

PLEASE PRINT OR TYPE

SHIP TO ADDRESS

CUSTOMER MASTER NUMBER (IF KNOWN)		DATE	
ATTENTION/NAME			
ORGANIZATION		DIVISION / ROOM NUMBER	
STREET ADDRESS			
CITY		STATE	ZIP CODE
PROVINCE / TERRITORY		INTERNATIONAL POSTAL CODE	
COUNTRY			
PHONE NUMBER ()	FAX NUMBER ()		
CONTACT NAME		INTERNET E-MAIL ADDRESS	

ORDER BY PHONE (ELIMINATE MAIL TIME)
8:30 a.m. - 5:00 p.m. Eastern Time, M - F.
Sales Desk: (703) 487-4650
Subscriptions: (703) 487-4630
TDD (hearing impaired only): (703) 487-4639

ORDER BY FAX
24 hours/7 days a week: (703) 321-8547
To verify receipt of fax: call (703) 487-4679
7:00 a.m. - 5:00 p.m., Eastern Time, M - F.

ORDER BY MAIL
National Technical Information Service
5285 Port Royal Road
Springfield, VA 22161

RUSH SERVICE (DO NOT MAIL RUSH ORDERS)
1-800-553-NTIS. RUSH service available for additional fee.

ONLINE ORDERING
Order through the Internet 24 hours a day: orders@ntis.fedworld.gov
If concerned about Internet security, you may register your credit card at NTIS. Simply call (703) 487-4682.

FEDWORLD®
Please call for connect information: (703) 487-4608.

BILL ME
(U.S., Canada, and Mexico only.)
DO NOT USE THIS FORM.
NTIS will gladly bill your order, for an additional fee of \$7.50. A request to be billed must be on a purchase order or company letterhead. An authorizing signature, contact name, and telephone number should be included with this request. Requests may be mailed or faxed.

REFUND POLICY
Although NTIS cannot accept returns for credit or refund, we will gladly replace any item you requested if we made an error in filling your order, if the item was defective, or if you received it in damaged condition. Just call our Customer Service Department at (703) 487-4660.

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METHOD OF PAYMENT

Check / Money Order enclosed for \$ (PAYABLE IN U.S. DOLLARS)

NTIS Deposit Account Number:

VISA MasterCard American Express

CREDIT CARD NUMBER	EXPIRATION DATE
CARDHOLDER'S NAME	
SIGNATURE (REQUIRED TO VALIDATE ALL ORDERS)	

NTIS HANDLING FEE	
Value of Order	Handling Fee
\$10.00 or less	\$2.00
\$10.01 - \$50.00	\$4.00
\$50.01 - \$100.00	\$6.00
Over \$100.00	\$8.00

Add \$2.00 to handling fee for orders sent outside the United States, Canada, and Mexico.

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PRODUCT SELECTION

NTIS PRODUCT NUMBER (ORDERING BY TITLE ALONE WILL DELAY YOUR ORDER)	INTERNAL CUSTOMER ROUTING (OPTIONAL) UP TO 8 CHARACTERS	UNIT PRICE	QUANTITY						INTERNATIONAL AIRMAIL FEE (SEE BELOW)	TOTAL PRICE
			PAPER COPY	MICRO- FICHE	MAGNETIC TAPE *	DISKETTE	CD-ROM	OTHER		
IND		\$							\$	\$
IND		\$							\$	\$
IND		\$							\$	\$
IND		\$							\$	\$
IND		\$							\$	\$
* CIRCLE REQUIREMENTS	3480 CARTRIDGE 1600 BPI 6250 BPI		LABELING		FORMAT					
			STANDARD	NONLABELED	EBCDIC	ASCII				

PLEASE NOTE
Unless microfiche or other is specified, paper copy will be sent.
Please call the Sales Desk at (703) 487-4650 for information on multiple copy discounts available for certain documents and price verification.

Out-Of-Print Surcharge
Effective 4/17/95, an out-of-print surcharge may apply to certain titles acquired by NTIS more than three years prior to the current calendar year; please call to verify price.

International Airmail Fees
Canada and Mexico add \$4 per paper copy report; \$1 per microfiche copy. Other countries add \$8 per paper copy report; \$1.25 per microfiche copy. (Paper copy reports and microfiche copies are shipped surface mail unless airmail is specified.)

TOTAL	\$
HANDLING FEE PER ORDER (SEE CHART ABOVE)	\$
GRAND TOTAL	\$

Thank you for your order!
Prices are subject to change.