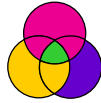


Consumer/Disability Telecommunications Advisory Committee (CDTAC) Meeting



Federal Communications Commission
445 12th Street, Southwest, Room TW-C305, Washington, DC

Friday, March 15, 2002
9:00 A.M. - 5:00 P.M.

A G E N D A

Morning Session

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|---------------------------|---|
| 9:00 - 9:05 A.M. | Welcome and Call to Order
Shirley Rooker, Committee Chair |
| 9:05 - 9:25 A.M. | Remarks of K. Dane Snowden, Bureau Chief, Consumer Information Bureau, Chairman and Commissioners
[schedules permitting] |
| 9:25 - 9:30 A.M. | Committee Business, Shirley Rooker |
| 9:30 - 10:15 A.M. | Homeland Security

Introductions by Barbara Douglas, Chief of Staff,
Consumer Information Bureau

Marsha MacBride, Chief of Staff to the Federal
Communications Commission

Jeffrey Carlisle, Senior Deputy Chief, Common Carrier
Bureau

Pam Gregory, Chief, Disability Rights Office, Consumer
Information Bureau |
| 10:15 - 10:45 A.M. | Committee Discussion and Recommendations |
| 10:45 - 11:00 A.M. | Break |

11:00 - 12:00 P.M.

Processing and Resolution of Consumer Complaints — Proposed Rules regarding a Unified System for Filing Informal Consumer Complaints; Report of Consumer Complaints and Inquiries Processed by Consumer Information Bureau for Fourth Quarter Calendar Year 2001; handling of disability-related complaints

Introductions by Pam Gregory, Chief, Disability Rights Office, Consumer Information Bureau

Margaret Egler, Deputy Bureau Chief (Policy), Consumer Information Bureau

Thomas Wyatt, Deputy Bureau Chief (Operations), Consumer Information Bureau

Jenifer Simpson, Telecommunications Accessibility Specialist, Disability Rights Office

12:00 - 12:45 P.M.

Committee Discussion and Recommendations

12:45 - 1:30 P.M.

Lunch (provided)

1:00 P.M.

Demonstration of Speech-to-Speech Communications by Dr. Bob Segalman, Founder, Speech-to-Speech Communications

Afternoon Session

1:30 - 2:20 P.M.

Hearing Aid Compatibility and Digital Wireless Telephones, In the Matter of Section 68.4(A) of the Commission's Rules Governing Hearing Aid Compatible Telephones, adopted October 29, 2001, released November 14, 2001

Blaise Scinto, Deputy Chief, Policy Division, Wireless Telecommunications Bureau

2:20 - 2:45 P.M.

Committee Discussion and Recommendations

2:45 - 3:00 P.M.

Break

3:00 - 3:45 P.M.

Changes to the Universal Service Support Mechanism, Schools and Libraries Program, In the Matter of Schools and Libraries Universal Service Support Mechanism,

Notice of Proposed Rule Making and Order, adopted
January 16, 2002, released January 25, 2002

Narda Jones, Attorney, Accounting Policy Division,
Common Carrier Bureau

- | | |
|-------------------------|---|
| 3:45 - 4:15 P.M. | Committee Discussion and Recommendations |
| 4:15 - 4:45 P.M. | Committee Business, Shirley Rooker |
| 4:45 - 5:00 P.M. | Participation by the public; next meeting date. |
| 5:00 P.M. | Adjournment |