ELECTRONIC VERIFICATION OF SOCIAL SECURITY NUMBERS FOR FORM W-2 REPORTING



Mark Ruley 410-965-0371 Mark.Ruley@SSA.Gov

Trivia

The Most Misused Social Security Number of All Time ?

078-05-1120

Mrs. Hilda Schrader Whitcher



Mrs. Whitcher compares the Social Security card "issued by Woolworth" with her own real card of the same number.



Social Security Card Enhancements



Today's Agenda

Electronic Verification of SSNs for Form W-2 Reporting Who – Employers or payroll processors What – Electronic Verification of SSNs using the Social Security Number Verification Service (SSNVS) When – After hiring Where – Business Services Online Why – Accurate Wage Reporting

How – Easy!

Verification Methods

Employee Verification Service (EVS)

- Phone in up to 5 names and SSNs
- Paper listings up to 50
- Tapes and diskettes 50 to 250,000 (Discontinued after October 1, 2007)

 Dept. of Homeland Security Basic Pilot (Employee Eligibility Verification Program)

- DHS led effort between DHS and SSA
- Name and SSN verification with work authorization
- New hires only
- Pending legislation stay tuned!

Social Security Number Verification Service (SSNVS)

What is SSNVS?

Allows employers to verify the name and SSN of a hired employee with Social Security (SSA) over the Internet <u>Cannot</u> be used for tax filing purposes Only tells you if name & Social Security number match SSA's records – not identity 6 possible "No-Match Codes" returned. Provides an indicator if Social Security number belongs to a deceased person

Two Methods for using SSNVS

- Direct keying onto SSA's website
 Key up to 10 names/SSNs with immediate results
 - Can key multiple screens

- Upload file
 Can upload up to 250,000 SSNs per file
 - Next business day results

Business Services Online

Register for a User ID (PIN) and password File W-2s Upload Wage File • W-2 Online W-2C Online Notices via e-mail Acknowledge notices Verify <u>Employee</u> Names and SSNs

SSA Employer Page www.socialsecurity.gov/employer

Employer W-2 Filing Instructions & Information

Social Security Online Questions? - Contact Us www.socialsecurity.gov Home Search Employer W-2 Filing Instructions & Information Información para el empleador en Español BEFORE YOU FILE Employer Information Directory In the News First Time Filers Employer W-2 Filing Page New Specifications for **Returning Filers** Electronically Filing Forms W-CPAs. Accountants & Enrolled Agents 2/W-2c How to File W-2s ELECTRONIC W-2 FILERS SSA/IRS Reporter Verify Social Security Numbers Online Electronically File Your W-2s 2007 Wage Base Announced Learn How to E-File Using Business Services Online Forms & Publications W-2 News - Subscribe Today! **Business Services Online** Information for Software Developers Business Services Online Handbook SSNVS News E-Filing Format (Formerly MMREF) Vendor List Resources Form W-2/W-3 Instructions Employer Reconciliation Process National Payroll Reporting Form W-2c/W-3c Instructions General W-2 Filing Information Forum Tax Forums and Speaking Engagements SOCIAL SECURITY NUMBER VERIFICATION SERVICE (SSNVS) Contact the Experts Verify SSNs Online Critical Links Learn How to Use SSNVS Other Sites Farmers, Growers and Crew Leaders Frequently Asked Questions PAPER W-2 FILERS Hiring Foreign Workers Customer Support How to File Where to File How to Report Fraud Feedback

Instructions for Private Printing of Forms W-2/W-3 (IRS Publication 1141)

Form W-2/W-3 Filing Instructions

Form W-2c/W-3c Instructions

If You Do Business Abroad

60

If You Employ Household Workers

If You're Self Employed

BSO Welcome Page

Business Services Online Social Security Online Questions? - Contact Us -GO www.socialsecurity.gov Home Search Welcome to Business Services Online BSO is a suite of applications enabling organizations and authorized individuals to conduct business with and BSO Applications submit confidential information to the Social Security Administration. You must be registered to use any Wage Reporting and Social service included in BSO. Security Number Verification Not vet registered? Select an application to learn how. Service Form SSA-1694 Electronic Records Express Wage Reporting and Social Security Number Verification Service eData Información para el Empleador en Español BSO Information BSO Electronic W-2 Filing Handbook BSO Information SSNVS Handbook Select Login to report wages, check status, view the Navidation Video - Software demonstration processing status, errors and error notices for wage files, verify Online Security Policy SSNs online, or update your account information. Tutorial The Privacy Act and the Freedom Employer Information of Information Act Suite of Services Select Register to obtain a Personal Identification Number Contact Us Apply For EIN (PIN) and password. News Select Complete Your Phone Registration to complete your phone registration and choose a password. Wage news Electronic Records Express news eData news IMPORTANT NOTICE Form SSA-1694 news SSNVS News Consent Based SSN Verification Due to maintenance activities All Business Services Online services will be unavailable from NEW 11:00 pm Saturday, 7/14/2007 until 5:00 am Monday, 07/16/2007. We apologize for any inconvenience **Online Services Availability** Complete Your Phone Registration Register Login Monday-Friday: 5 AM - 1 AM EST Saturday: 5 AM - 11 PM EST Sunday: 8 AM - 11:30 PM EST Form SSA-1694 Request for Business Entity Taxpaver Information

What do I do first?

Register!

User ID (PIN) = the electronic signature of the person (not the company) attesting to the proper use of the service

User ID (PIN) = allows a person access to use Business Services Online (BSO)

Do not use your EFTPS PIN or another person's PIN

Registration Process

- Provide registration information (you and employer)
- Choose your own password
- Receive your User ID (PIN)
- Choose your role(s)
- Letter to user

Letter to employer with Activation Code*
 * Employer gives Activation Code to User
 User inputs Activation Code(s)

Registration Information



Registration for Business Services Online

Who Are You?

First Name: Middle Name: Last Name: Suffix:(Jr, Sr, II, III, IV) Social Security Number: Date of Birth:(mmddccyy) Address Line 1: Address Line 2: City: State: ZIP Code: What Company Do You Work For? Company Name or Business Name: Company Phone Number: Company Phone Extension:

Employer Identification Number (EIN): OR I am Self Employed and DO NOT have an EIN:

Additional Registration Information

- User IDs (PINs) valid indefinitely
 PASSWORDS valid for 1 year
 remember to change every 365 days
- Requestors' data authenticated against SSA data before a User ID (PIN) is issued
- Exception process for data that cannot be processed – Contact Employer 800 Number (1-800-772-6270)

BSO Registration - Part 1



Social Security's Business Services Online (BSO)



Registration for Business Services Online

Form Approved: OMB No. 0960-0626

Expiration date: 09/30/2009

You must have an Employer Identification Number (EIN) to request access to the full range of Business Services Online. If you are self-employed, you may request limited access without an EIN.

Apply For EIN

NOTE: Accountants, CPAs, etc. You only need to register once in your own firm's name. You can then conduct business for as many clients as you wish.

Quick Help!

- Fields marked with an asterisk (*) MUST be completed.
- Enter Name and SSN as they appear on your Social Security Card
- Do NOT use punctuation in any field. This includes dashes in phone numbers.
- Please do NOT use your browser's navigation keys during this application.
- Use of the browser's navigation keys may cause a loss of data.

BSO Registration - Part 2 Information About Your Company

Information About You, or Your Company or Business: This part of the form is to gather information about you, or the company you own or by which you are employed. We will compare this information with our records to verify you are currently employed by the company or business you represent. Correspondence with your employer will be sent to the address we have on file, not the address you provide below. Select this link for more help with completing this form. Registration help

- I am an employee of a company and have an EIN
- I am Self Employed and have an EIN
- O I am Self Employed and DO NOT have an EIN
- 🔘 I am a Household Employer and have an EIN
- I work and reside outside the U.S. and have an EIN, but I do not have a U.S. Social Security Number

Employer Identification Number (EIN):

| Company Name or Business Name: * | |
|----------------------------------|--|
| Company Phone Number: * | |
| Company Phone Extension: | |

I am a 3rd party submitter registering to do business on behalf of another company.

BSO Registration - Part 3 Information About You

Information About You: Since you are requesting a Personal Identification Number (PIN), we will need to gather some information about you. The information you provide will be compared with our records in order to verify your identity. Please enter your Name and SSN as they appear on your Social Security Card. Select this link for more help on filling out this form.

Registration help

| First Name: * | |
|------------------------------------|--|
| Middle Name: | |
| Last Name: * | |
| Suffix (Jr, Sr, II, III, IV): | |
| U.S. Social Security Number: | |
| Date of Birth (mmddccyy);* | |
| Preferred Mailing Address Line 1:* | |
| Preferred Mailing Address Line 2: | |
| City: * | |
| | |

| Please enter a | U.S. Domestic Address OR a Foreign Address | | |
|----------------|---|---------------------|---|
| | Country: * | United States 💌 | |
| | State Abbreviation (for U.S.) / Province: * | | |
| 5 | Zip (for U.S.) / Postal Code: * | Zip Ext (for U.S.): | 0 |
| | Work Phone Number: * | | |
| | Extension: | | |
| | Fax Number: | | |
| | E-mail: * | | |
| | (Needed to notify you about registration and other wage reporting updates.) | | |

BSO Registration - Part 4 Select Your Password

Self-select Your Password: Your Personal Identification Number and password are required to access Business Services Online. Your password must be eight characters long and be a combination of letters and numbers. Select this link for more help on filling out this form. Registration help

| Enter Password: * | |
|---------------------|--|
| Reenter Password: * | |

Please remember your password. To ensure your privacy, no one else can have access to your password. Social Security can help you start the process over again, but we cannot access your password. Registration help



Have a question? Call **1-800-772-6270** to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

User ID (PIN) Issued



Social Security's Business Services Online (BSO)



Your registration request was successful. Your Personal Identification Number (PIN) for Business Services Online is:

XXXX9999

Please secure this number for your future use. You will need this number AND your password to access Business Services Online.

You can now use your PIN and password. To request access to **Business Services Online** you must Login and select the Request Access to BSO Services option.

BSO Login Page

Have a question? Call **1-800-772-6270** to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778.**

Choose Your Role(s)

Changes Effective October 28, 2007

🖉 BS

Reau

Selec

Vie

Acc

ma

Acc

mai

Social Security Online

Role selection will be completed through a dynamic, interactive "wizard."

class

anv.

class

or of

SSNVS will be included under the Employer Service Suite which includes both SSNVS and the Electronic Wage Reporting Service.

> Have a question? Call **1-800-772-6270** to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

BSO Home | BSO Information Links | Contact SSA | Keyboard Navigation | Logout

Role(s) Request Processed SSA will Mail You More Information & Activation Code



Social Security's Business Services Online (BSO)

BSO Home BSO Information Links Contact SSA Keyboard Navigation Logout

BSO Help

Your request was received on Tuesday, February 22, 2006

| Request(s) | | ctivation Code Status |
|---|---|--|
| Report Wages to Social Security | ľ | ou may begin to use this service immediately |
| Verify Social Security Numbers Online | ì | our activation code has been sent by first class nail to your employer |
| View File/Wage Report Status, Errors, and Erro Notices | | our activation code has been sent by first class nail to you |
| Form SSA-1694 | Ŀ | ou may begin to use this service immediately |

An activation code enables the functionality associated with the requested BSO service. The activation code also adds an additional layer of security to either the employer or the employee using the service(s). Functionality is not enabled until the registered user activates the service using the activation code(s) received in the mail. Activation codes are usually received within 2 weeks.

Thank You For Using BSO

Exit

🔜 Local intranet

Continue

Activate A Role



Social Security's Business Services Online (BSO)

BSO Home | BSO Information Links | Contact SSA | Keyboard Navigation | Logout

📕 BSO Help

Activate Access to BSO Services:

Please enter the activation code for any service for which you have requested access and received an activation code. Activation codes may only be entered one at a time.

If you have received more than one activation code you will have the option to enter the remaining codes upon the successful or unsuccessful activation of each code entered.

| Enter your Activ | ation Code: | | |
|------------------|-------------|--------|--|
| | Activate | Cancel | |

Have a question? Call **1-800-772-6270** to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778**.

BSO Home | BSO Information Links | Contact SSA | Keyboard Navigation | Logout

You Successfully Activated A Role Enter Another Activation Code (if needed)



Social Security's Business Services Online (BSO)

BSO Home | BSO Information Links | Contact SSA | Keyboard Navigation | Logout



-

Your request to access View Name and Social Security Number Errors has been approved.

Please select the Enter Activation Code link to enter another activation code, or select the BSO Home Page link to access View Name and Social Security Number Errors.

BSO Home Page | Enter Another Activation Code

Have a question? Call **1-800-772-6270** to speak with Employer Customer Service personnel. For TDD/TTY call **1-800-325-0778.**

BSO Home BSO Information Links Contact SSA Keyboard Navigation Logout

BSO/SSNVS Home Page



Social Security's Business Services Online (BSO)

BSO Home | BSO Information Links | Contact SSA | Keyboard Navigation | Logout

Welcome to Business Services Online (BSO), FIRST NAME LAST NAME

Your BSO Registration Password will expire on 2006-04-28 You must change your password before this date to prevent it from expiring.

Your BSO Registration Password will expire in 22 days. Please Change Your Password

BSO allows employers and their authorized representatives to perform the following services.

Verify Social Security Numbers Online:

Request Online SSN Verification Manually enter and submit up to 10 Social Security Numbers and Names to be verified by Social Security. Results are returned immediately for review.

Submit an Electronic File for SSN Verification

Submit a file containing Names and Social Security Numbers to be verified by Social Security. The data in the file must be in the correct format.

View Status and Retrieval Information

View the current status of a submission.

View Social Security Number Verification Service (SSNVS) Handbook Review additional information on submitting files to Social Security for verification and retrieving the results of the submissions.

Registration Services:

Request Access to BSO Services

Select the ontion or ontions that best describe the type of business you plan to conduct with Social Security. Once you have completed your request, an activation code may be

SSNVS Online Verification Page

SSN Verification

Name: FIRST NAME LAST NAME Submitter EIN: 010816050

Please Note:

- Social Security Administration will only return results for data that does NOT match our records.
- · Information that matches Social Security records will not be returned.
- · Mandatory fields are indicated by an *.
- · Field specific help is available by selecting the underlined links below.

* Employer's EIN (999999999)

The Employer's EIN is the Employer Identification Number (EIN) of the employer whose employees' names and SSNs are being verified. This information must be provided for security and audit purposes. Your request will not be processed without an Employer's EIN.

Please enter the following information for each employee you would like to verify.

| | ARGN | *Eirst Namo | Middle | A act Namo | Quffiy | Date of Birth | Condor |
|----|--------------------|---------------------|--------|------------|--------|---------------|---------|
| | <u>(999999999)</u> | <u>i ii st Nume</u> | Name | Lust Nume | Junix | (MMDDYYY) | (F / M) |
| 1. | | | | | | | |
| 2. | | | | | | | |
| З. | | | | | | | |
| 4. | | | | | | | |
| 5. | | | | | | | |
| 6. | | | | | | | |
| 7. | | | | | | | |
| 8. | | | | | | | |
| 9. | | | | | | | |
| 10 | | | | | | | |

You may want to print or save this page BEFORE you submit, as this information will NOT be visible after submission. This page contains confidential information. Please keep the printed / saved page in a secure place.



SSNVS Results Page

SSN Verification Results

Name: OSES-DEBORAH HARRIS

Submitter EIN: 01000000

| Employer's EIN: | 01000000 |
|----------------------|----------|
| Records Submitted: | 10 |
| Failed Verification: | 6 |
| Deceased: | 2 |
| Verified Records: | 2 |
| Verify More SSNs | |

Why Are Some SSNs Masked

<u>What to do if an</u> <u>SSN fails to verify</u>

Field Office Locator

The following table displays your submitted results. The first column indicates the result of a record: failed, deceased or verified.

 Failed- Data does not match Social Security Administration's records. Select What to do if an SSN fails to verify for more information.

Deceased- Data matches Social Security Administration's records and our records indicate the person is deceased.
 Please contact our general SSA information line at 1-800-772-1213 (TDD/TTY 1-800-325-0778) or your local Social Security office.
 Select Field Office Locator to find the office nearest you.

• Verified- Data matches Social Security Administration's records.

| Result | SSN 999999999 | First Name | Middle Name | Last Name | Suffix | Date of Birth MMDDYYYY | Gender F/M | Verification Results |
|----------|------------------|------------|----------------|-----------|--------|---------------------------|---------------|-------------------------|
| Failed | 345651975 | JULIE | -14 | JONES | - | 4 | - | 1 |
| Failed | XXXXX2563 | JAKE | | NEWTON | - | i i i | 1 | 2 |
| Failed | XXXXX6322 | KRISTINE | -1 | FOUDY | - | 4 | - | 3 |
| Failed | XXXXX1975 | BRIANA | - | JONES | - | <u>i</u> | 1 | 4 |
| Failed | 653782563 | TIFFENY | | ISSAC | - | i i i | - | 5 |
| Failed | XXXXXX2563 | CHAD | -1 | MATTHEWS | | 1 | - | <u>6</u> |
| Deceased | 568931975 | ÂĴ | | JONES | - | i i i | 1 | E. |
| Deceased | 345782563 | KIM | -1 | SMITH | - | 2 | - | - |
| Verified | XXXXX6322 | KAYLA | - | MILBRETT | - | 1 | 1 | ÷. |
| Verified | XXXXX5425 | HAMM | - | BONE | | į į | - | |

| | Verification Results | | | | | |
|------------------|---|--|--|--|--|--|
| Code Description | | | | | | |
| 1 | SSN not in file | | | | | |
| 2 | Name and DOB match, Gender code does not match | | | | | |
| 3 | Name and Gender code match, DOB does not match | | | | | |
| 4 | Name matches, DOB and Gender do not match | | | | | |
| 5 | Name does not match, DOB and Gender not checked | | | | | |
| 6 | SSN did not verify, other reason | | | | | |

Possible Mismatch Codes VERIFICATION CODES

1 = SSN not in file (never issued to anyone)

2 = Name and DOB match, gender code does not match

3 = Name and gender code match; DOB does not match

4 = Name matches, DOB and gender code do not match

5 = Name does not match, DOB and gender code not checked

6 = have employee contact the local security office for more information

DECEASED (PER SSA RECORDS)

If Social Security records indicate any of the names and SSNs submitted for verification belonged to deceased individuals, the page will display a table with the information pertaining to these requests.

What To Do If An SSN Fails Verification

- Compare submitted information
- Ask employee to verify the information / View Social Security card
- Ask employee to check with any local Social Security office
- Document your efforts

Reminders!

- A mismatch is not a basis, in and of itself, for you to take any adverse action against an employee, such as laying off, suspending, firing, or discriminating.
- Company policy should be applied consistently to all workers.
- Any employer that uses the mismatch information to take adverse action against a worker may violate State or Federal law.
- The information from SSNVS does not make a statement regarding a worker's immigration status.

BSO/SSNVS Home Page



Social Security's Business Services Online (BSO)

BSO Home | BSO Information Links | Contact SSA | Keyboard Navigation | Logout

Welcome to Business Services Online (BSO), FIRST NAME LAST NAME

Your BSO Registration Password will expire on **2006-04-28** You must change your password before this date to prevent it from expiring.

Your BSO Registration Password will expire in 22 days. Please Change Your Password

BSO allows employers and their authorized representatives to perform the following services.

Verify Social Security Numbers Online:

Request Online SSN Verification Manually enter and submit up to 10 Social Security Numbers and Names to be trained by Social Security. Results are returned immediately for review.

Submit an Electronic File for SSN Verification

Submit a file containing Names and Social Security Numbers to be verified by Social Security. The data in the file must be in the correct format.

View Status and Retrieval Information

View the current status of a submission.

View Social Security Number Verification Service (SSNVS) Handbook Review additional information on submitting files to Social Security for verification and retrieving the results of the submissions.

Registration Services:

Request Access to BSO Services

Select the ontion or ontions that hest describe the type of husiness you plan to conduct with Social Security. Once you have completed your request, an activation code may he

SSNVS File Upload Page 1



Social Security's Business Services Unline (BSU)

BSO Home | BSO Information Links | Contact SSA | Keyboard Navigation | Logout

SSNVS Help

Submit a File for SSN Verification - Before You Start

Name: JOHN Q PUBLIC Submitter EIN: 123456780

Steps: 1. Before You Start 2. Submit Your File 3. Confirmation

1. Before You Start

The following items below are suggestions to follow before submitting your file for SSN verification.

Review your file(s) for correct formatting

Before submitting your file, we recommend that you ensure the file is error-free and can be sent quickly.

- We provide the proper file format on the SSNVS Help page and in the SSNVS Handbook. Reviewing your file for proper formatting may prevent it from being rejected.
 <u>Submission File Format</u>
- o Do NOT send an Excel Spreadsheet. If you are using Excel, select Excel Users for more information.

• Zip Your File

If you have over 500 Name/SSN requests or a slow connection, the transmission will be faster if the file is zipped (compressed). WinZip and PKZip are examples of acceptable compression packages. This will substantially reduce the time required to transmit your file.

SSNVS File Upload Page 2

Submit a File for SSN Verification - Submit Your File

Name: JOHN Q PUBLIC Submitter EIN: 123456780

Steps: 1. Before You Start 2. Submit Your File 3. Confirmation

2. Submit Your File

- · First, enter the Employer's EIN.
- · Second, use the Browse button to locate your file.
- Third, select the Submit button to upload your file.

 Employer's EIN
 The Employer's EIN is the Employer Identification Number (EIN) of the employer whose employees' names and SSNs are being verified. This information must be provided for security and audit purposes. Your request will not be processed without an Employer's EIN.

| Select file | | Browse | |
|-------------|--------|--------|--|
| | Submit | | |

Except for peak submission periods, file results will usually be available the next government business day. You will receive a Confirmation Message and Tracking Number when your file submission is complete.

Quit Without Sending

Previous Page

File Upload Confirmation Page

Submit a File for SSN Verification - Confirmation

Microsoft Internet Explorer

OK

Your file submission was successful. We recommend that you print or save

Would you like to print this page now?

a copy of this acknowledgement at this time.

Cancel

umber assigned by

Name: JOHN BENT Submitter EIN: 010217809

Steps: 1. Before You Start 2. Submit Your File 3. Confirmation

3. Confirmation Receipt - Your File Was Received

Your submission was successful. Use your browser menu to save or print this ack SSA to retrieve the results of your submission.

Confirmation Number assigned by SSA: 11324F8F5DE8085D

Date: 06/13/2007

Time: 08:05 AM Eastern Standard

Your file name: SSNVS_Rel4_PIR_FINAL.doc File size: 280576 bytes (274 kb)

What You Should Do Next:

Check the size of your file. Right click on the file (or tab to it and select Shift + F10) a page. If it does not match, there may have been a problem with transmission. Please contact the Employer Reporting Branch at 1-800-772-6270. For TDD/TTY call 1-800-325-0778.

What to expect:

You may check your results from the View Status and Retrieval Information link on the BSO Home page. Except for peak submission periods, file results will usually be available the next government business day.

Thank you for submitting your file using Business Services Online.

Submit Another File

BSO Home

BSO/SSNVS Home Page



Social Security's Business Services Online (BSO)

BSO Home | BSO Information Links | Contact SSA | Keyboard Navigation | Logout

Welcome to Business Services Online (BSO), FIRST NAME LAST NAME

Your BSO Registration Password will expire on **2006-04-28** You must change your password before this date to prevent it from expiring.

Your BSO Registration Password will expire in 22 days. Please Change Your Password

BSO allows employers and their authorized representatives to perform the following services.

Verify Social Security Numbers Online:

Request Online SSN Verification Manually enter and submit up to 10 Social Security Numbers and Names to be verified by Social Security. Results are returned immediately for review.

Submit an Electronic File for SSN Verification

Submit a file containing Names and Social Security Numbers to be verified by Social Security. The data in the file must be in the correct format.

View Status and Retrieval Information

View the current status of a submission.

View Social Security Number Verification Service (SSNVS) Handbook Review additional information on submitting files to Social Security for verification and retrieving the results of the submissions.

Registration Services:

Request Access to BSO Services

Select the ontion or ontions that best describe the type of business you plan to conduct with Social Security. Once you have completed your request, an activation code may be

SSNVS Status and Retrieval Page

Status and Retrieval

Name: JOHN BENT Submitter EIN: 010217809

There are three options for checking the status of your file(s):

Option 1 - Enter your 16 character confirmation number or your 8 character tracking number for submitted files. Select Do you have a Tracking Number? for more information.

Option 2 - View status of your submitted files by entering a range of submission dates.

Option 3 - Retrieve a list of your submitted files available to your PIN.

| Option 1 | Confirmation or Tracking Number | | Submit |
|----------|------------------------------------|--------|--------|
| Option 2 | Range Start Date | | Submit |
| Option 3 | All Subr | Submit | |

Have a question? Call 1-800-772-6270 to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

BSO Home (BSO Information Links (Contact SSA (Keyboard Commands Logout

Status and Retrieval Results Page

Retrieval Options

- · Select "VIEW" if the total number of records submitted is 10 or less
- · Select "DOWNLOAD" to download your file.
- To save the downloaded file as a text file:
 - 1. Right click "DOWNLOAD"
 - 2. Select "Save Target As"
 - 3. Complete the Save As dialog box

Status of All Submissions

Select the links below for more information about your submission(s).

| Submission Date | Confirmation or Tracking Number | Records Submitted | <u>Failed</u> <u>Verification</u> | Deceased | <u>Verified</u> | <u>Status</u> | File Size | Retrieval Option(s) | Available Through |
|--------------------|------------------------------------|----------------------|--------------------------------------|----------|-----------------|--------------------------|-----------|------------------------|----------------------|
| 07/16/2007 | 113D066BFD401CB5 | 1 - | 8 . | | 10 300 | IN PROCESS | 12.9 KB | 8 . | ÷ |
| 07/16/2007 | 113D12F88426B6B3 | - | | 70 | | IN PROCESS | 2.1 KB | 87 | ÷. |
| 07/12/2007 | AC300020 | - | - | - | 120 | IN PROCESS | 0.0 KB | - | - |
| 07/12/2007 | AC300021 | | ÷- | - 6 | - | IN PROCESS | 0.0 KB | 3- | Ŧ |
| 07/12/2007 | 113BC7FE7F22B774 | 7. | - | 62 | - | IN PROCESS | 0.2 KB | - | |
| 06/13/2007 | 11324F8F5DE8085D | - | <u>v.</u> | 72 | 372 | FORMAT OR SURFACE ERRORS | 274.0 KB | 1 | 6 |
| 05/25/2007 | 112C4176F0AD81A2 | · · · | 24 | -1 | 2 | IN PROCESS | 36.0 KB | 1- | 8 |
| 05/24/2007 | 112BEABE12BCDBF3 | 19 | 0 | 0 | 19 | DOWNLOADED | 2.4 KB | | 07/14/2007 |
| 05/24/2007 | 112BEAE1D55B8411 | 11 | 11 | 0 | 0 | DOWNLOADED | 1.4 KB | | 07/14/2007 |
| 05/24/2007 | 112BEB15BD9E31EE | 19 | 11 | 0 | 8 | DOWNLOADED | 2.4 KB | | 07/14/2007 |
| 05/24/2007 | 112BEB36283C3486 | 102 | 11 | 3 | 88 | AVAILABLE | 13.1 KB | | 07/14/2007 |
| 05/24/2007 | 112BEB5E4F1B67B4 | 100 | 62 | 0 | 38 | AVAILABLE | 12.9 KB | | 07/14/2007 |
| 04/24/2006 | A7400008 | 10 | 4 | 1 | 5 | VIEWED | 0.0 KB | DOWNLOAD VIEW | 09/20/2007 |

BSO/SSNVS Home Page



Social Security's Business Services Online (BSO)

BSO Home | BSO Information Links | Contact SSA | Keyboard Navigation | Logout

Welcome to Business Services Online (BSO), FIRST NAME LAST NAME

Your BSO Registration Password will expire on **2006-04-28** You must change your password before this date to prevent it from expiring.

Your BSO Registration Password will expire in 22 days. Please Change Your Password

BSO allows employers and their authorized representatives to perform the following services.

Verify Social Security Numbers Online:

Request Online SSN Verification Manually enter and submit up to 10 Social Security Numbers and Names to be verified by Social Security. Results are returned immediately for review.

Submit an Electronic File for SSN Verification

Submit a file containing Names and Social Security Numbers to be verified by Social Security. The data in the file must be in the correct format.

View Status and Retrieval Information

View the current status of a submission.

View Social Security Number Verification Service (SSNVS) Handbook Review additional information on submitting files to Social Security for verification and retrieving the results of the submissions.

Registration Services:

Request Access to BSO Services

Select the ontion or ontions that best describe the type of business you plan to conduct with Social Security. Once you have completed your request, an activation code may be

SSNVS Handbook

| Social Security Online | Business Services Online | ** | | |
|------------------------------------|---|--|--|--|
| www.socialsecurity.gov | Home Questions? Contact Us | Search GO | | |
| ***** | Social Security Number Verification Service (SSNVS) Handbook | | | |
| Employer Information Website Index | If you are navigating using only the keyboard or using an assistive device and need help, visit our <u>Navigation Instructional</u> page for alternative views and navigation. Warning: If you select this link, you will leave this site and go to a new browser window. You will automatically return to this page when you close the new browser window. | Table Of Contents | | |
| Main Employer Reporting Page | | Contact Information | | |
| General W-2 Filing Information | Social Security | What is SSNVS and BSO2 | | |
| How to File | Business Services Online Social Security Number | System Requirements | | |
| Where To File | (SSNVS) Social Security Administration | Security | | |
| Wage Reporting Software | Office of Systems Electronic Services 6401 Security Boulevard | SSNVS/BSO Availability | | |
| Vendor List | Baltimore, Maryland 21235 | Registration | | |
| Forms & Publications | December 2005 | Access to SSNVS | | |
| Social Security Number Vehication | | Logging in to Use SSNVS | | |
| Employer Decenciliation Process | | Using SSNVS | | |
| Employer Reconciliation Process | | Submission File Format | | |
| Training Seminare | | Returned File Format | | |
| How to Reach Us | www.socialsecurity.gov | SSN Verification Results | | |
| State & Local Government Employers | ch Os | | | |
| Other Sites | | Status and Retrieval Results | | |
| International Agreements | | What to Do If a SSN Fails to Verify | | |
| Feedback | CONTACT INFORMATION | Logging Out | | |
| | Back to Table of Contents | Getting Help | | |
| | Social Security Number Verification Service (SSNVS) | Employer Reporting Information | | |
| | www.socialsecurity.gov/bso/bsowelcome.htm | Maintaining Your Registration Information | | |
| | <i>Employer Reporting Assistance</i> For help with registering or annual wage reporting, call | <u>Glossary of Terms</u> | | |
| | 1-800-772-6270 (toll free) or 1-410-985-4241 Monday - Friday | | | |

7:00 a.m. to 7:00 p.m. Eastern time Or e-mail Social Security at <u>Employerinfo@ssa.gov</u>

SSA Contacts

- Employer Website www.socialsecurity.gov/employer
- Business Services Online (BSO) www.socialsecurity.gov/employer/bso /bsowelcome.htm
- Employer Reporting Assistance 1-800-772-6270
- BSO Technical Assistance
 1-888-772-2970
- Employer Services Liaison Officers

Social Security Regional Employer Services Liaison Officers

EMPLOYER REPORTING SERVICE CENTER: 1-800-772-6270

Boston-CT, ME, MA, NH, RI, VT Regina Bachini 617-565-2895 / Fax: 617-565-4814 regina.bachini@ssa.gov

New York-NJ, NY, PR, VI Tyrone Benefield 212-264-1117 / Fax: 212-264-2071 tyrone.s.benefield@ssa.gov

Philadelphia-DE, DC, MD, PA, VA, WV Frank O'Brien 215-597-4632 / Fax: 215-597-2989 <u>frank.obrien@ssa.gov</u>

Atlanta-AL, FL, GA, KY, MS, NC, SC, TN Kirk Jockell 404-562-1315 / Fax: 404-562-1313 kirk.jockell@ssa.gov

Chicago-IL, IN, MI, MN, OH, WI Paul Dieterle/Pat Hayes 312-575-4244 / Fax: 312-575-4245 paul.dieterle@ssa.gov patricia.a.hayes@ssa.gov Kansas City-IA, KS, MO, NE Kelli Chappelow 816-936-5649 / Fax: 816-936-5955 <u>kelli.chappelow@ssa.gov</u>

Denver-CO, MT, ND, SD, UT, WY Carolyn Sykes 303-844-2364 / Fax: 303-844-7320 carolyn.sykes@ssa.gov

Dallas-AR, LA, NM, OK, TX Deborah Forsythe 281-449-2955 / Fax 281-590-1324 debbie.forsythe@ssa.gov

San Francisco-AZ, CA, GU, HI, NV, AS Bill Brees 510-970-8247 / Fax: 510-970-8101 bill.brees@ssa.gov

Seattle-AK, ID, OR, WA Tim Beard 206-615-2125 / Fax: 206-615-2643 <u>tim.beard@ssa.gov</u>