2008 Federal Human Capital Survey Results U.S. Occupational Safety and Health Review Commission

1. Interpretation of Results: The U.S. Occupational Safety and Health Review Commission (OSHRC) scored especially high (i.e., greater than 74% favorable – Strongly Agree/Agree) on all of the items for questions measuring personal work experiences. Remarkably, 100% of the respondent's like the kind of work they perform. OSHRC also scored well (i.e., greater than 77% favorable – Strongly Agree/Agree) on the items regarding recruitment, development, and retention. In fact, 88% of the respondent's thought the workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals. An overwhelming 90% of the respondent's know how their work relates to the agency's goals and priorities and believe the work they do is important. An incredible 94% of the respondent's thought the physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their job well.

The category with the overall lowest positive scores was performance culture (i.e., promotions, awards, etc). OSHRC will review these areas and determine ways to improve them for the upcoming year. If necessary, OSHRC will create and/or modify agency directives.

- 2. How the survey was conducted: The 2008 Federal Human Capital Survey was conducted by the Office of Personnel Management (OPM). OPM distributed survey invitations to OSHRC employees by individual electronic mail messages. The survey administration period began on August 1, 2008 and ended on September 26, 2008. The Office of Administration informed employees about the survey invitation and encouraged them to participate. Survey results were collected by OPM and forwarded to OSHRC for evaluation.
- 3. Description of sample: All full-time agency employees who were employed as of December 31, 2007 were surveyed.

- 4. Survey items and response choices: See the attached documents for survey items and choices.
- 5. Number of employees surveyed, number responded, and representatives of respondents. The survey was distributed to 46 employees and 30 responded. The response rate is 65%. These respondents are representatives of the agency population and include non-supervisors, supervisors, managers, and executives. OSHRC employees did not respond to the demographic items. Responses to demographic items are mandatory for agencies with more than 800 employees.

2008 Federal Human Capital Survey Occupational Safety and Health Review Commission Trend Report Number of Surveys Returned: 30

This is a summary of your department's or agency's responses to the 2008 Federal Human Capital Survey. This summary displays results by Positive, Neutral, Negative and where applicable, Do Not Know or No Basis to Judge responses. As shown below, for each response scale two responses are categorized as "Positive", one response is categorized as "Neutral", and two responses are categorized as "Negative"

Positive Responses		Neutral Responses	Negative Responses		Do Not Know/No Basis to Judge
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree Strongly Disagree		
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Do Not Know
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	No Basis to Judge
Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	
Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	No Basis to Judge
Very Good	Good	Fair	Poor	Very Poor	

Occupational Safety and Health Review Commission Trend Report

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01 The people I work with cooperate to get the job done.

	Positive	Neutral	Negative	
2008 Governmentwide	83.9%	8.4%	7.7%	
2008 Occupational Safety and Health Review Commission	80.7%	2.8%	16.5%	
2004 Occupational Safety and Health Review Commission	77.6%	15.4%	7.0%	

02 I am given a real opportunity to improve my skills in my organization.

	Positive	Neutral	Negative	
2008 Governmentwide	64.0%	17.9%	18.1%	
2008 Occupational Safety and Health Review Commission	77.2%	2.7%	20.1%	
2004 Occupational Safety and Health Review Commission	32.5%	47.9%	19.6%	

03 I have enough information to do my job well.

	Positive	Neutral	Negative	
2008 Governmentwide	73.4%	15.2%	11.4%	
2008 Occupational Safety and Health Review Commission	75.1%	18.5%	6.4%	
2004 Occupational Safety and Health Review Commission	77.0%	19.3%	3.7%	

04 I feel encouraged to come up with new and better ways of doing things.

	Positive	Neutral	Negative	
2008 Governmentwide	60.7%	19.4%	19.9%	
2008 Occupational Safety and Health Review Commission	61.1%	25.6%	13.2%	
2004 Occupational Safety and Health Review Commission	54.4%	19.0%	26.6%	

05 My work gives me a feeling of personal accomplishment.

	Positive	Neutral	Negative	
2008 Governmentwide	73.4%	14.9%	11.7%	
2008 Occupational Safety and Health Review Commission	75.1%	5.5%	19.5%	
2004 Occupational Safety and Health Review Commission	81.9%	11.1%	7.0%	

Personal	Work	Experiences

06	Ι	like	the	kind	of	work l	do.

	Positive	Neutral	Negative	
2008 Governmentwide	83.8%	11.0%	5.2%	
2008 Occupational Safety and Health Review Commission	100.0%	0.0%	0.0%	
2004 Occupational Safety and Health Review Commission	82.2%	17.9%	0.0%	

07 I have trust and confidence in my supervisor.

	Positive	Neutral	Negative	
2008 Governmentwide	64.2%	17.8%	18.0%	
2008 Occupational Safety and Health Review Commission	70.5%	19.5%	10.0%	
2004 Occupational Safety and Health Review Commission	N/A	N/A	N/A	

08 I recommend my organization as a good place to work.

	Positive	Neutral	Negative	
2008 Governmentwide	65.5%	19.6%	14.9%	
2008 Occupational Safety and Health Review Commission	55.5%	25.3%	19.1%	
2004 Occupational Safety and Health Review Commission	34.3%	23.5%	42.3%	

09 Overall, how good a job do you feel is being done by your immediate supervisor/team leader?

	Positive	Neutral	Negative	
2008 Governmentwide	66.2%	20.9%	12.9%	
2008 Occupational Safety and Health Review Commission	64.6%	25.4%	10.0%	
2004 Occupational Safety and Health Review Commission	76.4%	23.6%	0.0%	

10 How would you rate the overall quality of work done by your work group?

	Positive	Neutral	Negative	
2008 Governmentwide	83.4%	13.5%	3.0%	
2008 Occupational Safety and Health Review Commission	80.3%	16.9%	2.9%	
2004 Occupational Safety and Health Review Commission	91.4%	4.9%	3.7%	

Recruitment, Development, & Retention

11 The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	73.8%	15.1%	10.4%	0.7%
2008 Occupational Safety and Health Review Commission	88.1%	5.8%	6.1%	0.0%
2004 Occupational Safety and Health Review Commission	84.5%	15.5%	0.0%	0.0%

12 My supervisor supports my need to balance work and other life issues.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	75.3%	13.4%	10.6%	0.6%
2008 Occupational Safety and Health Review Commission	80.0%	12.8%	7.2%	0.0%
2004 Occupational Safety and Health Review Commission	83.7%	11.4%	0.0%	4.9%

13 Supervisors/team leaders in my work unit provide employees with the opportunities to demonstrate their leadership skills.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	60.6%	21.0%	17.4%	1.0%
2008 Occupational Safety and Health Review Commission	64.8%	11.7%	23.5%	0.0%
2004 Occupational Safety and Health Review Commission	57.7%	15.3%	27.0%	0.0%

14 My work unit is able to recruit people with the right skills.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	44.9%	27.8%	24.5%	2.8%
2008 Occupational Safety and Health Review Commission	59.0%	27.9%	10.0%	3.1%
2004 Occupational Safety and Health Review Commission	45.4%	22.8%	19.9%	11.9%

15 The skill level in my work unit has improved in the past year.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	52.7%	27.2%	17.4%	2.6%
2008 Occupational Safety and Health Review Commission	59.9%	19.7%	17.3%	3.1%
2004 Occupational Safety and Health Review Commission	42.9%	45.8%	11.4%	0.0%

16 I have sufficient resources (for example, people, materials, budget) to get my job done.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	51.2%	18.1%	29.9%	0.8%
2008 Occupational Safety and Health Review Commission	78.2%	18.8%	3.0%	0.0%
2004 Occupational Safety and Health Review Commission	61.1%	19.1%	15.2%	4.5%

17 My workload is reasonable.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	60.0%	16.2%	23.3%	0.5%
2008 Occupational Safety and Health Review Commission	79.5%	8.2%	12.3%	0.0%
2004 Occupational Safety and Health Review Commission	73.5%	6.6%	19.9%	0.0%

18 My talents are used well in the workplace.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	62.3%	17.0%	19.8%	0.9%
2008 Occupational Safety and Health Review Commission	68.6%	12.1%	19.3%	0.0%
2004 Occupational Safety and Health Review Commission	57.4%	20.1%	22.4%	0.0%

Recruitment, Development, & Retention

19 I know how my work relates to the agency's goals and priorities.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	83.9%	10.3%	5.1%	0.6%
2008 Occupational Safety and Health Review Commission	90.0%	0.0%	10.0%	0.0%
2004 Occupational Safety and Health Review Commission	81.1%	7.8%	11.1%	0.0%

20 The work I do is important.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	90.8%	6.3%	2.6%	0.2%
2008 Occupational Safety and Health Review Commission	90.6%	6.2%	3.2%	0.0%
2004 Occupational Safety and Health Review Commission	81.9%	14.8%	3.3%	0.0%

21 Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	67.2%	14.6%	17.7%	0.5%
2008 Occupational Safety and Health Review Commission	94.3%	0.0%	5.7%	0.0%
2004 Occupational Safety and Health Review Commission	96.3%	3.7%	0.0%	0.0%

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	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	35.2%	26.2%	34.0%	4.6%
2008 Occupational Safety and Health Review Commission	52.1%	22.4%	22.5%	3.0%
2004 Occupational Safety and Health Review Commission	37.1%	24.0%	35.0%	4.0%

23 In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	29.6%	26.5%	37.3%	6.5%
2008 Occupational Safety and Health Review Commission	39.9%	22.2%	29.1%	8.8%
2004 Occupational Safety and Health Review Commission	14.4%	38.4%	27.2%	19.9%

24 Employees have a feeling of personal empowerment with respect to work processes.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	43.8%	28.5%	25.4%	2.3%
2008 Occupational Safety and Health Review Commission	49.5%	31.2%	19.3%	0.0%
2004 Occupational Safety and Health Review Commission	23.1%	28.3%	48.6%	0.0%

25 Employees are rewarded for providing high quality products and services to customers.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	46.1%	23.6%	28.0%	2.2%
2008 Occupational Safety and Health Review Commission	65.5%	12.0%	22.5%	0.0%
2004 Occupational Safety and Health Review Commission	22.1%	31.0%	38.0%	8.9%

26 Creativity and innovation are rewarded.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	40.0%	28.1%	29.3%	2.5%
2008 Occupational Safety and Health Review Commission	53.8%	17.7%	25.8%	2.7%
2004 Occupational Safety and Health Review Commission	30.5%	27.5%	38.1%	4.0%

27 Pay raises depend on how well employees perform their jobs.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	25.6%	26.7%	42.5%	5.2%
2008 Occupational Safety and Health Review Commission	43.5%	25.0%	25.4%	6.1%
2004 Occupational Safety and Health Review Commission	N/A	N/A	N/A	N/A

28 Awards in my work unit depend on how well employees perform their jobs.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	41.4%	23.2%	30.9%	4.4%
2008 Occupational Safety and Health Review Commission	62.9%	18.0%	16.0%	3.1%
2004 Occupational Safety and Health Review Commission	37.3%	31.2%	23.3%	8.2%

29 In my work unit, differences in performance are recognized in a meaningful way.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	31.4%	30.5%	33.8%	4.2%
2008 Occupational Safety and Health Review Commission	46.5%	30.7%	22.8%	0.0%
2004 Occupational Safety and Health Review Commission	20.9%	40.8%	31.3%	7.0%

Performance Culture

30 My performance appraisal is a fair reflection of my performance.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	63.2%	18.0%	16.7%	2.2%
2008 Occupational Safety and Health Review Commission	62.4%	13.0%	18.5%	6.1%
2004 Occupational Safety and Health Review Commission	51.2%	30.1%	11.4%	7.3%

31 Discussions with my supervisor/team leader about my performance are worthwhile.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	56.2%	23.1%	19.0%	1.8%
2008 Occupational Safety and Health Review Commission	55.8%	21.5%	19.6%	3.1%
2004 Occupational Safety and Health Review Commission	63.2%	14.4%	15.1%	7.3%

32 In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	64.3%	15.9%	16.2%	3.6%
2008 Occupational Safety and Health Review Commission	72.5%	15.2%	3.2%	9.1%

33 I am held accountable for achieving results.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	81.8%	12.7%	4.8%	0.8%
2008 Occupational Safety and Health Review Commission	91.1%	5.7%	3.2%	0.0%
2004 Occupational Safety and Health Review Commission	83.4%	12.6%	4.0%	0.0%

34 Supervisors/team leaders in my work unit are committed to a workforce representative of all segments of society.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	56.8%	25.7%	11.0%	6.5%
2008 Occupational Safety and Health Review Commission	65.0%	16.3%	9.3%	9.4%
2004 Occupational Safety and Health Review Commission	42.7%	39.3%	11.0%	7.0%

35 Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	59.7%	23.8%	10.6%	5.9%
2008 Occupational Safety and Health Review Commission	59.0%	15.1%	22.5%	3.3%
2004 Occupational Safety and Health Review Commission	35.9%	40.6%	19.9%	3.7%

36 Managers/supervisors/team leaders work well with employees of different backgrounds.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	65.2%	19.4%	12.2%	3.3%
2008 Occupational Safety and Health Review Commission	64.1%	15.4%	20.5%	0.0%
2004 Occupational Safety and Health Review Commission	53.6%	27.6%	7.7%	11.0%

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	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	51.8%	22.7%	24.9%	0.6%
2008 Occupational Safety and Health Review Commission	61.5%	18.9%	19.6%	0.0%
2004 Occupational Safety and Health Review Commission	26.5%	19.3%	54.2%	0.0%

38 In my organization, leaders generate high levels of motivation and commitment in the workforce.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	39.9%	28.0%	31.3%	0.9%
2008 Occupational Safety and Health Review Commission	54.8%	18.6%	26.6%	0.0%
2004 Occupational Safety and Health Review Commission	14.9%	23.7%	61.5%	0.0%

39 My organization's leaders maintain high standards of honesty and integrity.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	49.5%	25.7%	21.6%	3.1%
2008 Occupational Safety and Health Review Commission	60.5%	12.8%	26.7%	0.0%
2004 Occupational Safety and Health Review Commission	22.3%	34.9%	42.8%	0.0%

40 Managers communicate the goals and priorities of the organization.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	59.7%	21.4%	18.1%	0.8%
2008 Occupational Safety and Health Review Commission	73.7%	17.3%	8.9%	0.0%
2004 Occupational Safety and Health Review Commission	51.4%	22.4%	22.9%	3.3%

41 Managers review and evaluate the organization's progress toward meeting its goals and objectives.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	57.5%	23.6%	13.7%	5.1%
2008 Occupational Safety and Health Review Commission	73.8%	10.3%	8.9%	7.0%
2004 Occupational Safety and Health Review Commission	51.4%	30.5%	7.4%	10.7%

42 Employees are protected from health and safety hazards on the job.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	76.2%	13.2%	9.6%	1.1%
2008 Occupational Safety and Health Review Commission	97.1%	0.0%	2.9%	0.0%
2004 Occupational Safety and Health Review Commission	77.1%	12.2%	7.4%	3.3%

43 My organization has prepared employees for potential security threats.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	74.1%	15.6%	8.9%	1.4%
2008 Occupational Safety and Health Review Commission	72.5%	24.5%	3.0%	0.0%
2004 Occupational Safety and Health Review Commission	74.1%	11.9%	7.0%	7.0%

44 Complaints, disputes or grievances are resolved fairly in my work unit.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	39.4%	27.5%	20.8%	12.2%
2008 Occupational Safety and Health Review Commission	42.9%	22.3%	19.5%	15.4%
2004 Occupational Safety and Health Review Commission	15.1%	34.4%	38.8%	11.7%

Leadership

45 Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	47.7%	23.4%	21.5%	7.4%
2008 Occupational Safety and Health Review Commission	49.6%	15.4%	26.4%	8.7%
2004 Occupational Safety and Health Review Commission	33.9%	16.2%	37.0%	12.9%

46 Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	60.1%	19.2%	11.5%	9.2%
2008 Occupational Safety and Health Review Commission	61.2%	9.0%	20.1%	9.6%
2004 Occupational Safety and Health Review Commission	41.2%	23.8%	15.1%	19.9%

47 I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	50.5%	22.6%	19.0%	7.9%
2008 Occupational Safety and Health Review Commission	49.4%	22.1%	21.9%	6.6%
2004 Occupational Safety and Health Review Commission	38.5%	19.0%	30.4%	12.2%

Learning (Knowledge Management)

48 Supervisors/team leaders provide employees with constructive suggestions to improve their job performance.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	58.3%	22.3%	18.2%	1.3%
2008 Occupational Safety and Health Review Commission	74.0%	12.8%	13.2%	0.0%
2004 Occupational Safety and Health Review Commission	46.3%	30.6%	19.1%	4.0%

49 Supervisors/team leaders in my work unit support employee development.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	64.5%	19.1%	15.6%	0.8%
2008 Occupational Safety and Health Review Commission	78.1%	2.9%	19.1%	0.0%
2004 Occupational Safety and Health Review Commission	54.2%	26.4%	15.4%	4.0%

50 Employees have electronic access to learning and training programs readily available at their desk.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	78.6%	11.9%	7.8%	1.6%
2008 Occupational Safety and Health Review Commission	47.4%	23.9%	28.7%	0.0%
2004 Occupational Safety and Health Review Commission	46.4%	23.4%	22.0%	8.2%

51 My training needs are assessed.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	53.4%	24.7%	20.4%	1.6%
2008 Occupational Safety and Health Review Commission	48.9%	20.3%	27.8%	3.1%
2004 Occupational Safety and Health Review Commission	25.2%	37.3%	30.6%	7.0%

52 Managers promote communication among different work units (for example, about projects, goals, needed resources).

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	54.5%	23.1%	19.6%	2.8%
2008 Occupational Safety and Health Review Commission	55.9%	19.2%	24.9%	0.0%
2004 Occupational Safety and Health Review Commission	39.1%	27.0%	29.4%	4.5%

53 Employees in my work unit share job knowledge with each other.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	75.4%	12.8%	11.3%	0.5%
2008 Occupational Safety and Health Review Commission	71.6%	16.2%	12.2%	0.0%
2004 Occupational Safety and Health Review Commission	73.5%	14.3%	7.7%	4.5%

54 Employees use information technology (for example, intranet, shared networks) to perform work.

	Positive	Neutral	Negative	Do Not Know
2008 Governmentwide	87.3%	8.2%	3.8%	0.8%
2008 Occupational Safety and Health Review Commission	85.0%	5.9%	9.0%	0.0%
2004 Occupational Safety and Health Review Commission	92.3%	7.7%	0.0%	0.0%

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55	How satisfied	are vou with	your involvemen	t in decisions	that affect	vour work?

	Positive	Neutral	Negative	
2008 Governmentwide	53.4%	22.8%	23.9%	
2008 Occupational Safety and Health Review Commission	68.2%	15.7%	16.1%	
2004 Occupational Safety and Health Review Commission	53.7%	23.7%	22.6%	

56 How satisfied are you with the information you receive from management on what's going on in your organization?

	Positive	Neutral	Negative	
2008 Governmentwide	48.1%	24.4%	27.4%	
2008 Occupational Safety and Health Review Commission	68.7%	5.8%	25.5%	
2004 Occupational Safety and Health Review Commission	34.5%	39.4%	26.1%	

57 How satisfied are you with the recognition you receive for doing a good job?

	Positive	Neutral	Negative	
2008 Governmentwide	50.3%	22.8%	26.9%	
2008 Occupational Safety and Health Review Commission	69.6%	9.4%	21.1%	
2004 Occupational Safety and Health Review Commission	47.1%	15.1%	37.9%	

58 How satisfied are you with the policies and practices of your senior leaders?

	Positive	Neutral	Negative	
2008 Governmentwide	42.3%	28.8%	28.9%	
2008 Occupational Safety and Health Review Commission	55.6%	22.0%	22.5%	
2004 Occupational Safety and Health Review Commission	18.3%	31.9%	49.8%	

59 How satisfied are you with your opportunity to get a better job in your organization?

	Positive	Neutral	Negative
2008 Governmentwide	39.0%	28.2%	32.8%
2008 Occupational Safety and Health Review Commission	43.8%	23.5%	32.7%
2004 Occupational Safety and Health Review Commission	24.9%	32.7%	42.4%

60 How satisfied are you with the training you receive for your present job?

	Positive	Neutral	Negative	
2008 Governmentwide	55.3%	24.5%	20.2%	
2008 Occupational Safety and Health Review Commission	65.0%	6.2%	28.8%	
2004 Occupational Safety and Health Review Commission	47.7%	36.4%	15.9%	

61 Considering everything, how satisfied are you with your job?

	Positive	Neutral	Negative	
2008 Governmentwide	68.5%	17.5%	14.1%	
2008 Occupational Safety and Health Review Commission	74.6%	9.2%	16.1%	
2004 Occupational Safety and Health Review Commission	70.5%	0.0%	29.5%	

62 Considering everything, how satisfied are you with your pay?

	Positive	Neutral	Negative	
2008 Governmentwide	60.4%	17.4%	22.2%	
2008 Occupational Safety and Health Review Commission	65.6%	9.5%	24.9%	
2004 Occupational Safety and Health Review Commission	53.8%	33.3%	12.9%	

Job Satisfaction

63 Considering everything, how satisfied are you with your organization?

	Positive	Neutral	Negative	
2008 Governmentwide	57.5%	22.2%	20.3%	
2008 Occupational Safety and Health Review Commission	64.2%	19.7%	16.1%	
2004 Occupational Safety and Health Review Commission	41.7%	20.5%	37.8%	

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Satisfaction with Benefits				
64 How satisfied are you with retirement benefits?				
	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	60.9%	19.4%	12.5%	7.3%
2008 Occupational Safety and Health Review Commission	88.2%	2.9%	8.9%	0.0%
2004 Occupational Safety and Health Review Commission	73.8%	22.5%	3.7%	N/A
65 How satisfied are you with health insurance benefits?				
	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	62.0%	17.2%	15.8%	5.0%
2008 Occupational Safety and Health Review Commission	83.3%	7.6%	5.9%	3.2%
2004 Occupational Safety and Health Review Commission	68.7%	19.2%	12.2%	N/A
66 How satisfied are you with life insurance benefits?				
	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	60.2%	21.7%	9.5%	8.6%
2008 Occupational Safety and Health Review Commission	69.9%	17.9%	5.9%	6.3%
2004 Occupational Safety and Health Review Commission	50.9%	37.1%	12.0%	N/A
67 How satisfied are you with long term care insurance ber	nefits?			
· · ·	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	32.0%	28.4%	9.6%	30.0%
2008 Occupational Safety and Health Review Commission	49.1%	35.6%	0.0%	15.3%
2004 Occupational Safety and Health Review Commission	46.3%	53.7%	0.0%	N/A
68 How satisfied are you with the flexible spending accoun	t (FSA) progra	m?		
<i>y y y y y y y y y y</i>	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	34.8%	27.0%	3.7%	34.5%
2008 Occupational Safety and Health Review Commission	66.9%	23.2%	2.9%	7.0%
2004 Occupational Safety and Health Review Commission	10.3%	84.8%	4.9%	N/A
69 How satisfied are you with paid vacation time?				
	Positive	Neutral	Negative	
2008 Governmentwide	87.7%	7.7%	4.7%	
2008 Occupational Safety and Health Review Commission	94.1%	0.0%	5.9%	
2004 Occupational Safety and Health Review Commission	88.0%	12.0%	0.0%	
70 How satisfied are you with paid leave for illness (for example)	ample, persona	l). including	family care	situations (for
example, childbirth/adoption or eldercare)?		.,,	<i>J</i>	, , , , , , , , , , , , , , , , , , ,
	Positive	Neutral	Negative	
2008 Governmentwide	84.3%	9.4%	6.3%	
2008 Occupational Safety and Health Review Commission	88.6%	8.5%	2.9%	
2004 Occupational Safety and Health Review Commission	92.6%	7.4%	0.0%	
71 How satisfied are you with child care subsidies?				

2008 Governmentwide

2008 Occupational Safety and Health Review Commission

2004 Occupational Safety and Health Review Commission

63.7%

66.4%

N/A

4.2%

5.8%

8.9%

9.1%

6.1%

11.2%

23.0%

21.8%

79.9%

Satisfaction with Benefits

72 How satisfied are you with work/life programs (for example, health and wellness, employee assistance, eldercare, and support groups)?

	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	28.5%	24.4%	7.4%	39.7%
2008 Occupational Safety and Health Review Commission	18.2%	30.7%	12.4%	38.8%
2004 Occupational Safety and Health Review Commission	28.0%	48.0%	24.0%	N/A

73 How satisfied are you with telework/telecommuting?

	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	22.6%	20.3%	13.7%	43.3%
2008 Occupational Safety and Health Review Commission	25.3%	8.6%	24.4%	41.7%
2004 Occupational Safety and Health Review Commission	31.4%	40.5%	28.2%	N/A

74 How satisfied are you with alternative work schedules?

	Positive	Neutral	Negative	No Basis to Judge
2008 Governmentwide	46.9%	17.0%	12.7%	23.4%
2008 Occupational Safety and Health Review Commission	49.6%	16.1%	12.0%	22.3%
2004 Occupational Safety and Health Review Commission	38.7%	51.9%	9.4%	N/A

Demographics

	82. How long have you been with the Federal	
< 1%	Government (excluding military service)?	
< 1%	Less than 1 year	< 1%
	1 to 3 years	< 1%
< 10/	4 to 5 years	< 1%
	6 to 10 years	< 1%
	11 to 14 years	< 1%
	15 to 20 years	< 1%
	More than 20 years	< 1%
11/0		0
7.07		-
	•	< 1%
< 1%	•	< 1%
	•	< 1%
< 1%	•	< 1%
	•	< 1%
< 1 /0	More than 20 years	< 1%
	84. Are you considering leaving your organization w	vithin
< 1%	the next year?	
< 1%	No	< 1%
< 1%	Yes, to retire	< 1%
< 1%	Yes, to take another job in the Federal Government	< 1%
< 1%	Yes, to take another job outside the Federal Government	< 1%
< 1%	Yes, other	< 1%
	85. I am planning to retire:	
< 1%	2 9	< 1%
< 1%	•	< 1%
< 1%	•	< 1%
< 1%		< 1%
< 1%	·	
< 1%		
< 1%		
< 1%		
< 1%		
< 1%		
< 1%		
< 1%		
< 1%		
	<1% <1% <1% <1% <1% <1% <1% <1% <1% <1%	<pre>< 1% Government (excluding military service)? < 1% Less than 1 year</pre>

(Survey Administration Period 8/1/08 to 9/26/08)

		Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know/ No Basis to Judge	Percent Positive	Total
*1. The people I work with cooperate to get the job done.	N	10	15	1	4	0	NA		30
The people I work with cooperate to get the job done.	%	30.0	50.7	2.8	16.5	0.0	NA	80.7	100
*2. I am given a real opportunity to improve my skills in my organization.	N	4	20	1	4	1	NA		30
2. I am gi van a roas opportumely to improve my same in my organization	%	12.6	64.6	2.7	16.9	3.2	NA	77.2	100
3. I have enough information to do my job well.	N	8	15	5	1	1	NA		30
or rain to though minimum to do my for wom	%	24.3	50.8	18.5	3.2	3.2	NA	75.1	100
4. I feel encouraged to come up with new and better ways of doing things.	N	10	9	7	2	2	NA		30
1. There encouraged to come up with new and better ways or doing timings.	%	34.7	26.4	25.6	7.2	6.1	NA	61.1	100
*5. My work gives me a feeling of personal accomplishment.	N	11	11	2	4	2	NA		30
3. Wy work gives me a reening of personal accompnishment.	%	33.0	42.1	5.5	13.4	6.1	NA	75.1	100
*6. I like the kind of work I do.	N	15	15	0	0	0	NA		30
0. I like the kind of work I do.	%	54.4	45.6	0.0	0.0	0.0	NA	100.0	100
*7. I have trust and confidence in my supervisor.	N	10	12	5	0	3	NA		30
7. I have trust and confidence in my supervisor.	%	33.9	36.6	19.5	0.0	10.0	NA	70.5	100
9. I macon mand may append ration as a good place to words	N	8	9	7	1	5	NA		30
8. I recommend my organization as a good place to work.	%	23.9	31.7	25.3	3.0	16.1	NA	55.5	100
		Very Good	Good	Fair	Poor	Very Poor	Do Not Know/ No Basis to Judge	Percent Positive	Total
*9. Overall, how good a job do you feel is being done by your immediate	N	14	6	7	1	2	NA		30
supervisor/team leader?	%	46.4	18.2	25.4	2.9	7.2	NA	64.6	100
10. How would you rate the overall quality of work done by your work	N	14	11	4	1	0	NA		30
group?	%	41.7	38.6	16.9	2.9	0.0	NA	80.3	100
		Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know/ No Basis to Judge	Percent Positive	Total
*11. The workforce has the job-relevant knowledge and skills necessary to	N	7	19	2	2	0	0		30
accomplish organizational goals.	%	21.4	66.7	5.8	6.1	0.0	0.0	88.1	100
*12. My synamical symmetra my need to belong yould and -th115. i	N	14	11	3	0	2	0		30
*12. My supervisor supports my need to balance work and other life issues.	%	46.3	33.7	12.8	0.0	7.2	0.0	80.0	100
13. Supervisors/team leaders in my work unit provide employees with the	N	7	13	4	4	2	0		30
opportunities to demonstrate their leadership skills.	%	25.9	38.9	11.7	17.4	6.1	0.0	64.8	100
*14. My work unit is able to recruit people with the right skills.	N %	8 28.6	10 30.4	8 27.9	0 0.0	3 10.0	1 3.1	59.0	30 100

^{*} AES prescribed items.

Percentages are weighted to be representative of the Agency's population.

Surveys Completed: 30

Sample or Population: Population

Number in Population: 46 Page 1 Response Rate: 65.2%

		Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know/ No Basis to Judge	Percent Positive	Total
15. The skill level in my work unit has improved in the past year.	N	7	13	5	2	2	1	50.0	30
16 T1 66 ' (6 1 1 1 4 ' 1 1 1 A)	% N	21.5	38.4	19.7	10.1	7.2	3.1	59.9	100
16. I have sufficient resources (for example, people, materials, budget) to	N	8	16	5	1	· ·	0	79.2	30
get my job done.	% N	24.1	54.1 12	18.8	3.0	0.0	0.0	78.2	100 30
*17. My workload is reasonable.				-	3	_	, and a	70.5	
	% N	33.3 8	46.2 12	8.2	9.1	3.2 5	0.0	79.5	100 30
*18. My talents are used well in the workplace.		8 23.9		•		-	0.0	69.6	
	% N		44.7	12.1	3.2	16.1	0.0	68.6	30
*19. I know how my work relates to the agency's goals and priorities.	N	13	14	0	2	1	, and a	00.0	
	% N	43.6 15	46.4 12	0.0	6.8	3.2	0.0	90.0	100 30
*20. The work I do is important.					~	3.2		00.6	100
\$01 m 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	%	44.6	46.0 13	6.2	0.0	0	0.0	90.6	30
*21. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.	N %	15 54.4	40.0	0.0	2 5.7	0.0	0.0	94.3	100
	N	5	11	6	1	6	1		30
*22. Promotions in my work unit are based on merit.	%	15.3	36.8	22.4	3.2	19.2	3.0	52.1	100
*23. In my work unit, steps are taken to deal with a poor performer who	N	4	8	6	4	5	3		30
cannot or will not improve.	%	12.1	27.7	22.2	12.9	16.1	8.8	39.9	100
*24. Employees have a feeling of personal empowerment with respect to	N	6	9	9	3	3	0		30
work processes.	%	18.4	31.1	31.2	9.3	10.0	0.0	49.5	100
25. Employees are rewarded for providing high quality products and	N	7	12	4	3	4	0		30
services to customers.	%	21.3	44.2	12.0	9.6	12.9	0.0	65.5	100
	N	7	8	6	4	4	1		30
*26. Creativity and innovation are rewarded.	%	21.3	32.5	17.7	12.9	12.9	2.7	53.8	100
	N	3	10	7	2	6	2		30
*27. Pay raises depend on how well employees perform their jobs.	%	9.0	34.5	25.0	6.2	19.2	6.1	43.5	100
28. Awards in my work unit depend on how well employees perform their	N	6	12	6	1	4	1		30
jobs.	%	18.2	44.8	18.0	3.0	13.0	3.1	62.9	100
*29. In my work unit, differences in performance are recognized in a	N	6	8	9	4	3	0		30
meaningful way.	%	18.0	28.5	30.7	12.8	10.0	0.0	46.5	100
	N	12	7	3	4	2	2		30
*30. My performance appraisal is a fair reflection of my performance.	%	36.3	26.0	13.0	12.4	6.1	6.1	62.4	100
*31. Discussions with my supervisor/team leader about my performance are	N	10	7	6	3	3	1		30
worthwhile.	%	34.9	20.9	21.5	9.6	10.0	3.1	55.8	100

^{*} AES prescribed items.

		Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know/ No Basis to Judge	Percent Positive	Total
*32. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).	N %	12 35.5	9 36.9	5 15.2	0.0	1 3.2	3 9.1	72.5	30 100
33. I am held accountable for achieving results.	N %	16 56.3	11 34.7	2 5.7	0.0	1 3.2	0 0.0	91.1	30 100
34. Supervisors/team leaders in my work unit are committed to a workforce representative of all segments of society.	N %	11 41.6	8 23.4	5 16.3	1 2.9	2 6.4	3 9.4	65.0	30 100
35. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).	N %	9 31.3	8 27.7	5 15.1	3 9.3	4 13.2	1 3.3	59.0	30 100
*36. Managers/supervisors/team leaders work well with employees of different backgrounds.	N %	10 34.5	10 29.7	5 15.4	2 10.1	3 10.4	0 0.0	64.1	30 100
*37. I have a high level of respect for my organization's senior leaders.	N %	6 22.4	13 39.1	5 18.9	3 9.6	3 10.0	0 0.0	61.5	30 100
*38. In my organization, leaders generate high levels of motivation and commitment in the workforce.	N %	6 22.4	11 32.4	6 18.6	3 13.7	4 12.9	0 0.0	54.8	30 100
39. My organization's leaders maintain high standards of honesty and integrity.	N %	7 25.5	12 34.9	4 12.8	3 13.8	4 12.9	0 0.0	60.5	30 100
*40. Managers communicate the goals and priorities of the organization.	N %	9 31.5	14 42.2	4 17.3	0 0.0	3 8.9	0 0.0	73.7	30 100
*41. Managers review and evaluate the organization's progress toward meeting its goals and objectives.	N %	9 31.9	14 41.8	2 10.3	0 0.0	3 8.9	2 7.0	73.8	30 100
*42. Employees are protected from health and safety hazards on the job.	N %	15 55.3	14 41.8	0 0.0	1 2.9	0 0.0	0 0.0	97.1	30 100
*43. My organization has prepared employees for potential security threats.	N %	5 15.3	16 57.2	8 24.5	1 3.0	0 0.0	0 0.0	72.5	30 100
44. Complaints, disputes or grievances are resolved fairly in my work unit.	N %	7 25.5	6 17.4	6 22.3	1 3.3	5 16.1	5 15.4	42.9	30 100
45. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.	N %	8 28.7	7 20.8	5 15.4	3 13.5	4 12.9	3 8.7	49.6	30 100
46. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.	N %	7 25.8	12 35.5	3 9.0	0 0.0	5 20.1	3 9.6	61.2	30 100
47. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.	N %	5 19.6	10 29.8	6 22.1	3 9.0	4 12.9	2 6.6	49.4	30 100

^{*} AES prescribed items.

		Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree	Do Not Know/ No Basis to Judge	Percent Positive	Total
48. Supervisors/team leaders provide employees with constructive	N	8	15	3	3	1	0		30
suggestions to improve their job performance.	%	24.4	49.6	12.8	10.0	3.2	0.0	74.0	100
*49. Supervisors/team leaders in my work unit support employee	N	6	18	1	4	1	0		30
development.	%	17.8	60.3	2.9	15.9	3.2	0.0	78.1	100
50. Employees have electronic access to learning and training programs	N	8	8	5	8	1	0		30
readily available at their desk.	%	23.5	23.9	23.9	25.8	2.9	0.0	47.4	100
*51. My training needs are assessed.	N	5	10	5	7	2	1		30
, ,	%	15.0	33.9	20.3	21.7	6.1	3.1	48.9	100
52. Managers promote communication among different work units (for	N	8	9	5	5	3	0		30
example, about projects, goals, needed resources).	%	28.2	27.7	19.2	15.9	8.9	0.0	55.9	100
53. Employees in my work unit share job knowledge with each other.	N	13	9	4	2	2	0		30
55. Employees in my work unit share job knowledge with each other.	%	43.6	28.0	16.2	6.1	6.1	0.0	71.6	100
54. Employees use information technology (for example, intranet, shared	N	15	10	2	1	2	0		30
networks) to perform work.	%	50.1	34.9	5.9	2.9	6.1	0.0	85.0	100
		Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Do Not Know/ No Basis to Judge	Percent Positive	Total
*55. How satisfied are you with your involvement in decisions that affect	N	11	0		3	2	NY A		
*55 How sansing are you with your involvement in decisions that affect		11	9	5	7	/.	NA I		30
· · · · · · · · · · · · · · · · · · ·			9 30.6	5 15.7	-	_	NA NA	68.2	30 100
your work?	%	37.6	30.6	5 15.7 2	10.0	6.1	NA	68.2	100
your work? *56. How satisfied are you with the information you receive from	% N	37.6	30.6	15.7	10.0	6.1	NA NA	68.2 68.7	100 30
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization?	% N %	37.6 9 32.0	30.6	15.7	10.0	6.1	NA NA NA		100
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good	% N % N	37.6 9 32.0 14	30.6 11 36.7 6	15.7 2 5.8 3	10.0 4 12.6 4	6.1 4 12.9 3	NA NA NA NA		100 30 100 30
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good job?	% N %	37.6 9 32.0	30.6 11 36.7	15.7 2 5.8	10.0 4 12.6	6.1 4 12.9	NA NA NA	68.7	100 30 100
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good	% N % N %	37.6 9 32.0 14 47.0 6	30.6 11 36.7 6 22.6	15.7 2 5.8 3 9.4 6	10.0 4 12.6 4 12.0	6.1 4 12.9 3 9.1 4	NA NA NA NA	68.7	100 30 100 30 100 30
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good job? *58. How satisfied are you with the policies and practices of your senior leaders?	% N % N %	37.6 9 32.0 14 47.0	30.6 11 36.7 6 22.6	15.7 2 5.8 3 9.4	10.0 4 12.6 4 12.0 3	6.1 4 12.9 3 9.1	NA NA NA NA NA	68.7 69.6	100 30 100 30 100
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good job? *58. How satisfied are you with the policies and practices of your senior leaders? *59. How satisfied are you with your opportunity to get a better job in your	% N % N N % N N N N N	37.6 9 32.0 14 47.0 6 22.8 5	30.6 11 36.7 6 22.6 11 32.8	15.7 2 5.8 3 9.4 6 22.0	10.0 4 12.6 4 12.0 3 9.6	6.1 4 12.9 3 9.1 4 12.9 5	NA NA NA NA NA NA NA NA	68.7 69.6	100 30 100 30 100 30 100 30
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good job? *58. How satisfied are you with the policies and practices of your senior leaders? *59. How satisfied are you with your opportunity to get a better job in your organization?	% N % N % N	37.6 9 32.0 14 47.0 6 22.8	30.6 11 36.7 6 22.6 11 32.8	15.7 2 5.8 3 9.4 6 22.0 8	10.0 4 12.6 4 12.0 3 9.6 4	6.1 4 12.9 3 9.1 4 12.9	NA	68.7 69.6 55.6	100 30 100 30 100 30 100
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good job? *58. How satisfied are you with the policies and practices of your senior leaders? *59. How satisfied are you with your opportunity to get a better job in your	% N % N N % N N % N %	37.6 9 32.0 14 47.0 6 22.8 5 19.7	30.6 11 36.7 6 22.6 11 32.8 8 24.1	15.7 2 5.8 3 9.4 6 22.0 8 23.5	10.0 4 12.6 4 12.0 3 9.6 4 16.5	6.1 4 12.9 3 9.1 4 12.9 5 16.2	NA	68.7 69.6 55.6	100 30 100 30 100 30 100 30 100
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good job? *58. How satisfied are you with the policies and practices of your senior leaders? *59. How satisfied are you with your opportunity to get a better job in your organization? *60. How satisfied are you with the training you receive for your present job?	% N % N % N % N % N % N %	37.6 9 32.0 14 47.0 6 22.8 5 19.7 5	30.6 11 36.7 6 22.6 11 32.8 8 24.1	15.7 2 5.8 3 9.4 6 22.0 8 23.5 2	10.0 4 12.6 4 12.0 3 9.6 4 16.5 7	6.1 4 12.9 3 9.1 4 12.9 5 16.2	NA	68.7 69.6 55.6 43.8	100 30 100 30 100 30 100 30 100 30 100 30
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good job? *58. How satisfied are you with the policies and practices of your senior leaders? *59. How satisfied are you with your opportunity to get a better job in your organization? *60. How satisfied are you with the training you receive for your present	% N % N % N % N % N % N %	37.6 9 32.0 14 47.0 6 22.8 5 19.7 5	30.6 11 36.7 6 22.6 11 32.8 8 24.1 15 45.3	15.7 2 5.8 3 9.4 6 22.0 8 23.5 2 6.2	10.0 4 12.6 4 12.0 3 9.6 4 16.5 7 25.9	6.1 4 12.9 3 9.1 4 12.9 5 16.2 1 2.9	NA N	68.7 69.6 55.6 43.8	100 30 100 30 100 30 100 30 100 30 100
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good job? *58. How satisfied are you with the policies and practices of your senior leaders? *59. How satisfied are you with your opportunity to get a better job in your organization? *60. How satisfied are you with the training you receive for your present job? *61. Considering everything, how satisfied are you with your job?	% N % N % N % N % N % N % N %	37.6 9 32.0 14 47.0 6 22.8 5 19.7 5 19.7	30.6 11 36.7 6 22.6 11 32.8 8 24.1 15 45.3	15.7 2 5.8 3 9.4 6 22.0 8 23.5 2 6.2 3	10.0 4 12.6 4 12.0 3 9.6 4 16.5 7 25.9	6.1 4 12.9 3 9.1 4 12.9 5 16.2 1 2.9 3	NA N	68.7 69.6 55.6 43.8 65.0	100 30 100 30 100 30 100 30 100 30 100 30 100 30
your work? *56. How satisfied are you with the information you receive from management on what's going on in your organization? *57. How satisfied are you with the recognition you receive for doing a good job? *58. How satisfied are you with the policies and practices of your senior leaders? *59. How satisfied are you with your opportunity to get a better job in your organization? *60. How satisfied are you with the training you receive for your present job?	% N % N % N % N % N % N % N %	37.6 9 32.0 14 47.0 6 22.8 5 19.7 5 19.7 10 29.9	30.6 11 36.7 6 22.6 11 32.8 8 24.1 15 45.3 12 44.7	15.7 2 5.8 3 9.4 6 22.0 8 23.5 2 6.2 3 9.2	10.0 4 12.6 4 12.0 3 9.6 4 16.5 7 25.9 2 6.1	6.1 4 12.9 3 9.1 4 12.9 5 16.2 1 2.9 3 10.0	NA N	68.7 69.6 55.6 43.8 65.0	100 30 100 30 100 30 100 30 100 30 100 30 100
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^{*} AES prescribed items.

		Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Do Not Know/ No Basis to Judge	Percent Positive	Total
64. How satisfied are you with retirement benefits?	N	8	18	1	3	0	0		30
on 110 w statistica are you with remember benefits.	%	24.3	64.0	2.9	8.9	0.0	0.0	88.2	100
65. How satisfied are you with health insurance benefits?	N	10	16	1	2	0	1		30
03. 110 w sansified are you with ficatiff insurance benefits:	%	30.1	53.2	7.6	5.9	0.0	3.2	83.3	100
66. How satisfied are you with life insurance benefits?	N	5	18	3	2	0	2		30
00. How satisfied are you with the histrance benefits:	%	15.3	54.6	17.9	5.9	0.0	6.3	69.9	100
67 How satisfied are you with long term care insurance handfits?	N	5	11	9	0	0	5		30
67. How satisfied are you with long term care insurance benefits?	%	15.7	33.4	35.6	0.0	0.0	15.3	49.1	100
68. How satisfied are you with the flexible spending account (FSA)	N	7	12	8	1	0	2		30
program?	%	21.9	45.0	23.2	2.9	0.0	7.0	66.9	100
69. How satisfied are you with paid vacation time?	N	16	12	0	0	2	NA		30
69. How saustied are you with paid vacation time?	%	52.9	41.1	0.0	0.0	5.9	NA	94.1	100
70. How satisfied are you with paid leave for illness (for example,	N	14	12	3	0	1	NA		30
personal), including family care situations (for example,	%	47.3	41.3	8.5	0.0	2.9	NA	88.6	100
childbirth/adoption or eldercare)?									
71 11 ('.'' 1 '.'1 1.'11 1.'1' 0	N	0	2	6	1	1	20		30
71. How satisfied are you with child care subsidies?	%	0.0	6.1	21.8	2.8	3.0	66.4	6.1	100
72. How satisfied are you with work/life programs (for example, health and	N	2	4	9	2	2	11		30
wellness, employee assistance, eldercare, and support groups)?	%	6.2	12.0	30.7	6.2	6.2	38.8	18.2	100
72 H . C . 1	N	2	5	3	5	3	12		30
73. How satisfied are you with telework/telecommuting?	%	5.9	19.4	8.6	15.3	9.1	41.7	25.3	100
74 17 6. 1 1 1 1 1	N	7	9	4	2	2	6		30
74. How satisfied are you with alternative work schedules?	%	22.4	27.2	16.1	6.3	5.7	22.3	49.6	100

^{*} AES prescribed items.