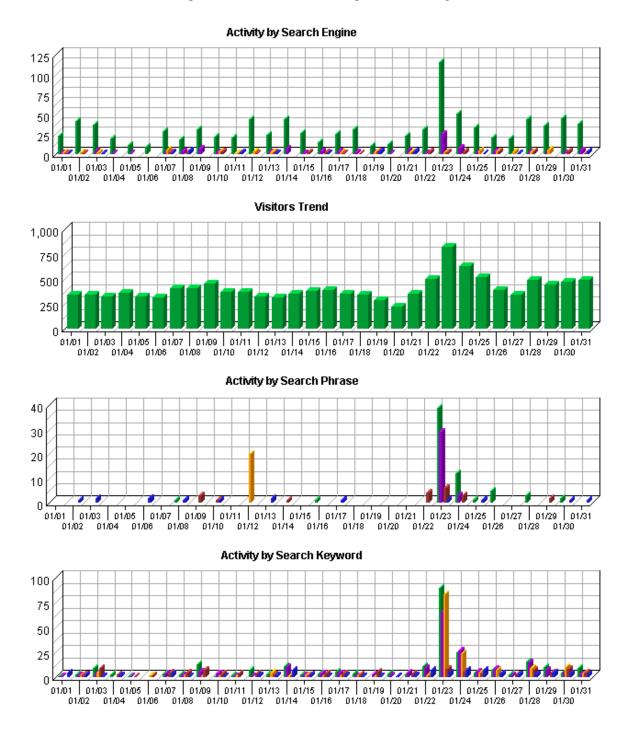
**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

## **Search Engines Dashboard**

This dashboard summarizes important information related to specific search engines.

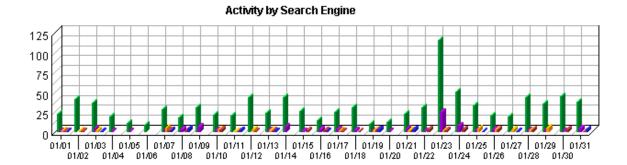


## Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



	Engines	Referrals	%
1.	google	956	77.41%
2.	yahoo	101	8.18%
3.	yahoo spain	51	4.13%
4.	google canada	44	3.56%
5.	google uk	24	1.94%
6.	msn	21	1.70%
7.	aol netfind	10	0.81%
8.	altavista	6	0.49%
9.	google australia	4	0.32%
10.	google france	3	0.24%
11.	google italy	3	0.24%
12.	picsearch	2	0.16%
13.	all the web	2	0.16%
14.	yahoo uk &ireland	2	0.16%
15.	yahoo japan	1	0.08%
16.	netscape	1	0.08%
17.	google japan	1	0.08%
18.	yahoo taiwan	1	0.08%
19.	compuserve	1	0.08%
20.	google germany	1	0.08%
	Total	1,235	100.00%

### Activity by Search Engine

Engines	Phrases	Referrals	%
1. google	epa p3 expo	41	3.32%
	epa expo	27	2.19%
	green roof filetype:pdf	20	1.62%
	carnegie mellon university logo	14	1.13%
	epa p3	12	0.97%
	national sustainable design expo	12	0.97%
	theater building case study filetype:pdf	11	0.89%
	p3 expo	10	0.81%
	education facilities and infrastructure in us with pictures	10	0.81%
	energy producing exercise equipment	9	0.73%
	design expo	8	0.65%
	sanjay correa	7	0.57%
	sustainability programs	6	0.49%
	clean drinking water in haiti	6	0.49%
	epa p3 jeopardy	5	0.40%
	sustainable design	5	0.40%
	water purification process pictures	5	0.40%
	epa p3 expo albion college	5	0.40%
	biogas car	5	0.40%
	p3 epa	4	0.32%
2. yahoo	epa p3 expo	18	1.46%
	epa p3	8	0.65%
	epa p3 competition	6	0.49%
	p3	3	0.24%
	how to save the mother earth	2	0.16%
	people prosperity and the planet	2	0.16%
	p3 grant	2	0.16%
	epa sustainability grant	2	0.16%
	enviromental design competition	2	0.16%
	epa expo	2	0.16%
	national sustainable design expo	2	0.16%
	epa p3 2008	2	0.16%

## Activity by Search Engines with Search Phrases Detail

	us epa forms	2	0.16%
	temitope ogunyoku	1	0.08%
	awards ceremony timeline	1	0.08%
	voa, creativity	1	0.08%
	epa p3 grants	1	0.08%
	illinois student epa grant byard	1	0.08%
	epa p3 project	1	0.08%
	award presentation agenda	1	0.08%
3. yahoo spain	garden design	13	1.05%
	candid	8	0.65%
	lowell high school	6	0.49%
	lowell high	4	0.32%
	candid pictures	2	0.16%
	touchscreen	2	0.16%
	design garden	2	0.16%
	candid photos	2	0.16%
	winter photos	2	0.16%
	1827 -www.evilbrotherz.de	2	0.16%
	photo farm	2	0.16%
	sink drawing	2	0.16%
	thumb painting	2	0.16%
	vertical axis wind turbines	1	0.08%
	candid people	1	0.08%
4. google canada	bioshelter	3	0.24%
	epa p3 expo	2	0.16%
	p3 process website project development	2	0.16%
	site:es.epa.gov p3	2	0.16%
	bio methane powered car western washington university	1	0.08%
	university competition manure powered source:car	1	0.08%
	p3 partner	1	0.08%
	kwame nkrumah photos gallery	1	0.08%
	environmental jeopardy	1	0.08%
	sustainable designs	1	0.08%
	earthbag construction	1	0.08%
	award ceremony agendas	1	0.08%
	western washington university p3 video	1	0.08%

	car cow manure competition washington dc	1	0.08%
	straw ball house	1	0.08%
	school solar greenhouse	1	0.08%
	clean drinking water in mexico	1	0.08%
	career someone methane	1	0.08%
	horizontal axis wind turbines	1	0.08%
	latest solar greenhouse	1	0.08%
5. google uk	panama epa	2	0.16%
	solar greenhouse	2	0.16%
	designs for people traps school project	1	0.08%
	p3 programme office construction	1	0.08%
	small local water pumping station pictures 2007	1	0.08%
	building green future	1	0.08%
	effectiveness, benefits, challenges, innovation and sustainability of the selection criteria meaning?	1	0.08%
	project development(p3)	1	0.08%
	jeremy ferrell architect	1	0.08%
	telephone timeline	1	0.08%
	methanol fuel cell and titania photochemical	1	0.08%
	garden design drawings	1	0.08%
	gas powered car cow manure	1	0.08%
	water powered pumps university	1	0.08%
	vertical axis wind turbines	1	0.08%
	sustainable quizzes	1	0.08%
	biodiesel production wastewater	1	0.08%
	research energy consumption oberlin college	1	0.08%
	sustainable cooling system using water from the river	1	0.08%
	gregory byard	1	0.08%
6. msn	ycosst	2	0.16%
	description of project in missouri residential house	2	0.16%
	benefit of using past award winners to promote program	1	0.08%

	alisha lambeth	1	0.08%
	epa p3 expo	1	0.08%
	standford university water purification system used in africa	1	0.08%
	how to convert vehicle to natural gas	1	0.08%
	lee blaney	1	0.08%
	national security expo	1	0.08%
	water treatment plants	1	0.08%
	p3	1	0.08%
	algae used for bio diesel oriented photos	1	0.08%
	sludge water treatment plants	1	0.08%
	economical green house	1	0.08%
	epa hydrogen injection	1	0.08%
	rolla biodiesel algae	1	0.08%
	jeopardy past clues	1	0.08%
	sustainability competition washington dc	1	0.08%
	bioshelter design	1	0.08%
7. aol netfind	epa p3 expo	2	0.16%
	epa expo	2	0.16%
	justin stiles	1	0.08%
	pictures pine ridge reservation	1	0.08%
	pictures of horizontal axis windmills	1	0.08%
	pictures low cost housing project indonesia	1	0.08%
	michigan commercial cistern water collection	1	0.08%
	p-3	1	0.08%
8. altavista	biodiesel	2	0.16%
	candid	2	0.16%
	p3	1	0.08%
	convert car methane	1	0.08%
9. google australia	how biogas work on cars	1	0.08%
	how to be good barge admin	1	0.08%
	green technology expo	1	0.08%
	sustainable iron removal plant	1	0.08%
10. google france	eparep	1	0.08%
	photo cuere	1	0.08%

		allentown donnan water	1	0.08%
11.	google italy	coagulant recovery	2	0.16%
		kratovo-macedonia	1	0.08%
12.	picsearch	kratovo	1	0.08%
		gasbuggy project new mexico	1	0.08%
13.	all the web	candid	2	0.16%
14.	yahoo uk &ireland	planet competition	2	0.16%
15.	yahoo japan	student competition pdf sustainability agriculture	1	0.08%
16.	netscape	proposal to clean drinking water	1	0.08%
17.	google japan	jeopardy p3 expo	1	0.08%
18.	yahoo taiwan	p3 partner	1	0.08%
19.	compuserve	green building expo exhibitors– 2007	1	0.08%
20.	google germany	hot humid climate wind power turbine temperature	1	0.08%

## Activity by Search Engines with Keywords Detail

Engines	Keywords	Referrals	%
1. google	epa	202	16.36%
	p3	138	11.17%
	expo	138	11.17%
	design	92	7.45%
	of	77	6.23%
	water	75	6.07%
	green	73	5.91%
	sustainable	69	5.59%
	in	62	5.02%
	university	57	4.62%
	energy	48	3.89%
	sustainability	44	3.56%
	pictures	43	3.48%
	for	35	2.83%
	the	33	2.67%
	filetype:pdf	31	2.51%
	2008	28	2.27%
	competition	28	2.27%
	project	26	2.11%
	building	24	1.94%
2. yahoo	epa	52	4.21%
	p3	48	3.89%

	expo	23	1.86%
	design	10	0.81%
	competition	10	0.81%
	grant	6	0.49%
	2008	5	0.40%
	sustainable	5	0.40%
	agenda	4	0.32%
	sustainability	4	0.32%
	to	4	0.32%
	building	4	0.32%
	award	4	0.32%
	the	4	0.32%
	ceremony	3	0.24%
	barge	3	0.24%
	save	3	0.24%
	how	3	0.24%
	green	3	0.24%
	university	3	0.24%
3. yahoo spain	garden	15	1.21%
	design	15	1.21%
	candid	13	1.05%
	lowell	10	0.81%
	high	10	0.81%
	school	6	0.49%
	photos	4	0.32%
	painting	2	0.16%
	drawing	2	0.16%
	sink	2	0.16%
	thumb	2	0.16%
	pictures	2	0.16%
	photo	2	0.16%
	touchscreen	2	0.16%
	-www.evilbrotherz.de	2	0.16%
	winter	2	0.16%
	1827	2	0.16%
	farm	2	0.16%
	turbines	1	0.08%
	wind	1	0.08%
4. google canada	p3	13	1.05%
	expo	5	0.40%
	epa	4	0.32%
	solar	3	0.24%

	car	3	0.24%
	manure	3	0.24%
	design	3	0.24%
	sustainable	3	0.24%
	greenhouse	3	0.24%
	bioshelter	3	0.24%
	university	3	0.24%
	washington	3	0.24%
	jeopardy	2	0.16%
	report	2	0.16%
	cow	2	0.16%
	powered	2	0.16%
	green	2	0.16%
	do	2	0.16%
	site:es.epa.gov	2	0.16%
	process	2	0.16%
5. google uk	water	3	0.24%
	project	2	0.16%
	college	2	0.16%
	greenhouse	2	0.16%
	car	2	0.16%
	sustainable	2	0.16%
	epa	2	0.16%
	energy	2	0.16%
	panama	2	0.16%
	solar	2	0.16%
	the	2	0.16%
	oberlin	2	0.16%
	powered	2	0.16%
	meaning?	1	0.08%
	pumps	1	0.08%
	drawings	1	0.08%
	sustainability	1	0.08%
	methanol	1	0.08%
	construction	1	0.08%
	online	1	0.08%
6. msn	house	3	0.24%
	of	3	0.24%
	water	3	0.24%
	in	3	0.24%
	to	3	0.24%
	past	2	0.16%

	description	2	0.16%
	treatment	2	0.16%
	residential	2	0.16%
	algae	2	0.16%
	p3	2	0.16%
	epa	2	0.16%
	missouri	2	0.16%
	plants	2	0.16%
	used	2	0.16%
	project	2	0.16%
	expo	2	0.16%
	ycosst	2	0.16%
	system	1	0.08%
	diesel	1	0.08%
7. aol netfind	epa	4	0.32%
	expo	4	0.32%
	pictures	3	0.24%
	p3	2	0.16%
	commercial	1	0.08%
	windmills	1	0.08%
	stiles	1	0.08%
	low	1	0.08%
	collection	1	0.08%
	pine	1	0.08%
	michigan	1	0.08%
	project	1	0.08%
	indonesia	1	0.08%
	housing	1	0.08%
	ridge	1	0.08%
	cost	1	0.08%
	horizontal	1	0.08%
	water	1	0.08%
	justin	1	0.08%
	reservation	1	0.08%
8. altavista	candid	2	0.16%
	biodiesel	2	0.16%
	p3	1	0.08%
	methane	1	0.08%
	car	1	0.08%
	convert	1	0.08%
9. google australia	how	2	0.16%
	be	1	0.08%

	work	1	0.08%
	expo	1	0.08%
	removal	1	0.08%
	plant	1	0.08%
	to	1	0.08%
	iron	1	0.08%
	technology	1	0.08%
	barge	1	0.08%
	on	1	0.08%
	biogas	1	0.08%
	cars	1	0.08%
	admin	1	0.08%
	good	1	0.08%
	green	1	0.08%
	sustainable	1	0.08%
10. google france	cuere	1	0.08%
	eparep	1	0.08%
	photo	1	0.08%
	donnan	1	0.08%
	water	1	0.08%
	allentown	1	0.08%
11. google italy	recovery	2	0.16%
	coagulant	2	0.16%
	kratovo-macedonia	1	0.08%
12. picsearch	new	1	0.08%
	project	1	0.08%
	mexico	1	0.08%
	kratovo	1	0.08%
	gasbuggy	1	0.08%
13. all the web	candid	2	0.16%
14. yahoo uk &ireland	competition	2	0.16%
	planet	2	0.16%
15. yahoo japan	agriculture	1	0.08%
	sustainability	1	0.08%
	pdf	1	0.08%
	competition	1	0.08%
	student	1	0.08%
16. netscape	clean	1	0.08%
	water	1	0.08%
	to	1	0.08%
	drinking	1	0.08%
	proposal	1	0.08%

	17. google japan	expo	1	0.08%
		p3	1	0.08%
		jeopardy	1	0.08%
	18. yahoo taiwan	partner	1	0.08%
		p3	1	0.08%
	19. compuserve	exhibitors-	1	0.08%
		building	1	0.08%
		2007	1	0.08%
		expo	1	0.08%
		green	1	0.08%
	20. google germany	wind	1	0.08%
		humid	1	0.08%
		power	1	0.08%
	temperature	1	0.08%	
	turbine	1	0.08%	
		climate	1	0.08%
		hot	1	0.08%

### Activity by Search Engine - Help Card

## ? <u>Top Search Engines Table</u>

**Engines** – Specific search engine being analyzed.

**Referrers** – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

**Top Search Engines with Search Phrases Detail Table** 

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

**Phrases** – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

**Referrers** – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

### **Top Search Engines with Keywords Detail Table**

Engines - Specific search engine being analyzed in conjunction with the keyword in the

adjacent column.

Q

**Keywords** – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

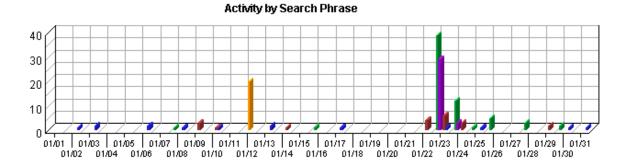
% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

This information can give you an idea how your meta tags are performing with each search engine.

## **Activity by Search Phrase**

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



	Phrases	Referrals	%
1.	epa p3 expo	64	5.18%
2.	epa expo	32	2.59%
3.	green roof filetype:pdf	20	1.62%
4.	epa p3	20	1.62%
5.	national sustainable design expo	14	1.13%
6.	carnegie mellon university logo	14	1.13%
7.	garden design	13	1.05%
8.	candid	12	0.97%
9.	theater building case study filetype:pdf	11	0.89%
10.	p3 expo	11	0.89%
11.	education facilities and infrastructure in us with pictures	10	0.81%
12.	energy producing exercise equipment	10	0.81%
13.	sanjay correa	8	0.65%
14.	design expo	8	0.65%
15.	epa p3 competition	8	0.65%
16.	clean drinking water in haiti	6	0.49%
17.	p3	6	0.49%
18.	lowell high school	6	0.49%
19.	sustainability programs	6	0.49%

### Activity by Search Phrase

20.	biogas car	5	0.40%
	Subtotal	284	23.00%
	Total	1,235	100.00%

## Activity by Search Phrase with Engines Detail

<ol> <li>epa p3 expo</li> <li>epa expo</li> </ol>	google yahoo aol netfind google canada msn	41 18 2 2	3.32% 1.46% 0.16%
2. epa expo	aol netfind google canada msn	2	0.16%
2. epa expo	google canada msn		
2. epa expo	msn	2	
2. epa expo			0.16%
2. epa expo	~~~~!~	1	0.08%
	google	27	2.19%
	aol netfind	2	0.16%
	yahoo	2	0.16%
	google canada	1	0.08%
3. green roof filetype:pdf	google	20	1.62%
4. epa p3	google	12	0.97%
	yahoo	8	0.65%
5. national sustainable design expo	google	12	0.97%
	yahoo	2	0.16%
6. carnegie mellon university logo	google	14	1.13%
7. garden design	yahoo spain	13	1.05%
8. candid	yahoo spain	8	0.65%
	altavista	2	0.16%
	all the web	2	0.16%
9. theater building case study filetype:pdf	google	11	0.89%
10. p3 expo	google	10	0.81%
	google canada	1	0.08%
11. education facilities and infrastructure in us with pictures	google	10	0.81%
12. energy producing exercise equipment	google	9	0.73%
	google canada	1	0.08%
13. sanjay correa	google	7	0.57%
	google canada	1	0.08%
14. design expo	google	8	0.65%
15. epa p3 competition	yahoo	6	0.49%
	google	2	0.16%
16. clean drinking water in haiti	google	6	0.49%
17. p3	yahoo	3	0.24%
	google	1	0.08%
	msn	1	0.08%
	altavista	1	0.08%

18. lowell high school	yahoo spain	6 0.49%
19. sustainability programs	google	6 0.49%
20. biogas car	google	5 0.40%

### Activity by Search Phrase - Help Card

### **?** <u>Top Search Phrases Table</u>

**Phrases** – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

**Referrals** – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

#### **Top Search Phrases with Engines Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

**Referrals**– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

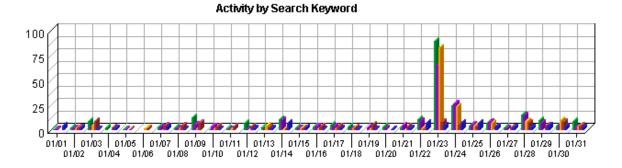
% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

## Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



	Keywords	Referrals	%
1.	epa	266	6.03%
2.	p3	207	4.69%
3.	expo	175	3.97%
4.	design	122	2.77%
5.	water	87	1.97%
6.	of	83	1.88%
7.	green	82	1.86%
8.	sustainable	80	1.81%
9.	in	68	1.54%
10.	university	65	1.47%
11.	energy	53	1.20%
12.	sustainability	52	1.18%
13.	pictures	49	1.11%
14.	competition	44	1.00%
15.	the	40	0.91%
16.	for	39	0.88%
17.	project	36	0.82%
18.	2008	34	0.77%
19.	filetype:pdf	31	0.70%
20.	building	30	0.68%
	Subtotal	1,643	37.25%
	Total	4,411	100.00%

#### Activity by Search Keyword

Keywords	Engines	Referrals	%
1. epa	google	202	4.58%
	yahoo	52	1.18%
	aol netfind	4	0.09%
	google canada	4	0.09%
	msn	2	0.05%
	google uk	2	0.05%
2. p3	google	138	3.13%
	yahoo	48	1.09%
	google canada	13	0.29%
	msn	2	0.05%
	aol netfind	2	0.05%
	google uk	1	0.02%
	google japan	1	0.02%
	yahoo taiwan	1	0.02%
	altavista	1	0.02%
3. expo	google	138	3.13%
	yahoo	23	0.52%
	google canada	5	0.11%
	aol netfind	4	0.09%
	msn	2	0.05%
	google japan	1	0.02%
	google australia	1	0.02%
	compuserve	1	0.02%
4. design	google	92	2.09%
-	yahoo spain	15	0.34%
	yahoo	10	0.23%
	google canada	3	0.07%
	google uk	1	0.02%
	msn	1	0.02%
5. water	google	75	1.70%
	google uk	3	0.07%
	msn	3	0.07%
	google canada	2	0.05%
	aol netfind	- 1	0.02%
	netscape	1	0.02%
	yahoo	1	0.02%
	google france	1	0.02%
6. of	google	77	1.75%
5. 51	msn	3	0.07%
	mon	5	0.0770

## Activity by Search Keyword with Engines Detail

	google uk	1	0.02%
	aol netfind	1	0.02%
	google canada	1	0.02%
7. green	google	73	1.65%
	yahoo	3	0.07%
	google canada	2	0.05%
	google uk	1	0.02%
	msn	1	0.02%
	compuserve	1	0.02%
	google australia	1	0.02%
8. sustainable	google	69	1.56%
	yahoo	5	0.11%
	google canada	3	0.07%
	google uk	2	0.05%
	google australia	1	0.02%
9. in	google	62	1.41%
	msn	3	0.07%
	yahoo	2	0.05%
	google canada	1	0.02%
10. university	google	57	1.29%
	yahoo	3	0.07%
	google canada	3	0.07%
	msn	1	0.02%
	google uk	1	0.02%
11. energy	google	48	1.09%
	google uk	2	0.05%
	yahoo	2	0.05%
	google canada	1	0.02%
12. sustainability	google	44	1.00%
•	yahoo	4	0.09%
	msn	1	0.02%
	google canada	1	0.02%
	yahoo japan	1	0.02%
	google uk	1	0.02%
13. pictures	google	43	0.97%
	aol netfind	3	0.07%
	yahoo spain	2	0.05%
	google uk	- 1	0.02%
14. competition	google	28	0.63%
-r-mon	yahoo	10	0.23%
	google canada	2	0.05%
	yahoo uk &ireland	2	0.05%
	yanoo uk ceneranu	2	0.05%

	yahoo japan	1	0.02%
	msn	1	0.02%
15. the	google	33	0.75%
	yahoo	4	0.09%
	google uk	2	0.05%
	google canada	1	0.02%
16. for	google	35	0.79%
	msn	1	0.02%
	google canada	1	0.02%
	google uk	1	0.02%
	yahoo	1	0.02%
17. project	google	26	0.59%
	google uk	2	0.05%
	yahoo	2	0.05%
	msn	2	0.05%
	google canada	2	0.05%
	picsearch	1	0.02%
	aol netfind	1	0.02%
18. 2008	google	28	0.63%
	yahoo	5	0.11%
	google canada	1	0.02%
19. filetype:pdf	google	31	0.70%
20. building	google	24	0.54%
	yahoo	4	0.09%
	compuserve	1	0.02%
	google uk	1	0.02%

### Activity by Search Keyword – Help Card

## ? Top Search Keywords Table

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

**Referrers** – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

## **Top Search Keywords Table with Engines Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

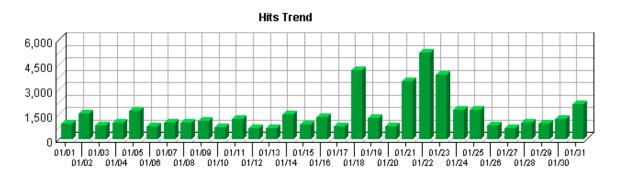
% Percentage of visitors referred from search engines who used the specified search engine and keyword.

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

Q

## **Technical Dashboard**

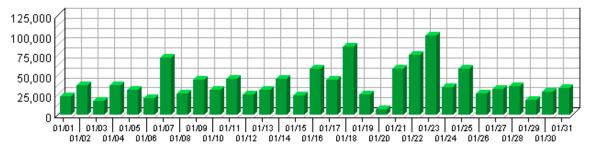
This dashboard summarizes important information related to online technical activity.



**Hit Summary** 

Successful Hits for Entire Site	46,921
Average Hits per Day	1,513
Home Page Hits	3,954

Bandwidth: Kbytes Transferred Trend

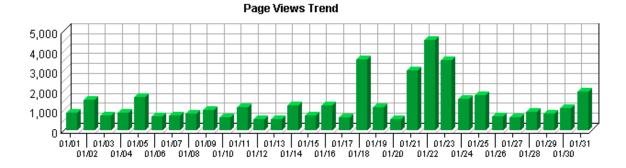


### **Technical Statistics**

Total Hits	49,626	100%
Successful Hits	46,921	94.55%
Failed Hits	2,705	5.45%
Cached Hits	4,310	8.68%

## **Page Views Trend**

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



Time Interval	Page Views	%
01/01	879	2.11%
01/02	1,512	3.62%
01/03	753	1.80%
01/04	874	2.09%
01/05	1,669	4.00%
01/06	698	1.67%
01/07	761	1.82%
01/08	827	1.98%
01/09	1,018	2.44%
01/10	630	1.51%
01/11	1,167	2.80%
01/12	574	1.38%
01/13	544	1.30%
01/14	1,250	3.00%
01/15	726	1.74%
01/16	1,265	3.03%
01/17	655	1.57%
01/18	3,582	8.59%
01/19	1,177	2.82%
01/20	565	1.35%
01/21	3,020	7.24%
01/22	4,552	10.91%
01/23	3,522	8.44%
01/24	1,560	3.74%
01/25	1,762	4.22%

**Page Views Trend** 

01/26	715	1.71%
01/27	625	1.50%
01/28	949	2.27%
01/29	826	1.98%
01/30	1,124	2.69%
01/31	1,938	4.65%
Total	41,719	100.00%

### Page Views Trend – Help Card

Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Page View** – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

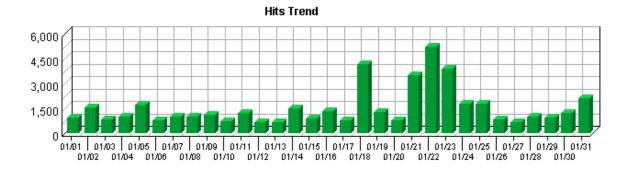
**Time Interval** – A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

## **Hits Trend**

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



Time Interval	Hits	%
01/01	919	1.96%
01/02	1,563	3.33%
01/03	850	1.81%
01/04	1,008	2.15%
01/05	1,726	3.68%
01/06	764	1.63%
01/07	1,025	2.18%
01/08	974	2.08%
01/09	1,108	2.36%
01/10	721	1.54%
01/11	1,247	2.66%
01/12	642	1.37%
01/13	680	1.45%
01/14	1,507	3.21%
01/15	869	1.85%
01/16	1,337	2.85%
01/17	772	1.65%
01/18	4,171	8.89%
01/19	1,297	2.76%
01/20	757	1.61%
01/21	3,494	7.45%
01/22	5,196	11.07%
01/23	3,901	8.31%
01/24	1,801	3.84%
01/25	1,801	3.84%

01/26	821	1.75%
01/27	685	1.46%
01/28	1,017	2.17%
01/29	943	2.01%
01/30	1,206	2.57%
01/31	2,119	4.52%
Total	46,921	100.00%

## Hits Trend – Help Card

**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

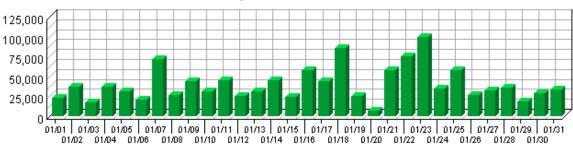
**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of hits that occurred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

## **Bandwidth: Kbytes Transferred Trend**

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.



#### Bandwidth: Kbytes Transferred Trend

### Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
01/01	23,583	1.91%
01/02	37,217	3.01%
01/03	17,394	1.41%
01/04	37,087	3.00%
01/05	30,996	2.51%
01/06	20,719	1.68%
01/07	71,983	5.83%
01/08	27,015	2.19%
01/09	43,718	3.54%
01/10	31,549	2.55%
01/11	45,389	3.67%
01/12	25,394	2.06%
01/13	31,400	2.54%
01/14	45,486	3.68%
01/15	24,221	1.96%
01/16	57,552	4.66%
01/17	44,294	3.58%
01/18	85,873	6.95%
01/19	25,070	2.03%
01/20	7,120	0.58%
01/21	58,103	4.70%
01/22	75,528	6.11%
01/23	100,076	8.10%
01/24	34,228	2.77%
01/25	58,168	4.71%

01/26	26,302	2.13%
01/27	32,068	2.60%
01/28	35,981	2.91%
01/29	19,033	1.54%
01/30	29,312	2.37%
01/31	33,756	2.73%
Total	1,235,597	100.00%

### Bandwidth: Kbytes Transferred Trend – Help Card

**Kbytes Transferred** – Number of kilobytes of data transferred during the specified time interval.

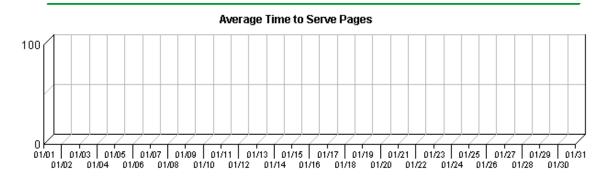
**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

### **Average Time to Serve Pages**

This report displays the average amount of time (in milliseconds) it takes to serve pages. **Note**: Not all web servers log the information necessary to create this report.



Time Interval	<b>Total Time to Serve</b>	Pages Served	Average Time to Serve
01/01	0	879	0
01/02	0	1,512	0
01/03	0	753	0
01/04	0	874	0
01/05	0	1,669	0
01/06	0	698	0
01/07	0	761	0
01/08	0	827	0
01/09	0	1,018	0
01/10	0	630	0
01/11	0	1,167	0
01/12	0	574	0
01/13	0	544	0
01/14	0	1,250	0
01/15	0	726	0
01/16	0	1,265	0
01/17	0	655	0
01/18	0	3,582	0
01/19	0	1,177	0
01/20	0	565	0
01/21	0	3,020	0
01/22	0	4,552	0
01/23	0	3,522	0
01/24	0	1,560	0
01/25	0	1,762	0

**Average Time to Serve Pages** 

01/26	0	715	0
01/27	0	625	0
01/28	0	949	0
01/29	0	826	0
01/30	0	1,124	0
01/31	0	1,938	0
Total	0	41,719	0.0

### Average Time to Serve Pages - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Total Time to Serve** – The total amount of time the server spent serving documents during the specified time interval.

Pages Served - Number of pages served to visitors during the specified time interval.

**Average Time to Serve** – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

**Note**: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

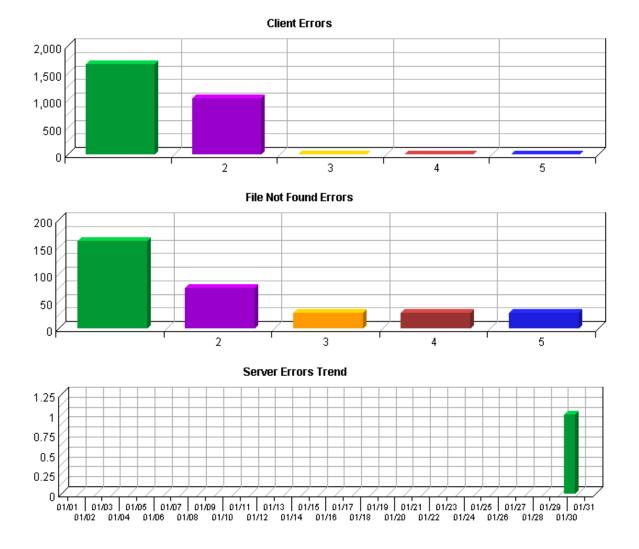
Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

## **Errors Dashboard**

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

Technical	Statistics
I commound	D'un di

Total Hits	49,626	100%
Successful Hits	46,921	94.55%
Failed Hits	2,705	5.45%
Cached Hits	4,310	8.68%



# **Client Errors**

This report identifies the error codes from the browsers accessing your server.



### **Client Errors**

	HTTP Status Codes	Hits	%
1.	404 Page or File Not Found	1,657	61.28%
2.	403 Forbidden Access	1,041	38.50%
3.	000 Incomplete / Undefined	3	0.11%
4.	400 Bad Request	2	0.07%
5.	405 Method Not Allowed	1	0.04%
	Total	2,704	100.00%

### **Client Errors – Help Card**

**Client Errors** – An error caused by a problem on your visitor's end of the web site connection. The server is not responsible for client errors.

Hits – Number of failed hits that returned this status code.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of total failed hits that returned this status code.

Use this page to determine what maintenance is necessary.

O

## **File Not Found Errors**

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.



### **File Not Found Errors**

	Files Not Found and Referring URL	Hits	%
1.	/ncer/p3/designs_sustain_rfp. html (no referrer)	161	9.72%
2.	/ncer/p3/ designs_sustain_rfp_2005.html (no referrer)	74	4.47%
3.	/ncer/p3/project_websites/ teams/ (no referrer)	29	1.75%
4.	<pre>/ncer/p3/expo/index.php? _REQUEST=&amp;_REQUEST[option]= com_content&amp;_REQUEST[Itemid]=1&amp;GLOBALS= &amp;mosConfig_absolute_path=http: //jorgevolio.com/.cookies/ safe.gif? (no referrer)</pre>	28	1.69%
5.	<pre>/ncer/p3/expo/ weblist_exhibitors2007.html/index.php? _REQUEST=&amp;_REQUEST[option]= com_content&amp;_REQUEST[Itemid]=1&amp;GLOBALS=&amp; mosConfig_absolute_path=http:// jorgevolio.com/.cookies/safe.gif? (no referrer)</pre>	28	1.69%
6.	/ncer/p3/project_websites/ 2006/SU833153.html (no referrer)	24	1.45%
7.	<pre>/ncer/p3/expo/index.php? _REQUEST=&amp;_REQUEST[option]= com_content&amp;_REQUEST[Itemid]=1&amp;GLOBALS= &amp;mosConfig_absolute_path=http: //jorgevolio.com/.cookies/id.txt? (no referrer)</pre>	22	1.33%
8.	/ncer/p3/event_2006/su832501. html (no referrer)	21	1.27%
9.	/ncer/p3/event_2006/su832500. html (no referrer)	21	1.27%
10.	/ncer/p3/event_2006/su832487. html (no referrer)	21	1.27%

11.	/ncer/p3/event_2006/su832495. html (no referrer)	21	1.27%
12.	/ncer/p3/event_2006/su832507. html (no referrer)	21	1.27%
13.	<pre>/ncer/p3/expo/ weblist_exhibitors2007.html/index.php? _REQUEST=&amp;_REQUEST[option]= com_content&amp;_REQUEST[Itemid]=1&amp;GLOBALS=&amp; mosConfig_absolute_path=http:// jorgevolio.com/.cookies/id.txt? (no referrer)</pre>	21	1.27%
14.	/ncer/p3/p3_grants_comp.html (no referrer)	20	1.21%
15.	/ncer/p3/event_2006/su832481. html (no referrer)	20	1.21%
16.	/ncer/p3/event_2006/su832482. html (no referrer)	20	1.21%
17.	/ncer/p3/expo/agenda.pdf (no referrer)	20	1.21%
18.	/ncer/p3/event_2006/su832479. html (no referrer)	20	1.21%
19.	/ncer/p3/event_2006/su832491. html (no referrer)	20	1.21%
20.	/ncer/p3/event_2006/su832490. html (no referrer)	20	1.21%
	Subtotal	632	38.14%
	Other	1,025	61.86%
	Total	1,657	100.00%

### File Not Found Errors - Help Card

Hits – Number of times a request for this file returned a "404 – Not Found" error or a "410 – Gone" error from your server.

**Files** – This column lists the file that could not be found and the URL of the referrer (if known).

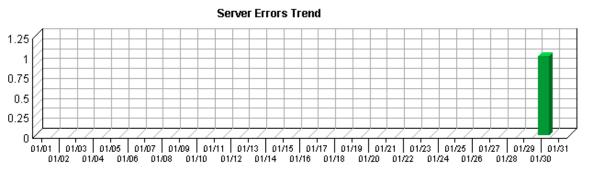
 $\boldsymbol{\%}$  – Percentage of the total 404 and 410 errors that were for this file.

Check the links to all pages and files listed in this table. The files were either moved or they no longer exist, and the links are no longer successful.

Q

### **Server Errors**

This report lists the errors which occurred on the server.



**Server Errors** 

HTTP Status Codes	Hits	%
1. 500 Internal Error	1	100.00%
Total	1	100.00%

#### Server Errors - Help Card

**Hits** – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

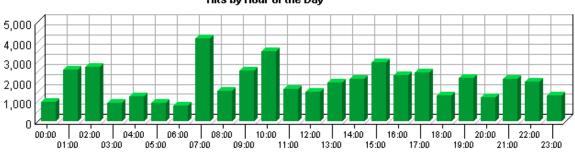
HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of failed hits that were of the specified type.

Use this page to determine what maintenance is necessary.

## **Activity Dashboard**

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.



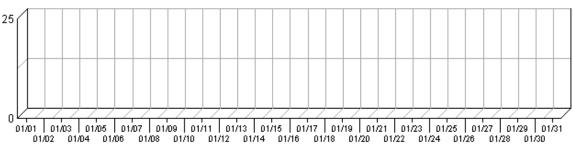
#### Hits by Hour of the Day

#### **Most Active Summary**

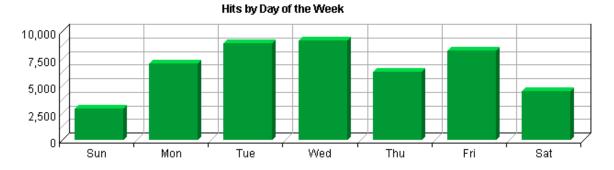
Most Active Date	January 22, 2008
Number of Hits on Most Active Date	5,196
Most Active Day of the Week	Wed
Most Active Hour of the Day	07:00-07:59

#### Activity on Weekdays Summary

Total Hits Weekdays	39,549
Total Visits Weekdays	9,886
Average Number of Visits per day on Weekdays	429
Average Number of Hits per day on Weekdays	1,719



#### Average Time to Serve Pages

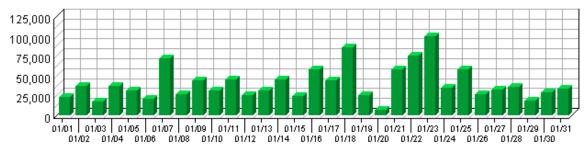


### Least Active Summary

Least Active Date	January 12, 2008
Number of Hits on Least Active Date	642
Least Active Day of the Week	Sun
Least Active Hour of the Day	06:00-06:59

### Activity on Weekends Summary

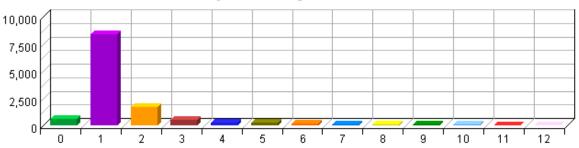
Total Hits Weekend	7,372
Total Visits Weekend	2,505
Average Number of Visits per Weekend	626
Average Number of Hits per Weekend	1,843



### Bandwidth: Kbytes Transferred Trend

### Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

Visits by Number of Pages Viewed

Number of Pages Viewed	Visits	%
0	589	4.76%
1	8,369	67.60%
2	1,661	13.42%
3	510	4.12%
4	295	2.38%
5	213	1.72%
6	143	1.15%
7	92	0.74%
8	63	0.51%
9	47	0.38%
10	46	0.37%
11	32	0.26%
12	22	0.18%
Subtotal	12,082	97.59%
Other	299	2.41%
Total	12,381	100.00%

### Visits by Number of Pages Viewed - Help Card

Number of Pages Viewed – The number of pages viewed during a visit. If the visitor viewed only non-page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

**Visits** – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

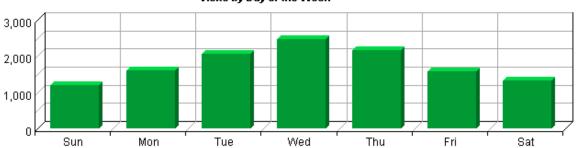
% – Percentage of total visits by people who viewed the specified number of pages.

You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

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### Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Visits by Day of the Week

### Visits by Day of the Week

Day	Visits	%
Sun	1,186	9.57%
Mon	1,599	12.90%
Tue	2,068	16.69%
Wed	2,476	19.98%
Thu	2,163	17.46%
Fri	1,580	12.75%
Sat	1,319	10.64%
Total Weekend	2,505	20.22%
Total Weekdays	9,886	79.78%
Total	12,391	100.00%

#### Visits by Day of the Week - Help Card

**Pay** – Specified day of the week being tracked.

**Visits** – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that occurred on the specified day of the week.

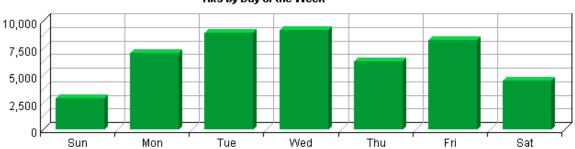
Number of visits on the specified day of the week. If the report period is longer than one

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week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

## Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Hits by Day of the Week

### Hits by Day of the Week

Day	Hits	%
Sun	2,886	6.15%
Mon	7,043	15.01%
Tue	8,901	18.97%
Wed	9,115	19.43%
Thu	6,263	13.35%
Fri	8,227	17.53%
Sat	4,486	9.56%
Total Weekend	7,372	15.71%
Total Weekdays	39,549	84.29%
Total	46,921	100.00%

### Hits by Day of the Week - Help Card

Day – Specified day of the week being tracked. ?

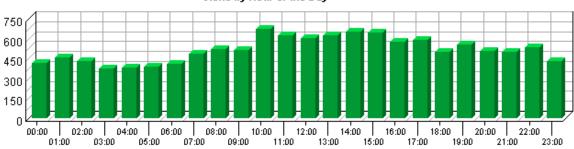
Hits - Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of total hits that occurred on the specified day of the week.

Days of less activity should be considered good days for maintenance and content improvement.

# Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

Visits	by	Hour	of	the	Day
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Hour	Visits	%
00:00	415	3.35%
01:00	455	3.67%
02:00	432	3.49%
03:00	372	3.00%
04:00	385	3.11%
05:00	389	3.14%
06:00	409	3.30%
07:00	486	3.92%
08:00	520	4.20%
09:00	516	4.16%
10:00	677	5.46%
11:00	622	5.02%
12:00	604	4.87%
13:00	622	5.02%
14:00	653	5.27%
15:00	643	5.19%
16:00	575	4.64%
17:00	589	4.75%
18:00	502	4.05%
19:00	556	4.49%
20:00	505	4.08%
21:00	499	4.03%
22:00	534	4.31%
23:00	431	3.48%
Total Visits during Work Hours (8:00am–5:00pm)	5,432	43.84%

Total Visits during After Hours (5:01pm–7:59am)	6,959	56.16%
Total	12,391	100.00%

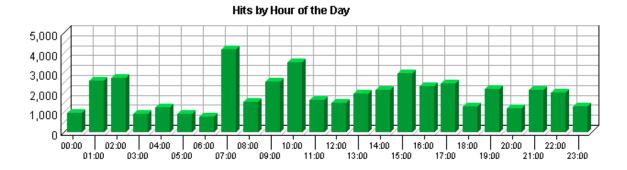
Summary of Visits by Hour of the Day

Most Active Hour of the Day	10:00-10:59
Least Active Hour of the Day	03:00-03:59

	Visits by Hour of the Day – Help Card
?	<b>Hour</b> – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
	<b>Least Active Hour of the Day</b> – The specific hour of the day that had the fewest number of hits.
	<b>Most Active Hour of the Day</b> – The specific hour of the day that had the largest number of visits.
	<b>Visits</b> – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.
	% – Percentage of visits to your site that occurred during the specified hour.
Ŷ	This information can be used to determine which hour of the day is best for system maintenance.

### Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hour	Hits	%
00:00	954	2.03%
01:00	2,581	5.50%
02:00	2,720	5.80%
03:00	929	1.98%
04:00	1,237	2.64%
05:00	926	1.97%
06:00	778	1.66%
07:00	4,172	8.89%
08:00	1,545	3.29%
09:00	2,534	5.40%
10:00	3,500	7.46%
11:00	1,625	3.46%
12:00	1,486	3.17%
13:00	1,943	4.14%
14:00	2,108	4.49%
15:00	2,983	6.36%
16:00	2,312	4.93%
17:00	2,470	5.26%
18:00	1,303	2.78%
19:00	2,167	4.62%
20:00	1,222	2.60%
21:00	2,133	4.55%
22:00	1,993	4.25%
23:00	1,300	2.77%

Hits	by	Hour	of	the	Dav

Total Hits during Work Hours (8:00am–5:00pm)	20,036	42.70%
Total Hits during After Hours (5:01pm–7:59am)	26,885	57.30%
Total	46,921	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	07:00-07:59
Least Active Hour of the Day	06:00-06:59

### Hits by Hour of the Day - Help Card

**Hour** – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Hits** – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Least Active Hour of the Day** – The specific hour of the day that had the fewest number of hits.

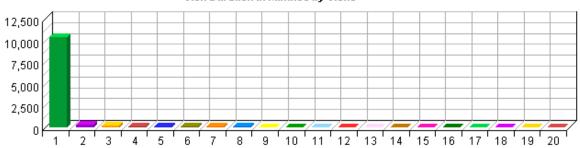
Most Active Hour of the Day – The specific hour of the day that had the largest number of hits.

% – Percentage of hits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

# **Visit Duration by Visits**

This report shows the number and percentages of visits over selected visit lengths.



Visit Duration in Minutes by Visits

Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0–1	10,384	83.87%
1–2	304	2.46%
2–3	161	1.30%
3–4	111	0.90%
4–5	88	0.71%
5-6	62	0.50%
6-7	63	0.51%
7–8	57	0.46%
8–9	50	0.40%
9–10	33	0.27%
10–11	39	0.31%
11–12	47	0.38%
12–13	45	0.36%
13–14	48	0.39%
14–15	38	0.31%
15–16	34	0.27%
16–17	29	0.23%
17–18	46	0.37%
18–19	27	0.22%
19–20	28	0.23%
Subtotal	11,694	94.45%
Other	687	5.55%
Total	12,381	100.00%

### Visit Duration by Visits – Help Card

**?** Visit Duration (minutes) – The number of minutes your web site was viewed.

**Visits** – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

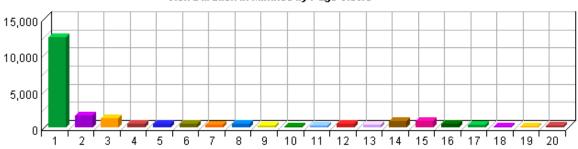
% – Percentage of visitors who viewed your page for the specified duration of time.

This information tells you how many visitors view your site for specific intervals of time.

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# **Visit Duration by Page Views**

This report shows the number and percentages of pages views over selected visit lengths.



Visit Duration in Minutes by Page Views

Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0–1	12,447	29.85%
1–2	1,661	3.98%
2–3	1,243	2.98%
3–4	489	1.17%
4–5	546	1.31%
5-6	571	1.37%
6–7	385	0.92%
7–8	494	1.18%
8–9	277	0.66%
9–10	146	0.35%
10–11	280	0.67%
11–12	520	1.25%
12–13	331	0.79%
13–14	915	2.19%
14–15	827	1.98%
15–16	571	1.37%
16–17	341	0.82%
17–18	188	0.45%
18–19	137	0.33%
19–20	195	0.47%
Subtotal	22,564	54.11%
Other	19,139	45.89%
Total	41,703	100.00%

### Visit Duration by Page Views – Help Card

Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

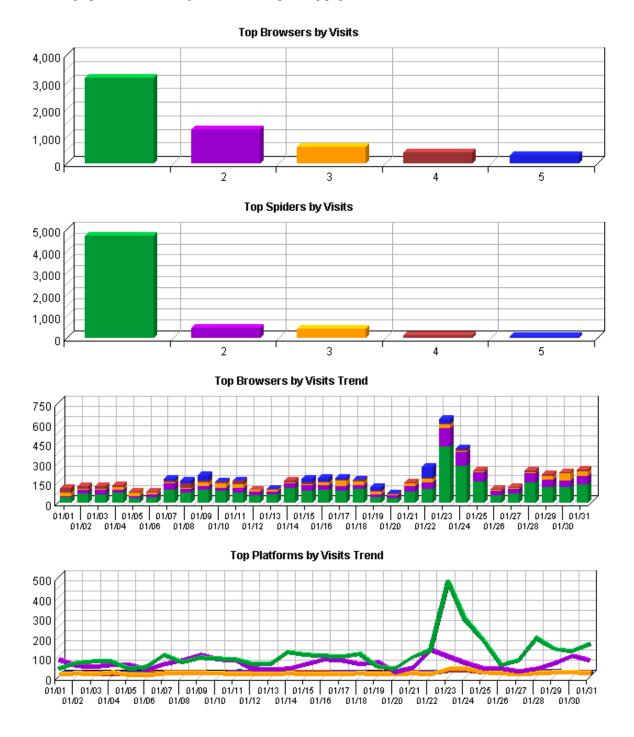
**Views** – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

% – Percentage of visitors who viewed your page for the specified duration of time.

This information tells you how many visitors view your site for specific intervals of time.

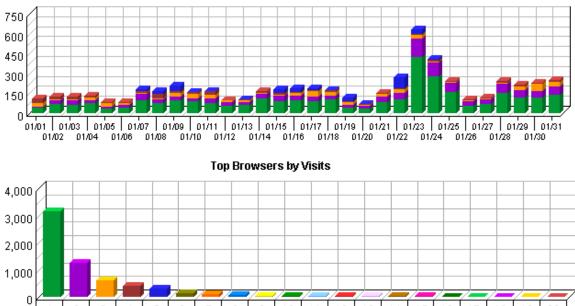
### **Browsers and Platforms Dashboard**

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.



## **Top Browsers**

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.



#### Top Browsers by Visits Trend

#### '10 '11 '12 '13 '14 '15 '16 '17 '18 '19 '

Тор	Browsers
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	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	3,151	49.32%	21,503
2.	Mozilla	1,238	19.38%	3,456
3.	msnbot/1.0 ( http://search.msn.com/msnbot.htm)	617	9.66%	1,162
4.	Other Netscape Compatible	401	6.28%	638
5.	psbot/0.1 ( http://www.picsearch.com/bot.html)	293	4.59%	837
6.	NLESE USEPA	129	2.02%	2,926
7.	Others	117	1.83%	125
8.	Safari	75	1.17%	137
9.	Jakarta Commons-HttpClient/3.0.1	50	0.78%	783
10.	PEAR HTTP_Request class ( http://pear.php.net/ )	37	0.58%	40
11.	larbin_2.6.3 larbin2.6.3@unspecified.mail	32	0.50%	405
12.	msnbot–media/1.0 ( http://search.msn.com/msnbot.htm)	28	0.44%	231
13.	LinkWalker/2.0	21	0.33%	21
14.	Yandex/1.01.001 (compatible; Win16; I)	20	0.31%	911
15.	Opera	18	0.28%	32
16.	IRP_edu_bot/Nutch-1.0-dev	14	0.22%	24
17.	Netscape	13	0.20%	23

18.	Java/1.6.0_03	9	0.14%	10
19.	NutchCVS/0.7.2 (Nutch; http://lucene.apache.org/nutch/bot.html; west@cis.poly.edu)	9	0.14%	13
20.	WebVac (webmaster@pita.stanford.edu WebVac.org )	7	0.11%	463
	Subtotal	6,279	98.28%	33,740
	Other	110	1.72%	981
	Total	6,389	100.00%	34,721

#### **Top Browsers – Help Card**

 Browser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

**Hits** – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Total** – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

**Visits** – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

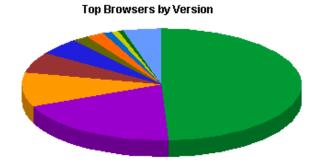
% – Percentage of total for the sort column (hits or visits) by those using the specified browser.

Browser data can help you determine how to configure your site for optimal viewing.

**Note:** Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

# **Top Browsers by Version**

This report lists the browser versions most common among your visitors.



### **Top Browsers by Version**

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	1,981	31.01%	13,782
		7.0	1,111	17.39%	7,497
		5.0	25	0.39%	169
		5.01	15	0.23%	24
		5.5	9	0.14%	15
	5.14	3	0.05%	6	
		5.23	2	0.03%	4
		Version Unknown	2	0.03%	2
		1.	1	0.02%	1
		4.0	1	0.02%	1
		4.01	1	0.02%	2
		Other	0	0.00%	0
2.	Mozilla	20071127	751	11.75%	2,246
		Version Unknown	191	2.99%	458
		20071214	49	0.77%	57
		20050915	24	0.38%	57
		20070308	22	0.34%	22
		20070508	18	0.28%	50
		20070725	17	0.27%	32
		20070309	16	0.25%	36
		20071025	14	0.22%	43
		20080109	12	0.19%	14
		20070515	10	0.16%	28
		20070713	9	0.14%	23
		20071204	9	0.14%	24

20070914	8	0.13%	21
20061204	7	0.11%	40
20061010	5	0.08%	7
20060909	4	0.06%	152
20071102	4	0.06%	4
20060508	4	0.06%	12
20070312	3	0.05%	3
20070219	3	0.05%	3
20060426	3	0.05%	5
20071030	3	0.05%	4
20070216	3	0.05%	4
20071008	3	0.05%	12
2007121120	3	0.05%	13
20071128	3	0.05%	7
20051111	3	0.05%	9
20050716	3	0.05%	6
20071126	2	0.03%	3
20050717	2	0.03%	2
20050511	2	0.03%	3
20041001	2	0.03%	4
20071206	2	0.03%	3
20041107	2	0.03%	2
20041217	1	0.02%	3
20071231	1	0.02%	2
20021112	1	0.02%	1
20061201	1	0.02%	1
20050223	1	0.02%	1
20050524	1	0.02%	1
20050919	1	0.02%	5
20060328	1	0.02%	1
20071022	1	0.02%	2
20071227	1	0.02%	1
20060308	1	0.02%	1
20071115	1	0.02%	3
20040510	1	0.02%	1
20051107	1	0.02%	1
20071213	1	0.02%	1
20040616	1	0.02%	1
20050319	1	0.02%	1
<b>2</b> 0040222	1	0.02%	1
20040803	1	0.02%	1
20071019	1	0.02%	1

		20060613	1	0.02%	8
		20071108	1	0.02%	9
		Other	0	0.00%	0
3.	msnbot/1.0 ( http://search.msn.com/msnbot.htm)	Version Unknown	617	9.66%	1,162
		Other	0	0.00%	0
4.	Other Netscape Compatible	Version Unknown	401	6.28%	638
		Other	0	0.00%	0
5.	psbot/0.1 (http://www.picsearch.com/bot.html)	Version Unknown	293	4.59%	837
		Other	0	0.00%	0
6.	NLESE USEPA	Version Unknown	129	2.02%	2,926
		Other	0	0.00%	0
7.	Others	Version Unknown	117	1.83%	125
		Other	0	0.00%	0
8.	Safari	419.3	47	0.74%	77
		312.6	14	0.22%	21
		YY	5	0.08%	25
		312	3	0.05%	7
		YY/ADOBE	2	0.03%	2
		417.8	1	0.02%	1
		416.12	1	0.02%	1
		85.8.1	1	0.02%	2
		125.9	1	0.02%	1
		Other	0	0.00%	0
9.	Jakarta Commons-HttpClient/3.0.1	Version Unknown	50	0.78%	783
		Other	0	0.00%	0
10.	PEAR HTTP_Request class ( http://pear.php.net/)	Version Unknown	37	0.58%	40
		Other	0	0.00%	0
11.	larbin_2.6.3 larbin2.6.3@unspecified.mail	Version Unknown	32	0.50%	405
		Other	0	0.00%	0
12.	msnbot-media/1.0 ( http://search.msn.com/msnbot.htm)	Version Unknown	28	0.44%	231
		Other	0	0.00%	0
13.	LinkWalker/2.0	Version Unknown	21	0.33%	21
		Other	0	0.00%	0
14.	Yandex/1.01.001 (compatible; Win16; I)	Version	20	0.31%	911

		Unknown			
		Other	0	0.00%	0
15.	Opera	9.25	4	0.06%	4
		9.50	3	0.05%	6
		9.02	2	0.03%	2
		9.23	2	0.03%	6
		7.02	2	0.03%	3
		8.02,	1	0.02%	7
		9.20	1	0.02%	1
		8.54	1	0.02%	1
		7.54	1	0.02%	1
		9.24	1	0.02%	1
		Other	0	0.00%	0
16.	IRP_edu_bot/Nutch-1.0-dev	Version Unknown	14	0.22%	24
		Other	0	0.00%	0
17.	Netscape	7.2	7	0.11%	12
		8.1.3	2	0.03%	3
		8.1	1	0.02%	1
		4.7	1	0.02%	5
		7.1	1	0.02%	1
		3.0	1	0.02%	1
		Other	0	0.00%	0
18.	Java/1.6.0_03	Version Unknown	9	0.14%	10
		Other	0	0.00%	0
19.	NutchCVS/0.7.2 (Nutch; http://lucene.apache.org/nutch/bot.html;	Version Unknown	9	0.14%	13
	west@cis.poly.edu)	Other	0	0.00%	0
20.	WebVac (webmaster@pita.stanford.edu WebVac.org )	Version Unknown	7	0.11%	463
		Other	0	0.00%	0
	Subtotal		6,279	98.28%	33,740
	Other		110	1.72%	981
	Total		6,389	100.00%	34,721

### Top Browsers by Version – Help Card

Prowser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

**Visits** – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

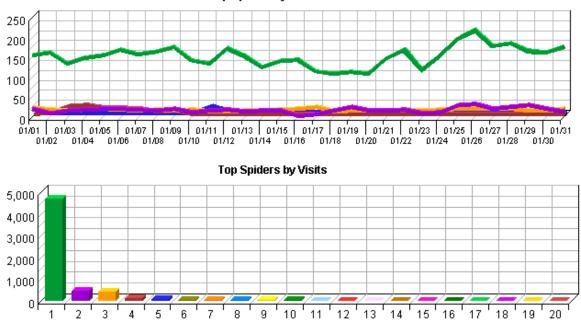
% – Percentage of the total visits in which the visitor viewed this page at least once.

**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

### **Top Spiders**

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.



Top Spiders by Visits Trend

	Spider	Visits	%	Hits
1.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	4,693	78.19%	5,279
2.	Mozilla/5.0 (compatible; Yahoo! Slurp/3.0; http://help.yahoo.com/help/us/ysearch/slurp)	454	7.56%	597
3.	Mozilla/5.0 (compatible; Googlebot/2.1; http://www.google.com/bot.html)	413	6.88%	3,603
4.	Mozilla/5.0 (Twiceler–0.9 http://www.cuill.com/twiceler/robot.html)	117	1.95%	1,217
5.	Gigabot	68	1.13%	163
6.	Mozilla/5.0 (compatible; Yahoo! Slurp China; http://misc.yahoo.com.cn/help.html)	38	0.63%	41
7.	Yeti	36	0.60%	36
8.	Speedy Spider (http:	36	0.60%	47
9.	Mozilla/5.0 (compatible; Yahoo! DE Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	31	0.52%	62
10.	Mozilla/5.0 (compatible; Exabot/3.0; http://www.exabot.com/go/robot)	26	0.43%	27
11.	WebAlta Crawler	11	0.18%	11

#### **Top Spiders**

12.	LTI	9	0.15%	10
13.	Linkbot	9	0.15%	14
14.	Balihoo	6	0.10%	60
15.	Mozilla/4.0 (compatible; MSIE 4.01; Windows NT; MS Search 5.0 Robot)	6	0.10%	45
16.	Baiduspider ( http:	6	0.10%	6
17.	ichiro	5	0.08%	39
18.	Grub	5	0.08%	6
19.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT; MS Search 4.0 Robot)	3	0.05%	4
20.	TurnitinBot	3	0.05%	7
	Subtotal	5,975	99.55%	11,274
	Other	27	0.45%	926
	Total	6,002	100.00%	12,200

#### **Top Spiders – Help Card**

**Hits** – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Spider – An automated program which searches the Internet.

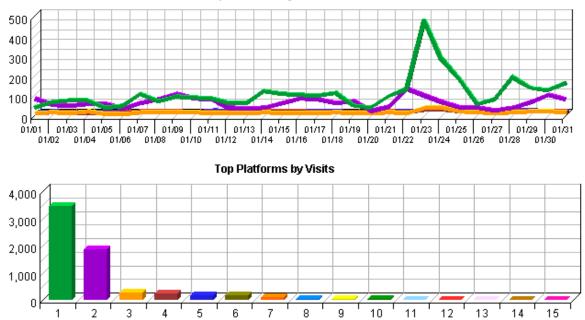
**Visits** – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total spider visits or hits by the specified spider.

This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

# **Top Platforms**

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.



**Top Platforms by Visits Trend** 

Тор	Platforms
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	Platform	Visits	%	Views
1.	Windows XP	3,460	54.16%	22,573
2.	Others	1,871	29.28%	8,645
3.	Windows 2000	272	4.26%	816
4.	Macintosh	239	3.74%	565
5.	Macintosh PowerPC	166	2.60%	384
6.	Windows NT	161	2.52%	414
7.	Linux	110	1.72%	141
8.	Windows 98	43	0.67%	169
9.	Windows 2003	33	0.52%	73
10.	Windows 3.x	21	0.33%	912
11.	Windows ME	6	0.09%	14
12.	Windows Win32s	4	0.06%	4
13.	FreeBSD	1	0.02%	1
14.	Windows 95	1	0.02%	1
15.	SunOS	1	0.02%	9
	Total	6,389	100.00%	34,721

#### **Top Platforms – Help Card**

**Hits** – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Platform** – The specified platform being analyzed. The operating system used by the visitor to your site.

**Total** – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

**Visits** – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.

This information is useful when determining what content to include on your web site.

# Glossary

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

### Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
<b>Client Errors</b>	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400–range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
Destination Page	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
Entry File	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User-defined category shown for the first campaign for a visitor. Examples include online banner ads, e-marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
HTTP	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

	avantiant and links to the rest of the site. It often contains on links to a Table of
	overview and links to the rest of the site. It often contains or links to a Table of Contents.
Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one- to three-digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Camapaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
<b>Order Count</b>	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable–length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four-step purchase process.
Purchase Count	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

Referrer	URL of a web page that refers visitors to your site.		
<b>Report Period</b>	The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.		
Returning Visitors	Visitors who already had a cookie from your site before they visited.		
Scenario Analysis Step	The name of the step in the defined scenario. The step marks progress on the path that is being monitored.		
Script	A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.		
Search Keywords	A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".		
Search Phrase	The search phrase a visitor used to find your site.		
Server	A computer that hosts information available to anyone accessing the Internet or an internal intranet.		
Server Error	An error occurring on the server. Web server errors have codes in the 500 range.		
Single Access Page	A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non-document type file, and will not be counted in the percentage calculations.		
Spider	An automated program which searches the internet.		
Status CodeThe HTTP status code of a file request specifies whether the transfer was succ not, and why. These codes are defined in RFC 2616, section 6.1.1.			
	"Success" codes:		
	100 = Success: Continue 101 = Success: Switching Protocols 200 = Success: OK 201 = Success: Created 202 = Success: Accepted 203 = Success: Non-Authoritative Information 204 = Success: No Content 205 = Success: Reset Content 206 = Success: Partial Content 300 = Success: Multiple Choices 301 = Success: Moved Permanently 302 = Success: Found 303 = Success: See Other 304 = Success: Not Modified 305 = Success : Use Proxy 307 = Success : Temporary Redirect "Tailed" codes:		
	<b>400 = Failed</b> : Bad Request <b>401 - Failed</b> : Unauthorized		

- **403 = Failed**: Forbidden

	<ul> <li>404 = Failed: Not Found</li> <li>405 = Failed: Method Not Allowed</li> <li>406 = Failed: Not Acceptable</li> <li>407 = Failed: Not Acceptable</li> <li>407 = Failed: Proxy Authentication Required</li> <li>408 = Failed: Request Time-out</li> <li>409 = Failed: Conflict</li> <li>410 = Failed: Conflict</li> <li>410 = Failed: Gone</li> <li>411 = Failed: Length Required</li> <li>412 = Failed: Precondition Failed</li> <li>413 = Failed: Request Entity Too Large</li> <li>415 = Failed: Request-URI Too Large</li> <li>416 = Failed: Request-URI Too Large</li> <li>416 = Failed: Requested range not satisfiable</li> <li>417 = Failed: Expectation Failed</li> <li>500 = Failed: Internal Server Error</li> <li>501 = Failed: Not Implemented</li> <li>502 = Failed: Bad Gateway</li> <li>503 = Failed: Service Unavailable</li> <li>504 = Failed: Gateway Time-out</li> <li>505 = Failed: HTTP Version Not Supported</li> </ul>
Subtotal	In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal."
Suffix (Domain Name)	See "Top–Level Domain."
Time Interval	A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.
Time before Order	The number of days between a new buyer's first visit and first purchase.
Time between Purchases	The number of days between a visitor's previous purchase and most recent purchase in this report period.
Top–Level Domain	The suffix of a domain name. A top–level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top–level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top–level domains:
	ARPANET: .arpa
	<b>Commercial</b> : .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz
	<b>Education</b> : .edu .edu.[country–code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn
	International: .int .int.co .int.ve .intl.tn
	Government: .gov .gov.[country code] .gove.[country code] .go.[country code]
	Military: .mil .mil.[country code]
	Network: .net .ad.jp .ne.kr .net.[country code]

	Organization: .org .or .org.[country code] .or.[country code]
	Personal: .name
Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the <i>/html/info/</i> directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
Visitor Minutes	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.