## BSA/AML- Getting it Right

How to Build a Successful BSA/AML
Compliance Program \& Common Violations

J uly 31, 2006

## Updated PHEC BSA/AMLExamination Manual

- Revised Manual issued July 28, 2006.
- Revisions reflect the ongoing commitment of the federal banking agencies to provide current and consistent guidance on risk-based policies, procedures, and processes for banking orga nizations to comply with the BSA.


## Updated PTEC BSA/AMLExamination Manual, cont

- Signific ant revisions include:
- Risk assessment;
- New sections: ACH and trade finance;
- New regulations and supervisory guidance;
- Emerging risks; and
- Reformatting and restructuring.


## Common Misperceptions About BSA/ AML Examinations

- No tolerance of "zero tolerance"; however, OTS will take a ppropriate action to remedy signific ant or repeat violations.
- Programs should be risk-based:
- Although programs must have required elements, low-risk associations don't need a lot of sophistic ation or detail.
- Once required elements are in place, details will depend on the association's partic ular risk profile.
- No "one-size-fits-all".


## Common Misperceptions About BSA/ AML Examinations, cont

- Risk a ssessments:
- No set format or expectation.
- Not rocket science, particula rly for lowrisk associations.
- Enforcement actions and large fines are rare:
- From 1/1/05 through 6/30/06, OTS initiated 24 formalactions out of 1069 examinations (2.2\%).
- Large fines involve signific a nt systemwide breakdowns, not minor isolated problems.


## Common Weaknesses

- No formalized risk assessment process.
- Canned policies and procedures.
- Failure to modify program in response to change in business or customer base.
- Common violations include:
- Customer Identific ation Programs (CIP);
- Technic al Currency Transaction Report (CTR) errors; and
- Independent testing.


## Best Practices

- Risk a ssessments
- Independent testing
- SARs


## Best Practices, cont

- Risk a ssessments:
- Have to know risk in orderto develop a program "reasonably designed" to a ssure compliance.
- Identify products a nd services, customers and entities, and geographic locations.
- Analyze the numbers to a ssess true nature of risk. For example, Intemational wire transfers.
- Write it down!!!
- Reassess when necessary, at least once every 12-18 months.


## Best Practices, cont

- Independent testing:
- A solid, regularindependent test is an association's best tool for ensuring the quality of an effective BSA/AML compliance program.
- Thorough, self-correcting, open communication up and down.
- Must be independent and comprehensive (appropriate breadth and depth) for the association's risk profile.
- Perform every 12-18 months.


## Best Practices, cont

- SARs:
- Develop a risk-based identification and monitoring system.
- Write it down!!!
- Follow it!!!
- Complete a nd accurate SARs.
- Document that you have followed your process, partic ularly in cases where dec ision is NOTto file.


## Best Practices, cont

- SAR decision-making process:
- "In those instances where the bank has an established SAR dec ision-making process, has followed existing policies, procedures, and processes, and has determined not to file a SAR, the bank should not be criticized for the failure to file a SAR unless the fa ilure is signific ant oraccompanied by evidence of bad faith."


## Questions?

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