

Version 1.0



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#### Introduction

As a participant in GPOExpress you have access to eView. eView provides a cardholder or agency designee access to GPOExpress invoice and account activity.

You have been set up with a username and password to access the GPOExpress eView site at <a href="http://eview.fedexkinkos.com/eview">http://eview.fedexkinkos.com/eview</a>

# **Using This Guide**

This guide provides instructions to help you navigate and perform actions on eView. The website will enable you to execute the following:

1. Built-in security module to accept the following organization levels and permission:

| Tyrre of User         | Access Description  |  |  |  |
|-----------------------|---|--|--|--|
| Super User            | A user (FedEx Kinko's team members only) who is capable of      |  |  |  |
|                       | creating new user view access including granting                |  |  |  |
|                       | GPOExpress Admin and Agency Admin access and                    |  |  |  |
|                       | maintaining the e√iew application.                              |  |  |  |
| GPOExpress Admin User | A user (GPO team members) who is capable of creating new        |  |  |  |
|                       | user view access including granting Agency Admin access.        |  |  |  |
| GPOExpress User       | A user (GPO team members) who is capable of viewing all         |  |  |  |
|                       | agency information available on the eView application.          |  |  |  |
| Agency Admin User     | A user who is capable of creating new user view access within   |  |  |  |
|                       | their agency.   |  |  |  |
| Agency User           | A user who is capable of viewing specific agency information    |  |  |  |
|                       | available on the eView application.                             |  |  |  |
| BAC User              | A user who is capable of viewing specific BAC information       |  |  |  |
|                       | available on the eView application.                             |  |  |  |
| Account User          | A user who is capable of viewing account information available  |  |  |  |
|                       | on the eView application.                                       |  |  |  |
| Card User             | A user who is capable of viewing his/her card information only. |  |  |  |

- 2. View current and past invoices and its details (up to the last 3 yrs of data)
- 3. View payment information and its status (up to the last 3 yrs of data)
- 4. View and download weekly/monthly reports created by FedEx Kinko's CAS
- 5. Advanced Invoice and Payment Search
- 6. Display whether a card is no longer in use (canceled or invalid)
- 7. Display list of all Agency Administrators
- 8. Make available a Hierarchy List, includes the complete GPO organization levels
- 9. Extend Admin privileges to authorized users
  - Create new levels or remove existing levels (Agency & BAC) in the organization structure
  - Create new users to access the website
  - Assign user view and/or admin access based on defined security levels with the ability to modify
  - Display user's current eView access and its inheritance
  - Edit existing users' information
  - Remove existing users
  - Reset & Change Password
  - Upload new weekly/monthly reports and eView User's Guide
- 11. Column Sort
- 12. Multi Page Sequencing
- 13. Export data to PDF or XLS files

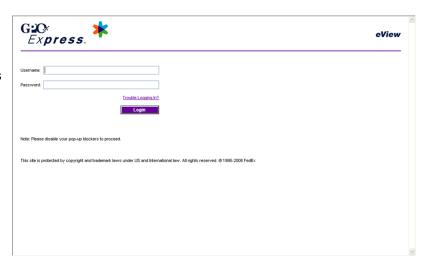


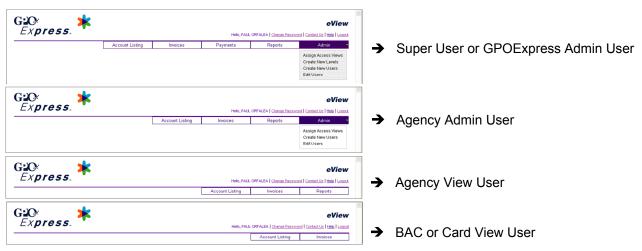
# Logging On to eView

Once your account is created by an administrator, an e-mail with your assigned username and password is sent to you directly. Both username and password are unique to each user where username is your e-mail address and the password is randomly generated by the system. Note that the password is case sensitive.

#### To login as a user

- 1) Open new browser window and type eView website (<a href="http://eview.fedexkinkos.com">http://eview.fedexkinkos.com</a>).
- 2) Enter the following required information:
  - a. **Username**, type your e-mail address
  - b. **Password**, type assigned password
- 3) Click the Login button
- 4) If valid username and password, return Account Listing or Invoices screen.
  - a. Account Listing if you have been granted access to view more than one account.
  - b. Invoices if you have been granted access to view only one account
  - c. Based on user access level, you are granted certain authorized interfaces





# Logging Out of eView

When you complete viewing the information, exit eView by logging out to ensure that no one else can access your system.

#### To log out as a user

- 1) Click the Log Out link, located at the top right of every screen (except Login screen)
- 2) Return you to the Login screen



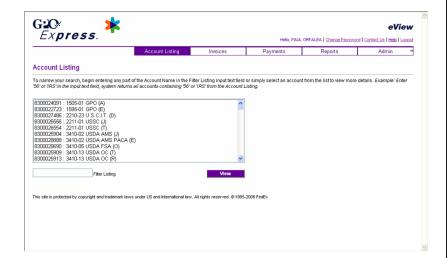
# **Viewing List of Accounts**

Based on your predetermined access level, you are granted access to view certain accounts. You will be presented a listing of accounts as soon as you successfully log in, unless you are only granted to view one account. In which case, you can access this listing by simply clicking the Account Listing form the navigation menu.

#### To view accounts

- Click **Account Listings** from the navigation menu.
- 2) Return Account Listings screen.
- 3) Display a list of accounts,

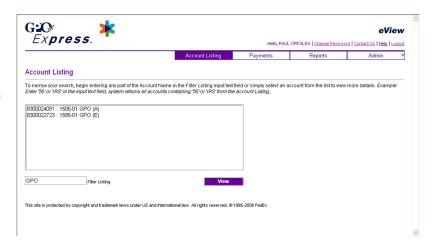
Account number: BAC Agency (Transaction Limit)



### To filter account listing

- 1) Type complete or partial account name in the Filter Listing input text field.
- 2) Automatically filter the Account Listing.

Display accounts that "contains" the search string. To return to original list, delete the search string or select the Account Listing tab from the navigation menu.





# **Viewing Transaction Data**

eView offers cardholders, managers and administrators the ability to access transactional data, available on the Invoices and Payments screens. On these screens, you can view up to three years of invoice or payment list of data, perform advance searches and export using either Excel or PDF formats.

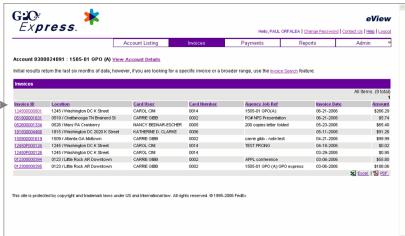
#### To view invoices

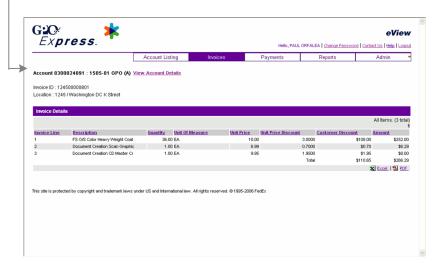
- 1) Select an account from the Account Listing screen and click **View** button.
- 2) Returns the Invoices screen.
- 3) Display the last 6 months open and closed invoices for the selected account.



# To view details on a specific invoice

- 1) Select an **Invoice ID** from the Invoices screen.
- 2) Return the Invoice Details screen.
- Display all purchases made to the selected Invoice ID along with the total balance calculated for the Customer Discount and Amount.









#### To view payments

- 1) Click **Payments** from the navigation menu.
- 2) Return the Payments Screen.
- 3) Display the last 6 months open and closed payments.



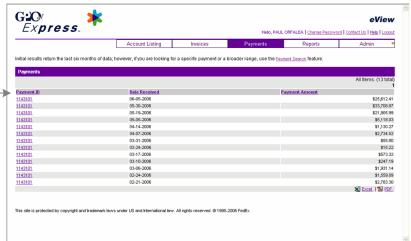
# To view details on a specific payment

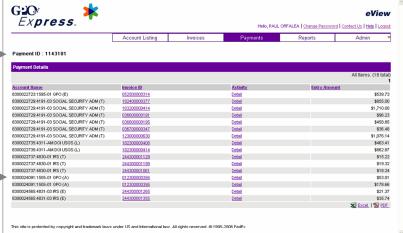
- 1) Select a **Payment ID** from the Payments screen.
- 2) Return the Payment Details screen.
- 3) Display the last 6 months open and closed payments for the selected Payment ID.

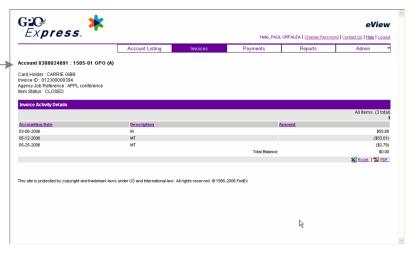


# To view invoice activity status

- 1) Click the **Detail** link from the Payment Details Screen.
- 2) Return Invoice Activity Details Screen.
- 3) Display current payment status









# **Viewing Reports**

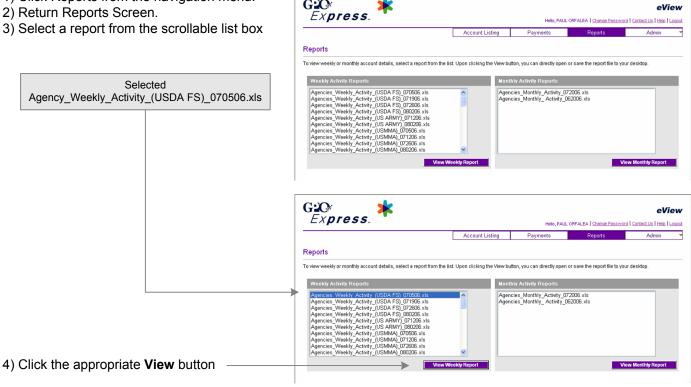
Based on your predetermined access level, you are granted access to view certain reports. For example:

- a. For GPOExpress Admin and GPOExpress levels, you can view and save all reports including the master
- b. For Agency Admin and Agency levels, you can view and save reports for your specific agency only

There are two types of reports, weekly and monthly reports. Reports include data such as account numbers, detailed spend reports per cost center, SKU reports per invoice and total weekly/monthly dollars per program and more.

# To view a report

- 1) Click Reports from the navigation menu.
- 2) Return Reports Screen.
- 3) Select a report from the scrollable list box



- 5) Display the File Download window and prompt to select Open or Save
  - a. If you select **Open**, system opens report in a new window.
  - b. If you select Save, system download or save file to your personal desktop.



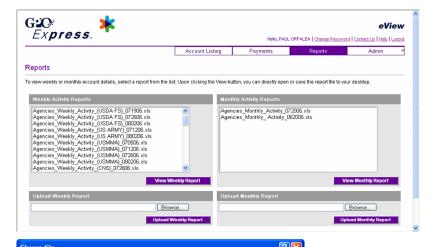


# **Uploading Reports**

In addition to having view access to the reports, super users also are the only level that has the ability to upload them on eView.

# To upload a report

- 1) Click Reports from the navigation menu.
- 2) Return Reports Screen.
- 3) Click **Browse** button in the appropriate Upload feature.

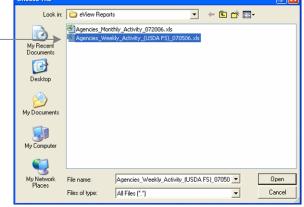


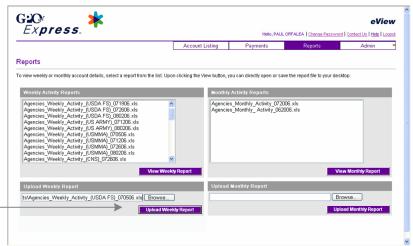
4) Open Choose File window.

5) Select a report file from your desktop.



6) Click **Open** button, and populates the eView upload input text field.





7) Select the corresponding Upload button. -





# **Creating New Users**

Super users and GPOExpress and Agency administrators have the ability to create new users from the Create New Users screen.

For every new user added in eView, an e-mail confirmation is sent to the new user along with his/her unique username and password which immediately grants the user access to the application. The user information is also saved to the database and populated in the User dropdown list on the Assign Access Views screen.

Cardholders are automatically added as an eView user and can bypass this action which is process within 24 hours after a card account has been assigned in PeopleSoft.

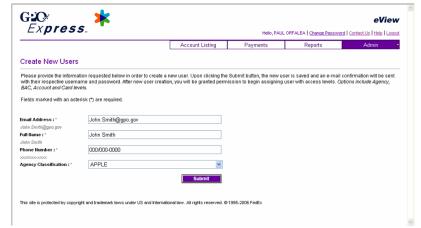
#### To create a new user

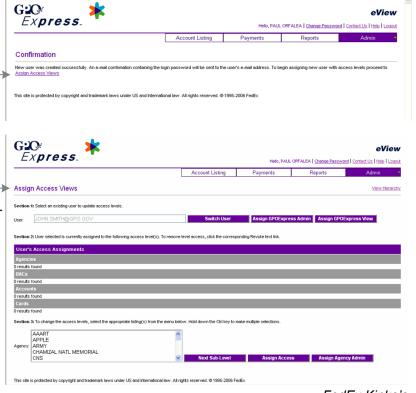
- 1) Click Create New Users from the Admin navigation menu.
- 2) Return Create New Users screen.
- 3) Enter the following required user information:
  - a. **E-mail Address**, also referred to as username
  - b. **Full Name**, type first and last name
  - c. **Phone Number**, type xxx/xxx-xxxx
  - d. Select Agency Classification
- 4) Click the **Submit** button.
- 5) Return Confirmation screen with the option to begin assigning user view access.
- 6) Click the **Assign Access Views** text link.

7) Return Assign Access View screen with the user populated in Section 1.

Also displays the Section 2: Display user's current access level and Section 3: Grant user access level permission.

Go to Assigning Access Views for more instructions.





— FedEx Kinko's Office and Print Services



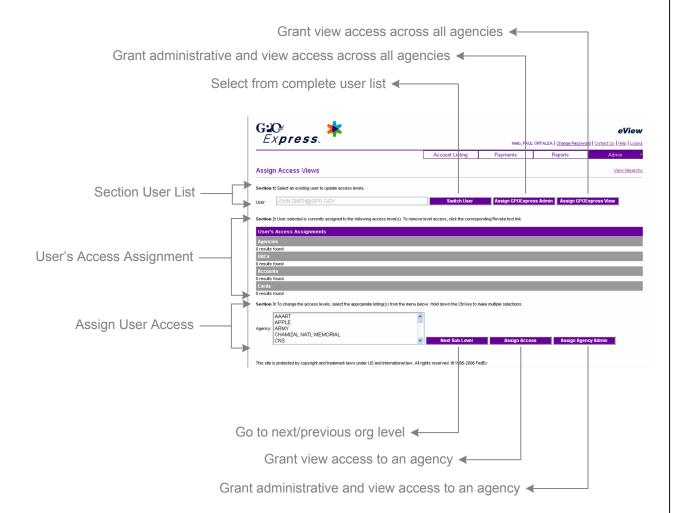
# **Assigning Access Views**

Super users, GPOExpress and Agency administrators have the ability to grant user admin and/or view access from the Assign Access Views screen.

Based on your access level, you are granted certain authorized actions:



The Assign Access Views screen includes the following sections and features. Access are instantly granted and displayed in the appropriate User's Access Assignment table.





Office and Print Services

#### To assign administrator or view access

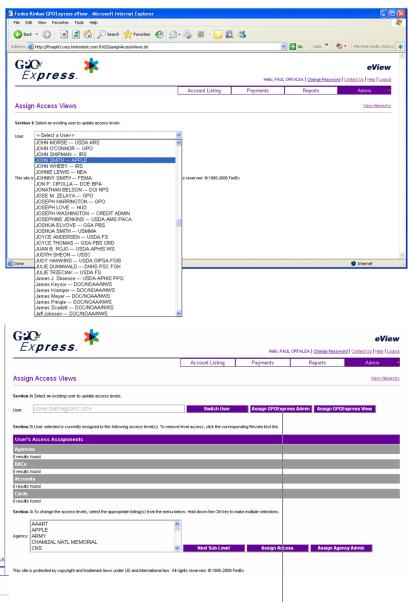
- 1) Click Assign Access Views from the Admin navigation menu.
- 2) Return Assign Access Views screen.
- 3) Select username from User dropdown menu.

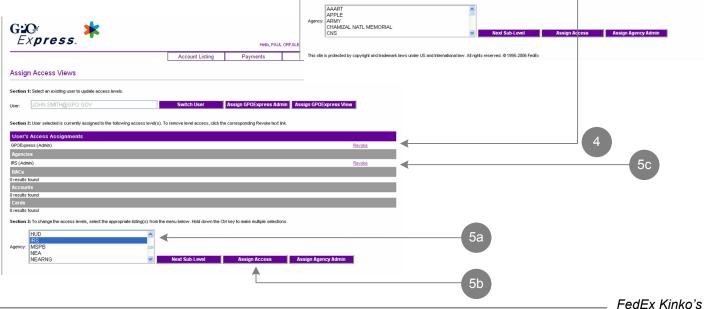
# To assign administrative access

- 4) GPOExpress Admin
  - a. Click **Assign GPOExpress Admin** button.
  - b. Display assigned level under User's Access Assignment table.
- 5) Agency Admin

13

- a. Select an agency from the Agency
- b. Click Assign Agency Admin button.
- c. Display assigned level under User's Access Assignment (Agency) table.





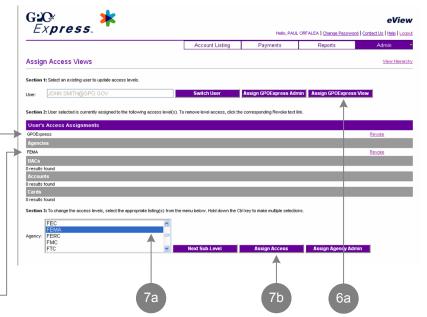


eView

# To assign org level view access

- 6) GPOExpress View
  - a. Click **Assign GPOExpress View** button.
  - b. Display assigned level under User's Access Assignment table.
- 7) Agency View
  - a. Select agency(s) from the Agency List.
  - b. Click Assign Access button.
  - c. Display assigned level under User's Access Assignment (Agency) table.



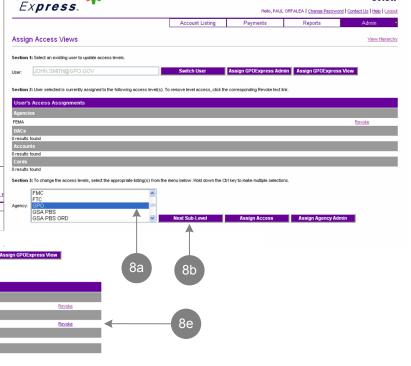


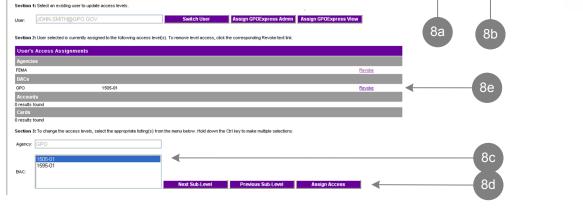
#### 8) BAC View

G2O: Express.

Assign Access Views

- a. Select the appropriate agency from the Agency List.
- b. Click **Next Sub-Level** button; collapse with the agency selection.
- c. Select BAC(s) from the BAC List
- d. Click Assign Access button.
- e. Display assigned level under User's Access Assignment (BAC) table.





G<sub>2</sub>O



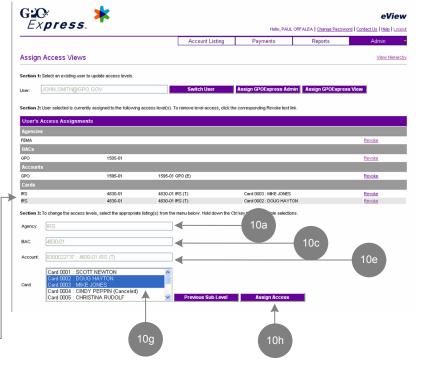
#### 9) Account View

- a. Select the appropriate agency from the Agency List.
- b. Click **Next Sub-Level** button; collapse with the agency selection.
- c. Select the appropriate BAC from the BAC List.
- d. Click Next Sub-Level button; collapse with the BAC selection.
- e. Select account(s) from the Account List.
- f. Click Assign Access button.
- g. Display assigned level under User's Access Assignment (Account) table.



### 10) Card View

- a. Select the appropriate agency from the Agency List.
- b. Click **Next Sub-Level** button;
   collapse with the agency selection.
- c. Select the appropriate BAC from the BAC List.
- d. Click Next Sub-Level button collapse with the BAC selection.
- e. Select the appropriate account from the Account List.
- f. Select **Next Sub-Level** button; collapse with the account selection.
- g. Select card(s) from the Account List.
- h. Click Assign Access button.
- i. Display assigned level under User's Access Assignment (Card) table.



At the assignment stage, the following additional actions can occur:

- To make multiple selections, hold down the Ctrl key.
- To return to the previous org level listing, click the **Previous** button.
- To remove an assignment, click the corresponding **Remove** text link.

\_\_\_\_\_ FedEx Kinko's Office and Print Services

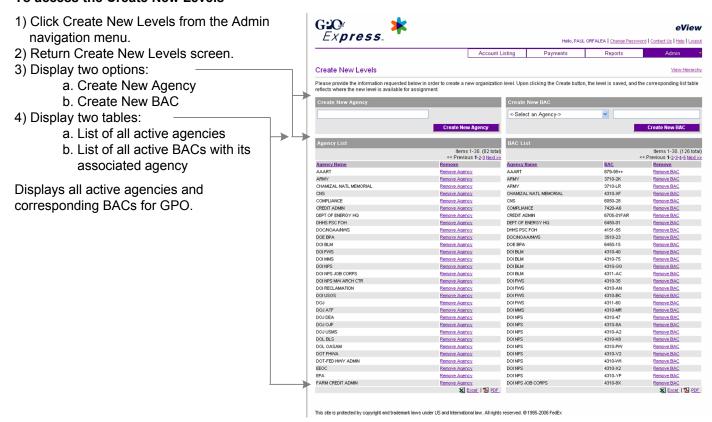


# **Creating New Organization Levels**

Super users and GPOExpress administrators have the ability to view, add or remove an Agency and Billing Access Code (BAC) from the Create New Levels screen.

For every new agency or BAC added or removed in eView, an e-mail confirmation is sent to notify the administrators at the GPOExpress and Tech – eView Support mailboxes.

#### To access the Create New Levels



# To remove an agency or BAC:

- 1) Identify incorrect agency or BAC name from the appropriate Listing table
- 2) Click the **Remove** text link.
- 3) Remove the incorrect Agency or BAC from the table.

If there are no data or child relationship associated, you will have the ability to remove an Agency or BAC; otherwise, it is prohibited.

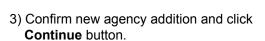


**Create New Agency** 



# To add a new agency

- 1) Type the new agency name in the input text field for Create New Agency.
- 2) Click the Create New Agency button.



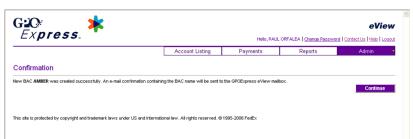
4) Display the new agency in the Agency List table.

# Reports Account Listing Payments Reports Admin Confirmation New agency APPLE was created successfully. An e-mail confirmation containing the agency name will be sent to the GPCE/press eView mailbox. Continue This site is protected by copyright and trademark laws under US and international law. All rights reserved. @ 1995-2006 FedEx

#### To add a new BAC

- 1) Select the assigned agency from the dropdown menu.
- 2) Enter the new BAC in the input text field for Create New BAC.
- 3) Click the Create New BAC button.
- 4) Confirm new BAC addition and click **Continue** button.
- 5) Display the new BAC in the BAC List table.







Create New Agency

Apple

It is required to add a new agency or BAC in eView before any cards can be assigned to them.



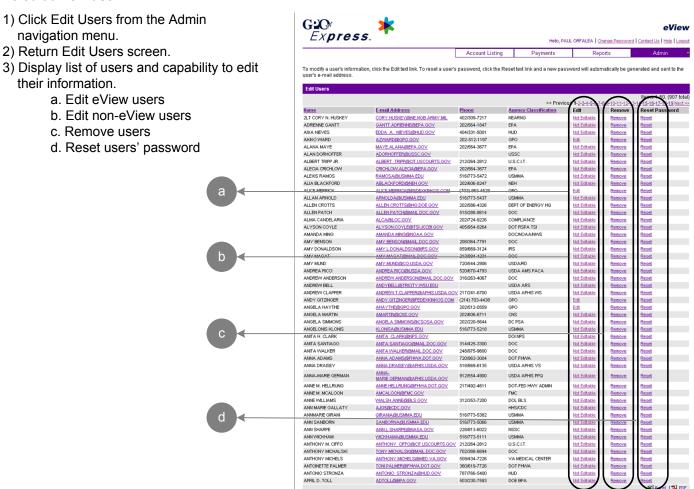
# **Editing New Users**

Administrators have the ability to modify users information from the Edit Users screen.

Based on your access level, you are granted certain authorized actions:

- Super Users ability to edit, remove and reset password
- GPOExpress Admin ability to edit and reset password for all agency users
- · Agency Admin ability to edit and reset password for assigned agency users only

#### To edit a new user



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#### To edit an eView user

- 1) Identify user from the listing table.
- 2) Click the appropriate Edit text link.
- 3) Return the Edit User Information screen.
- 4) Re-enter the correct user information:
  - a. E-mail Address
  - b. Full Name
  - c. Phone Number
  - d. Agency Classification
- 5) Click the Submit button.



- 7) Click Close The Window text link
- Click Refresh button from the browser, updates the user's information with the correction.



For example: Correct agency classification

from Apple to GPO.

Agency Classification: \*





| <u>Name</u> | E-mail Address     | <u>Phone</u> | Agency Classification |
|-------------|--------------------|--------------|-----------------------|
| JOHN SMITH  | JOHN.SMITH@GPO.GOV | 000/000-0000 | GPO                   |

**Edit User Information** 

Full Name : \*

Phone Number : \*

Agency Classification: \*

Fields marked with an asterisk (\*) are required.

Please provide the information requested below with the updated user information

JOHN.SMITH@GPO.GOV

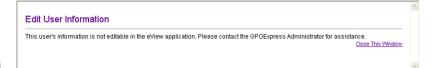
JOHN SMITH

000/000-0000

APPLE

#### To edit a non-eView user

- 1) Identify user from the listing table.
- 2) Click the appropriate **Not Editable** text link.
- Return the Edit User Information screen, notifying that this user can not be edited and requires to contact your GPOExpress Administrator for assistance.



These users require to be corrected in PeopleSoft and the changes will be reflected in eView the next day.



# To remove an existing eView user

- 1) Identify user from the listing table.
- 2) Click the appropriate Remove text link.
- 3) Return the Remove User screen
- 4) Click the Remove button.
- 5) Return Confirmation screen, notifying that user has been removed from the eView.
- 6) Click Continue button.
- 7) Return to the Edit Users Screen.



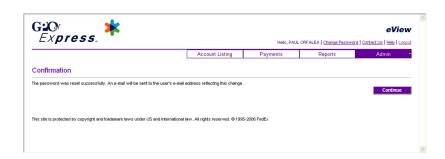


# To reset an user's password

- 1) Identify user from the listing table.
- 2) Click the appropriate Reset text link.
- 3) Return the Reset Password screen
- 4) Click the Reset button.



- 5) Return Confirmation screen, notifying that new password will be sent to the user.
- 6) Click Continue button.
- 7) Return to the Edit Users Screen.





# **Changing Your Password**

Before you can change the password for a user account, you first log on as that user with the assigned username and password. Both username and password are unique to each user and sent to you via e-mail. The username is your e-mail address and the password is randomly generated by the system. Note that the password is case sensitive.

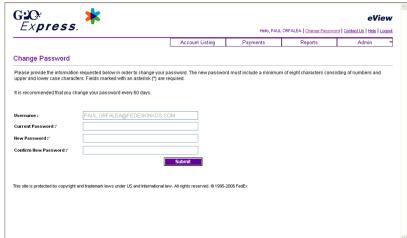
#### To change your password

- 1) Click Change Password link, located at the top right of every screen (except Login screen).
- 2) Display Change Password screen.
- 3) Enter the following required information:
  - a. **Username**, default to your e-mail address
  - b. **Current Password**, type assigned password
  - c. **Change Password**, type new password
  - d. **Confirm Passwor**d, re-type new password

Password requires to contain minimum of eight characters and include at least one number, upper and lower case character.

- 3) Click the Submit button
- 4) Return confirmation screen and automatically send an e-mail, confirming password change.

Remember this password because you'll need it every time you log in. It is recommended that you change your password every 60 days for security purposes.





# **Needing Assistance**

Trouble Logging On?, Contact Us and Help screens can assist you with the following:

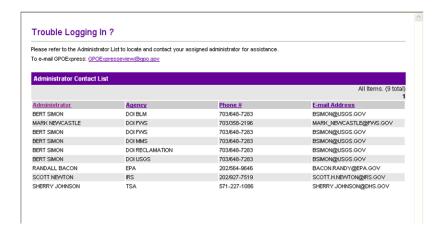
- forget your login information
- · identify your administrator
- questions about eView information
- how to use eView application

# To find help logging on

- 1) Click **Trouble Logging In?** link from the Login screen.
- 2) Display Trouble Logging In? screen.

Provide different ways to contact.

- a. by e-mail
- b. Administrator Contact List

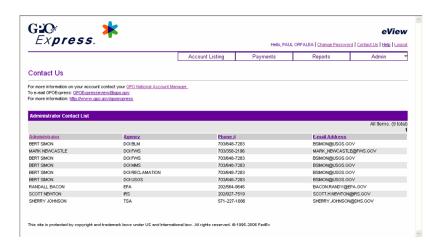


#### To locate your administrator

- 1) Click **Contact Us** link, located at the top right of every screen (except Login screen).
- 2) Display Contact Us screen.

Provide different ways to contact.

- a. by GPO National Account Manager
- b. by e-mail
- c. by website
- d. Administrator Contact List



### To learn how to use eView

- Click Help link, located at the top right of every screen (except Login screen).
- 2) Display Help screen.

Provide you with the eView User's Guide, step by step on how to use the eView application.

