

More information:
The Trust Beneficiary Call Center

Today, it is easier and more efficient for trust beneficiaries to receive accurate and timely account information and assistance by contacting their local trust officer, or using the Trust Beneficiary Call Center, toll-free, (888) 678-6836 ext. 888.

This nationwide Call Center allows beneficiaries to access a wide variety of information regarding their trust assets. A Call Center representative will handle questions from the time he or she answers the phone, until the questions are resolved.

Regional Trust Administrators (RTAs)

RTAs, based in Albuquerque, NM, oversee trust account management and Fiduciary Trust Officers across the country. RTA region and contact information is listed below.

Navajo & Western Regions
Catherine Rugen, (888) 678-6836 ext.157

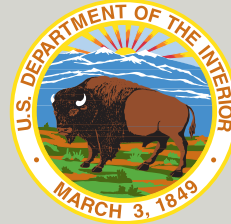
Southern Plains & Southwest Regions
Melvin Burch, (888) 678-6836 ext.156

Eastern Oklahoma & Pacific Regions
Vicki Forrest, (888) 678-6836 ext.159

Northwest & Alaska Regions
Tom Reynolds, (888) 678-6836 ext.161

Rocky Mountain & Midwest Regions
(Acting RTA) Catherine Rugen, (888) 678-6836 ext.157

Great Plains & Eastern Regions
Jim James, (888) 678-6836 ext.158



Office of the Special Trustee
for American Indians



U.S. Department of the Interior

OST Office of External Affairs

<i>Washington, D.C.</i>	<i>Albuquerque, NM</i>
1849 C Street NW, Suite 5140	4400 Masthead Street NE, Suite 300
Washington, D.C. 20240	Albuquerque, NM 87109
(202) 208-3460	(505) 816-1081
(202) 208-7545 fax	(505) 816-1319 fax

Trust Beneficiary Call Center, toll-free
(888) 678-6836 ext. 888

Office of the Special Trustee
for American Indians
General Information





■ **What is the Office of the Special Trustee for American Indians (OST)?**

The Department of the Interior has responsibility for the largest land trust in the U.S. The Indian Trust consists of approximately 56 million acres of land. Over 10 million acres belong to individual Indians and nearly 46 million acres are held in trust for Indian tribes. On these lands, Interior manages over 100,000 leases. Funds from leasing, use permits, land sales, and interest, totaling approximately \$205 million per year, are collected for 245,000 open Individual Indian Money accounts. About \$414 million is collected each year in 1,400 tribal accounts for 300 tribes. In addition, the trust manages approximately \$3 billion in tribal funds and \$400 million in Individual Indian Money accounts.

In 1994, the American Indian Trust Fund Management Reform Act established the Office of the Special Trustee for American Indians (OST) to improve management and accountability of the Indian trust funds administered by Interior.

The Bureau of Indian Affairs (BIA) and other Interior bureaus and offices manage trust resource assets such as leases and land use; OST manages the financial assets including accounting, investing, and disbursing trust funds to individual and tribal beneficiaries. OST is also responsible for coordinating reform efforts to improve trust asset management and beneficiary services throughout Interior.



■ **What does OST do?**

OST serves as the primary point of contact for trust beneficiaries. OST is similar to a financial institution. The office handles:

- The deposit of trust income from leases for individual or tribal beneficiaries.
- Investments of trust funds to earn income.
- Disbursements of trust funds to account holders.
- Maintenance of account information, including proper documentation of financial trust transactions.

OST also provides trust asset appraisals and records management services.

■ **OST employees:
Working to serve Indian Trust beneficiaries**

OST employs six Regional Trust Administrators (RTAs) to oversee trust account management, and supervise Fiduciary Trust Officers nationwide. RTAs also provide support for BIA regional directors across the country.

OST employs approximately 50 Fiduciary Trust Officers (FTOs) at offices throughout Indian Country to serve as the primary contact with account holders, and to work to locate missing individual Indian account holders. FTOs also regularly work with BIA, Minerals Management Service, and Bureau of Land Management employees to provide information to beneficiaries on all aspects of their trust assets.



■ **Local meetings for Indian beneficiaries**

Throughout the year, OST Fiduciary Trust Officers hold meetings for beneficiaries to provide trust information and to answer questions regarding fiduciary trust assets and accounts. For information on meetings in your area call the Trust Beneficiary Call Center, toll-free, (888) 678-6836 ext. 888.

■ **Direct Deposit available**

There are two ways for beneficiaries to receive their trust funds—through the mail, or through Direct Deposit. If you are an Individual Indian Money account holder you can have your trust disbursements deposited directly into your bank or financial institution through an efficient and secure electronic transfer. To learn more, call the Trust Beneficiary Call Center, (888) 678-6836 ext. 888.

■ **Does OST have money for you?
Keeping your records current**

OST continually works to find people who have funds in trust, but do not have current contact information on file. There is more than \$73 million in trust for over 48,000 people whose whereabouts are unknown. More than 3,000 of these people have accounts worth \$5,000 to \$50,000. For a list of names see www.doi.gov/ost and click on "Locating IIM Account Holders." Don't let us lose you. Call (888) 678-6836 ext. 888 if you change your address.