### CONSUMER ADVISORY COMMITTEE MEETING

# Federal Communications Commission 445 12<sup>th</sup> Street, S.W., Room TW-C305, Washington, DC

Friday, June 18, 2004 8:30 a.m. - 4:00 p.m.

### **AGENDA**

## **Morning Session**

8:30 - 9:00 a.m.	Continental Breakfast, Networking, and Conversation
9:00 - a.m.	Welcome and Call to Order Shirley L. Rooker, Chair, Consumer Advisory Committee (CAC)
9:05 - 9:10 a.m.	Meeting Logistics Scott Marshall, CAC Designated Federal Officer, Consumer & Governmental Affairs Bureau (CGB)
9:10 - 9:30 a.m.	Introduction of the Chairman and Commissioners, (Chairman and Commissioners invited schedules permitting) K. Dane Snowden, Chief, CGB
9:30 - 9:45 a.m.	FCC Update K. Dane Snowden, Chief, CGB
9:45 - 10:00 a.m.	Accessibility in Broadband Content Larry Goldberg, WGBH
10:00 - 12:00 p.m.	Working Group Break Out Sessions
12:00 - 1:00 p.m.	Lunch

#### **Afternoon Session**

1:00 - 2:00 p.m. Panel Discussion: Update on Truth in Billing Issues

**Moderator:** Joy Ragsdale, Chair, Consumer Complaints Outreach, Education, and Participation Working Group

Presenters: Patrick W. Pearlman, Deputy Consumer Advocate, West Virginia Public Service Commission (representing the National Association of State Utility Consumer Advocates); Robin Tuttle, Associate Counsel, United States Telecom Association; Commissioner Joseph Curran, III, Maryland Public Service Commission (representing the National Association of Regulatory Utility Commissioners); Michael Altschul, Senior Vice President and General Counsel, Cellular Telecommunications and Internet Association.

2:00 - 3:00 p.m. Panel Discussion: Update on Homeland Security Issues

**Moderator:** Mike Duke, Chair, Homeland Security Working Group

**Presenters:** Rebecca Ladew, Joseph Gordon, Claude Stout, Brenda Kelly-Frey

3:00 - 3:15 p.m. Break

3:15 - 3:45 p.m. Progress Report: BroadBand Working Group

Presenter: David Brugger, Member, Broadband Working Group

3:45 - 4:00 p.m. Comments from the Public; Wrap-Up; Future Meetings

4:00 - p.m. Adjournment