

# **P3 Monthly Statistics**

Web Log Analysis Monthly Report February 2008

 $Report\ Range: 02/01/2008\ 00: 00: 00 - 02/29/2008\ 23: 59: 59$ 



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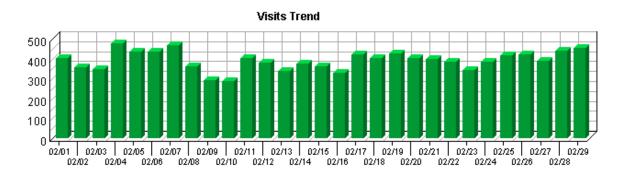
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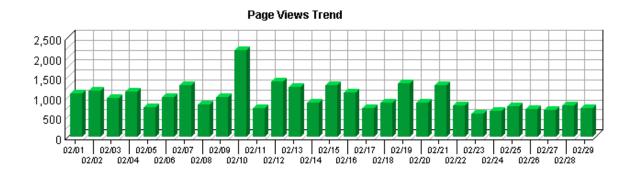
## **Overview Dashboard**

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



#### **Visit Summary**

Visits	11,324
Average per Day	390
Average Visit Length	00:17:27
Median Visit Length	00:03:42
International Visits	2.74%
Visits of Unknown Origin	60.12%
Visits from Your Country: United States (US)	37.14%



### **Page View Summary**

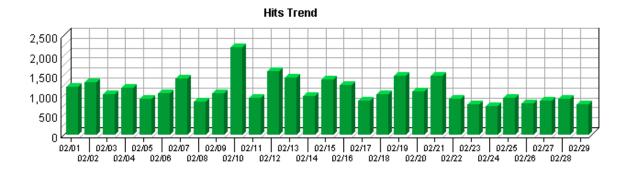
Page Views	28,696
Average per Day	989
Average Page Views per Visit	2.53

Overview Dashboard 1



### **Visitor Summary**

Unique Visitors	4,652
Visitors Who Visited Once	3,506
Visitors Who Visited More Than Once	1,146
Average Visits per Visitor	2.43



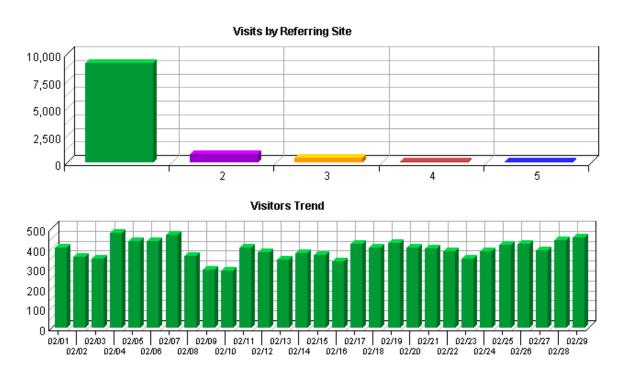
### **Hit Summary**

Successful Hits for Entire Site	32,257
Average Hits per Day	1,112
Home Page Hits	3,293

2 Overview Dashboard

# **Marketing Dashboard**

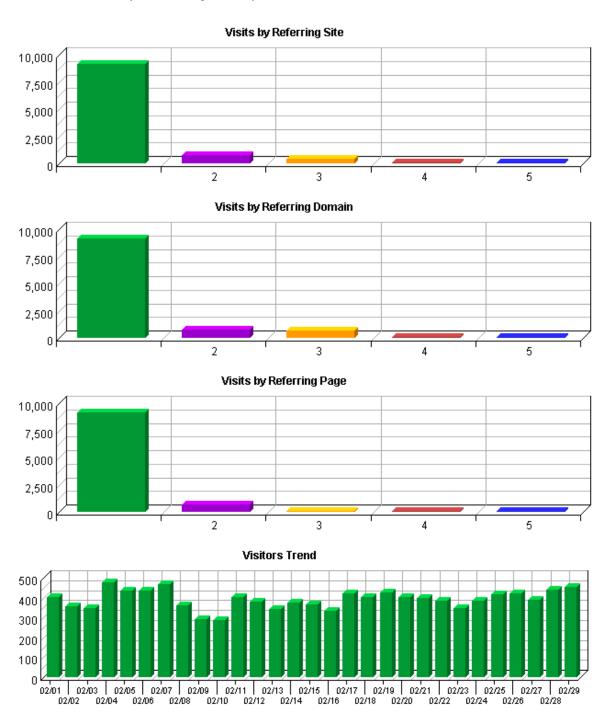
This dashboard summarizes important information related to online marketing activity.



Marketing Dashboard 3

## **Referrers Dashboard**

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

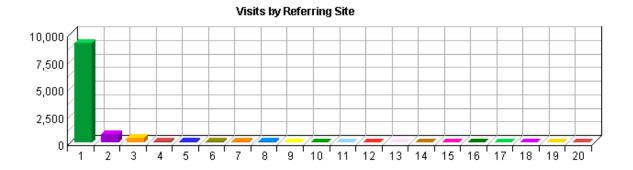


Referrers Dashboard 5

6 Referrers Dashboard

# **Activity by Referring Site**

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



### **Activity by Referring Site**

	Site	Visits	%
1.	No Referrer	9,143	80.74%
2.	http://www.google.com/	725	6.40%
3.	http://es.epa.gov/	409	3.61%
4.	http://www.epa.gov/	127	1.12%
5.	http://search.yahoo.com/	52	0.46%
6.	http://images.google.com/	52	0.46%
7.	http://nlquery.epa.gov/	50	0.44%
8.	http://yosemite.epa.gov/	49	0.43%
9.	http://search.live.com/	41	0.36%
10.	http://www.keene.edu/	39	0.34%
11.	http://www.google.co.in/	34	0.30%
12.	http://www.ansi.org/	28	0.25%
13.	http://www.google.ca/	27	0.24%
14.	http://cfpub.epa.gov/	20	0.18%
15.	http://www.provost.umich.edu/	20	0.18%
16.	http://earth911.org/	18	0.16%
17.	http://www.google.co.uk/	18	0.16%
18.	http://www.ieee.org/	17	0.15%
19.	http://www.paenvironmentdigest.com/	17	0.15%
20.	http://search.msn.com/	16	0.14%
	Subtotal	10,902	96.27%
	Other	422	3.73%
	Total	11,324	100.00%

#### Activity by Referring Site - Help Card

**Referring Sites** – A web site which refers a visitor to your site by linking to it.

**Site** – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

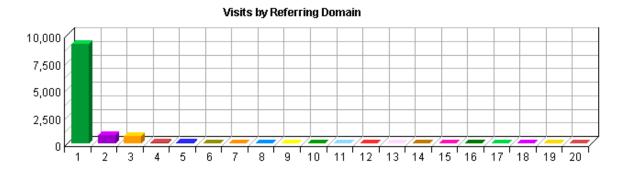
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

B

You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

# **Activity by Referring Domain**

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



### **Activity by Referring Domain**

	Domain	Visits	%
1.	No Referrer	9,143	80.74%
2.	google.com	792	6.99%
3.	epa.gov	656	5.79%
4.	yahoo.com	84	0.74%
5.	live.com	50	0.44%
6.	keene.edu	39	0.34%
7.	google.co.in	36	0.32%
8.	ansi.org	31	0.27%
9.	umich.edu	27	0.24%
10.	google.ca	27	0.24%
11.	google.co.uk	20	0.18%
12.	ieee.org	19	0.17%
13.	earth911.org	18	0.16%
14.	paenvironmentdigest.com	17	0.15%
15.	msn.com	17	0.15%
16.	altavista.com	13	0.11%
17.	cuny.edu	11	0.10%
18.	google.com.ph	10	0.09%
19.	appstate.edu	10	0.09%
20.	tamu.edu	10	0.09%
	Subtotal	11,030	97.40%
	Other	294	2.60%
	Total	11,324	100.00%

#### Activity by Referring Domain - Help Card

**Referring Domain** – A web site which refers a visitor to your site by linking to it.

**Domain** – Specific referring domain being analyzed.

**Visits** – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

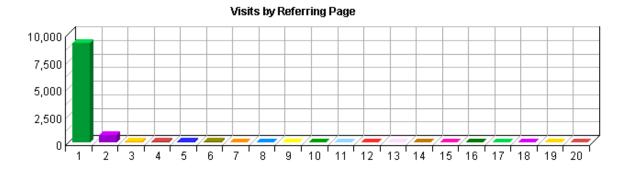
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

B

You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

# **Activity by Referring Page**

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



### **Activity by Referring Page**

	Page	Visits	%
1.	No Referrer	9,143	80.74%
2.	http://www.google.com/search	714	6.31%
3.	http://es.epa.gov/ncer/	74	0.65%
4.	http://www.epa.gov/p3/	57	0.50%
5.	http://images.google.com/ imgres	52	0.46%
6.	http://nlquery.epa.gov/ epasearch/epasearch	50	0.44%
7.	http://search.live.com/ results.aspx	40	0.35%
8.	http://www.keene.edu/ newsevents/default.cfm	38	0.34%
9.	http://search.yahoo.com/ search	35	0.31%
10.	http://www.google.co.in/ search	34	0.30%
11.	http://es.epa.gov/ncer/p3/	28	0.25%
12.	http://www.google.ca/search	27	0.24%
13.	http://www.ansi.org/ education_trainings/p3/overview.aspx	26	0.23%
14.	http://es.epa.gov/ncer/events/news/2008/01_16_08_feature. html	24	0.21%
15.	http://www.provost.umich.edu/ gesi/student/competitions.html	20	0.18%
16.	http://www.google.co.uk/ search	18	0.16%
17.	http://es.epa.gov/ncer/rfa/ 2007/2007_p3_4thannual.html	18	0.16%
18.	http://earth911.org/blog/2008/ 01/24/epa-awards- sustainability-grants-to-58-student-teams/	18	0.16%
19.	http://www.epa.gov/ sustainability/	17	0.15%
20.	http://www. paenvironmentdigest.com/newsletter/default.asp	17	0.15%

Subtotal	10,450	92.28%
Other	874	7.72%
Total	11,324	100.00%

### Activity by Referring Page - Help Card

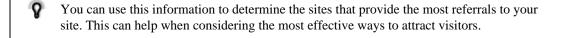
Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

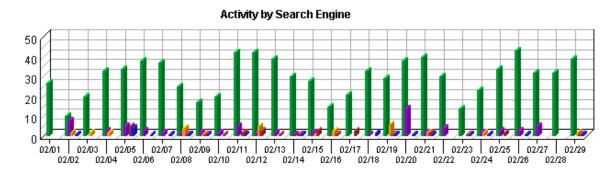
**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

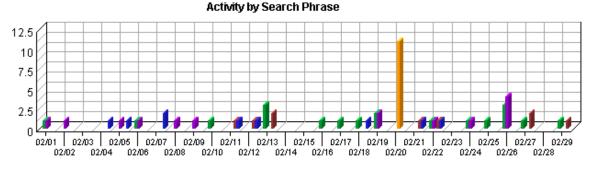


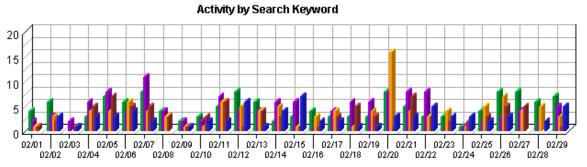
## **Search Engines Dashboard**

This dashboard summarizes important information related to specific search engines.







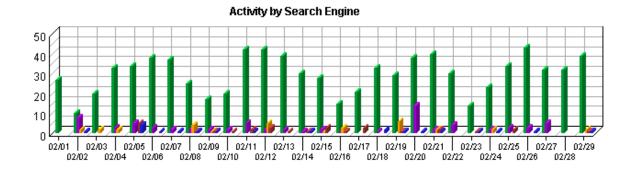


# **Activity by Search Engine**

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



#### **Activity by Search Engine**

	Engines	Referrals	%
1.	google	865	80.24%
2.	yahoo	74	6.86%
3.	yahoo spain	32	2.97%
4.	google canada	29	2.69%
5.	google uk	20	1.86%
6.	altavista	17	1.58%
7.	msn	16	1.48%
8.	aol netfind	6	0.56%
9.	google australia	3	0.28%
10.	google japan	3	0.28%
11.	google france	2	0.19%
12.	google italy	2	0.19%
13.	yahoo taiwan	2	0.19%
14.	google germany	2	0.19%
15.	google austria	1	0.09%
16.	yahoo korea	1	0.09%
17.	mamma	1	0.09%
18.	netscape	1	0.09%
19.	yahoo uk &ireland	1	0.09%
	Total	1,078	100.00%

## **Activity by Search Engines with Search Phrases Detail**

Engines	Phrases	Referrals	%
1. google	carnegie mellon university logo	19	1.76%
	national sustainable design expo	13	1.21%
	sustainable design	8	0.74%
	carnegie mellon logo	6	0.56%
	epa p3	6	0.56%
	bhavin bhayani	5	0.46%
	sustainability programs	5	0.46%
	biogas car	5	0.46%
	energy producing exercise equipment	4	0.37%
	solar greenhouse	4	0.37%
	oberlin dorm energy competition	4	0.37%
	cutting edge sustainable design	3	0.28%
	earthbag construction	3	0.28%
	fuel cell timeline	3	0.28%
	james pint	3	0.28%
	environmental jeopardy	3	0.28%
	green design expo	3	0.28%
	community essay	3	0.28%
	p3 projects	3	0.28%
	oberlin dorm competition	3	0.28%
2. yahoo	sustainable development urban building pdf	11	1.02%
	how to save mother earth	5	0.46%
	how to save the mother earth	5	0.46%
	p3 sustainability 2007	2	0.19%
	sustainability design	2	0.19%
	green development people prosperity planet	2	0.19%
	p3 project	2	0.19%
	how to apply for the national award for environmental sustainability	2	0.19%
	how scientist name the planet?	2	0.19%
	us expo design competition	2	0.19%
	epa sustainable	1	0.09%
	candid ultra violet photos	1	0.09%
	national mall map	1	0.09%
	safe water rural poor awards	1	0.09%
	p3	1	0.09%
	water filter award winner	1	0.09%
	project development phase	1	0.09%
	williamjamesfoundation.org	1	0.09%
		1	0.09%

	biodegradable and recyclable polymer materials for load-bearing construction components		
	the financial impact of green buildings and sustainable practices	1	0.09%
3. yahoo spain	garden design	7	0.65%
	candid pics	6	0.56%
	imta	6	0.56%
	candid	2	0.19%
	multimeter	2	0.19%
	lowell high school	2	0.19%
	sink drawing	2	0.19%
	viewers	2	0.19%
	soil thumb test	1	0.09%
	garden plot design	1	0.09%
	vertical wind turbines	1	0.09%
4. google	photo gallery people competitiveness	2	0.19%
canada	how does p3 project work	2	0.19%
	ontario rainwater harvesting	1	
	vicki worden	1	
	phosphorus recovery from sewage  research project database ncer ord us epa	1	0.09%
	discussion scheduling p3	1	0.09%
	university of virginia,institute for sustainable design	1	0.09%
	what is p3 building	1	0.09%
	argon as greenhouse insulation	1	0.09%
	rural water system plant design aboriginal	1	
	uv water disinfection in developing countries	1	0.09%
	membrane water treatment sustainable	1	0.09%
	solar greenhouse	1	0.09%
	van der haak dairy farm	1	0.09%
	epa by the government	1	
	straw ball houses	1	
	national sustainable design expo		0.09%
	p3 criteria	1	0.09%
	questions scheduling p3	1	0.09%
~ 1 1	design expos		0.09%
5. google uk	epa expo	2	
	planet represents prosperity	1	0.09%
	smart materials pictures	1	
	manure powered car	1	0.09%
	rope and washer pump design	1	
	food topic for p3	1	0.09%
	biogas pressure washing methane	1	0.09%

	how to save the earth	1	0.09%
	frequent research questions attend call centre event	1	0.09%
	student design competition 2008 eco	1	0.09%
	sustainable designs	1	0.09%
	mexico clean drinking water 2007	1	0.09%
	prasanta kalita	1	0.09%
	sustainable expo design	1	0.09%
	sustainable design	1	0.09%
	steve sharkey	1	0.09%
	describe terms	1	0.09%
	organisation that helps us planet camels	1	0.09%
	immobilization, styrene, biodiesel	1	0.09%
6. altavista	uv tube	8	0.74%
	candid	4	0.37%
	biodiesel	2	0.19%
	green cell foam michigan	1	0.09%
	definition p3	1	0.09%
	sf424a	1	0.09%
7. msn	biodiesel for electrification generator	2	0.19%
	epa p3	2	0.19%
	improving environmental existing buildings	1	0.09%
	epa on resturants	1	0.09%
	trap grease disposal	1	0.09%
	epa p3 competition	1	0.09%
	water purification grants	1	0.09%
	urge university mtv stakeholders	1	0.09%
	western refinery	1	0.09%
	rolla biodiesel algae	1	0.09%
	growing buildings	1	0.09%
	oklahoma phase stormwater communities	1	0.09%
	people prosperity planet	1	0.09%
	p3	1	0.09%
8. aol netfind	cow manure	1	0.09%
	photos manufacturing students	1	0.09%
	award ceremony program agenda	1	0.09%
	mr. stephen johnson, usepa	1	0.09%
	rainwater harvesting in california	1	0.09%
	poster boards for exhibits	1	0.09%
9. google	nepali students in trinity university in texas	1	0.09%
australia	high school projects using recycled materials	1	0.09%
	ord crops photo	1	0.09%
	drinking project nepal photo	2	0.19%

10. google japan	intitle: index of .jpg	1	0.09%
11. google	epa à panama	1	0.09%
france	help planet	1	0.09%
12. google italy	sustainability expo	1	0.09%
	floorplan american university	1	0.09%
13. yahoo taiwan	garden design	2	0.19%
14. google	closed loop production	1	0.09%
germany	peer review ii	1	0.09%
15. google austria	environmental clues	1	0.09%
16. yahoo korea	epa award	1	0.09%
17. mamma	lonni peterson	1	0.09%
18. netscape	biodiesel grant california 2008	1	0.09%
19. yahoo uk &ireland	epa biomethane	1	0.09%

## **Activity by Search Engines with Keywords Detail**

Engines	Keywords	Referrals	%
1. google	epa	113	10.48%
	design	109	10.11%
	sustainable	93	8.63%
	water	65	6.03%
	p3	61	5.66%
	of	51	4.73%
	green	50	4.64%
	university	48	4.45%
	in	46	4.27%
	energy	43	3.99%
	expo	40	3.71%
	sustainability	38	3.53%
	the	34	3.15%
	to	33	3.06%
	national	30	2.78%
	competition	30	2.78%
	logo	29	2.69%
	for	28	2.60%
	carnegie	26	2.41%
	mellon	26	2.41%
2. yahoo	how	16	1.48%
	p3	15	1.39%

	to	15	1.39%
	development	14	1.30%
	sustainable	13	1.21%
	the	12	1.11%
	earth	12	1.11%
	save	12	1.11%
	pdf	12	1.11%
	mother	12	1.11%
	building	11	1.02%
	urban	11	1.02%
	sustainability	10	0.93%
	for	7	0.65%
	design	6	0.56%
	award	6	0.56%
	epa	6	0.56%
	green	4	0.37%
	water	4	0.37%
	national	3	0.28%
3. yahoo spain	design	8	0.74%
, <u>.</u>	candid	8	0.74%
	garden	8	0.74%
	pics	6	0.56%
	imta	6	0.56%
	drawing	2	0.19%
	lowell	2	0.19%
	sink	2	0.19%
	high	2	0.19%
	viewers	2	0.19%
	multimeter	2	0.19%
	school	2	0.19%
	wind	1	0.19%
	turbines	1	0.09%
	soil	1	
			0.09%
	test	1	0.09%
	thumb	1	0.09%
	plot	1	0.09%
4	vertical	1	0.09%
4. google canada	p3	7	0.65%
	design	4	0.37%
	water	3	0.28%
	photo	3	0.28%
	project	3	0.28%

	sustainable	3	0.28%
	work	2	0.19%
	greenhouse	2	0.19%
	does	2	0.19%
	how	2	0.19%
	epa	2	0.19%
	system	2	0.19%
	competitiveness	2	0.19%
	gallery	2	0.19%
	scheduling	2	0.19%
	people	2	0.19%
	car	2	0.19%
	houses	1	0.09%
	solar	1	0.09%
	award	1	0.09%
5. google uk	design	4	0.37%
	sustainable	3	0.28%
	expo	3	0.28%
	planet	2	0.19%
	epa	2	0.19%
	centre	1	0.09%
	2007	1	0.09%
	methane	1	0.09%
	call	1	0.09%
	2008	1	0.09%
	represents	1	0.09%
	steve	1	0.09%
	car	1	0.09%
	pump	1	0.09%
	save	1	0.09%
	p3	1	0.09%
	the	1	0.09%
	that	1	0.09%
	helps	1	0.09%
	water	1	0.09%
6. altavista	tube	8	0.74%
	uv	8	0.74%
	candid	4	0.37%
	biodiesel	2	0.19%
	michigan	1	0.09%
	definition	1	0.09%
	foam	1	0.09%

	cell	1	0.09%
	p3	1	0.09%
	green	1	0.09%
	sf424a	1	0.09%
7. msn	epa	4	0.37%
	p3	4	0.37%
	biodiesel	3	0.28%
	for	2	0.19%
	generator	2	0.19%
	buildings	2	0.19%
	electrification	2	0.19%
	trap	1	0.09%
	competition	1	0.09%
	existing	1	0.09%
	urge	1	0.09%
	people	1	0.09%
	stakeholders	1	0.09%
	oklahoma	1	0.09%
	grease	1	0.09%
	stormwater	1	0.09%
	environmental	1	0.09%
	refinery	1	0.09%
	phase	1	0.09%
	grants	1	0.09%
8. aol netfind	manure	1	0.09%
	usepa	1	0.09%
	manufacturing	1	0.09%
	mr.	1	0.09%
	stephen	1	0.09%
	for	1	0.09%
	students	1	0.09%
	johnson,	1	0.09%
	photos	1	0.09%
	award	1	0.09%
	program	1	0.09%
	in	1	0.09%
	harvesting	1	0.09%
	rainwater	1	0.09%
	boards	1	0.09%
	california	1	0.09%
	cow	1	0.09%
	ceremony	1	0.09%

	exhibits	1	0.09%
	agenda	1	0.09%
9. google australia	in	2	0.19%
	school	1	0.09%
	texas	1	0.09%
	photo	1	0.09%
	using	1	0.09%
	high	1	0.09%
	nepali	1	0.09%
	students	1	0.09%
	crops	1	0.09%
	recycled	1	0.09%
	projects	1	0.09%
	trinity	1	0.09%
	university	1	0.09%
	materials	1	0.09%
	ord	1	0.09%
10. google japan	drinking	2	0.19%
	nepal	2	0.19%
	photo	2	0.19%
	project	2	0.19%
	.jpg	1	0.09%
	index	1	0.09%
	of	1	0.09%
	intitle:	1	0.09%
11. google france	epa	1	0.09%
	panama	1	0.09%
	planet	1	0.09%
	Ã	1	0.09%
	help	1	0.09%
12. google italy	sustainability	1	0.09%
	american	1	0.09%
	expo	1	0.09%
	university	1	0.09%
	floorplan	1	0.09%
13. yahoo taiwan	design	2	0.19%
	garden	2	0.19%
14. google germany	ii	1	0.09%
	closed	1	0.09%
	production	1	0.09%
	review	1	0.09%
	loop	1	0.09%
	•		

	peer	1	0.09%
15. google austria	clues	1	0.09%
	environmental	1	0.09%
16. yahoo korea	award	1	0.09%
	epa	1	0.09%
17. mamma	peterson	1	0.09%
	lonni	1	0.09%
18. netscape	2008	1	0.09%
	grant	1	0.09%
	california	1	0.09%
	biodiesel	1	0.09%
19. yahoo uk &ireland	biomethane	1	0.09%
	epa	1	0.09%

#### Activity by Search Engine - Help Card

### **?** Top Search Engines Table

Engines – Specific search engine being analyzed.

**Referrers** – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

#### **Top Search Engines with Search Phrases Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

**Phrases** – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

**Referrers** – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

#### **Top Search Engines with Keywords Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

**Keywords** – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

\_\_\_

V

This information can give you an idea how your meta tags are performing with each search engine.

# **Activity by Search Phrase**

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



### **Activity by Search Phrase**

	Phrases	Referrals	%
1.	carnegie mellon university logo	19	1.76%
2.	national sustainable design expo	14	1.30%
3.	sustainable development urban building pdf	11	1.02%
4.	sustainable design	9	0.84%
5.	epa p3	9	0.84%
6.	garden design	9	0.84%
7.	uv tube	8	0.74%
8.	candid	7	0.65%
9.	imta	6	0.56%
10.	how to save mother earth	6	0.56%
11.	candid pics	6	0.56%
12.	biogas car	6	0.56%
13.	carnegie mellon logo	6	0.56%
14.	how to save the mother earth	5	0.46%
15.	bhavin bhayani	5	0.46%
16.	sustainability programs	5	0.46%
17.	solar greenhouse	5	0.46%
18.	award ceremony agenda	4	0.37%
19.	sustainable designs	4	0.37%
20.	oberlin dorm energy competition	4	0.37%
	Subtotal	148	13.74%

Total 1,077 100.00%

### **Activity by Search Phrase with Engines Detail**

Phrases	Engines	Referrals	%
1. carnegie mellon university logo	google	19	1.76%
2. national sustainable design expo	google	13	1.21%
	google canada	1	0.09%
3. sustainable development urban building pdf	yahoo	11	1.02%
4. sustainable design	google	8	0.74%
	google uk	1	0.09%
5. epa p3	google	6	0.56%
	msn	2	0.19%
	yahoo	1	0.09%
6. garden design	yahoo spain	7	0.65%
	yahoo taiwan	2	0.19%
7. uv tube	altavista	8	0.74%
8. candid	altavista	4	0.37%
	yahoo spain	2	0.19%
	google	1	0.09%
9. imta	yahoo spain	6	0.56%
10. how to save mother earth	yahoo	5	0.46%
	google	1	0.09%
11. candid pics	yahoo spain	6	0.56%
12. biogas car	google	5	0.46%
	google canada	1	0.09%
13. carnegie mellon logo	google	6	0.56%
14. how to save the mother earth	yahoo	5	0.46%
15. bhavin bhayani	google	5	0.46%
16. sustainability programs	google	5	0.46%
17. solar greenhouse	google	4	0.37%
	google canada	1	0.09%
18. award ceremony agenda	google	3	0.28%
	yahoo	1	0.09%
19. sustainable designs	google	3	0.28%
	google uk	1	0.09%
20. oberlin dorm energy competition	google	4	0.37%

#### Activity by Search Phrase - Help Card

#### **?** Top Search Phrases Table

**Phrases** – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

**Referrals** – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

#### **Top Search Phrases with Engines Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

**Phrase** – The search phrase a visitor used to find your site.

**Referrals**– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

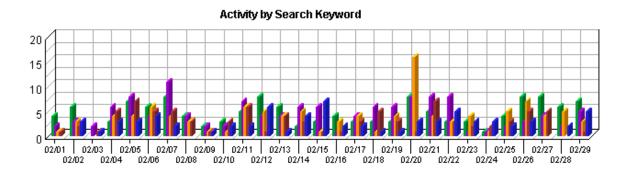
Q

How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

# **Activity by Search Keyword**

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



## **Activity by Search Keyword**

	Keywords	Referrals	%
1.	design	133	3.34%
2.	epa	130	3.27%
3.	sustainable	112	2.81%
4.	p3	89	2.24%
5.	water	74	1.86%
6.	green	55	1.38%
7.	of	54	1.36%
8.	university	53	1.33%
9.	in	52	1.31%
10.	to	50	1.26%
11.	sustainability	49	1.23%
12.	the	48	1.21%
13.	expo	48	1.21%
14.	energy	43	1.08%
15.	for	40	1.00%
16.	competition	35	0.88%
17.	national	34	0.85%
18.	how	34	0.85%
19.	biodiesel	33	0.83%
20.	project	33	0.83%
	Subtotal	1,199	30.12%
	Total	3,981	100.00%

## **Activity by Search Keyword with Engines Detail**

Keywords	Engines	Referrals	%
1. design	google	109	2.74%
	yahoo spain	8	0.20%
	yahoo	6	0.15%
	google uk	4	0.10%
	google canada	4	0.10%
	yahoo taiwan	2	0.05%
2. epa	google	113	2.84%
	yahoo	6	0.15%
	msn	4	0.10%
	google canada	2	0.05%
	google uk	2	0.05%
	yahoo korea	1	0.03%
	google france	1	0.03%
	yahoo uk &ireland	1	0.03%
3. sustainable	google	93	2.34%
	yahoo	13	0.33%
	google uk	3	0.08%
	google canada	3	0.08%
4. p3	google	61	1.53%
	yahoo	15	0.38%
	google canada	7	0.18%
	msn	4	0.10%
	altavista	1	0.03%
	google uk	1	0.03%
5. water	google	65	1.63%
	yahoo	4	0.10%
	google canada	3	0.08%
	google uk	1	0.03%
	msn	1	0.03%
6. green	google	50	1.26%
	yahoo	4	0.10%
	altavista	1	0.03%
7. of	google	51	1.28%
	google canada	1	0.03%
	google japan	1	0.03%
	yahoo	1	0.03%
8. university	google	48	1.21%
•	google italy	1	0.03%

	google australia	1	0.03%
	msn	1	0.03%
	google canada	1	0.03%
9. in	google	46	1.16%
	google australia	2	0.05%
	yahoo	2	0.05%
	aol netfind	1	0.03%
	google canada	1	0.03%
10. to	google	33	0.83%
	yahoo	15	0.38%
	google canada	1	0.03%
	google uk	1	0.03%
11. sustainability	google	38	0.95%
	yahoo	10	0.25%
	google italy	1	0.03%
12. the	google	34	0.85%
	yahoo	12	0.30%
	google canada	1	0.03%
	google uk	1	0.03%
13. expo	google	40	1.00%
	yahoo	3	0.08%
	google uk	3	0.08%
	google italy	1	0.03%
	google canada	1	0.03%
14. energy	google	43	1.08%
15. for	google	28	0.70%
	yahoo	7	0.18%
	msn	2	0.05%
	google canada	1	0.03%
	google uk	1	0.03%
	aol netfind	1	0.03%
16. competition	google	30	0.75%
	yahoo	3	0.08%
	google uk	1	0.03%
	msn	1	0.03%
17. national	google	30	0.75%
	yahoo	3	0.08%
	google canada	1	0.03%
18. how	yahoo	16	0.40%
	google	15	0.38%
	google canada	2	0.05%
	google uk	1	0.03%

19. biodiesel	google	24	0.60%
	msn	3	0.08%
	altavista	2	0.05%
	yahoo	2	0.05%
	netscape	1	0.03%
	google uk	1	0.03%
20. project	google	25	0.63%
	yahoo	3	0.08%
	google canada	3	0.08%
	google japan	2	0.05%

## Activity by Search Keyword – Help Card

## ? Top Search Keywords Table

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

**Referrers** – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

## Top Search Keywords Table with Engines Detail Table

**Engines** – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% Percentage of visitors referred from search engines who used the specified search engine and keyword.

Q

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

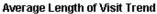
## **Visitors Dashboard**

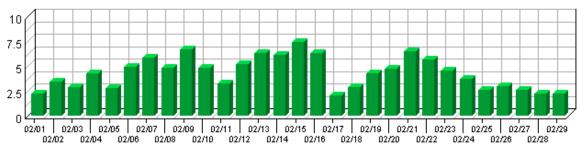
This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.



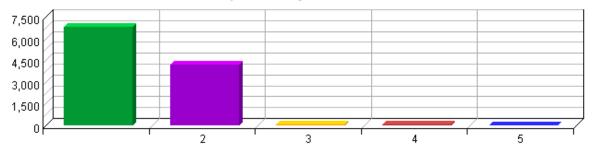
## **Visit Summary**

Visits	11,324
Average per Day	390
Average Visit Length	00:17:27
Median Visit Length	00:03:42
International Visits	2.74%
Visits of Unknown Origin	60.12%
Visits from Your Country: United States (US)	37.14%

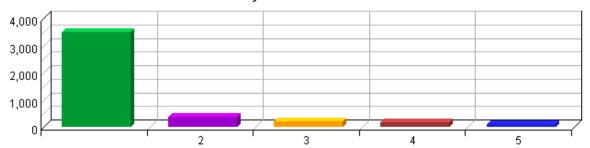




## Top Countries by Visits







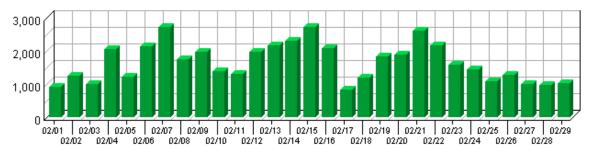
## Visitors Trend



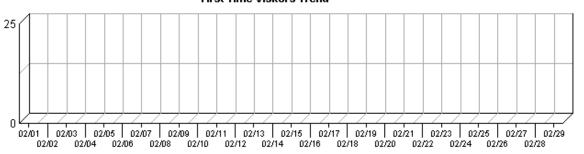
## **Visitor Summary**

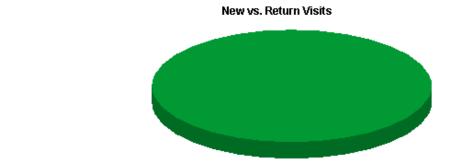
Unique Visitors	4,652
Visitors Who Visited Once	3,506
Visitors Who Visited More Than Once	1,146
Average Visits per Visitor	2.43

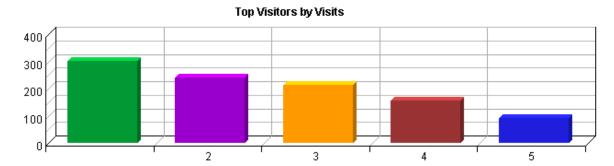
## **Visitor Minutes Trend**



## First Time Visitors Trend

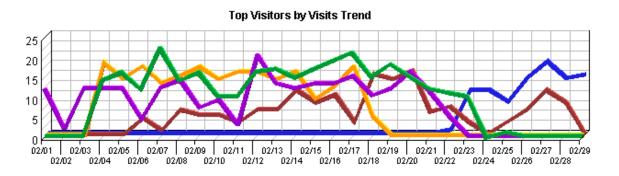


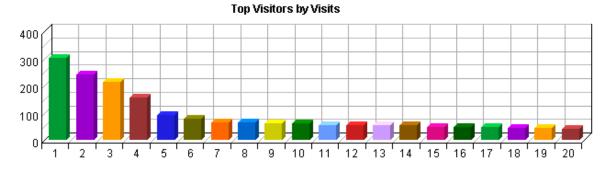




# **Top Visitors**

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.





## **Top Visitors**

	Visitor	Visits	%	Hits
1.	crawl-6.cuill.com_Mozilla/5.0 (Twiceler-0.9 http://www. cuill.com/twiceler/robot.html)	301	2.66%	886
2.	crawl-66-249-66-240.googlebot. com_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www. google.com/bot.html)	239	2.11%	1,862
3.	38.99.44.102_Mozilla/5.0 ( Twiceler-0.9 http://www.cuill.com/ twiceler/robot.html)	213	1.88%	854
4.	crawler4013.ask.com_Mozilla/5. 0 (compatible; Ask Jeeves/ Teoma; +http://about.ask.com/en/ docs/about/webmasters.shtml)	157	1.39%	215
5.	crawl-66-249-72-232.googlebot. com_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www. google.com/bot.html)	92	0.81%	620
6.	72.36.94.70_Jakarta Commons– HttpClient/3.0.1	78	0.69%	906

7.	134.67.99.163_NLESE USEPA	65	0.57%	2,155
8.	66.232.105.200	64	0.57%	64
9.	67.195.58.168_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	62	0.55%	112
10.	velocity.icycoolz.net	62	0.55%	62
11.	65.55.210.97_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	54	0.48%	99
12.	llf520133.crawl.yahoo. net_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/ help/us/ysearch/slurp)	54	0.48%	85
13.	65.55.210.92_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	54	0.48%	82
14.	65.55.210.93_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	53	0.47%	72
15.	65.55.210.90_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	49	0.43%	67
16.	rg34.riverglassinc. com_Jakarta Commons-HttpClient/3.0.1	47	0.42%	742
17.	bl1sch2041405.phx.gbl_msnbot/ 1.0 (+http://search.msn.com/ msnbot.htm)	46	0.41%	139
18.	llf520133.crawl.yahoo. net_Mozilla/5.0 (compatible; Yahoo! Slurp/3.0; http://help.yahoo. com/help/us/ysearch/slurp)	45	0.40%	55
19.	67.195.58.152_Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	44	0.39%	49
20.	134.67.99.162_NLESE USEPA	41	0.36%	156
	Subtotal	1,820	16.07%	9,282
	Other	9,505	83.93%	22,977
	Total	11,325	100.00%	32,259

## **Top Visitors – Help Card**

**Hits** – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Visitor** – The IP address, domain name, or cookie of the visitor.

Visits – Number of times the specified visitor visited your site. A visit is a series of actions

that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits made by the specified visitor.

Q

Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they are looking for.

**Note:** If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

## New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.



New vs. Return Visits



New vs. Return Visits

	Visitor Type	Visits	%
1.	Returning Visitors	11,325	100.00%
	Total	11,325	100.00%

## New vs. Return Visits - Help Card

? New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

**Visitors Not Accepting Cookies** – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

**Visits** – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who fit into the specified visitor category.

New vs. Return Visits 43

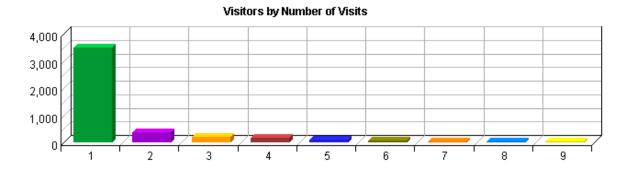
Q

By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

New vs. Return Visits

# **Visitors by Number of Visits**

This report shows the distribution of visitors based on how many times each visitor visited your site.



## Visitors by Number of Visits

Number of Visits	Unique Visitors	%
1 visit	3,506	75.37%
2 visits	367	7.89%
3 visits	193	4.15%
4 visits	156	3.35%
5 visits	100	2.15%
6 visits	71	1.53%
7 visits	47	1.01%
8 visits	34	0.73%
9 visits	30	0.64%
Subtotal	4,504	96.82%
Other	148	3.18%
Total	4,652	100.00%

## Visitors by Number of Visits - Help Card

**Number of Visits** – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

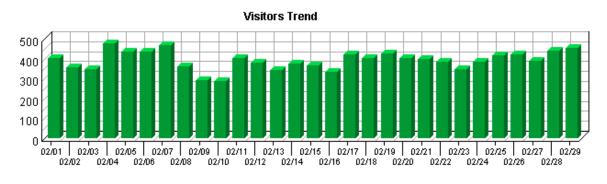
**Unique Visitors**– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

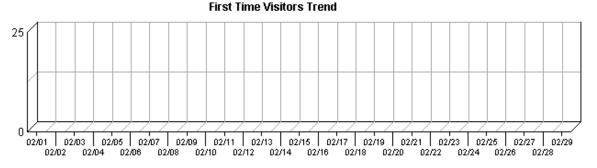
This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

## **Visitors Trend**

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.









# 2,000 1,000 02/01 02/03 02/05 02/07 02/09 02/11 02/13 02/15 02/17 02/19 02/21 02/23 02/25 02/27 02/29 02/02 02/04 02/06 02/08 02/10 02/12 02/14 02/16 02/18 02/20 02/22 02/24 02/26 02/28

## **Visitors Trend**

Time Interval	Visits Uniqu	ue Visitors	First Time Visitors	Avg Visit Length	itor Minutes
02/01	404	314	0	00:02:16	915.82
02/02	357	253	0	00:03:27	1,236.80
02/03	346	266	0	00:02:51	986.37
02/04	479	347	0	00:04:18	2,061.30
02/05	435	332	0	00:02:47	1,215.37
02/06	434	336	0	00:04:54	2,133.62
02/07	468	353	0	00:05:50	2,733.35
02/08	362	246	0	00:04:50	1,755.67
02/09	293	212	0	00:06:43	1,971.45
02/10	286	223	0	00:04:51	1,391.07
02/11	403	298	0	00:03:15	1,312.22
02/12	380	287	0	00:05:13	1,982.37
02/13	341	257	0	00:06:20	2,163.78
02/14	377	255	0	00:06:08	2,316.55
02/15	364	232	0	00:07:27	2,717.45
02/16	332	194	0	00:06:17	2,087.33
02/17	420	245	0	00:02:00	842.03
02/18	403	299	0	00:02:55	1,181.25
02/19	426	313	0	00:04:17	1,829.82
02/20	401	301	0	00:04:44	1,901.07
02/21	400	303	0	00:06:31	2,609.58
02/22	384	301	0	00:05:39	2,175.40
02/23	347	236	0	00:04:32	1,575.30
02/24	384	284	0	00:03:44	1,438.62
02/25	415	317	0	00:02:35	1,075.50
02/26	423	320	0	00:03:00	1,275.73
02/27	390	305	0	00:02:33	996.85
02/28	442	337	0	00:02:13	984.55
02/29	454	356	0	00:02:14	1,018.73
Average	391	286	0	N/A	1,651.20

Total 11,350 8,322 0 N/A 47,884.93

## Visitors Trend - Help Card

**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Visits** – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero–length visits. A zero–length visit occurs when all hits for that visit are logged with the exact same time stamp.

**Unique Visitors** – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.

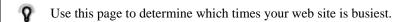
First Time Visitors – Number of visitors who had never visited your web site before.

**Avg Visit Length** – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.

**Visitor Minutes** – Number of minutes your web site was viewed, regardless of who was viewing it.

Average – This row gives the average for each column.

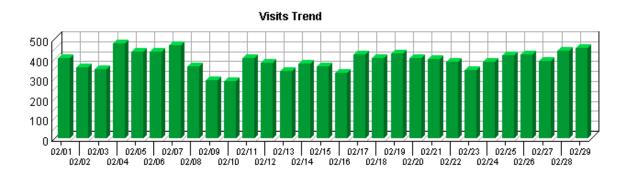
**Total** – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.



Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

# **Visits Trend**

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



## **Visits Trend**

Time Interval	Visits	%
02/01	403	3.56%
02/02	357	3.15%
02/03	346	3.06%
02/04	479	4.23%
02/05	434	3.83%
02/06	434	3.83%
02/07	468	4.13%
02/08	361	3.19%
02/09	292	2.58%
02/10	286	2.53%
02/11	402	3.55%
02/12	379	3.35%
02/13	339	2.99%
02/14	375	3.31%
02/15	362	3.20%
02/16	331	2.92%
02/17	419	3.70%
02/18	402	3.55%
02/19	425	3.75%
02/20	401	3.54%
02/21	398	3.51%
02/22	383	3.38%
02/23	344	3.04%
02/24	382	3.37%
02/25	415	3.66%

02/26	422	3.73%
02/27	390	3.44%
02/28	441	3.89%
02/29	454	4.01%
Total	11,324	100.00%

## Visits Trend - Help Card

**Time Interval** – A one—year report displays monthly time increments. A one—quarter report displays weekly time increments. A one—month report or a one—week report displays daily time increments. A daily report displays hourly time increments. An hour—long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Visits** – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.



Periods of less activity can be considered good times for maintenance and content improvement.

# **Top Organizations**

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

## Top Organizations - Help Card

**Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

**Organization** – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

**Total** – The total for all visits or hits.

**Unknown** – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

**Visits** – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

**Hits** – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.

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Top Organizations 53

Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

54 Top Organizations

# **Top Authenticated Usernames**

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

## **Top Authenticated Usernames – Help Card**

**Authenticated Username** – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

**Hits** – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Visitor** – Authenticated name of the user being analyzed.

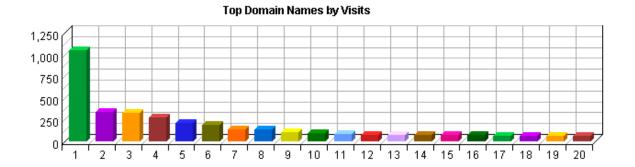
**Visits** – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

You may use this information for your marketing efforts, such as special promotions or newsletters.

# **Top Domain Names**

This report lists the domain name that generates the most activity to your web site.



## **Top Domain Names**

	Domain Name	Visits	%	Hits
1.	yahoo.net	1,045	9.23%	1,208
2.	googlebot.com	335	2.96%	2,485
3.	cuill.com	325	2.87%	932
4.	live.com	273	2.41%	465
5.	38.99.44.102	213	1.88%	854
6.	ask.com	189	1.67%	253
7.	phx.gbl	143	1.26%	383
8.	comcast.net	138	1.22%	478
9.	rr.com	102	0.90%	188
10.	searchme.com	93	0.82%	124
11.	65.55.210.93	90	0.79%	125
12.	72.36.94.70	78	0.69%	912
13.	verizon.net	76	0.67%	150
14.	74.6.22.80	75	0.66%	135
15.	65.55.210.92	74	0.65%	114
16.	picsearch.com	71	0.63%	158
17.	134.67.99.163	65	0.57%	2,155
18.	66.232.105.200	65	0.57%	65
19.	65.55.210.97	64	0.57%	113
20.	65.55.210.90	64	0.57%	101
	Subtotal	3,578	31.60%	11,398
	Other	7,746	68.40%	20,859
	Total	11,324	100.00%	32,257

Top Domain Names 57

### Top Domain Names - Help Card

**Domain Name** – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

**Hits** – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Visits** – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of the total activity that was from this domain name or IP address.

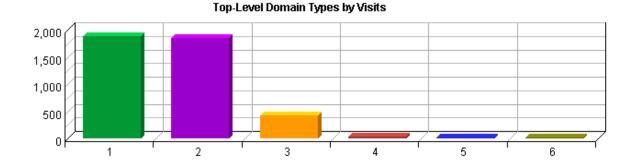
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Use this information when you are interested in high-level domain names of visitors generating the most activity to your web site.

58 Top Domain Names

# **Top-Level Domain Types**

This report provides a breakdown of top-level domain types.



**Top-Level Domain Types** 

	Top–Level Domain Types	Visits	%	Hits
1.	Commercial	1,887	44.57%	6,677
2.	Network	1,841	43.48%	3,423
3.	Education	424	10.01%	1,917
4.	Organization	41	0.97%	133
5.	Government	23	0.54%	56
6.	Military	18	0.43%	59
	Total	4,234	100.00%	12,265

## Top-Level Domain Types - Help Card

**Top-Level Domain** – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

 $Commercial: .com .co .com.[country \ code] \ .co.[country \ code] \ .firm.co \ .firm.ve \ .ltd.uk \ .info \ .biz$ 

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

**Hits** – Number of hits to your site from the specified top–level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Total** – The total visits or hits where there was sufficient information to identify the top–level domain. This number may be less than the total activity overall.

**Visits** – Number of visits to your site from the specified top–level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits from sites in the specified top–level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.

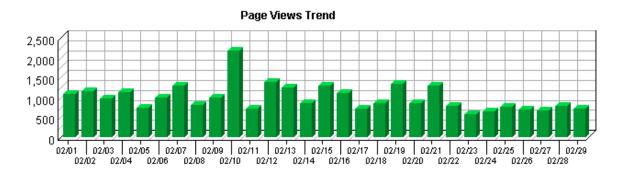
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Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

**Note:** This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

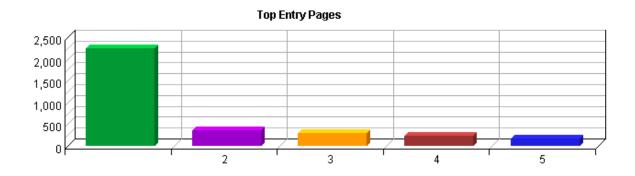
# **Pages Dashboard**

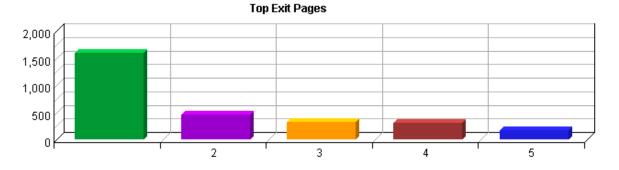
This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.



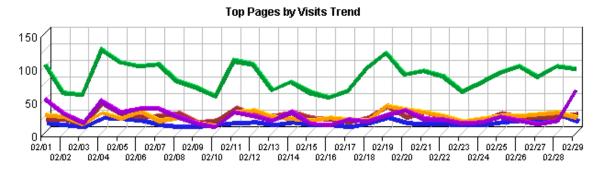
**Page View Summary** 

Page Views	28,696
Average per Day	989
Average Page Views per Visit	2.53

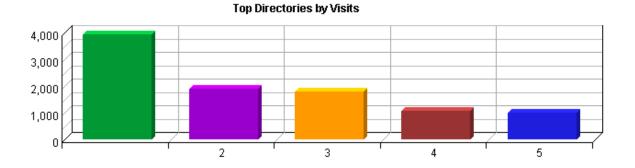




Pages Dashboard 61



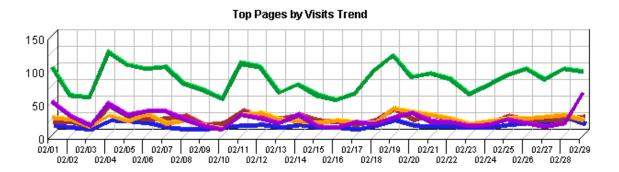
# Top Pages by Visits 3,000 2,000 1,000

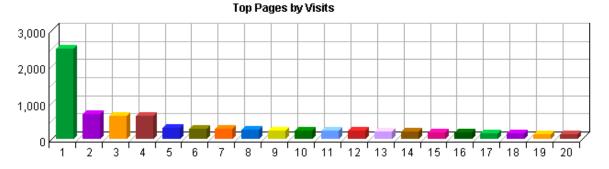


62 Pages Dashboard

# **Top Pages**

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.





**Top Pages** 

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	2,486	9.38%	3,293	00:01:39	0
2.	2007/ 2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/current/	698	2.63%	746	00:02:44	0
3.	National Sustainable Design Expo   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/	644	2.43%	725	00:02:27	0
4.	Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	624	2.35%	658	00:02:37	0
5.	Information for P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/teams/	307	1.16%	331	00:01:35	0
6.	How to Apply   Phase I - Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/apply/	274	1.03%	293	00:01:30	0

7.	P3 and Other Awards Ceremony   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ceremony/	271	1.02%	288	00:01:38	0
8.	Info for Co-Sponsors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/cosponsors.html	249	0.94%	251	00:02:03	0
9.	P3 Award Winners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/	240	0.91%	253	00:01:15	0
10.	Past P3 Projects   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/past/	238	0.90%	253	00:01:28	0
11.	2007 P3 Award Winners   P3 Award Winners and Successes   P3   NCER   ORD   US EP http://es.epa.gov/ncer/p3/project_websites/ 2007/2007awardwinners.html	226	0.85%	241	00:03:45	0
12.	Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/press/ 05_07_07.html	217	0.82%	219	00:03:52	0
13.	Photo Gallery   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/photo.html	207	0.78%	243	00:01:59	0
14.	2006 P3 Award Winners P3 Award Winners and Successes P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/project_websites/2006/2006awardwinners.html	194	0.73%	209	00:04:01	0
15.	Newsroom   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/news.html	177	0.67%	182	00:03:47	0
16.	Info for Exhibitors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/become_exhibitor.html	173	0.65%	179	00:02:44	0
17.	2006/ 2007 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/project_websites/ 2006/	141	0.53%	144	00:02:38	0
18.	Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/	140	0.53%	144	00:03:22	0
19.	Draft Schedule of Events   National Sustainable Design Expo   P3   NCER   ORD   http://es.epa.gov/ncer/p3/expo/ events.html	137	0.52%	139	00:02:51	0

20.	Forms   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/forms/	135	0.51%	262	00:03:06	0
	Subtotal	7,778	29.34%	9,053	00:02:09	
	Other	18,736	70.66%	19,643	00:02:48	
	Total	26,514	100.00%	28,696	00:02:37	

## Top Pages - Help Card

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**Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

**Views** – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

**Average Time Viewed** – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

**Average Time to Serve** – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

**Note**: Zero values in this column probably indicates that your web server is not logging Time to Serve information.



Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

## **Top Content Groups**

This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

#### **Top Content Groups - Help Card**

**?** Content Group – A defined group of web pages with specific things in common, such as the same types of products, services, or information.

**Group Name** – Name of the content group being analyzed.

**Total** – The sum of the visit counts for the content groups. During a single visit, the visitor may view pages in zero, one, or multiple content groups, causing some visits to be omitted from this total and some visits to be counted more than once.

**Visits** – Number of visits where the visitor viewed at least one page in the specified content group. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

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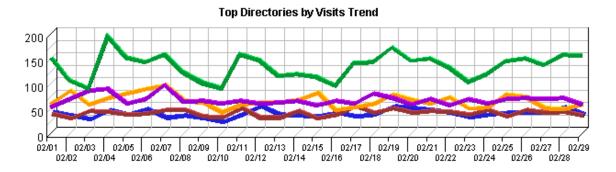
The information on this page can show you which content groups were most popular. This will reveal the reasons people visit your web site, and what is most interesting and least interesting to them.

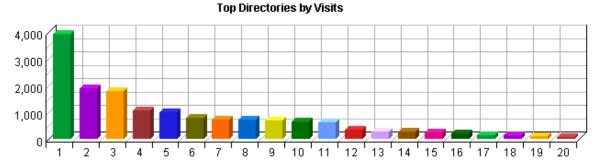
Top Content Groups 67

Top Content Groups

# **Top Directories**

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.





### **Top Directories**

	Path To Directory	Visits	%	Hits	<b>K</b> bytes <b>Transferred</b>
1.	http://es.epa.gov/ncer/p3/	3,925	24.66%	6,560	104,426
2.	http://es.epa.gov/ncer/p3/ project_websites	1,903	11.95%	5,811	80,550
3.	http://es.epa.gov/ncer/p3/ press	1,808	11.36%	3,514	261,947
4.	http://es.epa.gov/ncer/p3/ project_photos	1,065	6.69%	2,539	18,091
5.	http://es.epa.gov/ncer/p3/ expo	992	6.23%	1,747	96,910
6.	http://es.epa.gov/ncer/p3/ event_2006	801	5.03%	1,928	16,933
7.	http://es.epa.gov/ncer/p3/ event_2005	741	4.65%	1,553	7,902
8.	http://es.epa.gov/ncer/p3/ current	710	4.46%	759	22,927
9.	http://es.epa.gov/ncer/p3/ event_2007	700	4.40%	1,726	16,632
10.	http://es.epa.gov/ncer/p3/ info	660	4.15%	883	10,606
11.	http://es.epa.gov/ncer/p3/ success	620	3.89%	2,776	172,765
12.	http://es.epa.gov/ncer/p3/ teams	354	2.22%	425	7,788
13.	http://es.epa.gov/ncer/p3/ apply	274	1.72%	293	3,505
14.	http://es.epa.gov/ncer/p3/ ceremony	271	1.70%	288	3,558
15.	http://es.epa.gov/ncer/p3/ past	238	1.50%	253	2,453
16.	http://es.epa.gov/ncer/p3/ event_2008	205	1.29%	270	2,972

Top Directories 69

17.	http://es.epa.gov/ncer/p3/ forms	144	0.90%	286	2,888
18.	http://es.epa.gov/ncer/p3/ partners	127	0.80%	140	1,743
19.	http://es.epa.gov/ncer/p3/ other	90	0.57%	93	2,239
20.	http://es.epa.gov/ncer/p3/ projects	75	0.47%	79	1,036
	Subtotal	15,703	98.64%	31,923	837,864
	Other	216	1.36%	334	2,901
	Total	15,919	100.00%	32,257	840,765

#### **Top Directories - Help Card**

**?** Path to Directory – The full URL path to the directory being analyzed.

**Visits** – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Kbytes Transferred** – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

70 Top Directories

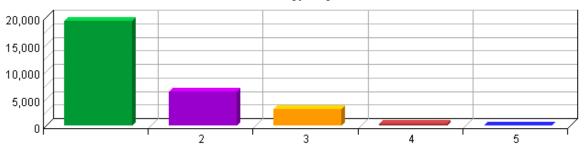
### **Files Dashboard**

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

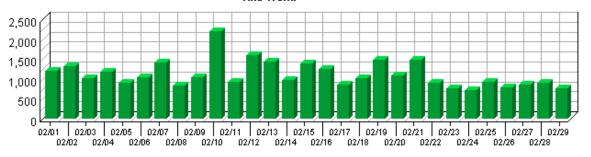
### **Hit Summary**

Successful Hits for Entire Site	32,257
Average Hits per Day	1,112
Home Page Hits	3,293

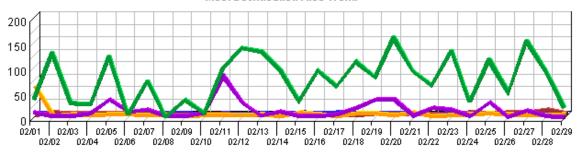
### Most Accessed File Types by Files



#### Hits Trend



#### **Most Downloaded Files Trend**



Files Dashboard 71

72 Files Dashboard

## **Most Downloaded Files**

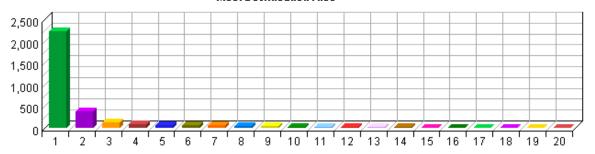
This report identifies the most popular files downloaded from your site.



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#### **Most Downloaded Files**

02/01 02/03 02/05 02/07 02/09 02/11 02/13 02/15 02/17 02/19 02/21 02/23 02/25 02/27 02/02 02/04 02/06 02/08 02/10 02/12 02/14 02/16 02/18 02/20 02/22 02/24 02/26 02/2



### **Most Downloaded Files**

	Downloaded Files	Downloads	%	Visits
1.	http://es.epa.gov/ncer/p3/ success/michigan.pdf	2,227	69.16%	160
2.	http://es.epa.gov/ncer/p3/ expo/p3publicbook041607.pdf	375	11.65%	66
3.	http://es.epa.gov/ncer/p3/ press/highcountypress.pdf	133	4.13%	68
4.	http://es.epa.gov/ncer/p3/ teams/p3_final.pdf	90	2.80%	82
5.	http://es.epa.gov/ncer/p3/ p3_factsheet.pdf	71	2.20%	70
6.	http://es.epa.gov/ncer/p3/ flyer1.pdf	58	1.80%	56
7.	http://es.epa.gov/ncer/p3/ flyer2.pdf	57	1.77%	56
8.	http://es.epa.gov/ncer/p3/ event_2008/08_program_tc.pdf	42	1.30%	41
9.	http://es.epa.gov/ncer/p3/ p3_comp_draft_schedule_2005.pdf	41	1.27%	41
10.	http://es.epa.gov/ncer/p3/ forms/2005p3forms.pdf	23	0.71%	8
11.	http://es.epa.gov/ncer/p3/ p3_comp_transp_hotel_info_2005. pdf	17	0.53%	17
12.	http://es.epa.gov/ncer/p3/	16	0.50%	16

Most Downloaded Files 73

	p3_comp_alt_accomodations_2005. pdf			
13.	http://es.epa.gov/ncer/p3/ p3_flyer_2005.pdf	15	0.47%	15
14.	http://es.epa.gov/ncer/p3/ current/instructions.pdf	13	0.40%	13
15.	http://es.epa.gov/ncer/P3/ p3_update.pdf	7	0.22%	7
16.	http://es.epa.gov/ncer/p3/ info/solardec101005.pdf	7	0.22%	7
17.	http://es.epa.gov/ncer/p3/ p3_final_report_instructions.pdf	5	0.16%	5
18.	http://es.epa.gov/ncer/p3/ PosterInstructions.pdf	5	0.16%	5
19.	http://es.epa.gov/ncer/p3/ p3_flyer_2005_version2.pdf	5	0.16%	5
20.	http://es.epa.gov/ncer/p3/ teams/p3infopackage31907.pdf	4	0.12%	4
	Subtotal	3,211	99.72%	742
	Other	9	0.28%	9
	Total	3,220	100.00%	751

### **Most Downloaded Files - Help Card**

**Downloads** – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

**Files** – The path and filename of the file being analyzed.

**Visits** – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

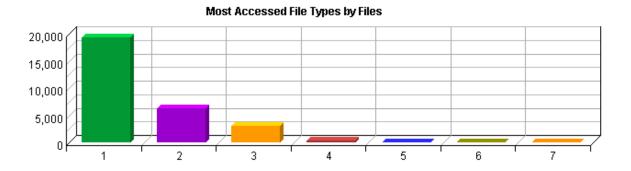
% – Percentage of times the specified file was downloaded compared to all downloaded files.

This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

74 Most Downloaded Files

## **Most Accessed File Types**

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



#### **Most Accessed File Types**

	File Type	Files	%	<b>Kbytes Transferred</b>
1.	html	19,273	66.52%	304,848
2.	htm	6,289	21.71%	43,153
3.	pdf	3,074	10.61%	488,128
4.	scc	331	1.14%	107
5.	db	3	0.01%	378
6.	ppt	3	0.01%	3,492
7.	mp3	1	0.00%	661
	Total	28,974	100.00%	840,765

### Most Accessed File Types - Help Card

**? File Type** – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

**Files** – Number of files of the specified type accessed by visitors to your site.

**Kbytes Transferred** – Number of kilobytes of data transferred for all files of the specified type.

% – Percentage of all kilobytes of data transferred for the specified file type.

 $\mathbf{\hat{q}}$  This report provides general statistics for the type of data that visitors access on your site.

## **Most Uploaded Files**

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

No data for this section in the log data analyzed.

### Most Uploaded Files - Help Card

2

**Files** – The path and filename of the uploaded file being analyzed.

**Top Uploads** – Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.

**Visits** – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times the specified file was uploaded compared with all uploaded files.



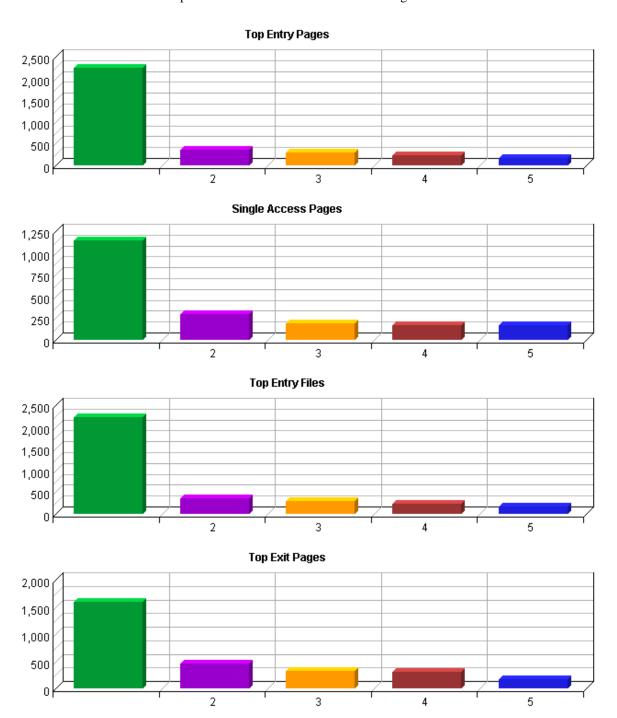
You may want to run virus scans on uploaded files.

Most Uploaded Files 77

78 Most Uploaded Files

# **Navigation Dashboard**

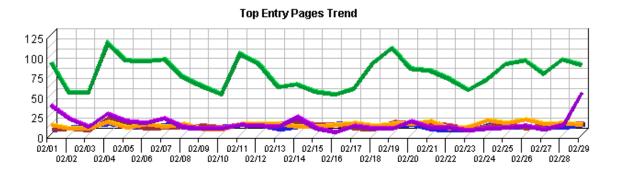
This dashboard summarizes important information related to online navigation.

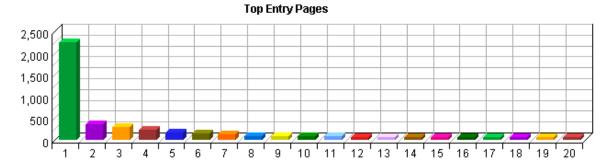


Navigation Dashboard 79

## **Top Entry Pages**

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.





### **Top Entry Pages**

	Pages	Visits	%
1.	P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	2,237	20.76%
2.	2007/ 2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/current/	366	3.40%
3.	National Sustainable Design Expo   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/	300	2.78%
4.	Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	239	2.22%
5.	Info for Co-Sponsors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/cosponsors.html	174	1.61%
6.	Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/press/	145	1.35%

	05_07_07.html		
7.	2006 P3 Award Winners  P3 Award Winners and Successes   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ 2006awardwinners.html	121	1.12%
8.	2007 P3 Award Winners   P3 Award Winners and Successes   P3   NCER   ORD   US EP http://es.epa.gov/ncer/p3/project_websites/ 2007/2007awardwinners.html	93	0.86%
9.	How to Apply   Phase I - Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/apply/	86	0.80%
10.	Forms   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/forms/	82	0.76%
11.	2005 Project Descriptions and Photos   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2005/ 2005_phase_1_project_websites.html	76	0.71%
12.	Current Partners   Information for Partners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/partners/	69	0.64%
13.	Newsroom   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/news.html	67	0.62%
14.	P3 and Other Awards Ceremony   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ceremony/	66	0.61%
15.	Information for P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/teams/	65	0.60%
16.	P3 Award Winners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/	64	0.59%
17.	Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/	61	0.57%
18.	Knowing the Score Helps Students Save Energy   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/ oberlinfeature.html	57	0.53%
19.	Peer Review   Phase I – Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ peerreview.html	57	0.53%
20.		55	0.51%

Photo Gallery   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/photo.html		
Subtotal	4,480	41.57%
Other	6,298	58.43%
Total	10,778	100.00%

#### **Top Entry Pages - Help Card**

**Entry Page** – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.

**Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

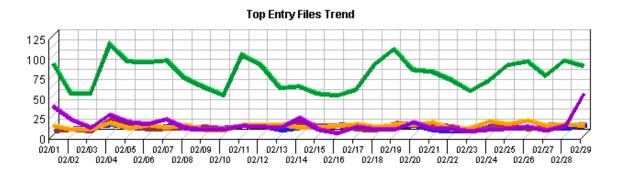
% – Percentage of times this page was the entry page compared with other entry pages.

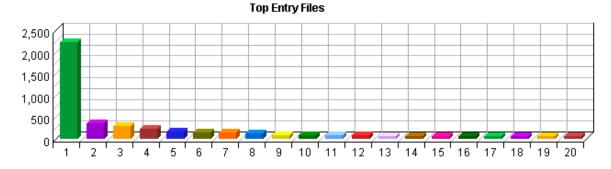


This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.

# **Top Entry Files**

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.





### **Top Entry Files**

	Files	Visits	%
1.	http://es.epa.gov/ncer/p3/	2,234	19.73%
2.	http://es.epa.gov/ncer/p3/ current/	366	3.23%
3.	http://es.epa.gov/ncer/p3/ expo/	299	2.64%
4.	http://es.epa.gov/ncer/p3/ fact_sheet.html	239	2.11%
5.	http://es.epa.gov/ncer/p3/ info/cosponsors.html	174	1.54%
6.	http://es.epa.gov/ncer/p3/ press/05_07_07.html	145	1.28%
7.	http://es.epa.gov/ncer/p3/ success/michigan.pdf	144	1.27%
8.	http://es.epa.gov/ncer/p3/ project_websites/2006/ 2006awardwinners.html	121	1.07%
9.	http://es.epa.gov/ncer/p3/ project_websites/2007/ 2007awardwinners.html	93	0.82%
10.	http://es.epa.gov/ncer/p3/ apply/	86	0.76%
11.	http://es.epa.gov/ncer/p3/ forms/	80	0.71%
12.	http://es.epa.gov/ncer/p3/	76	0.67%

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	project_websites/2005/ 2005_phase_1_project_websites.html		
13.	http://es.epa.gov/ncer/p3/ news.html	67	0.59%
14.	http://es.epa.gov/ncer/p3/ partners/	67	0.59%
15.	http://es.epa.gov/ncer/p3/ ceremony/	65	0.57%
16.	http://es.epa.gov/ncer/p3/ success/	64	0.57%
17.	http://es.epa.gov/ncer/p3/ teams/	64	0.57%
18.	http://es.epa.gov/ncer/p3/ info/	61	0.54%
19.	http://es.epa.gov/ncer/p3/ press/highcountypress.pdf	59	0.52%
20.	http://es.epa.gov/ncer/p3/ peerreview.html	57	0.50%
	Subtotal	4,561	40.28%
	Other	6,763	59.72%
	Total	11,324	100.00%

### **Top Entry Files – Help Card**



**Files** – Refers to the first file loaded to a visitor's browser. Contrast this with the first page loaded to a visitor's browser. The entry page for some visitors is not a formally defined page, so the information in this table and graph include all first hits regardless if the hit was on a formal page or not.

**Visits** – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Refers to the total numbers of visits.

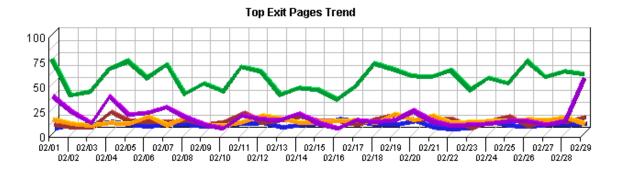


Consider what catches the attention of visitors most quickly and effectively.

86 Top Entry Files

# **Top Exit Pages**

This report identifies the last page visitors viewed before they left your site.





**Top Exit Pages** 

	Pages	Visits	%
1.	P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	1,600	14.84%
2.	2007/ 2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/current/	463	4.30%
3.	National Sustainable Design Expo   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/	323	3.00%
4.	Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	305	2.83%
5.	Info for Co–Sponsors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/cosponsors.html	173	1.60%
6.	2007 P3 Award Winners   P3 Award Winners and Successes   P3   NCER   ORD   US EP http://es.epa.gov/ncer/p3/project_websites/ 2007/2007awardwinners.html	119	1.10%

7.	Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/press/ 05_07_07.html	119	1.10%
8.	Information for P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/teams/	118	1.09%
9.	2006 P3 Award Winners  P3 Award Winners and Successes   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/project_websites/ 2006/2006awardwinners.html	116	1.08%
10.	How to Apply   Phase I – Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/apply/	112	1.04%
11.	Forms   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/forms/	90	0.83%
12.	Newsroom   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/news.html	86	0.80%
13.	P3 and Other Awards Ceremony   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ceremony/	81	0.75%
14.	Photo Gallery   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/photo.html	81	0.75%
15.	Info for Exhibitors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/become_exhibitor.html	71	0.66%
16.	P3 Award Winners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/	69	0.64%
17.	Current Partners   Information for Partners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/partners/	68	0.63%
18.	Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/	66	0.61%
19.	National Sustainable Design Expo 2007 Exhibitors   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/ weblist_exhibitors2007. html	63	0.58%
20.	2005 Project Descriptions and Photos   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2005/ 2005_phase_1_project_websites.html	61	0.57%
	Subtotal	4,184	38.82%

 Other
 6,595
 61.18%

 Total
 10,779
 100.00%

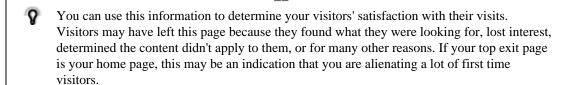
### Top Exit Pages - Help Card

**Exit Page** – The last page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.

**Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

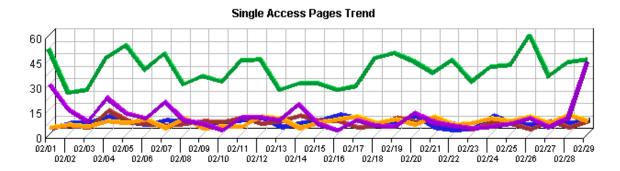
**Visits** – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

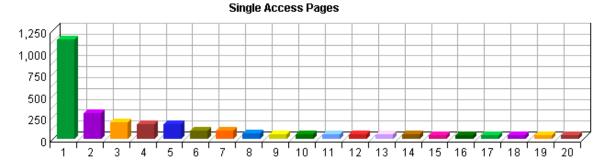
% – Percentage of times this page was the exit page compared with other exit pages.



# **Single Access Pages**

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.





### **Single Access Pages**

	Pages	Visits	%
1.	P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	1,139	14.77%
2.	2007/ 2008 P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/current/	297	3.85%
3.	National Sustainable Design Expo   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/	192	2.49%
4.	Basic Information   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	169	2.19%
5.	Info for Co–Sponsors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/cosponsors.html	165	2.14%
6.	2006 P3 Award Winners  P3 Award Winners and Successes   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ 2006awardwinners.html	100	1.30%

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7.	Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/press/ 05_07_07.html	97	1.26%
8.	2007 P3 Award Winners   P3 Award Winners and Successes   P3   NCER   ORD   US EP http://es.epa.gov/ncer/p3/project_websites/2007/2007awardwinners.html	66	0.86%
9.	Newsroom   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/news.html	57	0.74%
10.	How to Apply   Phase I - Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/apply/	54	0.70%
11.	2005 Project Descriptions and Photos   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2005/ 2005_phase_1_project_websites.html	52	0.67%
12.	Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/info/	51	0.66%
13.	P3 and Other Awards Ceremony   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ceremony/	49	0.64%
14.	Knowing the Score Helps Students Save Energy   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/ oberlinfeature.html	49	0.64%
15.	P3 Award Winners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/success/	47	0.61%
16.	National Sustainable Design Expo 2007 Exhibitors P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/expo/ weblist_exhibitors2007. html	47	0.61%
17.	Peer Review   Phase I – Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ peerreview.html	47	0.61%
18.	Information for P3 Teams   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/teams/	46	0.60%
19.	Current Partners   Information for Partners   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/partners/	45	0.58%
20.	Photo Gallery   P3   NCER   ORD   US	43	0.56%

92 Single Access Pages

EPA http://es.epa.gov/ncer/p3/photo.html		
Subtotal	2,812	36.47%
Other	4,899	63.53%
Total	7,711	100.00%

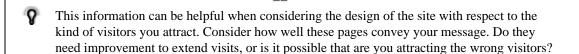
### Single Access Pages - Help Card

**Single Access Page** – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

**Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.



Single Access Pages 93

# **Top Paths Through Site**

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

**Top Paths Through Site** 

Starting Page	Paths from Start	Visits	%
All Entry Pages	Tatas from Start	1,430	13.27%
All Elliry Lages	1. P3   NCER   ORD   US EPA	1,430	13.27/0
	http://es.epa.gov/ncer/p3/		
		311	2.89%
	1. 2007/2008 P3 Teams   P3   NCER   ORD   US EPA		
	http://es.epa.gov/ncer/p3/ current/		
		209	1.94%
	1. National Sustainable Design Expo   P3   NCER   ORD   US EPA		
	http://es.epa.gov/ncer/p3/ expo/		
		173	1.60%
	1. Basic Information   P3   NCER   ORD   US EPA		
	http://es.epa.gov/ncer/p3/ fact_sheet.html		
		165	1.53%
	1. Info for Co-Sponsors   Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ info/cosponsors.html		
		101	0.94%
	1. 2006 P3 Award Winners  P3 Award Winners and Successes   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ project_websites/2006/ 2006awardwinners.html	101	0.5470
		97	0.90%
	1. Jeopardy! Quizzes America with Environmental Clues   Newsroom   P3   NCER   ORD http://es.epa.gov/ncer/p3/ press/05_07_07.html		
		78	0.72%
	<ol> <li>P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/</li> <li>Basic Information   P3   NCER   ORD   US EPA</li> </ol>		

http://es.epa.gov/ncer/p3/fact_sheet.html		
1. 2007 P3 Award Winners   P3 Award Winners and Successes   P3   NCER   ORD   US EP http://es.epa.gov/ncer/p3/ project_websites/2007/ 2007awardwinners.html	68	0.63%
1. Forms   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ forms/	65	0.60%
1. P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ 2. 2007/2008 P3 Teams   P3   NCER   ORD   US EPA	58	0.54%
http://es.epa.gov/ncer/p3/ current/  1. Newsroom   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	57	0.53%
news.html  1. How to Apply   Phase I – Project Development   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/apply/	57	0.53%
1. Knowing the Score Helps Students Save Energy   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ success/oberlinfeature.html	53	0.49%
1. P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ 2. National Sustainable Design Expo   P3   NCER   ORD   US EPA	52	0.48%
http://es.epa.gov/ncer/p3/ expo/  1. 2005 Project Descriptions and Photos   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/	52	0.48%
project_websites/2005/ 2005_phase_1_project_websites.html  1. Information For   P3   NCER   ORD   US EPA http://es.epa.gov/ncer/p3/ info/	52	0.48%

1. Peer Review | Phase I - Project 51 0.47% Development | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ peerreview.html 50 0.46% 1. Current Partners | Information for Partners | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ partners/ 50 0.46% 1. P3 and Other Awards Ceremony | P3 | NCER | ORD | US EPA

#### Top Paths Through Site - Help Card

**Path Through Site** – The sequence of pages a visitor views, from the entry page to the exit page.

http://es.epa.gov/ncer/p3/

ceremony/

**Paths From Start** – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page column and find the first entry up from the Paths from Start row.

Starting Page – The first page, or entry page, in the full path visitors take through your site.

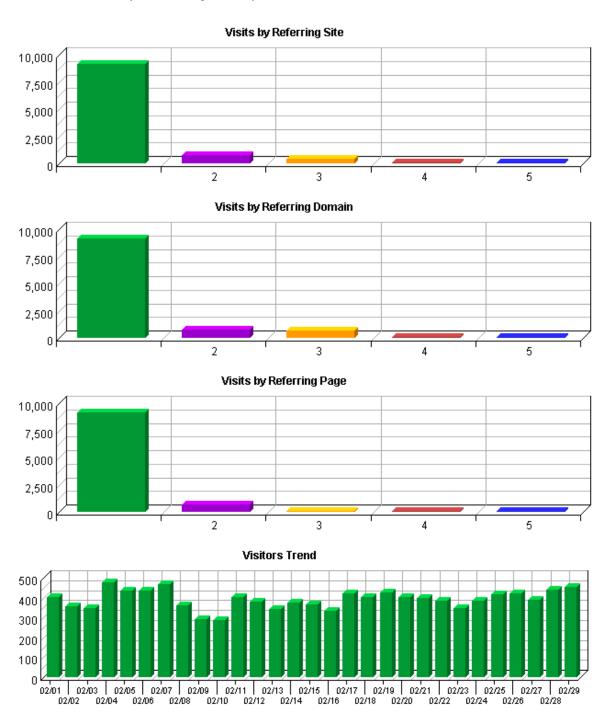
**Visits** – Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

## **Referrers Dashboard**

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

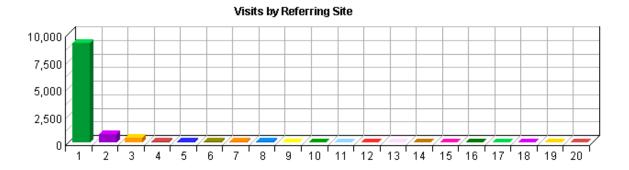


Referrers Dashboard 99

100 Referrers Dashboard

# **Activity by Referring Site**

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



### **Activity by Referring Site**

	Site	Visits	%
1.	No Referrer	9,143	80.74%
2.	http://www.google.com/	725	6.40%
3.	http://es.epa.gov/	409	3.61%
4.	http://www.epa.gov/	127	1.12%
5.	http://search.yahoo.com/	52	0.46%
6.	http://images.google.com/	52	0.46%
7.	http://nlquery.epa.gov/	50	0.44%
8.	http://yosemite.epa.gov/	49	0.43%
9.	http://search.live.com/	41	0.36%
10.	http://www.keene.edu/	39	0.34%
11.	http://www.google.co.in/	34	0.30%
12.	http://www.ansi.org/	28	0.25%
13.	http://www.google.ca/	27	0.24%
14.	http://cfpub.epa.gov/	20	0.18%
15.	http://www.provost.umich.edu/	20	0.18%
16.	http://earth911.org/	18	0.16%
17.	http://www.google.co.uk/	18	0.16%
18.	http://www.ieee.org/	17	0.15%
19.	http://www.paenvironmentdigest.com/	17	0.15%
20.	http://search.msn.com/	16	0.14%
	Subtotal	10,902	96.27%
	Other	422	3.73%
	Total	11,324	100.00%

#### Activity by Referring Site - Help Card

**Referring Sites** – A web site which refers a visitor to your site by linking to it.

**Site** – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

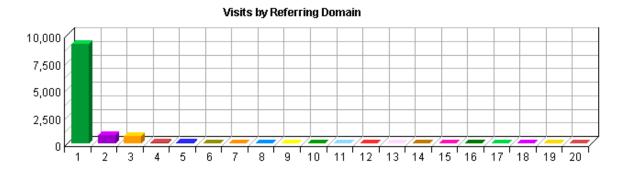
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

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You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

# **Activity by Referring Domain**

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



### **Activity by Referring Domain**

	Domain	Visits	%
1.	No Referrer	9,143	80.74%
2.	google.com	792	6.99%
3.	epa.gov	656	5.79%
4.	yahoo.com	84	0.74%
5.	live.com	50	0.44%
6.	keene.edu	39	0.34%
7.	google.co.in	36	0.32%
8.	ansi.org	31	0.27%
9.	umich.edu	27	0.24%
10.	google.ca	27	0.24%
11.	google.co.uk	20	0.18%
12.	ieee.org	19	0.17%
13.	earth911.org	18	0.16%
14.	paenvironmentdigest.com	17	0.15%
15.	msn.com	17	0.15%
16.	altavista.com	13	0.11%
17.	cuny.edu	11	0.10%
18.	google.com.ph	10	0.09%
19.	appstate.edu	10	0.09%
20.	tamu.edu	10	0.09%
	Subtotal	11,030	97.40%
	Other	294	2.60%
	Total	11,324	100.00%

#### Activity by Referring Domain - Help Card

**Referring Domain** – A web site which refers a visitor to your site by linking to it.

**Domain** – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

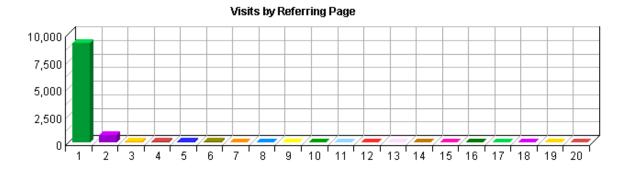
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

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You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

# **Activity by Referring Page**

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



### **Activity by Referring Page**

	Page	Visits	%
1.	No Referrer	9,143	80.74%
2.	http://www.google.com/search	714	6.31%
3.	http://es.epa.gov/ncer/	74	0.65%
4.	http://www.epa.gov/p3/	57	0.50%
5.	http://images.google.com/ imgres	52	0.46%
6.	http://nlquery.epa.gov/ epasearch/epasearch	50	0.44%
7.	http://search.live.com/ results.aspx	40	0.35%
8.	http://www.keene.edu/ newsevents/default.cfm	38	0.34%
9.	http://search.yahoo.com/ search	35	0.31%
10.	http://www.google.co.in/ search	34	0.30%
11.	http://es.epa.gov/ncer/p3/	28	0.25%
12.	http://www.google.ca/search	27	0.24%
13.	http://www.ansi.org/ education_trainings/p3/overview.aspx	26	0.23%
14.	http://es.epa.gov/ncer/events/news/2008/01_16_08_feature. html	24	0.21%
15.	http://www.provost.umich.edu/ gesi/student/competitions.html	20	0.18%
16.	http://www.google.co.uk/ search	18	0.16%
17.	http://es.epa.gov/ncer/rfa/ 2007/2007_p3_4thannual.html	18	0.16%
18.	http://earth911.org/blog/2008/ 01/24/epa-awards- sustainability-grants-to-58-student-teams/	18	0.16%
19.	http://www.epa.gov/ sustainability/	17	0.15%
20.	http://www. paenvironmentdigest.com/newsletter/default.asp	17	0.15%

Subtotal	10,450	92.28%
Other	874	7.72%
Total	11,324	100.00%

### Activity by Referring Page - Help Card

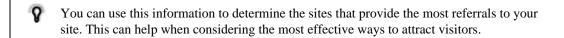
**Pages** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Visits** – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

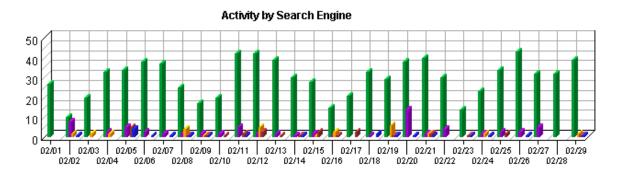
**No Referrer** – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

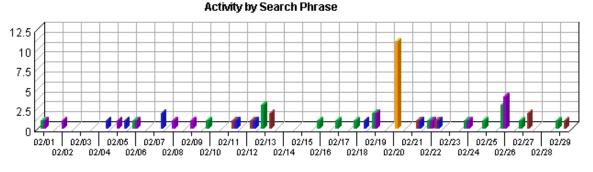


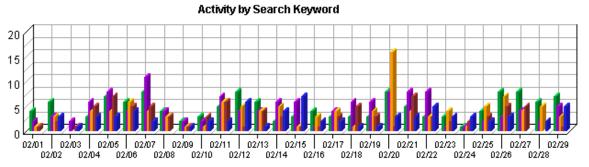
### **Search Engines Dashboard**

This dashboard summarizes important information related to specific search engines.







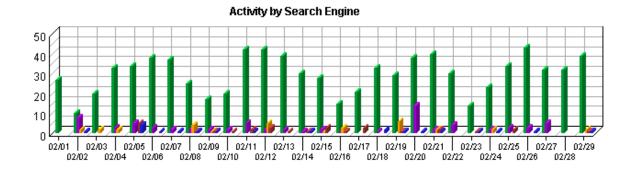


## **Activity by Search Engine**

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



### **Activity by Search Engine**

	Engines	Referrals	%
1.	google	865	80.24%
2.	yahoo	74	6.86%
3.	yahoo spain	32	2.97%
4.	google canada	29	2.69%
5.	google uk	20	1.86%
6.	altavista	17	1.58%
7.	msn	16	1.48%
8.	aol netfind	6	0.56%
9.	google australia	3	0.28%
10.	google japan	3	0.28%
11.	google france	2	0.19%
12.	google italy	2	0.19%
13.	yahoo taiwan	2	0.19%
14.	google germany	2	0.19%
15.	google austria	1	0.09%
16.	yahoo korea	1	0.09%
17.	mamma	1	0.09%
18.	netscape	1	0.09%
19.	yahoo uk &ireland	1	0.09%
	Total	1,078	100.00%

### **Activity by Search Engines with Search Phrases Detail**

Engines	Phrases	Referrals	%
1. google	carnegie mellon university logo	19	1.76%
	national sustainable design expo	13	1.21%
	sustainable design	8	0.74%
	carnegie mellon logo	6	0.56%
	epa p3	6	0.56%
	bhavin bhayani	5	0.46%
	sustainability programs	5	0.46%
	biogas car	5	0.46%
	energy producing exercise equipment	4	0.37%
	solar greenhouse	4	0.37%
	oberlin dorm energy competition	4	0.37%
	cutting edge sustainable design	3	0.28%
	earthbag construction	3	0.28%
	fuel cell timeline	3	0.28%
	james pint	3	0.28%
	environmental jeopardy	3	0.28%
	green design expo	3	0.28%
	community essay	3	0.28%
	p3 projects	3	0.28%
	oberlin dorm competition	3	0.28%
2. yahoo	sustainable development urban building pdf	11	1.02%
	how to save mother earth	5	0.46%
	how to save the mother earth	5	0.46%
	p3 sustainability 2007	2	0.19%
	sustainability design	2	0.19%
	green development people prosperity planet	2	0.19%
	p3 project	2	0.19%
	how to apply for the national award for environmental sustainability	2	0.19%
	how scientist name the planet?	2	0.19%
	us expo design competition	2	0.19%
	epa sustainable	1	0.09%
	candid ultra violet photos	1	0.09%
	national mall map	1	0.09%
	safe water rural poor awards	1	0.09%
	p3	1	0.09%
	water filter award winner	1	0.09%
	project development phase	1	0.09%
	williamjamesfoundation.org	1	0.09%
		1	0.09%

	biodegradable and recyclable polymer materials for load-bearing construction components	
	the financial impact of green buildings and sustainable practices	1 0.09%
3. yahoo spain	garden design	7 0.65%
	candid pics	6 0.56%
	imta	6 0.56%
	candid	2 0.19%
	multimeter	2 0.19%
	lowell high school	2 0.19%
	sink drawing	2 0.19%
	viewers	2 0.19%
	soil thumb test	1 0.09%
	garden plot design	1 0.09%
	vertical wind turbines	1 0.09%
4. google	photo gallery people competitiveness	2 0.19%
canada	how does p3 project work	2 0.19%
	ontario rainwater harvesting	1 0.09%
	vicki worden	1 0.09%
	phosphorus recovery from sewage  research project database ncer ord us epa	1 0.09%
	discussion scheduling p3	1 0.09%
	university of virginia,institute for sustainable design	1 0.09%
	what is p3 building	1 0.09%
	argon as greenhouse insulation	1 0.09%
	rural water system plant design aboriginal	1 0.09%
	uv water disinfection in developing countries	1 0.09%
	membrane water treatment sustainable	1 0.09%
	solar greenhouse	1 0.09%
	van der haak dairy farm	1 0.09%
	epa by the government	1 0.09%
	straw ball houses	1 0.09%
	national sustainable design expo	1 0.09%
	p3 criteria	1 0.09%
	questions scheduling p3	1 0.09%
	design expos	1 0.09%
5. google uk	epa expo	2 0.19%
	planet represents prosperity	1 0.09%
	smart materials pictures	1 0.09%
	manure powered car	1 0.09%
	rope and washer pump design	1 0.09%
	food topic for p3	1 0.09%
	rood topic for ps	1 0.0570

	how to save the earth	1	0.09%
	frequent research questions attend call centre event	1	0.09%
	student design competition 2008 eco	1	0.09%
	sustainable designs	1	0.09%
	mexico clean drinking water 2007	1	0.09%
	prasanta kalita	1	0.09%
	sustainable expo design	1	0.09%
	sustainable design	1	0.09%
	steve sharkey	1	0.09%
	describe terms	1	0.09%
	organisation that helps us planet camels	1	0.09%
	immobilization, styrene, biodiesel	1	0.09%
6. altavista	uv tube	8	0.74%
	candid	4	0.37%
	biodiesel	2	0.19%
	green cell foam michigan	1	0.09%
	definition p3	1	0.09%
	sf424a		0.09%
7. msn	biodiesel for electrification generator		0.19%
	epa p3	2	0.19%
	improving environmental existing buildings	1	0.09%
	epa on resturants	1	0.09%
	trap grease disposal	1	0.09%
	epa p3 competition	1	0.09%
	water purification grants	1	0.09%
	urge university mtv stakeholders	1	0.09%
	western refinery	1	0.09%
	rolla biodiesel algae	1	0.09%
	growing buildings	1	
	oklahoma phase stormwater communities	1	0.09%
	people prosperity planet	1	0.09%
	p3	1	0.09%
8. aol netfind	cow manure	1	0.09%
	photos manufacturing students	1	0.09%
	award ceremony program agenda	1	0.09%
	mr. stephen johnson, usepa	_	0.09%
	rainwater harvesting in california	1	0.09%
	poster boards for exhibits		0.09%
9. google	nepali students in trinity university in texas	1	0.09%
australia	high school projects using recycled materials	1	0.09%
	ord crops photo	1	0.09%
	drinking project nepal photo	2	0.19%
	CI J. T. I	_	

10. google japan	intitle: index of .jpg	1	0.09%
11. google	epa à panama	1	0.09%
france	help planet	1	0.09%
12. google italy	sustainability expo	1	0.09%
	floorplan american university	1	0.09%
13. yahoo taiwan	garden design	2	0.19%
14. google	closed loop production	1	0.09%
germany	peer review ii	1	0.09%
15. google austria	environmental clues	1	0.09%
16. yahoo korea	epa award	1	0.09%
17. mamma	lonni peterson	1	0.09%
18. netscape	biodiesel grant california 2008	1	0.09%
19. yahoo uk &ireland	epa biomethane	1	0.09%

### **Activity by Search Engines with Keywords Detail**

Engines	Keywords	Referrals	%
1. google	epa	113	10.48%
	design	109	10.11%
	sustainable	93	8.63%
	water	65	6.03%
	p3	61	5.66%
	of	51	4.73%
	green	50	4.64%
	university	48	4.45%
	in	46	4.27%
	energy	43	3.99%
	expo	40	3.71%
	sustainability	38	3.53%
	the	34	3.15%
	to	33	3.06%
	national	30	2.78%
	competition	30	2.78%
	logo	29	2.69%
	for	28	2.60%
	carnegie	26	2.41%
	mellon	26	2.41%
2. yahoo	how	16	1.48%
	p3	15	1.39%

	to	15	1.39%
	development	14	1.30%
	sustainable	13	1.21%
	the	12	1.11%
	earth	12	1.11%
	save	12	1.11%
	pdf	12	1.11%
	mother	12	1.11%
	building	11	1.02%
	urban	11	1.02%
	sustainability	10	0.93%
	for	7	0.65%
	design	6	0.56%
	award	6	0.56%
	epa	6	0.56%
	green	4	0.37%
	water	4	0.37%
	national	3	0.28%
3. yahoo spain	design	8	0.74%
, <u>.</u>	candid	8	0.74%
	garden	8	0.74%
	pics	6	0.56%
	imta	6	0.56%
	drawing	2	0.19%
	lowell	2	0.19%
	sink	2	0.19%
	high	2	0.19%
	viewers	2	0.19%
	multimeter	2	0.19%
	school	2	0.19%
	wind	1	0.19%
	turbines	1	0.09%
	soil	1	
			0.09%
	test	1	0.09%
	thumb	1	0.09%
	plot	1	0.09%
4	vertical	1	0.09%
4. google canada	p3	7	0.65%
	design	4	0.37%
	water	3	0.28%
	photo	3	0.28%
	project	3	0.28%

	sustainable	3	0.28%
	work	2	0.19%
	greenhouse	2	0.19%
	does	2	0.19%
	how	2	0.19%
	epa	2	0.19%
	system	2	0.19%
	competitiveness	2	0.19%
	gallery	2	0.19%
	scheduling	2	0.19%
	people	2	0.19%
	car	2	0.19%
	houses	1	0.09%
	solar	1	0.09%
	award	1	0.09%
5. google uk	design	4	0.37%
	sustainable	3	0.28%
	expo	3	0.28%
	planet	2	0.19%
	epa	2	0.19%
	centre	1	0.09%
	2007	1	0.09%
	methane	1	0.09%
	call	1	0.09%
	2008	1	0.09%
	represents	1	0.09%
	steve	1	0.09%
	car	1	0.09%
	pump	1	0.09%
	save	1	0.09%
	p3	1	0.09%
	the	1	0.09%
	that	1	0.09%
	helps	1	0.09%
	water	1	0.09%
6. altavista	tube	8	0.74%
	uv	8	0.74%
	candid	4	0.37%
	biodiesel	2	0.19%
	michigan	1	0.09%
	definition	1	0.09%
	foam	1	0.09%

	cell	1	0.09%
	p3	1	0.09%
	green	1	0.09%
	sf424a	1	0.09%
7. msn	epa	4	0.37%
	p3	4	0.37%
	biodiesel	3	0.28%
	for	2	0.19%
	generator	2	0.19%
	buildings	2	0.19%
	electrification	2	0.19%
	trap	1	0.09%
	competition	1	0.09%
	existing	1	0.09%
	urge	1	0.09%
	people	1	0.09%
	stakeholders	1	0.09%
	oklahoma	1	0.09%
	grease	1	0.09%
	stormwater	1	0.09%
	environmental	1	0.09%
	refinery	1	0.09%
	phase	1	0.09%
	grants	1	0.09%
8. aol netfind	manure	1	0.09%
	usepa	1	0.09%
	manufacturing	1	0.09%
	mr.	1	0.09%
	stephen	1	0.09%
	for	1	0.09%
	students	1	0.09%
	johnson,	1	0.09%
	photos	1	0.09%
	award	1	0.09%
	program	1	0.09%
	in	1	0.09%
	harvesting	1	0.09%
	rainwater	1	0.09%
	boards	1	0.09%
	california	1	0.09%
	cow	1	0.09%
	ceremony	1	0.09%

	exhibits	1	0.09%
	agenda	1	0.09%
9. google australia	in	2	0.19%
	school	1	0.09%
	texas	1	0.09%
	photo	1	0.09%
	using	1	0.09%
	high	1	0.09%
	nepali	1	0.09%
	students	1	0.09%
	crops	1	0.09%
	recycled	1	0.09%
	projects	1	0.09%
	trinity	1	0.09%
	university	1	0.09%
	materials	1	0.09%
	ord	1	0.09%
10. google japan	drinking	2	0.19%
	nepal	2	0.19%
	photo	2	0.19%
	project	2	0.19%
	.jpg	1	0.09%
	index	1	0.09%
	of	1	0.09%
	intitle:	1	0.09%
11. google france	epa	1	0.09%
	panama	1	0.09%
	planet	1	0.09%
	Ã	1	0.09%
	help	1	0.09%
12. google italy	sustainability	1	0.09%
	american	1	0.09%
	expo	1	0.09%
	university	1	0.09%
	floorplan	1	0.09%
13. yahoo taiwan	design	2	0.19%
	garden	2	0.19%
14. google germany	ii	1	0.09%
	closed	1	0.09%
	production	1	0.09%
	review	1	0.09%
	loop	1	0.09%
	•		

	peer	1	0.09%
15. google austria	clues	1	0.09%
	environmental	1	0.09%
16. yahoo korea	award	1	0.09%
	epa	1	0.09%
17. mamma	peterson	1	0.09%
	lonni	1	0.09%
18. netscape	2008	1	0.09%
	grant	1	0.09%
	california	1	0.09%
	biodiesel	1	0.09%
19. yahoo uk &ireland	biomethane	1	0.09%
	epa	1	0.09%

### Activity by Search Engine - Help Card

### **?** Top Search Engines Table

Engines – Specific search engine being analyzed.

**Referrers** – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

### **Top Search Engines with Search Phrases Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

**Phrases** – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

**Referrers** – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

#### **Top Search Engines with Keywords Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

**Keywords** – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

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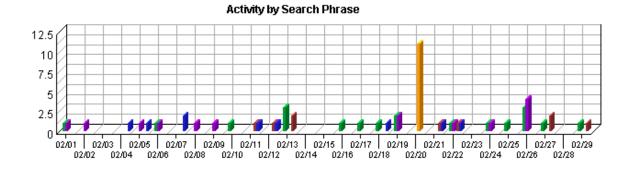
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This information can give you an idea how your meta tags are performing with each search engine.

# **Activity by Search Phrase**

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



### **Activity by Search Phrase**

	Phrases	Referrals	%
1.	carnegie mellon university logo	19	1.76%
2.	national sustainable design expo	14	1.30%
3.	sustainable development urban building pdf	11	1.02%
4.	sustainable design	9	0.84%
5.	epa p3	9	0.84%
6.	garden design	9	0.84%
7.	uv tube	8	0.74%
8.	candid	7	0.65%
9.	imta	6	0.56%
10.	how to save mother earth	6	0.56%
11.	candid pics	6	0.56%
12.	biogas car	6	0.56%
13.	carnegie mellon logo	6	0.56%
14.	how to save the mother earth	5	0.46%
15.	bhavin bhayani	5	0.46%
16.	sustainability programs	5	0.46%
17.	solar greenhouse	5	0.46%
18.	award ceremony agenda	4	0.37%
19.	sustainable designs	4	0.37%
20.	oberlin dorm energy competition	4	0.37%
	Subtotal	148	13.74%

Total 1,077 100.00%

### **Activity by Search Phrase with Engines Detail**

Phrases	Engines	Referrals	%
1. carnegie mellon university logo	google	19	1.76%
2. national sustainable design expo	google	13	1.21%
	google canada	1	0.09%
3. sustainable development urban building pdf	yahoo	11	1.02%
4. sustainable design	google	8	0.74%
	google uk	1	0.09%
5. epa p3	google	6	0.56%
	msn	2	0.19%
	yahoo	1	0.09%
6. garden design	yahoo spain	7	0.65%
	yahoo taiwan	2	0.19%
7. uv tube	altavista	8	0.74%
8. candid	altavista	4	0.37%
	yahoo spain	2	0.19%
	google	1	0.09%
9. imta	yahoo spain	6	0.56%
10. how to save mother earth	yahoo	5	0.46%
	google	1	0.09%
11. candid pics	yahoo spain	6	0.56%
12. biogas car	google	5	0.46%
	google canada	1	0.09%
13. carnegie mellon logo	google	6	0.56%
14. how to save the mother earth	yahoo	5	0.46%
15. bhavin bhayani	google	5	0.46%
16. sustainability programs	google	5	0.46%
17. solar greenhouse	google	4	0.37%
	google canada	1	0.09%
18. award ceremony agenda	google	3	0.28%
	yahoo	1	0.09%
19. sustainable designs	google	3	0.28%
	google uk	1	0.09%
20. oberlin dorm energy competition	google	4	0.37%

#### Activity by Search Phrase - Help Card

#### **?** Top Search Phrases Table

**Phrases** – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

**Referrals** – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

#### **Top Search Phrases with Engines Detail Table**

**Engines** – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

**Phrase** – The search phrase a visitor used to find your site.

**Referrals**– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

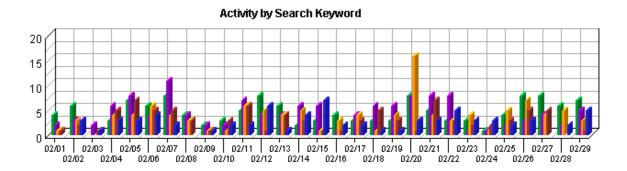
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How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

## **Activity by Search Keyword**

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



### **Activity by Search Keyword**

	Keywords	Referrals	%
1.	design	133	3.34%
2.	epa	130	3.27%
3.	sustainable	112	2.81%
4.	p3	89	2.24%
5.	water	74	1.86%
6.	green	55	1.38%
7.	of	54	1.36%
8.	university	53	1.33%
9.	in	52	1.31%
10.	to	50	1.26%
11.	sustainability	49	1.23%
12.	the	48	1.21%
13.	expo	48	1.21%
14.	energy	43	1.08%
15.	for	40	1.00%
16.	competition	35	0.88%
17.	national	34	0.85%
18.	how	34	0.85%
19.	biodiesel	33	0.83%
20.	project	33	0.83%
	Subtotal	1,199	30.12%
	Total	3,981	100.00%

### **Activity by Search Keyword with Engines Detail**

Keywords	Engines	Referrals	%
1. design	google	109	2.74%
	yahoo spain	8	0.20%
	yahoo	6	0.15%
	google uk	4	0.10%
	google canada	4	0.10%
	yahoo taiwan	2	0.05%
2. epa	google	113	2.84%
	yahoo	6	0.15%
	msn	4	0.10%
	google canada	2	0.05%
	google uk	2	0.05%
	yahoo korea	1	0.03%
	google france	1	0.03%
	yahoo uk &ireland	1	0.03%
3. sustainable	google	93	2.34%
	yahoo	13	0.33%
	google uk	3	0.08%
	google canada	3	0.08%
4. p3	google	61	1.53%
	yahoo	15	0.38%
	google canada	7	0.18%
	msn	4	0.10%
	altavista	1	0.03%
	google uk	1	0.03%
5. water	google	65	1.63%
	yahoo	4	0.10%
	google canada	3	0.08%
	google uk	1	0.03%
	msn	1	0.03%
6. green	google	50	1.26%
	yahoo	4	0.10%
	altavista	1	0.03%
7. of	google	51	1.28%
	google canada	1	0.03%
	google japan	1	0.03%
	yahoo	1	0.03%
8. university	google	48	1.21%
•	google italy	1	0.03%

	google australia	1	0.03%
	msn	1	0.03%
	google canada	1	0.03%
9. in	google	46	1.16%
	google australia	2	0.05%
	yahoo	2	0.05%
	aol netfind	1	0.03%
	google canada	1	0.03%
10. to	google	33	0.83%
	yahoo	15	0.38%
	google canada	1	0.03%
	google uk	1	0.03%
11. sustainability	google	38	0.95%
	yahoo	10	0.25%
	google italy	1	0.03%
12. the	google	34	0.85%
	yahoo	12	0.30%
	google canada	1	0.03%
	google uk	1	0.03%
13. expo	google	40	1.00%
	yahoo	3	0.08%
	google uk	3	0.08%
	google italy	1	0.03%
	google canada	1	0.03%
14. energy	google	43	1.08%
15. for	google	28	0.70%
	yahoo	7	0.18%
	msn	2	0.05%
	google canada	1	0.03%
	google uk	1	0.03%
	aol netfind	1	0.03%
16. competition	google	30	0.75%
	yahoo	3	0.08%
	google uk	1	0.03%
	msn	1	0.03%
17. national	google	30	0.75%
	yahoo	3	0.08%
	google canada	1	0.03%
18. how	yahoo	16	0.40%
	google	15	0.38%
	google canada	2	0.05%
	google uk	1	0.03%
	00		0.0070

19. biodiesel	google	24	0.60%
	msn	3	0.08%
	altavista	2	0.05%
	yahoo	2	0.05%
	netscape	1	0.03%
	google uk	1	0.03%
20. project	google	25	0.63%
	yahoo	3	0.08%
	google canada	3	0.08%
	google japan	2	0.05%

#### Activity by Search Keyword - Help Card

### ? Top Search Keywords Table

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

**Referrers** – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

#### Top Search Keywords Table with Engines Detail Table

**Engines** – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

**Keywords** – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

**Referrals** – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

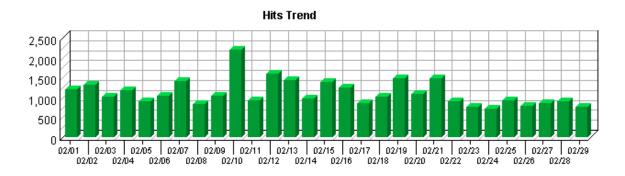
% Percentage of visitors referred from search engines who used the specified search engine and keyword.

Q

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

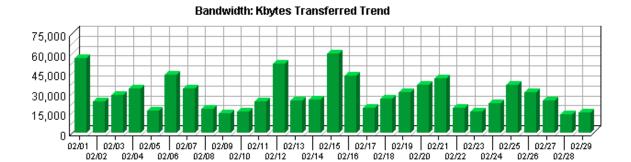
### **Technical Dashboard**

This dashboard summarizes important information related to online technical activity.



### **Hit Summary**

Successful Hits for Entire Site	32,257
Average Hits per Day	1,112
Home Page Hits	3,293



### **Technical Statistics**

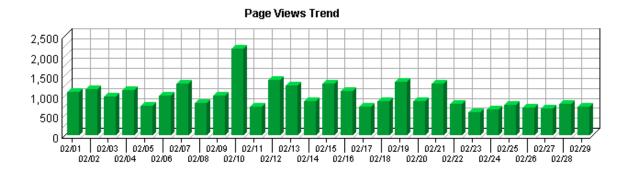
Total Hits	34,343	100%
Successful Hits	32,257	93.93%
Failed Hits	2,086	6.07%
Cached Hits	3,283	9.56%

Technical Dashboard 129

130 Technical Dashboard

## **Page Views Trend**

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



**Page Views Trend** 

Time Interval	Page Views	%
02/01	1,077	3.75%
02/02	1,157	4.03%
02/03	975	3.40%
02/04	1,130	3.94%
02/05	730	2.54%
02/06	1,000	3.48%
02/07	1,298	4.52%
02/08	807	2.81%
02/09	993	3.46%
02/10	2,169	7.56%
02/11	723	2.52%
02/12	1,388	4.84%
02/13	1,261	4.39%
02/14	847	2.95%
02/15	1,303	4.54%
02/16	1,120	3.90%
02/17	723	2.52%
02/18	866	3.02%
02/19	1,340	4.67%
02/20	860	3.00%
02/21	1,306	4.55%
02/22	776	2.70%
02/23	579	2.02%
02/24	657	2.29%
02/25	758	2.64%

Page Views Trend 131

02/26	698	2.43%
02/27	665	2.32%
02/28	778	2.71%
02/29	712	2.48%
Total	28,696	100.00%

#### Page Views Trend - Help Card

**Page** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Page View** – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

132 Page Views Trend

### **Hits Trend**

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



### **Hits Trend**

Time Interval	Hits	%
02/01	1,205	3.74%
02/02	1,308	4.05%
02/03	1,025	3.18%
02/04	1,190	3.69%
02/05	909	2.82%
02/06	1,052	3.26%
02/07	1,410	4.37%
02/08	833	2.58%
02/09	1,049	3.25%
02/10	2,201	6.82%
02/11	919	2.85%
02/12	1,587	4.92%
02/13	1,426	4.42%
02/14	983	3.05%
02/15	1,388	4.30%
02/16	1,257	3.90%
02/17	848	2.63%
02/18	1,023	3.17%
02/19	1,485	4.60%
02/20	1,081	3.35%
02/21	1,472	4.56%
02/22	905	2.81%
02/23	755	2.34%
02/24	720	2.23%
02/25	928	2.88%

Hits Trend 133

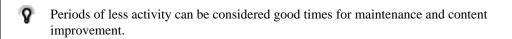
02/26	783	2.43%
02/27	850	2.64%
02/28	907	2.81%
02/29	758	2.35%
Total	32,257	100.00%

### Hits Trend - Help Card

**? Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

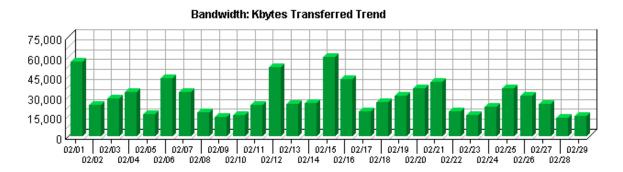
% – Percentage of hits that occurred during the specified time interval.



134 Hits Trend

## **Bandwidth: Kbytes Transferred Trend**

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.



**Bandwidth: Kbytes Transferred Trend** 

Time Interval	Kbytes Transferred	%
02/01	56,238	6.69%
02/02	23,617	2.81%
02/03	28,294	3.37%
02/04	33,194	3.95%
02/05	16,484	1.96%
02/06	43,950	5.23%
02/07	33,551	3.99%
02/08	17,770	2.11%
02/09	14,269	1.70%
02/10	15,992	1.90%
02/11	23,809	2.83%
02/12	51,957	6.18%
02/13	24,046	2.86%
02/14	24,708	2.94%
02/15	59,571	7.09%
02/16	43,200	5.14%
02/17	18,849	2.24%
02/18	25,905	3.08%
02/19	30,790	3.66%
02/20	36,305	4.32%
02/21	41,015	4.88%
02/22	18,524	2.20%
02/23	16,148	1.92%
02/24	22,128	2.63%
02/25	36,266	4.31%

02/26	30,571	3.64%
02/27	24,140	2.87%
02/28	14,134	1.68%
02/29	15,355	1.83%
Total	840,765	100.00%

### Bandwidth: Kbytes Transferred Trend - Help Card

**Reserved** – Number of kilobytes of data transferred during the specified time interval.

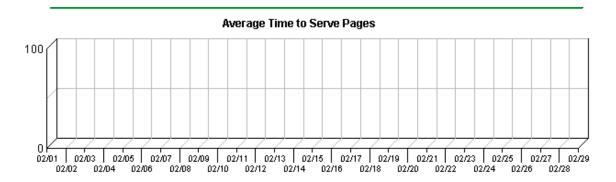
**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.

Periods of less activity can be considered good times for maintenance and content improvement.

## **Average Time to Serve Pages**

This report displays the average amount of time (in milliseconds) it takes to serve pages. **Note**: Not all web servers log the information necessary to create this report.



### **Average Time to Serve Pages**

Time Interval	<b>Total Time to Serve</b>	Pages Served	<b>Average Time to Serve</b>
02/01	0	1,077	0
02/02	0	1,157	0
02/03	0	975	0
02/04	0	1,130	0
02/05	0	730	0
02/06	0	1,000	0
02/07	0	1,298	0
02/08	0	807	0
02/09	0	993	0
02/10	0	2,169	0
02/11	0	723	0
02/12	0	1,388	0
02/13	0	1,261	0
02/14	0	847	0
02/15	0	1,303	0
02/16	0	1,120	0
02/17	0	723	0
02/18	0	866	0
02/19	0	1,340	0
02/20	0	860	0
02/21	0	1,306	0
02/22	0	776	0
02/23	0	579	0
02/24	0	657	0
02/25	0	758	0

02/26 02/27	0	698 665	0
02/28	0	778	0
02/29	0	712	0
Total	0	28,696	0.0

### Average Time to Serve Pages - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

**Time Interval** – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Total Time to Serve** – The total amount of time the server spent serving documents during the specified time interval.

Pages Served – Number of pages served to visitors during the specified time interval.

**Average Time to Serve** – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

**Note**: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

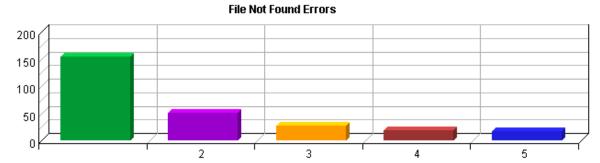
### **Errors Dashboard**

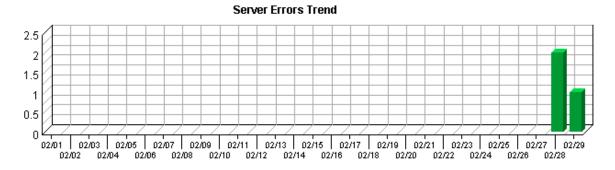
This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

### **Technical Statistics**

Total Hits	34,343	100%
Successful Hits	32,257	93.93%
Failed Hits	2,086	6.07%
Cached Hits	3,283	9.56%







Errors Dashboard 139

140 Errors Dashboard

### **Client Errors**

This report identifies the error codes from the browsers accessing your server.



### **Client Errors**

	HTTP Status Codes	Hits	0/0
1.	403 Forbidden	1,299	62.36%
2.	404 Not Found	781	37.49%
3.	400 Bad Request	2	0.10%
4.	000 Incomplete / Undefined	1	0.05%
	Total	2,083	100.00%

### **Client Errors – Help Card**

**?** Client Errors – An error caused by a problem on your visitor's end of the web site connection. The server is not responsible for client errors.

**Hits** – Number of failed hits that returned this status code.

**HTTP Status Codes** – The status code for the specific error that occurred.

 $\mbox{\%}$  – Percentage of total failed hits that returned this status code.

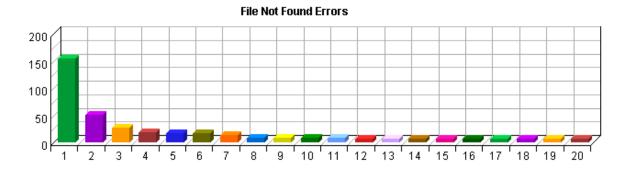
We this page to determine what maintenance is necessary.

Client Errors 141

142 Client Errors

### **File Not Found Errors**

This report identifies files that returned "404 – Not Found" or "410 – Gone" errors from your server.



### **File Not Found Errors**

	Files Not Found and Referring URL	Hits	%
1.	<pre>/ncer/p3/designs_sustain_rfp. html (no referrer)</pre>	154	19.72%
2.	/ncer/p3/ designs_sustain_rfp_2005.html (no referrer)	51	6.53%
3.	/ncer/p3/apply/apply/ (no referrer)	27	3.46%
4.	/ncer/p3/expo/agenda.pdf http://es.epa.gov/ncer/p3/ ceremony/index.html	18	2.30%
5.	/ncer/p3/apply/apply/ http://es.epa.gov/ncer/p3/ apply/index.html	17	2.18%
6.	/ncer/p3/expo/agenda.pdf (no referrer)	17	2.18%
7.	/ncer/p3/forum/ (no referrer)	13	1.66%
8.	/ncer/p3/event_2005/ event_photos/p3_photos_cont/ (no referrer)	9	1.15%
9.	/ncer/p3/ designs_sustain_rfp_2005.html http://es.epa.gov/ncer/events/ news/2005/index.html	9	1.15%
10.	/ncer/p3/ / (no referrer)	8	1.02%
11.	/ncer/p3/project_websites/ 2006/SU833153.html http://es.epa.gov/ncer/p3/ project_websites/2006/ project_websites.html	8	1.02%
12.	/ncer/p3/expo/ 08_media_release.pdf (no referrer)	7	0.90%
13.		7	0.90%

File Not Found Errors 143

### $/ncer/p3/expo/08\_nsde\_waiver.\ doc$

(no	referrer)	
(110	iciciici,	

14.	/ncer/p3/k/ (no referrer)	7	0.90%
15.	/ncer/P3/>http://es.epa.gov/ncer/P3/ (no referrer)	6	0.77%
16.	/ncer/p3/designs_sustain_rfp. html http://es.epa.gov/ncer/events/ news/2004/index.html	6	0.77%
17.	/ncer/p3/expo/ 08_media_release.doc http://es.epa.gov/ncer/p3/ expo/forms.html	6	0.77%
18.	/ncer/p3/snoopservlet/ (no referrer)	6	0.77%
19.	<pre>/ncer/p3/fact_sheet/ (no referrer)</pre>	6	0.77%
20.	/ncer/p3/p3_grants_comp.html (no referrer)	6	0.77%
	Subtotal	388	49.68%
	Other	393	50.32%
	Total	781	100.00%

### File Not Found Errors - Help Card



**Hits** – Number of times a request for this file returned a "404 – Not Found" error or a "410 – Gone" error from your server.

**Files** – This column lists the file that could not be found and the URL of the referrer (if known).

% – Percentage of the total 404 and 410 errors that were for this file.

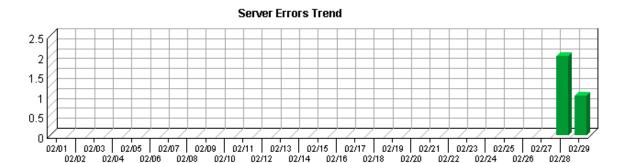


Check the links to all pages and files listed in this table. The files were either moved or they no longer exist, and the links are no longer successful.

144 File Not Found Errors

### **Server Errors**

This report lists the errors which occurred on the server.



#### **Server Errors**

	<b>HTTP Status Codes</b>	Hits	%
1.	500 Internal Server Error	3	100.00%
	Total	3	100.00%

### Server Errors - Help Card



**Hits** – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**HTTP Status Codes** – The status code for the specific error that occurred.

% – Percentage of failed hits that were of the specified type.



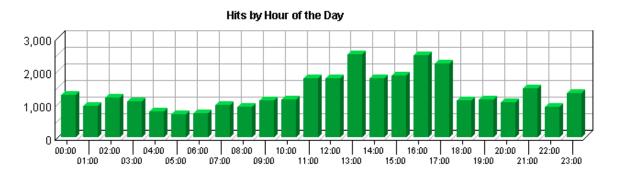
Use this page to determine what maintenance is necessary.

Server Errors 145

146 Server Errors

## **Activity Dashboard**

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

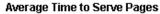


### **Most Active Summary**

Most Active Date	February 10, 2008
Number of Hits on Most Active Date	2,201
Most Active Day of the Week	Fri
Most Active Hour of the Day	13:00-13:59

### **Activity on Weekdays Summary**

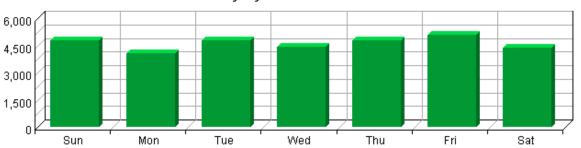
Total Hits Weekdays	23,094
Total Visits Weekdays	8,567
Average Number of Visits per day on Weekdays	407
Average Number of Hits per day on Weekdays	1,099





Activity Dashboard 147

### Hits by Day of the Week



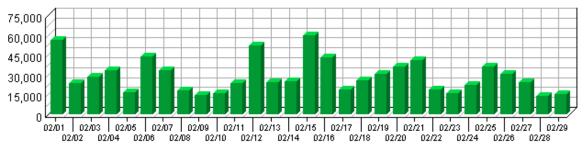
### **Least Active Summary**

Least Active Date	February 24, 2008
Number of Hits on Least Active Date	720
Least Active Day of the Week	Mon
Least Active Hour of the Day	05:00-05:59

### **Activity on Weekends Summary**

Total Hits Weekend	9,163
Total Visits Weekend	2,757
Average Number of Visits per Weekend	689
Average Number of Hits per Weekend	2,290

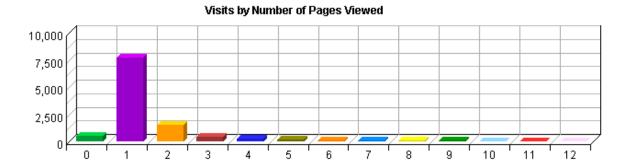




148 Activity Dashboard

## **Visits by Number of Pages Viewed**

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

Number of Pages Viewed	Visits	%
0	546	4.82%
1	7,711	68.09%
2	1,537	13.57%
3	465	4.11%
4	265	2.34%
5	203	1.79%
6	115	1.02%
7	82	0.72%
8	65	0.57%
9	46	0.41%
10	32	0.28%
11	27	0.24%
12	25	0.22%
Subtotal	11,119	98.18%
Other	206	1.82%
Total	11,325	100.00%

### Visits by Number of Pages Viewed - Help Card

**Number of Pages Viewed** – The number of pages viewed during a visit. If the visitor viewed only non–page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

**Visits** – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default

idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

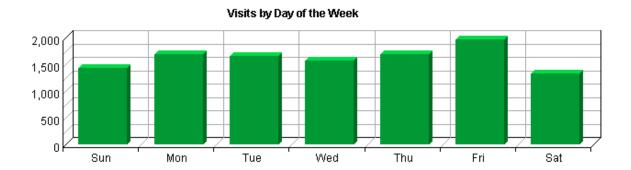
% – Percentage of total visits by people who viewed the specified number of pages.



You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

## Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



### Visits by Day of the Week

Day	Visits	%
Sun	1,433	12.65%
Mon	1,698	14.99%
Tue	1,660	14.66%
Wed	1,564	13.81%
Thu	1,682	14.85%
Fri	1,963	17.33%
Sat	1,324	11.69%
Total Weekend	2,757	24.35%
Total Weekdays	8,567	75.65%
Total	11,324	100.00%

#### Visits by Day of the Week - Help Card

3

**Day** – Specified day of the week being tracked.

Visits – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that occurred on the specified day of the week.

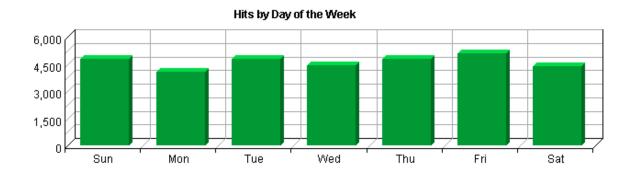
B

Number of visits on the specified day of the week. If the report period is longer than one

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

## Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



### Hits by Day of the Week

Day	Hits	%
Sun	4,794	14.86%
Mon	4,060	12.59%
Tue	4,764	14.77%
Wed	4,409	13.67%
Thu	4,772	14.79%
Fri	5,089	15.78%
Sat	4,369	13.54%
Total Weekend	9,163	28.41%
Total Weekdays	23,094	71.59%
Total	32,257	100.00%

### Hits by Day of the Week - Help Card

3

**Day** – Specified day of the week being tracked.

**Hits** – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of total hits that occurred on the specified day of the week.

S

Days of less activity should be considered good days for maintenance and content improvement.

# Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



### Visits by Hour of the Day

Hour	Visits	%
00:00	431	3.81%
01:00	399	3.52%
02:00	351	3.10%
03:00	370	3.27%
04:00	384	3.39%
05:00	337	2.98%
06:00	376	3.32%
07:00	381	3.36%
08:00	422	3.73%
09:00	495	4.37%
10:00	536	4.73%
11:00	580	5.12%
12:00	590	5.21%
13:00	643	5.68%
14:00	556	4.91%
15:00	595	5.25%
16:00	597	5.27%
17:00	538	4.75%
18:00	452	3.99%
19:00	502	4.43%
20:00	421	3.72%
21:00	480	4.24%
22:00	445	3.93%
23:00	443	3.91%
Total Visits during Work Hours (8:00am-5:00pm)	5,014	44.28%

Total Visits during After Hours (5:01pm-7:59am)	6,310	55.72%
Total	11,324	100.00%

### Summary of Visits by Hour of the Day

Most Active Hour of the Day	13:00–13:59
Least Active Hour of the Day	05:00-05:59

#### Visits by Hour of the Day - Help Card

**Hour** – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

**Least Active Hour of the Day** – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of visits

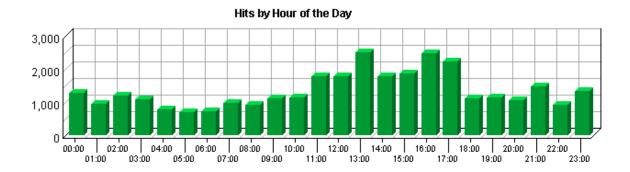
**Visits** – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

## Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

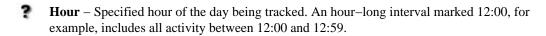
00:00     1,276       01:00     936       02:00     1,188	3.96% 2.90% 3.68% 3.33%
	3.68%
02:00	
02.00	3.33%
03:00 1,074	
04:00 781	2.42%
05:00 699	2.17%
06:00 718	2.23%
07:00 973	3.02%
08:00 903	2.80%
09:00 1,106	3.43%
10:00 1,145	3.55%
11:00 1,769	5.48%
12:00 1,786	5.54%
13:00 2,503	7.76%
14:00 1,765	5.47%
15:00 1,854	5.75%
16:00 2,484	7.70%
17:00 2,235	6.93%
18:00 1,122	3.48%
19:00 1,150	3.57%
20:00 1,055	3.27%
21:00 1,467	4.55%
22:00 924	2.86%
23:00 1,344	4.17%

Total Hits during Work Hours (8:00am-5:00pm)	15,315	47.48%
Total Hits during After Hours (5:01pm-7:59am)	16,942	52.52%
Total	32,257	100.00%

### **Summary of Hits by Hour of the Day**

Most Active Hour of the Day	13:00-13:59
Least Active Hour of the Day	05:00-05:59

### Hits by Hour of the Day - Help Card



**Hits** – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Least Active Hour of the Day** – The specific hour of the day that had the fewest number of hits.

**Most Active Hour of the Day** – The specific hour of the day that had the largest number of hits.

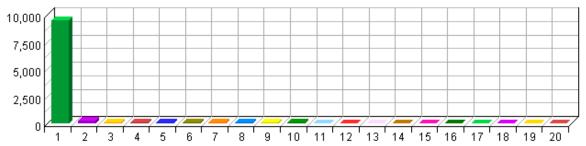
% – Percentage of hits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

# **Visit Duration by Visits**

This report shows the number and percentages of visits over selected visit lengths.





### **Visit Duration by Visits**

Visit Duration in Minutes	Visits	%
0–1	9,533	84.18%
1–2	245	2.16%
2–3	124	1.09%
3–4	104	0.92%
4–5	78	0.69%
5–6	54	0.48%
6–7	52	0.46%
7–8	49	0.43%
8–9	45	0.40%
9–10	47	0.42%
10–11	37	0.33%
11–12	32	0.28%
12–13	38	0.34%
13–14	27	0.24%
14–15	37	0.33%
15–16	30	0.26%
16–17	28	0.25%
17–18	33	0.29%
18–19	28	0.25%
19–20	41	0.36%
Subtotal	10,662	94.15%
Other	663	5.85%
Total	11,325	100.00%

Visit Duration by Visits 159

### Visit Duration by Visits - Help Card

**?** Visit Duration (minutes) – The number of minutes your web site was viewed.

**Visits** – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who viewed your page for the specified duration of time.

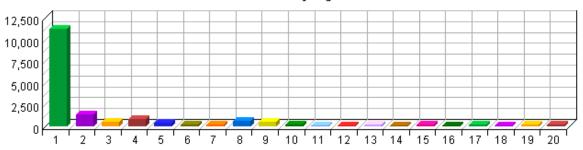
**Ω** 

This information tells you how many visitors view your site for specific intervals of time.

# **Visit Duration by Page Views**

This report shows the number and percentages of pages views over selected visit lengths.





**Visit Duration by Page Views** 

Visit Duration in Minutes	Views	%
0–1	11,203	39.04%
1–2	1,336	4.66%
2–3	509	1.77%
3–4	853	2.97%
4–5	409	1.43%
5–6	228	0.79%
6–7	242	0.84%
7–8	671	2.34%
8–9	578	2.01%
9–10	262	0.91%
10–11	146	0.51%
11–12	93	0.32%
12–13	219	0.76%
13–14	154	0.54%
14–15	198	0.69%
15–16	132	0.46%
16–17	175	0.61%
17–18	142	0.49%
18–19	176	0.61%
19–20	222	0.77%
Subtotal	17,948	62.54%
Other	10,750	37.46%
Total	28,698	100.00%

### Visit Duration by Page Views - Help Card

,

**Page** – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

**Views** – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

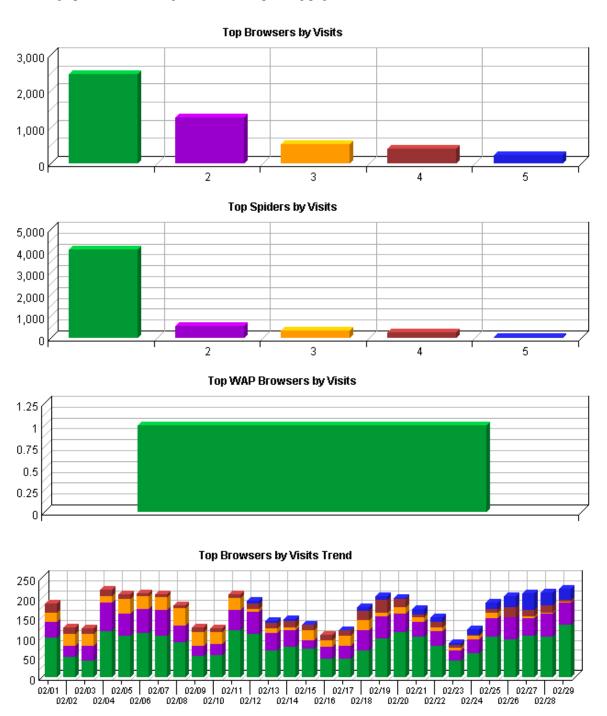
% – Percentage of visitors who viewed your page for the specified duration of time.



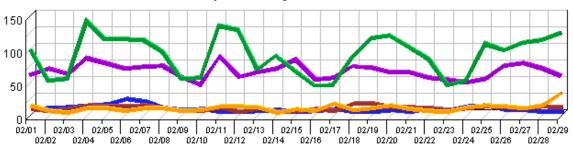
This information tells you how many visitors view your site for specific intervals of time.

### **Browsers and Platforms Dashboard**

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.

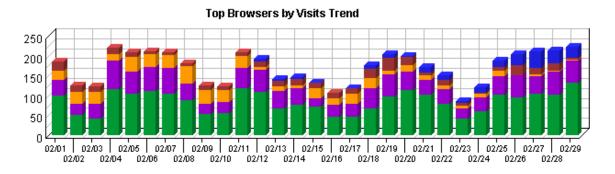


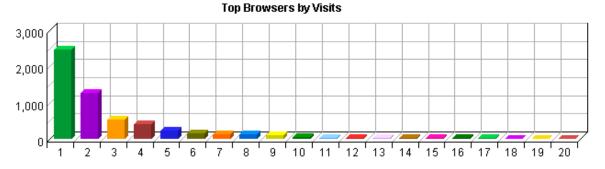
### Top Platforms by Visits Trend



## **Top Browsers**

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.





### **Top Browsers**

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	2,457	42.75%	6,816
2.	Mozilla	1,271	22.12%	3,383
3.	msnbot/1.0 ( http://search.msn.com/msnbot.htm)	541	9.41%	1,088
4.	Other Netscape Compatible	401	6.98%	1,791
5.	msnbot/1.1 ( http://search.msn.com/msnbot.htm)	225	3.92%	367
6.	Others	144	2.51%	147
7.	Jakarta Commons-HttpClient/3.0.1	139	2.42%	1,668
8.	NLESE USEPA	122	2.12%	2,824
9.	psbot/0.1 ( http://www.picsearch.com/bot.html)	98	1.71%	221
10.	Safari	55	0.96%	178
11.	Wget/1.10.2	30	0.52%	84
12.	appie 1.1 (www.walhello.com)	23	0.40%	26
13.	PEAR HTTP_Request class ( http://pear.php.net/ )	22	0.38%	29
14.	Opera	19	0.33%	48
15.	LinkWalker/2.0	17	0.30%	17
16.	larbin_2.6.3 larbin2.6.3@unspecified.mail	17	0.30%	68
17.	msnbot-media/1.0 ( http://search.msn.com/msnbot.htm)	16	0.28%	38

Top Browsers 165

18.	boitho.com-dc/0.86 ( http://www.boitho.com/dcbot.html)	12	0.21%	12
19.	Netscape	11	0.19%	23
20.	Xenu Link Sleuth 1.2j	10	0.17%	11
	Subtotal	5,630	97.96%	18,839
	Other	117	2.04%	1,024
	Total	5,747	100.00%	19,863

### Top Browsers - Help Card

**Prowser** – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

**Hits** – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Total** – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

**Visits** – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total for the sort column (hits or visits) by those using the specified browser.

Prowser data can help you determine how to configure your site for optimal viewing.

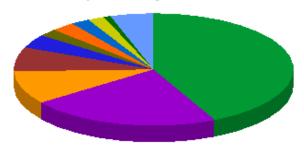
**Note:** Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

166 Top Browsers

# **Top Browsers by Version**

This report lists the browser versions most common among your visitors.

Top Browsers by Version



**Top Browsers by Version** 

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	1,255	21.84%	3,142
		7.0	1,122	19.52%	3,559
		5.0	45	0.78%	57
		5.01	11	0.19%	24
		5.5	11	0.19%	12
		4.01	4	0.07%	4
		1.	3	0.05%	11
		5.14	2	0.03%	2
		6.0b	1	0.02%	2
		4.0	1	0.02%	1
		5.17	1	0.02%	1
		5.12	1	0.02%	1
		Other	0	0.00%	0
2.	Mozilla	20080201	491	8.54%	1,375
		20071127	272	4.73%	749
		Version Unknown	162	2.82%	328
			162 127	2.82% 2.21%	328 163
		Unknown			
		Unknown 20080109	127	2.21%	163
		Unknown 20080109 20071214	127 25	2.21% 0.44%	163 28
		Unknown 20080109 20071214 20070308	127 25 21	2.21% 0.44% 0.37%	163 28 21
		Unknown 20080109 20071214 20070308 20070508	127 25 21 18	2.21% 0.44% 0.37% 0.31%	163 28 21 107
		Unknown 20080109 20071214 20070308 20070508 20070725	127 25 21 18 13	2.21% 0.44% 0.37% 0.31% 0.23%	163 28 21 107 22
		Unknown 20080109 20071214 20070308 20070508 20070725 20070914	127 25 21 18 13 12	2.21% 0.44% 0.37% 0.31% 0.23% 0.21%	163 28 21 107 22 25

20070515         8         0.14%         20           20061010         8         0.14%         20           20021112         5         0.09%         5           20071128         5         0.09%         40           20050511         5         0.09%         6           20060426         4         0.07%         10           20071206         4         0.07%         38           20061204         3         0.05%         3           20061206         3         0.05%         3           20061206         3         0.05%         3           20061207         3         0.05%         3           20070713         3         0.05%         3           20070219         2         0.03%         6           20070219         2         0.03%         5           20070219         2         0.03%         5           20070219         2         0.03%         5           20070219         2         0.03%         5           20050919         2         0.03%         5           20060120         2         0.03%         5           2006				
20021112         5         0.09%         5           20071128         5         0.09%         40           20050511         5         0.09%         6           20060426         4         0.07%         10           20071206         4         0.07%         38           20061204         3         0.05%         16           20061206         3         0.05%         3           20060508         3         0.05%         23           20070713         3         0.05%         23           20070719         2         0.03%         2           20070219         2         0.03%         2           20070219         2         0.03%         2           20050919         2         0.03%         5           20050716         2         0.03%         5           20060414         1         0.02%         1           20060414         1         0.02%         1           20070312         1         0.02%         1           20070312         1         0.02%         1           2007040616         1         0.02%         1           2	20070515	8	0.14%	38
20071128         5         0.09%         40           20050511         5         0.09%         6           20060426         4         0.07%         10           20071008         4         0.07%         16           20071206         4         0.07%         38           20061204         3         0.05%         16           20061206         3         0.05%         3           20060508         3         0.05%         20           20051107         3         0.05%         23           20070713         3         0.05%         3           20060728         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         5           20050716         2         0.03%         5           20060414         1         0.02%         1           20060414         1         0.02%         1           20070312         1         0.02%         1           20070312         1         0.02%         1           2007040616         1         0.02%         1	20061010	8	0.14%	20
20050511         5         0.09%         6           20060426         4         0.07%         10           20071008         4         0.07%         16           20071206         4         0.07%         38           20061204         3         0.05%         16           20061206         3         0.05%         3           20060508         3         0.05%         20           20051107         3         0.05%         23           20070713         3         0.05%         3           20060728         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         5           20050716         2         0.03%         5           200601220         2         0.03%         5           20060414         1         0.02%         1           20070312         1         0.02%         1           20070312         1         0.02%         1           20050414         1         0.02%         1           20060328         1         0.02%         1           20	20021112	5	0.09%	5
20060426         4         0.07%         10           20071008         4         0.07%         16           20071206         4         0.07%         38           20061204         3         0.05%         16           20061206         3         0.05%         3           20060508         3         0.05%         20           20051107         3         0.05%         23           20070713         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         4           20071204         2         0.03%         5           20050716         2         0.03%         5           20060414         1         0.02%         1           20080219         1         0.02%         1           20041001         1         0.02%         1           20070312         1         0.02%         1           200720924         1         0.02%         1           20050414         1         0.02%         1           20060313         1         0.02%         1           20	20071128	5	0.09%	40
20071008         4         0.07%         16           20071206         4         0.07%         38           20061204         3         0.05%         16           20061206         3         0.05%         3           20060508         3         0.05%         20           20051107         3         0.05%         23           20070713         3         0.05%         3           20060728         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         5           20050716         2         0.03%         5           200601220         2         0.03%         5           200601220         2         0.03%         2           20060121         1         0.02%         1           20041001         1         0.02%         1           2007111         1         0.02%         1           200720924         1         0.02%         1           20070012         1         0.02%         1           20060313         1         0.02%         1           20	20050511	5	0.09%	6
20071206         4         0.07%         38           20061204         3         0.05%         16           20061206         3         0.05%         3           20060508         3         0.05%         20           20051107         3         0.05%         23           20070713         3         0.05%         3           20060728         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         5           20050716         2         0.03%         5           20050716         2         0.03%         5           20060414         1         0.02%         3           20080219         1         0.02%         1           20041001         1         0.02%         1           20070312         1         0.02%         1           20070924         1         0.02%         1           20050414         1         0.02%         1           20080203         1         0.02%         1           20070228         1         0.02%         1           20071	20060426	4	0.07%	10
20061204         3         0.05%         3           20060508         3         0.05%         20           20051107         3         0.05%         23           20070713         3         0.05%         3           20060728         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         5           20050716         2         0.03%         5           20060414         1         0.02%         3           20060414         1         0.02%         1           20041001         1         0.02%         1           20070312         1         0.02%         1           20070312         1         0.02%         1           20050414         1         0.02%         1           20060313         1         0.02%         1           20070809         1         0.02%         1           20071019         1         0.02%         1           20071126         1         0.02%         1           20070531         1         0.02%         3           2006011	20071008	4	0.07%	16
20061206         3         0.05%         3           20060508         3         0.05%         20           20051107         3         0.05%         23           20070713         3         0.05%         3           20060728         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         4           20050716         2         0.03%         5           200601220         2         0.03%         5           20060414         1         0.02%         1           20041001         1         0.02%         1           2007312         1         0.02%         1           20070312         1         0.02%         1           20050414         1         0.02%         1           20060313         1         0.02%         1           20070809         1         0.02%         1           20070228         1         0.02%         1           20071126         1         0.02%         1           20070531         1         0.02%         3           2006011	20071206	4	0.07%	38
20060508         3         0.05%         20           20051107         3         0.05%         23           20070713         3         0.05%         3           20060728         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         4           20050716         2         0.03%         5           20061220         2         0.03%         5           20060414         1         0.02%         1           20041001         1         0.02%         1           20070312         1         0.02%         1           20070312         1         0.02%         1           20070924         1         0.02%         1           20060313         1         0.02%         1           20060328         1         0.02%         1           20070809         1         0.02%         1           20071028         1         0.02%         1           20071126         1         0.02%         1           20070531         1         0.02%         2           2006011	20061204	3	0.05%	16
20051107         3         0.05%         23           20070713         3         0.05%         3           20060728         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         4           20071204         2         0.03%         5           20050716         2         0.03%         5           20061220         2         0.03%         2           20060414         1         0.02%         3           20041001         1         0.02%         1           20070312         1         0.02%         1           20070312         1         0.02%         1           20070924         1         0.02%         1           20070924         1         0.02%         1           20060313         1         0.02%         1           20080203         1         0.02%         1           20070809         1         0.02%         1           20071019         1         0.02%         1           20071126         1         0.02%         1           20050226	20061206	3	0.05%	3
20070713         3         0.05%         6           20070219         2         0.03%         2           20050919         2         0.03%         4           20071204         2         0.03%         5           20050716         2         0.03%         5           20061220         2         0.03%         2           20060414         1         0.02%         31           20080219         1         0.02%         1           20041001         1         0.02%         1           20070312         1         0.02%         1           20070924         1         0.02%         1           20050414         1         0.02%         1           20060313         1         0.02%         1           20080203         1         0.02%         1           20070809         1         0.02%         1           20070228         1         0.02%         1           20071126         1         0.02%         3           20071126         1         0.02%         3           20070531         1         0.02%         3           20060111	20060508	3	0.05%	20
20060728       3       0.05%       6         20070219       2       0.03%       2         20050919       2       0.03%       4         20071204       2       0.03%       5         20050716       2       0.03%       5         20061220       2       0.03%       2         20060414       1       0.02%       31         20080219       1       0.02%       1         20041001       1       0.02%       1         20051111       1       0.02%       1         20070312       1       0.02%       1         20020924       1       0.02%       1         20050414       1       0.02%       1         20060313       1       0.02%       1         20060328       1       0.02%       1         20070809       1       0.02%       1         20071019       1       0.02%       1         20071126       1       0.02%       1         20050226       1       0.02%       3         20060111       1       0.02%       1         20080118       1       0.02%	20051107	3	0.05%	23
20070219         2         0.03%         2           20050919         2         0.03%         4           20071204         2         0.03%         5           20050716         2         0.03%         5           20061220         2         0.03%         2           20060414         1         0.02%         31           20080219         1         0.02%         1           20041001         1         0.02%         1           20051111         1         0.02%         2           20070312         1         0.02%         1           20050414         1         0.02%         1           20060313         1         0.02%         1           20080203         1         0.02%         1           20070809         1         0.02%         1           20070228         1         0.02%         1           20071126         1         0.02%         1           20050226         1         0.02%         3           20070531         1         0.02%         2           20060111         1         0.02%         1           20080118	20070713	3	0.05%	3
20050919         2         0.03%         4           20071204         2         0.03%         5           20050716         2         0.03%         5           200601220         2         0.03%         2           20060414         1         0.02%         31           20080219         1         0.02%         1           20041001         1         0.02%         1           20070312         1         0.02%         1           20020924         1         0.02%         1           20050414         1         0.02%         1           20060313         1         0.02%         1           20080203         1         0.02%         1           20070809         1         0.02%         1           20070228         1         0.02%         1           20071126         1         0.02%         1           20071126         1         0.02%         3           20070531         1         0.02%         2           20060111         1         0.02%         3           2008010104         1         0.02%         5           20030	20060728	3	0.05%	6
20071204         2         0.03%         5           20050716         2         0.03%         5           20061220         2         0.03%         2           20060414         1         0.02%         31           20080219         1         0.02%         1           20041001         1         0.02%         13           20051111         1         0.02%         2           20070312         1         0.02%         1           20020924         1         0.02%         1           20050414         1         0.02%         1           20060313         1         0.02%         1           20080203         1         0.02%         1           20070809         1         0.02%         1           200700228         1         0.02%         1           20071126         1         0.02%         1           20071115         1         0.02%         3           20070531         1         0.02%         3           200801104         1         0.02%         5           20030922         1         0.02%         5	20070219	2	0.03%	2
20050716         2 0.03%         5           20061220         2 0.03%         2           20060414         1 0.02%         31           20080219         1 0.02%         1           20041001         1 0.02%         1           20051111         1 0.02%         2           20070312         1 0.02%         1           20020924         1 0.02%         1           20050414         1 0.02%         1           20060313         1 0.02%         1           20080203         1 0.02%         1           20070809         1 0.02%         1           20070228         1 0.02%         1           20071126         1 0.02%         1           20071126         1 0.02%         1           20070531         1 0.02%         2           20070531         1 0.02%         3           2008010104         1 0.02%         5           20030922         1 0.02%         5	20050919	2	0.03%	4
20061220       2 0.03%       2         20060414       1 0.02%       31         20080219       1 0.02%       1         20041001       1 0.02%       13         20051111       1 0.02%       10         20020924       1 0.02%       1         20050414       1 0.02%       3         20060313       1 0.02%       1         20060328       1 0.02%       1         20070809       1 0.02%       1         20071019       1 0.02%       1         20071126       1 0.02%       1         2007115       1 0.02%       6         20070531       1 0.02%       3         2008010104       1 0.02%       5         20080118       1 0.02%       5         20030922       1 0.02%       1	20071204	2	0.03%	5
20060414       1       0.02%       31         20080219       1       0.02%       1         20041001       1       0.02%       13         20051111       1       0.02%       2         20070312       1       0.02%       10         20020924       1       0.02%       1         20050414       1       0.02%       1         20060313       1       0.02%       1         20080203       1       0.02%       1         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       1         20071126       1       0.02%       1         20070531       1       0.02%       3         20060111       1       0.02%       3         2008010104       1       0.02%       5         20030922       1       0.02%       5	20050716	2	0.03%	5
20080219       1       0.02%       1         20041001       1       0.02%       13         20051111       1       0.02%       2         20070312       1       0.02%       10         20020924       1       0.02%       1         20050414       1       0.02%       1         20060313       1       0.02%       1         20080203       1       0.02%       1         20060328       1       0.02%       1         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       1         20050226       1       0.02%       3         20070531       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20061220	2	0.03%	2
20041001       1       0.02%       13         20051111       1       0.02%       2         20070312       1       0.02%       10         20020924       1       0.02%       1         20050414       1       0.02%       3         20060313       1       0.02%       1         20080203       1       0.02%       1         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       6         20050226       1       0.02%       3         20070531       1       0.02%       3         2008010104       1       0.02%       5         20030922       1       0.02%       5	20060414	1	0.02%	31
20051111       1       0.02%       2         20070312       1       0.02%       10         20020924       1       0.02%       1         20050414       1       0.02%       3         20040616       1       0.02%       1         20060313       1       0.02%       1         20080203       1       0.02%       1         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       1         20050226       1       0.02%       3         20070531       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20080219	1	0.02%	1
20070312       1       0.02%       10         20020924       1       0.02%       1         20050414       1       0.02%       3         20040616       1       0.02%       1         20060313       1       0.02%       1         20080203       1       0.02%       1         20060328       1       0.02%       2         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       6         20050226       1       0.02%       3         20070531       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20041001	1	0.02%	13
20020924       1       0.02%       1         20050414       1       0.02%       3         20040616       1       0.02%       1         20060313       1       0.02%       1         20080203       1       0.02%       1         20060328       1       0.02%       2         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       6         20070115       1       0.02%       6         20050226       1       0.02%       3         20060111       1       0.02%       3         2008010104       1       0.02%       5         20030922       1       0.02%       1	20051111	1	0.02%	2
20050414       1       0.02%       3         20040616       1       0.02%       1         20060313       1       0.02%       1         20080203       1       0.02%       1         20060328       1       0.02%       2         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       6         20050226       1       0.02%       3         20070531       1       0.02%       2         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20070312	1	0.02%	10
20040616       1       0.02%       1         20060313       1       0.02%       1         20080203       1       0.02%       1         20060328       1       0.02%       2         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       6         20070115       1       0.02%       6         20050226       1       0.02%       3         20070531       1       0.02%       2         20080111       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20020924	1	0.02%	1
20060313       1       0.02%       1         20080203       1       0.02%       1         20060328       1       0.02%       2         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       6         20070115       1       0.02%       6         20050226       1       0.02%       32         20060111       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20050414	1	0.02%	3
20080203       1       0.02%       1         20060328       1       0.02%       2         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       6         20070115       1       0.02%       6         20050226       1       0.02%       32         20070531       1       0.02%       2         20080111       1       0.02%       3         2008010104       1       0.02%       5         20030922       1       0.02%       1	20040616	1	0.02%	1
20080203       1       0.02%       1         20060328       1       0.02%       2         20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       6         20070115       1       0.02%       6         20050226       1       0.02%       32         20070531       1       0.02%       2         20080111       1       0.02%       3         2008010104       1       0.02%       5         20030922       1       0.02%       1	20060313	1	0.02%	1
20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       1         20071115       1       0.02%       6         20050226       1       0.02%       32         20070531       1       0.02%       2         20060111       1       0.02%       3         2008010104       1       0.02%       5         20030922       1       0.02%       1		1		1
20070809       1       0.02%       1         20070228       1       0.02%       1         20071019       1       0.02%       3         20071126       1       0.02%       1         20071115       1       0.02%       6         20050226       1       0.02%       32         20070531       1       0.02%       2         20060111       1       0.02%       3         2008010104       1       0.02%       5         20030922       1       0.02%       1	20060328	1	0.02%	2
20071019       1       0.02%       3         20071126       1       0.02%       1         20071115       1       0.02%       6         20050226       1       0.02%       32         20070531       1       0.02%       2         20060111       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20070809	1	0.02%	1
20071126       1       0.02%       1         20071115       1       0.02%       6         20050226       1       0.02%       32         20070531       1       0.02%       2         20060111       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20070228	1	0.02%	1
20071115       1       0.02%       6         20050226       1       0.02%       32         20070531       1       0.02%       2         20060111       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20071019	1	0.02%	3
20050226       1       0.02%       32         20070531       1       0.02%       2         20060111       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20071126	1	0.02%	1
20070531       1       0.02%       2         20060111       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20071115	1	0.02%	6
20060111       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1	20050226	1	0.02%	32
20060111       1       0.02%       3         2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1		1		
2008010104       1       0.02%       1         20080118       1       0.02%       5         20030922       1       0.02%       1		1	0.02%	
20080118       1       0.02%       5         20030922       1       0.02%       1		1	0.02%	
<b>2</b> 0030922 <b>1 0.02%</b> 1		1		
		1	0.02%	
		1		1
	20041107	1	0.02%	1

		20060909	1	0.02%	13
		20040815	1	0.02%	1
		20080207	1	0.02%	1
		20050217	1	0.02%	1
		2007121120	1	0.02%	4
		Other	0	0.00%	0
3.	msnbot/1.0 ( http://search.msn.com/msnbot.htm)	Version Unknown	541	9.41%	1,088
		Other	0	0.00%	0
4.	Other Netscape Compatible	Version Unknown	401	6.98%	1,791
		Other	0	0.00%	0
5.	msnbot/1.1 ( http://search.msn.com/msnbot.htm)	Version Unknown	225	3.92%	367
		Other	0	0.00%	0
6.	Others	Version Unknown	144	2.51%	147
		Other	0	0.00%	0
7.	Jakarta Commons-HttpClient/3.0.1	Version Unknown	139	2.42%	1,668
		Other	0	0.00%	0
8.	NLESE USEPA	Version Unknown	122	2.12%	2,824
		Other	0	0.00%	0
9.	psbot/0.1 ( http://www.picsearch.com/bot.html)	Version Unknown	98	1.71%	221
		Other	0	0.00%	0
10.	Safari	419.3	26	0.45%	50
		312.6	8	0.14%	11
		YY/ADOBE	6	0.10%	7
		312.5	2	0.03%	11
		417.9.2	2	0.03%	3
		312.6_ADOBE	1	0.02%	15
		YY	1	0.02%	14
		412	1	0.02%	1
		417.9.3	1	0.02%	2
		125	1	0.02%	1
		417.8	1	0.02%	1
		413	1	0.02%	1
		412.2	1	0.02%	1
		85.8.1	1	0.02%	2
		312	1	0.02%	1
		419.3_ADOBE	1	0.02%	57

	***	Other	0	0.00%	0
11.	Wget/1.10.2	Version Unknown	30	0.52%	84
		Other	0	0.00%	0
12.	appie 1.1 (www.walhello.com)	Version Unknown	23	0.40%	26
		Other	0	0.00%	0
13.	PEAR HTTP_Request class ( http://pear.php.net/)	Version Unknown	22	0.38%	29
		Other	0	0.00%	0
14.	Opera	9.25	6	0.10%	16
		9.50	3	0.05%	19
		9.10	2	0.03%	2
		9.23	2	0.03%	3
		9.26	2	0.03%	2
		9.24	1	0.02%	3
		7.51	1	0.02%	1
		9.01	1	0.02%	1
		8.0	1	0.02%	1
		Other	0	0.00%	0
15.	LinkWalker/2.0	Version Unknown	17	0.30%	17
		Other	0	0.00%	0
16.	larbin_2.6.3 larbin2.6.3@unspecified.mail	Version Unknown	17	0.30%	68
		Other	0	0.00%	0
17.	msnbot-media/1.0 ( http://search.msn.com/msnbot.htm)	Version Unknown	16	0.28%	38
		Other	0	0.00%	0
18.	boitho.com-dc/0.86 ( http://www.boitho.com/dcbot.html)	Version Unknown	12	0.21%	12
		Other	0	0.00%	0
19.	Netscape	7.2	4	0.07%	12
		8.1.3	2	0.03%	2
		8.0.4	1	0.02%	3
		4.5	1	0.02%	3
		7.1	1	0.02%	1
		7.02	1	0.02%	1
		3.0	1	0.02%	1
		Other	0	0.00%	0
20.	Xenu Link Sleuth 1.2j	Version Unknown	10	0.17%	11
		Other	0	0.00%	0
	Subtotal		5,630	97.96%	18,839

 Other
 117
 2.04%
 1,024

 Total
 5,747
 100.00%
 19,863

### Top Browsers by Version - Help Card

**Browser** – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

**Visits** – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

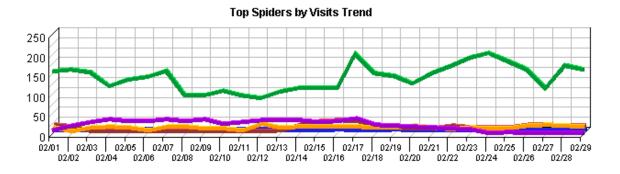
% – Percentage of the total visits in which the visitor viewed this page at least once.

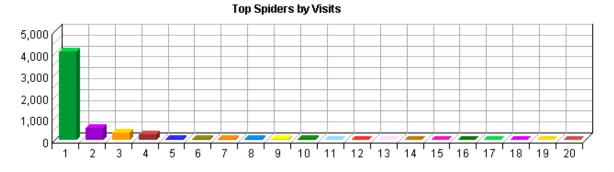
**Hits** – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

## **Top Spiders**

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.





### **Top Spiders**

	Spider	Visits	<b>%</b>	Hits
1.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	4,077 7.	3.10%	4,574
2.	Mozilla/5.0 (Twiceler–0.9 http://www.cuill.com/twiceler/robot.html)	564 10	0.11%	1,819
3.	Mozilla/5.0 (compatible; Googlebot/2.1; http://www.google.com/bot.html)	340	6.10%	2,490
4.	Mozilla/5.0 (compatible; Yahoo! Slurp/3.0; http://help.yahoo.com/help/us/ysearch/slurp)	273	4.90%	404
5.	Mozilla/5.0 (compatible; Exabot/3.0; http://www.exabot.com/go/robot)	35	0.63%	35
6.	Mozilla/5.0 (compatible; Yahoo! DE Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	32	0.57%	64
7.	Mozilla/5.0 (compatible; Yahoo! Slurp China; http://misc.yahoo.com.cn/help.html)	30	0.54%	32
8.	Speedy Spider (http:	27	0.48%	35
9.	WebAlta Crawler	25	0.45%	43
10.	LTI	23	0.41%	38
11.	Mozilla/5.0 (compatible; YodaoBot/1.0; http://www.yodao.com/help/webmaster/spider/; )	20	0.36%	32

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12.	Linkbot	16	0.29%	22
13.	ichiro	14	0.25%	272
14.	Mozilla/4.0 (compatible; MSIE 4.01; Windows NT; MS Search 5.0 Robot)	13	0.23%	26
15.	Gigabot	11	0.20%	13
16.	KM Crawler	10	0.18%	55
17.	Mozilla/5.0 (compatible; woriobot heritrix/1.10.0 http://worio.com)	9	0.16%	13
18.	VisBot	7	0.13%	8
19.	sogou develop spider	7	0.13%	17
20.	Yeti	5	0.09%	5
	Subtotal	5,538	99.30%	9,997
	Other	39	0.70%	2,397
	Total	5,577	100.00%	12,394

### Top Spiders - Help Card

**Hits** – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Spider** – An automated program which searches the Internet.

**Visits** – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

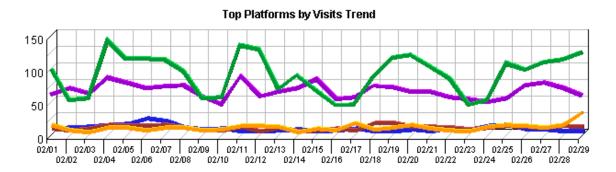
% – Percentage of total spider visits or hits by the specified spider.

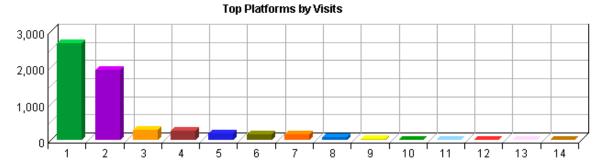
This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

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## **Top Platforms**

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.





### **Top Platforms**

	Platform	Visits	%	Views
1.	Windows XP	2,670	46.46%	7,956
2.	Others	1,924	33.48%	9,099
3.	Windows 2000	289	5.03%	740
4.	Macintosh	245	4.26%	584
5.	Linux	184	3.20%	230
6.	Windows NT	158	2.75%	380
7.	Macintosh PowerPC	154	2.68%	398
8.	Windows 98	66	1.15%	111
9.	Windows 2003	37	0.64%	54
10.	Windows Win32s	7	0.12%	8
11.	Windows 3.x	7	0.12%	297
12.	Windows ME	4	0.07%	4
13.	Windows 95	1	0.02%	1
14.	SunOS	1	0.02%	1
	Total	5,747	100.00%	19,863

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### Top Platforms - Help Card

5

**Hits** – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

**Platform** – The specified platform being analyzed. The operating system used by the visitor to your site.

**Total** – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

**Visits** – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.



This information is useful when determining what content to include on your web site.

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# **Glossary**

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

### Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
<b>Client Errors</b>	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400–range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
<b>Destination Page</b>	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
<b>Entry File</b>	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User-defined category shown for the first campaign for a visitor. Examples include online banner ads, e-marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
HTTP	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

overview and links to the rest of the site. It often contains or links to a Table of Contents.

	Contents.
Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one—to three—digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Camapaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
<b>Order Count</b>	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable-length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four-step purchase process.
<b>Purchase Count</b>	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

Referrer	URL of a web page that refers visitors to your site.
Report Period	The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.
Returning Visitors	Visitors who already had a cookie from your site before they visited.
Scenario Analysis Step	The name of the step in the defined scenario. The step marks progress on the path that is being monitored.
Script	A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.
Search Keywords	A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".
Search Phrase	The search phrase a visitor used to find your site.
Server	A computer that hosts information available to anyone accessing the Internet or an internal intranet.
Server Error	An error occurring on the server. Web server errors have codes in the 500 range.
Single Access Page	A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.
Spider	An automated program which searches the internet.
Status Code	The HTTP status code of a file request specifies whether the transfer was successful or not, and why. These codes are defined in RFC 2616, section 6.1.1.

### "Success" codes:

100 = Success: Continue

**101 = Success**: Switching Protocols

200 = Success: OK 201 = Success: Created 202 = Success: Accepted

**203 = Success**: Non–Authoritative Information

204 = Success: No Content
205 = Success: Reset Content
206 = Success: Partial Content
300 = Success: Multiple Choices
301 = Success: Moved Permanently

302 = Success: Found 303 = Success: See Other

304 = Success: Not Modified 305 = Success: Use Proxy

307 = Success: Temporary Redirect

### "Failed" codes:

400 = Failed: Bad Request 401 = Failed: Unauthorized 402 = Failed: Payment Required

**403 = Failed**: Forbidden

**404** = **Failed**: Not Found **405** = **Failed**: Method Not Allowed **406** = **Failed**: Not Acceptable **407** = **Failed**: Proxy Authentication Required **408** = **Failed**: Request Time-out **409** = **Failed**: Conflict 410 = Failed: Gone 411 = Failed: Length Required 412 = Failed: Precondition Failed 413 = Failed: Request Entity Too Large **414 = Failed**: Request–URI Too Large **415** = **Failed**: Unsupported Media Type **416** = **Failed**: Requested range not satisfiable **417** = **Failed**: Expectation Failed **500** = **Failed**: Internal Server Error **501** = **Failed**: Not Implemented **502** = **Failed**: Bad Gateway **503** = **Failed**: Service Unavailable **504** = **Failed**: Gateway Time–out **505** = **Failed**: HTTP Version Not Supported Subtotal In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal." See "Top-Level Domain." Suffix (Domain Name) Time Interval A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59. Time before The number of days between a new buyer's first visit and first purchase. Order Time between The number of days between a visitor's previous purchase and most recent purchase in Purchases this report period. Top-Level The suffix of a domain name. A top-level domain can be based on the type of **Domain** organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains: ARPANET: .arpa Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz **Education**: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn **International**: .int .int.co .int.ve .intl.tn Government: .gov .gov.[country code] .gove.[country code] .go.[country code] Military: .mil .mil.[country code]

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**Network**: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the /html/info/ directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
<b>Visitor Minutes</b>	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.