# PROGRAM BRIEF

# AHRQ's Ambulatory Safety and Quality Program: Health IT Portfolio

The mission of AHRQ is to improve the quality, safety, efficiency, and effectiveness of health care by:

- · Using evidence to improve health care.
- Improving health care outcomes through research.
- · Transforming research into practice.

# Introduction

The purpose of the Agency for Healthcare Research and Quality's (AHRQ) Ambulatory Safety and Quality (ASQ) program is to improve the safety and quality of ambulatory health care in the United States. For the purpose of this program, AHRQ defines ambulatory care as health services provided by healthcare professionals in outpatient settings. These settings include practitioner offices, clinics, outpatient departments of hospitals, large or small group practices, community health centers, emergency departments, diagnostic imaging centers, dialysis centers, home care, mental health centers, occupational health centers, and school health facilities.

The scope of ambulatory care has increased over the past decade, as the volume and complexity of interventions have expanded. Safe, high-quality ambulatory care requires complex information management and coordination across multiple settings, especially for patients with chronic

#### Acronyms

**CDSS** - clinical decision support system

EDR - electronic dental record

EDS - electronic data system

**Health IT** - health information technology

EHR - electronic health record

EMR - electronic medical record

**HIE** - health information exchange

PHR - personal health record

**PQRI** - physician quality reporting initiative

**RHIOs** - regional health information organizations

illnesses. The opportunity to turn the potential of health information technology (health IT) toward improving safety and quality in the ambulatory care setting, especially within care transitions, forms the cornerstone of the ASQ Program. The program accentuates the role of health IT through the following three funding opportunity announcements (FOAs):





- Enabling Quality Measurement Through Health IT (EQM) (also includes a patient safety focus)
- Improving Quality Through Clinician Use of Health IT (IQHIT)
- Enabling Patient-Centered Care Through Health IT (PCC)

Overall, 53 health IT grants have been awarded, totaling approximately \$21 million.

# Enabling Quality Measurement (EQM) Through Health IT

The purpose of this FOA is to develop safety and quality measures in ambulatory care settings, automate quality measurement, demonstrate the ability of electronic data systems (EDS) (such as electronic health records (EHRs) or claims data merged with EHR data) to expand potential safety and quality measures, and demonstrate improved ability to export data for reporting performance on measures and improvement.

Applicants were encouraged to consider projects that focus on a variety of aspects of quality measurement. Some aspects of interest include process, data elements, value and accuracy, creation of meaningful information, and timeliness of data integration.

#### **EQM Grants**

In total, 17 health IT grants were awarded under this FOA. An additional four grants were funded through patient safety set-asides The projects described focus on common chronic illnesses and prevention. There is prominent involvement of national organizations and initiatives such as the American Medical Association, the National Committee for Quality Assurance (NCQA), the American Gastroenterological Association, and the

Ambulatory Care Quality Alliance (AQA). A variety of ambulatory settings and organizations are addressed, from large integrated delivery systems to small provider practices and from urban settings to small rural communities.

# Closing the Feedback Loop To Improve Diagnostic Quality Estimated Total Funding: \$998,509

Develops ways to close the loop of outpatient diagnosis in an effort to improve the quality of diagnostic and therapeutic decisionmaking in ambulatory settings.

Focus Area(s): Quantitative scale to determine quality of diagnosis in the clinical setting.

Type of Health IT: Clinical decision support

Principal Investigator: Eta Berner Grant No. 1R18HS017060 Applicant Institution: University of Alabama at Birmingham, Birmingham, AL

Estimated Dates: 9/14/2007-9/29/2009

### Colorado Associated Community Health Information Exchange (CACHIE)

#### Estimated Total Funding: \$986,302

Designs, develops, implements, and evaluates an interoperable quality information system (QIS) for a collaborative network of community health centers (CHC) that permits real-time and synchronous quality reporting to inform patient care, quality interventions, and health policy and advocacy efforts.

Focus Area(s): Specific measures to be determined

Type of Health IT: Health information exchange, quality of care decision support

Principal Investigator: Arthur Davidson

Grant No. 1R18HS017205

Applicant Institution: Denver Health

and Hospital Authority, Denver, CO Estimated Dates: 9/30/2007–9/29/2009

# Automating Assessment of Asthma Care Quality Estimated Total Funding: \$871,711

Develops, validates, applies, and evaluates a scalable method for routine and comprehensive measurement of outpatient asthma care quality.

Focus Area(s): 19 asthma care quality measures from the RAND Quality Assessment Tools Type of Health IT: Quality of care decision support, data electronic transform & load

Principal Investigator: Brian Hazlehurst Grant No. 1R18HS017022 Applicant Institution: Kaiser Foundation Research Institute, Portland, OR

Estimated Dates: 9/30/2007-9/29/2009

#### Developing and Using Valid Clinical Quality Metrics for Health IT With HIE

#### Estimated Total Funding: \$974,545

Proposes to derive a set of quality metrics, that can capture the effects of health IT with health information exchange (HIE) and that can be retrieved electronically through the contributions of the Health Information Technology Evaluation Collaborative, the New York State Department of Health, and four regional health information organizations (RHIOs) that are implementing health IT with HIE and focusing on the ambulatory setting.

Focus Area(s): Ambulatory quality metrics responsive to the effects of health IT and HIE Type of Health IT: Health information exchange

Principal Investigator: Rainu Kaushal Grant No. 1R18HS017067 Applicant Institution: Weill Medical College of Cornell University, New York, NY

Estimated Dates: 9/30/2007-9/29/2009

# Surveillance for Adverse Drug Events in Ambulatory Pediatrics Estimated Total Funding: \$992,699

Uses a computerized system to detect and report Adverse Drug Events (ADEs) that occur in the outpatient setting, in the emergency department, and during the transitions of hospital admission and discharge.

Focus Area(s): Adverse drug events for pediatric patients in ambulatory settings, emergency departments, and transitions of care

Type of Health IT: Operational decision support – quality of care

Principal Investigator: Peter Kilbridge Grant No. 1R18HS017010 Applicant Institution: Washington University, St. Louis, MO Estimated Dates: 9/01/2007–8/31/2009

### Cardio-HIT Phase II Estimated Total Funding: \$996,166

Studies exception reporting to: (1) document the prevalence and patterns of exception reporting for performance measures for coronary artery disease and heart failure; (2) assess the feasibility and accuracy of exception reporting and (3) analyze and address stakeholder concerns regarding exception reporting.

Focus Area(s): Coronary artery disease and heart failure measures Type of Health IT: Operational decision support – quality of care

rincipal Investigator: Karen Kmetik Grant No. R18HS017160 Applicant Institution: American Medical Association, Chicago, IL Estimated Dates: 9/30/2007–9/29/2009

# Electronic Support for Public Health - Vaccine Adverse Event Reporting System

#### **Estimated Total Funding: \$999,995**

Seeks to improve the quality of vaccination programs by improving the quality of physician adverse vaccine event detection and reporting to the national Vaccine Adverse Event Reporting System (VAERS).

Focus Area(s): Vaccine adverse effects Type of Health IT: Registry (vaccination), clinical/medication reminders (provider-focused)

Principal Investigator: Ross Lazarus Grant No. 1R18HS017045 Applicant Institution: Harvard Pilgrim Health Care, Inc., Boston, MA Estimated Dates: 9/30/2007–9/29/2009

# Medication Monitoring for Vulnerable Populations via IT Estimated Total Funding: \$994,325

Demonstrates the ability of health information interoperable exchange and electronic health records (EHR) to provide useful quality and safety measures for the vulnerable populations served by a community health center (CHC).

Focus Area(s): Medication safety monitoring for ACEI/ARB, Digoxin, diuretics and statins

Type of Health IT: System integration, quality of care decision support

Principal Investigator: Christopher Lehmann

Grant No. 1R18HS017018 Applicant Institution: Johns Hopkins University, Baltimore, MD Estimated Dates: 9/21/2007–8/31/2009

# Improving Quality in Cancer Screening: The Excellence Report for Colonoscopy

Estimated Total Funding: \$616,207

Seeks to evaluate and improve the quality of screening and diagnostic

colonoscopies in ambulatory care settings.

Focus Area(s): Colonoscopy preprocedure, procedure and postprocedure measures

Type of Health IT: Operational decision support – quality of care

Principal Investigator: Judith R. Logan Grant No. 1R18HS017017 Applicant Institution: Oregon Health & Science University, Portland, OR Estimated Dates: 9/30/2007–9/29/2009

# Standardization and Automatic Extraction of Quality Measures in an Ambulatory EMR Estimated Total Funding: \$889,681

Establishes the standardization efforts necessary for data capture of quality measures in an ambulatory EMR system and demonstrates the efficiency and accuracy of using a data extraction and reporting expert to perform quality measurement in the ambulatory care setting.

Focus Area(s): Physician quality reporting initiative
Type of Health IT: Standards
(semantic), data electronic transform & load

Principal Investigator: Denni McColm Grant No. 1R18HS017094 Applicant Institution: Citizens Memorial Hospital District, Bolivar, MO

Estimated Dates: 9/07/2007-8/31/2009

# Bringing Measurement to the Point of Care

#### Estimated Total Funding: \$694,961

Enables measurement of the quality of care, with a focus on public health priority issues, disadvantaged populations, and small office practices. This project will design and test a "quality dashboard" suitable for small office practices that will integrate quality measurement and clinical decision support at the point of care.

Focus Area(s): Ambulatory care screening measures Type of Health IT: Health information exchange, Quality of care decision support

Principal Investigator: Farzad Mostashari

Grant No. 1R18HS017059

Applicant Institution: New York City Health/Mental Hygiene, New York, NY Estimated Dates: 9/30/2007–9/29/2009

# Massachusetts Quality E-Measure Validation Study Estimated Total Funding: \$995,575

Evaluates the readiness of structured EHR data to support ambulatory clinical quality measurement by using the AQA ambulatory care measurement set to compare quality measurement based on a structured EHR data measurement method to two standard measurement methods.

Focus Areas: AQA starter set for primary care (26 measures)
Type of Health IT: System integration, quality of care decision support

Principal Investigator: Eric Schneider Grant No. 1R18HS017048 Applicant Institution: Harvard University (School of Public Health), Boston, MA Estimated Dates: 9/12/2007–8/31/2009

# Feedback of Treatment Intensification Data To Reduce Cardiovascular Disease Risk

# **Estimated Total Funding: \$997,069**

Proposes to develop and evaluate a treatment intensification protocol using an electronic health record to identify patients in need of treatment intensification for systolic blood pressure.

Focus Area(s): Cardiovascular disease process and outcome measures Type of Health IT: Clinical decision support (provider focused) Principal Investigator: Joe Selby Grant No. 1R18HS017031 Applicant Institution: Kaiser Foundation Research Institute, Oakland, CA Estimated Dates: 9/01/2007–8/31/2009

# Using Electronic Records To Detect and Learn From Ambulatory Diagnostic Errors

#### Estimated Total Funding: \$873,108

Uses data from electronic health records (EHRs) to detect diagnostic errors in primary care, understand their causes, and lay groundwork for formulating future prevention strategies.

Focus Area(s): Measuring potential diagnostic errors in primary care
Type of Health IT: Operational decision support (quality of care)

Principal Investigator: Eric Thomas Grant No. 1R18HS017244 Applicant Institution: University of Texas Health Science Center at Houston, Houston, TX Estimated Dates: 9/30/2007–9/29/2009

# Monitoring Intensification of Treatment for Hyperglycemia and Hyperlipidemia Estimated Total Funding: \$533,431

Develops and validates a new diabetes quality-of-care process measure and the technology for monitoring that measure using analysis of the text of physician notes in the EMR.

Focus Area(s): Development of new diabetes quality-of-care process measures Type of Health IT: Quality of care decision support, data electronic transform & load

Principal Investigator: Alexander Turchin Grant No. R18HS017030 Applicant Institution: Brigham and Women's Hospital, Boston, MA Estimated Dates: 9/30/2007–9/29/2009

# Using IT To Improve the Quality of CVD Prevention & Management Estimated Total Funding: \$605,862

Uses electronic medical records (EMRs) in a large health care system to: (1) identify practice variations in delivery of key cardiovascular disease (CVD) preventive and disease management services; (2) relate practice variation to outcomes among patients in the clinical practices, and (3) provide feedback to managers on how guidelines adherence relates to morbid and mortal events, and to costs of care.

Focus Area(s): Prevention index and disease management index Type of Health IT: Quality of care decision support

Principal Investigator: Thomas Vogt Grant No. 1R18HS017016 Applicant Institution: Kaiser Foundation Research Institute, Honolulu, HI

Estimated Dates: 9/05/2007–8/31/2009

# Crossing the Quality Assessment Chasm: Aligning Measured and True Quality of Care Estimated Total Funding: \$812,237

Identifies and quantifies the impact on quality assessment of real-world circumstances where the current cross-sectional measures of quality do not reflect the true quality of care being rendered. The result of the analysis will help to create a new set of quality measures that is more consistent with actual clinical care.

Focus Area(s): Diabetes care measurement techniques accounting for differences in patient populations Type of Health IT: Quality of care decision support

Principal Investigator: Mark Weiner Grant No. 1R18HS017099 Applicant Institution: University of Pennsylvania, Philadelphia, PA Estimated Dates: 9/30/2007–9/29/2009

# Improving Quality Through Clinician Use of Health IT (IQHIT)

The purpose of this FOA is to investigate novel methods or evaluate existing strategies for clinician use of health IT in ambulatory settings to improve outcomes through more effective clinical decision support, medication management, or care delivery. Applicants were encouraged to demonstrate the ability of EHRs and medication management systems to effectively move evidence-based information to the point of care, including the development/utilization of machine-actionable, evidence-based clinical information to providers and participates in health information exchanges. Applicants were encouraged to consider projects that focus on:

- The impact of health IT on outcomes in ambulatory settings and across high-risk transitions of care
- The relationship between health IT and workflow redesign
- Systemic barriers to health IT adoption
- Care for patients with multiple chronic conditions
- Improved use of effective alert strategies for decision support

#### **IQHIT Grants**

Twenty-four projects were funded under this FOA. The projects have a diverse range of interventions, using different health IT applications. Many applications target the primary care office as the setting of care while some address the home environment. Many of the projects addressed use effective alert strategies for decision support while others examine the impact of health IT on outcomes in ambulatory settings.

# Using Precision Performance Measurement To Conduct Focused Quality Improvement Estimated Total Funding: \$1,199,415

Creates systems that improve quality data and seamlessly link this data to practice-level quality improvement programs and point of care interventions.

Focus Area(s): Impact of Health IT on outcomes in ambulatory settings Type of Health IT: Quality of care decision support, vocabulary/coding standards

Principal Investigator: David W. Baker Grant No. 1R18HS017163 Applicant Institution: Northwestern University, Chicago, IL Estimated Dates: 9/30/2007–9/29/2010

#### Enabling Electronic Prescribing and Enhanced Management of Controlled Medications

# Estimated Total Funding: \$1,199,794

Uses electronic prescribing for federally controlled medications in the ambulatory care setting, to improve medication management by ambulatory care clinicians at the point-of-care.

Focus Area(s): Impact of health IT on outcomes in ambulatory settings; systemic barriers to health IT adoption Type of Health IT: Electronic prescribing

Principal Investigator: Grant M. Carrow Grant No. 1R18 HS017157 Applicant Institution: Massachusetts State Department of Public Health, Boston, MA Estimated Dates: 9/30/2007–9/29/2010

# Impact of Office-Based E-Prescribing on Prescribing Processes and Outcomes

#### Estimated Total Funding: \$1,199,007

Evaluates the full spectrum of eprescribing by partnering with the makers of an office-based, e-prescribing system that is already in widespread use and with multiple insurance companies and public programs who will provide claims data.

Focus Area(s): Impact of Health IT on outcomes in ambulatory settings; improved use of effective alert strategies for decision support Type of Health IT: Electronic prescribing

Principal Investigator: Michael A. Fischer

Grant No. 1R18HS017151 Applicant Institution: Brigham and Women's Hospital, Boston, MA Estimated Dates: 9/30/2007–9/29/2010

# Improving Otitis Media Care With EHR-based Clinical Decision Support and Feedback Estimated Total Funding: \$877,011

Uses Children's Hospital of Philadelphia's electronic health record to integrate care across time and to supply physicians with the knowledge they need about how to treat a patient at the point of care to address the overuse of antibiotics for otitis media.

Focus Area(s): Impact of Health IT on outcomes in ambulatory settings; improved use of effective alert strategies for decision support

Type of Health IT: Clinical/operational decision support (provider-focused)

Principal Investigator: Christopher B. Forrest

Grant No. 1R18HS017042 Applicant Institution: Children's Hospital of Philadelphia, Philadelphia, PA

Estimated Dates: 9/30/2007-9/29/2010

# The BLUES Project: Improving Diabetes Outcomes in Mississippi with Health IT

# Estimated Total Funding: \$1,163,573

Demonstrates the effects of diabetes management practices at several ambulatory clinics throughout Mississippi when utilizing well-designed, comprehensive health information technology.

Focus Area(s): Impact of health IT on outcomes in ambulatory settings Type of Health IT: Electronic medical record

Principal Investigator: Karen Fox Grant No. 1R18HS017233 Applicant Institution: Delta Health Alliance, Inc., Jackson, MS Estimated Dates: 9/30/2007–9/29/2010

#### eHealth Records To Improve Dental Care for Patients With Chronic Illnesses

## **Estimated Total Funding: \$996,737**

Conducts a randomized clinical trial to evaluate the effectiveness of an integrated electronic health record system that includes an eMedical Record (EMR), eDental Record (EDR), and a Personal Health Record (PHR) to improve the quality and safety of dental care for patients with chronic illnesses.

Focus Area(s): Improved use of effective alert strategies for decision support Type of Health IT: Systems Integration, clinical/medication reminders (provider-focused)

Principal Investigator: James R. Fricton Grant No. 1R18HS017270 Applicant Institution: Healthpartners Research Foundation, Minneapolis, MN

Estimated Dates: 9/30/2007-9/29/2010

# Pharmaceutical Safety Tracking (PhaST): Managing Medications for Patient Safety

#### Estimated Total Funding: \$1,156,142

Compares use of PhaST, an automated system for monitoring of medication adherence, side effects, and patient symptoms, to usual care in a large urban multispecialty mental health system serving a primarily Medicaid population.

Focus Area(s): Impact of Health IT on outcomes in ambulatory settings
Type of Health IT: Clinical/medication reminders (provider-focused),
human/machine interface

Principal Investigator: William P.

Gardner

Grant No. 1R18HS017258 Applicant Institution: Children's Research Institute, Columbus, OH

Estimated Dates: 9/30/2007-9/29/2010

# RxSafe: Shared Medication Management and Decision Support for Rural Clinicians Estimated Total Funding: \$1,200,000

Uses previously developed technology to support shared medication management for persons with chronic conditions.

Focus Area(s): Impact of health IT on outcomes in ambulatory settings; care for patients with multiple chronic conditions; improved use of effective alert strategies for decision support Type of Health IT: Clinical/operational decision support (provider-focused)

Principal Investigator: Paul N. Gorman Grant No. 1R18HS017102 Applicant Institution: Oregon Health & Science University, Portland, OR Estimated Dates: 9/30/2007–9/29/2010

# Improving Posthospital Medication Management of Older Adults Through Health IT Estimated Total Funding: \$1,199,952

Develops and evaluates the value of a health IT-based medication reconciliation system superimposed on the ambulatory electronic medical record (EMR) to improve the quality and safety of medication management, focusing particularly on the transition from the inpatient to the ambulatory setting for older adults with multiple comorbid conditions who are prescribed high-risk medications.

Focus Area(s): Impact of health IT on

outcomes in ambulatory settings; care for patients with multiple chronic conditions; improved use of effective alert strategies for decision support Type of Health IT: Quality of care decision support

Principal Investigator: Jerry H. Gurwitz Grant No. 1R18HS017203 Applicant Institution: University of Massachusetts Medical School Worcester, Worcester, MA Estimated Dates: 9/30/2007–9/29/2010

# STEPStools: Developing Web Services for Safe Pediatric Dosing Estimated Total Funding: \$1,157,753

Constructs, pilot tests, and evaluates generally available tools that provide medication-specific knowledge about rounding and extemporaneous formulations necessary for small children.

Focus Area(s): Impact of health IT on outcomes in ambulatory settings Type of Health IT: Health IT architecture, clinical decision support (provider-focused), electronic prescribing

Principal Investigator: Kevin B. Johnson Grant No. 1R18HS017216 Applicant Institution: Vanderbilt University, Nashville, TN Estimated Dates: 9/30/2007–9/29/2010

# Electronic Prescribing and Electronic Transmission of Discharge Medication Lists Estimated Total Funding: \$1,187,674

Consists of three studies that will measure the impact of health IT on patient safety in the ambulatory setting. Focus Area(s): Impact of health IT on outcomes in ambulatory settings Type of Health IT: Electronic

prescribing, quality of care decision

support

Principal Investigator: Rainu Kaushal Grant No. 1R18HS017029 Applicant Institution: Weill Medical College of Cornell University, New York, NY Estimated Dates: 9/30/2007–9/29/2010

# Evaluation of a Computerized Clinical Decision Support System and EHR-Linked Registry To Improve Management of Hypertension in Community-Based Health Centers Estimated Total Funding: \$1,132,569

Analyzes the efficacy of office-based electronic decision support and provider feedback in improving hypertension control in community health centers.

Focus Area(s): Impact of health IT on outcomes in ambulatory settings Type of Health IT: Registries (hypertension), clinical decision support

Principal Investigator: Helene Kopal Grant No: 1R18HS017167 Applicant Institution: Primary Care Development Corporation, New York, NY

Estimated Dates: 9/30/2007-9/29/2010

# Optimizing Medication History Value in Clinical Encounters With Elderly Patients

#### Estimated Total Funding: \$1,199,989

Conducts a randomized clinical trial to test geriatric specific algorithms and compliance triggers for improved medication management at the point of care.

Focus Area(s): Improved use of effective alert strategies for decision support Type of Health IT: Electronic prescribing, clinical decision support (provider-focused) Principal Investigator: Kate L. Lapane Grant No. 1R18HS017150 Applicant Institution: Brown University, Providence, RI Estimated Dates: 9/30/2007–9/29/2010

# Improving Quality Through Decision Support for Evidence-Based Pharmacotherapy Estimated Total Funding: \$1,198,429

Seeks to improve care quality and safety in an ambulatory care setting through clinical decision support for evidencebased pharmacotherapy delivered as point-of-care reports to clinic-based practitioners and as population healthbased alerts to care managers.

Focus Area(s): Improved use of effective alert strategies for decision support Type of Health IT: Health information exchange, clinical decision support (provider-focused)

Principal Investigator: David F. Lobach Grant No. R18HS017072 Applicant Institution: Duke University, Durham, NC

Estimated Dates: 9/30/2007-9/29/2010

# Using Health IT To Improve Ambulatory Chronic Disease Care Estimated Total Funding: \$1,192,603

Conducts a phased implementation of selected ambulatory care health IT systems and functions to: (1) improve providers' access to information, allowing individual providers to compare and improve their clinical performance against standardized performance targets and peers' performance; and (2) enhance patient-provider connectivity and communication to improve clinical decisionmaking, patient participation in the care process, and, ultimately, patient outcomes.

Focus Area(s): Impact of health IT on outcomes in ambulatory settings Type of Health IT: EMR, telehealth (patient-focused), quality of care decision support

Principal Investigator: David R. Mehr Grant No. 1R18HS017035 Applicant Institution: University of Missouri-Columbia, Columbia, MO Estimated Dates: 9/30/2007–9/29/2010

# VA Integrated Medication Manager Estimated Total Funding: \$594,582

Studies a new technology called the Integrated Medication Manager that facilitates improved decisionmaking by helping clinicians to consider more relevant data and to better plan patient care.

Focus Area(s): Improved use of effective alert strategies for decision support Type of Health IT: Clinical decision support

Principal Investigator: Jonathan R. Nebeker

Grant No. 1R18HS017186 Applicant Institution: Western Institute for Biomedical Research, Salt Lake City, UT

Estimated Dates: 9/30/2007-9/29/2010

# Medication Safety in Primary Care Practice - Translating Research Into Practice

#### Estimated Total Funding: \$1,183,549

Develops a set of medication safety measures relevant for primary care, incorporates these measures in practice performance reports sent quarterly to participating practices, and assesses the impact of the intervention on the incidence of medication errors.

Focus Area(s): Relationship between health IT and workflow redesign; Improved use of effective alert strategies for decision support Type of Health IT: Quality of care

Type of Health IT: Quality of care decision support

Principal Investigator: Steven M. Ornstein

Grant No. 1R18HS017037 Applicant Institution: Medical University of South Carolina, Charleston, SC

Estimated Dates: 9/30/2007-9/29/2010

# A Partnership for Clinician EHR Use and Quality of Care Estimated Total Funding: \$1,184,765

Studies the effectiveness of a partnership that shares resources and utilizes a data-driven approach to promote full clinician use of an EHR in three nurse managed health centers and three community health centers to improve the quality of care in areas of preventive care, chronic disease management, and medication management for vulnerable populations.

Focus Area(s): Improved use of effective alert strategies for decision support
Type of Health IT: Quality of care decision support

Principal Investigator: Joanne M. Pohl Grant No. 1R18HS017191 Applicant Institution: Michigan Public Health Institute, Ann Arbor, MI Estimated Dates: 9/30/2007–9/29/2010

# Harnessing Health IT to Prevent Medication-Induced Birth Defects Estimated Total Funding: \$1,199,370

Develops and evaluates ways computers may be able to help doctors counsel women about preventing birth defects caused by use of certain medications.

Focus Area(s): Improved use of effective alert strategies for decision support Type of Health IT: Clinical decision support (provider-focused), human/machine interface

Principal Investigator: Eleanor B. Schwarz

Grant No. 1R18HS017093 Applicant Institution: University of Pittsburgh at Pittsburgh, Pittsburgh, PA Estimated Dates: 9/30/2007–9/29/2010

# Can Risk Score Alerts Improve Office Care for Chest Pain? Estimated Total Funding: \$687,539

Implements and evaluates electronic risk alerts to risk stratify outpatients with chest pain and present this information to primary care clinicians within the context of an electronic health record.

Focus Area(s): Improved use of effective alert strategies for decision support Type of Health IT: Clinical/operational decision support (provider-focused)

Principal Investigator: Thomas D. Sequist

Grant No. 1R18HS017075 Applicant Institution: Brigham and Women's Hospital, Boston, MA Estimated Dates: 9/30/2007–9/29/2010

#### Improving Laboratory Monitoring in Community Practices: A Randomized Trial

#### Estimated Total Funding: \$990,640

The Massachusetts e-Health Collaborative (MAeHC) will conduct a trial of computerized point-of-care alerts in the electronic health record to prevent errors related to laboratory monitoring at the initiation and continuation of drug therapy and a results management system to prevent errors related to the delay in followup of abnormal laboratory testing.

Focus Area(s): Improved use of effective alert strategies for decision support Type of Health IT: Community health network, results reporting, clinical/medication reminders (provider-focused)

Principal Investigator: Steven R. Simon Grant No. 1R18HS017201 Applicant Institution: Harvard Pilgrim Health Care, Inc., Boston, MA Estimated Dates: 9/30/2007–9/29/2010

# A Systems Engineering Approach: Improving Medication Safety with Clinician Use of Health IT Estimated Total Funding: \$1,200,000

Modifies and implements an IT-based Crew Resource Management (CRM) tool called ACORN to examine the impact of the intervention on reducing selected adverse drug events among geriatric patients in a primary care setting; examines the impact of the intervention on improving monitoring for geriatric patients on Persistent Medications; and evaluates office staff use and application of the tool for improving geriatric medication safety by examining utilization of the IT tool and changes in safety attitude constructs.

Focus Area(s): Impact of health IT on outcomes in ambulatory settings Type of Health IT: Quality of care decision support

Principal Investigator: Gurdev Singh Grant No. 1R18HS017020-01 Applicant Institution: State University of New York at Buffalo, Buffalo, NY Estimated Dates: 9/30/2007–9/29/2010

# Using Information Technology To Provide Measurement Based Care for Chronic Illness

#### Estimated Total Funding: \$1,196,703

Tests the implementation of measurement based care (MBC) in an ambulatory care setting with an integrated clinical decision support system (CDSS) and an electronic health record.

Focus Area(s): Improved use of effective alert strategies for decision support Type of Health IT: Clinical decision support (provider-focused)

Principal Investigator: Madhukar H. Trivedi

Grant No. 1R18HS017189 Applicant Institution: University of Texas Southwest Medical Center at Dallas, Dallas, TX

Estimated Dates: 9/30/2007-9/29/2010

# Electronic Prescribing and Decision Support To Improve Rural Primary Care Quality Estimated Total Funding: \$1,181,866

Examines whether, in rural ambulatory care settings, the use of an electronic

prescribing system with clinical decision support related to medication management increases patient prescription adherence, improves health outcomes in hypertensive patients, and improves the medication management process.

Focus Area(s): Systemic barriers to health IT adoption; improved use of effective alert strategies for decision support

Type of Health IT: Community health networks (rural communities), electronic prescribing, clinical/ medication reminders (providerfocused)

Principal Investigator: James Thomas Veline

Grant No. 1R18HS017149-01 Applicant Institution: Avera Health, Sioux Falls, SD

Estimated Dates: 9/30/2007-9/29/2010

# Enabling Patient-Centered Care Through Health IT

The purpose of this FOA is to investigate novel methods or evaluate existing strategies for using health IT to create or enhance patient-centered models of care in the ambulatory setting. Applicants were expected to demonstrate how patient-centered care can improve health outcomes, patient safety, and patients' reported experience with care. Applicants were encouraged to consider projects that focus on:

- Shared decisionmaking
- Patient-clinician communication
- · Personal health records
- Integration of patient information across transitions in care, or
- Patient self-management of chronic conditions

The long-term goal of this effort is to improve the delivery of patient-centered care in ambulatory settings.

#### **PCC Grants**

Sixteen grants were awarded under this FOA. The projects have a diverse range of interventions, using different health IT applications. Most applications target the primary care office as the setting of care while others address the home environment. Two projects address subspecialty care and one specifically focuses on transitions between the inpatient and ambulatory setting. While all areas of patient-centered care are addressed across the grants, most of the projects focus on patient self-management.

# Conversational IT for Better, Safer Pediatric Primary Care Estimated Total Funding: \$1,159,609

Develops and evaluates an integrated patient-centered health information system, the Personal Health Partner (PHP) that will use fully automated, interactive, conversations to gather personal health data and counsel parents before scheduled visits, exchange that data with the child's primary care clinician via the electronic health record (EHR), and offer personalized follow-up assessment and counseling after visits.

Focus Area(s): Patient self-management; access to medical information (clinicians)

Type of Health IT: Telehealth (patient-focused), PHR, Human/machine interface

Principal Investigator: William G. Adams

Grant No. 1R18HS017248 Applicant Institution: Boston Medical Center, Boston, MA

Center, Boston, Whi

Estimated Dates: 9/30/2007-9/29/2010

# Using a Telemedicine System To Promote Patient Care Among Underserved Individuals Estimated Total Funding: \$1,198,371

Seeks to advance care for hypertension for African-Americans in North Philadelphia by enhancing an existing telemedicine system that supports the chronic care model by increasing access, incorporating hypertension treatment guidelines, quality measures, automating reminders and feedback for both patients and health care providers, and enabling the personal health record (PHR) to exchange data between other HL7-compliant electronic medical record systems.

Focus Area(s): patient self-management of chronic illness; access to medical information (patients and clinicians); shared decisionmaking; patient-clinician communication;

Type of Health IT: Telehealth (patientfocused), data electronic transform & load, clinical/medication reminders (patient & provider-focused)

Principal Investigator: Alfred Bove Grant No. 1R18HS017202 Applicant Institution: Temple University, Philadelphia, PA Estimated Dates: 9/30/2007–9/29/2010

# Enhancing Self-Management of T2DM With an Automated Reminder and Feedback System Estimated Total Funding: \$1,166,243

Tests an Automated Self-Management Monitor (ASMM) with low-income housing sites and through primary care clinics to determine whether ASMM can improve self-monitoring of blood glucose (SMBG) and glycemic control in patients with type II diabetes mellitus.

Focus Area(s): Patient self-management of chronic illness

Type of Health IT: clinical/medication reminders (patient-focused), human/machine interface

Principal Investigator: Edith Burns Grant No. R18HS017276 Applicant Institution: Medical College of Wisconsin, Milwaukee, WI Estimated Dates: 9/01/2007–8/31/2010

# Personal Health Records and Elder Medication Use Quality Estimated Total Funding: \$1,199,999

Investigates the effect of a current PHR system among older adults on patient-reported medication therapy management (MTM) behaviors, beliefs about medications, medication-use quality indicators, and on medication adherence.

Focus Area(s): Patient self-management; access to medical information (patients) Type of Health IT: human/machine interface, PHR, clinical/medication reminders (patient-focused)

Principal Investigator: Elizabeth Chrischilles

Grant No. 1R18HS017034 Applicant Institution: University of Iowa, Iowa City, IA

Estimated Dates: 9/30/2007-9/29/2010

# Ambulatory Care Compact To Organize Risk and Decisionmaking (ACCORD)

# Estimated Total Funding: \$923,783

Designs, develops, implements, and evaluates a model of care delivery that enables patients and primary care providers (PCPs) to agree upon shared, followup care plans that incorporate patient and provider preferences.

Focus Area(s): Patient self-management; shared decisionmaking
Type of Health IT: System architecture,
PHR

Principal Investigator: Henry Chueh Grant No. 1R18HS017190 Applicant Institution: Massachusetts General Hospital (MGH), Boston, MA Estimated Dates: 9/30/2007–9/29/2010

# mplementing a Low-Literacy, Multimedia IT System To Enhance Patient-Centered Cancer Care Estimated Total Funding: \$1,198,839

Tests whether a low-literacy-friendly, multimedia information and assessment system used in daily clinical practice enhances patient-centered care and improves patient outcomes for vulnerable populations.

Focus Area(s): Patient self-management of chronic illness; patient-clinician communication

Type of Health IT: Human/machine interface, clinical/medication reminders (patient-focused)

Principal Investigator: Elizabeth Hahn Grant No. 1R18HS017300 Applicant Institution: Evanston Northwestern Healthcare, Chicago, IL

Estimated Dates: 9/30/2007-9/29/2010

# Virtual Patient Advocate To Reduce Ambulatory Adverse Drug Events Estimated Total Funding: \$1,180,772

Focuses on the transition between hospitalization and the first ambulatory visit; also tests a Virtual Patient Advocate (or VPA) to prepare patients for discharge and determines their degree of understanding of self-care, medications, and followup.

Focus Area(s): Patient self-management; access to medical information (patients and clinicians)

Type of Health IT: clinical/medication reminders (patient-focused), human/machine interface

Principal Investigator: Brian Jack Grant No. 1R18HS017196 Applicant Institution: Boston Medical Center, Boston, MA

Estimated Dates: 9/01/2007-8/31/2010

# An Interactive Preventive Health Record (IPHR) To Promote Patient-Centered Care

#### Estimated Total Funding: \$1,198,677

Investigates whether an interactive preventive health record (IPHR), called My Preventive Care, increases the delivery of recommended preventive services and whether the IPHR increases shared decisionmaking and improves clinician-patient communication.

Focus Area(s): Shared decisionmaking; patient-clinician communication Type of Health IT: PHR, clinical/medication reminders (patient and provider focused)

Principal Investigator: Alexander Krist Grant No. 1R18HS017046 Applicant Institution: Virginia Commonwealth University, Richmond, VA

Estimated Dates: 9/01/2007-8/31/2010

# Tailored DVD To Improve Medication Management for Low Literate Elderly Patients Estimated Total Funding: \$1,199,014

Uses an electronic medication history to develop tailored patient education DVDs and print materials for low-literate audiences to empower geriatric patients and their caregivers to participate in treatment decisions and negotiate acceptable medication regimens that are more amenable to follow-through.

Focus Area(s): patient self-management; shared decisionmaking; patient-clinician communication

Type of Health IT: clinical/med reminders (patient-focused), human/machine interface

Principal Investigator: Kate Lapane Grant No. 1R18HS017281 Applicant Institution: Brown University,

Providence, RI

Estimated Dates: 9/30/2007-9/29/2010

# Using IT for Patient-Centered Communication and Decisionmaking About Medications

# Estimated Total Funding: \$1,199,997

Develops and tests a multimedia program to help patients understand the importance of both giving and receiving accurate information about medications.

Focus Area(s): patient self-management; shared decisionmaking; patient-clinician communication

Type of Health IT: Clinical decision support, medication management (patient focused)

Principal Investigator: Gregory Makoul Grant No. 1R18HS017220 Applicant Institution: Northwestern University, Chicago, IL Estimated Dates: 9/30/2007–9/29/2010

### Impact of a Wellness Portal on the Delivery of Patient-Centered Prospective Care

# Estimated Total Funding: \$902,411

Develops, tests, and refines an Internetbased patient wellness portal linked to the previously developed Preventive Services Reminder System (PSRS), to will facilitate preventive care in primary care practices.

Focus Area(s): Patient self-management; shared decisionmaking
Type of Health IT: Telehealth (patient-focused)

Principal Investigator: James Mold Grant No. 1R18HS017188 Applicant Institution: University of Oklahoma Health Sciences Center, Oklahoma City, OK

Estimated Dates: 9/01/2007-8/31/2010

#### Patient-Centered Informatics System To Enhance Health Care in Rural Communities

#### Estimated Total Funding: \$1,199,999

Evaluates whether integrating the functions of an electronic medical record, personal health record, and communication system leads to more patient-centered care in rural communities in the Intermountain West.

Focus Area(s): Patient self-management; access to medical information (patients and clinicians); patient-clinician communication

Type of Health IT: Community Health Network (rural), clinical/medication reminders (provider and patientfocused)

Principal Investigator: Matthew Samore Grant No. 1R18HS017308 Applicant Institution: University of Utah, Salt Lake City, UT Estimated Dates: 9/30/2007–9/29/2010

# Harnessing Health IT for Self-Management Support and Medication Activation in a Medicaid Health Plan Estimated Total Funding: \$1,130,769

Tests the impact of the automated telephone self-management support (ATSM) on diabetes management and combine it with a medication activation communication strategy.

Focus Area(s): patient self-management of chronic illness

Type of Health IT: Telehealth (patient-focused), human/machine interface, clinical/medication reminders (patient-focused)

Principal Investigator: Dean Schillinger Grant No. 1R18HS017261 Applicant Institution: University of California; San Francisco, San Francisco, CA

Estimated Dates: 9/01/2007-8/31/2010

# Using An Electronic Personal Health Record To Empower Patients With Hypertension

#### Estimated Total Funding: \$1,181,369

Examines the feasibility, acceptability, and impact of a health IT intervention (the ePHR) that has been modified to incorporate the experiences, perspectives, and insights of patients and family members actually using the system.

Focus Area(s): Patient self-management of chronic illness; access to medical information (patients); patient-clinician communication

Type of Health IT: PHR

Principal Investigator: Patricia Sodomka Grant No. 1R18HS017234-01 Applicant Institution: Medical College of Georgia, Augusta, GA Estimated Dates: 9/01/2007–8/31/2010

# Enabling Sleep Apnea Patient-Centered Care Via an Internet Intervention

#### Estimated Total Funding: \$1,155,062

Examines the effect of a Web-based intervention designed for patients with obstructive sleep apnea syndrome (OSA) that integrates a telemetry treatment device and an internet-based portal that tracks management of continuous positive airway pressure (CPAP).

Focus Area(s): Patient self-management of chronic illness Type of Health IT: Telehealth (patient-focused), PHR Principal Investigator: Carl Stepnowsky Grant No. 1R18HS017246 Applicant Institution: Veterans Medical Research Foundation, San Diego, CA Estimated Dates: 9/30/2007-9/29/2010

# Patient-Centered Online Disease Management Using a Personal Health Record System

#### Estimated Total Funding: \$1,158,401

Evaluates a Customized, Continuous Care Management (CCCM) program for diabetes care and examines the CCCM's impact on HgA1C as well as self-management practices, better processes of care, lower cardiovascular risk, enhanced patient experience and satisfaction, and improved patient psychosocial well-being.

Focus Area(s): Patient self-management of chronic illness; access to medical information (patients and clinicians) Type of Health IT: PHR, clinical/medication reminders (patient-focused)

Principal Investigator: Paul Tang Grant No. 1R18HS017179 Applicant Institution: Palo Alto Medical Foundation Research Institute, Palo Alto, CA

Estimated Dates: 9/01/2007-8/31/2010

## **For More Information**

For additional information on AHRQ projects on health information technology, please visit www.healthit.ahrq.gov. or contact the health IT staff at healthit@ahrq.gov.

