

The following USCIS response was received as part of a collective response to several recommendations submitted by the CIS Ombudsman. The following response has been extracted from the original document received by the CIS Ombudsman for display and readability purposes.

USCIS Response to Ombudsman
May 25, 2005

Delete any reference within USCIS forms (“I” and “N” forms) that indicates a specific fee amount applies to an action, and replacing such language with the statement (or equivalent), “A fee is required to process this action. Information on the current fee for this action is available on the Internet at www.uscis.gov and by telephone from the National Customer Service Center at 1 (800) 375-5283. If the correct fee is not included, the action will not be accepted by USCIS.”

USCIS agreed with this recommendation. Recently USCIS approved funding to begin the transformation process for our forms. The task of modifying forms to reflect the change is in process. We are currently engaged in discussions with DHS and the Office of Management and Budget (OMB) on change notification requirements and other concerns. We do not have a timetable now on when USCIS will obtain authorization to implement this proposal.