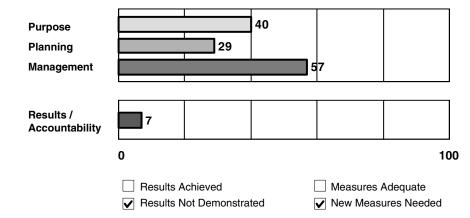
Program: Community Service Employment for Older Americans

Agency: Department of Labor

Bureau: Employment and Training Administration

Key Performance Measures



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Long-term and Annual Measure: Entered Employment: % employed in 1st quarter after program exit New measure: result of common measure exercise; targets to be determined 2001 reports performance against a previous measure of job placement.	2001	26%	30%
	2002	37%	
	2003	37%	
	2004	37%	
Long-term and Annual Measure: Retention in Employment: % employed in 1st quarter after program exit who remained employed in the 2nd and 3rd quarters after exit New measure (see above)			
Long-term and Annual Measure: Earnings: % change in earnings: (1) pre-enrollment to program exit; (2) 1st quarter after exit to 3rd quarter after exit New measure (see above)			

Rating: Results Not Demonstrated

Program Type: Direct Federal

Program Summary:

The Community Service Employment for Older Americans (CSEOA) program provides grants to public and private non-profit organizations, and States to hire older low income people part-time to perform community service. Such service includes literacy tutoring, community beautification, health and economic development activities.

This program's rating is "Results Not Demonstrated" in part because its results on the new common performance measures for job training programs are unavailable at this time. As indicated under "Key Performance Measures" and below, this program achieved its target for a previous performance measure of employment, but its measures are inadequate.

Key PART findings include:

- 1. Although the 2000 Older Americans Act (OAA) amendments authorize competition for grants in cases where grantees repeatedly fail to perform, the programs' 10 national grantees have historically been the sole recipients of grant funds, regardless of performance.
- 2. The program does not have any adequate long-term or annual performance measures and, therefore, cannot demonstrate the impact it is having on the public or its target population. The program currently has identified one long-term measure for employment. It is in the process of adopting 3 long term measures based on common measures that allow comparisons to similar programs.
- 3. As required by the authorizing legislation, DOL is completing work on a proposed rule that will strengthen accountability by establishing rigorous and comprehensive long term performance measures.

In response to these findings, DOL will:

- 1. Award national grants competitively to strengthen service delivery and open the door to new grantees, including faith-based and community-based organizations.
- 2. Develop a cost-effectiveness measure.
- 3. Ensure that the annual and long-term performance goals established for the new common measures are sufficiently challenging.

Program Funding Level (in millions of dollars)

2002 Actual	2003 Estimate	2004 Estimate
445	440	440

Target Actual