GENERAL SERVICES ADMINISTRATION

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MULTIPLE AWARDS SCHEDULE ADVISORY PANEL

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Friday, February 27, 2009

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The Panel met in room L1301 at 2200 Crystal Drive, Arlington, Virginia, at 9:00 a.m., ELLIOTT BRANCH, Chair, presiding.

## PANEL MEMBERS PRESENT:

ELLIOTT BRANCH, Chair
ALAN CHVOTKIN, Professional Services Council
JAN FRYE, Department of Veteran Affairs JACQUELINE JONES, U.S. General Services Administration
GLENN PERRY, U.S. Department of
Education
LESA SCOTT, U.S. General Services Administration
THOMAS A. SHARPE, JR., Department of the Treasury

ALSO PRESENT:

## PAT BROOKS

Designated Federal Official

1

2

4 limited time today. And we finally have a
5 quorum. So it is probably a good thing to get
6 started. We have a lot of changes from our
7 last meeting.

8

9

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P-R-O-C-E-E-D-I-N-G-S
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(9:45 a.m.)
CHAIRMAN BRANCH: Okay, we have

So I think it probably makes sense to go through the sections we didn't get to see last meeting to make best use of our time. I think the Panel has all of the files that have been submitted by the various drafters.

So what I would like to suggest is over the weekend we just take a look at those, come in on Monday morning with our thoughts pulled together as alternative language we might want to see, and try to just work those hard.

So Pat has the basic ordering schedule guidelines up on the screen, which is part 3 that talks about how the schedules work.

21 reader, as opposed to those of us who were
MEMBER CHVOTKIN: Mr. Chairman, this is the draft that Jackie prepared earlier.

CHAIRMAN BRANCH: Yes.
MEMBER CHVOTKIN: I had a couple of word changes. For example, even under the ordering procedures, paragraph 2, I think it is more emphatic that orders placed against the schedules must follow or shall follow. There's no discretion about that. So I would recommend changing the word "should" to "shall."

CHAIRMAN BRANCH: I guess I would suggest that the word "must" might be better simply because "must" is one that is more common in its usage; whereas, we contract --

MEMBER CHVOTKIN: "Must" accomplishes my goal as well.

CHAIRMAN BRANCH: Yes.
MEMBER CHVOTKIN: Just for the lay mired in the minutia of government contracts.

5 went off the record at 9:48 a.m. and went back
6 on the record at 9:49 a.m.)
CHAIRMAN BRANCH: I appreciate the compliment.
(Laughter.)
(Whereupon, the foregoing matter

MEMBER CHVOTKIN: Just suggest, well, this is an adequate description, an accurate description, of the goals in small business participation, either here or somewhere else in the report, because I didn't see it elsewhere where we at least capture some of the successes or some of the statistics about the extent of small business participation that they hold 70 percent of the contracts and over the past 3 years rewarded XYZ percent in F.Y. '01 or whatever the 6, 7, 8 numbers are available because I think this chapter on ordering procedures is a little dry.

And I think it can help to at least some -- this is the only place I saw in

1 our report where we could talk about the
2 factual performance of the schedules to date,
3 such as in the small business participation.

5 comment in the e-tools about the robust nature
6 of it. And the advantage is sort of a
7 snapshot of how many hits on advantage or how
8 many -- some numbers that would show that not
9 only do they exist but they are being
10 utilized.
MEMBER JONES: I can pull a report to get the small business participation numbers based on number of contractors and sales. So would you like to see both of those or --

MEMBER CHVOTKIN: For my purposes,
I think that would aid the report. And, again, it shows the success that GSA has had in utilizing that. We hear a lot about it. So we might as well take advantage of it.

CHAIRMAN BRANCH: Yes. I think that that would probably be a useful thing to

1 have in that section.

MEMBER JONES: Okay. I'll get
that. I will include that in a rewrite.
CHAIRMAN BRANCH: I guess looking
at this section, $I$ think it is an excellent description of how agencies order against schedule contracts. But I would just like to throw this thought out there. Do we need to describe how GSA actually puts schedule contracts in place?

MEMBER JONES: Didn't we do that in the schedules background piece or would you like more detail?

CHAIRMAN BRANCH: All right. I am looking. It may be just the fact that we are working with so many files today it is a little hard to find things.

MEMBER JONES: I think it was discussed in a general way in terms of how it relates to the price reductions clause --

CHAIRMAN BRANCH: Right.
MEMBER JONES: -- in terms of

1 evaluating first relative to that. But if you
2 want more detail from the recouped of the
3 offer through the award process without
4 including clarifications and things like that,

MEMBER SCOTT: I was thinking

1 about this draft that you had written is these
2 are the paragraphs that I was thinking that we
3 would drop into the report. And that might --
4 CHAIRMAN BRANCH: Yes. I thought
5 we had --

6

7 Jackie-Thedlus when the draft that I put
8 together is dropped into paragraphs from this
9 that might be adequate.

CHAIRMAN BRANCH: So is that in
your file?
MEMBER SCOTT: I didn't insert it yet, but if you want, I will take it back and go ahead and do that if I've got it electronically.

CHAIRMAN BRANCH: Okay. Yes. I think that would --

MEMBER SCOTT: I will drop it in where I -- where do the ordering procedures go because this kind of touches both? So you just bring them both into the same spot you think?

1
2 would bring them both into the same spot.
3 Then it gives the complete picture of, you
4 know, where an offer comes in, establishes a
5 schedule, and then how agencies use that
6 established contract to actually place orders.

21 I didn't get a chance to do this but in the
22 area where it addresses the contractor teaming

1 arrangements and how that correlates with the
2 solutions piece of the recommendations because
3 I was saying earlier that the way that the
4 schedules are marketed to the customers is
5 that CTAs do provide an avenue for teaming 6 solutions.

9 the recommendations to make sure that they 10 don't contradict each other.

21 respect to how those solutions would be
CHAIRMAN BRANCH: Well, just
looking at this, I think our primary discussion around the solutions piece was the pricing of solutions. So I don't see anything on the face of it that is inconsistent with what you have written.

Is anyone else looking at that? Okay. Pat has got it up on the screen. Does anyone else see anything that would be inconsistent with our recommendations with priced?

21 products and services combined. the language solution in it. I think it's good.

CHAIRMAN BRANCH: Any other comments on this section from the Panel?
(No response.) at a point where we can decide we'll merge this in as a whole. And then we'll take a look at it in the context of the rest of the report. and responsibilities section? I think that's the other section we have not looked at that Larry drafted.
with the schedules background piece, I included a pie chart in the schedules background part to show the division of dollars between products and services and

MEMBER SCOTT: I like that it uses

CHAIRMAN BRANCH: So I think we're

Pat, could you bring up the roles

MEMBER JONES: To be consistent

Would you like to see -- while we

1 are addressing the small business
2 participation dollars and number of contracts, 3 to be consistent with that, would you like to

4 see another pie chart for the small business 5 piece?

21 and some other things to where we are going to

1 data we have?

5 would have any limitations on anything because
6 everything you guys prepare we would have it 7 on a disk or something. So it's just a matter 8 of copying it.

18 have some data on if we could stick some 19 pictures in them to give people a relative 20 sense of what this means, this work means, 21 against the larger picture.

It's a general question. I'm looking at Pat, but --

MS. BROOKS: I don't see where we

MEMBER JONES: Can you clarify, Ed, what you mean by that?

MEMBER PERRY: That's okay. I
thought since you were going to do the small business piece, I think there were a couple of other pieces of data points we had where you could show amount of scheduled sales versus the greater whatever is going on or something like that or some other things that I think we

There is some stuff I know you

1 said we didn't have the data. And some places
2 it may be that we could turn that into, we
3 could easily turn that into, a pie chart or
4 something on that if you have that.

6 the additional raw data that Jackie had in her
7 initial draft. And maybe some of this data
8 would flow to a pie chart or a bar graph. Do 9 you have the original on this, Jackie?

MEMBER SCOTT: What I'm showing is

MEMBER JONES: Is that the list of sales by schedule on that second page? That's the dollars. And then that is the sales by schedule.

MEMBER SCOTT: So this is the data that turned into this chart?

MEMBER JONES: Yes.
MEMBER SCOTT: Okay. So maybe there is some more data we might be able to --

MEMBER JONES: Yes. We have a database where $I$ can access certain data that we collect for the purposes of reports, that being one. And then the small business

1 dollars and number of contracts, that's
2 another report that's accessible that I can 3 include.

5 you were thinking of?

7 big items, I think. Anything that could sort
8 of add some weight to the findings and
9 recommendations that represent why we came to some of those recommendations?

For example, -- and when I read the section you have here, you have used the word "may" very judiciously and some other words in there. And I know what those mean, but when I read it quick, it makes me think the reader may think it is all in those cases unless they see that word.

And with some of the findings we had, it's clearly not all in each of these in some of the description of some of the activities that GSA puts forth, owns, like the e-tools and some other things. So we have

1 some very specific recommendations about that
2 those have some shortcomings and those needs
3 to be addressed.
4 You know, that's for later on to
5 show that comparison and what it could be.

7 I just may add that it seems like so long ago
8 already that we had sales data for, I believe
9 it was, '06 and '07. I can visualize the
10 single-page chart that had the schedule name
11 and the sales by two years.

12

21 make a point because you are going to see in
The chart that you appended to here is only the F.Y. '08 numbers. I think maybe that changed a little bit in the update, I think that couple-of-year comparison, no longer than that, would still be very valuable to have.

And then how the display goes I'm not as sure, but it was a nice single chart that carried it around to several -- I want to the numbers that we have got growth still. So

1 it's accentuating either the positives or the
2 risks that we have by continuing to do things
3 the way we are doing them now.

4

5 that's a very good point. And, you know, I
6 have got to think to the extent that we're
7 going to spend the stimulus money in 8 contracts, rather than distributing that by

9 grants, we are likely to see somewhat of a 10 spike in schedule activity, you know, in the 11 coming year. So I think that is a very, very 12 good point.

CHAIRMAN BRANCH: Yes. I think

MEMBER JONES: So what do you
want?
CHAIRMAN BRANCH: Well, not to put words in Alan's mouth, but I think we have some of that data. We have the data for '06 and '07. I think it's just a suggestion that we get the ' 08 married up with it. I think that's really what I've heard. So we've got like a three-year look.

So we have Larry's section on

1 roles and responsibilities up on the screen.
2 Why don't we move through that and see if we
3 have got any comments?

4

5 envisioned something very different in my mind
6 when I looked at this. I am thinking I am
7 probably in a more traditional contracting
8 officer does this, ordering officer does this
9 type of format.

11 layout. Does anybody else have that?
MEMBER SCOTT: I kind of
envisioned something very different in my mind
when I looked at this. I am thinking I am
probably in a more traditional contracting
officer does this, ordering officer does this
type of format.
So I was having trouble with this
layout. Does anybody else have that?
CHAIRMAN BRANCH: Well, as I
recall, this was really to support the
recommendations. So I think it may be a
matter of when you cut it up and you put it
with recommendations, it's okay. I mean, just
going through this, I really think that the
first one really belongs with the
recommendations that we talked about on
disclosure.
You know, I think to the extent
that we -- if we want to keep the second one,

1 that really belongs in the introduction, the
2 background introduction section.

4 view. I don't see this as one piece. I see
5 this as a set of paragraphs that would be
6 distributed throughout the report in the
7 appropriate place to support our findings and
8 recommendations.
MEMBER SCOTT: Which means we still need a roles and responsibilities section?

CHAIRMAN BRANCH: But I guess the question is, do we need one that is a stand-alone section?

MEMBER JONES: $I$ just have a suggestion for simplicity purposes, to section off the different parties that are involved in the roles and responsibilities and maybe bulletize what those are under each area of responsibility.

And then maybe some of the supporting information can be outlined along

1 with that. It's just a suggestion.

MEMBER SCOTT: Yes, I have had a lot of trouble with this because I found myself reading a sentence, going, "But that's a recommendation," "That's a finding." Yes.

It's a beautiful summation is what I found myself feeling when I read this. And I have been digging through it looking for the sentences that are specific roles. I just had a totally different format for what I thought was going to come in on this section.

MEMBER CHVOTKIN: Mr. Chairman, I had a concern similar to Lesa, but I missed that portion of the meeting when Larry took on this assignment.

This is a set of stand-alone paragraphs. I am less concerned with them for what they say, but now I can't tell you if they're accurate in the context of the rest of the report.

In a little while I think we'll
talk about the Panel findings and issues

1 draft. It looks like there's a multicolored 2 page that we have with the edits.

4 because I think this outline was sort of the 5 table of contents, if you will, to the rest of

6 the report. And if we added some paragraph or
7 two of descriptions of roles and
8 responsibilities -- and maybe Larry's first
9 paragraph can do that -- then depending on 10 where it goes in this document, it will then

11 tell us whether we should find this in chapter 12 1, 2, or 3.

21 going to ask Pat if we had minutes or a
And I'm not sure what that answer is. We don't have it in 1 . We don't have it in chapter 2 on the MAS Panel. And we hadn't really talked about it in process chapter.

So I still think there is a void that needs to be filled. And this won't do it.

CHAIRMAN BRANCH: Okay. I was transcription of last session to kind of

1 refresh our memory. And then looking at the
2 outline that she gave us with the notes on it,
3 what I see here under heading 3, which is
4 "Description of Contract Pricing and Award
5 Process," we have the note "Add roles and
6 responsibilities for GSA ordering activity and
7 vendor. Look at the draft section."

8

9 that charter. I think what Lesa points out 10 produced some very good material. So what I

11 might suggest is that we use the material as
12 it is appropriate in the reports to support

MEMBER SCOTT: I was trying to
make a list. We need a GSA contracting

1 officer, agency order, ordering contracting
2 officer, vendor. Any other rules come to mind
3 that we would probably need to describe more
4 fully?

5
6 weekend with a short paragraph for each of
7 them, but it will be short because I am going
8 to try to merge in her --

21 responsibilities are for the lay persons
CHAIRMAN BRANCH: Yes, I know.
And I don't think this needs to be long.
MEMBER SCOTT: Yes. I'll bring that in. I am just going to merge those into the one I created because I've got a place for them. I don't know if it will fit with what you have worked on.

MEMBER JONES: Well, what I had envisioned or what I was suggesting is that for each of the participants, GSA, the agency, and the vendor, under each category that we bulletize what those roles and because when someone picks up this report, it

1 needs to be easy to understand and for them to
2 understand as they look through the
3 recommendation who is responsible for what.

5 it in sentences. I am more comfortable with
6 that. And then we can cut it down into
7 bullets if you would like. But I will drop in
8 a couple of things. evaluation proposal and makes a determination for whether they can make an award or not. And they base the price on fair and reasonable or CSP, you know, that.

And then the ordering officer has to follow a point whatever and do whatever to get to an order award. It will be short.

CHAIRMAN BRANCH: Okay. So Lesa is going to take an action to come up with a streamlined, an abbreviated description of roles responsibilities.

And what I would suggest is that people who took a lead on drafting a

1 particular section to take a look at Larry's
2 document and see if there are any nuggets
3 there that can be incorporated into those
4 drafts. 6 any nugget that you got or particularly I 7 guess I am looking for we've only got three. 8 Do we have any more roles that we specifically

9 want to address? Do we want to put IG in 10 here, for example? I am just trying to think 11 if there are any roles.

MEMBER SCOTT: Yes. Let me know

CHAIRMAN BRANCH: I'll just speak for myself. I don't think so. I think we're talking about the contract formation process, the order formation process. And the key individuals there are the GSA contracting officer, the ordering agency, ordering officer, and the vendor.

MEMBER PERRY: Yes. I think GSA ordering agency is the vendor. If you want to write something in about what GSA does as far as whatever they're doing with the pricing,

1 which may involve different stakeholders. But
2 I don't think you want to get into the
3 details. But those are the key players.
4
CHAIRMAN BRANCH: Yes. And,
5 actually, you might. You might in the sense
6 that if you talk about the GSA contracting
7 officer's responsibility to exercise options
8 and use the industrial specialists to help you
9 test the market.

11 be on those three major participants. It's
12 the GSA contracting officer, the agency

21 clarification, it looks like everybody is
(No response.)
CHAIRMAN BRANCH: If not, I would like to move on to the MAS findings and issue draft. So, Pat, if you could bring that up?

MEMBER SCOTT: Just for point of
using Arial 12 font, Arial, and then size is

1 12. I did change this document for everybody,
2 but it didn't make it to the table yet. So
3 just can anybody writing anything please use
4 Arial font size 12?

7 want yet?

9 have one called "MAS Report Draft With Edits."

21 do minimal edits to it.
CHAIRMAN BRANCH: Oh, okay.
MS. BROOKS: Is this the one you

CHAIRMAN BRANCH: No. You should Lesa, I think.

MEMBER SCOTT: This is when I took the draft. I was originally calling it "Glenn is Master" because this was the document he had originally drafted.

We went through it and renumbered the paragraphs. So I reordered it just to make it match to the outline, as we had discussed at the previous meeting, and then just through in a few places and clarified a sentence or put in a comma minimal, tried to

I annotated here a couple like --

1 the very second paragraph down, you will see
2 a place where I was talking about dropping in
3 the document that Jackie and Thedlus had
4 created with the history of GSA and the
5 ordering procedures. Was it Judith? Thedlus
6 had offered some comments on it. And yes.

9 sure. It was easier to work it this way for
10 me so that there is a -- the paragraphs could 11 be brought back in again.

The bullets on the right are where
I did the crosswalk to the outline. I wasn't

We thought you would like the fact that I was calling it "Glenn is Master."

Are you looking at the one in
Courier?
CHAIRMAN BRANCH: Yes. I was looking at the one in Times New Roman.

MEMBER SCOTT: Yes. That's the
same document. I just changed the font to make it match everybody else's.

CHAIRMAN BRANCH: Okay. So the content is exactly? Okay.

2 the screen that says, "MAS Panel," Debra and
3 I worked on this initially. And we had a note
4 that we needed to insert something, but I need 5 some clarification from the members.

7 for sections 1 and 2. So I will try to get 8 those to you this weekend.

MEMBER SCOTT: The paragraph on sone clarification from the mers.

CHAIRMAN BRANCH: I owe you pieces

MEMBER JONES: I had a question in this document about footnote 9. It's on page 4 or 5, in the, let's see, third paragraph down, where it says, "Post-award reviews are usually performed well into the period of performance or at the time of option period exercise, which in the case of MAS contracts is normally five years after initial award."

This caused concern on the part of the agency representatives on the Panel, particularly for the large volume of smaller transactions, where agencies rely heavily on the pricing determinations.

But then there is a footnote down

1 here that is titled "Management Challenges,
2 October 17th, 2008," memo to the GSA Acting
3 Administrator from the GSA IG.

4

5 document that we looked at? Was that a part
6 of the record in terms of the documents that
7 the Panel had to review?

8

11 did put it on the table. 18 the record. And maybe it's just the

19 reference.

21 a little bit. But as to the footnote itself,
22
MEMBER SCOTT: All right. Glenn?
MEMBER PERRY: You know, now that you mention it $I$ don't know that we formally

MEMBER JONES: So if that's the case, should it be in here in the report?

MEMBER CHVOTKIN: We had testimony early on from representatives from the GSA IG's office who addressed a number -- it addressed everything, I'm sure, somewhere in

I think that sentence is confusing I think we could either find testimony in the

1 record or refer to the IG's testimony back in
2 February, March of '08 that it probably would
3 document that position.
4 CHAIRMAN BRANCH: Yes. Just as to
5 ground rules, you know, I will make the
6 observation that we got a number of written
7 submissions. And we generally did not cover
8 those written submissions in Panel
9 discussions. And I believe that this was
10 something attached to one of the written
11 submissions. I will take an action to check 12 that.

21 taking public -- I guess, well, not public but 22 verbal testimony.

And, as I recall, that may have been a document attached to one of those written submissions, but I will take an action to check.

MEMBER SCOTT: Even though we could go back to the IG's presentation because I know they touched on it in their presentation, it's whether they touched on it in both pre and post-award will be my question. So $I$ think it's in the testimony when Andy Patchan talked to us.

MEMBER JONES: And one of the reasons that came to my attention is because that was in July and this memo is dated October. So this memo would have been long after his presentation.

MEMBER SCOTT: That's a good catch, Jackie. We need to verify it. But I think that we would possibly still get this same content but would use the Andy Patchan IG presentation from July as the reference.

CHAIRMAN BRANCH: Right. So it's

1 either an issue of verifying that we got it as

5 have been Andy's testimony to the Panel.

21 anyway? part of one of the written submissions we did not discuss or changing the reference to where that was entered into the record, which would

MEMBER CHVOTKIN: Mr. Chairman? If I could stay in that same paragraph or we can come back to it, whatever your preference?

But I think that opening sentence is lengthy.
I am not sure what thought we are trying to convey, "Only a very small percentage of awards is the information used to determine the price basis." That didn't convey a sentence to me. Well, it is a sentence because it has a period at the end of it, but that is about it, no criticism to --

MEMBER SCOTT: Talk to Glenn.
MEMBER CHVOTKIN: No. I was going to say no criticism to the master, but --

MEMBER PERRY: Where are you,

MEMBER CHVOTKIN: It's on page 4

1 of 5, the third full paragraph, beginning "The
2 Panel also heard that."

MEMBER SCOTT: If you're looking at the Arial version, it's page 4 of 6.

MEMBER CHVOTKIN: Yes.
MEMBER SCOTT: It's my comment 16.
If you are looking through, it is easier if you do it from the comment side. We probably need to shorten the sentence into two thoughts.

MEMBER PERRY: The point was that we are only checking these on a very small percentage basis. So there's no validation. I'm trying to see if I did something else where I did break. I broke up some of these sentences after the original ones. So that is why I was trying to find it.

MEMBER SCOTT: I did the same on some of the sentences when I was doing the cut and paste and rearranging. If you don't mind, Glenn, when I am on it this weekend, I will go ahead and take a look at chopping that

1 sentence.

6 suggest that I wasn't sure what the term
7 "information used to determine price basis"
8 referred to. That just starts as that, and I
9 didn't see anything in the preceding paragraph
10 that is referenced. So that is where the
11 ambiguity came in my mind.

21 to say -- and he will spit these words out if
MEMBER PERRY: That sounds like an excellent idea.

MEMBER SCOTT: I'll take that on.
MEMBER CHVOTKIN: Lesa, may I

CHAIRMAN BRANCH: Right. Actually, I think if you take out the phrase -- and it doesn't polish the sentence completely, but I think if you take out the phrase "for only a very small percentage of awards" and move that to the end of that sentence, it kind of clarifies the thought. It still needs to be cleaned up.

But I think what Glenn was trying I am wrong -- is that the information used to

1 determine price reasonableness, either at the
2 time of award or exercise of an option is
3 independently validated in only a few cases.
4 I mean, that is what I think the thought was.

6 German?

MEMBER CHVOTKIN: Yes. No.
MEMBER SCOTT: The verbs at the end, I got to laughing.

CHAIRMAN BRANCH: Does anyone have any comments on this section above that footnote? We might want to just go to --

MEMBER CHVOTKIN: Mr. Chairman?
CHAIRMAN BRANCH: Yes?
MEMBER CHVOTKIN: Staying in that same paragraph, if I may, I am not sure it's accurate or that I want to leave the next sentence right after Pat's insert. The sentence says "GSA IG found flaws in over 70 percent of the initial proposals."

I remember vividly the discussion in exchange with the Panel members about that

170 percent number. I think it was
2 subsequently revised or at least there is more
3 clarity around what that number is. Over the
4 long term, if this is an accurate sentence
5 that comes out of the testimony, we ought to
6 leave it there and document it.

21 believe. one.

But I think it was modified. And that sentence standing alone I don't think adequately reflects --

MEMBER PERRY: How many percent of the proposals reviewed I believe is --

MEMBER SCOTT: All right. I was going to make two edits to this, but I was going to wait for today. One of them is to make it clear this is the GSA IG's opinion,

And, two, and it was for the ones they reviewed. And Jackie and I both take severe exception to this because of the way they did their math, but it is what they

And as long as we make clear in

1 the report this is what they said, I
2 regrettably have to leave it in.
MEMBER CHVOTKIN: And I'll leave
4 it in as well because it is their opinion if
5 we properly characterize it, but we don't have
6 to leave only their opinion in. I remembered
7 Mr. Jackson spending a fair amount of time
8 discussing it. I know that you did as well,
9 Jackie, going back and forth on it.

11 the record that puts both sides of that
12 sentence in that if we are going to leave the
13 IG statement in, we ought to. And if there is
14 a counterbalancing view, that ought to be in
15 there as well. I think it goes to the very
16 nature of the understanding of the schedules
17 program. That would be an important one.

21 every proposal that I ever have gotten as a
with that. However, I think, you know -- and I'll put it in this context. I'll argue that contracting officer has a flaw in it.

1
2 proposals. Rarely does anybody submit an
3 absolutely perfect proposal. It is always
4 subject to the acquisition of supplementary
5 clarifying information.
You know, so we're talking initial

So I think what we may want to do is we may want to establish the context for that process when we talk about what GSA contracting officers do because I get proposals all the time. You'll see a minor math error or somebody has forgotten to fill the form out, you know, properly, it's missing information.

My guess is that the IG given their particular framework for looking at things would characterize that as a flaw where many contracting officers and vendors might characterize that with a less severe term.

I think it may be important to just put that into context.

MEMBER SCOTT: Actually, Mr. Chairman, I think the problem I have with this

1 is in my recollection of it, we needed
2 somebody to verify it because I don't think it
3 was the proposal. It was the contracting
4 officer's evaluation of the proposal that they
5 took exception to.

CHAIRMAN BRANCH: Yes.
MEMBER SCOTT: They did not care
for the way the contracting officers did their price evaluation in 70 percent of the cases. So the problem is the word "proposal," and I think we just picked up the wrong word.

CHAIRMAN BRANCH: Okay. So we should verify that to see what that statement is and put it in the proper context. But, as I recall, the sample size was so small as in my view to be meaningless.

MEMBER JONES: So if we leave this in here for the purposes of including the IG's opinion, should we quote it, rather than try to restate it?

CHAIRMAN BRANCH: I would not paraphrase that. I mean, if we are going to

1 -- if that is indeed the way the IG stated
2 their opinion, I would either quote that or if
3 you're going to paraphrase it, I would
4 footnote that and send it back to the source.

6 into taking the action to verify this? I'm
7 looking at Glenn.

8
9 verify. I kind of hear where I think we are
MEMBER PERRY: I'll go back and going with this. And it's causing me some concern.

I believe when you go back through the various snippets, that -- and maybe I was hearing that, one, GSA was using the IG to do some of that validation work. That's part of your -- because you didn't have industrial specialists or whatever doing it.

In some part, you were relying
upon them to do that work for you. And they came back and found that there were issues with what was going on in the pricing. And they came back with some things that I didn't

MEMBER SCOTT: Who can we talk

1 hear anybody from GSA say. 6 hand, they were finding some real issues

7 around substantive things, not about form.
In fact, I think I read someplace that, you know, you acknowledged that there were issues and that you might not like the percentage characterization, but, on the other

And I might be in error with, I believe, the IG and including it in management challenges and the other. And maybe if we missed it, maybe we should have had that put into the record.

I think if someone goes to the extent that if they followed the proper procedures for their audits and the IG does not usually -- IGs don't usually put things into those management letters unless they have got some supporting documentation for that.

And I believe that was characterized in that management letter that is part of GSA's financial statements and performance reports and reports to the

1 Administrator.

So I found that fairly strong, the fact that it was included. So there is an issue there. We can change the language to make it more vanilla or downplay a little bit, but I think there is a serious issue there. And I don't feel comfortable with saying, "Well, the IG, they said something, and it's like discounted." That's the way the --

CHAIRMAN BRANCH: Well, let me --
MEMBER PERRY: I just am --
MEMBER SCOTT: No. I agree with you 100 percent. I just want to make sure we do it completely accurately.

MEMBER PERRY: And that's correct.
CHAIRMAN BRANCH: Let me try to clarify because I have the minutes from our July 21st meeting. And we can refer to the transcript because I have those available, too.

The minutes reflect that the GSA pre-award findings included -- and I quote

1 from the minutes -- "CSP is not clear,
2 accurate, and complete, tracking and reporting
3 of sales and discounts inadequate. Employees
4 do not possess education and experience for
5 labor categories."

7 Findings" for F.Y. 2007 reviews, it says,
8 "Seventy percent CSP not accurate." So that
9 would not indicate we were talking about the
10 contracting officer's analysis of that.
11 Seventy-one percent GSA not offered MSC

19 you know, we've got the transcript here. So
20 we can look at the transcript and see what
21 remarks were offered by the IG.
pricing, 34 percent unreported price reductions, 48 percent proposed price reduction clauses in effect of 34 percent billing, vendor billing, system inadequate.

So I think that the statement as
written at least comports with the minutes. And if we want to nail this one down further,

MEMBER SCOTT: I just remember we

1 all tried not to react to it emotionally
2 because it sounded so egregious, speaking for
3 me. And hopefully Jackie will jump in with me
4 there.
MEMBER JONES: Well, I think
6 there's --

9 hearing it from the notes is -- actually, it
10 is representative of what goes on as a result
11 of the disclosures. So that's why when I was
12 reading that and it says 70 percent of the
13 initial proposals, that is from the
14 contractor. That is something that they
15 provide to us as the CO.

21 disclosures.
So in reading that and then hearing what those issues were supporting that statement there, then they correlate to me. But no. It really has nothing to do with the CO. It has to do with the information

MEMBER SCOTT: Your memory of the

1 events is better than mine because I didn't
2 remember it that way.

5 presented.

21 documents or -before we move along?

MEMBER JONES: So, going back to my point, I think we should quote it as it was

CHAIRMAN BRANCH: Yes. And I
think that's the fairest alternative to all parties. So let's look at that reference. It appears that the IG came to talk to us on the 21st of July. We ought to be able to reference that from the transcript and then render that quote accurately.

That seems to be a very
controversial paragraph for some reason. Are there any other issues in that paragraph

I would like to suggest that we move back up to IV and just kind of walk through the finding section in sequence.

MS. BROOKS: Sir, do we change

CHAIRMAN BRANCH: No. I think we

1 are in the same document. If you would just
2 go to IV in that document, which is where the
3 findings section starts? There we go.

4

5 the paragraph labeled "Services," I don't
6 think that services have a concept to the
7 majority of purchases over the past 15 years.
8 I think that's been a more recent phenomenon.
9 So the sentence that says, "In addition, in 21 like to add a suggestion. I think it might be

CHAIRMAN BRANCH: Well, yes. So

MEMBER CHVOTKIN: That is
interesting. All right. So I would suggest that we just simply eliminate the numbers and to say services now constitute the majority of purchases in the MAS program.

As long as we are there, I would helpful after the previous sentence, the one

1 that ends, "Of any particular service
2 requirement." We might want to add a sentence
3 to say, "The key elements in pricing services
4 are the quantity, skill mix, and skill type of
5 the individuals performing the work."
This goes back to a point that I
7 think Mr. Essig made very well that when you
8 are pricing services, you have really got to
9 look at it and say, you know, "What kind of
10 people do I need? What level of skills do I
11 think I need from those people, you know,
12 entry-level journeyman and advanced skills?
13 And how many of those people do I need?" So
14 I think that simply fleshes out the idea as
15 expressed in that sentence.

17 of hours.
of hours.
MEMBER SCOTT: I'll say quantity

CHAIRMAN BRANCH: Quantity of hours. Quantity of hours is fine.

MEMBER SCOTT: Would it be skill type or skill set? You still have mix because you have got to do the mix, but --

CHAIRMAN BRANCH: Well, actually, type should be level. Okay? So you have skill mix, financial people, management analysts, engineers, and then you have entry-level journeymen, senior-level. That's really what I was trying to convey on behalf of Mr. Essig.

I guess -- and I'll address this one to Glenn -- we have the sentence "In most cases agencies are requiring services for the purpose of meeting performance outcomes, rather than buying quantity of labor categories." Do we really want to say that?

Yes. You know, I'm hot sure that I would be willing to say, given my experience, that that is a true statement. I'm comfortable with that if that is a Panel consensus, but do we believe that to be accurate, not against schedule contracts, where we are buying time and material?

MEMBER SCOTT: Would it be prudent to introduce that now that we have got this

1 changing environment, where we are supposed to
2 be focusing on performance, introduce it with
3 changing out of focusing on performance-based
4 type contracting? Is that --
CHAIRMAN BRANCH: Well, I'll guess
6 I'll go to a more basic question. So when you
7 wrote that sentence, what were you trying to
8 convey?

11 think we were trying to write these in a way

21 they do the solicitations under the orders,
22 that would lead you to the recommendations. Okay? I'm sorry.

The point I was trying to make is -- and I can't speak for -- maybe since we don't have any data on what individual agencies are doing. But I believe we heard and we talked about that for services-type orders, whether or not folks are doing it, I think they believe that they are stating when their RFQs, that they're stating those

MEMBER PERRY: Well, when we were originally trying to write these things, I

1 requirements in terms of outcomes.

3 of this" and "six of that" and "seven of
4 that." So in that sentence, those are
5 performance requirements. It's up to the
6 offerors to come back and the scheduled
7 contractors to come back and tell us this is
8 who we are proposing. And, by the way, they
9 happen to be in this category, and this is the 10 rate; in this category, and this is the rate 11 and that sort of thing.

Unless you have -- I think that's the world we're in at the moment, at least for the majority of the dollars that folks are doing it that way. Then that's what you have.

And I was just trying to make the point that if at that point you're doing that, the work around those, the price reduction clause around a labor category just has minimal value or none at all.

CHAIRMAN BRANCH: Let me suggest a modification to that sentence. Let me suggest

1 that we strike in the sentence "In most cases, 2 agencies are requiring services," we strike

3 the word "are," and we substitute for that
4 "should be," because I think what often
5 happens as a practical matter is you're right.

9 schedule, the guy does come back with a
10 solution and says, "Okay. To get to this
11 solution or your outcome, you need these six 12 labor categories and you need this many hours 13 for each one of those labor categories."

21 time and material basis.

We put out a statement of work in which we make a valiant attempt to focus on outcomes. And because of the structure of the

And we go, "Roger that." But the business arrangement then almost forces us away from that solution because the business model forces us into buying those hours. So if the contractor underestimated or turned out to be wrong, the reality of it is I have to buy more hours to achieve that solution on a

So I think there is kind of a

1 mixture there. I think you're right. We're
2 certainly trying to write performance-based
3 statements of work, but I am not sure that the
4 schedules the way they are structured from a
5 business standpoint really facilitate that
6 unless you are actually buying a fixed-price
7 task under the schedule.

8

21 in that same phrase after the comma, where
So I would suggest that
modification of words to reflect I think what the goal of every direct management professional is, rather than to try to guess at what the reality of it is.

MEMBER PERRY: That's fine.
MEMBER SCOTT: And then I would make a slight other edit for flow purposes, which would be, then, after the words "buying quantity of labor categories, which then minimizes," just insert the word "then," just to make it flow.

MEMBER CHVOTKIN: I want to stay Lesa just inserted the word "then." And

1 that's a fine change or I was going to suggest
2 "In such cases, the value of GSA's fair and
3 reasonable price determination at the
4 schedule's level has less value or is less
5 important because you are looking at a
6 solution or a mixture." Obviously I didn't
7 try to write that set of words.

8
9 semicolon after the word "categories," we 10 would say that "In such cases, the value of

11 GSA's fair and reasonableness price
12 determination made at the schedule or the

21 such cases, the value of a GSA price
22

> So in my view, if we put a contract level is less relevant," I think that would set up the dichotomy that I think Glenn was, hopefully the dichotomy that Glenn was talking about.

MEMBER JONES: I have a further comment about that, though. I guess we were talking about the -- well, the focus is a price reductions clause. So when we say, "In reasonableness determination at the MAS

1 contract level is less relevant," I am,
2 rather, thinking in such cases the value of
3 applying the price reductions clause at the
4 MAS contract level is less relevant.

6 to lead is to; that is, GSA and the VA, when
7 we -- what are we going to use to determine
8 price fair and reasonableness at the outset of
9 the award of these multiple award schedules,
10 which are ID/IQ contracts? I mean, what this
11 is leading us to, I think, is that we don't
12 have a fair and reasonable price on the
13 schedules that are out there right now. So
14 does that lead us, then, to say, "Get rid of
15 the schedules"? I think it does.
MEMBER SHARPE: Hear, hear.
CHAIRMAN BRANCH: I'm going to
take that one on. I think it is important to look at the fact we are talking about services here. And while the recommendations as we came to closure tended to look very similar for products and services, I think the

1 discussion was very different.

3 services, at least those services that require
4 a statement of work that says, "Given that you
5 have companies offering you competing mixes of
6 labor, competing quantities of labor, and
7 competing skill levels of labor, that to look
8 at both the price reasonableness determination
9 as well in the case of services" was perhaps 10 not relevant at the contract level. It only

11 becomes relevant at the task order level when
12 those labor categories and labor rates are

And, therefore, if the price reasonableness determination of those categories of labor really took place when they were given life, number one, what was the real value of a price reasonableness determination for the rate attached to any category? And, therefore, as a derivative of that, of what value would the price reduction

1 clause be?

So I agree with your observation, Jan, and yours, Tom, when we're talking about products. Then I think you get into a philosophical argument with respect to being concerned about the initial pricing.

But when you are talking about services, I would argue that that is meaningless until somebody comes in and actually bids that because a management analyst or an engineer or a medical technician in and of itself is irrelevant until you put hours next to it.

MEMBER FRYE: And I do agree with you with regards to services, but I still go back and ask GSA and my folks, but especially GSA, how are you going to determine a fair and reasonable price on those when you first award those multiple-award contracts without this provision?

I don't know how you're going to do it. You know, it's that troublesome thing

1 that we have wherein the contracting officer
2 has to determine fair and reasonable price.

4 it's a whole different ball game. But I
5 missed the meeting where we talked about
6 products. And I noticed that we are after the
7 most favored customer price reduction clause
8 and that type of thing in products as we go
9 down the road, too.

11 disagrees with that. So I will be interested
12 to see what our final language is. But I go
13 back and say, how are you going to determine
14 a fair and reasonable price up front? Because
15 we are so hellbent to get rid of these
16 provisions that we're going to put the GSA and

20 think if we go back to the recommendations,
21 you know, it's very important because when we

1 came through a lot of that.

3 meeting because I certainly walked into that
4 meeting conflicted about getting rid of the
5 price reduction clause for products. And I
6 think if I remember that meeting correctly,
7 that was one where we even had a very
8 difficult time starting that discussion.
And it was a really interesting

But where I think we evolve to, if you take a look at the recommendations for price reasonableness, the issue was that the GSA should be looking at not only the pricing vertically.

So how does this vendor sell into the commercial sector but that the GSA contracting officer ought to be looking horizontally and he ought to be testing that price against other schedule contract holders as well to determine reasonableness? So certainly not in a competitive environment, as we might express that in section XV but certainly a test against the market.

2 the recommendation that really tells GSA they
3 have to take the lead on collecting data at
4 the order level to provide GSA with some
5 pricing trends, I think that was, if you will, 6 the three-legged stool for products that the

7 Panel came to a consensus was would ensure 8 price reasonableness.

And then, thirdly, if you look at

And if you look at the recommendation to remove the price reduction clause and substitute an 803-like process for that, which is OPE now, of course, but to substitute a process like that with respect to product, the Panel recognized that until you had that infrastructure in place, you could not get rid of the price reduction clause, which is why the recommendation specifically on products is to remove it in phases.

So I think that is a fairly balanced summary of the discussion we had with respect to that. And I will open the microphone if anybody wants to add anything.

2 Just conveying my own personal opinion about
3 that, I saw it as a trade-off, if you will,
4 because in the past, before CSP -- or I should
5 say yes, before CSP was the way that
6 contractors disclosed information, we had the
7 DSMDs, the discount sales and marketing data,
8 which also took into account sales to the
9 government.
MEMBER JONES: Well, I would. on yer

Well, when the CSPs came along, it totally relied on commerciality. And there was no review of what the contractors were selling to the government for.

So, with that said, the CSP only disclosed commerciality. So we have this rate on contract that is totally based on commerciality. But, yet, we may have contractors out there selling to federal agencies at, let's say, 30 percent off that rate.

So if we as contracting officers had that information at contract formation, to

1 also be able to look at the transactions
2 within the government, then I personally think
3 that we would have more information to look at
4 in terms of establishing a more realistic
5 price on the schedules. So that was my
6 opinion of it.

CHAIRMAN BRANCH: Other comments?
(No response.)
CHAIRMAN BRANCH: Yes. I guess
what I would suggest is we kind of develop the findings fully. If you have still got that concern, let's talk about it, but I think there is a lot more material to unfold here, Jan. And this paragraph, I think, was specifically focused on services.

Any other comments on this particular paragraph?

MEMBER JONES: Yes, I had one.
CHAIRMAN BRANCH: Yes, Jackie?
MEMBER JONES: I was saying that in such cases, the value of, rather than GSA price reasonableness determination, it really

1 should be the value of the price reductions
2 clause.

21 of the sentence. recommendations. make sure we get it. a period.

MEMBER CHVOTKIN: Mr. Chairman, I would agree completely. And that will
crystallize the discussion about the

CHAIRMAN BRANCH: Okay. So let's make that change, Pat, that it is really about the price reduction clause.

MEMBER SCOTT: Is it applying it?
Originally, Jackie, you said the value of applying the price reasonableness. And I just wanted to double-check with you so I could

MEMBER JONES: No. The value of the price reductions clause. To go on, then, I think a period should come after that, yes,

MEMBER FRYE: Is that a problem?
MEMBER SCOTT: And delete the rest

MEMBER FRYE: What happens when

1 the value goes to zero and it's totally
2 irrelevant? Don't you have a problem with the
3 price reasonableness at the award?

4
5 your question.

6

7 becoming almost somewhat circular. I mean, if
8 that's a major basis for the fair and
9 reasonable determination at the point of the 10 schedule award, as agencies buy off of it and 11 we say the value of that becomes minimal and 12 irrelevant, that undercuts the value that it 13 serves at the award level, at the schedule. 14 It is kind of I think we are caught in a bit 15 of a circle. 19 here ever just go by an hour? I think that is

20 really the point. You know, we buy. For 21 services, we go buy to a statement of work.

22
MEMBER SCOTT: I think that's why we're recommending it be released or removed.

MEMBER FRYE: Well, does anybody The vendors tell us that the quantity hours,

1 the skill level of that labor and the skill
2 mix of the labor according to their own
3 categories, which is another one of the issues
4 that we kind of went around on, do we try to
5 rationalize categories into a single
6 definition. 9 it really doesn't mean anything.

I would absolutely agree with you, Tom. No,

MEMBER SHARPE: Why do you have
it?
it? Because the statute says if you don't have pricing in there, you don't have a contract. So that on a services contract is really a device to get to contract formation and really nothing more.

MEMBER FRYE: So from my
perspective, then, I look at the GSA schedules for services, saying, "We don't need them."

I just don't see any value in them if you can't determine a fair and reasonable price at

So from that perspective, I guess

CHAIRMAN BRANCH: Why do you have

1 the inception of the contract. You don't have
2 a way now.

4 we don't have. We have a price. The
5 contracting officers made a determination of
6 price, fair and reasonable. What you are
7 saying, what I'm hearing you say, is that you 8 don't like that price.

11 meaningful. And that's why we also have the

21 you're placing an order against that schedule
22
MEMBER SCOTT: Well, it's not that -

You may not consider that as
valuable. You may not consider it as recommendation to get rid of the price reduction clause, go ahead and start collecting that data, share back what the basis of award was, and share the history of that information so that the ordering officers will have more confidence in that price or how old -- my personal concern is how old that price is.

> If we make an award today and three years from now, when was it last

1 refreshed? So how current is that price three
2 years from now? And is it a good price?

4 with this because of that history of the
5 prices. They get old. They get aged. And we 6 don't have the facilities in place to update

7 them timely.

9 this, I keep hearing the prices maybe aren't

21 legislative proposal to let us take the
So that's really what -- I agree

MEMBER SHARPE: Throughout all of supported, certainly aren't good prices. We can't rely on the prices. But, yet, we want to leave the price there for the convention. Otherwise you don't have a contract. I think that's more bad than good.

CHAIRMAN BRANCH: Yes, I agree with you, Tom. And I think one of the motions that we advanced, failed for lack of a second. I think I made a recommendation that we recommend to the -- or I moved that we recommend to the Administrator that he seek a pricing out.

1
2 we decided collectively that that was a bridge
3 too far. But, you know, at the end of the day
4 in a services contract, you are right. I
5 mean, the pricing information in my view --
6 and I will speak personally and not trying to
7 summarize a consensus of the Panel -- is
8 really to provide you with a bit of market
9 research information, you know, help you
10 perhaps build an independent government
11 estimate but really nothing more because until 12 you decide the number of hours you need to

13 buy, the skill mixes you need to buy, and the 14 labor categories you need to buy, the rate is 15 meaningless.

So I agree with you. And I think perhaps build an independent government

You know, I don't know that we want to get bogged down in this one, but I hear what you are saying. And I know that you feel very passionately about it. I hear what Jan is saying. And I know that there is a great deal of energy around that as well. And one of the ground rules we set at the

1 beginning of our process for deliberating is
2 that if you wanted to include in the report an
3 alternate view, that we would give you an
4 opportunity to do that.

6 strongly that we ought to strip pricing out of
7 that, out of those contracts, or make that
8 recommendation to the Administrator, offer us
9 an alternate view.
few of us. And I will speak for myself. I would sign onto that with you.

MEMBER SHARPE: I may do just that. I mean, the view I have exposed before, the prices ought to be good. They ought to be leveraged. They ought to be good prices. They ought to be supported. That's more a comment on products than services, but that is how I would finish that thought.

I think we are going to be asked individually and as a Panel, are these prices any good? And I think I just talked to that.

1 And what did you do to improve them?

4 price. They do that. The problem I have, as
5 I said, is the aging of those prices because 6 we don't have the resources to update them as
7 regularly, as fast, as quick as we should. 6 we don't have the resources to update them
7 regularly, as fast, as quick as we should.

MEMBER SCOTT: Every KO up there believes they are trying to get the best MEMBER SHARPE: I don't think that is a true statement because it is a good price for that vendor.

MEMBER SCOTT: Yes. Absolutely.
CHAIRMAN BRANCH: All right. So this is one, you know, Pat, I would just ask you to make a note we might potentially have an alternate view offered here. Think about what you want to do, Tom. And if you want to give us a short alternate view, you know, work something up. And we'll figure out how to insert those into the organization of the report.

MEMBER SCOTT: Yes. The only thing is please reference the fact that it is

1 statutory. At that point we're talking
2 statutory change.

4 that. I mean, how do we feel collectively
5 about answering the question, what do we do to
6 improve these prices? This is a bad economy.
7 There's a lot of volume through these
8 schedules.

MEMBER JONES: No, we don't.
MEMBER SHARPE: Why?

2 report -ask for it. orders to us. for that?

MEMBER JONES: Agencies don't

MEMBER SHARPE: You could simply

MEMBER JONES: -- their task

MEMBER SHARPE: BPAs?
MEMBER JONES: Yes. You can't ask

MEMBER SCOTT: We don't have the capability of collecting it and collating. That is one of the other recommendations that we have already got in there is we have got to collect this data so we can start the feedback look to reestablish and reconsider pricing on a more timely basis.

CHAIRMAN BRANCH: Yes. You know, let me take a shot at that. I feel obligated to do that because I think I am going to have to speak for this report as Chairman of the Panel once it is issued.

What have we done to improve the

1 pricing here? I think what we have done is we
2 have made a set of recommendations to the
3 Administrator. I think we are in the process
4 of making a set of recommendations to the
5 Administrator that fundamentally re-architects
6 the way GSA and the agencies work together to
7 ensure reasonable prices.

9 that we are going to recommend to the
10 Administrator that he clarify the policy for
11 his own people as to how to arrive at a fair 12 and reasonable price.

So the first of those would be and

The second piece is that GSA
disclose to the agency ordering officer how it
came to that fair and reasonable price determination so that the agency ordering officer can exercise his independent judgment with respect to how aggressively to seek a price reduction under the schedule, which is an allowable business practice.

Thirdly, we have given GSA a recommendation to take the lead on creating a

1 system of data collection which would allow it
2 to use the data to be gathered from individual
3 agency orders to really start to leverage
4 those prices, to go back in to vendors after
5 a certain amount of activity under the
6 schedule and say to a vendor, "You know, I
7 know you gave me a schedule price of $\$ 50$ for
8 this program analyst. But, you know, I have
9 looked at a year's worth of data. And you
10 have never sold that program analyst for more
11 than 37.50 an hour. And that really ought to 12 be reflected in your schedule price."

And, fourth, to make it clear to GSA contracting officers that they not only should look vertically but horizontally when they go to establish that price reasonableness and they should use the data we talked about collecting to refresh those prices.

So can I say that we with one wave of a magic wand have done anything to instantaneously improve these prices? Absolutely not. Can I say that we have given

1 the Administrator an architecture to go do
2 that, an architecture that can be built with
3 the cooperation of ordering agencies? I would
4 say resoundingly yes, we have done that.

6 question. This is what we have done to help
7 improve those prices. You know, I think we
8 are moving closer to the vision that you have
9 often expressed in this Panel, which is we really ought to be acting as a government that uses the information it holds to leverage our combined buy-in power.

We are just not in a position --
you know, our systems and DOD don't talk to each other. You know, heck, my systems in Navy don't talk to each other. It's not pretty. And we've got to disentangle ourselves from it.

Okay. Next paragraph. Any comments on it?

MEMBER CHVOTKIN: Mr. Chairman, I would just raise that the last sentence, it

1 says the ordering agencies could use this
2 information. I think that is a little weak.
3 And we had heard from the ordering activities
4 and purchasers that they would substantially
5 benefit from the information. It's a lot
6 stronger suggestion than the ordering agencies
7 could.

8

Well, maybe you could use the information or maybe not. I think even the discussion right here would tell us that there would be substantial benefit.

CHAIRMAN BRANCH: Would you like to propose a change in the verbiage?

MEMBER CHVOTKIN: Yes. I would strike the words "could use" and insert the words "would substantially benefit from."

MEMBER SCOTT: And I'll smooth out the rough edges.

CHAIRMAN BRANCH: Other comments on that paragraph? I think we lose our quorum when you leave.
(Whereupon, the foregoing matter

1 went off the record at 11:12 a.m. and went
2 back on the record at 11:13 a.m.)

4 on that paragraph?

6 the intent of the first sentence.

8 Is it the sentence that starts, "While GSA
9 states that competition requirements"? Okay.
10 You're in the next paragraph. So does anyone
11 have any comments, final comments, on the
12 paragraph that Alan has suggested an amendment 13 to? If not, we'll move on to the next 14 paragraph.

18 And then I will go back and make sure. "The
19 Panel found that GSA has limited and in some 20 instances no order data available for its own 21 use as well as for use of the ordering

22 agencies."

2 about, that GSA does not currently collect
3 data on the orders. Sometimes it has it, but
4 that is just happenstance, not through a
5 systematic method of collecting it.

7 need to be a little bit more specific, then,
8 if we're going to talk about the data that
9 we're referring to for GSA and the data for 10 the ordering agencies because that is

11 different. The GSA data and the ordering 12 agencies' data is two separate data sets.

21 mean, if we're establishing BPAs in our
This is just what we were talking

MEMBER JONES: Well, I think we

MEMBER CHVOTKIN: Let me just ask,
Jackie. When GSA as a buying activity places orders off the schedule, does the schedule's office have visibility into that transaction set?

CHAIRMAN BRANCH: When we as an agency order off the schedules? Well, it depends. It depends on who the office is. I office, let's say, for example, and we're

1 establishing a BPA against a mobile schedule, 2 of course, we have the contracts there.

5 formation and the data that an ordering agency
6 would use in placing the task order are two
7 different data sets. That is what I am
8 getting at.
But I guess what $I$ am referring to is that the data that we would use at contract

MEMBER SCOTT: I think that is the crux of our problem. Right?

MEMBER CHVOTKIN: Exactly. I was looking here at GSA as an ordering agency no different from the Interior Department or Treasury or VA.

We don't even need that because what we are really trying to get at is the flip side of the prior paragraph, which is GSA has limited data available for the use of the ordering agencies about prices, orders and prices, or prices on orders.

MEMBER SCOTT: Well, we're back to the refresh issue. I mean, to me the sentence

1 is the crux of what came up, what is the
2 backbone of the recommendation to try to
3 collect data and share data so that we know
4 what the orders are that were placed against
5 our contracts to know if they are getting
6 better deals than what we have got on the
7 basic contract.

9 based on the services acquisition reformat.

11 this sentence is that we have limited data in

MEMBER SCOTT: But it also --
MEMBER PERRY: I understand the

1 distinction. I don't know what we're trying
2 -- the point originally -- and this is
3 suffering a little bit from splitting some of
4 this up. 6 made by this paragraph, which followed another

7 paragraph on data originally, data
8 transparency, is that I thought we talked
9 about and agreed that it was really a circular 10 use of data that would continually -- what we

11 were trying to get to and we were trying to 12 make recommendations on should be a circular 13 informing of if GSA is going to set these 14 prices in the contract schedule, then it needs 15 to be informed as to what is happening in the

The point that was trying to be marketplace in which the schedules are serving.

And also the contracting officer at the ordering agency needs to know what the other pieces of the information are that are coming into the equation, which obviously they are relying in some part on as long as we are

1 maintaining that GSA does create this price
2 that is fair and reasonable.

21 the very high end, where there are schedule
I thought I heard from both ends of that, both sides, both ends of that circle, both polars of that circle that they're feeling that it was inadequate in order to get to the state that our Chairman just eloquently set forth. And I hope we captured that in every word.

I am going to pile onto that. I am going to come out of this that we shouldn't have a system where any contracting, individual contracting, officer is using as a basis for their determination of fair and reasonableness any singular price in the schedule that isn't backed up by good market data as to what is happening in the marketplace.

I have on the other spectrum from your $\$ 50$ real examples where, for example, at prices for people, services that would equate

1 to over a million dollars a year to pay for
2 that person on a full-time basis on a project
3 that you may have going. And that is
4 outrageous.

6 officers use that as a basis for their price
7 reasonableness because they thought GSA
8 somehow had come to some conclusion that that
9 was a good price at five, six, seven hundred 10 dollars an hour. And we all know that that is

11 not the case for work that is happening at the

I want a world where we don't have those kinds of prices sitting there being sold as fair and reasonable, that then we have to have contracting people go behind that and have to get it back to where it should be for the work that is being done.

That is what I want to come out of this, out of these recommendations.

MEMBER SHARPE: How do we do that?
I like the way you described the value. I

1 think it was very well-said. How do we do
2 that? If we are going to come out with a
3 specific recommendation, those prices might be
4 fair and reasonable for GSA purposes to form
5 their contract, but it's not for an order.

7 going to make a recommendation around the
8 data? Are we going to make a specific
9 recommendation what GSA ought to do, a
10 mandatory contract clause, everything goes
11 into Advantage? I don't know what the answer 12 is.

14 there, I think it would solve a lot of the
15 problems that I see with the use of the 16 schedules.

21 transparency between GSA and the ordering
22 activities' pricing.

5 you the recommendation as it is presently
6 worded. Recommendation number 10 in the
7 document that we got from Pat, "The
8 Administrator of GSA develop a solution that
9 captures pricing at the order level and makes 10 it available to the contracting officers at

11 both the schedule and order levels to conduct
MEMBER SHARPE: Agree.
MEMBER SHARPE: I think we agree around that transparency. The specific --

MEMBER SCOTT: Yes. Let me read market research, determine fair and reasonable pricing at the contract level, and competition at the order level."

So yes, we are not going to tell them how to do it. We are going to tell them what we want for the outcome.

MEMBER SHARPE: Okay. What about to Glenn's comment? Is there a recommendation that prices not be considered fair and reasonable for an order?

CHAIRMAN BRANCH: No. I think we

1 a lot of discussion around that. And I think
2 the compromised position on that was that GSA
3 disclose the basis of their price
4 reasonableness determination. And we did that
5 I think with some strong counsel from Debra
6 not to forget the small agencies.
So if you have got a schedule
8 where the GSA schedule contracting officer
9 said, "Hey, this price was determined to be
10 fair and reasonable on the basis that I sell
11 you onesies and twosies at a small volume" if
12 you've got a contracting officer how
13 literally, say, just wants to buy temporarily
14 help to pick up the phone for six months, you 15 ought to be able to do that.

21 aggressively seek a discount.

So I think that that was kind of

1 the compromise. And I think the compromise
2 was really driven by the fact that sometimes
3 we want to buy smaller quantities and when we
4 often buy those small quantities in small
5 agencies, where they don't have the
6 wherewithal to exercise the kind of
7 sophisticated contract management techniques
8 that the rest of us might have and large
9 activities.
MEMBER CHVOTKIN: Mr. Chairman, just, again, I apologize to my colleagues about the schedule, even for this morning. Can I ask for you to tell us, then, what the plan is between now and Monday?

CHAIRMAN BRANCH: I think we're
looking at some of this cold, at least in kind of a non-unified format. Let me put it that way. So what I would like everybody to do over the weekend is to really look at the pieces you have.

If you have issues with the language as drafted, please mark them up and

1 come ready to discuss those markups on Monday.
2 And let's hit it hard because I fear that we
3 may well have the same kinds of challenges on
4 Monday.

5
6 I have got a plane to catch. I think Lesa may
7 have to leave early as well. And I would ask
8 Pat this afternoon if you could follow up with
9 the rest of the Panel members who are not here
10 to verify that we will have them on Monday
11 because I would prefer not to waste anybody's
12 time coming into Crystal City if we're not
I have got to leave early, I know. going to have a quorum for at least part of the day. So if I could ask you to do that and communicate with us this afternoon or early evening by e-mail, that would be helpful.

MEMBER PERRY: So could we clarify
what we are going to spend our time focusing
on? Is it this document that you have? I don't want to waste any time on the --

CHAIRMAN BRANCH: I think yes, I

2 which things we are going to focus on trying 3 to fit into the original outline and then just 4 focus on that. So if I see, if you agree that 5 we are going to use the thing, what you wrote, 6 then I will go back to what I did here. And

7 let's forget that. I'll try to do something 8 with this.

MEMBER PERRY: Let's agree on

CHAIRMAN BRANCH: I would like to focus on, I guess, Lesa's version of the Perry edits. I think it is the most comprehensive piece that we have. And I guess we talked about roles and responsibilities. So we're going to have to chop that up and integrate that.

But it seems to me, interestingly enough, we seem to be assuring ourselves that we have really come to the right set of recommendations. I think that is an important and useful thing.

I think the findings and
recommendations are primarily embedded in that

1 document. So let us focus over the weekend on
2 really taking a good read of that document.

If you really can't live with the way things are worded or if you really can't live with what we said here, we need to talk about that, run that to ground as quickly as possible, actually talking about this one.

MEMBER SHARPE: Which one is that?
CHAIRMAN BRANCH: I think we have a couple of versions of this running around: one in Times New Roman and one in Arial. But they are both the same. The content is the same, yes.

MEMBER PERRY: So, Pat, could you send the one with your comments to all of us on this document and the other one we covered this morning? My suggestion is take the piece that I gave you. You need to ditch, throw that.

I'm looking at Pat, when you send stuff out, not send out this one that I have that was buried in the outline. Okay?

5 Pat, why don't you go ahead and accept all the
6 changes on this document that we have been
7 working on today, put today's date on it, and
8 redistribute that so that everybody will have
9 what we have done as of noon today, put the
10 noon today version. Everybody then on the
11 Panel will have that. And if that could get

21 document, I will take the pieces that Jackie
CHAIRMAN BRANCH: Right. So we can get focused on where we're at. So which ones are we really focusing on?

MEMBER CHVOTKIN: May I suggest, out early this afternoon, then that could be the basis on which we re-edit the document.

CHAIRMAN BRANCH: Alan, I think that is a very good plan. Is everybody okay with that? So we'll take what we have done to this point today. And, Pat, if you will get that out to everybody, that will be the focus of Monday.

MEMBER SCOTT: When I get Pat's and Judith originally wrote up about the

1 schedule in the program and insert them. I
2 don't think I will get that done before Pat 3 does her thing.

4

5 And then I need to talk with you to see what
6 you did on this. And we'll see what can be
7 integrated from here because you have got some
8 good things there.
So I will insert what she did.

CHAIRMAN BRANCH: All right. So

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    assuming --
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MEMBER SCOTT: So we will do a little integration of your two documents.

CHAIRMAN BRANCH: All right. So assuming that Pat is going to send out an all-Panel e-mail and you are going to do that, would it be possible for you to then get that to the Panel before Monday?

MEMBER SCOTT: I will try.
CHAIRMAN BRANCH: Okay. I mean, that is all we can ask. And, you know, I don't know that that is critical to what we need to talk about on Monday, but I think the

1 closer we get to a complete document that can
2 be read in context, the better off we are.

5 together and worked on just running the
6 documents through for flow and we agreed to do
7 the Arial font and we agreed that we would
8 capitalize the word "Panel," we did little
9 nintoids of that kind, the intent was that the
10 recommendations document would drop in in
11 toto, just drop into that section. So that

MEMBER PERRY: Yes, Pat. Just
drop the recommendations into that document. Let's use her document as the master document, have one document.

CHAIRMAN BRANCH: All right.
Given that we have some Panel members that need to depart, I will turn it over to Pat to kind of close it up.

MS. BROOKS: Just one question.
Given that you have to leave early Monday,

1 would you want to start at 8:00? And I could
2 include that in my message.

CHAIRMAN BRANCH: Yes, starting at 8:00 is fine. Do I hear 7:30? Just kidding. I think let's choose 8:00. That is a civilized hour to start.

MEMBER SCOTT: I am getting dropped off at 7:00. So 7:00 is okay with me.

MS. BROOKS: Yes. The meeting will be back here on Monday.

CHAIRMAN BRANCH: 8:00 o'clock. All right. Well, it's a deal.
(Whereupon, the foregoing matter was recessed at 11:32 a.m., to be reconvened on Monday, March 2, 2009 at 8:00 a.m.)

| A | 30:3 43:1 67:20 | 46:7 |  | beginning 34:1 |
| :---: | :---: | :---: | :---: | :---: |
| iated 2 |  | guit | available 4:18 | 69:1 |
| able 14:18 46:10 | 5:1 85:8 | amendment 77:1 | 43:19 77:20 79:18 | behalf 49: |
| 62:1 86:15 | advanced 48:1 | amount 12:20 | 30:14 85:10 | believe 16:8 31:9 |
|  | 67:17 | 13:15 38:7 | enue 10:5 | 37:11,21 41:1 |
| 65:8 70:11 7 | advantage 5:6,7,20 | analysis 44:10 | award 7:3 22 | 42:9,19 49:1 |
| ing 17:1 | 80:15 84:11 | analyst 57:11 74: | 24:11,16 29:1 | 50:17,20 |
|  | ADVI | 74:10 | 36:2 55:9,9 57 | believes 70:3 |
| 14:20 | Af | analysts | 6:3,10,13 66: | belongs 18 |
| essible 15:2 | afterno | Andy 32:11,20 | 6:20 | benefit 76:5,11 |
| plishes |  | Andy's 33:5 | av | best 2:10 70:3 |
| ccount 61:8 |  |  | awards 1:3 33:12 | better 3:14 |
| accountability | agencies 6:6 9:5, | answer 21:137 | 35:17 | 46:1 80:6 93: |
| 22:16 | 29:20 49:10 50:17 | 84:11 | 17:1,2:2 | yon |
| accurate 4:9 20:19 | 2:2 61:19 64:10 | answering 71:5 | 77:1,2 94:14, | ids 57:10 |
| 36:17 37:4 44:2,8 | 72:1 73:6 75:3 | anybody 18:11 |  | big 15:7 |
| 9 | 77:22 | 27:3 39:2 42:1 | $\frac{\text { B }}{\text { bet } 0 \text { 0.13 20:11 }}$ | billing 44:15,15 |
| accuratel | 8:10,12 79:19 | :22 64:18 | :5 8:1 | bit 7:17 16:14 |
| 6:12 | 80:13,14 83:12 | an | 31:1 32:6 33:8 | 30:21 |
| e | 86:6 | anyway 33:21 | :9 41:4,8,12, | 68:8 78:7 81:3 |
| wledged 42:3 | agenc | ap | 46 | bogged 68:17 |
| acquisition 39:4 | 25:17 | ap | 81:61:6,752 | bolster 7:17 |
| 80:9 | 29 | ap | :16 58 | BPA 79:1 |
| acting 30:2 | 74:3 78:19 79 | appl |  | BPAs 71:14 72:7 |
| action 24:18 31:11 | 79:12 81:19 | 63:10 | 7:18 79:21 83:17 | 78:21 |
| 31:18 32:3 41:6 | aggress |  |  | RANCH |
| activities 15:21 | 86:21 | appropria | backbone 80 | 2:3 3:4,13,19 4:1 |
| 76:3 84:22 87:9 | aging 70 | :12 | backed 82:16 | 21 6:4,14,21 7:6 |
| activity 17:10 22:6 | ago 16:7 | architectur | background 6:12 | 7:9 8:4,10,16 9:1 |
| 74:5 78:14 80:20 | agree 43:12 57: | area 9:22 19:19 | 11:17,19 19:2 | :11 10:11 11:4,7 |
| ad | 58:3 63:4 65:8 | argue 38:20 57:8 | bad 58:17 67:14 |  |
| 16:7 22:5 47:21 | 68:1 | argument 57:5 | 71:6 | 18:12 19:12 21:20 |
| 48:2 60:22 | 85:2 89:1,4 |  | balanced | 23:9 24:17 25:12 |
| added 21:6 | agr | 34:4 90:11 93:7 | ball 58:4 |  |
| n | ah |  | bar 12:12 1 | 28:16,21 29:6 |
| additional 14:6 | 66:13 |  | base 24:12 | 31:4 32:22 35:12 |
| address | ai | ent | based 5:13 12:22 | 36:10,14 38:18 |
| 49:8 | Alan 1:13 | arrive 73:11 |  | 0:6,12,21 43:10 |
| addressed | :12 91:14 | asked 69:20 | ba | 3:16 45:7 46:6 |
| 30:16,17 |  | assembled 7:10 | basis | 46:22 47:13 48:18 |
|  | al | assignment 20:15 | basis 33 | 49:1 50:5 51:21 |
|  |  | 2:10, | 5:7 | 55:17 58:19 6 |
| adequate 4:8 8:9 | all | as | 6:15 72:16 82:14 | 62:9,19 63:7 |
| adequately 37:9 | all | at | 83:2,6 86:3,10 | 15 7 |
| Administration 1 | alternate 69:3,9 |  | 91:13 | 71:9 72:17 76:12 |
| 1:15,17 | altern |  |  | 78:18 $85 \cdot 22$ |
| Administrator | altern | 2:13 | becoming 64:7 | 78:18 85:22 87: |

88:21 89:9 90:9
91:1,14 92:9,13
92:19 93:17 94:3
94:11
break 12:13 34:15
bridge 68:2
bring 8:21 9:2
11:12 23:11 26:19
broke 34:15
BROOKS 1:21
13:4 27:6 46:20
93:21 94:9
brought 28:11
build 68:10
built 75:2
bulletize 19:19 23:20
bullets 22:16 24:7 28:7
buried 90:22
business 4:10,14
5:3,12 12:1,4 13:13 14:22 52:15 52:16 53:5 73:20
buy 52:20 64:10,20 64:21 68:13,13,14 86:13 87:3,4
buying 49:12,20 52:17 53:6,16 78:14
buy-in 75:12

| C |
| :--- |
| call 8:6 |
| called 27:9 |
| calling 27:12 28:13 |
| capability 12:12 |
| 72:11 |
| capitalize 93:8 |
| capture 4:12 21:3 |
| captured 82:8 |
| captures 85:9 |
| care 40:7 |
| carried 16:20 |
| case 29:15 30:13 |
| 56:9 83:11 |
| cases 15:16 36:3 |

40:9 49:10 52:1
54:2,10,21 55:2 62:21
catch 32:18 88:6 categories 44:5

49:13 52:12,13
53:17 54:9 56:12
56:17 65:3,5
68:14
category 23:19
51:9,10,19 56:21
caught 64:14
caused 29:17
causing 41:10 certain 14:20 74:5 certainly 53:2 59:3

59:20,22 67:10
Chair 1:9,12
Chairman 2:3 3:1
3:4,13,19 4:15:21
6:4,14,21 7:6,9
8:4,10,16 9:1,11
10:11 11:4,7 12:6
12:15 16:6 17:4
17:15 18:12 19:12
20:12 21:20 23:9
24:17 25:12 26:4
26:17 27:5,8
28:16,21 29:6
31:4 32:22 33:6
35:12 36:10,13,14
38:18 39:22 40:6
40:12,21 43:10,16
45:7 46:6,22 47:4
47:13 48:18 49:1
50:5 51:21 55:17
58:19 62:7,9,19
63:3,7 65:12
67:15 70:12 71:9
72:17,20 75:21
76:12,19 77:3,7
77:15 78:18 82:7
85:22 87:10,15
88:21 89:9 90:9
91:1,14 92:9,13
92:19 93:17 94:3
94:11
challenges 30:1
42:10 88:3
chance 9:21
change 27:1 43:4
46:20 54:1 63:8
71:2 76:13 77:17
changed 16:14 28:19
changes 2:6 3:6 91:6
changing 3:11 33:3 50:1,3
chapter 4:19 21:11
21:15,16
characterization 42:5
characterize 38:5
39:16,18
characterized 42:20
chart 11:18 12:4 14:3,8,15 16:10 16:12,19 22:17,17
charter 22:9
charts 12:12
check 31:11, 18
32:4
checking $34: 12$
choose 94:5
chop 89:14
chopping $34: 22$
CHVOTKIN 1:13
3:1,5,17,20 4:7
5:16 12:9 16:6
20:12 30:14 33:6
33:18,22 34:5
35:5 36:7,13,15
38:3 47:4,15
53:20 63:3 75:21
76:14 77:15 78:13
79:11 87:10 91:4
circle 64:15 82:4,5
circular 64:7 81:9
81:12
City 88:12
civilized 94:6
clarification 26:21

29:5
clarifications 7:4 clarified 27:19
clarifies 35:18
clarify 13:9 43:17
73:10 88:17
clarifying 39:5
clarity 37:3
clause 6:20 51:19
54:20 55:3 57:1
58:7 59:5 60:11
60:16 63:2,9,16
66:13 84:10
clauses 44:14
cleaned 35:19
clear 37:15,22 44:1
74:13
clearly 15:19
close 93:20
closer 75:8 93:1
closure 55:21
cold 87:16
collating 72:11
colleagues 87:11
collect 14:21 72:14
78:2 80:3
collecting 60:3
66:14 72:11 74:18
78:5
collection 74:1
collectively 68:2
71:4
color 12:11
combined 11:21
75:12
come 2:15 20:11
23:2 24:18 33:8
51:6,7 52:9 63:17
82:11 83:8,19
84:2 88:1 89:18
comes 9:4 37:5
57:9 58:17
comfortable 24:5
38:18 43:7 49:17
coming 17:11
81:21 88:12
comma 27:20

53:21
comment 5:5 34:6
34:8 54:18 69:18
85:19
comments 9:12
11:5 18:3 28:6
36:11 62:7,16
75:20 76:19 77:3
77:11,11 90:15
commercial 59:15 commerciality 61:11,15,17
common 3:16
communicate 88:15
companies 56:5
comparison 16:5 16:15
competing 56:5,6,7
competition 77:9 85:13
competitive 59:20
complete 9:3,13
44:2 93:1
completely 35:15
43:14 63:4
compliment 4:2
comports 44:17
comprehensive 89:11
compromise 87:1,1 compromised 86:2
concept 47:6
concern 9:20 20:13 29:17 41:11 62:12 66:18
concerned 20:17 57:6
conclusion 83:8
conduct 85:11
confidence 66:17
conflicted 59:4
confusing 30:20
80:10
consensus 12:16
49:18 60:7 68:7
consider 66:9,10

| considered 85:20 |  | 79:4,5,7,18 80:3,3 | 54:15 | documentation |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | nt 9:9 12:22 |  |
| 12:3 | 43:15 84:20 | 178 | 19:3,17 | nents 30 |
| stitute 47:11,18 | correctly 59:6 | database 14:20 | 20:10 26:1 56: | 46:21 92:12 93 |
| sultation 22:17 | correlate 45:18 | date 5:2 91:7 | 8:4 78:11 79:7 | 3:12 |
| ntent 28:22 | correlates 10: | dated 32:14 | 9:13 80:17 | OD 75:14 |
| 32:20 90:12 | Council 1:13 | day $68: 3$ 88: | difficult 59:8 | doing 17:3 25:22 |
| content | counse | deal 68:21 94 | digging 20:8 | 34:19 41:17 50 |
| context 7:21 11:10 | counterbalanci | deals 80:6 | direct 53:10 | 50:19 51:15,17 |
| 0:19 38:20 39:7 | 38:14 | Debra 29:2 | directs 9:1 | dollars 1 |
| 39:20 40:14 93:2 |  | 93:4 |  | 14:12 15:1 51 |
| continually 81:10 |  | decide |  | 83:1,10 |
|  |  |  |  | double-ch |
| contract 3:16 9:6 | 15 | , | , | 3:13 |
| 4 25:14 54:13 | rier | definition 65 | disclosures 45: | downplay |
| :1,4 56:10 | course 58:10 60:12 | delete 63:20 | 45:21 | draft 3:2 8:1,7 14:7 |
| :18 61:16,22 | 79:2 | deliberating 69 | discount 61:7 | 21:1 22:7 26:19 |
| 15,15,16 66:1 | cover 31:7 | depart 93:19 | 86:21 | 27:9,12 |
| 7:13 68:4 71:19 | covered 90:16 | Department 1:14 | discounted 43:9 | drafted 11:15 |
| 80:7,16,19 | create 22:15 82: | 1:15,18 79:13 | discounts 44:3 | 27:14 87:22 |
| 10 | ate | dependin | discr | drafters 2:12 |
| 85 |  |  | discuss 33:3 88 | drafting 24:22 |
| contracting 7:19 | critical 92:21 | derivative 56:21 | discussed 6:19 | drafts 25:4 |
| 18:7 22:22 23:1 | criticism 33:16,1 | describe 6:9 23:3 | 27:18 | Drive 1:9 |
| :16 26:6,12,13 | crosswalk 28:8 | escri | di | diven 87:2 |
| :22 39:9,17 | crux 79:10 80:1 | description 4:8,9 | discussi | drop 8:3,18 24 |
| (3:3,8 44:10 50:4 | Crystal 1:9 88:12 | 6:6 15:20 22:4 | 0:13 26:14 36 | 93:10,11,14 |
| 159:16 61:21 | crystallize 63:5 | :19 | 60:2 | dropped 8:8 94:8 |
| :574:14 81:18 | CSP 24:13 44:1,8 | descriptions 21:7 | 63:5 76:10 86:1 | dropping 28:2 |
| 82:12,13 83:5,16 | 4,5,14 | Designated 1:2 | discussions 31:9 |  |
| 85:10 86:8,12,20 | 1:10 | detail 6:137 | disentangle 75:1 | Ds 6 |
| 9-22 |  |  |  | 13 |
| contractors 5:13 | currently 78:2 | determinatio | display $16: 18$ |  |
| contractors 5:13 | currently 78:2 | :10 | distinction 81:1 distributed 19:6 | r 3:3 10:3 |
| 51:7 61:6,12,18 |  | 56:8,16,20 62:22 |  | $\begin{array}{r} \text { r 3:3 10:3 } \\ \text { 30:15 88:5 } \end{array}$ |
| 2:2 | cut | 2:1 | di | :15 91:12 93 |
| $17: 8$ 29:15 | 34:19 | determin | division 11: | 28 |
| 19 55:10 57:19 |  | 29:21 | document 12:12 | 14:3 |
| 771:15 79:2 | D | determine 33:13 | :10 25:2 27:1 | 24:1 |
| 6:5 | data 13:1,14, | 35:7 36:1 55:7 | 27:13 28:3,19 | conomy 71:6 |
| trad | , | 7:17 58:2,13 | 29:10 30:5 31: | 13:10 |
|  | 16:171 | :19 65:22 85:1 | 32:2 37:6 47:1,2 | edges 76:18 |
| convention 67:12 | 16 60:3 |  |  |  |
| co | 1:2 | develop 62:10 |  | its 21:2 27:9, |
|  | , |  | ,10,14,15,15 | 37:13 89:11 |
| co | 78:3,8,9,11,12,12 | dichotomy 54:14 | 93:16 | education 1:16 |


| :4 | everybody 26:21 | favored 58:7 | folks 7:18 50:19 | G |
| :---: | :---: | :---: | :---: | :---: |
| effect 44:14 | 27:1 28:20 87:18 | fear 88:2 | :14 57:16 | game 58:4 |
| regious 45:2 | :8,10,15,18 | February 1:5 31:2 | follow 3:9,9 24:15 | gathered 74:2 |
| either 4:10 17:1 | ve 59.9 | federal 1:22 61:18 | 88:8 | general 1:1,14,17 |
| 30:22 33:1 36:1 | ctly 28:22 79:11 | feedback 72:14 | followed 42:14 | 5:4 6:19 7:12 |
| 41:2 | example 3:6 15:11 | feel 43:768:19 69:5 | 81:6 | 13:2 |
| electronically 8:15 | 25:10 78:22 82:20 | 71:4 72:18 | 26:22 | generally 31:7 |
| 9.9 | examples 82:20 | feeling 20:782: | 8:19 93:7 | German 36:6 |
| element | ex | figure 70:18 | ote 29:10 | getting 59:4 79:8 |
| eliminate 47:17 | exception 37:19 | file 8:11 | 30:21 36:12 41 | 80:5 94:7 |
| ELLIOTT 1:9,12 | 40:5 | files 2:11 6:16 7:14 | 80:8 | give 13:19 23:5 |
| eloquently 82:7 | exchange 36:22 | fill 39:11 | forces 52:15,17 | 69:3 70:17 |
| else's 28:20 | exercise 26:7 29:15 | filled 21:18 | foregoing 4:4 76:22 | given 39:14 49:15 |
| embedded 89:22 | 36:2 73:17 87:6 | final 58:12 77:11 | 94:13 | 56:4,13,18 73:21 |
| emotionally 45:1 | exist 5:9 | finally $2: 4$ | forget 86:6 89:7 | 74:22 93:18,22 |
| emphasis 26:10 | experience 44:4 | financial 42:21 | forgotten 39:11 | gives 9:3 |
| emphatic 3:8 | 49:16 | 49:3 | form 39:12 42:7 | Glenn 1:15 15:4 |
| Employees 44:3 | exposed 69:14 | find | 56:13 84:4 | 27:12 28:13 30:8 |
| ends 48:1 82:3, | express 59:21 | 0:2 | formally 30:10 | 33:17 34:21 35:20 |
| energy 68:21 | expressed 48: | finding 20:5 42 | format 18:9 20: | 41:7 49:9 54:14 |
| engineer 57:11 | 75:9 | 46:19 | 87:17 | 54:15 84:1 |
| engineers 49:4 | extent 4:14 17:6 | findings 15:8,18 | formation 25:14,15 | Glenn's 85:19 |
| ensure 60:7 73:7 | 18:21 31:13 42:14 | 19:7 20:22 22:13 | 61:22 65:16 79:5 | go 2:9 8:14,19 32:6 |
| entered 33:4 | e-mail 88:16 92:15 | 26:18 43:22 44:7 | 80:16,19 | 34:21 36:12 41:8 |
| entry-level 48:12 | e-mailed 31:16 | 47:3 62:11 89:21 | forth 15:21 38:9 | 0:6 |
| 49:5 | e-tools 5:5 15:22 | fine 48:19 53:13 | 82:8 | 58:8 |
| environment 50:1 |  | 54:1 | found 20:3,7 36:19 | 58:12,20 63:16 |
| 59:20 | F | fing | 41:20 43:2 77:19 | :19,21 66:13 |
| envisioned 18:5 | face 10:15 | finish 69:19 | fo | 4:4,16 75:1 |
| 23:17 | itate 53:5 | first 7:1 18:18 21:8 | four | 718 |
| eq | facilities 67:6 | 57:18 73:8 77:6 | framework 39 | 91:5 |
| equation 81:21 | fact 6:15 28:12 | 77:16 | frankly 69:10 | goal 3:18 53:10 |
| error 39:11 42:8 | 42:2 43:3 55:19 | fit 23:1 | Frequency 44:6 | goals 4:9 |
| especially 57:16 | 70:22 87:2 | five 29:16 83:9 | Friday 1:5 | goes 16:18 21:10 |
| Essig 48:7 49:7 | fa | fixed-price 53:6 | front 58:14 | 38:15 42:13 45:10 |
| establish 39:7 | failed 67:17 | flaw 38:22 39:16 | FRYE 1:14 55:5 | 48:6 64:1 84:10 |
| 74:16 | fair 24:12 38:7 54:2 | flaws 36:19 | 57:14 63:19,22 | going 12:6,21 13:12 |
| established | 54:11 55:8,12 | flesh | 64:6,18 65:18 | 13:16 16:21 17:7 |
| establishes 9: | 57:17 58:2,14 | flip 79:17 | full 34:1 | 18:17 20:4,11 |
| establishing 62:4 | 64:8 65:22 66:6 | flow 14:8 53:15,19 | fully 23:4 62:11 | 21:21 23:7,12 |
| 78:21 79:1 | 73:11,15 82:2,14 | 93:6 | full-time 83:2 | 24:18 33:18 37:13 |
| est | 83:15 84:4 85:12 | focus 52:7 54:19 | fundamentally | 37:14 38:9,12 |
| evaluating 7:1 | :20 | 89:2,4,10 90: | 73:5 | 40:22 41:3,10,21 |
| evaluation 24:10 | fairest 46:7 | 91:18 | further 44:18 | 46:3 54:1 55:5,7 |
| 40:4,9 | fairly 43:2 60:19 | focused 62:15 91:2 | 54:17 | 55:17 57:17,21 |
| evening 88:16 | far 25:21 68:3 | focusing 50:2,3 | F.Y 4:17 16:13 | 58:13,16 69:20 |
| events 46:1 | fast 70:7 | 88:18 91:3 | 44:7 | 72:19 73:9 78:8 |

Neal R. Gross \& Co., Inc.
(202) 234-4433

| 81:13 82:10,11 | 89:10,12 | 64:22 68:12 | 71:12 75:11 76:2 | 38:9 45:3 62:19 |
| :---: | :---: | :---: | :---: | :---: |
| 83:3 84:2,7,8 | guidelines 2:20 | hundred 83:9 | 76:5,9 80:12,16 | 63:11 71:10 78:14 |
| 85:15,16 86:18 | guy 52:9 | hundreds 86:18 | 80:18 81:20 | 91:21 |
| 88:13,18 89:2,5 | guys 13:6 | I | informed 81:15 | Jackie's 22:14 |
| 89:14 92:14,15 |  | $\frac{1}{\text { idea } 35 \cdot 3 \text { 40:14 }}$ | informing 81:13 | Jackie-Thedlus 8:7 |
| good 2:5 11:3 17:5 | H | idea 35:3 48:14 | infrastructure | Jackson 38:7 |
| 17:12 22:10 32:17 | hand 42:6 86:16 | ID/IQ 55:10 | 60:15 | JACQUELINE |
| 67:2,10,14 69:15 | happen 51:9 | IG 25:9 30:3 32:20 | initial 14:7 29:16 | 1:14 |
| 69:16,22 70:9 | happening 81:15 | 36:19 38:13 39:14 | 36:20 39:1 45:13 | Jan 1:14 57:3 62:14 |
| 82:16 83:9 90:2 | 82:17 83:11 | 41:1,14 42:9,15 | 57:6 | 68:20 |
| 91:15 92:8 | happens 52:5 63:22 | 43:8 44:21 46:9 | initially 29:3 | JONES 1:14 5:11 |
| gotten 38:21 | happenstance 78:4 | IGs 42:16 | insert 8:12 29:4 | 6:2,11,18,22 7:7 |
| government 3:22 | hard 2:18 6:17 88:2 | IG's 30:16 31:1 | 36:18 53:18 70:19 | 9:19 11:16 13:9 |
| 61:9,13 62:2 | heading 22:3 | 32:6 37:15 40:18 | 76:15 92:1,4 | 14:10,16,19 17:13 |
| 68:10 75:10 | hear 5:19 41:9 42:1 | important 7:18 | inserted 53:22 | 19:15 23:16 29:9 |
| grants 17:9 | 55:16,16 68:18,19 | 38:17 39:19 54:5 | instances 77:20 | 30:12 32:12 40:17 |
| graph 14:8 | 94:4 | 55:18 58:21 89:19 | instantaneously | 45:5,8 46:3 54:17 |
| great 68:21 | heard 17:20 34:2 | improve 70:1 71:6 | 74:21 | 61:1 62:18,20 |
| greater 13:16 | 50:17 76:3 82:3 | 72:22 74:21 75:7 | integrate 89:14 | 63:15 64:4 71:11 |
| ground 31:5 68:22 | hearing 41:14 45:9 | inadequate 44:3,15 | integrated 92:7 | 71:16,21 72:1,5,8 |
| 90:6 | 45:17 66:7 67:9 | 82:6 | integration 92:12 | 77:5 78:6 80:8 |
| growth 16:22 | heavily 29:20 | inception 6 | intent 77:6 93:9 | 84:17 |
| GSA 5:18 6:9 7:19 | heck 75:15 | include 6:3 15:3 | interested 58:11 | journeyman 48:12 |
| 9:16 15:21 22:6 | hellbent 58:15 | 69:2 94:2 | interesting 47:16 | journeymen 49:5 |
| 22:22 23:18 24:9 | help 4:21 26:8 68:9 | included 11:18 | 59:2 | JR 1:18 |
| 25:16,19,21 26:6 | 75:6 86:14 | 43:3,22 | interestingly 89:16 | judgment 73:17 |
| 26:12 28:4 30:2,3 | helpful 12:10,14 | including 7:4 40:18 | Interior 79:13 | judiciously 15:13 |
| 30:15 36:19 37:15 | 47:22 88:16 | 42:9 | introduce 49:22 | Judith 28:5 91:22 |
| 39:8 41:14 42:1 | Hey 86:9 | inconsistent 10:15 | 50:2 | July 32:14,21 43:18 |
| 43:21 44:11 54:21 | high 82:21 | 10:20 | introduction 19:1,2 | 46:10 |
| 55:6 57:16,17 | history 28:4 47:11 | incorporated 25:3 | involve 26:1 | jump 45:3 |
| 58:16 59:12,15 | 66:15 67:4 | independent 68:10 | involved 19:17 |  |
| 60:2,4 62:21 | hit | 73:17 | irrelevant 57:12 | $\frac{\text { K }}{\text { keep 18.22 67.9 }}$ |
| 65:19 71:14,18 | hits 5:7 | independently 36:3 | 64:2,12 | keep 18:22 67:9 |
| 73:6,13,21 74:14 | hold 4:15 71:15 | indicate 44:9 | issue 12:8 26:18 | key 25:15 26:3 48:3 |
| 77:8,19 78:2,9,11 | holders 59:18 | individual 50:16 | 33:1 43:4,6 59:11 | kidding 94:4 |
| 78:14 79:12,17 | holds 75:11 | 74:2 82:13 | 79:22 | kind 7:10 8:20 18:4 |
| 80:15 81:13 82:1 | hope 82:8 | individually 69:21 | issued 72:21 | 21:22 35:18 41:9 |
| 83:7 84:4,9,21 | hopefully 45:3 | individuals 25:16 | issues 20:22 41:20 | 46:18 48:9 52:22 |
| 85:8 86:2,8 | 54:15 | 48:5 | 42:4,6 45:17 | 62:10 64:14 65:4 |
| GSA's 42:21 54:2 | horizontally 59:17 | industrial 26:8 | 46:15 65:3 87:21 | 86:22 87:6,16 |
| 54:11 | 74:15 | 41:16 | items 15:7 | 93:9,20 |
| guess 3:13 6:4 | hot 49:14 | information 19:22 | IV 46:18 47:2 | kinds 83:14 88:3 |
| 19:12 25:7 31:21 | hour 64:19 74:11 | 22:17 33:12 35:7 |  | know 9:4 12:10 |
| 39:14 49:8 50:5 | 83:10 94:6 | 35:22 39:5,13 | J | 13:22 15:14 16:4 |
| 53:11 54:18 62:9 | hours 48:17,19,19 | 45:20 61:6,22 | Jackie 3:2 14:6,9 | 17:5,10 18:21 |
| 65:7 79:3 80:10 | 52:12,17,20 57:13 | 62:3 66:16 68:5,9 | 28:3 32:18 37:18 | 23:9,14 24:13 |


| 25:5 30:9,10 31:5 | letter 42:20 | 59:12,16 71:11 | 68:5 69:14 71:4 | 71:11,13,16,18,21 |
| :---: | :---: | :---: | :---: | :---: |
| 32:7 38:8,19 39:1 | letters 42:17 | 79:12 87:16 90:20 | 71:13 78:21 79:22 | 71:22 72:1,3,5,7,8 |
| 39:12 42:3 44:19 | let's 7:9,10 12:16 | looks 21:1 26:21 | 92:19 | 72:10 75:21 76:14 |
| 48:9,11 49:14 | 29:11 46:8 61:19 | lose 76:20 | meaningful 66:11 | 76:17 77:5,15 |
| 57:21,22 58:21,22 | 62:12 63:7 78:22 | lot 2:6 5:19 20:3 | meaningless 40:16 | 78:6,13 79:9,11 |
| 64:20 68:3,9,16 | 88:2 89:1,7 93:15 | 59:1 62:13 71:7 | 57:9 68:15 | 79:21 80:8,21,22 |
| 68:16,18,20 70:13 | 94:5 | 76:5 84:14 86:1 | means 13:20,20 | 83:21 84:17 85:1 |
| 70:17 72:17 74:6 | level 48:10 49:2 | L1301 1:8 | 19:9 | 85:2,4,18 87:10 |
| 74:7,8 75:7,14,15 | 54:4,13 55:1,4 |  | medical 57:11 | 88:17 89:1 90:8 |
| 80:3,5 81:1,19 | 56:10,11 60:4 | M | meeting $2: 7,10$ | 90:14 91:4,20 |
| 83:10 84:11 86:18 | 64:13 65:1 85:9 | magic 74:20 | 20:14 27:18 43:18 | 92:11,18 93:3,13 |
| 88:5 92:20,21 | 85:13,14 | maintaining 82:1 | 49:11 58:5 59:3,4 | 94:7 |
| KO 70:2 | levels 56:7 85:11 | major 26:11 64:8 | 59:6 94:9 | members 1:11 29:5 |
|  | leverage 74:3 75:11 | majority 47:7,18 | meetings 31:16 | 36:22 88:9 93:18 |
| L | leveraged 69:16 | 51:14 | MEMBER 3:1,5,17 | memo 30:2 32:14 |
| labeled 47:5 | life 56:13,18 | making 73:4 | 3:20 4:7 5:11,16 | 32:15 |
| labor 44:5 49:12 | light 10:8 58:17 | management 30:1 | 6:2,11,18,22 7:7 | memory 22:1 45:22 |
| 51:19 52:12,13 | limitations 13:5 | 42:9,17,20 49:3 | 7:22 8:6,12,18 9:7 | mention 30:10 |
| 53:17 56:6,6,7,12 | limited 2:4 77:19 | 53:10 57:10 87:7 | 9:19 11:1,16 12:9 | merge 7:16 11:8 |
| 56:12,17 65:1,2 | 79:18 80:11 84:20 | mandatory 84:10 | 12:18 13:9,11 | 23:8,12 |
| 68:14 | list 14:10 22:22 | man-hours 86:19 | 14:5,10,14,16,17 | message 94:2 |
| lack 67:17 | literally 86:13 | March 31:2 94:15 | 14:19 15:6 16:6 | met 1:8 |
| language 2:16 11:2 | little 4:19 6:17 7:11 | mark 87:22 | 17:13 18:4 19:9 | method 78:5 |
| 43:4 58:12 87:22 | 7:17 16:14 20:21 | market 26:9 59:22 | 19:15 20:2,12 | microphone 60:22 |
| large 29:19 87:8 | 30:21 43:5 76:2 | 68:8 82:16 85:12 | 22:21 23:11,16 | 71:10 |
| larger 12:20 13:21 | 78:7 81:3 92:12 | marketed 10:4 | 24:4 25:5,19 | million 83:1 |
| Larry 11:15 20:14 | 93:8 | marketing 61:7 | 26:20 27:11 28:18 | mind 18:5 23:2 |
| Larry's 17:22 21:8 | live $90: 3,5$ | marketplace 81:16 | 29:1,9 30:8,9,12 | 34:20 35:11 |
| 25:1 | long 16:7 23:10 | 82:18 | 30:14 32:5,12,17 | mine 46:1 |
| laughing 36:9 | 32:15 37:4,22 | markups 88:1 | 33:6,17,18,20,22 | minimal 27:20,21 |
| Laughter 4:3 | 47:20 81:22 | married 17:19 | 34:3,5,6,11,18 | 51:20 64:11 |
| lay 3:20 23:21 | longer 16:16 | MAS 21:15 26:18 | 35:2,4,5 36:5,7,8 | minimizes 53:18 |
| layout 18:11 | look 2:14 11:10 | 27:9 29:2,15 | 36:13,15 37:10,12 | minor 39:10 |
| lead 24:22 50:12 | 17:21 22:7,18 | 47:19 54:22 55:4 | 38:3 39:21 40:7 | minutes 21:21 |
| 55:6,14 60:3 | 24:2 25:1 34:22 | master 27:13 28:13 | 40:17 41:5,8 | 43:17,21 44:1,17 |
| 73:22 | 44:20 46:8 48:9 | 33:19 93:15 | 43:11,12,15 44:22 | minutia 3:22 |
| leading 55:11 | 55:19,21 56:7 | match 27:17 28:20 | 45:5,8,22 46:3 | mired 3:22 |
| leave 36:17 37:6 | 59:10 60:1,9 62:1 | material 22:10,11 | 47:4,15 48:16,20 | missed 20:13 42:11 |
| 38:2,3,6,12 40:17 | 62:3 65:19 72:15 | 49:20 52:21 62:13 | 49:21 50:9 53:13 | 58:5 |
| 67:12 76:21 88:5 | 74:15 87:19 | math 37:20 39:11 | 53:14,20 54:17 | missing 39:12 |
| 88:7 93:22 | looked 11:14 18:6 | matter 4:4 13:7 | 55:5,16 57:14 | mix 48:4,21,22 |
| legislative 67:21 | 30:5 74:9 | 18:15 52:5 76:22 | 61:1 62:18,20 | 49:3 65:2 |
| lengthy 33:9 | looking 6:4,15 | 94:13 | 63:3,10,15,19,20 | mixes 56:5 68:13 |
| Lesa 1:17 20:13 | 10:12,17 13:3 | mean 7:7 9:12 | 63:22 64:4,6,16 | mixture 53:1 54:6 |
| 22:9 24:17 27:10 | 20:8 22:1 25:7 | 13:10 15:14 18:16 | 64:18 65:10,18 | mobile 79:1 |
| 35:5 53:22 88:6 | 28:14,17 34:3,7 | 36:4 40:22 45:8 | 66:3 67:8 69:13 | model 52:17 |
| Lesa's 89:10 | 39:15 41:7 54:5 | 55:10 64:7 65:9 | 70:2,8,11,21 71:3 | modification 51:22 |


| 53:9 | noon 91:9,10 | 9:11 10:18 12:15 | 50:10 63:11 81:2 | 41:3 |
| :---: | :---: | :---: | :---: | :---: |
| modified 37:7 | normally $29: 16$ | 13:11 14:17 18:16 | 1:7 91:22 | part 2:21 11:19 |
| moment 51:13 | note 22:5 29:3 | 21:20 24:17 27:5 | ought 26:10 37:5 | 29:17 30:5 31:14 |
| Monday 2:15 87:14 | 70:14 | 28:21,22 40:12 | 38:13,14 46:10 | 33:2 41:15,18 |
| 88:1,4,10 91:19 | notes 22:2 4 | 49:2 50:13 52:10 | 59:16,17 69:6,15 | 42:21 81:22 88:13 |
| 92:17,22 93:22 | notice 86:20 | 63:7 71:9 75:19 | 69:15,16,17 74:11 | participants 23:18 |
| 94:10,15 | noticed 58:6 | 77:9 85:18 90:22 | 75:10 84:9 86:15 | 26:11 |
| money 17:7 | nugg | 91:15 92:19 94:8 | outcome 52:11 | participation 4:10 |
| months 86:14 | nuggets 25:2 | old 66:18,18 67:5 | 85:17 | 4:15 5:3,12 12:2 |
| morning 2:15 | number 5:13 | once 72:21 | outcomes 49:11 | particular 25:1 |
| 87:12 90:17 | 12:2 15:1 30:16 | ones $34: 1737: 1$ | 51:1 52:8 | 39:15 48:1 62:17 |
| motions 67:16 | 31:6 37:1,3 56:18 | 91:3 | outline 21:4 22:2 | particularly 25:6 |
| mouth 17:16 | 68:12 85:6 | onesies | 27:17 28:8 89:3 | 29:19 |
| move 18:2 26:18 | numbers 4:18 5:8 | OPE 60:12 | 0:22 | parties 19:17 22:20 |
| 35:17 46:16,18 | 5:13 16:13,22 | open 60:21 | outlined 19:22 | 46:8 |
| 77:13 | 47:17 | op | outrageous 83:4 | passionately 68:19 |
| moved 67:19 |  | opinion $37: 15$ 38:4 | outset 55:8 | paste 34:20 |
| moving 75:8 | 0 | 38:6 40:19 41:2 | owe 29:6 | Pat 1:21 2:19 9:8 |
| MSC 44:11 |  | 61:2 | owns 15:21 | 10:18 11:12 13:3 |
| multicolored 21:1 | observation 31:6 | opportunity 6 | o'clock 94:11 | 21:21 26:19 31:15 |
| multiple 1:3 55:9 |  |  |  | 63:8 70:13 85:7 |
| multiple-award | obviousl | option 29:14 | P | 88:8 90:14,20 |
| 57:19 58:18 |  | options 26:7 |  | 91:5,17 92:2,14 |
|  | October | orde | page 12:13,13 | 93:13,19 |
| N | offer 7:3 9:4 69:8 | 24:16 25:15 56:11 | 14:11 21:2 29: | Patchan 32:11,20 |
| nail 44:18 | 9 | 60:4 66:21 77:20 | 33:22 34:4 | Pat's 36:18 91:20 |
| name 16:10 | offered | 78:19 79:6 82:6 | Panel 1:3,8,11 2:11 | pay 83:1 |
| narrative 7: | 44:21 70:15 | 84:5 85:9,11,14 | 11:5 12:16 20:22 | people 13:19 24:22 |
| nature 5:5 38:16 | offering 5 | 85:21 | 21:15 29:2,18 | 48:10,11,13 49:3 |
| Navy 75:16 | offerors 51:6 | ordering 2:19 3:7 | 30:7 31:8 33:5 | 73:11 82:22 83:16 |
| need 6:8 9:8 19:10 | office 30:16 78:16 | 4:19 8:19 9:17 | 34:2 36:22 49:17 | percent 4:15,17 |
| 19:13 22:22 23:3 | 78:20,2 | 18:8 22:6 23:1 | 60:7,14 68:7 | 36:20 37:1,10 |
| 29:4 32:18 34:9 | officer 18:8,8 23:1 | 24:9,14 25:17,17 | 69:21 72:21 75:9 | 40:9 43:13 44:8 |
| 48:10,11,13 51:2 | 23:2 24:9,14 | 25:20 28:5 66:16 | 7:19 88:9 91:11 | 44:11,12,13,14 |
| 52:11,12 65:20 | 25:17,18 26:12,13 | 73:14,16 75:3 | 92:17 93:8,18 | 45:12 61:19 |
| 68:12,13,14 78:7 | 38:22 58:1 59:16 | 76:1,3,6 77:21 | paragraph 3:7 21:6 | percentage 33:12 |
| 79:15 90:5,18 | 73:14,17 81:18 | 78:10,11 79:5,12 | 21:9 23:6 28:1 | 34:13 35:16 42:5 |
| 92:5,22 93:19 | 82:13 86:8,12,20 | 79:19 80:13,13,19 | 29:1,11 33:7 34:1 | perfect 39:3 |
| needed 29:4 40:1 | officers 7:19 39:9 | 81:19 84:21 | 35:9 36:16 46:14 | performance 5:2 |
| needs 10:7 16:2 | 39:17 40:8 61:21 | orders 3:8 9:6,17 | $6: 15$ 47:5 62:14 | 29:14 42:22 49:11 |
| 21:18 23:10 24:1 | 66:5,16 74:14 | 12:20 50:19,21 | 62:17 75:19 76:20 | 50:2 51:5 |
| 35:19 81:14,19 | 83:6 85:10 | 72:6 74:3 78:3,15 | 77:4,10,12,14 | performance-bas... |
| never 74:10 | officer's 26:7 40:4 | 79:19,20 80:4 | 79:17 81:6,7 | 50:3 53:2 |
| New 28:17 90:11 |  | organization 70:19 | paragraphs 8:2,8 | performed 29:13 |
| nice 16:19 | Official 1 | original 14:9 34:16 | 19:5 20:17 27:16 | performing 48:5 |
| nintoids 93:9 | Oh 27:5 45:7 | 89:3 | 28:10 | period 29:13,14 |
| non-unified 87:17 | okay 2:3 6:2 8:16 | originally 27:12,14 | paraphrase 40:22 | 33:15 63:17,18 |

Perry 1:15 $12: 1$
13:11 15:6
$30: 933: 20$
$35: 237: 10$
$43: 11,1550$
53:13 80:22
89:1,10 90:
93:13
person 83:2
personal $61: 2$ 66:18 personally 62:2 68:6
persons 23:21
perspective 65:7,19
phases 60:18
phenomenon 47:8
philosophical 57:5
phone 86:14
phrase 35:13,16 53:21
pick 86:14
picked 40:11
picks 23:22
picture 9:3 13:21
pictures 13:19
pie 11:18 12:4 14:3 14:8
piece 6:12 10:2,8 10:13 11:17 12:5 13:13 19:4 73:13 89:12 90:17
pieces 13:14 29:6 81:20 87:20 91:21
pile 82:10
place 4:22 6:10 7:20 9:6,17 19:7 23:13 28:2 56:17 60:15 67:6
placed 3:8 71:18 80:4
places 14:1 27:19 78:14
placing 66:21 79:6
plan 87:14 91:15
plane 88:6
players 26:3
please 27:3 70:22
87:22
point 11:8 16:21
17:5,12 24:15 26:20 34:11 46:4 48:6 50:14 51:17 51:17 64:9,20 71:1,17 81:2,5 91:17
points 13:14 22:9
polars 82:5
policy 73:10
polish 35:14
portion 20:14
position 31:3 75:13
86:2
positives 17:1
possess 44:4
possible 90:7 92:16
possibly 32:19
post-award 29:12 32:9
potentially 70:14
power 75:12
practical 52:5
practice 73:20
pre 32:9
preceding 35:9
prefer 88:11
preference 33:8
prepare 13:6
prepared 3:2 12:19
PRESENT 1:11,19
presentation 32:6,8
32:16,21
presented 46:5
presently 85:5
presiding 1:9
pretty 75:17
previous 27:18 47:22
pre-award 43:22
price 6:20 24:12 33:13 35:7 36:1 40:9 44:12,13 51:18 54:3,11,20 54:21 55:3,8,12

56:8,15,19,22
57:18 58:2,7,14
59:5,11,18 60:8
60:10,16 62:5,22
63:1,9,12,16 64:3
65:22 66:4,6,8,12
66:17,19 67:1,2
67:12 70:4,9
73:12,15,19 74:7
74:12,16 82:1,15
83:6,9 86:3,9
priced 10:22
prices 67:5,9,10,11
69:15,16,21 70:5
71:6 73:7 74:4,18
74:21 75:7 79:19
79:20,20 81:14
82:22 83:14 84:3
84:13 85:20
pricing 10:14 22:4
25:22 29:21 41:21
44:12 48:3,8 57:6
59:12 60:5 65:14
67:22 68:5 69:6
71:19 72:15 73:1
84:22 85:9,13
primarily 89:22
primary 10:12
prior 79:17
probably 2:5,8
5:22 18:7 23:3 24:4 31:2 34:8 69:10
problem 39:22
40:10 63:19 64:2
70:4 79:10
problems 84:15
procedures 3:7
4:19 8:19 28:5 42:15
process 7:3 21:16
22:5,18 25:14,15
31:15 39:8 60:11
60:13 69:1 73:3
produced 22:10
product 12:11
60:14
products 11:20,21
55:22 57:4 58:6,8
58:22 59:5 60:6
60:18 69:18
professional 1:13
53:11
program 38:17 47:19 74:8,10
92:1
project 83:2
proper 40:14 42:14
properly 38:5
39:12
proposal 24:10 38:21 39:3 40:3,4 40:10 56:13 67:21
proposals 36:20
37:11 39:2,10 45:13
propose 76:13
proposed 44:13
proposing 51:8
provide 10:5 45:15 60:4 68:8
provision 57:20
provisions 58:16
prudent 49:21
public 31:21,21
pull 5:11
pulled 2:16
purchasers 76:4
purchases 47:7,19
purpose 49:11
purposes 5:16
14:21 19:16 40:18
53:15 84:4
put 7:15,19 8:7
12:16,19 17:15 18:15 25:9 27:20
30:11 38:20 39:20
40:14 42:11,16 52:6 54:8 57:12 58:16 87:17 91:7 91:9
puts 6:9 15:21
38:11 86:19
P-R-O-C-E-E-D-...

## 2:1

## Q

quantities 56:6
87:3,4
quantity $48: 4,16,18$
48:19 49:12 53:17
64:22
question 13:2
19:13 29:9 30:4
32:10 50:6 64:5
71:5 75:6 84:6
93:21
quick 15:15 70:7
quickly 90:6
quorum 2:5 76:20
88:13
quote 40:19 41:2
43:22 46:4,12

## R

RACI 22:17
raise 75:22
raised 12:8
Rarely 39:2
rate 51:10,10 56:20
61:15,20 68:14
rates 56:12
rationalize 65:5
raw 14:6
react 45:1
read 15:11,15 20:7
42:2 77:17 80:10
85:4 90:2 93:2
reader 3:21 9:14 15:16
reading 20:4 45:12 45:16
ready 88:1
real 42:6 56:19
82:20
realistic 62:4
reality 52:19 53:12
really $17: 20$ 18:13
18:17,18 19:1
21:16 45:19 48:8
49:6,13 53:5
56:17 59:2 60:2

| 62:22 63:8 64:20 | reconsider 72:15 | remembered 38:6 | result 45:10 | saying 10:3 43:7 |
| :---: | :---: | :---: | :---: | :---: |
| 65:9,16,17 67:3 | reconvened 94:14 | remove 60:10,18 | review 30:7 61:12 | 51:2 62:20 65:20 |
| 68:8,11 69:5 74:3 | record 4:5,6 30:6 | removed 64:17 | reviewed 10:8 | 66:7 68:18,20 |
| 74:11 75:10 79:16 | 30:18 31:1 33:4 | render 46:12 | 37:11,18 | says 29:2,12 36:19 |
| 81:9 87:2,19 | 38:11 42:12 77:1 | renumbered 27:15 | reviews 29:12 44:7 | 44:7 45:12 47:9 |
| 89:18 90:2,3,4 | 77:2 | reordered 27:16 | revised 37:2 | 52:10 56:4 65:13 |
| 91:3 | recouped 7:2 | report 4:11 5:1,11 | revision 77:16 | 76:1 |
| rearranging 34:20 | redistribute 91:8 | 5:17 8:3 11:11 | rewarded 4:16 | schedule 1:3 2:20 |
| reason 46:14 | reduction 44:14 | 15:2 19:6 20:20 | rewrite 6:3 | 6:7,9 9:5,18 12:20 |
| reasonable 24:12 | 51:18 56:22 58:7 | 21:6 23:22 27:9 | re-architects 73:5 | 14:11,13 16:10 |
| 54:3 55:12 57:18 | 59:5 60:10,16 | 30:13 38:1 69:2 | re-edit 91:13 | 17:10 49:19 52:9 |
| 58:2,14 64:9 | 63:9 66:13 73:19 | 70:20 72:2,20 | RFQs 50:22 | 53:7 54:12 59:18 |
| 65:22 66:6 73:7 | reductions 6:20 | reporting 44:2 | rid 55:14 58:15 | 64:10,13 66:21 |
| 73:12,15 82:2 | 44:13 54:20 55:3 | reports 14:21 | 59:4 60:16 66:12 | 73:19 74:6,7,12 |
| 83:15 84:4 85:12 | 63:1,16 | 22:12 42:22,22 | right 6:14,21 7:6 | 78:15 79:1 81:14 |
| 85:21 86:10 | reestablish 72:15 | represent 15:9 | 28:7 30:8 32:22 | 82:16,21 85:11 |
| reasonableness | refer 31:1 43:18 | representative | 35:12 36:18 37:12 | 86:7,8 87:12 92:1 |
| 36:1 54:11,22 | reference 30:19 | 45:10 | 47:16 52:5 53:1 | scheduled 13:15 |
| 55:8 56:8,16,19 | 32:21 33:3 46:8 | representatives | 55:13 68:4 70:12 | 51:6 |
| 59:11,19 60:8 | 46:11 70:22 | 29:18 30:15 | 71:14 76:10 79:10 | schedules 2:21 3:9 |
| 62:22 63:12 64:3 | referenced 35:10 | require 56:3 80:18 | 89:18 91:1 92:9 | 5:2 6:12 10:4 |
| 74:16 82:15 83:7 | references 12:22 | 86:18 | 92:13 93:17 94:12 | 11:17,18 38:16 |
| 86:4 | referred 35:8 | requirement 48:2 | risks 17:2 | 53:4 55:9,13,15 |
| reasons 32:13 | referring 78:9 79:3 | requirements 51:1 | road 58:9 | 58:18 62:5 65:19 |
| recall 7:11 18:13 | reflect 43:21 53:9 | 51:5 77:9 | robust 5:5 | 71:8 78:19 81:16 |
| 32:1 40:15 | reflected 74:12 | requiring 49:10 | Roger 52:14 | 84:16 |
| receives 24:9 | reflects 37:9 | 52:2 | roles 11:12 18:1 | schedule's 54:4 |
| recessed 94:14 | reformat 80:9 | research 68:9 | 19:10,18 20:9 | 78:15 |
| recognized 60:14 | refresh 22:174:18 | 85:12 | 21:7 22:5 23:20 | SCOTT 1:17 7:22 |
| recollection 40:1 | 79:22 | resoundingly 75:4 | 24:20 25:8,11 | 8:6,12,18 9:7 11:1 |
| recommend 3:11 | refreshed 67:1 | resources 70:6 | 89:13 | 14:5,14,17 18:4 |
| 67:19,20 73:9 | regards 57:15 | respect 10:21 57:5 | roll 86:16 | 19:9 20:2 22:21 |
| recommendation | regrettably 38:2 | 60:13,21 73:18 | Roman 28:17 | 23:11 24:4 25:5 |
| 20:5 24:3 60:2,10 | regularly 70:7 | response 11:6 | 90:11 | 26:20 27:11 28:18 |
| 60:17 66:12 67:18 | regulations 9:14 | 26:16 62:8 | room 1:8 | 29:1 30:8 32:5,17 |
| 69:873:22 80:2 | relates 6:20 | responsibilities | rough 76:18 | 33:17 34:3,6,18 |
| 84:3,7,9 85:5,6,19 | relative 7:1 13:19 | 11:13 18:1 19:10 | rules 23:2 31:5 | 35:4 36:5,8 37:12 |
| recommendations | released 64:17 | 19:18 21:8 22:6 | 68:22 | 39:21 40:7 41:5 |
| 10:2,9,20 15:9,10 | relevant 54:13 55:1 | 22:19 23:21 24:20 | run 90:6 | 43:12 44:22 45:22 |
| 16:1 18:14,16,19 | 55:4 56:10,11 | 89:13 | running 90:10 93:5 | 48:16,20 49:21 |
| 19:8 22:13 50:12 | relied 61:11 | responsibility | S | 53:14 63:10,20 |
| 55:20 58:20 59:10 | rely 29:20 67:11 | 19:20 22:16 26:7 | S | 64:16 66:3 70:2 |
| 63:6 72:12 73:2,4 | relying 41:18 81:22 | responsible 24:3 | sales 5:14 13:15 | 70:11,21 72:10 |
| 81:12 83:20 89:19 | remarks 44:21 | rest 11:10 20:19 | 14:11,12 16:8,11 | 76:17 79:9,21 |
| 89:22 93:10,14 | remmember 31:17 | 21:5 63:20 87:8 | 44:3 61:7,8 | 80:21 85:4 91:20 |
| recommending | 36:21 44:22 46:2 | 88:9 | sample 40:15 | 92:11,18 93:3 |
| 64:17 | 59:6 | restate 40:20 | saw 4:22 61:3 | 94:7 |

Neal R. Gross \& Co., Inc.
(202) 234-4433
screen 2:20 10:18 18:1 29:2
second 14:11 18:22 28:1 67:17 73:13 84:6 93:3
section 6:1,5 9:12 11:5,13,14 15:12 17:22 19:2,11,14 19:16 20:11 22:7 22:15 25:1 26:15 36:11 46:19 47:3 59:21 93:11
sections 2:9 9:20 29:7
sector 59:15
see 2:10,17 4:12
5:14 10:14,19 11:22 12:4 13:4 15:17 16:21 17:9 18:2 19:4,4 22:3 25:2 28:1 29:11 34:14 35:9 39:10 40:13 44:20 58:12 65:21 84:15 89:4 92:5,6
seeing 31:17
seek 67:20 73:18
86:21
seen 83:5
sell 59:14 86:10
selling 61:13,18
semicolon 54:9
send 9:8 41:4 90:15 90:20,21 92:14
senior-level 49:5
sense 2:8 13:20 26:5
sentence 20:4
27:20 30:20 33:9
33:14,15 34:9
35:1,14,18 36:18
36:19 37:4,8
38:12 47:9,22
48:2,15 49:9 50:7
51:4,22 52:1
63:21 75:22 77:6
77:7,8,17 79:22

80:11
sentences 20:9 24:5
34:16,19
separate 78:12
sequence 46:19
serious 43:6
serves 64:13
service $48: 1$
services $1: 1,13,14$
1:17 11:20,21
47:5,6,10,18 48:3
48:8 49:10 52:2
55:19,22 56:3,3,9 57:8,15 58:3
62:15 64:21 65:15
65:20 68:4 69:18 80:9 82:22
services-type 50:18
serving 81:17
session 21:22
set 19:5 20:16
48:21 54:7,14
68:22 73:2,4
78:17 81:13 82:8
89:18
sets 78:12 79:7
80:17
seven 51:3 83:9
Seventy 44:8
Seventy-one 44:11
severe 37:19 39:18
share 66:14,15 80:3
SHARPE 1:18
55:16 65:10 67:8
69:13 70:8 71:3
71:13,18,22 72:3
72:7 83:21 85:1,2
85:18 90:8
short 23:6,7 24:16 70:17
shortcomings 16:2
shorten 34:9
shot 23:5 72:18
show 5:8 11:19
13:15 16:5
showing 14:5
shows 5:18
side 34:8 79:17 $\quad$ sort 5:6 15:7 21:4
sides 38:11 82:4
sign 69:12
similar 12:19 20:13
55:21
simplicity 19:16
simply 3:15 47:17
48:14 72:3
single 16:19 65:5
single-page 16:10
singular 82:15
Sir 46:20
sitting 83:14
six 51:2,3 52:11
83:9 86:14
size 26:22 27:4 40:15
skill 48:4,4,20,21
49:3 56:7 65:1,1 68:13
skills 48:10,12
slight 53:15 77:16
slightly 19:3
small 4:9,14 5:3,12
12:1,4 13:12
14:22 33:11 34:12
35:16 40:15 86:6
86:11 87:4,4
smaller 29:19 87:3
smooth 76:17
snapshot 5:7
snippets 41:13
sold 74:10 83:14
solicitations 50:21
solution 11:2 52:10
52:11,16,20 54:6 85:8
solutions 10:2,6,8 10:13,14,21
solve $84: 14$
somebody 39:11 40:2 57:9
someplace 42:2
somewhat 17:9
64:7
sophisticated 87:7
sorry 45:7 50:13

Neal R. Gross \& Co., Inc.
(202) 234-4433
summarize 68:7
summary 60:20
summation 20:6 supplementary 39:4
support 18:13 19:7 22:12
supported 67:10 69:17
supporting 19:22 42:18 45:17
supposed 50:1
sure 7:15 10:9 16:19 21:13 28:9 30:17 33:10 35:6 36:16 43:13 49:14 53:3 63:14 77:18
system 44:15 74:1 82:12
systematic 78:5 systems 75:14,15
T
table 21:5 27:2 30:11
take 2:14 5:20 8:13 11:9 22:14 24:18
25:1 31:11,18
32:3 34:22 35:4
35:13,15 37:18
55:18 59:10 60:3
67:21 72:18 73:22
90:17 91:16,21
talk 5:1 20:22 26:6
33:17 39:8 41:5
46:9 47:11 62:12
75:14,16 78:8
90:5 92:5,22
talked 18:19 21:16 32:11 50:18 58:5 58:22 69:22 74:17 81:8 89:12
talking 25:14 28:2 39:1 44:9 54:16 54:19 55:19 57:3 57:7 71:1 78:1 90:7
talks 2:21 9:15
TARP 86:17
task 53:7 56:11 72:5 79:6
teaming 9:22 10:5
technician 57:11
techniques 87:7
tell 20:18 21:11 51:7 64:22 76:10 85:15,16 87:13
tells 60:2
temporarily 86:13
tended 55:21
term 35:6 37:4 39:18
terms 6:19,22 12:11 30:6 51:1 62:4 71:14 80:12
test 26:9 59:22
testimony $30: 14,22$
31:1,22 32:10 33:5 37:5 38:10
testing 59:17
text 12:14
Thedlus 28:3,5
thing 2:5 5:22
51:11 57:22 58:8 70:22 89:5,20 92:3 93:3
things 6:17 7:4 12:21 13:17 15:22 17:2 24:8 39:16 41:22 42:7,16 50:10 89:2 90:4 92:8
think 2:8,11 3:7 4:18,21 5:17,21 6:5,18 7:18,20 8:17,22 9:1,13 10:7,12 11:2,7,13 12:9,14 13:13,17 15:7,15,16 16:13 16:15 17:4,6,11 17:16,18,19 18:14 18:17,21 20:21 21:4,17 22:8,9 23:10 25:10,13,13

25:19 26:2,10
27:10 30:20,22
31:16,20 32:10,19
33:9 35:13,15,20
36:4 37:1,7,8
38:15,19 39:6,19
39:22 40:2,11
41:9 42:2,13 43:6
44:16 45:5 46:4,7
46:22 47:6,8,21
48:7,11,14 50:11
50:20 51:12 52:4
52:22 53:1,9
54:13,14 55:11,15
55:18,22 56:2
57:4 58:17,20,22
59:6,9 60:5,19
62:2,12,14 63:17
64:6,14,16,19
67:13,16,18 68:1
69:20,22 70:8,15
72:19 73:1,3 75:7
76:2,9,20 78:6
79:9 84:1,14,19
85:2,22 86:1,5,22
87:1,15 88:6,21
89:11,19,21 90:9
91:14 92:2,22 94:5
thinking 7:22 8:2
15:5 18:6 55:2
third 29:11 34:1
thirdly 60:1 73:21
THOMAS 1:18
thorough 9:13
thought 6:8 8:4
13:12 20:10 28:12
33:10 35:18 36:4
69:19 81:8 82:3
83:7
thoughts 2:15 12:8 34:10
thousands 86:19
three 25:7 26:11
31:20 66:22 67:1
three-legged 60:6
three-year 17:21
throw 6:8 90:18
time 2:4,10 29:14
36:2 38:7 39:10
49:20 52:21 59:8
88:12,18,20
timely 67:7 72:16
Times 28:17 90:11
titled 30:1
today 2:4 6:16
37:14 66:20 91:7
91:9,10,17
today's 91:7
Tom 57:3 65:8
67:16 70:16
tools 9:16
totally 20:10 58:10
61:11,16 64:1
toto 93:11
touched 32:7,8
touches 8:20
tracking 44:2
trade-off 61:3
traditional 18:7
transaction 78:16
transactional 71:12 80:12
transactions 29:20
62:1
transcript 43:19 44:19,20 46:11
transcription 21:22 transparency 81:8 84:21 85:3
Treasury 1:18
79:14
trends 60:5
tried 27:20 45:1
trouble 18:10 20:3
troublesome 57:22
true 49:16 70:9
try 2:17 23:8 29:7 40:19 43:16 53:11
54:7 65:4 80:2 89:7 92:18
trying 22:21 25:10 33:11 34:14,17 35:20 49:6 50:7

50:10,11,14 51:16
53:2 68:6 70:3
79:16 81:1,5,11
81:11 84:19 89:2
turn 14:2,3 93:19
turned 14:15 52:18
two 16:11 21:7 34:9
37:13,17 78:12
79:6 80:17 92:12
93:12
twosies 86:11
type 18:9 48:4,21
49:2 50:4 58:8
types 12:19
U
undercuts 64:12
underestimated
52:18
understand 7:19
24:1,2 64:4 71:16
77:5 80:22
understanding
38:16
unfold 62:13
unfortunately 7:13
unreported 44:12
update 16:14 67:6
70:6
usage $3: 16$
use 2:10 9:5 22:11
26:8 27:3 32:20
55:7 74:2,17 76:1
76:8,15 77:21,21
79:4,6,18 80:16
81:10 83:6 84:15
89:5 93:15
useful 5:22 89:20
uses 9:16 11:1
75:11
usually 29:13 42:16
42:16
utilized 5:10
utilizing 5:19
U.S 1:14,15, 17
$\frac{\mathbf{V}}{\text { VA 55:6 58:10,17 }}$

Page 106

| :14 | void 21:17 | 81:1 87:15 88:12 | Z | 6 |
| :---: | :---: | :---: | :---: | :---: |
| valiant 52:7 validated 36:3 | volume 29:19 71:7 86:11 | 89:13 91:2 we've 17:20 25:7 | zero 64:1 | 64:17 34:4 |
| validation 34:13 |  | 44:19 75:17 | \$ | 7 |
| 41:15 | W | wherewithal 87:6 | \$50 74:7 82:20 | 74:17 |
| valuable 16:16 | wait 7:10 37:14 | willing 49:15 71:3 |  | 7:00 94:8,8 |
| 66:10 | walk 46:18 | word 3:6,11,14 | 0 | 7:30 94:4 |
| value 51:20 54:2,4 | walked 59:3 | 15:13,17 40:10,11 | 01 4:17 | 70 4:15 36:19 37:1 |
| 54:10,21 55:2 | wand 74:20 | 52:3 53:18,22 | $0616: 9$ 17:17 | 40:9 45:12 |
| 56:19,22 62:21 | want 2:17 7:2,16 | 54:9 82:9 93:8 | 07 16:9 17:18 |  |
| 63:1,11,15 64:1 | 8:13 16:20 17:14 | worded 85:6 90:4 | 08 16:13 17:19 31:2 | - 8 |
| 64:11,12 65:21 | 18:22 25:9,9,20 | words 15:14 17:16 |  | 84:18 |
| 83:22 | 26:2 27:7 36:12 | 35:21 53:9,16 | 1 1 | 8:00 94:1,4,5,11,15 |
| vanilla 43:5 | 36:17 39:6,7 | 54:776:15,16 | 121:12,14 29:7 | 803-like 60:11 |
| various 2:12 22:19 | 43:13 44:18 48:2 | work 2:17,22 13:20 | 1047:10 85:6 |  |
| 41:13 | 49:13 53:20 67:11 | 28:9 41:15,19 | 100 43:13 | 9 |
| vendor 22:7 23:2 | 68:17 70:16,16 | 48:5 51:18 52:6 | 11:12 77:1 | 9 29:10 |
| 23:19 25:18,20 | 83:13,19 85:17 | 53:3 56:4,14 | 11:13 77:2 | 9:00 1:9 |
| 26:13 44:15 59:14 | 87:3 88:20 94:1 | 64:21 70:17 73:6 | 11:32 94:14 | 9:45 2:2 |
| 70:10 74:6 | wanted 63:13 69:2 | 83:11,18 | 1226:22 27:1,4 | 9:48 4:5 |
| vendors 39:17 | wants 60:22 86:13 | worked 23:15 29:3 | 15 47:7,10 | 9:49 4:6 |
| 64:22 74:4 | wasn't 28:8 35:6 | 93:5 | 1634:6 |  |
| verbal 31:22 | waste 88:11,20 | working 6:16 7:14 | 17th 30:2 |  |
| verbiage 76:13 | wave 74.119 | 91:7 | 2 |  |
| verbs 36:8 | $\begin{gathered} \text { way } 6: 1910: 3 ~ 17: 3 \\ 21: 328: 937: 19 \end{gathered}$ | world 51:13 83:13 | \|23:7 21:12,15 29:7 |  |
| $\begin{gathered} \text { verify } 32: 18 \text { 40:2 } \\ 40: 1341: 6,9 \end{gathered}$ | $\begin{aligned} & \text { 21:3 28:9 37:19 } \\ & 40: 841: 143: 9 \end{aligned}$ | worth 74:9 <br> write $25 \cdot 2150 \cdot 10$ | $94: 15$ |  |
| 88:10 | 46:2 50:11 51:8 | 50:11 53:2 54:7 | 2007 44:7 |  |
| verifying 33:1 | 51:15 53:4 61:5 | writing 27:3 | 2008 30:2 |  |
| version 34:4 89:10 | 66:2 71:12 73:6 | written 8:1 10:16 | 2009 1:5 94:15 |  |
| 91:10 | 83:22 87:18 90:4 | 31:6,8,10,19 32:3 | 21st 43:18 46:10 |  |
| versions 90:10 | weak 76:2 | 33:2 44:17 | 22001:9 |  |
| versus 13:15 | weekend 2:14 23:6 | wrong 35:22 40:11 | 271:5 |  |
| vertically 59:13 | 9:8 34:21 87:19 | 52:19 84:20 | 3 |  |
| 74:15 | 90:1 | wrote $50: 789: 5$ | 32:21 4:16 21:12 |  |
| Veteran 1:14 <br> view 19:4 38:14 | $\begin{array}{\|l\|} \text { weight 15:8 } \\ \text { well-said } 84: 1 \end{array}$ | 91:22 | 22:3 |  |
| 40:16 54:8 68:5 | went 4:5,5 22:8 | X | 30 61:19 |  |
| 69:3,9,14 70:15 | 27:15 65:4 77:1,1 | XV 59:21 | 34 44:12,14 |  |
| 70:17 | we'll 11:8,9 20:21 | XYZ 4:17 | 37.50 74:11 |  |
| Virginia 1:9 | 70:18 77:13 91:16 92:6 | Y | 4 |  |
| visibility 78:16 | 92:6 |  | 429:11 33:22 34:4 |  |
| vision 75:8 visual 12:10 | $\begin{array}{\|l\|} \text { we're } 11: 7 \text { 17:6 } \\ \text { 25:13 39:1 51:13 } \end{array}$ | years 4:16 16:11 | 48 44:13 |  |
| visualize 16:9 | 53:1 57:3 58:16 | 29:16 477,7,10 | 5 |  |
| visuals 12:18 | 64:17 71:1 78:8,9 | $\begin{array}{r} \text { 66:22 67:2 } \\ \text { year's } 74: 9 \end{array}$ | 529:11 34:1 |  |
| vividly 36:21 | 78:21,22 79:21 |  |  |  |

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