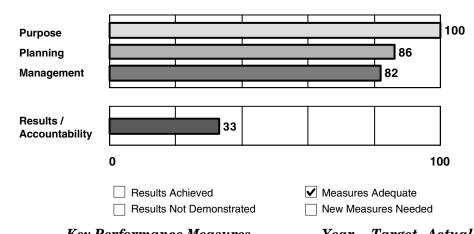
Program: Refugee Admissions to the U.S.

Agency: Department of State

Bureau:



Key Performance Measures	Year	Target	Actual
Long-term Measure: The refugee admissions ceiling is established based on real assessment of need and thus includes no more than a 5% unallocated reserve by 2005. The USG identifies the regions/countries from where all refugees will be arriving. (New measure)	2002		30%
	2005	5%	
Annual Measure: Percentage of sponsoring agencies (grant recipients) that provide standardized essential services (including decent housing, employment opportunities, and education for children) during the period of refugees' initial resettlement in the U.S. (New measure)	2002	80%	80%
	2003	85%	
Annual Measure: Assist UNHCR to strengthen its capacity to identify appropriate durable solutions (ensuring a safe place to live) including third-country resettlement, for refugees Measured by number of referrals to U.S. government (New measure)	2002		5,000
	2005	20,000	

Rating: Adequate

Program Type: Competitive Grants

Program Summary:

This program provides grants to some non-governmental organizations (NGOs) to process refugees for resettlement in the U.S. and to other NGOs to help acclimate refugees to life in the U.S.

Findings from the PART assessment included the following:

- 1. The program scored well for planning and management. Program managers at the Department closely collaborate with grantees and state governments to ensure effective use of funds.
- 2. Strategic planning would benefit from more management attention. 2003 and prior performance plans had overly broad goals, such as "provide U.S. resettlement opportunities to refugees and encourage other countries to do so," that made it difficult to measure effectiveness.
- 3. Because of weaknesses in strategic planning, management has devoted significant attention to this area and the draft 2004 performance plan now includes more focused and quantifiable goals.
- 4. The low score in the results section is primarily due to the fact that the program has recently developed new performance measurements and does not yet have data available to measure whether it is meeting its new targets.
- 5. The Administration expects performance in this area to increase in future years once managers begin managing to the new measures and once new performance data becomes available.
- 6. The analysis also confirmed an overlap between one function of the program and another program run by the Department of Health and Human Services.

In response to these findings:

- 1. The Budget proposes a funding level that will allow the program to achieve its 2004 goals.
- 2. The Administration will review the relationship between the Refugee Admissions program at the Department and the Office of Refugee Resettlement at HHS
- 3. The agency will continue its ongoing efforts to improve strategic planning to ensure that goals are measurable and mission-related.

Program Funding Level (in millions of dollars)

2002 Actual	2003 Estimate	2004 Estimate
84	130	136