

National Diabetes Education Program's Better Diabetes Care Web Site User Survey

Text Link: Forum

We would appreciate your feedback to help us improve our website. All responses are anonymous.

1. How did you find this Better Diabetes Care Web site?

I knew the address. How? _____

Through the NIH/NDEP Web site.

Through the CDC Web site.

Through a search engine (Google, Yahoo). Which one? _____

Followed a link from another site. Which one? _____

Referral from a friend, colleague, or family member.

Other, please specify _____

2. Which of the following best describes you when you visit this site?

Primary care physician

Nurse practitioner

Physician's assistant

Health planner, purchaser, insurer Which one? _____

Health administrator

Diabetes Educator, please specify profession _____

Person with diabetes

Other, please specify _____

3. What are you seeking on the Better Diabetes Care Web site today?

[check all that apply]

Information on:

Making systems changes – determining needs, setting priorities, implementing change, evaluating success

Training providers for systems change

Evidenced-based decision-making

Patient-centered care

Computerized information systems

Team care

Aligning payment policies with quality improvement

Cultural competency

Tools for systems change

Links to other organizations

Nothing specific, just browsing

Other, please specify _____

4. Did you find what you were looking for?

Yes

No

Not sure

5. How helpful was the information you found on the site today?

Very helpful

Somewhat helpful

Not at all helpful

6. Please rate how important you consider the following sections are to the website.

Very Important	Somewhat Important	Not Important
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Needs – and priorities for systems change

Framework – Basic concepts behind systems change

How – to make system changes for improved care

What – we want to achieve through systems change

Issues – to address: payment policies, cultural sensitivity, resistance to change

Evaluation – of progress and the effects of change

Toolbox – Tools that support comprehensive diabetes health care delivery

Forum – Information exchange

7. How often have you visited this website?

This was my first visit.

A few times a week.

A few times a month.

A few times a year.

8. Please rate your level of agreement with the following statements:

Strongly Agree Agree Neither disagree Disagree Strongly NA
agree nor agree disagree disagree

It was easy to find what I was looking for.

It was easy to navigate through the site.

The information I found was up-to-date

The information I found was reliable

The "search" box was helpful and accurate.

9. Would you use this website again? Definitely Probably Probably Definitely
not not

10. Other comments?

11. Would you be interested in answering additional questions to ensure that the Better Diabetes Care website meets your needs? If so, please provide the following information so that we can contact you in the future.

Name
Phone
Email

THANK YOU VERY MUCH FOR YOUR HELP

Burden Disclosure Statement

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