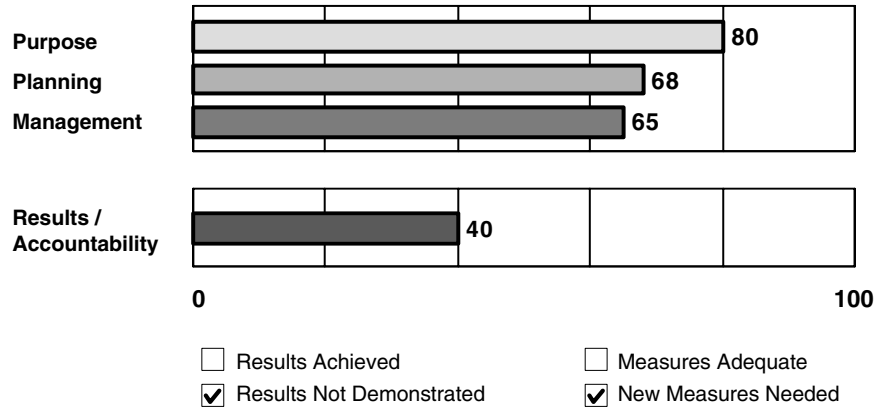


Program: *Federal Law Enforcement Training Center*

Agency: *Department of Homeland Security*

Bureau: *Federal Law Enforcement Training Center*



Key Performance Measures

Year Target Actual

Key Performance Measure	Year	Target	Actual
Long-term Measure: Measures under development			
Annual Measure: Partner organization satisfaction rate of law enforcement training (New measure, targets under development)			
Annual Measure: Student satisfaction rate of law enforcement training (New measure, targets under development)			

Rating: *Results Not Demonstrated*

Program Type: *Direct Federal*

Program Summary:

The Federal Law Enforcement Training Center (FLETC) trains Federal law enforcement officers for over 74 Federal agencies. FLETC also conducts numerous training programs for State, local and international officials and organizations. FLETC is transferring from Treasury to the Department of Homeland Security.

The assessment indicates the overall purpose of the program is clear, but coordination between FLETC and other training providers needs improvement. Additional findings include:

1. The program's long-term performance goals lack specific targets to determine whether or not outcome goals are being achieved.
2. FLETC's budget is not structured in a way to assess the impact of funding and policy changes on program performance.
3. The program's annual performance goals are not directly tied to achieving the long-term performance goals.

To address some of these findings, FLETC recently hired a private firm to conduct a capacity assessment and it will submit the results to OMB by March. In addition, the program is implementing a series of reforms designed to address these findings, including:

1. Developing clear long-term performance goals with specific timeframes and measures;
2. Working with other training providers to establish uniform measures and unit costs of training personnel; and
3. Refining existing annual performance goals and align them with the long-term performance goals.

Program Funding Level (in millions of dollars)

<u>2002 Actual</u>	<u>2003 Estimate</u>	<u>2004 Estimate</u>
169	144	146