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Grants.gov Quarterly Stakeholder Webcast
October 17, 2007
www.grants.gov

Agenda

- **Introduction**
- **Grants.gov Quarterly Update**
- **Policy Update: FFATA, PL 106-107, OMB**
- **Grants.gov System Update: Adobe**
- **System-to-System (S2S) Update**
- **Communications Update:**
  - **Training Material**
  - **Website Update**
  - **Contact Center**
  - **Outreach**
- **Next Quarterly Webcast January 16, 2007**
- **Q&A**

Presenters

- **Moderator: Ms. Terry Nicolosi, Grants.gov**
- **Grants.gov Quarterly Update: Ms. Terry Nicolosi**
- **Policy Update: Ms. Mary Tutman, Grants.gov**
- **Grants.gov System: Mr. Tom Purtell, General Dynamics Information Technology**
- **System-to-System (S2S): Mr. Vince Sprouls, Grants.gov**
- **Communications: Mr. Michael Pellegrino, Grants.gov**

Fiscal Year 2007 Close Out

- 92 percent posted application packages with synopsis on Grants.gov
- 8 percent were approved exemptions by OMB
- Exemptions included:
  - Collaborative grants or multi project mechanisms
  - Agencies required agency specific forms
  - Broad Agency Announcements
  - Packages posted across quarters
  - Fellowships

Status of Agency Participation

2005 – 2007 Total Submissions

FY05 Electronic Submissions Received	FY06 Electronic Submissions Received	FY07 Electronic Submissions Received
16,158	**90,045**	**180,659**

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2005 – 2007 Synopses and Packages Posted

Discretionary					
FY05 Total Synopses	FY06 Total Synopses	FY07 Total Synopses	FY05 Total Packages	FY06 Total Packages	FY07 Total Packages
2,259	2,798	3,144	1,005	2,297	3,199

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2005 – 2007 Synopses with a Package Posted

Discretionary			
FY06 Number of Synopses with matching Packages	FY06 Percentage of Synopses with matching Packages against Total Synopses	FY07 Number of Synopses with matching Packages	FY07 Percentage of Synopses with matching Packages against Total Synopses
2,117	76%	2,908	92%

FY 2008 Goals

- Post Deployment Fixes
- Transition of Agencies to Adobe
- Development of Agency Forms
- Maintenance of Existing Forms
- E-Authentication
- COOP and Establishment of Agency Test Bed
- Improvements to Business Processing Times
  - Usability sessions (grant community input)
  - Review of Registration processes
  - Improvement to User Guides, interactive tools

Ms. Mary Tutman
Grants.gov
Policy Update

Policy Update

- PL 106-107 Annual Report
- Pre-Award Forms: Grants.gov 4040 series
  - Government Wide Forms Clearance Process
  - (GPC/OMB OFFM/OIRA/Grants.gov)
  - Federal Register Notice (s)

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Mr. Tom Purtell

General Dynamics

Grants.gov System Update

Grants.gov System Update

- 2007 Production System successfully deployed September 4th
- All 147 Adobe forms are now in production
- System stability and performance is solid and improving
- Adobe Reader 8.1.1 release planned before the end of October
- Post-deployment SCR Release planned for mid-November
- Quarterly System Update Releases planned for next year starting in January
- Migration of Agency PureEdge templates to Adobe planned for completion before the end of the year.

Mr. Vincent Sprouls

Grants.gov

System-to-System (S2S) Update

S2S Update

- Agency Status of Transition to Adobe
- 2007 Fiscal Year S2S Submissions: 7,751
  - Over 166 distinct organizations
- Questions
  - All Applicant S2S questions should go through the Grants.gov Contact Center
    - All Grantor Agency to Program Advisors

Certificate Registrations

- Certificate HEX number
- Organization's DUNS number
- Authorizing Organization Representative (AOR) email address
- Where to Deploy (Production or Test)
- Name of Your Organization
  - After Certificate Installed; E-Biz Point of Contact Must Authorize the Certificate
  - For Renewals; Please Provide to the Grants.gov PMO Two weeks Prior to the Old Certificate Expiration Date

Upcoming S2S Conference

- Conference Scheduled October 31st
  - Address the New 2007 System
  - Further Details will be Released Shortly via S2S Listserve
- Grants.gov Appreciates all the Information Sharing on the S2S Listserve

Mr. Michael Pellegrino
Grants.gov
Training Material

Training Material

- Online User Guides Updated
  - Include Adobe and IBM Workplace Forms (PureEdge) Instruction
- E-seminar Tool Procured
  - Regular Online Training Sessions to be Scheduled
  - Sessions will Cover Find and Apply
  - Test Application Package will be Included
- Frequently Asked Questions (FAQs) Categories Updated
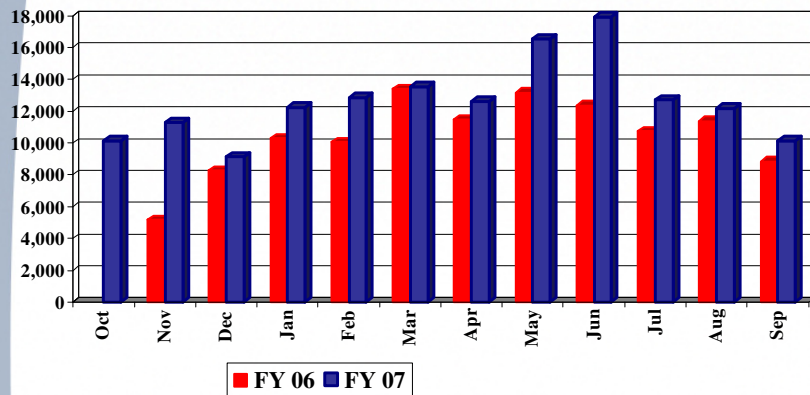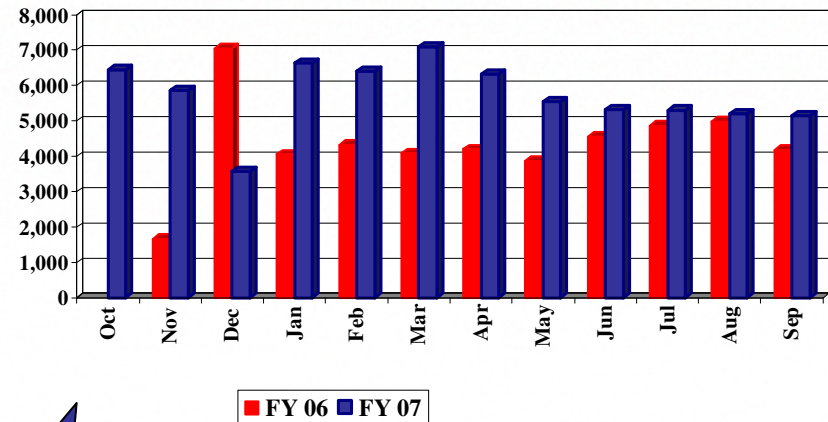 - http://www.grants.gov/help/faq.jsp

Website Update

- Usability Study on Grants.gov Site Underway
- Five Phase Approach
  - Phase I Complete: General Site Navigation and Functionality
  - Phase II Complete: Registration Process
  - Phase III October 9-10: Apply Process
  - Phase IV October 29-30 : Agency Posting Opportunities
  - Phase V November 5-6: Validate Phase I - IV Site Changes
- Changes Made to Site After Each Phase

Contact Center

Calls Offered

E-mails

Legend (Calls Offered): ■ FY 06 ■ FY 07
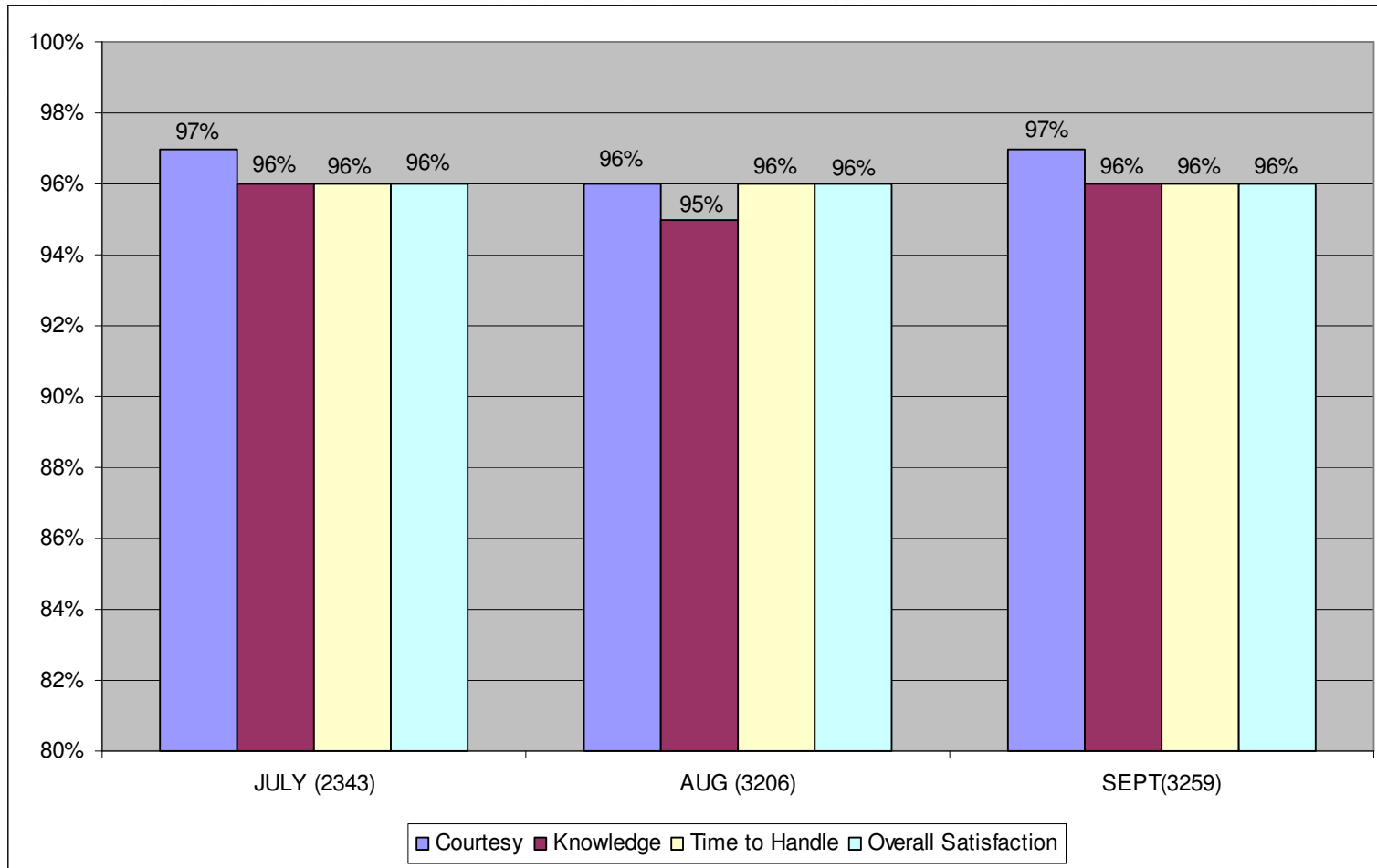
Legend (E-mails): ■ FY 06 ■ FY 07

**Calls
151,259**

**TOTAL CONTACTS
FY 2007
216,664**

**E-mail
65,405**

39% Increase from FY 06

20

Contact Center Customer Satisfaction

Customer Satisfaction Target – 94%

21

Outreach

- October 18: American Association of Grant Professionals Southeast Texas Chapter
- November 4-7: 2007 NCURA 49th Annual Meeting
- November 5: 2007HRSA Health Information Tech Grantee
- November 9: American Association of Grant Professionals-Annual Conference
- January 10: Congressional Workshop

Grants.gov PMO Support

- Visit Website and Provide Feedback via support@grants.gov
- Call the Contact Center M-F 7 a.m. – 9 p.m. ET
  - 1-800-518-4726
- Visit FAQs: http://www.grants.gov/help/faq.jsp

Next Stakeholder Webcast
January 16, 2007

Q&A