GENERAL SERVICES ADMINISTRATION

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MULTIPLE AWARDS SCHEDULE ADVISORY PANEL

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Friday, February 27, 2009

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The Panel met in room L1301 at 2200 Crystal Drive, Arlington, Virginia, at 9:00 a.m., ELLIOTT BRANCH, Chair, presiding.

PANEL MEMBERS PRESENT:

ELLIOTT BRANCH, Chair
ALAN CHVOTKIN, Professional Services
Council

JAN FRYE, Department of Veteran Affairs JACQUELINE JONES, U.S. General Services Administration

GLENN PERRY, U.S. Department of

Education
LESA SCOTT, U.S. General Services
Administration
THOMAS A. SHARPE, JR., Department of the
Treasury

ALSO PRESENT:

PAT BROOKS

Designated Federal Official

- 1 P-R-O-C-E-E-D-I-N-G-S
- 2 (9:45 a.m.)
- 3 CHAIRMAN BRANCH: Okay, we have
- 4 limited time today. And we finally have a
- 5 quorum. So it is probably a good thing to get
- 6 started. We have a lot of changes from our
- 7 last meeting.
- 8 So I think it probably makes sense
- 9 to go through the sections we didn't get to
- 10 see last meeting to make best use of our time.
- 11 I think the Panel has all of the files that
- 12 have been submitted by the various drafters.
- So what I would like to suggest is
- 14 over the weekend we just take a look at those,
- 15 come in on Monday morning with our thoughts
- 16 pulled together as alternative language we
- 17 might want to see, and try to just work those
- 18 hard.
- 19 So Pat has the basic ordering
- 20 schedule quidelines up on the screen, which is
- 21 part 3 that talks about how the schedules
- 22 work.

- 1 MEMBER CHVOTKIN: Mr. Chairman,
- 2 this is the draft that Jackie prepared
- 3 earlier.
- 4 CHAIRMAN BRANCH: Yes.
- 5 MEMBER CHVOTKIN: I had a couple
- of word changes. For example, even under the
- 7 ordering procedures, paragraph 2, I think it
- 8 is more emphatic that orders placed against
- 9 the schedules must follow or shall follow.
- 10 There's no discretion about that. So I would
- 11 recommend changing the word "should" to
- 12 "shall."
- 13 CHAIRMAN BRANCH: I quess I would
- 14 suggest that the word "must" might be better
- 15 simply because "must" is one that is more
- 16 common in its usage; whereas, we contract --
- 17 MEMBER CHVOTKIN: "Must"
- 18 accomplishes my goal as well.
- 19 CHAIRMAN BRANCH: Yes.
- 20 MEMBER CHVOTKIN: Just for the lay
- 21 reader, as opposed to those of us who were
- 22 mired in the minutia of government contracts.

- 1 CHAIRMAN BRANCH: I appreciate the
- 2 compliment.
- 3 (Laughter.)
- 4 (Whereupon, the foregoing matter
- 5 went off the record at 9:48 a.m. and went back
- on the record at 9:49 a.m.)
- 7 MEMBER CHVOTKIN: Just suggest,
- 8 well, this is an adequate description, an
- 9 accurate description, of the goals in small
- 10 business participation, either here or
- 11 somewhere else in the report, because I didn't
- 12 see it elsewhere where we at least capture
- 13 some of the successes or some of the
- 14 statistics about the extent of small business
- 15 participation that they hold 70 percent of the
- 16 contracts and over the past 3 years rewarded
- 17 XYZ percent in F.Y. '01 or whatever the 6, 7,
- 18 8 numbers are available because I think this
- 19 chapter on ordering procedures is a little
- 20 dry.
- 21 And I think it can help to at
- 22 least some -- this is the only place I saw in

- 1 our report where we could talk about the
- 2 factual performance of the schedules to date,
- 3 such as in the small business participation.
- 4 I would make the same general
- 5 comment in the e-tools about the robust nature
- 6 of it. And the advantage is sort of a
- 7 snapshot of how many hits on advantage or how
- 8 many -- some numbers that would show that not
- 9 only do they exist but they are being
- 10 utilized.
- 11 MEMBER JONES: I can pull a report
- 12 to get the small business participation
- 13 numbers based on number of contractors and
- 14 sales. So would you like to see both of those
- 15 or --
- 16 MEMBER CHVOTKIN: For my purposes,
- 17 I think that would aid the report. And,
- 18 again, it shows the success that GSA has had
- 19 in utilizing that. We hear a lot about it.
- 20 So we might as well take advantage of it.
- 21 CHAIRMAN BRANCH: Yes. I think
- 22 that that would probably be a useful thing to

- 1 have in that section.
- 2 MEMBER JONES: Okay. I'll get
- 3 that. I will include that in a rewrite.
- 4 CHAIRMAN BRANCH: I guess looking
- 5 at this section, I think it is an excellent
- 6 description of how agencies order against
- 7 schedule contracts. But I would just like to
- 8 throw this thought out there. Do we need to
- 9 describe how GSA actually puts schedule
- 10 contracts in place?
- 11 MEMBER JONES: Didn't we do that
- in the schedules background piece or would you
- 13 like more detail?
- 14 CHAIRMAN BRANCH: All right. I am
- 15 looking. It may be just the fact that we are
- 16 working with so many files today it is a
- 17 little hard to find things.
- 18 MEMBER JONES: I think it was
- 19 discussed in a general way in terms of how it
- 20 relates to the price reductions clause --
- 21 CHAIRMAN BRANCH: Right.
- 22 MEMBER JONES: -- in terms of

- 1 evaluating first relative to that. But if you
- 2 want more detail from the recouped of the
- 3 offer through the award process without
- 4 including clarifications and things like that,
- 5 --
- 6 CHAIRMAN BRANCH: Right.
- 7 MEMBER JONES: -- I mean, I can
- 8 add that, too.
- 9 CHAIRMAN BRANCH: Let's do that.
- 10 Let's wait until we kind of get this assembled
- 11 a little better. I do recall us having some
- 12 general discussion about it.
- 13 And, unfortunately, due to the
- 14 number of files that we are still working
- 15 with, I am not sure I can put my finger on it.
- 16 But when we do that merge, we might want to
- 17 bolster that narrative a little bit.
- 18 I think it is important for folks
- 19 to understand how GSA contracting officers put
- 20 those in place. And I think that would add to
- 21 the context.
- 22 MEMBER SCOTT: I was thinking

- 1 about this draft that you had written is these
- 2 are the paragraphs that I was thinking that we
- 3 would drop into the report. And that might --
- 4 CHAIRMAN BRANCH: Yes. I thought
- 5 we had --
- 6 MEMBER SCOTT: I call this the
- 7 Jackie-Thedlus when the draft that I put
- 8 together is dropped into paragraphs from this
- 9 that might be adequate.
- 10 CHAIRMAN BRANCH: So is that in
- 11 your file?
- 12 MEMBER SCOTT: I didn't insert it
- 13 yet, but if you want, I will take it back and
- 14 go ahead and do that if I've got it
- 15 electronically.
- 16 CHAIRMAN BRANCH: Okay. Yes. I
- 17 think that would --
- 18 MEMBER SCOTT: I will drop it in
- 19 where I -- where do the ordering procedures go
- 20 because this kind of touches both? So you
- 21 just bring them both into the same spot you
- 22 think?

- 1 CHAIRMAN BRANCH: I would think we
- 2 would bring them both into the same spot.
- 3 Then it gives the complete picture of, you
- 4 know, where an offer comes in, establishes a
- 5 schedule, and then how agencies use that
- 6 established contract to actually place orders.
- 7 MEMBER SCOTT: I will get with
- 8 Pat. I will need her to send this
- 9 electronically to me at a different address
- 10 than she has got.
- 11 CHAIRMAN BRANCH: Okay. Any other
- 12 comments on this section? I mean, it is very
- 13 thorough. It is very complete. I think it
- 14 directs the reader to the regulations very,
- 15 very well. And it talks about all of the
- 16 tools that GSA uses or makes available to
- 17 ordering agencies to place orders against
- 18 schedule contracts.
- 19 MEMBER JONES: Well, one of the
- 20 sections that I had some concern about, which
- 21 I didn't get a chance to do this but in the
- 22 area where it addresses the contractor teaming

- 1 arrangements and how that correlates with the
- 2 solutions piece of the recommendations because
- 3 I was saying earlier that the way that the
- 4 schedules are marketed to the customers is
- 5 that CTAs do provide an avenue for teaming
- 6 solutions.
- 7 So I think that this needs to be
- 8 reviewed in light of the solutions piece in
- 9 the recommendations to make sure that they
- 10 don't contradict each other.
- 11 CHAIRMAN BRANCH: Well, just
- 12 looking at this, I think our primary
- 13 discussion around the solutions piece was the
- 14 pricing of solutions. So I don't see anything
- on the face of it that is inconsistent with
- 16 what you have written.
- 17 Is anyone else looking at that?
- 18 Okay. Pat has got it up on the screen. Does
- 19 anyone else see anything that would be
- 20 inconsistent with our recommendations with
- 21 respect to how those solutions would be
- 22 priced?

1 MEMBER SCOTT: I like that it uses

- 2 the language solution in it. I think it's
- 3 good.
- 4 CHAIRMAN BRANCH: Any other
- 5 comments on this section from the Panel?
- 6 (No response.)
- 7 CHAIRMAN BRANCH: So I think we're
- 8 at a point where we can decide we'll merge
- 9 this in as a whole. And then we'll take a
- 10 look at it in the context of the rest of the
- 11 report.
- 12 Pat, could you bring up the roles
- 13 and responsibilities section? I think that's
- 14 the other section we have not looked at that
- 15 Larry drafted.
- 16 MEMBER JONES: To be consistent
- 17 with the schedules background piece, I
- 18 included a pie chart in the schedules
- 19 background part to show the division of
- 20 dollars between products and services and
- 21 products and services combined.
- 22 Would you like to see -- while we

- 1 are addressing the small business
- 2 participation dollars and number of contracts,
- 3 to be consistent with that, would you like to
- 4 see another pie chart for the small business
- 5 piece?
- 6 CHAIRMAN BRANCH: I'm going to
- 7 defer to Alan on this one since this is the
- 8 issue he raised. Your thoughts on that, Alan?
- 9 MEMBER CHVOTKIN: I think the
- 10 visual is very helpful. And I don't know what
- 11 the end product will be in terms of color
- 12 capability in the document. If not bar charts
- or some visual to break up page after page of
- 14 text I think is helpful for me.
- 15 CHAIRMAN BRANCH: Okay. Then if
- 16 that is the consensus of the Panel, let's put
- 17 the visual in there.
- 18 MEMBER PERRY: On the visuals, are
- 19 we prepared to put in some other similar types
- 20 for amount of schedule orders against a larger
- and some other things to where we are going to
- 22 have those different references based on the

- 1 data we have?
- 2 It's a general question. I'm
- 3 looking at Pat, but --
- 4 MS. BROOKS: I don't see where we
- 5 would have any limitations on anything because
- 6 everything you guys prepare we would have it
- 7 on a disk or something. So it's just a matter
- 8 of copying it.
- 9 MEMBER JONES: Can you clarify,
- 10 Ed, what you mean by that?
- 11 MEMBER PERRY: That's okay. I
- 12 thought since you were going to do the small
- 13 business piece, I think there were a couple of
- 14 other pieces of data points we had where you
- 15 could show amount of scheduled sales versus
- 16 the greater whatever is going on or something
- 17 like that or some other things that I think we
- 18 have some data on if we could stick some
- 19 pictures in them to give people a relative
- 20 sense of what this means, this work means,
- 21 against the larger picture.
- There is some stuff I know you

1 said we didn't have the data. And some places

- 2 it may be that we could turn that into, we
- 3 could easily turn that into, a pie chart or
- 4 something on that if you have that.
- 5 MEMBER SCOTT: What I'm showing is
- 6 the additional raw data that Jackie had in her
- 7 initial draft. And maybe some of this data
- 8 would flow to a pie chart or a bar graph. Do
- 9 you have the original on this, Jackie?
- 10 MEMBER JONES: Is that the list of
- 11 sales by schedule on that second page? That's
- 12 the dollars. And then that is the sales by
- 13 schedule.
- 14 MEMBER SCOTT: So this is the data
- 15 that turned into this chart?
- MEMBER JONES: Yes.
- 17 MEMBER SCOTT: Okay. So maybe
- 18 there is some more data we might be able to --
- 19 MEMBER JONES: Yes. We have a
- 20 database where I can access certain data that
- 21 we collect for the purposes of reports, that
- 22 being one. And then the small business

- 1 dollars and number of contracts, that's
- 2 another report that's accessible that I can
- 3 include.
- 4 Are there any others, Glenn, that
- 5 you were thinking of?
- 6 MEMBER PERRY: No. Those are the
- 7 big items, I think. Anything that could sort
- 8 of add some weight to the findings and
- 9 recommendations that represent why we came to
- 10 some of those recommendations?
- 11 For example, -- and when I read
- 12 the section you have here, you have used the
- 13 word "may" very judiciously and some other
- 14 words in there. And I know what those mean,
- 15 but when I read it quick, it makes me think
- 16 the reader may think it is all in those cases
- 17 unless they see that word.
- 18 And with some of the findings we
- 19 had, it's clearly not all in each of these in
- 20 some of the description of some of the
- 21 activities that GSA puts forth, owns, like the
- 22 e-tools and some other things. So we have

- 1 some very specific recommendations about that
- 2 those have some shortcomings and those needs
- 3 to be addressed.
- 4 You know, that's for later on to
- 5 show that comparison and what it could be.
- 6 MEMBER CHVOTKIN: Mr. Chairman, if
- 7 I just may add that it seems like so long ago
- 8 already that we had sales data for, I believe
- 9 it was, '06 and '07. I can visualize the
- 10 single-page chart that had the schedule name
- 11 and the sales by two years.
- 12 The chart that you appended to
- 13 here is only the F.Y. '08 numbers. I think
- 14 maybe that changed a little bit in the update,
- 15 I think that couple-of-year comparison, no
- 16 longer than that, would still be very valuable
- 17 to have.
- 18 And then how the display goes I'm
- 19 not as sure, but it was a nice single chart
- 20 that carried it around to several -- I want to
- 21 make a point because you are going to see in
- 22 the numbers that we have got growth still. So

- 1 it's accentuating either the positives or the
- 2 risks that we have by continuing to do things
- 3 the way we are doing them now.
- 4 CHAIRMAN BRANCH: Yes. I think
- 5 that's a very good point. And, you know, I
- 6 have got to think to the extent that we're
- 7 going to spend the stimulus money in
- 8 contracts, rather than distributing that by
- 9 grants, we are likely to see somewhat of a
- 10 spike in schedule activity, you know, in the
- 11 coming year. So I think that is a very, very
- 12 good point.
- 13 MEMBER JONES: So what do you
- 14 want?
- 15 CHAIRMAN BRANCH: Well, not to put
- 16 words in Alan's mouth, but I think we have
- 17 some of that data. We have the data for '06
- 18 and '07. I think it's just a suggestion that
- 19 we get the '08 married up with it. I think
- 20 that's really what I've heard. So we've got
- 21 like a three-year look.
- 22 So we have Larry's section on

- 1 roles and responsibilities up on the screen.
- 2 Why don't we move through that and see if we
- 3 have got any comments?
- 4 MEMBER SCOTT: I kind of
- 5 envisioned something very different in my mind
- 6 when I looked at this. I am thinking I am
- 7 probably in a more traditional contracting
- 8 officer does this, ordering officer does this
- 9 type of format.
- 10 So I was having trouble with this
- 11 layout. Does anybody else have that?
- 12 CHAIRMAN BRANCH: Well, as I
- 13 recall, this was really to support the
- 14 recommendations. So I think it may be a
- 15 matter of when you cut it up and you put it
- 16 with recommendations, it's okay. I mean, just
- 17 going through this, I really think that the
- 18 first one really belongs with the
- 19 recommendations that we talked about on
- 20 disclosure.
- 21 You know, I think to the extent
- 22 that we -- if we want to keep the second one,

- 1 that really belongs in the introduction, the
- 2 background introduction section.
- 3 So I had a slightly different
- 4 view. I don't see this as one piece. I see
- 5 this as a set of paragraphs that would be
- 6 distributed throughout the report in the
- 7 appropriate place to support our findings and
- 8 recommendations.
- 9 MEMBER SCOTT: Which means we
- 10 still need a roles and responsibilities
- 11 section?
- 12 CHAIRMAN BRANCH: But I guess the
- 13 question is, do we need one that is a
- 14 stand-alone section?
- 15 MEMBER JONES: I just have a
- 16 suggestion for simplicity purposes, to section
- 17 off the different parties that are involved in
- 18 the roles and responsibilities and maybe
- 19 bulletize what those are under each area of
- 20 responsibility.
- 21 And then maybe some of the
- 22 supporting information can be outlined along

- 1 with that. It's just a suggestion.
- 2 MEMBER SCOTT: Yes, I have had a
- 3 lot of trouble with this because I found
- 4 myself reading a sentence, going, "But that's
- 5 a recommendation, " "That's a finding." Yes.
- 6 It's a beautiful summation is what
- 7 I found myself feeling when I read this. And
- 8 I have been digging through it looking for the
- 9 sentences that are specific roles. I just had
- 10 a totally different format for what I thought
- 11 was going to come in on this section.
- 12 MEMBER CHVOTKIN: Mr. Chairman, I
- 13 had a concern similar to Lesa, but I missed
- 14 that portion of the meeting when Larry took on
- 15 this assignment.
- 16 This is a set of stand-alone
- 17 paragraphs. I am less concerned with them for
- 18 what they say, but now I can't tell you if
- 19 they're accurate in the context of the rest of
- 20 the report.
- In a little while I think we'll
- 22 talk about the Panel findings and issues

- 1 draft. It looks like there's a multicolored
- 2 page that we have with the edits.
- And maybe that's a way to capture
- 4 because I think this outline was sort of the
- 5 table of contents, if you will, to the rest of
- 6 the report. And if we added some paragraph or
- 7 two of descriptions of roles and
- 8 responsibilities -- and maybe Larry's first
- 9 paragraph can do that -- then depending on
- 10 where it goes in this document, it will then
- 11 tell us whether we should find this in chapter
- 12 1, 2, or 3.
- 13 And I'm not sure what that answer
- 14 is. We don't have it in 1. We don't have it
- in chapter 2 on the MAS Panel. And we hadn't
- 16 really talked about it in process chapter.
- 17 So I still think there is a void
- 18 that needs to be filled. And this won't do
- 19 it.
- 20 CHAIRMAN BRANCH: Okay. I was
- 21 going to ask Pat if we had minutes or a
- 22 transcription of last session to kind of

- 1 refresh our memory. And then looking at the
- 2 outline that she gave us with the notes on it,
- 3 what I see here under heading 3, which is
- 4 "Description of Contract Pricing and Award
- 5 Process," we have the note "Add roles and
- 6 responsibilities for GSA ordering activity and
- 7 vendor. Look at the draft section."
- 8 So I think he perhaps went beyond
- 9 that charter. I think what Lesa points out
- 10 produced some very good material. So what I
- 11 might suggest is that we use the material as
- 12 it is appropriate in the reports to support
- our findings and recommendations and then that
- 14 we perhaps take Jackie's suggestion and just
- 15 create a more streamlined section using
- 16 bullets or a responsibility, accountability,
- 17 consultation information chart, or RACI chart,
- 18 to look at the steps in the process and
- 19 allocate those responsibilities to the various
- 20 parties.
- 21 MEMBER SCOTT: I was trying to
- 22 make a list. We need a GSA contracting

- 1 officer, agency order, ordering contracting
- 2 officer, vendor. Any other rules come to mind
- 3 that we would probably need to describe more
- 4 fully?
- 5 And I will give a shot at it this
- 6 weekend with a short paragraph for each of
- 7 them, but it will be short because I am going
- 8 to try to merge in her --
- 9 CHAIRMAN BRANCH: Yes, I know.
- 10 And I don't think this needs to be long.
- 11 MEMBER SCOTT: Yes. I'll bring
- 12 that in. I am just going to merge those into
- 13 the one I created because I've got a place for
- 14 them. I don't know if it will fit with what
- 15 you have worked on.
- 16 MEMBER JONES: Well, what I had
- 17 envisioned or what I was suggesting is that
- 18 for each of the participants, GSA, the agency,
- 19 and the vendor, under each category that we
- 20 bulletize what those roles and
- 21 responsibilities are for the lay persons
- 22 because when someone picks up this report, it

- 1 needs to be easy to understand and for them to
- 2 understand as they look through the
- 3 recommendation who is responsible for what.
- 4 MEMBER SCOTT: I will probably do
- 5 it in sentences. I am more comfortable with
- 6 that. And then we can cut it down into
- 7 bullets if you would like. But I will drop in
- 8 a couple of things.
- 9 GSA ordering officer receives an
- 10 evaluation proposal and makes a determination
- 11 for whether they can make an award or not.
- 12 And they base the price on fair and reasonable
- 13 or CSP, you know, that.
- 14 And then the ordering officer has
- 15 to follow a point whatever and do whatever to
- 16 get to an order award. It will be short.
- 17 CHAIRMAN BRANCH: Okay. So Lesa
- 18 is going to take an action to come up with a
- 19 streamlined, an abbreviated description of
- 20 roles responsibilities.
- 21 And what I would suggest is that
- 22 people who took a lead on drafting a

- 1 particular section to take a look at Larry's
- 2 document and see if there are any nuggets
- 3 there that can be incorporated into those
- 4 drafts.
- 5 MEMBER SCOTT: Yes. Let me know
- 6 any nugget that you got or particularly I
- 7 guess I am looking for we've only got three.
- 8 Do we have any more roles that we specifically
- 9 want to address? Do we want to put IG in
- 10 here, for example? I am just trying to think
- 11 if there are any roles.
- 12 CHAIRMAN BRANCH: I'll just speak
- 13 for myself. I don't think so. I think we're
- 14 talking about the contract formation process,
- 15 the order formation process. And the key
- 16 individuals there are the GSA contracting
- 17 officer, the ordering agency, ordering
- 18 officer, and the vendor.
- 19 MEMBER PERRY: Yes. I think GSA
- 20 ordering agency is the vendor. If you want to
- 21 write something in about what GSA does as far
- 22 as whatever they're doing with the pricing,

- 1 which may involve different stakeholders. But
- 2 I don't think you want to get into the
- 3 details. But those are the key players.
- 4 CHAIRMAN BRANCH: Yes. And
- 5 actually, you might. You might in the sense
- 6 that if you talk about the GSA contracting
- 7 officer's responsibility to exercise options
- 8 and use the industrial specialists to help you
- 9 test the market.
- 10 But I think the emphasis ought to
- 11 be on those three major participants. It's
- 12 the GSA contracting officer, the agency
- 13 contracting officer, and the vendor.
- 14 Any other discussion on that
- 15 section?
- 16 (No response.)
- 17 CHAIRMAN BRANCH: If not, I would
- 18 like to move on to the MAS findings and issue
- 19 draft. So, Pat, if you could bring that up?
- 20 MEMBER SCOTT: Just for point of
- 21 clarification, it looks like everybody is
- 22 using Arial 12 font, Arial, and then size is

- 1 12. I did change this document for everybody,
- 2 but it didn't make it to the table yet. So
- 3 just can anybody writing anything please use
- 4 Arial font size 12?
- 5 CHAIRMAN BRANCH: Oh, okay.
- 6 MS. BROOKS: Is this the one you
- 7 want yet?
- 8 CHAIRMAN BRANCH: No. You should
- 9 have one called "MAS Report Draft With Edits."
- 10 Lesa, I think.
- 11 MEMBER SCOTT: This is when I took
- 12 the draft. I was originally calling it "Glenn
- is Master" because this was the document he
- 14 had originally drafted.
- We went through it and renumbered
- 16 the paragraphs. So I reordered it just to
- 17 make it match to the outline, as we had
- 18 discussed at the previous meeting, and then
- 19 just through in a few places and clarified a
- 20 sentence or put in a comma minimal, tried to
- 21 do minimal edits to it.
- I annotated here a couple like --

- 1 the very second paragraph down, you will see
- 2 a place where I was talking about dropping in
- 3 the document that Jackie and Thedlus had
- 4 created with the history of GSA and the
- 5 ordering procedures. Was it Judith? Thedlus
- 6 had offered some comments on it. And yes.
- 7 The bullets on the right are where
- 8 I did the crosswalk to the outline. I wasn't
- 9 sure. It was easier to work it this way for
- 10 me so that there is a -- the paragraphs could
- 11 be brought back in again.
- We thought you would like the fact
- 13 that I was calling it "Glenn is Master."
- 14 Are you looking at the one in
- 15 Courier?
- 16 CHAIRMAN BRANCH: Yes. I was
- 17 looking at the one in Times New Roman.
- 18 MEMBER SCOTT: Yes. That's the
- 19 same document. I just changed the font to
- 20 make it match everybody else's.
- 21 CHAIRMAN BRANCH: Okay. So the
- 22 content is exactly? Okay.

- 1 MEMBER SCOTT: The paragraph on
- 2 the screen that says, "MAS Panel," Debra and
- 3 I worked on this initially. And we had a note
- 4 that we needed to insert something, but I need
- 5 some clarification from the members.
- 6 CHAIRMAN BRANCH: I owe you pieces
- 7 for sections 1 and 2. So I will try to get
- 8 those to you this weekend.
- 9 MEMBER JONES: I had a question in
- 10 this document about footnote 9. It's on page
- 11 4 or 5, in the, let's see, third paragraph
- 12 down, where it says, "Post-award reviews are
- 13 usually performed well into the period of
- 14 performance or at the time of option period
- 15 exercise, which in the case of MAS contracts
- 16 is normally five years after initial award."
- 17 This caused concern on the part of
- 18 the agency representatives on the Panel,
- 19 particularly for the large volume of smaller
- 20 transactions, where agencies rely heavily on
- 21 the pricing determinations.
- 22 But then there is a footnote down

- 1 here that is titled "Management Challenges,
- 2 October 17th, 2008, memo to the GSA Acting
- 3 Administrator from the GSA IG.
- 4 My question on that is, was that a
- 5 document that we looked at? Was that a part
- 6 of the record in terms of the documents that
- 7 the Panel had to review?
- 8 MEMBER SCOTT: All right. Glenn?
- 9 MEMBER PERRY: You know, now that
- 10 you mention it I don't know that we formally
- 11 did put it on the table.
- 12 MEMBER JONES: So if that's the
- 13 case, should it be in here in the report?
- 14 MEMBER CHVOTKIN: We had testimony
- 15 early on from representatives from the GSA
- 16 IG's office who addressed a number -- it
- 17 addressed everything, I'm sure, somewhere in
- 18 the record. And maybe it's just the
- 19 reference.
- I think that sentence is confusing
- 21 a little bit. But as to the footnote itself,
- 22 I think we could either find testimony in the

- 1 record or refer to the IG's testimony back in
- 2 February, March of '08 that it probably would
- 3 document that position.
- 4 CHAIRMAN BRANCH: Yes. Just as to
- 5 ground rules, you know, I will make the
- 6 observation that we got a number of written
- 7 submissions. And we generally did not cover
- 8 those written submissions in Panel
- 9 discussions. And I believe that this was
- 10 something attached to one of the written
- 11 submissions. I will take an action to check
- 12 that.
- But to the extent that that was
- 14 submitted to us as part of -- yes. We got
- 15 some submissions later on in the process. Pat
- 16 e-mailed them out at later meetings. I think
- 17 that is where I remember seeing that. I will
- 18 take an action to check.
- The written submissions we got, we
- 20 got I think three or four after we stopped
- 21 taking public -- I guess, well, not public but
- 22 verbal testimony.

- 1 And, as I recall, that may have
- 2 been a document attached to one of those
- 3 written submissions, but I will take an action
- 4 to check.
- 5 MEMBER SCOTT: Even though we
- 6 could go back to the IG's presentation because
- 7 I know they touched on it in their
- 8 presentation, it's whether they touched on it
- 9 in both pre and post-award will be my
- 10 question. So I think it's in the testimony
- 11 when Andy Patchan talked to us.
- 12 MEMBER JONES: And one of the
- 13 reasons that came to my attention is because
- 14 that was in July and this memo is dated
- 15 October. So this memo would have been long
- 16 after his presentation.
- 17 MEMBER SCOTT: That's a good
- 18 catch, Jackie. We need to verify it. But I
- 19 think that we would possibly still get this
- 20 same content but would use the Andy Patchan IG
- 21 presentation from July as the reference.
- 22 CHAIRMAN BRANCH: Right. So it's

1 either an issue of verifying that we got it as

- 2 part of one of the written submissions we did
- 3 not discuss or changing the reference to where
- 4 that was entered into the record, which would
- 5 have been Andy's testimony to the Panel.
- 6 MEMBER CHVOTKIN: Mr. Chairman?
- 7 If I could stay in that same paragraph or we
- 8 can come back to it, whatever your preference?
- 9 But I think that opening sentence is lengthy.
- I am not sure what thought we are
- 11 trying to convey, "Only a very small
- 12 percentage of awards is the information used
- 13 to determine the price basis." That didn't
- 14 convey a sentence to me. Well, it is a
- 15 sentence because it has a period at the end of
- 16 it, but that is about it, no criticism to --
- 17 MEMBER SCOTT: Talk to Glenn.
- 18 MEMBER CHVOTKIN: No. I was going
- 19 to say no criticism to the master, but --
- 20 MEMBER PERRY: Where are you,
- 21 anyway?
- 22 MEMBER CHVOTKIN: It's on page 4

- of 5, the third full paragraph, beginning "The
- 2 Panel also heard that."
- 4 at the Arial version, it's page 4 of 6.
- 5 MEMBER CHVOTKIN: Yes.
- 6 MEMBER SCOTT: It's my comment 16.
- 7 If you are looking through, it is easier if
- 8 you do it from the comment side. We probably
- 9 need to shorten the sentence into two
- 10 thoughts.
- 11 MEMBER PERRY: The point was that
- 12 we are only checking these on a very small
- 13 percentage basis. So there's no validation.
- I'm trying to see if I did
- 15 something else where I did break. I broke up
- 16 some of these sentences after the original
- 17 ones. So that is why I was trying to find it.
- 18 MEMBER SCOTT: I did the same on
- 19 some of the sentences when I was doing the cut
- 20 and paste and rearranging. If you don't mind,
- 21 Glenn, when I am on it this weekend, I will go
- 22 ahead and take a look at chopping that

- 1 sentence.
- 2 MEMBER PERRY: That sounds like an
- 3 excellent idea.
- 4 MEMBER SCOTT: I'll take that on.
- 5 MEMBER CHVOTKIN: Lesa, may I
- 6 suggest that I wasn't sure what the term
- 7 "information used to determine price basis"
- 8 referred to. That just starts as that, and I
- 9 didn't see anything in the preceding paragraph
- 10 that is referenced. So that is where the
- 11 ambiguity came in my mind.
- 12 CHAIRMAN BRANCH: Right.
- 13 Actually, I think if you take out the phrase
- 14 -- and it doesn't polish the sentence
- 15 completely, but I think if you take out the
- 16 phrase "for only a very small percentage of
- 17 awards" and move that to the end of that
- 18 sentence, it kind of clarifies the thought.
- 19 It still needs to be cleaned up.
- 20 But I think what Glenn was trying
- 21 to say -- and he will spit these words out if
- 22 I am wrong -- is that the information used to

- 1 determine price reasonableness, either at the
- 2 time of award or exercise of an option is
- 3 independently validated in only a few cases.
- 4 I mean, that is what I think the thought was.
- 5 MEMBER SCOTT: Do you speak
- 6 German?
- 7 MEMBER CHVOTKIN: Yes. No.
- 8 MEMBER SCOTT: The verbs at the
- 9 end, I got to laughing.
- 10 CHAIRMAN BRANCH: Does anyone have
- 11 any comments on this section above that
- 12 footnote? We might want to just go to --
- 13 MEMBER CHVOTKIN: Mr. Chairman?
- 14 CHAIRMAN BRANCH: Yes?
- 15 MEMBER CHVOTKIN: Staying in that
- 16 same paragraph, if I may, I am not sure it's
- 17 accurate or that I want to leave the next
- 18 sentence right after Pat's insert. The
- 19 sentence says "GSA IG found flaws in over 70
- 20 percent of the initial proposals."
- 21 I remember vividly the discussion
- 22 in exchange with the Panel members about that

- 1 70 percent number. I think it was
- 2 subsequently revised or at least there is more
- 3 clarity around what that number is. Over the
- 4 long term, if this is an accurate sentence
- 5 that comes out of the testimony, we ought to
- 6 leave it there and document it.
- 7 But I think it was modified. And
- 8 that sentence standing alone I don't think
- 9 adequately reflects --
- 10 MEMBER PERRY: How many percent of
- 11 the proposals reviewed I believe is --
- 12 MEMBER SCOTT: All right. I was
- 13 going to make two edits to this, but I was
- 14 going to wait for today. One of them is to
- 15 make it clear this is the GSA IG's opinion,
- 16 one.
- 17 And, two, and it was for the ones
- 18 they reviewed. And Jackie and I both take
- 19 severe exception to this because of the way
- 20 they did their math, but it is what they
- 21 believe.
- 22 And as long as we make clear in

- 1 the report this is what they said, I
- 2 regrettably have to leave it in.
- 3 MEMBER CHVOTKIN: And I'll leave
- 4 it in as well because it is their opinion if
- 5 we properly characterize it, but we don't have
- 6 to leave only their opinion in. I remembered
- 7 Mr. Jackson spending a fair amount of time
- 8 discussing it. I know that you did as well,
- 9 Jackie, going back and forth on it.
- 10 And so if there is testimony in
- 11 the record that puts both sides of that
- 12 sentence in that if we are going to leave the
- 13 IG statement in, we ought to. And if there is
- 14 a counterbalancing view, that ought to be in
- 15 there as well. I think it goes to the very
- 16 nature of the understanding of the schedules
- 17 program. That would be an important one.
- 18 CHAIRMAN BRANCH: I'm comfortable
- 19 with that. However, I think, you know -- and
- 20 I'll put it in this context. I'll argue that
- 21 every proposal that I ever have gotten as a
- 22 contracting officer has a flaw in it.

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1 You know, so we're talking initial
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- 2 proposals. Rarely does anybody submit an
- 3 absolutely perfect proposal. It is always
- 4 subject to the acquisition of supplementary
- 5 clarifying information.
- 6 So I think what we may want to do
- 7 is we may want to establish the context for
- 8 that process when we talk about what GSA
- 9 contracting officers do because I get
- 10 proposals all the time. You'll see a minor
- 11 math error or somebody has forgotten to fill
- 12 the form out, you know, properly, it's missing
- 13 information.
- 14 My quess is that the IG given
- 15 their particular framework for looking at
- 16 things would characterize that as a flaw where
- 17 many contracting officers and vendors might
- 18 characterize that with a less severe term.
- 19 I think it may be important to
- 20 just put that into context.
- 21 MEMBER SCOTT: Actually, Mr.
- 22 Chairman, I think the problem I have with this

- 1 is in my recollection of it, we needed
- 2 somebody to verify it because I don't think it
- 3 was the proposal. It was the contracting
- 4 officer's evaluation of the proposal that they
- 5 took exception to.
- 6 CHAIRMAN BRANCH: Yes.
- 7 MEMBER SCOTT: They did not care
- 8 for the way the contracting officers did their
- 9 price evaluation in 70 percent of the cases.
- 10 So the problem is the word "proposal," and I
- 11 think we just picked up the wrong word.
- 12 CHAIRMAN BRANCH: Okay. So we
- 13 should verify that to see what that statement
- 14 is and put it in the proper context. But, as
- 15 I recall, the sample size was so small as in
- 16 my view to be meaningless.
- 17 MEMBER JONES: So if we leave this
- 18 in here for the purposes of including the IG's
- 19 opinion, should we quote it, rather than try
- 20 to restate it?
- 21 CHAIRMAN BRANCH: I would not
- 22 paraphrase that. I mean, if we are going to

- 1 -- if that is indeed the way the IG stated
- 2 their opinion, I would either quote that or if
- 3 you're going to paraphrase it, I would
- 4 footnote that and send it back to the source.
- 5 MEMBER SCOTT: Who can we talk
- 6 into taking the action to verify this? I'm
- 7 looking at Glenn.
- 8 MEMBER PERRY: I'll go back and
- 9 verify. I kind of hear where I think we are
- 10 going with this. And it's causing me some
- 11 concern.
- I believe when you go back through
- 13 the various snippets, that -- and maybe I was
- 14 hearing that, one, GSA was using the IG to do
- 15 some of that validation work. That's part of
- 16 your -- because you didn't have industrial
- 17 specialists or whatever doing it.
- In some part, you were relying
- 19 upon them to do that work for you. And they
- 20 came back and found that there were issues
- 21 with what was going on in the pricing. And
- 22 they came back with some things that I didn't

- 1 hear anybody from GSA say.
- In fact, I think I read someplace
- 3 that, you know, you acknowledged that there
- 4 were issues and that you might not like the
- 5 percentage characterization, but, on the other
- 6 hand, they were finding some real issues
- 7 around substantive things, not about form.
- 8 And I might be in error with, I
- 9 believe, the IG and including it in management
- 10 challenges and the other. And maybe if we
- 11 missed it, maybe we should have had that put
- 12 into the record.
- I think if someone goes to the
- 14 extent that if they followed the proper
- 15 procedures for their audits and the IG does
- 16 not usually -- IGs don't usually put things
- into those management letters unless they have
- 18 got some supporting documentation for that.
- 19 And I believe that was
- 20 characterized in that management letter that
- 21 is part of GSA's financial statements and
- 22 performance reports and reports to the

- 1 Administrator.
- 2 So I found that fairly strong, the
- 3 fact that it was included. So there is an
- 4 issue there. We can change the language to
- 5 make it more vanilla or downplay a little bit,
- 6 but I think there is a serious issue there.
- 7 And I don't feel comfortable with saying,
- 8 "Well, the IG, they said something, and it's
- 9 like discounted." That's the way the --
- 10 CHAIRMAN BRANCH: Well, let me --
- 11 MEMBER PERRY: I just am --
- 12 MEMBER SCOTT: No. I agree with
- 13 you 100 percent. I just want to make sure we
- 14 do it completely accurately.
- 15 MEMBER PERRY: And that's correct.
- 16 CHAIRMAN BRANCH: Let me try to
- 17 clarify because I have the minutes from our
- 18 July 21st meeting. And we can refer to the
- 19 transcript because I have those available,
- 20 too.
- 21 The minutes reflect that the GSA
- 22 pre-award findings included -- and I quote

- 1 from the minutes -- "CSP is not clear,
- 2 accurate, and complete, tracking and reporting
- 3 of sales and discounts inadequate. Employees
- 4 do not possess education and experience for
- 5 labor categories."
- 6 And then under "Frequency of
- 7 Findings" for F.Y. 2007 reviews, it says,
- 8 "Seventy percent CSP not accurate." So that
- 9 would not indicate we were talking about the
- 10 contracting officer's analysis of that.
- 11 Seventy-one percent GSA not offered MSC
- 12 pricing, 34 percent unreported price
- 13 reductions, 48 percent proposed price
- 14 reduction clauses in effect of 34 percent
- 15 billing, vendor billing, system inadequate.
- 16 So I think that the statement as
- 17 written at least comports with the minutes.
- 18 And if we want to nail this one down further,
- 19 you know, we've got the transcript here. So
- 20 we can look at the transcript and see what
- 21 remarks were offered by the IG.
- 22 MEMBER SCOTT: I just remember we

- 1 all tried not to react to it emotionally
- 2 because it sounded so egregious, speaking for
- 3 me. And hopefully Jackie will jump in with me
- 4 there.
- 5 MEMBER JONES: Well, I think
- 6 there's --
- 7 CHAIRMAN BRANCH: Oh, I'm sorry.
- 8 MEMBER JONES: No. I mean,
- 9 hearing it from the notes is -- actually, it
- 10 is representative of what goes on as a result
- of the disclosures. So that's why when I was
- 12 reading that and it says 70 percent of the
- 13 initial proposals, that is from the
- 14 contractor. That is something that they
- 15 provide to us as the CO.
- 16 So in reading that and then
- 17 hearing what those issues were supporting that
- 18 statement there, then they correlate to me.
- 19 But no. It really has nothing to do with the
- 20 CO. It has to do with the information
- 21 disclosures.
- 22 MEMBER SCOTT: Your memory of the

- 1 events is better than mine because I didn't
- 2 remember it that way.
- MEMBER JONES: So, going back to
- 4 my point, I think we should quote it as it was
- 5 presented.
- 6 CHAIRMAN BRANCH: Yes. And I
- 7 think that's the fairest alternative to all
- 8 parties. So let's look at that reference. It
- 9 appears that the IG came to talk to us on the
- 10 21st of July. We ought to be able to
- 11 reference that from the transcript and then
- 12 render that quote accurately.
- 13 That seems to be a very
- 14 controversial paragraph for some reason. Are
- 15 there any other issues in that paragraph
- 16 before we move along?
- I would like to suggest that we
- 18 move back up to IV and just kind of walk
- 19 through the finding section in sequence.
- MS. BROOKS: Sir, do we change
- 21 documents or --
- 22 CHAIRMAN BRANCH: No. I think we

- 1 are in the same document. If you would just
- 2 go to IV in that document, which is where the
- 3 findings section starts? There we go.
- 4 MEMBER CHVOTKIN: Mr. Chairman, in
- 5 the paragraph labeled "Services," I don't
- 6 think that services have a concept to the
- 7 majority of purchases over the past 15 years.
- 8 I think that's been a more recent phenomenon.
- 9 So the sentence that says, "In addition, in
- 10 the last 10 to 15 years, services now
- 11 constitute" -- we can't talk about history and
- 12 then now.
- 13 CHAIRMAN BRANCH: Well, yes. So
- 14 --
- 15 MEMBER CHVOTKIN: That is
- 16 interesting. All right. So I would suggest
- 17 that we just simply eliminate the numbers and
- 18 to say services now constitute the majority of
- 19 purchases in the MAS program.
- 20 As long as we are there, I would
- 21 like to add a suggestion. I think it might be
- 22 helpful after the previous sentence, the one

- 1 that ends, "Of any particular service
- 2 requirement." We might want to add a sentence
- 3 to say, "The key elements in pricing services
- 4 are the quantity, skill mix, and skill type of
- 5 the individuals performing the work."
- 6 This goes back to a point that I
- 7 think Mr. Essig made very well that when you
- 8 are pricing services, you have really got to
- 9 look at it and say, you know, "What kind of
- 10 people do I need? What level of skills do I
- 11 think I need from those people, you know,
- 12 entry-level journeyman and advanced skills?
- 13 And how many of those people do I need?" So
- 14 I think that simply fleshes out the idea as
- 15 expressed in that sentence.
- 16 MEMBER SCOTT: I'll say quantity
- 17 of hours.
- 18 CHAIRMAN BRANCH: Ouantity of
- 19 hours. Quantity of hours is fine.
- 20 MEMBER SCOTT: Would it be skill
- 21 type or skill set? You still have mix because
- 22 you have got to do the mix, but --

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1 CHAIRMAN BRANCH: Well, actually,
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- 2 type should be level. Okay? So you have
- 3 skill mix, financial people, management
- 4 analysts, engineers, and then you have
- 5 entry-level journeymen, senior-level. That's
- 6 really what I was trying to convey on behalf
- 7 of Mr. Essig.
- 8 I guess -- and I'll address this
- 9 one to Glenn -- we have the sentence "In most
- 10 cases agencies are requiring services for the
- 11 purpose of meeting performance outcomes,
- 12 rather than buying quantity of labor
- 13 categories." Do we really want to say that?
- 14 Yes. You know, I'm hot sure that
- 15 I would be willing to say, given my
- 16 experience, that that is a true statement.
- 17 I'm comfortable with that if that is a Panel
- 18 consensus, but do we believe that to be
- 19 accurate, not against schedule contracts,
- 20 where we are buying time and material?
- 21 MEMBER SCOTT: Would it be prudent
- 22 to introduce that now that we have got this

- 1 changing environment, where we are supposed to
- 2 be focusing on performance, introduce it with
- 3 changing out of focusing on performance-based
- 4 type contracting? Is that --
- 5 CHAIRMAN BRANCH: Well, I'll guess
- 6 I'll go to a more basic question. So when you
- 7 wrote that sentence, what were you trying to
- 8 convey?
- 9 MEMBER PERRY: Well, when we were
- 10 originally trying to write these things, I
- 11 think we were trying to write these in a way
- 12 that would lead you to the recommendations.
- 13 Okay? I'm sorry.
- 14 The point I was trying to make is
- 15 -- and I can't speak for -- maybe since we
- 16 don't have any data on what individual
- 17 agencies are doing. But I believe we heard
- and we talked about that for services-type
- 19 orders, whether or not folks are doing it, I
- 20 think they believe that they are stating when
- 21 they do the solicitations under the orders,
- 22 their RFQs, that they're stating those

- 1 requirements in terms of outcomes.
- 2 They are not saying, "I need six
- 3 of this and "six of that" and "seven of
- 4 that." So in that sentence, those are
- 5 performance requirements. It's up to the
- 6 offerors to come back and the scheduled
- 7 contractors to come back and tell us this is
- 8 who we are proposing. And, by the way, they
- 9 happen to be in this category, and this is the
- 10 rate; in this category, and this is the rate
- 11 and that sort of thing.
- 12 Unless you have -- I think that's
- 13 the world we're in at the moment, at least for
- 14 the majority of the dollars that folks are
- 15 doing it that way. Then that's what you have.
- And I was just trying to make the
- 17 point that if at that point you're doing that,
- 18 the work around those, the price reduction
- 19 clause around a labor category just has
- 20 minimal value or none at all.
- 21 CHAIRMAN BRANCH: Let me suggest a
- 22 modification to that sentence. Let me suggest

- 1 that we strike in the sentence "In most cases,
- 2 agencies are requiring services, " we strike
- 3 the word "are," and we substitute for that
- 4 "should be," because I think what often
- 5 happens as a practical matter is you're right.
- 6 We put out a statement of work in
- 7 which we make a valiant attempt to focus on
- 8 outcomes. And because of the structure of the
- 9 schedule, the guy does come back with a
- 10 solution and says, "Okay. To get to this
- 11 solution or your outcome, you need these six
- 12 labor categories and you need this many hours
- 13 for each one of those labor categories."
- 14 And we go, "Roger that." But the
- 15 business arrangement then almost forces us
- 16 away from that solution because the business
- 17 model forces us into buying those hours. So
- 18 if the contractor underestimated or turned out
- 19 to be wrong, the reality of it is I have to
- 20 buy more hours to achieve that solution on a
- 21 time and material basis.
- 22 So I think there is kind of a

- 1 mixture there. I think you're right. We're
- 2 certainly trying to write performance-based
- 3 statements of work, but I am not sure that the
- 4 schedules the way they are structured from a
- 5 business standpoint really facilitate that
- 6 unless you are actually buying a fixed-price
- 7 task under the schedule.
- 8 So I would suggest that
- 9 modification of words to reflect I think what
- 10 the goal of every direct management
- 11 professional is, rather than to try to guess
- 12 at what the reality of it is.
- 13 MEMBER PERRY: That's fine.
- 14 MEMBER SCOTT: And then I would
- 15 make a slight other edit for flow purposes,
- 16 which would be, then, after the words "buying
- 17 quantity of labor categories, which then
- 18 minimizes," just insert the word "then," just
- 19 to make it flow.
- 20 MEMBER CHVOTKIN: I want to stay
- in that same phrase after the comma, where
- 22 Lesa just inserted the word "then." And

- 1 that's a fine change or I was going to suggest
- 2 "In such cases, the value of GSA's fair and
- 3 reasonable price determination at the
- 4 schedule's level has less value or is less
- 5 important because you are looking at a
- 6 solution or a mixture." Obviously I didn't
- 7 try to write that set of words.
- 8 So in my view, if we put a
- 9 semicolon after the word "categories," we
- 10 would say that "In such cases, the value of
- 11 GSA's fair and reasonableness price
- 12 determination made at the schedule or the
- 13 contract level is less relevant, " I think that
- 14 would set up the dichotomy that I think Glenn
- 15 was, hopefully the dichotomy that Glenn was
- 16 talking about.
- 17 MEMBER JONES: I have a further
- 18 comment about that, though. I guess we were
- 19 talking about the -- well, the focus is a
- 20 price reductions clause. So when we say, "In
- 21 such cases, the value of a GSA price
- 22 reasonableness determination at the MAS

- 1 contract level is less relevant, " I am,
- 2 rather, thinking in such cases the value of
- 3 applying the price reductions clause at the
- 4 MAS contract level is less relevant.
- 5 MEMBER FRYE: Where is this going
- 6 to lead is to; that is, GSA and the VA, when
- 7 we -- what are we going to use to determine
- 8 price fair and reasonableness at the outset of
- 9 the award of these multiple award schedules,
- 10 which are ID/IQ contracts? I mean, what this
- 11 is leading us to, I think, is that we don't
- 12 have a fair and reasonable price on the
- 13 schedules that are out there right now. So
- 14 does that lead us, then, to say, "Get rid of
- 15 the schedules"? I think it does.
- MEMBER SHARPE: Hear, hear.
- 17 CHAIRMAN BRANCH: I'm going to
- 18 take that one on. I think it is important to
- 19 look at the fact we are talking about services
- 20 here. And while the recommendations as we
- 21 came to closure tended to look very similar
- 22 for products and services, I think the

- 1 discussion was very different.
- 2 And I think the discussion around
- 3 services, at least those services that require
- 4 a statement of work that says, "Given that you
- 5 have companies offering you competing mixes of
- 6 labor, competing quantities of labor, and
- 7 competing skill levels of labor, that to look
- 8 at both the price reasonableness determination
- 9 as well in the case of services" was perhaps
- 10 not relevant at the contract level. It only
- 11 becomes relevant at the task order level when
- 12 those labor categories and labor rates are
- 13 given life in the form of a proposal to do
- 14 work.
- 15 And, therefore, if the price
- 16 reasonableness determination of those
- 17 categories of labor really took place when
- 18 they were given life, number one, what was the
- 19 real value of a price reasonableness
- 20 determination for the rate attached to any
- 21 category? And, therefore, as a derivative of
- 22 that, of what value would the price reduction

- 1 clause be?
- 2 So I agree with your observation,
- 3 Jan, and yours, Tom, when we're talking about
- 4 products. Then I think you get into a
- 5 philosophical argument with respect to being
- 6 concerned about the initial pricing.
- 7 But when you are talking about
- 8 services, I would argue that that is
- 9 meaningless until somebody comes in and
- 10 actually bids that because a management
- 11 analyst or an engineer or a medical technician
- in and of itself is irrelevant until you put
- 13 hours next to it.
- 14 MEMBER FRYE: And I do agree with
- 15 you with regards to services, but I still go
- 16 back and ask GSA and my folks, but especially
- 17 GSA, how are you going to determine a fair and
- 18 reasonable price on those when you first award
- 19 those multiple-award contracts without this
- 20 provision?
- I don't know how you're going to
- 22 do it. You know, it's that troublesome thing

- 1 that we have wherein the contracting officer
- 2 has to determine fair and reasonable price.
- 3 I would agree that in services,
- 4 it's a whole different ball game. But I
- 5 missed the meeting where we talked about
- 6 products. And I noticed that we are after the
- 7 most favored customer price reduction clause
- 8 and that type of thing in products as we go
- 9 down the road, too.
- 10 And, of course, the VA totally
- 11 disagrees with that. So I will be interested
- 12 to see what our final language is. But I go
- 13 back and say, how are you going to determine
- 14 a fair and reasonable price up front? Because
- 15 we are so hellbent to get rid of these
- 16 provisions that we're going to put the GSA and
- 17 I think the VA in a bad light when it comes to
- 18 awarding the multiple-award schedules.
- 19 CHAIRMAN BRANCH: Well, yes. I
- 20 think if we go back to the recommendations,
- 21 you know, it's very important because when we
- 22 talked about products, you know, I think we

- 1 came through a lot of that.
- 2 And it was a really interesting
- 3 meeting because I certainly walked into that
- 4 meeting conflicted about getting rid of the
- 5 price reduction clause for products. And I
- 6 think if I remember that meeting correctly,
- 7 that was one where we even had a very
- 8 difficult time starting that discussion.
- 9 But where I think we evolve to, if
- 10 you take a look at the recommendations for
- 11 price reasonableness, the issue was that the
- 12 GSA should be looking at not only the pricing
- 13 vertically.
- 14 So how does this vendor sell into
- 15 the commercial sector but that the GSA
- 16 contracting officer ought to be looking
- 17 horizontally and he ought to be testing that
- 18 price against other schedule contract holders
- 19 as well to determine reasonableness? So
- 20 certainly not in a competitive environment, as
- 21 we might express that in section XV but
- 22 certainly a test against the market.

- 1 And then, thirdly, if you look at
- 2 the recommendation that really tells GSA they
- 3 have to take the lead on collecting data at
- 4 the order level to provide GSA with some
- 5 pricing trends, I think that was, if you will,
- 6 the three-legged stool for products that the
- 7 Panel came to a consensus was would ensure
- 8 price reasonableness.
- 9 And if you look at the
- 10 recommendation to remove the price reduction
- 11 clause and substitute an 803-like process for
- 12 that, which is OPE now, of course, but to
- 13 substitute a process like that with respect to
- 14 product, the Panel recognized that until you
- 15 had that infrastructure in place, you could
- 16 not get rid of the price reduction clause,
- 17 which is why the recommendation specifically
- 18 on products is to remove it in phases.
- 19 So I think that is a fairly
- 20 balanced summary of the discussion we had with
- 21 respect to that. And I will open the
- 22 microphone if anybody wants to add anything.

- 1 MEMBER JONES: Well, I would.
- 2 Just conveying my own personal opinion about
- 3 that, I saw it as a trade-off, if you will,
- 4 because in the past, before CSP -- or I should
- 5 say yes, before CSP was the way that
- 6 contractors disclosed information, we had the
- 7 DSMDs, the discount sales and marketing data,
- 8 which also took into account sales to the
- 9 government.
- 10 Well, when the CSPs came along, it
- 11 totally relied on commerciality. And there
- 12 was no review of what the contractors were
- 13 selling to the government for.
- 14 So, with that said, the CSP only
- 15 disclosed commerciality. So we have this rate
- 16 on contract that is totally based on
- 17 commerciality. But, yet, we may have
- 18 contractors out there selling to federal
- 19 agencies at, let's say, 30 percent off that
- 20 rate.
- 21 So if we as contracting officers
- 22 had that information at contract formation, to

- 1 also be able to look at the transactions
- 2 within the government, then I personally think
- 3 that we would have more information to look at
- 4 in terms of establishing a more realistic
- 5 price on the schedules. So that was my
- 6 opinion of it.
- 7 CHAIRMAN BRANCH: Other comments?
- 8 (No response.)
- 9 CHAIRMAN BRANCH: Yes. I quess
- 10 what I would suggest is we kind of develop the
- 11 findings fully. If you have still got that
- 12 concern, let's talk about it, but I think
- 13 there is a lot more material to unfold here,
- 14 Jan. And this paragraph, I think, was
- 15 specifically focused on services.
- 16 Any other comments on this
- 17 particular paragraph?
- 18 MEMBER JONES: Yes, I had one.
- 19 CHAIRMAN BRANCH: Yes, Jackie?
- 20 MEMBER JONES: I was saying that
- 21 in such cases, the value of, rather than GSA
- 22 price reasonableness determination, it really

- 1 should be the value of the price reductions
- 2 clause.
- 3 MEMBER CHVOTKIN: Mr. Chairman, I
- 4 would agree completely. And that will
- 5 crystallize the discussion about the
- 6 recommendations.
- 7 CHAIRMAN BRANCH: Okay. So let's
- 8 make that change, Pat, that it is really about
- 9 the price reduction clause.
- 10 MEMBER SCOTT: Is it applying it?
- 11 Originally, Jackie, you said the value of
- 12 applying the price reasonableness. And I just
- 13 wanted to double-check with you so I could
- 14 make sure we get it.
- 15 MEMBER JONES: No. The value of
- 16 the price reductions clause. To go on, then,
- 17 I think a period should come after that, yes,
- 18 a period.
- 19 MEMBER FRYE: Is that a problem?
- 20 MEMBER SCOTT: And delete the rest
- 21 of the sentence.
- MEMBER FRYE: What happens when

- 1 the value goes to zero and it's totally
- 2 irrelevant? Don't you have a problem with the
- 3 price reasonableness at the award?
- 4 MEMBER JONES: I don't understand
- 5 your question.
- 6 MEMBER FRYE: I think it's
- 7 becoming almost somewhat circular. I mean, if
- 8 that's a major basis for the fair and
- 9 reasonable determination at the point of the
- 10 schedule award, as agencies buy off of it and
- 11 we say the value of that becomes minimal and
- 12 irrelevant, that undercuts the value that it
- 13 serves at the award level, at the schedule.
- 14 It is kind of I think we are caught in a bit
- 15 of a circle.
- 16 MEMBER SCOTT: I think that's why
- we're recommending it be released or removed.
- 18 MEMBER FRYE: Well, does anybody
- 19 here ever just go by an hour? I think that is
- 20 really the point. You know, we buy. For
- 21 services, we go buy to a statement of work.
- 22 The vendors tell us that the quantity hours,

- 1 the skill level of that labor and the skill
- 2 mix of the labor according to their own
- 3 categories, which is another one of the issues
- 4 that we kind of went around on, do we try to
- 5 rationalize categories into a single
- 6 definition.
- 7 So from that perspective, I guess
- 8 I would absolutely agree with you, Tom. No,
- 9 it really doesn't mean anything.
- 10 MEMBER SHARPE: Why do you have
- 11 it?
- 12 CHAIRMAN BRANCH: Why do you have
- 13 it? Because the statute says if you don't
- 14 have pricing in there, you don't have a
- 15 contract. So that on a services contract is
- 16 really a device to get to contract formation
- 17 and really nothing more.
- 18 MEMBER FRYE: So from my
- 19 perspective, then, I look at the GSA schedules
- 20 for services, saying, "We don't need them."
- 21 I just don't see any value in them if you
- 22 can't determine a fair and reasonable price at

- 1 the inception of the contract. You don't have
- 2 a way now.
- 3 MEMBER SCOTT: Well, it's not that
- 4 we don't have. We have a price. The
- 5 contracting officers made a determination of
- 6 price, fair and reasonable. What you are
- 7 saying, what I'm hearing you say, is that you
- 8 don't like that price.
- 9 You may not consider that as
- 10 valuable. You may not consider it as
- 11 meaningful. And that's why we also have the
- 12 recommendation to get rid of the price
- 13 reduction clause, go ahead and start
- 14 collecting that data, share back what the
- 15 basis of award was, and share the history of
- 16 that information so that the ordering officers
- 17 will have more confidence in that price or how
- 18 old -- my personal concern is how old that
- 19 price is.
- 20 If we make an award today and
- 21 you're placing an order against that schedule
- 22 three years from now, when was it last

- 1 refreshed? So how current is that price three
- 2 years from now? And is it a good price?
- 3 So that's really what -- I agree
- 4 with this because of that history of the
- 5 prices. They get old. They get aged. And we
- 6 don't have the facilities in place to update
- 7 them timely.
- 8 MEMBER SHARPE: Throughout all of
- 9 this, I keep hearing the prices maybe aren't
- 10 supported, certainly aren't good prices. We
- 11 can't rely on the prices. But, yet, we want
- 12 to leave the price there for the convention.
- 13 Otherwise you don't have a contract. I think
- 14 that's more bad than good.
- 15 CHAIRMAN BRANCH: Yes, I agree
- 16 with you, Tom. And I think one of the motions
- 17 that we advanced, failed for lack of a second.
- 18 I think I made a recommendation that we
- 19 recommend to the -- or I moved that we
- 20 recommend to the Administrator that he seek a
- 21 legislative proposal to let us take the
- 22 pricing out.

- 1 So I agree with you. And I think
- 2 we decided collectively that that was a bridge
- 3 too far. But, you know, at the end of the day
- 4 in a services contract, you are right. I
- 5 mean, the pricing information in my view --
- 6 and I will speak personally and not trying to
- 7 summarize a consensus of the Panel -- is
- 8 really to provide you with a bit of market
- 9 research information, you know, help you
- 10 perhaps build an independent government
- 11 estimate but really nothing more because until
- 12 you decide the number of hours you need to
- 13 buy, the skill mixes you need to buy, and the
- labor categories you need to buy, the rate is
- 15 meaningless.
- 16 You know, I don't know that we
- 17 want to get bogged down in this one, but I
- 18 hear what you are saying. And I know that you
- 19 feel very passionately about it. I hear what
- 20 Jan is saying. And I know that there is a
- 21 great deal of energy around that as well. And
- 22 one of the ground rules we set at the

- 1 beginning of our process for deliberating is
- 2 that if you wanted to include in the report an
- 3 alternate view, that we would give you an
- 4 opportunity to do that.
- 5 So if you really feel that
- 6 strongly that we ought to strip pricing out of
- 7 that, out of those contracts, or make that
- 8 recommendation to the Administrator, offer us
- 9 an alternate view.
- 10 And, frankly, there are probably a
- 11 few of us. And I will speak for myself. I
- 12 would sign onto that with you.
- 13 MEMBER SHARPE: I may do just
- 14 that. I mean, the view I have exposed before,
- 15 the prices ought to be good. They ought to be
- 16 leveraged. They ought to be good prices.
- 17 They ought to be supported. That's more a
- 18 comment on products than services, but that is
- 19 how I would finish that thought.
- 20 I think we are going to be asked
- 21 individually and as a Panel, are these prices
- 22 any good? And I think I just talked to that.

- 1 And what did you do to improve them?
- 2 MEMBER SCOTT: Every KO up there
- 3 believes they are trying to get the best
- 4 price. They do that. The problem I have, as
- 5 I said, is the aging of those prices because
- 6 we don't have the resources to update them as
- 7 regularly, as fast, as quick as we should.
- 8 MEMBER SHARPE: I don't think that
- 9 is a true statement because it is a good price
- 10 for that vendor.
- 11 MEMBER SCOTT: Yes. Absolutely.
- 12 CHAIRMAN BRANCH: All right. So
- 13 this is one, you know, Pat, I would just ask
- 14 you to make a note we might potentially have
- 15 an alternate view offered here. Think about
- 16 what you want to do, Tom. And if you want to
- 17 give us a short alternate view, you know, work
- 18 something up. And we'll figure out how to
- 19 insert those into the organization of the
- 20 report.
- 21 MEMBER SCOTT: Yes. The only
- 22 thing is please reference the fact that it is

- 1 statutory. At that point we're talking
- 2 statutory change.
- 3 MEMBER SHARPE: I'm willing to do
- 4 that. I mean, how do we feel collectively
- 5 about answering the question, what do we do to
- 6 improve these prices? This is a bad economy.
- 7 There's a lot of volume through these
- 8 schedules.
- 9 CHAIRMAN BRANCH: Yes. Okay.
- 10 Jackie, microphone.
- 11 MEMBER JONES: I said, looking at
- 12 the transactional information is one way.
- 13 MEMBER SHARPE: Well, I mean, in
- 14 terms of BPAs, GSA has got that, right? You
- 15 hold the contracts.
- 16 MEMBER JONES: I don't understand
- 17 your point.
- 18 MEMBER SHARPE: GSA has placed
- 19 under your contract. You have that pricing
- 20 data.
- MEMBER JONES: No, we don't.
- 22 MEMBER SHARPE: Why?

- 1 MEMBER JONES: Agencies don't
- 2 report --
- 3 MEMBER SHARPE: You could simply
- 4 ask for it.
- 5 MEMBER JONES: -- their task
- 6 orders to us.
- 7 MEMBER SHARPE: BPAs?
- 8 MEMBER JONES: Yes. You can't ask
- 9 for that?
- 10 MEMBER SCOTT: We don't have the
- 11 capability of collecting it and collating.
- 12 That is one of the other recommendations that
- 13 we have already got in there is we have got to
- 14 collect this data so we can start the feedback
- 15 look to reestablish and reconsider pricing on
- 16 a more timely basis.
- 17 CHAIRMAN BRANCH: Yes. You know,
- 18 let me take a shot at that. I feel obligated
- 19 to do that because I think I am going to have
- 20 to speak for this report as Chairman of the
- 21 Panel once it is issued.
- What have we done to improve the

- 1 pricing here? I think what we have done is we
- 2 have made a set of recommendations to the
- 3 Administrator. I think we are in the process
- 4 of making a set of recommendations to the
- 5 Administrator that fundamentally re-architects
- 6 the way GSA and the agencies work together to
- 7 ensure reasonable prices.
- 8 So the first of those would be
- 9 that we are going to recommend to the
- 10 Administrator that he clarify the policy for
- 11 his own people as to how to arrive at a fair
- 12 and reasonable price.
- 13 The second piece is that GSA
- 14 disclose to the agency ordering officer how it
- 15 came to that fair and reasonable price
- 16 determination so that the agency ordering
- 17 officer can exercise his independent judgment
- 18 with respect to how aggressively to seek a
- 19 price reduction under the schedule, which is
- 20 an allowable business practice.
- 21 Thirdly, we have given GSA a
- 22 recommendation to take the lead on creating a

- 1 system of data collection which would allow it
- 2 to use the data to be gathered from individual
- 3 agency orders to really start to leverage
- 4 those prices, to go back in to vendors after
- 5 a certain amount of activity under the
- 6 schedule and say to a vendor, "You know, I
- 7 know you gave me a schedule price of \$50 for
- 8 this program analyst. But, you know, I have
- 9 looked at a year's worth of data. And you
- 10 have never sold that program analyst for more
- 11 than 37.50 an hour. And that really ought to
- 12 be reflected in your schedule price."
- 13 And, fourth, to make it clear to
- 14 GSA contracting officers that they not only
- 15 should look vertically but horizontally when
- they go to establish that price reasonableness
- 17 and they should use the data we talked about
- 18 collecting to refresh those prices.
- So can I say that we with one wave
- 20 of a magic wand have done anything to
- 21 instantaneously improve these prices?
- 22 Absolutely not. Can I say that we have given

- 1 the Administrator an architecture to go do
- 2 that, an architecture that can be built with
- 3 the cooperation of ordering agencies? I would
- 4 say resoundingly yes, we have done that.
- 5 So that would be my answer to your
- 6 question. This is what we have done to help
- 7 improve those prices. You know, I think we
- 8 are moving closer to the vision that you have
- 9 often expressed in this Panel, which is we
- 10 really ought to be acting as a government that
- 11 uses the information it holds to leverage our
- 12 combined buy-in power.
- 13 We are just not in a position --
- 14 you know, our systems and DOD don't talk to
- 15 each other. You know, heck, my systems in
- 16 Navy don't talk to each other. It's not
- 17 pretty. And we've got to disentangle
- 18 ourselves from it.
- 19 Okay. Next paragraph. Any
- 20 comments on it?
- 21 MEMBER CHVOTKIN: Mr. Chairman, I
- 22 would just raise that the last sentence, it

- 1 says the ordering agencies could use this
- 2 information. I think that is a little weak.
- 3 And we had heard from the ordering activities
- 4 and purchasers that they would substantially
- 5 benefit from the information. It's a lot
- 6 stronger suggestion than the ordering agencies
- 7 could.
- 8 Well, maybe you could use the
- 9 information or maybe not. I think even the
- 10 discussion right here would tell us that there
- 11 would be substantial benefit.
- 12 CHAIRMAN BRANCH: Would you like
- 13 to propose a change in the verbiage?
- 14 MEMBER CHVOTKIN: Yes. I would
- 15 strike the words "could use" and insert the
- 16 words "would substantially benefit from."
- 17 MEMBER SCOTT: And I'll smooth out
- 18 the rough edges.
- 19 CHAIRMAN BRANCH: Other comments
- 20 on that paragraph? I think we lose our quorum
- 21 when you leave.
- 22 (Whereupon, the foregoing matter

- 1 went off the record at 11:12 a.m. and went
- 2 back on the record at 11:13 a.m.)
- 3 CHAIRMAN BRANCH: Other comments
- 4 on that paragraph?
- 5 MEMBER JONES: I don't understand
- 6 the intent of the first sentence.
- 7 CHAIRMAN BRANCH: What sentence?
- 8 Is it the sentence that starts, "While GSA
- 9 states that competition requirements"? Okay.
- 10 You're in the next paragraph. So does anyone
- 11 have any comments, final comments, on the
- 12 paragraph that Alan has suggested an amendment
- 13 to? If not, we'll move on to the next
- 14 paragraph.
- 15 MEMBER CHVOTKIN: Mr. Chairman, I
- 16 might suggest a slight revision of the first
- 17 sentence. I will read my suggested change.
- 18 And then I will go back and make sure. "The
- 19 Panel found that GSA has limited and in some
- 20 instances no order data available for its own
- 21 use as well as for use of the ordering
- 22 agencies."

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1 This is just what we were talking
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- 2 about, that GSA does not currently collect
- 3 data on the orders. Sometimes it has it, but
- 4 that is just happenstance, not through a
- 5 systematic method of collecting it.
- 6 MEMBER JONES: Well, I think we
- 7 need to be a little bit more specific, then,
- 8 if we're going to talk about the data that
- 9 we're referring to for GSA and the data for
- 10 the ordering agencies because that is
- 11 different. The GSA data and the ordering
- 12 agencies' data is two separate data sets.
- 13 MEMBER CHVOTKIN: Let me just ask,
- 14 Jackie. When GSA as a buying activity places
- 15 orders off the schedule, does the schedule's
- 16 office have visibility into that transaction
- 17 set?
- 18 CHAIRMAN BRANCH: When we as an
- 19 agency order off the schedules? Well, it
- 20 depends. It depends on who the office is. I
- 21 mean, if we're establishing BPAs in our
- office, let's say, for example, and we're

- 1 establishing a BPA against a mobile schedule,
- of course, we have the contracts there.
- 3 But I guess what I am referring to
- 4 is that the data that we would use at contract
- 5 formation and the data that an ordering agency
- 6 would use in placing the task order are two
- 7 different data sets. That is what I am
- 8 getting at.
- 9 MEMBER SCOTT: I think that is the
- 10 crux of our problem. Right?
- 11 MEMBER CHVOTKIN: Exactly. I was
- 12 looking here at GSA as an ordering agency no
- 13 different from the Interior Department or
- 14 Treasury or VA.
- We don't even need that because
- 16 what we are really trying to get at is the
- 17 flip side of the prior paragraph, which is GSA
- 18 has limited data available for the use of the
- 19 ordering agencies about prices, orders and
- 20 prices, or prices on orders.
- 21 MEMBER SCOTT: Well, we're back to
- 22 the refresh issue. I mean, to me the sentence

- 1 is the crux of what came up, what is the
- 2 backbone of the recommendation to try to
- 3 collect data and share data so that we know
- 4 what the orders are that were placed against
- 5 our contracts to know if they are getting
- 6 better deals than what we have got on the
- 7 basic contract.
- 8 MEMBER JONES: But the footnote is
- 9 based on the services acquisition reformat.
- 10 I guess what is confusing to me when I read
- 11 this sentence is that we have limited data in
- 12 terms of the transactional information from
- 13 the ordering agencies, but the ordering
- 14 agencies have data available to them through
- 15 GSA Advantage. But they don't have the
- 16 information that we use at contract formation.
- 17 So it's two different sets of
- 18 information that we would require: one at
- 19 contract formation, the other by the ordering
- 20 activity.
- 21 MEMBER SCOTT: But it also --
- 22 MEMBER PERRY: I understand the

- 1 distinction. I don't know what we're trying
- 2 -- the point originally -- and this is
- 3 suffering a little bit from splitting some of
- 4 this up.
- 5 The point that was trying to be
- 6 made by this paragraph, which followed another
- 7 paragraph on data originally, data
- 8 transparency, is that I thought we talked
- 9 about and agreed that it was really a circular
- 10 use of data that would continually -- what we
- 11 were trying to get to and we were trying to
- 12 make recommendations on should be a circular
- informing of if GSA is going to set these
- 14 prices in the contract schedule, then it needs
- to be informed as to what is happening in the
- 16 marketplace in which the schedules are
- 17 serving.
- 18 And also the contracting officer
- 19 at the ordering agency needs to know what the
- 20 other pieces of the information are that are
- 21 coming into the equation, which obviously they
- 22 are relying in some part on as long as we are

- 1 maintaining that GSA does create this price
- 2 that is fair and reasonable.
- I thought I heard from both ends
- 4 of that, both sides, both ends of that circle,
- 5 both polars of that circle that they're
- 6 feeling that it was inadequate in order to get
- 7 to the state that our Chairman just eloquently
- 8 set forth. And I hope we captured that in
- 9 every word.
- I am going to pile onto that. I
- 11 am going to come out of this that we shouldn't
- 12 have a system where any contracting,
- individual contracting, officer is using as a
- 14 basis for their determination of fair and
- 15 reasonableness any singular price in the
- 16 schedule that isn't backed up by good market
- 17 data as to what is happening in the
- 18 marketplace.
- I have on the other spectrum from
- 20 your \$50 real examples where, for example, at
- 21 the very high end, where there are schedule
- 22 prices for people, services that would equate

- 1 to over a million dollars a year to pay for
- 2 that person on a full-time basis on a project
- 3 that you may have going. And that is
- 4 outrageous.
- 5 And I have seen contracting
- 6 officers use that as a basis for their price
- 7 reasonableness because they thought GSA
- 8 somehow had come to some conclusion that that
- 9 was a good price at five, six, seven hundred
- 10 dollars an hour. And we all know that that is
- 11 not the case for work that is happening at the
- 12 agencies.
- 13 I want a world where we don't have
- 14 those kinds of prices sitting there being sold
- 15 as fair and reasonable, that then we have to
- 16 have contracting people go behind that and
- 17 have to get it back to where it should be for
- 18 the work that is being done.
- 19 That is what I want to come out of
- 20 this, out of these recommendations.
- 21 MEMBER SHARPE: How do we do that?
- 22 I like the way you described the value. I

- 1 think it was very well-said. How do we do
- 2 that? If we are going to come out with a
- 3 specific recommendation, those prices might be
- 4 fair and reasonable for GSA purposes to form
- 5 their contract, but it's not for an order.
- 6 And the second question, are we
- 7 going to make a recommendation around the
- 8 data? Are we going to make a specific
- 9 recommendation what GSA ought to do, a
- 10 mandatory contract clause, everything goes
- into Advantage? I don't know what the answer
- 12 is.
- Because if all the prices were out
- 14 there, I think it would solve a lot of the
- 15 problems that I see with the use of the
- 16 schedules.
- 17 MEMBER JONES: Well, I have a
- 18 suggestion based on what you just said, Glenn.
- 19 I think what you are trying to say -- and
- 20 correct me if I am wrong -- there is limited
- 21 transparency between GSA and the ordering
- 22 activities' pricing.

- 1 MEMBER SHARPE: Agree.
- 2 MEMBER SHARPE: I think we agree
- 3 around that transparency. The specific --
- 4 MEMBER SCOTT: Yes. Let me read
- 5 you the recommendation as it is presently
- 6 worded. Recommendation number 10 in the
- 7 document that we got from Pat, "The
- 8 Administrator of GSA develop a solution that
- 9 captures pricing at the order level and makes
- 10 it available to the contracting officers at
- 11 both the schedule and order levels to conduct
- 12 market research, determine fair and reasonable
- 13 pricing at the contract level, and competition
- 14 at the order level."
- 15 So yes, we are not going to tell
- 16 them how to do it. We are going to tell them
- 17 what we want for the outcome.
- 18 MEMBER SHARPE: Okay. What about
- 19 to Glenn's comment? Is there a recommendation
- 20 that prices not be considered fair and
- 21 reasonable for an order?
- 22 CHAIRMAN BRANCH: No. I think we

- 1 a lot of discussion around that. And I think
- 2 the compromised position on that was that GSA
- 3 disclose the basis of their price
- 4 reasonableness determination. And we did that
- 5 I think with some strong counsel from Debra
- 6 not to forget the small agencies.
- 7 So if you have got a schedule
- 8 where the GSA schedule contracting officer
- 9 said, "Hey, this price was determined to be
- 10 fair and reasonable on the basis that I sell
- 11 you onesies and twosies at a small volume" if
- 12 you've got a contracting officer how
- 13 literally, say, just wants to buy temporarily
- 14 help to pick up the phone for six months, you
- 15 ought to be able to do that.
- 16 On the other hand, as you roll out
- 17 spending on TARP or a stimulus package and you
- 18 know that is going to require hundreds, if not
- 19 thousands, of man-hours, that that puts your
- 20 contracting officer on notice that you should
- 21 aggressively seek a discount.
- 22 So I think that that was kind of

- 1 the compromise. And I think the compromise
- 2 was really driven by the fact that sometimes
- 3 we want to buy smaller quantities and when we
- 4 often buy those small quantities in small
- 5 agencies, where they don't have the
- 6 wherewithal to exercise the kind of
- 7 sophisticated contract management techniques
- 8 that the rest of us might have and large
- 9 activities.
- 10 MEMBER CHVOTKIN: Mr. Chairman,
- 11 just, again, I apologize to my colleagues
- 12 about the schedule, even for this morning.
- 13 Can I ask for you to tell us, then, what the
- 14 plan is between now and Monday?
- 15 CHAIRMAN BRANCH: I think we're
- 16 looking at some of this cold, at least in kind
- 17 of a non-unified format. Let me put it that
- 18 way. So what I would like everybody to do
- 19 over the weekend is to really look at the
- 20 pieces you have.
- 21 If you have issues with the
- 22 language as drafted, please mark them up and

- 1 come ready to discuss those markups on Monday.
- 2 And let's hit it hard because I fear that we
- 3 may well have the same kinds of challenges on
- 4 Monday.
- I have got to leave early, I know.
- 6 I have got a plane to catch. I think Lesa may
- 7 have to leave early as well. And I would ask
- 8 Pat this afternoon if you could follow up with
- 9 the rest of the Panel members who are not here
- 10 to verify that we will have them on Monday
- 11 because I would prefer not to waste anybody's
- 12 time coming into Crystal City if we're not
- 13 going to have a quorum for at least part of
- 14 the day. So if I could ask you to do that and
- 15 communicate with us this afternoon or early
- 16 evening by e-mail, that would be helpful.
- 17 MEMBER PERRY: So could we clarify
- 18 what we are going to spend our time focusing
- 19 on? Is it this document that you have? I
- 20 don't want to waste any time on the --
- 21 CHAIRMAN BRANCH: I think yes, I
- 22 --

- 1 MEMBER PERRY: Let's agree on
- 2 which things we are going to focus on trying
- 3 to fit into the original outline and then just
- 4 focus on that. So if I see, if you agree that
- 5 we are going to use the thing, what you wrote,
- 6 then I will go back to what I did here. And
- 7 let's forget that. I'll try to do something
- 8 with this.
- 9 CHAIRMAN BRANCH: I would like to
- 10 focus on, I guess, Lesa's version of the Perry
- 11 edits. I think it is the most comprehensive
- 12 piece that we have. And I guess we talked
- 13 about roles and responsibilities. So we're
- 14 going to have to chop that up and integrate
- 15 that.
- But it seems to me, interestingly
- 17 enough, we seem to be assuring ourselves that
- 18 we have really come to the right set of
- 19 recommendations. I think that is an important
- and useful thing.
- 21 I think the findings and
- 22 recommendations are primarily embedded in that

1 document. So let us focus over the weekend on

- 2 really taking a good read of that document.
- If you really can't live with the
- 4 way things are worded or if you really can't
- 5 live with what we said here, we need to talk
- 6 about that, run that to ground as quickly as
- 7 possible, actually talking about this one.
- 8 MEMBER SHARPE: Which one is that?
- 9 CHAIRMAN BRANCH: I think we have
- 10 a couple of versions of this running around:
- 11 one in Times New Roman and one in Arial. But
- 12 they are both the same. The content is the
- 13 same, yes.
- 14 MEMBER PERRY: So, Pat, could you
- 15 send the one with your comments to all of us
- 16 on this document and the other one we covered
- 17 this morning? My suggestion is take the piece
- 18 that I gave you. You need to ditch, throw
- 19 that.
- I'm looking at Pat, when you send
- 21 stuff out, not send out this one that I have
- 22 that was buried in the outline. Okay?

- 1 CHAIRMAN BRANCH: Right. So we
- 2 can get focused on where we're at. So which
- 3 ones are we really focusing on?
- 4 MEMBER CHVOTKIN: May I suggest,
- 5 Pat, why don't you go ahead and accept all the
- 6 changes on this document that we have been
- 7 working on today, put today's date on it, and
- 8 redistribute that so that everybody will have
- 9 what we have done as of noon today, put the
- 10 noon today version. Everybody then on the
- 11 Panel will have that. And if that could get
- 12 out early this afternoon, then that could be
- 13 the basis on which we re-edit the document.
- 14 CHAIRMAN BRANCH: Alan, I think
- 15 that is a very good plan. Is everybody okay
- 16 with that? So we'll take what we have done to
- 17 this point today. And, Pat, if you will get
- 18 that out to everybody, that will be the focus
- 19 of Monday.
- 20 MEMBER SCOTT: When I get Pat's
- 21 document, I will take the pieces that Jackie
- 22 and Judith originally wrote up about the

- 1 schedule in the program and insert them. I
- 2 don't think I will get that done before Pat
- 3 does her thing.
- 4 So I will insert what she did.
- 5 And then I need to talk with you to see what
- 6 you did on this. And we'll see what can be
- 7 integrated from here because you have got some
- 8 good things there.
- 9 CHAIRMAN BRANCH: All right. So
- 10 assuming --
- 11 MEMBER SCOTT: So we will do a
- 12 little integration of your two documents.
- 13 CHAIRMAN BRANCH: All right. So
- 14 assuming that Pat is going to send out an
- 15 all-Panel e-mail and you are going to do that,
- 16 would it be possible for you to then get that
- 17 to the Panel before Monday?
- 18 MEMBER SCOTT: I will try.
- 19 CHAIRMAN BRANCH: Okay. I mean,
- 20 that is all we can ask. And, you know, I
- 21 don't know that that is critical to what we
- 22 need to talk about on Monday, but I think the

- 1 closer we get to a complete document that can
- 2 be read in context, the better off we are.
- 3 MEMBER SCOTT: The second thing I
- 4 would offer up is that when Debra and I got
- 5 together and worked on just running the
- 6 documents through for flow and we agreed to do
- 7 the Arial font and we agreed that we would
- 8 capitalize the word "Panel," we did little
- 9 nintoids of that kind, the intent was that the
- 10 recommendations document would drop in in
- 11 toto, just drop into that section. So that
- 12 these two documents --
- 13 MEMBER PERRY: Yes, Pat. Just
- 14 drop the recommendations into that document.
- 15 Let's use her document as the master document,
- 16 have one document.
- 17 CHAIRMAN BRANCH: All right.
- 18 Given that we have some Panel members that
- 19 need to depart, I will turn it over to Pat to
- 20 kind of close it up.
- MS. BROOKS: Just one question.
- 22 Given that you have to leave early Monday,

- 1 would you want to start at 8:00? And I could
- 2 include that in my message.
- 3 CHAIRMAN BRANCH: Yes, starting at
- 4 8:00 is fine. Do I hear 7:30? Just kidding.
- 5 I think let's choose 8:00. That is a
- 6 civilized hour to start.
- 7 MEMBER SCOTT: I am getting
- 8 dropped off at 7:00. So 7:00 is okay with me.
- 9 MS. BROOKS: Yes. The meeting
- 10 will be back here on Monday.
- 11 CHAIRMAN BRANCH: 8:00 o'clock.
- 12 All right. Well, it's a deal.
- 13 (Whereupon, the foregoing matter
- 14 was recessed at 11:32 a.m., to be reconvened
- on Monday, March 2, 2009 at 8:00 a.m.)

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