

This appendix provides charts of results that will be seen on output documents for the matches described in this chapter. Included in the charts are the comment numbers and text, the match flags, and whether the match result causes the application to be rejected or flagged with a “C” next to the EFC. A summary of procedures for resolving problems is also provided, although schools may want to refer to the main text for details. Please note that this appendix does not cover all the CPS eligibility matches, nor does it list every comment that may be printed on an output document. In addition, further changes may be made to the CPS and to the comments after this Handbook goes to print. Schools should refer to *A Guide to 1998-99 SARS and ISIRs* for a complete and final listing of comments. Schools are responsible for resolving problems indicated by any output document comments, not just those discussed in this chapter.

SSA Citizenship Match

Result	Match flag	“C” code or rejected application	Comment number and text	Action needed
SSA confirmed citizenship status	A or blank		No comment	None
SSA did not confirm citizenship status	B, C, D, E, F, or *	C code	146 We sent your application to Social Security Administration (SSA) to verify your citizenship status. The SSA did not confirm that you are a U.S. citizen. You need to provide your school with documentation of your citizenship status before you can receive Federal student aid. If you are an eligible non-citizen, you must correct item 15 on this SAR and provide your Alien Registration Number if necessary.	If the student is a U.S. citizen, he or she should provide documentation (see Appendix A). If the student is an eligible noncitizen, he or she should correct Item 15 and provide a valid A-Number. If the student is then successfully matched with INS as an eligible noncitizen, no further resolution is necessary.
SSA could not confirm citizenship status because there was no match on SSN, name, or date of birth	N	C code	062 In addition, the Social Security Administration could not confirm your claim of citizenship because of their question about your social security number, name, or date of birth.	Make any necessary corrections to SSN, name, or date of birth so record can be sent back for matching. Review subsequent transactions for the updated match results. If the student believes the information originally reported is correct, he or she should contact SSA so that it may update its database. The school may pay the student if it receives documentation of the student’s citizenship status (see Appendix A).

Social Security Number Match

Result	Match flag	“C” code or rejected application	Comment number and text	Action needed
Successful match	4		No comment	None
Date of birth inconsistent with SSA records	2	C code	060 The date of birth you reported on your application is inconsistent with the Social Security Administration’s records.	The student may receive payment after providing documentation that explains the discrepancy. If the reported date of birth was incorrect, the student can also submit a correction; the application will then be rematched, and the school should check for changes to the match results. If the reported date of birth was correct, the student may want to contact SSA to have it correct its records.
Name inconsistent with SSA records	3	C code	061 According to the Social Security Administration (SSA) records, the name you reported on your application does not correspond with the social security number you provided in Item 8. You should review Items 1, 2, 3, and 8 on this SAR. If all of these items are correct, you must contact an SSA office to resolve this problem. If you find that Items 1, 2, or 3 are incorrect, you should make corrections on your SAR where appropriate. If you determine that Item 8 is incorrect, you should contact your FAA to determine if you should correct your social security number on your SAR or file a new application.	The student may receive payment after providing documentation that explains the discrepancy and showing that the submitted SSN is correct. If the reported name was incorrect, the student should submit a correction to the CPS. If the reported SSN was incorrect, the student must submit a correction. If both the reported SSN and name are correct, the student may want to contact SSA so it can correct its records.
Match conducted, but no match on SSN (SSN invalid)	1	Reject 18	024 The Social Security Administration (SSA) did not confirm that the social security number you reported on your aid application is valid. If you believe that the number you reported is correct, you must contact an SSA office to resolve this problem. If you determine that the social security number you reported on your aid application is not correct, you should contact your FAA to determine if you should correct your social security number in Item 8 on your SAR or file a new application.	If the student’s SSN is correct, the student should contact SSA to have it correct its database. Once the database is updated, the student can reenter the SSN and submit the change as a correction. If the SSN is incorrect, the student can correct the SSN on the output document, or file a new FAFSA with the correct SSN.

Social Security Number Match (continued)

Result	Match flag	“C” code or rejected application	Comment number and text	Action needed
No match because last name or date of birth was missing, but SSN is within valid range	8	Rejects N, 13, and/or 5	059 We could not determine from the Social Security Administration if the social security number you reported belongs to you because you did not give us your last name or date of birth. Correct Items 1 and 9 on your SAR.	The student must make corrections to provide the name and date of birth. When the corrections are submitted, the application will be rematched with SSA. The school should check the new output document for the match results.
No match because last name or date of birth was missing, and SSN is not within valid range	8	Reject P and Rejects N, 13, and/or 5	023 It appears that the social security number you reported on your application is not a valid social security number. See your FAA for assistance.	The student must make corrections to provide the name and date of birth. In addition, if the student’s SSN is correct, the student should contact SSA to have it correct its database. Once the database is updated, the student can reenter the SSN and submit the change as a correction. If the SSN is incorrect, the student can correct the SSN on the output document, or file a new FAFSA with the correct SSN.
No match due to processing problems, but SSN is within valid range	0 or 9	C code	058 Because of processing problems, we were unable to determine from the Social Security Administration if the social security number you reported on your application belongs to you. To receive Federal student aid, you must provide current proof to your FAA that the social security number in Item 8 is yours.	If the SSN is correct, the student may receive aid after providing clear and convincing proof to the school that the SSN is correct. Otherwise, the student must correct the SSN. If any corrections are made, the application will be rematched with SSA, and the school should check the new output document for results.
No match due to processing problems, and SSN is not within valid range	0 or 9	Reject P	023 It appears that the social security number you reported on your application is not a valid social security number. See your FAA for assistance.	If the student’s SSN is correct, the student should contact SSA to have it correct its database. Once the database is updated, the student can reenter the SSN and submit the change as a correction. If the SSN is incorrect, the student can correct the SSN on the output document, or file a new FAFSA with the correct SSN.
Student tried to change SSN previously confirmed by SSA.	4		013 You tried to change your social security number. The Social Security Administration already verified that this social security number belongs to you. If you need assistance, see your FAA.	If the student used a wrong SSN, but it was confirmed by SSA, the student can only change it by filing a new application, not by making a correction. In certain rare cases, the student may need a correction application (see “Valid Social Security Number” in Section 1).

Selective Service Match

Result	Match flag	"C" code or rejected application	Comment number and text	Action needed
Registration or exemption confirmed by Selective Service	Y		029 Your registration or your exemption status has been confirmed by Selective Service.	None
Applicant not in Selective Service database	N	C code	030 The Selective Service reported that you have not registered with them. If you are female or were born before 1960, disregard this comment. Otherwise, a male who is required to register with Selective Service must be registered before aid can be disbursed. If you have not yet registered, are male, and are 18 through 25 years of age, you must either check the "Yes" box for Item 105 on Part 2 of your SAR, or obtain and complete a Selective Service Registration form, available at your local post office. If you believe you have already registered or are exempt, please contact the Selective Service at 847-688-6888 to resolve any problems regarding your registration status.	Before the school can pay the student, the school must have proof that the student is exempt or the student must provide confirmation that he is registered (that is, his Selective Service Registration Acknowledgement or letter of registration).
No match due to processing problems	L or Z	C code	032 Because of processing problems we were unable to conduct a match to verify your registration status with Selective Service. If you are female or were born before 1960, disregard this comment. Otherwise, a male who is required to register with Selective Service must verify he is registered before aid can be disbursed. If you registered, you will receive a letter of confirmation from the Selective Service within two weeks. If you are not registered, are male, and are 18 through 25 years of age, you must either check the "Yes" box for Item 105 on Part 2 of your SAR, or obtain and complete a Selective Service Registration form, available at your local post office. If you believe you are registered and do not receive a letter of confirmation, or are exempt, contact Selective Service at 847-688-6888.	If the student makes a correction, the match will be conducted again. The school should check the new output document for match results. Otherwise, the school can pay the student if it has documentation the student is exempt or the student provides confirmation of registration (his Selective Service Registration Acknowledgement or letter of registration).

Selective Service Registration

Result	Match flag	"C" code or rejected application	Comment number and text	Action needed
Name forwarded to Selective Service for registration	Y		031 We have forwarded your name to Selective Service for registration as you requested.	None
Name forwarded to Selective Service for registration, student not old enough to register	T		028 We have forwarded your name to Selective Service for registration, as you requested. They will process your registration request 30 days prior to your 18th birthday.	None
Student asked to be registered, but either is too old or did not provide enough information	blank	C code	033 We could not send your name to Selective Service as you requested because you did not give us enough information, or because you are past the age limit for registration. If you are at least 18 but not yet 26, you may register by checking the "Yes" box for Item 105 on your SAR. You must also provide information for Items 1, 2, and 9. You may also register by obtaining and completing a Selective Service Registration form, available at your local post office. If you are a male who has reached age 26, you cannot use the SAR to register. You must contact Selective Service at 847-688-6888 to resolve your registration status before you can receive Federal student aid. You are exempt from registering if born before 1960.	<p>If the student is younger than 26, the student should make corrections and provide the missing information (first name, last name, or date of birth). The school should check the new output document for registration results.</p> <p>If the student is 26 or older, he can receive aid if the school has proof that he is exempt, or if he can provide evidence of registration. If the student is not registered or exempt, he can only receive aid if the school determines that he did not knowingly and willfully fail to register. (See "Registration with Selective Service" in Section 1.)</p>
Registration not conducted due to processing problems	blank, L, or Z	C code	037 We were unable to complete your registration with Selective Service. If you wish to register and you have not yet reached age 26, you must either check the "Yes" box for Item 105 on your SAR, or complete a Selective Service Registration form, available at your local post office.	If the student submits a correction, the registration will be attempted again. The school should check the new output document for results. Otherwise, the school can pay the student if it has documentation that the student is exempt or if the student provides evidence of registration.

NSLDS Match

Result	Results flag	Match flag	“C” code or rejected application	Comment number and text	Action needed
Student not in default, does not owe overpayment	1 NSLDS data sent	1		No comment	None
SSN is in database, but neither the first name nor date of birth matched	2	7	C code	138 We matched your social security number (SSN) with the National Student Loan Data System (NSLDS), but the name on the NSLDS record did not match the name you reported on your student aid application. Therefore this SAR does not contain the financial aid history that is associated with your reported SSN. You should review both your name and SSN, and work with your FAA to resolve discrepancies.	<p>If the student originally reported incorrect information, he or she should make a correction. The application will be sent through the match again, and the school should check the new output document for the results.</p> <p>Otherwise, the school can access the NSLDS directly to determine if the record belongs to the student (see “NSLDS Match” in Section 2). If the record does belong to the student, the school must use the NSLDS data in determining the student’s eligibility. If the record is not the student’s, the school should assume the student has no relevant financial aid history; it may also want to contact the agency that provided the information.</p>
Student is not in the NSLDS data file	3	1		140 Your application record was matched successfully with the National Student Loan Data System (NSLDS). The NSLDS confirmed that your social security number is not associated with any previous financial aid history.	None
Student is in the NSLDS data file, but there is no relevant data to print	4	1		137 Your application record was matched successfully with the National Student Loan Data System (NSLDS). However, no financial aid history information was found for printing on your SAR.	None

NSLDS Match (continued)

Result	Results flag	Match flag	“C” code or rejected application	Comment number and text	Action needed
Student has at least one loan in default	1 NSLDS data sent	2	C code	132 Our records indicate that you are in DEFAULT on a Federal student loan. You are not eligible to receive any Federal student aid until your account has been resolved.	The output document will also have comments indicating who holds the loan, unless the loan is a Perkins Loan. The school code of the school holding a defaulted Perkins Loan will be on the NSLDS Information page. The student must resolve the default before he or she can receive aid (see “Loan Defaults and Overpayments” in Section 1.)
Student owes at least one overpayment	1 NSLDS data sent	3	C code	133 Our records indicate that you received at least one overpayment of Federal student aid funds. You are required by law to repay any funds received from the student aid programs to which you were not entitled. Until your overpayment has been repaid in full, you are ineligible to receive any Federal student assistance.	If the Department holds the overpayment, the output document will also have a comment identifying the appropriate regional office. The NSLDS Financial Aid History page lists codes for the holders of overpayments. The school can also access NSLDS directly to determine the holder of a Perkins overpayment. The student must resolve the overpayment before he or she can receive aid (see “Loan Defaults and Overpayments” in Section 1.)
Student has at least one defaulted loan and owes at least one overpayment	1 NSLDS data sent	4	C code	134 Our records indicate that you are in DEFAULT on at least one Federal student loan and that you received at least one overpayment of Federal student aid funds. You are not eligible to receive any Federal student aid until your accounts have been resolved.	See the required actions for default and overpayment above.

NSLDS Match (continued)

Result	Results flag	Match flag	“C” code or rejected application	Comment number and text	Action needed
Match not conducted due to processing problems		0, 8, 9	C code	131 To receive Federal student aid, you cannot be in default on any U.S. Department of Education student loan. Because of processing problems we were unable to determine whether you are in default on a loan. Contact your FAA for more information.	If any corrections are made, the student’s information will be rematched with NSLDS. In addition, if the student or school requests a duplicate output document, the application information will be rematched with NSLDS. In either case, the school should check the new output document for match results. Otherwise, the school must get a paper FAT from any previous schools.

INS Match

Result	Match flag	“C” code or rejected application	Comment number and text	Action needed
Student's eligible noncitizen status confirmed by INS	Y		143 Your citizenship status has been confirmed by the Immigration and Naturalization Service (INS), and you meet the citizenship requirements for Federal student aid.	None
Match not conducted because student did not provide enough information (including a valid A-Number)	blank	C code	142 The Immigration and Naturalization Service (INS) could not confirm your statement that you are an eligible noncitizen because there is a question about your alien registration number. You must submit proof of your noncitizen eligibility to your school within 30 days after you give this SAR to your school. If you fail to submit proof within 30 days, you may be found ineligible for Federal student aid.	The student should make corrections to provide the missing information. When the corrections are submitted, the application will be rematched with the database; the school should check the new output document for match results. This comment will also appear for certain noncitizens not required to have A-Numbers (see “Citizens of the Pacific Islands” in Appendix A).
INS did not confirm student's eligible noncitizen status	N	C code	144 The Immigration and Naturalization Service (INS) did not confirm your statement that you are an eligible noncitizen. You must submit proof of your noncitizen eligibility to your school within 30 days after you give this SAR to your school. If you fail to submit proof within 30 days, you may be found ineligible for Federal student aid.	Secondary Confirmation required (see “Using the G-845S for Secondary Confirmation” in Appendix A).
No match due to processing problems	L or Z	C code	145 Because of processing problems, the Immigration and Naturalization Service (INS) was not able to confirm your statement that you are an eligible noncitizen. You must submit proof of your eligible noncitizen status to your school before you may receive Federal student aid.	If the student makes a correction, the match will be conducted again. The school should check the new output document for match results. Otherwise, the school must conduct Secondary Confirmation (see “Using the G-845S for Secondary Confirmation” in Appendix A).

INS Match (continued)

Result	Match flag	"C" code or rejected application	Comment number and text	Action needed
Match not conducted because student did not indicate citizenship status	blank	Reject 17	<p>068 You did not indicate on your application that you are a U.S. citizen or an eligible noncitizen. To be eligible to receive Federal student aid, a student must be--</p> <p>(1) A U.S. citizen (or U.S. national, or</p> <p>(2) An eligible noncitizen, such as a U.S. permanent resident or a resident of certain Pacific Islands, or</p> <p>(3) An eligible noncitizen as determined by the Department of Education</p>	<p>If student failed to indicate citizenship, citizenship match with SSA was still conducted. If that match confirmed the student's citizenship, the application will not be rejected, and no resolution is required, although the student should make a correction to indicate he or she is a citizen or national.</p> <p>If SSA did not confirm the student's citizenship, the student receives Reject 17 and resolution is required. The student should provide correct information on his or her citizenship status in Item 15. The student should also provide an A-Number if he or she is an eligible noncitizen. The student's record can then be sent through the INS match; the school should review the INS match flags on the new output document.</p>
Match not conducted because student changed status from eligible noncitizen to citizen or changed confirmed A-Number	blank	C code	<p>141 You changed your response to citizenship or you changed the alien registration number verified with INS. You must submit proof of your citizenship status to your FAA.</p>	<p>The school must determine why the student made the change and resolve any conflicting information. The student may need to submit proof of citizenship, depending on the reason for the change.</p>