

**Interim Designation of Agent to Receive Notification
of Claimed Infringement**

Full Legal Name of Service Provider: Stanley Steemer International, Inc.

Alternative Name(s) of Service Provider (including all names under which the service provider is doing business): Stanley Steemer, Stanley Steemer Carpet Cleaner, Steemer Duct Cleaning Service, Stanley Steemer Carpet and Installation Service

Address of Service Provider: 5500 Stanley Steemer Parkway, Dublin, OH 43017

Name of Agent Designated to Receive Notification of Claimed Infringement: Philip P. Ryser

Full Address of Designated Agent to which Notification Should be Sent (a P.O. Box or similar designation is not acceptable except where it is the only address that can be used in the geographic location):
5500 Stanley Steemer Parkway, Dublin, OH 43017

Telephone Number of Designated Agent: (614) 764-2007 x 451

Facsimile Number of Designated Agent: (614) 764-1506

Email Address of Designated Agent: ppryser@steemer.com

Signature of Officer or Representative of the Designating Service Provider:

Date: May 2, 2001

Typed or Printed Name and Title: Philip P. Ryser, Executive Vice President, Secretary, and General Counsel

Note: This Interim Designation Must be Accompanied by a \$20 Filing Fee Made Payable to the Register of Copyrights.

RECEIVED

MAY 10 2001

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