

## Information Technology

**T**he OTS strives to provide unparalleled technology services to its customers, while protecting the security and privacy of personal information and corporate data.

Our information technology professionals provide timely, high-quality business solutions to OTS employees, regulated institutions and the general public. We devise enterprise information strategies, create information systems and provide a secure and efficient information management environment.

During fiscal 2007, we focused on improving OTS business processes, particularly for examinations and records management. Our goal was to increase the efficiency, security and accessibility of information and records collected, maintained and managed by the agency.

In May 2007, we implemented the first phase of our Corporate Systems Modernization (CSM) project. This project is replacing older applications for processing agency data with Web-based systems that are more accessible and easier to maintain. CSM includes a component for the electronic storing, searching and retrieving of examination documents.

In July 2007, we deployed an Examination Planning System to help regional managers schedule teams for examinations. The system also allows examiners to view their assignments and schedule training and leave.

In September 2007, we released the Regulatory Action Data (RAD) system

that tracks enforcement activity against regulated institutions, service corporations and individuals. RAD is an essential tool for the agency's supervision and enforcement.

In other projects during the year, we created a comprehensive records tracking system, enhanced the OTS Net Portfolio Value model and supported the reestablishment of the OTS Central Region headquarters in Chicago.

Yesterday's systems will not solve today's business problems. OTS technology officials are constantly looking for new ways to deliver enhanced functionality, convenience and dependability at a better price.

## Information Security and Privacy

Ensuring the confidentiality, integrity and availability of business-sensitive and personally identifiable information is critical to performing the OTS mission. We have implemented all controls mandated by the Federal Information Security Management Act of 2002 and National Institute of Standards and Technology. OTS is also committed to protecting the privacy of our regulated institutions, the public and agency employees and has implemented recommendations by the President's Identity Theft Task Force, Section 208 of the E-Government Act of 2002, the Office of Management and Budget memoranda on privacy considerations, and the International Association of Privacy Professionals on notice, choice and consent ■