

P3 Monthly Statistics

Web Log Analysis Monthly Report August 2007

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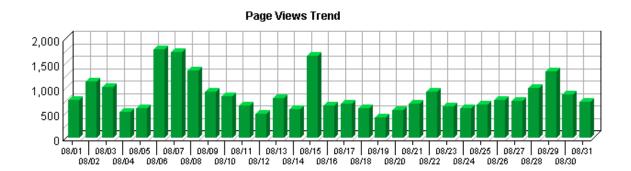
Overview Dashboard

This displays key graphs and tables that provide an overview of the entire report. Click on the title of a graph or table to navigate to the corresponding page.



Visit Summary

Visits	12,790
Average per Day	412
Average Visit Length	00:14:35
Median Visit Length	00:02:55
International Visits	2.74%
Visits of Unknown Origin	60.79%
Visits from Your Country: United States (US)	36.47%



Page View Summary

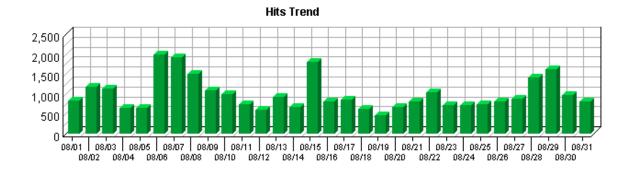
Page Views	26,579
Average per Day	857
Average Page Views per Visit	2.08

Overview Dashboard 1



Visitor Summary

Unique Visitors	4,302
Visitors Who Visited Once	2,753
Visitors Who Visited More Than Once	1,549
Average Visits per Visitor	2.97



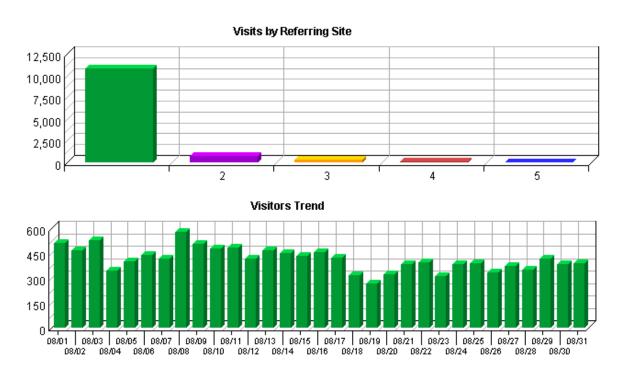
Hit Summary

Successful Hits for Entire Site	30,608
Average Hits per Day	987
Home Page Hits	2,367

2 Overview Dashboard

Marketing Dashboard

This dashboard summarizes important information related to online marketing activity.



Marketing Dashboard 3

Ads Served Dashboard

This displays key graphs and tables that provide an overview of the Ads Served chapter. Click on the title of a graph or table to navigate to the corresponding page.

Ads Served Dashboard 5

6 Ads Served Dashboard

Ad Views

This report shows how often specific ads were viewed by visitors.

No data for this section in the log data analyzed.

Ad Views - Help Card

Ad Title – Name of the ad being analyzed.

Ad View Visits – Number of visits by visitors who saw the specified ad. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator. A visitor may see an ad more than once during a visit, but the ad will only be counted once in this table and graph. Contrast this page with the Ad Views page.

Ad Views – Number of times the specified ad was displayed on a page viewed by a visitor.

% – Percentage of visitors who saw the specified ad.

We this information to sell ad space and bill clients.

Ad Views 7

8 Ad Views

Ad Clicks

This report shows how often specific ads were viewed by visitors.

No data for this section in the log data analyzed.

Ad Clicks - Help Card

Ad Title – Name of the ad being analyzed.

Ad Click Visits – Number of visits to your site that resulted in the specified ad being clicked on. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Ad Clicks – Number of times the ad was clicked on by a visitor.

% – Percentage of times the specified ad was clicked on compared with all ads that were clicked on.

You can track the ongoing effectiveness of specific ads and patterns of potential customers throughout a given period. This can be used to help summarize the click—through rate during a marketing campaign.

Ad Clicks 9

10 Ad Clicks

Ads Served Click Through Rate

This report shows you the effectiveness of the ads on your web site.

No data for this section in the log data analyzed.

Ads Served Click Through Rate - Help Card

? Ad Title – Name of the ad being analyzed.

Ad Clicks – Number of times the ad was clicked on by a visitor.

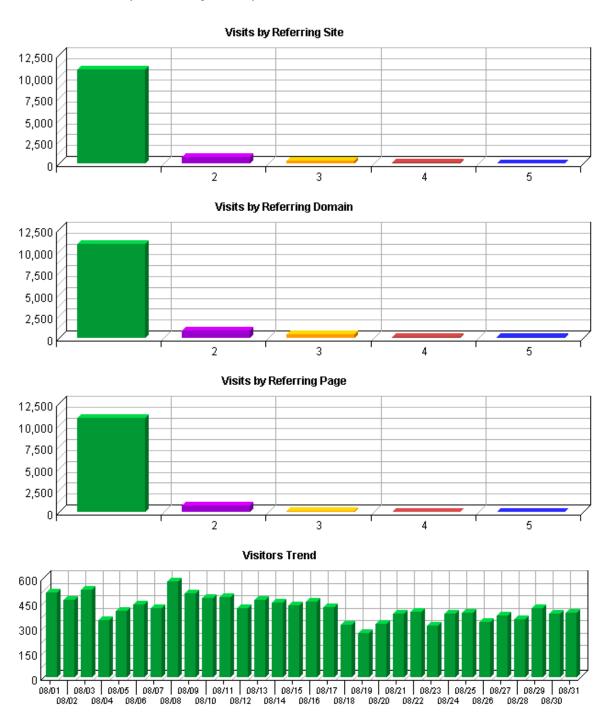
Ad Views – Number of times the specified ad was displayed on a page viewed by a visitor.

Click Thru Rate – Percentage of ads that were clicked on.

 $\mathbf{\hat{q}}$ This report shows you the effectiveness of the ads on your web site.

Referrers Dashboard

The table includes statistics on the total activity for this server during the reporting period. All dates and times refer to the location of the system running the analysis.

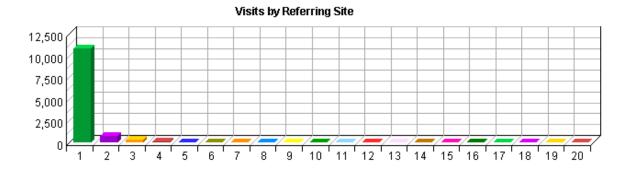


Referrers Dashboard 13

14 Referrers Dashboard

Activity by Referring Site

This report identifies the domain names and IP addresses that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Site

	Site	Visits	%
1.	No Referrer	10,830	84.68%
2.	http://www.google.com/	771	6.03%
3.	http://es.epa.gov/	293	2.29%
4.	http://chronicle.com/	71	0.56%
5.	http://www.epa.gov/	52	0.41%
6.	http://nlquery.epa.gov/	46	0.36%
7.	http://search.yahoo.com/	46	0.36%
8.	http://www.ansi.org/	35	0.27%
9.	http://www.p2ric.org/	35	0.27%
10.	http://www.altavista.com/	33	0.26%
11.	http://www.google.co.in/	30	0.23%
12.	http://www.google.ca/	24	0.19%
13.	http://images.google.com/	23	0.18%
14.	http://www.google.com.au/	22	0.17%
15.	http://search.live.com/	18	0.14%
16.	http://www.iit.edu/	17	0.13%
17.	http://www.google.com.my/	17	0.13%
18.	http://images.search.yahoo.com/	15	0.12%
19.	http://www.ieee.org/	15	0.12%
20.	http://cfpub.epa.gov/	14	0.11%
	Subtotal	12,407	97.01%
	Other	383	2.99%
	Total	12,790	100.00%

Activity by Referring Site - Help Card

Referring Sites – A web site which refers a visitor to your site by linking to it.

Site – Specific referring site being analyzed.

Visits – Number of times the specified site referred visitors to your site.

% – Percentage of referrals that came from the specified site.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

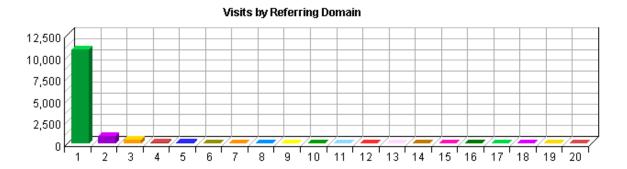
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

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You can use this page to determine which sites are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Domain

This report identifies the top-level domains that refer visitors to your site. This information will be displayed only if your server is logging this information.



Activity by Referring Domain

	Domain	Visits	%
1.	No Referrer	10,830	84.68%
2.	google.com	801	6.26%
3.	epa.gov	419	3.28%
4.	yahoo.com	76	0.59%
5.	chronicle.com	71	0.56%
6.	ansi.org	36	0.28%
7.	altavista.com	35	0.27%
8.	p2ric.org	35	0.27%
9.	google.co.in	33	0.26%
10.	google.ca	26	0.20%
11.	google.com.au	23	0.18%
12.	live.com	18	0.14%
13.	iit.edu	17	0.13%
14.	google.com.my	17	0.13%
15.	ieee.org	15	0.12%
16.	aol.com	14	0.11%
17.	umich.edu	12	0.09%
18.	google.co.uk	9	0.07%
19.	facebook.com	8	0.06%
20.	google.com.br	8	0.06%
	Subtotal	12,503	97.76%
	Other	287	2.24%
	Total	12,790	100.00%

Activity by Referring Domain - Help Card

Referring Domain – A web site which refers a visitor to your site by linking to it.

Domain – Specific referring domain being analyzed.

Visits – Number of times the specified domain referred visitors to your site.

% – Percentage of referrals that came from the specified domain.

No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

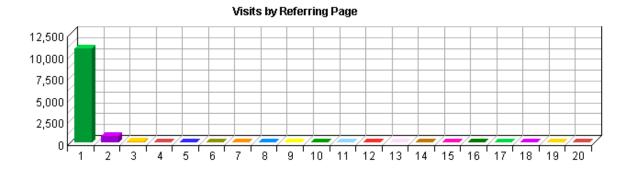
Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

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You can use this page to determine which domains are referring the most visitors to your site. This can help when considering the most effective ways and places to attract visitors.

Activity by Referring Page

This report provides the pages from the sites with links to your site. This information will only be displayed if your server is logging the referrer information.



Activity by Referring Page

	Page	Visits	%
1.	No Referrer	10,830	84.68%
2.	http://www.google.com/search	751	5.87%
3.	http://chronicle.com/blogs/ architecture/381/a-competition- for-the-planet	65	0.51%
4.	http://nlquery.epa.gov/ epasearch/epasearch	46	0.36%
5.	http://es.epa.gov/ncer/	38	0.30%
6.	http://www.ansi.org/ education_trainings/p3/overview.aspx	33	0.26%
7.	http://search.yahoo.com/ search	31	0.24%
8.	http://www.google.co.in/ search	30	0.23%
9.	http://www.altavista.com/ image/randomlink	27	0.21%
10.	http://www.p2ric.org/envnews/ NewsByTop.cfm	27	0.21%
11.	http://www.google.ca/search	24	0.19%
12.	http://images.google.com/ imgres	23	0.18%
13.	http://www.google.com.au/ search	22	0.17%
14.	http://es.epa.gov/ncer/other/	20	0.16%
15.	http://es.epa.gov/ncer/p3/	18	0.14%
16.	http://www.google.com.my/ search	17	0.13%
17.	http://images.search.yahoo. com/search/images/view	14	0.11%
18.	http://www.ieee.org/web/ membership/students/ scholarshipsawardscontests/SAG_homepage.html	13	0.10%
19.	http://es.epa.gov/search97cgi/ s97_cgi	12	0.09%
20.	http://es.epa.gov/ncer/events/ news/2007/05_04_07_people. html	10	0.08%
	Subtotal	12,051	94.22%
	Other	739	5.78%

Total 12,790 100.00%

Activity by Referring Page - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visitors referred from the specified URL.

% – Percentage of referred visitors who came from the specified site.

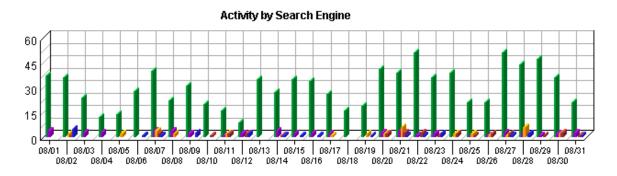
No Referrer – Represents direct traffic to the web site as one of the following: 1) the visitor typed the domain name directly into their browser, 2) the visitor bookmarked the site, or 3) the visitor clicked on an email, shortcut, or other direct link.

Note: If "No Referrer" is 100% of all your traffic, then you are probably not logging the "referrer" field in your log files. Please see your manual or the WebTrends Knowledgebase to enable extended logging on your web servers.

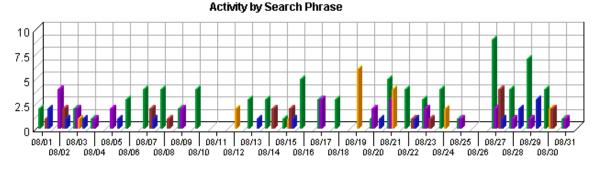
You can use this information to determine the sites that provide the most referrals to your site. This can help when considering the most effective ways to attract visitors.

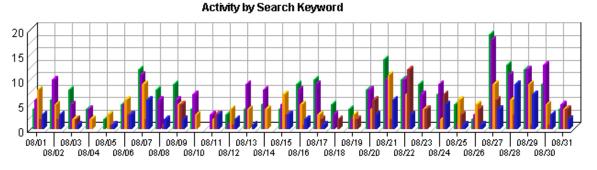
Search Engines Dashboard

This dashboard summarizes important information related to specific search engines.







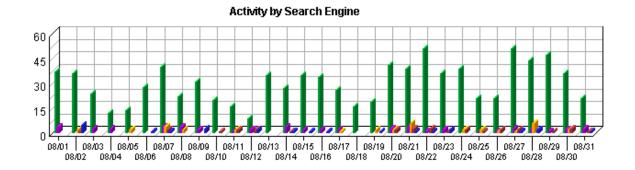


Activity by Search Engine

The first table identifies which search engines referred visitors to your site most often, the number of referrals, and its percentage of the total.

The second table identifies the most popular search phrases for each search engine.

The third table identifies the most popular keywords for each search engine.



Activity by Search Engine

	Engines	Referrals	%
1.	google	928	81.19%
2.	yahoo	57	4.99%
3.	yahoo spain	37	3.24%
4.	google canada	30	2.62%
5.	google australia	24	2.10%
6.	altavista	15	1.31%
7.	aol netfind	12	1.05%
8.	google uk	11	0.96%
9.	google austria	6	0.52%
10.	msn	6	0.52%
11.	google germany	4	0.35%
12.	google france	3	0.26%
13.	all the web	2	0.17%
14.	yahoo taiwan	2	0.17%
15.	yahoo uk &ireland	2	0.17%
16.	netscape	2	0.17%
17.	google italy	2	0.17%
	Total	1,143	100.00%

Activity by Search Engines with Search Phrases Detail

Engines	Phrases	Referrals	%
1. google	epa p3	83	7.26%
	p3 epa	17	1.49%
	p3	17	1.49%
	student design competition	15	1.31%
	sanjay correa	10	0.87%
	carnegie mellon university logo	10	0.87%
	design expo	9	0.79%
	sustainable design	8	0.70%
	design competition	8	0.70%
	p3 grant	7	0.61%
	national sustainable design expo	7	0.61%
	p3 competition	7	0.61%
	student design competitions	6	0.52%
	florida algae to clean water	5	0.44%
	biogas car	4	0.35%
	sustainability programs	4	0.35%
	drew wohlenhaus	4	0.35%
	sustainability expo	3	0.26%
	people prosperity and the planet	3	0.26%
	epa photo gallery	3	0.26%
2. yahoo	p3	7	0.61%
	used cars	4	0.35%
	epa p3 award	3	0.26%
	award winner webpage design	2	0.17%
	ankur asthana	2	0.17%
	epa and p3	2	0.17%
	p3 epa 2007	2	0.17%
	us epa awards	2	0.17%
	dc college home design competition	2	0.17%
	epa office	2	0.17%
	what criteria mall of america use for phase ii?	1	0.09%
	college dormitory solar project	1	0.09%
	sustainable building michigan	1	0.09%
	sustainable designs pdf	1	0.09%
	design expo	1	0.09%
	epa star my application	1	0.09%
	e.p.a. p3 competition	1	0.09%
	biogas scrubber	1	0.09%
	shep o'neal voa	1	0.09%

	invitation to awards ceremony	1 0.09%
3. yahoo	candid	6 0.52%
spain	diesel truck	6 0.52%
	garden design	6 0.52%
	henry red cloud	3 0.26%
	project team meeting	2 0.17%
	student assistant	2 0.17%
	ferro-cement	2 0.17%
	vertical axis wind	2 0.17%
	imta	2 0.17%
	cement ferro image	2 0.17%
	painting	2 0.17%
	candid picture	2 0.17%
4. google	p3 projects in california	2 0.17%
canada	madera tile avoid	1 0.09%
	related:www.kenyapolice.go.ke/resources/p3.pdf	1 0.09%
	what is ord	1 0.09%
	sustainability contest university	1 0.09%
	cement curb	1 0.09%
	strawbale floorplan filetype:pdf	1 0.09%
	concerned about mother earth	1 0.09%
	environmental house building competition	1 0.09%
	new mexico dairy farm pics	1 0.09%
	agenda for ceremonies	1 0.09%
	solar greenhouse	1 0.09%
	sustainable design	1 0.09%
	environmental protection agency competition in washington	1 0.09%
	no flush urinals cost \$1 per 1000 uses and save 45,000 gallons water	1 0.09%
	green design expo	1 0.09%
	underground water tank ontario winter	1 0.09%
	why save energy reduction	1 0.09%
	title winners 2007 florida	1 0.09%
	yonatan strauch	1 0.09%
5. google	university student studying photos	2 0.17%
australia	engineering design essay	1 0.09%
	building an environmentally sustainability house	1 0.09%
	costs effectiveness of sustainable programs	1 0.09%
	building an environmentally sustainable house	1 0.09%
	photos of groundwater remediation	1 0.09%
	agenda awards ceremony	1 0.09%
	student design competition	1 0.09%
	ord phase ii	1 0.09%

	sustainable design washington d.c.	1	0.09%
	drawing sink	1	0.09%
	biogas scrubbers	1	0.09%
	bilding an environmentally sustainable house	1	0.09%
	make friendly build environmental house	1	0.09%
	sustainable house competition	1	0.09%
	solar water pasteurizer- social environmental and economical impacts	1	0.09%
	epa competition	1	0.09%
	awards ceremony agenda	1	0.09%
	epa partnering industry	1	0.09%
	demonstration strategy	1	0.09%
6. altavista	candid	8	0.70%
	index of candid	2	0.17%
	p3	2	0.17%
	tube	2	0.17%
	vertical wind	1	0.09%
7. aol	design expo	1	0.09%
netfind	see the future today	1	0.09%
	what strategies can local government implement to lessen the negative impact in the environment in latin america	1	0.09%
	solar greenhouse design	1	0.09%
	wasterwater campuses pictures of construction	1	0.09%
	the ecozone project	1	0.09%
	portland state university dorm pictures	1	0.09%
	sanjay correa	1	0.09%
	stanford university solar thermal projects	1	0.09%
	baxter water treatment plant, philadelphia	1	0.09%
	outline to create nonprofit gym into sustainable organizations	1	0.09%
	www.ecozone.tv	1	0.09%
8. google	uv tube	2	0.17%
uk	proof of concept budgets	1	0.09%
	building house p3 programme	1	0.09%
	expo competition winners 2005!	1	0.09%
	sustainable designs	1	0.09%
	songhai project and delta state	1	0.09%
	project development phase	1	0.09%
	agenda of award ceremony-london	1	0.09%
	result in almost \$40,000 of energy savings over the 40–year life of the roof	1	0.09%
	pics from 2007 awards	1	0.09%
9. google austria	bioshelter designs	2	0.17%

	berkley p3	2	0.17%
	building green future	1	0.09%
	disinfection logo pictures	1	0.09%
10. msn	jeopardy quizzes	3	0.26%
	p3	1	0.09%
	epa p3 2005 award competition honorable mention, may 2005, washington, d.c.	1	0.09%
	epa best available technology award	1	0.09%
11. google	straw ball house building	1	0.09%
germany	water consumption feedback display	1	0.09%
	design development phase	1	0.09%
	environmental protection car design	1	0.09%
12. google	manure car	2	0.17%
france	wind turbine vertcal axis	1	0.09%
13. all the web	candid	2	0.17%
14. yahoo taiwan	p3,project	2	0.17%
15. yahoo uk &ireland	p3 projects	2	0.17%
16.	how to make methane gas for science project	1	0.09%
netscape	pump powered drip system	1	0.09%
17. google	methane car	1	0.09%
italy	candid	1	0.09%

Activity by Search Engines with Keywords Detail

Engines	Keywords	Referrals	%
1. google	epa	196	17.15%
	p3	189	16.54%
	design	126	11.02%
	water	80	7.00%
	competition	64	5.60%
	sustainable	60	5.25%
	student	52	4.55%
	of	43	3.76%
	green	40	3.50%
	to	36	3.15%
	pictures	34	2.97%
	university	33	2.89%
	sustainability	32	2.80%
	for	31	2.71%
	in	30	2.62%

	expo	28	2.45%
	awards	27	2.36%
	project	27	2.36%
	grant	24	2.10%
	treatment	24	2.10%
2. yahoo	p3	18	1.57%
	epa	15	1.31%
	design	5	0.44%
	competition	5	0.44%
	award	5	0.44%
	cars	4	0.35%
	used	4	0.35%
	2007	3	0.26%
	awards	3	0.26%
	expo	3	0.26%
	college	3	0.26%
	dc	3	0.26%
	in	3	0.26%
	form	2	0.17%
	solar	2	0.17%
	ankur	2	0.17%
	asthana	2	0.17%
	sustainable	2	0.17%
	sustainability	2	0.17%
	mall	2	0.17%
3. yahoo spain	candid	8	0.70%
	design	6	0.52%
	garden	6	0.52%
	diesel	6	0.52%
	truck	6	0.52%
	henry	3	0.26%
	cloud	3	0.26%
	red	3	0.26%
	assistant	2	0.17%
	wind	2	0.17%
	image	2	0.17%
	project	2	0.17%
	student	2	0.17%
	picture	2	0.17%
	cement	2	0.17%
	axis	2	0.17%
	ferro	2	0.17%

	imta	2	0.17%
	vertical	2	0.17%
	ferro-cement	2	0.17%
4. google canada	in	4	0.35%
	competition	3	0.26%
	environmental	2	0.17%
	souitat	2	0.17%
	p3	2	0.17%
	projects	2	0.17%
	sustainability	2	0.17%
	for	2	0.17%
	university	2	0.17%
	save	2	0.17%
	design	2	0.17%
	of	2	0.17%
	agenda	2	0.17%
	greenhouse	2	0.17%
	california	2	0.17%
	water	2	0.17%
	ontario	2	0.17%
	uses	1	0.09%
	protection	1	0.09%
	strauch	1	0.09%
5. google australia	sustainable	6	0.52%
	house	5	0.44%
	design	4	0.35%
	an	3	0.26%
	student	3	0.26%
	photos	3	0.26%
	environmentally	3	0.26%
	competition	3	0.26%
	university	2	0.17%
	studying	2	0.17%
	of	2	0.17%
	awards	2	0.17%
	building	2	0.17%
	agenda	2	0.17%
	ceremony	2	0.17%
	epa	2	0.17%
	phase	1	0.09%
	bilding	1	0.09%
	build	1	0.09%

	ord	1	0.09%
6. altavista	candid	10	0.87%
	p3	2	0.17%
	of	2	0.17%
	tube	2	0.17%
	index	2	0.17%
	wind	1	0.09%
	vertical	1	0.09%
7. aol netfind	the	4	0.35%
	pictures	2	0.17%
	solar	2	0.17%
	in	2	0.17%
	university	2	0.17%
	to	2	0.17%
	design	2	0.17%
	america	1	0.09%
	gym	1	0.09%
	ecozone	1	0.09%
	dorm	1	0.09%
	greenhouse	1	0.09%
	what	1	0.09%
	implement	1	0.09%
	negative	1	0.09%
	water	1	0.09%
	project	1	0.09%
	thermal	1	0.09%
	projects	1	0.09%
	can	1	0.09%
8. google uk	of	4	0.35%
	the	2	0.17%
	project	2	0.17%
	tube	2	0.17%
	uv	2	0.17%
	savings	1	0.09%
	budgets	1	0.09%
	energy	1	0.09%
	almost	1	0.09%
	competition	1	0.09%
	programme	1	0.09%
	concept	1	0.09%
	from	1	0.09%
	designs	1	0.09%

	awards	1	0.09%
	sustainable	1	0.09%
	building	1	0.09%
	proof	1	0.09%
	house	1	0.09%
	agenda	1	0.09%
9. google austria	designs	2	0.17%
	bioshelter	2	0.17%
	berkley	2	0.17%
	p3	2	0.17%
	building	1	0.09%
	pictures	1	0.09%
	logo	1	0.09%
	future	1	0.09%
	green	1	0.09%
	disinfection	1	0.09%
10. msn	quizzes	3	0.26%
	jeopardy	3	0.26%
	epa	2	0.17%
	award	2	0.17%
	p3	2	0.17%
	mention,	1	0.09%
	best	1	0.09%
	washington,	1	0.09%
	2005	1	0.09%
	may	1	0.09%
	competition	1	0.09%
	d.c.	1	0.09%
	honorable	1	0.09%
	available	1	0.09%
	2005,	1	0.09%
	technology	1	0.09%
11. google germany	design	2	0.17%
	consumption	1	0.09%
	display	1	0.09%
	car	1	0.09%
	feedback	1	0.09%
	development	1	0.09%
	phase	1	0.09%
	straw	1	0.09%
	ball	1	0.09%
	house	1	0.09%

	building	1	0.09%
	water	1	0.09%
	protection	1	0.09%
	environmental	1	0.09%
12. google france	manure	2	0.17%
	car	2	0.17%
	vertcal	1	0.09%
	turbine	1	0.09%
	axis	1	0.09%
	wind	1	0.09%
13. all the web	candid	2	0.17%
14. yahoo taiwan	p3,project	2	0.17%
15. yahoo uk &ireland	projects	2	0.17%
	p3	2	0.17%
16. netscape	project	1	0.09%
	gas	1	0.09%
	powered	1	0.09%
	how	1	0.09%
	science	1	0.09%
	for	1	0.09%
	drip	1	0.09%
	make	1	0.09%
	system	1	0.09%
	to	1	0.09%
	methane	1	0.09%
	pump	1	0.09%
17. google italy	car	1	0.09%
	methane	1	0.09%
	candid	1	0.09%

Activity by Search Engine – Help Card

? Top Search Engines Table

Engines – Specific search engine being analyzed.

Referrers – Number of visitors referred to your site from the specified search engine.

% – Percentage of visitors referred from search engines who were referred by the search engine specified.

Top Search Engines with Search Phrases Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrases – The search phrases being analyzed in conjunction with the search engine in the adjacent column. A search phrase is the entire search string entered by a visitor, which can include one or more individual keywords.

Referrers – Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

Top Search Engines with Keywords Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The search keywords being analyzed in conjunction with the search engine in the adjacent column.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

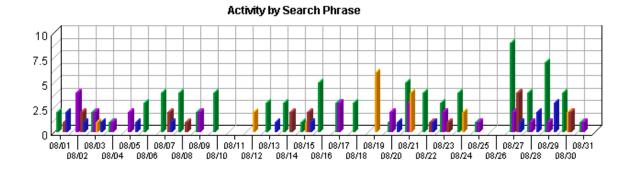
S

This information can give you an idea how your meta tags are performing with each search engine.

Activity by Search Phrase

The first table identifies search phrases that led the most visitors to your site, regardless of the search engine they used.

The second table identifies, for each phrase, which search engines led visitors to the site.



Activity by Search Phrase

	Phrases	Referrals	%
1.	epa p3	83	7.26%
2.	p3	27	2.36%
3.	candid	18	1.57%
4.	p3 epa	18	1.57%
5.	student design competition	16	1.40%
6.	sanjay correa	11	0.96%
7.	design expo	11	0.96%
8.	carnegie mellon university logo	10	0.87%
9.	sustainable design	9	0.79%
10.	design competition	8	0.70%
11.	p3 competition	7	0.61%
12.	national sustainable design expo	7	0.61%
13.	p3 grant	7	0.61%
14.	garden design	6	0.52%
15.	diesel truck	6	0.52%
16.	student design competitions	6	0.52%
17.	florida algae to clean water	5	0.44%
18.	epa p3 award	5	0.44%
19.	biogas car	4	0.35%
20.	naoufal souitat	4	0.35%
	Subtotal	268	23.45%
	Total	1,143	100.00%

Activity by Search Phrase with Engines Detail

1. epa p3 google 83 7.24 2. p3 google 17 1.44	Phras	ses	Engines	Referrals	%
2. p3 google 17 1.48 yahoo 7 0.60 altavista 2 0.11 msn 1 0.00 3. candid altavista 8 0.70 yahoo spain 6 0.55 all the web 2 0.11 google 1 0.00 google 1 0.00 google 1 0.00 yahoo 1 0.00 4. p3 epa google 17 1.48 yahoo 1 0.00 yahoo					7.26%
yahoo 7 0.6 altavista 2 0.17 msn 1 0.00 3. candid altavista 8 0.70 yahoo spain 6 0.55 all the web 2 0.17 google 1 0.00 google italy 1 0.00 google italy 1 0.00 spain 1 0.00 4. p3 epa 2 0.00 google italy 1 0.00 spain 1 0.00 5. student design competition 2 0.00 google australia 1 0.00 6. sanjay correa 2 0.00 google australia 1 0.00 7. design expo 2 0.00 google 3 0.00 all thind 1 0.00 yahoo 1 0.00 8. carnegie mellon university logo 2 0.00 google 2 0.00 google 3					1.49%
altavista		P			0.61%
msn 1 0.00 3. candid altavista 8 0.70 yahoo spain 6 0.55 all the web 2 0.17 google 1 0.09 google italy 1 0.09 4. p3 epa google 17 1.49 yahoo 1 0.09 5. student design competition google 15 1.31 google australia 1 0.09 6. sanjay correa google 10 0.83 aol netfind 1 0.09 7. design expo google 9 0.79 all the web 2 0.79 all the web 2 0.09 6. sanjay correa google 10 0.83 900gle 9 0.79 all the web 2 0.79			•		0.17%
3. candid altavista yahoo spain dalt web 8 0.70 yahoo spain dalt web 2 0.17 design competition 4. p3 epa google italy 1 0.09 design competition 5. student design competition google google australia 1 0.09 design competition 6. sanjay correa google australia 1 0.09 design competition 7. design expo google altertind 1 0.09 design competition 8. carnegie mellon university logo google google 9 0.79 design competition 9. sustainable design google google 8 0.70 design competition 10. design competition google canada 1 0.00 design competition 11. p3 competition google 8 0.70 design competition 12. national sustainable design expo google 7 0.60 design competition 13. p3 grant google 7 0.60 design competition 14. garden design yahoo spain 6 0.50 design competitions 15. diesel truck yahoo spain 6 0.50 design competitions 16. student design competitions google 5 0.44 design competitions					0.09%
all the web 2 0.17 google 1 0.09 google italy 1 0.09 4. p3 epa google 17 1.49 yahoo 1 0.09 5. student design competition google australia 1 0.09 6. sanjay correa google 10 0.87 aol netfind 1 0.09 7. design expo google 9 0.79 aol netfind 1 0.09 8. carnegie mellon university logo google aol netfind 1 0.08 9. sustainable design google 10 0.88 google canada 1 0.09 10. design competition google 8 0.70 google canada 1 0.09 11. p3 competition google 7 0.60 12. national sustainable design expo google 7 0.60 13. p3 grant google 7 0.60 14. garden design yahoo spain 6 0.55 15. diesel truck yahoo spain 6 0.55 16. student design competitions google 5 0.44 18. epa p3 award yahoo 3 0.26	3.	candid	altavista	8	0.70%
all the web 2 0.17 google 11 0.09 google italy 1 0.09 4. p3 epa google 17 1.49 yahoo 1 0.09 5. student design competition google australia 1 0.09 6. sanjay correa google 10 0.85 aol netfind 1 0.09 7. design expo google 9 0.76 aol netfind 1 0.09 8. carnegie mellon university logo google allo 0.85 9. sustainable design google 8 0.70 google canada 1 0.09 10. design competition google 8 0.70 google canada 1 0.09 11. p3 competition google 7 0.66 12. national sustainable design yahoo spain 6 0.55 15. diesel truck yahoo spain 6 0.55 16. student design competitions google 5 0.44 18. epa p3 award yahoo 3 0.26			yahoo spain	6	0.52%
google italy 1 0.09 4. p3 epa google 17 1.49 yahoo 1 0.09 5. student design competition google 15 1.31 google australia 1 0.09 6. sanjay correa google 10 0.88 aol netfind 1 0.09 7. design expo google 9 0.79 aol netfind 1 0.09 8. carnegie mellon university logo google 10 0.88 9. sustainable design google 10 0.88 9. sustainable design google 8 0.70 google canada 1 0.09 10. design competition google 8 0.70 11. p3 competition google 7 0.61 12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 5 0.44 18. epa p3 award yahoo 3 0.20			_	2	0.17%
4. p3 epa google yahoo 17 1.49 5. student design competition google google australia 1 0.09 6. sanjay correa google australia 1 0.09 7. design expo google aol netfind 1 0.09 7. design expo google aol netfind 1 0.09 8. carnegie mellon university logo google all netfind 1 0.09 9. sustainable design google google 10 0.87 9. sustainable design google canada 1 0.09 10. design competition google anada 1 0.09 11. p3 competition google 8 0.70 12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 5 0.44 18. epa p3 award yahoo 3 0.20			google	1	0.09%
yahoo			google italy	1	0.09%
5. student design competition google google australia 1 0.09 6. sanjay correa google australia 1 0.09 7. design expo google alonetfind and netfind and path of the	4.	p3 epa	google	17	1.49%
google australia			yahoo	1	0.09%
6. sanjay correa google all 0 0.87	5.	student design competition	google	15	1.31%
200 10 10 10 10 10 10 10			google australia	1	0.09%
7. design expo google 9 0.79 aol netfind 1 0.09 yahoo 1 0.09 8. carnegie mellon university logo google 10 0.87 9. sustainable design google 8 0.70 9. sustainable design google canada 1 0.09 10. design competition google 8 0.70 11. p3 competition google 7 0.60 12. national sustainable design expo google 7 0.60 13. p3 grant google 7 0.60 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26	6.	sanjay correa	google	10	0.87%
aol netfind 1 0.09 yahoo 1 0.09 8. carnegie mellon university logo google 10 0.87 9. sustainable design google 8 0.70 10. design competition google canada 1 0.09 11. p3 competition google 7 0.61 12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 5 0.44 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26			aol netfind	1	0.09%
yahoo 1 0.09 8. carnegie mellon university logo google 10 0.87 9. sustainable design google 8 0.70 10. design competition google canada 1 0.09 11. p3 competition google 7 0.61 12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 5 0.44 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26	7.	design expo	google	9	0.79%
8. carnegie mellon university logo google 10 0.87 9. sustainable design google 8 0.70 10. design competition google canada 1 0.09 11. p3 competition google 8 0.70 12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.62 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 5 0.44 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26			aol netfind	1	0.09%
9. sustainable design google 8 0.70 10. design competition google 8 0.70 11. p3 competition google 7 0.61 12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26			yahoo	1	0.09%
google canada 1 0.09 10. design competition google 8 0.70 11. p3 competition google 7 0.61 12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26	8.	carnegie mellon university logo	google	10	0.87%
10. design competition google 8 0.70 11. p3 competition google 7 0.61 12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26	9.	sustainable design	google	8	0.70%
11. p3 competition google 7 0.61 12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26			google canada	1	0.09%
12. national sustainable design expo google 7 0.61 13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26	10.	design competition	google	8	0.70%
13. p3 grant google 7 0.61 14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26	11.	p3 competition	google	7	0.61%
14. garden design yahoo spain 6 0.52 15. diesel truck yahoo spain 6 0.52 16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26	12.	national sustainable design expo	google	7	0.61%
15. diesel truck yahoo spain 6 0.52 16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26	13.	p3 grant	google	7	0.61%
16. student design competitions google 6 0.52 17. florida algae to clean water google 5 0.44 18. epa p3 award yahoo 3 0.26	14.	garden design	yahoo spain	6	0.52%
17. florida algae to clean watergoogle50.4418. epa p3 awardyahoo30.26	15.	diesel truck	yahoo spain	6	0.52%
18. epa p3 award yahoo 3 0.20	16.	student design competitions	google	6	0.52%
	17.	florida algae to clean water	google	5	0.44%
google 2 0.17	18.	epa p3 award	yahoo	3	0.26%
			google	2	0.17%
19. biogas car google 4 0.35	19.	biogas car	google	4	0.35%
20. naoufal souitat google 3 0.26	20.	naoufal souitat	google	3	0.26%
google canada 1 0.09			google canada	1	0.09%

Activity by Search Phrase - Help Card

? Top Search Phrases Table

Phrases – The specific search phrases being analyzed. A search phrase is the entire search string entered by a visitor. It can include one or more keywords.

Referrals – Number of visitors referred to your site who used the specified search phrase, regardless of the search engine they used.

% – Percentage of referred visitors who used the specified search phrase.

Top Search Phrases with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the phrase in the adjacent column.

Phrase – The search phrase a visitor used to find your site.

Referrals– Number of visitors referred to your site from the specified search engine who used the specified phrase in their search.

% – Percentage of visitors referred from search engines who used the specified search engine and phrase.

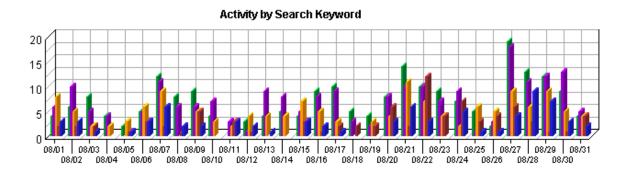
Q

How are people getting to your site? Use these tables to find out if your visitors are using the search phrases you expect. Do you need to use different keywords in page titles to make it easier for people to find your site with search engines?

Activity by Search Keyword

The first table identifies keywords that led the most visitors to the site (regardless of the search engine).

The second table identifies, for each keyword, which search engines led visitors to the site.



Activity by Search Keyword

	Keywords	Referrals	%
1.	p3	218	5.71%
2.	epa	215	5.64%
3.	design	147	3.85%
4.	water	85	2.23%
5.	competition	77	2.02%
6.	sustainable	71	1.86%
7.	student	57	1.49%
8.	of	56	1.47%
9.	green	43	1.13%
10.	to	40	1.05%
11.	in	40	1.05%
12.	university	39	1.02%
13.	pictures	37	0.97%
14.	sustainability	37	0.97%
15.	for	35	0.92%
16.	project	34	0.89%
17.	expo	34	0.89%
18.	awards	33	0.87%
19.	award	31	0.81%
20.	the	31	0.81%
	Subtotal	1,360	35.65%
	Total	3,815	100.00%

Activity by Search Keyword with Engines Detail

Keywords	Engines	Referrals	%
1. p3	google	189	4.95%
	yahoo	18	0.47%
	msn	2	0.05%
	google austria	2	0.05%
	google canada	2	0.05%
	altavista	2	0.05%
	yahoo uk &ireland	2	0.05%
	google uk	1	0.03%
2. epa	google	196	5.14%
	yahoo	15	0.39%
	google australia	2	0.05%
	msn	2	0.05%
3. design	google	126	3.30%
	yahoo spain	6	0.16%
	yahoo	5	0.13%
	google australia	4	0.10%
	aol netfind	2	0.05%
	google germany	2	0.05%
	google canada	2	0.05%
4. water	google	80	2.10%
	google canada	2	0.05%
	aol netfind	1	0.03%
	google australia	1	0.03%
	google germany	1	0.03%
5. competition	google	64	1.68%
	yahoo	5	0.13%
	google australia	3	0.08%
	google canada	3	0.08%
	msn	1	0.03%
	google uk	1	0.03%
6. sustainable	google	60	1.57%
	google australia	6	0.16%
	yahoo	2	0.05%
	aol netfind	1	0.03%
	google canada	1	0.03%
	google uk	1	0.03%
7. student	google	52	1.36%
	google australia	3	0.08%
	yahoo spain	2	0.05%

8. of	google	43	1.13%
	google uk	4	0.10%
	google canada	2	0.05%
	yahoo	2	0.05%
	altavista	2	0.05%
	google australia	2	0.05%
	aol netfind	1	0.03%
9. green	google	40	1.05%
	google austria	1	0.03%
	google canada	1	0.03%
	yahoo	1	0.03%
10. to	google	36	0.94%
	aol netfind	2	0.05%
	netscape	1	0.03%
	yahoo	1	0.03%
11. in	google	30	0.79%
	google canada	4	0.10%
	yahoo	3	0.08%
	aol netfind	2	0.05%
	google uk	1	0.03%
12. university	google	33	0.87%
·	google canada	2	0.05%
	aol netfind	2	0.05%
	google australia	2	0.05%
13. pictures	google	34	0.89%
•	aol netfind	2	0.05%
	google austria	1	0.03%
14. sustainability	google	32	0.84%
•	yahoo	2	0.05%
	google canada	2	0.05%
	google australia	1	0.03%
15. for	google	31	0.81%
	google canada	2	0.05%
	netscape	1	0.03%
	yahoo	1	0.03%
16. project	google	27	0.71%
1 3	yahoo spain	2	0.05%
	google uk	2	0.05%
	netscape	1	0.03%
	aol netfind	1	0.03%
	yahoo	1	0.03%
17. expo	google	28	0.73%
11. υλρυ	googie	20	0.7370

yahoo 3 google canada 1 aol netfind 1 google uk 1 18. awards google 27 yahoo 3	
aol netfind 1 google uk 1 18. awards google 27	0.08%
google uk 1 18. awards google 27	0.03%
18. awards google 27	0.03%
	0.03%
yahoo 3	0.71%
	0.08%
google australia 2	0.05%
google uk 1	0.03%
19. award google 23	0.60%
yahoo 5	0.13%
msn 2	0.05%
google uk 1	0.03%
20. the google 23	0.60%
aol netfind 4	0.10%
google uk 2	0.05%
google canada 1	0.03%
yahoo 1	0.03%

Activity by Search Keyword - Help Card

? Top Search Keywords Table

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrers – Number of visitors referred to your site with the specified keywords.

% – Percentage of visitors referred from search engines who used the specified search engine and keyword.

Top Search Keywords Table with Engines Detail Table

Engines – Specific search engine being analyzed in conjunction with the keyword in the adjacent column.

Keywords – The keyword being analyzed in conjunction with the search engine in the adjacent column. To see the entire search strings entered by visitors, see the Top Search Phrases page.

Referrals – Number of visitors referred to your site from the specified search engine who used the specified keywords in their search.

% Percentage of visitors referred from search engines who used the specified search engine and keyword.

Q

At the most basic level, this section tells you which search engines are being used most frequently to find your site. You also may find that some search engines are referring visitors to your site with the keywords you expect and that other search engines are not.

Visitors Dashboard

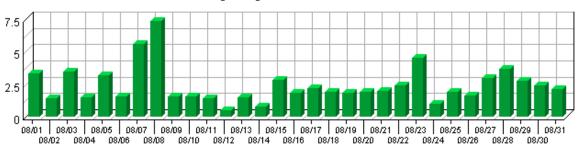
This displays key graphs and tables that provide an overview of the Visitors chapter. Click on the title of a graph or table to navigate to the corresponding page.



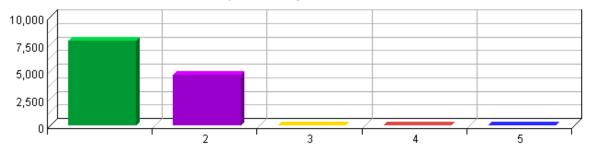
Visit Summary

Visits	12,790
Average per Day	412
Average Visit Length	00:14:35
Median Visit Length	00:02:55
International Visits	2.74%
Visits of Unknown Origin	60.79%
Visits from Your Country: United States (US)	36.47%

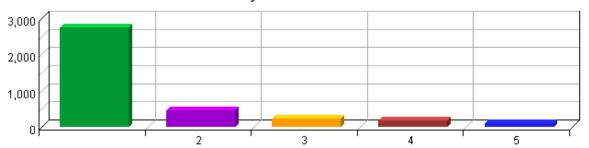
Average Length of Visit Trend



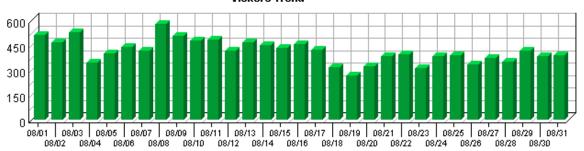
Top Countries by Visits







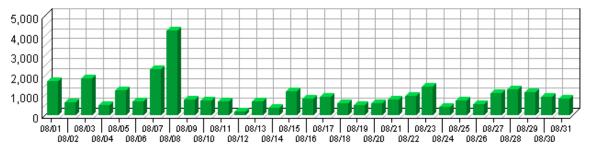
Visitors Trend



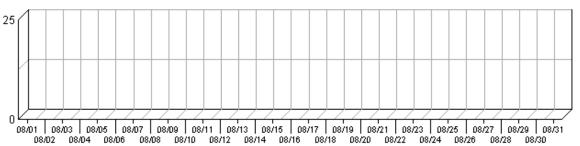
Visitor Summary

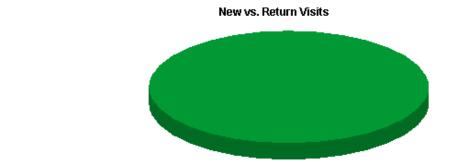
Unique Visitors	4,302
Visitors Who Visited Once	2,753
Visitors Who Visited More Than Once	1,549
Average Visits per Visitor	2.97

Visitor Minutes Trend



First Time Visitors Trend

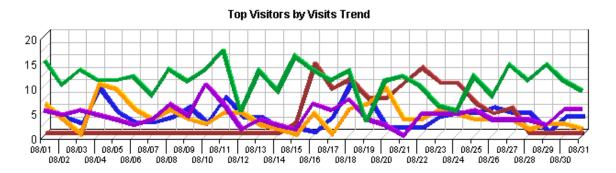


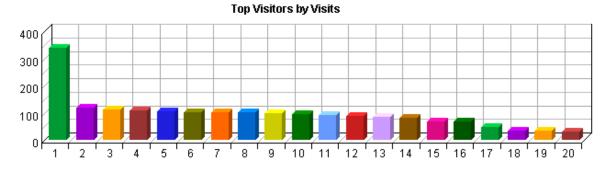


Top Visitors by Visits 400 200 100

Top Visitors

This report identifies the IP address, domain name, or cookie of each visitor, and identifies the visitor's relative activity level on the site. If you use cookies to track visits, Reporting Center can differentiate between hits from different visitors with the same IP address.





Top Visitors

	Visitor	Visits	%	Hits
1.	66.249.70.162_Mozilla/5.0 (compatible; Googlebot/2.1; +http://www.google.com/bot.html)	340	2.66%	2,120
2.	65.55.210.90_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	120	0.94%	202
3.	65.55.210.92_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	111	0.87%	215
4.	crawler100.ask.com_Mozilla/5. 0 (compatible; Ask Jeeves/ Teoma; +http://about.ask.com/en/ docs/about/webmasters.shtml)	108	0.84%	191
5.	65.55.210.93_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	105	0.82%	189
6.	livebot-207-46-98-148.search. live.com_msnbot/1.0 (+http://search.msn.com/msnbot.htm)	101	0.79%	200
7.	65.54.165.47_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	100	0.78%	170
8.	207.46.98.149_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	100	0.78%	216

9.	65.55.210.96_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	97	0.76%	218
10.	livebot-65-55-210-91.search. live.com_msnbot/1.0 (+http://search.msn.com/msnbot.htm)	95	0.74%	220
11.	65.55.210.97_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	91	0.71%	205
12.	65.55.210.95_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	88	0.69%	164
13.	65.55.210.94_msnbot/1.0 (+ http://search.msn.com/msnbot.htm)	85	0.66%	175
14.	livebot-207-46-98-147.search. live.com_msnbot/1.0 (+http://search.msn.com/msnbot.htm)	83	0.65%	197
15.	yenlab5.ist.psu. edu_psuistnanobot/Nutch-0.9 (Penn State IST' s Nanotechnology Crawler; http://ist.psu.edu; mikflut AT gmail DOT com)	68	0.53%	83
16.	134.67.99.162_NLESE USEPA	67	0.52%	406
17.	69.46.23.47	48	0.38%	48
18.	crawl2.cosmixcorp.com_voyager/	35	0.27%	40
19.	205.252.24.66	34	0.27%	34
20.	146.137.24.41_Linkbot	31	0.24%	31
	Subtotal	1,907	14.92%	5,324
	Other	10,878	85.08%	25,274
	Total	12,785	100.00%	30,598

Top Visitors – Help Card

? Hits – Number of hits attributed to the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – The IP address, domain name, or cookie of the visitor.

Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits made by the specified visitor.

Consider the visitors who use the site most, and tailor your site to their interests and needs. If your site is an intranet, notice which employees use the site most, and find out what they like about it. You might also get feedback from those who use it the least and find out what they

are looking for.

Note: If a visitor has a dynamic IP address, or if a group of visitors are behind a proxy server or firewall, this data might be misleading. In the case of a dynamic IP address, multiple IP addresses could be shown for a single visitor, and in the case of a firewall or proxy server, one IP address could be used by more than one visitor.

New vs. Return Visits

This report compares the number of visits by new and returning visitors to your site.



New vs. Return Visits



New vs. Return Visits

	Visitor Type	Visits	%
1.	Returning Visitors	12,785	100.00%
	Total	12,785	100.00%

New vs. Return Visits - Help Card

? New Visitors – Visitors who didn't have a cookie from your site on their first hit, but had one on later hits.

Returning Visitors – Visitors who already had a cookie from your site when they visited.

Visitors Not Accepting Cookies – Visitors not accepting cookies from your site. There is no way to determine if these visitors are new or returning.

Visits – Number of visits by visitors who fit into the specified visitor category. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visitors who fit into the specified visitor category.

New vs. Return Visits 53

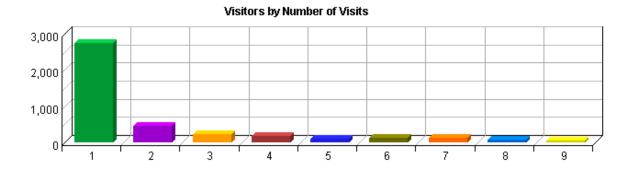
O

By tracking the ratio between new and return visits over a period of time, you can determine if your site is attracting enough returning visitors.

New vs. Return Visits

Visitors by Number of Visits

This report shows the distribution of visitors based on how many times each visitor visited your site.



Visitors by Number of Visits

Number of Visits	Unique Visitors	%
1 visit	2,753	63.99%
2 visits	445	10.34%
3 visits	224	5.21%
4 visits	166	3.86%
5 visits	112	2.60%
6 visits	127	2.95%
7 visits	133	3.09%
8 visits	85	1.98%
9 visits	60	1.39%
Subtotal	4,105	95.42%
Other	197	4.58%
Total	4,302	100.00%

Visitors by Number of Visits - Help Card

Number of Visits – The number of visits, beginning with one and increasing by increments of one, being analyzed in the other columns.

Unique Visitors– Number of unique individuals who came to your site the amount of times specified in the Number of Visits column.

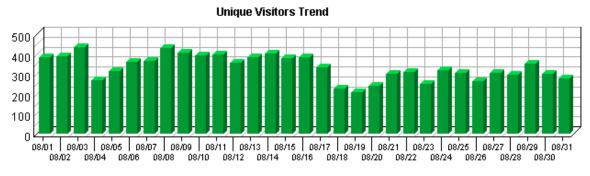
% – Percentage of unique visitors who came to your site the amount of times specified in the Number of Visits column.

This information can indicate whether or not your site compels visitors to return. Updating web site content is one way to draw return visitors.

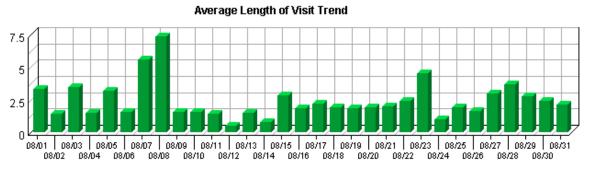
Visitors Trend

This report shows how many times visitors visited your web site and how long they stayed. The information is divided into time slices based on the duration of the log file. Visits are freshly counted during each time interval in the report. Some visits may span more than one time interval, and therefore a single visit may be counted more than once. This manner of counting visits may cause the Visits Trend total visits to exceed the total visits shown on the Overview Dashboard page.









Visitor Minutes Trend



Visitors Trend

Time Interval	Visits Uniqu	ue Visitors	First Time Visitors	Avg Visit Length	Visitor Minutes
08/01	511	382	0	00:03:18	1,693.23
08/02	464	391	0	00:01:23	646.27
08/03	528	433	0	00:03:29	1,845.68
08/04	343	269	0	00:01:29	512.05
08/05	400	313	0	00:03:09	1,264.83
08/06	437	361	0	00:01:34	690.77
08/07	418	364	0	00:05:35	2,336.15
08/08	578	432	0	00:07:21	4,251.53
08/09	503	407	0	00:01:32	776.53
08/10	479	395	0	00:01:34	752.50
08/11	482	398	0	00:01:27	701.18
08/12	415	358	0	00:00:28	196.65
08/13	466	382	0	00:01:29	691.75
08/14	451	404	0	00:00:48	366.42
08/15	434	380	0	00:02:49	1,225.68
08/16	456	382	0	00:01:49	833.02
08/17	421	334	0	00:02:10	913.30
08/18	318	229	0	00:01:53	603.90
08/19	264	207	0	00:01:52	493.95
08/20	320	239	0	00:01:56	620.83
08/21	385	300	0	00:01:59	767.95
08/22	393	311	0	00:02:26	958.33
08/23	312	252	0	00:04:34	1,429.63
08/24	386	318	0	00:01:01	396.68
08/25	388	304	0	00:01:56	751.30
08/26	333	265	0	00:01:40	559.08
08/27	374	306	0	00:02:58	1,113.08
08/28	352	294	0	00:03:43	1,312.40
08/29	416	351	0	00:02:44	1,142.32
08/30	384	300	0	00:02:24	927.32

Total	12,801	10,338	0	N/A	31,601.80
Average	412	333	0	N/A	1,019.41
08/31	390	277	0	00:02:07	827.47

Visitors Trend - Help Card

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your web site. If a visit spans multiple time intervals, it is counted in each interval. Every visit from a visitor is counted, even if the same visitor came to your web site multiple times. Also included are zero—length visits. A zero—length visit occurs when all hits for that visit are logged with the exact same time stamp.

Unique Visitors – Number of individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit. Values of "N/A" indicate that the detailed data required for Unique Visitors per time period is not available. This situation occurs when the Top Visitors report has reached its configured limit.

First Time Visitors – Number of visitors who had never visited your web site before.

Avg Visit Length – The average amount of time visitors spent at your site within the given time interval. The data is formatted as hh:mm:ss (hours:minutes:seconds). The average visit length is calculated by dividing the value from the Visitor Minutes column by the value from the Visits column.

Visitor Minutes – Number of minutes your web site was viewed, regardless of who was viewing it.

Average – This row gives the average for each column.

Total – The total for the column. Some visits may span more than one time interval, and be counted more than once. These duplicate visit counts may cause the total visits count on this row to exceed the actual total number of visits shown on the Overview Dashboard page.



Use this page to determine which times your web site is busiest.

Daily averages cut off visits that continue into the next day, whereas weekly averages do not. Therefore, weekly averages may appear a bit longer than daily averages.

Visits Trend

This report helps you understand the bandwidth requirements of your site by tracking visits over the course of the report period.



Visits Trend

Time Interval	Visits	%
08/01	511	4.00%
08/02	463	3.62%
08/03	528	4.13%
08/04	343	2.68%
08/05	400	3.13%
08/06	437	3.42%
08/07	415	3.24%
08/08	578	4.52%
08/09	503	3.93%
08/10	478	3.74%
08/11	482	3.77%
08/12	415	3.24%
08/13	466	3.64%
08/14	451	3.53%
08/15	434	3.39%
08/16	455	3.56%
08/17	420	3.28%
08/18	317	2.48%
08/19	264	2.06%
08/20	320	2.50%
08/21	385	3.01%
08/22	393	3.07%
08/23	310	2.42%
08/24	386	3.02%
08/25	388	3.03%

08/26	333	2.60%
08/27	374	2.92%
08/28	352	2.75%
08/29	416	3.25%
08/30	384	3.00%
08/31	389	3.04%
Total	12,790	100.00%

Visits Trend – Help Card



Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Visits – Number of visits to your site during the specified time interval. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site during the specified time interval compared with all visits to your site during the report period.



Periods of less activity can be considered good times for maintenance and content improvement.

Top Organizations

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the most active companies and other organizations visiting your web site. The second table will show you the most active domain names from each organization.

No data for this section in the log data analyzed.

No data for this section in the log data analyzed.

Top Organizations - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Organization – The name of the organization, which could be a company, a government agency, a school, or any other type of organization. This name was determined by looking up the visitor's IP address in the WebTrends GeoTrends Database. Click on the organization name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Unknown – The sum for any IP addresses which could not be found in the WebTrends GeoTrends Database.

Visits – Number of visits to your site from this organization. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Number of hits to your site from this organization. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Percentage of the total activity that was from this organization.

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Top Organizations 63

Use this information when you are interested in an organization as a whole, such as NetIQ Corporation. You can identify the major domain names from each company, such as netiq.com and webtrends.com from NetIQ.

64 Top Organizations

Top Authenticated Usernames

This report identifies the true name and relative activity level of the visitors logging onto a server that requires a user name and password.

No data for this section in the log data analyzed.

Top Authenticated Usernames - Help Card

Authenticated Username – A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.

Hits – Number of hits generated by the specified visitor. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visitor – Authenticated name of the user being analyzed.

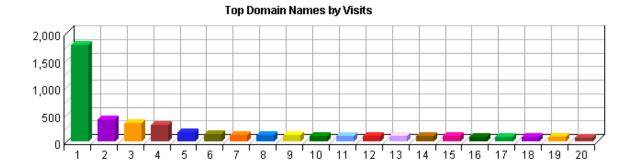
Visits – Number of times the specified visitor visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits or hits to your site by the specified visitor out of those by all authenticated user names.

You may use this information for your marketing efforts, such as special promotions or newsletters.

Top Domain Names

This report lists the domain name that generates the most activity to your web site.



Top Domain Names

	Domain Name	Visits	%	Hits
1.	yahoo.net	1,777	13.89%	1,930
2.	inktomisearch.com	408	3.19%	442
3.	66.249.70.162	341	2.67%	2,121
4.	live.com	308	2.41%	655
5.	comcast.net	163	1.27%	691
6.	ask.com	128	1.00%	221
7.	picsearch.com	121	0.95%	553
8.	65.55.210.90	120	0.94%	202
9.	65.55.210.92	111	0.87%	215
10.	65.55.210.93	105	0.82%	189
11.	207.46.98.149	100	0.78%	216
12.	65.54.165.47	100	0.78%	170
13.	65.55.210.96	97	0.76%	218
14.	rr.com	96	0.75%	369
15.	verizon.net	95	0.74%	789
16.	65.55.210.97	92	0.72%	209
17.	phx.gbl	91	0.71%	310
18.	65.55.210.95	88	0.69%	164
19.	65.55.210.94	84	0.66%	174
20.	psu.edu	73	0.57%	98
	Subtotal	4,498	35.17%	9,936
	Other	8,292	64.83%	20,672
	Total	12,790	100.00%	30,608

Top Domain Names 67

Top Domain Names - Help Card

Domain Name – The text name corresponding to the IP address of a computer on the Internet. For example, netiq.com is a domain name. The domain name can be determined if it was logged by the web server or, if it is defined in the Internet Domain Name System then it may be found using DNS resolution. Otherwise, the domain name is not known and this table shows the IP address.

The domain name shown is the second—level domain name, such as netiq.com. If the top—level domain name is a country code, then this shows the third—level domain name, such as anycompany.com.au. For example, all visitors from sales.netiq.com, us.sales.netiq.com, and service.net.iq.com are combined in the statistics for netiq.com.

Click on the domain name to generate an Internet whois lookup.

Total – The total for all visits or hits.

Hits – Number of hits to your site from this domain name. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Visits – Number of visits to your site from this domain name. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of the total activity that was from this domain name or IP address.

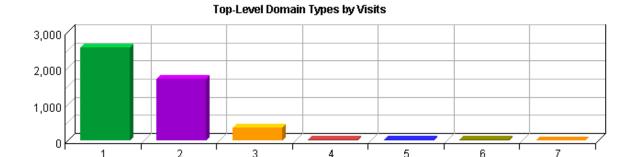
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Use this information when you are interested in high-level domain names of visitors generating the most activity to your web site.

68 Top Domain Names

Top-Level Domain Types

This report provides a breakdown of top-level domain types.



Top-Level Domain Types

	Top-Level Domain Types	Visits	%	Hits
1.	Network	2,558	54.19%	5,021
2.	Commercial	1,712	36.27%	6,404
3.	Education	357	7.56%	1,679
4.	Government	38	0.81%	57
5.	Organization	33	0.70%	127
6.	Military	20	0.42%	126
7.	ARPANET	2	0.04%	2
	Total	4,720	100.00%	13,416

Top-Level Domain Types - Help Card

Top-Level Domain – The suffix of a domain name. A top-level domain can be based on the type of organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains:

ARPANET: .arpa

Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz

Education: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn

International: .int .int.co .int.ve .intl.tn

Government: .gov .gov.[country code] .gove.[country code] .go.[country code]

Military: .mil .mil.[country code]

Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Hits – Number of hits to your site from the specified top–level domain. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total visits or hits where there was sufficient information to identify the top–level domain. This number may be less than the total activity overall.

Visits – Number of visits to your site from the specified top–level domain. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits or hits from sites in the specified top–level domain. The percentages refer to the total number of visits for which the domain name can be determined. Some IP addresses cannot be resolved to a domain name.

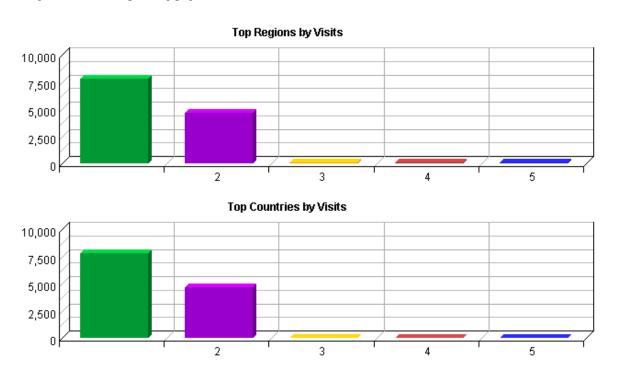
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Consider which types of organizations are interested in your site, and consider how you can interest other types of organizations.

Note: This information can be displayed only if reverse DNS lookups have been performed. Even when DNS lookups are performed, some IP addresses cannot be resolved to a domain name.

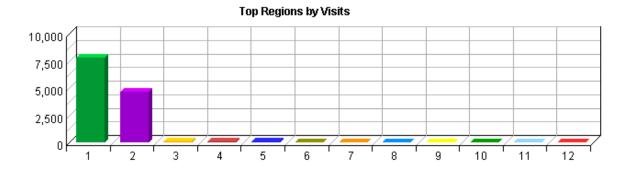
Geography Dashboard

This displays key graphs and tables that provide an overview of this chapter. Click on the title of a graph or table to navigate to the corresponding page.



Top Regions

This report identifies the top geographic regions of the visitors to your site.



Top Regions

	Geographic Regions	Visits	%
1.	Region Unspecified	7,775	60.79%
2.	North America	4,694	36.70%
3.	Asia	123	0.96%
4.	Western Europe	79	0.62%
5.	Eastern Europe	43	0.34%
6.	South America	23	0.18%
7.	Australia	20	0.16%
8.	Northern Europe	15	0.12%
9.	Pacific Islands	8	0.06%
10.	Middle East	6	0.05%
11.	Southern Africa	3	0.02%
12.	Northern Africa	1	0.01%
	Total	12,790	100.00%

Top Regions - Help Card

Geographic Regions – The geographic part of the world where visitors to your web site are located. "Region Unspecified" represents visitors whose geographic region could not be determined. "Region Unknown" represents visitors whose country has been determined but not identified with a specific region. If the WebTrends GeoTrends Database is turned on for this profile, the region is determined by looking up the visitor's IP address in this database. If

GeoTrends is not enabled, the region will be determined from the domain name.

Total – The total visits.

Visits – Number of visits from this geographic region. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves

Top Regions 73

the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that were from this geographic region.

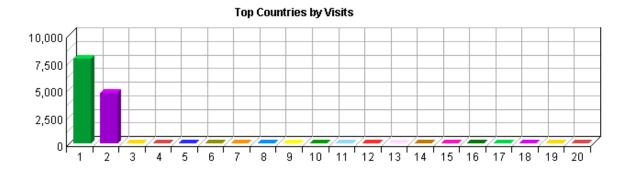
This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

Note: Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

74 Top Regions

Top Countries

This report identifies the top countries of the visitors to your site.



Top Countries

	Countries	Visits	%
1.	Unknown Origin	7,775	60.79%
2.	United States (US)	4,664	36.47%
3.	India (IN)	30	0.23%
4.	Canada (CA)	25	0.20%
5.	Russian Federation (RU)	25	0.20%
6.	Australia (AU)	20	0.16%
7.	Malaysia (MY)	20	0.16%
8.	Japan (JP)	19	0.15%
9.	United Kingdom (UK)	19	0.15%
10.	Macau (MO)	16	0.13%
11.	Brazil (BR)	15	0.12%
12.	Germany (DE)	15	0.12%
13.	China (CN)	15	0.12%
14.	France (FR)	13	0.10%
15.	Italy (IT)	11	0.09%
16.	Netherlands (NL)	7	0.05%
17.	Thailand (TH)	7	0.05%
18.	New Zealand (NZ)	7	0.05%
19.	Estonia (EE)	6	0.05%
20.	Mexico (MX)	5	0.04%
	Subtotal	12,714	99.41%
	Other	76	0.59%
	Total	12,790	100.00%

Top Countries 75

Top Countries - Help Card

Countries – If the WebTrends GeoTrends Database is turned on for this profile, the country is determined by looking up the visitor's IP address in this database. If GeoTrends is not enabled, the country will be determined from the domain name.

Total – The total visits where there was sufficient information to identify the country. This number may be less than the total visits overall.

Visits – Number of visits from the specified country. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits from the specified country.

Unknown Origin – The country associated with the visitor's domain name could not be determined.

This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

Note: Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

76 Top Countries

Top States and Provinces

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the states and provinces of North America and Australia, and regions of the United Kingdom with your most active visitors. Note that new data is being added as available.

No data for this section in the log data analyzed.

Top States and Provinces - Help Card

States and Provinces – If the WebTrends GeoTrends Database is turned on for this profile, the location is determined by looking up the visitor's IP address in this database.

Total – The total visits identified from states and provinces in North America. This number may be less than the total visits overall due to visitors from outside North America and visitors whose location could not be determined.

Visits – Number of visits from this state or province. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits from this state or province.

This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

Note: Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

Top Cities

If you have enabled the WebTrends GeoTrends Database for this profile, this page will list the cities with your most active visitors.

No data for this section in the log data analyzed.

Top Cities - Help Card

City – If the WebTrends GeoTrends Database is turned on for this profile, the location is determined by looking up the visitor's IP address in this database.

Total – The total visits where there was sufficient information to identify the city. This number may be less than the total visits overall due to visitors whose location could not be determined.

Visits – Number of visits from this city. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits from this city.

This information can help you meet the needs of your target audience as well as discover new audiences. Consider how you can make the content comprehensive and relevant to an international audience.

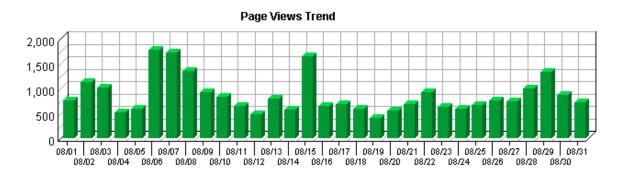
Note: Use this information carefully because it is based on Internet registration, and may not always be an accurate identifier of the visitor's actual location.

Top Cities 79

80 Top Cities

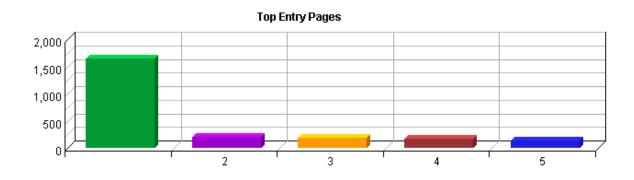
Pages Dashboard

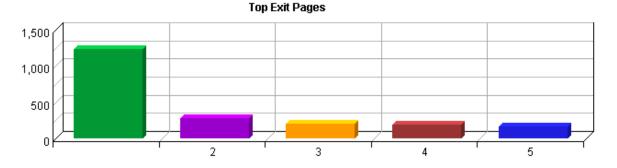
This displays key graphs and tables that provide an overview of the Pages chapter. Click on the title of a graph or table to navigate to the corresponding page.



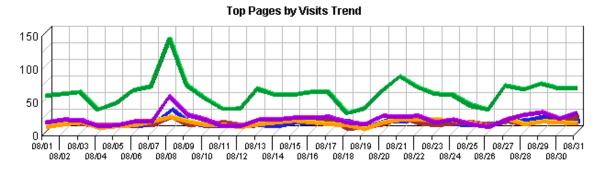
Page View Summary

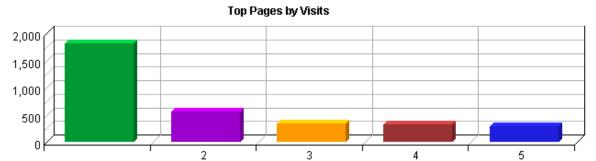
Page Views	26,579
Average per Day	857
Average Page Views per Visit	2.08

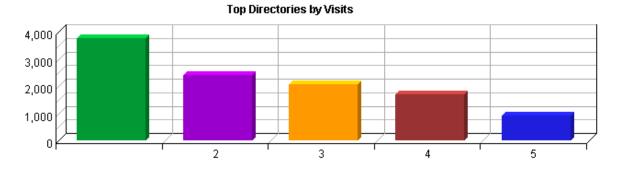




Pages Dashboard 81





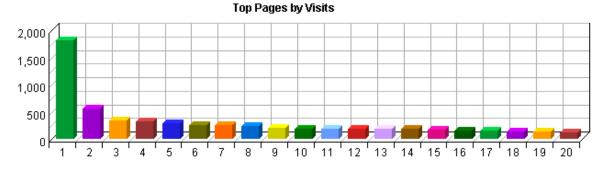


82 Pages Dashboard

Top Pages

This identifies the most popular web pages on your site and shows you the number of visits for each, and displays the average length of time the page was viewed.





Top Pages

	Pages	Visits	%	Views	Avg Time Viewed	Avg Time to Serve
1.	P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	1,811	7.42%	2,367	00:01:28	0
2.	About P3 P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/fact_sheet.html	558	2.29%	612	00:02:21	0
3.	2006/ 2007 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/current/	341	1.40%	381	00:02:15	0
4.	National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/	330	1.35%	355	00:03:28	0
5.	How to Apply Phase I - Project Development P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/apply/	291	1.19%	302	00:02:21	0
6.	2007 P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2007/	251	1.03%	262	00:03:12	0

	2007awardwinners.html					
7.	National Sustainable Design Expo Co–Sponsors Information For P3 NCER ORD http://es.epa.gov/ncer/p3/info/ cosponsors.html	248	1.02%	256	00:01:06	0
8.	P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/success/	230	0.94%	243	00:01:04	0
9.	Past P3 Projects P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/past/	200	0.82%	217	00:01:12	0
10.	P3 and Other Awards Ceremony P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ceremony/	192	0.79%	206	00:01:59	0
11.	Photo Gallery P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/photo.html	186	0.76%	239	00:00:52	0
12.	2006 P3 Award Winners Past P3 Projects P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ 2006awardwinners.html	184	0.75%	189	00:03:54	0
13.	Forms P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/forms/	180	0.74%	279	00:02:21	0
14.	Current Partners Information for Partners P3 NCER ORD US EPA http://es.epa.gov/ncer/P3/partners/	178	0.73%	202	00:05:42	0
15.	EPA: NCER: P3: People, Prosperity and the Planet Student Design Competition for http://es.epa.gov/ncer/p3/ designs_sustain_rfp.html	165	0.68%	168	00:06:52	0
16.	EPA: NCER: P3: People, Prosperity and the Planet Student Design Competition for http://es.epa.gov/ncer/p3/ designs_sustain_rfp_2005. html	161	0.66%	162	00:03:43	0
17.	Information for Current Grantees P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/teams/	160	0.66%	167	00:01:46	0
18.	Newsroom P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/news.html	134	0.55%	137	00:02:33	0
19.	2005 Project Descriptions and Photos P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/2005/ 2005_phase_1_project_websites.html	128	0.52%	137	00:02:21	0
20.	Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/	119	0.49%	125	00:02:19	0

Subtotal	6,047	24.78%	7,006 00:02:04
Other	18,359	75.22%	19,573 00:02:10
Total	24,406	100.00%	26,579 00:02:08

Top Pages - Help Card

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Views – Number of times this page was viewed by visitors.

% – Percentage of the total visits in which the visitor viewed this page at least once.

Average Time Viewed – Average length of time the specified page was viewed. (The format is hh:mm:ss – hours:minutes:seconds.)

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.



Pages with good content and design are more likely to attract visitors and be revisited. Less popular pages on a site can be made more appealing by improving the content or incorporating design elements similar to that on the more important pages. Always remember that people are far more interested in content than in design, and average view times can help determine which content is most important to your visitors.

Top Content Groups

This report identifies the most popular groups of web site pages and how often they were visited.

No data for this section in the log data analyzed.

Top Content Groups - Help Card

? Content Group – A defined group of web pages with specific things in common, such as the same types of products, services, or information.

Group Name – Name of the content group being analyzed.

Total – The sum of the visit counts for the content groups. During a single visit, the visitor may view pages in zero, one, or multiple content groups, causing some visits to be omitted from this total and some visits to be counted more than once.

Visits – Number of visits where the visitor viewed at least one page in the specified content group. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

% – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

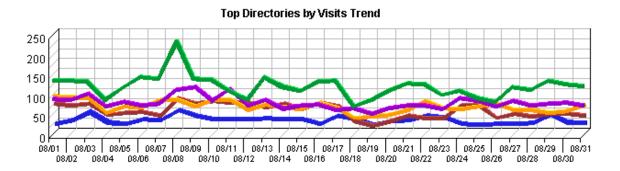
The information on this page can show you which content groups were most popular. This will reveal the reasons people visit your web site, and what is most interesting and least interesting to them.

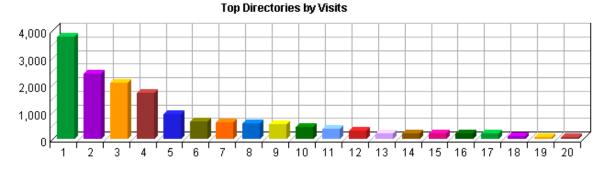
Top Content Groups 87

88 Top Content Groups

Top Directories

This report lists the most commonly accessed directories on your web site. This information can help determine the types of data most often requested.





Top Directories

	Path To Directory	Visits	%	Hits	Kbytes Transferred
1.	http://es.epa.gov/ncer/p3/	3,748	23.92%	5,902	123,414
2.	http://es.epa.gov/ncer/p3/ project_websites	2,410	15.38%	4,776	70,337
3.	http://es.epa.gov/ncer/P3/ press	2,064	13.17%	3,518	45,328
4.	http://es.epa.gov/ncer/p3/ project_photos	1,684	10.75%	3,122	16,574
5.	http://es.epa.gov/ncer/p3/ event_2007	902	5.76%	2,669	25,801
6.	http://es.epa.gov/ncer/p3/ event_2006	655	4.18%	1,550	12,733
7.	http://es.epa.gov/ncer/p3/ event_2005	611	3.90%	2,023	8,745
8.	http://es.epa.gov/ncer/p3/ info	563	3.59%	742	9,421
9.	http://es.epa.gov/ncer/p3/ success	557	3.55%	2,535	184,798
10.	http://es.epa.gov/ncer/p3/ expo	443	2.83%	1,291	212,479
11.	http://es.epa.gov/ncer/p3/ current	369	2.35%	409	20,238
12.	http://es.epa.gov/ncer/p3/ apply	291	1.86%	302	3,777
13.	http://es.epa.gov/ncer/p3/ forms	217	1.38%	364	5,678
14.	http://es.epa.gov/ncer/p3/ past	200	1.28%	217	2,141
15.	http://es.epa.gov/ncer/P3/ partners	194	1.24%	222	2,559
16.	http://es.epa.gov/ncer/p3/ teams	192	1.23%	223	4,497

Top Directories 89

17.	http://es.epa.gov/ncer/p3/ ceremony	192	1.23%	206	2,428
18.	http://es.epa.gov/ncer/p3/ other	89	0.57%	92	2,283
19.	http://es.epa.gov/ncer/p3/ projects	74	0.47%	83	966
20.	http://es.epa.gov/ncer/p3/ photos_2006	69	0.44%	197	1,820
	Subtotal	15,524	99.07%	30,443	756,006
	Other	146	0.93%	165	2,099
	Total	15,670	100.00%	30,608	758,104

Top Directories - Help Card

Path to Directory – The full URL path to the directory being analyzed.

Visits – Number of visits to pages within the specified directory. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Kbytes Transferred – Number of kilobytes of data transferred by the server from the specified directory to your visitors.

% – Percentage of visits or hits to, or kilobytes of data transferred from the specified directory compared to all other directories.

This report indicates the content visitors are most interested in. Use this information to determine which content areas to develop further, which areas to focus on less, and how you can arrange your content most effectively. If the table is sorted by kilobytes of data transferred, this page reveals what kind of data the server spends the most time transferring, and may suggest different ways to organize your data, or different ways to distribute the server load if you have more than one server.

90 Top Directories

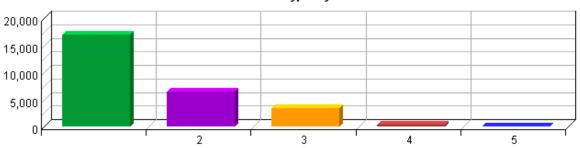
Files Dashboard

This displays key graphs and tables that provide an overview of the Files chapter. Click on the title of a graph or table to navigate to the corresponding page.

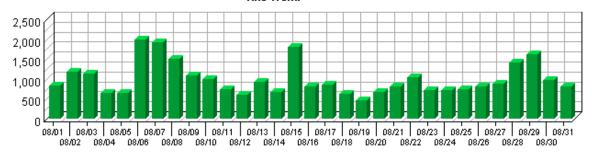
Hit Summary

Successful Hits for Entire Site	30,608
Average Hits per Day	987
Home Page Hits	2,367

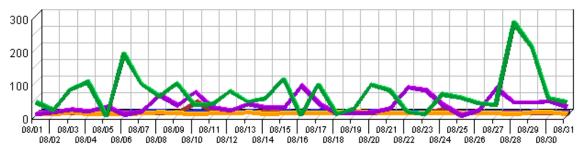
Most Accessed File Types by Files



Hits Trend



Most Downloaded Files Trend



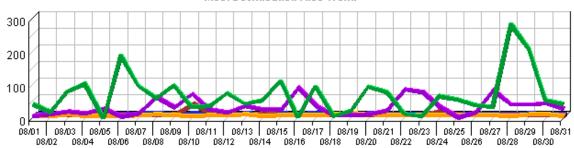
Files Dashboard 91

92 Files Dashboard

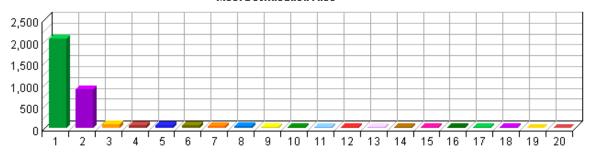
Most Downloaded Files

This report identifies the most popular files downloaded from your site.





Most Downloaded Files



Most Downloaded Files

	Downloaded Files	Downloads	%	Visits
1.	http://es.epa.gov/ncer/p3/ success/michigan.pdf	2,062	59.03%	143
2.	http://es.epa.gov/ncer/p3/ expo/p3publicbook041607.pdf	884	25.31%	134
3.	http://es.epa.gov/ncer/p3/ p3_factsheet.pdf	84	2.40%	79
4.	http://es.epa.gov/ncer/p3/ forms/2005p3forms.pdf	62	1.77%	14
5.	http://es.epa.gov/ncer/p3/ flyer2.pdf	56	1.60%	56
6.	http://es.epa.gov/ncer/p3/ flyer1.pdf	56	1.60%	56
7.	http://es.epa.gov/ncer/p3/ teams/p3_final.pdf	42	1.20%	38
8.	http://es.epa.gov/ncer/p3/ p3_comp_draft_schedule_2005.pdf	38	1.09%	37
9.	http://es.epa.gov/ncer/P3/ current/instructions.pdf	28	0.80%	28
10.	http://es.epa.gov/ncer/p3/ p3_comp_alt_accomodations_2005. pdf	25	0.72%	24
11.	http://es.epa.gov/ncer/p3/ p3_comp_transp_hotel_info_2005. pdf	23	0.66%	22
12.	http://es.epa.gov/ncer/P3/	23	0.66%	23

Most Downloaded Files 93

	forms/2004p3forms.pdf			
13.	http://es.epa.gov/ncer/p3/ p3_flyer_2005.pdf	16	0.46%	16
14.	http://es.epa.gov/ncer/p3/ teams/p3infopackage31907.pdf	14	0.40%	8
15.	http://es.epa.gov/ncer/p3/ p3_flyer_2005_version2.pdf	14	0.40%	14
16.	http://es.epa.gov/ncer/p3/ p3_final_report_instructions.pdf	13	0.37%	13
17.	http://es.epa.gov/ncer/p3/ Number_Assignments.pdf	13	0.37%	13
18.	http://es.epa.gov/ncer/P3/ p3_update.pdf	12	0.34%	12
19.	http://es.epa.gov/ncer/p3/ PosterInstructions.pdf	10	0.29%	10
20.	http://es.epa.gov/ncer/p3/ p3_poster.pdf	9	0.26%	9
	Subtotal	3,484	99.74%	749
	Other	9	0.26%	9
	Total	3,493	100.00%	758

Most Downloaded Files - Help Card

Pownloads – Number of times the specified file was downloaded by a visitor. If an error occurred during a transfer, the transfer is not counted.

Files – The path and filename of the file being analyzed.

Visits – The number of unique visitors who downloaded the specified file. If an error occurred in the transfer, the transfer is not counted.

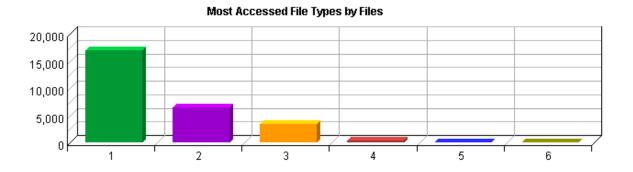
% – Percentage of times the specified file was downloaded compared to all downloaded files.

This information shows you the most popular downloadable files on your web site. Files that don't appear on the list, or appear low on the list, may require maintenance such as decreasing the file size, improving link placement, or elimination to make room for more popular content.

94 Most Downloaded Files

Most Accessed File Types

This report identifies the types of files accessed on your site and the total number of kilobytes of data transferred for each file type. Cached requests and erred hits are excluded from the totals. The types of files accessed are listed in descending order.



Most Accessed File Types

	File Type	Files	%	Kbytes Transferred
1.	html	16,889	62.15%	285,573
2.	htm	6,459	23.77%	30,243
3.	pdf	3,387	12.46%	428,789
4.	scc	423	1.56%	135
5.	ppt	11	0.04%	12,804
6.	db	4	0.01%	562
	Total	27,173	100.00%	758,104

Most Accessed File Types – Help Card



File Type – Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."

Files – Number of files of the specified type accessed by visitors to your site.

Kbytes Transferred – Number of kilobytes of data transferred for all files of the specified type.

% – Percentage of all kilobytes of data transferred for the specified file type.



This report provides general statistics for the type of data that visitors access on your site.

Most Uploaded Files

This report identifies the most popular files uploaded using FTP PUT, HTTP PUT, or HTTP POST.

No data for this section in the log data analyzed.

Most Uploaded Files - Help Card

Files – The path and filename of the uploaded file being analyzed.

Top Uploads - Number of times the specified file was uploaded to your site. If an error occurred during a transfer, the transfer is not counted.

Visits – Number of visits to your site where the specified file was uploaded. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times the specified file was uploaded compared with all uploaded files.

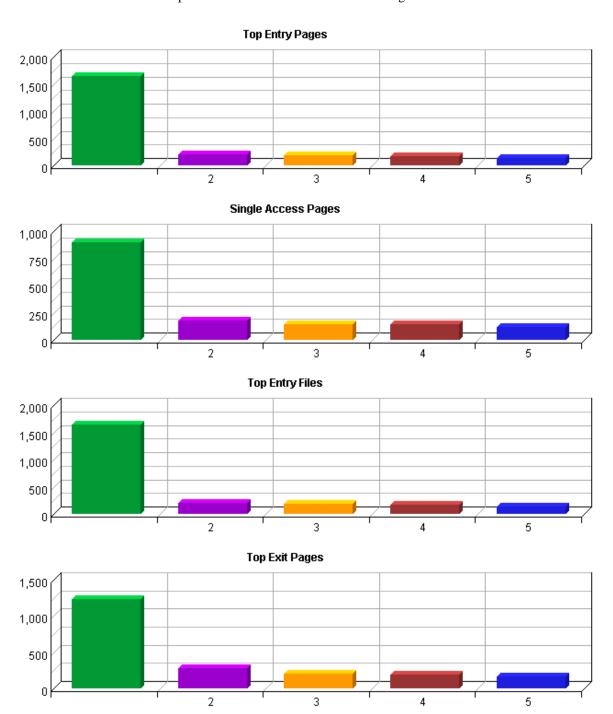
You may want to run virus scans on uploaded files.

Most Uploaded Files 97

98 Most Uploaded Files

Navigation Dashboard

This dashboard summarizes important information related to online navigation.

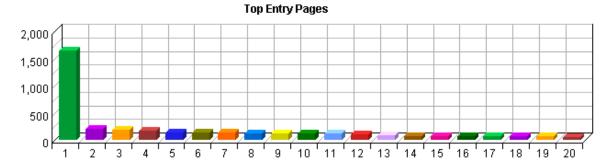


Navigation Dashboard 99

Top Entry Pages

This report identifies the first page viewed when a visitor visits your site. The most common entry page is usually the home page, but other common entry pages include specific URLs that visitors type, pages that have been bookmarked, or pages referred to by other sites.





Top Entry Pages

	Pages	Visits	%
1.	P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	1,645	13.84%
2.	About P3 P3 NCER ORD US EPA http://es.epa.gov/ncer/P3/ fact_sheet.html	204	1.72%
3.	National Sustainable Design Expo Co-Sponsors Information For P3 NCER ORD http://es.epa.gov/ncer/p3/info/ cosponsors.html	184	1.55%
4.	National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/	175	1.47%
5.	Forms P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/forms/	139	1.17%
6.	Current Partners Information for Partners P3 NCER ORD US EPA http://es.epa.gov/ncer/P3/partners/	137	1.15%
7.	EPA: NCER: P3: People, Prosperity and the Planet Student Design	137	1.15%

Top Entry Pages 101

	Competition for http://es.epa.gov/ncer/p3/ designs_sustain_rfp.html		
8.	2006/ 2007 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/current/	125	1.05%
9.	2006 P3 Award Winners Past P3 Projects P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ 2006awardwinners.html	122	1.03%
10.	2007 P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2007/ 2007awardwinners.html	122	1.03%
11.	EPA: NCER: P3: People, Prosperity and the Planet Student Design Competition for http://es.epa.gov/ncer/p3/ designs_sustain_rfp_2005. html	113	0.95%
12.	How to Apply Phase I - Project Development P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/apply/	98	0.82%
13.	2005 Project Descriptions and Photos P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2005/ 2005_phase_1_project_websites.html	89	0.75%
14.	P3 and Other Awards Ceremony P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ceremony/	68	0.57%
15.	Other Sustainability Resources P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/other/	68	0.57%
16.	2006–2007 Project Descriptions and Photos P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/2006/ project_websites.html	67	0.56%
17.	Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/	63	0.53%
18.	P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ ncer/ p3/ success/	61	0.51%
19.	Additional Awards P3 Award Competition P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ addawards.html	60	0.50%

102 Top Entry Pages

20.	P3 Newsroom Archive 2006 Newsroom P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/press/	59	0.50%
	Subtotal	3,736	31.44%
	Other	8,147	68.56%
	Total	11,883	100.00%

Top Entry Pages – Help Card

Entry Page – The first page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the entry page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was the entry page compared with other entry pages.



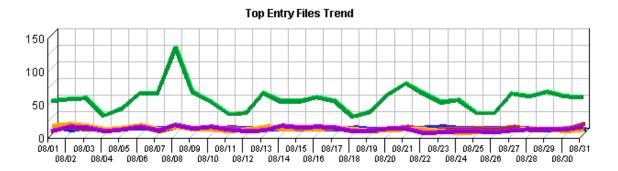
This information can indicate how you might want to optimize the architecture of your web site based on where your visitors are entering. It can also help you determine which external links are most effective. Consider updating meta tags and links.

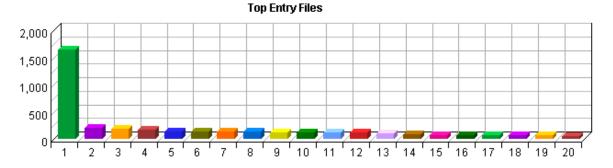
Top Entry Pages 103

104 Top Entry Pages

Top Entry Files

This report identifies the first hit from a visitor visiting your site. This is most likely the home page but, in some cases it may also be specific URLs that visitors enter to go directly to a particular file or page.





Top Entry Files

	Files	Visits	%
1.	http://es.epa.gov/ncer/p3/	1,642	12.84%
2.	http://es.epa.gov/ncer/P3/ fact_sheet.html	204	1.59%
3.	http://es.epa.gov/ncer/p3/ info/cosponsors.html	184	1.44%
4.	http://es.epa.gov/ncer/p3/ expo/	174	1.36%
5.	http://es.epa.gov/ncer/p3/ forms/	139	1.09%
6.	http://es.epa.gov/ncer/P3/ partners/	137	1.07%
7.	http://es.epa.gov/ncer/p3/ designs_sustain_rfp.html	137	1.07%
8.	http://es.epa.gov/ncer/p3/ success/michigan.pdf	135	1.06%
9.	http://es.epa.gov/ncer/p3/ current/	124	0.97%
10.	http://es.epa.gov/ncer/p3/ project_websites/2007/ 2007awardwinners.html	122	0.95%
11.	http://es.epa.gov/ncer/p3/ project_websites/2006/ 2006awardwinners.html	121	0.95%
12.	http://es.epa.gov/ncer/p3/	113	0.88%

Top Entry Files 105

	designs_sustain_rfp_2005.html		
13.	http://es.epa.gov/ncer/p3/ apply/	98	0.77%
14.	http://es.epa.gov/ncer/p3/ project_websites/2005/ 2005_phase_1_project_websites.html	88	0.69%
15.	http://es.epa.gov/ncer/p3/ expo/p3publicbook041607.pdf	74	0.58%
16.	http://es.epa.gov/ncer/p3/ other/	68	0.53%
17.	http://es.epa.gov/ncer/p3/ project_websites/2006/ project_websites.html	67	0.52%
18.	http://es.epa.gov/ncer/p3/ ceremony/	67	0.52%
19.	http://es.epa.gov/ncer/p3/ info/	63	0.49%
20.	http://es.epa.gov/ncer/p3/ addawards.html	59	0.46%
	Subtotal	3,816	29.84%
	Other	8,974	70.16%
	Total	12,790	100.00%

Top Entry Files – Help Card

Files – Refers to the first file loaded to a visitor's browser. Contrast this with the first page loaded to a visitor's browser. The entry page for some visitors is not a formally defined page, so the information in this table and graph include all first hits regardless if the hit was on a formal page or not.

Visits – Number of visits by visitors whose first hit was the specified file. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

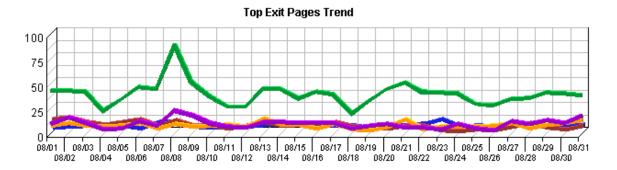
% – Refers to the total numbers of visits.

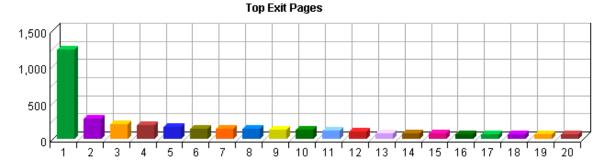
Consider what catches the attention of visitors most quickly and effectively.

106 Top Entry Files

Top Exit Pages

This report identifies the last page visitors viewed before they left your site.





Top Exit Pages

	Pages	Visits	%
1.	P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	1,227	10.33%
2.	About P3 P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html	281	2.37%
3.	National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/	205	1.73%
4.	National Sustainable Design Expo Co–Sponsors Information For P3 NCER ORD http://es.epa.gov/ncer/p3/info/ cosponsors.html	191	1.61%
5.	2006/ 2007 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/current/	166	1.40%
6.	2007 P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/2007/ 2007awardwinners.html	142	1.20%
7.		140	1.18%

Forms | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/forms/

	http://es.epa.gov/ncer/p3/forms/		
8.	Current Partners Information for Partners P3 NCER ORD US EPA http://es.epa.gov/ncer/P3/partners/	137	1.15%
9.	EPA: NCER: P3: People, Prosperity and the Planet Student Design Competition for http://es.epa.gov/ncer/p3/ designs_sustain_rfp.html	132	1.11%
10.	How to Apply Phase I - Project Development P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/apply/	130	1.09%
11.	2006 P3 Award Winners Past P3 Projects P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ 2006awardwinners.html	110	0.93%
12.	EPA: NCER: P3: People, Prosperity and the Planet Student Design Competition for http://es.epa.gov/ncer/p3/ designs_sustain_rfp_2005. html	108	0.91%
13.	P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/success/	72	0.61%
14.	P3 and Other Awards Ceremony P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ceremony/	71	0.60%
15.	2005 Project Descriptions and Photos P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2005/ 2005_phase_1_project_websites.html	70	0.59%
16.	Additional Awards P3 Award Competition P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ addawards.html	69	0.58%
17.	Other Sustainability Resources P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/other/	68	0.57%
18.	Photo Gallery P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/photo.html	67	0.56%
19.	Past P3 Projects P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/past/	63	0.53%
20.	Information For P3 NCER ORD US EPA	62	0.52%

http://es.epa.gov/ncer/p3/info/		
Subtotal	3,511	29.56%
Other	8,366	70.44%
Total	11,877	100.00%

Top Exit Pages – Help Card

?

Exit Page – The last page viewed during a visit to your web site. If a visit consists only of hits to non–page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

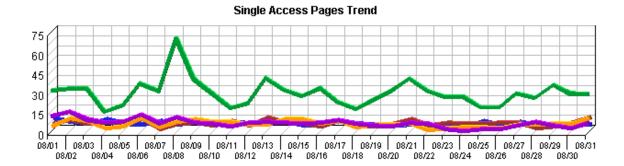
% – Percentage of times this page was the exit page compared with other exit pages.

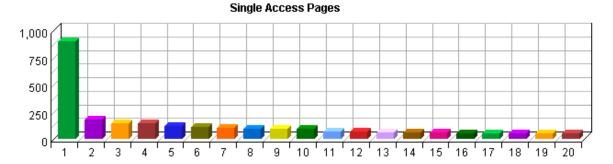


You can use this information to determine your visitors' satisfaction with their visits. Visitors may have left this page because they found what they were looking for, lost interest, determined the content didn't apply to them, or for many other reasons. If your top exit page is your home page, this may be an indication that you are alienating a lot of first time visitors.

Single Access Pages

This report identifies the pages on your web site that visitors open, then exit from, without viewing any other page.





Single Access Pages

	Pages	Visits	%
1.	P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/	899	9.67%
2.	National Sustainable Design Expo Co-Sponsors Information For P3 NCER ORD http://es.epa.gov/ncer/p3/info/ cosponsors.html	176	1.89%
3.	About P3 P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/fact_sheet.html	145	1.56%
4.	National Sustainable Design Expo P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/expo/	140	1.51%
5.	EPA: NCER: P3: People, Prosperity and the Planet Student Design Competition for http://es.epa.gov/ncer/p3/ designs_sustain_rfp.html	121	1.30%
6.	Current Partners Information for Partners P3 NCER ORD US EPA http://es.epa.gov/ncer/P3/partners/	112	1.21%
7.		99	1.07%

Single Access Pages 111

	2007 P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2007/ 2007awardwinners.html		
8.	2006/ 2007 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/current/	96	1.03%
9.	EPA: NCER: P3: People, Prosperity and the Planet Student Design Competition for http://es.epa.gov/ncer/p3/ designs_sustain_rfp_2005. html	96	1.03%
10.	2006 P3 Award Winners Past P3 Projects P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ 2006awardwinners.html	95	1.02%
11.	How to Apply Phase I - Project Development P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/apply/	67	0.72%
12.	Forms P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/forms/	65	0.70%
13.	Other Sustainability Resources P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/other/	61	0.66%
14.	2005 Project Descriptions and Photos P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2005/ 2005_phase_1_project_websites.html	59	0.63%
15.	2006–2007 Project Descriptions and Photos P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ project_websites/ 2006/ project_websites.html	56	0.60%
16.	Additional Awards P3 Award Competition P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ addawards.html	53	0.57%
17.	Information For P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/info/	53	0.57%
18.	P3 Award Winners P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/success/	51	0.55%
19.	P3 and Other Awards Ceremony P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ceremony/	50	0.54%

20.	EPA Sustainability Programs P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/epa/	47	0.51%
	Subtotal	2,541	27.35%
	Other	6,751	72.65%
	Total	9,292	100.00%

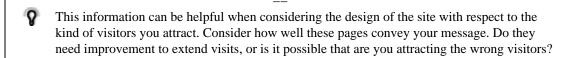
Single Access Pages - Help Card

Single Access Page – A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.

Pages – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visits – Number of visits where the specified page was the exit page. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times this page was a single access page compared with other single access pages.



Single Access Pages 113

Top Paths Through Site

This report tracks visitor activity beginning with their entry page into the site—the first page they open—then all subsequent pages during their visit. The default definition for a page in this context is defined as a document ending with the extension .htm, .html, or .asp. This definition can be changed by the system administrator.

Top Paths Through Site

Starting Page Pa	ths from Start	Visits	%
All Entry		1,101	9.27%
Pages	1. P3 NCER ORD US EPA		
	http://es.epa.gov/ncer/p3/		
		179	1.51%
	1. National Sustainable Design Expo Co-Sponsors Information		
	For P3 NCER ORD http://es.epa.gov/ncer/p3/ info/cosponsors.html		
	http://es.epa.gov/http://http://cosponsors.html	1.47	1.040/
	1. National Sustainable Design Expo P3 NCER ORD US	147	1.24%
	EPA		
	http://es.epa.gov/ncer/p3/ expo/		
		146	1.23%
	1. About P3 P3 NCER ORD US EPA	1.0	1.2070
	http://es.epa.gov/ncer/p3/ fact_sheet.html		
		125	1.05%
	1. Current Partners Information for Partners P3 NCER ORD US EPA		
	http://es.epa.gov/ncer/P3/ partners/		
		122	1.03%
	1. EPA: NCER: P3: People, Prosperity and the Planet Student		110070
	Design Competition for		
	http://es.epa.gov/ncer/p3/ designs_sustain_rfp.html		
		122	1.03%
	1. Forms P3 NCER ORD US EPA		
	http://es.epa.gov/ncer/p3/ forms/		
	1 ADD CARDE DATE I DA I NORDI LODDI LUCEDA	101	0.85%
	1. 2006/2007 P3 Teams P3 NCER ORD US EPA http://es.epa.gov/ncer/p3/ current/		
	http://cs.cpa.gov/hcci/ps/ current	00	0.020/
	1. 2007 P3 Award Winners P3 NCER ORD US EPA	99	0.83%
	http://es.epa.gov/ncer/p3/ project_websites/2007/		
	2007awardwinners.html		
		96	0.81%
	1. EPA: NCER: P3: People, Prosperity and the Planet Student		
	Design Competition for		
	http://es.epa.gov/ncer/p3/ designs_sustain_rfp_2005.html		
		96	0.81%
	1. 2006 P3 Award Winners Past P3 Projects P3 NCER ORD		
	US EPA http://es.epa.gov/ncer/p3/ project_websites/2006/		
	http://cs.cpa.gov/nect/ps/ptoject_websites/2000/		

2006awardwinners.html

69 0.58% 1. How to Apply | Phase I - Project Development | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ apply/ 65 0.55% 1. P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ 2. About P3 | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ fact_sheet.html 61 0.51% 1. Other Sustainability Resources | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ other/ 59 0.50% 1. 2005 Project Descriptions and Photos | P3 | NCER | ORD | US http://es.epa.gov/ncer/p3/ project_websites/2005/ 2005_phase_1_project_websites.html 57 0.48% 1. 2006–2007 Project Descriptions and Photos | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ project_websites/2006/ project_websites.html 54 0.45% 1. Information For | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ info/ 53 0.45% 1. Additional Awards | P3 Award Competition | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ addawards.html 53 0.45% 1. P3 Newsroom Archive | 2006 Newsroom | P3 | NCER | ORD | US EPA http://es.epa.gov/ncer/p3/ press/ 52 0.44% 1. P3 and Other Awards Ceremony | P3 | NCER | ORD | US **EPA**

Top Paths Through Site - Help Card

Path Through Site – The sequence of pages a visitor views, from the entry page to the exit page.

http://es.epa.gov/ncer/p3/ ceremony/

Paths From Start – With the exception of the starting page, this column lists the pages of the top paths taken through your site. The paths listed are limited to the paths configured for path analysis for this profile. These lists are grouped so that more than one row has the same starting page. To see the starting page for each of these lists, look in the Starting Page column and find the first entry up from the Paths from Start row.

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Starting Page – The first page, or entry page, in the full path visitors take through your site.

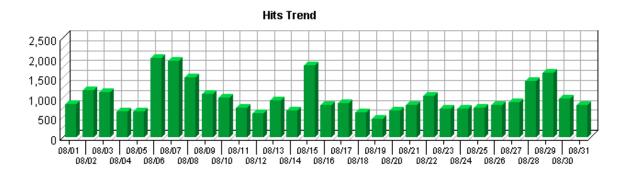
Visits - Number of visits where the specified path was followed. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of times that the specified path through your site was taken compared to all other listed paths through your site.

Use this information to evaluate the design of your web site. Where do your visitors go once they reach your site? Which pages are visited first? Do your visitors appear to be looking for pages that should be more accessible?

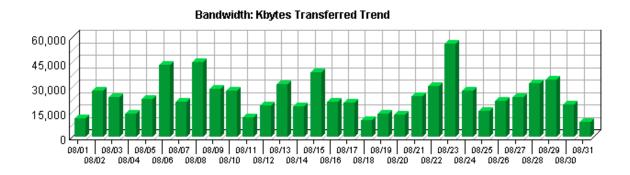
Technical Dashboard

This dashboard summarizes important information related to online technical activity.



Hit Summary

Successful Hits for Entire Site	30,608
Average Hits per Day	987
Home Page Hits	2,367



Technical Statistics

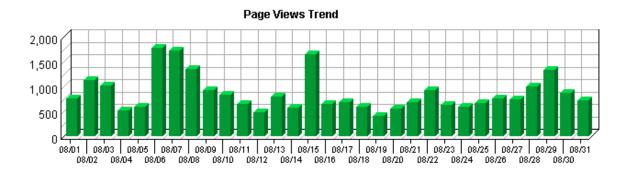
Total Hits	35,027	100%
Successful Hits	30,608	87.38%
Failed Hits	4,419	12.62%
Cached Hits	3,435	9.81%

Technical Dashboard 119

120 Technical Dashboard

Page Views Trend

This report helps you determine the bandwidth requirements of your web site by tracking page views over the course of the report period.



Page Views Trend

Time Interval	Page Views	%
08/01	758	2.85%
08/02	1,124	4.23%
08/03	1,016	3.82%
08/04	513	1.93%
08/05	598	2.25%
08/06	1,771	6.66%
08/07	1,728	6.50%
08/08	1,344	5.06%
08/09	924	3.48%
08/10	835	3.14%
08/11	651	2.45%
08/12	478	1.80%
08/13	796	2.99%
08/14	570	2.14%
08/15	1,645	6.19%
08/16	657	2.47%
08/17	689	2.59%
08/18	592	2.23%
08/19	405	1.52%
08/20	553	2.08%
08/21	688	2.59%
08/22	933	3.51%
08/23	627	2.36%
08/24	600	2.26%
08/25	659	2.48%

Page Views Trend 121

08/26	751	2.83%
08/27	749	2.82%
08/28	1,008	3.79%
08/29	1,327	4.99%
08/30	867	3.26%
08/31	723	2.72%
Total	26,579	100.00%

Page Views Trend - Help Card



Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Page View – A hit to any file classified as a page. In order to view a web page with embedded images, for example, a browser must retrieve multiple files. The page and its embedded files counts as a single page view.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of total page views that occurred during the specified time interval.

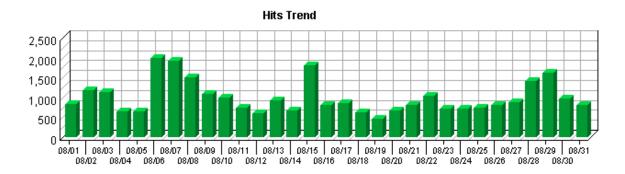


Periods of less activity can be considered good times for maintenance and content improvement.

122 Page Views Trend

Hits Trend

This report helps you learn the bandwidth requirements of your site by tracking hits over the course of the report period.



Hits Trend

Time Interval	Hits	%
08/01	822	2.69%
08/02	1,175	3.84%
08/03	1,140	3.72%
08/04	646	2.11%
08/05	647	2.11%
08/06	1,988	6.50%
08/07	1,927	6.30%
08/08	1,498	4.89%
08/09	1,085	3.54%
08/10	1,002	3.27%
08/11	750	2.45%
08/12	593	1.94%
08/13	917	3.00%
08/14	672	2.20%
08/15	1,817	5.94%
08/16	799	2.61%
08/17	859	2.81%
08/18	616	2.01%
08/19	452	1.48%
08/20	671	2.19%
08/21	808	2.64%
08/22	1,047	3.42%
08/23	720	2.35%
08/24	722	2.36%
08/25	732	2.39%

Hits Trend 123

08/26	820	2.68%
08/27	877	2.87%
08/28	1,415	4.62%
08/29	1,613	5.27%
08/30	975	3.19%
08/31	803	2.62%
Total	30,608	100.00%

Hits Trend - Help Card



Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

% – Percentage of hits that occurred during the specified time interval.

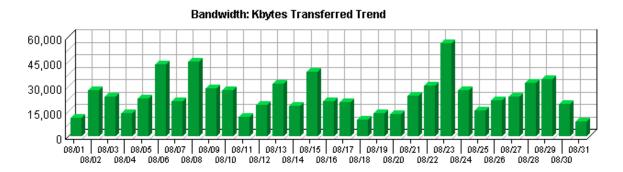


Periods of less activity can be considered good times for maintenance and content improvement.

124 Hits Trend

Bandwidth: Kbytes Transferred Trend

This report helps you see the bandwidth requirements of your site by tracking kilobytes transferred over the course of the report period.

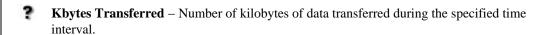


Bandwidth: Kbytes Transferred Trend

Time Interval	Kbytes Transferred	%
08/01	11,321	1.49%
08/02	27,907	3.68%
08/03	23,788	3.14%
08/04	13,996	1.85%
08/05	22,561	2.98%
08/06	43,530	5.74%
08/07	21,004	2.77%
08/08	44,990	5.93%
08/09	28,993	3.82%
08/10	27,579	3.64%
08/11	11,884	1.57%
08/12	18,726	2.47%
08/13	31,509	4.16%
08/14	18,136	2.39%
08/15	38,723	5.11%
08/16	21,200	2.80%
08/17	20,733	2.73%
08/18	9,825	1.30%
08/19	13,903	1.83%
08/20	13,397	1.77%
08/21	24,644	3.25%
08/22	30,453	4.02%
08/23	56,377	7.44%
08/24	27,671	3.65%
08/25	15,278	2.02%

08/26	21,460	2.83%
08/27	24,132	3.18%
08/28	32,040	4.23%
08/29	34,336	4.53%
08/30	19,297	2.55%
08/31	8,728	1.15%
Total	758,104	100.00%

Bandwidth: Kbytes Transferred Trend - Help Card



Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

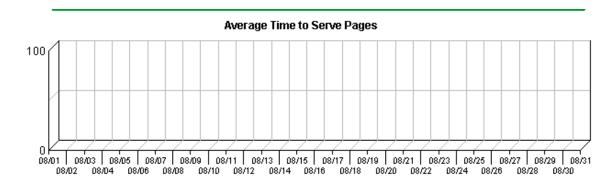
% – Percentage of total kilobytes of data transferred that were transferred during the specified time interval.



Periods of less activity can be considered good times for maintenance and content improvement.

Average Time to Serve Pages

This report displays the average amount of time (in milliseconds) it takes to serve pages. **Note**: Not all web servers log the information necessary to create this report.

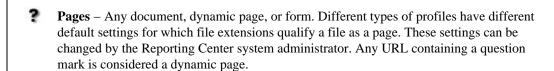


Average Time to Serve Pages

Time Interval	Total Time to Serve	Pages Served	Average Time to Serve
08/01	0	758	0
08/02	0	1,124	0
08/03	0	1,016	0
08/04	0	513	0
08/05	0	598	0
08/06	0	1,771	0
08/07	0	1,728	0
08/08	0	1,344	0
08/09	0	924	0
08/10	0	835	0
08/11	0	651	0
08/12	0	478	0
08/13	0	796	0
08/14	0	570	0
08/15	0	1,645	0
08/16	0	657	0
08/17	0	689	0
08/18	0	592	0
08/19	0	405	0
08/20	0	553	0
08/21	0	688	0
08/22	0	933	0
08/23	0	627	0
08/24	0	600	0
08/25	0	659	0

08/26	0	751	0
08/27	0	749	0
08/28	0	1,008	0
08/29	0	1,327	0
08/30	0	867	0
08/31	0	723	0
Total	0	26,579	0.0

Average Time to Serve Pages - Help Card



Time Interval – A one–year report displays monthly time increments. A one–quarter report displays weekly time increments. A one–month report or a one–week report displays daily time increments. A daily report displays hourly time increments. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Total Time to Serve – The total amount of time the server spent serving documents during the specified time interval.

Pages Served – Number of pages served to visitors during the specified time interval.

Average Time to Serve – Average amount of time (in milliseconds) it took to serve each document during the specified time interval. The time to serve spans from the time the server got a page request until it transmitted all the data.

Note: Zero values in this column probably indicates that your web server is not logging Time to Serve information.

Consider increasing your available bandwidth if the times to serve spike at rates disproportionate to the number of documents served during the same time interval. If you see this problem and have enough bandwidth, your server power may be a factor.

Errors Dashboard

This displays key graphs and tables that provide an overview of the Errors chapter. Click on the title of a graph or table to navigate to the corresponding page.

Technical Statistics

Total Hits	35,027	100%
Successful Hits	30,608	87.38%
Failed Hits	4,419	12.62%
Cached Hits	3,435	9.81%





Errors Dashboard 129

130 Errors Dashboard

Client Errors

This report identifies the error codes from the browsers accessing your server.



Client Errors

	HTTP Status Codes	Hits	0/0
1.	403 Forbidden	3,259	73.75%
2.	404 Not Found	1,160	26.25%
	Total	4,419	100.00%

Client Errors - Help Card

? Client Errors – An error caused by a problem on your visitor's end of the web site connection. The server is not responsible for client errors.

Hits – Number of failed hits that returned this status code.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of total failed hits that returned this status code.

Use this page to determine what maintenance is necessary.

Client Errors 131

132 Client Errors

File Not Found Errors

This report identifies files that returned "404 - Not Found" or "410 - Gone" errors from your server.



File Not Found Errors

	Files Not Found and Referring URL	Hits	%
1.	/ncer/p3/highcountypress.pdf (no referrer)	17	1.47%
2.	/ncer/p3/k/ (no referrer)	16	1.38%
3.	/ncer/p3/Templates/ceremony/ (no referrer)	16	1.38%
4.	/ncer/p3/expo/index.php? _REQUEST=&_REQUEST[option]= com_content&_REQUEST[Itemid=1&GLOBALS=& mosConfig_absolute_path=http:/ /patrickyong.com/images/id. txt? (no referrer)	13	1.12%
5.	/ncer/p3/expo/ weblist_exhibitors2007.html/index.php? _REQUEST=&_REQUEST[option]= com_content&_REQUEST[Itemid=1&GLOBALS=& mosConfig_absolute_path=http:// patrickyong.com/images/id.txt? (no referrer)	13	1.12%
6.	/ncer/p3/expo/ weblist_exhibitors2007.html//index2.php? _REQUEST=&_REQUEST[option]= com_content&_REQUEST[Itemid]=1&GLOBALS= &mosConfig_absolute_path=http: //usuarios.arnet.com.ar/ larry123/safe.txt? (no referrer)	11	0.95%
7.	/ncer/p3/info/team/ (no referrer)	10	0.86%
8.	/ncer/p3/expo//index2.php? _REQUEST=&_REQUEST[option]= com_content&_REQUEST[Itemid]=1& GLOBALS=&mosConfig_absolute_path= http://usuarios.arnet.com.ar/ larry123/safe.txt? (no referrer)	10	0.86%

9.	/ncer/p3/current/su833173. html (no referrer)	9	0.78%
10.	/ncer/p3/project_websites/ 2006/SU833153.html (no referrer)	9	0.78%
11.	/ncer/p3/project_websites/ teams/ (no referrer)	8	0.69%
12.	/ncer/p3/ / (no referrer)	8	0.69%
13.	/ncer/p3/expo/ weblist_exhibitors2007.html/index.php? _REQUEST=&_REQUEST[option]= com_content&_REQUEST[Itemid]=1&GLOBALS=& mosConfig_absolute_path=http:// e-smkk.net/cache/id.txt? (no referrer)	7	0.60%
14.	/ncer/P3/forms (no referrer)	7	0.60%
15.	/ncer/p3/expo/index.php? _REQUEST=&_REQUEST[option]= com_content&_REQUEST[Itemid]=1&GLOBALS= &mosConfig_absolute_path=http: //e-smkk.net/cache/id.txt? (no referrer)	7	0.60%
16.	/ncer/P3/ncer/p3/info/ (no referrer)	7	0.60%
17.	/ncer/p3/k/ http://es.epa.gov/ncer/p3/ press/05_14_07.html	6	0.52%
18.	/ncer/p3/fact_sheet/ (no referrer)	6	0.52%
19.	/ncer/p3/sitemap.rdf (no referrer)	6	0.52%
20.	/ncer/p3/expo/sitemap.rdf (no referrer)	6	0.52%
	Subtotal	192	16.55%
	Other	968	83.45%
	Total	1,160	100.00%

File Not Found Errors - Help Card

Hits – Number of times a request for this file returned a "404 – Not Found" error or a "410 – Gone" error from your server.

Files – This column lists the file that could not be found and the URL of the referrer (if known).

% – Percentage of the total 404 and 410 errors that were for this file.

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Check the links to all pages and files listed in this table. The files were either moved or they no longer exist, and the links are no longer successful.

Server Errors

This report lists the errors which occurred on the server.

These errors did not occur in the log data during the requested reporting period.

Server Errors - Help Card

5

Hits – Number of failed hits of the type specified in the "Pages" column. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

HTTP Status Codes – The status code for the specific error that occurred.

% – Percentage of failed hits that were of the specified type.



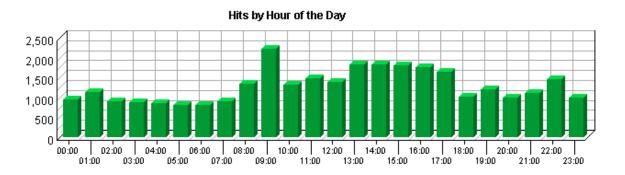
Use this page to determine what maintenance is necessary.

Server Errors 137

138 Server Errors

Activity Dashboard

This displays key graphs and tables that provide an overview of the Activity chapter. Click on the title of a graph or table to navigate to the corresponding page.

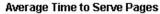


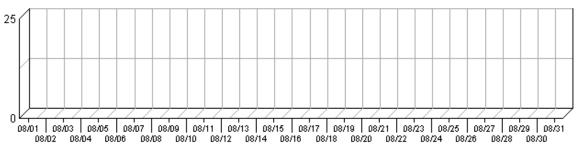
Most Active Summary

Most Active Date	August 06, 2007
Number of Hits on Most Active Date	1,988
Most Active Day of the Week	Wed
Most Active Hour of the Day	09:00-09:59

Activity on Weekdays Summary

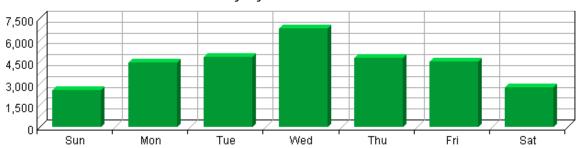
Total Hits Weekdays	25,352
Total Visits Weekdays	9,848
Average Number of Visits per day on Weekdays	428
Average Number of Hits per day on Weekdays	1,102





Activity Dashboard 139

Hits by Day of the Week

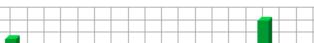


Least Active Summary

Least Active Date	August 19, 2007
Number of Hits on Least Active Date	452
Least Active Day of the Week	Sun
Least Active Hour of the Day	06:00-06:59

Activity on Weekends Summary

Total Hits Weekend	5,256
Total Visits Weekend	2,942
Average Number of Visits per Weekend	735
Average Number of Hits per Weekend	1,314



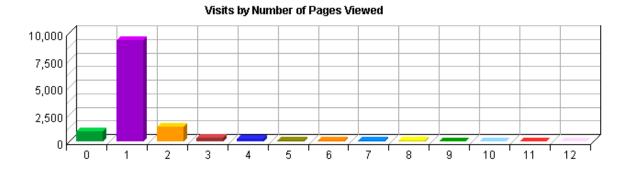


Bandwidth: Kbytes Transferred Trend

140 Activity Dashboard

Visits by Number of Pages Viewed

This report shows you how many times visitors viewed one page, how many viewed two pages, etc.



Visits by Number of Pages Viewed

Number of Pages Viewed	Visits	%
0	908	7.10%
1	9,292	72.68%
2	1,385	10.83%
3	379	2.96%
4	232	1.81%
5	122	0.95%
6	72	0.56%
7	50	0.39%
8	50	0.39%
9	39	0.31%
10	32	0.25%
11	25	0.20%
12	22	0.17%
Subtotal	12,608	98.62%
Other	177	1.38%
Total	12,785	100.00%

Visits by Number of Pages Viewed - Help Card

Number of Pages Viewed – The number of pages viewed during a visit. If the visitor viewed only non–page files such as a .gif or a .jpeg, the count of pages viewed is zero for that visit.

Visits – Number of visits by visitors who viewed the specified number of pages. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default

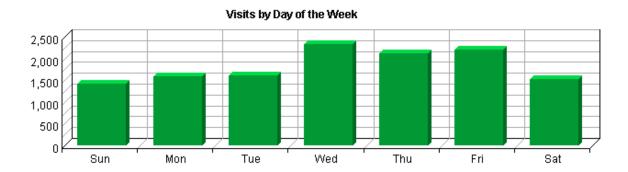
idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits by people who viewed the specified number of pages.

You can use this information to quickly find out the number and percentages of viewers who read a given number of pages on your site. If most visitors only view a few pages, it may indicate that they cannot find the content they are looking for.

Visits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Visits by Day of the Week

Day	Visits	%
Sun	1,412	11.04%
Mon	1,597	12.49%
Tue	1,603	12.53%
Wed	2,332	18.23%
Thu	2,115	16.54%
Fri	2,201	17.21%
Sat	1,530	11.96%
Total Weekend	2,942	23.00%
Total Weekdays	9,848	77.00%
Total	12,790	100.00%

Visits by Day of the Week - Help Card

3

Day – Specified day of the week being tracked.

Visits – Number of visits on the specified day of the week. If the report period is longer than one week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total visits that occurred on the specified day of the week.

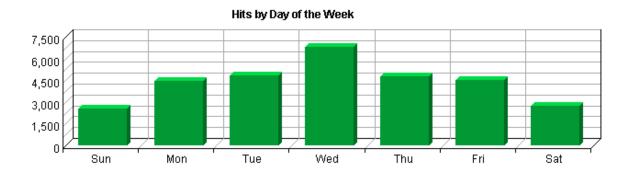
B

Number of visits on the specified day of the week. If the report period is longer than one

week, and there are, for example, two Mondays, the value represented includes the combined total of both Mondays. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

Hits by Day of the Week

This report shows the activity for each day of the week within the reporting period. Unsuccessful hits are not included.



Hits by Day of the Week

Day	Hits	%
Sun	2,512	8.21%
Mon	4,453	14.55%
Tue	4,822	15.75%
Wed	6,797	22.21%
Thu	4,754	15.53%
Fri	4,526	14.79%
Sat	2,744	8.96%
Total Weekend	5,256	17.17%
Total Weekdays	25,352	82.83%
Total	30,608	100.00%

Hits by Day of the Week - Help Card

3

Day – Specified day of the week being tracked.

Hits – Number of hits on the specified day of the week. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

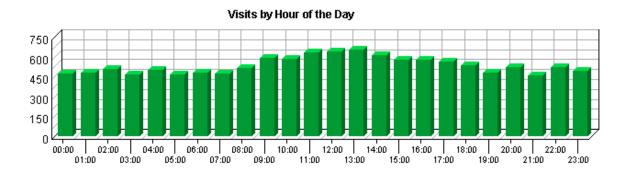
 $\mbox{\%}$ – Percentage of total hits that occurred on the specified day of the week.

S

Days of less activity should be considered good days for maintenance and content improvement.

Visits by Hour of the Day

This report shows activity for each hour of the day. It also shows the most and the least active hours of the day for the report period.



Visits by Hour of the Day

Hour	Visits	%
00:00	472	3.69%
01:00	482	3.77%
02:00	508	3.97%
03:00	465	3.64%
04:00	502	3.92%
05:00	466	3.64%
06:00	480	3.75%
07:00	473	3.70%
08:00	513	4.01%
09:00	593	4.64%
10:00	582	4.55%
11:00	635	4.96%
12:00	641	5.01%
13:00	651	5.09%
14:00	611	4.78%
15:00	579	4.53%
16:00	573	4.48%
17:00	563	4.40%
18:00	538	4.21%
19:00	480	3.75%
20:00	519	4.06%
21:00	455	3.56%
22:00	519	4.06%
23:00	490	3.83%
Total Visits during Work Hours (8:00am-5:00pm)	5,378	42.05%

Total Visits during After Hours (5:01pm-7:59am)	7,412	57.95%
Total	12,790	100.00%

Summary of Visits by Hour of the Day

Most Active Hour of the Day	13:00-13:59
Least Active Hour of the Day	21:00-21:59

Visits by Hour of the Day - Help Card

Hour – Specified hour of the day being tracked. An hour–long interval marked 12:00, for example, includes all activity between 12:00 and 12:59.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of visits

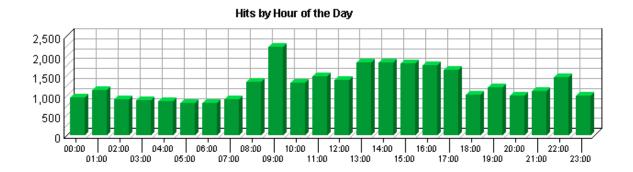
Visits – Number of visits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of visits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Hits by Hour of the Day

This report shows the most and the least active hour of the day for the report period. The second table breaks down activity for the given report period to show the average activity for each individual hour of the day. If there are several days in the report period, the value presented is the sum of all hits during that period of time for all days. All times are referenced to the location of the system running the analysis.



Hits by Hour of the Day

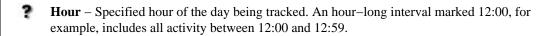
00:00 956 3.12% 01:00 1,130 3.69% 02:00 905 2.96% 03:00 874 2.86% 04:00 849 2.77% 05:00 805 2.63% 06:00 800 2.61% 07:00 901 2.94% 08:00 1,348 4.40% 09:00 2,214 7.23% 10:00 1,327 4.34% 11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,449 4.73% 23:00 994 3.25%	Hour	Hits	%
02:00 905 2.96% 03:00 874 2.86% 04:00 849 2.77% 05:00 805 2.63% 06:00 800 2.61% 07:00 901 2.94% 08:00 1,348 4.40% 09:00 2,214 7.23% 10:00 1,327 4.34% 11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,449 4.73%	00:00	956	3.12%
03:00 874 2.86% 04:00 849 2.77% 05:00 805 2.63% 06:00 800 2.61% 07:00 901 2.94% 08:00 1,348 4.40% 09:00 2,214 7.23% 10:00 1,327 4.34% 11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,449 4.73%	01:00	1,130	3.69%
04:00 849 2.77% 05:00 805 2.63% 06:00 800 2.61% 07:00 901 2.94% 08:00 1,348 4.40% 09:00 2,214 7.23% 10:00 1,327 4.34% 11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,449 4.73%	02:00	905	2.96%
05:00 805 2.63% 06:00 800 2.61% 07:00 901 2.94% 08:00 1,348 4.40% 09:00 2,214 7.23% 10:00 1,327 4.34% 11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	03:00	874	2.86%
06:00 800 2.61% 07:00 901 2.94% 08:00 1,348 4.40% 09:00 2,214 7.23% 10:00 1,327 4.34% 11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	04:00	849	2.77%
07:00 901 2.94% 08:00 1,348 4.40% 09:00 2,214 7.23% 10:00 1,327 4.34% 11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,449 4.73%	05:00	805	2.63%
08:00 1,348 4.40% 09:00 2,214 7.23% 10:00 1,327 4.34% 11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	06:00	800	2.61%
09:00 2,214 7,23% 10:00 1,327 4,34% 11:00 1,485 4,85% 12:00 1,388 4,53% 13:00 1,826 5,97% 14:00 1,833 5,99% 15:00 1,805 5,90% 16:00 1,748 5,71% 17:00 1,635 5,34% 18:00 1,014 3,31% 19:00 1,210 3,95% 20:00 995 3,25% 21:00 1,117 3,65% 22:00 1,449 4,73%	07:00	901	2.94%
10:00 1,327 4.34% 11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	08:00	1,348	4.40%
11:00 1,485 4.85% 12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	09:00	2,214	7.23%
12:00 1,388 4.53% 13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	10:00	1,327	4.34%
13:00 1,826 5.97% 14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	11:00	1,485	4.85%
14:00 1,833 5.99% 15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	12:00	1,388	4.53%
15:00 1,805 5.90% 16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	13:00	1,826	5.97%
16:00 1,748 5.71% 17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	14:00	1,833	5.99%
17:00 1,635 5.34% 18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	15:00	1,805	5.90%
18:00 1,014 3.31% 19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	16:00	1,748	5.71%
19:00 1,210 3.95% 20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	17:00	1,635	5.34%
20:00 995 3.25% 21:00 1,117 3.65% 22:00 1,449 4.73%	18:00	1,014	3.31%
21:00 1,117 3.65% 22:00 1,449 4.73%	19:00	1,210	3.95%
22:00 1,449 4.73%	20:00	995	3.25%
	21:00	1,117	3.65%
23:00 994 3.25%	22:00	1,449	4.73%
	23:00	994	3.25%

Total Hits during Work Hours (8:00am-5:00pm)	14,974	48.92%
Total Hits during After Hours (5:01pm-7:59am)	15,634	51.08%
Total	30,608	100.00%

Summary of Hits by Hour of the Day

Most Active Hour of the Day	09:00-09:59
Least Active Hour of the Day	06:00-06:59

Hits by Hour of the Day - Help Card



Hits – Number of hits to your site during the specified hour. If there are several days in the report period, the value presented is the sum of all visits during that hour for all days. All times are referenced to the location of the system running the analysis. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Least Active Hour of the Day – The specific hour of the day that had the fewest number of hits.

Most Active Hour of the Day – The specific hour of the day that had the largest number of hits.

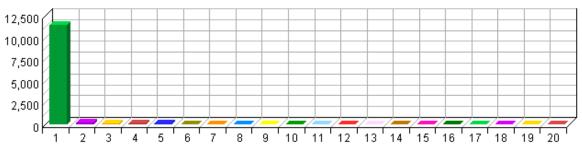
% – Percentage of hits to your site that occurred during the specified hour.

This information can be used to determine which hour of the day is best for system maintenance.

Visit Duration by Visits

This report shows the number and percentages of visits over selected visit lengths.





Visit Duration by Visits

Visit Duration in Minutes	Visits	%
0–1	11,458	89.62%
1–2	177	1.38%
2–3	83	0.65%
3–4	60	0.47%
4–5	71	0.56%
5–6	44	0.34%
6–7	46	0.36%
7–8	42	0.33%
8–9	33	0.26%
9–10	44	0.34%
10–11	34	0.27%
11–12	30	0.23%
12–13	31	0.24%
13–14	30	0.23%
14–15	44	0.34%
15–16	29	0.23%
16–17	25	0.20%
17–18	29	0.23%
18–19	23	0.18%
19–20	24	0.19%
Subtotal	12,357	96.65%
Other	428	3.35%
Total	12,785	100.00%

Visit Duration by Visits 151

Visit Duration by Visits - Help Card

? Visit Duration (minutes) – The number of minutes your web site was viewed.

Visits – Number of visitors who viewed your page for the specified duration of time. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

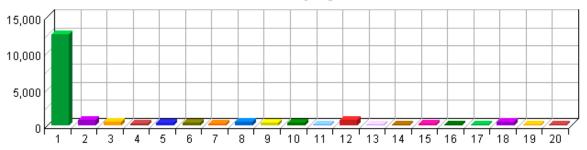
% – Percentage of visitors who viewed your page for the specified duration of time.

This information tells you how many visitors view your site for specific intervals of time.

Visit Duration by Page Views

This report shows the number and percentages of pages views over selected visit lengths.





Visit Duration by Page Views

Visit Duration in Minutes	Views	%
0–1	12,523	47.14%
1–2	714	2.69%
2–3	456	1.72%
3–4	247	0.93%
4–5	396	1.49%
5–6	390	1.47%
6–7	230	0.87%
7–8	486	1.83%
8–9	334	1.26%
9–10	327	1.23%
10–11	142	0.53%
11–12	818	3.08%
12–13	120	0.45%
13–14	146	0.55%
14–15	309	1.16%
15–16	137	0.52%
16–17	129	0.49%
17–18	524	1.97%
18–19	83	0.31%
19–20	157	0.59%
Subtotal	18,668	70.26%
Other	7,900	29.74%
Total	26,568	100.00%

Visit Duration by Page Views - Help Card

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Page – Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator. Any URL containing a question mark is considered a dynamic page.

Visit Duration (minutes) – The number of minutes your web site was viewed.

Views – A page view is A hit to any file classified as a page. Contrast page views with hits, which counts files of every type.

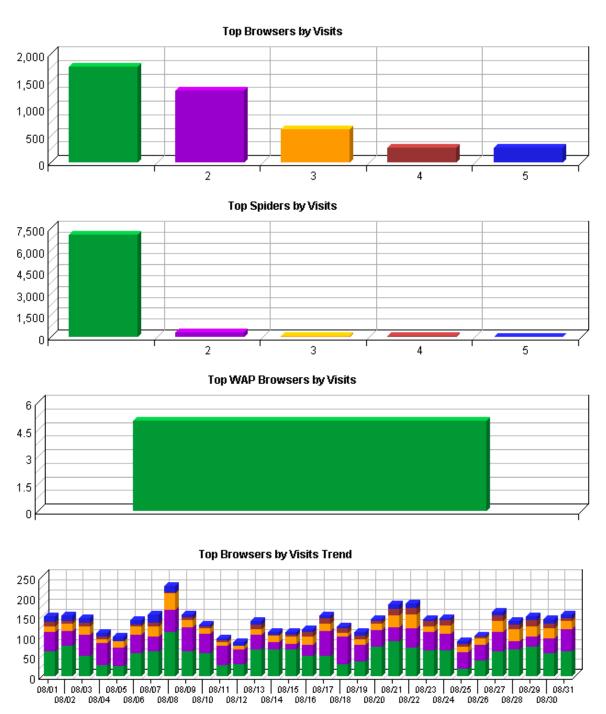
% – Percentage of visitors who viewed your page for the specified duration of time.



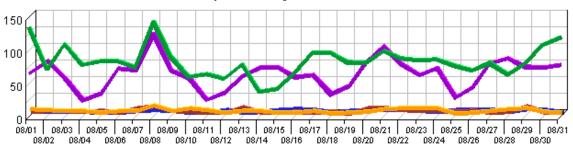
This information tells you how many visitors view your site for specific intervals of time.

Browsers and Platforms Dashboard

This displays key graphs and tables that provide an overview of the Browsers and Platforms chapter. Click on the title of a graph or table to navigate to the corresponding page.

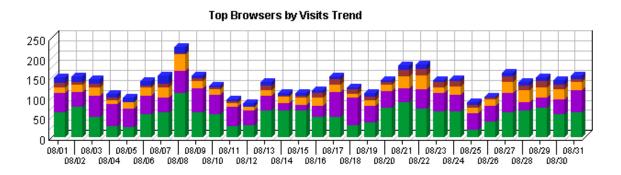


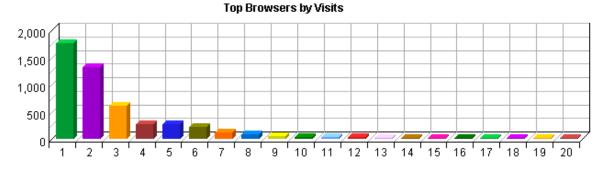
Top Platforms by Visits Trend



Top Browsers

This report identifies the most popular browsers used by visitors to your site. This information will only be displayed if your server is logging the browser/platform information.





Top Browsers

	Browser	Visits	%	Hits
1.	Microsoft Internet Explorer	1,764	34.51%	6,829
2.	msnbot/1.0 (http://search.msn.com/msnbot.htm)	1,330	26.02%	2,607
3.	Mozilla	606	11.85%	2,127
4.	Other Netscape Compatible	279	5.46%	1,583
5.	Others	269	5.26%	521
6.	psbot/0.1 (http://www.picsearch.com/bot.html)	218	4.26%	941
7.	Safari	127	2.48%	304
8.	NLESE USEPA	81	1.58%	917
9.	voyager/1.0	43	0.84%	48
10.	msnbot-media/1.0 (http://search.msn.com/msnbot.htm)	36	0.70%	183
11.	HD nutch agent/1.0	31	0.61%	45
12.	Netscape	29	0.57%	46
13.	bot/1.0 (bot; http://; bot@bot.bot)	22	0.43%	271
14.	LinkWalker/2.0	19	0.37%	19
15.	Jakarta Commons-HttpClient/3.0-rc3	19	0.37%	336
16.	PHP/3.0.18	16	0.31%	18
17.	webcollage/1.117	13	0.25%	24

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18.	ShopWiki/1.0 (http://www.shopwiki.com/wiki/Help:Bot)	13	0.25%	33
19.	ia_archiver	12	0.23%	26
20.	Konqueror	9	0.18%	10
	Subtotal	4,936	96.56%	16,888
	Other	176	3.44%	1,207
	Total	5,112	100.00%	18,095

Top Browsers - Help Card

Prowser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Hits – Number of hits from visitors using the specified browser. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Total – The total activity based on the sort column (hits or visits) where there was sufficient information to identify the browser. This number may be less than the total visits or hits overall.

Visits – The total visits where there was sufficient information to identify the browser. This number may be less than the total visits overall. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of total for the sort column (hits or visits) by those using the specified browser.

Prowser data can help you determine how to configure your site for optimal viewing.

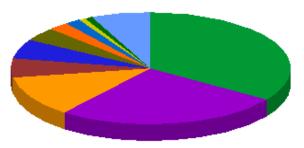
Note: Any hits identified as originating from a spider (an automated program that searches the Internet) are not counted in this table. Also, if a browser does not identify itself in its request to the Web server, it will get counted on this page as an "Other."

158 Top Browsers

Top Browsers by Version

This report lists the browser versions most common among your visitors.





Top Browsers by Version

	Browser	Version	Visits	%	Hits
1.	Microsoft Internet Explorer	6.0	1,146	22.42%	4,014
		7.0	554	10.84%	2,399
		5.0	29	0.57%	207
		5.5	15	0.29%	30
		5.00	6	0.12%	164
		5.01	6	0.12%	6
		2.0d	3	0.06%	4
		3.02	2	0.04%	2
		7.0b	1	0.02%	1
		5.17	1	0.02%	1
		5.22	1	0.02%	1
		Other	0	0.00%	0
2.	msnbot/1.0 (Version Unknown	1,330	26.02%	2,607
	http://search.msn.com/msnbot.htm)	Other	0	0.00%	0
3.	Mozilla	20070725	395	7.73%	1,540
		20070308	44	0.86%	44
		20070508	25	0.49%	122
		20070515	23	0.45%	84
		Version Unknown	21	0.41%	47
		20070713	13	0.25%	36
		20060909	11	0.22%	12
		20050915	10	0.20%	40
		20050716	7	0.14%	40
		20070309	5	0.10%	9
		20051107	4	0.08%	6
		20061201	4	0.08%	17

		20050210		0.060/	10
		20070219	3	0.06%	10
		20061204	3	0.06%	27
		20061010	3	0.06%	4
		20070529	2	0.04%	13
		20070312	2	0.04%	16
			2	0.04%	2
		20061206	2	0.04%	2
		20070216	2	0.04%	2
		20070509	2	0.04%	2
		20050511	2	0.04%	8
		20041107	2	0.04%	5
		20060508	2	0.04%	10
		20030425	2	0.04%	4
		20030621	1	0.02%	1
		20060111	1	0.02%	2
		20070802	1	0.02%	5
		20070801	1	0.02%	1
		20070606	1	0.02%	1
		20050414	1	0.02%	3
		20060728	1	0.02%	2
		20020924	1	0.02%	1
		20070723	1	0.02%	1
		20070220	1	0.02%	1
		20070722	1	0.02%	1
		20070217	1	0.02%	1
		20070728	1	0.02%	2
		20050317	1	0.02%	2
		20060313	1	0.02%	1
		Other	0	0.00%	0
4.	Other Netscape Compatible	Version Unknown	279	5.46%	1,583
	1 1	Other	0	0.00%	0
5.	Others	Version Unknown	269	5.26%	521
		Other	0	0.00%	0
6.	psbot/0.1 (Version Unknown	218	4.26%	941
	http://www.picsearch.com/bot.html)	Other	0	0.00%	0
7.	Safari	419.3	109	2.13%	209
, .		312.6	9	0.18%	17
		YY	3	0.06%	28
		YY/ADOBE	2	0.04%	3
		419.3_ADOBE	1	0.02%	23
		312	1	0.02%	1
		125.7	1	0.02%	21
		143.1	1	U.U4 70	<i>2</i> I

		417.9.2	1	0.02%	2
		Other	0	0.00%	0
8.	NLESE USEPA	Version Unknown	81	1.58%	917
		Other	0	0.00%	0
9.	voyager/1.0	Version Unknown	43	0.84%	48
		Other	0	0.00%	0
10.	msnbot-media/1.0 (Version Unknown	36	0.70%	183
	http://search.msn.com/msnbot.htm)	Other	0	0.00%	0
11.	HD nutch agent/1.0	Version Unknown	31	0.61%	45
		Other	0	0.00%	0
12.	Netscape	4.5	7	0.14%	9
		7.2	6	0.12%	20
		7.1	5	0.10%	5
		4.0	2	0.04%	3
		6.01	2	0.04%	2
		8.1.3	1	0.02%	1
		6.1	1	0.02%	1
		6.2	1	0.02%	1
		4.78	1	0.02%	1
		4.79C-CCK-MCD	1	0.02%	1
		4.8	1	0.02%	1
		4.78iC-CCK-MCD	1	0.02%	1
		Other	0	0.00%	0
13.	bot/1.0 (bot; http://; bot@bot.bot)	Version Unknown	22	0.43%	271
	, , , , , , , , , , , , , , , , , , ,	Other	0	0.00%	0
14.	LinkWalker/2.0	Version Unknown	19	0.37%	19
		Other	0	0.00%	0
15.	Jakarta Commons-HttpClient/3.0-rc3	Version Unknown	19	0.37%	336
	r	Other	0	0.00%	0
16.	PHP/3.0.18	Version Unknown	16	0.31%	18
		Other	0	0.00%	0
17.	webcollage/1.117	Version Unknown	13	0.25%	24
		Other	0	0.00%	0
18.	ShopWiki/1.0 (Version Unknown	13	0.25%	33
	http://www.shopwiki.com/wiki/Help:Bot)	Other	0	0.00%	0
19.	ia_archiver	Version Unknown	12	0.23%	26
		Other	0	0.00%	0
20.	Konqueror	3.2	6	0.12%	7
	q	3.5	2	0.04%	2
		3.4	1	0.02%	1
		Other	0	0.02 /6	0
	Subtotal	Other	4,936	96.56%	16,888
	อนมเบเลเ		4,930	70.30%	10,000

Other 176 3.44% 1,207
Total 5,112 100.00% 18,095

Top Browsers by Version - Help Card

Browser – A program used to locate and view web pages. These include Netscape, Microsoft Internet Explorer, Opera and others.

Visits – Number of visits to this page. A visit is a series of actions that begins when a visitor views the first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle–time limit. The default idle–time limit is thirty minutes. This time limit can be changed by the system administrator.

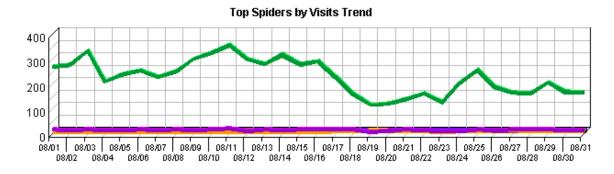
% – Percentage of the total visits in which the visitor viewed this page at least once.

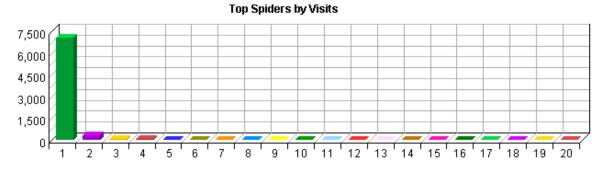
Hits – Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

This information can help you decide which technology to implement on your site. You can determine whether the majority of your visitors are ready to benefit from the latest technologies (DHTML, Flash, etc.) available with the most recent versions of the main browsers.

Top Spiders

This report identifies robots, spiders, crawlers and search services visiting your site. The spiders shown in this report are based on a configured list in the product code. If your site uses JavaScript tagging to monitor traffic (for example, WebTrends SmartSource Data Collector), only spiders that use JavaScript will appear in this report.





Top Spiders

	Spider	Visits	%	Hits
1.	Mozilla/5.0 (compatible; Yahoo! Slurp; http://help.yahoo.com/help/us/ysearch/slurp)	7,029 91	.55%	7,581
2.	Mozilla/5.0 (compatible; Googlebot/2.1; http://www.google.com/bot.html)	340 4.	.43%	2,120
3.	psuistnanobot	69 0.	.90%	84
4.	Mozilla/5.0 (compatible; Yahoo! Slurp China; http://misc.yahoo.com.cn/help.html)	44 0.	.57%	44
5.	Linkbot	31 0.	.40%	31
6.	Mozilla/4.0 (compatible; MSIE 6.0; Windows NT; MS Search 4.0 Robot)	23 0.	.30%	35
7.	FAST Enterprise Crawler 6 used by FAST Search (fastuser@fastsearch.com)	16 0.	.21%	86
8.	Mozilla/5.0 (Twiceler–0.9 http://www.cuill.com/twiceler/robot.html)	12 0.	.16%	14
9.	FAST MetaWeb Crawler (helpdesk at fastsearch dot com)	10 0	.13%	155
10.	Sim-GTech Nutch Crawler	10 0.	.13%	10
11.	FAST Enterprise Crawler 6	9 0.	.12%	13

Top Spiders 163

12.	Speedy Spider (http:	9	0.12%	13
13.	Mozilla/5.0 (compatible; Exabot/3.0; http://www.exabot.com/go/robot)	8	0.10%	8
14.	HouxouCrawler	7	0.09%	7
15.	ConveraCrawler	7	0.09%	225
16.	WebTrends	6	0.08%	1,919
17.	Google Spider	5	0.07%	21
18.	Scooter	4	0.05%	16
19.	Yeti	3	0.04%	3
20.	CazoodleBot	3	0.04%	4
	Subtotal	7,645	99.57%	12,389
	Other	33	0.43%	124
	Total	7,678	100.00%	12,513

Top Spiders – Help Card

Hits – Number of times the specified spider hit your site. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Spider – An automated program which searches the Internet.

Visits – Number of times the specified spider visited your site. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle-time limit. The default idle-time limit is thirty minutes. This time limit can be changed by the system administrator.

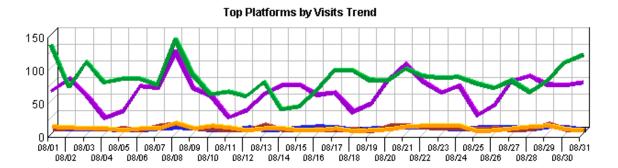
% – Percentage of total spider visits or hits by the specified spider.

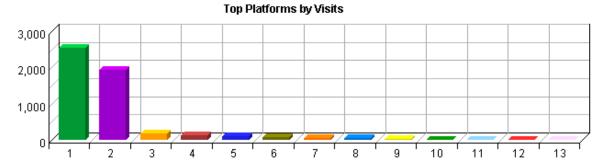
This information is important for a Webmaster trying to block spiders that tax the server. It also tells you what kind of automated attention you have attracted to your site.

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Top Platforms

This report identifies the operating systems most used by the visitors to the site. This information will only be displayed if your server is logging the browser/platform information.





Top Platforms

	Platform	Visits	%	Views
1.	Others	2,551	49.90%	8,745
2.	Windows XP	1,926	37.68%	7,275
3.	Windows 2000	174	3.40%	545
4.	Macintosh PowerPC	131	2.56%	347
5.	Macintosh	93	1.82%	177
6.	Windows NT	69	1.35%	159
7.	Linux	60	1.17%	85
8.	Windows 98	59	1.15%	522
9.	Windows 2003	33	0.65%	216
10.	FreeBSD	7	0.14%	8
11.	Windows Win32s	4	0.08%	8
12.	Windows ME	3	0.06%	4
13.	Windows 95	2	0.04%	4
	Total	5,112	100.00%	18,095

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Top Platforms - Help Card

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Hits – Number of hits by visitors using the specified platform. Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.

Platform – The specified platform being analyzed. The operating system used by the visitor to your site.

Total – The total hits or visits that were not identified as from a spider. This number may be less than the total overall.

Visits – Number of visits by visitors using the specified platform. A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.

% – Percentage of hits or visits by those using the specified platform.



This information is useful when determining what content to include on your web site.

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Glossary

The following terms are used in Reporting Center reports, and some are used throughout the World Wide Web in general.

Glossary

Active Campaign	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Active Campaigns	The Active Campaign is one that a visitor has seen or received that has not reached the end of its duration.
Ad	A graphic or banner which takes a visitor to another web site when clicked.
Ad Click	A click on an advertisement which takes a visitor to another web site.
Ad View	Occurs when an ad is displayed to a visitor. Once visitors have viewed an ad, they can click on it (see Ad Click). There may be more than one ad on an ad view.
Authenticated Username	A unique visitor tracked by user name and password rather than by IP address. You may find more authenticated user names than total visitors because several persons may be using the same IP address. Since many ISPs dynamically assign IP addresses, and since multiple visitors may use a single IP address, authentication is a much more accurate way to identify visitors.
Authentication	Technique that limits access to Internet or intranet resources to visitors who identify themselves by entering a user name and password.
Avg. Frequency	This measure is the average number of times these visitors have visited your site over their lifetime.
Avg. Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Avg. Lifetime Value	The average lifetime value is the average of the sum of all order values.
Avg. Most Recent Purchase Amt.	The average most recent purchase amount for this group of visitors.
Avg. Recency	The number of days since the last visit is averaged for each visit in the reporting timeframe. Note: A zero recency means you have visited within the last 24 hours, or that the average value is less than one day.
Bandwidth	Measure of the traffic on a site. Bandwidth is expressed as the amount of data transferred in a specified unit of time.
Browser	A program used to locate and view web pages. These include Netscape, Mosaic, Microsoft Internet Explorer, and others.
Campaign Lifetime Value	The total order value associated to the campaign.
Click Through Rate	Percentage of visitors who viewed an ad and also clicked on it. This is a good indication of an ad's effectiveness.
Client	A computer that accesses resources provided by another computer, called a server.
Client Errors	An error occurring due to an invalid request by the visitor's browser. Client errors are in the 400–range. See the "Status Code" glossary entry for more information.

Company Database	The database installed and used by Reporting Center to look up the company name, city, state, and country corresponding to a specific domain name.
Cookies	Files containing information about web site visitors. This information can include the visitor's user name, preferences, etc. The information is provided by visitors during their first visit to a web site. The server records this information in a text file and stores it on the visitor's hard drive. At the beginning of later visits, the server looks for a cookie and configures itself based on the information provided.
Days Since First Purchase	The number of days since the first purchase since these visitors have been tracked.
Days Since Most Recent Purchase	The number of days since the last purchase for the campaign.
Destination Page	A page chosen by the system administrator for Path Analysis. The Path Analysis pages track which clicks brought each visitor to the selected Destination Page.
Domain Name	The text name corresponding to the IP address of a computer on the Internet. For example, www.webtrends.com is a domain name.
Domain Name Lookup	The process of converting an IP address into a text name (for example, 204.245.240.194 is converted to www.webtrends.com).
Entry File	The first file requested by a visitor during a visit to your web site.
Entry Page	The first page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no entry page. This can cause the total number of entry pages to be less than the total number of visits.
Exit Page	The last page viewed during a visit to your web site. If a visit consists only of hits to non-page files, that visit has no exit page. This can cause the total number of exit pages to be less than the total number of visits.
FTP	File Transfer Protocol. It is a standard method of sending files from one computer to another over the Internet.
File Type	Identifies types of files by their file extension. For example, a file named graphic.gif is identified as type "gif."
Filters	A means of narrowing the scope of a report by specifying ranges or types of data to include or exclude.
First Campaign	The First Campaign is the one that originally drove a visitor to your site.
First Campaign Lifetime Value	The lifetime value is the sum of all order values.
First Campaign Type	User-defined category shown for the first campaign for a visitor. Examples include online banner ads, e-marketing newsletters, and direct mail campaigns.
Frequency	Frequency is the number of times this visitor has visited your site since this visitor has been tracked.
GIF	Graphics Interchange Format. It is a graphics file format commonly used in HTML documents.
Geography	Geography indicates the world region, country, state/province, and city.
HTML	Hypertext Markup Language. It is the programming language for static web pages. It usually includes hypertext links between related objects and documents.
HTTP	Hypertext Transfer Protocol. It is a standard method of transferring data between a Web server and a Web browser.
Hit	Each file requested by a visitor registers as a hit. There can be several hits on each page. While the volume of hits reflects the amount of server traffic, it is not an accurate reflection of the number of pages viewed.
Home Page	The main or introductory page of a web site. The home page provides visitors with an

overview and links to the rest of the site. It often contains or links to a Table of Contents.

	Contents.
Home Page URL	The URL for the home page of the site analyzed in the report.
IP Address	Internet Protocol Address. It is a series of four one—to three—digit numbers separated by periods. It is used to identify a computer connected to the Internet. For example, 212.6.125.76 is an IP address.
JPEG	Joint Photographic Expert Group. It is a compressed graphics format common on the Internet.
Latency	This measure is the average number of days between visits for visitors over their lifetime. Note: A zero latency means the average time between visits is less than 24 hours.
Lifetime Value	This is the maximum value for all orders for this period.
Log File	A file created by a Web or proxy server which contains information about the activity of the server.
Most Recent Campaign	The Most Recent Camapaign is the last one that a visitor has seen or received that has not reached the end of its duration.
New Users	Visitors who didn't have a cookie on their first visit, but had one during later visits.
No Referrer	Indicates visits to your web site that did not originate from any other site. For example, any visitor who types the URL of your site directly into their browser window fits into this category.
Order Count	This measure reflects the number of orders from completed purchases.
Order Value	This measure reflects the monetary amount generated from completed purchases.
Other	In tables showing a variable-length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items not currently shown are added together and shown in the row named "Other."
Page	Any document, dynamic page, or form. Different types of profiles have different default settings for which file extensions qualify a file as a page. These settings can be changed by the Reporting Center system administrator.
Page View	A hit to any file classified as a page. Contrast the value for "page views" with the value for "hits," which includes hits to files of every type.
Palm Browser	A program used on a Palm device to display site content, similar to Netscape or Internet Explorer on PCs.
Palm Device	A portable personal computer small enough to fit in the palm of a person's hand. Reporting Center reports only include Palm devices if the log files shows the device used a Palm browser.
Path Through Site	The sequence of pages a visitor views, from the entry page to the exit page and all pages in between.
Paths from Start	The sequence of pages a visitor views, excluding the entry page.
Paths to Destination	The sequence of pages a visitor views before arriving at a selected Destination Page.
Platform	Refers to the operating system, such as Linux or Windows 98.
Protocol	An established method of exchanging data over the Internet.
Purchase Conversion Funnel	Analysis of the conversion process through a four-step purchase process.
Purchase Count	The total number of purchase transactions (not units ordered) for this visitor since the visitor has been tracked.
Recency	This measure is the number of days since the most recent visit for a visitor.

Referrer	URL of a web page that refers visitors to your site.
Report Period	The dates covered in the report. You may select a report period of any day, week, month, quarter, or year within the data provided by the log analysis.
Returning Visitors	Visitors who already had a cookie from your site before they visited.
Scenario Analysis Step	The name of the step in the defined scenario. The step marks progress on the path that is being monitored.
Script	A simple programming language used to execute specific or limited tasks. Scripts are often used for pages on the Internet to serve dynamic content and to tailor pages for individual visitors.
Search Keywords	A keyword is a single word from within a search phrase. In the phrase "cordless phone" the individual keywords are "cordless" and "phone".
Search Phrase	The search phrase a visitor used to find your site.
Server	A computer that hosts information available to anyone accessing the Internet or an internal intranet.
Server Error	An error occurring on the server. Web server errors have codes in the 500 range.
Single Access Page	A page on your web site that visitors open, then exit from, without viewing any other page. To qualify, the visit must be to a page with a valid document type. If the visit is to a document with a different type (such as a graphic or sound file), the file does not count as a single access page, and the visit is not included in the total. Such visits are often the result of other sites referencing a specific downloadable file or graphic on your site. In these cases, a visit may have a single hit to a non–document type file, and will not be counted in the percentage calculations.
Spider	An automated program which searches the internet.
Status Code	The HTTP status code of a file request specifies whether the transfer was successful or not, and why. These codes are defined in RFC 2616, section 6.1.1.

"Success" codes:

100 = Success: Continue

101 = Success: Switching Protocols

200 = Success: OK 201 = Success: Created 202 = Success: Accepted

203 = Success: Non–Authoritative Information

204 = Success: No Content
205 = Success: Reset Content
206 = Success: Partial Content
300 = Success: Multiple Choices
301 = Success: Moved Permanently

302 = Success: Found 303 = Success: See Other 304 = Success: Not Modified 305 = Success: Use Proxy

307 = Success : Temporary Redirect

"Failed" codes:

400 = Failed: Bad Request 401 = Failed: Unauthorized 402 = Failed: Payment Required

403 = Failed: Forbidden

404 = **Failed**: Not Found **405** = **Failed**: Method Not Allowed **406** = **Failed**: Not Acceptable **407** = **Failed**: Proxy Authentication Required **408** = **Failed**: Request Time-out **409** = **Failed**: Conflict 410 = Failed: Gone 411 = Failed: Length Required 412 = Failed: Precondition Failed 413 = Failed: Request Entity Too Large **414 = Failed**: Request–URI Too Large **415** = **Failed**: Unsupported Media Type **416** = **Failed**: Requested range not satisfiable **417** = **Failed**: Expectation Failed **500** = **Failed**: Internal Server Error **501** = **Failed**: Not Implemented **502** = **Failed**: Bad Gateway **503** = **Failed**: Service Unavailable **504** = **Failed**: Gateway Time–out **505** = **Failed**: HTTP Version Not Supported Subtotal In tables showing a variable length list of items, the number of items may exceed the number that can be viewed at one time. The values for the items currently shown are added together and shown in the row named "Subtotal." See "Top-Level Domain." Suffix (Domain Time Interval A one-year report displays monthly time increments. A one-quarter report displays weekly time increments. A one-month report or a one-week report displays daily time increments. A daily report displays hourly time increments. An hour-long interval marked 12:00, for example, includes all activity between 12:00 and 12:59. Time before The number of days between a new buyer's first visit and first purchase. Time between The number of days between a visitor's previous purchase and most recent purchase in Purchases this report period. Top-Level The suffix of a domain name. A top-level domain can be based on the type of **Domain** organization (.com, .edu, .museum, .name, etc) or it can be a country code (.uk, .de, .jp, .us, etc.). The top-level domain can be used to identify the type of web site. The following is a partial list of how this report categorizes top-level domains: ARPANET: .arpa Commercial: .com .co .com.[country code] .co.[country code] .firm.co .firm.ve .ltd.uk .info .biz **Education**: .edu .edu.[country-code] .ed.[country code] .ac.[country code] .school.[country code] .k12.[country code] .re.kr .sch.uk .edunet.tn **International**: .int .int.co .int.ve .intl.tn Government: .gov .gov.[country code] .gove.[country code] .go.[country code] Military: .mil .mil.[country code]

Name)

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Network: .net .ad.jp .ne.kr .net.[country code]

Organization: .org .or .org.[country code] .or.[country code]

Personal: .name

Total	This table row gives the sum of all of the items for the current table during this report period. If the number of items for the table exceeds the number that can be viewed at one time, then a "Subtotal" row and an "Other" row will also be provided, and their sum will equal the Total row.
Traffic	The quantity of data transferred.
URL	Uniform Resource Locator. It is a means of identifying an exact location on the Internet. For example, http://www.webtrends.com/html/info/default.htm is the URL which defines the location of the page Default.htm in the /html/info/ directory on the NetIQ Corporation web site. As the previous example shows, a URL is comprised of four parts: Protocol Type (HTTP), Machine Name (webtrends.com), Directory Path (/html/info/), and File Name (default.htm).
Unique Visitors	Individuals who visited your site during the report period. If someone visits more than once, they are counted only the first time they visit.
User Agent	Portion of a log file that identifies the browser and platform used by a visitor.
Users Without Cookies	Visitors who come to your site with cookies disabled. There is no way to determine if these visitors are new or returning.
Visit	A visit is a series of actions that begins when a visitor views their first page from the server, and ends when the visitor leaves the site or remains idle beyond the idle—time limit. The default idle—time limit is thirty minutes. This time limit can be changed by the system administrator.
Visit Duration (Minutes)	The number of minutes your web site was viewed by a visitor.
Visitor Minutes	Total number of minutes your site was viewed by all visitors during the report period.
Visits with Clicks	Visits to your site where at least one ad was clicked on.
WAP Browser	A program used on a WAP device to display site content, similar to Netscape or Internet Explorer on PCs.
WAP Carrier	A server that acts as an intermediary and relays requests from visitors with WAP devices to your site.
WAP Device	A wireless device using Wireless Application Protocol (WAP), such as a cellular telephone or radio transceiver, that can be used to access the Internet. Reporting Center reports only include WAP devices if the log file shows the device used a WAP browser.
WTLS	Acronym for Wireless Transport Layer Security protocol, which is the security layer endorsed by the WAP Forum (www.wapforum.org). Its primary goal is to provide privacy, data integrity, and authentication for WAP applications.