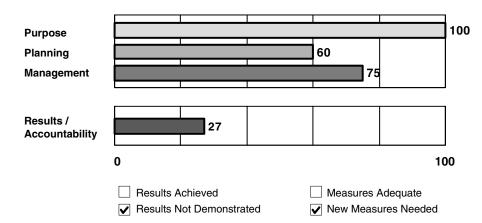
Program: Defense Health

Agency: Department of Defense--Military Bureau: Operation and Maintenance

Key Performance Measures



Key Ferjormance Measures	1 ear	Targei	Actuat
Annual Measure: To achieve a higher average score for military hospitals	1999	90.7	95.2
than the average score received by non-military hospitals, as rated by the Joint Accreditation of Health Care Organizations which examines the way hospitals provide safe health care	2000	91.0	94.4
	2001	91.6	92.6
Long-term Measure: The program will develop a new measure to identify the cost of medical readiness.			
Long-term Measure: The program will develop two new measures to evaluate the medical readiness of the Active, Reserve, and Guard forces. One measure is on adequate individual readiness and the other on optimal individual readiness.			

Rating: Adequate

Program Type: Direct Federal

Program Summary:

The Defense Health Programs (DHP) does two things: 1) trains military medical personnel and 2) provides health care in peace and war time to active duty members, retirees, and their families around the globe.

Findings from the PART assessment include:

- 1. The program has a unique and clear mission of providing medical readiness training for war time.
- 2. DoD patients are generally satisfied with the availability and quality of health care.
- 3. In 2002, DoD made good progress in completing its five year health strategic plan and implementation has begun.
- 4. The program scored relatively low on the Program Results area primarily because it has not yet fully developed measures and targets for its long-term goals. While these results are still unknown, DoD is widely recognized for ensuring quality medical care in combat zones and at home -- hence, the rating of "Adequate."
- 5. DoD continues to improve its collaboration with the Department of Veterans Affairs (VA), while DoD and VA do not yet have a joint performance plan.

In response to these findings:

- 1. DoD leadership is taking significant steps towards improved long-term performance measures. DoD is working to finalize measures and targets for all the goals as well as to link annual measures with long-term goals.
- 2. The Budget supports increased coordination between VA and DoD through the sharing of enrollment and patient records data as well as through the implementation of several joint medical sites.
- $3.\ DoD$ and VA will develop a coordinated performance plan.

(For more information on this program, please see the Department of Defense chapter in the Budget volume.)

Program Funding Level (in millions of dollars)

2002 Actual	2003 Estimate	2004 Estimate
18,386	14,801	15,271

Target Actual