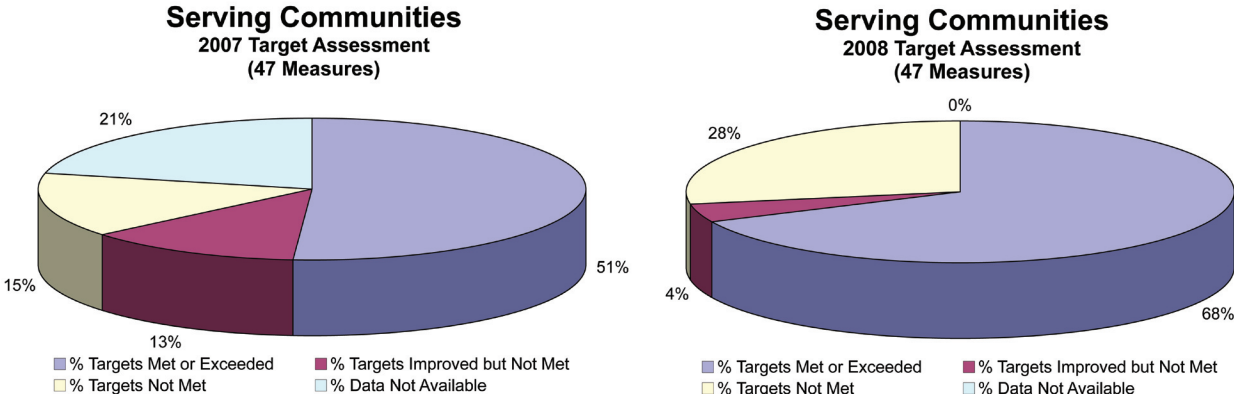


**SERVING COMMUNITIES**

The Department is responsible for protecting lives, resources, and property; providing scientific information to reduce risks from earthquakes, landslides, and volcanic eruptions; and fulfilling the Nation’s trust and other special responsibilities to American Indians, Native Alaskans, and residents of Island Communities. There are 47 GPRA Plan performance measures that assess the performance of the five End Outcome Goals and 13 Intermediate Outcomes for this mission area.

FIGURE 2-8





**Target Assessment Comparison for Serving Communities**









In FY 2007, in the Serving Communities mission area, there were a high percentage of measures (21%) that were unreported. In FY 2008, unreported data was completely eliminated. With significantly increased reporting, the percentage of targets that were achieved or not met, both increased by 17% and 13%, respectively. In addition, two-thirds of the FY 2007 results that fell into the “not met but improved” category upgraded to “met or exceeded”. These changes resulted in an increase in targets that were achieved or exceeded in this mission area from a modest 51% in FY 2007 to 68% this past year. The table below details the performance for each of the 47 performance measures within the Serving Communities mission area.







FIGURE 2-9

<b>MISSION GOAL: SERVING COMMUNITIES</b>							
<i>Improve protection of lives, property and assets, advance the use of scientific knowledge, and improve the quality of life for the communities we serve</i>							
<b>End Outcome 1: Improve protection of lives, resources and property</b>							
1539	<b>DESCRIPTION: Percent change from the 10-year average in the number of acres burned by unplanned and unwanted wildland fires on DOI lands</b>						
		FY2005 Actual	FY2006 Actual	FY2007 Actual	FY2008 Plan	FY2008 Actual	Goal Met?
	Totals:	No Report	No Report	5.00%	10.00%	0.38%	
	Performance Explanation	Goal Met or Exceeded.					
	Data Source	Wildland Fire Management Information (WFMI) DI-1202 Fire Report System and the Fish and Wildlife Service Fire Report System					
1574	<b>DESCRIPTION: Increase the percentage of facilities meeting the minimum Departmental physical security guidelines</b>						
		FY2005 Actual	FY2006 Actual	FY2007 Actual	FY2008 Plan	FY2008 Actual	Goal Met?
	Totals:	No Report	No Report	Baseline Not Established	Establish Baseline	Baseline Not Established	
	Performance Explanation	Goal Not Met. Baseline Not Established.					
	Steps to Improve	Will emphasize consistent reporting across all Bureaus in FY2009.					
	Data Source	Individual physical security assessments conducted at facilities					







1 5 7 7	<b>DESCRIPTION: Level of emergency preparedness as measured by the Interior Readiness (I-READ) Index</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	<b>No Report</b>	<b>No Report</b>	<b>Baseline Not Established</b>	<b>Establish Baseline</b>	<b>77.65%</b>	
	<b>Performance Explanation</b>	Goal Met or Exceeded. Baseline established with six of eight Bureaus reporting.					
<b>Data Source</b>	The baseline for the I-READ Index will be defined in FY 08.						
1 5 6 6	<b>DESCRIPTION: Percent change in Part I offenses that occur on DOI lands or under DOI jurisdiction (BLM, FWS, NPS, BIA, BOR)</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	<b>No Report</b>	<b>No Report</b>	<b>Baseline Established</b>	<b>3%</b>	<b>5%</b>	
	<b>Performance Explanation</b>	Goal Not Met. The primary shortfall in Part I violent crime targeted reduction comes from the BIA results. BLM actually improved relative to their target and other bureaus reported achieving the targeted levels. The BIA result may reflect the consequence of a worsening economic situation nation-wide translating into more theft and assaults. Part II crime also showed an increase.					
<b>Steps to Improve</b>	The program will work with national community policing organizations and serve as a liaison to introduce these specialists to tribal entities in an effort to increase the level of community policing being implemented in tribal communities. The implementation of the recruiting contract in FY 09 is expected to increase the hiring of new qualified officers by providing increased recruitment efforts at colleges and military installations. It is hoped that these two efforts along with increased training for officers will assist the program in improving the rate of Part I crime in FY09.						
<b>Data Source</b>	BIA - OLES-Stats (Lotus Notes Based Summary UCR data only) BOR - Hoover Dam Police Office - Uniformed Crime Report (UCR) database BLM - Lawnet FWS - Law Enforcement Management Information System (LEMIS) and LEIMAGS (This is a pilot in DC only) NPS - Case Incident Reporting System (CIRS) and "CRIMES"						
1 6 7 7	<b>DESCRIPTION: Percent change in Part II offenses that occur on DOI lands or under DOI jurisdiction (BLM, FWS, NPS, BIA, BOR)</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	<b>No Report</b>	<b>No Report</b>	<b>Baseline Established</b>	<b>12%</b>	<b>33%</b>	
	<b>Performance Explanation</b>	Goal Not Met. While the program would like to have all crime reduced across Indian country, the reality is that in an effort to reduce violent crime, there will probably be a continued increase in the level of non-violent crimes for at least the next two years. The increased police presence that is finally being realized allows the officers to make more arrests at the non-violent level. While this shows poor progress for this performance measure, it actually shows a positive in Indian country in that we are able to stop offenders at a lower level before they progress to violent crime.					
<b>Steps to Improve</b>	The program will continue to implement community policing and community educational efforts within Indian communities to try and deter all crime, both violent and non-violent, but will also be adjusting the target for this measure to better reflect the likely trend of near term increase due to increased policing.						
<b>Data Source</b>	BIA - OLES-Stats (Lotus Notes Based Summary UCR data only) BOR - Hoover Dam Police Office - Uniformed Crime Report (UCR) database BLM - Lawnet FWS - Law Enforcement Management Information System (LEMIS) and LEIMAGS (This is a pilot in DC only) NPS - Case Incident Reporting System (CIRS) and "CRIMES"						
1 6 7 8	<b>DESCRIPTION: Percent change in natural, cultural, and heritage resource crimes that occur on DOI lands or under DOI jurisdiction (BLM, FWS, NPS, BIA, BOR)</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	<b>No Report</b>	<b>No Report</b>	<b>Baseline Established</b>	<b>-1%</b>	<b>1%</b>	
	<b>Performance Explanation</b>	Goal Not Met. The unpredictable nature of the type, location, and volume of criminal activity is a critical factor that may result in significantly higher or lower actual performance than predicted. The BLM results most affected the overall outcome in FY 08, as the increased presence of Law Enforcement Rangers and Special Agents on public lands in 2008 resulted in the detection of increased criminal activity.					
<b>Steps to Improve</b>	The large difference in cultural resource cases is due to the hiring of a new officer to address the cultural heritage crimes. The program expects the change in the number of cases to level off in FY 09 and the measure to be back on track.						
<b>Data Source</b>	BIA - OLES-Stats (Lotus Notes Based Summary UCR data only) BOR - Hoover Dam Police Office - Uniformed Crime Report (UCR) database BLM - Lawnet FWS - Law Enforcement Management Information System (LEMIS) and LEIMAGS (This is a pilot in DC only) NPS - Case Incident Reporting System (CIRS) and "CRIMES"						






## Performance Data and Analysis

Intermediate Outcome 1: Improve fire management							
7 8 8	<b>DESCRIPTION: Percent of unplanned and unwanted wildland fires on DOI land controlled during initial attack</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	97%	96%	97%	95%	99% (E)	
	<b>Performance Explanation</b>	Goal Met or Exceeded. Estimated Data.					
	<b>Data Source</b>	Wildland Fire Management Information (WFMI) DI-1202 Fire Report System and the Fish and Wildlife Service Fire Report System					
1 5 4 0	<b>DESCRIPTION: Percent of acres treated which achieve fire management objectives as identified in applicable management plans</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	No Report	Baseline Established	75%	98%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	National Fire Plan Operations and Reporting System (NFPORS)					
1 5 4 2	<b>DESCRIPTION: Percent of treated Wildland-Urban Interface (WUI) acres that are identified in Community Wildfire Protection Plans or other applicable collaboratively developed plans</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	63%	72%	75%	71%	
	<b>Performance Explanation</b>	Goal Not Met. We targeted aggressively based on the Department's policy that funding is prioritized for WUI projects that are associated with CWPPs. However, we only had two years of data (63% and 72%) and the out year targets should probably be reconsidered. Both numerator and denominator change each year and they are concrete measures that are meaningful based on our policy. It should be noted that the actual number of acres treated increased almost 17% relative to the targeted acreage. It is the expansion of the denominator that most affected the percentage result.					
	<b>Steps to Improve</b>	A comparatively slow fire season in 2008 allowed more total Wildland Urban Interface (WUI) acres to be treated for hazardous fuels than planned. As a result, although the treated acres related to CWPPs increased significantly, it did not keep pace with overall opportunistic WUI treatments.					
	<b>Data Source</b>	National Fire Plan Operations and Reporting System (NFPORS)					
1 5 4 1	<b>DESCRIPTION: Number of treated Wildland-Urban Interface (WUI) acres that are identified in Community Wildfire Protection Plans or other applicable collaboratively developed plans</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	334,323	421,053	376,000	438,756	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	National Fire Plan Operations and Reporting System (NFPORS)					
4 8 6	<b>DESCRIPTION: Number of acres in WUI treated per million dollars gross investment</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	4,092	4,025	4,446	3,895	4,139	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Bureau accounting systems and NFPORS					
Intermediate Outcome 2: Improve public safety and security and protect public resources from damage							
1 5 4 3	<b>DESCRIPTION: Percent of physical and chemical hazards mitigated in appropriate time to ensure visitor or public safety</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	69%	57% (E)	56%	66%	76% (E)	
	<b>Performance Explanation</b>	Goal Met or Exceeded. Estimated Data.					
	<b>Data Source</b>	BLM - Performance Management Data System FWS - Refuge Annual Performance Plan (RAPP); Environmental Cleanup Liability (ECL) report on DOI/OMB; Dam Safety Program report					








1 5 7 9	<b>DESCRIPTION: Percent of identified physical security vulnerabilities mitigated at DOI facilities</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	No Report	Baseline Not Established	Establish Baseline	Baseline Not Established	
	<b>Performance Explanation</b>	Goal Not Met. Baseline Not Established.					
	<b>Steps to Improve</b>	Will emphasize consistent reporting across all Bureaus in FY2009.					
<b>Data Source</b>	Individual security assessments conducted at facilities						
1 5 7 0	<b>DESCRIPTION: Percent of incidents/investigations closed for Part I, Part II, and natural, cultural, and heritage resources offenses (BLM, FWS, NPS, BIA, BOR)</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	No Report	Baseline Established	47%	36% (E)	
	<b>Performance Explanation</b>	Goal Not Met. Estimated Data. The BIA component was the larger factor in missing the overall target for case closure in FY 2008. For BIA, the primary focus for case closure was on the Part I crimes which dropped in FY2008 while Part II crimes increased. It is the less severe crimes that are being left unresolved due to limited staff availability requiring primary attention be placed on more serious crimes.					
	<b>Steps to Improve</b>	The preferred option for improving the case closure rate is to further increase the agency law enforcement staffing levels to handle the increase in Part II crimes and need for investigation and case resolution. It is not clear yet whether the increased staffing that apparently deterred violent crime in FY 08 may also depress Part II crime in FY 09 and ultimately lead to fewer cases and increased closure rates.					
<b>Data Source</b>	Various incident reporting databases						
1 6 5 4	<b>DESCRIPTION: Percent of DOI public lands management units where travel management plans or equivalent regulatory or policy documents are completed</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	No Report	Baseline Established	51%	55% (E)	
	<b>Performance Explanation</b>	Goal Met or Exceeded. Estimated Data.					
<b>Data Source</b>	BLM: Performance Management Data System (PMDS). and RMIS						
<b>Intermediate Outcome 3: Promote respect for private property</b>							
1 5 8 1	<b>DESCRIPTION: Percent of open complaints received from property owners, concerning DOI actions affecting status of their private property, resolved within one year</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	No Report	Baseline Established	85.71%	96.77% (E)	
	<b>Performance Explanation</b>	Goal Met or Exceeded. Estimated Data.					
<b>Data Source</b>	Bureau correspondence records						
<b>Intermediate Outcome 4: Provide prompt response to requests for administrative action</b>							
1 5 4 4	<b>DESCRIPTION: Hearings and Appeals: Number of non-probate cases concluded</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	No Report	1,008	930	1,074	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
<b>Data Source</b>	Case tracking systems maintained by OHA.						
<b>End Outcome 2: Improve understanding, prediction, and monitoring of natural hazards to inform decisions by civil authorities and the public to plan for, manage, and mitigate the effects of hazard events on people and property</b>							
4 4 6	<b>DESCRIPTION: Percent of communities/Tribes using DOI science on hazard mitigation, preparedness and avoidance for each hazard management activity</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	45%	48%	50%	53%	53%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
<b>Data Source</b>	Program Coordinators for Earthquakes, Volcanoes, and Landslides maintain data files						





## Performance Data and Analysis

Intermediate Outcome 1: Provide information to assist communities in managing risks from natural hazards							
1 5 4 5	<b>DESCRIPTION: Number of areas for which detailed hazard assessments are completed</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	No Report	51	53	53	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Assessments are tracked by the program offices of the Earthquake Hazards, Landslide Hazards and Volcano Hazards Programs. These programs maintain a database of publications corroborated by USGS publications database.					
1 5 4 6	<b>DESCRIPTION: Number of metropolitan regions where ShakeMap is incorporated into emergency procedures (USGS)</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	5	5	5	5	5	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Program Coordinator for Earthquakes maintains data files					
1 5 4 7	<b>DESCRIPTION: Percent of potentially hazardous volcanoes with published hazard assessments</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	63%	64%	66%	67%	67%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Program Coordinator for Volcanoes maintains data files					
Intermediate Outcome 2: Ensure the quality and relevance of science information and data to support decision making							
3 5 2	<b>DESCRIPTION: Percent of studies validated through peer review or other independent review, as appropriate</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	100%	100%	100%	100%	100%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Publications database					
1 5 4 8	<b>DESCRIPTION: Percent satisfaction with scientific and technical products and assistance for natural hazard planning, mitigation, and emergency response</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	99%	100%	87%	80%	87%	
	<b>Performance Explanation</b>	Goal Met or Exceeded. Customer satisfaction measures are a type of statistical quality control - with the target being the threshold level. That is, an actual result below the target would indicate a problem that needs corrective action. So long as the actual result is above the target level, the process is under control and no corrective action is needed.					
	<b>Data Source</b>	Products surveyed					
End Outcome 3: Fulfill Indian fiduciary trust responsibilities							
3 2 2	<b>DESCRIPTION: Beneficiary Services: Percent of financial information accurately processed in Trust beneficiaries accounts</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	99.69%	99.70%	99.76%	98.00%	99.54%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Error log, Trust Fund Accounting System					
4 8 8	<b>DESCRIPTION: Beneficiary Services: Percent timeliness of financial account information provided to Trust beneficiaries</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	99.11%	100.00%	92.02%	99.50%	100.00%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Trust Fund Accounting System, manual log kept with number of statements mailed and dates of mailings					

1 5 4 9	<b>DESCRIPTION: Trust Fund Accountability: Percent of risk mitigated on Corrective Action Plans based on Federal Managers Financial Integrity Act control plans</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	97.37%	100.00%	96.55%	97.30%	100.00%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	RM-Plus Technology System					
1 5 5 0	<b>DESCRIPTION: Percent of total annual allowable harvest offered for sale</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	81%	72%	84%	76%	55%	
	<b>Performance Explanation</b>	Goal Not Met. The target was not met for this measure. The slumping U. S. housing market has resulted in the declining demand for forest products. The value of forest products has fallen to a level in several regions of the country where the costs of logging, transporting, and manufacturing exceeds the value of the finished product.					
	<b>Steps to Improve</b>	Due to the housing and forest product market conditions, the target for this measure will be adjusted for FY 2009.					
<b>Data Source</b>	Agency GPRA coordinators to Regional GPRA coordinators to Central Office GPRA coordinator						
1 5 5 1	<b>DESCRIPTION: Percent of total acres of agricultural and grazing land that have resource management plans completed</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	14%	20%	25%	30%	23%	
	<b>Performance Explanation</b>	Goal Not Met. Although progress toward completion of this goal is expressed in acres, the planning unit for resource management plans is the individual reservation. Therefore, until a plan is completed, none of a reservation's agricultural and range (A&R) lands are reported; and then, once the plan is completed, all of the reservation's A&R lands are reported. Planning is a multi-year undertaking. In years when plans are completed mostly on smaller reservations, the goal may not be met; whereas, when plans are completed for one or more very large reservations, the goal is likely to be exceeded. The largest single acreage reported under a new plan in FY08 was 55,000.					
	<b>Steps to Improve</b>	1 - Finish management plans that are near completion and implement possible small additional funding investments, 2 Explore the feasibility of template management plans among Tribes where possible in order to achieve economic and reporting continuity.,3 - Program apply re-evaluation of targets for out-years, 4 - Distinguish actual funding pathways for Indian agriculture resource management planning and plan operations and, 5 - Based on the next six months of experience in resource management planning and trends in factors that are not within the Program's control e.g., fuel costs, short term natural resource crises, tribal discretionary land use consider monitoring the performance target to reflect unforeseen impacts.					
<b>Data Source</b>	Agency GPRA coordinators to Regional GPRA coordinators to Central Office GPRA coordinator						
1 5 5 2	<b>DESCRIPTION: Percent of agricultural and range acres under lease where lease proceeds exceed administrative cost of the leased acres base</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	No Report	Baseline Established	75%	88%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
<b>Data Source</b>	QuickTime and Trust Asset Accounting Management System (TAAMS).						
<b>Intermediate Outcome 1: Ownership information that is accurate, timely, and reliable</b>							
1 5 5 3	<b>DESCRIPTION: Percent of estates closed</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	No Report	89%	95%	87%	
	<b>Performance Explanation</b>	Goal Not Met. The program was unable to meet its FY2008 target due to the number of prior estates which required LTR0/OTFM distributions that were not anticipated in FY08 workloads. The total effort required to distribute and close estates exceeded our staffing and budget. The program is continuing to produce reports that identify undistributed assets associated with decided cases.					
	<b>Steps to Improve</b>	The program is currently implementing improvement actions, such as concentrating resources on specific cases within the first quarter of FY 2009, conducting weekly reviews with the Deputy Bureau Director-Trust Services and the Regional Directors in those regions affected by the backlog cases, and developing additional Corrective Action Plans as needed.					
<b>Data Source</b>	ProTrac, Probate Tracking System; TAAMS and TFAS for verification						






## Performance Data and Analysis

1 5 5 4	<b>DESCRIPTION: Percent of Whereabouts Unknown accounts resolved</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	35%	33%	37%	25%	35%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	TFAS ODR Tables					
1 5 5 5	<b>DESCRIPTION: Land Acquisitions: Number of fractionated interests acquired</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	72,547	77,577	99,840	16,700	31,873 (E)	
	<b>Performance Explanation</b>	Goal Met or Exceeded. Estimated Data.					
	<b>Data Source</b>	LCTS, TFAS, Document Library, TAAMS					
<b>Intermediate Outcome 2: Land and natural resources management that maximizes return</b>							
9 3 9	<b>DESCRIPTION: Ensure Timeliness of Mineral Revenue Payments to American Indians: Percent of revenue recorded in the Trust Financial Accounting System within 24 hours of receipt</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	100.00%	99.77%	100.00%	99.00%	99.88%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Facsimile from MMS into TFAS. Process is tracked via Access database.					
<b>End Outcome 4: Advance quality communities for Tribes and Alaska Natives</b>							
1 5 5 6	<b>DESCRIPTION: Percent of BIE funded schools achieving Adequate Yearly Progress (AYP)</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	30%	30%	31%	32%	32%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	BIE Annual School Report Card collected by Division of Contract Management and Administration (DCMA)					
4 5 7	<b>DESCRIPTION: Part I violent crime incidents per 100,000 Indian Country inhabitants receiving law enforcement services</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	No Report	492	419	492	463	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	BIA and Tribal Law Enforcement Programs.					
<b>Intermediate Outcome 1: Improve education for Indian Tribes</b>							
1 7 1 5	<b>DESCRIPTION: Percent of BIA/BIE school facilities in acceptable condition, as measured by the Facilities Condition Index (lower FCI number is good)</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	37%	35%	39%	45%	45%	
	<b>Performance Explanation</b>	Goal Met or Exceeded. Eight schools improved to acceptable condition in Q4-08.					
	<b>Data Source</b>	Facilities Management Information System (FMIS)					
3 1 8	<b>DESCRIPTION: Percent of teachers that are highly qualified in select subject areas</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	94%	95%	94%	96%	92%	
	<b>Performance Explanation</b>	Goal Not Met. Fewer high quality teachers were employed by BIE schools in School Year (SY) 2006-07 than were employed in SY 2005-06. Recruitment efforts will be increased in FY 2009. As required by the No Child Left Behind Act, all BIE funded schools submit individual school report card data to the BIE Division of Performance and Accountability in Albuquerque, NM. The school report card data is aggregated across all schools to arrive at performance indicator totals.					
	<b>Steps to Improve</b>	Recruitment effort will be stepped up although recruitment for positions in more isolated rural areas can be difficult.					
	<b>Data Source</b>	BIE School Annual Report					

1 5 5 7	<b>DESCRIPTION: Percent of BIE schools not making AYP that improved in reading</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	23%	18%	41%	43%	48%	
	<b>Performance Explanation</b>	Goal Met or Exceeded. School Year (SY) 2006-07 was the second year for all BIE schools to use their respective state assessments. The increase in the number of schools making the adjustment to the new state assessments and improving in reading exceeded BIE projections. Denominator was corrected from the initial entry of 114 to be 116 per the program.					
<b>Data Source</b>	As required by the No Child Left Behind Act, all BIE funded schools submit individual school report card data to the BIE Division of Performance and Accountability in Albuquerque, NM. The school report card data is aggregated across all schools to arrive at performance indicator totals.						
1 5 5 8	<b>DESCRIPTION: Percent of BIE schools not making AYP that improved in math</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	18%	23%	41%	43%	41%	
	<b>Performance Explanation</b>	Goal Not Met. For math, the second year of all BIE schools being required to use state assessments resulted in a slight decrease in the total number of schools improving in math. The overall effect of all BIE schools using their respective state assessments should produce a more stable level of performance beginning with SY 2007-08.					
<b>Steps to Improve</b>	To assist schools and Line Offices in identifying deficiencies in their respective Title-I (11) programs and making needed improvements quarterly, BIE revised its Performance Improvement and Accountability Plan (PIAP) to target findings from the latest Title-I site visit by The Dept. of Education. In addition, based upon the Restructuring Handbook developed by BIE, schools will be required to develop a Restructuring Plan to facilitate achieving AYP and will remain under their respective plan until they have made AYP for two consecutive years. BIE is also working with schools on restructuring, under the provisions of No Child Left Behind, to establish Functional Management Structures to better facilitate and target those areas needing improvement, such as professional development, staff management, and school safety. After AYP results were reported for the SY 2005-2006, BIE also designated 14 schools as Focus Schools to improve reading, which has the most significant impact on improving overall AYP scores.						
<b>Data Source</b>	As required by the No Child Left Behind Act, all BIE funded schools submit individual school report card data to the BIE Division of Performance and Accountability in Albuquerque, NM. The school report card data is aggregated across all schools to arrive at performance indicator totals.						
<b>Intermediate Outcome 2: Enhance public safety</b>							
5 7 6	<b>DESCRIPTION: Percent of BIA-funded Tribal judicial systems receiving an acceptable rating under independent Tribal judicial system reviews</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	16%	15%	13%	33%	22%	
	<b>Performance Explanation</b>	Goal Not Met. The program was only able to conduct 17 reviews in FY 2008. Of those 17 reviews, 14 were found to be acceptable and 3 unacceptable. The target was based on the assumption that the program would be able to make up the 10 reviews that were cut short due to contracting issues in FY 2007 and increase the number of reviews conducted this year with newly hired staff and carryover funding. Unfortunately, performance capabilities show that with current staffing levels the program is only able to successfully complete no more than 17 reviews each year within current staffing regardless of funding resources, so the additional reviews were not completed. The program will be adjusting their target in FY 2009 to address this determination.					
<b>Steps to Improve</b>	With this being the second year of tracking this measure as defined, the program has determined that even with increased funding it is only able to successfully complete 15 reviews each year within current staffing levels. The program will continue to assess and refine the process for case reviews in an attempt to provide the maximum amount of reviews possible, but will also be adjusting their target in FY 2009 to a more reasonable target based upon current workload capabilities.						
<b>Data Source</b>	Final Tribal judicial system reviews.						
1 7 3 5	<b>DESCRIPTION: Percent of law enforcement facilities that are in acceptable condition as measured by the Facilities Condition Index</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	49%	51%	64%	71%	69%	
	<b>Performance Explanation</b>	Goal Not Met. Three detention centers improved condition from poor to good or fair in 4th Quarter. Target goal was 36 detention centers in good or fair condition - Actual goal was 35 detention centers in good or fair condition. Actual within acceptable range.					
<b>Steps to Improve</b>	The performance goal was set at an approximate target level, and the deviation from that level is slight. There was no effect on overall program or activity performance.						
<b>Data Source</b>	Facility Management Information System						



## Performance Data and Analysis

1 5 5 9	<b>DESCRIPTION: Percent of miles of road in acceptable condition based on the Service Level Index</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	21%	17%	15%	14%	15%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	BIA Regional Transportation Programs - Inventory of Indian Reservation Roads					
1 6 6 0	<b>DESCRIPTION: Percent of bridges in acceptable condition based on the Service Level Index</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	52%	62%	81%	44%	59%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	BIA Regional Transportation Programs - Inventory of Indian Reservations Roads					
<b>End Outcome 5: Increase economic self-sufficiency of insular areas</b>							
3 2 0	<b>DESCRIPTION: Federal Assistance as a percentage of GDP for insular economies (lower number is good)</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	25%	28%	30%	30%	30%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Single Audit reports					
<b>Intermediate Outcome 1: Improve insular governments financial management practices</b>							
3 2 1	<b>DESCRIPTION: Timeliness of Financial Statements: Total average months late for all insular general fund financial statements</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	19	12	2	2	1	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Submission data to Federal Audit Clearinghouse					
<b>Intermediate Outcome 2: Increase economic development</b>							
4 9 2	<b>DESCRIPTION: Private Sector Employment: Ratio of private sector jobs to total employment</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	0.72	No Report	0.72	0.72	0.71	
	<b>Performance Explanation</b>	Goal Not Met. The performance goal was set at an approximate level, and the deviation from that level is slight. There was no effect on the overall program or activity performance.					
	<b>Steps to Improve</b>	Significant steps are not necessary to resolve the slight deviation reported.					
<b>Data Source</b>	Single Audit reports						
<b>Intermediate Outcome 3: Increased federal responsiveness to unique needs of island communities striving for economic self-sufficiency</b>							
1 5 6 1	<b>DESCRIPTION: Satisfaction and Confidence Rating: Numerical improvement in insular areas satisfaction with and confidence in Interior responsiveness to their needs</b>						
		<b>FY2005 Actual</b>	<b>FY2006 Actual</b>	<b>FY2007 Actual</b>	<b>FY2008 Plan</b>	<b>FY2008 Actual</b>	<b>Goal Met?</b>
	<b>Totals:</b>	72%	No Report	84%	80%	82%	
	<b>Performance Explanation</b>	Goal Met or Exceeded.					
	<b>Data Source</b>	Survey					