

**Interim Designation of Agent to Receive Notification
of Claimed Infringement**

Full Legal Name of Service Provider: SmartOnline Limited

Alternative Name(s) of Service Provider (including all names under which the service provider is doing business): Smartonline Limited; Smartonline, Limited; SmartOnline.co.uk; Smartonline.co.uk; SmartOnline UK; Smart Online Limited, Smart Online, Limited, SmartOnline Ltd.; smartonline, ltd.; Smartonline, Ltd.; Smartonline Ltd.; smartonline Limited

Address of Service Provider: 68 Pall Mall; London SW1Y5ES; England

Name of Agent Designated to Receive Notification of Claimed Infringement: Ronna Loprete

Full Address of Designated Agent to which Notification Should be Sent (a P.O. Box or similar designation is not acceptable except where it is the only address that can be used in the geographic location):
If by U.S. Mail: 523 Davis Drive, Suite 200, Morrisville, NC 27560 USA
If by express mail: 523 Davis Drive, Suite 200, Durham, NC 27709 USA

Telephone Number of Designated Agent: (919) 765-5000

Facsimile Number of Designated Agent: (919) 765-5022

Email Address of Designated Agent: rloprete@us.smartonline.com

Signature of Officer or Representative of the Designating Service Provider:
Date: June 19, 2000

Typed or Printed Name and Title: Ronna C. Loprete, Vice President, Administration

Note: This Interim Designation Must be Accompanied by a \$20 Filing Fee Made Payable to the Register of Copyrights.

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