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# The ISIR Guide

2009-2010

U.S. Department of Education



F E D E R A L  
S T U D E N T A I D

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# Introduction

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## Overview

The *ISIR Guide* is designed to assist financial aid administrators (FAAs) with interpreting student information on the Institutional Student Information Record (ISIR) and making corrections. The ISIR contains all information reported on the Free Application for Federal Student Aid (FAFSA), key processing results, and National Student Loan Data System (NSLDS) financial aid history information. The term *ISIR* refers to all processed student information records that are sent electronically to institutions by the Central Processing System (CPS).

ISIRs are sent to schools through the Electronic Data Exchange (EDE), the U.S. Department of Education's electronic service that enables schools to send electronic data to and receive resulting processed electronic data from the CPS and other Federal Student Aid systems. The *ISIR Guide* explains codes and flags that appear as FAA information on the ISIR.

Student Aid Reports (SARs) are the paper or electronic output documents that are sent to students or printed from the Web. SARs and ISIRs contain the same processed student information in different formats. The SAR is explained in detail in Appendix D of this guide.

A draft of the revised 2009-2010 ISIR record layout for institutions and state agencies was provided on the U.S. Department of Education's Information for Financial Aid Professionals (IFAP) Web site and the Federal Student Aid Download (FSAdownload) Web site in August 2008. The ISIR record layout is part of the Record Layouts section of the *2009-2010 EDE Technical Reference*, which contains the application processing and correction record layouts. A complete version of the technical reference with updated record layouts was posted in October 2008 on the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov) and on the FSAdownload Web site, located at [fsadownload.ed.gov](http://fsadownload.ed.gov). It can be downloaded in portable document format (PDF).

Changes have been made to the 2009-2010 ISIR based on data element changes on the FAFSA, at the CPS, and in the NSLDS. The 2009-2010 ISIR follows the order of the FAFSA, and the remaining data elements are grouped with similar data elements in a logical order. A draft of the



FAFSA can be downloaded from the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov). Changes have also been made to the SAR comment codes and text. Using the table below, you can determine where to find more information on the 2009-2010 Federal Student Aid system changes and enhancements. These following guides are posted on the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov) and on the FSAdownload Web site, located at [fsadownload.ed.gov](http://fsadownload.ed.gov).

Document	Type of Changes
Summary of Changes for the Application Processing System guide	This guide provides an overview of major application processing system updates, such as the FAFSA redesign, special circumstances changes, and dependency override transactions performed by another school. This guide also includes an application processing system schedule and a summary of changes for the CPS, such as database matches, CPS edits, need analysis changes, comment code changes, and changes to application output sent to students, such as the SAR and SAR Acknowledgement.
Student Web Application Products Process Guide	This guide discusses the changes to Federal Student Aid's Web sites for students, such as FAFSA4caster, FAFSA on the Web, and the PIN Web site.
School Electronic Process Guide	This guide describes major enhancements and updates to Federal Student Aid's PC and Web school products. This includes updates to FAA Access to CPS Online, Return of Title IV Funds (R2T4) on the Web, the ISIR Analysis Tool, Web demonstration site, and EDESuite products, including EDEExpress, DL Tools, and SSCR.
Electronic Data Exchange (EDE) Technical Reference	This technical reference includes general information about the EDE process, a summary of changes to the technical reference, descriptions of the electronic FAFSA and corrections process, information on sending and receiving electronic data, record layouts and processing codes used to send and receive electronic data, and information on printing an ISIR.
SAR Comment Codes and Text	This document includes the comment code number and text along with reject code and SAR C code information.

**Note:** Throughout this guide, we will reference the FAFSA on the Web and Corrections on the Web sites, which include the Spanish versions of these Web sites unless otherwise noted. The functionality of the English and Spanish versions of the Web sites is the same; the only difference is the language that is used.

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## Processing Flow

The applicant data process flow for generating ISIRs is the same in 2009-2010 as in 2008-2009.

The student starts the process by completing a FAFSA. The information is processed through the CPS, and the results are returned to the student and institution. See the bullet point labeled “The Financial Aid Application” below for filing options.

The charts on pages 6 and 7 show how information from a financial aid applicant flows through the system for the various types of applications and corrections and describe when an ISIR is generated. The major participants, documents, and records in the application process are:

- **The U.S. Department of Education**
- **The Student.** The student can apply for federal student aid under the Title IV programs—Federal Pell Grant, Academic Competitiveness Grant (ACG), National Science and Mathematics Access to Retain Talent (National SMART) Grant, Teacher Education Assistance for College and Higher Education (TEACH) Grant, Federal Supplemental Educational Opportunity Grant (FSEOG), Federal Work-Study, Federal Perkins Loan, the Federal Family Education Loan (FFEL) Program, and the William D. Ford Federal Direct Loan (Direct Loan) Program.
- **The PIN for Students and Parents.** The Federal Student Aid PIN, along with the user’s personal information, serves as an electronic signature when entered on the FAFSA on the Web site. The PIN also serves as an identifier to let the student access his or her personal information in various U.S. Department of Education systems. Because the PIN serves as an electronic signature and provides access to personal information, the PIN should not be shared with anyone.

Students and parents can create their own PINs, request that Federal Student Aid generate a PIN for them that displays on the screen in real-time, request that the PIN be e-mailed in real-time, or request to have the PIN sent through postal mail. For all options except a PIN sent through postal mail, the PIN is issued in real-time so that the student or parent can immediately use it to electronically sign the application. The Social Security Number (SSN), name, and date of birth information submitted by the applicant and parent is transmitted for a match with the Social Security Administration (SSA). If the SSN, name, and date of birth are successfully matched, the PIN remains valid and becomes a permanent PIN. After receiving a successful SSN match from SSA, the PIN can be used to access SAR information on the Web, make corrections using Corrections on the Web, and access NSLDS data.

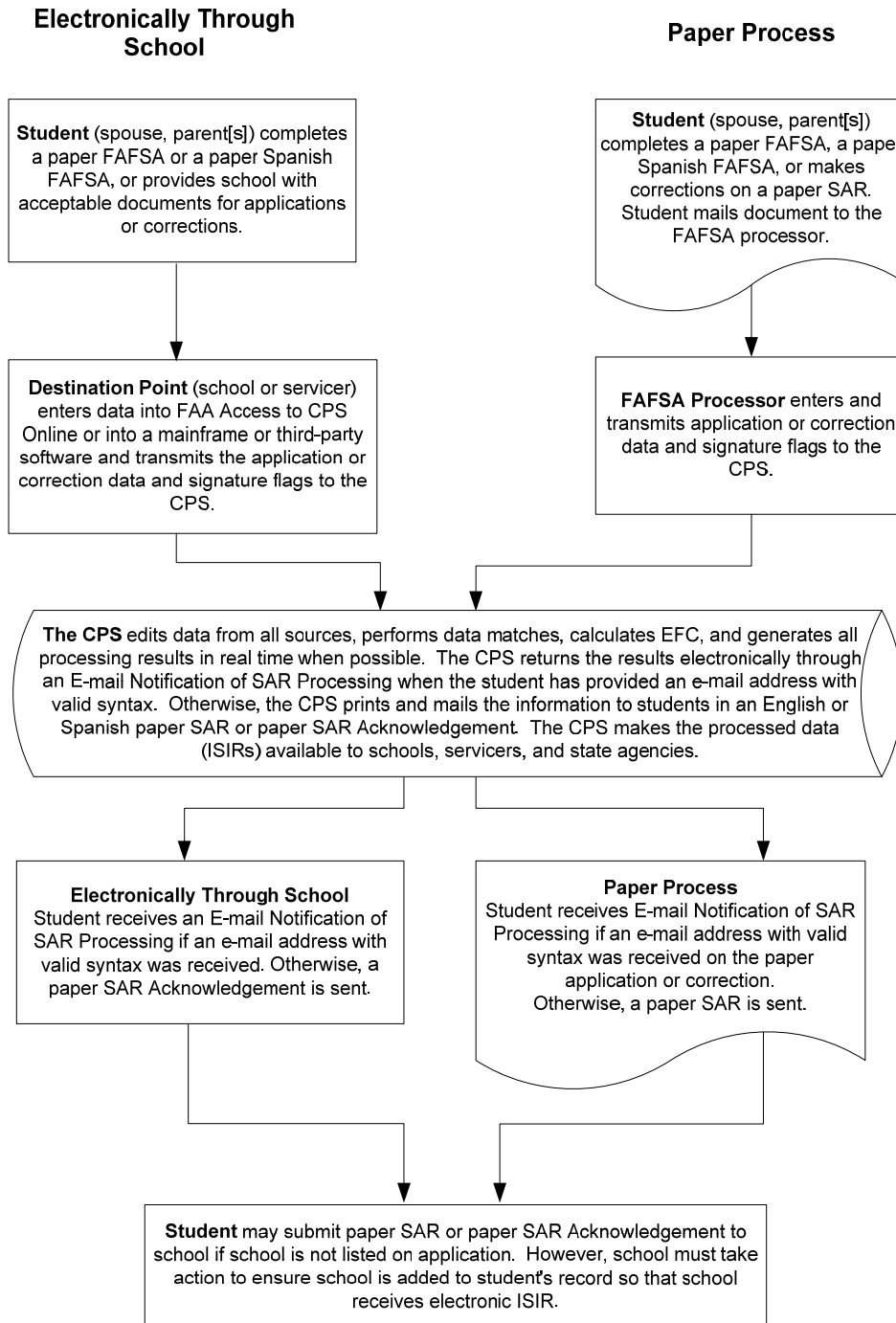
In the limited cases where the SSA match is unsuccessful, the PIN is disabled and an e-mail is sent to notify the applicant that a PIN will not be issued. When a valid e-mail address is not available, the notification is printed and mailed. If the applicant used the temporary PIN

to sign his or her FAFSA, the applicant is also sent a paper SAR requesting all required signatures. A SAR comment (comments 275 to 280) will appear on the student's SAR (and ISIR) indicating the specific results of the SSA match. Until a positive match is received from the SSA, the PIN cannot be used to sign any documents or access Web sites that require the PIN.

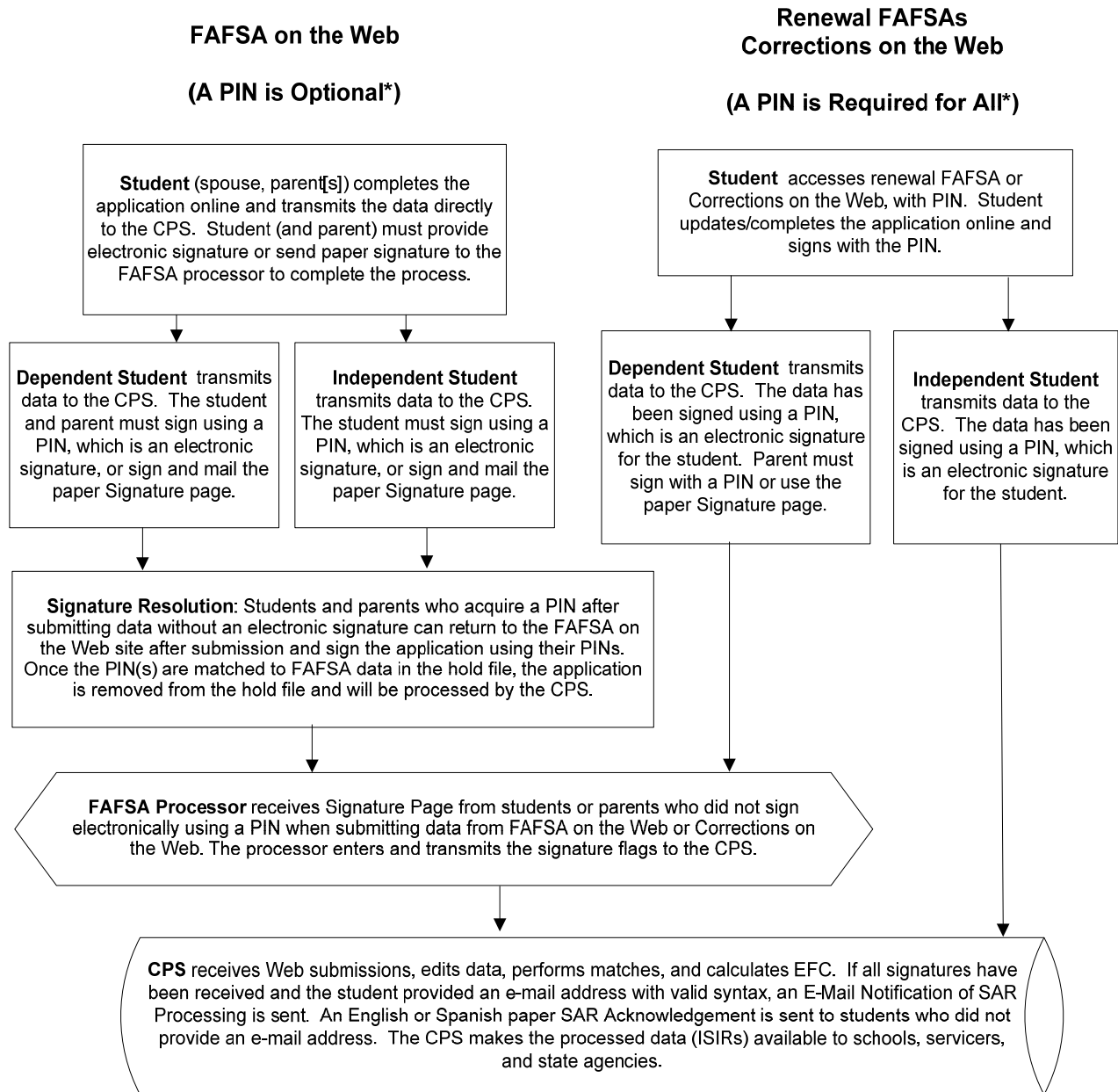
- **The Financial Aid Application.** Different forms of the application are available for the student to apply for federal student aid. These include FAFSA on the Web, Spanish FAFSA on the Web, FAFSA PDF, Spanish FAFSA PDF, paper FAFSA, paper Spanish FAFSA, FAFSA on the Phone, and Spanish FAFSA on the Phone. The school can also submit an application for the student by completing an online FAFSA through FAA Access to CPS Online or by submitting an ASCII flat file through the Student Aid Internet Gateway (SAIG) in message class EAPS10IN. Students can get an early start on the financial aid process by using FAFSA4caster to get an early estimate of their eligibility for federal financial aid. A FAFSA4caster filer can have his or her data transferred into the FAFSA on the Web system the following year, similar to a returning student.
- **The FAFSA Processor.** One organization serves as the data entry processor for the 2009-2010 processing year under contract with the U.S. Department of Education. The FAFSA processor receives paper applications, paper SAR corrections, and paper signature pages in the mail, performs document analysis to ensure that the data is acceptable, and handles missing or unacceptable responses. The processor images the application, enters the information from the application, and transmits the data and image electronically to the CPS.
- **The Central Processing System (CPS).** The CPS operates under a contract with the U.S. Department of Education to receive and process application and correction information. The CPS matches student records with other federal databases such as the SSA and Veterans Affairs (VA) to confirm eligibility. The CPS also applies a series of compute edits to the application information to check for inconsistencies, contradictions, and missing data. During the compute process, the CPS uses the need analysis formula specified by law to calculate each applicant's expected family contribution (EFC).
- **The Institutional Student Information Record (ISIR).** ISIRs are electronic records produced by the CPS that provide institutions with processed application and correction information. ISIRs can be sent to destination points (schools, servicers, and state agencies) daily or by request using FAA Access to CPS Online.
- **The Student Aid Report (SAR).** This document provides the student with processed application information. The CPS prints the SAR and mails it directly to the address the student provided. Alternatively, students who provide e-mail addresses on their FAFSAs are sent e-mails notifying them that their SARs can be accessed electronically. The SAR is in English or Spanish, depending on the language used on the application or correction that generates the SAR.

- **The School.** “The school” refers to each postsecondary educational institution that the student listed on the financial aid application. The financial aid administrator at the school will use the processed information from the ISIR or SAR to determine the types and amount of federal student aid the applicant is eligible to receive. Schools and states can also use information from the ISIR or SAR to award their own financial aid.

# Federal Application Processing System Paper and Electronic Processes to Generate an ISIR



# Federal Application Processing System Web Process to Generate an ISIR



\* See "The PIN for Students and Parents" in the Processing Flow section of this guide for more information on PINs.

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## Transactions

A transaction is an interaction between the CPS and a financial aid applicant or a school that changes any of the data on a student's record. Each transaction results in a new ISIR and SAR, and is identified by a two-byte transaction number (for example, 01, 02, 03). A transaction may be system-generated. For example, when a student's eligibility for federal student aid changes on the NSLDS, the CPS automatically processes the application information and generates a new transaction without additional input from the student or from a school. These system-generated transactions are automatically sent (or pushed) to the destination point in unique electronic message classes.

When application data for an award year first arrives at the CPS and is processed, the resulting report is called the "01" transaction. The student receives a SAR or an E-mail Notification of SAR Processing, and the listed schools can receive ISIRs. State agencies can also receive this data.

If corrections are necessary, the student can make changes on the SAR, return the SAR to the FAFSA processor, and have the information processed. Alternatively, the student can make the corrections electronically through Corrections on the Web. A school can submit corrections electronically through the SAIG or enter the corrections using the FAA Access to CPS Online Web site, even if the school did not submit the original application electronically. The corrections generate a new record that is identified as the "02" transaction.

To create a correction transaction, a change must be made to at least one data element. Examples of common corrections include an address correction or the addition or change of a school. The first correction transaction is labeled "02," and subsequent correction transactions are labeled "03," "04," and so forth. Identifying the correct transaction is important when communicating with the Common Origination and Disbursement (COD) System and when requesting duplicate SARs or making ISIR requests. Transactions greater than 30 are rejected by the CPS for "too many transactions."

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# Highlights and Assumptions

## Paper System Highlights and Assumptions

Students are instructed to review information on the SAR carefully for accuracy. SAR items requiring special attention are highlighted in **bold** type. The student and the financial aid administrator should pay careful attention to questions and responses that are highlighted.

During the edit process, the CPS applies logic that compares two or more pieces of information provided by the student. On the SAR, the CPS highlights information that is conflicting or missing and items that are questioned.

In certain instances, the application is rejected if the student's data is in conflict. For example, an independent student answers that he or she is not married but provides financial information for a spouse. The CPS rejects this application (Reject 11) and prints the questioned items in bold type on the SAR. In this situation, the student receives a SAR with arrows printed next to the questionable line items. The student is then required to correct them. The CPS does not calculate an EFC, because key financial information is conflicting.

In other situations, the CPS makes assumptions and does not reject the student's record. For example, a student reports that he or she is married and provides spouse's income, but reports only one person in the household. In this case, the CPS assumes two people are in the household, highlights both questions and responses on the SAR, and calculates an EFC as long as the record is not rejected for other reasons. Both the reported and the assumed values are printed, with the word "ASSUMED" in parentheses next to the assumed response that was used in the EFC calculation.

The CPS most often makes assumptions when questions are left blank. After an answer is assumed, the assumed information is used throughout the subsequent edits and in the EFC calculation.

On the ISIR record, EDEExpress prints the letter *h* to the left of the field title that was highlighted. EDEExpress prints an asterisk (\*) to the left of the field title to indicate that the CPS made an assumption, and the assumed value prints in place of the reported value.



## Electronic System Highlights and Assumptions

All federal student aid application software and systems used to submit application data contain certain edits that prompt users to resolve inconsistencies before sending the information to the CPS. These edits are contained in the FAA Access to CPS Online, FAFSA on the Web, and Corrections on the Web applications.

When inconsistencies or missing data would cause the record to be rejected at the CPS, the Web sites do not allow the record to be submitted until information is changed or added. However, when these inconsistencies would cause an assumption, the user is prompted to review and change the data, but the application can be submitted even if a change is not made. The ISIR data file that a school receives includes a flag for each highlighted field in positions 1605 to 1799, and the printed ISIR displays an *h* (for highlight) next to the items on which assumptions were made.

**New for 2009-2010:** The Highlight Flags field has increased from 150 bytes to 195 bytes to accommodate the new FAFSA fields.

A financial aid administrator can override certain CPS rejects using FAA Access to CPS Online. If a record contains inconsistent or missing data that would result in the CPS rejecting the record, the financial aid administrator receives a message to correct or reenter the information. If the data originally provided is correct, the financial aid administrator must reenter the data. FAA Access to CPS Online sets and transmits a reject override code in the student's record, suppressing the edit, and the actual data is used instead of assumed values. For example, a student may have an unusually large number of family members. When the financial aid administrator reenters the number of family members, FAA Access to CPS Online sets a reject override code in the student's record, which excludes the reject for an unusually large number of family members.

Similarly, a financial aid administrator can override certain CPS assumptions using FAA Access to CPS Online. For example, if three people are in an independent student's household and three are in college, CPS assumes one in college. By reentering the number in household and the number in college when the message appears, an assumption override code is submitted with the data that suppresses the assumption.

Students who are using FAFSA on the Web and Corrections on the Web can confirm the data they have entered in the same way FAA Access to CPS Online works. In response to the student's confirmation, the Web application sets the assumption override codes and most reject override codes.

# ISIR Data

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## Overview

A school can automatically receive ISIRs for students who listed that school's Federal School Code on their applications or corrections. Institutions can send application and correction data from the school or through a servicer (both are called destination points) and receive processed student records (ISIRs) at the destination point.

A school can also access 2008-2009 and 2009-2010 ISIRs from the ISIR Datamart, the centralized location for all ISIR data generated by the CPS. Schools, state agencies, and other authorized users receive ISIRs from the datamart through the SAIG. For more information on the ISIR Datamart, see the *2009-2010 Electronic Data Exchange (EDE) Technical Reference*, available at the FSAdownload Web site, located at [fsadownload.ed.gov](http://fsadownload.ed.gov).

Schools do not need to print hard copy ISIRs. However, so that you can refer to the codes that appear on the ISIR as we discuss them in this guide, Appendix E contains an example of the ISIR as it appears when printed using the EDEExpress for Windows software. The student's processed application information appears on the printout in a two-column, two-page format with an abbreviated version of each FAFSA question on the left and the student's response on the right. Information is divided into sections like the FAFSA sections (for example, Step One, Step Two, and Step Three). Questions are not numbered individually, but each section heading identifies the range of FAFSA questions included. One or two pages for NSLDS Financial Aid History are also provided depending on the number of loans a student has borrowed.

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## FAFSA Questions

The substantial changes to the FAFSA required by the College Cost Reduction and Access Act (CCRAA) provided a timely opportunity for Federal Student Aid to review the order of application questions and address other form issues. As always, the 2009-2010 ISIR follows the order of the paper FAFSA, and the remaining data elements are grouped with similar data elements in a logical order.

One of the most significant changes mandated by the CCRAA was to no longer collect the untaxed income information currently found in Worksheet A. Because we needed to eliminate Worksheet A, we decided to also delete Worksheets B and C and move the remaining data elements to the body of the FAFSA itself. The data elements have been grouped logically on the form as “Additional Financial Information” and “Untaxed Income.” The CPS will use the answers to these individual data elements to calculate total values for “Additional Financial Information” and “Untaxed Income.” On the ISIR the student’s calculated values appear on page 2 in the Student’s Addl Financial Information and Student/Spouse Untaxed Income fields. The parents’ calculated values appear on page 3 in the Parents’ Addl Financial Information and Parents’ Untaxed Income fields.

For more information on changes to the FAFSA, see the *Summary of Changes for the Application Processing System* guide on the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov) and on the FSAdownload Web site, located at [fsadownload.ed.gov](http://fsadownload.ed.gov).

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## Dependency Status Results

On the top right column of the second page of the ISIR, the applicant's dependency status is displayed. The following dependency status codes are used:

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
D	Dependent
I	Independent
X	Rejected Dependent
Y	Rejected Independent

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## ISIR Office Information

In the section titled Office Information on page 3, right column of the sample ISIR, the following information appears:

- Primary EFC Type
- Secondary EFC Type
- Processed Date
- Transaction Data Source/Type
- Source of Correction
- Federal School Code Indicator
- Reject Override Codes
- Assumption Override Codes

### Primary and Secondary EFC Types

These codes tell a financial aid administrator which formula was used to calculate the EFC.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
1	Full Needs Test: dependent
2	Full Needs Test: independent without dependents
3	Full Needs Test: independent with dependents
4	Simplified Needs Test: dependent
5	Simplified Needs Test: independent without dependents
6	Simplified Needs Test: independent with dependents

### Processed Date

The Processed Date is the date this transaction was processed at the CPS.

## Transaction Data Source/Type Code

The Transaction Data Source/Type code identifies a FAFSA processor or other source of the transaction.

**New for 2009-2010:** We added data type U for the English PDF paper FAFSAs and data type V for the Spanish PDF paper FAFSAs. We also added values 4U and 4V for the paper PDF FAFSA values, 6A and 6B for the FAFSA on the Phone values, and 6E and 6F for the EZ FAFSA on the Phone values as defined below.

<b>ISIR Value</b>	<b>Value Printed on ISIR</b>
1A	Electronic Application
1C	Electronic – Correction full SAR
2A	Web Student – Application
2B	Web Student – Application Spanish
2C	Web Student – Correction
2E	Web Student – EZ FAFSA
2F	Web Student – EZ FAFSA Spanish
2G	Web Student – EZ FAFSA application
2H	Web Student – EZ FAFSA renewal Spanish
2Q	Web Student – Spanish correction
2R	Web Student – Renewal application
2T	Web Student – Spanish renewal application
3A	Web FAA – Application
3C	Web FAA – Correction
3E	Web FAA – EZ FAFSA
3G	Web FAA – EZ FAFSA renewal application
3R	Web FAA – Renewal application
4A	Paper – Application
4B	Paper – Application Spanish
4C	Paper – Correction
4J	Paper – Correction application
4K	Paper – Correction application Spanish
4Q	Paper – Correction Spanish
4U	Paper – PDF FAFSA
4V	Paper – PDF FAFSA Spanish
5D	CPS – Drug abuse hold release
5M	CPS – Department of Homeland Security (DHS) secondary confirmation

<b>ISIR Value</b>	<b>Value Printed on ISIR</b>
5N	CPS – NSLDS postscreening
5P	CPS – Reprocessed record
5S	CPS – CPS system-generated signature
5W	CPS – SSA death file match
6A	FSAIC – FAFSA on the Phone
6B	FSAIC – FAFSA on the Phone Spanish
6C	FSAIC – Correction
6E	FSAIC – EZ FAFSA on the Phone
6F	FSAIC – EZ FAFSA on the Phone Spanish
7G	FAFSA4caster – EZ FAFSA renewal
7H	FAFSA4caster – EZ FAFSA renewal Spanish
7R	FAFSA4caster – Renewal application
7T	FAFSA4caster – Renewal application Spanish

### **Source of Correction Flag**

The Source of Correction Flag is a field that is set on each correction transaction and indicates the source of the correction.

<b>ISIR Value</b>	<b>Value Printed on ISIR</b>
A	Applicant
D	CPS
S	School

### **Federal School Code Indicator**

The Federal School Code Indicator verifies the identity of the originating institution.

## Reject and Assumption Override Codes

The ISIR shows which Reject Override Codes and which Assumption Override Codes were set on the transaction. These override codes enable a student or a financial aid administrator to override certain rejects. Financial aid administrators can also override certain assumptions the CPS has made about a student's data when the information appears to be inconsistent. If an override is set, the ISIR prints "1," and, if no override is set, the field is blank.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Blank	No override code set
1	Override code set



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## ISIR FAA Information

The FAA Information section displays every relevant piece of information about a student's eligibility in one place. FAA information is printed on the third page of the ISIR following the summary of application data and is labeled "FAA Information." Descriptive labels are intended to help the financial aid administrator identify reject codes, match flags, intermediate values, and so forth. Using the printed ISIR format as a basis, here are identifications for the codes and flags that appear as FAA information.

### Date ISIR Received

The Date ISIR Received is the date the ISIR record was imported to the school's EDEXpress software.

### Verification Flag

The Verification Flag indicates if a student has been selected for verification on any transaction. After the student is selected, he or she will always be selected for the current processing year. This data comes from the Student Is Selected for Verification field in the ISIR record layout.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Y	Selected for verification
N	Not selected for verification
*	Selected for verification on a subsequent transaction

### Professional Judgment

This flag indicates the status of an EFC adjustment resulting from a professional judgment decision by a financial aid administrator.

<b>ISIR Value</b>	<b>Value Printed on ISIR</b>	<b>Description</b>
Blank	Blank	No EFC adjustment processed
1	Yes	EFC adjustment processed
2	Failed	EFC adjustment attempted but failed

When a financial aid administrator uses professional judgment to change a data item on the ISIR, only the school that made the change remains listed on the new ISIR transaction.

## Transaction Receipt Date

This is the date the FAFSA processor or the CPS received the input information that generated the transaction. The Application Receipt Date for the first application is a fixed date. However, the Transaction Receipt Date changes each time a new transaction is generated.

For example, a student mails a FAFSA that is received by the FAFSA processor on March 14, 2009. This first transaction SAR and ISIR has an Application Receipt Date and a Transaction Receipt Date of March 14, 2009. If the student then mails in a SAR with corrections and it is received on April 18, the 02 transaction shows an Application Receipt Date of March 14, 2009, and a Transaction Receipt Date of April 18, 2009.

## Reprocessing Code

This code provides information about records that are reprocessed by the CPS for any reason. When the Transaction Data Source/Type Code is set to **5P** (reprocessed record), this position contains a two-digit number, beginning with **01** and incrementing each time a group of records is reprocessed. Check the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov) for announcements that define the reason associated with a particular two-digit number.

## Processed Record Type

This code indicates the type of processed record.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Blank	Original or renewal application (from any source)
C	Correction Application
H	Correction (from any source)

## CPS Pushed ISIR Flag

This flag is set to identify transactions that are automatically sent (pushed) to schools. If the ISIR is a pushed ISIR, the ISIR record layout contains **Y**, and the ISIR prints **Yes** for transactions meeting the pushed ISIR criteria. If the ISIR does not meet the criteria for a pushed ISIR, this field is blank and nothing prints next to the CPS Pushed ISIR Flag label on the ISIR. Examples of transactions automatically pushed to the school include:

- Correction to ACG data only
- EFC Change Flag is set
- SAR C Flag changes between correction and transaction being corrected
- Transaction is system-generated
- Reject Status Change Flag is set
- Verification Selection Change Flag is set

## Rejects Met

Up to seven reject reason codes can be printed in this space. See Appendix A for the reject reason codes and the comment numbers associated with certain types of rejects.

## Verification Tracking Flag

The Verification Tracking Flag identifies the priority of the criteria used by the CPS to select applicants for verification and is based on the likelihood of error. The **higher** the number in the Verification Tracking field, the higher the priority for selection by the CPS. For example, **0112** in this field has a greater potential for significant error than a student with **0087** in this field. If you plan to use the 30 percent verification limit, we recommend using this field to prioritize the applicants you choose to verify. For 2009-2010, we use a range of 0001 to 9999.

## Dependency Override

This flag identifies a record that resulted from an application or correction on which a financial aid administrator made a dependency override request. Initial applications enable overrides to be made in one direction only: from dependent to independent. FAA Access to CPS Online allows a financial aid administrator to cancel a previous override.

<b>ISIR Value</b>	<b>Value Printed on ISIR</b>	<b>Description</b>
Blank	Blank	No dependency override
1	Yes	FAA overrode dependency status from dependent to independent
2	Canceled	FAA canceled dependency override
3	Failed	Dependency override request failed

When a financial aid administrator performs a dependency override, only the school that submitted the override receives the new ISIR transaction.

## ETI

The Electronic Transaction Indicator (ETI) Flag indicates whether the school receiving the ISIR submitted input to generate the ISIR transaction, or did not generate the transaction but was listed on the record. It also indicates whether the type of ISIR is a daily, requested, or pushed ISIR. One character prints on the ISIR. Valid values for this field are:

- A = Only the ACG data was provided (IGAA)
- 0 = School generated transaction and is an ISIR Daily school (applications) (IDAP)
- 1 = School did not generate transaction and is an ISIR Daily school (automatic) (IDSA)
- 2 = School generated transaction and is an ISIR Request school (ISRF)
- 3 = School did not generate transaction and is an ISIR Request school (applications) (ISRF)
- 4 = School generated transaction and is an ISIR Daily school, ISIR is CPS Pushed ISIR (corrections) (IGCO)
- 5 = School did not generate transaction and is an ISIR Daily school, ISIR is CPS Pushed ISIR (automatic) (IGSA)
- 6 = School generated transaction and is an ISIR Request school, ISIR is CPS Pushed ISIR (corrections) (IGCO)
- 7 = School did not generate transaction and is an ISIR Request school, ISIR is CPS Pushed ISIR (automatic) (IGSA)
- 8 = School did not generate transaction and is an ISIR Daily school, ISIR is CPS Pushed System-Generated ISIR (IGSG)

9 = School did not generate transaction and is an ISIR Request school, ISIR is CPS Pushed System-Generated ISIR (IGSG)

Blank = No destination code associated or school not participating

### **Correction # Applied To**

This field only applies to transactions greater than 01 and indicates the prior transaction against which the correction was applied. For example, if you are looking at an 03 transaction and the Correction # Applied To field is 02, that means that corrections were made against the 02 transaction to create the 03 transaction.

### **Application Receipt Date**

This field shows the date the paper application was received by the FAFSA processor or the date an electronic FAFSA transmission was received by the CPS.

### **Pell Eligible Flag**

The Pell Grant Eligibility Flag field, in the ISIR record layout, alerts schools to an applicant's Pell Grant eligibility status. This data is found in the Pell Elig Flag field on the ISIR. A **Y** confirms that a student's EFC and undergraduate or qualifying graduate status makes him or her eligible for a Pell Grant and that the record has been included in the payment system database.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Blank	Not eligible for a Pell Grant
Y	Eligible for a Pell Grant

If an undergraduate student incorrectly reported on the FAFSA that he or she will be a graduate student or has a bachelor's degree, this information **must** be corrected. Otherwise, he or she will not be considered eligible for a Pell Grant, and the school will be unable to receive Pell funds for that student.

### **Primary and Secondary EFCs/Alternate EFCs**

The ISIR FAA Information section contains the Primary EFC and Secondary EFC. If a Primary and a Secondary EFC appear, this indicates the student qualified for the Simplified Needs Test (SNT) but also provided information about assets. Two calculations were performed, producing the Primary EFC (asset information was not included in the calculation) and the Secondary EFC (asset information was included in a full-data calculation). If only a Primary EFC appears, it indicates the student:

- Did not meet the SNT criteria and only the full-data calculation was done, or
- Met the SNT criteria and provided no asset information or incomplete or inconsistent asset information and only one calculation could be performed.

The figures printed for each of the twelve months represent alternate EFCs that a financial aid administrator must use to award aid—other than a Federal Pell Grant—for an academic year that is less than or greater than nine months. For a dependent student, the alternate EFCs are calculated by the CPS according to a formula prescribed by Congress. For less than nine-month enrollment for the independent student, the EFC is prorated.

## Intermediate Values

These abbreviations represent the intermediate steps used in calculating the EFC. They show the components of the need analysis formula, such as the employment allowance or parents' contribution from assets. These components are defined by Congress. The values can be useful to financial aid administrators in performing recalculations or in making professional judgment adjustments to data items. The intermediate values are identified as follows:

<b>ISIR Field Label</b>	<b>Description</b>
TI	Total Income
ATI	Allowances against Total Income
STX	State and Other Tax Allowance
EA	Employment Allowance
IPA	Income Protection Allowance
AI	Available Income
CAI	Contribution from Available Income (Independent Student)
DNW	Discretionary Net Worth
NW	Net Worth
APA	Education Savings and Asset Protection Allowance
PCA	Parents' Contribution from Assets
AAI	Adjusted Available Income
TSC	Total Student's Contribution
TPC	Total Parents' Contribution
PC	Parents' Contribution
STI	Student's Total Income

<b>ISIR Field Label</b>	<b>Description</b>
SATI	Student's Allowance against Total Income
SIC	Dependent Student's Income Contribution
SDNW	Student's Discretionary Net Worth
SCA	Dependent Student's Contribution from Assets
FTI	FISAP Total Income

More information on the need analysis formula and methodology for calculating the EFC is available in the *Federal Student Aid Handbook*, Volume 1 - FSA Handbook: Student Eligibility and the *2009-2010 EFC Formula Guide* located on [ifap.ed.gov](http://ifap.ed.gov).

### **Auto Zero EFC Flag**

An applicant who meets certain federal benefit, dislocated worker, tax filing, and income criteria qualifies automatically for an EFC figure of **0**. When these criteria are met, the CPS assigns a **0** EFC and does not perform a full calculation except for Total Income, Student's Total Income, and FISAP Total Income. Only these three intermediate values appear in the FAA Information section. This information is found in the Automatic Zero EFC Indicator field on the ISIR.

<b>ISIR Value</b>	<b>Value Printed on ISIR</b>	<b>Description</b>
Blank	Blank	Does not meet criteria
Y	Yes	Student meets automatic zero EFC criteria

### **EFC Change Flag**

This flag indicates whether the EFC has increased or decreased between a correction transaction and the transaction to which the correction was applied.

<b>ISIR Value</b>	<b>Value Printed on ISIR</b>	<b>Description</b>
Blank	No change	No change in EFC value
1	Increase	EFC increased
2	Decrease	EFC decreased

## SNT Flag

This flag gives information about the Simplified Needs Test (SNT), which excludes asset information from the EFC calculation. The SNT is performed if an applicant meets certain federal benefit, dislocated worker, tax filing status, and income criteria.

<b>ISIR Value</b>	<b>Value Printed on ISIR</b>	<b>Description</b>
Y	Yes	SNT was met
N	No	SNT was not met or could not be determined

## Rejected Status Change Flag

If the reject status on a transaction changes from the status on the transaction being corrected, this field is filled.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Blank	No change to reject status
Y	Reject status has changed

## Verification Selection Flag

The Verification Selection Flag field on the ISIR identifies a correction transaction that is selected for verification, if the transaction being corrected was not selected for verification. This field is always blank on an initial transaction. This flag is set to **Y** only on the correction transaction that is initially selected for verification. If the Verification Selection Flag is set from the previous transaction, this field is blank. The data for this field comes from the Verification Selection Change Flag field in the ISIR record layout.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Blank	Transaction not selected for verification
Y	Transaction is now selected for verification when the transaction being corrected was not selected



## Special Circumstances Flag

**New for 2009-2010:** The Special Circumstances Flag identifies a transaction that was filed on the Web by a dependent applicant who believes he or she has a special circumstance that prevents him or her from providing parental information. A value of **1** in this field identifies an applicant who did not provide parental information. The ISIR will be rejected and no EFC will be calculated for the transaction. To resolve a reject associated with this flag, the financial aid administrator should review the applicant's situation and determine if a dependency override should be performed. If not, the applicant will need to provide parental information. When an applicant provides parental information on a subsequent transaction, the Special Circumstances Flag contains a value of **2**.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Blank	Flag is not set
1	Dependent record submitted without parental data
2	Correction made to parental data

## Duplicate SSN Flag

This flag is set to **Yes** if another record was found in the CPS database with the same SSN but a different last name.

## Address Only Correction Flag

If an address is the only change to a record, this field contains data. Corrections to the Signed By and Special Handle fields can also be included with the address correction. The Address Only Change Flag field on the ISIR contains this information.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Blank	No change
1	Student's mailing address corrected
2	Student's e-mail address corrected
3	Parent's e-mail address corrected
4	More than one of the above corrected

## SAR C Change Flag

If the SAR C Flag is set or removed from the transaction being corrected, this field contains the value **Y**.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Blank	SAR C Flag has not changed
Y	SAR C Flag has changed

## Match Flags

These alphabetic or numeric codes show the results of matching the applicant record with databases containing information that can affect eligibility. Appendix B of this guide contains a detailed discussion about the flags or codes that appear in the FAA Information section for the SSN Match Flag, SSA Citizenship Code, DHS Match Flag, Selective Service Match Flag, NSLDS Match Flag, VA Match Flag, DHS Secondary Confirmation Match Flag, Father's/Stepfather's SSN, Selective Service Registration Flag, and Mother's/Stepmother's SSN.

## DHS Verification Number

The Department of Homeland Security (DHS) Verification Number also appears under the Match Flags section of FAA Information. This is a 15-digit confirmation number that the DHS returns when a student provides his or her Alien Registration Number (ARN) and a match with DHS is conducted. The financial aid administrator **must** use this number when manual Secondary Confirmation is necessary. If the DHS Verification Number is blank and DHS verification is needed, the financial aid administrator should add the student's ARN to the FAFSA by submitting a correction. A comment will be returned on the resulting ISIR.

## NSLDS Transaction Number

The NSLDS Transaction Number appears at the end of the Match Flags section and is the number of the last transaction on which the student's NSLDS data changed. It is a signal to the financial aid administrator to review the NSLDS information on a particular transaction.

## NSLDS Database Results Flag

The NSLDS Database Results Flag is also at the end of the match flag section. Each record sent to NSLDS is returned with an NSLDS Results Flag set to one of the following values:

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
Blank	Record not sent to NSLDS and all NSLDS fields will be blank
1	Match was found and NSLDS data sent to CPS
2	SSN match but name or DOB did not match, no data sent
3	SSN not found in NSLDS, no match
4	Match was found but no relevant NSLDS data to send to the CPS
5	Real-time transaction not sent to NSLDS

## Comment Codes

The last line in the FAA Information section shows the codes for comments generated on the record that are important to the financial aid administrator. Standard comments to the student are not included here. Financial aid administrators can review the comment codes without reading every SAR comment to find those that may require financial aid administrator action. Up to 20 comment codes can be printed.

The EDEExpress software prints comment text if the option is selected. Certain comment codes (047, 050, 112, 149, 158, 159, 170, and 171) are included in the ISIR file but do not print text on the ISIR printed from EDEExpress. The text for these comments is used to print the variable text on the SAR. All comment codes and text used in 2009-2010 are provided in the *2009-2010 SAR Comment Codes and Text* guide, posted on the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov) and on the FSAdownload Web site, located at [fsadownload.ed.gov](http://fsadownload.ed.gov).

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## NSLDS Financial Aid History

Financial aid administrators can view limited NSLDS information provided on ISIRs or by accessing the FAA Access to CPS Online Web Site. Complete student financial aid history information is available at the NSLDS Web site, located at [nsldsfap.ed.gov](http://nsldsfap.ed.gov).

The NSLDS Financial Aid History section displays the NSLDS information included in the ISIR file. Descriptive labels are intended to help the financial aid administrator identify the data. Using the printed ISIR format as a basis, descriptions of the NSLDS data that appears in the NSLDS Financial Aid History section follow.

**New for 2009-2010:** The ISIR includes TEACH Grant and TEACH loan information. These fields are included in the ISIR record and print in the appropriate sections on the ISIR. A new Loan Program Code, **D8** is added to specify TEACH loans.

### Overpayment Flags

The following values display in the Overpayment Flag fields for ACG, Pell Grant, FSEOG, Perkins, National SMART Grant, and TEACH Grant that appear on the ISIR:

ISIR Value and Value Printed on ISIR	Description
D	Deferred
N	N/A
S	Satisfactory Payment Arrangements
F	Fraud
W	Waived
Y	Overpayment exists

### Contact

The Contact field for each Overpayment Flag displays a school code (OPEID) or ED Debt Collection Service Region code. N/A displays when no overpayment exists, and Access NSLDS displays when the ISIR Value equals **Y**, because more than one overpayment exists for a specific aid type.

## Flags (Upper Section)

The loan change flags appear at the top of the Financial Aid History page next to the label. If # appears to the right of the label, the flag has changed.

### *Discharged Loan Flag*

The Discharged Loan Flag reflects the status of any loan discharged due to disability or death. If this flag contains a value other than N, the C Flag is set on the SAR/ISIR and a comment is given.

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
C	Conditional discharge
D	Death
M	Multiple codes
N	None
P	Permanent discharge

### *Fraud Loans Flag*

The Fraud Loans Flag is set when any loans or overpayments are flagged for potential fraud status. Appendix C includes a chart for 2009-2010 loan status codes and eligibility.

### *Defaulted Loans Flag*

The Defaulted Loans Flag is set when any loans are in a defaulted status. Appendix C includes a chart for 2009-2010 loan status codes and eligibility.

### *Loan Satisfactory Payment Arrangement Flag*

The Loan Satisfactory Payment Arrangement Flag at the top of the Financial Aid History page displays the value **Y** for Yes or **N** for No.

### *Active Bankruptcy Flag*

The Active Bankruptcy Flag at the top of the Financial Aid History page displays the value **Y** for Yes or **N** for No.

### *Postscreening Reason Codes*

Up to three postscreening codes can be sent on the same ISIR. The codes listed in the NSLDS Postscreening Reason Code field help schools identify students whose eligibility for federal student aid may have changed since the last SAR/ISIR transaction was produced. To find cases where a student's eligibility status has changed, NSLDS scans its database on a weekly basis.

**New for 2009-2010:** We added postscreening code **19** to identify a TEACH Grant that has been converted to a TEACH Loan.

<b>Postscreening Reason Codes</b>	
<b>ISIR Value and Printed on ISIR</b>	<b>Description</b>
Blank	Not an NSLDS postscreening transaction
01	The student entered default on a Title IV loan that was previously not in default
02	Became obligated for a new overpayment of a Title IV grant or loan
03	Cleared a previously reported default of a Title IV loan
04	Cleared an overpayment obligation on a previously reported Title IV grant or loan
05	Master Promissory Note (MPN) status change (Stafford)
06	A loan was discharged due to disability
07	A loan went out of disability discharged status
08	Student has a loan for a closed school
09	Student has exceeded subsidized aggregate loan limit
10	Student has exceeded combined aggregate loan limit
11	Applicant no longer exceeds subsidized aggregate loan limit
12	Applicant no longer exceeds combined aggregate loan limit
13	Change in disability discharged loan status-
14	Loan entered active bankruptcy
15	PLUS MPN status change
16	Graduate PLUS MPN status change
17	A Fraud conviction was added to the student's record
18	A Fraud conviction on the student's record was cleared
19	TEACH Grant was converted to a loan

<b>Postscreening Reason Codes</b>	
<b>ISIR Value and Printed on ISIR</b>	<b>Description</b>
99	The “Other” category includes, NSLDS requests for individual reprocessing, NSLDS error reprocessing, etc.

When any of these postscreening situations occur, the CPS generates a new SAR/ISIR transaction that includes the changed information as part of the NSLDS Financial Aid History section. Students with a valid e-mail address receive an E-mail Notification of SAR Processing instead of a paper SAR for system-generated transactions. The CPS Pushed ISIR Flag is **Y** and the Transaction Data Source/Type Code is **5N** (NSLDS Postscreening) on these transactions. The processed ISIRs are returned to the school in the IGSG10OP message class.

A comment also prints on the output document (SAR/ISIR) informing the student and the school that the record needs to be reviewed because a change was made to the record that could affect the student’s eligibility for Title IV aid.

Postscreened ISIR transactions meet the criteria of a pushed ISIR and are automatically returned to the school, even if the school did not request the ISIR. Postscreening Reason Codes are included in the top section of the Financial Aid History page. If the transaction is system-generated because of postscreening, a numeric value appears in this field. Values 01 through 19 correspond to the situations described previously, and a code of 99 is used for any other data changes that generate the transaction. Schools must act on the updated information they receive regarding a change in a student’s eligibility for Title IV aid and must ensure that a student remains eligible for payment; otherwise, the school will be liable for improperly disbursed funds.

### *TEACH Grant Loan Conversion Flag*

**New for 2009-2010:** The TEACH Grant Loan Conversion Flag at the top of the Financial Aid History page displays the value **Y** for Yes or **N** for No.

**Note:** The status changes reported on a 2009-2010 ISIR may have a bearing on eligibility for payments to the student during the 2008-2009 award year.

If the school has disbursed funds to a student who is found ineligible, the school must contact the student to arrange for repayment. If the student has received a Federal Family Education Loan (FFEL), the school must notify the lender. If the student has received a Federal Direct Loan, the school must notify the Direct Loan Servicer.

For additional discussion of NSLDS information and applicable school requirements, see the following documents:

- *Federal Student Aid Handbook*, Volume 1—FSA Handbook: Student Eligibility, Chapter 3—NSLDS Financial Aid History, located at: [ifap.ed.gov](http://ifap.ed.gov).

- *Dear Colleague Letter* GEN-96-13, located at: [ifap.ed.gov/dpclletters/doc0501\\_bodyoftext.htm](http://ifap.ed.gov/dpclletters/doc0501_bodyoftext.htm)
- *Dear Colleague Letter* GEN-98-6, located at: [ifap.ed.gov/dpclletters/doc0350\\_bodyoftext.htm](http://ifap.ed.gov/dpclletters/doc0350_bodyoftext.htm)
- *Dear Colleague Letter* GEN-03-12, located at: [ifap.ed.gov/dpclletters/GEN0312.html](http://ifap.ed.gov/dpclletters/GEN0312.html)
- *NSLDS Newsletters*, located at: [ifap.ed.gov/IFAPWebApp/currentNSLDSListPag.jsp?p1=NSLDS+Newsletters&p2=c](http://ifap.ed.gov/IFAPWebApp/currentNSLDSListPag.jsp?p1=NSLDS+Newsletters&p2=c)

## **Aggregate Amounts for FFEL/Direct Loans, TEACH Loan, and Perkins Loan Section**

This section includes information on subsidized, unsubsidized, unallocated portions of consolidated loans, and TEACH Loans (TEACH Grant converted to a loan). The combined amount reflects the total amount the student has borrowed in subsidized and unsubsidized loans. The combined amount does not include any unallocated amounts, as that portion cannot be attributed to either loan type. Schools are not required to research unallocated dollars to determine their effect on a student's aggregate loan eligibility. NSLDS will continue to calculate and send CPS the outstanding principal balance and total amounts of the unallocated portion of a Consolidation Loan. Separately, NSLDS will calculate and report the TEACH Loan (Direct Unsubsidized) outstanding principal balance and total amounts.

NSLDS does not maintain the Consolidation Loan's outstanding principal balance or total amounts. Instead, NSLDS has developed an algorithm to determine the breakdown of a Consolidation Loan (FFEL and Direct Loan) and then allocates it appropriately in the subsidized, unsubsidized, combined, and unallocated aggregate amounts. For purposes of calculating aggregates for prescreening and postscreening, NSLDS assumes that the total outstanding balance of a Consolidation Loan consists of the same ratio of subsidized and unsubsidized loans, as was the sum of the disbursed amounts on the original underlying loans. The remaining portion that cannot be attributed to either the subsidized or the unsubsidized loans is applied to the unallocated amounts. If NSLDS cannot identify the underlying loans for a FFEL Consolidation Loan, NSLDS counts the entire FFEL Consolidation Loan in the subsidized aggregate balance.

The outstanding principal balance and current year loan amount for Perkins loans are included in this section. For all FFEL and Direct Loans in an out-of-school status or cases where the loan period end date plus 90 days has passed, the aggregate outstanding principal balance amount is determined by comparing the net loan amount, disbursed amount, and outstanding principal balance. If all three of these are greater than zero, the one with the lowest value is used. Zero is not used if any one of these fields is equal to zero; instead, the lesser of the other two values is used. The net loan amount is the amount of the loan less cancellations and refunds.



For FFEL and Direct Loans in an in-school or in-grace status when the corresponding loan status date is within 90 days after the loan end period date, the aggregate outstanding principal balance amount is determined as follows:

- If either outstanding principal balance or disbursed amount is greater than zero, use the one with greater value, but do not exceed the net loan amount.
- If both are equal to zero, use zero. These are usually loans guaranteed or approved but not disbursed.

For non-consolidated Direct Loans in an in-school status when the corresponding loan status date is within 90 days after the loan end period date, pending disbursements are calculated by subtracting the total disbursed amount from the net loan amount. For non-consolidated FFEL loans in an in-school status when the corresponding loan status date is within 90 days after the loan end period date, pending disbursements are calculated by subtracting the aggregate outstanding principal balance from the net loan amount. Pending disbursements are not calculated for any Direct Loan or FFEL loan in an out-of-school status or after the loan period end date plus 90 days has past.

## **Pell Payment Data Section**

Pell Grant data shows current award year (2009-2010) payment information as reported by schools to the COD System. Information for up to three Pell Grants is displayed. This information includes the following:

(Attending) School Code

Transaction Number

Scheduled Award Amount

Award Amount

Disbursed Amount (Amount Paid to Date)

Percent Scheduled Award Used by Award Year

As Of (Last Update Date)

Pell Verification Flag

EFC

A message instructing the school to “Access NSLDS for additional Pell Data” appears when the student has more than three Pell records for the award year.

## Academic Competitiveness Grant (ACG) Data Section

ACG data shows payment information as reported by schools to the COD System. Information for up to three 2007-2008, 2008-2009, and 2009-2010 ACG awards is displayed. NSLDS determines which three most relevant ACGs to include based on:

- Grants with the highest year in school; and
- Most recent reported grant data from the COD System

This information includes the following:

(Attending) School Code

Transaction Number

Scheduled Award Amount

Award Amount

Disbursed Amount (Amount Paid to Date)

Percent Eligibility Used by Scheduled Award

Total Percent Eligibility Used by Academic Year Level

Award Year

As Of (Last Update Date)

Academic Year Level

Eligibility Code

High School Program Code

Sequence Code

A message instructing the school to “Access NSLDS for additional ACG Data” appears when the student has more than three ACG records.

## **National Science and Mathematics Access to Retain Talent Grant (National SMART Grant) Data Section**

National SMART Grant data shows payment information as reported by schools to the COD System. Information for up to three 2007-2008, 2008-2009, and 2009-2010 National SMART Grant awards is displayed. NSLDS determines which three most relevant National SMART Grants to include based on:

- Grants with the highest year in school; and
- Most recent reported grant data from the COD System

This information includes the following:

(Attending) School Code

Transaction Number

Scheduled Award Amount

Award Amount

Disbursed Amount (Amount Paid to Date)

Percent Eligibility Used by Scheduled Award

Total Percent Eligibility Used by Academic Year Level

Award Year

As Of (Last Update Date)

Academic Year Level

Classification of Instructional Programs (CIP) Code

Sequence Code

A message instructing the school to “Access NSLDS for additional National SMART Data” appears when the student has more than three National SMART Grant records.

## Teacher Education Assistance for College and Higher Education (TEACH Grant) Data Section

TEACH Grant data shows payment information as reported by schools to the COD System and transmitted to NSLDS by Direct Loan Servicing. This section provides aggregate disbursement amounts for undergraduate/post baccalaureate TEACH Grants and graduate TEACH Grants. Information for up to three 2009-2010 TEACH Grant awards is displayed. NSLDS determines which three most relevant TEACH Grants to include based on:

- Most recent reported grant data from the COD System

This information includes the following:

(Attending) School Code

Transaction Number

Scheduled Award Amount

Award Amount

Disbursed Amount (Amount Paid to Date)

Award Year

As of (Last Update Date)

Academic Year Level

Loan Conversion Flag

Sequence Code

A message instructing the school to “Access NSLDS for additional TEACH Data” appears when the student has more than three TEACH Grant records.

## Loan Detail Section

The information appearing for each loan in the Loan Detail section is as follows:

Description of Loan Type – If a # sign appears to the left of the label, the loan information has changed.

Net Loan Amount

Loan Begin Date

Loan End Date

GA Code

School Code

Grade Level

Contact

Contact Type

Additional Unsubsidized Loans

Loan Type (Recent, Discharged, Defaulted, or Fraud)

Capitalized Interest

Date of Last Disbursement

Amount of Last Disbursement

Current Loan Status Code

As of Current Loan Status Date

Outstanding Principal Balance

As of Outstanding Principal Balance Date

If no information is present to report, **N/A** is displayed.

Capitalized interest appears as either **YES** or **NO**.

**Note:** For a Direct Loan, when an additional unsubsidized loan has been awarded, one of the following reason codes appears:

<b>ISIR Value</b>	<b>Value Printed on ISIR</b>	<b>Description</b>
P	PLUS	PLUS Loan denial
H	Health Prof	Health Profession Loan
B	Both	Both
N	Neither	Neither

When an additional unsubsidized loan has been awarded due to a PLUS loan denial for a FFEL unsubsidized loan the reason displayed is **PLUS**. NSLDS derives this value when the PLUS Denial conditions are met. Direct Loan Servicing provides NSLDS with these PLUS Denial and Health Profession codes after origination.

NSLDS monitors undergraduate and graduate aggregate loan levels for students who have undergraduate and graduate loans and flags them accordingly to the appropriate academic loan limits. NSLDS calculates the aggregate levels based on academic levels of loans reported to NSLDS by the data providers rather than the self reported grade level from the applicant on the FAFSA.

When consolidation loans are reported to NSLDS, lenders often need some time to report underlying loans as paid in full through consolidation. NSLDS considers the age of the Consolidation Loans when calculating aggregate Outstanding Principal Balances.

NSLDS does not calculate an Aggregate Outstanding Principal Balance if:

The Consolidation (FFEL and Direct Loan) loan date is within 60 days of the current date *and*

All the underlying loans have an open loan status code and are not one of the following Loan Status Codes: **PC**, **PN**, **DN**, **PF**, or **DP**. See Appendix C of this guide for code values.

This procedure should decrease the occurrences of double counting and inflated aggregate amounts that may have contributed to exceeding the aggregate loan limits. An underlying loan is a loan associated with a consolidated loan with Loan Status Code **PC**, **PN**, **DN**, **PF**, or **DP**, and the Loan Status Date of the underlying loan is within 210 days (before or after) of the consolidated loan date. See Appendix C of this guide for code values.

Additionally, FFEL Consolidation Loans factor out the Perkins and/or PLUS underlying loans from the Unallocated amount. Direct Consolidation Subsidized Loans factor out the underlying Perkins loans.

The Loan Detail section continues to display up to six loans (including Perkins loans). The loans' sort and display order is chosen with regard to their current loan status and categorized into different groups:

Group 1 includes loans in a deceased status, making the student ineligible for aid.

Group 2 includes loans in a defaulted or fraud status, making the student ineligible for aid.

Group 3 includes loans where a school may have to take action; this includes loans in an abandoned, disability, active bankruptcy, or temporary uninsured status.

Group 4 are loans in an open status not included in groups 2 and 3.

Group 5 includes closed loans (those not included in groups 1, 2, 3, and 4).

Group 1 consists of loan statuses for deceased borrowers, **DD** (defaulted, then loan holder died) and **DE** (loan holder died). This category ensures that financial aid administrators are notified of these loan statuses because SARs for applicants with one or more Loan Status Codes **DD** or **DE** are not distributed.

Within each group, the sort order is determined by descending Loan Begin Date with the highest outstanding principal balance sorted first for loans with the same loan begin date. Loans selected are from group 1 first, group 2 second, followed by those in groups 3 and 4. Loan Status Codes and their groupings are identified in Appendix C. If more than six loans are in the NSLDS database, a message to **Access NSLDS** for additional information prints on the output. The NSLDS Web site, located at [nslsdfap.ed.gov](http://nslsdfap.ed.gov), displays this loan information.

A contact type is included for each loan. The contents of the Contact Type field will be:

<b>ISIR Value and Value Printed on ISIR</b>	<b>Description</b>
SCH	School
LEN	Lender
DLS	Direct Loan Servicer
EDR	ED Region
GA	Guaranty Agency
LNS	Lender Servicer
DDP	Disability Data Provider
RDS	U.S. Department of Education
N/A	Not applicable

### **Master Promissory Note/Loan Limit Information Section**

*Direct Loan Subsidized and Unsubsidized MPN*

*Direct Loan PLUS MPN*

*Direct Loan Graduate PLUS MPN*

Master Promissory Note (MPN) Information is located at the end of the Loan Detail section. The Direct Loan Subsidized/Unsubsidized MPN field identifies whether a student has an MPN for Subsidized and Unsubsidized Direct Loans on file at the COD System. The Direct Loan PLUS MPN identifies if an MPN for PLUS loans is on file at the COD System.

The Direct Loan PLUS Graduate/Professional loan's MPN information is provided by Direct Loans if an MPN is on file at the COD System.

Each MPN indicator identifies the MPN status as listed below:

<b>ISIR Value</b>	<b>Value Printed on the ISIR</b>
Blank	No data from NSLDS
A	Active MPN
C	All MPNs Closed
I	All MPNs Inactive
N	No MPN on File

*Undergraduate Subsidized Loan Limit Flag*  
*Undergraduate Combined Loan Limit Flag*  
*Graduate Subsidized Loan Limit Flag*  
*Graduate Combined Loan Limit Flag*

Four flags, the Undergraduate Subsidized Loan Limit Flag, Undergraduate Combined Loan Limit Flag, Graduate Subsidized Loan Limit Flag, and Graduate Combined Loan Limit Flag, print at the end of the MPN/Loan Limit Information section and indicate the condition of the borrower's loan limits. Comment codes are generated based on the value of these four flags.

The valid flag values for the two Subsidized Loan Limit Flags and the two Combined Loan Limit Flags are as follows:

<b>ISIR Value</b>	<b>Value Printed on the ISIR</b>
Blank	Blank
C	Close to or equal to limit
E	Exceeded limit
N	Not near limit



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## Additional ISIR Data

In addition to the information described above that is printed on the hard copy ISIR, we will explain several important ISIR fields that are not printed on the EDEXpress ISIR:

### DRN

The student's Data Release Number (DRN) does not print on the ISIR and is not part of the ISIR file. The DRN only prints on the student's SAR and the Web confirmation pages in student Web applications. See Appendix D for more information about the DRN.

**New for 2009-2010:** We now include the DRN as part of the information displayed on the Web confirmation pages for FAFSA applications, pre-filled FAFSA applications, corrections, and standalone electronic signatures. The DRN appears immediately after the confirmation number. The DRN has been added to these pages to give the student greater access to this number.

### Signature Reject EFC

The Signature Reject EFC is an EFC value calculated for records that have only signature rejects, no other reject reasons. One or more of the following rejects can display on the student's record: 14 (missing student signature on paper FAFSA or SAR), 15 (missing parent signature on FAFSA or SAR), or 16 (missing student signature on Web application). This EFC does not print on the ISIR from EDEXpress, SAR, or eSAR and does not appear in FAA Access to CPS Online or Student Inquiry. Appropriate signatures must be processed, as usual, before award disbursements can be made. This information benefits students who are trying to meet state deadlines that require the EFC to be calculated by a certain date.

### Field Correction Flags

The ISIR record contains a Correction Flag for each field on the FAFSA/SAR. These flags are found in positions 1410 through 1604 on the ISIR.

**New for 2009-2010:** The Correction Flags field has increased from 150 bytes to 195 bytes to accommodate the new FAFSA fields. The values for this field are as follows:

<b>Value</b>	<b>Meaning</b>	<b>Symbol Printed on ISIR</b>
0	Field was not previously corrected	
1	Field was corrected on the current transaction	#
2	Field was corrected on a previous transaction	@

EDEXpress does not actually print the data in this field. EDEXpress uses the values in this field to print the character # (pound sign) on the ISIR to the right of the field variable that was corrected on the most current transaction and to print the character @ (at sign) to the right of the field variable that was corrected on a previous transaction.

Correction flags are cumulative (i.e., the flag is carried on all subsequent transactions).

### **FAFSA Data Verify Flags**

FAFSA Data Verify Flags are found on the ISIR record (positions 1800 through 1994). Each FAFSA Data Verify Flag byte corresponds to a specific SAR field and indicates fields corrected to the same value on the transaction being corrected.

**New for 2009-2010:** The FAFSA Data Verify Flags field has increased from 150 bytes to 195 bytes to accommodate the new FAFSA fields.

<b>Value</b>	<b>Meaning</b>
0	Field was not corrected to the same value
1	Field was verified as containing the same data as the transaction being corrected
2	CPS has asked that the field be verified

EDEXpress does not print these flags on the ISIR. These flags can be found on the ISIR record layout and were added at the request of third-party servicers to assist them when performing correction edits.

# CORRECTIONS AND UPDATES

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## Overview

The initial steps in the application process are sending a student's application information to the CPS and receiving that student's processed application data back from the system. One of three types of documents is sent to the applicant as a result of an application:

- E-mail Notification of SAR Processing
- SAR
- SAR Acknowledgement

For more information on the types of documents sent and in which situations, see Appendix D of this guide.

When data must be updated (under the limited circumstances allowed by regulation) or corrected, additional steps are required. Financial aid administrators and students can correct application data. Different processes are used for updating records depending on who is correcting the record and the type of document used to make the correction.

## Financial Aid Administrators Making Corrections

Financial aid administrators can make corrections to students' records using FAA Access to CPS Online, third-party software, or their own mainframe systems.

### *FAA Access to CPS Online*

In FAA Access to CPS Online, changes (corrections or updates) can be made to any student's record by a financial aid administrator, regardless of whether the application originally entered the system in paper or electronic format. Both updates and corrections are referred to as correction transactions. The electronic correction process requires that the school that inputs the new information maintain signed correction documentation.

Documentation can consist of a paper SAR or other documents, such as tax returns, a verification worksheet, or a change-of-address form. The financial aid administrator enters the changes on the FAA Access to CPS Online correction entry screen, submits the changes to the CPS, and receives an ISIR containing the new processed data. In this electronic input situation, the student receives an E-mail Notification of SAR Processing if he or she provided an e-mail address with valid syntax. Otherwise, a SAR Acknowledgement is sent. The school receives an electronic ISIR.

### *Mainframe System*

Financial aid administrators can use their own systems to make changes or updates to any student's record, regardless of whether it originally entered the system as a paper or an electronic application. Using a mainframe system or third-party software, financial aid administrators can submit electronic corrections to the CPS using the SAIG. As with FAA Access to CPS Online, the school must maintain signed correction documentation.

In this electronic input situation, the student receives an E-mail Notification of SAR Processing if he or she provided an e-mail address with valid syntax. Otherwise, a SAR Acknowledgement is sent. The school receives an electronic ISIR.

For more information on supporting a mainframe system, see the *2009-2010 Electronic Data Exchange (EDE) Technical Reference*, which provides sufficient programmer specifications and information to design or build your own system or software or the *Application Processing System Specifications for Software Developers*. Both documents are posted on [ifap.ed.gov](http://ifap.ed.gov) and on [fsadownload.ed.gov](http://fsadownload.ed.gov).

## Students Making Corrections

The options for a student to make a correction depend on the document the student received after the application or subsequent transaction was processed.

### *E-mail Notification of SAR Processing*

The E-mail Notification of SAR Processing is designed to notify the student of application and eligibility status more quickly than either the paper SAR or the SAR Acknowledgement. The e-mail links the student to his or her processed SAR results online and enables the student to print the online SAR document as often as needed. The SAR links the student to Corrections on the Web for correcting or confirming the applicant data. To complete corrections to the application data, the student must provide his or her PIN or signature. If the student is dependent and is changing parental data, a parent PIN or signature must also be provided. Students with undeliverable e-mail addresses and those whose E-mail Notifications of SAR Processing have been returned to the U.S. Department of Education are sent paper SARs or SAR Acknowledgements.

### *SAR Acknowledgement*

The SAR Acknowledgement is designed to notify the student of application and eligibility status and is mailed when an applicant has completed an electronic application or correction but has not provided an e-mail address. If corrections are needed, the student will use Corrections on the Web, contact the school to submit the corrections through FAA Access to CPS Online or a mainframe system, or call the Federal Student Aid Information Center (FSAIC) to request a duplicate SAR and use it to mail corrections or updates to the FAFSA processor.

### *SAR*

The SAR is designed to serve two basic purposes: to notify the student of application and eligibility status and to provide a means for correcting or confirming applicant data.

The SAR is a vehicle for corrections for students who filed on paper and do not have e-mail addresses, or for students who file using FAFSA on the Web or Corrections on the Web and (1) are rejected for lack of signatures or (2) do not have an SSN Match Flag of 4 (SSN, name, and date of birth match). A student can correct or update his or her application information on the SAR and mail it to the FAFSA processor for data entry.

After the financial aid administrator or student makes corrections and the changes are processed, the student receives a new E-mail Notification of SAR Processing, SAR Acknowledgement, or SAR. In all cases, an ISIR is generated for the school.

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## SAR Corrections

As described in the previous section, for each transaction processed at the CPS, an output document is sent to the applicant: a paper SAR, a SAR Acknowledgement, or an E-mail Notification of SAR Processing with information for accessing SAR data on the Web. This section describes the paper SAR. Additional information on the paper SAR, including changes for 2009-2010, can be found in Appendix D.

Boxes with the question number and a shortened question description that corresponds to a question on the FAFSA appear on the SAR. These question boxes contain the student's response to the question. Next to or below the question box are boxes or ovals that resemble the answer fields on the FAFSA where the student can indicate or write in a corrected answer, if necessary.

Items that are highlighted (printed in bold type) require special attention. Highlighting indicates the CPS identified the responses as questionable or inconsistent with other answers. The CPS may assume answers to certain questions by comparing them with other information on the application. Answers might be assumed when the question was left blank, or a positive number might be assumed when the answer to an income question was given as a negative number.

When the CPS assumes an answer, both the value reported by the applicant and the assumed value are printed on the SAR. The word "ASSUMED" appears in parentheses with the assumed value. Assumed values are used by the CPS in performing the EFC calculation and should be reviewed carefully. If the assumed values are correct, the student does not need to change them on the SAR.

The student can correct other items if necessary, whether or not they are highlighted.

If the record has been rejected, an arrow points to the response field for the questioned item. This indicates that the student must provide a new answer because the original response was blank or illegible, and the item is necessary to perform an EFC calculation. The student can also correct other items if necessary, even if they are not highlighted.

At the top of the SAR are instructions to the student explaining the meaning of the arrows and the proper way to fill in an oval or to correct, confirm, or delete an answer. To confirm a previously reported answer, the student must rewrite the same value in the answer fields and return the SAR.

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## Parent Information for Independent Students

The SARs for dependent and independent students contain the same sections and numbered items as the FAFSA. Parent information is printed in the parent section for an independent student if the student provided it on the FAFSA, although the EFC calculation does not include parental data. Students in certain health profession programs are advised that they may have to provide parental data because the data is required by many health profession schools to award Title VII aid. Parental data provided by independent students is not subject to any edits, but the data appears on the SAR and ISIR and is carried forward on all transactions.

Parental data is required for dependent students and is edited and used in the EFC calculation.

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# Signatures

## SAR Corrections

A message at the bottom of the last page of the SAR shows the address where SAR corrections should be mailed.

In the lower left corner of the same page, the student is asked to certify that any corrections made on the SAR are accurate and complete. The student must sign this statement if he or she chooses to submit the corrections on paper. If the student is dependent and is changing parental data, one parent must also sign.

The student can also make corrections using the Web site, located at [fafsa.ed.gov](http://fafsa.ed.gov). A PIN is needed to access the correction data. When corrections are made using the Web, a parent needs to sign or supply his or her PIN only if the parental data is changed. The student must supply his or her PIN.

## PINs

The PIN simplifies and expedites processing for any applicant and his or her parent. A PIN can be issued in real-time from the PIN Web site or FAFSA on the Web, enabling an applicant and his or her parent to immediately sign an original 2009-2010 FAFSA.

Students and parents can create their own PIN, request that Federal Student Aid generate a PIN for them that is displayed on the screen in real-time, request that the PIN be e-mailed in real-time, or have the PIN sent through postal mail. For all options except a PIN sent through postal mail, the PIN is issued in real-time so that the student or parent can immediately use it to electronically sign the application. See “The PIN for Students and Parents” in the “Processing Flow” section earlier in this guide for more information.

## Signature Rejects

The Signature Reject EFC field is calculated for records that have only one or more of the three signature rejects described on the following pages.

**Note:** The Signature Reject EFC is included in the ISIR file, but does not print on the ISIR from EDEXpress, SAR, or eSAR and does not appear in FAA Access to CPS Online or Student Inquiry. Appropriate signatures must be processed as usual before award disbursements can be made. This information benefits students who are trying to meet state deadlines that require the EFC to be calculated by a certain date.



### *Reject 16 — Missing Student Signature from a FAFSA on the Phone or Web Application*

**New for 2009-2010:** We added a new application process to further assist students in applying for Title IV financial aid. A student can now call the FSAIC to submit his or her FAFSA on the Phone. The application is automatically processed without the signature and without a waiting period. The applicant can use his or her PIN to electronically sign on the Web or wait to sign and return the paper SAR.

Reject 16 is generated and a paper SAR is sent to a student who submitted an application by calling FSAIC to submit a FAFSA on the Phone or submitted an application through FAFSA on the Web or Spanish FAFSA on the Web but did *not* provide a PIN or follow up with a signed Signature/Certification page. Reject 16 is also generated if the Signature/Certification page sent by the applicant was incomplete and could not be processed.

If the application record indicates that a Signature/Certification page was printed, the CPS holds the transmission for up to 14 calendar days pending receipt of the page. If the Signature/Certification page is not received in 14 calendar days, the CPS processes the record and mails a SAR with a Reject 16 code.

If the application record indicates that a Signature/Certification page was *not* printed, the CPS immediately processes the record and mails a SAR with a Reject 16 code.

**Note:** Reject 16 may appear with other rejects or highlighted data requiring correction or verification. A Reject 16 SAR does not have a calculated EFC and contains the full Certification Statement that appears on the FAFSA.

### *Reject 15 — Missing Parent Signature on FAFSA or SAR*

Reject 15 is generated and sent on an E-mail Notification of SAR Processing or paper SAR to a dependent student who submitted a paper FAFSA or SAR without a parent signature. Reject 15 is also generated if a dependent student files a FAFSA or renewal application on FAFSA on the Web and signs with a PIN but does not provide a parent signature or PIN.

To resolve a Reject 15 code, the CPS requires at least one parental signature for dependent students. The parent can use his or her PIN to sign electronically using Corrections on the Web; sign and mail the Signature/Certification statement on the paper SAR; or contact the school's financial aid administrator who can submit the signature data electronically through the FAA Access to CPS Online Web site.

When a parent signs his or her dependent child's application or correction record with a PIN, other corrections can be made simultaneously; however, both the dependent student and one of the student's parents must use their PINs to sign an application or correction, or the resulting transaction will have a Reject 15.

If a printer is available, a dependent student can also print the Signature/Certification page, obtain a parent's signature, and mail it to the processor. The transmitted application is held up to 14 calendar days pending receipt of the page. If the Signature/Certification page is not received in 14 calendar days, the CPS processes the record and sends an E-mail Notification of SAR Processing or a paper SAR with a Reject 15 code.

If the application record indicates that a Signature/Certification page was *not* printed, the CPS processes the record and mails a SAR with a Reject 15 code or sends the E-mail Notification of SAR Processing.

If neither of a dependent student's parents has a PIN nor has a printer to print the Signature/Certification page, the student's school can obtain the necessary documentation and submit the parent signature using FAA Access to CPS Online.

**Note:** Reject 15 may appear with other rejects or highlighted data requiring correction or verification. A Reject 15 SAR does not have a calculated EFC and contains the full Certification Statement that appears on the FAFSA.

#### *Reject 14 — Missing Student Signature on Paper FAFSA or SAR*

Reject 14 is generated when a student submits a paper FAFSA or SAR without a student signature or if the FAFSA or correction was signed before January 1, 2009 and sent to the FAFSA processor after the January 1, 2009 system startup date.

To correct a SAR with Reject 14, the student must sign and return the paper SAR to the FAFSA processor address indicated on the form. The student can also make other corrections to the Reject 14 SAR simultaneously, if necessary. By signing and returning the certification statement along with the application data, the student completes the application process.

A student who has an active PIN can also sign his or her record electronically on the Web and make other corrections using Corrections on the Web. Alternatively, schools can obtain the necessary documentation from the student and submit his or her signature using the FAA Access to CPS Online Web site.

**Note:** Reject 14 may appear with other rejects or highlighted data requiring correction or verification. A Reject 14 SAR does not have a calculated EFC and contains the full Certification Statement that appears on the FAFSA.

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## School Code Corrections

A student can correct the school codes listed on his or her record in a number of ways. A school code can be added, removed, or replaced using FAFSA on the Web, FAA Access to CPS Online, or the SAR.

**Note:** The FAFSA contains space for up to four school codes and housing plans, while FAFSA on the Web applications and corrections can contain up to ten school codes. All ten schools are included in the ISIR file but, due to space constraints, only the first four schools print on the SAR and the first six schools print on the ISIR from EDEExpress. You can view all schools on the student's record using FAA Access to CPS Online.

On the SAR, the student can correct any of the four school code fields and the new code is added in the position in which it was entered on the SAR. If the student chooses a position that has a school code in it, the previous code is replaced by the new school code. The school with the code that was removed does not receive ISIRs for the student.

The same results occur if the school correction is made using FAA Access to CPS Online, FAFSA on the Web, or if the student makes the request over the telephone through FSAIC. However, all ten school code fields can be corrected, and if the correction is made using FAA Access to CPS Online, the processing system does not process a change that removes the school that transmitted the correction from the student's record.

To prevent schools from viewing or receiving transactions that contain a professional judgment by another school, students and financial aid administrators are not permitted to add a new school code to a transaction that contains a professional judgment flag. The student or financial aid administrator must choose the next available transaction to make the correction. This does not apply to transactions that result from dependency overrides.

# Getting Help

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## Customer Service

### FSATECH Listserv

FSATECH is an e-mail listserv for technical questions about Federal Student Aid systems, software, and mainframe products.

For more information on subscribing to FSATECH, go to [ed.gov/offices/OSFAP/services/fsatechsubscribe.html](http://ed.gov/offices/OSFAP/services/fsatechsubscribe.html).

### CPS/SAIG Technical Support

Federal Student Aid maintains this call center to address questions about CPS processing, EDExpress and EDconnect software, SAIG enrollment, and data transmissions and to collect system enhancement suggestions.

800/330-5947 (TDD/TTY 800/511-5806)

Representatives are available Monday through Friday, 8 a.m. to 8 p.m. Eastern Time (ET).

E-mail: [CPSSAIG@ed.gov](mailto:CPSSAIG@ed.gov)

## **Federal Student Aid Information Center (FSAIC)**

The Federal Student Aid Information Center (FSAIC) serves the public with information about the federal student aid application process. FSAIC customer service representative support is provided in English and Spanish. Customers include students, parents, and FAAs seeking general information about federal grant and loan programs and assistance with the FAFSA (paper and FAFSA on the Web versions, including Federal Student Aid PIN assistance) and student aid processing timeframes.

Types of FSAIC assistance include: FAFSA application status checks, completion of FAFSA and FAFSA corrections, requests to change addresses and Federal School Codes on the FAFSA, duplicate SAR requests, identification of holders of existing student loans (including contact information), and Federal Student Aid publication fulfillment.

800/4-FED-AID (800/433-3243); 319/337-5665; or TDD/TTY 800/730-8913

Representatives are available Monday through Friday, 8 a.m. to 12 a.m. ET, and Saturday 9 a.m. to 6 p.m. ET (excluding federal holidays).

## **Federal Student Aid's Research and Customer Care Center (RCCC)**

This call center provides information on and assistance with Title IV policy, regulations, application processing questions, and contacting other Federal Student Aid staff. Contact them at:

800/433-7327

Representatives are available Monday through Friday, 9 a.m. to 5 p.m. ET.

E-mail address: [fsa.customer.support@ed.gov](mailto:fsa.customer.support@ed.gov)

# APPENDIX A – 2009-2010 REJECT CODES AND REJECT REASONS

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## Reject Reason Codes

Reject reason codes can be either alphabetic or numeric. Some reject reasons are verifiable—that is, the student can confirm the questionable data by reentering the same value or correcting it to a different value. Other reject reasons are not verifiable; the questioned data must be changed or provided. In all reject situations, the questioned information is highlighted on the SAR and an EFC is not calculated.

A confirmation overrides a CPS edit. For example, if a student reports an exceptionally large number of family members (such as 20), the student's application receives a Reject W. The student can confirm the information by correcting the item to the same value, and Reject W is not triggered again.

However, if instead of confirming that 20 family members is correct, the student changes **20** to **21**, the corrected data is subject to the same edits and will receive Reject W again.

In FAA Access to CPS Online, a financial aid administrator can override some verifiable rejects before transmitting the student's data to the CPS if the financial aid administrator knows that the reported information is correct. When using FAFSA on the Web and Corrections on the Web the student can also override the reject by confirming the information he or she has entered.

As part of the annual changes we incremented the year references in our edits that cause rejects A and B to be set on a record.

## Table of Reject Codes and How to Respond to Each

Reject codes, reasons, and their associated SAR comment codes are listed here. If a student is rejected for more than one reason, the reject codes appear in the FAA Information Box in priority order. The resolution for a rejected SAR is the responsibility of the student, not the institution, and the SAR comment generated by the reject explains what action the student must take.

Reject Code	Reject Reason	Action	Comment Code
*A	Date of birth year equals 1900 through 1934.	Confirm (reenter the same value) or correct the Date of Birth.	069
*B	Independent student and date of birth equals 09/01/93 or greater, and date of birth is not equal to or greater than current year.	Confirm (reenter the same value) or correct the Date of Birth.	072
*C	Taxes Paid is greater than zero and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI. (Parent or Independent Student)	Confirm (reenter the same value) or correct Taxes Paid.	154, 155
D	Student's SSN match, but no name match	Confirm (reenter the same value) Student's First and Last Name.	061
E	Father's SSN match, but no name match	Confirm (reenter the same value) Father's Last Name and First Initial.	040
F	Mother's SSN match, but no name match	Confirm (reenter the same value) Mother's Last Name and First Initial.	051
*G	Taxes Paid is greater than zero, and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI. (Dependent Student)	Confirm (reenter the same value) or correct Taxes Paid.	153
*J	Father's SSN contains all zeroes and reported as a tax filer	Confirm (reenter the same value) for the Father's SSN.	**083
*K	Mother's SSN contains all zeroes and reported as a tax filer	Confirm (reenter the same value) for the Mother's SSN.	**084

\* These Reject Codes are the same as the Reject Override Codes.

\*\* If rejects J and K are on the ISIR, comment codes 083 and 084 are suppressed and replaced with comment code 164.

## Table of Reject Codes and How to Respond to Each (continued)

Reject Code	Reject Reason	Action	Comment Code
*N	Missing first or last name	Correct the Student's Last Name or First Name or confirm (reenter the same value) a blank First or Last Name field if the student actually has only one name.	080
P	Invalid SSN range	Confirm (reenter the same value) or correct the Student's Current SSN.	023
R	Student's Social Security Match, but no Date of Birth Match	Confirm (reenter the same value) or correct the Student's Date of Birth.	060
S	Father's Social Security Match, but no Date of Birth Match	Confirm (reenter the same value) or correct the Father's Date of Birth.	016
T	Mother's Social Security Match, but no Date of Birth Match	Confirm (reenter the same value) or correct the Mother's Date of Birth.	017
*W	Unusually high number of family members	If the student is dependent, confirm (reenter the same value) or correct Parents' Number of Family Members.  If the student is independent, confirm (reenter the same value) or correct Student's Number of Family Members.	178, 179
1	The simplified needs test is not met and all asset data is blank	If the student is dependent, provide the following: Parents' Cash, Savings, and Checking; Parents' Real Estate/Investment Net Worth and Parents' Business/Investment Farm Net Worth.  If the student is independent, provide the following:  Student's Cash, Savings and Checking; Student's Real Estate/Investment Net Worth and Student's Business/Investment Farm Net Worth.	150, 151

\* These Reject Codes are the same as the Reject Override Codes.



## Table of Reject Codes and How to Respond to Each (continued)

Reject Code	Reject Reason	Action	Comment Code
2	Incomplete FAFSA	If the student is dependent, provide Parents' Taxed and Untaxed Income.  If the student is independent, provide Student and Spouse (if married) Taxed and Untaxed Income.	129, 130
*3	Student's Taxes Paid is greater than zero and equal to or greater than AGI.	Correct Student's Taxes Paid or AGI.	114, 152
*4	Student's marital status date is greater than the date the application was signed	If the Student's Marital Status Date is after the date the application was originally signed, correct the Student's Marital Status.	062
5	Missing or invalid Date of Birth	Correct the Date of Birth.	018
6	Father's Social Security Number was not matched with the Social Security Administration	Correct the SSN for the father. Also review and correct the name and/or Date of Birth for mother and/or father to achieve a full match for at least one parent.	011
7	Mother's Social Security Number was not matched with the Social Security Administration	Correct the SSN for the mother. Also review and correct the name and/or Date of Birth for mother and/or father to achieve a full match for at least one parent.	012
8	SSN match with Date of Death	Contact the Social Security Administration to fix the error at SSA. Then reenter name or Date of Birth and submit as a correction for an updated SSA Match.	076, 140, 145
9	Dependent student and one of SSN, Last Name, or Date of Birth is missing for both parents	Correct the SSN, name, and/or Date of Birth for mother and/or father to achieve a full match for at least one parent.	049

\* These Reject Codes are the same as the Reject Override Codes.

## Table of Reject Codes and How to Respond to Each (continued)

Reject Code	Reject Reason	Action	Comment Code
10	Missing marital status and number of family members	If the student is dependent, review and correct Parents' Marital Status and Parents' Number of Family Members.  If the student is independent, review and correct Student's Marital Status and Student's Number of Family Members.	168, 169
11	Marital status inconsistent with reported incomes	If the student is dependent, review and correct Parent's Marital Status or at least one of the following fields: Father's/ Stepfather's Income From Work or Mother's/ Stepmother's Income From Work.  If the student is independent, review and correct Student's Marital Status or at least one of the following fields: Student's Income Earned From Work or Spouse's Income Earned From Work.	089, 099
*12	Parents' Taxes Paid is greater than zero and equal to or greater than AGI	Correct Parents' Taxes Paid or AGI.	111
13	Missing Name	Provide the following:  Student's Last Name and/or Student's First Name or confirm a blank First or Last Name field if the student actually has only one name.	082
14	Missing student signature on paper FAFSA or SAR	Signature correction must be made on a printed SAR certification page and resubmitted to the FAFSA Processor or can be corrected electronically.	160

\* These Reject Codes are the same as the Reject Override Codes.

## Table of Reject Codes and How to Respond to Each (continued)

Reject Code	Reject Reason	Action	Comment Code
15	Missing parent signature on FAFSA or SAR	Signature correction must be made on a printed SAR certification page and resubmitted to the FAFSA Processor or can be corrected electronically.	108
16	Missing student signature on Web application	Signature correction must be made on a printed SAR certification page and resubmitted to the FAFSA Processor or corrected electronically.	110, 285
17	Citizenship status left blank and SSA did not confirm citizenship status or applicant reported not a citizen or eligible noncitizen	Provide the Citizenship Status with the Alien Registration Number if appropriate.	068
18	SSN not verified on SSA's database	Correct the SSN. If the SSN is correct, contact the SSA to fix the error in their records. Then reenter SSN and submit as a correction for an updated SSA Match.	024
19	An EFC cannot be calculated because the Department of Justice has placed a "hold" on the student	Student needs to call 202-377-3385 to resolve comment 009.	009
*20	A non-tax filer is reporting an income that is above the IRS filing requirement	<p>If the student is dependent, review and correct the appropriate set of data from the following:</p> <p style="padding-left: 40px;">Student's Tax Return Completed status or student's income or Parents' Tax Return Completed status or income for the father and mother.</p> <p>If the student is independent, review and correct at least one of the following:</p> <p style="padding-left: 40px;">Student's Tax Return Completed status or income for the student and spouse.</p>	126, 131

\* These Reject Codes are the same as the Reject Override Codes.

# APPENDIX B – 2009-2010 DATABASE MATCHES AND MATCH FLAGS

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## Overview

This appendix includes expanded charts showing match flags for all matches, the reasons associated with these match results, the number and text of the SAR comment that is triggered, and information on what action the institution needs to take when resolution of a match problem is required.

In the NSLDS match chart, we have also shown the relationship between the NSLDS Match Flag and the NSLDS Results Flag.

## How to Use the Charts

The information is provided for you to use as a quick reference. The *Federal Student Aid Handbook*, Volume 1 - FSA Handbook: Student Eligibility contains detailed information about student eligibility and the action needed to resolve discrepancies found in the data matches. The handbook is located on [ifap.ed.gov](http://ifap.ed.gov).

A flag of **C** is an indicator that institutional resolution is required. The C Flag is printed on the SAR next to the EFC if any of the conditions described in the chart are met.

**Note:** Some of these data match results generate rejected records. Comments associated with a match results reject do not generate SAR C codes. However, a SAR C code could possibly be generated by another match result comment and is printed on a SAR rejected for other than match results reasons. An EFC is not provided on any rejected records.

An asterisk (\*) in the Match Flag column of this chart indicates that a match flag value is not generated for cases that could not be sent to the matching agency.

## Selective Service Match

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	Y	Match conducted.  Applicant's registration status confirmed by Selective Service.	No comment	No resolution required.
	T	Match conducted.  Student is within 45 days of his 18th birthday. Applicant is temporarily exempt because he is not yet 18 years old.	<b>026</b> If you want to register with Selective Service, you can register by doing one of the following: (1) answer "Male" to Item 21 and "Register Me" to Item 22 on this SAR, (2) complete a Selective Service registration form at your local post office, or (3) register online at <a href="http://www.sss.gov">www.sss.gov</a> . Selective Service will not process your registration until 30 days before your 18th birthday.	No resolution required.  An update is not required during the year.
C code	N	Match conducted.  Applicant not in Selective Service database.	<b>030</b> The Selective Service reported that you have not registered with them. If you are female or were born before 1960, registration is not required. Otherwise, if you are not yet registered, are male, and are 18 through 25 years of age, to receive aid you must do one of the following: (1) answer "Male" to Item 21 and "Register Me" to Item 22 on this SAR, (2) complete a Selective Service registration form at your local post office, or (3) register online at <a href="http://www.sss.gov">www.sss.gov</a> . If you believe you have already registered or are exempt, please contact the Selective Service at 847-688-6888.	Resolution required.  To meet student eligibility requirements, student must:  Register with Selective Service,  Present appropriate confirmation (for example, his Selective Service Registration Acknowledgement or his letter of registration) that he is registered, or  Qualify for a waiver or exemption.

## Selective Service Registration

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
	Y	<p>Registration conducted.</p> <p>Forwarded name to Selective Service for registration as requested on application or SAR.</p>	<p><b>031</b> We have forwarded your name to Selective Service for registration, as you requested.</p>	<p>No resolution required.</p>
	T	<p>Registration conducted.</p> <p>Forwarded name to Selective Service for registration as requested on application or SAR. Registration will be processed by Selective Service 30 days before the applicant's 18th birthday.</p>	<p><b>028</b> We have forwarded your name to Selective Service for registration, as you requested. They will process your registration request 30 days prior to your 18th birthday.</p>	<p>No resolution required.</p>

## Selective Service Registration (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
C code	blank*	<p>Registration not conducted.</p> <p>Applicant requested that ED send name to Selective Service for registration, but applicant is not within age range or some information needed to register him is missing.</p>	<p><b>033</b> We could not send your name to Selective Service as you requested because you did not give us enough information, you are outside the age range for registration, or you did not sign your form. If you are male and at least 18 but not yet 26, to receive aid you must do one of the following: (1) answer “Male” to Item 21 and “Register Me” to Item 22 on this SAR and also provide information for Items 1, 2, and 9, (2) complete a Selective Service registration form at your local post office, or (3) register online at <a href="http://www.sss.gov">www.sss.gov</a>. If you are a male who is age 26 or older, you must contact Selective Service at 847-688-6888 to resolve your registration status before you can receive federal student aid. You are exempt from registering if born before 1960.</p>	<p>Resolution required.</p> <p>If student is between the ages of 18 and 25, help student make corrections to his SAR/ISIR and submit corrections for processing. If the information needed to register the student is present, student’s name will be sent to Selective Service. Review subsequent SAR/ISIR for updated registration flag.</p> <p>If student is over the age of 26 and has not yet registered, student must obtain documentation from Selective Service regarding his registration status. Determine if the student is exempt from registering or is eligible for a waiver of the registration requirement. If student did not register by the age of 26 and is not exempt or waived from the registration requirement, student may not be eligible for aid.</p>
C code	N	<p>Registration not conducted.</p> <p>Applicant requested that ED send name to Selective Service for registration, but applicant did not confirm that he is male.</p>	<p><b>057</b> Selective Service did not register you because you did not answer “Male” to Item 21. If you are male and want to register, you can do one of the following: (1) answer “Male” to Item 21 and “Register Me” to Item 22 on this SAR, (2) complete a Selective Service registration form at your local post office, or (3) register online at <a href="http://www.sss.gov">www.sss.gov</a>.</p>	<p>Resolution required.</p>



## DHS Primary Verification Match

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	Y	Match conducted.  Applicant's noncitizen eligibility confirmed by DHS.	<b>143</b> Your citizenship status has been confirmed by the Department of Homeland Security and you meet the citizenship requirements for federal student aid.	No resolution required.  Do not initiate Secondary Confirmation unless there is conflicting information about the student's status or you have reason to believe the status reported is incorrect.  The SAR/ISIR will serve as the necessary documentation to prove the student's eligible noncitizen status.
C code	N	Match conducted.  DHS did not confirm applicant's noncitizen eligibility.	<b>144</b> The United States Citizenship and Immigration Services (USCIS) of the Department of Homeland Security (DHS) has not yet confirmed your status as a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied. DHS will continue to check its records and we will notify you once we receive more information from DHS.	Resolution required. See match flag for Secondary Confirmation.  DHS will conduct the Secondary Confirmation process based on applicant identifier and Primary Verification information only. The next steps will depend on results from Secondary Confirmation match results.

## DHS Primary Verification Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
Reject 17	blank*	<p>Match not conducted.</p> <p>Applicant did not indicate citizenship status.</p>	<p><b>068</b> You did not indicate on your FAFSA that you are a U.S. citizen or an eligible noncitizen (Item 14). To receive federal student aid, a student must be –</p> <p>(1) A U.S. citizen (or U.S. National), or</p> <p>(2) An eligible noncitizen, such as a U.S. permanent resident or a resident of certain Pacific Islands, or as determined by the U.S. Department of Education</p>	<p>Resolution required.</p> <p>If student failed to provide an Alien Registration Number (ARN), DHS match was not conducted. However, match was still conducted with SSA to determine citizenship. If SSA Citizenship Flag indicates that the student is a U.S. citizen, record will not be rejected. No resolution is required, but student should correct question 14 to reflect that student is U.S. Citizen/National.</p> <p>If student is an eligible noncitizen, student should correct citizenship in question 14 to indicate eligible noncitizen status AND should provide an ARN. The student's record will be sent to the DHS match to determine if the student is an eligible noncitizen. After the corrected SAR is returned, review the DHS match flag to determine student's citizenship status.</p>
C code	blank*	<p>Match not conducted.</p> <p>Applicant changed from eligible noncitizen to citizen or changed Alien Registration Number.</p>	<p><b>141</b> You changed either your response to citizenship (Item 14) or the Alien Registration Number (Item 15) that was verified with the Department of Homeland Security. Therefore, you must submit proof of your citizenship status to your financial aid office.</p>	<p>Resolution required.</p> <p>Determine why student changed citizenship status and resolve any conflicting information. Student may need to submit proof of citizenship depending on reason for change.</p>

## DHS Primary Verification Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	blank*	<p>Match not conducted.</p> <p>Student did not provide Alien Registration Number or provided invalid Alien Registration Number.</p>	<p><b>142</b> The United States Citizenship and Immigration Services (USCIS) of the Department of Homeland Security could not confirm that you are a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied because there is an issue with your Alien Registration Number (Item 15). You must submit proof to your school that you are a noncitizen in the required immigration status. If you do not submit proof within 30 days, or longer if your school allows, you may not be eligible for federal student aid.</p>	<p>Resolution required.</p> <p>If student failed to provide Alien Registration Number (ARN) or provided an invalid ARN, <i>do not perform Secondary Confirmation</i>. Instead, help student add or correct his or her ARN or make other corrections to the SAR/ISIR and resubmit for processing. If student provides adequate information to conduct match, record will be sent back to DHS for matching. Review match flags on subsequent transactions for updated match flag.</p>

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## DHS Secondary Confirmation Match

CPS waits for three compute days to receive results from Secondary Confirmation instead of processing ISIRs with results from Primary Verification only.

After three days, if DHS does not return a response, CPS generates the ISIR, which shows that Secondary Confirmation is still in progress.

<b>SAR C Code/Reject</b>	<b>Match Flag</b>	<b>Reason for Comment/Results</b>	<b>Comment Number/Text</b>	<b>Action Needed</b>
	P	Automated Secondary Confirmation in progress.	No comment	Wait at least five, but no more than 15 business days for CPS system-generated ISIR with results of automated Secondary Confirmation.  If no response within 15 days, school must begin paper (G-845) Secondary Confirmation.
	Y	DHS confirmed student is an eligible noncitizen.	<b>120</b> Your citizenship status (Item 14) has been confirmed by the Department of Homeland Security and you meet the citizenship requirements for federal student aid.	No resolution required.

## DHS Secondary Confirmation Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
C code	C	In continuance.	<b>105</b> The United States Citizenship and Immigration Services (USCIS) of the Department of Homeland Security has not yet confirmed that you are a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied. You must submit proof to your school that you are a noncitizen in the required immigration status. If you do not submit proof to your school within 30 days, or longer if your school allows, you may not be eligible for federal student aid.	Resolution required. School must wait ten business days for another system-generated ISIR with updated Secondary Confirmation match flag before beginning mandatory paper (G-845) Secondary Confirmation process. See the “Electronic Announcements” section of the IFAP Web site, located at <a href="http://ifap.ed.gov/IFAPWebApp/currentEAnnouncementsPag.jsp">ifap.ed.gov/IFAPWebApp/currentEAnnouncementsPag.jsp</a> for the most recent G-845 form and mailing addresses. If the requested documentation includes an HHS Eligibility or Certification letter and/or the student provides a copy of a T-visa, follow the instructions in GEN-06-09, <a href="http://ifap.ed.gov/dpclatters/GEN0609.html">ifap.ed.gov/dpclatters/GEN0609.html</a> , in lieu of completing and submitting the G-845 form.
C code	N	DHS did not confirm eligibility.	<b>046</b> The United States Citizenship and Immigration Services (USCIS) of the Department of Homeland Security did not confirm that you are a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied. You must submit proof to your school that you are in the required noncitizen immigration status. If you do not submit proof within 30 days, or longer if your school allows, you may not be eligible for federal student aid.	Resolution required. You must begin paper (G-845) Secondary Confirmation process. See the “Electronic Announcements” section of the IFAP Web site, located at <a href="http://ifap.ed.gov/IFAPWebApp/currentEAnnouncementsPag.jsp">ifap.ed.gov/IFAPWebApp/currentEAnnouncementsPag.jsp</a> for the most recent G-845 form and mailing addresses. If the requested documentation includes an HHS Eligibility or Certification letter and/or the student provides a copy of a T-visa, follow the instructions in GEN-06-09, <a href="http://ifap.ed.gov/dpclatters/GEN0609.html">ifap.ed.gov/dpclatters/GEN0609.html</a> , in lieu of completing and submitting the G-845 form.

## DHS Secondary Confirmation Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	X	DHS did not confirm eligibility because additional information is needed.	<b>109</b> The United States Citizenship and Immigration Services (USCIS) of the Department of Homeland Security did not have enough information to confirm that you are a noncitizen (Item 14) in an immigration status associated with the requirements of eligibility for the financial assistance for which you have applied. You must contact the financial aid office at your school to find out what information is needed. If you do not submit the required information within 30 days, or longer if your school allows, you may not be eligible for federal student aid.	Resolution required.  You must begin paper (G-845) Secondary Confirmation process. See the “Electronic Announcements” section of the IFAP Web site, located at <a href="http://ifap.ed.gov/IFAPWebApp/currentEAnnouncementsPage.jsp">ifap.ed.gov/IFAPWebApp/currentEAnnouncementsPage.jsp</a> for the most recent G-845 form and mailing addresses. If the requested documentation includes an HHS Eligibility or Certification letter and/or the student provides a copy of a T-visa, follow the instructions in G-845 form and mailing addresses and GEN-06-09, <a href="http://ifap.ed.gov/dpcletters/GEN0609.html">ifap.ed.gov/dpcletters/GEN0609.html</a> , in lieu of completing and submitting the G-845 form.

**Note 1:** Before sending copies of documentation to DHS, school should confirm that the student identifiers on the ISIR are accurate, especially Alien Registration Number and Date of Birth. If application data is incorrect, submit corrections to the CPS instead of paper Secondary Confirmation.

**Note 2:** Be sure to enter the student’s 15 digit DHS Verification Number on the G-845 form. It can be found in the Match Flags section of the ISIR.

**Note 3:** In all cases, if school does not receive a response to paper Secondary Confirmation request in 15 days, student is eligible for aid if documentation appears to support claim of eligible noncitizen.

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## Social Security Administration's Citizenship Status

<b>SAR C Code/ Reject</b>	<b>Match Flag</b>	<b>Reason for Comment/ Results</b>	<b>Comment Number/Text</b>	<b>Action Needed</b>
	A or blank	Match conducted. SSA confirmed U.S. citizenship status.	No comment.	No resolution required.

## Social Security Administration's Citizenship Status (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
C code	B, C, D, E, F, or *	<p>Match conducted.</p> <p>SSA did not confirm U.S. citizenship status.</p>	<p><b>146</b> The Social Security Administration did not confirm that you are a U.S. citizen. You must provide your school with documentation of your citizenship status before you can receive federal student aid.</p>	<p>Resolution required.</p> <p>If student is a U.S. citizen, he or she should provide birth certificate, passport, or other documents that definitively prove citizenship. Voter registration cards are not adequate proof of citizenship since many localities do not require proof of citizenship.</p> <p>If student is an eligible noncitizen, he or she should correct question 14 to indicate that the student is an eligible noncitizen and the Alien Registration Number (ARN) in question 15.</p> <p>If student provided citizenship and Alien Registration Number on the FAFSA or SAR, determine if his or her record was sent to DHS for matching. If it was not, verify that the ARN submitted is correct and that the First and Last Name, Date of Birth, and applicant's signature are on the record. If student was successfully matched with DHS as an eligible noncitizen, comment 146 is suppressed and no further resolution is necessary.</p> <p><b>Note:</b> A match flag of * (asterisk) generally indicates that the student was born in a foreign country to American parents that were stationed in another country (for example, military, State Department, or Foreign Service). These students generally have birth certificates indicating that they are U.S. citizens that were born abroad. The SSA will not automatically update this flag and the financial aid administrator should document the information in the student's record.</p>



## Student's Social Security Number Match

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
Reject 18	1 or 6	<p>Match conducted.</p> <p>1 = No match on SSN (SSN invalid).</p> <p>6 = SSN not verified.</p>	<p><b>024</b> The Social Security Administration (SSA) did not confirm that the Social Security Number (SSN) you reported on your FAFSA is correct, and also could not confirm your U.S. citizenship. If you believe that the SSN you reported in Item 8 is correct, contact the SSA by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>. If the SSN is incorrect, you must correct the SSN on a paper SAR or submit a new FAFSA online with the correct SSN.</p>	<p>Resolution required.</p> <p>If the student's SSN is correct, he or she must contact SSA. After SSA corrects its records, the student can reenter the SSN and submit it as a SAR/ISIR correction. Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag. If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.</p> <p>If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student's original SAR ID will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN.</p> <p>Alternatively, the applicant can file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA was never completed. The SAR ID will be the same as the SSN reported on this application.</p>

## Student's Social Security Number Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
Reject R	2	<p>Match conducted.</p> <p>Date of birth inconsistent with SSA records.</p>	<p><b>060</b> The date of birth you reported on your FAFSA does not match the date of birth in the Social Security Administration's (SSA) records for your Social Security Number (SSN). Therefore, you must correct your SSN (Item 8) or your date of birth (Item 9). If your date of birth is correct, you must confirm it by reentering it in Item 9. If you confirm your date of birth, you should also contact the SSA to make sure they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>.</p>	<p>Resolution required.</p> <p>The student must make a correction to provide the correct date of birth.</p> <p>If the date of birth is correct, the student must correct the date of birth on the SAR/ISIR to the same value reaffirming that it is correct. The CPS will reprocess the transaction without the reject.</p> <p>In addition, if the student's date of birth is correct, he or she should contact SSA to update its records. Records sent for rematching in future years would continue to receive this match flag until SSA updates its database.</p> <p>If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.</p>

## Student's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	2	<p>Match conducted.</p> <p>Date of birth still inconsistent with SSA records after student reaffirmed value.</p>	<p><b>063</b> As we previously indicated, the date of birth you reported on your FAFSA in Item 9 does not match the date of birth in the Social Security Administration's (SSA) records for your Social Security Number (SSN). If either your SSN (Item 8) or date of birth is incorrect, you must make a correction. If your SSN and date of birth are correct, you should contact the SSA to make sure that they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>. You must provide proof of your date of birth to your financial aid office.</p>	<p>The student made a correction to reaffirm date of birth. However, the SSA records have not changed.</p> <p>The CPS will suppress the reject R.</p> <p>In addition, the student must provide date of birth proof to the financial aid administrator.</p>

## Student's Social Security Number Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
Reject D	3	<p>Match conducted.</p> <p>Name is inconsistent with SSA records.</p>	<p><b>061</b> The name you reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for your Social Security Number (SSN). Therefore, you must correct your SSN (Item 8) or name (Items 1 and 2). If your name is correct, you must confirm it by reentering both your first and last names in Items 1 and 2. If you confirm your name, you should also contact the SSA to make sure that they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>.</p>	<p>Resolution required.</p> <p>The student must make a correction to provide the correct first and last name.</p> <p>Student can provide documentation explaining discrepancy in name (for example, marriage certificate, court order, etc.).</p> <p>If the student's name is correct, he or she must correct the name on the SAR/ISIR to the same value reaffirming that it is correct. The CPS will reprocess the transaction without the reject.</p> <p>In addition, if the student's name is correct, he or she should contact SSA to update its records. Records that are sent for rematching in future years would continue to receive this match flag until SSA updates its database.</p> <p>If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.</p>

## Student's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	3	Match conducted.  Name is still inconsistent with SSA records.	<b>064</b> As we previously indicated, the name you reported on your FAFSA in Items 1 and 2 does not match the name in the Social Security Administration's (SSA) records for your Social Security Number (SSN). If your SSN (Item 8) or name are incorrect, you must make the necessary corrections. If your SSN and name are correct, you should contact the SSA to make sure that they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> . You must provide proof of your name to your financial aid office.	Resolution required.  The student made a correction to reaffirm name. However, SSA records have not changed.  The CPS will suppress the reject D.  In addition, the student must provide documentation explaining discrepancy in name (for example, marriage certificate, court order, etc.).
	4	Successful match.	No comment	No resolution required.
	4	No additional match conducted.  Applicant tried to change SSN after SSA verified that reported SSN was correct.	<b>013</b> You cannot change your Social Security Number (SSN) (Item 8). The Social Security Administration has already confirmed that this SSN belongs to you.	No resolution required.  This occurs on correction transactions only.  If student used the wrong SSN, yet his or her name, date of birth, and SSN were confirmed by SSA on the previous transaction, contact ED's Correction Application Coordinator at (319) 665-7101 for further instructions. These cases usually arise when spouses or siblings with similar names use each other's SSNs by mistake. These cases must be resolved.

## Student's Social Security Number Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
Reject 8	5	<p>Match conducted.</p> <p>A successful match was made to a deceased person's record on the SSA database.</p>	<p><b>076</b> Social Security Administration (SSA) records indicate that the Social Security Number (SSN) that was provided in Item 8 belongs to a deceased person. If the SSN is correct, the applicant must contact the SSA at 1-800-772-1213 or at <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> to resolve this problem. If the SSN is incorrect, the applicant must correct the SSN on a paper SAR or submit a new FAFSA online with the correct SSN.</p> <p><b>140</b> According to Social Security Administration (SSA) records, the Social Security Number (SSN) that was provided in Item 8 belongs to a deceased person. If the SSN in Item 8 is correct, the applicant must contact the SSA at 1-800-772-1213 or at <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> to resolve this problem. If the SSN is incorrect, the applicant must correct the SSN on a paper SAR or submit a new FAFSA online with the correct SSN.</p> <p><i>Comment 145 on next page.</i></p>	<p>Resolution required.</p> <p>If the student's SSN is correct, he or she must contact SSA. After SSA corrects its records, the student can reenter the name or date of birth and submit it as a SAR/ISIR correction so the transaction can go back to SSA for an updated match flag. Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag.</p> <p>If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student's original SAR ID will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN. Alternatively, to obtain a SAR with a SAR ID that matches the student's reported SSN, the applicant should file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA had never been completed. The SAR ID will be the same as the SSN reported on this application.</p>

## Student's Social Security Number Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
Reject 8 (cont.)	5	<p>Match conducted.</p> <p>A successful match was made to a deceased person's record on the SSA database.</p>	<p><b>145</b> According to Social Security Administration (SSA) records, the Social Security Number (SSN) that was reported in Item 8 belongs to a deceased person. If the SSN in Item 8 is correct, the applicant must contact the SSA at 1-800-772-1213 or at <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> to resolve this problem. If the SSN is incorrect, the applicant must correct the SSN on a paper SAR or submit a new FAFSA online with the correct SSN.</p>	<p>See Action Needed column on previous page.</p>
Rejects N, 13, 5, 14, and/or 16	8	<p>No match conducted.</p> <p>Record could not be sent to SSA because no last name, date of birth, or signature provided.</p> <p><b>Applicant's SSN passed ED's valid range check.</b></p>	<p><b>059</b> The Social Security Administration could not determine if the Social Security Number reported in Item 8 belongs to you because you did not give us your last name (Item 1) and/or date of birth (Item 9). Review these items and make the necessary corrections.</p> <p><b>Note:</b> This comment will print on all transactions as long as the condition exists.</p>	<p>Resolution required.</p> <p>When SSN was checked against valid range table, SSN was within valid range. Student will still receive reject for missing name, date of birth, and/or signature (not for match flag 8).</p> <p>Reject N: Either first or last name missing</p> <p>Reject 13: Both first and last name missing</p> <p>Reject 5: Date of birth blank</p> <p>Reject 14 or 16: Student signature missing</p> <p>Help student make corrections to name, date of birth, or signature. When corrections are submitted, record will be sent to SSA for matching. Review subsequent transactions for updated match flag.</p>

## Student's Social Security Number Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
Rejects N, 13, 5, 14, 16, and/or P	8	<p>No match conducted.</p> <p>Record could not be sent to SSA because no last name, date of birth, or signature provided.</p> <p><b>Applicant's SSN failed ED's valid range check.</b></p>	<b>023</b> It appears that the Social Security Number you reported on your FAFSA is not valid. Review the number you reported in Item 8 and make the necessary correction.	<p>Resolution required.</p> <p>Reject P: When SSN was checked against valid range table, SSN was NOT within valid range. Student will also receive reject for missing name, date of birth and/or signature.</p> <p>Reject N: Either first or last name missing.</p> <p>Reject 13: Both first and last name missing.</p> <p>Reject 5: Date of birth blank.</p> <p>Reject 14 or 16: Student signature missing.</p> <p>If the student's SSN is correct, he or she should contact SSA. After SSA corrects its records, the student can reenter the SSN and submit it as a SAR/ISIR correction. Records sent for rematching will continue to receive this match flag until SSA updates its database. Review subsequent transactions for updated match flag.</p> <p>If the SSN is incorrect, the student can correct the SSN on the SAR/ISIR. If this is done, the student's original SAR ID will not change, but the current SSN reported in question 8 will be changed to reflect the corrected SSN.</p> <p>Alternatively, to obtain a SAR with a SAR ID that matches the student's reported SSN, the applicant should file a new FAFSA under the correct SSN. This FAFSA will be treated as an original application and will be sent through all of the matches as if another FAFSA was never completed. The SAR ID will be the same as the SSN reported on this application.</p>



## Parent's Social Security Number Match

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	N/A	Parent's SSN is the same as the Student's SSN.	<b>048</b> You have reported a Social Security Number for your parent (Item 63 or 67) that is the same as yours.	No resolution required.
	N/A	Parent's marital status is not married and SSNs are provided for both the father and the mother.	<b>045</b> You reported a Social Security Number (SSN) for both your father and mother (Items 63 and 67) but also reported that their marital status is not married (Item 61). You should only report the SSN for the parent or stepparent whose financial information is reported on your FAFSA.	No resolution required.  Either correct parent marital status or eliminate the appropriate parent SSN information.
Reject 6	Father = 1 or 6 Mother does not = 4	Match conducted.  Father's SSN invalid at SSA or not verified.  Mother's match results indicate an invalid SSN, no match on name, or no match on DOB.  Neither parent has a full match of 4.	<b>011</b> The Social Security Administration (SSA) did not confirm the Social Security Number (SSN) you reported for your father in Item 63. If you believe that the SSN you reported is correct, your father must contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> . If the SSN is incorrect, you must make the necessary correction.	Resolution required.  Correct appropriate data elements reported on this application so that at least one parent achieves a full match.

## Parent's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
Reject 7	Mother = 1 or 6 Father does not = 4	Match conducted.  Mother's SSN invalid at SSA or not verified.  Father's match results indicate an invalid SSN, no match on name, or no match on DOB.  Neither parent has a full match of 4.	<b>012</b> The Social Security Administration (SSA) did not confirm the Social Security Number (SSN) you reported for your mother in Item 67. If you believe that the SSN you reported is correct, your mother must contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> . If the SSN is incorrect, you must make the necessary correction.	Resolution required.  Correct appropriate data elements reported on this application so that at least one parent achieves a full match.
	Father = 1 or 6 Mother = 4	Match conducted.  Father's SSN invalid at SSA or not verified.  Mother has a full match.	<b>014</b> The Social Security Administration (SSA) confirmed the Social Security Number (SSN) you reported for your mother on your FAFSA, but did not confirm the SSN you reported for your father (Item 63). If you believe that the SSN you reported for your father is correct, your father should contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> . If the SSN is incorrect, you need to make the necessary correction.	No resolution required.  Correct Father's SSN to achieve a full match.

## Parent's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	Mother = 1 or 6 Father = 4	Match conducted.  Mother's SSN invalid at SSA or not verified.  Father has a full match.	<b>015</b> The Social Security Administration (SSA) confirmed the Social Security Number (SSN) you reported for your father on your FAFSA, but did not confirm the SSN you reported for your mother (Item 67). If you believe that the SSN you reported for your mother is correct, your mother should contact the SSA. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> . If the SSN is incorrect, you need to make the necessary correction.	No resolution required.  Correct Mother's SSN to achieve a full match.

## Parent's Social Security Number Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
Reject S	Father = 2 Mother does not = 4	<p>Match conducted.</p> <p>Father's DOB is invalid at SSA.</p> <p>Mother does not have a full match.</p>	<p><b>016</b> Your father's date of birth as reported on your FAFSA does not match his date of birth in the Social Security Administration's (SSA) records for his Social Security Number (SSN). Therefore, you must correct his SSN (Item 63) or his date of birth (Item 66). If his date of birth is correct, you must confirm it by reentering it in Item 66. If you confirm your father's date of birth, your father should also contact the SSA to make sure that they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>.</p>	<p>Resolution required.</p> <p>Correct the father's date of birth.</p> <p>If the father's date of birth is correct on the SAR/ISIR reenter the same value to reaffirm that date of birth is correct. The CPS will reprocess the transaction without the reject.</p> <p>In addition, if the father's date of birth is correct, he should contact SSA to update its records. Records sent for rematching in future years would continue to receive this match flag until SSA updates its database.</p> <p>If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.</p> <p>Correct mother's data elements as appropriate to achieve a full match.</p>

## Parent's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	Father = 2 Mother does not = 4	Match conducted.  Father reaffirmed that SSA's invalid DOB is correct.  Mother does not have a full match.	<b>007</b> As we previously indicated, your father's date of birth in Item 66 does not match his date of birth in the Social Security Administration's (SSA) records for his Social Security Number (SSN). If his SSN (Item 63) or date of birth is incorrect, you need to make a correction. If his SSN and date of birth are correct, your father should contact the SSA to make sure that they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> .	No resolution required.  A correction was made to reaffirm the father's date of birth. However, SSA records have not changed.  The CPS will suppress the reject S.  If the father's DOB is correct, the father should contact SSA to update its records.  Correct mother's data elements as appropriate to achieve full match.

## Parent's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
Reject T	Mother = 2 Father does not = 4	Match conducted.  Mother's DOB is invalid at SSA.  Father does not have a full match.	<b>017</b> Your mother's date of birth as reported on your FAFSA does not match her date of birth in the Social Security Administration's (SSA) records for her Social Security Number (SSN). Therefore, you must correct her SSN (Item 67) or her date of birth (Item 70). If her date of birth is correct, you must confirm it by reentering it in Item 70. If you confirm your mother's date of birth, your mother should also contact the SSA to make sure that they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> .	Resolution required.  Correct the mother's date of birth.  If the mother's date of birth is correct on the SAR/ISIR, reenter the same value to reaffirm that the date of birth is correct. The CPS will reprocess the transaction without the reject.  In addition, if the mother's date of birth is correct, she should contact SSA to update its records. Records sent for rematching in future years would continue to receive this match flag until SSA updates its database.  If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.  Correct father's data elements as appropriate to achieve a full match.

## Parent's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	Mother = 2 Father does not = 4	Match conducted.  Mother reaffirmed that SSA's invalid DOB is correct.  Father does not have a full match.	<b>008</b> As we previously indicated, your mother's date of birth in Item 70 does not match her date of birth in the Social Security Administration's (SSA) records for her Social Security Number (SSN). If her SSN (Item 67) or date of birth is incorrect, you need to make a correction. If her SSN and date of birth are correct, your mother should contact the SSA to make sure that they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> .	No resolution required.  A correction was made to reaffirm the mother's date of birth. However, SSA records have not changed.  The CPS will suppress the reject T.  If the mother's DOB is correct, the mother should contact SSA to update its records.  Correct father's data elements as appropriate to achieve full match.
	Father = 2 Mother = 4	Match conducted.  Father's DOB is invalid at SSA.  Mother has a full match.	<b>019</b> The date of birth you reported for your mother on your FAFSA matches the Social Security Administration's (SSA) records, but the date of birth you reported for your father does not match the SSA's records. Your father should review the date of birth in Item 66 and either confirm the date you have reported or make the necessary correction.	No resolution required.  Correct father's DOB to achieve a full match.

## Parent's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	Mother = 2 Father = 4	Match conducted.  Mother's DOB is invalid at SSA.  Father has a full match.	<b>021</b> The date of birth you reported for your father on your FAFSA matches the Social Security Administration's (SSA) records, but the date of birth you reported for your mother does not match the SSA's records. Your mother should review the date of birth in Item 70 and either confirm the date you have reported or make the necessary correction.	No resolution required.  Correct mother's DOB to achieve a full match.
	Father = 3 Mother = 4	Match conducted.  Father's name is invalid at SSA.  Mother has a full match.	<b>022</b> The name you reported for your father on your FAFSA doesn't match the Social Security Administration's (SSA) records. If the last name and first initial you reported in Items 64 and 65 are correct, contact the SSA. If they are incorrect, you need to make the necessary corrections.	No resolution required.  Correct father's name to achieve a full match.



## Parent's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
Reject E	Father = 3 Mother not equal to 4	Match conducted.  Father's name is invalid at SSA.	<b>040</b> Your father's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for his Social Security Number (SSN). Therefore, you must correct his SSN (Item 63) or his name (Items 64 and 65). If his name is correct, you must confirm it by reentering both his last name and first name initial in Items 64 and 65. If you confirm your father's name, your father should also contact the SSA to make sure that they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> .	Resolution required.  Correct the father's name.  If the father's name is correct, reenter the same value to reaffirm that the name is correct. The CPS will reprocess the transaction without the reject.  In addition, if the father's name is correct, he should contact SSA to update its records. Records that are sent for rematching in future years would continue to receive this match flag until SSA updates its database.  If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.  Correct mother's data elements as appropriate to achieve full match.

## Parent's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	Father = 3 Mother not equal to 4	Match conducted.  Father's name is still inconsistent with SSA records.	<b>044</b> As we previously indicated, your father's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for his Social Security Number (SSN). If his SSN (Item 63) or name (Items 64 or 65) are incorrect, you need to make the necessary corrections. If his SSN and name are correct, your father should contact the SSA to make sure that they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> .	No Resolution Required.  A correction was made to reaffirm the father's name. However, SSA records have not changed.  The CPS will suppress the reject E.  If the father's name is correct, the father should contact SSA to update its records.  Correct mother's data elements as appropriate to achieve full match.
	Mother = 3 Father = 4	Match conducted.  Mother's name is invalid at SSA.	<b>025</b> The name you reported for your mother on your FAFSA doesn't match the Social Security Administration's (SSA) records. If the last name and first initial you reported in Items 68 and 69 are correct, contact the SSA. If they are incorrect, you need to make the necessary corrections.	No resolution required.  Correct mother's name to achieve a full match.

## Parent's Social Security Number Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
Reject F	Mother = 3 Father not equal to 4	Match conducted.  Mother's name is invalid at SSA.	<b>051</b> Your mother's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for her Social Security Number (SSN). Therefore, you must correct her SSN (Item 67) or her name (Items 68 and 69). If her name is correct, you must confirm it by reentering both her last name and first name initial in Items 68 and 69. If you confirm your mother's name, your mother should also contact the SSA to make sure that they correct it in their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> .	Resolution required.  Correct the mother's name.  If the mother's name is correct, reenter the same value to reaffirm that the name is correct. The CPS will reprocess the transaction without the reject.  In addition, if the mother's name is correct, she should contact SSA to update its records. Records that are sent for rematching in future years would continue to receive this match flag until SSA updates its database.  If a correction is made to date of birth, SSN, first name, or last name, the record will be sent again for matching. Review subsequent transactions for updated match flag.  Correct father's data elements as appropriate to achieve full match.

## Parent's Social Security Number Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
	Mother = 3 Father not equal to 4	Match conducted.  Mother's name is still inconsistent with SSA records.	<b>071</b> As we previously indicated, your mother's name as reported on your FAFSA does not match the name in the Social Security Administration's (SSA) records for her Social Security Number (SSN). If her SSN (Item 67) or her name (Items 68 or 69) are incorrect, you need to make the necessary corrections. If her SSN and name are correct, your mother should contact the SSA to make sure that they correct their records. The SSA can be contacted by calling 1-800-772-1213 or by visiting <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a> .	No Resolution Required.  A correction was made to reaffirm the mother's name. However, SSA records have not changed. The CPS will suppress the reject F.  If the mother's name is correct, she should contact SSA to update its records.  Correct father's data elements as appropriate to achieve full match.
	Father = 5	Match conducted.  A successful match has been made to a deceased person's record on the SSA database for father.	<b>027</b> According to the Social Security Administration, the Social Security Number you provided for your father in Item 63 belongs to a deceased person. Please review your answer to Item 63 and make a correction if necessary.	No resolution required.  If the father's identifiers are correct, the father should contact SSA to fix their records.  After SSA corrects its records, the father can reenter the name and submit it as a SAR/ISIR correction for an updated match flag.
	Mother = 5	Match conducted.  A successful match has been made to a deceased person's record on the SSA database for mother.	<b>029</b> According to the Social Security Administration, the Social Security Number you provided for your mother in Item 67 belongs to a deceased person. Please review your answer to Item 67 and make a correction if necessary.	No resolution required.  If the mother's identifiers are correct, the mother should contact SSA to fix their records.  After SSA corrects its records, the mother can reenter the name and submit it as a SAR/ISIR correction for an updated match flag.

## Parent's Social Security Number Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
Reject 9		<p>Match with SSA was not conducted on either parent.</p> <p>One of SSN, last name and DOB is missing for both parents.</p>	<p><b>049</b> You must report a valid Social Security Number (SSN), name, and date of birth for your father or mother. If your parent does not have an SSN, you must correct Item 63 and/or 67 to all zeroes.</p>	<p>Resolution required.</p> <p>Provide all appropriate data elements for parents to enable CPS to conduct the match with SSA.</p> <p>If parents do not have an SSN, provide zeros.</p>
		<p>Match with SSA was not conducted.</p> <p>Father's data not sent to SSA for data match and SSN for father is not in SSA's list of issued SSNs.</p>	<p><b>166</b> It appears that the Social Security Number you reported for your father is not correct. Review the number you reported in Item 63 and make the necessary correction.</p>	<p>No resolution required.</p> <p>Father's SSN appears to be invalid. Provide correct SSN for father.</p> <p>If Father's SSN is correct, father should contact SSA to ensure their records are correct.</p>
		<p>Match with SSA was not conducted.</p> <p>Mother's data not sent to SSA for data match and SSN for mother is not in SSA's list of issued SSNs.</p>	<p><b>167</b> It appears that the Social Security Number you reported for your mother is not correct. Review the number you reported in Item 67 and make the necessary correction.</p>	<p>No resolution required.</p> <p>Mother's SSN appears to be invalid. Provide correct SSN for mother.</p> <p>If Mother's SSN is correct, mother should contact SSA to ensure their records are correct.</p>

## Department of Veterans Affairs Veteran Status Match

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	1	Successful match.	No comment.	No resolution required.
C code	2	<p>Match conducted.</p> <p>Independent, record found on VA database but not a qualifying veteran, and record is not independent for a reason other than veteran status.</p>	<p><b>162</b> The Department of Veterans Affairs did not confirm that you are or will be a qualifying veteran for purposes of receiving federal student aid for the 2009-2010 school year. If you believe you are or will be a qualifying veteran, contact your financial aid office and provide a copy of your DD214 (military separation form). If you are currently serving on active duty in the U.S. Armed Forces for purposes other than training, change your answer to Item 52 from “Yes” to “No” and answer “Yes” to Item 51. If you are not and will not be a veteran, you must change the answer to Item 52 from “Yes” to “No” and provide parental information, including the signature of at least one of your parents.</p>	<p>Resolution required.</p> <p>If the student believes the match results are in error, he or she should contact a regional VA office to have VA records updated. The CPS will continue to send any correction transactions to VA for rematching and an updated match flag.</p> <p>While the student is resolving the discrepancy with the VA, the financial aid administrator can collect documentation from the applicant that clearly demonstrates that he or she is a veteran of the U.S. Armed Forces. The student can provide the DD214 form showing that “Character of Service” is other than “dishonorable.” However, until the information is corrected in the VA database, the match results will not change. If the documentation confirms that the student is a veteran, Title IV aid can then be disbursed to the student.</p> <p>If the match results are correct and the student is not a qualifying veteran, the he or she must submit a correction to change the answer to Item 55 from “Yes” to “No” and provide parental information, including the signature of at least one parent.</p>

## Department of Veterans Affairs Veteran Status Match (continued)

<b>SAR C Code/ Reject</b>	<b>Match Flag</b>	<b>Reason for Comment/ Results</b>	<b>Comment Number/Text</b>	<b>Action Needed</b>
	2	Match conducted.  Independent, record found on VA database but not a qualifying veteran, and record is independent for a reason other than veteran status.	No comment.	No resolution required.

## Department of Veterans Affairs Veteran Status Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
C code	3	<p>Match conducted.</p> <p>Independent, record not found on VA database, and record is not independent for a reason other than veteran status.</p>	<p><b>173</b> The Department of Veterans Affairs did not confirm that you are or will be a qualifying veteran for purposes of receiving federal student aid for the 2009-2010 school year. If you believe you are or will be a qualifying veteran, contact your financial aid office and provide a copy of your DD214 (military separation form). If you are currently serving on active duty in the U.S. Armed Forces for purposes other than training, change your answer to Item 52 from “Yes” to “No” and answer “Yes” to Item 51. If you are not and will not be a veteran, you must change the answer to Item 52 from “Yes” to “No” and provide parental information, including the signature of at least one of your parents.</p>	<p>Resolution required.</p> <p>If the student believes the match results are in error, he or she can provide the DD214 form (military separation form). However, it is likely that the military branch or Department of Defense has not sent the data to the VA. The student should contact a regional VA office to have VA records updated. Until the information is corrected in the VA database, the match results will not change.</p> <p>While the student is resolving the discrepancy with the VA, the financial aid administrator can collect from the applicant the DD214 that clearly demonstrates that he or she is a veteran of the U.S. Armed Forces. If the documentation confirms that the student is a veteran, Title IV aid can then be disbursed to him or her.</p> <p>If the match results are correct and the student is not a qualifying veteran, he or she must submit a correction to change the answer to Item 55 from “Yes” to “No” and provide parental information, including the signature of at least one parent.</p>



## Department of Veterans Affairs Veteran Status Match (continued)

SAR C Code/Reject	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	3	Match conducted.  Independent, record not found on VA database, and record is independent for a reason other than veteran status.	No comment.	No resolution required.
C code	4	Match conducted.  Record found on VA database, but applicant is on active duty and record is not independent for a reason other than veteran status.	<b>180</b> The Department of Veterans Affairs did not confirm that you are or will be a qualifying veteran for purposes of receiving federal student aid for the 2009-2010 school year. If you believe you are or will be a qualifying veteran, contact your financial aid office and provide a copy of your DD214 (military separation form). If you are currently serving on active duty in the U.S. Armed Forces for purposes other than training, change your answer to Item 52 from “Yes” to “No” and answer “Yes” to Item 51. If you are not and will not be a veteran, you must change the answer to Item 52 from “Yes” to “No” and provide parental information, including the signature of at least one of your parents.	Resolution required.  Student must provide documentation to the school that shows upcoming release orders from a military branch, typically in memorandum format or letter, stating intent to release. There is no requirement to reconfirm actual separation during the award year.

## Department of Veterans Affairs Veteran Status Match (continued)

SAR C Code/ Reject	Match Flag	Reason for Comment/ Results	Comment Number/Text	Action Needed
	4	<p>Match conducted.</p> <p>Record found on VA database, but applicant is on active duty and record is independent for a reason other than veteran status.</p>	No comment.	No resolution required.
	8	<p>No match conducted.</p> <p>Record could not be sent to VA because of last name, date of birth, and/or signature provided.</p>	<p><b>161</b> We could not match your information with the Department of Veterans Affairs. Please provide your full name (Items 1 and 2) and/or date of birth (Item 9) for us to complete the match with the Department of Veterans Affairs.</p>	<p>No resolution required.</p> <p>Help student make corrections to name, date of birth, or signature if necessary so that the student's record can be sent to VA for matching. Review subsequent transactions for updated match flag.</p>

## National Student Loan Data System (NSLDS) Match

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
	1  Match found; NSLDS data sent.	1	Match conducted.  Student not in default or overpayment.	No comment	No resolution required.
	3  Student's SSN not found; No NSLDS data to send.	1	Match conducted.  Student not in default or overpayment.	No comment	No resolution required.
	4  Match found; No relevant NSLDS data to send.	1	Match conducted.  Student not in default or overpayment.	No comment	No resolution required.

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	2  Incomplete match; no NSLDS data sent.	7	Match conducted.  SSN matched, but name and DOB did not match.	<b>138</b> The National Student Loan Data System (NSLDS) found your reported Social Security Number (SSN) (Item 8) on their database, but your name (Items 1 and 2) and date of birth (Item 9) did not match. Therefore, this SAR does not contain the financial aid history that is associated with your reported SSN.	Resolution required.  Determine if the NSLDS record is that of the applicant by contacting the NSLDS Customer Service Staff directly at 800-999-8219.  The NSLDS Customer Service Staff will help determine whether that SSN belongs to the student being assisted. Reviewing the student records with NSLDS Customer Service Staff will reveal which data provider supplied the conflicting SSN information. This provider can then be contacted directly to resolve the discrepancy. There is no need to wait for NSLDS to be updated before continuing the award process.  If the record belongs to the student, use the information in NSLDS to determine eligibility for Federal Student Aid student aid funds.

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	2	Match conducted.  Applicant has at least one loan in default.  Defaulted loan is held by a Guaranty Agency, Direct Loan Servicer, or ED Region.	<b>132</b> The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on one or more federal student loans. You are not eligible to receive any federal student aid until you resolve any loan default(s).  <b>124</b> Contact the following agency(ies) regarding your defaulted federal student loan(s):  Up to three names and phone numbers of Guaranty Agencies, Direct Loan Servicers or ED Regions that are holding the student's defaulted loan(s) will be listed (comments 181 to 239 or 251 to 253).	Resolution required.  Depending on loan status, student needs to contact GA, DLS, or EDR and make satisfactory arrangements to repay loan. If student has repaid the loan, obtain documentation that the loan identified as being in default is the loan that was paid off by the student.  See the list of loan status codes and information on student eligibility in Appendix C.
C code	1  Match found; NSLDS data sent.	2	Match conducted.  Applicant has at least one loan in default.  Defaulted loan is held by ED.	<b>132</b> The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on one or more federal student loans. You are not eligible to receive any federal student aid until you resolve any loan default(s).	Resolution required.  Depending on loan status, the student may need to contact ED and make satisfactory arrangements to repay the loan. If student has repaid the loan, obtain documentation that the loan identified as being in default is the loan that was paid off by the student.  See attached list of loan status codes and information on student eligibility.

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	2 (cont.)	Match conducted.  Applicant has at least one loan in default.    Defaulted loan is held by lender.    Defaulted loan is held by school.	<b>132</b> The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on one or more federal student loans. You are not eligible to receive any federal student aid until you resolve any loan default(s).  <b>135</b> To resolve your defaulted federal student loan(s), contact the lender associated with the loan.  <b>136</b> To resolve your defaulted federal student loan(s), contact the school associated with the loan.	Resolution required.  Comment 132 will be provided with one of the following comments: 135 or 136.

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3	<p>Match conducted.</p> <p>Applicant has at least one ACG that has an overpayment or is in a fraud status and as a result, the applicant has at least one ACG Overpayment Flag set to Y = Overpayment or F = Fraud.</p> <p>Overpayment contact code is blank.</p> <p>Overpayment held by school.</p>	<p><b>133</b> The National Student Loan Data System (NSLDS) indicates that you have received one or more overpayments of federal student aid funds. You are required by law to repay any federal student aid funds received for which you were not entitled. You are not eligible to receive any federal student aid until you resolve your overpayment(s).</p> <p><b>246</b> To resolve your Academic Competitiveness Grant (ACG) overpayment, your Financial Aid Administrator must access NSLDS for additional ACG overpayment information.</p> <p><b>240</b> To resolve your Academic Competitiveness Grant (ACG) overpayment, your Financial Aid Administrator must contact the school associated with the ACG overpayment.</p>	<p>Resolution required.</p> <p>Comment 133 will be provided with one of the following comments: 240 to 244 or 246.</p>

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	More than one overpayment.	<b>244</b> To resolve your Academic Competitiveness Grant (ACG) overpayments, your Financial Aid Administrator must access NSLDS for additional ACG overpayment information.	
			Overpayment held by ED Region 4.	<b>241</b> To resolve your Academic Competitiveness Grant (ACG) overpayment, call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609	
			Overpayment held by ED Region 5.	<b>242</b> To resolve your Academic Competitiveness Grant (ACG) overpayment, call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609	
			Overpayment held by ED Region 9.	<b>243</b> To resolve your Academic Competitiveness Grant (ACG) overpayment, call the U.S. Department of Education at 1-800-621-3115 or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609	



## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	<p>Match conducted.</p> <p>Applicant has at least one Pell Grant that has an overpayment or is in a fraud status and as a result, the applicant has at least one Pell Overpayment Flag set to Y = Overpayment or F = Fraud.</p> <p>Overpayment contact code is blank.</p> <p>Overpayment held by school.</p> <p>More than one overpayment.</p>	<p><b>133</b> The National Student Loan Data System (NSLDS) indicates that you have received one or more overpayments of federal student aid funds. You are required by law to repay any federal student aid funds received for which you were not entitled. You are not eligible to receive any federal student aid until you resolve your overpayments.</p> <p><b>020</b> To resolve your Pell overpayment, your Financial Aid Administrator must access NSLDS for additional Pell overpayment information.</p> <p><b>038</b> To resolve your Federal Pell Grant overpayment, your Financial Aid Administrator must contact the school associated with the Pell overpayment.</p> <p><b>039</b> To resolve your Federal Pell Grant overpayments, your Financial Aid Administrator must access NSLDS for additional Pell overpayment information.</p>	<p>Resolution required.</p> <p>Comment 133 will be provided with one of the following comments: 020, 038, 039, 041, 042, or 043.</p>



## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	<p>Match conducted.</p> <p>Applicant has at least one FSEOG that has an overpayment or is in a fraud status and as a result, the applicant has at least one FSEOG Overpayment Flag set to Y = Overpayment or F = Fraud.</p> <p>Overpayment contact code is blank.</p> <p>Overpayment held by ED Region 4.</p> <p>Overpayment held by ED Region 5.</p>	<p><b>133</b> The National Student Loan Data System (NSLDS) indicates that you have received one or more overpayments of federal student aid funds. You are required by law to repay any federal student aid funds received for which you were not entitled. You are not eligible to receive any federal student aid until you resolve your overpayments.</p> <p><b>010</b> For additional information about your FSEOG overpayment, your Financial Aid Administrator must access NSLDS.</p> <p><b>065</b> To resolve your FSEOG overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.</p> <p><b>066</b> To resolve your FSEOG overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.</p>	<p>Resolution required.</p> <p>Comment 133 will be provided with one of comments 010, 065, 066, 067, 077, or 079.</p>

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	Overpayment held by ED Region 9.   Overpayment held by school.   More than one overpayment.	<b>067</b> To resolve your FSEOG overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.  <b>077</b> To resolve your FSEOG overpayment, your Financial Aid Administrator must contact the school associated with the FSEOG overpayment.  <b>079</b> To resolve your FSEOG overpayments, your Financial Aid Administrator must access NSLDS for additional FSEOG overpayment information.	

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	<p>Match conducted.</p> <p>Applicant has at least one Perkins Loan that has an overpayment or is in a fraud status and as a result, the applicant has at least one Perkins Overpayment Flag set to Y = Overpayment or F = Fraud.</p> <p>Overpayment contact code is blank.</p> <p>Overpayment held by school.</p> <p>Overpayment held by ED Region 4.</p>	<p><b>133</b> The National Student Loan Data System (NSLDS) indicates that you have received one or more overpayments of federal student aid funds. You are required by law to repay any federal student aid funds received for which you were not entitled. You are not eligible to receive any federal student aid until you resolve your overpayments.</p> <p><b>086</b> To resolve your Perkins overpayment, your Financial Aid Administrator must access NSLDS for additional Perkins overpayment information.</p> <p><b>090</b> To resolve your Perkins overpayment, your Financial Aid Administrator must contact the school associated with the Perkins overpayment.</p> <p><b>100</b> To resolve your Perkins overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.</p>	<p>Resolution required.</p> <p>Comment 133 will be provided with one of comments 086, 090, 100, 101, 102, or 107.</p>

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	Overpayment held by ED Region 5.   Overpayment held by ED Region 9.   More than one overpayment.	<b>101</b> To resolve your Perkins overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.  <b>102</b> To resolve your Perkins overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.  <b>107</b> To resolve your Perkins overpayments, your Financial Aid Administrator must access NSLDS for additional Perkins overpayment information.	

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	<p>Match conducted.</p> <p>Applicant has at least one National SMART Grant that has an overpayment or is in a fraud status and as a result, the applicant has at least one National SMART Grant Overpayment Flag set to Y = Overpayment or F = Fraud.</p> <p>Overpayment contact code is blank.</p> <p>Overpayment held by school.</p>	<p><b>133</b> The National Student Loan Data System (NSLDS) indicates that you have received one or more overpayments of federal student aid funds. You are required by law to repay any federal student aid funds received for which you were not entitled. You are not eligible to receive any federal student aid until you resolve your overpayments.</p> <p><b>266</b> To resolve your National SMART Grant overpayment, your Financial Aid Administrator must access NSLDS for additional National SMART Grant overpayment information.</p> <p><b>261</b> To resolve your National SMART Grant overpayment, your Financial Aid Administrator must contact the school associated with the National SMART Grant overpayment.</p>	<p>Resolution required.</p> <p>Comment 133 will be provided with one of the following comments: 261 to 266.</p>

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	More than one overpayment.   Overpayment held by ED Region 4.   Overpayment held by ED Region 5.   Overpayment held by ED Region 9.	<p><b>265</b> To resolve your National SMART Grant overpayments, your Financial Aid Administrator must access NSLDS for Additional National SMART Grant overpayment information.</p> <p><b>262</b> To resolve your National SMART Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.</p> <p><b>263</b> To resolve your National SMART Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.</p> <p><b>264</b> To resolve your National SMART Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.</p>	



## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	<p>Applicant has at least one TEACH Grant that has an overpayment or is in a fraud status and as a result, the applicant has at least one TEACH Grant Overpayment Flag set to Y = Overpayment or F = Fraud.</p> <p>Overpayment contact code is blank.</p> <p>Overpayment held by school.</p> <p>More than one overpayment.</p>	<p><b>133</b> The National Student Loan Data System (NSLDS) indicates that you have received one or more overpayments of federal student aid funds. You are required by law to repay any federal student aid funds received for which you were not entitled. You are not eligible to receive any federal student aid until you resolve your overpayments.</p> <p><b>294</b> To resolve your TEACH Grant overpayment, your Financial Aid Administrator must access NSLDS for additional TEACH Grant overpayment information.</p> <p><b>289</b> To resolve your TEACH Grant overpayment, your Financial Aid Administrator must contact the school associated with the TEACH Grant overpayment.</p> <p><b>293</b> To resolve your TEACH Grant overpayment, your Financial Aid Administrator must access NSLDS for additional TEACH Grant overpayment information.</p>	<p>Resolution required.</p> <p>Comment 133 will be provided with one of the following comments: 289, 290, 291, 292, 293, or 294.</p>

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1  Match found; NSLDS data sent.	3 (cont.)	Overpayment held by ED Region 4.  Overpayment held by ED Region 5.  Overpayment held by ED Region 9.	<p><b>290</b> To resolve your TEACH Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.</p> <p><b>291</b> To resolve your TEACH Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.</p> <p>To resolve your TEACH Grant overpayment, call the U.S. Department of Education at 1-800-621-3115, or write to the U.S. Department of Education, P.O. Box 5609, Greenville, Texas 75403-5609.</p>	
C code	1  Match found; NSLDS data sent.	4	Applicant has at least one loan in default and owes at least one overpayment.  See information for match flags 2 and 3.	<p><b>134</b> The National Student Loan Data System (NSLDS) indicates that you are in DEFAULT on one or more federal student loans and that you received one or more overpayments of federal student aid funds. You are not eligible to receive any federal student aid until these items have been resolved.</p>	<p>Resolution required.</p> <p>See resolution for match flags 2 and 3 above.</p>

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code	1		Loan is discharged due to disability.	<b>115</b> The National Student Loan Data System (NSLDS) indicates that one or more of your federal student loans have been discharged. If you have questions, contact the financial aid office at your school.	Resolution required.  See the <i>Federal Student Aid Handbook</i> , Volume 1 - FSA Handbook: Student Eligibility, chapter 3.
C code	1		Loan is in Bankruptcy.	<b>116</b> The National Student Loan Data System (NSLDS) indicates you have one or more student loans in an active bankruptcy status. Before you can receive additional federal student loans, you must contact the financial aid office at your school.	Resolution required  See the <i>Federal Student Aid Handbook</i> , Volume 1 - FSA Handbook: Student Eligibility, chapter 3.
		8	Match not conducted due to processing problems.	None	If corrections to the student's data are required, NSLDS match will be conducted again when corrections are sent to the CPS.

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code			<p>NSLDS Subsidized or Combined Loan Total has exceeded loan limits based on NSLDS Loan Limit Flags or Postscreening reason code 09 or 10.</p>	<p><b>254</b> Based upon data provided by the National Student Loan Data System (NSLDS) and your reported grade level, we have determined that you may have received subsidized student loans in excess of loan limits established for the federal loan programs.</p> <p><b>255</b> Based upon data provided by the National Student Loan Data System (NSLDS) and your grade level, we have determined that you may have received a total amount of undergraduate student loans that exceeds the loan limits established for the federal loan programs. You should review the information on Page 4.</p> <p><i>Comments continued on next page</i></p>	<p>Resolution required.</p> <p>In general, students who borrow in excess of aggregate loan limits are ineligible to receive further Title IV assistance. However, if the school determines that the student inadvertently borrowed in excess of the limits, the student may regain eligibility either by repaying the amount borrowed in excess of the aggregate limits or by making satisfactory (to the loan holder) repayment arrangements for the excess amount.</p> <p>See Section 668.35(b) (1) of the Federal Student Financial Aid Regulations and Dear Colleague Letter GEN 96-13, Q&amp;A #17 for additional information.</p>

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
C code (cont.)			NSLDS Subsidized or Combined Loan Total has exceeded loan limits based on NSLDS Loan Limit Flags or Postscreening reason code 09 or 10.	<p><b>256</b> Based upon data provided by the National Student Loan Data System (NSLDS) and grade level, we have determined that you may have received a total amount of student loans (graduate and undergraduate) that exceeds the loan limits established for the federal loan programs. You should review the information on Page 4.</p> <p><b>260</b> Based upon data provided by the National Student Loan Data System (NSLDS), grade level, and your CPS determined dependency status, we have determined that you may have received student loans in excess of loan limits established for the federal loan programs. You should review the information on Page 4.</p>	

## NSLDS Match (continued)

SAR C Code/Reject	Results Flag	Match Flag	Reason for Comment/Results	Comment Number/Text	Action Needed
			NSLDS Subsidized or Combined Loan Total is close to exceeding the loan limits based on NSLDS Loan Limit Flags.	<b>257</b> Based upon data provided by the National Student Loan Data System (NSLDS) and your grade level, we have determined that you may have received a total amount of student loans (graduate and undergraduate) that is close to or equal to the loan limits established for the federal loan programs. Therefore, your eligibility for additional student loans may be limited. You should review the information on Page 4.	No resolution required.  On the CPS 01 transaction, loan limits may already be exceeded. However, the CPS would not detect it until NSLDS postscreening occurs. Schools must check aggregate amounts to determine if loans to the student are close to, equal to, or exceeding loan limits. If they are exceeding, see action needed for comment 254. If loan limits are close to or equal to the limits, caution should be used to ensure that the student does not exceed his or her loan limits with subsequent Title IV loans.

## Drug Abuse Hold

SAR C Code/ Reject	Reason for Comment/ Results	Comment Number/Text	Action Needed
Reject 19	Applicant is placed on the Drug Abuse Hold file by the Department of Justice.	<b>009</b> We cannot process your FAFSA because of issues related to the Anti-Drug Abuse Act of 1988. To address these issues, you must contact us by telephone at 202-377-3385 within 30 days from the date of this letter.	No resolution required. Only ED can resolve this issue.  Student is not eligible for aid.
	Applicant has been released from the Drug Abuse Hold file.	<b>055</b> Your denial of benefits under the Anti-Drug Abuse Act of 1988 has been resolved and processing of your FAFSA may continue.	No resolution required.

**Note:** No match flag values are associated with hold files. Hold files are maintained at the CPS and not at an outside matching agency.

## Drug Conviction Question #23

SAR C Code/ Reject	Reason for Comment/ Results	Comment Number/Text	Action Needed
C code	Applicant left question 23 blank.	<p><b>053</b> You left Item 23 blank. Your failure to provide an answer to this question makes you ineligible to receive federal student aid. Either indicate that you have not been convicted of possessing or selling illegal drugs for an offense that occurred while you were receiving federal student aid (such as grants, loans, and work-study), or use the enclosed worksheet to determine your answer to this question. You can answer Item 23 on your SAR or you can correct this item by calling 1-800-4-FED-AID (1-800-433-3243) or by going to <a href="http://www.fafsa.ed.gov">www.fafsa.ed.gov</a>. Please understand that a drug conviction does not necessarily disqualify you from receiving student aid.</p>	<p>Resolution required.</p> <p>Applicant is not eligible for federal aid if this response is left blank. A correction to provide a response must be made by following the directions provided in the comment text.</p>
C code	Applicant response to question 23 was "Yes (Part Year)."	<p><b>054</b> You reported a '2' in response to Item 23. This indicates that you are ineligible for federal student aid for part of the 2009-2010 school year. The period of ineligibility resulting from your drug-related conviction(s) ends on or after July 1, 2009. You should contact your Financial Aid Administrator after July 1, 2009 so that he or she can determine if you may receive federal funds during the 2009-2010 award year.</p>	<p>Resolution required.</p> <p>Applicant is not eligible for federal aid until ineligibility period expires between July 1, 2009, and June 30, 2010.</p>



## Drug Conviction Question #23 (continued)

SAR C Code/ Reject	Reason for Comment/ Results	Comment Number/Text	Action Needed
C code	Applicant response to question 23 was "Yes" on a paper FAFSA.	<b>056</b> You reported in Item 23 that you have been convicted of an illegal drug offense. Use the enclosed worksheet to determine if your conviction(s) affect your eligibility for federal student aid. If you determine that your conviction(s) do not affect your eligibility for federal student aid, or affect it for only part of the 2009-2010 school year, you must correct Item 23. You can change your answer by using your SAR or you can correct this item or get additional help with this question by calling 1-800-4-FED-AID (1-800-433-3243). <b>YOU ARE NOT ELIGIBLE FOR FEDERAL STUDENT AID WHILE YOUR ANSWER TO ITEM 23 IS '3, YES'</b> but you may still be eligible to receive state, school, or other non-federal student aid.	Resolution required.  Applicant is not eligible for federal aid. If response is incorrect, applicant should follow directions in the comment text to make a change. Applicant should not be referred to any other phone numbers at the Department of Education for resolution.
C code	Applicant response to question 23 was "Yes" on other than a paper FAFSA.	<b>058</b> You reported in Item 23 that you are not eligible for federal student aid as a result of a drug-related conviction, or that you do not know if your conviction(s) affect your eligibility. However, you may still be eligible to receive state, school, or other non-federal student aid. If you have answered this question incorrectly, you must correct Item 23 by using your SAR. You can also correct this item or get help with this question by calling 1-800-4-FED-AID (1-800-433-3243).	Resolution required.  Applicant is not eligible for federal aid. If response is incorrect, applicant should follow directions in the comment text to make a change. Applicant should not be referred to any other phone numbers at the Department of Education for resolution.
	Applicant changed response to question 23 from "Yes (Part Year)" or "Yes/Don't Know" to "No."	<b>052</b> Your answer to Item 23 has changed since you filed your initial FAFSA. Please review this item.	No resolution required.

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## Verification Selection Edits

If the applicant's record is selected for verification, variable text prints on the first page of the SAR. If the school requests, the student must complete the verification process and submit all necessary documentation within the necessary timeframe. More detailed information can be found in *The Application and Verification Guide*, which is part of the Federal Student Aid Handbook and is available on the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov).

For 2009-2010, we use a Verification Tracking Flag range of 0001 to 0999. The higher the Verification Tracking Flag number, the higher the priority for selection. Blank is valid for those records without an EFC or system-generated transactions. Even though a record might have a Verification Tracking Flag, it does not necessarily mean that the student will be selected for verification by the federal processor. This is because Federal Student Aid keeps the number of records selected to around the 30 percent maximum level.

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## 2009-2010 Comments that Generate the C-Flag on SARs and ISIRs

\*Comments that generate the C-Flag are grouped together:

10, 20, 30, 33, 38, 39, 41, 42, 43, 46, 53, 54, 56, 57, 58, 63, 64, 65, 66, 67, 77, 79, 86, 90, 100, 101, 102, 105, 107, 109, 115, 116, 124, 132, 133, 134, 135, 136, 138, 141, 142, 144, 146, 162, 173, 180, 240, 241, 242, 243, 244, 246, 254, 255, 256, 260, 261, 262, 263, 264, 265, 266, 289, 290, 291, 292, 293, and 294.

Comments that generate the C-Flag are broken out into the areas that the comments are associated with:

- Selective Service Match: 30, 33, and 57
- DHS Match: 46, 105, 109, 141, 142, and 144
- Social Security Administration Citizenship Status: 146
- Student's Social Security Number Match: 63 and 64
- Veterans Affairs Status Match: 162, 173, and 180
- NSLDS: 10, 20, 38, 39, 41, 42, 43, 65, 66, 67, 77, 79, 86, 90, 100, 101, 102, 107, 115, 116, 124, 132, 133, 134, 135, 136, 138, 240 to 244, 246, 254 to 256, 260, 261 to 266, and 289 to 294
  - Potential Pell Overpayment: 20, 38, 39, 41, 42, and 43
  - Potential FSEOG Overpayment: 10, 65, 66, 67, 77, and 79
  - Potential Perkins Overpayment: 86, 90, 100, 101, 102, and 107
  - Potential ACG Overpayment: 240, 241, 242, 243, 244, and 246
  - Potential National SMART Grant Overpayment: 261, 262, 263, 264, 265, and 266
  - **New for 2009-2010:** Potential TEACH Grant Overpayment: 289, 290, 291, 292, 293, and 294
- Responses to Question 23/Drug Conviction: 53, 54, 56, and 58

\* **Note:** In some extremely isolated cases, the C-Flag is provided on an ISIR/SAR without a corresponding comment. This would only happen if the applicant receives an excessive number of comments (including C-Flag comments) and some of the comments must be suppressed so that a SAR/ISIR can be generated.

# APPENDIX C - LOAN STATUS CODES AND ELIGIBILITY CHARTS

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## Overview

Appendix C describes the loan status codes, Federal Direct Loan servicer codes, selected servicer codes, guaranty agency codes, selected lenders, and contact information/fields associated with loan status.

The Loan Status Codes table on the following pages contains a column titled “Group (ISIR sort order).” This column describes the order that these loans are sorted and displayed on the ISIR with regard to their current loan status, categorized in the following groups:

Group 1 includes loans in deceased status, making the student ineligible for aid.

Group 2 includes loans in a defaulted or fraud status, making the student ineligible for aid.

Group 3 includes loans where a school may have to take action; this includes loans in an abandoned, disability, active bankruptcy, or temporary uninsured status.

Group 4 are loans in an open status not included in groups 2 and 3.

Group 5 includes closed loans (those not included in groups 1, 2, 3, and 4).

**New for 2009-2010:** We added two new NSLDS loan status codes:

**FX** is designated for fraudulent loans that are resolved

**PZ** is designated for loans for a PLUS student who died

## Loan Status Codes

Code	Status	Eligibility for Title IV	Group (ISIR sort order)
AL	Abandoned Loan	Yes	3
BC	No Prior Default, Bankruptcy Claim, Discharged	Yes, because loan was not in default and was discharged	5
BK	No Prior Default, Bankruptcy Claim, Active	Yes, because loan was not in default	3
CA	Canceled (Perkins = Loan Reversal)	Yes	5
CS	Closed School Discharge	Yes	5
DA	Deferred	Yes	4
DB	Defaulted, then Bankrupt, Active. (Perkins: all bankruptcies. FFELP and Direct Loans: Chapter 13)	No, unless debtor can show that loan is dischargeable. See Dear Colleague letter GEN-95-40, dated September 1995	2
DC	Defaulted, Compromise	Yes, because compromise is recognized as payment in full	5
DD	Defaulted, then Died	No, because if borrower is reapplying, then loan status is in error	1
DE	Death	No, because if borrower is reapplying, then loan status is in error	1
DF	Defaulted, Unresolved	No	2
DI	Disability	Yes	3

## Loan Status Codes (continued)

Code	Status	Eligibility for Title IV	Group (ISIR sort order)
DK	Defaulted, then Bankrupt, Discharged. (Perkins: all bankruptcies. FFELP and Direct Loans: Chapter 13)	Yes, because defaulted loan has been totally discharged	5
DL	Defaulted, in Litigation	No	2
DN	Defaulted, then Paid in Full through Consolidation Loan	Yes	5
DO	Defaulted, then Bankrupt, Active, other. For FFELP and Direct Loans in Chapters 7, 11, and 12	No, unless debtor can show that loan is dischargeable. See Dear Colleague letter GEN-95-40, dated September 1995	2
DP	Defaulted, then Paid in Full	Yes, because loan was paid in full	5
DR	Defaulted Loan Included in Roll-up Loan	Yes, because the loan was combined with other loans and subrogated to the Department of Education, which reported the same information to NSLDS in one loan. The status of that record will determine eligibility	5
DS	Defaulted, then Disabled	Yes, because loan debt is canceled	3
DT	Defaulted, Collection Terminated	No	2
DU	Defaulted, Unresolved	No	2
DW	Defaulted, Write-Off	No	2
DX	Defaulted, Satisfactory Arrangements, and Six Consecutive Payments	Yes, assuming student continues to comply with repayment plan on defaulted loan or is granted forbearance by the GA	4

## Loan Status Codes (continued)

<b>Code</b>	<b>Status</b>	<b>Eligibility for Title IV</b>	<b>Group (ISIR sort order)</b>
DZ	Defaulted, Six Consecutive Payments, then Missed Payment	No, loan is back in active default status	2
FB	Forbearance	Yes	4
FD	Fraud Defaulted	No	2
FR	Fraud	No	2
FX	Fraud, Resolved	Yes	5
FC	False Certification Discharge	Yes	5
IA	Loan Originated	Yes	4
IG	In Grace Period	Yes	4
ID	In School or Grace Period	Yes	4
IM	In Military Grace	Yes	4
IP	In Post-Deferment Grace (Perkins only)	Yes	4
OD	Defaulted, then Bankrupt, Discharged, other. For FFELP and Direct Loans in Chapters 7, 11, and 12	Yes, because defaulted loan has been totally discharged	5
PC	Paid in Full through Consolidation Loan	Yes. Does not matter whether consolidation loan was through FFELP or Direct Loan or whether underlying loans were in default	5
PF	Paid in Full	Yes	5
PM	Presumed Paid in Full	Yes	5
PN	Non-defaulted, Paid in Full through Consolidation Loan	Yes	5

## Loan Status Codes (continued)

Code	Status	Eligibility for Title IV	Group (ISIR sort order)
PX	Identity Theft – Loan Discharged	Yes	2
PZ	PLUS Loan, Student has since died	No, the deceased student is not eligible because if borrower is reapplying, then loan status is in error  Yes, the living parent of a parent PLUS Loan is eligible to receive Title IV aid.	5
RF	Refinanced	Yes, because defaulted loans cannot be refinanced	5
RP	In Repayment	Yes	4
UI	Uninsured/Unreinsured	Yes, does not matter if loan was in default	3
UA	Temporarily Uninsured – No Default Claim Requested	Yes	3
UB	Temporarily Uninsured – Default Claim Denied	Yes, because the loan is not a federal loan while temporarily uninsured	3
UC	FFEL: Permanently Uninsured/Unreinsured – Non-Defaulted Loan  Perkins: Non-Defaulted Loan Purchased by School	Yes	5
UD	FFEL: Permanently Uninsured/Unreinsured – Defaulted Loan  Perkins: Defaulted Loan Purchased by School	Yes, because the loan is no longer a federal loan	5



## Loan Status Codes (continued)

<b>Code</b>	<b>Status</b>	<b>Eligibility for Title IV</b>	<b>Group (ISIR sort order)</b>
XD	Defaulted, Satisfactory Arrangements, and Six Consecutive Payments	Yes, assuming student continues to comply with repayment plan on defaulted loan or is granted forbearance by the GA	4

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## Federal Direct Loan Servicer

<b>Code</b>	<b>Name</b>	<b>Phone Number</b>
SV0101	Direct Loan Servicing Center, Utica, NY	800-848-0979

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## Selected Servicers

<b>Code</b>	<b>Name</b>	<b>City</b>	<b>State</b>
700006	AFSA - Academic Financial Services Assoc	Long Beach	CA
700008	Southwest Student Services Corp	Mesa	AZ
700009	Bank of North Dakota	Bismarck	ND
700010	Bank One Columbus	Columbus	OH
700014	Brazos Higher Ed Authority	Austin	TX
700022	College Finance Assistance Corp	Deerfield	IL
700023	Colorado Student Loan Pgm	Denver	CO
700027	COSTEP	McAllen	TX
700030	Intuition Inc	Jacksonville	FL
700121	UNIPAC Service Corp	Denver	CO
700037	Education Loan Services Inc	Braintree	MA
700038	Educational Assistance Service Corp Inc	Aberdeen	SD
700041	Education Financial Services	Indianapolis	IN
700043	USA Group Loan Services Inc	Indianapolis	IN
700054	FISC	Lewiston	ME
700057	Great Lakes Higher Ed Corp	Madison	WI
700059	Georgia Student Finance Authority	Tucker	GA
700065	Iowa Higher Ed Loan Pgm	Des Moines	IA
700067	Illinois Student Assistance Commission	Deerfield	IL
700072	Kentucky Higher Ed Student Loan Corp	Louisville	KY
700077	Sallie Mae	Reston	VA
700081	Missouri Higher Ed Loan Authority	St. Louis	MO
700082	Maine Ed Service	Augusta	ME
700085	Massachusetts Higher Ed Assoc	Boston	MA
700086	Mitchell Sweet and Associates	Tempe	AZ
700088	Montana Guaranteed Student Loan Pgm	Helena	MT
700096	Nellie Mae	Braintree	MA
700097	New Jersey Dept of Higher Ed	Trenton	NJ
700098	New Mexico Ed Assistance Foundation	Albuquerque	NM

## Selected Servicers (continued)

<b>Code</b>	<b>Name</b>	<b>City</b>	<b>State</b>
700100	PHEAA	Harrisburg	PA
700101	Opportunity Plan Inc Panhandle	Canyon	TX
700106	South Carolina Student Loan Corp	Columbia	SC
700109	TGSLC Loan Servicing	Austin	TX
700112	Student Loan Fund of Idaho	Fruitland	ID
700113	Student Loan Funding Corp	Cincinnati	OH
700119	Trans World Insurance Co	Sacramento	CA
700120	USA Funds	Indianapolis	IN
700126	Utah State Board Of Regents	Salt Lake City	UT
700127	Vermont Secondary Loan Market	Winooski	VT
700133	Wyoming Student Loan Corp	Cheyenne	WY
700138	Student Information Service Center	Albany	NY
700139	Student Initiated Loan Servicing	Montgomery	AL
700143	Indiana Secondary Market	Indianapolis	IN
700147	Lender Service Pgm	Madison	WI
700165	Credit Union Processing	Battle Creek	MI
700172	Student Assistance Foundation of MT	Helena	MT
700181	Student Loan Servicing Center	Minneapolis	MN
700194	SUNTECH Inc	Ridgeland	MS
700195	Academic Loan Resource	Fruitland	ID
700196	Iowa Student Loan Liquidity Corp	Des Moines	IA
700198	AFSA Data Corp	Utica	NY
700200	Greater East Texas Servicing Corp	Bryan	TX
700202	Wells Fargo Ed Financial Service	Sioux Falls	SD
700203	Educaid	Sacramento	CA
700204	Granite State Management & Resource	Concord	NH
700577	U.S. Department of Education Servicer	Washington	DC
700790	UNIPAC Service Corp	Lincoln	NE

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## Guaranty Agencies

<b>Number</b>	<b>Short Name</b>	<b>Name</b>
555	DCS	Debt Collection Service Department of Education
575	DDP	The Conditional Disability Discharge Tracking System (CDDTS)
577	RDS	U.S. Department of Education
705	Arkansas	Student Loan Guaranty Foundation of Arkansas
706	California	California Student Aid Commission
708	Colorado	College Assist
709	Connecticut	Connecticut Student Loan Foundation
712	Florida	Florida Department of Education OSFA
713	Georgia	Georgia Higher Education Assistance Corporation
716	Idaho	Student Loan Fund of Idaho, Inc.
717	Illinois	Illinois Student Assistance Commission
719	Iowa	Iowa College Student Aid Commission
721	Kentucky	Kentucky Higher Education Assistance Authority
722	Louisiana	Louisiana Office of Student Financial Assistance
723	Maine	Finance Authority of Maine (FAME)
725	Massachusetts	American Student Assistance of Massachusetts
726	Michigan	Michigan Higher Education Assistance Authority
729	Missouri	Missouri Coordinating Board for Higher Education
730	Montana	Montana Guaranteed Student Loan Program
731	Nebraska	National Student Loan Program, Inc.
733	New Hampshire	New Hampshire Higher Education Assistance Foundation
734	New Jersey	New Jersey Higher Education Assistance Authority
735	New Mexico	New Mexico Student Loan Guarantee Corporation
736	New York	New York State Higher Education Services
737	North Carolina	North Carolina State Ed. Assistance Authority
738	North Dakota	Student Loans of North Dakota
740	Oklahoma	Oklahoma Guaranteed Student Loan Program
742	PHEAA	Pennsylvania Higher Education Assistance Agency
744	Rhode Island	Rhode Island Higher Education Assistance Authority
745	South Carolina	South Carolina State Ed Assistance Authority
746	South Dakota	Education Assistance Corporation-South Dakota
747	Tennessee	Tennessee Student Assistance Corporation
748	Texas	Texas Guaranteed Student Loan Corporation
749	Utah	Utah Higher Education Assistance Authority

## Guaranty Agencies (continued)

<b>Number</b>	<b>Short Name</b>	<b>Name</b>
750	Vermont	Vermont Student Assistance Corporation
753	Washington	Northwest Education Loan Association-Washington
755	Great Lakes	Great Lakes Higher Education Guaranty Corporation.
800	USAF	United Student Aid Funds, Incorporated
927 / 951	ECMC	Education Credit Management Corporation

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## Selected Lenders

<b>Code</b>	<b>Name</b>	<b>City</b>	<b>State</b>
803072	Amcore Bank NA	Rockford	IL
819928	AmSouth Bank NA	Birmingham	AL
828478	Associated Bank	Stevens Point	WI
800802	Bank of America	Los Angeles	CA
826548	Bank of Boston	Providence	RI
814392	Bank of Hawaii	Honolulu	HI
807581	Bank of New York	Newark	DE
816386	Bank of North Dakota	Bismarck	ND
809063	Bank of Oklahoma	Tulsa	OK
805156	Bank One	Columbus	OH
802933	Bank One	Columbus	OH
805069	Bank One	Columbus	OH
813697	BankBoston NA	Providence	RI
831857	Bankers Bank/EdSouth	Atlanta	GA
802340	Barnett First National Bank	Jacksonville	FL
805270	Bay Bank Harvard Trust	Cambridge	MA
805321	Bay Bank Norfolk County Trust Co	Dedham	MA
819414	Beneficial Savings Bank	Philadelphia	PA
826762	California Federal Bank FSB	Sacramento	CA
818508	Carteret Savings Bank	Parsippany	NJ
807745	Charter One Bank	Albany	NY
832142	Chase Bank as Trustee for SLFC	Cleveland	OH
830469	Chase Manhattan Bank	Garden City	NY
821623	CHELA Financial USA Inc	San Francisco	CA
826878	Citibank Student Loan Center	Pittsford	NY
804937	Citizens Fidelity Bank & Trust	Louisville	KY
809383	Clearfield Bank & Trust	Clearfield	PA
810148	CLS – National City Bank	Cleveland	OH
822660	Comerica Bank	Detroit	MI
813979	Commerce Bank	St Louis	MO
822973	Commercial National Bank In Shreveport	Shreveport	LA
802030	Connecticut Bank & Trust	Hartford	CT

## Selected Lenders (continued)

<b>Code</b>	<b>Name</b>	<b>City</b>	<b>State</b>
802837	Continental Illinois National Bank	Chicago	IL
814119	CoreState NJ National Bank	Wilmington	DE
817846	Corus Bank	Deerfield	IL
888577	CDDTS Portfolio	Washington	DC
809431	Dauphin Deposit Bank & Trust	Harrisburg	PA
829589	Dearborn Federal Credit Union	Dearborn	MI
815843	Dime Savings Bank of Norwich	Norwich	CT
822583	Dollar Bank	Pittsburgh	PA
824852	Eastern Bank	Lynn	MA
831453	Educational Funding of the South	Knoxville	TN
820872	ESB Bank	Ellwood City	PA
808780	Fifth Third Bank	Cincinnati	OH
810611	First American National Bank	Donelson	TN
822046	First Bank	St. Louis	MO
828374	First Independent Trust Company	Sacramento	CA
805353	First Mutual of Boston	Boston	MA
813651	First National Bank	Ames	IA
827311	First City Bank	New Orleans	LA
805829	First of America Bank	Kalamazoo	MI
810563	First Tennessee Bank	Maryville	TN
806078	Fifth Third Bank	Grand Rapids	MI
807542	First Union National Bank	Charlotte	NC
833191	First Union National Bank	North Brunswick	NJ
802366	First Union National Bank	Roanoke	VA
821835	First Virginia Bank	Falls Church	VA
802844	Firststar Bank Illinois	St. Paul	MN
804609	Firststar Bank, NA	Lawrence	KS
804031	Firsttier Bank NA	Lincoln	NE
827204	Fleet National Bank	Utica	NY
831495	Fleet National Bank	Utica	NY
831173	Florida Federal Savings & Loan	Jacksonville	FL
831143	Florida Federal Savings Bank	St Petersburg	FL
830974	Foundation for Educational Funding	Lincoln	NE
807789	Goldome Bank	Amherst	NY



## Selected Lenders (continued)

<b>Code</b>	<b>Name</b>	<b>City</b>	<b>State</b>
813544	Great American Federal Savings & Loan	Pittsburgh	PA
830485	Great Western Bank FSB	Chatsworth	CA
807973	Greater New York Savings Bank	Lake Success	NY
818426	Heritage Bank for Savings	Northampton	MA
827542	Heritage Community Bank	Riverdale	IL
805125	Hibernia National Bank	New Orleans	LA
804076	Hills Bank & Trust Company	Hills	IA
826481	Home Owners Savings Bank FSB	Burlington	MA
807989	Home Savings Bank	White Plains	NY
803094	Household Bank	Wood Dale	IL
808047	HSBC Bank USA	Buffalo	NY
821396	Hudson City Savings Bank	Paramus	NJ
822947	Iberia Savings Bank SSB	New Iberia	LA
829268	Imperial Federal Savings	San Diego	CA
831036	Independence FSB	Washington	DC
808173	Independence Savings Bank	Brooklyn	NY
808007	Jamaica Savings Bank	Lynbrook	NY
809675	Jersey Shore State Bank	Jersey Shore	PA
831848	Key Bank USA	Cleveland	OH
812205	LaSalle FSB	Chicago	IL
808036	M & T Bank Educational Lending	Buffalo	NY
803172	Marquette National Bank	Orland Park	IL
813476	MassBank	Lowell	MA
821024	Medford Savings Bank	Medford	MA
809747	Mellon Bank NA	Pittsburgh	PA
822892	Merchants National Bank	Leominster	MA
812731	Meridian Bank	North Brunswick	PA
824289	Michigan National Corp LLP	Farmington Hills	MI
827427	Mission Federal Credit Union	San Diego	CA
826269	NationsBank	Charlotte	NC
832007	NBD Bank	Flint	MI
806437	Northern State Bank	Thief River Falls	MN
824221	Northern Trust Bank	Chicago	IL
828141	Northwest Savings Bank	Warren	PA

## Selected Lenders (continued)

<b>Code</b>	<b>Name</b>	<b>City</b>	<b>State</b>
803694	Old National Bank	Evansville	IN
829526	Onbank & Trust Co	Syracuse	NY
829525	Onondaga Savings Bank	Syracuse	NY
817588	Pathway Financial	Matteson	IL
812967	Penn Security Bank & Trust Co	Scranton	PA
820341	PFC Bank	Clarion	PA
822366	Pinnacle Bank of Papillion	Papillion	NE
826855	Pioneer Savings Bank	Troy	NY
809921	PNC Education Loan Center	Pittsburgh	PA
822691	Ponce Federal Bank FSB	Ponce	PR
805138	Premier Bank of Baton Rouge	Baton Rouge	LA
821288	Provident Savings Bank	Jersey City	NJ
800097	Regions Bank	Mobile	AL
828899	Reliance Savings Bank	Altoona	PA
808012	Republic National Bank of New York	Brooklyn	NY
828577	Rhode Island Student Loan Authority	Warwick	RI
808136	Richmond County Savings Bank	Staten Island	NY
815880	Savings Bank of Manchester	Manchester	CT
808680	Second National Bank of Warren	Warren	OH
823373	Service First Federal Credit Union	Sioux Falls	SD
811101	Signet Bank	Richmond	VA
815745	Simmons First National Bank	Pine Bluff	AR
800023	Southtrust Bank of Alabama	Birmingham	AL
809514	Southwest National Bank of Pennsylvania	Greensburg	PA
828707	Sovereign Bank New England	Providence	RI
820175	Standard Bank & Trust Co	Evergreen Park	IL
809081	Stillwater National Bank & Trust Co	Stillwater	OK
807642	Summit Bank	Dayton	NJ
802560	SunTrust Bank	Richmond	VA
811304	SunTrust Bank	Richmond	VA
822163	SunWest Bank of El Paso	El Paso	NM
826953	Texas Commerce Bank NA	Arlington	TX
827445	Third Federal Savings Bank	Newtown	PA
803282	Town & Country Bank of Springfield	Springfield	IL

## Selected Lenders (continued)

<b>Code</b>	<b>Name</b>	<b>City</b>	<b>State</b>
813721	TrustMark National Bank	Jackson	MS
808543	Union Bank & Trust	Lincoln	NE
810166	Union National Bank & Trust Company	Souderton	PA
802968	Union Planters Bank	Des Moines	IA
815961	United Missouri Bank of Kansas City	Kansas City	MO
899577	U.S. Department of Education Lender	Washington	DC
824772	Wachovia Bank	Winston-Salem	NC
820284	Waypoint Bank	York	PA
807176	Wells Fargo Ed Financial Service	Sioux Falls	SD
808471	Wells Fargo Education Financial	Sioux Falls	SD
822840	Wells Fargo Education Financial Svc	Pleasant Hill	CA
805187	Whitney National Bank	New Orleans	LA
802218	Wilmington Trust	Killeen	TX
817455	Zions First National Bank	Salt Lake City	UT

## Contact Information & Fields Associated with Loan Status

Loan	Contact	GA Code	School Code	Current Holder	Region Code
FFEL	Primary: Servicer or Lender (as applicable) Secondary: GA	Yes	OPE-ID	Servicer or Lender Code (as applicable)	Blank
FFEL, defaulted	GA	Yes	OPE-ID	000### (### is the GA Code)	Blank
FFEL, assigned*	ED (See Region)	555 (ED)	OPE-ID	000555 (ED)	Yes
FFEL, CDDTS	ED	575 (ED)	OPE-ID	000575 (ED)	Blank
FFEL, U.S. Dept. of ED GA	ED	577 (ED)	OPE-ID	000577 (ED)	Blank
FDLP	Servicer	Blank	OPE-ID	Servicer Code	Blank
FDLP, Held by DCS	ED (See Region)	555 (ED)	OPE-ID	000555 (ED)	Yes
FISL	Primary: Servicer (if applicable) Secondary: School (is primary contact if no servicer used)	Blank	OPE-ID	Servicer Code (if applicable), or blank	Blank
FISL, Held by DCS	ED (See Region)	555 (ED)	OPE-ID	000555 (ED)	Yes
Perkins	Primary: Servicer (if applicable) Secondary: School (is primary contact if no servicer used)	Blank	OPE-ID	Servicer Code (if applicable), or blank	Blank
Perkins, Held by DCS	ED (See Region)				
Perkins, U.S. Dept. of ED GA	ED	577 (ED)	OPE-ID	000577 (ED)	Blank

\* Assigned = Held by Debt Collection Service (DCS).

**Note:** The School Code field always shows the OPE-ID of the school the student attended when the loan was received.

# APPENDIX D – SAR AND SAR ACKNOWLEDGEMENT

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## Overview

For each transaction processed at the CPS, an output document is sent to the applicant: a paper SAR, SAR Acknowledgement, or an E-mail Notification of SAR Processing with information to access SAR data on the Web. The type of document sent is determined by the type of record that was submitted by the applicant as follows:

<b>Record Submitted</b>	<b>Output</b>
Paper FAFSA or SAR	English or Spanish SAR or E-mail Notification of SAR Processing
FAFSA on the Web or Correction on the Web	English or Spanish SAR Acknowledgement or E-mail Notification of SAR Processing
FAFSA on the Web or Correction on the Web without signatures	English or Spanish SAR or E-mail Notification of SAR Processing
FAA Access to CPS Online Application or Correction	English or Spanish SAR Acknowledgement or E-mail Notification of SAR Processing

Students who meet the following criteria receive an e-mail containing a link to access the SAR on the Web instead of the paper SAR or paper SAR Acknowledgement:

- E-mail address exists and has valid syntax and
- Social Security Administration (SSA) match equals 4.

We print and mail a paper SAR to students with e-mail addresses with invalid syntax and to those whose E-mail Notifications of SAR Processing were returned to us.

The SAR serves two basic purposes:

- Notifies the student of application and eligibility status
- Provides a means for correcting or confirming applicant data

The SAR Acknowledgement is designed to notify the student of application and eligibility status. If corrections are needed, the student uses Corrections on the Web or contacts the school to submit them through FAA Access to CPS Online or a mainframe system.

The E-mail Notification of SAR Processing is designed to notify the student of application and eligibility status more quickly than the paper SAR or the SAR Acknowledgement. It enables the student to view the SAR online and to print the online SAR document as often as needed. The SAR links the student to Corrections on the Web for correcting or confirming the applicant data. To complete corrections to the application data, the student must provide his or her PIN or signature and, if dependent and changing parental data, his or her parent's PIN or signature.

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## Paper SAR

The paper SAR follows the order of the questions as they are presented on the paper FAFSA.

**New for 2009-2010:** The English and Spanish versions of the SAR increased by two pages to accommodate the new FAFSA fields.

All English SARs are ten-page documents, and Spanish SARs are eleven-page documents. The first four pages are in a letter format and include the comment text, NSLDS information, and FAA information. The last six pages (seven pages for Spanish) display the question responses reported by the student and provide space for making corrections. Each page of the SAR is described in detail below. In addition, to match the color scheme of the paper FAFSA, the 2009-2010 SAR is printed on green paper.

A draft copy of the 2009-2010 SAR is available on the IFAP Web site.

### SAR–Page 1

The date below the [www.fafsa.ed.gov](http://www.fafsa.ed.gov) Web site address in the upper left corner is the date the record was processed at the CPS. Below the process date is a tracking number for the FAFSA processor and the CPS that is not used for any institutional purpose. The student's name and mailing address is printed below the tracking number.

To the right of the processed date is the student's four-digit Data Release Number (DRN) in the upper right corner below the Office of Management and Budget (OMB) number. The DRN can be used by schools to access the student's electronic application record if they were not originally listed on the student's application or SAR. In addition, the student can use the DRN to make a telephoned request for corrections through the FSAIC at 800/4FED AID (800/433-3243) or TDD/TTY 800/730-8913. The following types of changes can be made:

- Correct data entry errors made by the FAFSA processor
- Update the response to FAFSA question 23 (drug question)
- Request a change of address, e-mail address, telephone number, or institution
- Update the assumption overrides

Below the Data Release Number (DRN) is the student's EFC.

The EFC printed on the front page of the SAR is the primary EFC, calculated for a nine-month academic year. An asterisk printed next to the EFC indicates that the student was selected for verification by the CPS. A "C" printed next to the EFC indicates the student has an eligibility problem that must be resolved before Title IV aid can be disbursed to the student.

On the SAR, two strings of numbers appear at the bottom of every page. The numbers on the left are processing codes used by the FAFSA processor and the CPS for tracking and quality control purposes. The numbers on the right are the student identifiers: the original SSN, the first two letters of the student's original last name, and the transaction number.

**Note:** If a student changes his or her SSN or name in the CPS, the original SSN and first two letters of the original last name will continue to be used as the student ID. The SAR fields that show the last name and the SSN, fields 1 and 8, carry the corrected name and SSN. If the SSN successfully matches with the SSA records, the first five digits of the SSN are masked with an **X**. However, the student should use the original SSN and name as identifiers on correspondence. If the student applies in the following award year using the correct name and SSN, the records for that year carry the correct identifiers.

## **SAR–Page 2**

The top half of page 2 contains required information from the Office of Management and Budget regarding the:

- Paperwork Reduction Act,
- Information Release to Schools, and
- Drug convictions affecting aid eligibility.

The “Only For Use by Financial Aid Office” section on the SAR appears on the bottom half of page 2. Descriptive labels are intended to help the financial aid administrator identify reject codes, match flags, intermediate values, and so forth. This data is similar to the FAA information provided on the ISIR, which is described in detail earlier in this guide.

**Important Note:** The comment codes listed on this part of the SAR are not all comments generated for this student. Only the comment codes that do not have a corresponding flag or other indicators already provided in the FAA information section are printed in this section.

## **SAR–Page 3**

The third page uses checkboxes in front of each comment that prints on the SAR.

The first section, “Comments About Your Information” includes comments that have been set during the processing of the record at the CPS. The first section is for general notes. The second section, “What You Must Do NOW!” is a checklist for students to use to make sure they resolve the issues on the SAR, such as missing information or eligibility problems and give the student more detailed information and directions for getting additional help.



## **SAR–Page 4**

The top of the page displays financial aid history information for the student. This is a subset of the information received from NSLDS, which is included on the ISIR record and described earlier in this guide. The information printed on the SAR includes the Aggregate Loan information for FFEL, Direct, Perkins, and TEACH loans.

**New for 2009-2010:** The SAR has been updated to include aggregate TEACH Loan information in the NSLDS Financial Aid History information section. The loan information prints similarly to other loan program information.

The bottom of page 4 displays the codes for responding to questions on the SAR.

**New for 2009-2010:** The second section labeled “Information You May Need!” is updated to include the codes for the new “type of veterans education benefits” question number 45.

## **SAR–Pages 5-10 (Spanish Pages 5-11)**

The remaining six pages of the English SAR (seven pages of the Spanish SAR) display the information that was reported by the applicant for each question on the FAFSA/SAR.

**New for 2009-2010:** We updated pages 5 through 10 (Spanish pages 5 through 11) to reflect changes made to the FAFSA such as updated field names, answer responses, and year references.

The SAR is a vehicle for corrections in the paper system. A shortened version of each numbered item corresponding to a question on the FAFSA is displayed. Printed beneath the numbered item is the student’s response to that question. Below or to the right of each question response are boxes or ovals that resemble the answer fields on the FAFSA, which the student may use to indicate or write in a corrected answer, if necessary.

Items that are highlighted (printed in bold type) require special attention. Highlighting indicates the student must provide a new answer, because the CPS identified the responses as blank, illegible, questionable, or inconsistent with other. The CPS may assume answers to certain questions by comparing them with other information on the application. Answers might be assumed when the question is left blank, or a positive number might be assumed when the answer to an income question is given as a negative number.

When the CPS assumes an answer, both the value reported by the applicant and the assumed value are printed on the SAR. The word “ASSUMED” appears in parentheses with the assumed value. Assumed values are used by the CPS in performing the EFC calculation and should be reviewed carefully. If the assumed values are correct, the student does not need to change them on the SAR.

The student can correct other items, if necessary, whether or not they are highlighted.

When an application is rejected, the resulting SAR does not have a calculated EFC. The SAR requires the student to correct information and return pages 5 through 10 of the SAR to the FAFSA processor for reprocessing.

At the top of page 5 are instructions to the student explaining the meaning of the arrows and the proper way to fill in an oval or to correct, confirm, or delete an answer. To confirm a previously reported answer, the student must rewrite the same value in the answer field and return the SAR.

Sometimes students are caught in a reject “loop” because they do not respond to all highlighted and arrowed items to turn off the reject or because they provide new information that the edit check still considers inconsistent or questionable.

The SAR has up to four school codes and housing plans printed on page 9 (Spanish page 10); however, the student can list up to ten school codes on his or her Web application or correction. The following English statement prints under question 104g if the fifth through tenth college code is non-blank on the applicant’s record:

“Your FAFSA information was sent to all schools that you listed although they are not all shown here. To see all of the schools you listed go to [www.fafsa.ed.gov](http://www.fafsa.ed.gov) and select ‘View and Print Your Student Aid Report’.”

A Spanish version of this text prints on the Spanish SAR.

See the Corrections and Updates section of this guide for more information on using the SAR to make corrections.

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# SAR Acknowledgement

**New for 2009-2010:** The English and Spanish versions of the SAR Acknowledgement increased by one page to accommodate the new FAFSA questions.

The SAR Acknowledgement is now a three-page document, four pages for the new Spanish SAR Acknowledgement. It provides a summary of the student's processing results when the information is input electronically by the school or the student using the Web and no e-mail address is provided. The SAR Acknowledgement is an eligibility document containing information for the student and financial aid administrator but cannot be used to make corrections.

## SAR Acknowledgement–Page 1

Page 1 of the SAR Acknowledgement is in a letter format addressed to the applicant. The format of this page looks similar to the SAR letterhead. The U.S. Department of Education letterhead is used and includes the Federal Student Aid Information Center telephone number and the FAFSA on the Web Internet address. The Office of Management and Budget (OMB) form-clearance number prints on the right side.

The date below the [www.fafsa.ed.gov](http://www.fafsa.ed.gov) Web site in the upper left corner is the date the record was processed at the CPS. Below the process date is a tracking number for the FAFSA processor and the CPS and is not used for any institutional purpose. The student's name and mailing address is printed below the tracking number.

To the right of the processed date (below the OMB number) is the student's four-digit Data Release Number (DRN).

Below the DRN is the student's EFC. The EFC printed on the front page of the SAR Acknowledgement is the primary EFC, calculated for a nine-month academic year. An asterisk printed next to the EFC indicates that the student was selected for verification by the CPS. A "C" printed next to the EFC indicates the student has an eligibility problem that must be resolved before Title IV aid can be disbursed to the student.

The student ID is at the bottom of the page.

The front page of the SAR Acknowledgment contains two sections, "Application Status (review the checked boxes)" and "Federal Student Aid Eligibility (review the checked boxes)." Both sections display checkboxes next to statements regarding eligibility status and processing results.

## **SAR Acknowledgement–Pages 2-3 (Spanish Pages 2-4)**

The back of page one (page 2) and page 3 displays, in condensed form, every numbered question from the FAFSA and prints the answer the student gave to that question or the value the CPS assumed.

Only the first four school codes and housing plans print on the SAR Acknowledgement. However, because students can now enter up to ten college choices on the Web, the following statement prints before the “For Financial Aid Office Use Only” section if School Codes 5 through 10 are non-blank on an applicant’s record:

“Your FAFSA information was sent to all the colleges you listed although they are not all shown here. To see all of the colleges you listed go to [www.fafsa.ed.gov](http://www.fafsa.ed.gov) and select ‘View and Print Your Student Aid Report’.”

At the bottom of the page, the section “For Financial Aid Office Use Only” includes information and codes for financial aid administrators. Included here are the important match flags showing results of eligibility matches and other information that a financial aid administrator needs when using the SAR Acknowledgement as an eligibility document.

**Note:** All comment codes generated for the student’s ISIR are printed here regardless of whether an associated match flag or other indicator is also provided.

# APPENDIX E – SAMPLE 2009-2010 ISIR

---

## Overview

This section contains a sample of the 2009-2010 ISIR that is printed using the EDEExpress software. You are not required to print your ISIR output documents, in this or any other format. If you do choose to print ISIRs, you can also choose to print additional information on the ISIR. See the Printing section in the *2009-2010 Electronic Data Exchange (EDE) Technical Reference*, posted on the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov) and on the FSAdownload Web site, located at [fsadownload.ed.gov](http://fsadownload.ed.gov).

**Note:** Changes to the EDEExpress 2009-2010 ISIR report may occur following the publication of this guide. If this occurs, we will update the sample and repost the *2009-2010 ISIR Guide*. The *ISIR Guide* is posted on the IFAP Web site, located at [ifap.ed.gov](http://ifap.ed.gov) and on the FSAdownload Web site, located at [fsadownload.ed.gov](http://fsadownload.ed.gov).

---

# Sample ISIR

2009-2010 Institutional Student Information Record

\*\*\*\*\*  
\* IMPORTANT: Read ALL information to find out what to do with this Report. \*  
\*\*\*\*\*

OMB Number: 9999-9999  
MMMMMMMM DD, CCYY

XXXXXXXXXXXXX XXXXXXXXXXXXXXXXX  
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX  
XXXXXXXXXXXXXXXXXXXX XX 99999

EFC 9999 X

999  
XX XXX XXXXX XXXXXXXXXXX XXX XXXXX XXX XXXX XX XXX XXXXXXXXXXXXXXX XXXXXXX XXXXXXXXXXXXX  
XXXXXXXX XXXX XXX XXX XXXXXXX XXXXXXXXXXXXXXX XX XX XXXXXXXX XX XXXXXXXXXXX XXXX XXXXXXXXXXX XXXX  
XX XXX XX XXX XXXXXXXXXXX XXX XXXXXXXXXXXXXXX XXXXX

999  
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999  
XXX XXXX XXXXXXX XXXXXXXXXXX XXX XXXXXXX XXXX XXXX XX XXXX XXXXXXXXXXXXXXX XXXXXXX XXXXXXXXXXX  
XXXXXXXX XXXXX XXX XXX XXXXXXX XXXXXXXXXXXXXXX XX XX XXXXXXXXXXX XX XXXXXXXXXXX XXXX XXXXXXXXXXX XXXXX  
XX

2009-2010 Institutional Student Information Record

OMB Number: 9999-9999

Student ID	999-99-9999 XX 99	EFC	9999 X
STEP ONE (THE STUDENT) (Q1 - Q32)		Dependency Status	X
Name	XXXXXXXXXXXXX XXXXXXXXXXXXXXXXX		
Address:	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	STEP TWO (STUDENT & SPOUSE) CONT.	
	XXXXXXXXXXXXXXXXXXXXX XX 99999	Military or Clergy Allowances	99999
Social Security Number	999-99-9999	Veterans Noneducation Benefits	99999
Date of Birth	MM/DD/CCYY	Other Untaxed Income	99999
Permanent Home Phone #	999-999-9999	Money Received/Paid on Your Behalf	99999
Driver's License #	XXXXXXXXXXXXXXXXXXXXX	STEP THREE (STUDENT STATUS) (Q48 - Q60)	
E-mail Address	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Born Before MM-DD-CCYY?	XXX
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Is Student Married?	XXX
Citizenship Status	XXXXXXXXXXXXXXXXXXXXX	Working on Master's/Doctorate Program?	XXX
Alien Registration Number	XXXXXXXXXXXX	On Active Duty in U.S. Armed Forces?	XXX
Marital Status	XXXXXXXXXXXX	Veteran of U.S. Armed Forces?	XXX
Marital Status Date	MM/DD/CCYY	Have Children You Support?	XXX
State of Legal Residence	XX	Dependents Other Than Children/Spouse?	XXX
Legal Resident before MM-DD-CCYY?	XXX	Orphan or Ward of the Court?	XXX
Legal Residence Date	MM/CCYY	Are you an Emancipated Minor?	XXX
Male or Female?	XXXXXX	Are you in Legal Guardianship?	XXX
Register for Selective Service?	XXX	Homeless Child or Youth?	XXX
Drug Conv Affecting Elig?	XXX	Determined by HUD Homeless?	XXX
Father's Educational Level	XXXXXXXXXXXXXXXXXXXX	At Risk for Homelessness?	XXX
Mother's Educational Level	XXXXXXXXXXXXXXXXXXXX	STEP FOUR (PARENTS) (Q61 - Q95)	
High School or Equivalent?	XXX	Marital Status	XXXXXXXXXXXX
First Bachelor's Degree by MM-DD-CCYY?	XXX	Marital Status Date	MM/DD/CCYY
Grade Level in College	XXXXXXXXXXXXXXXXXXXX	Father's/Stepfather's SSN	999-99-9999
Degree/Certificate	XXXXXXXXXXXXXXXXXXXX	Father's Last Name	XXXXXXXXXXXXXXXXXXXX
Enrollment Status	XXXXXXXXXXXXXXXXXXXX	Father's First Initial	X
Interested in Work-Study/Loans?	XXXXXXXXXXXX	Father's Date of Birth	MM/DD/CCYY
Coursework to become a teacher?	XXXXXXXXXXXX	Mother's/Stepmother's SSN	999-99-9999
STEP TWO (STUDENT & SPOUSE) (Q33 - Q47)		Mother's Last Name	XXXXXXXXXXXXXXXXXXXX
Tax Return Filed?	XXXXXXXXXXXX	Mother's First Initial	X
Type of CCY Tax Return Used	XXXXXXXXXXXX	Mother's Date of Birth	MM/DD/CCYY
Eligible to File 1040A/1040EZ?	XXXXXXXXXXXX	E-mail Address	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
Adjusted Gross Income	999999	State of Legal Residence	XX
	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	Legal Residents before MM-DD-CCYY?	XXX
U.S. Income Tax Paid	99999	Legal Residence Date	MM/DD/CCYY
Exemptions Claimed	99	Number of Family Members	99
Student's Income Earned From Work	999999	Number in College	99
Spouse's Income Earned From Work	999999	Supplemental Security Income Benefits	XXX
Cash, Savings, and Checking	999999	Food Stamp Benefits	XXX
Net Worth of Investments	999999	Free/Reduced Price Lunch Benefits	XXX
Net Worth of Business/Farm	999999	TANF Benefits	XXX
Receiving Veteran's Benefits?	XXX	WIC Benefits	XXX
Type of Veterans Benefits	9	Tax Return Filed?	XXXXXXXXXXXX
Student's Addl Financial Information	99999	Type of CCY Tax Return Used	XXXXXXXXXXXX
Education Credits	99999	Eligible to File 1040A/1040EZ?	XXXXXXXXXXXX
Child Support Paid	99999	Parent a Dislocated Worker?	XXXXXXXXXXXX
Taxable Earnings Need-Based Empl	99999	Adjusted Gross Income	999999
Grant & Scholarship Aid Reported	99999	U.S. Income Tax Paid	99999
Special Combat Pay/Combat Pay	99999	Exemptions Claimed	99
Student/Spouse Untaxed Income	99999	Father's Income Earned From Work	99999
Tax-Deferred Pension/Savings	99999	Mother's Income Earned From Work	99999
IRA Deductions and Payments	99999	Cash, Savings, and Checking	999999
Child Support Received	99999	Net Worth of Investments	999999
Tax Exempt Interest Income	99999	Net Worth of Business/Farm	999999
Untaxed IRA Distributions	99999		
Untaxed Portions of Pension	99999		

\*=assumption h=highlight flag #-corrected this trans @=corrected previous trans  
Page 2 of 6

2009-2010 Institutional Student Information Record

Student ID	999-99-9999	99	EFC	9999 X
Last Name	XXXXXXXXXXXXXXXXXX			
STEP FOUR (PARENTS) CONT.			STEP SIX (Q104)	
Parents' Addl Financial Information	99999		School #1	999999 Housing #1 XXXXXXXXXXXXX
Education Credits	99999		School #2	999999 Housing #2 XXXXXXXXXXXXX
Child Support Paid	99999		School #3	999999 Housing #3 XXXXXXXXXXXXX
Taxable Earnings Need-Based Empl	99999		School #4	999999 Housing #4 XXXXXXXXXXXXX
Grant & Scholarship Aid Reported	99999		School #5	999999 Housing #5 XXXXXXXXXXXXX
Special Combat Pay/Combat Pay	99999		School #6	999999 Housing #6 XXXXXXXXXXXXX
Parents' Untaxed Income	99999		STEP SEVEN (Q105-109)	
Tax-Deferred Pension/Savings	99999		Date Application Completed	MM/DD/CCYY
IRA Deductions and Payments	99999		Signed By	XXXXXXXXXXXXXXXXXXXX
Child Support Received	99999		Preparer's SSN	999-99-9999
Tax Exempt Interest Income	99999		Preparer's EIN	XXXXXXXXXX
Untaxed IRA Distributions	99999		Preparer's Signature	XXXXXX
Untaxed Portions of Pension	99999		OFFICE INFORMATION	
Military or Clergy Allowances	99999		Primary EFC Type	9
Veterans Noneducation Benefits	99999		Secondary EFC Type	9
Other Untaxed Income	99999		Processed Date	MM/DD/CCYY
STEP FIVE (STUDENT HH) (Q96 - Q103)			Transaction Data Source/Type:	
Number Family Members	99		XX	
Number in College	99		Source of Correction	XXXXXXXXXX
Supplemental Security Income Benefits	XXX		Federal School Code Indicator	999999
Food Stamp Benefits	XXX		Reject Override Codes:	
Free/Reduced Price Lunch Benefits	XXX		A: B: C: G: J: K: N: W:	
TANF Benefits	XXX		3: 4: 12: 20:	
WIC Benefits	XXX		Assumption Override Codes:	
Student/Spouse a Dislocated Worker?	XXX		1: 2: 3: 4: 5: 6:	
-----				
FAA INFORMATION			CPS Pushed ISIR Flag	
Date ISIR Received	MM/DD/CCYY		Rejects Met:	99,99,99,99,99,99,99
Verification Flag	X		Verification Tracking Flag	X
Professional Judgment	XXXXXX		Dependency Override	XXXXXXXXXX
Transaction Receipt Date	MM/DD/CCYY		ETI	9
Reprocessing Code	XX		Correction # Applied To	99
Processed Record Type	X		Application Receipt Date	MM/DD/CCYY
-----				
Pell Elig Flag	X		Intermediate Values	
Primary EFC	9999	Secondary EFC	9999	TI 999999 PCA 999999
Mon 1 9 Mon 7	9	Mon 1 9 Mon 7	9	ATI 999999 AAI 999999
Mon 2 9 Mon 8	9	Mon 2 9 Mon 8	9	STX 999999 TSC 999999
Mon 3 9 Mon 10	9	Mon 3 9 Mon 10	9	EA 999999 TPC 999999
Mon 4 9 Mon 11	9	Mon 4 9 Mon 11	9	IPA 999999 PC 999999
Mon 5 9 Mon 12	9	Mon 5 9 Mon 12	9	AI 999999 STI 999999
Mon 6 9		Mon 6 9		CAI 999999 SATI 999999
				DNW 999999 SIC 999999
				NW 999999 SDNW 999999
				APA 999999 SCA 999999
				F'TI 999999
Auto Zero EFC Flag	XXX	Rejected Status Change Flag	XXX	Duplicate SSN Flag
EFC Change Flag	XXXXXXXX	Verification Selection Flag	XXX	Address Only Correction
SNT Flag	XXX	Special Circumstance Flag	X	SAR C Change Flag
-----				
Match Flags: SSN 9 SSA DHS SS N NSLDS 9 VA DHS Sec. Conf. X	Father SSN 9			
DHS Verification #9999999999999999	SS Registration Flag		Mother SSN 9	
NSLDS Transaction Number 9	NSLDS Database Results Flag 9			

Comments: 999,999,999,999,999,999

\*=assumption h=highlight flag #=corrected this trans @=corrected previous trans

Page 3 of 6



2009-2010 Institutional Student Information Record

Student ID 999-99-9999 XX 99 EFC 9999 X  
Last Name XXXXXXXXXXXXXXXXXXXX

READ, SIGN, AND DATE

If you are the student, by signing this application you certify that you (1) will use federal and/or state student financial aid only to pay the cost of attending an institution of higher education, (2) are not in default on a federal student loan or have made satisfactory arrangements to repay it, (3) do not owe money back on a federal student grant or have made satisfactory arrangements to repay it, (4) will notify your college if you default on a federal student loan, and (5) will not receive a Federal Pell Grant from more than one college for the same period of time.

If you are the parent or the student, by signing this application you agree, if asked, to provide information that will verify the accuracy of your completed form. This information may include U.S. or state income tax forms that you filed or are required to file. Also, you certify that you understand that the Secretary of Education has the authority to verify information reported on this application with the Internal Revenue Service and other federal agencies. If you sign any document related to the federal student aid programs electronically using a Personal Identification Number (PIN), you certify that you are the person identified by the PIN and have not disclosed that PIN to anyone else. If you purposely give false or misleading information, you may be fined \$20,000, sent to prison, or both.

Everyone whose information is given on this form should sign below. The student (and at least one parent, if parent information is given) MUST sign below.

Student \_\_\_\_\_ Date: \_\_\_\_\_

Parent \_\_\_\_\_ Date: \_\_\_\_\_

2009-2010 Institutional Student Information Record

XXXXXXXXXXXXX XXXXXXXXXXXXXXXXX

999-99-9999

CCYY-CCYY NSLDS FINANCIAL AID HISTORY

Processed: MM/DD/CCYY

This page contains your previous financial aid information, which is contained in the National Student Loan Data System (NSLDS). Your Financial Aid Administrator will use it to determine your eligibility.

\*\*\*\*\*

#Discharged #Fraud #Defaulted #Loan Sat. #Active Post Screening #TEACH  
 Loan Flag:X Loans:X Loans:X Repayment:X Bankruptcy:X Reason:99,99,99 Loan: X  
 #Overpayment: Contact:

ACG: X  
 Pell: X  
 N.SMART: X  
 TEACH: X  
 FSEOG: X  
 Perkins:

\*\*\*\*\*

Aggregate Amounts:	Outstanding	Pending	Total:
#FFEL/Direct Loans:	Prin. Bal.:	Disb(s):	
Subsidized Loans:	\$999,999	\$999,999	\$999,999
Unsubsidized Loans:	\$999,999	\$999,999	\$999,999
TEACH Loans:	\$999,999		\$999,999
Combined Loans:	\$999,999	\$999,999	\$999,999
Unallocated Consolidation Loans:	\$999,999		\$999,999

#Perkins Loans:  
 Outstanding Principal Bal.: \$999,999 Current Year Loan Amount: \$999,999

TEACH Grants:  
 Undergrad/Post Bacc Disb Amount:\$999,999 Grad Disbursement Amount: \$999,999

\*\*\*\*\*

#Pell Payment Data:

Sch.Code: 99999999 Tran: 99 Sch.Amt:\$9999 Award Amt:\$9999 Disb.Amt:\$999999  
 % Sch Awd Used by Award Yr: 999.9999 As Of: MM/DD/CCYY Pell Verification Flag: X EFC:9999  
 Access NSLDS for additional Pell Data.

\*\*\*\*\*

#ACG Payment Data:

Sch.Code: 99999999 Tran: Sched. Award:\$9999 Award Amt:\$9999 Disb.Amt:\$999999  
 % Elig. Used by Sched. Award:999.9999 Tot. % Elig. Used by Acad. Yr. Level:999.9999  
 Awd Yr:9999 As Of: MM/DD/CCYY Academic Yr. Level: 9 Elig: 99 HS Prog: XX9999 Sequence: 999  
 Access NSLDS for additional ACG Data.

\*\*\*\*\*

#National SMART Payment Data:

Sch.Code: 99999999 Tran: Sched. Award:\$9999 Award Amt:\$ 9999 Disb.Amt:\$ 999999  
 % Elig. Used by Sched. Award:999.9999 Tot. % Elig. Used by Acad. Yr. Level:999.9999  
 Awd Yr:9999 As Of: MM/DD/YYYY Academic Yr. Level: 9 CIP: 99.9999 Sequence: 999  
 Access NSLDS for additional National SMART Data.

\*\*\*\*\*

#TEACH Payment Data:

Sch.Code: 99999999 Tran: 99 Sched. Award:\$9999 Award Amt:\$9999 Disb.Amt:\$ 9999  
 Awd Yr:9999 As Of: MM/DD/CCYY Grade Level: 9 Loan Conv Flag: X Sequence: 999  
 Access NSLDS for additional TEACH Grant Data.

\*\*\*\*\*

Loan Detail:	Net Loan Amount	Begin Date	End Date	GA Code	School Code	Grade Level	Contact/ Cntct	Type
		Additional Unsub	Loan Type	Capitalized Interest	Date of Last Disb		Amt of Last	

#FFEL Stafford Subsidized \$999,999 MM/DD/CCYY MM/DD/CCYY 999 99999999 XXX XXXXXXXX/999  
 XXXXXXXXXXXX XXXXXXXXXXXX XXX MM/DD/CCYY \$9999  
 Status Code RP as of MM/DD/CCYY  
 Outstanding Bal. \$999,999 as of MM/DD/CCYY

2009-2010 Institutional Student Information Record

XXXXXXXXXXXXX XXXXXXXXXXXXXXXX

999-99-9999

CCYY-CCYY NSLDS FINANCIAL AID HISTORY

Processed: MM/DD/CCYY

This page contains your previous financial aid information, which is contained in the National Student Loan Data System (NSLDS). Your Financial Aid Administrator will use it to determine your eligibility.

\*\*\*\*\*

Loan Detail:	Net Loan Amount	Begin Date	End Date	GA Code	School Code	Grade Level	Contact/Type
	Additional Unsub	Date	Loan Type	Capitalized Interest	Date of Last Disb	Amt of Last	

#FFEL Stafford Unsubsidized	\$999,999	MM/DD/CCYY	MM/DD/CCYY	999	99999999	XXX	XXXXXXXX/999
		XXXXXXXXXXXX	XXXXXX	XXX		MM/DD/CCYY	\$9999

Status Code RP as of MM/DD/CCYY

Outstanding Bal. \$999,999 as of MM/DD/CCYY

FFEL Stafford Subsidized	\$999,999	MM/DD/CCYY	MM/DD/CCYY	999	99999999	XXX	XXXXXXXX/999
		XXXXXXXXXXXX					

Status Code DU as of MM/DD/CCYY

Outstanding Bal. \$999,999 as of MM/DD/CCYY

FFEL Stafford Subsidized	\$999,999	MM/DD/CCYY	MM/DD/CCYY	999	99999999	XXX	XXXXXXXX
--------------------------	-----------	------------	------------	-----	----------	-----	----------

Status Code DU as of MM/DD/CCYY

Outstanding Bal. \$999,999 as of MM/DD/CCYY

FFEL Stafford Subsidized	\$999,999	MM/DD/CCYY	MM/DD/CCYY	999	99999999	XXX	XXXXXXXX
--------------------------	-----------	------------	------------	-----	----------	-----	----------

Status Code RP as of MM/DD/CCYY

Outstanding Bal. \$999,999 as of MM/DD/CCYY

FFEL Stafford Subsidized	\$999,999	MM/DD/CCYY	MM/DD/CCYY	999	99999999	XXX	XXXXXXXX
--------------------------	-----------	------------	------------	-----	----------	-----	----------

Status Code ID as of MM/DD/CCYY

Outstanding Bal. \$999,999 as of MM/DD/CCYY

MPN/Loan Limit Information

Direct Loan Subsidized/Unsubsidized MPN:	XXXXXXXXXXXXXXXXXXXX
Direct Loan PLUS MPN:	XXXXXXXXXXXXXXXXXXXX
Direct Loan Grad PLUS MPN:	XXXXXXXXXXXXXXXXXXXX
Undergraduate Subsidized Loan Limit Flag:	XXXXXXXXXXXXXXXXXXXX
Undergraduate Combined Loan Limit Flag:	XXXXXXXXXXXXXXXXXXXX
Graduate Subsidized Loan Limit Flag:	XXXXXXXXXXXXXXXXXXXX
Graduate Combined Loan Limit Flag:	XXXXXXXXXXXXXXXXXXXX