



THE FTC'S CONSUMER SENTINEL NETWORK

A FREE online investigative tool from the Federal Trade Commission

- Search millions of consumer complaints
- Connect with thousands of law enforcers
- New and improved features make it easier than ever to use
- To join, visit Register.ConsumerSentinel.gov

Consumer Sentinel is a secure online database of millions of consumer complaints available only to law enforcement. Complaints in Consumer Sentinel are about:

- Identity Theft
 - Do-Not-Call Registry Violations
 - Computers, the Internet, and Online Auctions
 - Telemarketing Scams
 - Advance-fee Loans and Credit Scams
 - Sweepstakes, Lotteries, and Prizes
 - Business Opportunities and Work-at-Home Schemes
 - Health and Weight Loss Products
- NOW AVAILABLE: All consumer complaints filed with the FTC about financial issues, such as credit reports, debt collection, financial institutions, and lending.

Consumer Sentinel now offers you new and improved features.

- Find complaints more easily, with a tool that works like an Internet search engine
- Search within your search results
- Save data in your own 100 megabyte online storage center

Consumer Sentinel is a valuable resource.

- Search complaints from the FTC, the U.S. Postal Inspection Service, the Better Business Bureau, Canada's PhoneBusters, the Identity Theft Assistance Center, Internet Crime Complaint Center, and the National Fraud Information Center

Consumer Sentinel gives you the tools to investigate activity across jurisdictions.

- Find complaints from around the world – or around the corner – so you can do your job more efficiently and effectively

Consumer Sentinel enhances investigations.

- Get alerts about particular subjects or practices
- Find law enforcement agencies investigating the same targets
- Set up a search to run periodically

Consumer Sentinel is FREE.

- Your organization must sign a confidentiality and data security agreement with the FTC to access the updated Sentinel. Each user must register and obtain a user ID, a password, and a security token

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