


IMPORTANT: Mark all packages and papors with contract andior ofder numbers. DATE OF ORDER CONTRACTNO.


## ORDER No.



Contractors, please use these procedures when you submit an invoice for all acquisitions emanating from ICE/OAQ. This procedure takes effect March 17, 2007 and pertains to all invoices submitted on that date and thereafter.

1. In accordance with Section G, Contract Administration Data, invoices shall now be submitted via one of the following three methods:
a. By mail: DHS, ICE

Burlington Finance Center
P.O. Box 1620

Williston, VT 05495-1620
Attn: OCIO invoice
b. By facsimile (fax) at: 802-288-7658
(include a cover sheet with point of contact \& \# of pages)
c. By e-mail at:

Invoice. Consolidation@dhs.gov
Invoices submitted by other than these three methods will be returned. Contractor
Taxpayer Identification Number (TIN) must be registered in the Central Contractor Registration (http://www.ccr.gov) prior to award and shall be notated on every invoice submitted to ICE/OAQ on or after March 17, 2008 to ensure prompt payment provisions are met. The ICE program office identified in the delivery order/contract shall also be notated on every invoice. Please send an additional copy of the invoice to ICEOCIOITSRACQ@DHS. GOV.
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## ATTACHMENT A

## STATEMENT OF WORK (SOW)

### 1.0 EXECUTIVE SUMMARY

The Vendor shall provide the technical personnel sufficient to support the Office of Immigration and Customs Enforcement's (ICE) requirement for American Sign Language Support Services. This requirement is in support of the Information Assurance Division (IAD), Office of the Chief Information Officer, Immigration and Customs Enforcement.

The services under this requirement are to support one hearing impaired individual working within the Information Assurance Division during meetings, trainings and events as outlined in the deliverable schedule (section 5.0). This requirement will provide sign language interpreter/translation services to ensure effective communication for one hearing impaired individual in the IA Division.

### 1.1 BACKGROUND

The Information Assurance Division (IAD), led by the Director of Information Assurance provides strategic leadership and direction for the OCIO in support of Information Assurance policies, procedures, compliance and oversight. The Information Assurance Division is the focal point for ICE IT Security direction, oversight and compliance. . IAD is primarily responsible for coordinating the development and implementation of computer and network security policies within Immigration and Customs Enforcement (ICE).

The IAD program places emphasis on certifying and accrediting (C\&A) field offices, general support systems and major applications at ICE headquarters. The IAD program scope includes auditing National Security Information (NSI) systems, providing a liaison to the Department of Homeland Security for security policies and issues, and providing policy for secure remote access and public key infrastructure.

### 2.0 SIGN LANGUAGE INTERPRETER SERVICES OVERVIEW

The Department of Homeland Security must be in compliance with the Americans with Disabilities Act. Title III of the Americans with Disabilities Act (ADA) gives rights of equal access to places of public accommodation for deaf and hard of hearing people.

Sign Language Support Services
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Places of public accommodation must give persons with disabilities equal opportunity to participate in and to benefit from their services. DHS/ICE shall modify its policies and practices when necessary to provide equal access to services and facilities for persons with disabilities.

In order to provide equal access, all public accommodations are required to provide aids and services to ensure effective communication. The ADA also requires removal of structural communication that is in existing facilities and installation of flashing alarm systems, permanent signage, and adequate sound buffers. Sign language interpreter services are needed to continue the mission of IAD and support those individuals who fall under the guidelines of the Americans with Disabilities Act (ADA).

### 3.0 SCOPE OF WORK

The Vendor shall provide American Sign Language interpreter services to communicate between hearing impaired and hearing persons. The sign language interpreters should be nationally certified from either the Registry of Interpreters for the Deaf, Inc. (RID) or the National Association of the Deaf (NAD).

### 3.1 EMERGENCY/UNEXPECTED SITUATIONS

The Vendor shall be available for last minute or emergencies situations, if they arise. The Vendor shall work additional hours if an event they are currently providing services for continues beyond the scheduled time. The client shall notify the contractor within 24-48 hours of any last minute change of plans.

### 4.0 TECHNICAL REQUIREMENTS

The Vendor shall have basic knowledge of IT security language and terminology.

| Deliverable | Due Date | Hrs. Required |
| :--- | :--- | :--- |
| All Hands Conference March 20, 2008 |  |  |
| Policy Training | May19-23, 2008 |  |
| Meetings | April 21, 2008 <br> June 23, 2008 <br> July 30, 2008 |  |
| AD Hoc meetings | One week after event |  |
| Security Conference | August 25-28, 2008 <br> CISSP Training | September 22-26, 2008 |
| Security Stand Down | September 30, 2008 |  |

### 6.0 PLACE OF PERFORMANCE

The Vendor shall work at the ICE OCIO location at 801 I Street, NW Washington, DC, 20536 and other ICE locations as deemed necessary, within the Washington DC metro area.

### 7.0 CONTRACT TYPE

This requirement will be firm-fixed price.

### 8.0 GOVERNMENT-FURNISHED INFORMATION/GOVERNMENTFURNISHED EQUIPMENT

The Government will provide all supplies necessary to the vendor to perform the services required under the contract (i.e. desk chair, notebooks, pencils, pens).

### 9.0 PERIOD OF PERFORMANCE

The period of performance for this requirement is for a base year effort from March 20, 2008 through March 19, 2009 with one option year (Option Year One: March 20, 2009 through March 19, 2010).

## 10. GOVERNMENT POINT OF CONTACT

## Office of Acquisition Management (OAQ)

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Contracting Officer
(202) 353

Carolyn Wells
Contract Specialist (202) 305

Office of the Chief Information Officer (OCLO)
Gilbert E. Woodford, COTR (202)732

Sheila Foxx, OCIO POC
Office Manager
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