

August 3, 2000 Audit Report No. 00-032

Review of the Claims Made to the Credit Enhancement Reserve Fund for Securitization Transaction 1992-01



DATE:

August 3, 2000

MEMORANDUM TO:

Mitchell Glassman, Director Division of Resolutions and Receiverships

for M. fritt

FROM:

David H. Loewenstein Assistant Inspector General

SUBJECT:

Review of the Claims Made to the Credit Enhancement Reserve Fund for Securitization Transaction 1992-01 (Report No. 00-032)

This report presents the results of a review of the claims made to the Credit Enhancement Reserve Fund (Reserve Fund) for securitization transaction 1992-01. This is the fifth in a series of nine reports that the OIG will issue relating to the securitization transactions serviced by Ryland Mortgage Company. The independent professional services firm, KPMG Consulting, conducted this review under the direction of the OIG.

The objective of our review was to determine if the realized losses that caused reductions to the Reserve Fund for the sample items tested were allowable and adequately supported by documentation. The review encompassed a sample of the \$10.9 million of claims made to the Reserve Fund from January 1992 through May 1998.

The Division of Resolutions and Receiverships (DRR) issued a written response received July 25, 2000 (see Appendix II) to a draft report. In this response, DRR disallowed questioned costs totaling \$559,462 and outlined its plan of corrective action. This response provided the requisites for a management decision on our two recommendations. The OIG's evaluation of management's comments is presented in Appendix I.

If you have any questions, please call me at (202) 416-2412 or Marilyn Rother Kraus, Deputy Assistant Inspector General, at (202) 416-2426.



1676 International Drive McLean, VA 22102

Telephone 703 747 3000

Fax 703 747 8597

July 27, 2000

Ms. Marilyn Rother Kraus Deputy Assistant Inspector General Office of Audits Office of Inspector General Federal Deposit Insurance Corporation 801 17th Street, NW Washington, DC 20434

Subject: Report Entitled *Review of Credit Enhancement Reserve Fund for Transaction* 1992-01

Dear Ms. Kraus:

In accordance with FDIC Delivery Order No. 99-00337-C-LH, KPMG Consulting is pleased to provide you with our final review report for RTC Transaction 1992-01.

This report presents the results of our review of claims from the Credit Enhancement Reserve Fund for RTC Transaction 1992-01 made by Ryland Mortgage Company. Our review was conducted in accordance with the standards applicable to financial related audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States.

If you have any questions, please contact Robert Schmid at (703) 747-4154 or me at (703) 747-3056.

Sincerely,

KPMG Consulting LLC KPMO Consums_____ Timothy F. Kenny Thy Kenny

Timothy F. Kenny Managing Director

Attachment



In accordance with Federal Deposit Insurance Corporation ("FDIC") Delivery Order Number 99-00337-C-LH, KPMG completed a review of claims made to the Credit Enhancement Reserve Fund ("Reserve Fund") for securitization transaction 1992-01. The FDIC Division of Resolutions and Receiverships ("DRR") Mortgage-Backed Securities Administration ("MBS") is responsible for the administration and oversight of the securitization program.

This report presents the results of one of nine reviews of claims made to Reserve Funds for securitization transactions that KPMG has been engaged to perform by the FDIC's Office of Inspector General ("OIG"). These reviews are all related to single-family residential ("SFR") loan securitizations serviced by Ryland Mortgage Company ("Ryland").

BACKGROUND

Securitization is the process by which loans are packaged into pools that are then used as collateral to back securities sold to investors in the capital markets. The Resolution Trust Corporation ("RTC")¹ used securitization as a method to sell loans from failed institutions. To obtain a high credit rating, the RTC created Reserve Funds for each securitization. The purpose of the Reserve Fund is to provide investors with a limited amount of protection against credit risks in the event that borrowers default or fail to make timely remittances on loans included in the securitization.

The RTC, the trustee, and the servicer signed a Pooling and Servicing Agreement ("PSA") at each securitization transaction's closing that describes the obligations of the trustee and servicer. The trustee is responsible for maintaining and investing the Reserve Funds and remitting interest earned to the FDIC on a monthly basis. The trustee adjusts the Reserve Funds to reimburse the servicer for realized losses and to reimburse the FDIC for any rating agency-approved reserve releases. The servicer is responsible for performing traditional loan servicing functions, including collecting and accounting for borrowers' payments and resolving delinquent loans. The servicer is also responsible for making advances of principal and interest payments, and for making corporate advances to pay property maintenance expenses and attorney fees on defaulted loans. The servicer remits all collections and advances to the trustee monthly, along with electronic collection reports. The trustee then passes the collections and principal and interest advances through to the investors.

Upon liquidation of a defaulted loan, the servicer prepares an officer's certificate that reports the realized loss or gain. An itemization of the net liquidation proceeds, non-recoverable advances, and the remaining principal balance of the defaulted loan support the officer's certificate. Upon receipt of the officer's certificate, the trustee releases the amount of the realized loss or deposits the amount of the realized gain from/to the Reserve Fund. Any remaining balance in the Reserve Fund returns to the FDIC after the

¹ The RTC's legislatively mandated sunset date was December 31, 1995. Responsibility for all RTC-related work as of that date was transferred to the FDIC in accordance with the RTC Completion Act.

securitization transaction terminates. Therefore, claims to the Reserve Fund directly impact the value of the FDIC's residual interest in the Reserve Fund.

SECURITIZATION TRANSACTIONS SERVICED BY RYLAND

The RTC entered into nine PSAs with Ryland Mortgage Company ("Ryland") as the servicer. Table 1 below presents each of the nine securitized transactions serviced by Ryland, the amount of the initial Reserve Fund balance, and the amount of realized losses charged to the Reserve Fund through May 1998. In May 1998, Ryland ceased servicing these securitizations and transferred servicing to another servicer, PNC Mortgage Corporation of America.

Transaction	Initial Reserve	Realized Losses Claimed
Number	Fund Balance ²	through May 1998 ³
91-01	\$51,335,000	\$28,322,467
91-03	\$128,578,493	\$7,375,105
91-07	\$173,998,810	\$13,538,760
91-09	\$17,461,645	\$17,461,645 ⁴
91-12	\$68,451,306	\$32,164,552
91-15	\$45,177,381	\$10,735,406
92-01	\$77,554,433	\$10,864,625
92-03	\$199,092,010	\$28,393,589
92-04	\$133,919,842	\$23,365,863
Total	\$895,568,920	\$172,222,012

 Table 1: Summary of Reserve Fund Balances and Realized Losses

Source: See Footnotes 2 and 3

SECURITIZATION TRANSACTION 1992-01

At the inception of securitization transaction 1992-01 in January 1992, State Street Bank & Trust ("State Street") was named as the trustee and Ryland was named as the servicer. As shown above, the initial Reserve Fund balance totaled \$77.6 million. During our audit period, Ryland was the only loan servicer for securitization transaction 1992-01. Ryland charged \$10.9 million in realized losses to the Reserve Fund through May 1998.

OBJECTIVES, SCOPE, AND METHODOLOGY

The objective of the review was to determine if the realized losses that caused reductions to the Reserve Fund for securitization transaction 1992-01 for the sample items tested

² Source: RTC and FDIC Guide to Mortgage-Backed Securities, June 1998

³ Per Statements to Certificateholders provided to OIG by the trustee and the FDIC Public Reading Room

⁴ The Reserve Funds were depleted in August 1995 for 91-09.

were allowable and adequately supported by documentation.⁵ To meet this objective, we reviewed a predetermined sample of realized losses charged to the Reserve Fund for the period of January 1992 through May 1998. Our sample size, determined by the OIG, was comprised of 43 loans with realized losses totaling \$1.4 million, or 13 percent of the \$10.9 million in realized losses charged to the Reserve Fund through May 1998.

We did not have access to Ryland's staff, systems, or general ledger. Therefore KPMG could not interview Ryland personnel or conduct tests of Ryland's systems and general ledgers in order to detect accounting errors. Our scope was further limited to a review of the opening scheduled principal balances and escrow account balances of the sampled loans as of the default date because previous loan period activity was not available for our review.

Our methodology consisted of a review of the documentation in the loan files supplied to the OIG by Ryland under subpoena, as well as a review of officer's certificates provided to OIG by Ryland, State Street, and MBS. Our work also included a review of the documentation contained in the files of MBS's oversight contractor, MGIC Investor Services Corporation ("MGIC") that were provided to OIG by MBS. One of MGIC's duties under its contract was to review the realized losses for reasonableness after the servicer sent the officer's certificate to the trustee and to report to MBS on the results of those reviews.

During our examination of the loan files and MGIC files, we:⁶

- reviewed all available settlement statements and other disposition documents to confirm the amount of the net proceeds;
- reviewed loan histories and amortization schedules, where available, to verify the proper amount of principal and interest advances and the remaining scheduled principal balances;
- reviewed the adequacy of the documentation supporting the corporate advances charged to the realized loss; searched for unrecorded income and overstated advances;
- recalculated the amortization of the sampled loans to verify that the principal and interest advances that Ryland charged to the Reserve Fund conformed to the terms of the note and that the proper interest rate was used in the calculation;
- traced the interest rate used to the appropriate index to verify that the interest rate used by Ryland was correct;
- confirmed that servicing fees were excluded from interest advances;
- verified the default and liquidation dates using evidence in the loan files and verified that Ryland ceased principal and interest advances in the month of liquidation; and,
- recalculated the unused insurance premium refunds that did not appear to have been credited to the Reserve Fund.

⁵ In accordance with the overall objective of the Task Requirements set forth in the Statement of Work for FDIC Delivery Order #99-00337-C-LH

⁶ Testwork performed in accordance with audit procedures stated in the Statement of Work for Audit for FDIC Delivery Order #99-00337-C-LH – Attachment A.

Ryland chose to submit to the OIG the original loan files containing the documentation to support the realized losses charged to the Reserve Fund for the 43 sampled loans. Therefore, we performed all of our work in the FDIC OIG's offices in Washington, D.C. We conducted the work in accordance with the standards applicable to financial related audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. The review began on January 3, 2000 and fieldwork was completed on May 12, 2000.

RESULTS

Of the \$1.4 million in claims to the Reserve Fund for the 43 loans sampled, we identified questioned costs totaling \$559,462, or 39 percent of total claims reviewed. Of the total questioned costs, \$494,173 was considered to be unsupported and \$65,289 was considered to be other questioned costs that were unallowable or excessive under the terms of the PSA. Table 2 presents an overall summary of the results of our testing of the 43 sample loans.

		Percent of		
Description	Dollars	Total Questioned Costs	Total Realized Losses Tested	
Unsupported Costs	\$494,173	88%	34%	
Other Questioned Costs	\$65,289	12%	5%	
Total	\$559,462	100%	39%	
Total Realized Losses Tested	\$1,440,117			

Table 2: Summary of Total Questioned Costs Totaling \$559,462

UNSUPPORTED COSTS

Unsupported costs are those costs included in the realized loss calculation that were not supported by adequate documentation. KPMG categorized the unsupported costs into four categories for the purpose of this report:

- Unsupported Liquidations
- Unsupported Liquidation Expenses/Corporate Advances
- Unsupported Escrow Disbursements
- Unsupported Principal and Interest Advances

Table 3 reports the relationship of each category as a component of total unsupported costs for 1992-01:

			Percent of	
Category	Number of Loans With Errors	Amount of Unsupported Costs	Total Unsupported Costs	Total Realized Losses Tested
Unsupported Liquidations	5	\$227,645	46%	16%
Unsupported Liquidation Expenses/Corporate Advances	30	\$120,767	24%	8%
Unsupported Escrow Disbursements	32	\$113,794	23%	8%
Unsupported Principal and Interest Advances	4	\$31,967	7%	2%
TOTAL		\$494,173	100%	34%

Table 3: Summary of Unsupported Costs Totaling \$494,173

Unsupported Liquidations

Most significantly, KPMG was unable to verify the claims, totaling \$227,645, for five loans in our sample because there was insufficient evidence in the loan file to support that the liquidation took place. For example, the loan file may not have contained a closing statement (e.g., HUD-1 document) which supports the sales price, the date of the sale or the liquidation expenses. Without the HUD-1 document, KPMG could not verify the net proceeds that the servicer received from the sale of the foreclosed property and included in the calculation of the realized loss. In some instances, we could not verify that a sale actually occurred because there was insufficient evidence in the loan file to document that the property was sold to a third party and that the net proceeds were remitted to the servicer.

Initial claims are only valid if the foreclosed property is liquidated. The servicer would maintain the property as an asset in the absence of a foreclosure sale. Because we could not always verify that a foreclosure sale occurred and that the property is no longer the responsibility of the servicer, these claim amounts were considered unsupported. In addition to the initial claim, KPMG also reviewed supplemental claims and refunds to the Reserve Fund. KPMG found that the majority of these transactions were unsupported as well. Unsupported liquidations account for 46 percent of total unsupported costs and 16 percent of total realized losses tested.

Unsupported Liquidation Expenses/Corporate Advances

KPMG identified \$120,767 in unsupported liquidation expenses/corporate advances. For 30 of the sample loans tested, KPMG could not locate sufficient evidence in the file (i.e. invoice and evidence of payment) to substantiate the deductions from sales proceeds on the HUD-1, property management expenses paid from net sales proceeds, or corporate advances. These expenses and advances were normally deducted from the net proceeds of the liquidation, or claimed for reimbursement subsequent to the submission of the officer's certificate. Examples of liquidation expenses and corporate advances were broker/management bills, unusual expenses deducted from proceeds on the closing statement, and utilities. Unsupported liquidation expenses/corporate advances account for 24 percent of total unsupported costs and 8 percent of total realized losses tested.

Unsupported Escrow Disbursements

KPMG identified \$113,794 of unsupported escrow disbursements made for 32 of the sampled loans. These unsupported costs related to attorney fees, bankruptcy fees, property management/repairs, and other expenses paid by the servicer prior to liquidation. Ryland's practice was to pay all of these types of costs from the escrow account. KPMG considered any escrow disbursement to be unsupported if there was (1) no detailed invoice⁷ from the vendor who provided the service or utility; and, (2) no evidence of Ryland's actual payment. If one or the other was missing from the loan file, then KPMG considered the expense to be an unsupported cost. Because KPMG did not have access to Ryland's general ledger, we could not perform tests of the system. Acceptable evidence of payment included copies of checks, wire transfer confirmations that agree to amounts claimed, or prior invoices that identified a previous amount paid. Unsupported escrow disbursements account for 23 percent of total unsupported costs and 8 percent of total realized losses tested.

Unsupported Principal and Interest Advances

KPMG identified unsupported principal and interest advances totaling \$31,967 related to four loans. KPMG could not recalculate the advances because the loan files did not contain the mortgage note. Although the loan files contained information such as payment dates, interest rate(s) and payment adjustment frequency, we could not verify the loan terms necessary for the interest advance calculation. Because it is possible for an individual to inadvertently enter incorrect information related to the terms of a loan into a servicing system, we relied solely on the mortgage note for loan information such as the interest rate, payment dates, rate changes and payment changes. Without the mortgage note, we cannot verify that the information used in the calculation of interest reflects the true characteristics of the loan. Accordingly, the total amount of advances claimed by the servicer could not be verified, and this amount was considered unsupported.

⁷ For example, property managers would often pay expenses and claim reimbursement from Ryland by submitting an invoice that itemized these expenses. KPMG considered these property management expenses to be unsupported if the underlying detailed invoices from the actual third party vendors were not available to adequately support the property management invoices.

Unsupported principal and interest advances account for 7 percent of total unsupported costs and 2 percent of total realized losses tested.

Recommendation

We recommend that the Manager, MBS, DRR:

(1) Disallow the unsupported costs of \$494,173 as detailed below:

Unsupported Liquidations	\$227,645
Unsupported Escrow Disbursements	\$120,767
Unsupported Liquidation Expenses/Corporate Advances	\$113,794
Unsupported Principal and Interest Advances	\$31,967

OTHER QUESTIONED COSTS

Other questioned costs are those costs that were included in the realized loss calculation and that KPMG determined to be unallowable under the terms of the PSA or excessive under standard industry loan servicing practices. KPMG categorized these unallowable or excessive costs identified during the review into five categories for the purpose of this report:

- Unallowable or Excessive Liquidation Expenses/Corporate Advances
- Unallowable Principal and Interest Advances
- Unallowable Escrow Disbursements
- Unrecorded Income
- Miscellaneous Unallowable Costs

Table 4 reports the relationship of each category as components of total other questioned costs for 1992-01.

	Number of Loans With Errors	Amount of	Percent of		
Category		Other Questioned Costs	Total Other Questioned Costs	Total Realized Losses Tested	
Unallowable or Excessive Liquidation Expenses/Corporate Advances	31	\$21,567	33%	2%	
Unallowable Principal and Interest Advances	28	\$20,437	31%	1%	
Unallowable Escrow Disbursements	12	\$10,992	17%	1%	
Unrecorded Income	28	\$8,933	14%	1%	
Miscellaneous Unallowable Costs	5	\$3,360	5%	<1%	
TOTAL		\$65,289	100%	5%	

Table 4: Summary of Other Questioned Costs Totaling \$65,289

Unallowable or Excessive Liquidation Expenses/Corporate Advances

Ryland included \$21,567 of unallowable or excessive liquidation expenses or corporate advances in 31 of the sampled loans. Most significantly, Ryland paid sales commissions in excess of 6 percent of the contract sales price, which we considered to be excessive for the servicing industry during the period under review. In addition, any excess cost incurred by Ryland through the contracting-out of property management or other servicing functions (i.e., property management fees) may not be reimbursed from the Reserve Fund per section 3.01(b) of the PSA. Ryland included excessive commissions of \$14,870, referral or coordination fees of \$1,338, and property management fees of \$4,809, in its net realized loss calculation for 31 loans resulting in \$21,017 of unallowable costs. Ryland also claimed \$550 in other corporate advances from the Reserve Fund, which were unallowable under the terms of the PSA. Unallowable or excessive liquidation expenses and corporate advances account for 33 percent of total other questioned costs and 2 percent of total realized losses tested.

Unallowable Principal and Interest Advances

Ryland made errors totaling \$20,437 in the calculation of principal and interest advances claimed in the realized loss calculation in 28 of the loans sampled. Specifically, these errors include Ryland including servicing fees in the calculation of advances, using an

incorrect interest or servicing rate in calculating advances due, and claiming additional months of interest advances beyond the liquidation date. In certain cases, KPMG was unable to determine the nature of the discrepancy due to insufficient documentation in the loan file. Unallowable principal and interest advances account for 31 percent of total other questioned costs and 1 percent of total realized losses tested.

Unallowable Escrow Disbursements

Ryland charged the Reserve Fund \$10,992 for avoidable late fees and other unallowable escrow disbursements for 12 loans. We considered late fees to be unallowable because they were incurred during the period that Ryland was responsible for paying either taxes or homeowners' association dues. Ryland's responsibility under section 3.01(a) of the PSA is to ensure timely payment of taxes and assessments on mortgaged properties and timely payment of other property protection expenses. Unallowable escrow disbursements account for 17 percent of total other questioned costs and 1 percent of total realized losses tested.

Unrecorded Income

For 28 of the sampled assets, KPMG identified instances where Ryland did not credit the Reserve Fund for refunds of unused hazard or flood insurance premiums after the loan liquidated. These exceptions totaled \$8,933. Unrecorded income represents 14 percent of total other questioned costs and 1 percent of total realized losses tested.

Miscellaneous Unallowable Costs

Ryland charged the Reserve Fund \$3,360 for miscellaneous unallowable costs associated with five loans. This error is comprised of expenses paid for and reimbursed by the reserve fund twice and mathematical errors in Ryland's calculation of realized losses. Miscellaneous unallowable costs account for 5 percent of total other questioned costs and less than 1 percent of total realized losses tested.

Recommendation

We recommend that the Manager, MBS, DRR:

(2) Disallow the other questioned costs of \$65,289 as detailed below:

Unallowable or Excessive Liquidation Expenses/Corporate Advances	\$21,567
Unallowable Principal and Interest Advances	\$20,437
Unallowable Escrow Disbursements	\$10,992
Unrecorded Income	\$8,933
Miscellaneous Unallowable Costs	\$3,360

APPENDIX I

MANAGEMENT COMMENTS AND OIG EVALUATION

On July 25, 2000, the Deputy Director, Franchise and Asset Marketing, DRR, provided a written response to the draft report. The response is presented in Appendix II to this report.

DRR management agreed to disallow all of the questioned costs in Recommendations 1 and 2, totaling \$559,462. DRR also stated that it is pursing collection of the disallowed amount through formal settlement negotiations with Ryland's outside counsel. DRR expects the settlement negotiations to be completed by December 31, 2000. However, if DRR is unsuccessful in the collection of the disallowed funds from Ryland, then the matter will be referred to the FDIC for litigation. DRR will maintain all documents pertaining to the settlement discussions with Ryland, or if necessary, the documents surrounding the initiation of the litigation.

The Corporation's response to the draft report, as well as the subsequent communications, provided the elements necessary for management decisions on the report's recommendations. Therefore, no further response to this report is necessary. Appendix III presents management's proposed action on our recommendations and shows that there is a management decision for each recommendation in this report.

Based on the review work, the OIG will report questioned costs of \$559,462 (of which \$494,173 is unsupported) in its *Semiannual Report to the Congress*.

Division of Resolutions and Receiverships

DATE:	July 25, 2000
TO:	David H. Loewenstein
	Assistant Inspector General
FROM:	James R. Wigand
	Deputy Director Franchise and Asset Marketing
SUBJECT:	Response to Draft Report Entitled Review of Claims Made to the Credit
	Enhancement Reserve Fund for the Securitization Transaction 1992-01

The following describes the management actions in response to recommendations contained in the above referenced report.

1) Disallow the unsupported costs of \$494,173 as detailed below:

Unsupported Liquidations - \$227,645 Unsupported Liquidation Expenses/Corporate Advances - \$120,767 Unsupported Escrow Disbursements - \$113,794 Unsupported Principal and Interest Advances - \$31,967

A) Specific Corrective Action Already Taken:

MBS Administration concurs with the OIG findings to disallow the \$494,173 in unsupported costs claimed by Ryland to the Credit Enhancement Fund for each detailed category listed above. MBS Administration is pursuing collection of the disallowed amount through formal settlement negotiations with Ryland's outside counsel.

B) Corrective Actions to be Taken Together with Expected Completion Date:

We expect the settlement negotiations to be completed by December 31, 2000. However, if MBS Administration is unsuccessful in the collection of the disallowed funds from Ryland, the matter will be referred to the FDIC Legal Division for litigation¹.

C) Documentation that will confirm the completion of the corrective action.

¹ Litigation would encompass all audit exceptions for all of the Pooling & Servicing Agreements between the FDIC, Ryland and the Trustee.

MBS Administration will maintain all documents pertaining to the settlement discussions with Ryland. If the negotiations are unsuccessful, MBS Administration will maintain copies of the documentation surrounding the initiation of litigation.

2) Disallow the other questioned costs of \$65,289 as detailed below:

Unallowable or Excessive Liquidation Expense/Corporate Advances - \$21,567 Unallowable Principal and Interest Advances - \$20,437 Unallowable Escrow Disbursements - \$10,992 Unrecordable Income - \$8,933 Miscellaneous Unallowable Costs - \$3,360

A) Specific Corrective Action Already Taken:

MBS Administration concurs with the OIG findings to disallow the \$65,289 in unsupported costs claimed by Ryland to the Credit Enhancement Fund for each detailed category listed above. MBS Administration is pursuing collection of the disallowed amount through formal settlement negotiations with Ryland's outside counsel.

B) Corrective Actions to be Taken Together with Expected Completion Date:

We expect the settlement negotiations to be completed by December 31, 2000. However, if MBS Administration is unsuccessful in the collection of the funds from Ryland, the matter will be referred to the FDIC Legal Division for litigation².

C) Documentation that will confirm the completion of the corrective action:

MBS Administration will maintain all documents pertaining to the settlement discussions with Ryland. If the negotiations are unsuccessful, MBS Administration will maintain copies of the documents surrounding the initiation of litigation.

cc: Director, Office of Internal Control Management Director, Division of Resolutions and Receiverships Associate Director for Internal Review, DRR Internal Control Liaison, DRR

 $[\]overline{^2}$ Id.

MANAGEMENT RESPONSES TO RECOMMENDATIONS

The Inspector General Act of 1978, as amended, requires the OIG to report the status of management decisions on its recommendations in its semiannual reports to the Congress. To consider FDIC's responses as management decisions in accordance with the act and related guidance, several conditions are necessary. First, the response must describe for each recommendation

- the specific corrective actions already taken, if applicable;
- corrective actions to be taken together with the expected completion dates for their implementation; and
- documentation that will confirm completion of corrective actions.

If any recommendation identifies specific monetary benefits, FDIC management must state the amount agreed or disagreed with and the reasons for any disagreement. In the case of questioned costs, the amount FDIC plans to disallow must be included in management's response.

If management does not agree that a recommendation should be implemented, it must describe why the recommendation is not considered valid.

Second, the OIG must determine that management's descriptions of (1) the course of action already taken or proposed and (2) the documentation confirming completion of corrective actions are responsive to its recommendations.

This table presents the management responses that have been made on recommendations in our report and the status of management decisions. The information for management decisions is based on management's written response to our report. Subsequent communications between OIG and FDIC management resulted in identifying the documentation that will confirm management's completion of corrective actions.

Rec. Number	Corrective Action: Taken or Planned/Status	Expected Completion Date	Documentation That Will Confirm Final Action	Monetary Benefits	Management Decision: Yes or No
1	The Corporation agreed to disallow \$494,173 and will pursue collection of this amount through formal settlement negotiations. If negotiations are unsuccessful, then the matter will be referred to the FDIC Legal Division for litigation.	December 31, 2000	Documents pertaining to the settlement discussions with Ryland, or if necessary, documents surrounding the initiation of litigation.	\$494,173	Yes
2	The Corporation agreed to disallow \$65,289 and will pursue collection of this amount through formal settlement negotiations. If negotiations are unsuccessful, then the matter will be referred to the FDIC Legal Division for litigation.	December 31, 2000	Documents pertaining to the settlement discussions with Ryland, or if necessary, documents surrounding the initiation of litigation.	\$65,289	Yes