

August 15, 2006

MR'S ADVISORY TO SHIPPING No. A-24-2006

TO : All Steamship Agents, Owners, and Operators

SUBJECT: Electronic Mail Notification to monitor CUSTOMER CODES

An important factor in the competition toward obtaining reserved transit slots is the utilization of the Customer Code, which can affect customer ranking.

Customer code procedures require proof of ownership, contractual chartering or majority stock ownership of a shipping company and these prerequisites are available at:

<http://www.pancanal.com/eng/maritime/customer-code-procedure.pdf>

In order to ensure that the Panama Canal Authority (ACP) continues to serve its customers in a transparent and equitable manner, beginning September 1, 2006, the ACP will be generating an electronic notification whenever an ETA or Ship Due transaction has been created or a customer code of an existing ETA or Ship Due is modified in the EDCS. The electronic mail notification will be similar to the enclosed sample. A response is only required if the customer code is being used without authorization.

We urge all Canal customers to maintain their official electronic mail addresses up to date by contacting our Customer Relations Unit at: customerrelations@pancanal.com.

Your cooperation in this matter is appreciated.

ORIGINAL SIGNED

Jorge L. Quijano
Maritime Operations Director

Enclosure

Panama Canal Electronic Mail Notifications Sample

From: EDCS-EVTMS@pancanal.com
To: **Customer e-mail address**Sent: Friday, July 28, 2006 4:55
PM Cc: **Agent e-mail address**Subject: **ETA/SHD created or modified
in EDCS**

Dear Customer XXX CONTAINER LINES (XXCLNS):

The visit scheduled for 14-AUG-2006 1000 hrs for the Panama Canal has been created for Vessel XXXXXX, SIN XXXXXX, IMO No.XXXXXXX under your Customer Code by the Agent SHIPPING SAMPLE AGENTS, S.A. and it has been accepted. Please notify the Panama Canal Authority (ACP) within one week if you note any discrepancy in the provided Customer Code, particularly as it encompasses the vessel's transit account and responsibility in the Panama Canal. If no reply to this message is received by the ACP, we will consider it as tacit acceptance that the information is correct and the corresponding responsibility for the use of your customer code.

Note: A copy of this notification is being sent to your vessel's visit registered agent at the Panama Canal Authority.

This is a computer generated notification. If a reply is required, please send it to the e-mail ETA@pancanal.com.