

Pacific Southwest Region

Region 7

Quarterly Report

February – April, 2007

National Library of Medicine

Date submitted: September 20, 2007

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Executive summary

Overall 43 outreach activities, involving 747 participants, were conducted this quarter. We continue to see an increase in Network membership in the region. We funded 10 host sites (132 participants) in the region for the MLA educational webcast, "Survival of the Fittest: Strategies to Prove Your Library's Value," on March 7, 2006 (see attached article).

Heidi Sandstrom scheduled the next Resource Library Director's meeting for September 2007 at Norris Medical Library, Health Sciences Campus, University of Southern California.

Kelli Ham participated in the UCLA Biomedical Library event "Medical Information Day" by staffing the information booth. She promoted NLM resources and represented the NN/LM PSR program office.

The 2007-2008 budget documents were submitted to NLM on March 8.

Fellows in the Sacred Root Tribal Information Fellowship program of NLM visited the Biomedical Library/UCLA on March 12-13, 2007. They are from the Navaho Nation and live and work in Tuba City, AZ. Melissa Shepherd is a health educator and Martin Nez is an IT professional (desktop support); their colleague Preston Holiday works with a diabetes prevention program. They gave a presentation about their experiences and the work they are doing on the reservation (see attached visit schedule and biographies).

Judy Consales and Heidi Sandstrom met with Susan Kelly, PhD, FAPS, President and CEO of Charles R. Drew University of Medicine and Science, along with Dr. Ron Edelstein and John Carney, Library Director at Drew (see attached letter).

Heidi Sandstrom and Kelli Ham visited Savitt Medical Library, University of Nevada, Reno, on April 16, providing an NLM & NN/LM PSR Update to Nevada medical librarians (videoconference with Las Vegas librarians) followed by a meeting with Kathy Biagi and Karen Starr of the Nevada State Library and Archives (see attached letter to Jim Curtis, Director, Savitt Medical Library).

Heidi Sandstrom met with David Broome of UCLA in LA (a community-based outreach initiative) on April 15.

Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter*
Network members – full	416	414
Network members – affiliate	273	269
Libraries providing services to unaffiliated health professionals	211 (50.7%)*	196 (47.3%)*
Libraries providing services to public users	197 (47.4%)*	188 (45.4%)*
Average fill rate for resource libraries	78%	77%

* Include in parentheses the percentage of full Network member members providing services to unaffiliated health professionals and public users. This can be computed as:
 % providing services = (count of libraries providing services)/(count of full Network members)

Regional Advisory Committee (RAC) activities

Heidi Sandstrom met with RAC member Jim Curtis about corsortial licensing options in the region, and with RAC member Lisa Mix about next steps in identifying historical and unique materials in the region. She conferenced with RAC member Susan Hanks about Native American activities, initiatives in California on March 9.

Needs assessment and evaluation activities/data

During this review, visits were made to the following libraries to assess needs and provide support:

- Argosy University, Honolulu, HI
- Hawaii Medical Library, Queens Medical Center, Honolulu, HI
- Kuakini Health System, Medical Library, Honolulu, HI
- Pacific Resources for Education and Learning, Honolulu, HI
- Rehabilitation Hospital of the Pacific, Medical Library, Honolulu, HI
- San Francisco General Hospital, San Francisco, CA
- Tripler Army Medical Center, Tripler Medical Library, Honolulu, HI
- University of Hawaii, John A. Burns School of Medicine, Health Sciences Library, Honolulu, HI

Heidi Sandstrom visited the Native Hawaiian Center of Excellence, John A. Burns School of Medicine, University of Hawaii at Manoa to determine what might be needed to enhance access to oral histories and historical documents related to Native Hawaiian health and health practices. She reported findings to Gale Dutcher and Fred Wood at NLM.

Outreach

TABLE 2. All newly funded awards and projects

Start/ end dates	Title of award/ project	PI institution	PI last name	Funding amount	Project type*
MM/DD/YY to MM/DD/YY					
04/23/07 to	Bilingual Asian	Asian	Lau	\$6,000	Express Outreach

04/23/08	Healthcare Website	HealthCare Institute, Inc.			Award
04/23/07 to 04/23/08	Health Information Outreach to American Samoa	Pacific Resources for Education and Learning Resource Center	Barnwell	\$6,000	Express Outreach Award

*Suggested project type values: outreach project, express award, exhibit award, technology improvement award, library improvement award, Internet connectivity award, information technology/policy awareness conference, other (please specify)

Update of ongoing major projects (funded at ≥ \$15,000)

N/A

TABLE 3. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
MM/DD/YY					
02/12/07	Deeney	eXtreme Searching: PubMed	Phoenix, AZ	24	In-person
02/16/07	Kwan	DOCLINE training	Fresno, CA	1	Distance
02/20/07	Deeney/Ham	¿No Comprende? Spanish Health Information Resources for English Speaking Librarians	Tempe, AZ	15	In-person
02/21/07	Kwan	DOCLINE training	Santee, CA	1	Distance
02/25/07	Carr/Deeney	Locating evidence-based literature in immunology using PubMed/MEDLINE	San Diego, CA	150	In-person
02/28/2007	Ham	From Anecdote to Evidence: Complementary & Alternative Medicine	Rancho Cucamonga, CA	21	In-person
03/08/07	Ham	Prescription for Success	Saratoga, CA	17	In-person
03/13/07	Kwan	DOCLINE training	Placerville, CA	1	Distance
03/19/07	Kwan, Sandstrom	Medical Evidence: What it is and How to Find It (University of Hawaii Library and Information Science Program)	Honolulu, HI	17	In-person
03/19/07	Kwan/Sandstrom	University of Hawaii, Library and Information Science Program Lecture	Honolulu, HI	17	In-person
03/20/07	Kwan, Sandstrom	NLM Systems Update	Honolulu, HI	12	In-person
03/20/07	Kwan/Sandstrom	NLM Systems Update	Honolulu, HI	12	Distance education
03/20/07	Carr	NLM databases presentation for Drew University	Los Angeles, CA	10	In-person
03/22/07	Tamase	DOCLINE Serhold training	Placerville, CA	1	Distance
03/28/07	Deeney	PubMed for Experts	Loma Linda, CA	19	In-person
03/29/07	Ham	Insulin Pumpers Group	Tarzana, CA	8	In-person
04/03/07	Tamase	DOCLINE Serhold training	Wickenburg, AZ	1	Distance
04/04/07	Kwan	DOCLINE training	Wickenburg, AZ	1	Distance
04/05/07	Kwan	DOCLINE training	Placerville, CA	1	Distance
04/12/07	Carr	Intro. to PubMed + MedlinePlus	Anaheim, CA	80	In-person
04/13/07	Carr	Intro. to PubMed +	Anaheim, CA	33	In-person

		MedlinePlus	CA		
04/16/07	Ham/Sandstrom	NLM & NN/LM PSR Update	Reno, NV	16	Distance education
04/20/07	Carr	Intro to PubMed	Shasta, CA	11	In-person
04/20/07	Carr	Intro. to PubMed	Shasta, CA	13	In-person
04/20/07	Deeney	PubMed for Experts	Fresno, CA	15	In-person
04/24/07	Kwan	DOCLINE training	Prescott, AZ	1	Distance
04/24/07	Kwan	DOCLINE training	North Las Vegas, NV	1	Distance
04/26/07	Kwan	DOCLINE training	Honolulu, HI	1	Distance
04/27/07	Deeney	PubMed for Experts	Davis, CA	37	In-person

TABLE 4. Exhibits. Note that separate exhibit reports should not be included with the RML quarterly report.

Dates	Organization name	Meeting name	Location (city, state)
RML NATIONAL EXHIBITS			
MM/DD/YY to MM/DD/YY			
02/14/07 to 02/16/07	American Academy of Orthopaedic Surgeons	Annual Meeting	San Diego, CA
02/24/07 to 02/26/07	American Academy of Allergy Asthma and Immunology	Annual Meeting	San Diego, CA
04/12/07 to 04/14/07	National Student Nurses' Association	Annual Convention	Anaheim, CA
04/25/07 to 04/27/07	Visiting Nurse Associations of America	Annual Meeting	Palm Desert, CA
RML REGIONAL/STATE/LOCAL EXHIBITS			
SUBCONTRACTED NATIONAL EXHIBITS			
SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS			

Actionable feedback received from exhibit visitors

Provide an easier way to upload manuscripts into PubMed Central.

MedlinePlus Go Local

Heidi Sandstrom, Kelli Ham and Judy Consales teleconferenced with Mirabel Marin of 211 LA County on March 21, 2007 about possible participation in Go Local.

Other staff activities

TABLE 5. Publications and resources developed by RML staff

Date completed/published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse ("yes" or "out of scope")
MM/DD/YY				
02/25/07	Carr/Deeney	Locating evidence-based literature in immunology using PubMed/MEDLINE	Poster for AAAAI annual meeting	Out of Scope
02/28/07	Kwan	New EFTS Members	Newsletter article	Out of Scope
02/28/07	Kwan	Member News	Newsletter article	Out of Scope
02/28/07	Kwan	Welcome New Members!	Newsletter article	Out of Scope
02/28/07	Kwan	Are your DOCLINE requests coming to you the way you want them to?	Newsletter article	Out of Scope
02/28/07	Deeney	Recent Training from your RML	Newsletter article	Out of Scope
02/28/07	Lake	MLA Educational Webcast Sites: Survival of the Fittest	Newsletter article	Out of Scope
04/06/07	Ham	New Design for Health Topic Pages in MedlinePlus	Newsletter article	Out of Scope
04/11/07	Carr	2006-2007 NN/LM PSR Funding Award Recipients	Newsletter article	Out of Scope
04/25/07	Lake	2007 Survival of the Fittest Webcast now available on DVD & VHS!	Newsletter article	Out of Scope
04/25/07	Deeney	The PubMed® Game: Designed for librarians & library staff	PowerPoint presentation	Yes
04/26/07	Kwan	Member News	Newsletter article	Out of Scope
04/26/07	Kwan	How to reduce – if not eliminate (!) – invoices and checks for interlibrary loan	Newsletter article	Out of Scope
04/30/07	Kwan	Preserving your Hospital Library: A Case Study and Advice	Newsletter article	Out of Scope

[Insert brief narrative of other notable staff activities arranged chronologically, 1-2 sentences per item]

TABLE 6. Notable staff activities

Date	Narrative
MM/DD/YY	
02/02/07	Kelli Ham attended class "Conducting Needs Assessments and Evaluating Services," offered as part of the GSE&IS Friday Forum series.
03/02/07	Alan Carr attended an MLGSCA Advisory Council meeting in Burbank, CA.
03/05/07	Julie Kwan and Heidi Sandstrom attended the OERC workshop, Measuring Your Value, in San Francisco, CA.

03/07/07	Alan Carr, Kay Deeney, and Julie Kwan attended the MLA webcast, "Survival of the Fittest: Strategies to Prove Your Library's Value", hosted at the UCLA Biomedical Library.
03/25/07	Kelli Ham attended day-long class, "Camtasia Studio: Learn to Record, Edit and Share Videos"
03/25-27/07	Kay Deeney attended TechEd Conference in Ontario, CA
03/26/07	Kelli Ham attended the TechEd Conference in Ontario, CA
04/02/07	Kelli Ham participated in the OERC Usability study conducted by AIRS.
04/11/07	Kelli Ham staffed the booth at the UCLA Biomedical Library's Medical Information Day, reaching out to staff at the UCLA Center for Health Sciences.
April 2007	Alan Carr, Kay Deeney, Kelli Ham, Julie Kwan and Heidi Sandstrom completed the NIH Information Security Awareness course.
04/23/07	Alan Carr and Kay Deeney attended MLGSCA spring program and business meeting in Los Angeles, CA on "Incorporating Web 2.0 Tools into the Research Process: Making the Most of Instruction and Outreach Efforts" in Los Angeles.
04/27/07	Julie Kwan attended the College of DuPage webcast, "Library Education: Facing New Realities".

Optional photographs with captions

Tribal Fellows Visit, March 2007:



Melissa Shepherd Presentation



Preston Holiday Presentation



Question & Answer Session



Preston Holiday Presentation

Attachment 1
Quarterly OARF summary data:
RML staff activities

Outreach Activities Conducted by PSR RML Staff

RML Q4, 2006-2007

Generated: Monday, July 30, 2007

32 Total Outreach Activities

The following information is based on outreach reports of training activities.

Activities Summary

Total number of estimated participants:	523 participants
Average number of participants:	16.34 per activity
Average length:	2.04 hours
Under 1 hour:	2 activities (6.25%)
Between 1 and 2 hours:	22 activities (68.75%)
Over 2 hours:	8 activities (25.00%)
Hands-on practice:	11 activities (34.38%)
Conducted remotely:	3 activities (9.38%)
Offering continuing education:	9 activities (28.13%)
Significant number of minorities:	5 activities (15.63%)

Type(s) of Organization(s) Involved in Activities

Health sciences library:	32 activities (100.00%)
Public library:	4 activities (12.50%)
Government agency:	1 activity (3.13%)
Hospital:	12 activities (37.50%)
Clinical/Health care:	0 activities
Academic institution:	31 activities (96.88%)
Community-Based:	2 activities (6.25%)
Faith-Based:	0 activities
Public Health Agency:	0 activities
Other:	7 activities (21.88%)

Session Content

PubMed:	18 activities (56.25%)
MedlinePlus:	16 activities (50.00%)
ClinicalTrials.gov:	6 activities (18.75%)
NCBI:	4 activities (12.50%)
NLM Gateway:	1 activity (3.13%)
TOXNET:	3 activities (9.38%)
Other technology content:	9 activities (28.13%)
Other, non-technology content:	17 activities (53.13%)

Significant Minority Population Present (>=50% of participants)

African American:	2 activities (6.25%)
Alaska Native:	0 activities (0.00%)
Asian and Pacific Islander:	5 activities (15.63%)
Hispanic:	1 activity (3.13%)
Native American:	0 activities (0.00%)

336 Participants Completed Participant Information Sheets

The following information is based on Participant Information (PI) sheets collected during training activities.

Participants Summary

Activities at which PI sheet collected:	93.8%
Health care or service providers:	130 participants (38.63%)
Health science library staff members:	126 participants (37.50%)
Public Health worker:	3 participants (0.85%)
Public/Other library staff members:	70 participants (20.83%)
Members of general public:	12 participants (3.57%)



Attachment 2
Quarterly OARF summary data:
Subcontractor activities

Outreach Activities Conducted by PSR Subcontractors

RML Q4, 2006-2007

Generated: Monday, July 30, 2007

11 Total Outreach Activities

The following information is based on outreach reports of training activities.

Activities Summary

Total number of estimated participants:	224 participants
Average number of participants:	20.36 per activity
Average length:	0.95 hours
Under 1 hour:	3 activities (27.27%)
Between 1 and 2 hours:	8 activities (72.73%)
Over 2 hours:	0 activities
Hands-on practice:	8 activities (72.73%)
Conducted remotely:	0 activities
Offering continuing education:	0 activities
Significant number of minorities:	0 activities

Type(s) of Organization(s) Involved in Activities

Health sciences library:	11 activities (100.00%)
Public library:	2 activities (18.18%)
Government agency:	0 activities
Hospital:	0 activities
Clinical/Health care:	0 activities
Academic institution:	11 activities (100.00%)
Community-Based:	4 activities (36.36%)
Faith-Based:	0 activities
Public Health Agency:	0 activities
Other:	0 activities

Session Content

PubMed:	11 activities (100.00%)
MedlinePlus:	11 activities (100.00%)
ClinicalTrials.gov:	8 activities (72.73%)
NCBI:	8 activities (72.73%)
NLM Gateway:	0 activities (0.00%)
TOXNET:	0 activities (0.00%)
Other technology content:	2 activities (18.18%)
Other, non-technology content:	4 activities (36.36%)

Significant Minority Population Present (>=50% of participants)

African American:	0 activities (0.00%)
Alaska Native:	0 activities (0.00%)
Asian and Pacific Islander:	0 activities (0.00%)
Hispanic:	0 activities (0.00%)
Native American:	0 activities (0.00%)

73 Participants Completed Participant Information Sheets

The following information is based on Participant Information (PI) sheets collected during training activities.

Participants Summary

Activities at which PI sheet collected:	72.7%
Health care or service providers:	46 participants (63.01%)
Health science library staff members:	0 participants
Public Health worker:	0 participants
Public/Other library staff members:	0 participants
Members of general public:	27 participants (36.99%)



Attachment 3
Subcontractor quarterly report

Pacific College of Oriental Medicine,
Express Award: Health Information Literacy Outreach Community Service

**Express Award: Health Information Literacy Outreach Community Service
Quarterly Report No 2 -- February 1 to April 30, 2007**

Success Stories.

Conducted overviews at Riford Adult Center (note name change from “Senior”) for various activity sessions.

Conducted hands-on classes at Riford Adult Center. Demonstrated MedlinePlus, PubMed, NIH Senior Health. Handed out brochures, MedlinePlus pens, Bookmarks, and workbooks.

Conducted demonstration of MedlinePlus and PubMed at a research seminar at PCOM.

Distributed MedlinePlus and PubMed brochures at Open House for local San Diego residents. Conducted Hands-on demonstration of how to access MedlinePlus and PubMed. Looked up medical conditions, doctors, and medicines. Several participants were from out of state, and they took extra brochures for their friends and neighbors.

Conducted Hands-on classes at Pacific Beach/Taylor Branch Library of San Diego Public Library. Received announcements in San Diego Union Tribune, Health Section, which helped publicize the event.

Conducted another training session for practitioners at PCOM on MedlinePlus and also PubMed. Emphasized that they should inform their patients about the availability of MedlinePlus or give them print-outs.

A total of six classes of 29 participants, and five presentations for 195 people were accomplished this quarter, for a total of 224 attendees.

Impact of information.

Participants were excited to learn about MedlinePlus and PubMed. We also demonstrated NIH Senior Health for the older participants. All participants were excited to find reliable medical information.

Problems:

For people unfamiliar with computers, the operation of the mouse was difficult, and required one-on-one instruction.

Administrative Activities:

Sent out publicity to all local papers, and prepared flyers for wide distribution. Updated the stand alone 2x3 posters for new dates and times.

Activities planned for next Quarter.

Will begin publicity and planning for live on-line presentation at the La Jolla Branch of San Diego Public library, for the La Jolla Newcomers group.

Appendix A



Latitudes

Newsletter for the NN/LM Pacific Southwest Region

2007 Survival of the Fittest Webcast now available on DVD & VHS!

Posted on April 25th, 2007 by Jessica Lake | Filed under [Training](#), [General](#)

The Medical Library Association's educational webcast, "Survival of the Fittest: Strategies to Prove Your Library's Value," was a success!

The webcast is now available on DVD and VHS. If you were unable to attend, you can request a loan from NN/LM PSR's web site at the [Lending Library](#) page. For more information about the webcast please go to the [MLA website](#).

We'd like to thank the following host sites that participated in the event and made it possible for 132 people in our region to attend the teleconference!

Arizona

Central Arizona Biomedical Libraries
John C. Lincoln North Mountain Hospital
Grigg Medical Library
Number of participants: 15
Site Coordinator: [Amy Priftakis](#)
Phone: 602-870-6328

[Arizona Health Sciences Library, University of Arizona](#)

Number of participants: 14
Site Coordinator: [Mikel Bates](#)
Phone: 520-626-8087

California

Kaiser Permanente Clinical Library
Number of participants: 20
Site Coordinator: [Sara Pimental](#)
Phone: 510-271-2360

[UCSF Fresno Center for Medical Education and Research](#)

Number of participants: 13

Site Coordinator: [Amy Andres](#)
Phone: 559-499-6505

[UCLA Biomedical Library](#)
Number of participants: 20
Site Coordinator: [Andrea Lynch](#)
Phone: 310-206-5020

Orange County Library Administration
Number of participants: 13
Site Coordinator: [Emi Wong](#)
Phone: 714-968-4794

[Sutter Resource Library](#)
Number of participants: 3
Site Coordinator: [Theresa Johnson](#)
Phone: 916-733-3880

[UC San Diego Biomedical Library](#)
Number of participants: 15
Site Coordinator: [Craig Haynes](#)
Phone: 619-543-6520

Hawaii

[University of Hawaii, John A. Burns School of Medicine](#)
Number of participants: 16
Site Coordinator: [Lisa Anne Matsumoto](#)
Phone: 808-236-8201

Nevada

[University of Nevada School of Medicine, Savitt Medical Library](#)
Number of participants: 3
Site Coordinator: [Terry Henner](#)
Phone: 775-682-7301

Please feel free to contact Jessica Lake if you have any questions.

Jessica Lake, Office Manager at NN/LM PSR
800-338-7657 Toll Free (AZ, CA, HI, NV, Pacific Basin)
310-825-3280 Direct
310-825-5389 Fax
jelake@library.ucla.edu

Previous article: [2006-2007 NN/LM PSR Funding Award Recipients](#)
Next article: [Member News](#)

Contact us at:
NN/LM Pacific Southwest Region

[Department of Health & Human Services](#)
[National Institutes of Health](#)

UCLA Louise M. Darling Biomedical Library
12-077 Center for the Health Sciences; Box 951798
Los Angeles, CA 90095-1798
Phone: (800) 338-7657 or (310) 825-1200

[National Library of Medicine](#)
[National Network of Libraries of Medicine](#)

Last updated on Tuesday, 20 March, 2007

Funded by the [National Library of Medicine](#) under a contract (N01-LM-6-3507) with the [UCLA Louise M. Darling Biomedical Library](#)

Appendix B

Sacred Root Tribal Information Fellows
Visit Schedule
March 12-13, 2007

Monday, March 12

- 9 AM Meet with Heidi Sandstrom, NN/LM PSR Associate Director (Biomedical Library)
- 10 Presentation by Fellows (Biomedical Library classroom)
- 11 Meet with RML staff (NN/LM PSR office)
- 12 PM Lunch
- 1:30 Teleconference with Susan Hanks, Tribal and Rural Library Programs Consultant, California State Library (NN/LM PSR office)
- 3 PM Meet with Gary Strong, University Librarian (Young Research Library)

Tuesday, March 13

- 9 AM Meet with Ken Wade, Librarian, American Indian Studies Center Library
- 10 Meet with Felicia Hodge, Director for the Center for American Indian & Indigenous Research and Education; Chair, American Indian Studies Program (School of Nursing)
- 11-12 Wrap-up

Links:

Louise M. Darling Biomedical Library
<http://www.library.ucla.edu/libraries/biomed/>

National Network of Libraries of Medicine, Pacific Southwest Region (NN/LM PSR)
<http://nmlm.gov/psr/>

California State Library
<http://www.library.ca.gov/>

UCLA Library
<http://www2.library.ucla.edu/>

Center for American Indian & Indigenous Research and Education
<http://www.nursing.ucla.edu/orgs/caire/>

UCLA American Indian Studies Center
<http://www.aisc.ucla.edu/>

American Indian and Alaska Native Research Program
UCLA Center for Health Policy Research
<http://www.healthpolicy.ucla.edu/AIAN/index.html>

Melissa A Shepherd

Melissa Shepherd is from the Navajo Tribe and works with the Health Promotion Program within the Tuba City Regional Health Care Corporation in Tuba City, Arizona. She graduated from Northern Arizona University with dual majors, Anthropology and Applied Indigenous Studies. She's been with the Health Promotion Program for two years and enjoys working with the community and the people. She is the Program Specialist and provides program support, advertising, media assistance and graphic design support to the Health Promotion Program, the Diabetes Prevention Project and the Diabetes Management Program. She has lived in Tuba City her whole life, which is part of the Navajo Reservation. She has three boys who are absolutely adorable. She is the first to graduate from college in her family and feels very blessed to have been given this opportunity to further her knowledge and provide more research and information to her community.

Martin Nez

Martin Nez is a Native American residing on the Navajo Nation. He has worked in computer technology for more than four years, since graduating from the Tuba City High School in Tuba City, Arizona. He currently works for the Tuba City Regional Health Care Corporation. His work for the corporation includes many minor and major assignments, including replacing hardware such as hard drives, memory, graphics cards and system boards. He also installs software onto many of the department systems. His career is very demanding, but enjoyable. He hopes to continue with it for the next twenty to thirty years.

In addition to his job, he is currently going to school, via online courses, and should be finished in 2007. He is also raising his daughter.

Preston Holiday

Preston Holiday is of the Navajo Nation located in the northern sector of Arizona. In accordance to the Navajo kinship, he is of the Salt Clan born for the Manygoats Clan, his maternal clan is the Bitterwater Clan, and my paternal clan is the Towering House Clan. He grew up in Black Mesa, Arizona in a family of 7 people. He graduated from Monument Valley High in 1997 and then attended Arizona State University. In 2002, he received his Bachelor's Degree in Public Administration with minors in Communication and American Indian Studies. Also in 2002, he married his wife Brooke, upon the birth of their son Jonah. He currently plays a vital role in a National Demonstration Project focused on the prevention of diabetes. The impact of diabetes in Navajo communities is becoming more prevalent, therefore his passion is to help people become better informed about a disease that is easily preventable. As an organization, his program is always looking to find innovative ways to educate their communities, passing along their knowledge base. He is very excited to become part of the Sacred Root Fellowship and in learning more about what information can be brought back to the Navajo Nation.

Appendix C

April 12, 2007

Susan Kelly, Ph.D., FAPS
President and CEO
Charles R. Drew University of Medicine and Science
1731 E. 120th Street
Los Angeles, CA 90059

Dear Dr. Kelly,

Judy and I thank you for making time in your busy schedule to meet with us on April 10, along with Dr. Ron Edelstein and John Carney.

We're encouraged by your enthusiastic response and hopeful that the National Library of Medicine (NLM) and our National Network of Libraries of Medicine (NN/LM) program can continue to build on our partnership with you to enhance health information access for the University and the surrounding community.

During our meeting I mentioned NLM's Long Range Plan 2006-2016. I've enclosed a copy for your convenience; you can also access the plan at: <http://www.nlm.nih.gov/pubs/plan/index.html>. In addition, I've enclosed a copy of NLM's Strategic Plan to Address Health Disparities, found also through the above link. Finally, a copy of AIDS Community Information Outreach Project 2007 (RFQ-NLM-07-074/RHW) is enclosed (these documents can be found at www.nlm.nih.gov/oam).

Thank you for forwarding your March 29 testimony to the House Appropriations Subcommittee and for your referrals to key documents and individuals that will facilitate our working with you. I will be following up with Drew staff on the AIDS RFQ referenced above.

We truly appreciate your leadership, expertise, and perspectives on the health information needs of your University and community.

If there's anything additional we can assist you with, please let us know. Again, it was a pleasure meeting with you.

Sincerely,

Heidi Thiessen Sandstrom
Associate Director

Cc: Judy Consales
Ron Edelstein
John Carney

Appendix D

April 27, 2007

James A. Curtis, MSLS, Director
Savitt Medical Library and Information Technology Services
University of Nevada School of Medicine
Pennington Medical Education Building/306
Reno, NV 89557-0046

Dear Jim,

Thank you for hosting our visit last week to Reno and for arranging for Kelli and me to give our presentations to the Nevada Network librarians (including lunch, brownies, and yielding your precious meeting time). We were so pleased that through your technical resources the librarians from southern Nevada could participate as well.

It was a real treat to see the simulation lab, talk with the technician and meet the “patient.” Though my intellect tells me “Sparky” is not real, my reptilian brain really gets taken in by surrogates, avatars, etc....eerie but a great tool for learning!

We were beyond thrilled at the response we got from Kathy Biagi and Karen Starr of the Nevada State Library and Archives. We look forward to working with them on future initiatives. Thank you for making these introductions.

Finally, please convey our appreciation to Eileen Aragon for her assistance.

Please don't hesitate to contact me if you want to explore other approaches/funding for Silver State Outreach. Enclosed is a small token of our gratitude. Again, thank you.

Sincerely,

Heidi

Heidi Thiessen Sandstrom
Associate Director
National Network of Libraries of Medicine
Pacific Southwest Region
<http://nnlm.gov/psr>

cc: John McDonald, Dean and Vice President for Health Sciences

May 4, 2007

Karen Starr
Assistant Administrator
Library & Archives Development
Nevada State Library and Archives
100 North Stewart Street
Carson City, NV 89701-4285

Dear Karen,

Thank you for meeting with Kelli Ham and me on April 16 at Savitt Medical Library. We truly appreciate your taking the time and going the distance to make this meeting possible.

We are encouraged by your interest in and support of enhancing access to health information for Nevada's citizens. We are hopeful that INFONEVADA.org will be able to feature a link to MedlinePlus.gov in the near future, not only for its extensive and quality health information resources, but also for its links to health-related services in the state, provided through Nevada HealthNet, the Go Local feature of MedlinePlus.

Please let us know if you have any questions or need additional information. We look forward to working with you. Again, thank you.

Sincerely,

Heidi

Heidi Thiessen Sandstrom
Associate Director
National Network of Libraries of Medicine
Pacific Southwest Region
<http://nmlm.gov/psr>

cc: Guy L. Rocha, Interim Division Administrator

May 4, 2007

Kathy Biagi
Literacy Coordinator, Nevada Literacy Coalition
Library & Archives Development, Nevada State Library and Archives
100 North Stewart Street
Carson City, NV 89701-4285

Dear Kathy,

Thank you for meeting with Kelli Ham and me on April 16 at Savitt Medical Library. We truly appreciate your taking the time and agreeing to meet in Reno to make this meeting possible. We are encouraged by your interest in and support of enhancing access to health information for Nevada's citizens through your work with the Literacy Coalition. Thank you for the referral to Jerry Endres at CSU Monterey Bay. I forwarded his contact information to Suzanne Flint, the California State Library Programs Consultant we are working with on the Health Promotion @ Your Library project.

During our meeting, we mentioned a few websites you might be interested in relative to literacy:

- The Institute for Healthcare Advancement (<http://www.ih4health.org>) – a not-for-profit, 501 (c) (3) private operating foundation dedicated to education and advancing healthcare through innovative solutions; it has done significant work in the area of health literacy.
- The Health Information Literacy site of the Medical Library Association (<http://www.mlanet.org/resources/healthlit/>) – provides access to a number of resources that promote health information literacy and highlights a new research project funded by the National Library of Medicine.
- Consumer Health Information in Many Languages (<http://nnlm.gov/outreach/consumer/multi.html>) – resources compiled by NN/LM consumer outreach librarians.
- The NN/LM Consumer Health Manual (<http://nnlm.gov/outreach/consumer/>) – resources to help establish a consumer health collection/service.

As I told Karen Starr, we are hopeful that INFONEVADA.org will be able to feature a link to MedlinePlus.gov in the near future. It's the best antidote we know of to health illiteracy! Please let us know if you have any questions or need additional information. We look forward to working with you. Again, thank you.

Sincerely,

Heidi Thiessen Sandstrom, Associate Director
National Network of Libraries of Medicine, Pacific Southwest Region
<http://nnlm.gov/psr>

cc: Karen Starr, Assistant Administrator