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AUG 03 1999

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Ms. Magalie Roman Salas
Office of the Commission Secretary
Federal Communications Commission
The Portals, 445 12th Street, S.W.
Room TW-A325
Washington, D.C. 20554

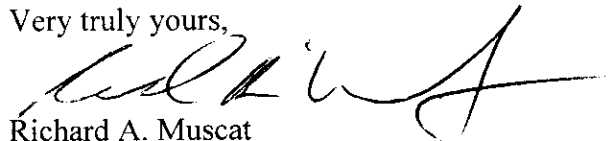
Re: CC Docket No.92-105; (DA 99-1170); *Ex parte Comments of the Texas Advisory Commission on State Emergency Communications*

Dear Ms. Salas:

Attached are an original and ten copies of *Ex parte Comments of the Texas Advisory Commission on State Emergency Communications*. Please file and distribute the original and nine copies in accordance with the appropriate procedures. Please also file stamp the extra copy and return it to me in the enclosed self-addressed stamped envelope. (We are also making this filing electronically.)

Your assistance in this matter is much appreciated.

Very truly yours,



Richard A. Muscat

Enclosure

cc: Anna M. Gomez
Helene Schrier Nankin
David Ward

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Summary of Comments as a Starting Point for Discussion of Issues at the 711 Forum

Toni Dunne, on behalf of the Texas Commission on State Emergency Communications,¹ would like to address or raise for discussion at the September 8, 1999 forum on 711 the following issues:

- In an emergency, every second counts, therefore how calls are routed, and processed becomes paramount to the safety of the caller.
- If a citizen dials TRS to handle an emergency related call, it should be as transparent and effective as possible as when the citizen dials 9-1-1 direct.
- Technology provides methods to route calls to the appropriate public safety agency without the caller having to look up the ten-digit phone number and provide to the CA.
- Should there be minimum standards to route emergency related 7-1-1 calls? (If so, what should be included in those minimum standards?)
- Does confusion exist among the TTY using community on the difference between 7-1-1 and 9-1-1 services? (If so, why is this important to address the issue and what can be done to reduce problems?)
- Operationally, should TRS be allowed to pass the caller's ANI information to the emergency service provider, even where the TRS user disconnects before emergency personnel are connected (i.e., for the functional equivalent for 911 "call-backs")? (If so, what is necessary for TRS to be able to pass the caller's ANI information?)

¹ Ms. Dunne is also the Training and Access Program Manager for the Texas Commission on State Emergency Communications (CSEC) and chair of the National Emergency Number Association (NENA) Accessibility Issues Committee, and the Association of Public Safety Communication Officials, Int'l (APCO) ADA Committee.

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Toni Dunne serves as Training and Access Program Manager for the Texas Advisory Commission on State Emergency Communications. She is responsible for the statewide program that assists 9-1-1 centers in providing accessibility for Deaf, Hard of Hearing and Speech Impaired citizens through equipment placement and training. With over 20 years of experience working with the Deaf community and over 9 years with 9-1-1, she participates in a variety of organizations and committees at international, national, state and local levels.

She has been the Accessibility Issues Committee Chair for the National Emergency Number Association for the past 8 years and is the Texas Chapter Past President. Toni is also Chair of the APCO International ADA Committee and president-elect for the APCO Texas Chapter. Other involvement's include Telecommunications for the Deaf Inc. (TDI) (Board Member); the National Association of the Deaf (9-1-1 Committee); the Texas Association of the Deaf (9-1-1 Committee Co-Chair); and the Texas Commission on Law Enforcement Officers Standards and Education (Emergency Communications Certification Advisory Council). She has also been an active participant of the CTIA TTY Forum Steering Committee since it's inception and is a strong advocate for accessibility to current and future technologies.

Toni holds an instructor's license from the Texas Commission on Law Enforcement Officer Standards and Education, an instructor's certificate from the Association of Public Safety Communication Officials and Texas certification for Sign Language and Oral Interpreting.

She is the recipient of several national awards, to include the National Emergency Number Association President's Award, and the Robert H. Weitbrecht Telecommunications Access Award. Most recently she was recognized as one of 30 outstanding individuals in TDI's (Telecommunications for the Deaf, Inc.) history that have produced the greatest impact on telecommunications accessibility for the nation's Deaf and Hard of Hearing citizens from 1968 to 1998.