



GRANTS.GOVSM

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Stakeholder Webcast

Transcript

October 15, 2008

STAKEHOLDER WEBCAST TRANSCRIPT

October 15, 2008

Transcript

[MUSIC]

>> WELCOME TO THE DEPARTMENT OF HEALTH AND HUMAN SERVICES, GRANTS.GOV QUARTERLY MEETINGS I'M MICHAEL, AND THANK YOU FOR JOINING TODAY.

PLEASE NOTE WE ARE ARE HAVING TECHNICAL DIFFICULTIES WITH OUR WEBCAST WITH OUR CAPTIONING, THERE WILL BE AN ARCHIVED VERSION ON THE WEB.

WE HAVE A FULL AGENDA ON THIS WEBCAST, FIRST I WILL GIVE YOU A GRANTS.GOV UPDATE AND THEN DISCUSS OUR NEW RSS FEED.

AND THE ADVOCATE TROUBLE SHOOTING PAGE OF OUR WEB SITE.

NEXT WE'LL TALK ABOUT OUR TRANSITION TO ADOBE THEN DISCUSS SOME UPCOMING ENHANCEMENTS AND SYSTEM BUILD 2008 DASH 03.

--2008-003.

FINAL WE WILL HAVE A CONTRACTOR DISCUSS THE REGISTRATION PROCESS. LET'S GET STARTED.

TODAY I HAVE GRANTS BOWLS OUR ADVISER AND WE ALSO HAVE DON, WHO IS THE PROGRAM MANAGER FOR BUSINESS REGISTRATION.

I WOULD LIKE TO REMIND YOU THAT YOU CAN E-MAIL QUESTIONS DURING THE BROADCAST, THE ADDRESS IS GRANTS.GOV-WEBCAST AT HHS.GOV.

WE WILL ANSWER QUESTIONS AFTER THE PRESENTATION, AFTER THE SESSION WE WILL COMPILE ALL THE QUESTIONS THAT COME IN AND PLACE THEM WITH THE ANSWERS ON THE GRANTS.GOV SITE.

TODAY'S CHARGE CAN ALSO BE FOUND ON OUR WEB SITE BY CLICKING ON THE BULLET, THE WEBCAST BULLET UNDER WHAT'S NEW THIS WEEK FROM OUR HOME PAGE.

ONCE AGAIN, PLEASE REMEMBER TO E-MAIL YOUR QUESTIONS, ADDRESS IS: GRANTS.GOV-WEBCAST @HHS.GOV.

LET'S START MY PART OF THE PRESENTATION.

FOR THE QUARTERLY UPDATE, SUEY NUMBERS, THEY ARE THROUGH FISCAL YEAR 08 WHICH ENDED SEPTEMBER 30th, 2008.

AS YOU CAN SEE WE ENDED FISCAL YEAR 07 WITH 180,659 SUBMISSIONS.

WE CLOSED OUT FISCAL YEAR 08 WITH 202,000, 366 FOR A 12% GROWTH IN APPLICATIONS.

AOR, THE AUTHORITY OF REPRESENTATIVES THOSE WHO HAVE THE AUTHORITY WITHIN THE ORGANIZATION TO SUBMIT GRANTS AS GROWN 42% OVER FISCAL YEAR 07, FOR A TOTAL OF 130,027.

OUR CONTACT CENTER CONTINUED TO GROW AS WELL.

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ONE%; 213,566 CONTACTS REPRESENTED ENTITLED MAILS REPRESENT E-MAILS AS WELL AS CALLS.

I WOULD ALSO LIKE TO POINT OUT, AORs, AUTHORIZE ORGANIZATIONAL REPRESENTATIVES, 1 OF THE COMMON CALLS FROM TIME TO TIME INTO THE HELP DESK OR CONTACT CENTER IS FOR AORs WITH ISSUES SUBMITTING. ONE OF THOSE ISSUES ARE, YOU MAY HAVE BEEN REGISTERED OR YOU ARE REGISTERED MULTIPLE TIMES AS AORs WITH DIFFERENT ORGANIZATIONS--ORGANIZATIONS.

WHEN SUBMITTING A GRANT APPLICATION, YOU MUST USE YOUR CURRENT ACTIVE AOR TO PROCESS YOUR APPLICATION ACCORDINGLY.

SOME OTHER INFORMATION FROM A QUARTERLY UPDATE RECAPPING THE YEAR ITSELF, THE WEB SITE WE DID A NUMBER OF THINGS TO ENHANCE CUSTOMER SERVICE, WHAT WE'VE DONE IS WE'VE CREATED AN ALL ABOUT GRANTS SEC, WE CREATED AN APPLICANT RESOURCE SECTION.

ALL THESE PARTS, ALL THESE PIECES OF WEB SITE ARE TO PROVIDE YOU WITH INFORMATION TO ASSIST YOU.

ALSO TO RECAP FISCAL YEAR 07--I'M SORRY 08 FROM THE OUTREACH PERSPECTIVE BECAUSE OUR QUARTERLY WEBCAST, WE CONDUCTED 54 DIFFERENT PRESENTATIONS, TRAINING SESSIONS, TO THE APPLICANT COMMUNITY SUCH SEGMENTS ARE FOR NONPROFITS, ORGANIZATIONS, HAD ORGANIZATIONS, INSTITUTIONS AND CONGRESSIONAL OFFICES, THOSE 54 DIFFERENT PRESENTATIONS TOTALED OVER 8200 PEOPLE IN ATTENDANCE, SPECIFICALLY WE PRESENTED 13 TIMES TO CONGRESS FOR A TOTAL OF 1440 PEOPLE.

SO AS CAN YOU SEE, WE'RE OUT THERE PROMOTING THE GRANTS .GOV AS WELL AS THE AGENCY.

SOME OTHER INFORMATION FROM THE COMMUNICATION STAND POINT.

WE CREATED A GRANTS .GOV BLOG WHICH IS ACCESSIBLE FROM OUR HOME PAGE ON THE RIGHT HAND SIDE WHERE OUR QUICK LINKS ARE.

NOW WHAT HAPPENS WITH THE GRANTS .GOV BLOG IS REPRESENTATIVES FROM THE PROGRAM MANAGEMENT OFFICE ALL 8 OF US, WE HAVE THE ABILITY AND WE GO IN AND POST INFORMATION IN THERE THAT'S KEY TO YOU, KEEPING YOU UP TO DATE WITH THE PROGRAM.

SOME OF THE INFORMATION WE ALSO POST ON THE REGULAR WEB SITE BUT ANOTHER KEY ASPECT OF THE GRANTS .GOV BLOG IS YOU CAN SEE NEW OPPORTUNITIES POSTED.

YOU CAN ALSO SEE SYSTEM STATUS ON THE TOP LEFT-HAND SIDE OF THE SCREEN, ALL RIGHT?

MOSTLY ALL THE TIME THE SYSTEM IS GREEN.

IF THERE ARE SLOW SUBMISSION TIMES WE'LL CHANGE THAT TO YELLOW AND IF, THE SYSTEM DEFINED AND APPLY FUNCTIONALITY IS DOWN, IT WILL BE RED.

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ALSO IMPORTANT TO NOTE, BESIDES THE BLOG,OT GRANTS .GOV SITE ITSELF, IF THERE ARE SYSTEM ISSUES WE POST THEM ABOVE THE LEFT-HAND SIDE NAVIGATION BAR.

AS AN FYI, YOU ALWAYS WANT TO LOOK TO WHAT'S NEW THIS WEEK AT GRANTS.GOV FOR KEY UPDATES AND INFORMATION.

FOR EXAMPLE IN SEPTEMBER 30th, TO OCTOBER FIRST, ALL THE FEDERAL AGENCIES HAD A LARGE NUMBER OF CLOSES, WHAT WE DID WAS 4 WEEKS PRIOR WE POSTED AN ALERT ON THE--UNDER WHAT'S NEW IN WEEK, GIVEN THE APPLICANT COMMUNITY AND UPDATE THAT WE RECOMMEND SUBMITTING EARLY.

ANOTHER UPDATE WE'VE DEAN IS AN RSS FEED.

REAL SIMPLE SYNDICATION, MANY OF YOU ARE FAMILIAR WITH RSS FEED. THERE'S A NUMBER OF SMALL PROGRAMS OUT THERE THAT YOU UTILIZE TO RECEIVE THE RSS FEED.

THE RSSFEED ITSELF FOR GRANTS.GOV DISPLAYS THE NEW GRANT OPPORTUNITIES POSTED.

WHAT HAPPENS IS, DAILY GRANTS.GOV, WE SEND OUT 700,000 E-MAIL NOTIFICATIONS OF NEW GRANT POSTINGS WE ARE UNDERGOING AN INITIATIVE TO TERMINATE THAT SERVICE JANUARY 31st OF 2009.

SO WHAT WE WILL DO OVER THE NEXT SEVERAL MONTH SYSTEM COMMUNICATE THAT LIKE WE'RE DOING NOW, WE HAVE OUR NEXT WEB CAST IN JANUARY WE INCLUDED THAT INFORMATION IN OUR NEWS LET THEY'RE WENT OUT YESTERDAY SO THE BECOME LINE IF YOU ARE RECEIVING THE DAILY NOTEISK OF NEW GRANT POSTINGS, NEW OPPORTUNITY, THAT WILL BE TERMINATED JANUARY 31st 2009 AND YOU NEED TO UTILIZE THE RSSPAYS FEED FOR THAT INFORMATION.

NOW 1 OF THE THINGS ALSO IS WE'LL TALK ABOUT OUR BUILD 2008-003 BUT IN OUR BUILD 200-02, WHAT WE IMPLEMENTED FOR THE AGENCY AND OF COURSE THE APPLICANT WAS THE FUNCTIONALITY FOR E-MAIL NOTIFICATION IF THERE WAS A CHANGE TO AN OPPORTUNITY.

SO WHAT HAPPENS IS WHEN AN OPPORTUNITY IS POSTED YOU THE APPLICANT CAN SIGN UP TO RECEIVE E-MAIL NOTIFICATIONS OF CHANGES TO THAT OPPORTUNITY, THAT FUNCTIONALITY WILL REMAINING ON IN PLACE AFTER JANUARY 31st.

WHAT HAPPENS IS WHEN THE AGENCIES THEMSELVES, IF THEY MODIFY THE OPPORTUNITY, THERE IS A TEXT BOX IN THERE FOR THEM TO TYPE IN A DESCRIPTIVE NARRATIVE OF WHAT'S BEEN CHANGED.

ONCE THEY DO THAT, YOU WILL RECEIVE AN E-MAIL NOTIFICATION SO THAT WILL STILL TAKE PLACE FEBRUARY 1.

ONE OTHER THING WE'VE DONE, I MENTIONED THE APPLICANT RESOURCES PAGE, WE HAVE UNDER THERE A NEW APPLICANT TROUBLE SHOOTING PAGE.

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WHAT WE'VE DONE, OUR CONTACT CENTER AT THIS POINT IN TIME HAS 484 SOLUTIONS BUILT INTO THE KNOWLEDGE BASE TO ASSIST AND ANSWER QUESTIONS.

WHAT HAPPEN SYSTEM A LOT OF THE CALLS ARE THE SAME.

THE NUMBER 1 CALLS ARE STILL PEOPLE LOOKING FOR FINANCIAL ASSISTANCE.

BUT 1 OF THE THINGS WE'VE DONE IS WE'VE TAKEN THE MOST COMMON QUESTION AROUND SYSTEM ISSUES OR JUST IN GENERAL AND WE'VE CREATED AN APPLICANT TROUBLE SHOOTING PAGE SO IF YOU HAVE QUESTIONS ABOUT HOW YOU WANT TO CHECK YOUR AOR STATUS, IF YOU HAVE TECHNICAL QUESTIONS, YOU ARE HAVING ISSUES SUBMITTING, YOU KNOW THERE ARE TROUBLE SHOOTING THINGS IN THEIR SUCH AS CLEARING YOUR COOKIE, CLEARING YOUR CACHET AND IT'S IN DETAILED THERE.

SO WE HOPE YOU FIND THAT BENEFICIAL AND IF YOU HAVE ANY SUGGESTIONS OR QUESTIONS TO THAT WE ARE ALWAYS LOOKING TO ADD TO IT.

WE WORK WITH THE CONTACT CENTER ITSELF, I OVERSEE THE CONTACT CENTER, SO AS PART OF THE WEB SITE, WE MAKE SURE THERE ARE LINKS THERE.

SO EREMEMBER, YOU CAN E-MAIL YOUR QUESTION, THE ADDRESS AGAIN IS GRANTS.GOV-WEBCAST AT HHS.GOV.

I WOULD LIKE TO INTRODUCE VINCE WHO'S GOING TO TALK ABOUT THE ODOBY TRANSITION.

>> THANKS MICHAEL.

THIS IS MAINLY TOWARD THE GRANTERS OUT THERE, THEY WOULD FIND THE INFORMATION USEFUL TOO sA WE TRANSITION COMPLETELY TO THE ADOBE FUNCTIONALITY.

AS OF NOVEMBER 30th, YOU CAN ONLY BE THE LAST DAY NAY YOU CAN POST--THAT CAN YOU POST IN PURE EDGE, AFTER THAT DATE IT'S STRICTLY ADOBE SO THAT'S THE CUT OFF DATE FOR THE AGENCIES, AS OF NOVEMBER 30th IT'S THE DAY THEY HAVE TO REMEMBER, THE LAST DAY THEY COMPOSE IN PURE EDGE.

IF THEY NEED TO MODIFY MICHAEL, BETWEEN NOW AND THE ACTUAL CUT OFF DATE WHICH IS ALSO JANUARY 31, 2 THIS HAPPENED AND 9, THEY NEED TO CONTACT THE PMO, EITHER MARY TOP MAN AND MYSELF, AND WE CAN MAKE MODISHS THEY NEED FOR THE POSTINGS THEY HAVE UP.

SO IT WON'T BE THAT KAY CAN'T MODIFY OPPORTUNITIES AND PURE EDGE FOR THAT 2 MONTH SPAN.

THERE IS A MECHANISM BUT WE WILL CONTROL IT.

AND AGAIN, MY SECOND POINT AGAIN WHICH I'VE ALREADY MENINGED IS THE LAST DAY FOR CLOSINGS THAT WE CAN HANDLE FOR PURE EDGE AND PURE EDGE AGAIN IS JANUARY 31st 2009.

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OKAY?

GRACE PERIOD APPLICATIONS WHICH THE GRANDERS KNOW IS WHERE IT'S CLOSED BUT CAN YOU ACCEPT APPLICATIONS AFTER THE CLOSING DATE. WE CAN ACCEPT THROUGH FEBRUARY 20.

AFTER FEBRUARY 20, AGENCIES CAN NO LONGER DOWNLOAD ANY PURE EDGE OPPORTUNITIES.

THAT'S THE FINAL SHUT OFF DATE.

OKAY THE TRANSITION TO ADOBE, THE AGENCIES CAN YOU SEE FROM THIS CHART, BY AND LARGE MOST OF THE AGENCIES HAVE TRANSIGGED OVER 2 ADOBE, EXCEPT FOR 4 AGENCIES WHICH BASICALLY USE THE RNR FORMS FAMILY, THEY'RE WAITING FOR THE CHAIRMANS TO COME AND THEN SPLIE THE CHAIRVELGS AND THEN THEY'LL COME ON OVER BY FEBRUARY 1.

THE MAJOR AGENCY OF COURSE, ARE NSF, HHS, WHICH IS THE BIGGEST PARTNER THERE WOULD BE NIH, THE PARTNER OF DEPARTMENT OF AGRICULTURE AND THOSE ARE THE 4 AND THEY'RE ALL R& RR.

OKAY, NOW THE TRANSITION FOR ADOBE FOR NIH, THIS IS A SPECIFIC FOR OUR--THIS IS REALLY FOR OUR APPLICANTS BECAUSE OVER HALF OUR APPLICATIONS COME IN FOR NIH AND THEY HAVE NOT TRANSITIONED OVER AND THANK YOU MY FRIENDS AT NIH, THEY GAVE ME THIS CHART THAT THEY USE SO YOU CAN SEE TODAY HOW THEY TRANSITION TO ADOBE WILL LOOK. THEY HAVE A PILOT THAT'S GOING TO--FOR AWE COUPLE OPPORTUNITIES OUT THERE IN OCTOBER, THEY ASK YOU TO CHECK FOR NEW OPPORTUNITIES IN DECEMBER AND AFTER JANUARY WITHIN, MOST OF THE OPPORTUNITIES WILL THEN BE IN ADOBE.

THEY WILL HAVE 2 OPPORTUNITIES OUT THERE, WELL ISSUES A HANDFUL OF SMALLER OPPORTUNITIES OUT THERE THAT WILL BE CLOSING IN JANUARY, AND OTHER THAN THAT, EVERYBODY--EVERYTHING ELSE BE GOING INTO ADOBE.

AND I THINK THIS CHART REALLY LAYS OUT THE TRANSITION FOR NIH AND THEN ALSO, THERE'S A NICE HYPER LINK ON THIS CHART WHICH GOES INTO FURTHER DETAIL WHICH I THINK I WENT THROUGH AND FOUND VERY USEFUL FOR MICE, SO IF--FOR MYSELF, SO IF ANYBODY HAS ADIGGAL QUESTIONS ABOUT THE NIH TRANSI, I THINK THAT IS HELPFUL.

OKAY, MICHAEL?

>> THANKS.

ONE FOLLOW UP, YOU WERE TALKING A LOT ABOUT NIH IS BESIDES THE HYPER LINCH IN HERE AND HOW IS NIH COMMUNICATING THEIR TRANSITION?

>> I BELIEVE THEY HAVE LIST SERVES OUT THERE THEY HAVE PUSHED OUT INFORMATION.

I KNOW THEY'VE GONE OUT AND THEY'VE BEEN COMMUNICATING THIS THROUGH VARIOUS MEAN AGAINS AND OF COURSE, THEIR WEB SITE.

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I THINK THEY'VE DONE A PRETTY GOOD JOB TO KEEP THEIR APPLICANTS INFORMED AS THEY MOVED OVER.

THEY'VE DONE--THEY HAVE NEW SYSTEM TO SYSTEM OPPORTUNITIES UP FOR THEIR SYSTEM TO SYSTEM PEOPLE TO TEST ON THEIR SITE TOO, SO I THINK THEY'RE TRYING TO MOVE IN A VERY PRUDENT MANNER.

>> THANKS.

SSO REMEMBER YOU CAN E-MAIL YOUR QUESTIONS TO US FOR TODAY'S BROADCAST.

THE ADDRESS IS GRANTS.GOV-WEBCAST @HHS .GOV.

SO WHAT I WOULD LIKE TO TALK ABOUT NOW IS FOR THOSE WHO HAVE SUBMITTED APPLICATIONS OVER THE LAST 6 MONTHS, DO YOU EXPERIENCE SOME PAIN IN MAY AND JUNE?

WE HAD SYSTEM ISSUES.

WE ARE UNDERGOING 2--A 2 PHASE APPROACH TO CORRECT THAT.

PHASE 1 IS WHAT WE ARE REFERRING TO AS THE SPEED AND RELIABILITY, THIS IS SCHEDULED AND ONTARGET TO BE COMPLETED BY OCTOBER 28, 2008 IN A COUPLE OF WEEKS.

IN ORDER WHAT WE'RE DOING HERE IS WE ARE INCLUDING 3 ADDITIONAL T-1 THOUSAND SERVERS WHICH ARE LARGE, LATEST AND GREATEST FULL CAPACITY.

WHAT WE'RE DOING WITH THOSE SERVERS ARE THE SOFTWARE THAT YOU--THAT IS UTILIZE TO EXECUTE THE SYSTEM, EXECUTE THOSE SERVERS IS CALLED WEB LOGIC AND SUN SO WE'RE USING THE LATEST VERSIONS OF WEB LOGIC AND SUN ON THOSE 3 SERVERS.

AS PART OF THE PHASE 1 APPROACH, THOSE 3 SERVERS ONCE THEY'RE BROUGHT ON LINE, WE ARE TAKING 2 OF OUR EXISTING SERVERS ISSUES TAKING THEM OFFLINE ADDING THOSE LATEST VERSIONS OF WEB LOGIC AND SUN ASK WILL PLACE THEM--AND WILL PLACE THEM ON LINE AS L. WE'RE ALSO INCREASE THE HARD DRIVE SPACE ON THOSE SERVERS SO ENDS DATE, OCTOBER 28th, THERE WILL BE 5 SERVERS WITH THE LATEST AND GREATEST TECHNOLOGY ON THERE.

WHAT DOES THAT MEAN IN TERMS OF NUMBERS, TODAY WE SIT HERE OUR SYSTEM CAN PROCESS 2000 APPLICATIONS PER DAY.

SO FOR THOSE OF YOU WHO HAVE SUBMITTED ON LARGE CLOSING DAYS, LATE IN THE AFTERNOON, YOU WILL HAVE NOTICED THE SLOW PROCESS.

ONCE THIS SPEED AND RELIABILITY IS ACCOMPLISHED, OUR SYSTEM WILL HAVE BE ABLE TO PROCESS UPWARDS OF 10,000 APPLICATIONS.

NOW PHASE 1 TIES INTO THE PHASE 2.

PHASE 2 BEING OUR NEXT BUILD WHICH IS THE SCHEDULED FOR DECEMBER 13th, 2008.

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THAT BUILD, THE MAIN FOCUS IS TO RECONFIGURE OUR LIGHT WEIGHT DIRECTORY ACCESS PROTOCOL WHICH STANDS FOR LDAPP, YOU LOOK AT IT WHEN GRANTORS AND APPLICANTS ACCESS OUR SYSTEM.

DEADA WE SIN HERE, WE--TODAY AS WE SIT HERE, WE CAN HAVE 360 USERS ON THE GRANTS.GOV SYSTEM, ONCE THE LDAPP IS RECONFIGURED WE WILL HAVE UPWARDS OF CONATURENT USERS.

SO, WE SIT HERE TODAY, WE CAN PROP SEASES, WE CAN HAVE 360 CONCURRENT USERS ON THIS SITE, PROCESSING 2000 APPLICATIONS.

ON DECEMBER 14th, IF EVERYTHING GOES ACCORDING TO SCHEDULE AND PLAN AND TEST SUGGEST SUCCESSFUL, OUR WILL BE ABLE TO HAVE 2000 CONCURRENT USERS PROCESSING UP TO 10,000 APPLICATIONS A DAY.

>> MICHAEL, YOU MENTIONED THE SPEED AND RELIABILITY IN THE LDAP RECONFIGURATION, DOES THIS MEAN THE APPLICATION WILL BE PROCESSED QUICKER OR WILL--WHAT WILL THE APPLICANTS--WILL THEY SEE INCREASED SPEED?

>> YEAH, THEY WILL.

IF YOU'RE USING ADOBE FOR THOSE AGENCIES IN ADOBE, WHAT HAPPENS FOR THE APPLICANT, YOU'LL SEE THERE'S A STATUS BAR, THE PLU STATUS BAR AT THE BOTTOM OF YOUR SCREEN, IN ESSENCE YOU'LL SEE THAT SPEED UP, IT WON'T PUTTER ALONG LIKE IT'S BEEN DOING, SO THE SPEED ITSELF WILL INCREASE.

>> WELL THAT'S GOOD TO KNOW.

ONE OTHER THING AROUND THE BUILD, WHEN WE DID BUILD, WE DID BUILD 1 AND 2.

WE FROM THE COMMUNE KEYINGS TEAM, WE SEND--COMMUNICATIONS TEEM, WE ACCEPTED OUT A DETAILED COMMUNICATION EXPLAINING WHAT WAS, WHAT IS, AND WHAT OCCURRED AND WHAT CHANGED.

SO YOU LOOK FOR THAT AND WE'LL SHOW YOU THE LINK AT THE END.

OF COURSE WE PUT IT ON THE WEB SITE AND WE'LL PUT IT ON THE BLOG BUT WE PROCESS THAT OUT THROUGH GRANT E-MAIL UPDATE THAT I'LL TALK ABOUT AT THE END OF TODAY'S PRESENTATION.

SO AT THIS TIME WE WOULD WILL LIKE TO INTRODUCE OUR SPECIAL GUEST DON JEAN WHO'S GOING TO DISCUSS PC R.

>> WELCOME.

>> GOOD TO BE HERE, AND WITH THE GRANT COMMUNITY HERE TODAY, I WOULD LIKE TO TAKE THE OPPORTUNITY AND BRIEF YOU A BIT ABOUT THE CCR, THE CENTRAL CONTRACT REGISTRATION SYSTEMS AND HOW IT PLAYS A ROLE WITH THE GRANT COMMUNITY.

PRETTY MUCH CCR IS DESIGNED AS THE PRIMARY REGISTRANTS DATABASE FOR ANY GRANTEES TO BE ABLE TO ACTUALLY DO BUSINESS WITH THE FEDERAL GOVERNMENT.

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WE ARE ACTUALLY--DIRECTS THE DATA VALIDATED AND STORES DISSEMINATED TO OTHER AGENCIES IN ORDER TO SUPPORT THE AGENCIES ACQUISITION ADMISSIONS AND THAT'S WE DO WITH THE CCR REGENERATION AND THE REGISTRATION PROCESS.

OUR SYSTEM, IT'S WEB-ENABLE SYSTEM THAT CAN ONLY BE ACCESSED TO GO INTO WWW.CCR.GOV THAT'S PRETTY MUCH HOW YOU ACCESS OUR SYSTEM. WE SUPPORT THE VARIETY OF CUSTOMERS FROM THE GRANTS COMMUNITY TO CONTRACTORS ISSUES VENDORS, WHO WANT TO DO BUSINESS WITH THE FEDERAL GOVERNMENT, THE ENTRY POINT IS ACTUALLY THROUGH THIS PROCESS.

WE ALSO SUPPORT THE ELECTRONIC PAY PROCESS, WE VALIDATE THE INFORMATION FOR A SERIES OF END POINTS IN THE PROCESS.

OUR REGISTRATION IS SIMPLE, IT ONLY TAKES 20 SECONDS OR SO, ASSUMING HAVE YOU THE INFORMATION YOU NEED BEFORE YOU SIT IN FRONT OF THE SYSTEM TO ACTUALLY REGISTER, WE'LL TALK A BIT ABOUT WHAT THAT REQUIREMENTS, WHAT WE NEED TO ACTUALLY REGISTER.

IN ADDITION TO THAT, ANNUALLY YOU DO HAVE TO GO BACK INTO CCR ONCE A YEAR TO ACTUALLY RENEW YOUR RECORDS.

WE'LL TALK A BIT ABOUT WHAT THAT ACTUALLY MEANS IN TERMS OF THE ANNUAL REGISTRATION.

THAT TAKES PLACE IN YOUR ANNIVERSARY DATE.

IN ORDER TO REGISTER, BEFORE WE TALK ABOUT REGISTRATION, LET'S TALK A BIT MORE ABOUT IN TERMS OF THE STRATEGIC PARTNERSHIP, HOW WE WORK WITH THE GRANTS COMMUNITY.

AS YOU ALL KNOW THAT IF YOU ACTUALLY SIT THE BPNSC MEETING TO ENGAGE AND PROVIDE US AND BRING US THE UPDATE ON WHAT'S GOING ON IN YOUR COMMUNITY AND THAT'S PRETTY MUCH HOW WE'RE ABLE TO ALIGN OUR SYSTEM TO MEET YOUR NEEDS.

WE DO HAVE THE HAND BOOK THAT WE UPDATE, WE JUST RECENTLY UPDATED FOR SEPTEMBER 2008, GREAT INFORMATION ABOUT THE GRANTS COMMUNITY IN THERE AND ALSO, WE'VE ACTUALLY--THE GRANT COMMUNITY UTILIZES CCR TO COLLECT INFORMATION ON OLD APPLICATIONS THAT THEY NEED.

AND APPARENTLY, OUR DATABASE, YOU REPRESENT ABOUT 14 TO 20% OF OUR DATABASE WHICH IS A LARGE PORTION WHEN YOU LOOK AT OUR PRETTY MUCH OUR ACTIVE REGISTER AT THIS POINT, YOU'RE LOOKING AT APPROXIMATELY 467,000 ACTIVE REGISTRANTS AND WITH THAT KIND OF EXPECTATION, I THINK OUR STRATEGIC PARTNERSHIP SHOULD CONTINUE TO EDUCATE EACH OTHER BY YOUR PROCESS AND OURS AND IT WILL BE ABLE TO CONTINUE TO GROW TOGETHER BECAUSE OUR EXPECTATION BASED ON THE NUMBERS WE'RE LOOKING AT BASED ON YOUR GROWTH RATE PRETTY TYPICALLY GROWING ABOUT 5% A YEAR.

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WHICH IS A LARGE NUMBER AND EXPECTING IT TO CONTINUE TO GROW ON FROM THAT.

MOVING ON TO THE REGISTRATION PROCESS.

HOW DOES THAT WORK?

SOME OF THE GENERAL INFORMATION THAT WE NEED BEFORE YOU SIT IN FRONT OF THE SYSTEM TO ACTUALLY REGISTER, YOU WILL ACTUALLY NEED YOUR DUNS NUMBER, IN ADIG YOU NEED THE BUSINESS NAMES, YOUR ADDRESS, YOUR TAX IDENTIFICATION NUMBER OR YOUR EIN NUMBER AND NUMBER OF EMPLOYEES, AND ANNUAL REVENUE AND ALSO WE ALSO NEED THE START DATE OF YOUR BUSINESS, WHEN DID YOU ACTUALLY START YOUR BUSINESS. IN ADDITION TO THAT, WE ALSO NEED CORPORATE INFORMATION FROM YOU. WE ARE LOOKING AT THE TYPE OF BUSINESS THAT YOU ARE IN, THE RELATIONSHIP TYPE, WHO ARE YOU, ARE YOU A GRANTS, ARE YOU CONTRACTOR, ARE YOU BOTH.

WE DO ASK THOSE TYPES OF QUESTIONS, DURING THE REGISTRATION PROCESS.

AGAIN, WHAT TYPE OF ORGANIZATION?

ARE A SOLE PROPRIETOR OR A CORPORATION?

ONCE WE'RE ABLE TO DELINEATE ALL THAT WE WANT TO KNOW WHAT KIND OF BUSINESS TYPE?

ARE YOU A CONSTRUCTION FIRM, NONPROFIT, EDUCATIONAL INSTITUTIONS? AND YOUR SOCIAL ECONOMICS STANDING, ARE YOU WOMAN-OWNED OR A VETERAN OWNED.

SO IN ADDITION TO THAT WE'RE ALSO LOOKING AT YOU KNOW THE GOODS AND SERVICES THAT YOU ACTUALLY WANT TO OFFER, WE CLASSIFY YOU IN DIFFERENT CATEGORIES, IN TERMS OF PRODUCTS AND SERVICES THAT YOU OFFER.

WE DO THE NEXT 1, IN ADDITION TO THAT, WE ALSO NEED A POINT OF CONTACT INFORMATION, WHO'S YOUR--WHO'S GOING TO BE YOUR CENTRAL CONTRACT REGISTRATION POINT OF CONTACT AND ALSO WHO IS GOING TO BE--WHO'S CURRENTLY YOUR GOVERNMENT BUSINESS POINT OF CONTACT, WE TYPICALLY WANT TO HAVE YOUR PRIME AIR SCHEMATIC FOR THAT TYPE OF INFORMATION AND ALSO WHO MANAGING YOUR EBIZ, YOUR ELECTRONIC BUSINESS BECAUSE ALL THESE PIECES ARE CRITICAL TO HOW HE MOVE FORWARD WITH REGISTRATION PROCESS.

AGAIN UNDER FINANCIAL SIDE, WE CERTAINLY GO AND NEED YOUR BANK CARD INFORMATION YOUR ABA INFORMATION AND YOUR ACCOUNT NUMBER, IF YOU DO USE AN AUTOMATED CLEARING HOUSE, WE CERTAINLY WANT TO KNOW THAT TO MAKE SURE THAT CERTAINLY THAT'S--MAKE SURE THAT WE CAN FUNNEL THE PAYMENT PROCESS CORRECTLY AND YOUR ACCOUNT RECEIVABLE POC ISSUES POINT OF CONTACT, WE WANT TO KNOW WHO THAT IS ALSO.

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WE ALWAYS ADVISE YOU TO START YOUR REGISTRATION PROCESS EARLY BECAUSE YOU MAY START IT AND REALIZE THAT YOU DON'T HAVE THE ADDITIONAL INFORMATION THAT YOU NEED AND AS SUCH, YOU NEED TO COME BACK AND COME BACK AND COMPLETE THE REGISTRATION PROCESS. CRITICAL THING THAT YOU NEED, YOU WANT TO MAKE SURE YOU OBTAIN A DUNS NUMBER AND TAX ID NUMBER BEFORE YOU START THE REGISTRATION PROCESS.

IDENTIFY AGAIN, AS I MENTIONED YOUR EBIZ, POC INDIVIDUAL, YOU ALSO NEED TO ALLOW ABOUT 2 DAYS ONCE YOU HAVE ACTUALLY COMPLETED THE FORM 2 BUSINESS DAYS FOR YOUR REGISTRATION PROCESS TO TAKE YOU--TO 24-48 HOURS REGISTRATION TO EFFECT EFFECT.

THE OVER ALL, IF YOU HAVE EVERYTHING IN PLAY, WE TYPICALLY SAY GIVE US ABOUT 8 BUSINESS DAYS TO MAKE SURE THAT EVERYTHING IS COMPLETED THEN YOU'RE ABLE TO AND READY TO DO BUSINESS WITH THE FEDERAL GOVERNMENT.

THERE'S SEVERAL WEB SITES IN ORDER TO GET THE ASSISTANCE, OUR WEB SITE AS A PROCESS WHERE WE WALK YOU THROUGH THE PROCESS, IF YOU'RE MISSING CERTAIN INFORMATION, WE HAVE A GREAT Q& A THAT WILL PROVIDE YOU THE DATA YOU NEED AND CERTAINLY YOUR WEB SITE WILL PROVIDE THEM THE UPDATES, THE GRANTS.GOV, THEY WILL PROVIDE THEM THAT. CERTAINLY YOUR BLOG WILL PROVIDE THE INFORMATION.

WE TALKED ABOUT TIME LINES SO HOW LONG DOES IT TAKE ONCE AGAIN FOR THE CCR TO BECOME ACTIVE.

FOR IT TO BECOME ACTIVE, ASSUMING EVERYTHING, YOU HAVE EVERYTHING IN PLAY.

IT SHOULD TAKE YOU 24 TO 48 HOURS AND YOU'RE READY TO GO. AND YOU MENTION 10.

10 IS THE TAX IDENTIFICATION NUMBER AND FOR THE NEW PEOPLE THEY GET THAT FROM THE IRS.

WE NEED TO GO TO AND VALIDATE THAT AND THAT TIN IS 1 OF THEM BECAUSE ONCE YOU ELECT THAT WITH THE IRS TO VALIDATE THAT INFORMATION TO COME BACK AND SAY YES THIS IS THE INDIVIDUAL BEFORE YOU CAN FINALIZE YOUR REGISTRATION PROCESS.

ONCE AGAIN IF YOU HAVEN'T DONE SO, E-MAIL YOUR QUESTIONS, THE ADDRESS IS: GRANTS.GOV-WEBCAST @HHS.GOV.

WHAT I WOULD LIKE TO DO IS A BRIEF RECAP, WE TALK ABOUT THE TRANSITION TO ADOBE AS YOU CAN SEE, WE'RE JUST ABOUT THERE, WORKING WITH GREAT COORDINATION AND HELP FROM THE AGENCIES WE HAVE 4 AGENCIES LEFT FOR THE APP PLAY KANTS, YOU ALWAYS WANT TO LOOK TO THE INSTRUCTIONS, THE INSTRUCTIONS SHOULD CLEARLY ARTICULATE IF THE PACKAGE IS POSTED IN PURE EDGE OR IT'S POSTED IN ADOBE.

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ALL RIGHT.

MOVING FORWARD, IT WILL BE ALL--THEY WILL BE RETIRING THE PURE EDGE SYSTEM, FOR THE AGENCY, ONCE AGAIN THESE DATE VS CHANGED A LITTLE BIT.

WE'RE COMMUNICATING WITH OUR INTERNAL AGENCY USER GROUP KEY DATES IS THE LAST DAY YOU WILL HAVE FUNCTIONALITY IN THE GRANTS.GOV SYSTEM TO CREATE PURE EDGE OPPORTUNITY.

IF YOU CREATE AN OPPORTUNITY OT 30th, IT MUST CLOSE NO LATER THAN JANUARY 31, 2009.

THE GREAT PERIOD, CAN YOU ENABLE THAT UP TO FEBRUARY 20th, SO ON FEBRUARY 20, 21st, YOU WILL NOTE LONGER BE ABLE TO ACHIEVE PURE EDGE APPLICATION FROM THE SYSTEM YOURSELF, IN THAT CASE FROM WHAT HAPPEN SYSTEM YOU WILL CONTACT THE GRANTS.GOV PREPROGRAM MANAGEMENT STAFF, MAINLY VINCENT AND MARY WHO WILL RETRIEVE THAT INFORMATION FOR YOU.

ONCE AGAIN WHILE THIS INFORMATION IS COMMUNICATED TO THE AGENCIES THEMSELVES ON THE WEB SITE, SOME OF THE VEHICLES FOR THAT IS THE GRANTS.GOV UPDATE LIST SERVE THAT IS ON THE RIGHT HAND SIDE OT QUICK LINKS.

WE IMPLEMENTED THAT JANUARY 4 OF LAST YEAR.

THAT IS UP TO 23,000 PEOPLE WHAT WILL PISH OUT THERE WHEN WE DO OUR NEXT BUILD DECEMBER 13th, THE WEEK PRIOR, SEVERAL DAYS PRIOR, ONCE THAT BUILD IS CONFIRMED TESTED BY OUR IV& VT.

INDEPENDENT DEPENDENT VALIDATION AND VERIFICATION TEAM, WE PUSH THE DOCUM EXPLAINING WHAT HAPPENED IN THAT BUILD.

YOU CAN ALSO SIGN UP FOR OUR NEWS LETTER FOR THOSE WHO ARE SIGNED UP FOR IT, YOU RECEIVED IT YESTERDAY, THAT COMES OUT WITHIN THE FIRST 2 WEEKS OF EACH QUARTER.

THE WAY WE TIME IT IS WE SEND IT OUT THE DAY BEFORE THE WEB CAST SO THAT WE REMIND YOU OF THE WEBCAST WITH THE AGENDA IN THERE AS WELL. THAT AGENDA IS UP TO 34,000 PEOPLE.

YOU ASK SEE WE HAVE 67 THB IN JUST THOUGH 2 LIST SERVES.

AS ALWAYS, I SHOULDN'T SAY AS ALWAYS, AS KNEW, WE HAVE THE GRANTS.GOV BLOG.

SO WE WILL POST INFORMATION ON THERE AND I MENTIONED EARLIER ON THE OUTREACH REQUEST NUMBERS, WE HAVE BROCHURES WE DISTRIBUTED OVER 15,000 BROCHURES LAST YEAR AND I MENINGED WE REACHED OUT TO 8200 PEOPLE FOR 54 PRESENTATIONS.

IF IT'S WITHIN THE LOCAL D. C. METROAREA, THE SCHEDULE PERMITTING WE COME OUT, WE ALSO USE AN ONLINE TOOL CALLED WEB EX WHICH HAS BEEN VERY SUCCESSFUL I'VE DONE THEM FROM SMALL NONPROFIT OF PEOPLE, UP TO

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2 PEOPLE, WE HAVE DONE SENATOR BOYNAVICH, IN OHIO HAD A GRANT WORKSHOP, WE DID WEB EX FOR THAT IT WAS SUCCESSFUL SO PLEASE FILL OUT THIS FORM.

THEN INTO OUR HELP DESK AND IT MAKES ITS WAY TO ME AND THEN WE SCHEDULE.

SO WE WOULD LIKE TO TAKE THE REMAINING ONING TIME TO ANSWER THOSE QUESTIONS YOU MAY V. WE HAVE 1 RIGHT AWAY FOR YOU.

HOW DO I GET A DUN?

>> ACTUALLY VERY SIMPLE.

IN ORDER TO BE ABLE TO GET A DUN s NUMBER YOU CAN GO ON OUR WEB SITE, OR WE HAVE A WEB FORM YOU CAN COMPLETE AND YOU EITHER GO WWW.CCR.GOV OR YOU GO INTO THE FED .GOV.DNB.COM/WEB FORM THAT WILL TABLE YOU TO THE ACTUAL FORM THAT YOU NEED TO COMPLETE, IN ORDER TO APPLY FOR A DUNS NUMBER.

AND OF COURSE, THROUGH THAT FORM, IT IS FREE FOR YOU TO OBTAIN THAT DUNS NUMBER.

AND SEVERAL--DON MENINGS FREE, THAT'S A KEY POINT.

EVERY TIME I PRESENT THE MATTER, WHO THE AUDIENCE IS TO APPLY FOR GRANTS, ONGRANTS.GOFF IS FREE.

THERE'S NO CHARGE FOR IT, CAN YOU TAKE THE PATH OF UTILIZING A GRANT WRITER, BUT THE SITE ITS, APPLICANT RESOURCE SYSTEM DESIGNED TO STAND ALONE.

THERE'S TUTORIALS, THERE'S A 91 PAGE USER GUIDE.

THERE'S FAQs AND OF COURSE WE HAVE OUR HELP DESK SO THAT YOU CAN SET UP AND LEARN AND DO IT BY YOURSELF.

ANOTHER QUESTION?

>> DAILY E-MAIL NOTIFICATION?

IF I SIGN UP FOR CHANGE NOTIFICATION E-MAIL ON AN OPPORTUNITY, WHAT WILL I RECEIVE?

THAT'S WHAT WE WERE TALKING ABOUT EARLIER.

WHAT WILL HAPPEN IS, ONCE AGAIN IT'S THE OPPORTUNITY OR ABILITY OR FUNKALLITY FOR YOU THE APPLICANT TO SIGN UP FOR CHANGE NOTIFICATION, IF THE AGENCY MODIFIED THAT OPPORTUNITY AND WANTS TO NOTIFY YOU OF THAT CHANGE, THEY WILL TYPE IT IN, A BOX AND YOU WILL RECEIVE AN E-MAIL AND FIGURE OUT WHATEVER YOU'RE USING, HOT MAIL OVER WHATEVER, EXPLAINING WHAT THE CHANGE TO THAT OPPORTUNITY WAS.

ANOTHER CCR 1.

HOW LONG ANOTHER A NEW CCR REGISTRATION IS CONSIDERED ACTIVE?

>> ACTUALLY AS I MENTIONED EARLIER, ONCE YOU'VE COMPLETED THE FORM AND DURING THE--IF I MAY STEP BACK.

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WHILE YOU ARE COMPLETING, FILLING OUT THE FORM, SHOULD YOU MISS CERTAIN INFORMATION ISSUES IT WILL PROMPT YOU TO COMPLETE THEM, SO ONCE HAVE YOU DONE A COMPLETE REGISTRATION AND YOU HIT THE SUBMIT BUTTON, REMEMBER I MENTIONED THAT THE DIFFERENT END POINTS THAT YOU NEED TO--THAT NEEDS TO BEN TRAIT AND THEN VALIDATE THAT INFORMATION AND THEN ONCE THAT RETURNS, IT PRETTY MUCH IS BETWEEN 24-48 HOURS.

YOU WILL ACTIVATE IT.

YOU CAN ALSO CERTAINLY GO BACK IN AND VALIDATE OR OR CHECK TO SEE WHETHER OR NOT, THE STATUS OF YOUR APPLICATION AT A GIVEN TIME.

YOU CAN ACTUALLY GO BACK IN NO CCR, ENTER YOUR DUNS NUMBER AND YOU CAN ACTUALLY SEEOT TOP RIGHT HAND OF THE SCREEN WHETHER OR NOT YOU ARE ACTIVE, YOU ARE PENDING AND WHETHER O NOT YOU'RE REGISTERED, SO VERY SHORT PROCESS.

I THINK WE'VE COVERED THAT 1 A COUPLE OF TIMES SO IF THERE'S ANY OTHER QUESTIONS LET US KNOW.

>> ANOTHER 1, WHAT IS THE NEXT VERSION OF ADOBE READER COMING OUT. WE WORK WITH ADEBY AT THIS POINT.

WE DONE KNOW WHAT THE VERSION IS, WHETHER IT WILL BE 9.1 OR WHAT THE NUMBERING SEQUENCE WILL BE BUT WE WORK WITH ADOBE, SO ONCE WE KNOW, ONCE IT IS RELEASED, WE WILL NOTIFY YOU THAT IT'S RELEASED AND THAT WE ARE TESTING IT AND THEN ONCE OUR TESTING OR GRANTS.GOV TEAM TESTS IT, WE SEND OUT E-MAIL IN THOSE NOTEISKS, VIA THAT E-MAIL ALERT UPDATE THAT IT IS SUCCESSFUL TESTED AND YOU CAN DOWNLOAD AND USE IT ISSUES WHAT WE THEN DO IS UPDATE OUR DOWNLOAD SOFTWARE PAGE WHERE IT TAKES YOU TO THE ADOBE SITE WHERE YOU CAN DOWNLOAD IT. SO YOU CAN SIGN UP FOR THE GRANT E-MAIL UPDATE.

HOW DO I VERIFY MY ORGANIZE EGG--ANOTHER CRR, WE'RE GLAD YOU'RE HERE.

WE HAVE SOME CCR QUESTIONS.

HOW DO I VERIFY MY ORGANIZE EGG IS REGISTERED OR REVIEW MY REGISTRATION STATUS.

>> AS I'M GLAD THESE QUESTIONS ARE COMING IN.

BUT 1 EVER--OF THE THINGS I MENTIONED EARLIER, I MENINGED THIS, YOU COMPLETE RAIN SHOWER REGISTRATION PROCESS, THE VALIDATION IS SIMPLY--WELL LET ME TAKE YOU BACK A BIT.

YOU WILL GET AN E-MAIL NOTIFICATION OF THE REGISTRATION PROCESS, WHERE YOU ARE IN TERMS OF THE COMPLETION OF IT.

WHAT UPON WILL HAPPEN ONCE TO SOME INFORMATION, THE INFORMATION HAS BEEN VALIDATED, WE WILL ALSO ASSIGN YOU SOMETHING CALLED ATPIN WHICH IS A TRADING PARTNER IDENTIFICATION NUMBER.

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THAT TPIN IS FOR A LACK OF BETTER WORD IS ALSO YOUR PASSWORD. SO WITH YOUR DUN s NUMBER AND YOUR TPIN, YOU CAN GO INTO THE SYSTEM AND GO INTO THE CCR .GOV AND ENTER THAT INFORMATION AND CERTAINLY CAN YOU ENTER THE T-PIN AND IT WILL CERTAINLY POP UP AND THEN PROVIDE YOUR STATUS WRITE AWAY.

>> VINCE THIS IS YOUR WAY, I'M NOT SURE IF YOU HAVE IT MEMORIZED OR WRITTEN DOWN, CAN YOU HAVE PROVIDE THE NIH URLAGAIN.

I HAVE TO CHEAT SO I WROTE IT DOWN.

IT'S A LONG.

HTTPERA.NIHGOFF/ELECTRONIC RECEIPT/ADOBEUNDERSORE TRANSITION.HTM.

IF ANYBODY GOT THAT, GOD LOVE THEM.

SO I HOPE YOU GOT IT.

OF COURSE WE'LL PUT THE UPDATE OS THE WEB SITE FOR THE Q& A AND THAT WILL BE ON THERE AS WELL.

HERE'S 1 I'LL ANSWER, SO HAVE YOU MENINGED YOUR INITIATIVE TO INCREASE CUSTOMER SERVICE THROUGH A SPEED AND RELIABILITY UPDATE.

DOES THIS MEAN MY APPLICATION WILL BE PROCESSED QUICKER, VINCE ACTUALLY ASK ME THAT 1 TOO, THE SHORT ANSWER IS YES.

>> ANOTHER 1 FOR DON.

WHAT ARE MY YEARLY RENEWAL REQUIREMENT AND HOW DO YOU KEEP MY RECORD ACTIVE?

>> GOOD QUESTION.

FOR CCR, AS I MENTIONED EARLIER, YOU HAVE TO RENEW YOUR REGISTRATION ON A YEARLYY BASIS, YOUR ANNIVERSARY DATE, YOU COMPLETED THE REGISTRATION IS WHEN YOU WILL ACTUALLY HAVE TO COME BACK INTO THE SYSTEM.

SOME OF THE PROCESSES WE PUT IN PLACE TO ACTUALLY NOTIFY YOU, WE WILL NOTIFY YOU VIA E-MAIL THAT 30 DAYS PRIOR TO THE EXPLORATION OF YOUR--BEFORE YOUR EXPIRATION OF YOUR RECORD, WE WILL SEND YOU AN E-MAIL.

WE WILL SEND IT TO THE PRIME AIR SCHEALTERNATE PLC, AND IF IN FACT YOU HAVE NOT DONE IT WITHIN THAT TIME FRAME, 15 DAYS LATER, WE WILL ACTUALLY SEND YOU ANOTHER E-MAIL NOTIFICATION AND SUBSEQUENTLY, WE WILL ALSO SEND YOU 1, THE ACTUAL DAY, THE DAY YOUR RECORD EXPIRES, SO WE ACTUALLY SEND YOU 3 NOTIFICATIONS TO ACTUALLY GO BACK IN TO CCR AND UPDATE YOUR RECORDS, IT'S CRITICAL.

IT'S CRITICAL IN TERMS OF IF YOU'RE CURRENTLY DOING BUSINESS WITH THE FEDERAL GOVERNMENT AND YOU ALLOW YOUR RECORDS TO EXPIRE.

IT WILL CERTAINLY PREVENT YOU FROM GETTING PAID.

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ONE OF THE KEY THINGS WE MENTIONED EARLIER, IMPORTANT POINTS THAT WE'RE CONNECTED TO, SO 1 OF THE END POINTS WE'RE CONNECTED TO IS THE FINANCIAL SYSTEMS SO 1 OF THE THINGS OF THE FINANCIAL SYSTEM THAT THEY DO, THEY USE US TO VALIDATE THE PERSON THAT IS DOING--THE FEDERAL GOVERNMENT HAS AN ACTIVE CCR REGISTRATION.

AS SUCH, BY THE TIME IT'S VALIDATED, AND THE VALIDATE THAT YOU ARE--YOU HAVE RECORDS, THAT'S NOT ACTIVE, THEY WILL CERTAINLY NOT--CERTAINLY CUT YOU A CHECK.

SO IT IS CRITICAL THAT THE INDIVIDUAL COMES BACK IN ON A YEARLY BASE AND I GUESS PROVIDE THAT FUNCTION MY I ALSO MENTION, I WANT MAKE SURE THERE'S NO CONFUSION BETWEEN UPDATING YOUR RECORDS AND DOING YOUR ANNUAL.

THOSE ARE 2 DIFFERENT FUNCTIONALITIES.

FOR EXAMPLE, IF YOUR POC, HAVE CHANGED, YOU CAN GO BACK INTO THE REGISTRATION AND UPDATE YOUR RECORD.

HOWEVER, THAT DOES NOT INCLUDE THE YEARLY ANNUAL UPDATE THAT YOU NEED TO DO SO THOSE ARE 2 DEFINITE FUNCTIONALITIES.

>> AND WE'RE TALKING BEING COMMON QUESTIONS, I DO THE PRESENTATIONS, THAT'S THE COMMON QUESTION I GET IS REGISTRATION, DOES IT EXPIRE? GRANTS.GOV REGISTRATION, HOURS DOES NOT EXPIRE, THAT'S 1 OF THE REASONS WHY THERE'S 140,000 AORs, THE ONLY PIECE OF THE PUZZLE IS CCR, SO YOU DO HAVE TO RENEW ONCE A YEAR.

>> A'S CORRECT.

AND WE NOTIFY SO MAKE SURE WE KEEP YOU INFORMED THAT WHEN IT'S--IT'S DUE, WHEN IT'S COMING DUE.

>> HERE'S 1, I'LL TAKE.

CAN I FIND PERSONAL FINANCIAL ASSISTANCE ON GRANTS.GOV.

THE ANSWER IS NO.

THE CAVEAT TO THAT IS I STARTED 2 YEARS AGO AND 1 OF THE THINGS IS THAT IS STILL THE NUMBER 1 CALL INTO THE HELP DESK, PEOPLE LOOKING FOR FINANCIAL ASSISTANCE.

WHAT WE DID 2 YEARS AGO IS WE PUT A PLEASE NOTE ON THE HOME PAGE, DIRECTING PEOPLE TO GOFF BENEFITS, STUDENT AID, SMALL BUSINESS, WHEN WE CONDUCTED USABILITY STUDIES A YEAR AGO ON OUR ENTIRE WEB SITE, THE 42 PARTICIPANTS ALMOST EACH OF THEM DID NOT LIKE THAT BEING THERE.

SO WE TOOK IT OFF.

THEN WHAT WE'VE DONE IS WE HAVE WHAT'S CALLED CSR, CUSTOMER SERVICE REPRESENTATIVE ROUND TABLES WHICH IS ME TALKING TO THE CUSTOMER SUPPORT REPS IN OUR CONTACT CENTER AND THIS IS 1 OF THE MOST COMMON THINGS, SO WE UPDATED AGAIN ON OUR WEB SITE, ON OUR HOME PAGE, IT'S

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QUITE CLEAR, WE DIRECT PEOPLE THAT PERSONAL FINANCIAL SYSTEMS IS NOT ON GRANTS.GOV.

YOU CAN GO TO GOFF BENEFITS TO SEE IF YOU ARE ELIGIBLE FOR ASSISTANCE, WE DO GET STUDENT AID CALLS AND SMALL START UP BUSINESS CALLS.

SO IF WE CLICK ON THE HOME PAGE, THERE'S A LINK THERE TO SEE IF YOU ARE ELIGIBLE, YOU CAN READ THAT.

HERE'S A LONGER 1.

WHAT PRECAUTIONS CAN APPLICANTS TAKE TO MINIMIZE THE DANGERS OF FILES BEING CORRUPTED DURING THE PROCESS OF SUBMISSION EMPLOY I WAS ADVISED TO DUMP A POSSIBLY CORRUPTED APPLICATION AND START OVER, WHY?

I'LL TAKE THIS 1.

WHERE WE ARE NOW IS WE ARE AT ADOBE, READY 9.0.

WE ALSO ACCEPT ADOBE, 8.1.21.

AND ADOBE8.1.1.

AND ADOBE DOBESPAY 8.1 AND 8.0, DOES NOT WORK--IT WILL CREATE CORRUPTION IN YOUR FILE.

ON OUR WEB SITE, ON OUR HOME PAGE WE HAVE WHAT WE CALL ADOBE PREVENTION FUNCTIONALITY.

YOU CLICK ON THAT, AND IT RUNS A SCAN ON YOUR COMPUTER TO SEE WHAT VERSION OF ADOBE READER VERSION YOU HAVE.

IF YOU HAVE 8.0 OR 8.1, A MESSAGE WILL COME UP TELLING YOU, IT ALSO HAS A LINK TO THE FAQ S ON THE WEB SITE.

BUT WHAT HAS TO HAPPEN IS YOU NEED TO DOWNLOAD A NEWER VERSION OF ADOBE, READER WHICH WE RECOMMEND THE LATEST COMPATIBLE BEING 9.0. WHAT ALSO HAS TO HAPPEN IS YOU NEED TO DOWNLOAD, REDOWNLOAD THE GRANT APPLICATION PACKAGE AND SAVE IT ONCE YOU HAD DOWNLOADED ADOBE READER 9.0.

SO IF YOU ARE USING 8.0 OR 8.1.

YOU WOULD EXPERIENCE CORRUPT FILES.

AND THAT INFORMATION IS ON OUR WEB SITE.

DON WE HAVE ANOTHER CCR 1.

IS MY COMPANY GOING TO BE INCLUDED IN ANY MARKETING LIST IF I REGISTER WITH CCR.

>> THE ANSWER IS NO.

>> VANS I'M NOT SMORE IF YOU CAN ARE--SURE IF YOU CAN ANSWER THIS 1, DO I NEED 501 C3 FOR NONPROFIT STATUS.

>> NO.

>> WE HAVE SHORT ANSWERS FOR YOU.

I'M TOLD WE HAVE MORE QUESTIONS.

ANOTHER BIT OF A LONG 1.

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IN REFERENCE TO THE TRANSITION, WILL THE FEBRUARY 29th MILESTONE TO END AGENCY ABILITY TO RESTEVE PURE EDGE FORMS FROM GRANTS PASSPORT GOFF PREVENT AGENCIES FROM RETRIEVING APPLICATIONS FROM THE ARCHIVES.

TWO THINGS, IT'S NOT FEBRUARY 29th, IT'S FEBRUARY 20th.

SO FEBRUARY 20th IS THE LAST DAY AGENCIES THEM WILL BE ABLE TO GO IN AND PULL PURE EDGE APPLICATION, STARTING ON FEBRUARY 21, IF YOU DO STILL HAVE PURE EDGE APPLICATIONS HAVE YOU NOTARY TRIEVED, WHAT YOU WILL DO IS CONTACT THE GRANTS.GOV PROGRAM MANAGEMENT STAFF, MAINLY VINCE AND MARY AND THEY'LL WORK, PULL THE APPLICATION AND FIRE IT TO [INDISCERNIBLE].

WHERE CAN I FIND MORE INFORMATION ON THE SOFTWARE THAT IS REQUIREDDEDED TO USE THE RSS FEED.

THERE'S NO GRANTS.GOV SPECIFIC REQUIREMENT BUT RSSPAY INFERRING IS RIGHT ON OUR SITE.

IF YOU GO UP TOP, YOU'LL SEE RSS IN THE LITTLE LOGO FOR RSS.

YOU CLICK ON THAT, AND IT TAKES YOU TO THE PAGE WITH MORE INFORMATION WITH THE RSS FEEDS.

WE FIND INTERNET EXPLORER 7 IS 1 OF THE MOST FRIENDLY 1S BUT GIVES YOU THE PARAMETERS AND CONFIGURATION WHERE IT'LL SORT IT BY AGENCY GO THERE'S 1 I HAVE ON MY COMPUTER AS WELL WHICH IS SPEED DEMONS SO THERE'S A MULTITITUDE.

WHAT WILL HAPPEN IF BY ACCIDENT, IT'S FEBRUARY 20th 2009.

IT WILL TRIGGER AN ERROR, COUPLE THINGS WITH THAT, FIRST OF ALL, YOU SHOULDN'T BE SUBMITTING A PURE EDGE APPLICATION BECAUSE IT WILL BE CLOSE, A PURE EDGE OPPORTUNITY WILL HAVE A CLOSING DATE NO LONGER THAN JANUARY 31, SO IF YOU'RE SUBMITTING A PURE EDGE APPLICATION OR LATER YOU WOULD MISS A CLOSING DATE.

YOU HAVE ISSUES OR PROBLEMS ANYWAY.

THEN YOU WOULD CONTACT THE AGENCY, BUT WHAT WE'LL DO FROM A SYSTEMATIC STANED POINT IS WE'LL HAVE A DIALOGUE BOX FOR THOSE SCENARIOS SUCH AS THAT THE SO IF YOU GO TO SUBMIT A PURE EDGE APP PLI KEYING, THE DIALOGUE BOX WILL POP UP WITH A COMMUNICATION IN THERE, YOU KNOW YOU NO LONGER ARE ABLE TO SUBMIT PURE EDGE APPLICATIONS, MEAS CONTACT THE GRANTS.GOV HELP DESK OR THE AGENCIES THEMSELVES, THESE ARE SOME OF THE FINE DETAILSOT VERBIAGE THAT WILL WORK WITH THE AGENCIES OVER THE NEXT SEVERAL WEEKS.

WILL THE PURE EDGE SOFTWARE REMAINING ON AVAILABLE ON GRANTS.GOV IN CASE WE NEED TO OPEN ARCHIVED APPLICATIONS, OBVIOUSLY THAT'S OPEN FOR DISCUSSION, WE CAN DO THAT, WE CAN LEAVE YOU KNOW ACTIVE ON THE SITE OR ARCHIVEDOT SITE ITSELF BUT WE'RE GOING TO RETIRE COMPLETELY,

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RETIRE MEANING TAKING PURE EDGE OFF OUR DATABASE SYSTEM JULY 31ST, 2009.

SO WORKING WITH THE AGENCIES, VINCE, MARE SCHE THE REST OF THE STAFF, WHEN WE GET TO FEBRUARY 20, PERFECT WORLD THERE ARE NO LONGER PURE EDGE APPLICATIONS SITTING IN THE GRANTS.GOV SYSTEM.

ALL THE AGENCIES WILL HAVE PULLED THEM IN.

WE WERE THOLED THAT THE NEW R& R FORMS WITH THE CHANGES WOULD BE AVAILABLE TO THE APPLICANT COMMUNITY THIS WEEK, WHEN CAN WE EXPECT THEM?

>> THIS WEEK.

>> WHAT'S HAPPENING IS WE DIDN'T HAVE A SPECIFIC DATE.

WE WERE TARGETING TODAY, WE'RE RUNNING INTO SOME LAST MINUTE TESTING AND TWEAKING AND FIXING, SO WE ARE STILL ON SCHEDULE AS I SIT HERE, AS WE SIT HERE TO GET THOSE INTO THE 18 ENVIRONMENT, 1807 WHICH IS TEST THANKSGIVING WEEK.

SO WAVE ARE DOING, MARY AND VINCE AND MYSELF, WE WILL FIRE OUT AN E-MAIL MESSAGE TO THOSE AGENCIES LOOKING FOR THEM, SEND IT TO ALL THE AGENCIES, SAYING R& R FORMS ARE NOW INTO AT.

BEFORE WE WALKED INTO THE ROOM, WE'RE ON TARGET TO HAVE THOSE IN THERE TONIGHT BUT WE'LL SEE, IT IS ONTARGET SCHEDULED FOR THIS WEEK AND WE WILL NOTIFY THIS.

>> AND I WILL ALERT THE SYSTEM COMMUNITY WHEN THEY'RE AVAILABLE.

>> TOM WE HAVE ANOTHER 1 FOR YOU, HOW IS CCR PREPARING FOR THE SUPPORT SURGE EXPECTED DUE TO THE 1109 JANUARY FIRST, 2009 TRANSPARENCY ACT THAT OF REQUIREMENT FOR SUBGRANTEES AND SUBCONTRACTORS TO BE REGISTERED AT CCR.

>> GOOD QUESTION.

ACTUALLY, WE HAVE BEEN PREPARING FOR THIS PRETTY MUCH, WE SPENT MOST OF FY08 FISCAL YEAR 08 PREPARING FOR THIS, TO RECEIVE THE ADDITIONAL SURGE THAT WE ANTICIPATED.

SO WE'VE ALREADY SAT DOWN WITH OUR HOSTING FACILITY, HELP DESK SUPPORT FACILITY TO BE ABLE TO PROVIDE THE TYPE OF SUPPORT.

OUR SYSTEM IS CURRENTLY, IT ACTUALLY ALREADY IN PLAY, IN ORDER TO SUPPORT THE ANTICIPATEED SURGE.

>> HERE'S 1 FOR ME.

WHERE CAN I FIND SOME TIPS ON HOW TO REDUCE OR REFINE MY GRANT SEARCH AT GRANTS.GOV?

WELL WE DO HAVE A SEARCH TIPS, WHEN THERE'S A BASIC SEARCH, THERE'S A SEARCH TIPS DOCUMENT THAT DOES GIVE YOU TIPS SO I MAY HAVE MISSED THAT, WHOEVER SUBMITTED THE QUESTION, WE'LL TAKE A ELECTRIC MAYBE WE NEED TO REPLACE THAT, MOVE IT AROUND ON THE SITE, BUT THERE ARE

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SEARCH TIPS, KEEPING IN MIND GRANTS PASSPORT GOFF AT THIS POINT--GRANTS.GOV AT THIS POINT, WE COPE ALL THE CLOSED OPPORTUNITIES AS A SITE FOR THE REFERENCED APPLICANT COMMUNITY SINCE MANY OF THE GRANTS ARE REPEATED EACH FISCAL YEAR, WE WORK WITH THE APPLICANT COMMUNITY, THEY FIND IT AS A RESOURCE TO KEEP THOSE CLOSED ARCHIVED OPPORTUNITIES.

ALSO KEEP IN MIND CAN YOU DO AN ADVANCED SEARCH, BY DOING THE SPEELED, YOU DON'T JUST HAVE TO SEARCH ON HEALTH AND HUMAN SERVICES GRANTS, CAN YOU SEARCH ON JUST NIH.

SO WE'LL TAKE A LOOK AT WHERE THAT SEARCH TIPS IS LOCATED.

WHEN I GO TO DOWNLOAD AN APPLICATION, IT AUTOMATICALLY OPENS IN PURE EDGE VIEWER, EVEN THOUGH I HAVE ADOBE 9 ON MY COMPUTER.

HOW CAN I GET IT TO OPEN IN ADOBE, INSTEAD.

YOU CAN'T.

THE BOTTOM LINE THERE IS IT IT WAS POSTED IN PURE EDGE.

SO AS WE CONTINUE TO TRANSITION, THAT OPPORTUNITY ITSELF PHS POSTED IN PURE EDGE.

WHAT WE DID ABOUT 6 MONTHS AGO, UPWARDS 2 MONTHS AGO, WHEN WE RESEBT IT, WE PRESENT IT THAT YOU NEED TO HAVE PURE EDGE AND ADOBE ON YOUR SYSTEM TO INSURE WHEN THE APPLICATION POPS UP THE COVER SHEET OPENS, IT IS IN THE PROPER SOFTWARE, SO FOR THE REMAINDER IN ESSENCE THROUGH JANUARY 31ST, 2009, IF YOU HAVE BOTH PURE EDGE AND ADOBE IF THERE'S A PURE EDGE OPPORTUNITY IT'S GOING TO POP UP IN PURE EDGE.

CAN YOU PLEASE ELABORATE ON HOW WE CAN STILL RECEIVE DAILY INFORMATION ON NEW GRANT POSTINGS ONCE THE E-MAIL NOTIFICATION ENDS?

SIMPLY BY THE RSS FEED.

SO YOU'RE NOT GOING TO RECEIVE THE NEW POSTINGS IN YOUR E-MAIL SO YOU WON'T COME IN AND HAVE THE AGENCY, THE HYPER LINK AND THE FUNDING OPPORTUNITY TITLE, WHAT YOU HAVE TO DO IS UTILIZE THE RSS FEED TO SEE THE NEW GRANT POSTING AND I CAN TELL YOU WE'VE DISCUSSED THIS WITHIN THE GRANTS.GOV MANAGEMENT OFFICE AND MOVING FORWARD ON WAYS TO SET PARAMETERS IN THE SYSTEM TO REFINE THE RSSFEED EVEN MORE.

SO, I'M NOT SURE HOW WE CAN DO THAT FROM A TECHNICAL STANDPOINT BUT THOSE DISCUSSION VS BEGUN.

IF YOU'RE UNABLE TO VIEW THE WEBCAST AT THIS TIME WILL IT BE AVAILABLE FOR VIEWING AT A LATER DATE?

AS ALWAYS, YES WE WILL, WE DO WEEKLY WEB SITE UPDATES ON FRIDAY, WORKING WITH THE HHS STUDIO, IF WE RECEIVE THE ARCHIVE VERSION PRIOR TO THIS FRIDAY, TELL BE UP THERE ON THIS FRIDAY.

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IF NOT, IT WILL BE UP THERE ON NEXT FRIDAY.

KEEP IN MIND THOUGH THE CHARTS THEMSELVES ARE ON THERE, SO IF YOU LOOK THROUGH THE CHARTS AND HAVE YOU ANY QUESTIONS BEFORE THIS BROADCAST IS SHOWN, FEEL FREE TO SUPPORT GRANTS.GOV AND TELL MAKE ITS WAY TO THE END.

SO sA ALWAYS KEEP IN MIND WE DO HAVE A CONTACT V IT'S OPEN MONDAY THROUGH FRIDAY, 7:00 A.M. TO 9:00 P.M. EASTEN TIME.

YOU CAN E-MAIL US 24/7 AT SUPPORT AT GRANTS.GOV, IF YOU E-MAIL US TONIGHT AT 59:00 YOU'LL BE THE FIRST E-MAIL AND CUE TOMORROW WHEN THE 3 CSRs CUSTOMER SUPPORT REPRESENTATIVES GO IN AND START WORRY SWINGING THOSE E-MAILS, ANY QUESTIONS MYSELF, ANSWER DON, PUT US IN THAT E-MAIL, OR OF COURSE THE WEB SITE E-MAIL ITSELF, AND FIRE TO US AND ANSWER IT AND GRANTS.GOV WEBCAST, ADDRESS IS ONLY AVAILABLE FOR TODAY'S SESSION AS AN FYI, SOMETIMES WHAT HAPPENS IS WITH THE DELAY, WE MAY NOT HAVE GOTTEN YOUR QUESTION, BUT IF IT COMES IN OVER THE NEXT DAY OR 2, WE INCLUDE THAT ON THE Q& A THAT WE POST TO THE WEB SITE.

WITH THAT SAID, UNFORTUNATELY WE'RE ALL OUT OF TIME.

WE APOLOGIZE FOR THE TECHNICAL DIFFICULTIES WITH THE CAPTIONING.

YOU WILL FIND A CAPTIONED VERSION ARCHIVEDOT WEB SITE ONCE WE POST THE ARCHIVED VERSION AS I JUST MENTIONED.

AS ALWAYS WE HOPE YOU FOUND THIS DISCUSSION HELPFUL.

I LIKE TO THANK MY GUESTS, VINCE, AND DON, AND I LIKE TO APPRECIATE AND THANK ALL OF YOU FOR JOINING US TODAY FOR CONTINUED UPDATES, VIES THE OUR WEB SITE AT GRANTS.GOV.

IF YOU MISS SOME INFORMATION AND WOULD LIKE TO VIEW THE WEBCAST AGAIN.

VISIT THE HOME PAGE.

CLICKOT BULLET AND TAKE YOU TO PAGE WHERE YOU CAN DOWNLOAD THE PRESENTATION OF AS I MENTIONED IF WE DIDN'T GET TO YOUR QUESTION TODAY, ALL QUESTIONS WILL BE POSTED ON THE WEB SITE THAT'S IT FOR TODAY.

WE'LL SEE YOU IN THE NEW YEAR ON JANUARY 21.

I'M MICHAEL PEL GRIN O, WE APPRECIATE YOUR TIME, FOR GRANTS.GOV HAVE A WONDERFUL DAY.