

	Very Dissatisfied	Somewhat Dissatisfied	Neutral	Somewhat Satisfied	Very Satisfied
?? Publication provided information on the right disease					
?? Publication was easy to understand					
?? Text was easy to read					
?? Illustrations were easy to see					

Please tell us any further details that seem appropriate.

3. Have you ever gotten materials from this Web site, or from the NIAMS Information Clearinghouse, before?

- ? Yes
- ? No

If you have previously contacted the NIAMS Information Clearinghouse, how did you make contact?

- ? Web site
- ? Telephone answering machine during the day
- ? Telephone answering machine during the evening or nighttime hours
- ? Telephone with a real person
- ? Postal mail
- ? E-mail
- ? FAX
- ? Other, please describe _____

How does this experience compare with the former experience(s)?

Significantly worse	Somewhat worse	About the same	Somewhat better	Significantly better

Please tell us any further details that seem appropriate.

4. Is there other information that you would like on the Web site?

If you are interested in helping us further by answering some additional questions, please give us the following information so we can contact you.

Name _____

Street address _____

City and State _____

Phone Number _____

E-mail _____

SUBMIT

Thank you for your help. Your responses will help NIAMS improve services.

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