

Mastering the Collection Process



Collection Goals

- Customer Satisfaction
- Employee Satisfaction
- Quality

Collection Information Statements & Allowable Living Expenses

- Changes to Collection Information Statements
 - -What changed

IRS Nationwie

- -Why the change
- 2008 Allowable Living Expenses



Offer in Compromise

- OIC consideration
 - Doubt as to collectability
 - Doubt as to liability
 - Effective tax administration
- Taxpayers meeting criteria are encouraged to file



Offer in Compromise

- Successful OIC process:
 - Explore all collection options first
 - Ensure taxpayer is current with all filing and payment requirements
 - Include all required fees and TIPRA payments



Offer in Compromise

- Complete revised Form 656,
 Collection Information Statements
 and processability checklist
- Respond to request for additional information
- Revised IRM 5.8 includes new TIPRA requirements



Collection Due Process

- Disqualified Employment Tax Levy
 - Provides for Post levy CDP notice
 - Defines disqualified employment tax levy
 - Levy employment taxes without pre-levy
 CDP notice
 - Prior qualified CDP levy hearing
 - Post-levy CDP hearing rights



Collection Due Process

- Frivolous CDP Hearing requests / CDP requests
 - Request for hearing needs to state reason
 - Disallows frivolous hearing request
 - —Provides for a \$5,000 penalty
 - Lists specified frivolous positions
 - 30-day opportunity to withdraw to avoid penalty



Collection Due Process

- Equivalent Hearing Requests
 - Must request Equivalent Hearing
 - Not automatic with late filed request
 - Check box on Form 12153 to request hearing



Single Member LLC Changes

- LLC Liable
 - Certain Excise Taxes on or after 1/1/08
 - Employment Taxes on or after 1/1/09
- Report in LLC name and EIN
- Owner liable before effective dates
- Income taxation unchanged



International and Insular Compliance

US Taxpayers Living Abroad

- Tax payments: Individual, business and electronic transfer
- Electronic Federal Tax Payment System (EFTPS)
- Tax assessments under IRC 6503(c)



More Information on IRS.gov

- Small Business Tax Workshop DVD
- Small Business Resource Guide CD-ROM
- Tax Talk Today
- e-News for Tax Professionals
- e-News for Small Businesses
 - IRS Phone Forums