Department of the Treasury

Internal Revenue Service

4.72.18

FEBRUARY 1, 2006

PURPOSE

(1) This transmits a complete reprint for IRM 4.72.18, Employee Plans Technical Guidance, Nonbank Trustee Investigation Procedures.

NATURE OF MATERIAL

- (1) 4.72.18.1(1) Clarifies the definition of a nonbank trustee, corrects the terminology of medical savings accounts, adds health savings accounts, and provides that an insurance company can serve as a nonbank trustee. Also, paragraphs are arranged into Code section order. Editorial changes made throughout.
- (2) 4.72.18.1.2(1) Revises the old language for a trustee or custodian for a medical savings account.
- (3) 4.72.18.1.2(1)(b) Revised to include an Archer MSA or a health savings account and to add a bank or insurance company within the meaning of IRC 816.
- (4) 4.72.18.3(1) Changes the address for submitting requests for NBT application files and other background file information.
- (5) 4.72.18.3.11(1) Expands the definitions of "account" and "fiduciary account".
- (6) 4.72.18.3.12(2) Provides procedures for closing an investigation.
- (7) 4.72.18.3.12(4) Revises the procedure for transferring certain accounts to an entity that is not a bank.
- (8) 4.72.18.3.12(5) Editorial changes made.
- (9) 4.72.18.4(2) Revised to provide that all closing letters are to be issued only by the Washington Office.
- (10) New subsection 4.72.18.4(5) provides instructions for EP Mandatory Review.
- (11) New subsection 4.72.18.4(6) makes reference to subsection 4.72.18.3.12(5).

EFFECT ON OTHER DOCUMENTS

AUDIENCE

TE/GE (Employee Plans employees)

Carol D. Gold, Director, Employee Plans Division

Table of Contents

4.72.18

Nonbank Trustee Investigation Procedures

4.72.18.1	Overview
4.72.18.1.1	Legislation
4.72.18.1.2	Technical Overview
4.72.18.2	Selection for Investigation
4.72.18.3	Investigation and Report Procedures
4.72.18.3.1	Employer Identification Number (EIN)
4.72.18.3.2	Continuity
4.72.18.3.3	Established Location
4.72.18.3.4	Fiduciary Experience or Expertise
4.72.18.3.5	Financial Responsibility
4.72.18.3.6	Capacity to Account
4.72.18.3.7	Fitness to Handle Funds
4.72.18.3.8	Rules of Fiduciary Conduct
4.72.18.3.9	Passive/Nonpassive
4.72.18.3.10	Fidelity Bond
4.72.18.3.11	Net Worth
4.72.18.3.12	Administrative
4.72.18.4	Closing Procedures

4.72.18.1 (02-01-2006) **Overview** (1) A nonbank trustee or nonbank custodian (referred to hereinafter as "NBT") is an entity that is not a bank (as defined in IRC 408(n)) or in some cases (see section 4.72.18.1.2(1)b) an insurance company (within the meaning of IRC 816)) that is permitted to act as a trustee or custodian for the arrangements listed below, if it demonstrates to the satisfaction of the Commissioner that the requirements specified under Reg. 1.408-2(e)(2) through (e)(5)(viii)(F) are met:

•	IRC 220	Archer medical savings accounts (Archer MSAs)
•	IRC 223	Health savings accounts
•	IRC 401	Qualified retirement plans or trust
•	IRC 403(b)(7)	Custodial Accounts
•	IRC 408	Individual Retirement Arrangements (IRAs)
•	IRC 408A	Roth IRAs
•	IRC 457(b)	Deferred Compensation Plans of State & Local Government and Tax Exempt Organizations Custodial Accounts
•	IRC 530	Education IRAs

- (2) Approval to act as a NBT falls under the jurisdiction of the Director, EP Division in the Washington office.
- (3) Approved NBTs are investigated for continued compliance by the area offices who report their findings to the Washington office.
- (4) These procedures are primarily for Employee Plans specialists and reviewers (hereinafter referred to as specialists).

4.72.18.1.1 (02-01-2006) **Legislation**

- (1) Effective 12/20/95, the provisions under Reg. 1.401-12(n) revised and then moved to Reg. 1.408-2(e). See T.D. 8635, 1996-3 C.B. 52.
- (2) Archer MSA's were enacted into law by the Small Business Job Protection Act (SBJPA), P.L. 104-191, effective for tax years beginning after 12/31/96. See IRC 220(d)(1)(B), augmented by Q&A-10 of Notice 96-53, 1996-51 I.R.B. 5.
- (3) Health Savings Accounts were enacted into law by the Medicare Prescription Drug, Improvement, and Modernization Act of 2003, P.L. 108-173, effective for tax years beginning after December 31, 2003. See IRC 223(d)(1)(B).
- (4) The Tax Equity and Fiscal Responsibility Act of 1982 (TEFRA) modified IRC 401(d)(1) so that for years beginning after 12/31/1983, the requirement that a trustee of a qualified retirement plan benefiting owner-employees be a bank or an approved NBT no longer applies. However, IRC 401(f) provides that the person holding the assets of a custodial account under IRC 401 must be a bank or an approved NBT.

4.72 Employee Plans Technical Guidelines

- (5) Roth IRAs and Education IRAs were enacted into law by the Taxpayer Relief Act of 1997 (TRA '97) effective for tax years beginning after 1997.
- (6) IRC 457 was amended by the SBJPA and more recently by the Taxpayer Relief Act of 1997 (TRA '97) for eligible deferred compensation plans, as defined in IRC 457(b) (457(b) plans). Notice 98-8, 1998-4 I.R.B. 6, which provides guidance relating to IRC 457(b) plans, provides that the custodian of such plan must meet the nonbank trustee requirements under Reg. 1.408-2(e).

4.72.18.1.2 (02-01-2006) **Technical Overview**

- (1) The trustee or custodian for an Archer MSA established under IRC 220, a health savings account established under IRC 223, an IRA established under IRC 408, 408A or 530, and the custodian of a plan qualified or established under IRC 401, IRC 403(b)(7), or IRC 457(b), must be
 - a. a bank, or
 - b. in the case of an Archer MSA or a health savings account, a bank or an insurance company, (within the meaning of IRC 816)), or
 - c. another person (not an individual) approved by the Service to act as a NBT. See Reg. 1.408-2(e).
- (2) To act as a NBT, an entity must demonstrate in writing, to the satisfaction of the Commissioner, that the requirements of Regs. 1.408-2(e)(2) through (e)(5)(viii)(F) will be met. See Reg. 1.408-2(e)(1).
- (3) If the requirements are met, the NBT will receive a written notice of approval that will specify the day on which the approval is effective. The NBT is not authorized to accept any fiduciary account before the notice of approval becomes effective. See Reg. 1.408-2(e)(7)(i).
- (4) The continued approval of a NBT applicant is contingent upon the continued satisfaction of the criteria under Reg. 1.408-2(e).
 - a. The NBT must notify the Commissioner, in writing, of any change that affects the continuing accuracy of any representations made in its application. See Reg. 1.408-2(e)(6)(iv).
 - b. If the Commissioner determines that the NBT is unwilling or unable to administer fiduciary accounts in a manner consistent with these requirements, the notice of approval will be revoked. See Reg. 1.408-2(e)(7)(iv).

Note: NBT applications are submitted to the following address:

Internal Revenue Service Attention: EP Letter Rulings P. O. Box 27063 McPherson Station Washington, DC 20038

Note: Passive trustees or custodians are exempt from certain requirements of the regulations. See Reg. 1.401-2(e)(6)(i)(A).

4.72.18.2 (02-01-2006) Selection for Investigation (1) A list of all approved NBTs is developed for each area by the Director, EP Division and transmitted to EP Exams Program and Review at the beginning of each fiscal year.

- (2) Once each calendar quarter, the EP classification function will select an approved NBT from the list for each area to investigate for continued compliance with the NBT regulations.
- (3) If the Washington office receives or otherwise obtains information that a specific approved NBT does not comply with the regulations, the Washington office may request or recommend (by memorandum) to EP Programs and Review that a NBT investigation occur.

4.72.18.3 (02-01-2006) Investigation and R

Investigation and Report Procedures

(1) For background information, a copy of the NBT's application file or other case files relating to the NBT's status, may be obtained by submitting a written request to:

Manager, EP Technical Group 4 Internal Revenue Service SE:T:EP:RA:T4 1111 Constitution Avenue, NW PE Washington, DC 20224

- (2) The specialist should prepare and send a contact letter, similar to Letter 1346(CG)(5-99), to the NBT. The contact letter should:
 - a. inform the NBT that is has been randomly selected for an investigation to test its continued compliance with the requirements of Reg. 1.408-2(e) through 1.408-2(e)(5)(viii)(F),
 - b. ask for a meeting (if the specialist feels a meeting is necessary), and
 - c. list the material, documents, and information the NBT must provide to further the investigation; such as:
- 1. list of stockholders with their percentage of ownership (See 4.72.18.3.2 below),
- 2. copies of several Form(s) 1099-R that were issued for the most recent taxable year (See 4.72.18.3.7 below and Reg. 1.408-2(e)(4)(ii)(C) concerning fitness to handle funds and activities normally associated with handling retirement funds),
- 3. by-laws, operating procedures or other controlling document that contains the rules of fiduciary conduct (See 4.72.18.3.8 below),
- 4. a copy of the bond covering all employees taking part in the performance of the NBT's fiduciary duties (Reg.1.408-2(e)(5)(i)(B)),
- 5. a copy of the NBT's balance sheet with auditor's comment showing net worth (See 4.72.18.3.11 below), and,
- 6. a copy of the auditor's valuation of the fiduciary accounts along with a copy of the auditor's report of the fiduciary books and records (See 4.72.18.3.11 below).
- (3) Prepare an investigation and report on Form 5773, EP/EO Workpapers Continuation Sheet, detailing each of the items below.

page 4

4.72 Employee Plans Technical Guidelines

4.72.18.3.1 (02-01-2006)

Employer Identification Number (EIN)

(1) Report the NBT's EIN. If the EIN is different from the EIN on the approval letter issued by the Washington office, determine and report the reason for the discrepancy.

4.72.18.3.2 (02-01-2006) **Continuity**

- (1) The NBT must assure the uninterrupted performance of its fiduciary duties not-withstanding the death or change of its owners. See Reg. 1.408-2(e)(2)(i). Determine if the NBT meets the safe harbors of Reg. 1.408-2(e)(2)(i)(B) or (C).
- (2) The Washington office has approved some NBTs who fall outside of the safe harbors based on facts and circumstances. If the NBT under investigation
 - a. falls outside of the safe harbors, determine whether the safe harbors or the facts and circumstances tests were met at the time the application was approved.
 - b. fails to satisfy the safe harbors after the application was approved and the Washington office never considered the NBT's change in facts and circumstances, report that fact and include this item as grounds for proposed revocation. See 4.72.18.4(7).

4.72.18.3.3 (02-01-2006) Established Location

(1) Determine whether the NBT continues to maintain an established business location that is accessible during normal business hours and report the address of that business location. See Reg. 1.408-2(e)(2)(ii).

(02-01-2006) Fiduciary Experience or Expertise

4.72.18.3.4

(1) Determine if a significant part of the NBT's business continues to consist of administering retirement plans.

- (2) In the alternative, determine if the NBT continues to employ personnel experienced in administering retirement plans. See Reg. 1.408-2(e)(2)(iii).
 - Solely formal training, e.g., a college degree, is insufficient to satisfy the expertise requirement.

4.72.18.3.5 (02-01-2006) Financial Responsibility

(1) Verify that the NBT pays its debts within 30 days of falling due unless they are the subject of a legal dispute. See Reg.1.408-2(e)(2)(v).

4.72.18.3.6 (02-01-2006) Capacity to Account

4.72.18.3.7

(1) Verify the NBT's competence with respect to accounting for the interests of a large number of individuals including calculating and allocating income earned and paying out distributions to payees. See Reg.1.408-2(e)(3).

(02-01-2006) Fitness to Handle Funds (1) Verify the NBT's competence with respect to performing activities normally associated with the handling of retirement funds. See Reg. 1.408-2(e)(4), (especially those activities described in (ii)(A)-D).

4.72.18.3.8 (02-01-2006) Rules of Fiduciary Conduct (1) The NBT must demonstrate that the rules of fiduciary conduct specified in Regs. 1.408-2(e)(5)(i) through (viii)(F) are incorporated in operating procedures, by-laws, or some other document that controls the NBT's activities. See Reg. 1.408-2(e)(5). The rules of fiduciary conduct may not be incorporated by reference.

Note: Continued compliance with this requirement may be demonstrated by a resolution of the NBT's board of directors (or its equivalent) adopting the rules of fiduciary conduct and a copy of the document or the appropriate section of the document that contains the rules of fiduciary conduct as adopted by the board of directors.

- (2) In lieu of the above demonstrations, the NBT may provide evidence it is operating under applicable statutory requirements either under state or federal law, which mirror the rules of fiduciary conduct.
- 4.72.18.3.9 (02-01-2006) **Passive/Nonpassive**
- (1) If the NBT has been approved to serve only as a passive trustee or custodian, determine and report whether the trustee or custodian exercises any discretion with regard to the investment of trust or custodial funds. See Regs. 1.408-2(e)(5)(i)(A)(3) and 1.408-2(e)(6)(i)(A).

4.72.18.3.10 (02-01-2006) **Fidelity Bond** (1) Verify that the NBT is a named insured on a bond that is similar to a standard fidelity, stock broker, or financial institution bond with the liability limit of the insurer no less than \$250,000 after all deductibles. See Reg. 1.408-2(e)(5)(i)(B).

4.72.18.3.11 (02-01-2006) **Net Worth**

- (1) Determine the adequacy of the NBT's net worth from the NBT's most recent audited financial statements in accordance with the formulas in Regs. 1.408-2(e)(5)(ii)(B), (C), (D)(1), and the examples in (D)(2). Representations of management are not acceptable. See Reg. 1.408-2(e)(2)(ii).
 - a. The value of all assets held by the NBT in fiduciary accounts is an important element of these formulas. Therefore, it is important to insure that the value of the applicant's fiduciary accounts is accurate. This value is required by Reg. 1.408-2(e)(5)(ii)(E) and should be determined during the audit pursuant to Reg. 1.408-2(e)(5)(iii). The absence of this audit (and the resulting audit report) is grounds for revocation. See 4.72.18.4(7).
 - b. The applicant may not declare the value of certain assets (such as limited partnerships and stock of closed corporations that are not publicly traded) as indeterminable or consistently report a value of \$0.00, \$1.00 or cost. If they were allowed to do so, the adequacy of their net worth will become indeterminable. In addition Forms 1099R and 5498 will be under or over stated resulting in the loss of tax revenue or over taxation of the account holder. Therefore, the applicant must value all assets in its fiduciary accounts. For those assets who's value is not easily determinable, the applicant must develop a method for valuing such assets and include a description of the method in the audit report required by section 1.408-2(e)(5)(iii)(A) of the regulations.
 - c. If the applicant is unwilling or unable to value <u>all</u> of the assets it holds in fiduciary accounts, the case should be forwarded to the Washington Office with the recommendation of revocation pursuant to the closing procedures 4.72.18.4(7) because the adequacy of the applicant's net worth can not be determined and any other noncompliance that may be discovered during the investigation.
 - d. The definition of "account" or "fiduciary account" (Reg. 1.408-2(e)(5)(viii)(A)) was written before Archer MSAs, health savings accounts, Roth IRAs, education individual retirement accounts, and eligible deferred compensation plans either came into existence or required its trustee to be a bank or approved nonbank trustee. Therefore, the definition of

4.72 Employee Plans Technical Guidelines

"account" or "fiduciary account" must be expanded to include these accounts. Failure to do so will result in the miscalculation of the applicant's required net worth.

- (2) A NBT who is not specifically approved to act as a passive trustee or custodian may maintain accounts that are non-passive and passive. To determine the required minimum net worth in this case, use the:
 - higher percentage formula of Reg. 1.408-2(e)(5)(ii)(B) and (C) for those accounts that are nonpassive, and
 - lower percentage formula of Reg. 1.408-2(e)(5)(ii)(B) and (C) for those accounts that are passive.

Required Minimum Net Worth = (value of passive accounts x 2%) + (value of non-passive accounts x 4%). Reg. 1.408-2(e)(5)(ii)(D) provides relief for members of the Securities Investor Protection Corporation (SIPC)

4.72.18.3.12 (02-01-2006) **Administrative**

- (1) Do not investigate an entity that is acting as a NBT and is not on the list of approved NBTs. Instead, determine whether a criminal action has taken place and/or whether taxable events have occurred and act accordingly.
- (2) When a NBT has gone out of business or indicates it is no longer acting as a NBT, the investigation may be closed by obtaining from the NBT a written statement—
 - disclosing whether the accounts were transferred to another entity or distributed to the account owner. In the case of a transfer, the statement must include the transferee's name, address, telephone and person to contact
 - b. that the NBT wants to withdraw its application and remove its name from the list of approved NBTs.
- (3) If the NBT is not currently serving as a NBT but wants to retain its approval letter for future use, the NBT must continue to meet the requirements of the regulations.
- (4) If the accounts were transferred to an entity that is not a bank (in the case of Archer MSAs and health savings accounts, not a bank or insurance company), or an approved NBT, the transfer is treated as a distribution subject to the imposition of tax and/or penalty.
- (5) Use Form 5773 or its equivalent (in lieu of this form, information may be reported within the appropriate work papers) to provide detailed information gathered during the investigation to the Director, EP Division. Prepare a transmittal memorandum and attach the investigation report, case file, any supporting attachments, and letter to the NBT. See 4.72.18.4(5). Specify in the transmittal memorandum:
 - the NBT applicant,
 - the results of the investigation,
 - · the rationale for the conclusion, and
 - any other relevant information.

Note: Be sure to specify whether the NBT does or does not satisfy the regulations and recommend whether the NBT should be issued a favorable letter or a proposed revocation letter.

(6) If the report raises any "red flags" during review by the Washington office, additional information or further development of specific facts and circumstances may be requested to determine if any further action is necessary.

4.72.18.4 (02-01-2006) Closing Procedures

- (1) All NBT investigations are Mandatory Review Cases that shall be closed to the Washington office via EP Mandatory Review.
- (2) The NBTs will be notified by letter of the results of any investigation conducted with respect to their continued qualification as a NBT. The area offices will prepare the letter for the signature of the Director, EP Examinations as described below. The letter will be forwarded to the NBT by the Washington Office after the case is reviewed in the Washington Office. Under no circumstances should a closing letter of any type be issued to the NBT from any office other than the Washington Office.
- (3) If no problems are discovered, the specialist will prepare a letter. The Washington office will forward the letter to the NBT after the Washington office reviews the case file. The letter must include the following:
 - a. A statement that: "Based upon the results of the nonbank trustee/custodian investigation we recently conducted, we have determined that [the NBT] is operating within the requirements applicable to nonbank trustees/custodians under Reg. 1.408-2(e)."
 - b. A statement indicating the investigation is not an examination under IRC 7605(b),
 - c. The name and telephone number of a person to contact in the area, and
 - d. Signature of the Director, EP Examinations (or delegate).
- (4) If minor problems were discovered which do not require revocation of approval, the specialist will prepare a letter. The Washington office will forward the letter to the NBT after the Washington office reviews the case file. The letter must include
 - a. a statement that: "Based upon the results of our recent investigation, we have determined that generally [INSERT NBT's NAME] is operating within the requirements applicable to nonbank trustees/custodians under Reg. 1.408-2(e). However, certain minor deficiencies were noted. Enclosed is an explanation of the deficiencies and the corrective action required." and,
 - b. the items specified in (3)b, c, and d above
- (5) EP Mandatory Review will forward the report and case file under cover of a transmittal memorandum (see section 4.72.18.3.12(5)) to the Director, EP Division for all investigations closed under the procedures specified in section 4.72.18.3.12(2).
- (6) EP Mandatory Review will forward the report, the case file, and a copy of the prepared letter under cover of a transmittal memorandum (see section 4.72.18.3.12(5)) to the Director, EP Division, for all investigations closed under the procedures specified in (3) and (4) above.
- (7) If the investigation indicates that a NBT has knowingly, willfully, repeatedly, or in a grossly negligent manner failed to administer a fiduciary account in a manner consistent with the NBT requirements or is unable to administer any fiduciary account, revocation of NBT status should be recommended. EP

page 8

4.72 Employee Plans Technical Guidelines

Mandatory Review will forward the case file and report, under cover of the transmittal memorandum, to the Director, EP Division recommending issuance of a proposed revocation letter.