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Event: Online Complaint System

ACTING U.S. ATTORNEY BERG LAUNCHES ONLINE COMPLAINT SYSTEM

The U.S. Attorney's Office for the Eastern District of Michigan has expanded its Internet web site to include a Citizen Complaints page that contains dozens of federal law enforcement links for reporting crime and enables citizens to contact the appropriate federal law enforcement agency, as well as to complete a complaint form for submission to the U.S. Attorney's Office, Acting United States Attorney Terrence Berg announced today.

"This webpage provides citizens with 'one-stop shopping' for their complaints of possible federal crimes, and helps victims get to the right place where their problem can be addressed," Berg said. "Although our office primarily litigates, rather than investigates, like the FBI and other federal law enforcement agencies do, we are concerned that citizens get the information they need to file their complaint effectively, and this webpage is intended to help accomplish that."

Many complaints that are received by the U.S. Attorneys' Office must be referred for investigation to the investigating agencies, and this webpage enables citizens to categorize their complaint, and link directly to the agency that covers that particular crime. The addition of this link, entitled Citizen Complaints, will enable the community to determine which agency

should be notified to better handle their complaint. The office's web site may be found at www.usdoj.gov/usao/mie.

The United States Attorney's Office for the Eastern District of Michigan prosecutes civil and criminal matters on behalf of the United States of America and its agencies in the 34 counties that make up the eastern half of the state. The Office serves a population of more than 6.7 million Michigan residents and is comprised of approximately 100 Assistant United States Attorneys and a similar number of support staff.

Acting United States Attorney Terrence Berg became the acting United States Attorney for the Eastern District of Michigan on August 15, 2008.